Memorandum

CITY OF DALLAS

DATE February 21, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Staff Announcement: Office of Homeless Solutions**

It is with mixed emotions that I announce the resignation of Office of Homeless Solutions Director, Monica Hardman, effective February 26, 2020.

Monica has been instrumental in several significant efforts to address the complexities of homelessness and housing instability. The courage and commitment demonstrated by Monica and the Office of Homeless Solutions to seek and implement solutions for Dallas' most vulnerable residents is second to none, and the city is better because of the achievements made possible through her leadership. The City is proud to have had Monica as part of the executive management team as the City's first Office of Homeless Solutions Director. The following are just a few of the many noteworthy programs implemented over the past two years:

- Developed and implemented the City's first homeless solutions strategy;
- Strengthened the homeless response system by infusing more new programs and wrap services to address service gaps totaling more than $2.5M in new funding;
- Reconciled the master services contract with Bridge Steps, adding an additional 50 shelter beds to its existing capacity through the pay-to-stay program;
- Operated the City's first inclement weather shelter serving more than 700 unique individuals experiencing homelessness;
- Assisted in the permanent housing placement of more than 2,500 residents experiencing homelessness.

While many strides have been made to address issues around poverty and homelessness in Dallas, much work remains to be done. I have asked Assistant City Manager Nadia Chandler-Hardy to identify leadership to maintain the work of the Office on an interim basis and prepare a recruitment strategy for the selection of a new director. Please contact Nadia Chandler-Hardy, Assistant City Manager, if you have any questions.

We wish Monica and her family the best as they venture on their new life's journey.

T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors