

# Memorandum



CITY OF DALLAS

DATE February 10, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Unserved Areas Update**

This memorandum serves as a follow-up to the January 18<sup>th</sup> City Council meeting update on Unserved Areas. The City has been working towards identification and updates to the estimated number of potential septic sewer systems on private property. These estimates are generated through research, as well as reviewing water and wastewater accounts for unbilled wastewater. In 2020, the estimate yielded 457 potential addresses that met these criteria. The 2023 update has identified 453 potential addresses as shown below:

Dist. 1	Dist. 2	Dist. 3	Dist. 4	Dist. 5	Dist. 6	Dist. 7	Dist. 8	Dist. 9	Dist. 11	Dist. 12
1	1	221	2	12	8	17	187	1	1	2

Housing Department staff will continue to develop the homeowner assistance program for connecting private property to the new water and wastewater public infrastructure. This will include an upcoming procurement to secure private plumbing contracts, marketing materials for the residents, and an application and scheduling tool. As this program is developed, staff will work with your offices to help reach residents to educate and encourage participation in the program. Future updates on this program are anticipated to be available in late Spring 2023.

Please contact Dallas Water Utilities Director, Terry Lowery at (214) 670-3143 with any questions about the Unserved Areas Program and Director of Housing & Neighborhood Revitalization, David Noguera at (214) 670-3619 for questions about the homeowner assistance program in development.

Kimberly Bizer Tolbert  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billierae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors