

Memorandum



CITY OF DALLAS

DATE October 21, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – October 20, 2022**

Budget Development – Process Improvement Opportunity

Budget and Management Services (BMS) is continuing to foster a department culture of innovation. BMS utilized its own Process Improvement team to conduct a rapid improvement process to build a better budget development experience. The team identified opportunities to improve the budget development process and discussed what worked, what didn't work, and how it can improve. The one-and-a-half-day session was conducted at Singing Hills Recreation Center and resulted in action items that removed redundant processes and identified efficiencies. Improvements will be scheduled for implementation in the FY24 budget cycle. Should you have any questions, please contact Janette Weedon, Director of Budget and Management Services, at janette.weedon@dallas.gov.



311 Citywide Dashboard of Dallas 311 Service Requests

The Office of Data Analytics and Business Intelligence partnered with Dallas 311 to develop an interactive [311 Citywide Dashboard](#) that provides a convenient and accessible tool for residents to engage with and explore 311 service requests. The dashboard tool provides insight on the volume, time, and locations of service requests used to improve the quality of life for the residents of Dallas.

The 311 Citywide Dashboard displays selections with filters for date, department, and service request type. Additionally, it shows service level status (i.e., on time or overdue) and the number of service requests created daily. Charts and maps display where service requests are located with details including council district, service request type, and hour and day of the week. Each view is interactive, highlights council districts, and allows viewers to see which locations receive the most service requests.

Should you have any questions or concerns please reach out to Dr. Brita Andercheck, Chief Data Officer and Director of the Office of Data Analytics and Business Intelligence, at Brita.Andercheck@dallas.gov.

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Meet and Greet: Laurie McKendall, OCPO Mediation Program Manager

In honor of Conflict Resolution Day, the Office of Community Police Oversight (OCPO) will host a 2-part event on Friday, October 21st. The first part of the event will be a webinar from 12pm-1pm on identifying the five mediation conflict resolution styles. It will be led by Laurie McKendall, the OCPO Mediation Program Manager. The second part of the event is a meet and greet with Laurie from 1 pm-2 pm, giving staff an opportunity to engage with Laurie and the rest of OCPO in person, where lemonade and a sweet treat will be served. Should you have any other questions or interest in joining the webinar, please contact Laurie McKendall, Mediation Program Manager for the Office of Community Police Oversight, at laurie.mckendall@dallas.gov.

City of Dallas' Code Compliance Community Prosecution Team Addresses Neighborhood Blight

In partnership with the City Attorney's Office, the Code Compliance Community Prosecution Team continues to address neighborhood blight. A substandard, single-family structure with an accessory structure sat vacant and in disrepair for over three (3) years. The property owner passed away in 2017 and numerous calls were made to Code Compliance, Animal Services, and Nuisance Abatement to address loose/aggressive dogs, animal neglect, litter and debris, illegal outside storage, and open and vacant structures.

This property sat within one mile of a school, creating a public safety nuisance and an eyesore for the neighbors. In November 2019, this property was accepted by the Community Prosecution (CP) team. The team diligently worked the case and on September 13, 2022, a municipal court judge ordered the family to demolish the structures within 30 days. CP confirmed that the structures were demolished within the 30-day timeframe. The properties were demolished on Tuesday, October 11, 2022.

Should you have any questions, please contact Renee Paramo, (214) 766-1055, Code Compliance Community Prosecution, and via email at renee.paramo@dallas.gov.

Code staff engages with the Dallas community at local events

Code Compliance Services (CCS) engaged with Dallas residents and communities last week at several events and gatherings. The department participated in the Sunset Hill Community Fall Festival Block Party, Automotive Association meeting in Oak Cliff, and assisted with a cleanup with volunteers from local schools at Bachman Lake. At every event, Code educated and engaged with the communities by promoting the resources the department provides. Additionally, CCS held cleanup events at Crawford Park and Stults Elementary school, which yielded multiple tons of bulk trash, tires, batteries, oil, and paint collected. Should you have

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any questions, please contact Eric, Onyechefule, Public Information Coordinator of Code Compliance Services, at eric.onyechefule@dallascityhall.com.



Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ22-TRN-2079	October 2022 Signals, by Transportation
BV23-00020457	Barricading Traffic Control Services
BAZ23-00020579	City of Dallas Solar Siting Program
BQZ23-00020596	Inventory Management Software Solution
BV23-00019503	Large Diameter Concrete Water Pipes
BV23-00020451	Removal & Disposal of Excavated Materials

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host [in-person and virtual meetings](#) to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact DeNita Lacking-Quinn, at Denita.quinn@dallas.gov or call 469.792.1111.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services.

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OHS Street Outreach Update

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Metro Dallas Homeless Alliance (MDHA), is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The DRTRR Community Dashboard is live and may be found [here](#).

Please see the below schedule for homeless encampment cleaning the week of October 17 through October 21, 2022. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time allows. We appreciate everyone’s patience.

Encampment Resolution (Cleaning) Schedule October 17 – October 21, 2022

LOCATION
9334 E RL Thornton Fwy
Buckner Blvd & I30
3677 Samuell Blvd & I30
Main St & 45
Houston St viaduct
530 S RL Thornton
Abrams Rd & Park Ln
10431 Allegheny Dr
4472 Frankford Rd
N Hampton Rd & Ft Worth Ave SB
10409 Sander Dr
9107 LBJ Fwy WB
9229 Markville Dr
200 Wilding Way

OHS continues to urge people who see an encampment to report it via 311 or 311’s OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine

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Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of October 17, 2022, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). Should you have any questions, please contact Catherine Cuellar, Director of Communication, Outreach, & Marketing.

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from October 4th – 10th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis.

- Family Displace from North Dallas Apartment After Candle Left Burning in Closet
- Dallas Police Officer Killed by Wrong Way Driver
- Student Injured After Gun Accidentally Goes Off in Dallas Elementary School
- Couple Uninjured After Emergency Plane Landing on South Dallas Roadway

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors