

Memorandum



CITY OF DALLAS

DATE April 21, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – April 20, 2023**

In this week's issue of Taking Care of Business are the following topics:

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NEW INFORMATION

2023 State of Homelessness Address

The City of Dallas' nonprofit partner, Housing Forward, reported at the State of Homelessness Address, on April 13, 2023, that our community's investments are producing record results. On the night of the Point-in-Time count, there were 4,244 individuals experiencing homelessness in Dallas and Collin Counties, which is the lowest count in 5 years and a 4% decrease in homelessness overall. Since 2022, chronic homelessness has reduced by 32% and the rate of people exiting to permanent housing increased by 18%. Find out more about the City's work addressing homelessness on the [Office of Homeless Solutions website](#).

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

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2023 Budget Community Survey

Budget and Management Services (BMS) has partnered with ETC Institute to administer the 2023 Community Survey and to help us understand community priorities regarding City services. The 2023 Community Survey launched on April 17, will run through mid-May, and be briefed to City Council in June. The selected sample is reflective of the demographics of the City and ensures at least 100 responses are collected from each City Council district. The surveys are available in English and Spanish and is customized for Dallas and developed in close cooperation with City staff to ensure comparability with [previous surveys](#) and allow for trend analysis. BMS is working with COM to implement a full Community Survey campaign to include media alert, One Dallas update, blog post, and social media sites (Facebook, Twitter, NextDoor, etc.), as well as digital materials to encourage residents to complete the survey if they are selected (attached). More information about the surveys can be found in the [Friday memo](#) sent out on April 7, 2023. Please contact Janette Weedon, Budget and Management Services Director, if you have any questions.

Dallas Housing Finance Corporation

Dallas Housing Finance Corporation (DHFC) has been recognized to receive the National Association of Local Housing Finance Agencies (NALHFA) Award of Redevelopment Excellence for its acquisition, renovation, and rehabilitation of The Citizen (formerly Midpark Towers) (Property). The Property had long been a challenging site for the City as there were consistent complaints about safety, functioning elevators, and crime. Prior to its partnership with the developer the property needed significant capital improvement, building system updates, and better operational oversight to ensure resident and community safety. DHFC's partnership with the developer has helped provide the critical funding solutions necessary for these needs to be met.



The Citizen provides deep affordability to its residents and serves some of our most vulnerable populations – including seniors, those with housing choice vouchers, and residents in Rapid Rehousing programs who may have recently experienced or are in serious risk of homelessness. Over 50 of its residents have moved in having previously experienced homelessness in the City's shelter facilities. The project adds 202 units that our City can access to move individuals from the streets or from bridge/transitional/or unsafe housing options to a newly renovated clean unit with respectful management and security onsite.

Should you have questions, please contact, David Noguera, Director of Housing & Neighborhood Revitalization, at david.noguera@dallas.gov.

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City of Dallas at EarthX

The City of Dallas is excited to celebrate Earth Day by participating in [EarthX](#), the largest green gathering in the world, held at Dallas Fair Park from April 21 - 23, 2023. Seventeen city departments are being hosted in a pavilion made possible by the Office of Environmental Quality and Sustainability to showcase environmental messages and services during this international sustainability expo. Here are the City's environmental teams to meet during EarthX: Aviation, CECAP, City Hall on the Go, Code Compliance, City of Dallas Environmental Commission, Dallas City Marshal's Office, Dallas Public Seed Library, Defend Your Drains, Environmental Education Initiative (Water Conservation division), Floodplain Management, Office of Equity and Inclusion, Public Works, Stormwater Outreach, Transportation, Urban Agriculture, Water Conservation Outreach, and Zero Waste. Free registration is available at [EarthX.org](#). Please stop by for a visit starting at 10 a.m. daily. View the floorplan here: [City of Dallas Pavilion #3333](#). Let's all celebrate the planet.

On Friday, April 21 from 10 a.m. - 2 p.m., the Office of Environmental Quality and Sustainability hosts the **Green Speaker Series**. The exciting day of panel discussions focuses on environmental justice and building better communities. It begins at 10 a.m. with opening remarks featuring Dr. Earthea Nance, the EPA Regional Administrator for Region 6. Five panel discussions follow: 10:15 a.m. Environmental Justice, 11 a.m. Soil Contamination & Remediation, 11:45 a.m. Regional Air Quality, 12:30 p.m. Environmental Health, and 1:15 p.m. Equitable Use Planning. The panel series is free and open to the public in the Automobile Building at Fair Park.

FreshStart Pre-Screening Eligibility

On-site applicant pre-screening to determine eligibility for the FreshStart Employment Program and employment with the City of Dallas is being conducted every Tuesday from 12:00 PM to 5:00 PM at the West Dallas Multipurpose Center, 2828 Fish Trap Rd. Dallas, TX 75212. Also, every Wednesday from 10:00 AM to 1:00 PM at the Janie C. Turner Recreation Center, 6424 Elam Rd. Dallas, TX 75217.

Should you have any questions, please contact Marcus Stewart, Reentry Workforce Coordinator for the Small Business Center at marcus.stewart@dallas.gov or freshstartemployment@dallas.gov.

Send A Kid To Camp Offer Free Summer Activities

Dallas Park and Recreation offers Send A Kid To Camp – a free, drop-in summer camp – at sites in communities with few or no structured recreational options. Campers ages 5- 15 enjoy crafts, games, nature studies, life skills/enrichment activities, sports, enrichment programs & field trips. To send a kid to camp, the public can make donations directly to Communities Foundation of Texas by visiting <https://bit.ly/3LbsapJ>. Should you have questions, contact Steve Baker, Dallas Park and Recreation, at steven.baker@dallas.gov.

Code Compliance Partners with St. Philips

On Saturday, April 15th, Code Compliance’s Nuisance Abatement Division assisted St. Philip’s School & Community Center in their community cleanup efforts in South Dallas. Nuisance Abatement’s Heavy Clean Team and Litter Removal Team (LRT) assisted by removing brush and debris with department heavy equipment and working with the community members. This inter-agency effort left the surrounding community cleaner and safer for residents. Should you have any questions, please contact Elonda Chilton, Code Compliance Administrator, at elonda.chilton@dallas.gov.



Dumpster Service for Residents in District 12

Code Compliance Services has initiated a service to District 12 residents who live further from the landfill and transfer stations than other residents. Twice per month, two roll-off containers are being stationed at the Renner Frankford Branch Library for resident use over the weekend to provide an additional option for waste disposal. This service is set to run through July, at which point it will be assessed for further need and sustainability. Should you have questions, please contact Cedric Secoundiata, Nuisance Abatement Manager for Code Compliance, at cedric.secoundiata@dallas.gov.



Dallas Fights Fentanyl Educational Forum

The City of Dallas is partnering with the Dallas Independent School District and the Dallas Opioid Strike Force partners to host “[Dallas Fights Fentanyl](#)”, a bilingual educational forum on the dangers of Opioids and Fentanyl. This event is scheduled for 8 a.m. – 12 p.m. on Saturday, April 22, 2023, and will be held at Yvonne A. Ewell Townview Center 1201 E. Eighth St., Dallas, TX 75203. Registration and a light continental breakfast will begin at 8 a.m. Children ages 5 and older are welcome to attend. Program begins at 8:30 a.m. featuring remarks from Dallas ISD

Superintendent Dr. Stephanie Elizalde, Council Member Paula Blackmon, Council Member Adam Bazaldua and Police Department Chief Eddie Garcia. RSVP is recommended, but not required: <https://bit.ly/41kg0cz>. The forum will be streamed in Spanish language live by Univision on univisiondfw.com. Should you have any questions or concerns, please contact Claudia Torrescano, Communications Manager at claudia.torrescano@dallas.gov.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ23-PKR-3010	Main Street Garden- Plaza Paving
BDZ23-00021852	Temporary Labor of Licensed Veterinarian
BG23-00021750	Automatic Flushing Devices and Sampling Stations
BKZ23-00020840	Tree Inventory and Assessment Services
BKZ23-00021009	Street Sweeping Services
BW23-00021835	Animal Identification Microchips

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Denita Lacking-Quinn, at Denita.quinn@dallas.gov or call 214.670.5542.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov .

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Office of Homeless Solutions Updates

OHS Street Outreach Update

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward, is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The DRTRR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of April 17 through April 21, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows and are subject to modification in response to special requests by City leadership.

Responsible Giving Campaign Outreach Update

OHS is busy spreading the Give Responsibly campaign message. Our Community Liaison, Marci Jackson, and Street Outreach staff are meeting with communities and organizations all over the City, block-by-block. We're at NPO, Code, HOA, Crime Watch meetings and more! Attached is a list of where we've been for the month of April, to date. Contact Marci Jackson, Community Liaison at Marci.Jackson@dallas.gov if you'd like for OHS to host or attend a meeting in your community.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the Outreach Manager, Lisa Rand at Lisa.Rand@dallas.gov, Senior Outreach Supervisor, Barry Dyson at Barry.Dyson@dallas.gov, and H.A.R.T/eam leads April Jamison at April.Jamison@dallas.gov and Jeremy Scott at Jeremy.Scott@dallas.gov

Please see the attached the H.A.R.T/eam's performance measures for the week of April 10 through 16, 2023, and the H.A.R.T/eam's encampment resolution schedule for April 17 through April 23, 2023. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

Media Inquiries

As of April 17, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, catherine.cuellar@dallas.gov.

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The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from April 11th – 17th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- The Search for Two Men Who Went Missing In Trinity Continues
- Grand Opening of Replacement Fire Station 36
- Four Taken to Hospital After Vehicle Hits DFR Ambulance
- Sixteen Displaced Following Northeast Dallas Apartment Fire

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

YOUR OPINION MATTERS!

Community Survey

April – May

You're our most important customer.
Check the mail to see if you were randomly selected
to participate in the 2023 Community Survey.
Let us know how we're doing!

? **Questions**

 DallasMeasures@dallas.gov



¡TU OPINIÓN IMPORTA!

Encuesta sobre la comunidad

Abril - Mayo

Eres nuestro cliente más importante.
Revisa el correo para ver si fuiste
seleccionado para participar en la encuesta
sobre la comunidad de 2023.
¡Déjanos saber cómo estamos haciendo
nuestro trabajo!

? Preguntas

✉ DallasMeasures@dallas.gov





City of Dallas

**Convention and Event Services
Weekly Events Report
April 21, 2023**

Event Type	Name	Dates	Location	District
Special Event	Surrealist Garden at the Eye	4/21/2023	1601 Main St.	14
Special Event	Saint Michael's Farmers Market	4/22/2023	4344 Colgate Dr.	13
Special Event	West End 5k	4/22/2023	607 Corbin St.	2, 14
Special Event	Comerica Community Market	4/22/2023	6260 E. Mockingbird Ln.	14
Special Event	White Rock Home Tour	4/22/2023	9729 Van Dyke Rd.	9, 10, 14
Special Event	Pegasus City Brewery – 6 Year Anniversary	4/22/2023	1508 Commerce St.	14
Special Event	Tropical Event	4/22/2023	10720 Preston Rd., Ste. 1018	13
Special Event	Skyline Half Marathon, 10k & 5k	4/22/2023	109 Continental Ave.	6
Special Event	DPR Spring Cleaning Sale	4/22/2023	3309 S. Malcolm X Blvd.	7
Special Event	Dallas Pizza Fest 2023	4/23/2023	2806 Elm St.	2
Special Event	Harwood Food and Wine Fest	4/28/2023	2728 N. Harwood St.	14
Special Event	American Indian Art & Culture Festival	4/28/2023	2600 Live Oak St.	14
Special Event	Lamplighter Family Picnic	4/28/2023	11611 Inwood Rd.	13
Special Event	Dallas Observer the Morning After	4/29/2023	1500 Marilla St.	2
Special Event	2 nd Annual - Living My Best Healthy Life Community Fair	4/29/2023	3822 Robert L. Parish, Sr. Ave.	7
Special Event	Our Community Salutes Event	4/29/2023	2540 Walnut Hill Ln.	6
Special Event	Velvet Hammer 5k	4/29/2023	1301 Pace St.	6
Special Event	March for Babies	4/29/2023	3046 Gulden Ln.	6
Special Event	Run the Highlands 5k & Family Walk	4/29/2023	9449 Church Rd.	10
Special Event	Private Event	4/29/2023	2821 Turtle Creek Blvd.	14
Special Event	St. Patrick Catholic Community Spring Festival	4/29/2023	9643 Ferndale Rd.	10
Special Event	Deep Ellum Outdoor Market #8	4/29/2023	100 - 199 N. Crowds St.	2
Special Event	Israel Independence Day Celebration	4/30/2023	7900 Northaven Rd.	11
Special Event	CONNECT + ESPERANZA - Dia de Ninos (Children's Day Event)	4/30/2023	13900 Esperanza Rd.	11
Special Event	Dallas Police Memorial	5/2/2023	1397 Marilla St.	2
Special Event	Movie Night at the Eye	5/3/2023	1601 Main St.	14
Special Event	World Classic #1	5/4/2023	215 S. Tyler St.	1
Special Event	Cinco de Mayo – Taqueria La Ventana	5/5/2023	1611 McKinney Ave.	14
Special Event	Cinco de Mayo – The Union	5/5/2023	2301 N. Akard St.	14
Special Event	Cinco de Mayo – Uno Mas Fiesta	5/5/2023	Stone Place Walkway	14
Special Event	Cinco de Mayo – Ojeda's Backyard Fiesta	5/5/2023	4617 Maple Ave.	2

KBHCCD Schedule of Events

KBHCC	VEX Robotics World Championship	4/25/2023	650 S. Akard St.	2
KBHCC	Dallas Police Memorial Rain Backup	5/2/2023	650 S. Akard St.	2

**City of Dallas
Office of Homeless Solutions
TCB Update – April 20, 2023**

**Encampment Resolution (Cleaning) Schedule
April 17 – April 21, 2023**

Location	District
5606 W. Jefferson Blvd	6
668 S R.L. Thornton Fwy	4
900 E 10 th St	1
1200 Pentagon Pkwy & Marvin D. Love Fwy	4
3700 Marvin D. Love Fwy & Polk St	4
4101 S Polk St & Pentagon Pkwy	4
400 W Kiest Blvd	4
200 N Riverfront	6
982 Griffin St	2
3620 W Illinois	3
9415 Harry Hines Blvd	6
9036 LBJ Fwy	10
4099 LBJ Fwy WB	9
117623 Ferguson Rd	11
Spring Valley Rd & Dallas Pkwy	11
4439 Frankford Rd	12
2354 Storey Ramp W (9751 Harry Hines Blvd)	6

**Responsible Giving Community Engagement and Outreach
April 1 – 20, 2023**

Organization / Business	District
Glen Oaks HOA	4
Claremont Community	7
Monthly Crime Watch Community Meeting – NW Dallas Hotels	6
Watermark Church Leadership	11
Garland Legends Organization	6
East Dallas Adventist Church	7
Merriman Park Estates Community Meeting	10
Private Citizens	2
Private Citizens	2
Private Citizens	2
District Manager for CVS Health for Downtown Dallas	2 & 14
Starbucks Corporate Leadership and Store Locations <ul style="list-style-type: none"> • 7995 LBJ Fwy • 7718 Forest Ln • 3701 W Northwest Hwy 	2, 6, 11, 13

**City of Dallas
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<ul style="list-style-type: none"> • 2285 W Northwest Hwy • 11844 Josey Ln • 3100 Forest Ln 	
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**H.A.R.T. Outreach and Advocacy
April 9 – 16, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	6
Number of Service Request still open (pending closing)	26
Number of MCC's received for the week	33
Number of Locations Visited	23
Number of Individuals Engaged	90
Number of HMIS Entered	0
Number of Panhandlers Engaged	19

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
April 17 – April 23, 2023**

Location	District
N Walton Walker Blvd SB & W Davis St	6
5111 Worth St	14
2370 W Northwest Hwy	6
318 N St. Augustine Dr	5
Medical District at Stemmons	6
Royal Ln & Channel Dr	13
3900 Botham Jean Blvd	7
Al Lipscomb Way & Parnell St	7
Gus Thomasson Rd & Fern Dr	9
3107 Puget St	6

Dallas Fights Fentanyl

8 a.m. to 12 p.m.

Saturday, April 22, 2023

Yvonne A. Ewell Townview Center

1201 E. Eighth St., Dallas, TX 75203

Parent Education Forum

**RSVP recommended,
but not required:
bit.ly/41kq0cz**



**Streaming live:
univisiondfw.com**

**Learn about:
Prevention
Intervention
Interdiction**

Dallas combate al fentanilo

Sábado, 22 de abril de 2023
8 a.m. a 12 p.m.

Yvonne A. Ewell Townview Center
1201 E. Eighth St., Dallas, TX 75203

Foro informativo para padres

**Se recomienda confirmar su asistencia,
aunque no es obligatorio:**
bit.ly/41kq0cz



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