

Memorandum



CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **2017 Bond Program – 3rd Quarter Status Update (FY2023)**

In November 2017, Dallas voters approved a \$1.05 Billion Bond Program which included 10 propositions for the delivery of capital infrastructure projects to improve the quality of life for all residents across the City of Dallas. As of **June 30, 2023**, the City has committed **\$842,915,755** or **80%** of the bond authorization for the implementation of the 2017 approved bond projects. Please refer to Figure 1 (see page 2), which provides an overview of all bond funds committed in the implementation of the approved 2017 bond projects.

The 2017 Bond Program is comprised of 1,384 projects scheduled for delivery across various infrastructure disciplines. As of **June 30, 2023**, the City has awarded **1,323** or **96%** of the approved projects (refer to Figure 2 on Page 2 for project statuses).

As the 2017 Bond Program continues to move forward and nearing completion, the uncommitted available funds continue to be earmarked for the completion of the bond program approved projects.

Should you have additional questions, please contact Jennifer Nicewander, Interim Director of the Office of Bond and Construction Management, at jennifer.nicewander@dallas.gov or 214-671-8450.



Robert M. Perez, Ph.D.
Assistant City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

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Carl Simpson, Assistant City Manager
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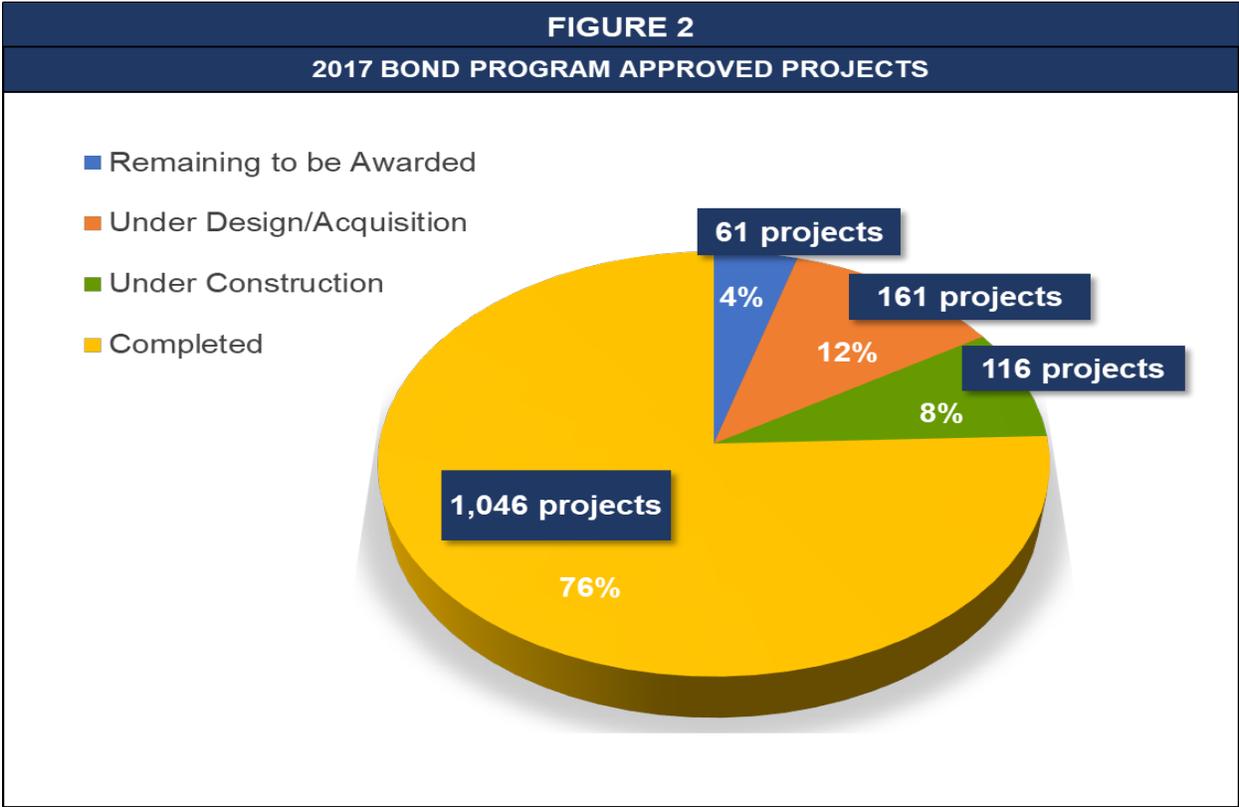
FIGURE 1						
2017 BOND PROGRAM PROJECT COMMITMENTS TO DATE						
	a	b	c	d	e	f
PROPOSITION	BOND AUTHORIZATION	EXPENDITURES & ENCUMBERED ¹ (JUNE BVA)	EXPENSES DUE TO LEGACY BP ²	APPROVED PENDING COMMITMENTS 2017 BP ³	BALANCE	% BOND AUTHORIZATION COMMITTED (b+c+d)/a
Streets and Transportation (A)	\$ 533,981,000	\$ 427,285,065	\$ 15,482,152	\$ 16,782,628	\$ 74,431,154	86%
Park and Recreation (B)	\$ 261,807,000	\$ 185,218,940	\$ (62,516)	\$ 1,966,815	\$ 74,683,760	71%
Fair Park (C)	\$ 50,000,000	\$ 39,521,082	\$ 289,188	\$ 3,756,000	\$ 6,433,730	87%
Flood Protection and Storm Drainage (D)	\$ 48,750,000	\$ 28,172,505	\$ -	\$ 1,108,526	\$ 19,468,970	60%
Library Facilities (E)	\$ 15,589,000	\$ 15,066,366	\$ 103,472	\$ -	\$ 419,162	97%
Cultural and Performing Arts Facilities (F)	\$ 14,235,000	\$ 13,496,890	\$ 365,257	\$ -	\$ 372,852	97%
Public Safety Facilities (G)	\$ 32,081,000	\$ 27,042,437	\$ 1,827,806	\$ -	\$ 3,210,757	90%
City Facilities (H)	\$ 18,157,000	\$ 2,456,331	\$ 7,389,948	\$ -	\$ 8,310,721	54%
Economic Development (I)	\$ 55,400,000	\$ 29,830,683	\$ -	\$ 5,975,000	\$ 19,594,317	65%
Homeless Assistance Facilities (J)	\$ 20,000,000	\$ 17,495,906	\$ -	\$ 2,345,273	\$ 158,821	99%
Total	\$ 1,050,000,000	\$ 785,586,205	\$ 25,395,308	\$ 31,934,242	\$ 207,084,245	80%

NOTES

¹ June 2023 Budget vs. Actual Report (BVA) ITD Expenditures and Current Encumbered.

² The column reflects 2017 bond project expenditures and encumbrances that are in prior bond programs.

³ Approved 2017 Bond Project commitments that are not recorded in the financial system, such as amounts recently approved by the City Council.



Memorandum



CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **August 23, 2023 Upcoming Agenda Item – 23-1998 – Authorize City nomination of Frontier Communications Parent, Inc. to receive designation as an Enterprise Zone Project**

On Wednesday, August 23, 2023, the City Council will consider the approval of an item authorizing a nomination of Frontier Communications Parent, Inc. (“Frontier”) to receive designation as an Enterprise Zone project under the Texas Enterprise Zone Act, as amended (Texas Government Code, Chapter 2303) to the Office of the Governor, Economic Development and Tourism division, through the Texas Economic Development Bank.

Summary

The City of Dallas has been approached by Frontier Communications Parent, Inc. (“Frontier”) to nominate by resolution its application for an Enterprise Zone project designation to the Texas Economic Development Bank, part of the Governor’s Office of Economic Development and Tourism division. Frontier currently has 638 Dallas-based employees, many who have been working from home, plus additional employees in Allen, and are currently headquartered in Norwalk, Connecticut. Frontier is now considering relocating its headquarters to either Dallas or Tampa, Florida.

The designation will allow Frontier to apply for a rebate of state sales and use tax refunds on qualified expenditures of up to \$2,500 per job created or retained. In order to be considered a qualified business, Frontier has committed that at least twenty-five percent (25%) of the business’ new employees will be residents of an enterprise zone, economically disadvantaged individuals, or veterans. The program requires that each nominated project retain a minimum of 500 jobs and Frontier has committed over 600 jobs will be retained/consolidated at the project site. These jobs were previously remote workers in Dallas that were based out of the 1919 McKinney Avenue office, but will be returning to the physical office on either a full-time or hybrid basis. Frontier will either retain these jobs in Dallas, as well as make Dallas its new headquarters, or relocate jobs and the headquarters function to Tampa. In addition, if Dallas is chosen as the new headquarters, additional staff will be hired or relocated within a five-year period. This project has no cost consideration to the City of Dallas.

Background

Established in 1935, Frontier Communications, formerly known as Citizens Utilities Company, is a telecommunication company offering internet, phone, television services,

and more to residential and small/medium enterprise business customers across 25 states in the United States.

The project is an expansion and renovation of the existing corporate office location at 1919 McKinney Avenue, Dallas Texas in Census Tract 1901, Block Group 3. This project is necessary to upgrade the facility to accommodate a return to office work environment as well as headquarters functions. By investing in this project location, the company is retaining 638 jobs that could be relocated. Jobs from Allen may also report to 1919 McKinney Avenue as a result of this project.

A total estimated capital expenditure of approximately \$7 million is anticipated to be spent on the renovation of the existing facility, including upgrades to floorplans, workspaces, electrical, technology, and other mechanical components. Other proposed project activities include new furniture and equipment to accommodate the additional employees and its new office layout, as well as architecture, security, and legal services.

Project	Capital Expenditure
Building Expansion/Renovation Costs	\$5,177,684.00
Machinery and Equipment	\$1,836,137.00
Other Professional Services	\$ 395,538.00
Total	\$7,409,358.00

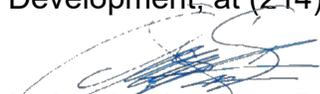
Fiscal Information

The Texas Enterprise Zone (TEZ) funds are paid solely by the State of Texas – the incentive does not involve any City of Dallas funding.

Staff Recommendation

Frontier has requested, and the Office of Economic Development staff recommends, City Council consideration of the City of Dallas nomination of the company’s headquarters expansion and retention project as a TEZ project. This nomination would allow Frontier to receive a refund of the state portion of sales and use taxes paid as part of the capital investment. The next application date is September 1, 2023. As the City will have nine (9) enterprise zone/project designations for the new biennium which begins on September 1, 2023, eight (8) would remain after nomination of this project.

More information about the Texas Enterprise Zone program can be found [here](#). Should you have any questions, please contact Robin Bentley, Director, Office of Economic Development, at (214) 671-9942 or Robin.Bentley@dallas.gov.



Majed A. Al-Ghafry, P.E.
Assistant City Manager

DATE August 11, 2023

SUBJECT **August 23, 2023 Upcoming Agenda Item – 23-1998 – Authorize City nomination of Frontier Communications Parent, Inc. to receive designation as an Enterprise Zone Project**

PAGE **3 of 3**

c: T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
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Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

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Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **City of Dallas Water Conservation Five-Year Work Plan Community Meetings**

As part of the State of Texas requirements for a Water Conservation Plan, the Office of Environmental Quality & Sustainability – Water Conservation Division and Dallas Water Utilities (DWU) are updating the 2016 Water Conservation Five-Year Work Plan. In efforts to increase public awareness and engagement on the programs and initiatives, the OEQS-Water Conservation Division is distributing a survey requesting input; and will be available to meet with the community.

Water Conservation staff will provide an overview of current programs and initiatives available to DWU customers. Four in-person meetings are set up as follows:

Tuesday	8/29/2023	6 PM	Lake Highlands Rec Center	9940 White Rock Trail
Thursday	8/31/2023	1 PM	Kiest Rec Center	3081 S. Hampton Road
Saturday	9/02/2023	1 PM	MLK Jr Rec Center	2901 Pennsylvania Ave
Tuesday	9/12/2023	6 PM	West Dallas Multi-Purpose Center	2828 Fish Trap Road

The survey and meeting details are available on the Save Dallas Water website and will be announced on social media and water bill insert. Additionally, staff will be available at Budget Townhalls, ForwardDallas Open House, and **any other meetings in your council district, upon request.** Multi-lingual and ASL interpretation requests can be made available by emailing alicia.lee@dallas.gov 48 hours prior to the meeting.

The public may visit www.savedallaswater.com to learn more about the current Water Conservation Five-Year Work Plan and find additional resources to meet their needs.

Please contact Carlos Evans, Director, Office of Environmental Quality & Sustainability at carlos.evans@dallas.gov for any questions.

M. Elizabeth (Liz) Cedillo-Pereira, J.D.
Assistant City Manager

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CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Communications Plan for Value of Ethics**

Chapter 12A of the Dallas City Code (Code of Ethics) establishes the Integrity Officer Program under the supervision of the inspector general for the purpose of providing support to city offices and departments by ensuring that city employees, officials, and persons doing business with the city comply with the Code of Ethics and adhere to all ethical standards and reporting requirements. To further this purpose, the Inspector General Division (IGD) of the City Attorney's Office (CAO) and the City Manager's Office (CMO) are initiating communications and educational information about ethics to city employees, city officials, and residents. This will begin in August 2023.

These communications are being spearheaded by Chief Integrity Officer (CIO) Baron Eliason of the IGD and Ethics Officer (EO) Hai Tran of the CMO. The CIO's role is to communicate, train, and write advisory opinions about ethics. The EO's role is to operationalize ethics across city departments, develop and establish an Ethics Hub at the heart of the CMO, and serve as liaison between employees and the IGD. The CAO and CMO are collaborating closely on this process to provide ethics training and information to further the principles of conduct in the Code of Ethics and build a culture of trust that exemplifies the city's five core values: Empathy, Ethics, Excellence, Engagement, and Equity. While the Inspector General will be responsible for enforcement of the Code of Ethics, the EO in CMO will emphasize collaboration across departments and a supportive culture of understanding, integrity, and inclusion.

This collaboration will address several known issues. Information gathering will reveal and help prioritize current ethics issues in city government. Communication and training related to the Code of Ethics requirements will reduce the current fragmentation of information about ethics and confusion about how the complaint and enforcement process works. Increasing internal awareness will drive compliance and engagement in the practice of ethics, building public trust in city government.

The work will focus on three main components.

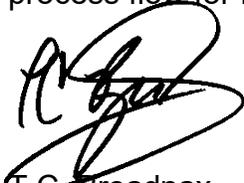
1. **Communication** – The communication plan will focus on providing important information both internally and externally about ethics in the city. This plan will include establishing an Ethics Hub to provide a centralized and collaborative internal resource for all Chapter 12A related topics and developments.
2. **Training** – Training will be developed in three categories: ongoing, ad hoc, and development. Development training will be centered on going deeper into topics

DATE August 11, 2023
SUBJECT **Communications Plan for Value of Ethics**
PAGE **2 of 2**

via monthly themes, quarterly events, and special trainings. Delivery channels include in-person, MS-teams-based, written, and KnowBe4 offerings. A central feature of this plan will be monthly themes of ethics highlighted via communication platforms noted.

- 3. Collaboration** – Collaboration and partnership across departments will be spearheaded by the Chief Integrity Officer (CIO) and the Ethics Officer (EO). Voice of employees, qualitative and quantitative feedback from departments will determine monthly topics of communications and specialized training. Proactive education, employee recognition, and collaborative teamwork will drive a culture of trust and understanding, exemplifying transparency, openness, and honesty.

As ethics engagement kicks off, communication will focus on topics such as orienting city officials, employees, and residents to awareness of the enforcement process and a clear process flow for filing complaints.



T.G. Broadnax
City Manager

Tammy L. Palomino

Tammy L. Palomino (Aug 11, 2023 11:44 CDT)

Tammy L. Palomino
Interim City Attorney

C: Mark Swann, City Auditor
Biliera Johnson, City Secretary Preston
Robinson, Administrative Judge
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Genesis D. Gavino, Chief of Staff to the City Manager
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Memorandum



DATE: August 11, 2023
TO: Honorable Mayor and Members of the City Council
SUBJECT: **Public Safety Dashboards – July 2023**

Due to no Council Committee meetings schedule for August. Attached you will find a copy of the July Public Safety Dashboards for your awareness and review.

Please contact me if you have any questions or need additional information.



Jon Fortune
Deputy City Manager
[Attachment]

cc:

T.C. Broadnax, City Manager
Chris Caso, City Attorney Mark
Swann, City Auditor
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CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard - July 2023**

Dallas Fire-Rescue total dispatch numbers for the month of July was 26,589, up from 26,010 in June. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. Both the structure fire metric and the EMS metric were below our targets at 86% and 84% respectively. We will continue to analyze the data and adjust resources and strategies as necessary to achieve our target goals.

We had 3 significant fires for the month of July, which was lower than the 6 we had in June. We had a slight decrease in inspections, re-inspections, and smoke detector installations for the month. Our rescue unit hours of utilization (UHU) numbers are at 38.4% overall, which was down 1.5% from the previous reporting period.

We currently have 144 recruits in various stages of Training. All those recruits will be assigned to the field over the next year.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?:isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Justin Ball at justin.ball@dallasfire.gov.

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C Broadnax, City Manager
Tammy Palomino, Interim City Attorney
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DFR Executive Summary for Month Ending: July 2023



161,726

Total 911 DFR Incidents
Incidentes totales de 911 DFR

86%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

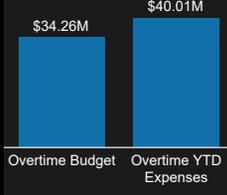
84%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

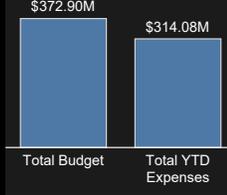
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



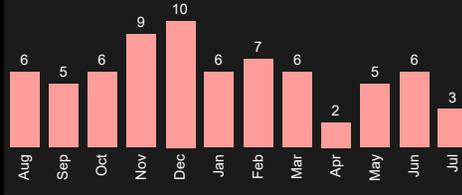
Sworn Overtime Presupuesto de Horas Extras



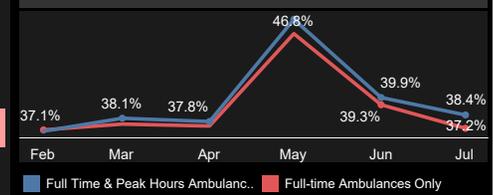
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



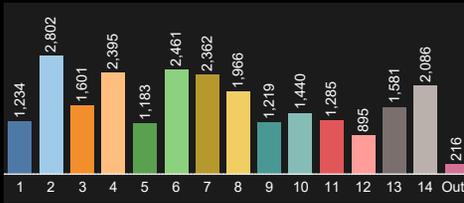
Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



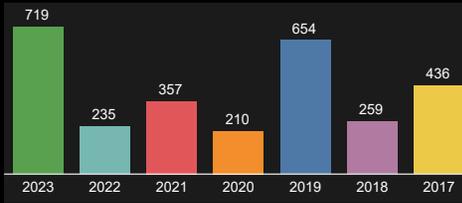
Sworn Staffing & Hiring Categorías de Personal

	2021	2022	2023
EMS & Emergency Respo..	1,678	1,610	1,620
Dispatch Comms & GIS	60	60	59
Fire Prevention & Inspectl..	88	95	89
Training & Recruitment	124	193	214
Arson Investigation EOD	22	27	25
Aircraft Rescue Fire Fight..	35	44	45
Total Staff	2,007	2,029	2,052
Number of Frontline Paramedics			833
Total Number of Active Paramedics			1,550

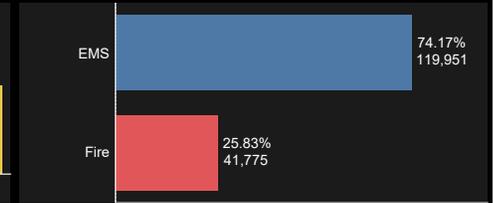
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



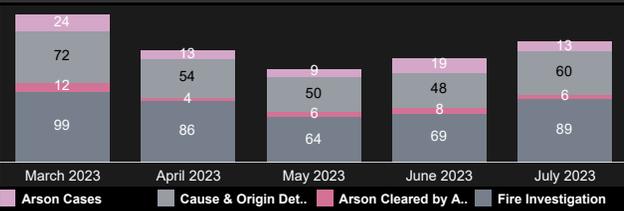
Smoke Detector Installs Instalaciones de Alarma de Humo



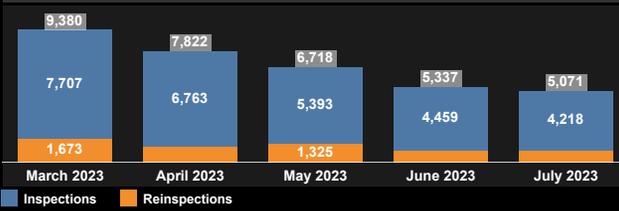
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	371	372	373	374	375	376
# of Trainees	23	18	24	25	27	27
Start Date	Oct-22	Oct-22	Mar-23	Mar-23	Jul-23	Jul-23
End Date	Dec-24	Dec-24	Jun-24	Jun-24	Sep-24	Sep-24
ERB Assigned	Jan-24	Jan-24	Jul-24	Jul-24	Oct-24	Oct-24

* YTD-Exp - Do Not Include Encumbrances

Memorandum



DATE: August 11, 2023
TO: Honorable Mayor and Members of the City Council
SUBJECT: **Dallas Police Department (DPD) Dashboard – July 2023**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is down 10.9% Year to Date (YTD), with less than 734 crimes over the last YTD. Total Crime is down 1.9% YTD due to 1,200 fewer offenses.

For your quick reference, you can access DPD's Dashboard using the following link:

[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at

lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.



Jon Fortune
Deputy City Manager
[Attachment]

cc:

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CITY WIDE SUMMARY OF CRIME STATISTICS

2023

Total Crimes

Total crimes counted according to NIBRS rules

62,946 crimes in 2023 YTD

64,146 crimes in 2022 YTD

-1,200 (-1.9%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

6,002 crimes in 2023 YTD

6,736 crimes in 2022 YTD

-734 (-10.9%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	4,068	4,641	-12.3%	-573
ROBBERY	1,360	1,523	-10.7%	-163
RAPE	209	213	-1.9%	-4
MURDER & NONNEGLIGENT MANSLAUGHTER	152	140	8.6%	12
FONDLING	137	113	21.2%	24
SODOMY	51	71	-28.2%	-20
SEXUAL ASSAULT WITH AN OBJECT	23	34	-32.4%	-11
INCEST	1	1	0.0%	0
STATUTORY RAPE	1	0		1

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

8,008 crimes in 2023 YTD

9,136 crimes in 2022 YTD

-1,128 (-12.3%) change year-over-year

Hate Crimes

23 crimes in 2023 YTD

36 crimes in 2022 YTD

-13 (-36.1%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to July 31, 2023)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to July 31, 2022)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year



Dallas Crime Analytics Overview

Resumen de las Análíticas de Delitos en Dallas
Summary of crime data

Select Year 2023

View Summary



Select Months Completed Months

Select Page ^

- CRIME OVERVIEW
- VICTIM DEMOGRAPHICS
- CRIME BY DAY/TIME
- RESPONSE TIMES

62,946

Total Crimes
Crímenes Totales

6,002

Violent Crimes
Crímenes Violentos

8,008

Family Violence Crimes
Crímenes por Violencia Familiar

2,100

Hate Crimes
Crímenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

Crime Map

Heat Map

Mapa de Área Críticas

Select Map Type

Heat Map

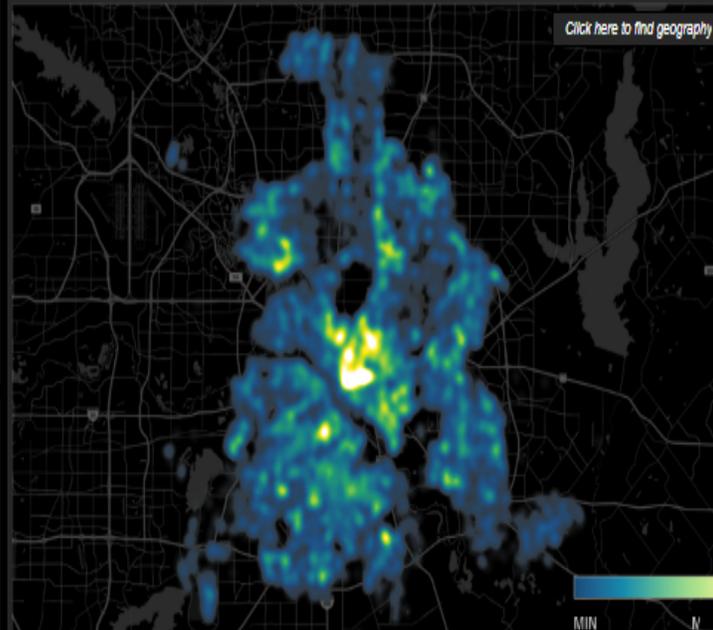
Select Geography

Division

Select Metric

Count

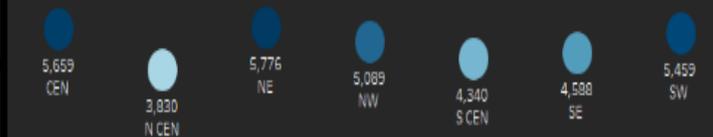
[Click here to find geography](#)



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

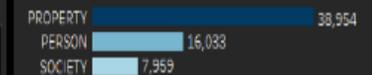
Crimes by Division

Crímenes por División



Crimes Against

Crímenes por Víctima



Crimes

Crímenes

Select Crime Category

(All)

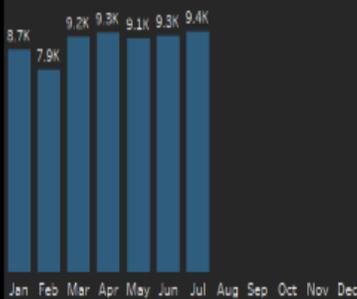


Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

11.65 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

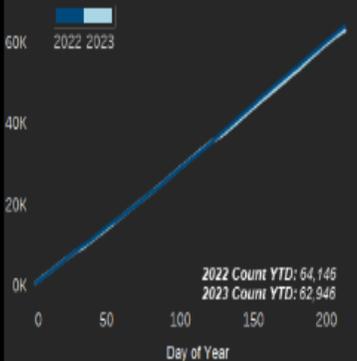
Crimes by Month

Crímenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that have occurred year-to-date (January 1, 2023 through July 31, 2023)

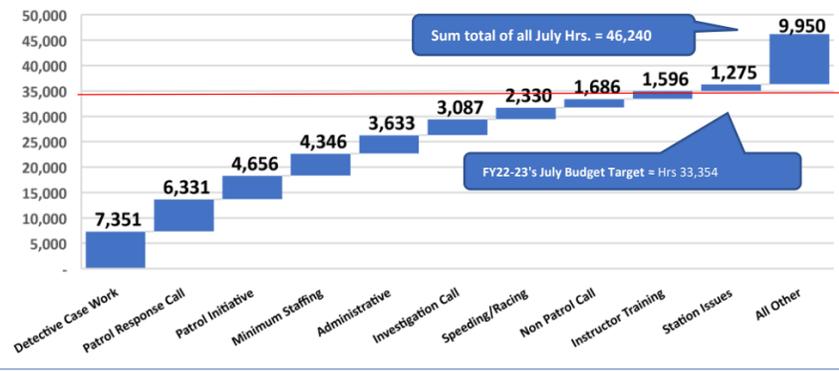
Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 7/31/2023

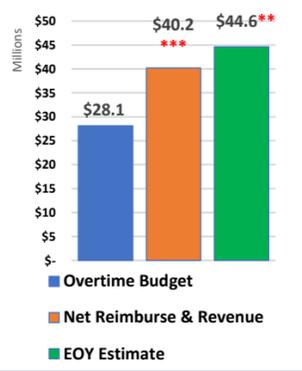
Dallas Police Department Dashboard July 2023

FY22-23 BUDGET

February Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

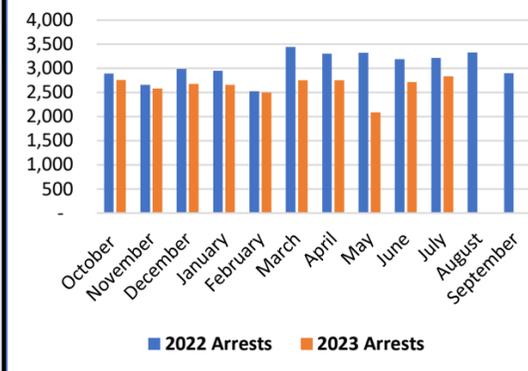


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS)

January 1, 2023 - July 31, 2023

Offense	2023	2022	Count DIFF	% Change	Clearance Rate
Assault Offenses	15,325	16,930	-1,605	-9.5%	61.9%
Agg Assault FV	1,011	1,098	-87	-7.9%	-
Simple Assault FV	7,605	8,525	-920	-10.8%	-
Homicide Offenses	169	175	-6	-3.4%	55.0%
Murder & Nonnegligent Manslaughter	153	140	13	9.3%	-
Human Trafficking	23	24	-1	-4.2%	66.7%
Kidnapping / Abduction	102	86	16	18.6%	69.1%
Sex Offenses	422	432	-10	-2.3%	60.4%
Sub-Total	16,041	17,647	-1,606	-9.1%	61.8%
Arson	65	131	-66	-50.4%	17.1%
Bribery	1	3	-2	-66.7%	100.00
Burglary / Breaking & Entering	3,462	3,997	-535	-13.4%	7.2%
Counterfeiting / Forgery	139	208	-69	-33.2%	12.3%
Destruction / Vandalism	5,768	6,113	-345	-5.6%	9.6%
Embezzlement	128	190	-62	-32.6%	30.8%
Extortion / Blackmail	27	3	24	800.0%	-
Fraud	1,374	1,391	-17	-1.2%	50.3%
Larceny / Theft	15,763	17,427	-1,664	-9.5%	4.9%
Motor Vehicle Theft	10,375	7,735	2,640	34.1%	6.7%
Robbery	1,362	1,523	-161	-10.6%	22.7%
Stolen Property Offenses	529	402	127	31.6%	98.2%
Sub-Total	38,993	39,123	-130	-0.3%	9.9%
Animal Cruelty	61	74	-13	-17.6%	16.2%
Drug / Narcotics	5,955	5,571	384	6.9%	61.8%
Gambling	40	39	1	2.6%	13.0%
Pornography / Obscene Material	29	41	-12	-29.3%	85.7%
Prostitution Offenses	432	125	307	245.6%	80.8%
Weapon Law Violations	1,449	1,529	-80	-5.2%	69.2%
Sub-Total	7,966	7,379	587	8.0%	63.3%
Total	63,000	64,149	-1,149	-1.8%	29.7%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 22-23 YTD	FY 21-22	FY 20-21
CBD	89	80	84
Central	170	180	185
NE	273	311	327
SE	265	279	304
SW	244	265	263
NW	221	236	237
NC	198	214	187
SC	251	264	314
Nuisance Abatement	10	10	8
Community Affairs (NPO)	106	92	82
Right Care	22	18	13
Patrol Total	1,849	1,948	2,004
Support	60	118	105
Administrative	175	136	126
Investigations	501	462	479
Tactical and Special Ops	274	256	257
Trainees	164	164	149
Total	3,023	3,084	3,120

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	0.43%	1.04%	5.65%	3.18%	7.97	42.56
NE	-19.02%	6.68%	-4.92%	-2.19%	10.79	151.59
SE	-7.00%	2.96%	-1.49%	-2.62%	12.64	197.07
SW	-6.89%	-2.57%	-9.66%	-1.40%	12.63	96.95
NW	-4.24%	-8.57%	-6.00%	-3.16%	9.35	63.41
NC	-17.52%	-1.46%	-15.52%	-6.75%	9.55	50.69
SC	-7.41%	0.13%	8.29%	-0.83%	14.14	140.53

*CBD crime and response time data included in Central

INTERNAL AFFAIRS*****

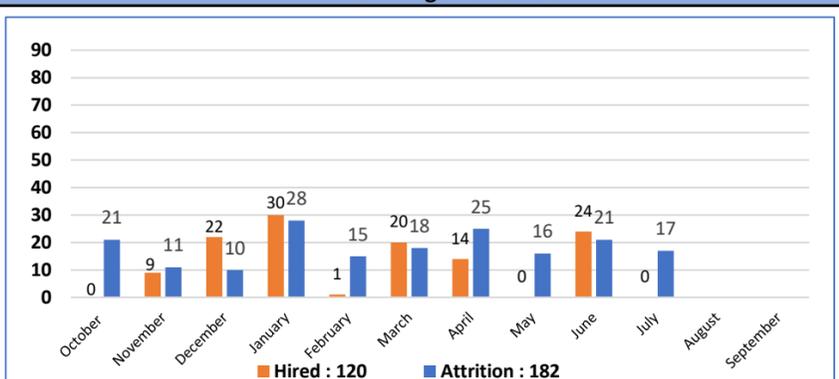
Complaint Type	2023 YTD	2022 YTD	% Change
Investigations Completed	150	188	-20.2%
Use of Force Complaints Received	47	39	20.5%

COMMUNICATIONS

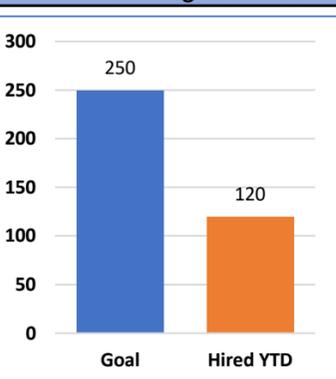
911 Call Center Information		
911 Calls MTD	July Avg Answer	July Service Level
174,320	0:04	93.10%

911 Operator Staffing			
Trainee	Operator	Actual	Authorized
4	93	97	144

FY 22-23 Hiring and Attrition



FY22-23 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	July-2023	July-2022
Major Disturbance	66,533	1,846	2,019
Other Incidents *****	32,084	932	900
Other Escalated *****	39,322	1,039	1,202
Suspicious Person	15,455	366	448
Minor Accident	14,636	393	437
Business Alarm	10,342	356	322
Major Accident	12,540	378	354
Loud Music	12,383	275	210
Burg Motor Veh	2,597	21	62
Crisis Intervention	8,331	227	226
911 Hang-up	3,368	87	104

July Reports

Expeditor Reports		DORS Reports	
1,247		2,036	

Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Jul-23	11.01	108.66	651.68	587.60	45,576
YTD 2023	11.26	109.92	700.58	742.68	320,759
Jul-22	9.52	70.57	419.56	497.49	50,422
YTD 2022	8.84	54.43	277.14	344.62	336,371

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

**** Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

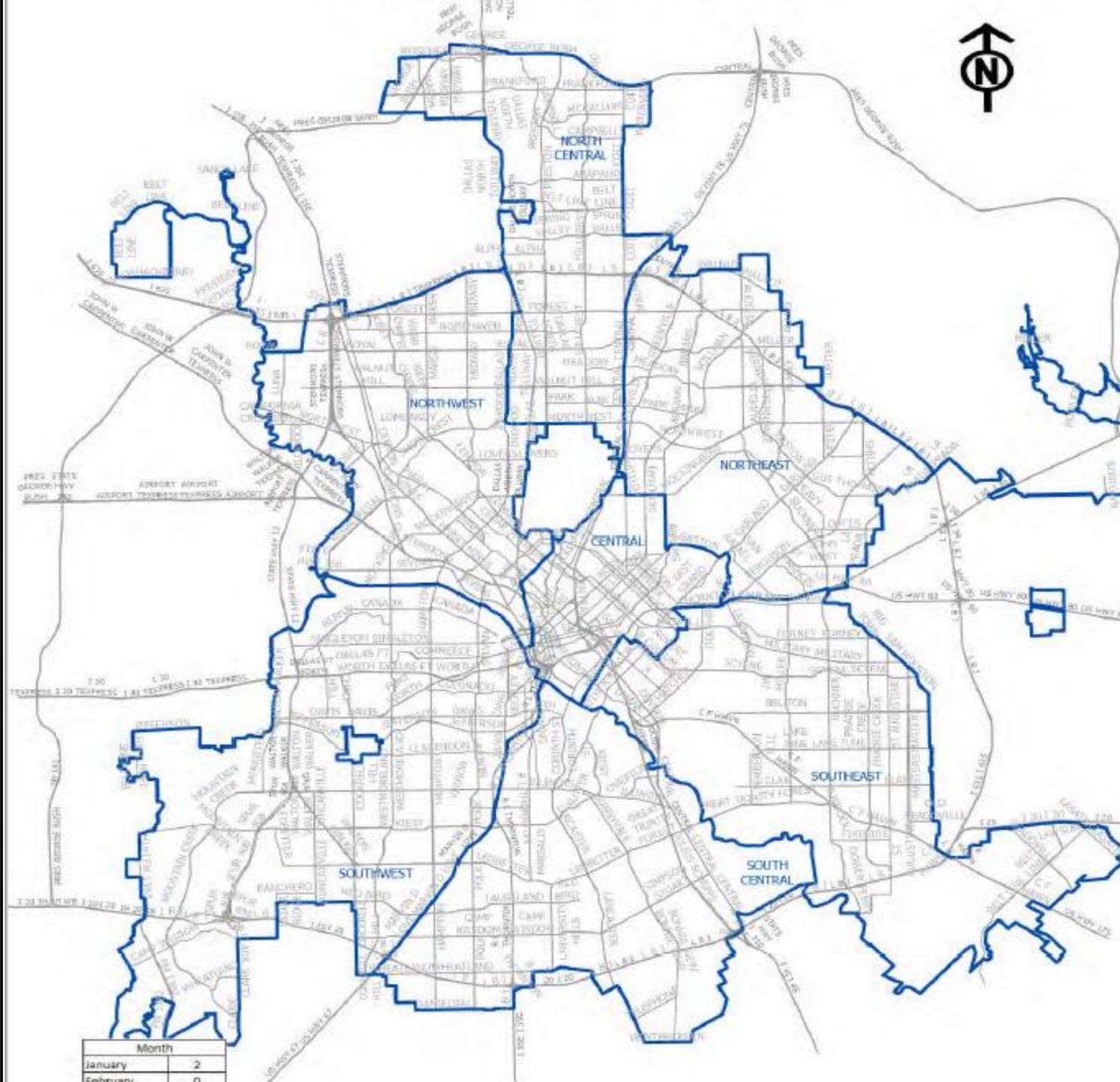
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Racing / Speeding Hotspots

Racing / Speeding Operational Activity

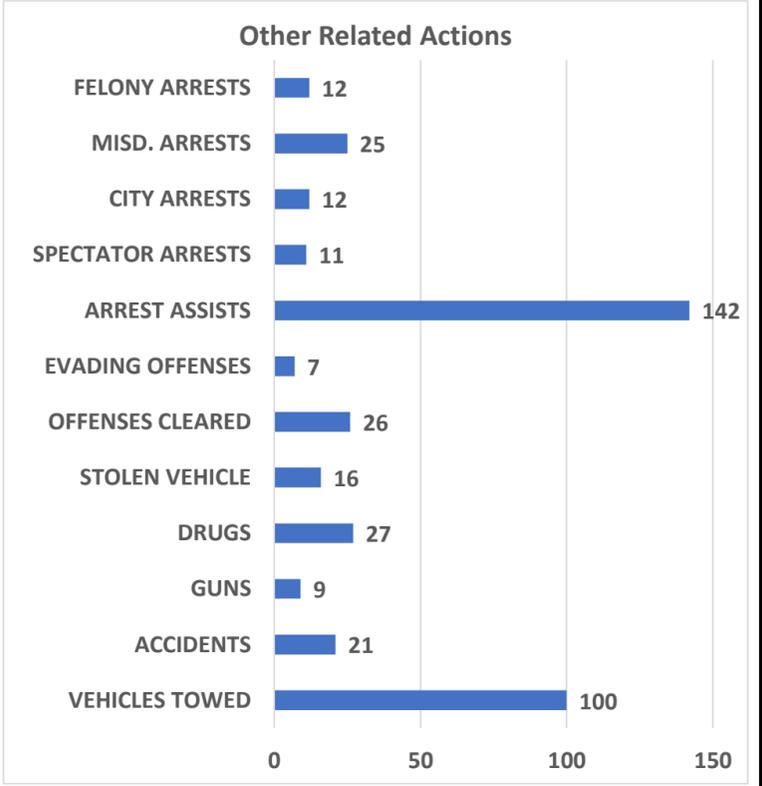
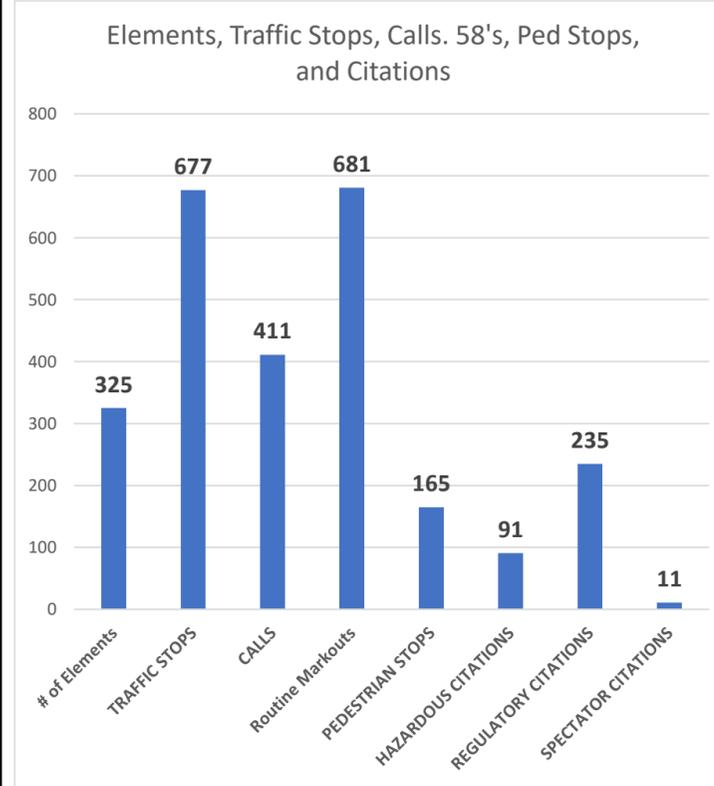
Takeover Locations



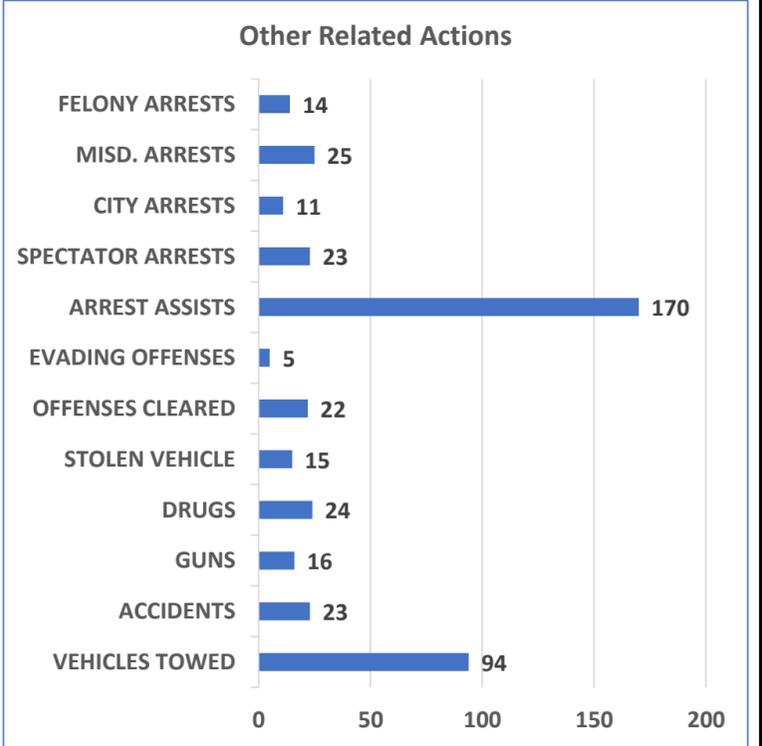
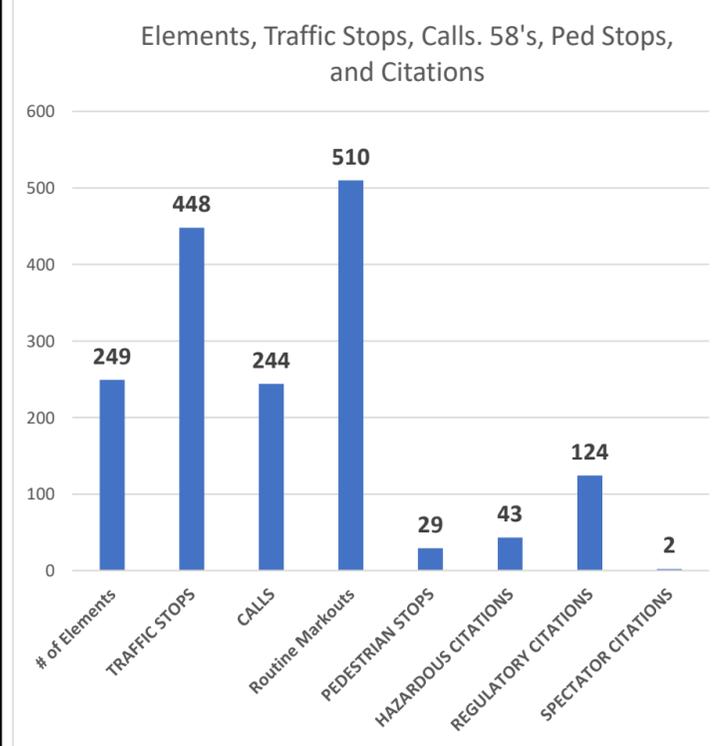
Month	Count
January	2
February	0
March	0
April	0
May	0
June	0
July	0

Date/Time: 7/31/2023 3:47 PM

June



July



Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (July) 2023

Call Center Staffing



Month	Service Level Comparison		
	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January	98.25%	98.07%	72.54%
February	98.25%	99.01%	52.91%
March	97.05%	98.16%	56.59%
April	94.23%	97.87%	60.24%
May	75.04%*	97.82%	41.51%
June	91.12%	97.48%	55.04%
July	93.10%	94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

*Ransomware Incident impacted the 911 service levels.



July 2023
Service Level

93.10%



YTD Level
Jan 1 – Jul 31, 2023

91.72%



Average Answer Time
July 2023

:04



July 2023
Total 9-1-1 Calls

174,320



Call Takers in Training

4



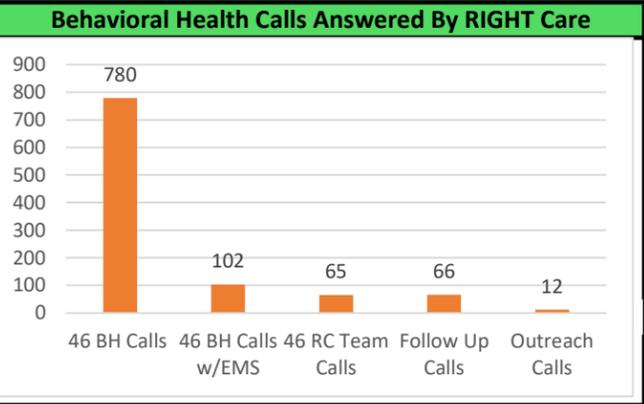
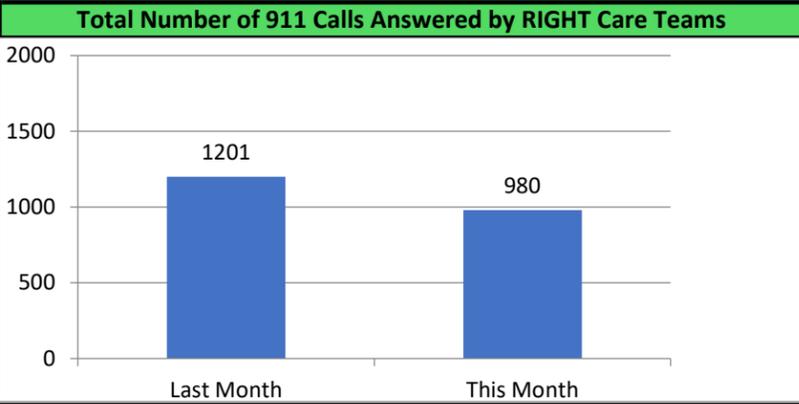
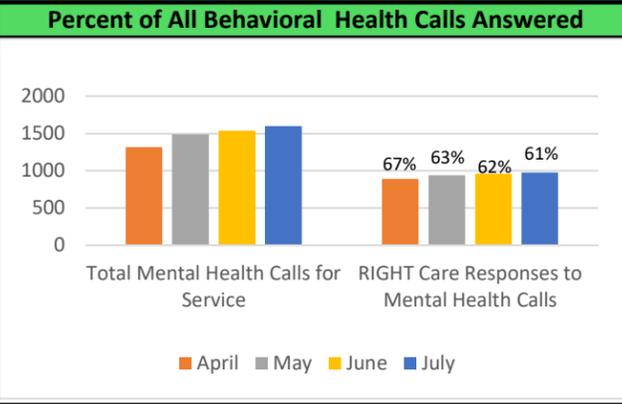
Call Takers in Background

8

Month	Total Emergency Calls		
	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January	146,772	142,329	152,558
February	137,468	126,752	165,670
March	162,022	149,460	170,351
April	162,761	154,103	169,187
May	195,513	162,569	193,895
June	183,954	154,464	187,044
July	174,320	167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total 1,836,960 FY' 21 Total 2,023,459 = ▼ 9.22% (decrease)

Office of Integrated Public Safety Solutions - July 2023 Dashboard



DPD Right Care Activity

Activity	This Month	YTD
Clients Served	606	3,670
Calls Answered	980	5,774
Jail Diversions	11	92
Total Outreach Calls	9	66
Total Follow up Calls	39	274
Total	1,645	9,876
FY 21-22 Expansion	COMPLETE	18 TEAMS - 24/7 Hr.

Nuisance Abatement

Activity	This Month	YTD
Properties Investigated	98	346
Contacts with property owners	128	450
Meetings attended	143	463
Cases closed	2	5
Active Cases	New Case	YTD
Central Open Cases	0	2
Northeast Open Cases	0	0
Southeast Open Cases	1	4
Southwest Open Cases	0	1
Northwest Open Cases	0	0
North Central Open Cases	0	2
South Central Open Cases	0	2
Total Cases	1	11
Staffing	Authorized	Current
Sergeant	1	1
Detectives	6	6
Intelligence Officer	1	1

Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	YTD
Code violations identified and worked	1,061	9,565
Code cases complete by owner compliance	65	498
Code cases complete through city intervention	34	397
Commercial business inspections	431	4,212
Vacant lots remediated	13	183
Zoning & Substandard Structure cases worked	721	5,100

H.A.R.T Team Engagements

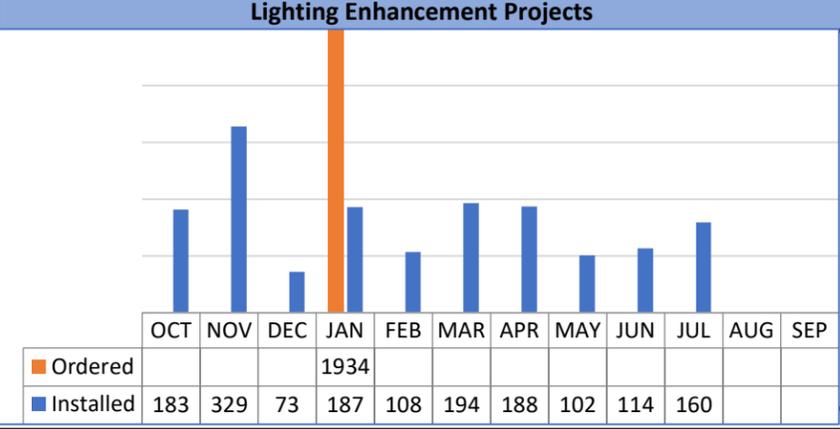
Activity	This Month	Year to Date
Persons Engaged	82	318
Social Service Referrals	8	37

Crisis Intervention Team

Referrals/911 Calls Answered	Month	Year to Date
DPD Referrals	202	661
Community Referrals	36	115
Metrocare Appointments	11	74
911 Call Response-Southeast	31	130
911 Call Response-North Central	8	59

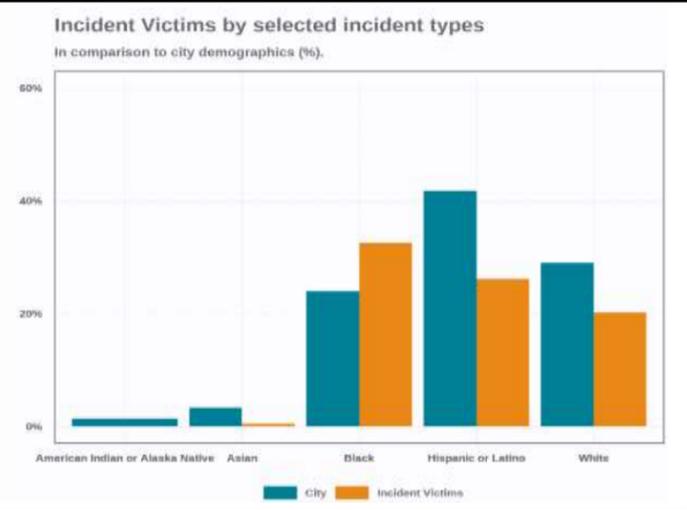
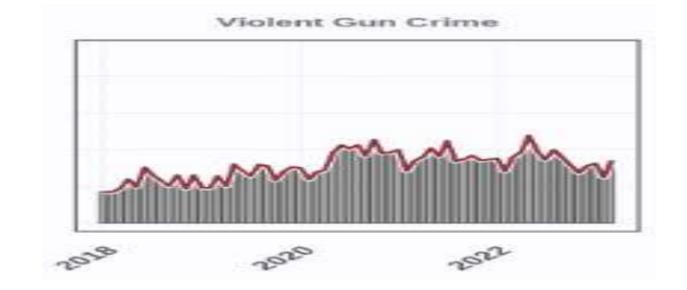
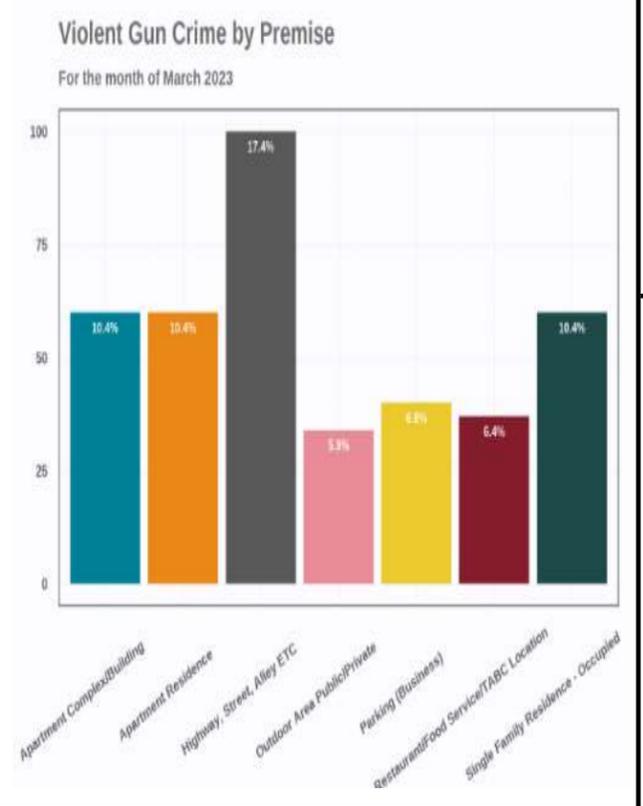
City Funded Summer Camp

Activity	July
Sites Hosted	4
Mentoring Contacts	60
Field Trips	3
Meals Provided	1320
College Tours	2



Public Safety Nuisance Properties

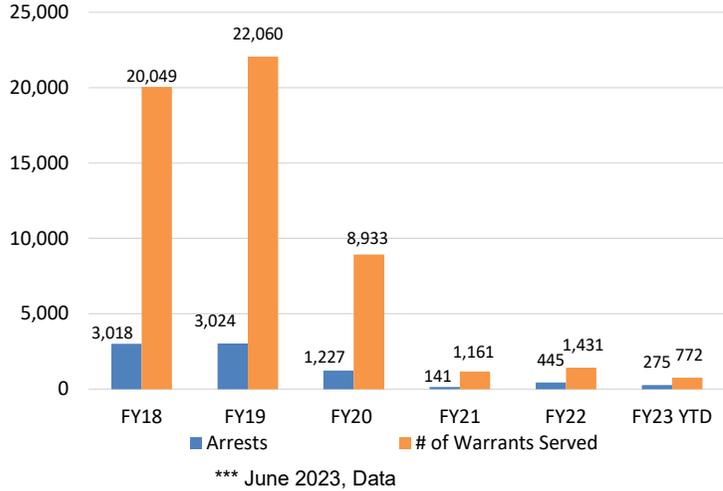
Council District	# Properties	SR Change	CIT Change	CFS Chg	VC Chg
1	5	50.0%	100.0%	-81.9%	-50.0%
2	3	100.0%	-100.0%	-64.3%	-100.0%
3	4	100.0%	-100.0%	-2.2%	25.0%
4	20	94.9%	1.8%	-14.3%	-10.0%
5	4	100.0%	-100.0%	-100.0%	-100.0%
6	18	33.3%	-24.0%	-26.9%	-29.4%
7	26	20.0%	-56.9%	-29.1%	-50.0%
8	10	100.0%	160.0%	-4.9%	-53.8%
9	1	100.0%	-100.0%	-87.5%	-100.0%
10	8	75.0%	-75.0%	-75.0%	-100.0%
11	2	30.8%	-75.0%	-75.0%	-100.0%
12	6	128.6%	-33.3%	-79.7%	-100.0%
13	2	100.0%	30.8%	21.4%	-50.0%
14	8	60.0%	-22.2%	-11.5%	-16.7%
ALL	117	76.2%	-21.2%	-25.4%	-30.8%



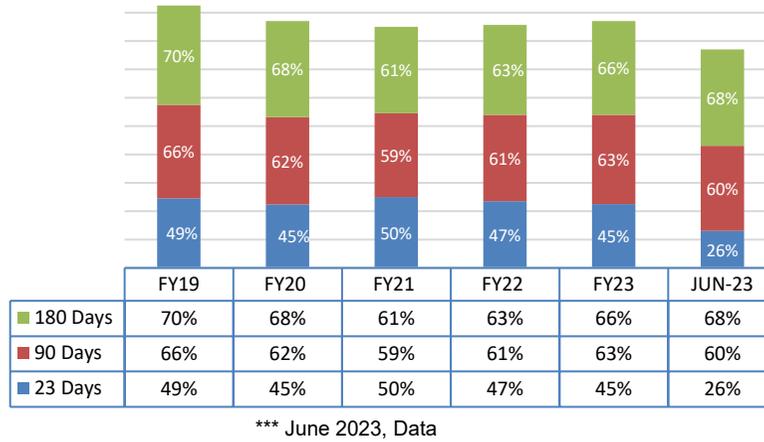
Municipal Court : Month Ending July 2023

*** June 2023, Data ***

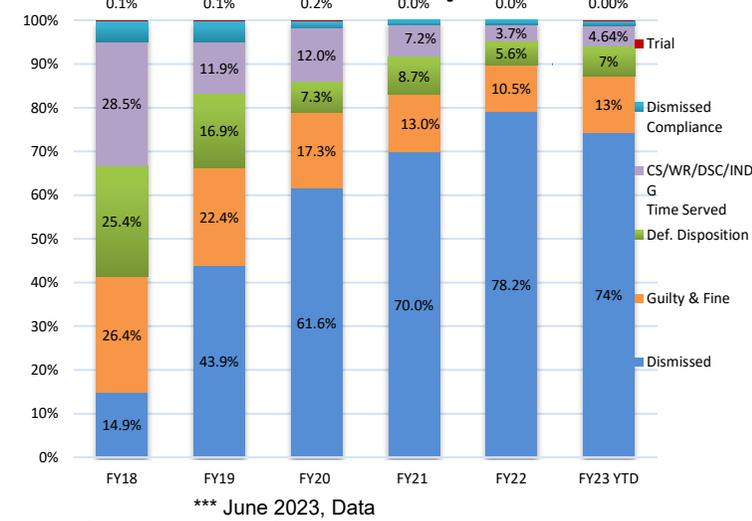
Warrant Enforcement



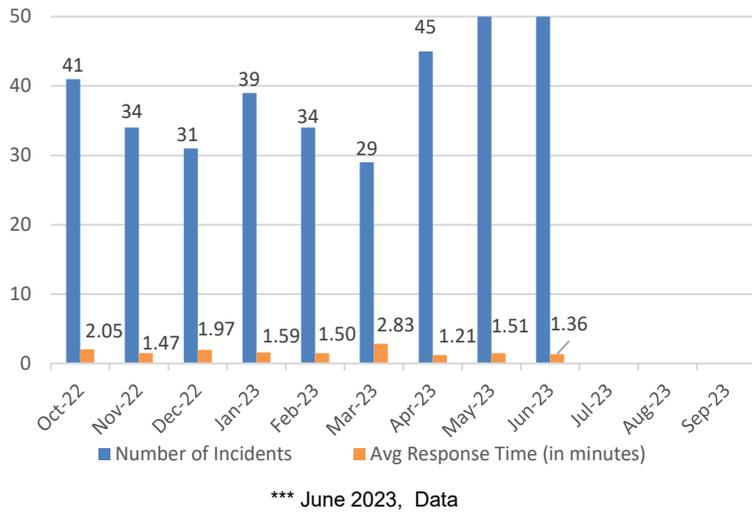
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



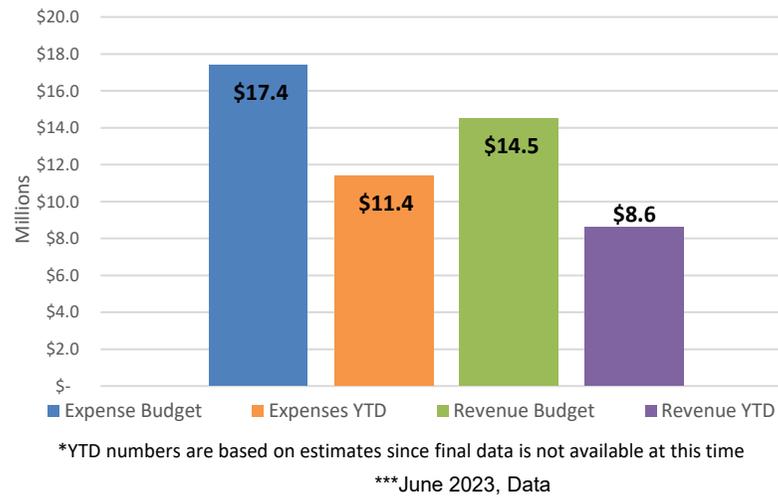
Courthouse Dispositions



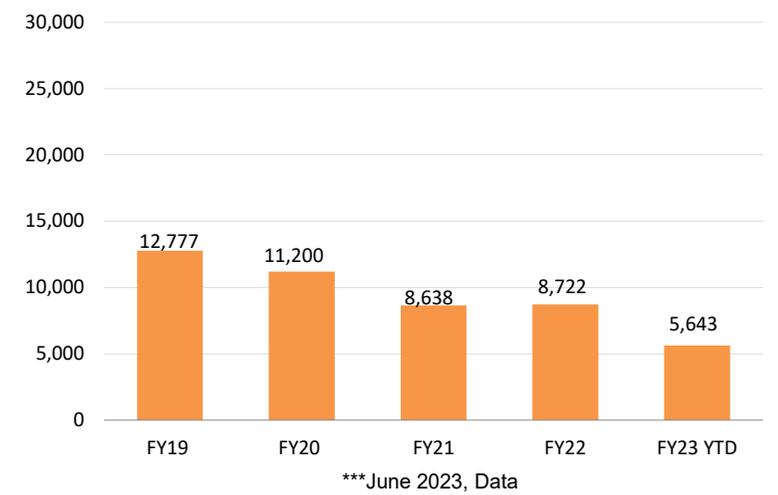
Security Incidents and Response Time



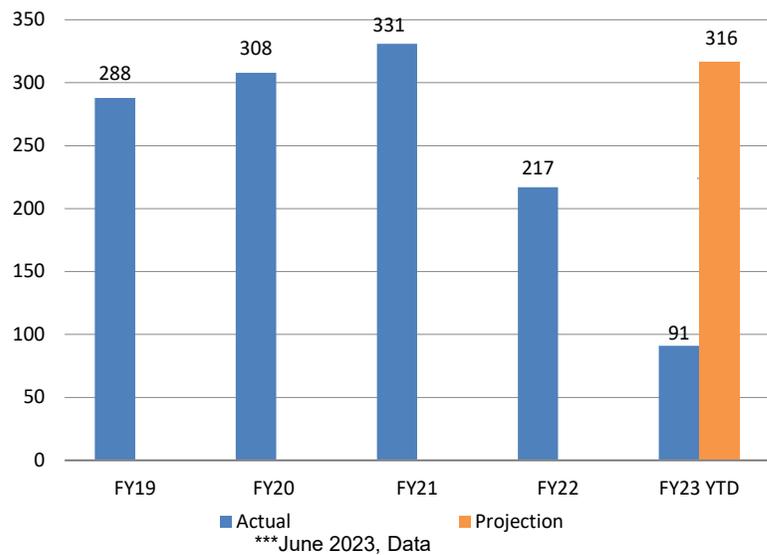
*Municipal Court Budget



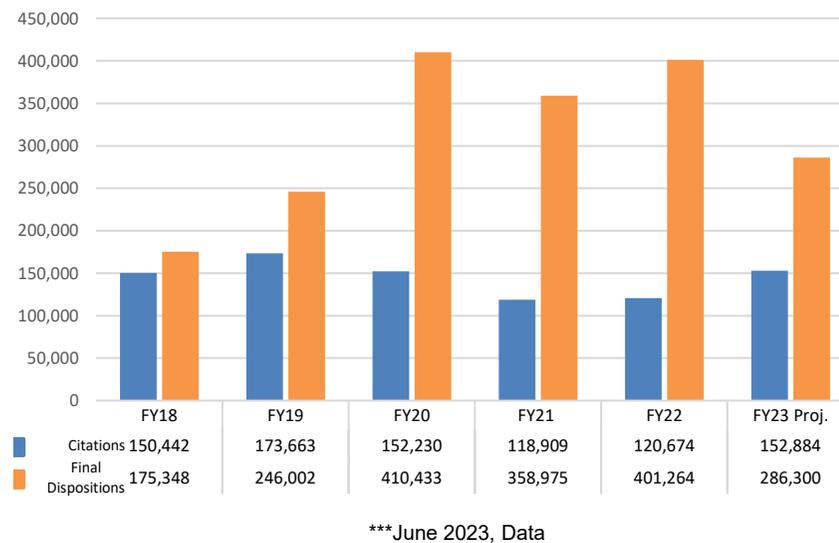
City Detention Center Book-Ins



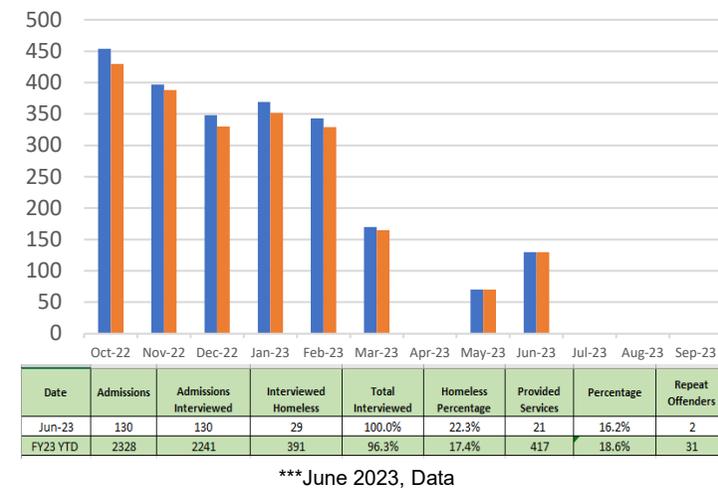
Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance



Memorandum



CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Sales Tax Receipts**

The June 2023 sales tax receipts from the State Comptroller's Office are \$38.0 million and represents a 1.4 percent decrease in total collections compared to the same reporting period last year. Over the most recent 12 months, sales tax receipts have increased by 6.8 percent.

• June 2022 actual	\$38,602,297
• June 2023 budget	\$39,913,555
• June 2023 actual	\$38,045,795

As part of the FY 2022-23 mid-year budget ordinance approved by the City Council on May 10, we increased the sales tax revenue budget by \$15.5 million from \$417.2 million to \$432.8 million. The budget increase was possible based on year-to-date actual collections for October through February. Since that time, we have experienced three out of four months with actual collections being less than the same reporting period from last year.

Our contract economist, Dearmon Analytics, predicts our growth to slow to a more historical growth rate over the next several months. We will continue to monitor our sales tax forecast closely and provide additional information as it becomes available.

If you have any questions, please contact me or Janette Weedon, Director of Budget and Management Services.

A handwritten signature in blue ink that reads "Jack Ireland".

Jack Ireland
Chief Financial Officer

[Attachment]

c: T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

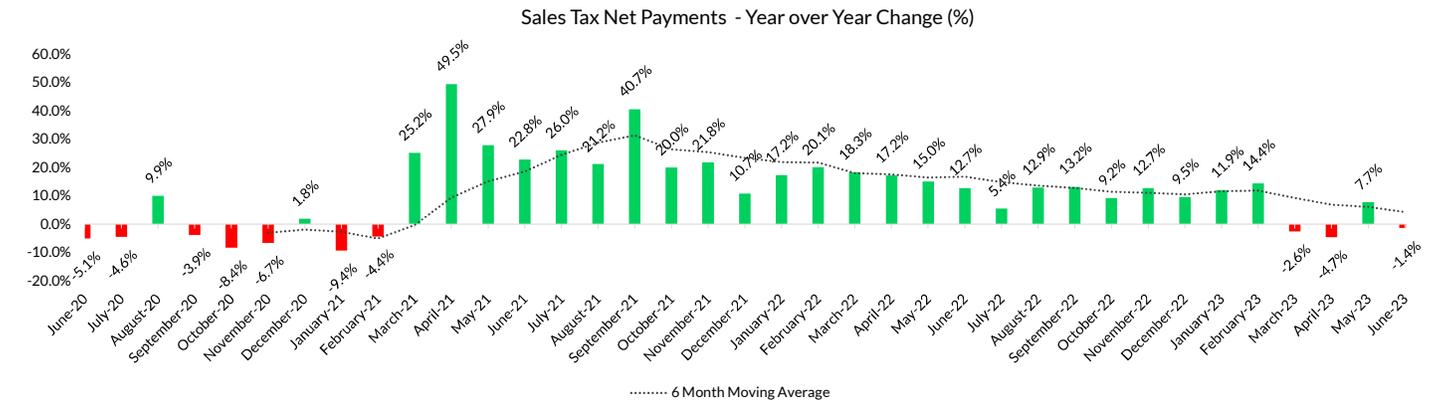
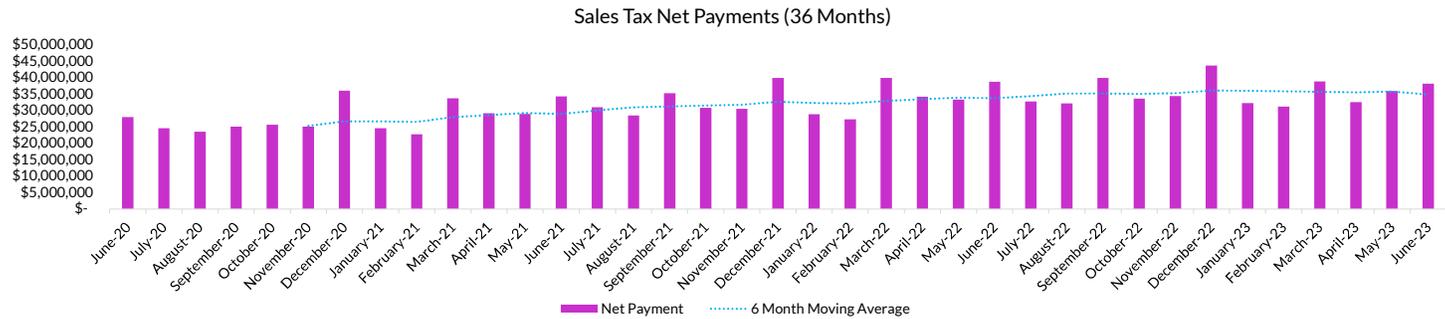
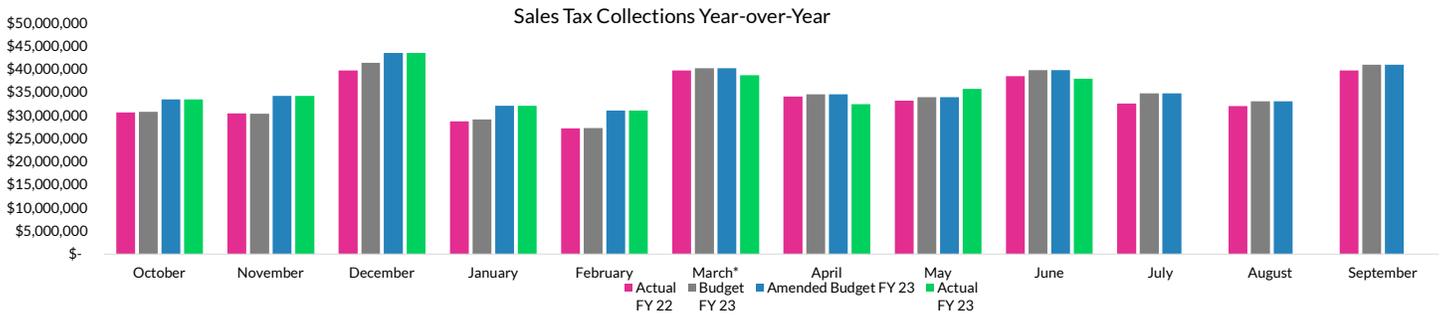
Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

Sales Tax

as of June 2023

Month	Actual FY 22	Budget FY 23	Amended Budget FY 23	Actual FY 23	YTD Variance FY 2022-23 Actuals versus FY 2021-22 Actuals (\$)	YTD Variance FY 2022-23 Actuals versus FY 2021-22 Actuals (%)	FY 2022-23 Actuals versus Amended Budget (\$)	FY 2022-23 Actuals versus Amended Budget (%)
October	\$ 30,717,609	\$ 30,857,310	\$ 33,546,824	\$ 33,546,824	\$ 2,829,215	9.2%	\$ -	0.0%
November	30,461,440	30,389,940	34,320,398	34,320,398	3,858,958	12.7%	\$ -	0.0%
December	39,784,802	41,477,877	43,576,728	43,576,728	3,791,926	9.5%	\$ -	0.0%
January	28,760,595	29,196,263	32,196,210	32,196,210	3,435,615	11.9%	\$ -	0.0%
February	27,238,115	27,350,419	31,149,534	31,149,534	3,911,419	14.4%	\$ -	0.0%
March*	39,832,144	40,266,992	40,266,992	38,794,242	(1,037,902)	-2.6%	(1,472,750)	-3.7%
April	34,139,323	34,661,953	34,661,953	32,534,853	(1,604,470)	-4.7%	(2,127,100)	-6.1%
May	33,254,120	34,060,402	34,060,402	35,825,917	2,571,797	7.7%	1,765,515	5.2%
June	38,602,297	39,913,555	39,913,555	38,045,795	(556,502)	-1.4%	(1,867,760)	-4.7%
July	32,646,635	34,850,176	34,850,176					
August	32,060,088	33,125,024	33,125,024					
September	39,811,956	41,082,472	41,082,472					
Total	\$ 407,309,124	\$ 417,232,383	\$ 432,750,269	\$ 319,990,501	\$ 17,200,056	5.7%	\$ (3,702,095)	-1.2%

* Restated to reflect self reported sales tax



Memorandum



CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 10, 2023**

Mayor and City Council,

In this week's issue of Taking Care of Business are the following topics:

New Information

- FreshStart Employment Program weekly pre-screening
- Economic Development Staff Selected for Emerging Leaders of North Texas
- ForwardDallas Open Houses
- Get Real- Time Air Quality with our New App
- Code gears up for back to school at community events
- Off- Street Parking Code Listening Sessions

Weekly Updates

- Convention and Event Services Weekly Event Report
- Office of Procurement Services New Opportunities
- Office of Homeless Solutions Update
 - Responsible Giving Campaign
 - Street Outreach Update
 - H.A.R.T/eam Update
- Media Inquiries

[NEW INFORMATION](#)

[FreshStart Employment Program weekly pre-screening](#)

On-site applicant pre-screening to determine eligibility for the FreshStart Employment Program and employment with the City of Dallas is being conducted every Tuesday from 12:00 PM to 5:00 PM at the West Dallas Multipurpose Center, 2828 Fish Trap Rd. Dallas, TX 75212. Also, every Wednesday from 10:00 AM to 1:00 PM at the Janie C. Turner Recreation Center, 6424 Elam Rd. Dallas, TX 75217. Should you have any questions, please contact Marcus Stewart, Reentry Workforce Coordinator for the Small Business Center at marcus.stewart@dallas.gov or freshstartemployment@dallas.gov.

“Our Product is Service”

Empathy | Ethics | Excellence | Engagement | Equity

Economic Development Staff Selected for Emerging Leaders of North Texas



The Office of Economic Development is please to share that Economic Development Coordinators **Gabriela Castillo** and **Pam Sifuentes** have been selected to participate in the North Texas Commission’s 2023 **Emerging Leaders of North Texas** program. The five-month program provides rising young professionals with the knowledge and resources to enhance their professional development with an additional lens to learn about the North Texas’ exponential growth, challenges and opportunities. The program aims to transform professional development, by providing

knowledge, connections, and insights needed to contribute to the region’s future and collaborative spirit. Should you have any questions, please contact Robin Bentley, Director of the Office of Economic Development, at Robin.Bentley@dallas.gov.

ForwardDallas Open Houses

Planning & Urban Design (P+UD) will continue to engage the public on the ForwardDallas update with a series of come & go Open Houses to receive comments on the updated draft Future Placetype (land use) map, draft key theme recommendations, and the draft implementation strategy. In addition to the Open Houses, P+UD will host pop-ups around the city to seek public input using our FD on the Move van. To kick-off the public input process, P+UD will host an Open House for city staff comments in City Hall lobby on Friday, August 25 from 11:30 – 1:30. See the Open House schedule below or at <https://bit.ly/forwarddallasevents>. Should you have any questions, please contact Chalonda Mangwiro-Johnson, Supervisor – Service Area Planning, P+UD, Chalonda.johnson@dallas.gov.



FD Open Houses
FD on the Move pop-ups

Dates and Locations:

Aug. 24 ADEX (hosted by AIA Dallas)**
Aug. 25 City Hall Lobby (City Employee Open House)**
Aug. 29 Singing Hills Recreation Center
Aug. 31 Oak Cliff Cultural Center
Sept. 6 Thurgood Marshall Recreation Center
Sept. 7 Renner Frankford Library
Sept. 13 Walnut Hill Rec Center
Sept. 14 Cornerstone Baptist Church
Sept. 18 West Dallas Multipurpose Center
Sept. 20 Central Library
Sept. 21 Bachman Lake Recreation Center
Sept. 28 White Rock Hills Library
Oct. 4 Vickery Park Library

***not on public calendar*

Get Real-Time Air Quality Updates with our New App!

The Office of Analytics and Business Intelligence, in collaboration with Office of Environmental Quality & Sustainability, has launched the [Air Quality Monitoring Stations App](#). This tool collects data from 5 air quality monitoring stations in Dallas and provides information on particulate matter, ozone, and nitrogen dioxide levels. The data is automatically updated every hour. More monitoring stations will be added eventually. This tool helps us monitor air quality and provides valuable insights for our communities. Should you have any questions, please contact Dr. Brita Andercheck, Chief Data Officer, Office of Data Analytics and Business Intelligence, at brita.andercheck@dallas.gov.

Code gears up for back to school at community events

Code staff spent last weekend helping students and families in Dallas prepare for the new school year. The department's Neighborhood Code Representatives and managers got to engage with the community at the 27th annual Mayor's Back to School Fair, Back to School Classic Hiawatha Williams Recreation Center, and Back to School Pool Bast at Samuell Grand. For more information contact, Eric Onyechefule, CCS Public Information Coordinator II, eric.onyechefule@dallas.gov.



City Awarded \$15,000 National League of Cities Grant

The Office of Community Care (OCC) has been awarded \$15,000 for an Advancing Economic Mobility grant to increase access to benefits and services, and reduce disparities in program delivery. The grant will be used to create and implement an awareness campaign to increase participation in the WIC and to connect residents to Dallas Financial Empowerment Center (FEC) and Period Access Dallas (P.A.D) programs in three equity priority areas:

- Martin Luther King Jr., Community Center/WIC Clinic – estimated 7,580 WIC-eligible individuals within a 3-mile radius
- Fruitdale WIC Clinic – estimated 6,323 WIC-eligible individuals within a 3-mile radius
- Highland Hills WIC Clinic – estimated 4,454 WIC-eligible individuals within a 3-mile radius

To increase the impact, OCC will also leverage technical assistance attained through the WIC Community Innovation and Outreach Project grant to develop, implement, and evaluate innovative outreach strategies and apply them in coordination with the FEC and P.A.D. programs. Additionally, OCC will work with key partners through our WIC and FEC programs to reach the goals and objectives of the Advancing Economic Mobility grant. For more information contact Jessica Galleshaw at Jessica.Galleshaw@dallas.gov.

Off- Street Parking Code Listening Sessions

Planning & Urban Design (P+UD) staff is resuming the long-anticipated code amendment study of off-street parking and loading requirements! The study began in 2019 at the request of the CPC but was paused in 2021. Dallas is joining the ranks of world cities who are encouraging alternative modes of transportation. Minimum parking requirements, building a transportation demand management program, and shaping design guidelines to ensure parking provision isn't a barrier for a walkable city are being considered. A virtual listening sessions will take place on Thursday, August 10 at 6:00 p.m. To register to attend, visit <https://bit.ly/dallasparkcodeaug10>. To learn more about the parking code amendment, visit <https://bit.ly/dallasparkingcodeamend>. Should you have any questions, please contact Michael Wade, Senior Planner for PUD at Michael.wade@dallas.gov.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

□

Opportunity No.	Opportunity Name
CIZ23-PBW-3036	2024 Two (2) Year Term Agreement Slurry Seal and Polymer Modified Micro-Surfacing Contract
CIZ23-PBW-3037	2024 One (1)Year Term Agreement For Improved Alley Maintenance Program
BC23-00022379	Ronald Kirk Bridge Deck Re-Coat
BCZ23-00022328	Community Ambassadors
BCZ23-00022189	Economic Development Website Redesign & Digital Presence

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

DATE August 11, 2023
SUBJECT **Taking Care of Business – August 10, 2023**
PAGES **6 of 8**

The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akers@dallas.gov or call 972.243.2127.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates

R.E.A.L. Time Rehousing

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward is on track to house over 2,700 unique individuals by 2023. The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 and have rebranded the initiative to reflect the rehousing of those individuals across the expanse of the metroplex to R.E.A.L. Time Rehousing (RTR).

OHS Street Outreach Update

Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of August 7 through August 11, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows and are subject to modification in response to special requests by City leadership.

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance work together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance

Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on sustainably supporting those in need while ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event/meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the H.A.R.T. Supervisor, Anthony Virgil, at Anthony.Virgil@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached the H.A.R.T/eam's performance measures for the week of July 31 through August 5, 2023, and the H.A.R.T/eam's encampment resolution schedule for August 7 through August 12, 2023. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

Heat Advisory

While a heat advisory is in effect, partners within the local Continuum of Care are offering additional services so that our unsheltered neighbors may seek relief from the heat, as well as accepting in-kind donations. For all other donations please see the link provided [here](#). The attached information sheet provides details on what services are being offered by our partners during the heat advisory. Contact information for each organization is listed on the information sheet, all other inquires may be directed to ohsinfo@dallas.gov.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of August 7, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, catherine.cuellar@dallas.gov.

Dallas Fire-Rescue Media Inquiries

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from August 1st – 7th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- Advocate Magazine Does Profile Piece on Fire Chief
- DFR Still Working to Restore Monthly Response Dashboard Following May Ransomware Attack
- DFR Deploys New Scorpion Blocker Trucks to Protect Front-Line Units and Personnel
- Fire at Homeless Camp Destroys Acres of Land Near High-Five

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

➤ FreshStart Employment Program

PRE-SCREENING

This event is to determine eligibility for the FreshStart Employment Program and employment with the City of Dallas.



- » Gainful and stable employment
- » Benefits that start on day one
- » A starting salary of \$18 per hour
- » Growth and advancement opportunities

Every Wednesday | 10 a.m. to 1 p.m.
Janie C. Turner Recreation Center
6424 Elam Rd.
Dallas, TX 75217



For more information about the FreshStart Employment Program and program eligibility, visit bit.ly/FreshStartDallas
Email us to register: freshstartemployment@dallas.gov

➤ Programa de empleo FreshStart

EVALUACIÓN PRELIMINAR

Este evento es para determinar si cumples con los requisitos para el programa de empleo FreshStart y para ser contratado por la Ciudad de Dallas.



- » Empleo remunerado y estable
- » Beneficios desde el primer día
- » Salario inicial de \$18 la hora
- » Oportunidades de crecimiento y ascenso

Todos los miércoles | 10 a.m. a 1 p.m.
Janie C. Turner Recreation Center
6424 Elam Rd.
Dallas, TX 75217



Para más información sobre el programa de empleo FreshStart y los requisitos, visita
bit.ly/FreshStartDallas

Envía un correo para registrarte: freshstartemployment@dallas.gov

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Every Tuesday | 12 to 5 p.m.
West Dallas Multipurpose Center
2828 Fish Trap Rd.
Dallas, TX 75212



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- » Empleo remunerado y estable
- » Beneficios desde el primer día
- » Salario inicial de \$18 la hora
- » Oportunidades de crecimiento y ascenso

Todos los martes | 12 a 5 p.m.
West Dallas Multipurpose Center
2828 Fish Trap Rd.
Dallas, TX 75212



Para más información sobre el programa de empleo FreshStart y los requisitos, visita bit.ly/FreshStartDallas

Envía un correo para registrarte: freshstartemployment@dallas.gov

OFF-STREET PARKING CODE AMENDMENT LISTENING SESSIONS



City staff is seeking your input on off-street parking and loading regulations. A brief presentation will cover:

1. An updated approach to parking minimums;
2. A summary of Transportation Demand Management;
3. Potential Design Standards

From 2019 to 2021, PUD staff conducted a study of off-street parking and loading regulations. Staff have refreshed and updated that study, and now want your input!

For more information, contact Michael Wade
Email: Michael.Wade@Dallas.gov | Ph: 214-671-5470

Meeting Dates:

Aug. 4, noon to 1 p.m.

<https://bit.ly/dallasparkcodeaug4>

Aug. 10, 6 p.m. to 7 p.m.

<https://bit.ly/dallasparkcodeaug10>

Visit our website:

<https://bit.ly/dallasparkingcodeamend>



City of Dallas

**Convention and Event Services
Weekly Events Report
August 11, 2023**

Event Type	Name	Dates	Location	District
Special Event	ROC Back to School Giveaway	8/11/2023	2550 W. Redbird Ln.	3
Special Event	Hatch 2023 #2 & #3	8/12/2023	4349 W. Northwest Hwy.	13
Special Event	Blue Mass	8/12/2023	2215 Ross Ave.	14
Special Event	International Youth Day Celebration	8/12/2023	4212 East Grand Ave.	7
Special Event	Deep Ellum Outdoor Market #15	8/12/2023	100 - 100 N. Crowdus St.	2
Special Event	For Oak Cliff Back to School Festival	8/12/2023	907 E. Ledbetter Dr.	4
Special Event	TxDOT – Drive Sober. No Regrets Labor Day Campaign	8/16/2023	1500 Marilla St.	2
Special Event	Private Event	8/18/2023	2821 Turtle Creek Blvd.	14
Special Event	Hot Trot Half Marathon, 10k & 5k	8/19/2023	200 N. Buckner Blvd.	9
Special Event	Happiest Hour Summer Nights with DJ Deux Twins #2	8/19/2023	2616 Olive St.	14
Special Event	Sky Elements Drone Show	8/20/2023	2401 McKinney Ave.	14
Special Event	DJ Zeta Back to School Fest	8/20/2023	109 Continental Ave.	6
Special Event	Celebrating Community	8/24/2023	1400 S. Akard St.	2
Special Event	Free Food Distribution and Health Fair	8/25/2023	3751 Merrell Rd.	13
Special Event	Tlahtokan – La Reunion de Naciones	8/25/2023	2600 Live Oak St.	14
Special Event	ForwardDallas Open House	8/25/2023	1500 Marilla St.	2

KBHCCD Schedule of Events

KBHCC	Global Business Travel Association Annual 2023	8/14/2023	650 S. Akard St.	2
KBHCC	Success Summit	8/22/2023	650 S. Akard St.	2
KBHCC	2023 Transportation Symposium	8/24/2023	650 S. Akard St.	2

**City of Dallas
Office of Homeless Solutions
TCB Update – August 3, 2023**

**Encampment Resolution (Cleaning) Schedule
July 31 – August 4, 2023**

Location	District
75 Initiative	Multiple
4420 W. Kiest Blvd	6
8303 N Stemmons	6
3131 N Stemmons	6
12802 N Central	10
10331 Red Elm	10
15353 Dallas N Tollway	11
Coit & LBJ Fwy	11
7998 LBJ Fwy	11

**OHS
H.A.R.T. Outreach and Advocacy
July 24 – July 29, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	13
Number of Service Request still open (pending closure)	35
Number of MCC's received for the week	3
Number of Locations Visited	39
Number of Individuals Engaged	73
Number of HMIS Entered	8
Number of Panhandlers Engaged	1

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
July 31 – August 6, 2023**

Location	District
None scheduled at this time	

HEAT-RELATED ILLNESSES

WHAT TO LOOK FOR

WHAT TO DO

HEAT STROKE

- High body temperature (103°F or higher)
 - Hot, red, dry, or damp skin
 - Fast, strong pulse
 - Headache
 - Dizziness
 - Nausea
 - Confusion
 - Losing consciousness (passing out)
- Call 911 right away-heat stroke is a medical emergency
 - Move the person to a cooler place
 - Help lower the person's temperature with cool cloths or a cool bath
 - Do not give the person anything to drink

HEAT EXHAUSTION

- Heavy sweating
 - Cold, pale, and clammy skin
 - Fast, weak pulse
 - Nausea or vomiting
 - Muscle cramps
 - Tiredness or weakness
 - Dizziness
 - Headache
 - Fainting (passing out)
- Move to a cool place
 - Loosen your clothes
 - Put cool, wet cloths on your body or take a cool bath
 - Sip water
- Get medical help right away if:**
- You are throwing up
 - Your symptoms get worse
 - Your symptoms last longer than 1 hour

HEAT CRAMPS

- Heavy sweating during intense exercise
 - Muscle pain or spasms
- Stop physical activity and move to a cool place
 - Drink water or a sports drink
 - Wait for cramps to go away before you do any more physical activity
- Get medical help right away if:**
- Cramps last longer than 1 hour
 - You're on a low-sodium diet
 - You have heart problems

SUNBURN

- Painful, red, and warm skin
 - Blisters on the skin
- Stay out of the sun until your sunburn heals
 - Put cool cloths on sunburned areas or take a cool bath
 - Put moisturizing lotion on sunburned areas
 - Do not break blisters

HEAT RASH

- Red clusters of small blisters that look like pimples on the skin (usually on the neck, chest, groin, or in elbow creases)
- Stay in a cool, dry place
 - Keep the rash dry
 - Use powder (like baby powder) to soothe the rash



Heat Plan for Unsheltered Residents

The following **Salvation Army** Dallas locations have Cooling Stations open for those that need to seek refuge from the heat. Snacks and bottled water are available. Additionally, the locations will distribute bottled water and box fans (beginning mid-July) through their food pantries.

- The Salvation Army Carr P. Collins Social Service Center—5302 Harry Hines Boulevard, Dallas; open 7 days a week
- The Salvation Army Pleasant Grove Corps Community Center—8341 Elam Road, Dallas; open M-F 9:00-5:00
- The Salvation Army Oak Cliff Corps Community Center—1617 W. Jefferson Boulevard, Dallas; open M-F 9:00-5:00

Details can also be found here: <https://salvationarmytx.org/north-texas/heat-relief>

Union Gospel Mission Dallas is extending check-in times to 7:00PM daily at Calvert Place Men's Shelter located at 3211 Irving Blvd. The chapel area has been converted into a pop-up cooling area. The shelter needs bottled water, Gatorade and donations for the purchase of a commercial outdoor misting system. For more information about UGM, please visit <https://ugmdallas.org/>

Our Calling is open on Monday through Saturday and will remain open if the heat index reaches 105 degrees. The facility will be open until 5:00 PM or until the heat index drops below 105. The heat index is determined using weather.gov for zip code 75215. The facility is closed on Sundays and holidays. There is a great need for bottled water. For more information, please visit <https://www.ourcalling.org>.

Austin Street Center will be providing access to their lobby for air conditioning, hydration and phone charging from 8am – 6pm daily. Any and all are welcome to use the lobby.

- Austin Street will be increasing their bed count to ensure the most vulnerable are able to gain access to a shelter bed. They will be waiving the requirement of having an ID.
- In-kind Donations needed include: Blankets, Towels, feminine products, shampoo, conditioner, toothbrush and toothpaste. A full list can be found at <https://austinstreet.org/donate/>
- All donations can be dropped off at 1717 Jeffries Street, Dallas TX 75229 daily from 9am – 5pm.

Staff from **The Bridge Homeless Recovery Center**, located at 1818 Corsicana St., are patrolling the immediate area and offering water to individuals. During these engagements, staff is encouraging unsheltered homeless citizens to go to The Bridge's campus to shower, cool down, and take advantage of all services. For more information at about The Bridge, visit <https://www.bridgehrc.org/>

Memorandum



CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Texas Utility Help Program**

The Low-Income Housing Water Assistance Program (LIHWAP) and the Low-Income Home Energy Assistance Program (LIHEAP) provide financial assistance to qualified Texas homeowners and renters who meet the low-income requirements. The programs initially set to close September 30th have been extended to December 29, 2023. Eligible expenses include electricity, gas, propane, water, and wastewater fees.

Dallas Water Utilities (DWU) partnered with the State of Texas and Dallas County on the programs administered by the Texas Department of Housing and Community Affairs (TDHCA). The State of Texas launched Texas Utility Help for low-income homeowners and renters to apply for financial assistance for utility bills under these programs. Texas Utility Help began accepting applications in July 2022. Customers may apply for these programs at texasutilityhelp.com or calling (855) 566-2057 or Dallas County at 214-819-1848. Assistance is available in multiple languages.

To date, DWU has received funding assistance for over 2,900 customers. Qualified customer accounts may receive payments up to the total amount due to avoid disconnection, to reconnect service or to pay a current or future bill.

Dallas Water Utilities (DWU) continues to encourage customers to call DWU Customer Service at 214-651-1441 Monday through Friday from 8 a.m. to 5 p.m. to set up a payment plan to avoid late fees and water disconnection. Staff is available to assist DWU customers with developing a payment plan that fits their budget. Our goal is to help customers to maintain this essential service and help in any way possible during this period of hot temperatures and low precipitation.

A handwritten signature in black ink, appearing to read 'Kimberly Bizer Tolbert'.

Kimberly Bizer Tolbert
Deputy City Manager

c: T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors