Memorandum



DATE December 9, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT Budget Accountability Report - September 2022

Please find attached the September Budget Accountability Report (BAR) based on information through September 30, 2022. You may view all published reports on the <u>Financial Transparency website</u>. The monthly BAR provides financial forecast for all operating funds, update on General Obligation Bond spending, economic indicators, status of Dallas 365, updates for highlighted budget initiatives, and status of active process improvement projects.

If you have any questions, please contact Janette Weedon, Director of Budget and Management Services.

Jack Ireland

Chief Financial Officer

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

BUDGET ACCOUNTABILITY REPORT

As of September 30, 2022



Prepared by Budget & Management Services

1500 Marilla Street, 4FN Dallas, TX 75201

214-670-3659 financialtransparency.dallascityhall.com

EXECUTIVE SUMMARY

Financial Forecast Report

Out and the control	Year-End Fore	cast vs. Budget	
Operating Fund	Revenues	Expenses	
General Fund	⊘	⊘	
Aviation	26% over budget	⊘	
Convention and Event Services	⊘	18% under budget	
Development Services	27% over budget	⊘	
Municipal Radio	22% under budget	11% under budget	
Sanitation Services	⊘	Ø	
Storm Drainage Management	⊘	⊘	
Dallas Water Utilities	9% over budget	⊘	
Bond and Construction Management	✓	14% under budget	
Equipment and Fleet Management	⊘	Ø	
Express Business Center	22% over budget	Ø	
Information Technology	⊘	8% under budget	
Radio Services	⊘	14% under budget	
9-1-1 System Operations	8% over budget	5% under budget	
Debt Service	⊘	Ø	

YE forecast within 5% of budget

Dallas 365

Year-to-Date



! 4 Near Target



Budget Initiative Tracker





FINANCIAL FORECAST REPORT

The Financial Forecast Report (FFR) provides a summary of financial activity through September 30, 2022, for the General Fund and other annual operating funds of the City. The Adopted Budget column reflects the budget adopted by City Council on September 22, 2021, effective October 1, 2021, through September 30, 2022. The Amended Budget column reflects City Council-approved transfers between funds and programs, department-initiated transfers between expense objects, approved use of contingency, and other amendments supported by revenue or fund balance.

Year-to-date (YTD) actual amounts represent revenue or expenses/encumbrances that have occurred through the end of the most recent accounting period. Departments provide the year-end (YE) forecast, which projects anticipated revenues and expenditures as of September 30, 2022. The variance is the difference between the FY 2021-22 amended budget and the YE forecast. Variance notes are provided when the YE forecast is +/- five percent of the amended budget and/or if YE expenditures are forecast to exceed the amended budget.

General Fund Overview

The General Fund overview provides a summary of financial activity through September 30, 2022.

	FY 2021-22 Adopted Budget	FY 2021-22 Amended Budget	YTD Actual	YE Forecast	Variance
Beginning Fund Balance	\$272,058,286	\$272,058,286		\$287,241,830	\$15,183,544
Revenues	1,535,018,900	1,589,890,654	1,606,525,680	1,609,213,193	19,322,539
Expenditures	1,535,018,900	1,589,890,654	1,565,373,910	1,575,417,768	(14,472,885)
Ending Fund Balance	\$272,058,286	\$272,058,286		\$321,037,255	\$48,978,968

Fund Balance. As of September 30, 2022, the beginning fund balance for the adopted and amended budgets and YE forecast reflects the FY 2020-21 audited unassigned ending fund balance and includes FY 2020-21 YE savings.

Revenues. Through September 30, 2022, General Fund revenues are projected to be \$19,323,000 over budget primarily due to sales tax (\$13,201,000) and franchise and other revenue (\$9,085,000). This is partially offset by decline in fines and forfeitures and operating transfers in. Fines and forfeitures fees combined with operating transfers in are projected to be \$12,317,000 under budget.

Expenditures. Through September 30, 2022, General Fund expenditures are projected to be \$14,473,000 under budget primarily due to salary savings from vacant uniform and non-uniform positions across all General Fund departments as well as better than budgeted reimbursements, partially offset by expenses for uniform overtime and supplies for various General Fund departments.

FY 2021-22 Amended Budget. City Council amended the General Fund budget on:

- December 8, 2021, by resolution #21-2023 in the amount of \$197,558 for the establishment of the Inspector General Division.
- May 11, 2022, by ordinance #32193 in the amount of \$24,859,738 due to additional sales tax revenue and intergovernmental revenue from Dallas County. This allocation will be used for the maintenance and operation of various departments and activities.
- September 28, 2022, by ordinance #32301 in the amount of \$29,814,458 due to additional sales tax revenue. This allocation will be used for the maintenance and operation of various departments and activities.

GENERAL FUND REVENUE

Revenue Category		FY 2021-22 Adopted Budget	FY 2021-22 Amended Budget	YTD Actual	YE Forecast	Variance
1	Property Tax	\$876,483,968	\$876,483,968	\$877,781,372	\$878,979,919	\$2,495,951
2	Sales Tax	344,283,066	394,108,522	407,309,124	407,309,124	13,200,602
3	Franchise and Other	117,599,602	117,599,602	124,701,369	126,684,314	9,084,712
4	Charges for Services	108,668,947	108,668,947	111,126,673	110,807,534	2,138,587
5	Fines and Forfeitures	26,390,716	26,390,716	23,104,477	24,004,618	(2,386,098)
6	Operating Transfers In	32,918,730	33,116,288	23,185,836	23,185,836	(9,930,452)
7	Intergovernmental	13,101,905	17,950,645	19,455,671	18,942,097	991,452
8	Miscellaneous	8,877,610	8,877,610	11,735,104	12,295,478	3,417,868
9	Licenses and Permits	5,844,356	5,844,356	5,666,830	5,160,234	(684,122)
10	Interest	850,000	850,000	2,459,224	1,844,040	994,040
	Total Revenue	\$1,535,018,900	\$1,589,890,654	\$1,606,525,680	\$1,609,213,193	\$19,322,539

VARIANCE NOTES

General Fund revenue variance notes are provided below for revenue categories with YE forecast variances of +/- five percent and revenue with an amended budget.

- **2 Sales Tax.** City Council increased the sales tax budget from \$364,294,064 to \$394,108,522 on September 28 by adopting the end of the year budget ordinance. Total sales tax collections were \$13,201,000 over the amended budget.
- **3 Franchise and Other.** Franchise and other revenues are projected to be \$9,085,000 over budget primarily due to colder than normal weather in early FY 2021-22 causing higher revenues from Oncor and Atmos.
- **5 Fines and Forfeitures.** Fines and forfeitures are projected to be \$2,386,000 under budget primarily due to declines in citations filled with the court (18.4 percent decline compared to the same period last year from October to August), in addition to decline in parking fine activity.
- **6 Operating Transfers In.** The revenue budget for Operating Transfers In was amended on December 8, 2021 by resolution #21-2023 in the amount of \$197,558 for the establishment of the Inspector General Division. Revenues are forecast to be \$9,930,000 under budget primarily because General Fund revenue is forecast to exceed the budgeted amount, eliminating the need for the Sports Arena or Revenue Stabilization transfers.
- **7 Intergovernmental.** City Council increased Intergovernmental revenue by \$4,849,000 on May 11 as part of the mid-year appropriations adjustment process, due to an unanticipated reimbursement from Dallas County, authorized on December 8, 2021 by resolution #21-1961. This reimbursement represents Dallas County's 50/50 cost participation in Public Works resurfacing projects that will mutually benefit both Dallas County and the City of Dallas.
- **8 Miscellaneous.** Miscellaneous revenues are projected to be \$3,418,000 over budget primarily due to auction sales exceeding budget.

General Fund variance notes are provided below for departments with YE forecast variances of +/- five percent, amended budgets, or YE forecasts projected to exceed budget.

9 Licenses and Permits. Licenses and permits revenues are projected to be \$684,000 under budget primarily due to lower than budgeted collections for home repair licenses by the Code Compliance department, various real estate license fees by the Public Works department, and dockless vehicle permits by the department of Transportation.

10 Interest. Interest revenue is projected to be \$994,000 primarily due to improved market conditions and anticipated interest rate hikes.

GENERAL FUND EXPENDITURES

	Expenditure Category	FY 2021-22 Adopted Budget	FY 2021-22 Amended Budget	YTD Actual	YE Forecast	Variance
	Non-uniform Pay	\$260,333,866	\$258,565,939	\$232,327,130	\$236,437,990	(\$22,134,795)
	Non-uniform Overtime	6,826,827	6,826,827	14,907,994	16,787,412	9,960,585
	Non-uniform Pension	35,609,192	37,712,500	33,925,111	34,399,777	(3,284,818)
	Uniform Pay	496,243,907	497,132,747	475,715,010	479,571,302	(17,561,445)
	Uniform Overtime	35,775,121	50,775,121	78,738,591	79,533,602	28,758,481
	Uniform Pension	171,394,327	171,394,327	168,148,837	172,132,378	738,051
	Health Benefits	73,731,868	73,765,142	69,084,116	72,076,412	(1,688,730)
	Workers Comp	10,115,891	10,115,891	7,940,932	10,115,891	0
	Other Personnel Services	12,262,614	12,286,173	11,317,182	11,931,169	(352,063)
1	Total Personnel Services	\$1,102,293,613	\$1,118,574,666	\$1,092,104,904	\$1,112,985,933	(\$5,564,733)
2	Supplies	75,425,847	77,930,683	86,503,669	90,665,060	12,734,377
3	Contractual Services	433,322,701	463,687,418	437,891,761	459,920,285	(3,784,239)
4	Capital Outlay	11,677,806	17,398,954	17,205,482	16,107,514	(1,298,334)
5	Reimbursements	(87,701,067)	(87,701,067)	(68,331,906)	(104,261,024)	(16,559,957)
	Total Expenditures	\$1,535,018,900	\$1,589,890,654	\$1,565,373,910	\$1,575,417,768	(\$14,472,885)

VARIANCE NOTES

General Fund expenditure variance notes are provided below for expenditure categories with YE forecast variances of +/- five percent. The Amended Budget column reflects department-initiated transfers between expense objects.

- **1 Personnel Services.** Personnel services are forecast to be \$5,565,000 under budget primarily due to salary savings associated with vacant uniform and non-uniform positions across General Fund departments, which are partially offset by uniform overtime expenses in Dallas Police Department (\$17,938,000) and Dallas Fire-Rescue (\$10,820,000) and non-uniform overtime expenses. Uniform overtime expenses for DPD and DFR will be partially reimbursed by the Coronavirus Relief Fund and American Rescue Plan Act (ARPA).
- **2 Supplies.** Supplies are forecast to be \$12,734,000 over budget primarily due to radios and other expenses related to the Real-Time Crime Center; protective equipment for Dallas Police Department; various supplies for ambulance operations, in-house repairs, and preventive maintenance of Dallas Fire-Rescue fleet; supplies for Park & Recreation facilities improvements; and usage of Transportation signal systems supplies.
- **3 Contractual Services.** Contractual services are forecast to be \$3,784,000 under budget primarily due to usage in salary and benefit stabilization (S&B), Office of Integrated Public Safety Solutions programs such as Behavioral Health Response and Violence Interrupters, and delays in CECAP implementation. The savings are partially offset by increased costs for outsourced fleet repairs, preventive maintenance, and groundskeeping of facilities maintained by DFR; temporary staffing costs across several General Fund departments; and a deposit for the November 8, 2022 joint election, to be reimbursed by Convention and Event Services.

- **4 Capital Outlay.** Capital outlay is forecast to be \$1,298,000 under budget primarily due to savings associated with Park & Recreation equipment, partially offset by increased costs for renovations at Code Compliance facilities.
- **5 Reimbursements.** Reimbursements are forecast to be \$16,560,000 better than budget primarily due to additional reimbursements from the Coronavirus Relief Fund and American Rescue Plan Act (ARPA) for eligible Dallas Fire-Rescue and Dallas Police Department salary expenses and a deposit from Convention and Event Services to cover the November 8, 2022 joint election.

GENERAL FUND EXPENDITURES

1 Arts and Culture \$21,37590 \$22,127,336 \$22,432,948 \$20,697,212 \$(\$430,124) 3 Building Services 4,512,904 4,588,155 4,152,318 4,302,289 800,898 3 Building Services 24,356,319 26,538,775 25,754,045 26,507,562 (31,213) 4 City Attorney 17,814,203 18,665,088 18,078,623 18,613,922 (51,166) 5 City Auditor 3,048,254 2,991,115 2,724,169 2,955,838 (33,074) 6 City Controller 7,764,698 7,804,952 7,819,907 7,774,898 (30,054) 7 Independent Audit 745,429 752,000 752,000 752,000 762,000 20,000 0 8 City Manager 2,933,212 3,237,300 3,120,724 3,213,458 (23,842) 10 Election 104,713 283,013 1,842,448 135,890 (147,123) 11 Civi Service 3,902,721 24,903,711 2,965,987 2,464,002 12,2224 12 Court and Detention Services 3,903,272 3,531,002 33,7	#	Expenditure by Department	FY 2021-22 Adopted Budget	FY 2021-22 Amended Budget	YTD Actual	YE Forecast	Variance
Bullding Services	1	Arts and Culture	\$21,337,590	\$21,127,336	\$22,432,948	\$20,697,212	(\$430,124)
Seminage Seminage	2	Budget and Management Services	4,512,904	4,388,156			(80,898)
5 City Auditor 3,048,254 2,989,115 2,724,169 2,955,838 (33,327) 7 Independent Audit 77,54,698 7,800,952 7,819,907 7,774,898 (30,054) 8 City Manager 2,933,212 3,237,300 3,120,724 3,213,458 (23,442) 10 City Secretary 3,050,306 3,068,256 2,828,608 2,946,032 (122,224) 11 City Secretary 3,021,703 2,273,119 2,365,987 2,345,597 2,345,597 2435,557 301,562 12 Code Compliance 3,021,703 2,273,119 2,365,987 2,345,557 301,562 13 Court and Detention Services 24,077,721 24,080,239 2,3280,717 23,983,338 (96,900) 15 Dallas Frie Rescue 3,06,68,520 16,173,829 15,600,308 15,834,385 (39,446) 16 Dallas Police Department 56,5934,568 569,379,714 563,046,440 569,377,308 (24,06) 19 Litre Rescue 3,083,322 2,355,38	3		24,356,319	26,538,775			
6 City Controller 7,764,698 7,804,952 7,819,907 7,774,898 (30,054) 7 Independent Audit 745,429 752,000 752,000 752,000 0 8 City Manager 2,933,212 3,237,300 3,120,724 3,213,458 (23,842) 10 Elections 104,713 2,830,13 1,842,448 1,35,800 147,123 11 City Service 3,021,703 2,737,119 2,365,987 2,435,557 (301,562) 12 Code Compliance 35,032,244 3,314,022 33,713,549 2,460,735 (563,287) 13 Court and Detention Services 24,077,721 24,080,239 2,3280,717 23,983,338 (96,900) 15 Dallas Analytics and Detention Services 16,068,520 16,173,829 15,600,308 15,834,385 (32,444) 16 Dallas Fire Rescue 335,699,096 351,663,887 351,741,370 347,743,227 (3,920,608) 18 Data Analytics and Business Intelligence 3,988,372 3,255,538 3,151,099 3,157,722 (100,816) 19 Economic Development 3,252,426 3,715,087	4	City Attorney	17,814,203	18,665,088	18,078,623	18,613,922	(51,166)
Tolependent Audit	5	City Auditor	3,048,254	2,989,115	2,724,169	2,955,838	(33,277)
8 City Manager 2,933,212 3,237,300 3,120,724 3,213,458 (23,842) 10 Elections 104,713 283,013 1,842,448 138,890 (147,123) 11 Civil Service 3,021,703 2,737,119 2,365,987 2,435,557 (301,562) 12 Code Compliance 35,032,924 35,314,022 33,713,549 2,435,557 (503,287) 13 Court and Detention Services 24,077,721 24,080,239 32,280,717 23,983,338 (96,900) 14 Jall Contract 9,450,527 8,989,658 8,989,658 8,898,658 8,898,658 8,898,658 8,898,658 16,000 15,173,829 15,600,308 15,834,385 (39,441) 16 Dallas Fire-Rescue 335,699,096 351,663,887 351,741,370 347,732,279 (3920,608) 18 Dalas Analytics and Business Intelligence 3,983,22 3,258,338 351,941,370 347,7722 (100,816) 19 Economic Development 3,252,177 3,541,809 3,157,7722 (100,816) 19 Economic Deve	6	City Controller	7,764,698	7,804,952	7,819,907	7,774,898	(30,054)
Fig. City Secretary 3.050,306 3.068,256 2.828,608 2.946,032 (122,224)	7	Independent Audit	745,429	752,000	752,000	752,000	0
Deciding	8	City Manager	2,933,212	3,237,300	3,120,724	3,213,458	(23,842)
11 Civil Service 3,021,703 2,737,119 2,365,987 2,435,557 (301,562) 12 Code Compliance 35,032,224 35,314,022 33,713,549 34,660,735 (653,287) 13 Court and Detention Services 24,077,721 24,080,239 32,280,717 23,983,338 (96,900) 14 Jail Contract 9,450,527 8,989,658 8,989,658 8,989,658 8,989,658 8,089,648 8,089,658 8,089,649 8,090,609 8,090,809,909 8,090,808,372 8,090,909 8,090,879,714 563,046,440 569,377,308 (2,406) 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,009,379,379 17,099,379,379 17,009,379,379	9	City Secretary	3,050,306	3,068,256	2,828,608	2,946,032	(122,224)
12 Code Compliance 35,032,924 35,314,022 33,713,549 34,660,735 (653,287) 14 Jail Contract 9,450,527 8,798,658 8,798,658 8,989,658 0 15 Dallas Animal Services 16,008,520 16,173,829 15,600,308 15,834,385 33,274,327 (32,20,608) 16 Dallas Fire-Rescue 335,699,096 331,663,887 351,741,370 347,743,277 (32,20,608) 17 Dallas Police Department 565,934,568 569,379,714 563,046,440 569,377,308 (2,406) 18 Data Analytics and Business Intelligence 3,988,372 3,258,538 3,151,099 3,157,722 (100,816) 19 Economic Development 3,252,177 3,541,806 3,875,956 3,540,180 (174,907) 20 Housing and Neighborhood Revitalization 3,825,426 3,715,087 2,821,395 3,540,180 (174,907) 21 Human Resources 7,199,251 7,312,253 6,686,083 6,901,021 (411,232) 23 Library 3,2675,924 4,220,484 3,824,780 3,984,049 (236,435) 24 Strian <td>10</td> <td>Elections</td> <td>104,713</td> <td>283,013</td> <td>1,842,448</td> <td>135,890</td> <td>(147,123)</td>	10	Elections	104,713	283,013	1,842,448	135,890	(147,123)
30 Court and Detention Services 24,077,721 24,080,239 23,280,717 23,983,338 (96,090) 4	11	Civil Service	3,021,703	2,737,119	2,365,987	2,435,557	(301,562)
14 Jail Contract	12	Code Compliance	35,032,924	35,314,022	33,713,549	34,660,735	(653,287)
15 Dallas Animal Services 16,068,520 16,173,829 15,600,308 15,834,385 (339,444) 16 Dallas Fire-Rescue 335,699,096 351,663,887 351,741,370 347,743,279 (3,920,608) 17 Dallas Police Department 565,934,568 569,379,714 563,046,440 569,377,308 (2,406) 18 Data Analytics and Business Intelligence 3,988,372 3,258,538 3,151,099 3,157,722 (100,816) 19 Economic Development 3,252,177 3,541,806 3,875,965 3,540,180 (174,907) 19 Human Resources 7,199,251 7,312,253 6,868,083 6,901,021 (411,232) 4,010,137 4	13	Court and Detention Services	24,077,721	24,080,239	23,280,717	23,983,338	(96,900)
16 Dallas Fire-Rescue	14	Jail Contract	9,450,527	8,989,658		8,989,658	0
Dallas Police Department	15	Dallas Animal Services	16,068,520	16,173,829	15,600,308	15,834,385	(339,444)
18 Data Analytics and Business Intelligence 3,988,372 3,258,538 3,151,099 3,157,722 (100,816) 19 Economic Development 3,252,177 3,541,806 3,875,965 3,540,819 (987) 10 Housing and Neighborhood Revitalization 3,825,426 3,715,087 2,821,395 3,540,180 (174,907) 11 11 11 11 11 12 12 1	16	Dallas Fire-Rescue	335,699,096	351,663,887	351,741,370	347,743,279	(3,920,608)
19 Economic Development 3,252,177 3,541,806 3,875,965 3,540,819 (987)	17	Dallas Police Department	565,934,568	569,379,714	563,046,440	569,377,308	(2,406)
Description	18	Data Analytics and Business Intelligence	3,988,372	3,258,538	3,151,099	3,157,722	(100,816)
Human Resources	19	Economic Development	3,252,177	3,541,806	3,875,965	3,540,819	(987)
22 Judiciary 3,675,924 4,220,484 3,824,780 3,984,049 (236,435) 23 Library 32,917,306 32,692,563 31,199,122 31,733,717 (958,846) Management Services	20	Housing and Neighborhood Revitalization	3,825,426	3,715,087	2,821,395	3,540,180	(174,907)
23 Library 32,917,306 32,692,563 31,199,122 31,733,717 (958,846) Management Service 5,079,860 5,030,513 4,881,733 4,501,152 (529,361) 25 Communications, Outreach, and Marketing 2,330,867 2,344,584 1,875,140 2,050,822 (293,762) 26 Community Care 9,204,147 9,120,978 8,816,475 8,727,637 (393,341) 27 Community Police Oversight 630,129 548,951 412,758 450,289 (98,62) 28 Emergency Management 1,130,290 1,135,003 1,044,682 1,084,645 (50,358) 29 Environmental Quality and Sustainability 4,255,762 4,249,929 4,183,574 3,049,135 (1,200,794) 30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 0 0 0 0 0 0 0 0	21	Human Resources	7,199,251	7,312,253	6,868,083	6,901,021	(411,232)
Management Services 311 Customer Service Center 5,079,860 5,030,513 4,881,733 4,501,152 (529,361)	22	Judiciary	3,675,924	4,220,484	3,824,780	3,984,049	(236,435)
24 311 Customer Service Center 5,079,860 5,030,513 4,881,733 4,501,152 (529,361) 25 Communications, Outreach, and Marketing 2,330,867 2,344,584 1,875,140 2,050,822 (293,762) 26 Community Care 9,204,147 9,120,978 8,816,475 8,727,637 (393,341) 27 Community Police Oversight 630,129 548,951 412,758 450,289 (98,662) 28 Emergency Management 1,130,290 1,135,003 1,044,682 1,084,645 (50,358) 29 Environmental Quality and Sustainability 4,255,762 4,249,929 4,183,574 3,049,135 (1,200,794) 30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,700 </td <td>23</td> <td>Library</td> <td>32,917,306</td> <td>32,692,563</td> <td>31,199,122</td> <td>31,733,717</td> <td>(958,846)</td>	23	Library	32,917,306	32,692,563	31,199,122	31,733,717	(958,846)
25 Communications, Outreach, and Marketing 2,330,867 2,344,584 1,875,140 2,050,822 (293,762) 26 Community Care 9,204,147 9,120,978 8,816,475 8,727,637 (393,341) 27 Community Police Oversight 630,129 548,951 412,758 450,289 (98,662) 28 Emergency Management 1,130,290 1,135,003 1,044,682 1,084,645 (50,358) 29 Environmental Quality and Sustainability 4,255,762 4,249,929 4,183,574 3,049,135 (1,200,794) 30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 96,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,5		Management Services					
Marketing	24	311 Customer Service Center	5,079,860	5,030,513	4,881,733	4,501,152	(529,361)
27 Community Police Oversight 630,129 548,951 412,758 450,289 (98,662) 28 Emergency Management 1,130,290 1,135,003 1,044,682 1,084,645 (50,358) 29 Environmental Quality and Sustainability 4,255,762 4,249,929 4,183,574 3,049,135 (1,200,794) 30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068<	25		2,330,867	2,344,584	1,875,140	2,050,822	(293,762)
28 Emergency Management 1,130,290 1,135,003 1,044,682 1,084,645 (50,358) 29 Environmental Quality and Sustainability 4,255,762 4,249,929 4,183,574 3,049,135 (1,200,794) 30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,088 0 37 Non-Departmental 115,542,145 138,518,281	26		9,204,147	9,120,978	8,816,475	8,727,637	(393,341)
29 Environmental Quality and Sustainability 4,255,762 4,249,929 4,183,574 3,049,135 (1,200,794) 30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,	27	Community Police Oversight	630,129	548,951	412,758	450,289	(98,662)
29 Sustainability 4,255,762 4,249,929 4,183,574 3,049,135 (1,200,794) 30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,3	28	Emergency Management	1,130,290	1,135,003	1,044,682	1,084,645	(50,358)
30 Equity and Inclusion 2,644,998 2,716,879 2,422,537 2,574,961 (141,918) 31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,368,491 102,368,491 0 39 Planning and Urban Design 4,209,553 6,605,112	29		4,255,762	4,249,929	4,183,574	3,049,135	(1,200,794)
31 Government Affairs 914,383 969,693 898,660 937,817 (31,876) 32 Historic Preservation 755,602 726,575 657,695 694,673 (31,902) 33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,317,961 102,368,491 0 39 Planning and Urban Design 4,209,553 6,605,112 5,462,401 6,476,957 (128,155) 40 Procurement Services 3,082,909 2,813,102	30		2,644,998	2,716,879	2,422,537	2,574,961	(141,918)
33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,317,961 102,368,491 0 39 Planning and Urban Design 4,209,553 6,605,112 5,462,401 6,476,957 (128,155) 40 Procurement Services 3,082,909 2,813,102 2,684,462 2,754,282 (58,820) 41 Public Works 76,357,799 81,871,019 81,645,584 81,871,019 0 42 Transportation 45,249,577 45,298,648 <t< td=""><td>31</td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	31						
33 Homeless Solutions 11,913,143 11,987,770 11,379,724 11,624,879 (362,891) 34 Integrated Public Safety Solutions 4,969,809 4,527,006 3,079,042 3,460,223 (1,066,783) 35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,317,961 102,368,491 0 39 Planning and Urban Design 4,209,553 6,605,112 5,462,401 6,476,957 (128,155) 40 Procurement Services 3,082,909 2,813,102 2,684,462 2,754,282 (58,820) 41 Public Works 76,357,799 81,871,019 81,645,584 81,871,019 0 42 Transportation 45,249,577 45,298,648 46,063,053 45,298,648 0 Total Departments \$1,525,515,093 \$1,580,406,847 \$1,555,890,103 \$1,565,933,961 (\$14,472,885) 43 Financial Reserves 0	32	Historic Preservation	755,602	726,575	657,695	694,673	(31,902)
35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,317,961 102,368,491 0 39 Planning and Urban Design 4,209,553 6,605,112 5,462,401 6,476,957 (128,155) 40 Procurement Services 3,082,909 2,813,102 2,684,462 2,754,282 (58,820) 41 Public Works 76,357,799 81,871,019 81,645,584 81,871,019 0 42 Transportation 45,249,577 45,298,648 46,063,053 45,298,648 0 Total Departments \$1,525,515,093 \$1,580,406,847 \$1,555,890,103 \$1,565,933,961 (\$14,472,885) 43 Financial Reserves 0 0 0 0 0	33	Homeless Solutions	11,913,143		11,379,724	11,624,879	
35 Small Business Center 2,454,801 2,209,055 1,305,713 1,721,461 (487,594) 36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,317,961 102,368,491 0 39 Planning and Urban Design 4,209,553 6,605,112 5,462,401 6,476,957 (128,155) 40 Procurement Services 3,082,909 2,813,102 2,684,462 2,754,282 (58,820) 41 Public Works 76,357,799 81,871,019 81,645,584 81,871,019 0 42 Transportation 45,249,577 45,298,648 46,063,053 45,298,648 0 Total Departments \$1,525,515,093 \$1,580,406,847 \$1,555,890,103 \$1,565,933,961 (\$14,472,885) 43 Financial Reserves 0 0 0 0 0	34	Integrated Public Safety Solutions	4,969,809	4,527,006	3,079,042	3,460,223	(1,066,783)
36 Mayor and City Council 5,351,007 5,432,068 5,354,759 5,432,068 0 37 Non-Departmental 115,542,145 138,518,281 131,419,886 137,068,961 (1,449,320) 38 Park and Recreation 99,627,169 102,368,491 102,317,961 102,368,491 0 39 Planning and Urban Design 4,209,553 6,605,112 5,462,401 6,476,957 (128,155) 40 Procurement Services 3,082,909 2,813,102 2,684,462 2,754,282 (58,820) 41 Public Works 76,357,799 81,871,019 81,645,584 81,871,019 0 42 Transportation 45,249,577 45,298,648 46,063,053 45,298,648 0 Total Departments \$1,525,515,093 \$1,580,406,847 \$1,555,890,103 \$1,565,933,961 (\$14,472,885) 43 Financial Reserves 0 0 0 0 0 44 Liability/Claims Fund Transfer 4,483,807 9,483,807 9,483,807 9,483,807	_						
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45 Salary and Benefit Stabilization 5,020,000 0 0 0 0					-		
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		Total Expenditures	\$1,535,018,900	\$1,589,890,654	\$1,565,373,910	\$1,575,417,768	(\$14,472,885)

VARIANCE NOTES

- **1 Arts and Culture.** City Council increased OAC's budget by \$40,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased OAC's budget by \$250,000 on September 28 by ordinance #32301 due to salary savings.
- **2 Budget and Management Services.** City Council increased BMS's budget by \$28,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased BMS's budget by \$153,000 on September 28 by ordinance #32301 due to salary savings.
- **3 Building Services**. City Council decreased BSD's budget by \$18,000 on May 11 by ordinance #32193 to reallocate existing resources between various City departments, partially offset by an increase for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council increased BSD's budget by \$2,200,000 on September 28 by ordinance #32301 for emergency building maintenance and an increased cost in materials due to inflation.
- **4 City Attorney.** City Council increased CAO's budget by \$197,558 on December 8 by resolution #21-2023 and by \$553,000 on May 11 by ordinance #32193 for the establishment of the Inspector General Division, one-time Employee Retirement Fund (ERF) pension costs, and the Compensation Study Phase II implementation. CAO's budget was increased by \$100,000 on September 28 for retirement pay-outs via a transfer from S&B.
- **5 City Auditor.** City Council increased AUD's budget by \$16,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased AUD's budget by \$75,000 on September 28 by ordinance #32301 due to salary savings.
- **6 City Controller.** City Council increased CCO's budget by \$40,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation, partially offset by a decrease to reallocate existing resources between various City departments.
- **7 Independent Audit.** City Council increased Independent Audit's budget by \$7,000 on September 28 by ordinance #32301 for an increase in the contract cost.
- **8 City Manager.** City Council increased CMO's budget by \$54,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and to reallocate existing resources between various City departments. CMO's budget was increased by \$250,000 on September 28 for retirement pay-outs via a transfer from S&B.
- **9 City Secretary.** City Council increased SEC's budget by \$18,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation.
- **10 Elections.** City Council increased Election's budget by \$178,000 on May 11 by ordinance #32193 due to a higher-than-anticipated contract expense with the Dallas County Elections Department for the June 5, 2021 Joint Runoff Election and advertising (\$382,000), partially offset by a refund from the May 1, 2021 Joint Election (\$203,000) due to final costs being less than the City's deposit.

- **11 Civil Service.** City Council increased CVS's budget by \$15,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased CVS's budget by \$300,000 on September 28 by ordinance #32301 due to salary savings. CVS is projected to be under budget by \$302,000 primarily due to salary savings associated with vacant positions and savings in various contractual services such as staff training and civil service testing.
- **12 Code Compliance.** City Council increased CCS's budget by \$281,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation.
- **13 Court and Detention Services.** City Council decreased CTS' budget by \$72,000 on May 11 by ordinance #32193 to reallocate existing resources between various City departments, partially offset by an increase for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council increased CTS' budget by \$75,000 on September 28 by ordinance #32301 for school crossing guard services.
- **14 Jail Contract.** City Council decreased the Jail Contract's budget by \$461,000 on September 28 by ordinance #32301 due to savings as a result of the new contract with Dallas County.
- **15 Dallas Animal Services.** City Council increased DAS's budget by \$33,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation.
- **16 Dallas Fire-Rescue.** City Council increased DFR's budget by \$965,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and the increase in fuel prices. City Council increased DFR's budget by \$15,000,000 on September 28 by ordinance #32301 for uniform overtime expenses.
- **17 Dallas Police Department.** City Council increased DPD's budget by \$945,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and the increase in fuel prices, partially offset by a decrease to reallocate existing resources between various City departments. City Council increased DPD's budget by \$2,500,000 on September 28 by ordinance #32301 for uniform overtime expenses.
- **18 Data Analytics and Business Intelligence.** City Council increased DBI's budget by \$70,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and to reallocate existing resources between various City departments. City Council decreased DBI's budget by \$800,000 on September 28 by ordinance #32301 due to salary savings.
- **19 Economic Development.** City Council increased ECO's budget by \$290,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and to reallocate existing resources between various City departments.
- **20 Housing and Neighborhood Revitalization.** City Council decreased HOU's budget by \$10,000 on May 11 by ordinance #32193 to reallocate existing resources between various City departments, partially offset by an increase for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased HOU's budget by \$100,000 on September 28 by ordinance #32301 due to salary savings.

- **21 Human Resources.** City Council increased HR's budget by \$188,000 on May 11 by resolution ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and temporary staffing costs related to Workday implementation. City Council decreased HR's budget by \$75,000 on September 28 by ordinance #32301 due to salary savings. HR is projected to be \$411,000 under budget primarily due to salary savings associated with vacant positions.
- **22 Judiciary.** City Council increased CTJ's budget by \$175,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council increased CTJ's budget by \$275,000 on September 28 by ordinance #32301 for translation services. CTJ's budget was also increased by \$95,000 on September 28 for temporary help expenses via a transfer from S&B. CTJ is projected to be \$236,000 under budget primarily due to salary savings associated with vacant positions.
- **23 Library.** City Council increased LIB's budget by \$238,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased LIB's budget by \$463,000 on September 28 by ordinance #32301 due to salary savings. LIB is projected to be \$959,000 under budget primarily due to salary savings associated with vacant positions.
- **24 311 Customer Service Center.** City Council increased 311's budget by \$51,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased 311's budget by \$100,000 on September 28 by ordinance #32301 due to salary savings. 311 is projected to be \$529,000 under budget primarily due to salary savings associated with vacant positions.
- **25 Communications, Outreach, and Marketing.** City Council increased COM's budget by \$86,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and to reallocate existing resources between various City departments. City Council decreased COM's budget by \$72,000 on September 28 by ordinance #32301 due to salary savings. COM is projected to be \$294,000 under budget primarily due to salary savings associated with vacant positions.
- **26 Community Care.** City Council increased OCC's budget by \$39,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased OCC's budget by \$122,000 on September 28 by ordinance #32301 due to salary savings.
- **27 Community Police Oversight.** City Council increased OCPO's budget by \$3,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased OCPO's budget by \$84,000 on September 28 by ordinance #32301 due to salary savings. OCPO is projected to be \$99,000 under budget primarily due to salary savings associated with three vacant positions.
- **28 Emergency Management.** City Council increased OEM's budget by \$5,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation.

- **29 Environmental Quality and Sustainability.** City Council increased OEQS's budget by \$64,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased OEQS's budget by \$70,000 on September 28 by ordinance #32301 due to salary savings. OEQS is projected to be \$1,201,000 under budget primarily due to salary savings associated with vacant positions and delays in CECAP program implementation.
- **30 Equity and Inclusion.** City Council increased OEI's budget by \$254,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase Ilimplementation, and to reallocate existing resources between various City departments. City Council decreased OEI's budget by \$182,000 on September 28 by ordinance #32301 due to salary savings.
- **31 Government Affairs.** City Council increased OGA's budget by \$5,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. OGA's budget was increased by \$50,000 on September 28 for retirement pay-outs via a transfer from S&B.
- **32 Historic Preservation.** City Council increased OHP's budget by \$5,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased OHP's budget by \$34,000 on September 28 by ordinance #32301 due to salary savings.
- **33 Homeless Solutions.** City Council increased OHS's budget by \$75,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and to reallocate existing resources between various City departments.
- **34 Integrated Public Safety Solutions.** City Council increased IPSS' budget by \$14,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased IPSS' budget by \$457,000 on September 28 by ordinance #32301 due to salary savings. IPSS is projected to be \$1,067,000 under budget primarily due to savings associated with the Violence Intervention and Mental Health Access (Metrocare) contracts. The Mental Health Access contract was approved in June 2022, and the program was launched in the last quarter of the fiscal year. The Violence Intervention Program will be redesigned in future years to better serve residents.
- **35 Small Business Center.** City Council increased SBC's budget by \$54,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and to reallocate existing resources between various City departments. City Council decreased SBC's budget by \$300,000 on September 28 by ordinance #32301 due to salary savings. SBC is projected to be \$488,000 under budget primarily due to salary savings associated with three vacant positions and savings realized in the Career Pathways contract which was partially grant funded.
- **36 Mayor and City Council.** City Council increased MCC's budget by \$81,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and to reallocate existing resources between various City departments.

- **37 Non-Departmental.** City Council increased Non-D's budget by \$7,276,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, HRIS module implementation (\$1,939,000), and expenses associated with a new data center (\$5,200,000). City Council increased Non-D's budget by \$15,700,000 on September 28 by ordinance #32301 to transfer \$20,000,000 to a new Equity Fund for implementation of Racial Equity Plan Big Audacious Goals and \$200,000 to a new Disaster Response Fund for immediate response to disasters. Non-D is projected to be \$1,449,000 under budget primarily due to savings associated with delayed Master Lease drawdowns and the elimination of a transfer to the Information Technology Equipment Fund.
- **38 Park and Recreation.** City Council increased PKR's budget by \$1,441,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, the increase in fuel prices, and partial design costs (\$600,000) for future capital improvements at Fair Park. City Council increased PKR's budget by \$1,300,000 on September 28 by ordinance #32301 for unbudgeted emergency lighting repairs and increased preventive security measures at recreation centers.
- **39 Planning and Urban Design.** City Council increased PUD's budget by \$2,543,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs, the Compensation Study Phase II implementation, and zoning updates. City Council decreased PUD's budget by \$147,000 on September 28 by ordinance #32301 due to salary savings.
- **40 Procurement Services.** City Council increased POM's budget by \$20,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation. City Council decreased POM's budget by \$290,000 on September 28 by ordinance #32301 due to salary savings.
- **41 Public Works.** City Council increased PBW's budget by \$5,513,000 on May 11 by ordinance #32193 for street resurfacing projects including preventive maintenance, Smart Cities pilot projects, and in-house asphalt treatments, one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation, partially offset by a decrease to reallocate existing resources between various City departments.
- **42 Transportation.** City Council increased TRN's budget by \$49,000 on May 11 by ordinance #32193 for one-time Employee Retirement Fund (ERF) pension costs and the Compensation Study Phase II implementation, partially offset by a decrease to reallocate existing resources between various City departments.
- **44 Liability/Claims Fund Transfer.** The transfer from the General Fund to the Liability Fund was increased by \$5,000,000 on May 11 by ordinance #32193 for environmental remediation efforts and other liability considerations.
- **45 Salary and Benefit Stabilization.** The FY 2021-22 Ordinance authorizes the City Manager to transfer appropriations from S&B to any department as allowed by City Charter Chapter XI (Sec. 3), of which, \$2,369,000 was transferred to General Fund departments for adjustments including truck driver pay increases (\$569,000), pay increases and temporary help expenses in Judiciary (\$248,000), other adjustments as a result of the Compensation Study (\$1,153,000), and for retirement pay-outs in CAO, CMO, and OGA (\$400,000). City Council reallocated the remaining \$2,651,000 S&B budget on September 28 by ordinance #32301 due to savings.

ENTERPRISE FUNDS

Department	FY 2021-22 Adopted Budget	FY 2021-22 Amended Budget	YTD Actual	YE Forecast	Variance
1 AVIATION					
Beginning Fund Balance	\$15,319,809	\$15,319,809		\$48,029,990	\$32,710,181
Total Revenues	142,389,852	151,389,852	179,036,249	179,036,249	36,646,397
Total Expenditures	142,389,852	151,389,852	135,621,950	148,956,062	(2,433,790)
Ending Fund Balance	\$15,319,809	\$15,319,809		\$78,110,177	\$71,790,368
2 CONVENTION AND EVENT SER	RVICES				
Beginning Fund Balance	\$39,553,867	\$39,553,867		\$43,463,337	\$3,909,470
Total Revenues	100,819,948	110,831,405	105,673,993	115,615,416	4,784,011
Total Expenditures	100,819,948	110,831,405	80,148,065	90,386,449	(20,444,956)
Ending Fund Balance	\$39,553,867	\$39,553,867		\$68,692,304	\$29,138,437
3 DEVELOPMENT SERVICES					
Beginning Fund Balance	\$48,987,040	\$48,987,040		\$49,020,764	\$33,724
Total Revenues	33,476,527	33,468,516	41,268,040	42,645,809	9,177,293
Total Expenditures	38,383,670	53,383,670	48,711,603	52,532,878	(850,792)
Ending Fund Balance	\$44,079,897	\$29,071,886		\$39,133,695	\$10,061,809
4 MUNICIPAL RADIO					
Beginning Fund Balance	\$355,950	\$355,950		\$909,189	\$553,239
Total Revenues	1,861,000	1,861,000	1,450,951	1,450,951	(410,049)
Total Expenditures	1,815,740	1,815,740	1,622,350	1,621,724	(194,016)
Ending Fund Balance	\$401,210	\$401,210		\$738,416	\$337,206
5 SANITATION SERVICES					
Beginning Fund Balance	\$16,465,593	\$16,465,593		\$18,206,255	\$1,740,662
Total Revenues	137,982,207	137,982,207	144,009,911	143,237,794	5,255,587
Total Expenditures	139,536,992	141,699,380	119,986,893	140,906,753	(792,627)
Ending Fund Balance	\$14,910,808	\$12,748,420		\$20,537,296	\$7,788,876
6 STORM DRAINAGE MANAGEM	ENT-DALLAS WAT	ER UTILITIES			
Beginning Fund Balance	\$10,386,150	\$10,386,150		\$18,863,503	\$8,477,353
Total Revenues	69,314,586	69,314,586	73,665,783	69,314,586	0
Total Expenditures	69,314,586	71,814,586	67,513,863	71,814,586	0
Ending Fund Balance	\$10,386,150	\$7,886,150		\$16,363,503	\$8,477,353
7 WATER UTILITIES					
Beginning Fund Balance	\$108,890,415	\$108,890,415		\$136,997,769	\$28,107,354
Total Revenues	713,732,650	713,732,650	775,157,102	775,117,518	61,384,868
Total Expenditures	722,432,650	755,468,335	690,209,942	752,360,057	(3,108,278)
Ending Fund Balance	\$100,190,415	\$67,154,730		\$159,755,230	\$92,600,500

INTERNAL SERVICE FUNDS

Department	FY 2021-22 Adopted Budget	FY 2021-22 Amended Budget	YTD Actual	YE Forecast	Variance		
8 BOND AND CONSTRUCTION MANAGEMENT							
Beginning Fund Balance	(\$1,173,960)	(\$1,173,960)		(\$2,279,033)	(\$1,105,073)		
Total Revenues	23,065,518	23,065,518	12,555,900	22,466,874	(598,644)		
Total Expenditures	23,065,518	23,065,518	19,194,251	19,935,861	(3,129,657)		
Ending Fund Balance	(\$1,173,960)	(\$1,173,960)		\$251,980	\$1,425,940		
9 EQUIPMENT AND FLEET MANA	AGEMENT						
Beginning Fund Balance	\$10,625,614	\$10,625,614		\$12,577,658	\$1,952,044		
Total Revenues	55,306,860	64,993,138	49,484,857	64,415,753	(577,385)		
Total Expenditures	56,541,723	66,228,001	62,035,999	66,228,001	0		
Ending Fund Balance	\$9,390,751	\$9,390,751		\$10,765,410	\$1,374,659		
10 EXPRESS BUSINESS CENTER							
Beginning Fund Balance	\$4,666,187	\$4,666,187		\$5,029,721	\$363,534		
Total Revenues	2,593,790	2,593,790	2,914,966	3,160,596	566,806		
Total Expenditures	2,323,978	2,323,978	2,262,054	2,288,146	(35,832)		
Ending Fund Balance	\$4,935,999	\$4,935,999		\$5,902,171	\$966,172		
11 INFORMATION TECHNOLOG	Υ						
Beginning Fund Balance	\$7,697,728	\$7,697,728		\$9,307,658	\$1,609,930		
Total Revenues	99,176,891	99,176,891	99,083,451	100,879,362	1,702,471		
Total Expenditures	99,176,891	99,176,891	91,054,322	91,327,604	(7,849,287)		
Ending Fund Balance	\$7,697,728	\$7,697,728		\$18,859,416	\$11,161,688		
12 RADIO SERVICES							
Beginning Fund Balance	\$517,133	\$517,133		\$1,429,013	\$911,880		
Total Revenues	13,248,650	13,248,650	12,819,236	12,816,658	(431,992)		
Total Expenditures	13,248,650	13,629,450	12,271,878	11,716,702	(1,912,748)		
Ending Fund Balance	\$517,133	\$136,333		\$2,528,970	\$2,392,637		

OTHER FUNDS

Department	FY 2021-22 Adopted Budget	FY 2021-22 Amended Budget	YTD Actual	YE Forecast	Variance
13 9-1-1 SYSTEM OPERATIONS					
Beginning Fund Balance	\$4,180,269	\$4,180,269		\$6,626,869	\$2,446,600
Total Revenues	12,017,444	12,017,444	12,472,417	13,030,152	1,012,708
Total Expenditures	14,341,472	15,292,904	12,053,997	14,462,930	(829,974)
Ending Fund Balance	\$1,856,241	\$904,809		\$5,194,091	\$4,289,282
14 DEBT SERVICE					
Beginning Fund Balance	\$66,867,697	\$66,867,697		\$69,564,897	\$2,697,200
Total Revenues	345,529,962	345,529,962	339,573,541	353,680,434	8,150,472
Total Expenditures	348,776,403	348,776,403	329,547,290	334,127,540	(14,648,863)
Ending Fund Balance	\$63,621,256	\$63,621,256		\$89,117,791	\$25,496,535
15 EMPLOYEE BENEFITS					
City Contributions	99,503,000	99,503,000	68,372,803	99,417,693	(\$85,307)
Employee Contributions	40,959,071	40,959,071	38,267,448	44,568,798	3,609,727
Retiree	27,867,000	27,867,000	10,712,124	26,857,732	(1,009,268)
Other	0	0	166,655	166,655	166,655
Total Revenues	168,329,071	168,329,071	117,519,030	171,010,878	2,681,807
Total Expenditures	176,549,294	176,549,294	98,764,385	178,389,962	1,840,668

Note: FY 2021-22 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects incurred but not reported (IBNR) claims.

16 RISK MANAGEMENT

Worker's Compensation	14,085,135	14,085,135	560,753	14,085,135	\$0
Third Party Liability	11,688,742	11,096,779	4,814,720	16,688,742	5,000,000
Purchased Insurance	11,096,779	11,096,779	1,639	11,096,779	0
Interest and Other	0	0	121,238	121,238	121,238
Total Revenues	36,870,656	36,870,656	5,498,350	41,991,894	5,121,238
Total Expenditures	52,064,548	52,064,548	27,774,934	44,331,771	(7,732,777)

Note: FY 2021-22 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects the total current liability for Risk Management (worker's compensation/liability/property insurance).

VARIANCE NOTES

The Enterprise, Internal Service, and Other Funds summaries include the beginning fund balance with the YE revenue and expenditure forecasts. As of September 30, 2022, the beginning fund balance for the adopted and amended budgets and YE forecast represents the FY 2020-21 audited unassigned ending fund balance and includes FY 2020-21 YE savings. Variance notes are provided below for funds with a YE forecast variance of +/- five percent, YE forecast projected to exceed budget, or projected use of fund balance.

- **1 Aviation.** City Council increased AVI's budget by \$9,000,000 on September 28 by ordinance #32301 for increased DPD/DFR reimbursements (\$2,000,000) and a capital construction transfer (\$7,000,000). AVI revenues are projected to be \$36,646,000 over budget primarily due to higher-than expected revenue from garage parking, concessions, and terminal rentals.
- **2 Convention and Event Services.** City Council increased CCT's budget by \$10,011,000 on September 28 by ordinance #32301 for increased Hotel Occupancy Tax (HOT) and Alcohol & Beverage Tax (ABT) collections. CCT revenues are projected to be \$4,784,000 over budget due to a projected increase in Hotel Occupancy Tax (HOT) and Alcohol & Beverage Tax (ABT) collections, which have recovered to that of prepandemic levels. Expenses are projected to be \$20,445,000 under budget primarily due to a reduced capital transfer and savings from the 2021 bond refunding.
- **3 Development Services.** City Council increased DEV's budget by \$14,165,000 on August 10 by resolution #22-1139 for the purchase of a property for the Stemmons Project and by \$835,000 on September 28 by ordinance #32301 for additional Stemmons Project expenses and salary expenses as a result of staff added mid-year. DEV revenues are projected to be \$9,177,000 over budget due to higher permit activity. DEV expenses are projected to be \$851,000 under budget primarily due to salary savings associated with vacant positions.
- **4 Municipal Radio.** WRR revenues are projected to be \$410,000 under budget primarily due to declines in arts-related advertising revenues. WRR anticipates using fund balance to offset lost revenue. On June 9, City Council approved the transfer of operation of WRR to KERA. WRR expenses are projected to be \$194,000 under budget primarily due to salary savings associated with one vacancy and lower-than-expected music licensing fees.
- **5 Sanitation Services.** City Council increased SAN's budget by \$2,162,000 on May 11 by ordinance #32193 due to the increase in fuel prices. SAN revenues are projected to be \$5,256,000 over budget due to stronger than anticipated residential collection revenues. Expenses are projected to be \$793,000 under budget due to salary savings from vacant positions.
- **6 Storm Drainage Management Dallas Water Utilities.** City Council increased SDM's budget by \$2,500,000 on May 11 by ordinance #32193 to support capital construction and equipment purchases. The budget increase is supported by use of the Fund Balance.
- **7 Water Utilites.** City Council increased DWU's budget by \$33,036,000 on May 11 by ordinance #32193 to support capital construction and equipment purchases. DWU revenues are projected to be over budget by \$61,385,000 due to higher than expected consumption attributed to dry weather. DWU expenses are projected to be \$3,108,000 under budget due to the close out of old bond funds and the balances transferred to the debt service sinking fund and salary savings due to vacancies partially offset by an increased cost in fuel.

VARIANCE NOTES

The Enterprise, Internal Service, and Other Funds summaries include the beginning fund balance with the YE revenue and expenditure forecasts. As of September 30, 2022, the beginning fund balance for the adopted and amended budgets and YE forecast represents the FY 2020-21 audited unassigned ending fund balance and includes FY 2020-21 YE savings. Variance notes are provided below for funds with a YE forecast variance of +/- five percent, YE forecast projected to exceed budget, or projected use of fund balance.

- **8 Bond and Construction Management.** BCM revenues are projected to be \$599,000 under budget due to charges to capital projects encumbered in the prior fiscal year. BCM expenses are projected to be \$3,130,000 under budget primarily due to salary savings associated with vacant positions. BCM charges each capital project budget for project implementation costs. Savings in actual implementation expenses result in fewer charges to the capital project.
- **9 Equipment and Fleet Management.** City Council increased EFM's budget by \$7,743,000 on May 11 by ordinance #32193 and by \$1,943,000 on September 28 by ordinance #32301 for increased fuel cost and department chargebacks. The FY 2021-22 budget was based on an anticipated blended fuel rate of \$2.00 per gallon. In September 2022, the actual average blended rate was \$3.36 per gallon. EFM revenues are estimated to be \$578,000 under budget primarily due to a decline in equipment auction proceeds.
- **10 Express Business Center.** Express Business Center revenues are \$567,000 over budget due to an increase in auto pound sales. Expenses are projected to be \$45,000 under budget due to vacancy savings.
- **11 Information Technology.** Information Technology expenses are projected to be \$7,849,000 under budget primarily due to salary savings associated with vacant positions and savings in professional services due to contract delays originally scheduled to be completed in FY 2021-22 but moved to FY 2022-23.
- **12 Radio Services.** City Council increased Radio Services' budget by \$381,000 on May 11 by ordinance #32193 for consulting and engineering support for the P25 Radio System Project. Revenues are projected to be \$432,000 under budget primarily due to decreased in collections Miscellaneous for Services. Radio expenses are projected to be \$1,913,000 under budget primarily due to lower master lease expenses.
- **13 9-1-1 System Operations.** City Council increased 911's budget by \$467,000 on May 11 by ordinance #31293 for costs associated with the transition of 911 call centers from an analog network to a digital network (ESINet). 911 revenues are projected to be \$1,013,000 over budget due to increased collections for wireless and wireline fees.
- **14 Debt Service.** Debt Service revenues are projected to be \$8,150,000 over budget primarily due to an increase in property tax penalties and interest and unbudgeted transfers to debt service from Sanitation Services and Storm Drainage Management. Debt Service expenses are projected to be \$14,649,000 under budget due to interest savings realized in the November 2021 bond sale, as well as a lower than budgeted cash payment to pay off Commercial Paper.
- **15 Employee Benefits.** Expenses are projected to be \$1,841,000 over budget primarily due to higher participation in the voluntary products like dental and FSA spending accounts in which enrollees incur the full cost. Revenues are projected to be \$2,682,000 over budget primarily due to higher employee contributions related to the aforementioned higher participation in voluntary products which are partially offset by a steady decline in medical enrollment by retirees.
- **16 Risk Management.** The transfer from the General Fund to the Liability Fund was increased by \$5,000,000 for environmental remediation efforts and other liability considerations. Risk Management expenses are projected to be \$7,733,000 under budget primarily due to a delay in anticipated claims expenses and lower-than-expected payout in FY 2021-22 resulting in some claims to be moved over to FY 2022-23.

GENERAL OBLIGATION BONDS

2017 Bond Program

Pro	position	Authorized by Voters	ITD Appropriations	ITD Expenditures	Current Encumbered	Unencumbered
Α	Street and Transportation	\$533,981,000	\$419,861,470	\$215,924,793	\$88,648,955	\$115,287,722
В	Park and Recreation Facilities	261,807,000	234,143,026	166,066,108	13,274,783	54,802,135
С	Fair Park	50,000,000	42,889,098	30,077,289	2,588,791	10,223,017
D	Flood Protection and Storm Drainage	48,750,000	34,543,268	11,556,859	12,643,283	10,343,127
Ε	Library Facilities	15,589,000	15,589,000	14,863,077	220,237	505,686
F	Cultural and Performing Arts Facilities	14,235,000	14,102,088	12,238,216	979,606	884,266
G	Public Safety Facilities	32,081,000	29,897,353	25,683,916	493,307	3,720,130
Н	City Facilities	18,157,000	15,423,904	2,281,013	482,435	12,660,456
- 1	Economic Development	55,400,000	46,367,495	19,212,506	10,401,410	16,753,580
J	Homeless Assistance Facilities	20,000,000	17,981,370	14,992,711	503,290	2,485,369
Tota	al	\$1,050,000,000	\$870,798,072	\$512,896,488	\$130,236,095	\$227,665,489

2012 Bond Program

Proposition		Authorized by Voters	ITD Appropriations	ITD Expenditures	Current Encumbered	Unencumbered
1	Street and Transportation Improvements	\$260,625,000	\$266,938,887	\$256,062,811	\$5,953,829	\$4,922,248
2	Flood Protection and Storm Drainage Facilities	326,375,000	326,375,000	239,981,555	58,420,640	27,972,805
3	Economic Development	55,000,000	55,000,000	37,827,528	4,559,412	12,613,059
Tota	al	\$642,000,000	\$648,313,887	\$533,871,894	\$68,933,881	\$45,508,112

2006 Bond Program

Pro	position	Authorized by Voters	ITD Appropriations	ITD Expenditures	Current Encumbered	Unencumbered
1	Street and Transportation Improvements	\$390,420,000	\$406,490,554	\$393,068,474	\$8,986,914	\$4,435,166
2	Flood Protection and Storm Drainage Facilities	334,315,000	342,757,166	288,453,713	15,606,139	38,697,314
3	Park and Recreation Facilities	343,230,000	353,343,060	347,086,914	1,858,399	4,397,747
4	Library Facilities	46,200,000	48,318,600	47,669,994	11,042	637,563
5	Cultural Arts Facilities	60,855,000	63,821,447	63,151,488	398	669,561
6	City Hall, City Service and Maintenance Facilities	34,750,000	36,216,478	31,885,065	677,397	3,654,016
7	Land Acquisition Under Land Bank Program	1,500,000	1,500,000	1,474,169	0	25,831
8	Economic Development	41,495,000	45,060,053	42,388,945	939,500	1,731,608
9	Farmers Market Improvements	6,635,000	6,933,754	6,584,013	12	349,728
10	Land Acquisition in the Cadillac Heights Area	22,550,000	22,727,451	11,487,420	237,544	11,002,487
11	Court Facilities	7,945,000	8,146,606	7,869,762	120	276,724
12	Public Safety Facilities and Warning Systems	63,625,000	66,072,938	65,323,005	6,299	743,634
Tota	al	\$1,353,520,000	\$1,401,388,107	\$1,306,442,963	\$28,323,764	\$66,621,379

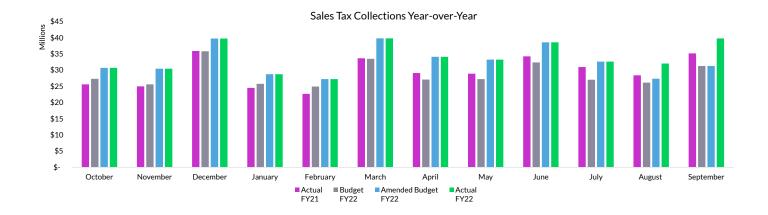
Note: The tables above reflect expenditures and encumbrances recorded in the City's financial system of record. They do not include commitments that have not yet been recorded in the system, such as amounts recently approved by City Council.

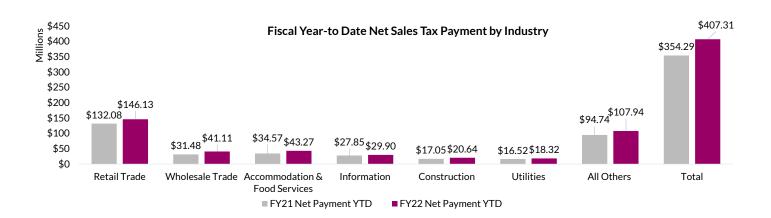
ECONOMIC INDICATORS

Sales Tax

The current sales tax rate is 8.25 percent: 6.25 percent goes to the state, one percent to the City, and one percent to DART. In FY 2020-21, the City received \$354,287,642 in sales tax revenue. In FY 2021-22, the City budgeted \$344,283,066, which was increased to \$394,108,522 by the end of the year ordinance #32301 approved by the City Council on September 28. As of September 30, 2022, total sales tax collections for FY2021-22 were \$407,309,124, which surpasses the amended budget by \$13,200,602.

The charts in this section provide more information about sales tax collections.





Note: Net sales tax payments by industry do not include the City's self-reported sales tax numbers.

ECONOMIC INDICATORS

Year-over-Year Change in Sales Tax Collections							
Industry	September FY22 over September FY21	FYTD22 over FYTD21					
Retail Trade	10%	11%					
Wholesale Trade	76%	31%					
Accommodation and Food Services	10%	25%					
Information	-11%	7%					
Construction	5%	21%					
Utilities	14%	11%					
All Others	12%	14%					
Total Collections	13%	15%					

Retail Trade. Includes establishments engaged in selling (retailing) merchandise, generally without transformation, and rendering services incidental to the sale of merchandise. The retailing process is the final step in the distribution of merchandise, so retailers are organized to sell merchandise in small quantities to the general public.

Wholesale Trade. Includes establishments engaged in wholesaling merchandise, generally without transformation, and rendering services incidental to the sale of merchandise. Wholesalers are organized to sell or arrange the purchase or sale of (a) goods for resale to other wholesalers or retailers, (b) capital or durable nonconsumer goods, and (c) raw and intermediate materials and supplies used in production.

Accommodation and Food Services. Includes establishments providing customers with lodging and/or preparing meals, snacks, and beverages for immediate consumption.

Information. Includes establishments engaged in (a) producing and distributing information and cultural products, (b) providing the means to transmit or distribute these products as well as data or communications, and (c) processing data.

Construction. Includes establishments primarily engaged in the construction of buildings or engineering projects (e.g. highways and utility systems). Establishments primarily engaged in the preparation of sites for new construction or in subdividing land for sale as building sites are also included in this sector.

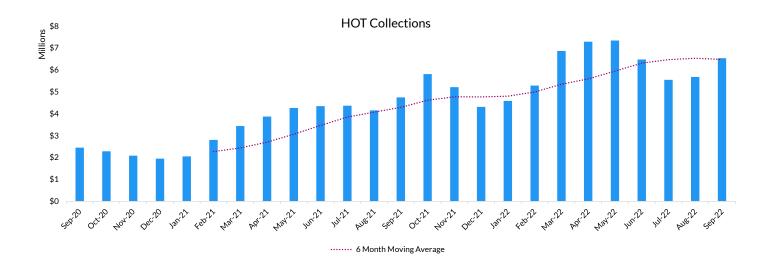
Utilities. Includes establishments providing electric power, natural gas, steam supply, water supply, and sewage removal.

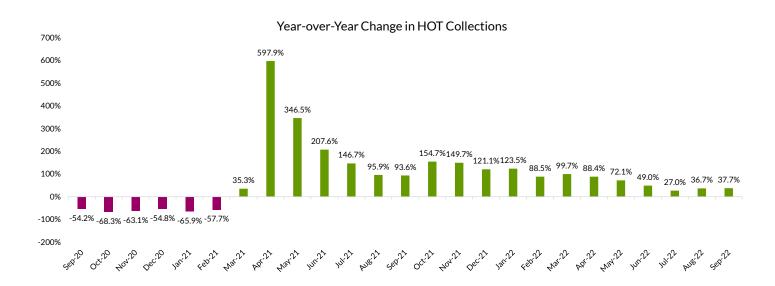
All Others. Includes but is not limited to manufacturing, professional and business services, financial activities, education and health services, and natural resources and mining.

ECONOMIC INDICATORS

Hotel Occupancy Tax

The City collects hotel occupancy taxes (HOT) on hotel, motel, bed and breakfast, and short-term rentals in the city limits. The HOT rate in Dallas is 13 percent of the cost of the room (not including food served or personal services not related to cleaning and readying the space for the guest)—six percent goes to the state, and seven percent goes to the City. HOT is the largest single revenue source for the Kay Bailey Hutchison Convention Center, and data is typically updated every two months.





ECONOMIC INDICATORS

Convention Center Event Bookings

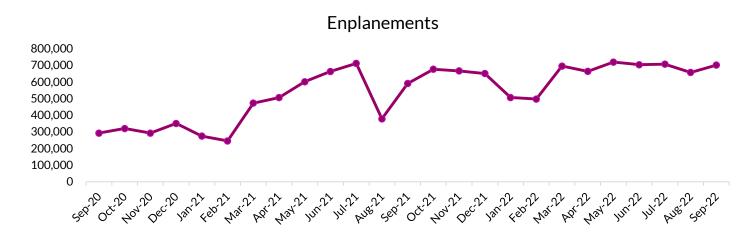
The table below lists the number of actual, planned, and forecast events at the KBHCCD for the last three fiscal years. Please note if no event takes place, it results in an equal reduction in revenue and expenses.

	FY20 Actual	FY21 Actual	FY22 Planned	FY22 Actual*
October	6	3	9	6
November	11	1	5	5
December	5	2	11	9
January	13	1	6	4
February	12	0	10	10
March	1	2	4	13
April	1	1	5	8
May	0	6	3	6
June	0	7	9	11
July	0	7	3	4
August	0	4	3	8
September	0	5	5	10
Total	49	39	73	94

^{*} Due to shifts in cancellations and rescheduling, FY 2021-22 actuals for prior months may be updated.

Love Field Enplanements

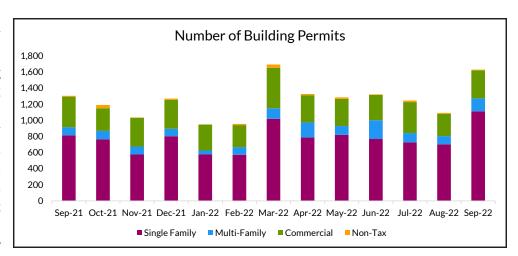
An enplanement is when a revenue-generating passenger boards an aircraft. Enplanements are the most important air traffic metric because enplaned passengers directly or indirectly generate 80 percent of Aviation revenues. Typically, Aviation generates only 20 percent of total operating revenues from non-passenger-related activities.



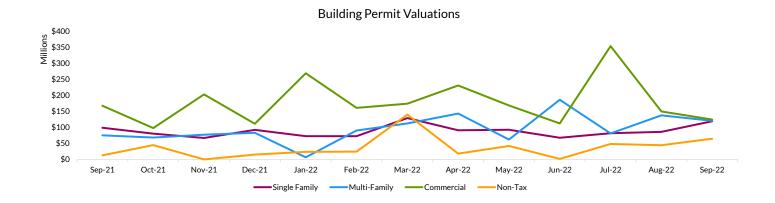
ECONOMIC INDICATORS

Building Permits

Building permits (required for all construction in Dallas) can provide insight into upcoming activity in the housing market and other areas of the economy. Permits are a key indicator of the confidence developers have in the economy; likewise, a decline can indicate developers do not anticipate economic growth in the near future. In some cities, this measure may



be a leading indicator of property tax value growth, but in Dallas, the property tax forecast model includes other variables like wage/job growth, housing supply, gross domestic product, population, vacancy rates, and others.

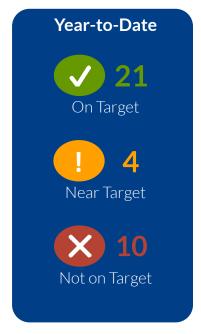


DALLAS 365

The Dallas 365 initiative aligns 35 key performance measures to our eight strategic priorities. The department responsible for each measure is noted at the end of the measure's description, and last year's performance is included if available. If FY 2020-21 data is not available, N/A is listed.

Year-to-date (YTD) and year-end (YE) targets are presented for each measure. YTD targets may vary based on seasonality of the work. Each month, we compare 1) the YTD target with the actual performance for the current reporting period and 2) the YE target with the department's forecasted performance as of September 30, 2022.

Measures are designated "on target" (green) if actual YTD performance is equal to or greater than the YTD target. If actual YTD performance is within five percent of the YTD target, it is "near target" (yellow). Otherwise, the measure is designated "not on target" (red). The same methodology applies to YE forecasts. Variance notes are provided for each red measure.



#	Measure	FY 2020-21 Actual	FY 2021-22 Target	FY 2021-22 Actual
	Economic Development			
1	Percentage of inspections performed next day, as requested (Development Services)	N/A	98.0%	98.5%
2*	Average number of days to complete permit application prescreen (Development Services)	N/A	5	5.7
3	Percentage of City spend with vendors located in Dallas (Small Business Center)	N/A	40.0%	36.7%
4	Percentage of certified M/WBE spend with vendors located in Dallas (Small Business Center)	81.7%	65.0%	84.6%
	Environment & Sustainability			
5	Percentage of annual Comprehensive Environmental and Climate Action Plan (CECAP) milestones completed (242 of 263 milestones) (Office of Environmental Quality & Sustainability)	92.7%	92.0%	94.3%
6	Percentage of on-time bulk & brush collections (Sanitation Services)	N/A	99.9%	99.9%
7	Residential recycling diversion rate (Sanitation Services)	18.3%	19.0%	18.6%

^{*} For most measures, high values indicate positive performance, but for these measures, the reverse is true.

FY 2021-22 Dallas 365

#	Measure	FY 2020-21 Actual	FY 2021-22 Target	FY 2021-22 Actual
	Government Performance & Financial Management			
8	Percentage of invoices paid within 30 days (City Controller's Office)	85.5%	90.0%	88.1%
9	Percentage of vehicles receiving preventive maintenance on schedule (Equipment & Fleet Management)	88.3%	85.0%	96.2%
10	Percentage of 311 calls answered within 90 seconds (311 Customer Service Center)	28.1%	75.0%	42.4%
11	Percentage decrease in preventable city vehicle and equipment incidents (Office of Risk Management)	N/A	-3.3%	2.0%
	Housing & Homeless Solutions			
12	Percentage of development funding contributed by private sources (Housing & Neighborhood Revitalization)	78.0%	60.0%	85.6%
13	Percentage of unduplicated persons placed in permanent housing who remain housed after six months (Office of Homeless Solutions)	90.8%	85.0%	94.0%
14	Percentage of beds utilized under the Pay-to-Stay program (Office of Homeless Solutions)	N/A	80.0%	98.6%
	Public Safety			
15	Percentage of EMS responses within nine minutes or less (Dallas Fire-Rescue)	89.7%	90.0%	85.1%
16	Percentage of first company responses to structure fires within five minutes and 20 seconds of dispatch (NFPA Standard 1710) (Dallas Fire-Rescue)	83.9%	90.0%	87.5%
17*	Crimes against persons (per 100,000 residents) (Dallas Police Department)	2,085.6	2,000.0	2,302.0
18	Percentage of responses to Priority 1 calls within eight minutes or less (Dallas Police Department)		60.0%	47.6%
19	Percentage of 911 calls answered within 10 seconds (Dallas Police Department)	65.9%	90.0%	96.4%
20	Complaint resolution rate (Office of Community Police Oversight)	86.8%	70.0%	82.2%
21	Percentage of crisis intervention calls handled by the RIGHT Care team (Office of Integrated Public Safety Solutions)	43.4%	80.0%	52.6%

^{*} For most measures, high values indicate positive performance, but for these measures, the reverse is true.

FY 2021-22 Dallas 365

#	Measure	FY 2020-21 Actual	FY 2021-22 Target	FY 2021-22 Actual
	Quality of Life, Arts, & Culture			
22	Percentage of litter and high weed service requests closed within SLA (Code Compliance)	74.6%	65.0%	83.6%
23	Percentage increase in dogs and cats fostered (Dallas Animal Services)	N/A	5.0%	33.4%
24	Percentage of technology devices checked out monthly (Hotspots and Chromebooks) (Library)	58.4%	75.0%	77.3%
25	Satisfaction rate with library programs (Library)	N/A	93.0%	99.0%
26	Percentage of cultural services funding to ALAANA (African, Latinx, Asian, Arab, Native American) artists and organizations (Office of Arts & Culture)	31.2%	30.0%	30.2%
27	Average number of recreation programming hours per week (youth, seniors, and athletic leagues) (Park & Recreation)	N/A	1,604	2,192
28	Participation rate at late-night Teen Recreation (TRec) sites (Park & Recreation)	11.9%	80.0%	68.0%
	Transportation & Infrastructure			
29	Percentage of bond appropriations awarded (ITD) (Bond & Construction Management)	88.7%	90.0%	85.6%
30	Planned lane miles improved (837 of 11,770 miles) (Public Works)	90.8%	100.0%	81.6%
31	Percentage of potholes repaired within 3 days (Public Works)	100.0%	98.0%	99.0%
32	Percentage of signal malfunction responses within 120 minutes (Transportation)	94.3%	91.0%	91.4%
33	Percentage of faded long line pavement marking miles improved (612 of 1,223 miles) (Transportation)	N/A	50.0%	83.4%
	Workforce, Education, & Equity			
34	Percentage increase in the number minutes of original multicultural and multilingual content (on public, educational, and government) compared to FY 2020-21 (Communications, Outreach, & Marketing)	57.0%	25%	40.2%
35	Number of WIC clients receiving nutrition services (Office of Community Care)	N/A	62,000	66,127

^{*} For most measures, high values indicate positive performance, but for these measures, the reverse is true.

FY 2021-22 Dallas 365

VARIANCE NOTES

- **2** The average number of days to complete application prescreens increased due to lack of staffing (facilitators) on the Project Dox team.
- **3** July 2022 included a large amount of non-local spending which can be attributed to construction projects occurring during the summer months with Dallas Water Utilities, Public Works, and Aviation. Non-local spend vendors do include locally certified M/WBE subcontractors on City contracts.
- **10** DWU's campaign to establish payment plans for customers that are over 60 days past due and the increase in residential disconnects for non-payment is impacting performance. 311 continues to focus on filling vacancies and training staff to improve performance. In addition, 311 has implemented the courtesy callback software feature as of September 30.
- **11** An unusually high number of incidents during the first quarter impacted performance, increasing by 2 percent for the fiscal year. As a result, ORM safety personnel visited multiple workplace sites and met with department staff to discuss action plans to increase safety awareness. Action plans included toolbox talks and safe driving awareness.
- **15** DFR continues to experience increased response times. While call volume decreases from the traditional summer spike, it remains very high. In addition, while DFR's EMS transport rate has historically been 40-45 percent, that figure is now over 60 percent. Increases in call volume and transport rates result in a decrease in the number of available units and an increase in unit hour utilization, which causes increases in response times.
- **17** Overall violent crime is down 4.16 percent for September 2022 compared to the same period in 2021. With the focus on interrupting and disrupting violent people and places, the department strives to continue to see a reduction in crimes against persons. The department is targeting hot spots such as apartment complexes to decrease crime. DPD is implementing the Place Network Investigations (PNI) plan as part of the Violent Crime Plan. With the Domestic Violence Task Force in place, aggravated assault family violence is down 4.23 percent.
- **18** In FY 2021-22, DPD hired 200 sworn officers and continues to proactively recruit. In September, 33 recruits started their academy training, and 19 graduated in August to begin their field training. DPD is committed to its Violent Crime Plan.
- **21** RIGHT Care Unit is operational during 2nd and 3rd watch (7:00 AM-11:00 PM). During operational hours, RIGHT Care unit responded to 61.7 percent of all behavioral calls and worked to meet the target by adding two Rover teams to assist with call answering during higher call volumes.
- 28 The participation rate at late-night teen recreation sites continues to be impacted by the COVID-19 evolution of the Delta and Omicron variants, staff shortages, and hiring challenges. As a result, PKR has completed the interview process and identified two potential candidates for the Manager position vacancy. In September, PKR suspended teen programming due to staffing changes. In addition, division-wide performance measures are being developed to incorporate staff performance plans for a more holistic approach to providing teen programming.
- **30** Supply chain issues, fires at cement plants, and ongoing staffing issues impacted the lane miles improved.

BUDGET INITIATIVE TRACKER

The Budget Initiative Tracker reports on 35 activities included in the FY 2021-22 budget. For each initiative included in this report, you will find the initiative number, title, description, status, and measure. At the end of each description, the responsible department is listed. For the September report, the responsible department has provided a current status for the initiative and indicated whether the initiative is "complete" (blue circle) or "incomplete" (red x). There are a few measures with clear progress, but external factors delayed the progress. These measures have been noted as substantially complete in the status narrative and moved to "complete". Additionally, there are several measures shown as "incomplete" that require additional time because of the scope and term of the project. These measures will be moved to Multi-Year Initiatives and continue to be tracked in FY 2022-23.



In the Spotlight

Enhancing Dallas' Transportation Experience

Roadway pavement markings are essential in minimizing accidents, maintaining safety, and optimizing the driving experience. Specifically, long-line pavement markings impact speed and parking regulations, pedestrian crossings, lane boundaries, turning points, and much more.

The Transportation department performs annual inspections to determine the roadway visibility level of service. They rate the levels of services as A, B, or C, with C defined as severely fading or lacking visibility. With over 1,600 linear miles of roadway, 76 percent (1,223 linear miles) of the City Roadway System was at a level C. Transportation planned to improve 612 of the 1,223 long-line pavement marking miles in FY 2021-22. They exceeded their









goal by improving 83.4 percent, or 1,020 linear miles, through determination and goal-oriented thinking. The Transportation department continues to inspect markings, plan for improvements, and enhance Dallas' transportation experience.

ECONOMIC DEVELOPMENT

1 Economic Development Entity



2 Small Business Center



INITIATIVE Launch the economic development entity called for in the Economic Development Policy with \$7 million over 3 years to pay formation costs and hire staff to begin the entity's business and real estate development work, after which it will be self sustaining. In FY 2021-22, ECO will spend \$2 million to launch operations, hire a new Economic Development Corporation Director, develop a 3-year work plan, and develop an operational budget for Year 2 and Year 3. (ECO)

STATUS City Council approved creation of the Economic Development Corporation (EDC) on January 12, 2022 and the certificate of formation was filed with the State of Texas in February. The City Council approved the initial Board of Directors to the EDC on August 24, 2022.

<u>INITIATIVE</u> Establish a Small Business Center focused on business diversity, including the Minority/Women-owned Business Enterprises program, workforce development and reentry services, and entrepreneurship to support local businesses. (ECO)

STATUS The Small Business Center (SBC) was established effective October 1, 2021, and a director was hired in November 2021. The SBC convenes and leverages existing external efforts to address challenges affecting workforce readiness, capacity building of minority, women, and veteranowned businesses, business startups and retention strategies, and re-entry services for formerly incarcerated residents.

ENVIRONMENT & SUSTAINABILITY

3 Sanitation Collection



4 Air Quality Monitors



<u>INITIATIVE</u> Keep Dallas a safe, clean, and beautiful place to live by improving trash, recycling, and brush and bulky trash service delivery, including increasing employee pay to attract enough staff to meet our requirements and creating an outreach/ compliance division to strengthen customer experience. (SAN)

STATUS SAN residential collection services continues to show improvements from FY 2020-21. The number of missed garbage and recycling service calls from October 2021 through September 2022 have decreased for the current fiscal year overall, however there was approximately a 29 percent increase in September 2022 compared to September 2021. The on-time brush and bulky waste service has remained consistently at the 99.9 percent target since the beginning of FY 2021-22.

The pay increase for truck drivers, heavy equipment operators, and crew leaders was implemented in July 2021. Through September 2022, the Department's filled truck driver positions increased by 5 percent compared to this same month last fiscal year. SAN is now approximately 13 percent short from the target of 240 truck drivers. Sanitation continues to hold weekly interviews and extend same-day job offers for qualified candidates.

The Outreach Team Manager was hired in February 2022, the Enforcement Manager was hired in July 2022, and hiring for the Outreach Specialist positions is underway at this time.

INITIATIVE Install \$1 million worth of additional Air Quality Monitors around the city to collect data on air quality and inform policy decisions affecting residents' health and quality of life. (OEQS)

<u>STATUS</u> The first batch of air quality monitors were installed at the TCEQ Hinton station in October. As of November, all eight monitors are transmitting data. Calibration efforts continue.

ENVIRONMENT & SUSTAINABILITY

5 Solar Energy Initiative

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INITIATIVE Invest \$1.5 million in FY 2021-22 and \$500,000 in FY 2022-23 for a solar energy initiative, to install solar panels, energy efficient lighting, and retrofit controls at City facilities. (BSD)

STATUS Approximately \$1.5 million in energy efficiency and solar panel installation projects are in development. City Council approved the project contracts on April 13, 2022. Construction of solar PV projects at Dallas West Branch Library, Pleasant Oaks Recreation Center, and Fretz Park Recreation Center will start in October to November 2022. Construction of high-efficiency lighting & lighting controls projects at Juanita Craft Recreation Center, Hampton Illinois Branch Library, and City Hall Parking Garage will also start in October to November 2022. All six projects are estimated to be completed by December 2022.

7 Branch Out Dallas



<u>INITIATIVE</u> Relaunch Branch Out Dallas to provide 2,500 native trees to residents to plant in yards across Dallas helping to reduce heat island effect and stormwater runoff to our drainage system. (SDM)

STATUS The City held the FY 2021-22 Branch Out Dallas event on November 6, 2021 and distributed 2,500 trees across the City for residential properties. The FY 2022-23 activities are currently being planned and will be provided in spring 2023,

6 Comprehensive Food & Urban Agriculture Plan



INITIATIVE Prioritize Dallas communities' access to healthy, local food by contributing \$200,000 to implement a Comprehensive Food & Urban Agriculture Plan in collaboration with external stakeholders. (OEQS)

STATUS OEQS staff are continuing efforts under the contract for the Comprehensive Food & Urban Agriculture Plan, including internal and external engagement with over 35 different farms (both community and commercial scale) and other Dallas food stakeholders. The final draft has been completed and is currently on the street for public review and comments. The plan will be presented to the ENVS Committee on December 5 and to City Council in February 2023. OEQS staff are also working with the City's internal Food Equity Working group, the Office of Community Care, and the Office of Procurement Services to pilot a project to provide 200 small growing units for food desert homes. Once implemented, the units will be deployed on a rolling basis.

8 Water Distribution System



INITIATIVE Enhance monitoring for lead and copper in the water distribution system and develop a plan to educate and support customers in regulatory-driven programs for lead and copper monitoring within schools, childcare centers, and public spaces. In FY 2021-22, DWU will hire two FTEs and spend approximately \$75,000 to develop an outreach plan and procedures to sample both schools and day care operations; develop a data management and reporting procedure to comply with the new regulations; and, begin initial sampling in the second quarter of 2022 with a goal of 50 sites sampled by September 30, 2022. (DWU)

STATUS The Water Quality Group has determined the total number of schools and daycare centers that will be impacted by the new Lead and Copper Rule Revision: 389 Public and Charter Schools, 73 Private Schools and 412 Childcare and Daycare Centers. DWU has reclassified two existing positions who are developing a Lead Service Line inventory, contacting schools and day care centers to develop a facilities database and distribute education material, and developing the plan to conduct sampling and lead testing. The program is expected to continue into FY 2023-24.

GOVERNMENT PERFORMANCE & FINANCIAL MANAGEMENT

9 Equipment and Fleet

0

INITIATIVE Achieve a state of good repair in five years for all City fleet vehicles, including sanitation trucks, fire apparatus, police cruisers, and heavy vehicles used by Public Works and Dallas Water Utilities by investing \$75 million for the purchase of replacement and additional fleet and equipment. (EFM, SDM, DWU, and SAN)

<u>STATUS:</u> The FY 2021-22 fleet acquisition is currently underway for 13 departments, including 640 vehicles on order with a replacement cost of approximately \$75.8 million.

10 Data Analytics



INITIATIVE Harness the power of data to increase transparency and accountability by adding six new positions to the Office of Data Analytics & Business Intelligence, investing in the City's Data Inventory, and embracing data-driven decision making across our organization. (DBI)

<u>STATUS</u> As of September, one Data Coordinator, one GIS intern, and two Data Science Analysts have been hired. The department continues to grow the data team and is currently in the recruitment process for one Sr. Data Science Analyst, and one Sr. GIS Analyst.

11 Total Compensation Study



<u>INITIATIVE</u> Invest in our City employees and improve recruiting and retention of high-caliber and diverse employees by continuing to implement the Total Compensation Study and ensuring competitive pay. (HR)

STATUS Phase one of the compensation study was completed in 2021. Phase two was completed in April and was focused on moving positions that were not able to be moved to market in phase one and addressing internal pay compression. Phase three, beginning in FY 2022-23, will continue to address internal pay compression.

HOUSING & HOMELESSNESS SOLUTIONS

12 Addressing Homelessness



13 Affordable Housing Units



INITIATIVE Contribute \$25 million to leverage an additional \$47 million in public and private investment for an overall \$72 million program that employs housing navigation services, landlord incentives, rental subsidies, move-in kits, and case management to reduce and prevent homelessness, in partnership with Dallas County, the Dallas Housing Authority, the Metro Dallas Homeless Alliance, and other cities in Dallas County. The program will be implemented from FY 2021-22 through FY 2023-24. It is anticipated approximately 1,000 individuals will be housed in the first year and a total of 2,762 individuals housed by the end of September 2023. The third year of the program will be focused solely on providing rental assistance and case management to those individuals housed in FY 2021-22 and FY 2022-23. (OHS)

STATUS From October 2021 to September 2022, the Dallas Real Time Rapid Rehousing Initiative housed 1,260 individuals, exceeding the goal for FY 2021-22. Of this, 54 percent are households consisting of adults with children and 46 percent are adults only. OHS is partnering with Metro Dallas Homeless Alliance (MDHA) to launch the encampment decommissioning effort to offer individuals in established encampments housing solutions.

INITIATIVE Incentivize developers to build affordable housing by subsidizing \$10 million worth of water and sewer infrastructure required for up to 250 new affordable single family and 1,000 multifamily units over the life of the program (based on the mix of projects and the amount of funding requested). The program will be implemented from FY 2021-22 to FY 2023-24 with new units projected in years 2 and 3 due to construction timelines. (HOU)

STATUS Housing is implementing this new funding along with other measures through the existing Notice of Funding Availability. On January 12, City Council approved the first project utilizing these funds, providing \$1.8 million to be used for water infrastructure related to the development of 125 for-sale single family homes. On August 24, City Council approved the second project, authorizing \$4.1 million in ARPA funds to Cypress Creek at Montfort, a 168-unit mixed-income multifamily development in District 11. Both developments are still undergoing predevelopment processes and have not yet begun construction. The program will continue into FY 2022-23.

HOUSING & HOMELESSNESS SOLUTIONS

14 Preservation of Affordable Housing



INITIATIVE Devote \$11.3 million for the preservation of affordable housing and investment in water and sewer infrastructure in qualified census tracts. In FY 2021-22, HOU will spend \$2 million for neighborhood infrastructure and \$2 million to preserve 20 housing units. (HOU)

STATUS In December, City Council approved the program design to use ARPA funding for home repairs and infrastructure improvements within specific qualified neighborhoods in Dallas. Staff are currently engaged in the hiring process, as well as communications and outreach planning. The application opened in May, and HOU has received 67 applications year to date. 48 of the applications have already had their homes inspected and five have begun construction. Home rehab activities are anticipated to continue through FY 2023-24 and HOU is on track to complete its expenditures by the end of the ARPA funding period.

PUBLIC SAFETY

15 Police Response Times

of the KPMG efficiency study. (DPD)



INITIATIVE Improve response times to high priority calls by hiring 250 police officers to end FY 2021-22 at 3,155 police officers, and by continuing to implement the recommendations

STATUS DPD readjusted staffing at all patrol divisions for optimized efficiency in order to help better answer the call volume at each division. DPD hired 200 sworn officers in FY 2021-22 and ended the fiscal year with 3,084 officers.

16 911 Response



INITIATIVE Answer 90 percent of 911 calls within 10 seconds by adding 911 call takers and dispatchers and increasing pay to improve talent acquisition and retention. (DPD)

STATUS The September service level was 98.26 percent, with an average answer time of 4 seconds. Pay increases were implemented in August 2021 and year to date, DPD has hired 34 new call takers and 14 dispatchers. The 911 Call Center is currently staffed at 83 percent, with 110 call takers and 7 trainees.

17 RIGHT Care



<u>INITIATIVE</u> Mitigate behavioral health crises and avoid unnecessary arrests and hospitalizations by adding \$2 million to double the number of RIGHT Care teams from five to ten. (IPSS)

STATUS The RIGHT Care team performance continues to excel as it becomes more established. Nine teams (one for each of the seven police patrol divisions and two dedicated roving teams) are currently operating from 7am-11pm, seven days a week. Two additional Citywide overnight rover teams are expected to launch in early FY 2022-23. IPSS anticipates a continual increase in the number of calls handled by the RIGHT Care Team.

18 Street Racing Remediation



INITIATIVE Address city wide speeding and unsafe drivers with \$500,000 for traffic calming in neighborhoods and \$200,000 for a street racing remediation pilot project. (TRN)

STATUS In September, street racing remediation measures such as raised pavement markers and ceramic buttons were installed on Cesar Chavez Blvd (from Marilla St to Commerce St). Traffic calming installations and modifications, such as speed cushions, were completed at 5 locations. Road diet installation has been completed for Jefferson Boulevard to reduce the current configuration of six lanes to four lanes. Pavement markings and signage have been installed.

PUBLIC SAFETY

19 Non-Emergency Enforcement



INITIATIVE Alleviate Police Department call volume by transferring non-emergency calls such as handicapped/fire lane parking enforcement and street blockage clearance from DPD to the Department of Transportation. (DPD and TRN)

STATUS Parking violations services have been fully transferred from DPD to TRN and most of the Parking team will relocate to the new 7800 Stemmons Freeway facility in FY 2022-23. "Train the Trainer" courses began in early November, and will eventually be incorporated into the Parking Enforcement training program. Road blockages services will be partially transferred to TRN starting January 2023. Full transfer is expected by March 2023.

21) Tornado Warning Sirens







INITIATIVE Improve tornado warning siren coverage by purchasing and installing ten additional sirens for a total of 178 sirens citywide. (OEM)

STATUS All ten sites have been identified and approved by Oncor, but several sites may need to be relocated due to conflicts with existing privately owned underground utilities. Installation is anticipated by December 2022. OEM staff has coordinated with ITS to ensure P25-compliant radios and associated hardware are on hand for installation. This project is considered substantially complete and moved to complete status.

23 City Facility Security Assessment



INITIATIVE In FY 2021-22, initiate \$3.5 million (of \$6.4 million allocated) of high-priority improvements identified through the City Facility Security Assessment including perimeter access control, security camera systems, radio systems, officer shelter space, vehicles access control, panic notification, lighting, weapons screening, security operating center upgrades, security staffing, and intrusion detection. (CTS)

<u>STATUS</u>Securityenhancement projects are underway at various parks, recreation centers, City Hall Oak Cliff Municipal Center, Municipal Courts, Libraries and DAS. These enhancements include interior and exterior lighting, fencing, and surveillance systems. Year-to-date obligations for FY 2021-22 totaled over \$3.4 million.

20 Single-Role Paramedic Program



INITIATIVE Develop and pilot a new Single-Role Paramedic Program to introduce a new career path within Dallas Fire-Rescue to better meet workload demands and calls for medical service. (DFR)

STATUS Phase One of the Single Role Paramedic program introduced a new career path within Dallas Fire-Rescue. Phase two (pilot program) began in February 2022, consisting of two DFR rescues staffed with existing personnel. Phase Two will be utilized to evaluate the feasibility, extent, and direction of Phase Three, which will be implemented in FY 2022-23.

Emergency Preparedness



INITIATIVE Prepare for emergency situations that may require sheltering through the purchase and installation of eight generators in City facilities and the purchase of six mobile 'power packs" that can be used to provide warming or cooling for up to a 5,000 square foot facility. (BSD and OEM)

STATUS City Council approved the purchase of the eight generators in September 2021. Generators have been installed at four locations (Jaycee-Zaragoza, Timberglen, Beckley Saner, and Kleberg-Rylie Recreation Centers) and are awaiting final DFR inspections. Construction is underway at the Audelia Road Branch Library and will begin at the three remaining locations in November (Marcus Park and Pleasant Oaks Recreation Centers and Mountain Creek Library). The entire project is expected to be completed by the end of December 2022.

With the use of additional funding sourced from the Homeland Security Grant Program, OEM has been able to procure two additional power packs, for a total of eight. All eight power packs have been received. Five are fully operational and the last three are waiting on final deliveries for connecting parts. OEM is currently developing Standard Operating Procedures (SOPs) for deploying the power pack units.

QUALITY OF LIFE, ARTS, & CULTURE

24 Trail Program

0

25 Library Master Plan



<u>INITIATIVE</u> Clean 1,365 unimproved alleys spanning 129 miles and launch a pilot trail program transforming 33 alleys into safe, well-lit trails. (Revised)(PBW)

<u>STATUS</u> Through September, PBW has completed cleanup of 1,363 unimproved alleys. Two alleys were not cleaned, as once field inspected it was determined that no cleanup was needed.

The pilot trail program added two additional alleys for a total of 35 alleys. 14 of the total 35 alleys to be converted to trails have been approved to move forward, and eight alleys located in historic preservation areas were approved by the Landmark Commission. 13 alleys were disqualified due to property owner rejection of improvements or other factors. Construction on the 14 alleys is 75 percent complete, with all construction expected to be completed by December 2022.

26 White Rock Lake



INITIATIVE Initiate a Comprehensive Master Plan for White Rock Lake and procure a consultant to provide preliminary engineering to determine a phased approach for the dredging of White Rock Lake. (PKR and DWU)

STATUS The consultant contracts for the Master Plan and preliminary engineering for White Rock Lake Dredging will be brought forward for City Council consideration in December 2022. This project is considered substantially complete and moved to complete status.

<u>INITIATIVE</u> Utilize federal ARPA funds to leverage private funds and initiate a new Library master plan. (LIB)

STATUS A new RFP was posted and closed on June 28, 2022. Procurement evaluations of proposals are nearing completion, and the contract is scheduled for City Council consideration in December 2022. Upon contract execution, the Friends of the Dallas Public Library are prepared to issue payment.

27 Wi-Fi at Park Facilities



INITIATIVE Install Wi-Fi at 63 park facilities. (PKR)

STATUS This project uses \$3.0 million of ARPA funding that has been allocated for Park & Rec's enhancements. The funds have been encumbered; however, due to supply chain and contractor issues a full timeline is unavailable. The anticipated date for equipment delivery is the first quarter of FY 2022-23. A scaled down approach will complete 14 high priority sites by December 2022 using refurbished equipment. The project will continue into FY 2022-23.

TRANSPORTATION & INFRASTRUCTURE

28 Sidewalk Master Plan

0

29 Traffic Signals



INITIATIVE Improve pedestrian mobility by reconstructing and repairing half of the Sidewalk Master Plan's \$30 million priority projects within the next two years. In FY 2021-22, PBW will spend \$9.7 million in bond funds (certificate of obligation and general obligation bonds), and \$0.3 million from the General Fund to complete 28 sidewalk projects, which equates to approximately 20.4 miles of sidewalk improvements. (PBW)

STATUS PBW is on track to complete all 28 sidewalk improvement projects by December 2022. Construction on 19 of the 28 projects has been completed and eight projects are under construction. Several projects have been impacted by a cement shortage.

INITIATIVE Devote \$14 million over three years to leverage over \$50 million in matching federal funds to replace 100 traffic signals as part of our Vision Zero strategy. In FY 2021-22 spend \$2 million to design 50 traffic signals to leverage federal and county funds. (Revised)(TRN)

STATUS TRN is currently waiting to receive the match fund agreement from TxDOT in addition to the ones received from Dallas County and NCTCOG for the design of 44 signals in total. Design is expected to begin this fiscal year and the project to replace traffic lights will be a multi-year effort. The program will continue into FY 2022-23 with additional goals for FY 2022-23.

30 Crosswalks



<u>INITIATIVE</u> In FY 2021-22, spend \$2.5 million (of \$5.0 million allocated) to restripe 540 lane miles and paint 504 crosswalks. (TRN)

<u>STATUS</u> Through September, 1,020.41 lane miles have been restriped which exceeds the fiscal year-end goal of 540 lane miles. 1,380 crosswalks have been refreshed as of September 2022.

31 School Zone Flashing Beacons



million in three phases. In FY 2021-22 spend \$2.0 million to procure service contract for the replacement of the school zone flashing beacon system. Phase 1 will be purchasing the system, and the vendor chosen will be responsible for the installation of all in field equipment in phases 2 and 3. (TRN)

<u>STATUS</u> As of September, 300 school zone flashing beacons have been installed. The project to replace the outdated school zone flashing beacons is a multi-year effort and is expected to complete in FY 2023-24.

32 Bike Lanes



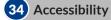
INITIATIVE Extend and improve our bike lane network throughout the City with an annual investment of \$2 million to design and/or implement approximately 18 lane miles of bicycle facilities per year. (TRN)

STATUS As of September, 2.6 lane miles have been completed, 0.3 bike lane miles are in engineering study, 2.0 bike lane miles are in design, and 6.4 bike lane miles under construction. A total of \$1.1 million was invested in FY 2021-22. The program will continue into FY 2022-23 with additional goals for FY 2022-23.

WORKFORCE, EDUCATION, & EQUITY

33 Language Access







INITIATIVE Hire four additional Spanish speaking agents in 311, add a City language access coordinator, and ensure bilingual employees receiving language pay serve the public effectively. (311, EQU, and COM)

STATUS Four Spanish-speaking customer service agents were hired in January 2022 and completed training in February 2022. The Language Access Coordinator position has closed, first round interviews with HR have been scheduled, and second round interviews will include a full panel with representatives from DPD, OCC, COM, and PUD. The Language Skill Assignment Pay audit was published on February 25, 2022. COM and EQU will work in conjunction with HR to review the policy, research peer city policies, and implement recommendations.

INITIATIVE Implement software system to track identified American Disabilities Act (ADA) compliance issues and barrier removal costs. (EQU)

STATUS EQU. ITS, and the proposed ADA software vendor have confirmed the ADA tracking program is compatible with the City's systems and meets security requirements. Testing of a comparative ADA tracking program was completed. City of Dallas department stakeholders were given a demonstration of another comparable ADA program for City of Dallas department. Currently, ITS is conducting a documentation process with stakeholder interviews and their ADA department recording processes. The final report is anticipated in November before the project is moved to the procurement phase. The program will continue into FY 2022-23.

35) Water/Wastewater Service



INITIATIVE Accelerate the extension of water and sewer services to all 47 occupied and unserved areas of the City. In FY 2021-22, DWU will award approximately \$9.5 million for the design of 211,219 feet and construction of 9,960 feet of new pipelines in the Mesquite Heights, Killough Blvd & Wasco Lane, and Gooch Street areas. (DWU)

STATUS Engineering work for the remaining occupied and unserved areas began in February 2022 and includes the design of approximately 211,219 feet of new pipelines to the remaining unserved areas. Upon completion of design, these projects will be packaged and awarded for construction beginning in FY 2022-23. Construction in the University Hills area is expected to start in October 2022. In addition, approximately 11.146 feet of new pipelines to four unserved locations that were designed in-house are planned to be awarded for construction in November 2022. The program will continue into FY 2022-23.

Budget Initiative Tracker

MULTI-YEAR INITIATIVES

While most initiatives can be completed in a single fiscal year, several FY 2018-19, FY 2019-20, and FY 2020-21 initiatives required additional time because of the scope and term of the project, as well as delays due to COVID-19. We will continue to report the status of these seven initiatives below, using the initiative numbers from the prior reports for reference.



FY 2018-19

7 P-25 Radio System



STATUS As of December 2022, the City's P25 Public Safety Radio is live and operational. The City's Public Service users (non-public safety departments – DWU and PBW) have migrated to the new system and are operating on it. For Public Safety users (DPD, DFR, and OEM) final system testing is being conducted, after which the approximately 7,500 users will be migrated onto the new system. We anticipate all users for both the Public Service and Public Safety layers will be fully migrated to the new system by the end of February 2023. While there are remaining clean-up tasks to be completed (e.g. decommissioning of the old system), this project is considered substantially complete and moved to complete status.

23 Historic Resource Survey



STATUS OHP staff and external consultant presented the final report to the Landmark Commission on May 2, 2022 and to the City Plan Commission on June 2, 2022. The final presentation to City Council has been delayed. The project will continue into FY 2022-23.

FY 2019-20

29 Juanita J. Craft Civil Rights House

<u>INITIATIVE</u> Preserve civil rights history by restoring the Juanita J. Craft Civil Rights House. (OAC)

STATUS The Mayor proclaimed February 9, 2022 as Juanita Craft Day and City Council accepted \$176,481 in private donations for the Craft House from the Junior League of Dallas and other community stakeholders with the total private donations to this project at \$403,000. Construction and rehabilitation of the Juanita J. Craft Civil Rights House is approximately 50 percent complete. The estimated construction completion date was extended to November 2022 due to additional work on the foundation, piers, and walls of the house, with an expected opening date in February 2023 after installation of exhibits. This project is considered substantially complete and moved to complete status.

39 Ethics Training

<u>INITIATIVE</u> Foster an ethical organizational culture by continuing biennial ethics training and expanding the Values Ambassador program. (EQU)

STATUS The Biennial Ethics training program was completed in December 2021. On December 8, City Council voted to approve amendments to the Code of Ethics creating the new Inspector General role, Chief Integrity Officer role, and an Integrity Champions program. The Values Ambassador program is cancelled and will be replaced in 2022 with the new Inspector General's Office. EQU acquired new Ethics eLearning content and continues to deliver live Ethics training to all new employees through New Employee Orientation and Fire Academy programs.

Budget Initiative Tracker

MULTI-YEAR INITIATIVES

FY 2020-21

4 Brush and Bulky Trash Collection



5 Language Equity



<u>INITIATIVE</u> Streamline brush/bulky trash collection to reduce emissions, improve air quality, and realize collection efficiencies as outlined in the CECAP. (SAN)

STATUS SAN continues to work with the GIS vendor Route Smart Technologies to optimize and streamline collection routes. From July 2022 to September 2022 (Q4) the average dropped from 14.43 down to 10.86, a decrease of 3.57 from the previous quarter. This is a 5.65 percent improvement from January to March 2022 (Q2). SAN will continue to monitor miles per tons of bulk and brush to ensure it continues to reduce emissions, improve air quality, and realize collection efficiencies as outlined in the CECAP.

INITIATIVE Assist residents in their primary languages, which include Spanish, Vietnamese, Arabic, French, Burmese, Hindi, Korean, Swahili, and Mandarin, by recruiting four additional Spanish-speaking customer service agents (CSAs) and maintaining LanguageLine translation services. (311)

STATUS 311 recruitment efforts have allowed management to hire four additional bilingual CSAs during the second quarter of FY 2021-22. Their training will be completed in March 2022. Additionally, 311 has maintained its utilization of LanguageLine, a translation service provider, which allows 311 to bridge language and cultural barriers on-demand, 24/7/365 days a year.

11 Police Mediation



<u>INITIATIVE</u> Strengthen accountability through the Office of Community Police Oversight by adding a mediation coordinator and intake specialist. (OPO)

<u>STATUS</u> Both positions have been filled and the new hires have been onboarded.

25 Facility Accessibility



<u>INITIATIVE</u> Increase accessibility for residents with disabilities by updating City facilities in compliance with the Americans with Disabilities Act (ADA). (EQU)

STATUS ADA compliance assessment was conducted on 26 city buildings during FY 2021-22. ADA compliance improvements are ongoing in 5th floor restrooms (City Council Chambers); the project is 80 percent complete. Renovations to the 4th and 6th floor City Hall restrooms are completed. ITS Website training has been completed and EQU and ITS have selected training modules for Accessibility Training for the CoD (Department) web content uploaders. The three-part training is anticipated by the end of the fiscal year.

PROCESS IMPROVEMENT



The Process Improvement Team seeks to build a culture of continuous improvement throughout the City of Dallas, partnering with departments to leverage data and research-based best practices for transformative operational success today while laying the foundation for future innovation.

In its first operational year, the Process Improvement Team has focused on building awareness among departments, creating an organization-wide framework for process improvement, and establishing a cross-functional knowledge base for greater inter-departmental coordination and collaboration. The following table summarizes current Process Improvement projects for FY 2021-22. Additional projects will be added to the list throughout the course of the fiscal year.



			Timeline	Key Performance Indicators		
#	Measure	Status		Measure (Target)	Baseline	Current
	Building Inspection Call Center Increase customer satisfaction		May – Oct 2021	Call handle rate (90%)	64%	84%
1	at the Building Inspection Call Center (DEV)	0	_	-	enter has been comb volumes to be handle	
			Dec 2022 - June 2023	Time taken for officers to write reports	TBD	TBD
2	Lew Sterrett Prisoner Intake Streamline the central prisoner intake process at Lew Sterrett to maximize staff capacity (DPD)	!	work will conce officers to write observation wind process that in facilitated by	ntrate on report writing e both reports needed Il take place the weel cludes Dallas County,	is transitioning to DPD g to reduce the amount when a person is arrow of 12/5/2022. The Clty of Dallas, and Proices. This portion of adership.	of time it takes ested. The first prisoner intake arkland will be
	Water/Wastewater Permit Process Reduce cycle time of Water/		Nov 2021 – Mar 2022	Permit Application Cycle Time (1 day)	45 days	1 days
3	Wastewater Permit Application Process to decrease overall building permit lead time (DEV/ DWU)	Status Update: Complete. and tracking The initioccurs on the 1st day.			king The initial review o	f water permits
4	SFD Building Permit Process Decrease building permits		Feb 2022 - TBD	Permit Application Internal Processing Time (12 days)	29 days	TBD
4	issuance lead time for single- family residential developments (DEV)		priority list and		action items list has be I on an ongoing basis. C 'y.	

PROCESS IMPROVEMENT

				Key Performance Indicators		
#	Measure	Status	Timeline	Measure (Target)	Baseline	Current
	DPD Workload Optimization Assess current operational		Jan - Dec 2022	TBD	TBD	TBD
5	demands to identify process improvement opportunities for workload management (DPD)		assessment have	determined oppo	rtunitites for imp	mplete, insights from rovement. Site visit to I operating procedures
	DFR Workload Optimization Assess current operational		Jan - Dec 2022	TBD	TBD	TBD
6	demands to identify process improvement opportunities for workload management (DFR)		Status Update: On Track. Several different strategies have be developed and are being vetted by the DFR team. Following the vett process, leadership will present the most viable strategies for considerati			
	New Employee Hiring Document the current process		Mar - Aug 2022	Percentage of hiring managers introduced to standardized tools (100%)	0%	100%
7	and make the documented steps detailed enough for everyone involved to understand and follow. (HR/CVS)	0	were developed managers. These managers through dashboard for lea	and presented tools include to the process, Madership to track usly monitored th	to department updated instruct icrosoft Planner crecruitment pro	directors and hiring cions to guide hiring Tasks, and a Tableau ogress and timeliness.
	New Employee Onboarding Document the current process and make the documented steps		Aug - Dec 2022	Percentage of hiring man- agers provid- ing survey feedback to HR (50%)	0%	0%
8	detailed enough for everyone involved to understand and follow. Establish Customer Survey for hiring managers and new hires (HR)		and is being meas bottlenecks during Next steps will re identify opportuni	ured. Based on the gthe drug screen quire a review of ties to eliminate ter surveys that w	ne data the team ing and physicals our third-party the bottlenecks. T vill be sent to hiri	ng managers and new
9	Contract Review and Execution Decrease contract review and execution lead time in order to minimize costs to the City and		Aug - Dec 2022	Number of contract development days	TBD	TBD
	minimize costs to the City and improve quality of procurement services from vendors. (OPS)	V	are being conductimprovement ha	ted. The processive been ident	s map is develop ified, and solu	and weekly meetings ped, opportunities for ations are currently sscheduled for 10/17.

PROCESS IMPROVEMENT

				Key Performance Indicators			
#	Measure	Status	Timeline	Measure (Target)	Baseline	Current	
10	Risk Review & Certificate of Insurances Decrease the number of days and rework to process Risk Reviews and Certificates of Insurance		Aug 2022 - Dec 2022	Days and time to process Risk Reviews and Certificates of Insurance, Reduce amount of backlog	1.45 days, 29:26 min. 2 days, 21:37 min.	1.45 days, 29:26 min. 2 days, 21:37 min.	
	(ORM)		and 29:26 minute currently built ne	es; and (2) COI's a w business proce act board. This is	nt 2 days and 21: esses for the top	Reviews at 1.45 days 37 minutes. The team 4 items identified in by staff to determine	

