

Memorandum



CITY OF DALLAS

DATE December 9, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – December 8, 2022**

Central Library Action Plan to Address Plaza Homeless Population

To address the worsening situation of unsheltered individuals and debris in the environs of the Central Library, the Office of Homeless Solutions (OHS) is working in partnership with the Central Library and the Dallas Police Department (DPD) to provide enforcement in this area in addition to ongoing street outreach and services. As a continuation of the many months of outreach already done through partnership with the Central Library, OHS, Downtown Dallas Inc. (DDI), Community Courts, and MetroRelief, the following are actions taken by the partnership to improve the environment surrounding the Central Library:

1. DPD officers will patrol the Central Library plaza on an hourly basis to ensure that no one is camping on the site
2. CBD Bikes will ride by every hour during the day to have visibility
3. During evening hours and on Sundays when the Library is closed, officers will tell all the individuals to exit the plaza and RIGHT Care will be contacted when/if individuals exhibit signs of mental illness
4. During hours of operation, Library Security will engage with individuals
5. OHS with Transportation has acquired a light board at the plaza that reads “plaza closed” during non-business hours

DDI, the Library, and OHS outreach staff have messaged these changes to the individuals on the plaza who utilize services in the Central Library. In addition, DPD has committed to enforcing these policies on the ground. The individuals who have consistently engaged with our outreach group in the past months have been directed to continue working towards housing with our staff at a location offsite during normal business hours. Anyone needing this service can ask any DDI officer to connect them to us.

It is not without gravity that this decision was reached. However, after months of intense engagement and outreach to the area unsheltered population and area street charity groups, the situation has declined to such a degree that enforcement is necessary as a part of the solution. Should you have any questions, please contact Christine Crossley, Director of the Office of Homeless Solutions.

Code Compliance Services Reestablishes Training Partnership with 311

On September 21, 2022, Code Compliance management team reestablished the training partnership with the Dallas 311 team by providing insight regarding the scope of Code Compliance Services (CCS) and the type of complaints that are

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handled by Code Enforcement Officers. Various examples were provided to the agents and explained why a complaint may be appropriately serviced by a partner department.

By ensuring the 311 service agents are aware of the roles, responsibilities, and authority of Dallas' Code Enforcement Officers, calls will be routed properly, addressed promptly, and potentially abated within the estimated response time (ERT). To continue training, 311 participated in a CCS ride along and were able to see firsthand how Code partners with other departments to resolve complex complaints, especially when addressing homeless encampments, vacant structures, and other quality of life concerns.

Sixteen agents participated in the training and identified these as the most complex complaints: Homeless Encampments on public property, vehicles parked on the street, permitted construction sites, civil issues, compliments & complaints, and short-term rentals.

Overall, the training was well received and a great experience. CCS looks forward to a continued partnership and enhanced engagement with both new and veteran 311 agents. Should you have any questions, please contact Dr. Katina Robertson, Code Enforcement Administrator for Code Compliance Services, at katina.robertson@dallas.gov.

How to do Business with the U.S. Army Corps of Engineers and the Dallas Floodway Levee System

The U.S. Army Corps of Engineers-Fort Worth District, in partnership with Dallas Water Utilities and the City of Dallas Small Business Center, is hosting a workshop on Thursday, December 15, 2022, from 11:00 a.m. to 12:00 p.m. at the J. Erik Jonsson Central Library, First Floor Auditorium, 1515 Young Street, Dallas, TX 75201. Attendees will learn how to register as vendors, how to locate solicitations, what to consider when working as a contractor for the U.S. Army Corps of Engineers, and get updates on the work currently underway on the Dallas Floodway Levee System. Please see the attached flier for details. Should you have any questions, please contact Jesse Saldana, Program Administrator for/of the Small Business Center, at Jesse.Saldana@dallas.gov.

Fresh Start Employment Program weekly pre-screening

On-site applicant pre-screening to determine eligibility for the Fresh Start Employment Program and employment with the City of Dallas is being conducted every Wednesday from 10:00 a.m. to 1:00 p.m. at the Janie C. Turner Recreation Center, 6424 Elam Road, Dallas, TX 75217. Please see the attached flier for details. Should you have any questions, please contact Marcus Stewart, Reentry Workforce Coordinator for the Small Business Center at marcus.stewart@dallas.gov or freshstartemployment@dallas.gov.

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Convention and Event Services Weekly Event Report

Each week, Convention and Event Services provides a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallascityhall.com

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ22-BCM-2086	Public Safety Campus Development Plan - DFR
BI23-00021013	Wildlife Removal Services
BQZ23-00020688	Customer Information and Billing System Implementation and Support Services

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

The City of Dallas Office of Procurement Services will host [in-person and virtual meetings](#) to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact DeNita Lacking-Quinn, at Denita.quinn@dallas.gov or call 469.792.1111.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between council members and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services.

Office of Homeless Solutions Website Launch

The Office of Homeless Solutions (OHS), in conjunction with Communications and Marketing, has launched a new [DallasHomelessSolutions.com website](http://DallasHomelessSolutions.com). The website will serve as a resource for organizations, communities, and residents, highlighting OHS' initiatives and partnerships while educating organizations, communities and residents on how to give responsibly. Organizations may also

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register to provide emergency shelter during inclement weather. If you have any questions, contact Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

OHS Street Outreach Update

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Metro Dallas Homeless Alliance (MDHA), is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The DRTRR Community Dashboard is live and may be found [here](#).

Please see the below schedule for homeless encampment cleaning the week of December 5 through December 9, 2022. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time allows. We appreciate everyone's patience.

Encampment Resolution (Cleaning) Schedule December 5 – December 9, 2022

LOCATION
Cockrell Hill & 20
Kessler Park & Sylvan
S RL Thornton & E Colorado
11611 Ferguson Rd
1848 California Crossing Rd
15399 Dallas N Tollway SB
5168 LBJ Service Rd EB
3078 LBJ Service Rd EB

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

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Media Inquiries

As of December 5, 2022, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). Should you have any questions, please contact Catherine Cuellar, Director of Communication, Outreach, & Marketing.

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from November 29th – December 5th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- DFR Welcomes Its Newest Members After 29 Graduate from Fire Academy
- Three Alarms Dispatched to Turtle Creek Property Undergoing Demolition
- Three Hospitalized After 18-Wheeler Strikes Overpass Pillar
- Fire Temporarily Closes Lower Greenville Avenue Restaurant
- Body Found in Burned Car in Northwest Dallas
- Dallas Fire-Rescue Awards Show

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

HOW TO DO BUSINESS

with the

U.S. ARMY CORPS OF ENGINEERS

The U.S. Army Corps of Engineers–Fort Worth District, in partnership with Dallas Water Utilities and the City of Dallas Small Business Center, is hosting a workshop to provide information on the following:

- How to register as a vendor
- How to locate solicitations
- What to consider when working as a contractor for the U.S. Army Corps of Engineers
- Updates on the work currently underway on the Dallas Floodway Levee System

 **Thursday, December 15, 2022**

 **11 a.m. - 12 p.m.**

 **J.Erik Jonsson Central Library
First Floor Auditorium
1515 Young Street
Dallas, TX 75201**

➤ FreshStart Employment Program

PRE-SCREENING

This event is to determine eligibility for the FreshStart Employment Program and employment with the City of Dallas.

- 
- » Gainful and stable employment
 - » Benefits that start on day one
 - » A starting salary of \$15.50 per hour
 - » Growth and advancement opportunities

Every Wednesday | 10 AM to 1:00 PM | Janie C. Turner Recreation Center | 6424 Elam Rd. | Dallas, TX., 75217

DON'T FORGET TO BRING:

- » Valid driver's license or ID card
- » Social security card
- » Criminal background report or TDCJ release documents
- » Face mask preferred

For more information about the FreshStart Employment Program and program eligibility, visit bit.ly/FreshStartDallas
Email us to register: freshstartemployment@dallascityhall.com



City of Dallas

**Convention and Event Services
Weekly Events Report
December 9, 2022**

Event Type	Name	Dates	Location	District
Special Event	BMW Dallas Marathon - Friday Night Lights One Mile	12/9/2022	1500 Marilla St.	2
Special Event	BMW Dallas Marathon Saturday Events 10k, 5k & Kids Races	12/10/2022	1500 Marilla St.	2
Special Event	Sellers – Zalatoris Wedding	12/10/2022	2821 Turtle Creek Blvd.	14
Special Event	Peregrinacion de la Virgin of Guadalupe	12/11/2022	7617 Cortland Ave.	2
Special Event	BMW Dallas Marathon Festival	12/11/2022	1500 Marilla St.	2, 6, 9, 14
Special Event	St. Cecilia Guadalupe Procession	12/11/2022	408 W. 8 th Ave.	1
Special Event	Our Lady of Guadalupe Novena	12/11/2022	2215 Ross Ave.	14
Special Event	Posadas	12/11/2022	2600 Live Oak St.	14
Special Event	Wellness Posada	12/11/2022	2339 W. Mockingbird Ln.	2
Special Event	DFWSHOPZ Market at Pegasus City Brewery	12/11/2022	1508 Commerce St.	14
Special Event	Salvation Army Christmas Distribution – Angel Tree	12/12/2022	9216 Harry Hines Blvd.	6
Special Event	Visit Dallas – On the Levee – Drones and Fireworks	12/13/2022	1108 Quaker St.	6
Special Event	Charlie Brown Christmas 5k	12/17/2022	109 Continental Ave.	6
Special Event	Deep Ellum Outdoor Market #23	12/17/2022	100-199 N. Crowdus St.	2
Special Event	OLH Holiday Event	12/18/2022	407 Parkhurst Dr.	9
Special Event	Dia Internacional del Migrante Cabalgata	12/18/2022	2601 Singleton Blvd.	6
Special Event	Dallas Jingle Bell Run	12/20/2022	2201 N. Stemmons Fwy.	6

KBHCCD Schedule of Events

KBHCC	BMW Dallas Marathon Health & Fitness Expo	12/9/2022	650 S. Akard St.	2
KBHCC	NCA Holiday Classic	12/10/2022	650 S. Akard St.	2
KBHCC	Operation Care Dallas	12/17/2022	650 S. Akard St.	2
KBHCC	ICSC @ Red River	12/18/2022	650 S. Akard St.	2