

Memorandum



CITY OF DALLAS

DATE February 17, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – February 16, 2023**

In this week's issue of Taking Care of Business are the following topics:

New Information

- Kay Bailey Hutchison Convention Center Business Opportunity Forums
- Support for the People Affected by Earthquakes Near Turkish-Syrian Border
- Urban Forest Enhanced Award
- Unauthorized Vending During Major Holidays
- Code Compliance Consumer Protection Convenience Store Registration Sweep
- Code Compliance Staff Aids Citizen Experiencing Medical Emergency
- Multi-Family and Single Family "Self-Certification" Program Launch
- Dallas Financial Empowerment Centers

Weekly Updates

- Convention and Event Services Weekly Event Report
- Office of Procurement Services New Opportunities
- OHS Street Outreach Update
- H.A.R.T/eam Departmental and Community Outreach
- H.A.R.T/eam Update
- Media Inquiries

NEW INFORMATION

Kay Bailey Hutchison Convention Center Business Opportunity Forums

The City of Dallas Convention and Event Services Department, in collaboration with the Office of Procurement Services and Small Business Center, will host several outreach sessions from 2/17 through 2/21. These sessions will provide an overview of the Kay Bailey Hutchison Convention Center Dallas (KBHCCD) Master Plan and timeline for the Project Manager/Owner's Representative solicitation proposal submissions. Please see the attachments to share with your constituents. Also, please visit <https://www.dallasccmasterplan.com/business-opportunitiesfull> for full details. Should you have any questions, please contact Rosa Fleming, Director – Convention and Event Services, at 214-939-2755 or by email at rosa.fleming@dallas.gov.

Support for the People Affected by Earthquakes Near Turkish-Syrian Border

The Turkish Association of North Texas is very thankful for support. City employees may make monetary donation to the Dallas Raindrop Foundation, Turkey's Disaster and Emergency Management Presidency, or the Consulate General of Turkey via GivePulse

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by linking here: dallascityhall.givepulse.com/group/770836-City-of-Dallas-Charitable-Giving-Campaign

To provide immediate aid to those in need, and to focus on critical items needed, due to limited cargo space Turkish officials also request donations of outdoor sleeping bags, winter-proof tents for four or more people, and 220V capable generators. Three drop off locations are open Monday through Friday:

- 9 a.m. to 10 p.m. 2525 South Shiloh Road, Suite 200, Garland, 75041
- 11 a.m. to 2 p.m. 3907 Elm St, Dallas, 75226
- 10 a.m. to 6 p.m. Motif Tile Inc, 3235 Skylane Drive, Suite 125, Carrollton, 75006

For more information, please contact Ridvan Kirimli, Coordinator in the Office of Economic Development at Ridvan.Kirimli@dallas.gov.

Urban Forest Enhanced Award

The City of Dallas has received the Urban Forest Enhanced Award from the Trinity Blacklands Urban Forestry Council for our efforts to increase the urban tree canopy in Dallas. The ongoing outreach to communities, public programs including Branch Out Dallas, Branching Out Dallas, community park plantings, and our ongoing partnerships with area school districts, non-profits, and state and federal agencies are recognized as tools that we utilize to assist our community. The Trinity Blacklands Urban Forestry Council promotes urban forestry in our region with members representing the private and public sectors. For more information about the Trinity Blacklands Urban Forestry Council please visit <https://tbufc.org/about-us/>. Should you have any questions or concerns, please contact Carl Simpson, Assistant city Manager at carl.simpson@dallas.gov.

Unauthorized Vending During Major Holidays

During the holidays, we see an increase in illegal vending. In an effort to address unauthorized vending, Code Compliance Southeast, along with South Central, have deployed teams to monitor locations throughout the date. Southeast is now working to implement a plan of action to address unauthorized vending every weekend and have a team in place to assist with the concern during the holidays. This initiative will allow us to partner with the community while taking a stand against illegal vending activities. Should you have any questions or concerns, please contact Chauncy Williams, Assistant Director, of the Department of Code Compliance Services, at chauncy.williams@dallas.gov.

Code Compliance Consumer Protection Convenience Store Registration Sweep

The department conducted a city-wide sweep of convenience stores the week of January 23, 2023. A total of 955 possible convenience stores out of approximately 1600 previously identified were visited, and several notices of violations were issued requesting store to register within 14 days. As a result of the sweep Code Compliance has received 304 registration applications, in addition to the 211 stores previously registered. Last year, Code Compliance staff visited each recognized convenience store and provided education, left an application, and provided a grace period for registration. Should you

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have any questions, please contact Jose Ruiz, Supervisor for/of Code Compliance Services- Consumer Protection Division, at jose.ruiz@dallas.gov.

Code Compliance Staff Aids Citizen Experiencing Medical Emergency

On Tuesday, February 14, 2023, while traveling along W. Illinois Ave., Code Compliance Supervisor Paul Price and Neighborhood Code Representative Patrick Parker, Sr., noticed a woman experiencing a medical emergency while in her vehicle at the corner of W. Illinois Ave., and Westmoreland Rd in southwest Dallas. Code Compliance staff approached the vehicle and attempted to gain her attention by talking to her through the window but quickly realized the woman was unresponsive. NCR Parker was able to open the door and place the transmission in park to prevent injury. Code staff removed the woman from the vehicle and began checking for vitals. Supervisor Price determined that the individual still had a pulse and quickly called 911 for assistance. Code staff waited on the scene and provided both DFR & DPD with as much information as they could, given the circumstances. The woman was transported to a nearby hospital via ambulance.

Should you have any questions, please contact Kashopra Rakestraw, Southwest District Manager of Code Compliance Services, at kashopra.rakestraw@dallas.gov.

Multi-Family and Single Family “Self-Certification” Program Launch

The Multi-Family and Single-Family Rental Program in the Department of Code Compliance has been working diligently to educate property owners about our newly developed, “Self-Certification Program.” This program was launched on February 6, 2023, to provide high scoring and ordinance abiding properties, the opportunity to operate with minimized disruption from our comprehensive graded license inspections. This voluntary program allows the Department of Code Compliance to redirect our focus and resources on multi-family and single-family rental properties that are more needing of the services and resources provided. Should you have any questions, please contact Theopolus Rhodes, Manager (I) of the Multi-Family and Single-Family Rental Program for the department of Code Compliance, at Theopolus.Rhodes@dallas.gov.

Dallas Financial Empowerment Centers

The Dallas Financial Empowerment Centers (Dallas FECs) provide professional financial counseling as a free public service to all residents. Financial counselors will assist families to set and reach individual goals related to savings, credit, banking access and debt management. Services will be provided at the following locations with future co-locations set to open at the MLK Center and the West Dallas Multi-Purpose center. Residents can visit bit.ly/DallasFEC to learn more about the program or sign up for an appointment at one of our sites.

Locations:

- WiNGS FEC Oak Cliff - 1617 Jefferson Blvd, Dallas TX 75208
- WiNGS FEC Pleasant Grove - 8341 Elam Rd., Dallas TX 75217
- WiNGS FEC Red Bird Mall - 3662 W. Camp Wisdom Rd., Dallas TX 75237
- International Rescue Committee FEC - 6500 Greenville Ave., Dallas, TX, 75206

Should you have any questions or concerns, please contact Cruz Correa, Program Manager in the Office of Community Care at cruz.correa@dallas.gov.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The attached report highlights the dates, location, and Council District for each event. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ-DWU-22 517	Storm Drainage and Erosion Control Improvements at Various Locations Phase F, Contract No. 22-517
CIZ23-PBW-2095	Street Reconstruction Group 17-4009
BBZ23-00021437	DPD Grounds Maintenance

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Denita Lacking-Quinn, at Denita.quinn@dallas.gov or call 214.670.5542.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services.

OHS Street Outreach Update

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward, is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in

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preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The DRTRR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of February 13 through February 17, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows. We appreciate everyone's patience.

H.A.R.T/eam Departmental and Community Outreach

Outreach began conducting educational visits to various City departments, businesses, apartment complexes, and communities to educate them on the processes for the H.A.R.T/eam and OHS Street Outreach on February 15, 2023. To request a visit to your department or for any community requests please reach out to Outreach Manager, Lisa Rand, at Lisa.Rand@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to H.A.R.T/eam Supervisor, LaTonya Bias at LaTonya.Bias@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and/or via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached overview for the H.A.R.T/eam's outreach services for the week of February 6 through February 10, 2023 and encampment resolution schedule for February 13 through February 17, 2023.

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OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of February 13 , 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). Should you have any questions, please contact Catherine Cuellar, Director of Communication, Outreach, & Marketing.

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from February 7th – 13th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- Firefighters Extinguish Fire at Old Valley View Mall
- Three Alarm Fire Displaced 36 from South Dallas Apartment Complex
- Man Climbs Onto Construction Crane Arm for Over 24 Hours

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



City of Dallas

Kay Bailey Hutchison Convention Center

BUSINESS OPPORTUNITIES FORUM



Friday Feb. 17, 2023

In-person:

Session 1 - 8 to 9:30 a.m.

Session 2 - 12 to 1:30 p.m.

Virtual only by WebEX:

Session 3 - 6 to 7:30 p.m.

bit.ly/KBHCC-2-17

Tuesday Feb. 21, 2023

In-person:

Session 4 - 12 to 1:30 p.m.

Hybrid: In-person and

virtual by WebEX:

Session 5 - 6 to 7:30 p.m.

bit.ly/KBHCC-2-21



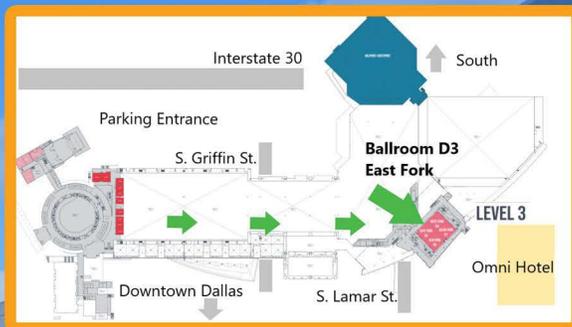
Kay Bailey Hutchison Convention Center Dallas (KBHCCD)

Ballroom D3 East Fork

650 S. Griffin St.

Dallas, TX 75202

The City of Dallas Convention and Event Services Department, in collaboration with the Office of Procurement Services and Small Business Center, will host several outreach sessions on Feb. 17 and 21, 2023, to provide an overview of the Kay Bailey Hutchison Convention Center Dallas (KBHCCD) Master Plan and the timeline for the Project Manager/Owner's Representative solicitation proposal submissions.



KAY BAILEY HUTCHISON
CONVENTION CENTER DALLAS

For information related to the outreach sessions, please contact Rosa Fleming, Director – Convention and Event Services
rosa.fleming@dallas.gov | (214)-939-2755



KAY BAILEY HUTCHISON
CONVENTION CENTER DALLAS



City of Dallas

Kay Bailey Hutchison Convention Center

FORO DE OPORTUNIDADES COMERCIALES



Viernes, 17 de febrero de 2023

En persona:

Sesión 1 - 8 a 9:30 a.m.

Sesión 2 - 12 a 1:30 p.m.

Solo virtual por WebEX:

Sesión 3 - 6 a 7:30 p.m.

bit.ly/KBHCC-2-17

Martes, 21 de febrero de 2023

En persona:

Sesión 4 - 12 a 1:30 p.m.

Híbrida: En persona y

virtual por WebEX:

Sesión 5 - 6 a 7:30 p.m.

bit.ly/KBHCC-2-21



Kay Bailey Hutchison Convention Center Dallas (KBHCCD)

Ballroom D3 East Fork

650 S. Griffin St.

Dallas, TX 75202

El Departamento de Servicios de Convenciones y Eventos de la Ciudad de Dallas, en colaboración con la Oficina de Servicios de Adquisiciones y el Centro de Pequeñas Empresas, organizará varias sesiones informativas el 17 y 21 de febrero de 2023, para ofrecer una visión general del Plan Maestro del Centro de Convenciones Kay Bailey Hutchison de Dallas (KBHCCD) y el calendario para la presentación de propuestas para la licitación de Gerente del Proyecto/ Representante del Propietario.



KAY BAILEY HUTCHISON
CONVENTION CENTER DALLAS

Para información sobre las sesiones informativas, comuníquese con Rosa Fleming, directora – Servicios de Convenciones y Eventos rosa.fleming@dallas.gov | (214)-939-2755



KAY BAILEY HUTCHISON
CONVENTION CENTER DALLAS



Dallas Financial Empowerment Center

Financial Stability Leads to Financial Freedom

Set your own path.

The Dallas Financial Empowerment Center (Dallas FEC) provides free access to your own personal financial coach.

- ✓ **Reduce Financial Stress**
- ✓ **Prepare for Your Financial Future**
- ✓ **Identify and Achieve Financial Goals**

Contact us and set up
your financial coaching sessions today!

 bit.ly/DallasFEC

 FinancialEmpowerment@dallas.gov

Locations



**FEC International Rescue
Committee**
6500 Greenville Ave.
Dallas, TX 75206



WINGS
1903 Anson Rd.
Dallas, TX 75235



FEC Dallas City Hall
1500 Marilla St.
Dallas, TX 75201





Dallas Financial Empowerment Center

La estabilidad financiera lleva a la libertad financiera

Establece tu propio camino.

Dallas Financial Empowerment Center (Dallas FEC) te ofrece acceso gratuito a tu propio asesor financiero.

- ✓ **Reduce el estrés financiero**
- ✓ **Prepárate para tu futuro**
- ✓ **Identifica y alcanza objetivos financieros**

¡Contáctanos y haz una cita hoy!

 bit.ly/DallasFEC

 FinancialEmpowerment@dallas.gov

Ubicaciones



**FEC International Rescue
Committee**

6500 Greenville Ave,
Dallas, TX 75206



WiNGS

1903 Anson Rd.
Dallas, TX 75235



FEC Dallas City Hall

1500 Marilla St.
Dallas, TX 75201



**City of Dallas
Office of Homeless Solutions
TCB Update – February 16, 2023**

**Encampment Resolution (Cleaning) Schedule
February 13 – February 17, 2023**

LOCATION
4678 New Water Ln
7131 E Grand Ave
4261 Santa Fe Ave
4040 Commerce St
600 3 rd Ave
Pentagon Pkwy at Polk St
Marvin D Love Fwy at Polk St
35 at Medical District
11658 Emerald St
Spangler Rd at Manana Dr
708 N Stemmons Fwy SB
10317 Shady Trail
2647 W Northwest Hwy
High Meadow Dr at Cromwell Dr
10251 Harry Hines Blvd
Josey Ln at LBJ Fwy WB

**H.A.R.T/eam Outreach Services Performance Measurements
February 6 – February 10, 2023**

Number of Service Request Closed within 10 days	16
Number of Service Request still open (pending closing)	58
Number of MCC's received for the week	14
Number of Encampments Visited	36
Number of Individuals Engaged	63
Number of HMIS Entered	4
Number of Panhandlers Engaged	14

**H.A.R.T/eam Encampment Resolution (Cleaning) Schedule
February 13 – February 17, 2023**

LOCATION
Skillman St at E Northwest Hwy
2370 W Northwest Hwy
6000 Skillman St at Northwest Hwy
10305 Plano Rd
2897 N Central Expwy SB
12929 Coit Rd
Northwest Hwy at Spur 482
9929 Harry Hines
8000 block of LBJ Fwy at 3188 Lombardy Ln
Harry Hines at Northwest Hwy



City of Dallas

**Convention and Event Services
Weekly Events Report
February 17, 2023**

Event Type	Name	Dates	Location	District
Special Event	Happy Circus #1	2/17/2023	10788 Harry Hines Blvd.	6
Special Event	Form Follows Fitness 5k	2/18/2023	2012 Woodall Rodgers Fwy.	14
Special Event	ASC Heart & Sole 5k aka Heart & Soul	2/18/2023	950 E. Lawther Dr.	9
Special Event	Deep Ellum Outdoor Market #3	2/18/2023	100 – 199 N. Crowds St.	2
Special Event	Mardi Gras Celebration	2/19/2023	412 N. Bishop Ave.	1
Special Event	Go Oak Cliff & Dash for the Beads – Mardi Gras Parade & 5k	2/19/2023	715 W. Davis St.	1
Special Event	Fat Tuesday	2/21/2023	5625 Village Glen Dr.	14
Special Event	UniverSoul Circus	2/23/2023	3540 W. Camp Wisdom Rd.	8
Special Event	Rebel in Dallas (aka Rebel Athletic in Dallas)	2/24/2023	901 Main St.	14
Special Event	Sprouts Grand Opening Parking Lot Event	2/24/2023	17795 N. Dallas Pkwy.	12

KBHCCD Schedule of Events

KBHCC	AVC 18s National Qualifier & American Volleyball Challenge	2/17/2023	650 S. Akard St.	2
KBHCC	KBHCCD Master Plan Outreach Event	2/17/2023	650 S. Akard St.	2
KBHCC	2023 Sales Rally	2/20/2023	650 S. Akard St.	2
KBHCC	KBHCCD Master Plan Outreach Event	2/21/2023	650 S. Akard St.	2
KBHCC	NCA All-Star National Championship	2/24/2023	650 S. Akard St.	2
KBHCC	USMA National Medical Meeting	2/27/2023	650 S. Akard St.	2
KBHCC	OSB Job Fair & Career Expo Dallas – Fort Worth	2/28/2023	650 S. Akard St.	2
KBHCC	Spring National Tournament	3/3/2023	650 S. Akard St.	2