

Memorandum



CITY OF DALLAS

DATE December 17, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT Encampment Resolution Efforts Update

Honorable Mayor and Members of the City Council,

In accordance with recent changes in state law and CDC guidance, encampment resolutions within the City of Dallas are proceeding in a manner that is mindful of the potential for infectious disease spread and other serious safety and health concerns that may be present. In accordance with CDC guidance, persons experiencing homelessness will be encouraged to engage in diversion programs, connect with local sheltering resources, and take advantage of individualized housing through the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Initiative as applicable. Office of Homeless Solutions (“OHS”) also continues to partner with area shelter providers to connect unsheltered residents to COVID-19 testing and vaccinations.

The OHS street outreach teams will continue to engage with persons experiencing homelessness, following all current COVID-19 protocols and procedures, to provide proactive clean-up and connections to tailored case management services and resources, including shelter. OHS will also continue to monitor, assess, and provide sanitary products when encountering encampments to limit the potential spread and effects of COVID-19.

Councilmembers, residents, and stakeholders are urged to continue creating OHS service requests via the 311 website or the OurDallas app for iOS or Android when spotting an encampment so that OHS progress on encampment resolutions may be tracked and measured.

Councilmembers, staff, and residents may access the dashboard using the following link: [311 Homeless Service Calls](#)

If you have any questions about the encampment resolution process or the dashboard, please contact Christine Crossley, Director, Office of Homeless Solutions.

A handwritten signature in black ink, appearing to read 'Kimberly B. Tolbert'.

Kimberly Bizer Tolbert
Chief of Staff to the City Manager

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C: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors