

Memorandum



CITY OF DALLAS

DATE April 8, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Update on the Development Services Permitting Efforts**

This memo serves as a continuation of the bi-weekly updates to the Development Services permitting efforts.

Oak Cliff Municipal Center (OCMC) is open and operational. Staff is operating on a hybrid model. If staff is working off-site, their schedules are reviewed to ensure no conflict exists in performing the assigned tasks.

ProjectDox

Staff from IT and Development Services continues to work on improving ProjectDox. The upgrade and transition to a cloud base system has initially created operating issues and staff is focusing on addressing them.. Staff is continuing with the User Acceptance Testing (UAT). Future steps are focused on staff and external users training and orientation for the new version. The roll-out target of the upgrade is expected in late May 2022.

“Posse” Land Management Replacement:

Gartner, a Technology consulting firm, is being onboarded to assist in the implementation, testing, and technical support regarding the contract negotiation of the proposed land management platform, which is expected to be implemented in the summer of 2022

New Single-Family Permitting:

The first Quarter for 2022 produced 589 permits with an average processing time of 42 days. In the month of March, 288 permits were approved, with an average processing time of 35 days.

Committee:

Staff continues to engage with the Development Services Advisory Committee along with the Mayor’s Work Group to share progress and finalize and implement improvements.

Third Party Provider:

Development Services is in the process of acquiring the services of an additional vendor, which is expected by April-May 2022.

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Should you have any questions, please contact Will Munding, Executive in Residence, Development Services at (214) 671-9293 or william.munding@dallascityhall.com



Will Munding
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| T.C. Broadnax, City Manager | Majed A. Al-Ghafry, Assistant City Manager |
| Chris Caso, City Attorney | M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager |
| Mark Swann, City Auditor | Robert Perez, Interim Assistant City Manager |
| Biliera Johnson, City Secretary | Carl Simpson, Interim Assistant City Manager |
| Preston Robinson, Administrative Judge | M. Elizabeth Reich, Chief Financial Officer |
| Kimberly Bizer Tolbert, Deputy City Manager | Genesis Gavino, Chief of Staff/Office of Resilience |
| Jon Fortune, Deputy City Manager | Directors and Assistant Directors |