

# Memorandum



CITY OF DALLAS

DATE February 25, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – February 24, 2022**

## Temporary Inclement Weather Shelters

OHS activated temporary inclement weather shelters (TWIS) Wednesday, February 23, 2022 and Thursday, February 24, 2022, in accordance with Chapter 45 of the City Code. Those experiencing homelessness were directed to Oak Lawn UMC and OurCalling. Individuals that tested positive for COVID were directed to the City Overflow Shelter, to remain for the duration of their isolation periods.

Prior activations of TWIS were done on January 1, 2, 6, 15, 19, 20, 21, 22, and February 17, 2022. Should you have any questions or concerns, please contact Christine Crossley, Director of the Office of Homeless Solutions.

## OHS Street Outreach Update

The DRTRR team of homeless service providers, co-led by OHS and MDHA, is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS).

Provided below is the schedule for homeless encampment cleaning the weeks of February 22 through March 4. Please note that these will be for debris removal and outreach only. Due to the high transmission rate of the COVID variant, Omicron, the openings of Inclement Weather Shelters, and the newly secured COVID quarantine site, all encampment cleaning requests are being resolved as time allows. We appreciate everyone's patience.

## Encampment Resolution (Cleaning) Schedule February 22 – March 4, 2022

| February 22- 25                            | February 28- March 4          |
|--|-------------------------------|
| LOCATION                                   | LOCATION                      |
| 12399 Coit Rd                              | 2500 Hickory St               |
| 11235 N Central Service Rd- SB             | 1700 Baylor Rd                |
| Central Ramp & LBJ / 635 & Coit Service Rd | 2900 Hickory St               |
| 13045 N Central Expwy- SB                  | 1700 Cockrell Hill            |
| 12989 N Central Expwy- NB                  | I-30 & Ferguson Rd.           |
| 7996 Meadow Rd                             | Stemmons Fwy & Mockingbird Ln |
| 6977 LBJ Service Rd                        | Stemmons Fwy & Inwood Rd      |
| Walnut Hill Ln & N Central Expwy           | 8325 N Stemmons Fwy           |
| 7985 Royal Ln                              | 9929 Harry Hines              |

DATE February 25, 2022

SUBJECT **Taking Care of Business – February 24, 2022**

|                                 |                                  |
|---------------------------------|----------------------------------|
| Stemmons Fwy & Medical District | 2253 Storey Ln                   |
|                                 | Web Chapel Extension & Storey Ln |
|                                 | 2465 Crown Rd                    |
|                                 | Stemmons Fwy & Oak Lawn          |
|                                 | 11555 Harry Hines                |
|                                 | 1133 Riverfront                  |
|                                 | Starlight & Northwest Hwy        |
|                                 | 2380 Northwest Hwy               |
|                                 | Harry Hines & Northwest Hwy      |
|                                 | 11844 Josey Ln                   |

OHS continues to urge people who see an encampment to report via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The DRTRR Dashboard through MDHA, was presented to the Citizens Homelessness Commission and the Dallas Area Partnership Board in November of 2021 and is now live. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions.

### **ForwardDallas: Let's Map It!**

Planning and Urban Design Department continues to provide avenues to get resident & stakeholder feedback on land use to inform the ForwardDallas Land Use Plan update. PUD recently launched an interactive map that allows for area-specific feedback. Feel free to check out the [interactive map](#) and provide your input! More about the ForwardDallas update at [www.dallascityhall.com/forwarddallas](http://www.dallascityhall.com/forwarddallas). Should you have any questions or concerns, please contact Lawrence Agu, Chief Planner in Planning and Urban Design.

### **Fee Amnesty Program Launches March 1 at Dallas Public Library**

Dallas Public Library's semiannual fee amnesty program, The Big Read Down, will run March 1 – 30, 2022. During this period, library customers may track their reading and complete other activities, such as signing up for library e-materials or participating in a library program, to earn amnesty for accrued fees. Library card holders can read to reduce their own fees or donate toward the fees of others. Each 15 minutes read equals \$1.00 toward fee amnesty, and each activity completed equals \$17.00. Minutes read that are not applied to the user will be distributed to each branch library based upon the poverty rate in that area. This will make it possible to forgive library fees in cases involving lower income families and individuals. To sign up and start logging, go to [dallaslibrary.beanstack.org](http://dallaslibrary.beanstack.org). Should you have questions or concerns, please contact Heather Lowe, Assistant Director of Dallas Public Library.

### **Code Compliance Door Hangers**

Code Compliance's Nuisance Abatement division continues to proactively address illegal dumping concerns in the City of Dallas and have now created more marketing tools to do so. The Illegal Dumping Task Force is distributing door hangers to property owners and residents in the vicinity of a suspected site where illegal dumping has occurred. The door hangers inform residents of what illegal dumping is, the potential penalties, and tips on how to properly dispose items. In reviewing data, Staff found illegal dumping mostly occurs on vacant lots, often by residents who live and work in the area. The door hangers are another

DATE February 25, 2022  
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tool the department has been using apart of Code’s illegal dumping campaign. This resource, follows the release last summer of the Illegal Dumping Hotline (214-671-2633) residents use to call with questions or concerns about illegal dumping in their neighborhood.” For more information contact, Eric Onyechefule, Public Information Coordinator for Code Compliance.

### **COVID-19 Mobile Testing ends Monday, Feb. 28**

Throughout most of the COVID-19 pandemic, thousands of Dallas residents lacking transportation to reach test sites have received mobile in-home COVID-19 testing through the Office of Emergency Management vendor, MCI Diagnostic, by appointment. With the widespread availability of free at-home COVID-19 rapid tests, the City of Dallas will discontinue the mobile, in-home testing program on Monday, February 28, 2022. To order up to 4 free at-home COVID-19 tests per address from the U.S. Government, visit [covidtests.gov](https://covidtests.gov). Should you have any questions or concerns, please contact Rocky Vaz, Director of the Office of Emergency Management.

### **Media Inquiries**

As of February 17, 2022, the Communications, Outreach, and Marking (COM) Department has received various media inquiries available to view click [Here](#).

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from February 15th – 21st. A more detailed account of the department’s responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis.

- DFR and the Fire Museum Pay Tribute to the Deadliest Day in Department History
- Delays Regarding Construction of North Dallas Fire Station Raising Concerns in Community

### **Look Ahead**

City Council Briefings

March 2, 2022

- After-action Analysis Report on Winter Storm Landon
- Comprehensive Housing Policy Equity Analysis

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax  
City Manager

c: Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billierae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager  
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Interim Assistant City Manager  
Carl Simpson, Interim Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors