

Memorandum



CITY OF DALLAS

DATE January 28, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – January 27, 2022**

New Updates

OHS Street Outreach Update

The Dallas Real Time Rapid Rehousing (DRTRR) Team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Metro Dallas Health Alliance (MDHA), is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS).

Please see the attached schedule for homeless encampment cleaning the week of January 24th through February 4th. Please note that these will be for debris removal and outreach only. Due to the high transmission rate of the new COVID-19 variant, Omicron, the openings of Inclement Weather Shelters, and the newly secured Covid quarantine site, all encampment cleaning requests are being resolved as time allows. We appreciate everyone's patience.

OHS continues to urge people who see an encampment to report via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The DRTRR Dashboard through MDHA, was presented to the Citizens Homelessness Commission and the Dallas Area Partnership Board in November of 2021 and is now live. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions, please reach out Christine Crossley, Director of the Office of Homeless Solutions.

OHS Temporary Inclement Weather Shelter Update

On Saturday, February 5, 2022, from 10 am to 11 am, the Office of Homeless Solutions will present virtually via Webex on the activation of Temporary Inclement Weather Shelters (TIWS). During this presentation interested applicants will be shown step by step how to fill out the TIWS application, with a Q & A to follow. Interested applicants are restricted to those organizations with the space and ability to safely shelter the unsheltered population during inclement weather. The link to the presentation may be

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found on the City Calendar website, [here](#). Interested organizations may sign up [here](#). The presentation will also be recorded and posted, in English and Spanish, for public viewing following the event. If you have any questions, please reach out Christine Crossley, Director of the Office of Homeless Solutions.

City Manager's Corner – Employees of the Week

This week's Employees of the Week are C.C. Gonzalez-Kurz, Government Affairs Manager and Chris Nolfi, Sr. Government Affairs Coordinator with the Office of Government Affairs.



C.C. has held several positions during her 9 years of service at the City of Dallas, including Public Information Officer and Marketing Manager at the Kay Bailey Hutchison Convention Center Dallas. During the start of the pandemic, she joined the Communications, Outreach and Marketing (COM) team and managed the City's COVID communications, launching the City's first fully bilingual public service campaign – Stay On Guard Dallas. She was promoted to Government Affairs Manager in November of 2020, where, in coordination with the City Attorney's Office, she assisted in managing the City's activities during the 87th Texas Legislative session. She also coordinates relationships with other governmental

agencies. In addition, C.C. is currently overseeing the City's Redistricting process, which is the redrawing of City Council district lines from which Council Members are elected. Redistricting takes place every 10 years after the U.S. Census.

Chris Nolfi was hired as a Government Affairs coordinator in April 2021 and hit the ground running. He was later promoted to Sr. Government Affairs Coordinator because of his work during the 87th Legislative Session, where he tracked the final passage of bills that would affect the City. Now he's taken on even more responsibility in the development and execution of the Redistricting process, specifically his work in coordinating the Redistricting Commission and their meetings.



C.C. and Chris, under the direction of Brett Wilkinson, Director of Government Affairs, are working with the Redistricting Commission to ensure equitable and fair representation in

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the redistricting process. They have worked with the Community Outreach and Marketing department to develop a robust marketing strategy to reach as many residents as possible and encourage their participation in this process, even providing opportunities for residents to create their own maps online. The Redistricting Commission plans to wrap up its work and present a final plan to the City Council for consideration in late May/early June. For more information about this process, please visit www.dallasredistricting.com.

Redistricting

The Redistricting Commission met on Monday, January 24 at 6:30 p.m. via videoconference and at Dallas City Hall – Council Chambers – 6EN. They received an update on map submissions, map presentations and future agendas. They have also begun the process of reviewing and approving submitted maps for further consideration. Their next regular meeting will be on Monday, February 7 at 3:30 p.m. at Dallas City Hall – L1FN Auditorium.

The Commission hosted their fifth of eight Redistricting Town Hall / Listening sessions on Saturday, January 22, 2021 at Pleasant Grove Recreation Center at 3:30 p.m. and will host the next town hall this Thursday, January 27 at Exline Recreation Center at 6:30 p.m. Individuals who wish to speak during a Redistricting Town Hall should register at bit.ly/2021RDCTH by 10 a.m. the day of the meeting. All speakers who signed up before the deadline will have three minutes to speak about anything related to the redistricting process. Please note these town halls are only offered in person, with the exception of the last town hall on Thursday, February 10 at 6:30 p.m., which will be held virtually and in person. For a complete list of all Redistricting Commission meetings, including town halls, visit DallasRedistricting.com. We encourage you to send this information to your various constituencies.

The Office of Communications, Outreach and Marketing has been promoting the Redistricting Town Halls via social media, blog posts, text alerts, PSAs, and outdoor digital advertising.

Should you have any questions or concerns, please contact Brett Wilkinson, Director of the Office of Government Affairs at brett.wilkinson@dallascityhall.com or 214-670-5797.

Affordable Connectivity Program

The [Affordable Connectivity Program](#) is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household. In

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partnership with Dallas Innovation Alliance and the CardBoard Project, the attached flyer was created to assist in amplifying and sharing information related to the program. Should you have any questions or concerns, please contact Genesis D. Gavino, Resilience Officer at genesis.gavino@dallascityhall.com.

[Dallas Park and Recreation Annual Report](#)

Dallas Park and Recreation Department's annual report is out. Read it at [Dallas Park and Recreation Annual Report](#) and see how the department continued to provide families and communities with innovative parks and recreation programs.

[New Mapping System is Making it Easier to get Around White Rock Lake Park](#)

Now, park visitors can use a mobile device or laptop to access a digital map using QR codes found on 911 markers around the lake and on the trails. The interactive map identifies points of interest, trails, parking lots, bathrooms and drinking fountains. Additional features find exact locations, track distances and get links for lake facilities, points of interest and businesses.

[New Procurement Opportunities](#)

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ-DWU-21 341/342	Water and Wastewater Main Replacements at Various Locations, Contract No. 21-341/21-342, by Dallas Water Utilities
BV22-00018176	Cast Iron Fittings Small and Large

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

Look Ahead

[City Council Briefings](#)

February 2, 2022

- Convention Center Master Plan

February 16, 2022

- Mayor & City Council Retreat

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- City of Dallas Strategic Plan

Media Inquiries

As of January 18, 2022, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view click [here](#).

Highlights include:

- Shelter activation
- Eviction moratorium

Dallas Fire Rescue inquiries can be accessed at [this link](#). In the event you are contacted by the press, or if you have any questions or concerns, please contact COM Director, Catherine Cuellar.

Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution (Cleaning) Schedule January 24th- February 4th , 2022

LOCATION
January 24 th - February 4 th
Bonnie view and Ledbetter
75 and Forest Lane
635 and Coit Rd (multi day)
Harry Hines and SR 12 (pending DPD)
Metropolitan and Dunbar
2800 Ross Ave
7100 Cockrel Hill
2500 Hickory
2600 Coombs
1700 Chestnut
75 and Lovers
Lemon and Inwood
2918 West Central
North Haskell Avenue and Central

Communications, Outreach & Marketing
Media Requests

Jan. 19-24

Jan. 19, 2022 – Michael Pool (Spectrum 1) Hello. As more cold weather arrives, what is the City of Dallas planning to help the needy? Is there an opportunity for an interview on the help being provided? Thank you very much.

City Response: The Office of Homeless Solutions (OHS) has been monitoring the weather forecast and based on the National Oceanic and Atmospheric forecast, has activated the opening of temporary inclement weather shelters (TIWS) in the City of Dallas for Wednesday, Jan. 19, and will continue to monitor the weather through Saturday evening, Jan. 22. You can find the full announcement here: <https://www.dallascitynews.net/the-office-of-homeless-solutions-opens-temporary-inclement-weather-shelters-tiws-in-response-to-frigid-temperatures-wednesday-night>. FYI Spectrum 1 will be interviewing OHS Director Christine Crossley at 11 a.m. for a reflection on last year's winter storm. If you'd like you could advise your photographer to grab some content for the TIWS activation.

Jan. 19, 2022 - Univision (Diana Perez) Due to the expected drop in temperatures, will Dallas have any warming centers available for residents who could possibly lose power or that do not have the adequate heating systems inside their homes?

City Response: The Office of Homeless Solutions has implemented their inclement weather shelter plan. You can read more about it here. The Office of Emergency Management is not opening public warming centers at this time. We do encourage anyone who needs temporary relief from cold to go to a public building during their normal business hours.

Jan. 19, 2022 - Good afternoon. We were contacted by an individual regarding bed bugs at the Bridge Homeless Shelter. Can you provide information if the City of Dallas has been made aware of this, would this be something code enforcement would investigate?

City Response: Hello. There are no confirmed cases. If something like that arises, The Bridge would immediately contact a local company to treat the affected area.

Jan. 19, 2022 Ashley Moss (WFAA) Good afternoon. Can you confirm numbers in attendance for today's hiring event for truck drivers – for the city's Sanitation Services department? Will you also confirm how many drivers are needed – in total for the department to run most efficiently?

Here is the event description:

The City of Dallas Sanitation Services is hosting a hiring event for truck drivers. This event will be held from 10 a.m. to 2 p.m. on Wednesday, Jan. 19 at 9811 Harry Hines Blvd. and will include onsite interviews and potential same day job offers for qualified candidates. Applicants are required to have a CDL license and must apply online to be considered for an onsite interview. For more information, click [here](#).

City Response: Hello. From Cilfton Gillespie, assistant director of Sanitation:

“We are very pleased with the turn out for today's hiring event for the Department of Sanitation. A total of 34 candidates attended today's event. The department currently has 225 truck driver positions

filled. Our staffing target is 240. We will hire over this goal in order to achieve and maintain an optimal staffing level.”

January 20, 2022 - Lori Brown (FOX) Good Morning, Can you please tell me why the repairs are taking so long to Fire Station 30? I understand it has been closed for 2 years now. Thank you.

City Response: We’ve received your inquiry. When is your deadline?

Media: It would be great if we could arrange an interview on this before 2:00 PM today. If that won’t work, please let me know what day would work for Assistant City Manager Jon Fortune, or another appropriate city leader. Thank you.

City Response: Good afternoon Lori. Dallas Fire-Rescue and the City’s Building Services Department (BSD) continue to work toward the repair and reopening of Fire Station 30. While significant progress has been made, there are still major items, that involve the new above-ground fuel tank, the apparatus bay, the HVAC and interior, that must be addressed before the station can be placed back into service. In the meantime, the Engine and Rescue (ambulance) have continued to provide emergency services from Fire Station 35 (located at 3839 Walnut Hill Lane) and Fire Station 2 (located at 4211 Northaven Road) respectively, to affect the best possible response times to the area.

According to BSD, the reason behind the delays that have slowed the station’s progress have been related to COVID-19. With the pandemic having begun shortly after the station was removed from service (November 2019), the various contractors have experienced delays stemming from labor shortages, positive cases and irregular delivery of supplies; like most construction related activities during the pandemic.

Also, in order to prevent the homeless population from entering the station, BSD has boarded up the windows and doors to help prevent it from happening.

Jan. 20, 2022 - Lori Brown (FOX); Where should we direct viewers who want to apply to \$15 million in rent assistance?

City Response: Hello. Linked below is the website for rental assistance. It includes a link to the page where viewers can apply. <https://dallascityhall.com/departments/community-care/Pages/Short-Term-Rental-Assistance.aspx>

Let us know if you have any other questions.

Jan. 21, 2022 - Cynthia Cano Ugarte (Univision DFW) Hello all. I wanted to know if there were still funds available to help people who are behind on rent and utility payments. If so, how many more people Can receive help and how should they apply? Additionally, does the city know how many people will be facing eviction once the moratorium ends this Sunday? Thank you.

City Response: Funds are still available, and residents wanting to apply can do so here <http://www.renthelpforme.com/>.

The City is working closely with Child Poverty Action Lab to monitor eviction filings and hot spots using their dashboard. Child Poverty Action Lab has developed an eviction dashboard using up-to-date eviction data. You can contact Owen Wilson-Chavez at 214-356-9205 or via email at owen@childpovertyactionlab.org.

Media: Jenna, thanks for all your help. I have an additional question. If the ordinance expires on Sunday; does that mean that residents facing evictions will still be protected by the ordinance, and their landlords will have to follow the process, if they respond to an order to vacate by Sunday?

City Response: Hello. Regarding the ordinance:

- ❖ The ordinance is a Notice of Possible Eviction Ordinance not a moratorium.
- ❖ The ordinance does not stop evictions.
- ❖ The ordinance requires landlords provide a Notice of Possible Eviction before beginning the eviction process, including before sending a notice to vacate or filing for evictions in court.
- ❖ Tenants have 21 days to respond with documented evidence that the COVID pandemic has negatively affected their ability to pay rent
- ❖ If the tenant does not reply in 21 days, the landlord can move forward with the eviction process
- ❖ If the tenant replies within 21 days, they have 60 days from the original receipt of the Notice to enter into a repayment agreement, including but not limited to an application to rental assistance.
- ❖ If the tenant does not enter into a repayment agreement during this time, the landlord can move forward with the eviction process

Regarding the Expiration

- ❖ The ordinance language states:
- ❖ “This ordinance expires on the later of the termination of the Governor's declared state of disaster due to the COVID-19 Pandemic or the Mayor's declared state of local disaster due to the COVID-19 Pandemic.”
- ❖ Our declaration of state of local disaster is tied to the governor’s, so when his expires, ours would unless the Mayor redeclares a state of local disaster, and the city after seven days, renews to a certain date or event.
- ❖ Governor Abbott renewed the Declared State of Disaster on December 23, 2021, and extends the declaration for the next 30 days.
- ❖ The Governor may still renew his declaration this weekend. Therefore the ordinance is not “expiring” per se.

If the ordinance expires:

- ❖ Should the ordinance expire, landlords will no longer be required to provide a Notice of Possible Eviction.
- ❖ They will however need to follow state law and issue a 3 day notice to vacate
- ❖ This does not mean the tenant must immediately vacate the premises.
- ❖ If the tenant does not vacate in 3 days, the landlord must file the eviction in court
 - A tenant must leave the premises only after a judge has issued the eviction case in favor of the landlord
- ❖ Even after winning the eviction case, it is illegal for a landlord to take self-help measures to remove the tenant.
 - The only person who can do that is an officer of the law, authorized by the judge who allowed the eviction to occur.
- ❖ Texas law has made it illegal for the landlord to personally remove a tenant from the rental unit.

Let me know if you need anything else.

January 24, 2022 - Stacy B. Rickard (Spectrum 1 News) Hello. I'm doing a story over Texas Card House's permit being revoked. Who could I speak to on a Zoom interview or get a statement from regarding this? My deadline is end of day today.

City Response: We've received your inquiry and will send to the appropriate department.

Media: What led to the decision to revoke the business license of Texas card House/What was the reasoning for the decision to revoke the business license of Texas card House and who is responsible for doing so?

We know poker rooms are operating in a legal gray area of Texas law, so why was this decision to allow TCH to operate in Dallas reversed by the City?

Is Texas Card House the only poker room whose license was revoked? If not, can you list the names of the other card houses that had permits revoked?

Is there anything these card houses can do to get the business license back? And then any thing else pertinent toward this decision would be appreciated so I can make sure to have the city's side on this issue. Thanks.

City Response: Received. We will do our best to meet your deadline.

Media: One quick question - was there ever a process put in place for special use permits? When I did the previous story in July, Councilmember Mendelsohn was "pushing for a change to the city code, so future poker rooms can't open in a retail space without a specific use permit or consideration of nearby residential zoning to prevent them from opening where they aren't wanted." Did this ever happen?

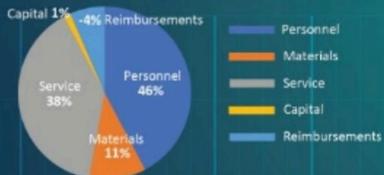
City Response: The City is engaged in ongoing litigation regarding the below matters, and as a result, will not be providing comments. Please submit an open records request for a copy of any revocation letters.

Media: Hi Ashley, I was provided a copy of the revocation letter by TCH. That being said, can I go ahead and say that pending litigation with Texas card House limits the city from commenting any further outside of what is in the revocation letter? Is that accurate? Or is the pending litigation with a separate poker room?

City Response: The City has pending litigation with other poker rooms and a pending administrative appeal with Texas Card House. Therefore, we have no comment.

FINANCIAL OVERVIEW

FY20 - FY21 Expenditures by Categories



FY20 - FY21 Revenue Budget by Service



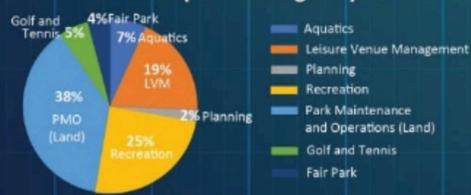
THIRD CLOSE

FY21 Expenditures by Categories		
Personnel	45,296,121	49%
Materials	11,268,335	12%
Service	37,180,462	45%
Capital	702,709	1%
Reimbursements	(3,547,001)	-8%
Total	\$90,900,627	

FY20/21 Revenue Budget

Aquatics	2,378,179	24%
LVM	1,090,444	11%
Recreation	3,131,615	32%
Golf and Tennis	3,128,284	32%
Total	\$9,728,522	

FY20 - FY21 Expense Budget by Service



FY20 - FY21 FTE by Service



FY20/21 Expense Budget by Service

Aquatics	6,397,876	7%
LVM	17,908,437	19%
Planning	2,112,887	2%
Recreation	3,544,800	25%
PMO (Land)	35,770,752	38%
Golf and Tennis	5,339,694	6%
Fair Park	3,850,000	4%
Total	\$94,924,446	

* Includes FY21 Year End Increase of \$611,000

FY20/21 PKR Service FTE % of FTE

Aquatics	45	5%
Leisure Venue	17	2%
Recreation	105	2%
Planning	16	2%
PMO (Land)	632	71%
Golf and Tennis	68	8%
Total FTE's	886	

ABOUT DALLAS PARK AND RECREATION

20,245
ACRES OF PARKLAND

397
PARKS

201
PLAYGROUNDS

\$345M
ANNUAL ECONOMIC VALUE

\$30M
ANNUAL TOURISM VALUE

7:1
ROI FOR EVERY \$ INVESTED
IN INFRASTRUCTURE

43
RECREATION CENTERS

30+
MILLION ANNUAL
PARK VISITORS

180
TRAIL MILES
45 MILES UNDER DEVELOPMENT

256
ATHLETIC FIELDS

50:1
DALLAS TRAILS ROI
OVER THE LAST 18 YEARS

19
AQUATIC FACILITIES

17
SPRAYGROUNDS

7,576
RECREATION CENTER PROGRAMS
OFFERED

600
TREES PLANTED

6
GOLF COURSES

4
TENNIS CENTERS

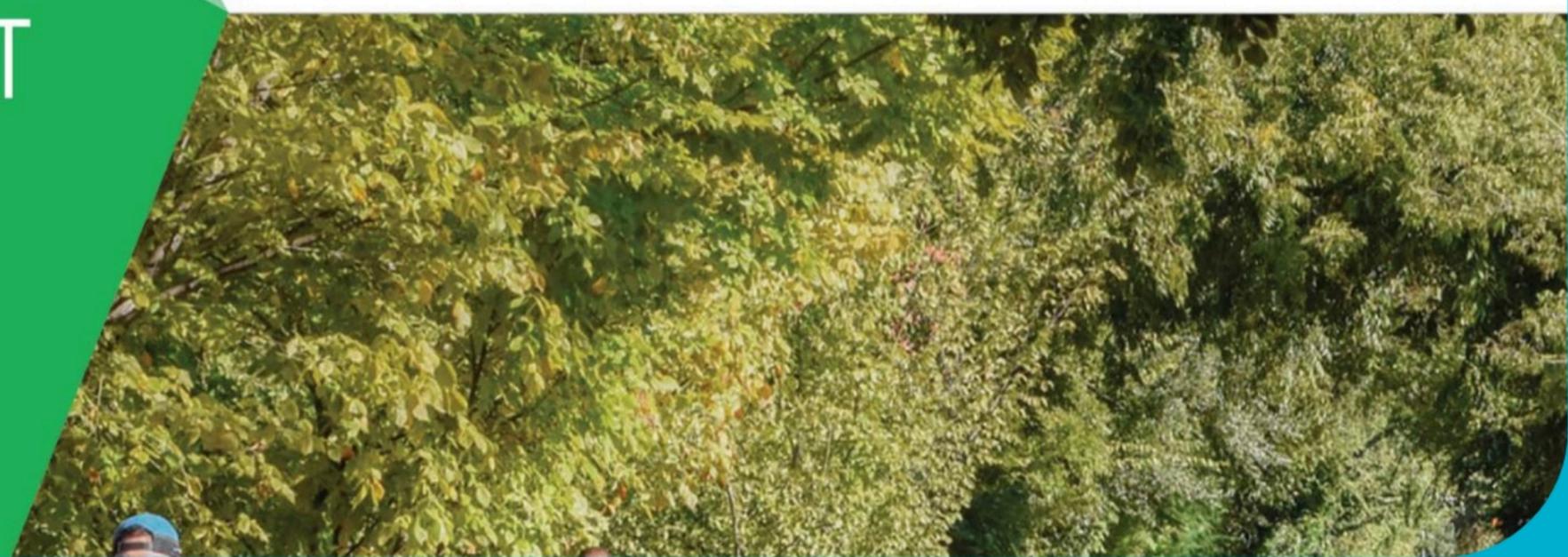
4
DOG PARKS



Dallas Park & Recreation

ANNUAL REPORT

Fiscal Year 2020 - 2021





FIND YOURSELF AT WHITE ROCK LAKE



DEPARTMENT OF THE BOARD OF HEALTH

Programa de Descuentos para Internet (ACP)

El Programa de Descuentos para Internet es un programa de la FCC que ayuda a conectar a familias y hogares con dificultades para pagar servicio de internet.

Sepa si es elegible y solicite
Llama al 877-384-2575
Visite ACPBenefit.org



Averigüe más en fcc.gov/ACP

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Este beneficio te proporciona:

- Máximo \$30 de descuento al mes para tu servicio de internet.
- Máximo \$75 de descuento al mes para hogares eligibles en Territorios Tribales.
- Un descuento único de hasta \$100 por una computadora portátil, computadora de escritorio o una tableta electrónica a través de un proveedor participante.

El Programa de Descuentos para Internet (ACP) se limita a un descuento mensual por un servicio y a un descuento único en la compra de un equipo, por cada hogar.

*Thank you to CSLDallas.org
for printing support.*



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Affordable Connectivity Program

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.



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OFFICE OF EQUITY
& INCLUSION



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The Affordable Connectivity Program provides:

- Up to \$30/month discount for internet service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

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