

# Memorandum



CITY OF DALLAS

DATE October 8, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – October 7, 2021**

## New Updates

### [Encampment Resolution \(Cleaning\) Schedule October 7<sup>th</sup>, 2021](#)

OHS Street Outreach team kicked off the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Initiative on October 1<sup>st</sup>, using 311 data and sites identified in the field to develop and implement the outreach and resolution via housing approach briefed to City Council on August 4<sup>th</sup>. The DRTRR encampment resolutions team, co-led by OHS and MDHA, is now addressing the first round of target encampments. Look for additional reports as these sites are closed. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). Please see the attached schedule for homeless encampment cleaning the weeks of October 4<sup>th</sup> – October 8<sup>th</sup> and October 12<sup>th</sup> – 15<sup>th</sup>. Please note that these will be for debris removal and outreach only. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the dashboard using the link below and feel free sharing this tool with residents: <https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073>. Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

## City Manager's Corner

Angela Akins is a Procurement Manager overseeing the contract management team in the Office of Procurement Services. Under her leadership, Procurement processes contract changes (such as an assignment or an extension for time), trains all departments through the Dallas Contracting Officer Representative (DCOR) program, and helps resolve supplier disputes. Angela recently facilitated a “crosswalk,” leading everyone from the past temporary labor contract to the new one and highlighting the different provisions for the benefit of the departments and the supplier. Angela has been with the City for 9.5 years, previously serving in roles in human resources, performance excellence, business diversity and grant



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compliance. She embodies the City's values of service with grace. Thank you, Angela, for all that you do!

### **St. Jude Center – Park Central Ribbon Cutting**

On October 6, 2021, the St. Jude Center – Park Central officially opened with a ribbon cutting attended by City of Dallas Chief of Staff Kim Tolbert, OHS Director Christine Crossley, OHS Program Administrator Gloria Sandoval, Housing and Neighborhood Revitalization Director David Noguera, and Dallas County representatives, Judge Clay Jenkins and Commissioner Theresa Daniel – all in support of the project run by Catholic Charities, the Catholic Housing Initiative, and the Catholic Diocese of Dallas. This non-denominational, permanent supportive housing site will offer long-term homes to 180 individuals. The goal of the Park Central location is to provide safe housing to Dallas County's chronically homeless via a partnership between Catholic Charities and the Metro Dallas Homeless Alliance (MDHA). Other on-site partners include:



CitySquare, Metrocare, Veterans Administration Supportive Housing (VASH), and many others resulting in supportive services and activities ranging from moderate to intensive case management. This comprehensive case management will include multiple social services such as: mental health services on site, medical management plans, career planning services, community outreach, monthly food distribution to supplement food needs, recreational community activities, and vocational training. The Office of Homeless Solutions is coordinating a tour of the property for council members. Please contact Christine Crossley, Director, if you are interested.

### **Dallas Youth Commission Participates in National Night Out**

The Dallas Youth Commission participated in National Night Out, an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie. The Youth Commission shared information about their strategic plans, recruited youth volunteers, received youth feedback regarding current youth policies and initiatives at the City, and encouraged students to apply for the Youth Commission. Attached are pictures from the events that happened across the districts. We currently have four vacancies on the Youth Commission, should you need any assistance in getting a selection of students to consider, please reach out to Taylor Moody, at [taylor.moody@dallascityhall.com](mailto:taylor.moody@dallascityhall.com).

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The Youth Commission conducts meetings on the second Tuesday of every month from 6pm to 8pm and we will continue to provide updates on their efforts. Please direct questions to Taylor Moody, Youth Commission Coordinator in the City Manager’s Office.



### [Excellence in Performance Management](#)

Budget & Management Services is pleased to announce that the City of Dallas is once again a recipient of the ICMA Certificate of Excellence in Performance Management. While the City has received recognition for our performance management efforts from ICMA for several years, this is the second year in a row that we have received the Certificate of Excellence. This highest level of recognition is a testament to our efforts to incorporate performance management into the City’s public reporting, training, and operational and budget planning. For more information, please contact Jack Ireland, Director of Budget & Management Services.

### [Office of Arts & Culture Hispanic Heritage Month Highlight at the Latino Cultural Center](#)

In celebration of Hispanic Heritage Month and in partnership with the Dallas Mexican American Historical League, the Latino Cultural Center presents the photography exhibition *Nuestro Oak Cliff*. This exhibition illustrates the neighborhood’s transition throughout its history. Predominantly an Anglo-centric neighborhood from the 1910s to

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1950s, Oak Cliff began to transition during the 1950s-1960s as Mexican American, African Americans, and Native Americans moved in. White flight and school desegregation further changed Oak Cliff. The change continues today as the neighborhood goes through gentrification. The exhibition is free and open to the public and runs through October 16<sup>th</sup>. Regular gallery hours are 10 am to 5 pm, Tuesday through Saturday. For more info, please visit: <https://lcc.dallasculture.org/>. For more information please contact Jennifer Scripps, Director of the Office of Arts & Culture.

#### [Dallas Public Library Provides Digital Tools for Parkland Patients](#)

Parkland Health and Hospital Services patients enrolled in long-term health monitoring programs are now able to check out necessary digital tools like Chromebooks and hotspots from Dallas Public Library as part of a new partnership. Clients in Parkland's Hypertension Remote Patient Monitoring Program will use the equipment to log blood pressure information and meet virtually with Parkland staff for the length of the program. This pilot program will likely expand to other PHHS programs like the Transitional Care Unit and Extending Maternal Care After Pregnancy (eMCAP) programs. For more information, contact Director of Libraries Jo Giudice.

#### [Communication, Outreach & Marketing Menu of Services](#)

Need a City-branded PowerPoint template for your next presentation? Want a podium, microphone, or photographer at your next City-sponsored event? Have information written in English and need it translated to Spanish or another language? Wish to provide a shareable social media graphic to other departments? Communications, Outreach & Marketing can assist you with this – and so much more! Please peruse COM's [Menu of Services](#) to see what COM can do to help your department spread the word, and to get an idea of when to get started to look and sound your best. Please also bookmark the [COM Resource Library](#) for links to request forms and our most popular and useful information. For more information, please contact COM Director Catherine Cuellar at [comrequest@dallascityhall.com](mailto:comrequest@dallascityhall.com).

#### [New Procurement Opportunities](#)

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

<b>Opportunity No.</b>	<b>Opportunity Name</b>
CIZ-DWU-21-289	Storm Drainage Improvements at Various Locations – Phase B, Contract No. 21-289, by Dallas Water Utilities
CIZ21-PKR-2015	Hi Line Connector Trail, by Park and Recreation

We are also pleased to share the latest, [Procurement Quarterly Forecast of FY22 Q1.pdf \(dallascityhall.com\)](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). Please be advised that once an opportunity is

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advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

### Upcoming Events

<b>November 18, 2021</b>
<b>Breakfast with Champions</b> <b>Registration Required</b> <a href="https://www.sotx.org/event-detail/12676902">https://www.sotx.org/event- detail/12676902</a>

### Look Ahead

#### City Council Briefings

October 20, 2021

- 2020 Decennial Census Results
- Redistricting Update

### Media Inquiries

As of October 5, 2021, the City has received media requests from various news outlets regarding the following topics:

- Two Sheriff's Deputies Injured by Hit and Run Driver
- Apartment Explosion Injures 4 Firefighters and 4 Civilians
- DFR Confirms No Responses for Gas Leaks at Apartment Building that Exploded Dating Back to 2020
- Injured Firefighters Upgraded from "Critical but Stable" to "Serious" Condition
- Arsonist Arrested for Fire That Killed Dog and Injured Firefighter
- One Firefighter and Two Civilians Injured at Northeast Dallas Apartment Fire
- Highland Hills explosion
- Police Audit
- Spray Ground Safety

The City has received other media requests from various news outlets at the following links: [Communications, Outreach and Marketing](#) or [Dallas Fire Rescue](#).

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Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax  
City Manager

c: Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff  
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors

**Encampment Resolution (Cleaning) Schedule October 7<sup>th</sup>, 2021**

LOCATION	
October 4 <sup>th</sup> – October 8 <sup>th</sup>	October 12 <sup>th</sup> – October 15 <sup>th</sup>
5459 S R L Thornton Freeway Sb	11500 Ferguson Rd
2600 Taylor Street	3246 Tres Logos Ln
5000 E R L Thornton Freeway	N Central Expy @ Forest Ln
1200 Riverbend Dr.	Ti Blvd @ Forest Ln
2290 Storey Service Rd	7591 Marvin D Love Fwy
9907 Harry Hines Blvd	1600 Woodall Rodgers
4476 Frankford Rd	2600 Taylor Street
Spring Valley And Dallas North Tollway	
North Central Expressway And Park Lane	
N Central Expressway And Walnut Hill	
North Central Expressway And Forest Lane Rd	
Lyndon B Johnson And Coit Rd	

PARKLAND HEALTH & HOSPITAL SERVICES

# LAPTOP & HOTSPOT LENDING PROGRAM

DALLAS PUBLIC LIBRARY



Do you need a device to stay connected with your provider?

Now you can get one **FREE** from the library.

The Dallas Public Library checks out chromebooks, laptops, and wifi hotspots for free to program participants. If you are enrolled in Parkland Health and Hospital Services program, you can check out a device or devices for the length of the program.



Parkland  dallaspubliclibrary

**Interested? Ask your provider.**

For more information about the library and its services please call 214-670-1400 or visit [dallaslibrary.org](http://dallaslibrary.org).