Memorandum

The Office of Homeless Solutions activated the opening of temporary inclement weather shelters (TWIS) last week, January 19 – 22, 2022 in the City of Dallas based on the National Oceanic and Atmospheric forecast, in accordance with Chapter 45 of the City Code. Prior to this, inclement weather shelters were activated on January 1,2,6, and 15, 2022.

The total number of shelter stays for this cumulative time period from January 1 – January 22, are as follows:

- Oak Lawn UMC: **515**
- OurCalling: **1289**
- Union Gospel Mission: **80**
- City Overflow Shelter:
    - **193** COVID-19 negative
    - **189** COVID-19 positive

Individuals experiencing homelessness were encouraged to seek shelter at any one of the City's existing, overnight shelter provider locations. If those shelters were at capacity, guests were directed to seek shelter at one of two, temporary inclement weather shelters – Oak Lawn United Methodist Church (UMC) and OurCalling.

Oak Lawn UMC is located at 3014 Oak Lawn Avenue (Council District 14) and OurCalling is located at 1702 S. Cesar Chavez Blvd. (Council District 2). Intake hours at both locations are 5:00 p.m. to 9:00 p.m. Admission to Oak Lawn UMC closes at 9:00 p.m. Any guests who present at Oak Lawn UMC after shelter intake hours will be directed to OurCalling which will remain open overnight.

Onsite rapid response COVID-19 testing was available at both locations. Individuals who tested positive were isolated and transported to a third shelter. For the safety and security of staff and guests, the location is not being disclosed at this time. The COVID-19 quarantine shelter will remain open with guests encouraged to remain in isolation until their allotted quarantine period expires.

In partnership with Dallas County, OHS has established a quarantine shelter for homeless individuals who are COVID-19 positive, admitted by referral through the local shelter providers and hospitals. We are extremely grateful for this partnership, which
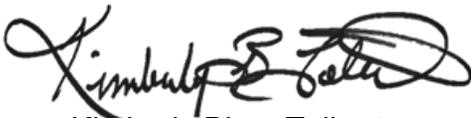
also includes North Texas Behavioral Health Authority (NTBHA), Metro Dallas Homeless Alliance (MDHA), and Parkland Hospital. As a reminder, due to the rapid spread of the Omicron variant and the vulnerability of the unsheltered population, access to this shelter when in operation is limited to OHS and partnering staff.

Through a tremendous amount of preparation and planning, this well-organized operation has provided shelter for our unsheltered neighbors last week and is prepared to do so again. This work would not have been possible without support from the Office of Emergency Management, the Parks Department, Dallas Fire Rescue, Oak Lawn UMC, OurCalling, Stewpot, Metro Dallas Homeless Alliance (MDHA), Downtown Dallas Inc., Catholic Charities, Austin Street Center, Kessler Park UMC, CitySquare, and all of the area homeless services providers. Collectively, they provided medical services, meals, and transportation throughout this period.

If you have any questions or need additional information at this time, please reach out to me or Christine Crossley, Director of the Office of Homeless Solutions. As always, thank you for your support and cooperation.

Kimberly Bizor Tolbert
Chief of Staff

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T.C. Broadnax, City Manager	Jon Fortune, Assistant City Manager
Chris Caso, City Attorney	Joey Zapata, Assistant City Manager
Mark Swann, City Auditor	Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
Bilierae Johnson, City Secretary	M. Elizabeth Reich, Chief Financial Officer
Preston Robinson, Administrative Judge	M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Majed A. Al-Ghafry, Assistant City Manager	Directors and Assistant Directors