

Memorandum



CITY OF DALLAS

DATE October 8, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Streetcar Service Suspension on TX-OU Game Day, Saturday, October 9, 2021**

This memo is to notify you that DART is proposing to suspend the Dallas Streetcar service on October 9, 2021, due to the additional operator resources required to run enhanced light rail service for the TX-OU game this upcoming Saturday. DART will resume normal streetcar services on October 10, 2021.

DART's leadership states that unfortunately due to the impact of COVID-19 and DART's recent voluntary retirement program, DART is experiencing a continuing shortage of light rail operators, controllers, and maintainers, making it difficult to operate the streetcar concurrently with the expanded light rail service. While operating the bus service along the streetcar alignment, DART commits that the fare remains the same as for streetcar and this change will be included in the rider alerts. DART will also denote the buses accordingly, and operators will be on alert to ensure that passengers know to board the bus.

If you have questions or concerns, please contact Ghassan Khankarli, Director of Transportation at 469-990-6292 or Ghassan.khankarli@dallascityhall.com.

A handwritten signature in blue ink, appearing to read 'Majed A. Al-Ghafry'.

Majed A. Al-Ghafry, P.E.
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors