

Memorandum



CITY OF DALLAS

DATE July 15, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Public Safety Dashboards- June 2022**

Each month the Police and Fire Departments, Office of Integrated Public Safety Solutions, and Court & Detention Service brief the Public Safety Committee by memorandum. Due to the Council recess and the fact that there are no committee meetings scheduled for July. Attached you will find a copy of the June Dashboards for your awareness and review.

If you have any questions or concerns, please contact my office at (214) 670-5265.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Deputy City Manager
[Attachment]

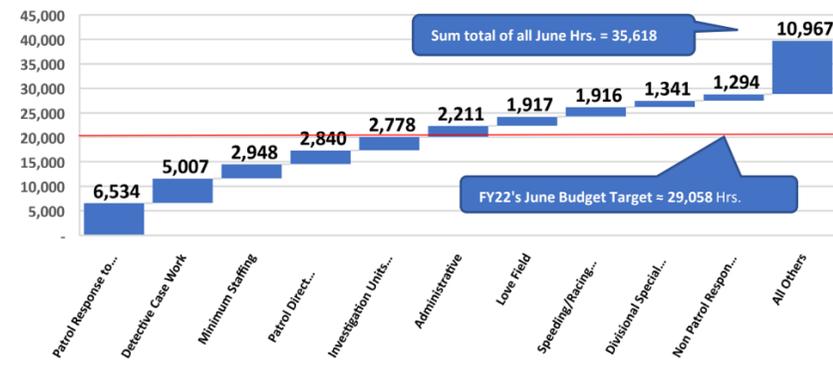
c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

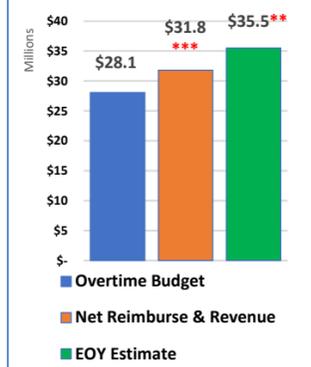
Dallas Police Department Dashboard June 2022

FY21-22 BUDGET

June Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

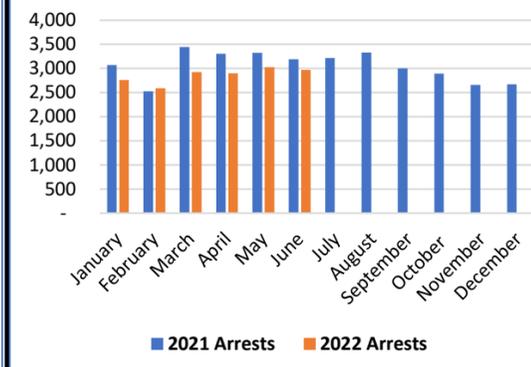


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS)

January 1, 2022 - June 30, 2022

Offense	2022	2021	Count Diff	% Change	Clearance Rate
Person					
Assault Offenses	14,156	14,295	-139	-1.0%	60.0%
Agg Assault FV	924	991	-67	-6.8%	
Simple Assault FV	7,032	7,221	-189	-2.6%	
Homicide Offenses	140	123	17	13.8%	53.3%
Murder & Nonnegligent Manslaughter	125	103	22	21.4%	
Human Trafficking	11	25	-14	-56.0%	72.7%
Kidnapping / Abduction	75	76	-1	-1.3%	87.8%
Sex Offenses, Forcible	308	444	-136	-30.6%	82.0%
Sex Offenses, Nonforcible	-	-	0	-	-
Sub-Total	14,690	14,963	-273	-1.8%	60.6%
Property					
Arson	107	111	-4	-3.6%	6.5%
Bribery	1	1	0	0.0%	0.0%
Burglary / Breaking & Entering	3,260	3,277	-17	-0.5%	6.0%
Counterfeiting / Forgery	176	184	-8	-4.3%	10.2%
Destruction / Vandalism	5,052	5,127	-75	-1.5%	8.9%
Embezzlement	159	136	23	16.9%	20.8%
Extortion / Blackmail	3	9	-6	-66.7%	0.0%
Fraud	1,032	1,132	-100	-8.8%	44.9%
Larceny / Theft	14,343	13,865	478	3.4%	3.6%
Motor Vehicle Theft	6,471	5,246	1,225	23.4%	7.4%
Robbery	1,340	1,296	44	3.4%	21.8%
Stolen Property Offenses	322	261	61	23.4%	90.4%
Sub-Total	32,266	30,645	1,621	5.3%	8.5%
Society					
Animal Cruelty	59	45	14	31.1%	11.9%
Drug / Narcotics	4,721	5,163	-442	-8.6%	63.2%
Gambling	32	35	-3	-8.6%	9.4%
Pornography / Obscene Material	24	14	10	71.4%	33.3%
Prostitution Offenses	87	176	-89	-50.6%	82.6%
Weapon Law Violations	1,320	1,449	-129	-8.9%	75.6%
Sub-Total	6,243	6,882	-639	-9.3%	65.2%
Total	53,199	52,490	709	1.4%	28.6%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 21-22 YTD	FY 20-21	FY 19-20
CBD	84	84	104
Central	175	185	176
NE	319	327	353
SE	279	304	314
SW	261	263	288
NW	250	237	248
NC	211	187	182
SC	276	314	322
Nuisance Abatement	8	8	6
Community Affairs (NPO)	90	82	3
Right Care	17	13	
Patrol Total	1,970	2,004	1,996
Support	99	105	146
Administrative	137	126	113
Investigations	462	479	468
Tactical and Special Ops	248	257	249
Trainees	164	149	177
Total	3,080	3,120	3,149

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Division	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	-2.56%	10.09%	-1.31%	5.11%	6.83	29.36
NE	-2.98%	-1.52%	-6.22%	-2.42%	8.34	63.16
SE	-2.55%	1.07%	-7.51%	-5.07%	9.38	79.53
SW	-1.87%	9.72%	-3.92%	4.79%	9.09	44.29
NW	8.14%	7.60%	-1.78%	5.96%	8.77	38.09
NC	8.18%	1.88%	-4.04%	4.26%	8.59	29.03
SC	-9.97%	8.40%	-14.40%	-2.00%	9.94	66.30

*CBD crime and response time data included in Central

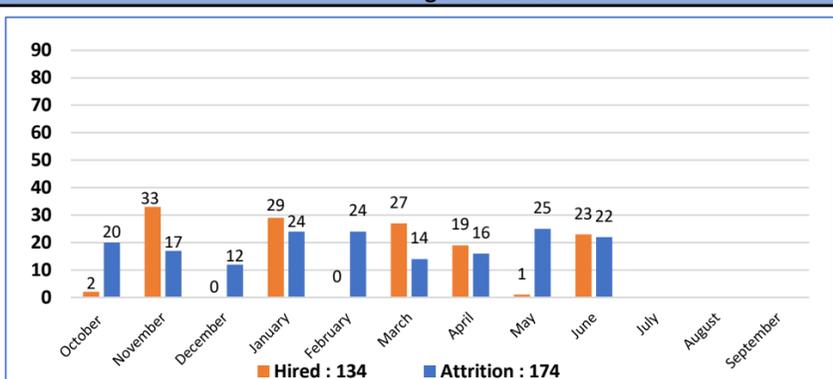
INTERNAL AFFAIRS

Complaint Type	2022 YTD	2021 YTD	% Change
Investigations Completed	164	208	-21.2%
Use of Force Complaints Received	31	12	158.3%
Investigations Over 200 Days *****			
Active Investigations	14	Awaiting Chief of Police Hearing	0
Investigation suspended	17	Awaiting Bureau Chief Hearing	9
Awaiting Corrective Action	11	Total	51

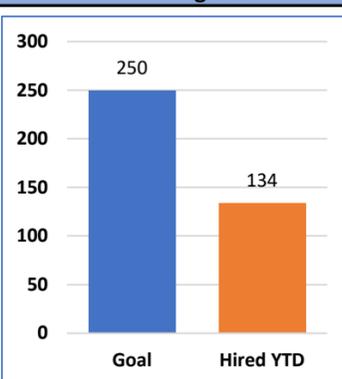
COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	June Avg Answer	June Service Level	
154,464	0:04	97.48%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
8	116	124	141

FY 21-22 Hiring and Attrition



FY21-22 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	June-2022	June-2021
Major Disturbance	58,053	10,514	9,316
Other Incidents *****	28,305	4,832	5,329
Other Escalated *****	28,894	5,645	4,738
Suspicious Person	12,919	2,239	2,020
Minor Accident	13,319	2,235	2,803
Business Alarm	9,328	1,576	1,717
Major Accident	10,039	1,686	1,610
Loud Music	10,303	1,453	1,789
Burg Motor Veh	2,185	349	413
Crisis Intervention	6,293	1,158	1,019
911 Hang-up	2,849	442	866

June Reports

Expeditor Reports		DORS Reports			
1,456		1,327			
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Jun-22	9.12	63.20	304.50	384.32	49,625
YTD 2022	8.76	51.34	253.05	319.90	285,907
Jun-21	8.29	35.63	182.37	268.78	50,021
YTD 2021	7.92	29.30	123.15	175.03	274,988

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY22's YTD expenditure trends.

***Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

***** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

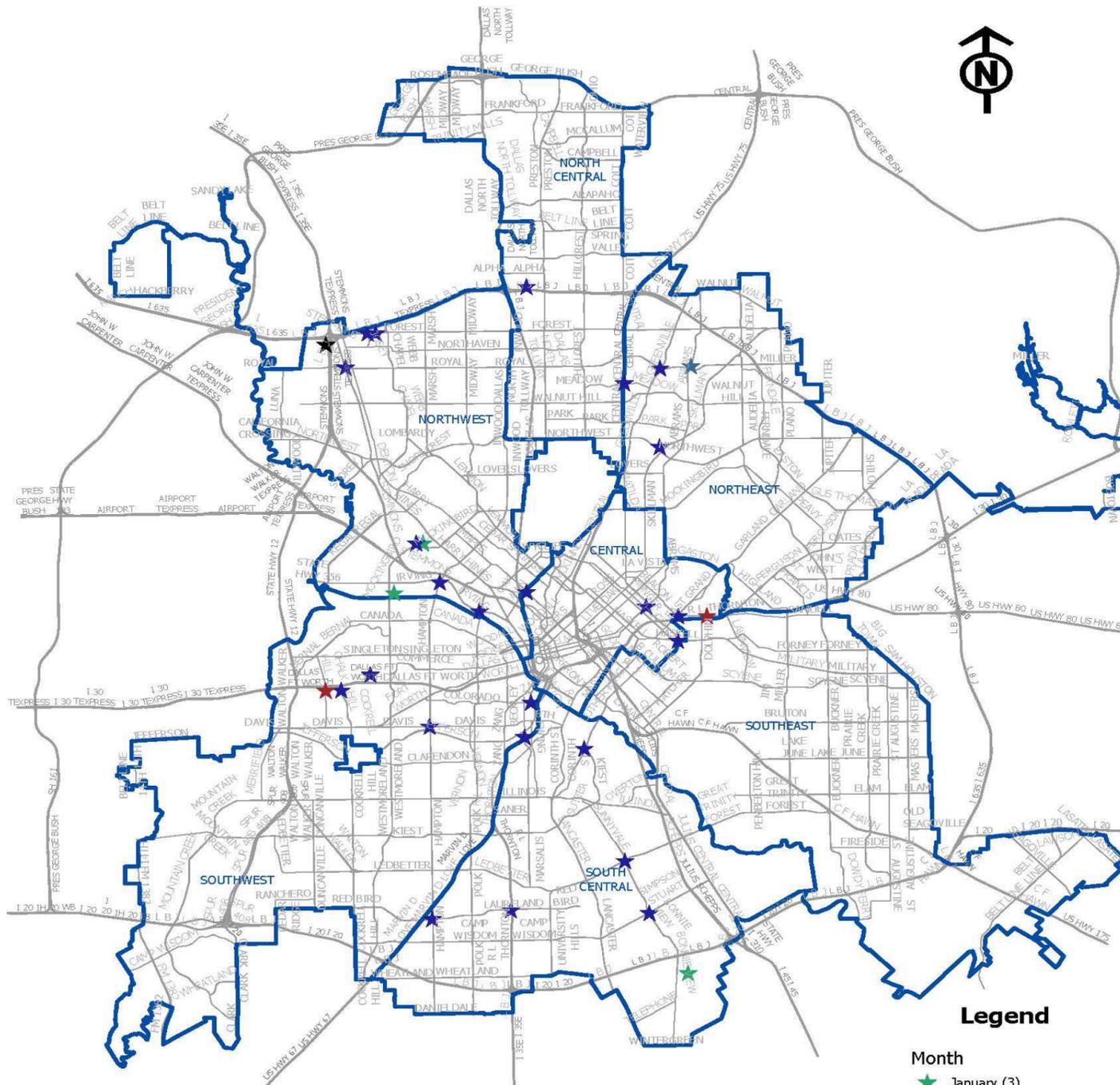
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Dallas Police Department Racing / Speeding Dashboard June 2022

Racing / Speeding Hotspots

Takeover Locations



- Legend**
- ★ January (3)
 - ★ February (29)
 - ★ March (2)
 - ★ April (1)
 - ★ May (1)

0 1.25 2.5 5 Miles

Date/Time: 6/10/2022 4:09 PM

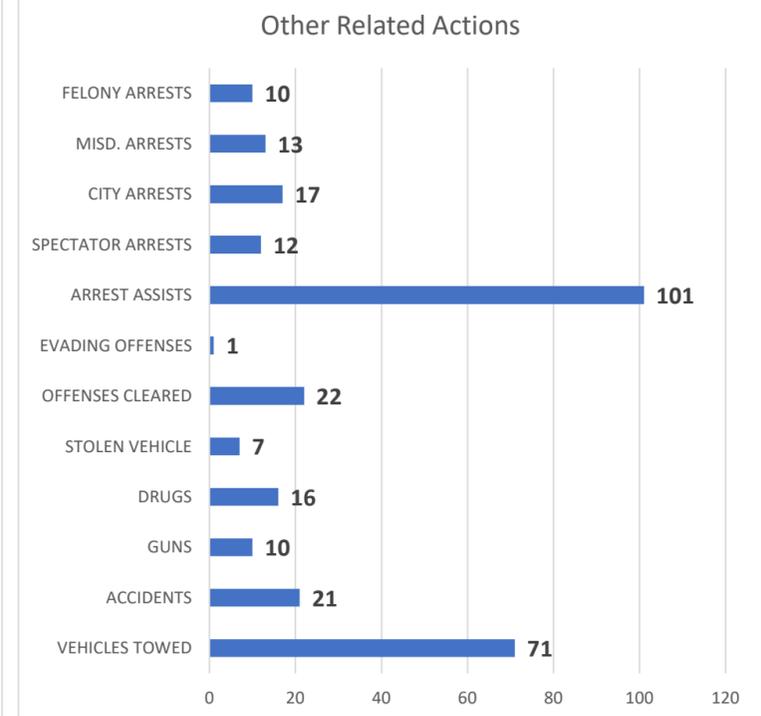
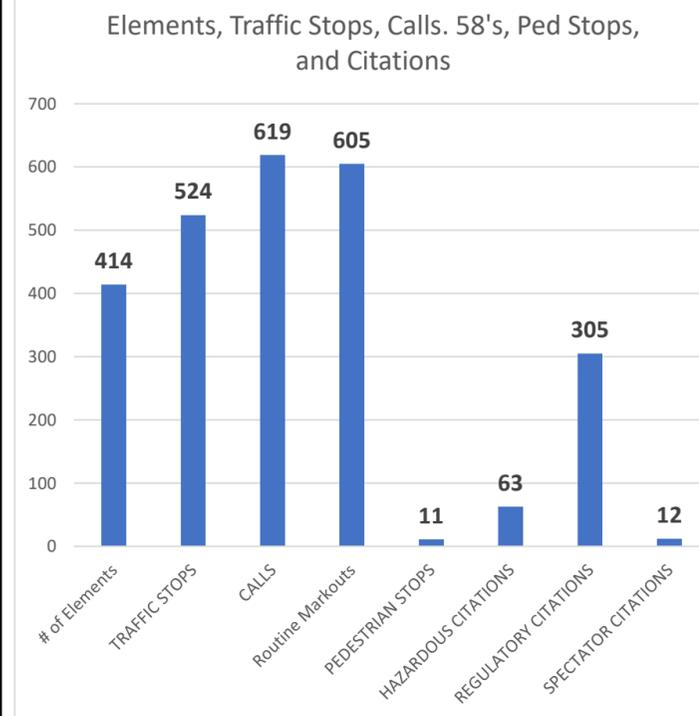
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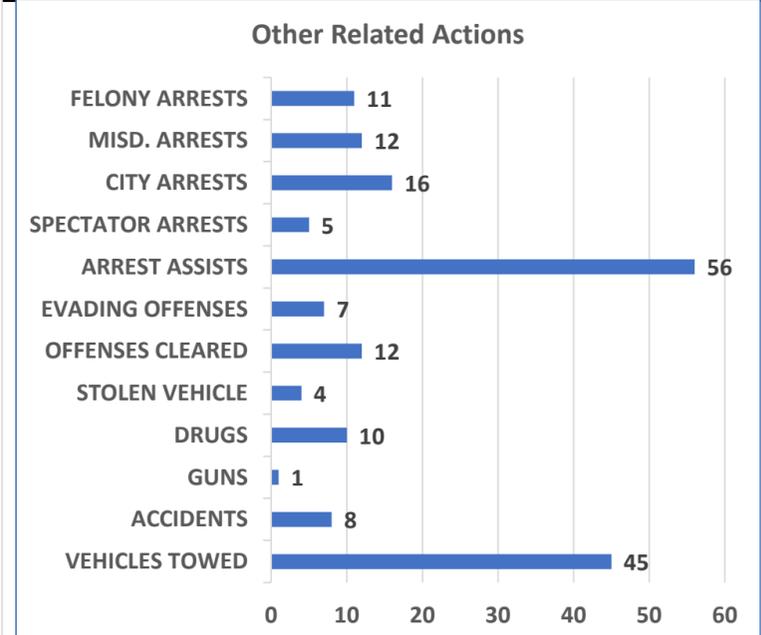
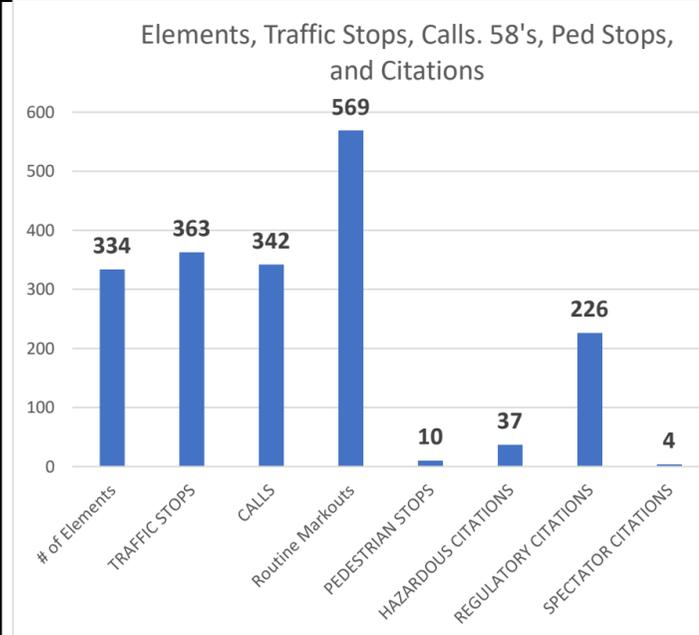
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Racing / Speeding Operational Activity

May



June



Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (June) 2022

Call Center Staffing



- Total Call Takers
- Total Vacancies

*911 Operator Staffing
 Senior Call Takers – 6
 *Call Takers -110
 *Trainees – 8
 Total on Staff – 124
 Total Staff Authorized – 141



June 2022
 Service Level

97.48%



YTD Service Level
 Jan 1 – June 30, 2022

98.04%



Average Answer Time
 June 2022

0:04



June 2022
 Total 911 Calls

154,464



Call Takers in Training

8



Call Takers in Background

8

Service Level Comparison

Month	FY'22	FY'21	FY'20
October	88.83%	68.97%	86.31%
November	94.57%	73.94%	87.48%
December	97.60%	71.90%	81.07%
January	98.07%	72.54%	87.95%
February	99.01%	52.91%	87.88%
March	98.16%	56.59%	86.66%
April	97.87%	60.24%	93.70%
May	97.82%	41.51%	85.97%
June	97.48%	55.04%	74.44%
July		81.88%	65.95%
August		88.27%	59.02%
September		85.85%	59.96%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

Month	FY'22	FY'21	FY'20
October	169,217	165,038	173,659
November	146,055	154,647	159,210
December	155,427	158,259	166,926
January	142,329	152,558	159,697
February	126,752	165,670	151,362
March	149,460	170,351	156,845
April	154,103	169,187	130,603
May	162,569	193,895	159,843
June	154,464	187,044	166,962
July		183,655	175,203
August		163,077	179,692
September		160,078	165,929

FY' 21 Total **2,023,459** FY' 20 Total **1,945,931** = 3.98% (increase)



DFR Executive Summary for Month Ending: June 2022



138,504

Total 911 DFR Incidents
Incidentes totales de 911 DFR

83%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

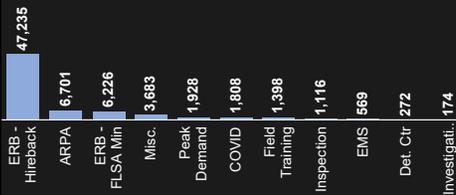
38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

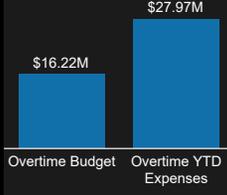
87%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

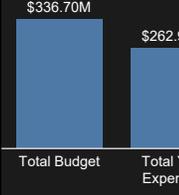
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



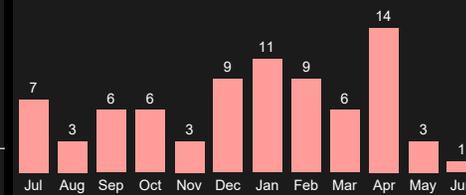
Sworn Overtime Presupuesto de Horas Extras



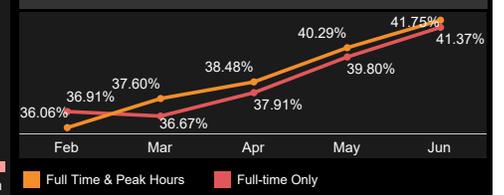
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



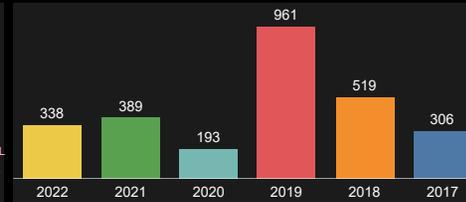
Sworn Staffing & Hiring Categorías de Personal

	2020	2021	2022
EMS & Emergency Respo..	1,599	1,680	1,628
Dispatch Comms & GIS	65	59	61
Fire Prevention & Inspectl..	101	90	96
Training & Recruitment	171	96	146
Arson Investigation EOD	22	22	27
Aircraft Rescue Fire Fight..	37	35	35
Total Staff	1,995	1,982	1,993
Number of Frontline Paramedics			786
Total Number of Active Paramedics			1,426

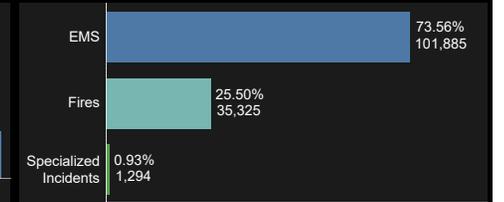
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



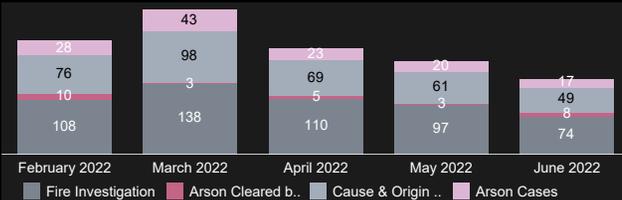
Smoke Detector Installs Instalaciones de Alarma de Humo



Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



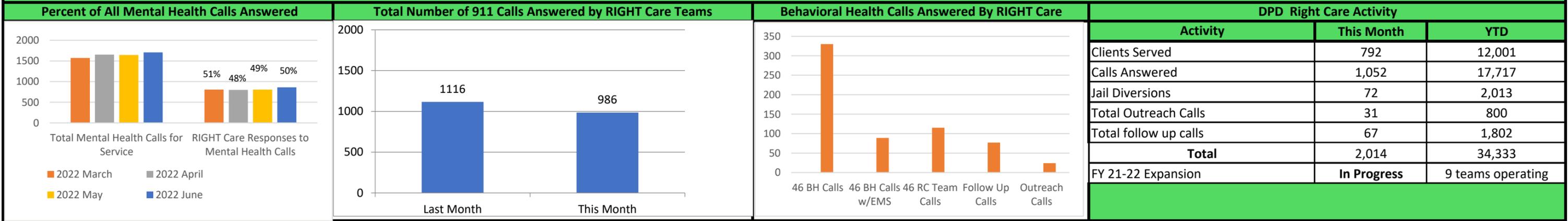
Academy Breakdown Información de la Academia

Class:	363	364	365	366	367	368
# of Trainees	14	13	17	18	14	18
Start Date	Jul-2021	Jul-2021	Oct-2021	Oct-2021	Feb-2022	Feb-2022
End Date	Oct-2022	Oct-2022	Feb-2023	Feb-2023	May-2023	May-2023
ERB Assigned	Dec-2022	Dec-2022	Mar-2023	Mar-2023	Jun-2023	Jun-2023

* YTD-Exp - Do Not Include Encumbrances

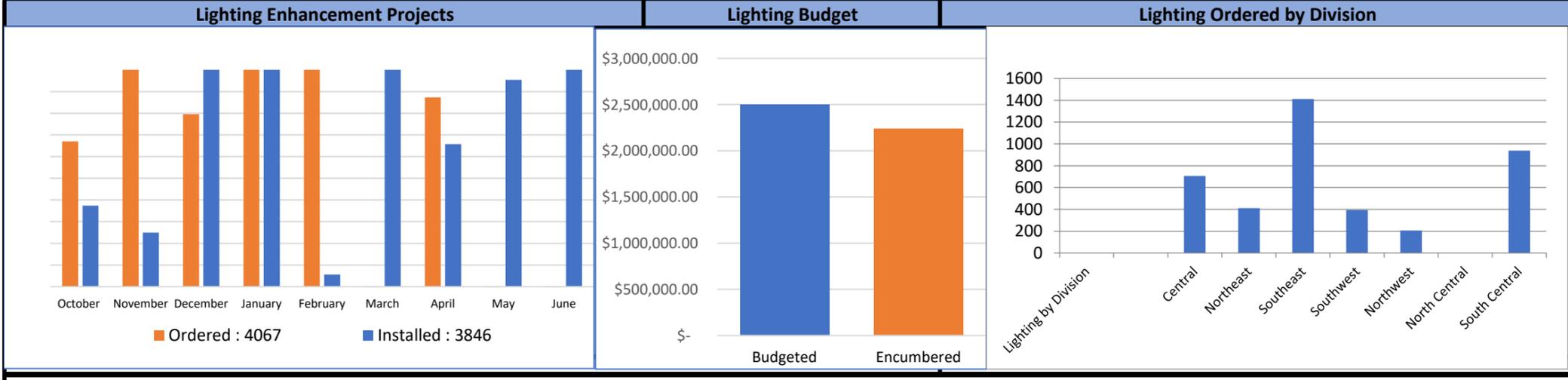
Office of Integrated Public Safety Solutions - June 2022 Dashboard

Rapid Integrated Group Healthcare Team



Nuisance Abatement			Risk Terrain Modeling Area Environmental Interventions		
Activity	This Month	YTD	Interventions	This Month	YTD
Properties Investigated	15	169	Code violations identified and worked	1611	9237
Contacts with property owners	18	277	Code cases complete by owner compliance	59	381
Meetings attended	32	393	Code cases complete through city intervention	130	979
Cases closed	0	27	Commercial business inspections	717	2034
Active Cases	New Case	YTD	Vacant lots remediated	99	529
Central Open Cases	0	1	Zoning cases worked	404	1870
Northeast Open Cases	0	7	Substandard structure cases worked	288	2512
Southeast Open Cases	0	11	Effectiveness Measure: Percentage Increase or Decrease Malcolm X/Marburg Illinois Ave		
Southwest Open Cases	0	5	Calls for police this year vs last year	1%	-33%
Northwest Open Cases	0	6	Criminal offenses this year vs last year	21%	33%
North Central Open Cases	0	4	Multifamily Inspection & Compliance Action Team		
South Central Open Cases	0	12	Activity	This Month	YTD
Total Cases	0	46	Multifamily Property Deficiencies Identified	220	422
Staffing	Authorized	Current	Deficiencies Addressed by Property Owner	77	187
Sergeant	1	1	In Progress Deficiencies to be Addressed	143	235
Detectives	7	5			
Intelligence Officer	1	1			

City Funded Violence Interruption Programs		
Youth Advocate Programs		
Activity	This Month	Year to Date
Violence Interruption Contacts	5	622
Mentoring Contacts	7	551
Social Service Referrals	21	305
Employment Opportunity Referral	0	373
Hospital Response	0	1
Community Engagement Events	2	91
Coordination Meetings	3	118
Youth Programs	2	55

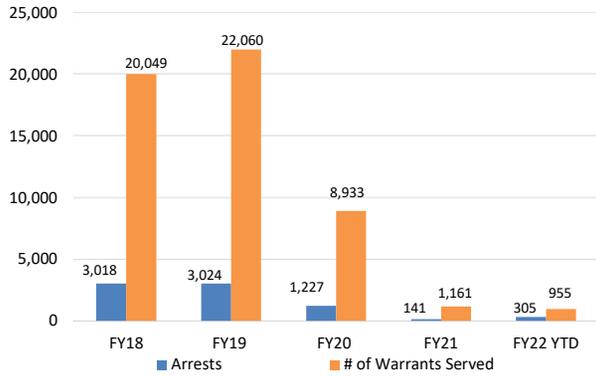


Crisis Intervention Team		
Referrals Received	This Month	Year to Date
DFR Referral	9	40
DPD Referral	115	371
Community Referral	3	21
Clients Served	This Month	Year to Date
Verified Social Service Referrals	83	208

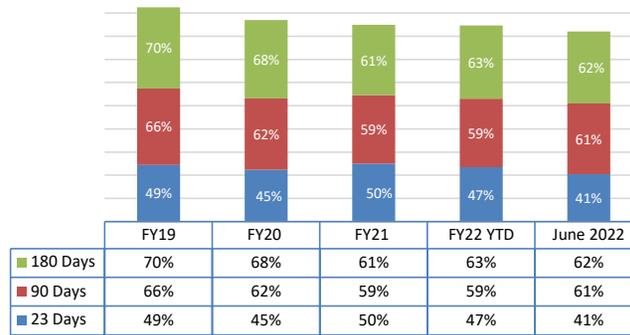
CIT Field Operations launched in February 2022. Teams continue to add capacity and capability to respond to residents in crisis. Expected monthly response volume is projected to rise to 120 field responses monthly by June 2022.

Municipal Court Dashboard: Month Ending June 30, 2022

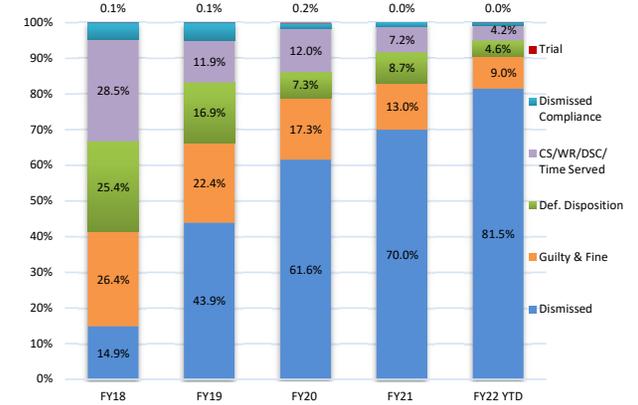
Warrant Enforcement



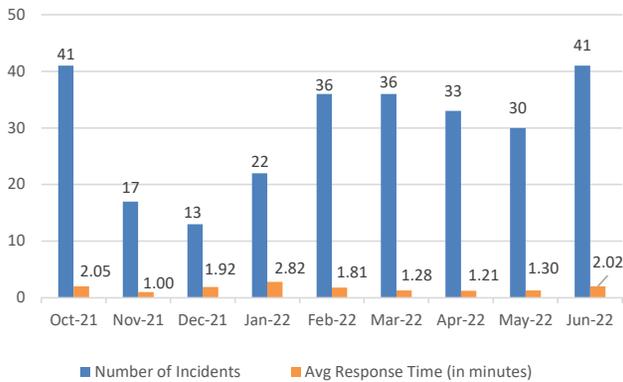
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



Courthouse Dispositions



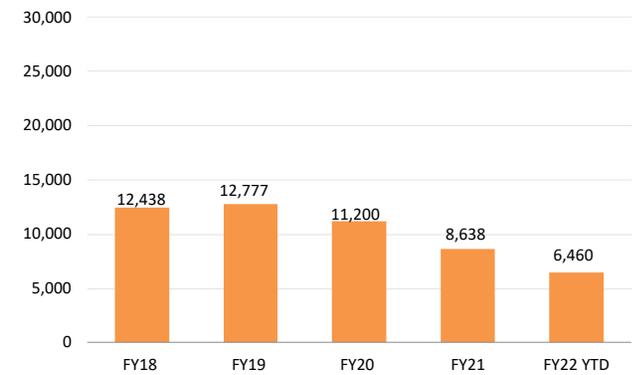
Security Incidents and Response Time



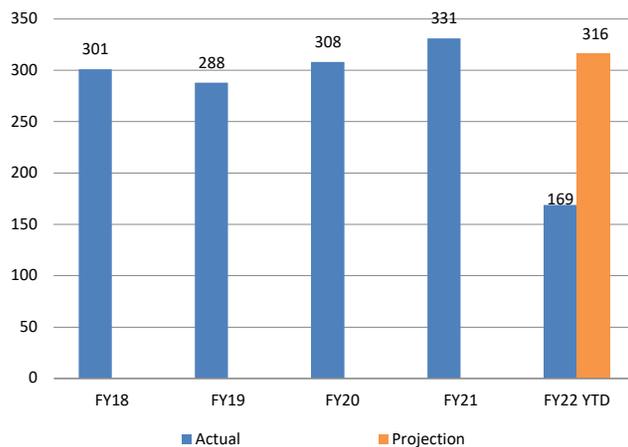
*Municipal Court Budget



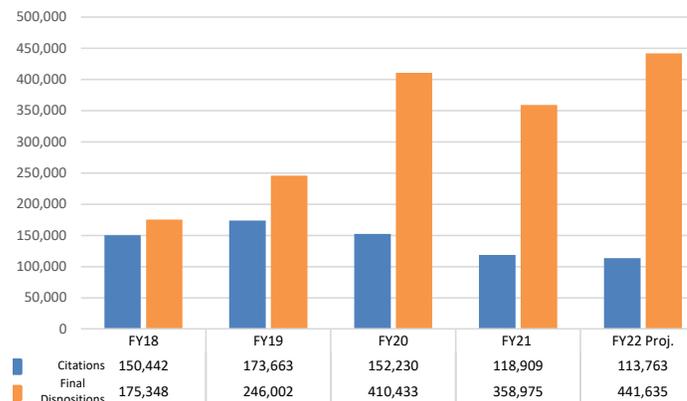
City Detention Center Book-Ins



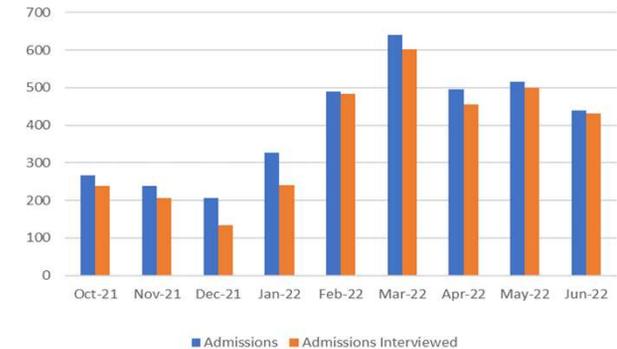
Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Jun-22	439	432	69	98.4%	16.0%	85	19.7%	6
FY22 YTD	3617	3292	478	91.0%	14.5%	583	17.7%	50