

Memorandum



CITY OF DALLAS

DATE October 15, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **City License Applications**

Attached is a list of the most recent Dance Hall, Sexual Oriented Business, Billiard Hall, and/or Amusement Center license applications received for the week of October 4, 2021 – October 8, 2021 by the Tactical and Special Operations Bureau Licensing Squad of the Dallas Police Department.

Please have your staff contact Sergeant John Page, at (214) 670- 4413 and/or by email at john.page@dallascityhall.com should you need further information.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Assistant City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity, and Inclusion
Directors and Assistant Directors

WEEKLY APPLICATION LOG REPORT

DISTRICT	NAME OF BUSINESS	STREET ADDRESS	TYPE OF LICENSE	DATE OF APPLICATION	STATUS (RENEWAL/NEW)	APPLICANT NAME
D6	11111 AMUSEMENT CENTER	11111 SHADY TRAIL #125	AC	10/5/2021	NEW	CURTIS TSUI
D13	DREAM INC	7035 E. GREENVILLE AVE	DH CLASS A	10/6/2021	NEW	EJIGU ENANU
D10	LP AMUSEMENT	LAM PHU PHAM	AC	10/6/2021	RENEWAL	LAM PHU PHAM

NINES BAR

License Definitions

- DH - Class "B" Dance Hall - Dancing Permitted Less Than Three Days a Week*
- DH - Class "C" Dance Hall - Dancing Scheduled One Day At A Time*
- DH - Class "E" Dance Hall - Dancing Permitted Seven Days A Week for Persons Age 14 through Age 18 Only*
- LH - Late Hours Permit - Can Operate A Dance Hall Until 4:00*
- BH - Billiard Hall - Billiards Are Played*
- SOB - Sexually Oriented Business - Adult Arcade / Adult Book/Video Store / Adult Cabaret / Adult Adult Theater / Escort Agency / Nude Model Studio*
- AC - Amusement Center*

Memorandum



CITY OF DALLAS

DATE October 15, 2021

TO Honorable Members of the Environment and Sustainability Committee: Paula Blackmon (Chair), Paul Ridley (Vice Chair), Carolyn King Arnold, Adam Bazaldua, Jaime Resendez, Jaynie Schultz, Chad West

SUBJECT Responses to Questions Raised during the October 4th Briefing – Water Utilities Department

Dallas Water Utilities (DWU) is providing a series of briefings over the Fall of 2021 to provide background on DWU's history of providing regional services, operations, capital, and future needs. At the October 4, 2021 Environment and Sustainability City Council Committee Meeting, an overview of the Long-Range Planning efforts for water, wastewater, and stormwater was presented. Responses to questions asked during the briefing are provided in this memo.

What is the status of the City's efforts related to lead and copper in the supply system?

The City is regulated with respect to control of lead and copper in drinking water beginning with the 1991 EPA Lead and Copper Rule. The regulation of private lines, those that connect to the City's meter box and go into the house, is not included in the federal regulations, and is not addressed in programmatic efforts by the City.

The following facts and efforts are listed below:

- Dallas' source waters are not corrosive
- Lead is not present in Dallas service lines
- Corrosion inhibitor is added to the DWU process to prevent leaching of metals, including lead
- DWU has had no exceedance at the action level of 15 parts per billion (ppb) since testing has begun
- 2021 lead sampling indicated 90th percentile to be 0.0 ppb (Not Detected)

DWU is on a reduced Texas Commission on Environmental Quality (TCEQ) required monitoring plan due to previous test results for lead and copper. The reduced plan requires monitoring at 50 sites rather than 100 sites, and we do it every three years. Sampling is conducted at the customer's tap, usually the kitchen sink, after a period of not less than 6 hrs. of stagnation (per EPA instructions). All sampling sites contain copper plumbing, some with lead solder. Two sites are schools, and 48 sites are residential homes. All sites are pre-approved by TCEQ before sampling is conducted.

Residents can view available annual reports for drinking water quality at the following web page: https://dallascityhall.com/departments/waterutilities/Pages/water_quality_reports.aspx.

DWU is proposing to add two positions related to Water Quality in FY23 to address proposed changes to the Lead and Copper Rule.

What does "reuse" mean and what is it used for in Dallas? Is this used as part of our drinking water?

DATE October 15, 2021

SUBJECT Responses to Questions Raise during the October 4th Briefing – Water Utilities Department

Water Reuse generally refers to the process of using treated wastewater (reclaimed water) for a beneficial purpose. The degree of treatment depends on the proposed use for the water. There are two major categories of water reuse: direct reuse and indirect reuse. Both categories can be used for potable or non-potable purposes. An example of direct reuse for non-potable purposes is piping reclaimed water directly from the wastewater treatment facility to a power plant for cooling purposes. An example of indirect reuse for potable purposes includes diverting reclaimed water previously discharged into the lake or stream to be treated at a water treatment plant to drinking water quality standards prior to distribution as drinking water.

Dallas currently utilizes both direct, non-potable reuse and indirect, potable reuse:

- A portion of treated wastewater in Dallas is transported via pipeline to Cedar Crest and Stevens Park Golf Courses for irrigation. During Fiscal Year 2019-20, DWU transported approximately 3.5 million gallons of treated wastewater to the two golf courses.
- Dallas has a water right to reuse Dallas' Central and Southside Wastewater Treatment Plant discharges and the discharges from the Town of Flower Mound and City of Lewisville wastewater treatment plants. During Fiscal Year 2019-20, DWU diverted 5.3 billion gallons of treated wastewater discharges from the Elm Fork of the Trinity River and treated this water to drinking water quality standards for distribution. There are multiple wastewater discharges in the watershed of each of Dallas' water supply reservoirs, therefore, treated wastewater effluent has been incorporated into Dallas' water supplies for decades. The "reuse" designation only applies to reclaimed water that has an associated water rights permit.

Is the water treatment process adequate for PFAS removal or other? What is our responsibility? What is regulated?

While the City of Dallas drinking water treatment processes meets or exceeds all regulatory requirements, they do not remove Per- and Polyfluorinated substances, also referred to as PFAS. PFAS are a group of man-made chemicals used primarily in consumer products to make them non-stick and water resistant. Unfortunately, the characteristics that make them useful are the reason they persist in the environment and build up, in our bodies and the bodies of animals.

There are currently no federal regulatory compliance standards for PFAS chemicals. The US EPA is initiating steps to evaluate the need to develop a standard and included PFAS in the Third Unregulated Contaminant Monitoring Rule (UCMR3). Dallas is obligated to participate in the UCMR3 monitoring effort, in which water samples from representative sites within our water system are analyzed for PFAS.

The EPA has issued a health advisory for two PFAS chemicals which describes non-regulatory concentrations of drinking water contaminants at, or below which, adverse health effects are not anticipated to occur over specific exposure durations. The US EPA established a health advisory level of 70 parts per trillion. At levels above 70 parts per trillion, water systems are expected to investigate further and promptly notify their State drinking water regulatory agency.

In September 2021, DWU conducted UCMR3 monitoring. All but two DWU sites reported 'non-detect' for PFAS chemicals. The exceptions included the Bachman WTP Tap sample which

DATE October 15, 2021

SUBJECT Responses to Questions Raise during the October 4th Briefing – Water Utilities Department

tested positive for Perfluorohexanoic acid (not one of the two with a health advisory) at a level of 9.83 parts per trillion. The second sample from Lake Tawakoni tested positive for Perfluorooctanesulfonic acid at a level of 12.2 parts per trillion. In this instance, the analysis results are far below the established health advisory.

Although DWU treatment strategies are designed to address regulatory compliance standards, we are continuously evaluating constituents of emerging concerns to determine if they are present in our waters, and if so, at what levels, and if necessary due to changing regulations, develops steps to address such constituents.

What is the approach to address Stormwater capital needs? Short term, long term, debt and potential infrastructure bill or other?

Stormwater capital needs are currently addressed through the City's Bond Program and a small pay-as-you-go capital program. A 5-year capital improvement plan is updated every year as part of the department's budgeting process. A portion of stormwater rates are used for pay-as-you-go financing of the capital improvements identified in the 5-year plan. Pay-as-you-go financing is not sufficient to keep pace with capital needs to maintain existing infrastructure and make necessary improvements to protect property and the public from flooding.

The long-term solution is to build an adequately sized and sustainable capital program. This will be accomplished by issuing debt and financing capital costs similar to the way the water and wastewater side of the utility operates. In the short term, DWU is prepared to apply for and use any available infrastructure bill funds or other government appropriations to help deliver eligible projects. We will also complete master planning efforts to determine the appropriate size capital program and create a roadmap for getting there. This initial planning effort is underway in the form of a comprehensive storm drainage assessment that is anticipated to be completed within the next 12-15 months.

With this roadmap, the utility will need to make sure adequate stormwater fees are being collected each year to appropriately fund a sustainable capital program. Low interest loan programs (and in some cases grants) offered by state and federal agencies will also be pursued as appropriate to deliver projects in the most efficient and economical manner.

If you have any questions, please contact Terry Lowery, Director of Dallas Water Utilities.



Majed A. Al-Ghafry, P.E.
Assistant City Manager

- c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
- Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE October 15, 2021

TO Honorable Mayor and City Council

SUBJECT **Removal of Victim Data from the Dallas Open Data Portal**

On August 18, 2021, the Office of Data Analytics and Business Intelligence (DBI) [briefed the City Council](#) on its efforts to rebuild the [Open Data Portal](#). We publish relevant City data and information about data on the portal – for transparency and accessibility as well as to promote a data-centric operating model throughout the organization. In the rebuilding process, DBI raised concerns about published crime victim data. Subsequent conversations with law enforcement partners and research of other open data portals across the country validated the staff's concerns.

While crime data is still available on the Open Data Portal, staff has removed victim data components with personal identifying information of crime victims out of an abundance of caution. To be clear, there is no breach or data loss. The victim data still exists, but to protect crime victims, the data is no longer available to the public on the Open Data Portal for the following reasons:

- The risk of revictimization: By publishing personally identifiable information, perpetrators of crimes could determine that victims have reported the crime and risk opening victims up to reprisals or revictimization.
- The chilling effect on cooperation with law enforcement authorities: Should victims become aware that their personally identifiable information has become part of publicly accessible data, victims may choose not to report crimes committed against them. By not reporting crimes, the publication of this data risks preventing law enforcement from investigating crimes, discourages future crime reporting, and could prevent victims from receiving justice.
- Privacy-related best practices: The National Institute of Standards and Technology Privacy Control Framework category on disassociated data processing states that published data should be “processed to limit the identification of individuals and inferences about those individuals’ activities” (e.g., data that could identify crime victims).

DBI staff will brief the Public Safety Committee on these issues so that the committee can make a policy decision about how the City approaches publishing sensitive data. Should you have any immediate questions or concerns please reach out to Dr. Brita Andercheck, Director of the Office of Data Analytics and Business Intelligence, at Brita.Andercheck@DallasCityHall.com.

M. Elizabeth Reich
Chief Financial Officer

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE October 15, 2021

TO Honorable Mayor and City Council

SUBJECT **Re-Opening of Love Connection for Employee Parking Only**

On November 1, 2021, the Department of Aviation plans to move employee parking from the on-site parking garages back to the Love Connection Remote Lot at 6814 Harry Hines Boulevard. Before the pandemic, employees parked at this location, but were moved to adhere to State and County social distancing protocols and to save money on shuttling costs.

As vaccinations for COVID-19 were made widely available, the number of customers steadily increased through Dallas Love Field which also increased the occupancy in the parking garages to as high as 90%. Both Garages A and B have been closed due to full capacity nearly every weekend in August, September and October. This was an indication to airport management that it is time to move the employees out to utilize the 1,800 parking spaces for customers.

To help expedite the process before the Thanksgiving and Christmas holiday seasons, Southwest Airlines (SWA) has agreed to provide the shuttle service for the Department of Aviation until a long-term contract is secured.

In preparation for the employees' return, repairs have been made to the parking lot such as: adding cameras around the lot, updating lighting, adding additional security and shuttle stops for social distancing, and the demolition of an abandoned building surrounding the area.

The airport management has also been keeping all airport employees (i.e., Southwest Airlines, TSA, Concessions' employees and other tenants) up-to-date on the status for the return to Love Connection on November 1.

If you need further information, feel free to contact Mark Duebner, Director of Aviation at 214-670-6077.

A handwritten signature in blue ink, appearing to read 'Majed A. Al-Ghafry'.

Majed A. Al-Ghafry
Assistant City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE October 15, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **S&P Global Ratings Assigns New 'A' Rating and Stable Outlook for City of Dallas Hotel Occupancy Tax Revenue Refunding Bonds – RATING ACTION**

On October 7, 2021, S&P Global Ratings (S&P) assigned its 'A' credit rating and stable outlook to the anticipated Hotel Occupancy Tax (HOT) Revenue Refunding Bonds, Series 2021, and affirmed the 'A' rating on the City of Dallas' 2009 civic center convention complex revenue refunding and improvement bonds with a revised outlook to stable from negative. The anticipated bonds are currently scheduled for a negotiated sale on October 19 to refund the outstanding Series 2009 Convention Center bonds for savings. The pledged revenues securing the bonds are 4.718 percent of the net 7 percent hotel occupancy tax collected within the City, excluding HOT generated at the convention center hotel.

According to the S&P report, the City's "'A' rating on the bonds reflects Dallas' "very strong and robust economy," "a return to positive month-over-month growth in pledged revenue collections following historical lows in 2020 and 2021," "adequate debt service coverage "with anticipation of improvement in the near term," "a debt service reserve fund that will be funded with cash at average annual debt service", and "an additional bonds test of 1.25x average annual debt service." Additionally, S&P "analyzed social, environmental, and governance risks relative to Dallas' economy, management, financial measures, and debt and liability profile, and determined that none of these present unusual risk."

The rating decision by S&P on the bonds is yet another positive reinforcement to the City's credit profile, fueled by prudent financial management and strategic efforts to support our vibrant local economy. Attached is the rating report provided by S&P.

Please let me know if you need additional information.

A handwritten signature in blue ink that reads "M. Elizabeth Reich".

M. Elizabeth Reich
Chief Financial Officer

[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff

Jon Fortune, Assistant City Manager
Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

RatingsDirect®

Summary:

Dallas; General Obligation; Miscellaneous Tax

Primary Credit Analyst:

Andy A Hobbs, Dallas + 1 (972) 367 3345; Andy.Hobbs@spglobal.com

Secondary Contact:

Kristin Button, Dallas + 1 (214) 765 5862; kristin.button@spglobal.com

Table Of Contents

Rating Action

Stable Outlook

Credit Opinion

Related Research

Summary:

Dallas; General Obligation; Miscellaneous Tax

Credit Profile

US\$236.595 mil hotel occup tax rev rfdg bnds ser 2021 due 08/15/2038

Long Term Rating A/Stable New

Dallas misc tax (Civic Ctr Convtn Complex) (ASSURED GTY)

Unenhanced Rating A(SPUR)/Stable Outlook Revised

Many issues are enhanced by bond insurance.

Rating Action

S&P Global Ratings has revised the outlook to stable from negative and affirmed the 'A' rating on the City of Dallas' 2009 civic center convention complex revenue refunding and improvement bonds. At the same time, we have assigned an 'A' rating to Dallas' \$236.5 million hotel occupancy tax revenue refunding bonds series 2021, which will refund the existing 2009 bonds. The outlook is stable.

We have applied our priority-lien tax revenue debt criteria (published Oct. 22, 2018), which factors in the strength and stability of pledged revenues and the general credit quality of the municipality where taxes are distributed or collected, known as the obligor's creditworthiness (OC). Our view of the OC does not currently limit the priority-lien rating.

The bonds constitute special obligations of the city, payable from and secured by a lien on and pledge of 4.718% of a 7% hotel occupancy tax. The current provisions of Chapter 351 authorize the city to levy and collect a tax at any rate not to exceed 7% of the price paid for hotel rooms located within the corporate limits of the city. The city currently levies the Chapter 351 Hotel Tax at the maximum rate of 7%. Proceeds from the sale of the bonds will be used to refund the city's 2009 civic center convention complex bonds for a projected net present value savings. The existing 2009 bonds are secured by the same 4.718% portion of the 7% hotel tax, as well as gross revenues and income received by the city as a result of renting, leasing, or otherwise operating the business affairs of the civic center.

Credit overview

The city is wholly refunding its existing 2009 civic center issuance with the new bonds. Despite a significant and material drop in pledged hotel tax revenues caused by disruptions due to the COVID-19 pandemic, revenues are returning to more traditional norms as hotel stays are rebounding from historical lows, which is reflected in the rating and change to stable outlook. While 2020 annual pledged revenue collections indicate maximum annual debt service (MADS) coverage of 1.36 times, more recent trends show significant improvement. If improved trends continue at approximately 72% of 2019 collections based on 2021 collections from May 2021, pledged revenue collections for 2022 would show 1.6x coverage. If more recent months of collections are taken into consideration, projected MADS coverage improves to 1.89x. A steady growth trend without material decline or return to stress scenario which was experienced in April and May 2020, coverage of MADS could improve to above 2x in the outlook horizon.

The local economy in Dallas remains vibrant and robust, fueled by population growth. In 2021, 852 new hotel rooms

have either opened or are under construction, which should support near-term growth in pledged revenues. While the city has discussed potential future renovation or expansion projects associated with the civic center, no definitive plans for future debt have been established. The city has not issued new money bonds, which would leverage the existing hotel tax revenue stream, since 2009. Given an upward trajectory of pledged hotel taxes, we expect adequate debt service coverage will improve to strong debt service coverage, commensurate with pledged revenue growth.

The rating reflects our view of:

- Dallas' favorable location in the region and greater Dallas Fort Worth MSA;
- A return to positive month-over-month growth in pledged revenue collections following historical lows in 2020 and 2021;
- Adequate coverage of MADS of 1.36x, based on 2020 annual collections;
- A debt service reserve fund that will be funded with cash at average annual debt service; and
- An additional bonds test of 1.25x average annual debt service.

Environmental, social, and governance factors

We analyzed social, environmental, and governance risks relative to Dallas' economy, management, financial measures, and debt and liability profile, and determined that none of these present unusual risk in our analysis.

Stable Outlook

Downside scenario

We could consider a lower rating if significant decreases in pledged revenues result in materially weaker debt service coverage or if our view of the Dallas economy weakens. Additional leveraging of the pledged hotel taxes through additional borrowing could also dilute coverage and put negative pressure on the rating. We could also lower the rating if Dallas' general creditworthiness deteriorates.

Upside scenario

Although unlikely in the near term, we could consider a higher rating if revenue growth produces a sustained trend of consistently stronger debt service coverage.

Credit Opinion

Economic fundamentals: Very strong and robust economy

We consider Dallas' economy very strong. The city, with an estimated population of 1.3 million, is in Collin, Dallas, and Denton counties in the Dallas-Fort Worth-Arlington, TX MSA, which we consider broad and diverse. Despite the ongoing pandemic and disruptions in the local economy, steady growth in market value and population should support near-term stability. Dallas is the hub of business in North Texas. The region is home to 42 Fortune 1000 companies, 16 of which are in Dallas, including nine Fortune 500 companies. The city is centrally located in the U.S. and is a draw for tourism and conventions alike. Sustained annual increases in market value, population growth, and in-migration, and positive employment metrics continue to bolster Dallas' local economy and further ground the city as a major

economic hub in the country. Dallas and the greater metro area remain a desirable location for new business as well as for relocations of corporate headquarters. The strong economic expansion is represented in robust annual market value growth since 2011.

The pandemic has affected economic metrics, most notably unemployment. However, data indicate travel, tourism, and hotel stays are returning to more traditional patterns following historical lows in 2020 and 2021. Hotels with 300 and greater rooms represent a significant part of the Dallas hotel inventory of hotels. Many of these hotels generate a significant portion of their room night demand from meeting and group activity. While group activity is slower to return, demand at hotels concentrating on commercial and leisure has already significantly returned to more positive operations. In the past five years, 47 hotels with a total of 5,138 rooms opened in the city, boosting the supply of hotel rooms by 15.7%. Two additional hotels have opened in 2021, the 255-room Marriott Dallas Uptown and the 91-room Fairfield Inn. In 2021, hotels have added or are building 852 new rooms. We expect the breadth and depth of Dallas' robust economy will remain a credit strength.

Coverage and liquidity: Adequate with anticipation of improvement in the near term

We assess 1.36x coverage of MADS, as provided by 2020 pledged hotel tax collections, as adequate. In the past several years, pledged hotel taxes (4.718% of the city's 7% hotel tax) have fluctuated significantly, with a steady growth trend followed by 2020's 38% year-over-year decline from the previous year. For fiscal 2021, year-to-date revenue collections have been steadily rising since March. March 2021 was the first month of significant recovery from the pandemic for the hotel market in Dallas, with the number of occupied room nights divided by the number of available room nights rising over 50% for the first time since February 2020. However, weak collections in October year 2021 through February 2021 when compared with the previous year will influence annual pledged revenue collections. For fiscal 2021, year-to-date expectations are for pledged revenues to total \$25.5 million, which represents only a modest decline from 2020 and provides 1.30x MADS coverage. Yet, coverage continues to improve on a month-to-month basis in 2021. If improved trends continue at approximately 72% of 2019 collections based on 2021 collections from May of 2021, pledged revenue collections for 2022 would show 1.6x coverage. If more recent months of collections are taken into consideration, projected MADS coverage improves to 1.89x. A steady trend of improving collections and subsequent debt service coverage is incorporated in our rating and stable outlook.

Bond provisions include an additional bonds test of 1.25x average annual debt service. Additional liquidity for debt service on the bonds is provided by a debt service reserve equal to average annual debt service, which is expected to be cash funded. Despite pledged revenue collections below historical norms, if they continue to rise, they could exceed fiscal 2019 collections as early as 2023.

Volatility: Moderate

We assess the volatility of pledged revenues to determine the likelihood of the availability of revenues during different economic cycles. We have two levels of volatility assessment: macro and micro.

Our macro volatility assessment begins with an assessment of the historical volatility of the economic activity being taxed, and includes an analysis of societal, demographic, political, and other factors that could affect these activities. Based on the variance of national economic activity that we believe most closely represents the taxing base over multiple economic cycles, we use historical volatility to inform our opinion on expectations of future volatility as it

relates to hotel taxes.

On a micro level, considering stable collections, coupled with a broad base, we see no internal or external influences that we believe improve or weaken the macro assessment of volatility as moderate. Although fluctuations could occur relative to economic cycles, historical trends inform our view of pledged hotel tax collections that we believe have been relatively stable. We note the material decline in collections during the 2020 and 2021 period as a direct result of the pandemic and restrictions on travel and leisure industries. However, we also note that through calendar 2021, pledged hotel tax collections have returned to month-over-month gains.

Obligor linkage: Close

In our view, the issuer does not benefit from limited operations or extraordinary expenditure flexibility, and we believe pledged revenues have some exposure to operating risk, leading to a one-notch upward limitation compared with the city's general creditworthiness. Although pledged revenues will support debt service first, the flow of funds for the pledged revenues allows management to use excess revenue for qualifying expenditures, and we consider the hotel tax and use of revenue within Dallas' direct control and exposed to operating risk. Therefore, under our priority-lien criteria, we believe there is a close relationship between the priority-lien pledge and the obligor's pledge.

Rating linkage to Dallas

We assess the city's general operations because we view overall creditworthiness as a key determinant of an obligor's ability to pay all its obligations, including bonds secured by a special tax.

The strength of Dallas' local economy and tax base is grounded in solid population growth and commercial and residential development that has occurred in the past decade. In fiscal 2020, the city recorded a stable fiscal performance through cost-saving measures and cuts in discretionary spending to maintain budget stability in the face of a difficult revenue environment. Dallas faces hurdles in fiscal 2021 as the COVID-19 pandemic remains a negative influence on the economy and some revenue streams. Although its stable financial performance, very strong reserve and liquidity position, and very strong fiscal management practices provide a cushion and counteract the negative effects of the pandemic, the city faces high fixed costs and weak funded status of its pension plans.

For more information on the city's general creditworthiness, see the summary analysis published Sept. 25, 2020, on RatingsDirect.

Related Research

- Through The ESG Lens 2.0: A Deeper Dive Into U.S. Public Finance Credit Factors, April 28, 2020

Certain terms used in this report, particularly certain adjectives used to express our view on rating relevant factors, have specific meanings ascribed to them in our criteria, and should therefore be read in conjunction with such criteria. Please see Ratings Criteria at www.standardandpoors.com for further information. Complete ratings information is available to subscribers of RatingsDirect at www.capitaliq.com. All ratings affected by this rating action can be found on S&P Global Ratings' public website at www.standardandpoors.com. Use the Ratings search box located in the left column.

Copyright © 2021 by Standard & Poor's Financial Services LLC. All rights reserved.

No content (including ratings, credit-related analyses and data, valuations, model, software or other application or output therefrom) or any part thereof (Content) may be modified, reverse engineered, reproduced or distributed in any form by any means, or stored in a database or retrieval system, without the prior written permission of Standard & Poor's Financial Services LLC or its affiliates (collectively, S&P). The Content shall not be used for any unlawful or unauthorized purposes. S&P and any third-party providers, as well as their directors, officers, shareholders, employees or agents (collectively S&P Parties) do not guarantee the accuracy, completeness, timeliness or availability of the Content. S&P Parties are not responsible for any errors or omissions (negligent or otherwise), regardless of the cause, for the results obtained from the use of the Content, or for the security or maintenance of any data input by the user. The Content is provided on an "as is" basis. S&P PARTIES DISCLAIM ANY AND ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, FREEDOM FROM BUGS, SOFTWARE ERRORS OR DEFECTS, THAT THE CONTENT'S FUNCTIONING WILL BE UNINTERRUPTED OR THAT THE CONTENT WILL OPERATE WITH ANY SOFTWARE OR HARDWARE CONFIGURATION. In no event shall S&P Parties be liable to any party for any direct, indirect, incidental, exemplary, compensatory, punitive, special or consequential damages, costs, expenses, legal fees, or losses (including, without limitation, lost income or lost profits and opportunity costs or losses caused by negligence) in connection with any use of the Content even if advised of the possibility of such damages.

Credit-related and other analyses, including ratings, and statements in the Content are statements of opinion as of the date they are expressed and not statements of fact. S&P's opinions, analyses and rating acknowledgment decisions (described below) are not recommendations to purchase, hold, or sell any securities or to make any investment decisions, and do not address the suitability of any security. S&P assumes no obligation to update the Content following publication in any form or format. The Content should not be relied on and is not a substitute for the skill, judgment and experience of the user, its management, employees, advisors and/or clients when making investment and other business decisions. S&P does not act as a fiduciary or an investment advisor except where registered as such. While S&P has obtained information from sources it believes to be reliable, S&P does not perform an audit and undertakes no duty of due diligence or independent verification of any information it receives. Rating-related publications may be published for a variety of reasons that are not necessarily dependent on action by rating committees, including, but not limited to, the publication of a periodic update on a credit rating and related analyses.

To the extent that regulatory authorities allow a rating agency to acknowledge in one jurisdiction a rating issued in another jurisdiction for certain regulatory purposes, S&P reserves the right to assign, withdraw or suspend such acknowledgment at any time and in its sole discretion. S&P Parties disclaim any duty whatsoever arising out of the assignment, withdrawal or suspension of an acknowledgment as well as any liability for any damage alleged to have been suffered on account thereof.

S&P keeps certain activities of its business units separate from each other in order to preserve the independence and objectivity of their respective activities. As a result, certain business units of S&P may have information that is not available to other S&P business units. S&P has established policies and procedures to maintain the confidentiality of certain non-public information received in connection with each analytical process.

S&P may receive compensation for its ratings and certain analyses, normally from issuers or underwriters of securities or from obligors. S&P reserves the right to disseminate its opinions and analyses. S&P's public ratings and analyses are made available on its Web sites, www.standardandpoors.com (free of charge), and www.ratingsdirect.com (subscription), and may be distributed through other means, including via S&P publications and third-party redistributors. Additional information about our ratings fees is available at www.standardandpoors.com/usratingsfees.

STANDARD & POOR'S, S&P and RATINGSDIRECT are registered trademarks of Standard & Poor's Financial Services LLC.

Memorandum



CITY OF DALLAS

DATE October 15, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – October 14, 2021**

New Updates

[Encampment Resolution \(Cleaning\) Schedule October 13th, 2021](#)

OHS Street Outreach team kicked off the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Initiative on October 1st, using 311 data and sites identified in the field to develop and implement the outreach and resolution via housing approach briefed to City Council on August 4th. The DRTRR encampment resolutions team, co-led by OHS and MDHA, is now addressing the first round of target encampments. Look for additional reports as these sites are closed. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS).

Please see the attached schedule for homeless encampment cleaning the weeks of October 12th– October 15th and October 18th – 22nd. Please note that these will be for debris removal and outreach only. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free sharing this tool with residents. Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

City Manager's Corner

Children's Services Manager Sandra King was called a "model of customer service" by a happy library visitor last week. Mr. Armstrong came to the J. Erik Jonsson Central Library to visit the Vital Statistics office. Sandra was stationed at the building entrance greeting customers as they arrived. Her interaction with Mr. Armstrong made such an impression that he asked to speak to her supervisor. Paraphrasing Mr. Armstrong: "She asked my name and made the interaction personal to the point that I forgot what I was there for. She made me feel that I had her undivided attention. I watched her greet everyone who came in the same way she greeted me, even if they didn't respond." Mr. Armstrong said Sandra showed "real character and a kind of customer service that doesn't exist anymore." Sandra, thank you for what you do every day, we appreciate these personal



DATE October 15, 2021
SUBJECT **Taking Care of Business – October 14, 2021**

connections with residents. This week's recognition is well deserved, thank you for exemplifying excellence!

[Liz Cedillo-Pereira Named 2021 Individual DiversityFIRST™ Leadership Award Winner](#)

I am pleased to announce that Chief of Equity and Inclusion Liz Cedillo-Pereira has been honored by the Texas Diversity Council as a 2021 Individual DiversityFIRST™ Leadership Award winner. The award recognizes and commends organizations and individuals for outstanding achievements and sustained commitment to the pursuit of diversity, equity, and inclusion in the community and workplace. Liz was appointed as the Chief of Equity and Inclusion in August 2019 after serving as the founding Director of the City of Dallas' Office of Welcoming Communities and Immigrant Affairs. Since her appointment, Liz has overseen the establishment of the Office of Equity and Inclusion, the Broadband and Digital Equity Strategic Plan, and the forthcoming citywide Racial Equity Plan, and works to ensure an equitable and inclusive recovery from the COVID-19 pandemic. Other honorees include the Honorable Judge Lina Hidalgo, Harris County Commissioners Court, and Brion Oaks, Chief Equity Officer for the City of Austin. Congratulations, Liz!

[311 Customer Service – Job Fair](#)

311 Customer Service (311) will be holding a job fair on Tuesday, October 19th, from 10:00 am – 2:00 pm at the Latino Cultural Center (2600 Live Oak Street). 311 will be hiring for multiple Customer Service Agent Trainee positions. These temporary CSA positions start at \$16.82 per hour, offer flexible hours, and after completing training with six months of successful performance, are converted to permanent full-time positions at \$18.17 per hour. Additionally, 311 has a 'Work from Home' program available for permanent Customer Service Agents. Bilingual candidates can earn additional language skills pay. The attached flyers can be shared to help advertise the open positions and details of the job fair. Applicants interested in learning more are encouraged to attend the job fair; staff will be on hand to answer questions, help with the online application, required assessments, and conduct interviews. All participants are encouraged to wear a mask and practice social distancing. For questions about the upcoming job fair, please contact John Johnson, Director of 311 Customer Service.

[Pegasus at the Magnolia Update](#)

Phoenix I Restoration and Construction will be providing structural repairs and a protective coating to the derrick on top of the Magnolia Hotel which supports the Pegasus. This work will include structural steel repairs to ensure continued structural integrity for the derrick that holds the Pegasus. Preliminary work at the Magnolia is scheduled to begin approximately around October 18, 2021. An area on the North East corner of the Hotel at Pegasus Plaza (Akard/Main) will have temporary walls that will be 8 feet high with restricted access to protect the scaffolding and construction area. The construction walls will be white with a safety requirements banner. Physical work on the derrick will begin mid-November and will be complete no later than April 1, 2022. Once this work is completed, we will work to get the neon lighting fully operational once again

DATE October 15, 2021
SUBJECT Taking Care of Business – October 14, 2021

along with repairing the roof crane for preventative maintenance work. Currently, there are no plans to reenable rotation of the Pegasus. Should you have questions or concerns, please contact Jennifer Scripps, Director for the office of Arts and Culture.

[Oak Cliff Municipal Center \(OCMC\) – Renovation Updates](#)

The Building Services Department (BSD) recently completed renovation of the first-floor men's restroom including energy-efficient lighting, Americans with Disabilities Act compliance, and flooring, and plumbing updates for the most heavily used restroom in the 56-year-old facility located at 320 E. Jefferson Boulevard. Similar upgrades to the adjacent women's restroom are scheduled for early 2022. For more information, please contact Errick Thompson, Director, BSD.



DATE October 15, 2021
SUBJECT Taking Care of Business – October 14, 2021

Fire Station 25 Improvements

The Building Services Department (BSD) completed kitchen renovation, electrical and plumbing upgrades at the station at 2112 56th Street in southeast Dallas in September. The ADA-complaint kitchen has new stainless-steel cabinets, shelving, center island, and commercial grade appliances, as well as energy-efficient LED lighting, fresh paint, and polished concrete flooring. This is one of several improvement projects BSD is implementing at Dallas Fire-Rescue facilities funded by \$1.5m dedicated in the FY21 budget. For more information, please contact Errick Thompson, Director, BSD



DATE October 15, 2021
SUBJECT **Taking Care of Business – October 14, 2021**

New Procurement Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ-DWU-20 425/426	Schedule A: Water and Wastewater Main Installations at 32 Locations and Schedule B: Installation of 24 Inch Wastewater Main, by Water Utilities
BJZ22-00014882	Homeless Shelter Facility Management Services
BRZ21-00017639	Transportation Services for Persons Experiencing Homelessness

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

Upcoming Events

November 18, 2021
Breakfast with Champions Registration Required https://www.sotx.org/event- detail/12676902

DATE October 15, 2021
SUBJECT **Taking Care of Business – October 14, 2021**

Look Ahead

City Council Briefings

October 20, 2021

- 2020 Decennial Census Results
- Redistricting Update

Media Inquiries

As of October 11, 2021, the City has received media requests from various news outlets regarding the following topics:

- Arsonist Arrested for Fire That Killed Dog and Injured Firefighter
- One Firefighter and Two Civilians Injured at Northeast Dallas Apartment Fire
- Dallas Morning News Details Incident Involving DFR Member Who Kicked a Man While Responding to an Incident
- Dallas Morning News Details Additional EMT License Suspensions Amid State Investigations
- Couple Escapes Home Safely After Fire Caused By Lightning Strike

The City has received other media requests from various news outlets at the following links: [Communications, Outreach and Marketing](#) or [Dallas Fire Rescue](#).

Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



F.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution (Cleaning) Schedule October 13th, 2021

LOCATION	
October 12th – October 15th	October 18th – October 22th
7591 Marvin D Love	Bonnie view @ I/20
2600 Taylor Street	Lancaster @ I/20
5000 E R L Thornton Freeway	N Central Expy @ Forest Ln
9907 Harry Hines Blvd	2600 Hickory St
North Central Expy @ Forest Lane Rd	N Central Expy @ Churchill way
11549 Ferguson Rd	Forest Ln & TI Blvd
2990 Lombardy Ln	900 Hotel Street
1600 Woodall Rodgers	2600 Dawson St



City of Dallas

WE ARE HIRING!

311 CUSTOMER SERVICE AGENT TRAINEES

Sponsored by the City of Dallas 311 Customer Service Department

OCT. 19, 2021

10 A.M. TO 2 P.M.

LATINO CULTURAL CENTER • 2600 LIVE OAK STREET

Here's an opportunity to begin a career with one of the largest cities in the country and start a career in local government. The City of Dallas 311 Customer Service Department is currently hiring for multiple vacant call center Customer Service Agent positions.

Temporary CSA positions start at \$16.82 per hour, offer flexible hours and after completing training with six months of successful performance, are converted to permanent full-time positions at \$18.17 per hour. 311 also has a Work From Home program available for permanent Customer Service Agents.

Bilingual candidates can earn additional language skills pay.

Minimum Qualifications

- High School Diploma or GED
- 1-2 years of previous call center experience or 1-2 years of customer service experience
- Ability to work various shifts, including some nights, weekends, and/or holidays
- Strong customer service and critical thinking skills
- Intermediate PC skills

City of Dallas Employee Benefits

- City of Dallas Employee Pension Plan
- Vacation, sick, and good attendance leave (once you are made permanent)
- Flexible shifts/days for work schedules
- Ability to work from home (after successfully completing 6 months of service)
- Health, Dental, Vision Insurance available
- Free life insurance and more!

We encourage all applicants to bring/wear a mask and practice social distancing.

For more information visit: <https://www.governmentjobs.com/careers/dallas>



Ciudad de Dallas

¡POSICIONES ABIERTAS!

BUSCAMOS APRENDICES DE AGENTES DE ATENCIÓN AL CLIENTE

Patrocinado por el Departamento de Atención al Cliente 311 de la Ciudad de Dallas

**19 DE OCTUBRE DE 2021
DE 10 A.M. A 2 P.M.**

CENTRO CULTURAL LATINO • 2600 LIVE OAK STREET

Aprovecha esta oportunidad para comenzar una carrera con una de las ciudades más grandes del país y en el gobierno local. El Departamento de Atención al Cliente de la Ciudad de Dallas está buscando candidatos para ocupar varias posiciones vacantes como Agente de Atención al Cliente (CSA, por sus siglas en inglés) en el centro de llamadas.

Las posiciones temporales de CSA tienen un salario inicial de \$16.82 por hora y horario flexible. Después de completar el entrenamiento y seis meses con un rendimiento exitoso, pasan a ser posiciones permanentes a tiempo completo con un salario de \$18.17 por hora. El 311 también tiene un programa de Trabajo desde Casa para Agentes de Atención al Cliente permanentes.

Los candidatos bilingües reciben un pago adicional por lenguaje.

Calificaciones mínimas:

- Diploma de Escuela Secundaria o GED
- 1-2 años de experiencia en centros de llamada o 1-2 años de experiencia en atención al cliente
- Disponibilidad de trabajar varios turnos, incluyendo algunas noches, fines de semanas, y/o días festivos
- Habilidades sólidas en atención al cliente y pensamiento crítico
- Destreza intermedia con computadoras

Recomendamos a todos los aplicantes que lleven y usen mascarilla y que practiquen distanciamiento social.

Los Beneficios de la Ciudad de Dallas incluyen:

- Plan de Pensión para Empleados de la Ciudad de Dallas
- Permiso por vacaciones, enfermedad y buena asistencia al lugar de trabajo (una vez se obtenga la posición permanente)
- Turnos o días flexibles en los horarios de trabajo
- Posibilidad de trabajar desde casa (después de completar 6 meses de servicio exitosamente)
- Seguro de Salud, Dental y Visión

Para más información, visita: <https://www.governmentjobs.com/careers/dallas>

TEXAS DIVERSITY COUNCIL

17th ANNUAL TEXAS 2021 INDIVIDUAL

DiversityFIRST™

LEADERSHIP AWARDS



Liz Cedillo-Pereira

Chief Equity & Inclusion Officer
City of Dallas
Dallas, Texas



Honorable Judge

Lina Hidalgo

Commissioners Court
Harris County
Houston, Texas



Shokare Nakpodia

President & Owner
The Mighty Group/ Dream Voice
San Antonio, Texas



Brion Oaks

Chief Equity Officer
City of Austin
Austin, Texas



Melissa Timmons

AVP-Sr. Business Development Officer
PNC Bank
Ft. Worth, Texas