

Memorandum



CITY OF DALLAS

DATE June 17, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Unsheltered Residents at Dallas Public Library**

This memorandum is to provide a quick update on the status of unsheltered residents outside the Dallas Public Library (DPL) on Young Street. Office of Homelessness Solutions (OHS), DPL, the Office of Integrated Public Safety Solutions, the Marshall's Office and the Dallas Police Department are working in collaboration to engage residents for potential transition to housing where possible.

Recently, rising temperatures have led to some cases of more spirited behavior, which is being taken into consideration in terms of how the cross-departmental teams address their eligibility for housing through resources like the Dallas R.E.A.L. Time Rapid Rehousing Initiative (DRTRR). DPL has a dedicated Homeless Engagement Coordinator to actively connect individuals experiencing homelessness with social service providers.

Furthermore, the City Manager has approved the addition of four outreach teams composed of trained outreach workers from OHS and The Bridge, our flagship shelter partner. This expansion of outreach teams will allow us to address hot spots more efficiently, expanding our capacity to meet the needs of our residents beginning July 1st.

As of the February 2022, the Point in Time Count conducted by Metro Dallas Homeless Alliance has led to a 23% reduction in unsheltered families and 26% reduction in unsheltered veterans. We have seen a slight reduction in homelessness representing the lowest count of unsheltered in the area since 2018. City departments continue to collaborate and provide resources for unsheltered residents, including OHS informational cards and OurCalling resource booklets available through the Council Director's Office. As of June 2022, over 1,385 unsheltered individuals have enrolled in the DRTRR and over 700 unsheltered individuals have been housed.

Should you have any questions, please contact Christine Crossley, Director of Homeless Solutions at christine.crossley@dallas.gov.

Putting Service First,

A handwritten signature in black ink, appearing to read 'Kimberly Bizer Tolbert'.

Kimberly Bizer Tolbert
Deputy City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors