#### Memorandum



DATE October 30, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT Taking Care of Business - October 29, 2020

#### **Encampment Resolution Schedule November 2, 2020 – November 6, 2020**

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of November 2nd through 6th.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates.

The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. If you have any questions about the encampment resolution process or the dashboard please contact Kevin Oden, Interim Director, Office of Homeless Solutions. Councilmembers, staff and residents can access the dashboard using the link below:

https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073

#### **New Updates**

Update on HUD OIG and Reconstruction Program Audit 2018-FW-1004 and CHDO Program Audit 2019-FW-1004

The attached memorandum will provide an update on the open HUD audits for the Department of Housing and Neighborhood Revitalization (Housing). As with HUD audits, Housing has engaged in several discussions and provided source documentation to support costs associated with the audit findings. Both HUD and Housing have concluded with a final offer from HUD to reduce the HOME Investments Partnerships Grant to address the \$4.3M in penalties for the remaining open findings. Once written confirmation is received from HUD, Housing will proceed with a substantial amendment to the FY 2020-21 Action Plan to reduce the HOME grant. Should you have questions, please contact Dr. Eric Anthony Johnson, Chief of Economic Development and Neighborhood Services.

#### **Notification of Routine Fogging**

Building Services will be fogging City Hall offices and common areas this Thursday, 10/29 and Friday, 10/30. Work will begin at 6pm-11pm each night. We ask that offices be vacated by 5:45pm. Please refer to the attached notification for more information and share with your staff.

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Should you require any adjustments to the schedule or if you have any questions, please contact Errick Thompson, Director of Building Services.

#### **New Procurement Opportunities**

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's <u>electronic bid portal</u>:

Opportunity No.	Opportu	Opportunity Name		
BI21-00014928	Airport Managen	Safety nent Syster	and n	Work-Order

For citywide opportunities for the current quarter, we invite you to review the <u>Procurement Quarterly</u>, published on the OPS <u>website</u>.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

#### DAS FY20 Performance Dashboard

Dallas Animal Services (DAS) has released their <u>Fiscal Year 20 Performance Dashboard</u>. This dashboard compares key shelter and field metrics over the last 5 fiscal years including loose and loose owned dog bites by district, pet adoption and return to owner maps, and the overall increase in the DAS Live Release Rate for dogs and cats which exceeded 90% in FY20 for the first time in DAS history. DAS presented this dashboard and other animal services updates at the Animal Advisory Commission on Thursday morning (October 29). Should you have any questions or concerns, please contact the DAS Public Information Office at daspio@dallascityhall.com.

#### COVID-19 Non-Emergency Fleet Vehicle Activation

The City Manager has approved a mandate that activates all City of Dallas fleet vehicles to highlight important COVID-19 bilingual resources for residents. Communications, Outreach & Marketing is using CARES Act funds to provide vehicle decals and clings including the City's Stay on Guard campaign, COVID-19 24/7 hotline (214.670.INFO) and COVID-19 website (dallascityhall.com/covid19). The activation will include all city fleet vehicles except police squad cars, ambulances, and other emergency vehicles. For more information, please contact Catherine Cuellar, Director of Communications Outreach and Marketing.

#### Halloween Contactless Candy Caravan

Convention and Event Services, Park and Recreation, Dallas Mayor Pro Tem Adam Medrano and DJ Austin B7 will host a contactless drive-thru Candy Caravan this

Saturday, October 31, 2020 from noon to 3 p.m. at Dallas Heritage Village. Visitors will pull up in their vehicles, caravan with City Staff and participating Councilmembers and leave with a bag of treats provided at end of the caravan using contactless protocols. This event is outside, and attendees must remain in their vehicles at all times. No walk-ups are allowed, and restrooms will be unavailable to mitigate the spread of COVID-19. Attendees are encouraged to enjoy this event with members of their households. Attendees are required to wear masks, and can dress up and optionally decorate their vehicles. Reservation of a complimentary ticket through Eventbrite is highly encouraged and information is included on the attached flier provided in both English and Spanish.

A special thanks is extended to all the departments that have volunteered to participate in the event and that have donated items for the treat bags. COVID-19 protocols will be strictly enforced, and all volunteers, staff and attendees will be required to wear masks and practice social distancing and screening protocols. For more information please contact Rosa Fleming, Director of Convention and Event Services, or Crystal Ross, Assistant Director of Park & Recreation.

#### Veterans Day Message for Council Members

WRR FM is planning a special day of music and recognitions this Veterans Day, November 11. As part of the program, they are collecting community stories about Dallas veterans to be read on the air during the program and posted on the WRR website. The deadline for these stories is November 4. More information on the event can be found at <a href="https://www.wrr101.com/veteransday2020/">https://www.wrr101.com/veteransday2020/</a>. Should you have any questions, or need assistance, please contact Manager Amy Bishop.

#### MLK Celebration Week 2021

In response to the impacts of the COVID-19 pandemic to promote safety and in recognition of the City of Dallas's role in demonstrating leadership related to the pandemic, the City will be transitioning all Dr. Martin Luther King, Jr. Celebration Week activities to a virtual format, including the annual MLK Gala/Banquet, and will not be moving forward with planning and hosting a parade on MLK Day for 2021.

The Martin Luther King, Jr. Community Center (MLKJCC) Advisory Board made the recommendation not to hold a parade event at their October 19, 2020 meeting, recognizing that a gathering of such scale would be unsafe and acknowledging the difficulties of administering even a scaled down event with appropriate distancing, attendance limits, and safety protocols. Staff is working closely with Board members to develop virtual events options in recognition of MLK Day for 2021 and will look to follow a similar series to prior years, only with all events being hosted virtually. The exception will be the Wreath-Laying Ceremony, which will take place at the MLKJCC, but will follow social distancing and recommended limits on gatherings.

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Staff will provide updates on planned activities over the coming weeks as events and activity implementation are solidified. If you have any questions on this, please contact Office of Community Care Director, Jessica Galleshaw.

#### West Dallas Multipurpose Center to serve as new Walk Up Testing Site

The Office of Community Care has partnered with Parkland Health and Hospital System to bring free COVID-19 testing to hard hit communities by making the West Dallas Multipurpose Center a walk-up testing site. Beginning on November 3, residents can receive a free COVID-19 test at the Center, located at 2828 Fish Trap Rd, during testing hours of 7:30 a.m. through 4 p.m. (or until testing limit is reached). See attached flier for additional details. If you have any questions on this, please contact Office of Community Care Director, Jessica Galleshaw.

#### **Look Ahead**

#### City Council Briefings

November 4, 2020

- Phase I efforts of the City of Dallas ADA Self Evaluation and Transition Plan
- Bond Program Update
- Infrastructure Management Plan
- Priority Improvement Zones

#### November 17, 2020

Marketing Strategy

#### Media Inquiries

As of October 26, 2020, the City has received media requests from various news outlets regarding the following topics:

- Final budget adoption details
- CARES Act funding
- Honu audit by the City Auditor
- One-year anniversary of Oct. 20, 2019 tornado
- Local Media Inquiring Into Which Airport the Woman, the County Recently Reported died from COVID-19 on a Flight, Flew Into
- Sign Set on Fire at Dallas Democratic Party Location
- DFR Volunteer to Help Clean Up Oakland Cemetery
- Early Morning Storms Causes Brief Spike in Accident Responses
- USAR Rescues One from Downtown High-Rise Elevator
- Firefighters Extinguish Early Morning Fire at West Dallas Doctor's Office
- DFR Reports 160 Total Members Have Tested Positive for COVID-19 To Date

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Please see the attached document compiling information provided to the media outlets for October 20, 2020 – October 26, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizor Tolbert, Chief of Staff.

T.C. Broadnax City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

#### Encampment Resolution Schedule November 2<sup>nd</sup> – November 6<sup>th</sup> 2020

Monday, November 2 <sup>nd</sup> 2020	LOCATION	DIVISION		
1-30 @ Buckner Blvd	Monday, November 2 <sup>nd</sup> 2020			
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Bonnie View Rd @ I-20  2600 Hickory  2600 Dawson Avenue  2600 Louise Avenue  35/STEMMONS AT ROYAL LANE  35/STEMMONS AT WALNUT HILL LANE  WEST NORTHWEST HIGHWAY AND DENTON DRIVE  635/LYNDON B JOHNSON AT JOSEY LANE  North  635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD  North  635. LYNDON B JOHNSON AND VALLEY VIEW LANE  North  Thursday, November 5 <sup>th</sup> 2020	2300 COOMBS Street	South		
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2600 Dawson Avenue South 2600 Louise Avenue South 35/STEMMONS AT ROYAL LANE North 35/STEMMONS AT WALNUT HILL LANE North WEST NORTHWEST HIGHWAY AND DENTON DRIVE North 635/LYNDON B JOHNSON AT JOSEY LANE North 635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD North 635. LYNDON B JOHNSON AND VALLEY VIEW LANE North Thursday, November 5 <sup>th</sup> 2020	Bonnie View Rd @ I-20	South		
2600 Louise Avenue  35/STEMMONS AT ROYAL LANE  North  35/STEMMONS AT WALNUT HILL LANE  WEST NORTHWEST HIGHWAY AND DENTON DRIVE  635/LYNDON B JOHNSON AT JOSEY LANE  635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD  North  635. LYNDON B JOHNSON AND VALLEY VIEW LANE  Thursday, November 5 <sup>th</sup> 2020	2600 Hickory	South		
35/STEMMONS AT ROYAL LANE  35/STEMMONS AT WALNUT HILL LANE  WEST NORTHWEST HIGHWAY AND DENTON DRIVE  635/LYNDON B JOHNSON AT JOSEY LANE  635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD  North  635. LYNDON B JOHNSON AND VALLEY VIEW LANE  Thursday, November 5 <sup>th</sup> 2020	2600 Dawson Avenue	South		
35/STEMMONS AT ROYAL LANE  35/STEMMONS AT WALNUT HILL LANE  WEST NORTHWEST HIGHWAY AND DENTON DRIVE  North  635/LYNDON B JOHNSON AT JOSEY LANE  North  635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD  North  Thursday, November 5 <sup>th</sup> 2020	2600 Louise Avenue	South		
35/STEMMONS AT WALNUT HILL LANE  WEST NORTHWEST HIGHWAY AND DENTON DRIVE  North 635/LYNDON B JOHNSON AT JOSEY LANE North 635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD North 635. LYNDON B JOHNSON AND VALLEY VIEW LANE  Thursday, November 5 <sup>th</sup> 2020		North		
WEST NORTHWEST HIGHWAY AND DENTON DRIVE  635/LYNDON B JOHNSON AT JOSEY LANE  635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD  North  635. LYNDON B JOHNSON AND VALLEY VIEW LANE  Thursday, November 5 <sup>th</sup> 2020	35/STEMMONS AT WALNUT HILL LANE	North		
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD North 635. LYNDON B JOHNSON AND VALLEY VIEW LANE Thursday, November 5 <sup>th</sup> 2020	WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North		
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD North 635. LYNDON B JOHNSON AND VALLEY VIEW LANE Thursday, November 5 <sup>th</sup> 2020	635/LYNDON B JOHNSON AT JOSEY LANE	North		
635. LYNDON B JOHNSON AND VALLEY VIEW LANE  Thursday, November 5 <sup>th</sup> 2020	635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North		
Thursday, November 5 <sup>th</sup> 2020	635. LYNDON B JOHNSON AND VALLEY VIEW LANE			
•	Thursday, November 5 <sup>th</sup> 2020			
	ERL Thornton & Peak	South		

ERL Thornton & Munger	South	
2700 Taylor St.	South	
2600 Canton St.	South	
500 South Houston	South	
1500 South Harwood	South	
35/ STEMMONS AT CONTINENTAL	North	
35/ STEMMONS AT OAK LAWN	North	
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North	
183/ JOHN WEST CARPENTER AT REGAL ROW	North	
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North	
35/ STEMMONS AT EMPIRE CENTRAL	North	
Friday, November 6 <sup>th</sup> , 2020		
75/ N CENTRAL EXPRESSWAY AT HASKELL	North	
45/CENTRAL AT PACIFIC AVENUE	North	
WOODALL RODGERS AT FIELD STREET	North	
WOODALL RODGERS SERVICE ROAD- under bridge at 45	North	
45/ CENTRAL AT ROSS AVENUE	North	
45/ CENTRAL AT LIVE OAK	North	
EMERALD AND HARCOURT	North	

#### Memorandum



DATE October 27, 2020

TO Honorable Mayor and Members of the City Council

### Update on HUD OIG and Reconstruction Program Audit 2018-FW-1004 and CHDO Program Audit 2019-FW-1004

This memorandum will provide an update on three open audits that were previously briefed to the Housing and Homeless Committee on February 24, 2020, and disclosed to Council by Taking Care of Business memorandums on August 2, 2019 and November 15, 2019, respectively, see attached links below:

2017 HOME Monitoring and OIG HOME Reconstruction Program Audit 2018-FW-1004:

https://dallascityhall.com/government/citymanager/Documents/FY18-19%20Memos/Updates-on-HUD-OIG-Audit-of-the-City%27s-HOME-Program-and-Status-of-Open-Findings-from-the-2017-On-Site-Monitoring Memo 080219.pdf

HUD OIG CHDO Program Audit 2019-FW-1004:

https://dallascityhall.com/government/citymanager/Documents/FY19-20 Memos/HUD%20OIG%20CHDO%20Program Memo 111519.pdf

As is the standard practice with HUD audits and monitoring reports, a considerable amount of negotiation is undertaken to mitigate adverse effects or consequences of any finding. The length of time required for negotiations is uncertain and repayments made to HUD have historically been less than initially identified. As disclosed in the City Council briefing dated February 24, 2020 (summary chart attached), the City was faced with a potential repayment of \$60M from HUD audit findings dating from 2016-2020. To-date, the City has repaid a total of \$693,433 relative to those findings.

In this case, and although Housing does not agree with the penalties for the findings described below, after three years of negotiation with HUD and after all options were exhausted, Housing agreed to a reduction in FY 2020-21 HOME Investment Partnership Program funds in the amount of approximately \$4.3M to address the findings.

Audit	Finding	HUD Original Penalty Amount	Agreed Amount
2017 HOME	Finding 7: Conversion of rental properties		
Monitoring	to homeownership.	\$1.4M	\$739,000.26
HUD OIG HOME	Finding 1C: The recommendations for the		
Reconstruction	two deficiencies that remain open are (1)		\$103,000

#### October 27, 2020

#### SUBJECT SUBJECT

DATE

Program Audit 2018-	hiring of a qualified entity to determine and	\$1.3M	
FW-1004	correct deficiencies related to eight		
	reconstructed homes, including the		
	structural integrity of the homes and (2) the		
	potential for the City to repay its HOME		
	program from non-federal funds which		
	were misspent reconstructing homes.		
	Finding 1: The City did not follow		
	environmental requirements; Finding 2:		
HUD OIG CHDO	The City did not effectively manage its		
Program Audit 2019-	Community Housing Development		
FW-1004	Organizations (CHDO).	\$5.2M	\$3.46M
	Totals	\$7.9M	\$4,302,343.26

The \$4.3M reduction in HOME Investment Partnership funds will impact production of approximately 80 new housing units anticipated for developed in 2020-21. The home repair and homebuyer assistance programs **will not** be impacted by this reduction. Although this is a significant impact to new housing production, Housing has over \$17.6M in unspent CDBG and HOME funds for development activities to work through in the next few years. In addition to the annual federal funding from CDBG and HOME for development, Housing will receive approximately \$4M in Bond funds over the next 2 years for development activities.

The City of Dallas is prepared to move forward with HUD to build a stronger partnership to address community needs and close out long-standing audit findings that have taken a considerable amount of time to resolve. Housing will move forward on a Preliminary Substantial Amendment to the FY 2020-21 Action Plan to reduce the HOME Program development funding and call for a public hearing. Should you have any questions concerning this matter, please contact Dr. Eric Anthony Johnson, Chief of Economic Development and Neighborhood Services.

Dr. Eric A. Johnson

Em A. Johnson

Chief of Economic Development and Neighborhood Services

T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager M. Elizabeth Reich, Chief Financial Officer M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion Directors and Assistant Directors

#### **HUD Audits from 2016-Present**

Year	Audit, Monitoring, Review	Potential Repayment	Results
2016	Internal Audit on Development Projects: Auditor required 10 items associated with the following two categories to be implemented:  1) Recommend the Director of the Department of Housing and Neighborhood Revitalization develop and implement formal (written, approved, and dated) policies and procedures for the following processes;  2) Recommend the Director of the Department of Housing and Neighborhood Revitalization develop, implement, and retain complete and consistent documentation for the following processes	\$29.9M	On August 21, 2019 Internal Auditor report identified nine of the ten items were implemented (cleared); The final item could not be cleared pending a lack of new construction projects to review. The item will be tested in FY 2019-20.
2016	Entitlement Program DEC Review: HUD Ft. Worth requested copies of all documentation that the Auditor's Office referenced in the audit report.	\$29.9M	April 2017, Review was closed. No repayment.
2016	Pleasant Oaks OIG Audit: HUD Ft. Worth requested Pleasant Oaks Project files to provide to OIG for review.	\$1.6M	November 2016, Review was closed. No repayment.
2016	HOME Program Financial HUD Monitoring: HUD Ft. Worth performed monitoring review of the HOME Program financial records.	\$1.4M	No Findings Issued. No repayment.
2016	CDBG Housing Rehabilitation Administration DEC Review: DEC requested information regarding staffing and administrative costs associated with the housing rehabilitation program.	\$1.2M	August 2016, Repayment of \$106,568 for ineligible administrative costs and Finding closed
2017	HOME HUD Monitoring: HUD Ft. Worth reviewed administration, programs, CHDOs, reporting, financials, program income and compliance for the HOME Program.	\$1.4M	Repayment of \$424,634 for ineligible project costs and TBRA administrative costs; Awaiting HUD's final review of Finding #7-Conversion of rental properties to homeownership.

#### **HUD Audits from 2016-Present**

Year	Audit, Monitoring, Review	Potential Repayment	Results
2017	NSP DEC Monitoring: DEC reviewed all aspects of the NSP including administration, programs/projects, financials, monitoring, Land Banking, program income and reporting.	\$14M	August 2017, Repayment of \$50,809 for ineligible administrative costs and Review closed.
2017	NSP HUD Monitoring: During the 2017 HOME Monitoring, NSP was reviewed by HUD DC.	\$14M	August 2017, Review closed. No repayment.
2017	5203 Bexar DEC Review: DEC reviewed all aspects of the project including contracts, expenditures, eligibility, and monitoring.	\$1.9M	Repayment of \$111,422 for untimely distribution of funds; Review closed.
2017	OIG HOME Reconstruction Program Audit: HUD reviewed housing reconstruction activities, policies and procedures, expenditures, loan agreements, inspections, and environmental process.	\$1.3M	Nine Findings issued; One Finding remains open for Engineer to review 8 properties and Housing to complete repairs.
2017	DEC Review of Contracts referenced in 2016 Audit: DEC reviewed ICDC Peabody Project, ICDC Pittman Project, NBCDC Pleasant Oaks Project, and BOH Creekside Project files and expenditures.	\$4M	March 2018, Review was closed. No repayment.
2018	OIG CHDO Audit: OIG reviewed CHDO projects, certifications and expenditures from 2018 prior.	\$3.3M	City received HUD response letter on November 1, 2019. Housing is working with the HUD FT. Worth Office to complete its review of the documentation and work towards final actions and closure.
	TOTAL	\$60m	\$693,433

## CANDY CARAVAN AT DALLAS HERITAGE VILLAGE

1515 SOUTH HARWOOD DALLAS 75215 · ENTER AT HARWOOD ST.







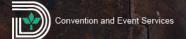
OCTOBER 31 NOON - 3 P.M. Join the City of Dallas and Dallas Mayor Pro Tem Adam Medrano for a contactless drive-thru Candy Caravan this Halloween. Pull up in your car, caravan with us and leave with a bag of treats.

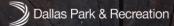
Vehicles Required. NO Walk Ups Allowed.

COVID-19 Note: This event is outside and attendees must remain in their car at all times. Restrooms will be unavailable to mitigate the spread of COVID-19. Please attend this event with members of your household. Visitors are encouraged to wear a mask, dress up and decorate their vehicles.

Reservation of a complimentary ticket is encouraged. Get your ticket at https://www.eventbrite.com/e/125648892219













# CARAVANA DE CARAMELOS EN EL DALLAS HERITAGE VILLAGE ISIS SOUTH HARWOOD DALLAS 75215 - ENTRADA POR LA CALLE HARWOOD.





FELIZ HALLOWEEN



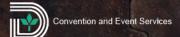
EL 31 DE OCTUBRE MEDIODÍA - 3 P.M. Únete a la Ciudad de Dallas y al Alcalde Pro Tem de Dallas, Adam Medrano, en una caravana de caramelos sin contacto este Halloween. Sube a tu automóvil, haz la caravana con nosotros y sal con una bolsa de dulces.

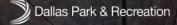
Vehículos requeridos. No está permitido ir a pie.

Nota sobre COVID-19: Este evento es en el exterior y los asistentes deben permanecer en su auto en todo momento. Para reducir la propagación de COVID-19, no habrá baños disponibles. Por favor, asistan a este evento con los miembros de su hogar. Se anima a los visitantes a llevar una mascarilla, vestirse y decorar sus vehículos.

Se recomienda reservar una entrada de cortesía. Consiga su entrada en https://www.eventbrite.com/e/125648892219













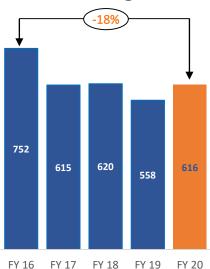
#### FY20 - Dallas Animal Services Performance Dashboard

DAS' FY20 Dashboard - As of 10/1/2020

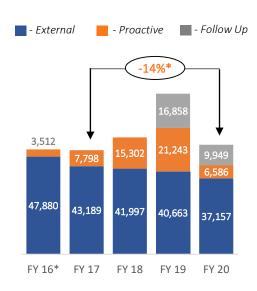
\*DAS started to track and report Follow Up calls in FY19. They are not included in the % change calculation. DAS transitioned to Salesforce in FY19. DAS started to report Proactive SRs in FY17. \*\* These bites occurred either at an unspecified location or a general area that couldn't be assigned to a specific district with certainty.



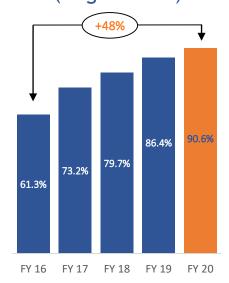
#### Loose and Loose Owned Dog Bites



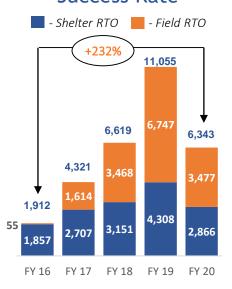
#### **Service Requests**



## Live Release Rate (Dogs & Cats)



## Dog Return to Owner Success Rate

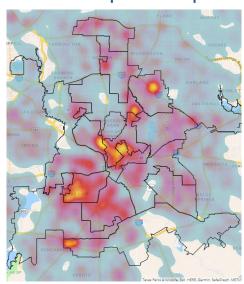


#### Loose & Loose Owned Dog Bites by District

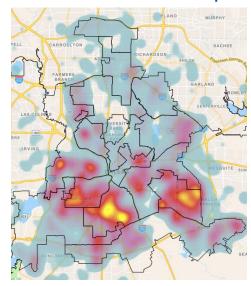
IPPELL CARROLL	0 0.0	PLANO	MURPHY
FARMER	A PARTIES AND A	SHILOH	ROWLETT
LAS COLINES WERS IRVING	VERSIT PARK GHAN		NTERVILLE
	Arc of FI		MESQUITE SUNI
DUNCANVICE		The state of the s	SEA SEA
Y HW SP	DESOTO	Texas Parks & Wildlife, Earl, HERE.	Garmin, SafeGraph, METV?

Council District	Loose Dog Bite Count FYTD19	Loose Dog Bite Count FYTD20	% of Change	% of FYTD20 Total
1	42	28	-33.3%	4.5%
2	36	48	33.3%	7.8%
3	32	45	40.6%	7.3%
4	60	71	18.3%	11.5%
5	56	63	12.5%	10.2%
6	59	58	-1.7%	9.4%
7	60	61	-1.7%	9.9%
8	63	57	-9.5%	9.3%
9	35	53	51.4%	8.6%
10	28	33	17.9%	5.4%
11	17	19	11.8%	3.1%
12	12	18	50.0%	2.9%
13	35	20	-42.9%	3.2%
14	19	30	57.9%	4.8%
UNKNOWN	3**	12**	300%	1.9%
TOTAL	554	616	3.0%	100%

#### Pet Adoption Map



#### Return to Owner Map



#### Key:

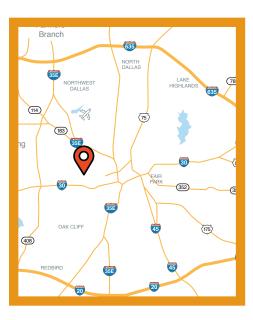
- = OWNED Dogs
- = UNOWNED Dogs

### **COVID-19 Testing Site**

Due to the recent increase in positive COVID-19 cases, Dallas County has opened a community walk-up testing location near you. No appointment required.

#### WEST DALLAS MULTIPURPOSE CENTER





2828 Fish Trap Road Dallas, Texas 75212

Testing Is Available:
Tuesday-Saturday

7:30 A.M.-4 P.M. (or until the testing limit is reached).

Closed on Sundays and Mondays

#### **TESTING CRITERIA**

Testing is open to anyone who is over the age of 5 with or without symptoms and lives within the boundaries of the City of Dallas or Dallas County.

#### **Exceptions to the residency requirement**

- First responders, DART drivers, healthcare workers, and all CISA essential workers; must have a work ID and must work in Dallas County/City of Dallas.
- City of Dallas and Dallas County employees; must provide a valid work ID.

For more information, call DCHHS at 972-692-2780 or visit www.dallascounty.org/departments/dchhs/2019-novel-coronavirus.php



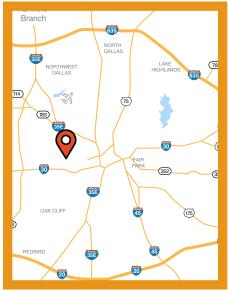


## Sitio de prueba de COVID-19

Debido al reciente aumento de casos positivos de COVID-19, el condado de Dallas ha abierto un centro de pruebas comunitario cerca de usted. No se requiere cita previa.

#### WEST DALLAS MULTIPURPOSE CENTER





2828 Fish Trap Road Dallas, Texas 75212

Se Pueden Hacer Pruebas: Martes-Sábado

7:30 A.M.-4 P.M. (o hasta que se alcance el límite de la prueba).

Cerrado los domingos y lunes

#### **CRITERIOS DE PRUEBA**

Las pruebas están abiertas a cualquier persona mayor de 5 años **con o sin síntomas** y que viva dentro de los límites de la ciudad de Dallas o del condado de Dallas.

#### **Excepciones al requisito de residencia.**

- Los trabajadores de primera respuesta, los conductores del DART, los trabajadores de la salud y todos los trabajadores esenciales del CISA; deben tener una identificación de trabajo y deben trabajar en el Condado de Dallas/Ciudad de Dallas.
- Empleados de la ciudad de Dallas y del condado de Dallas; deben mostrar una identificación válida de trabajo.

Para más información, llame al DCHHS al 972-692-2780 o visite www.dallascounty.org/departments/dchhs/2019-novel-coronavirus.php







# NOTIFICATION OF FOGGING SERVICE

## Building Services will be fogging City Hall offices and common areas on

Thursday,10/29 & Friday,10/30 beginning at 6-11:00p each night

The process consists of applying a fogging solution using an electrostatic sprayer to kill germs on surfaces. Common spaces and office areas will be treated with a food-safe EPA registered disinfectant

Please allow 2 hours after fogging to allow to air dry prior to returning to your work area.

For any questions, please contact Lonnie Taylor at lonnie.taylor@dallascityhall.com or 214-670-9569 or Elsa Cantu at elsa.cantu@dallascityhall.com, 469-475-6256.



## Classical 101.1 WRR celebrates our veterans!





#### Dallas Fire-Rescue Department Media Requests: October 20 - 26, 2020.

#### Tuesday, October 20th: The Arizona Republic (BrieAnne Frank) - Good afternoon,

I'm a reporter with The Arizona Republic in Phoenix and we're looking into this story reported by Dallas media that a Texas woman died of COVID while on a flight from Arizona to Texas in July.

According to NBC DFW the incident happened on July 25 and crews attempted to administer oxygen to the woman but she died while on the jetway.

Here's that article for reference - <a href="https://www.nbcnews.com/news/us-news/texas-woman-died-coronavirus-jetway-flight-arizona-n1243957">https://www.nbcnews.com/news/us-news/texas-woman-died-coronavirus-jetway-flight-arizona-n1243957</a>

We were wondering if Dallas police/fire units have any additional information about this information.

Thanks so much!

<u>City Response</u> - Dallas Fire-Rescue has no record of having responded to someone who fits that description. In all transparency however, if we did, we be bound by the laws of HIPAA and unable to disclose an additional detail.

Keep in mind however, the flight could have easily come into DFW International Airport, and we do not provide emergency medical services to them. They have their own public safety assets.

<u>Wednesday, October 21<sup>st</sup></u>: Spectrum News (Mike Pool) - What information can you share on a fire call a 1414 Washington this morning. This is the Dallas Democratic Party. Apparently, a sign was set on fire.

<u>City Response</u> - This incident shows to have come in around 5:15 a.m., when DFR units were dispatched on an "Investigation" to 1417 Washington Avenue, after a 911 "caller stated a sign was set on fire".

Investigators were not dispatched to the call, so I don't have any details to give you other than to say that the fire was quickly extinguished and didn't cause any property damage.

#### Thursday, October 22<sup>nd</sup>: Sent the following information to the local news desks –

The following information is being sent on behalf of DFR volunteers (among others) who'll be cleaning up at Oakland Cemetery tomorrow. If you are interested in covering, please have your photogs and/or reporters use the following as the point of contact: **DFR Driver-Engineer, David Leos, at (214) 709-1574** (Contact is also on the flyer).

**What:** Oakland Cemetery Memorial and Clean-Up Day

When: Friday, October 23rd, from 9:00 a.m. – Noon

Where: Oakland Cemetery (3900 Oakland Circle, Dallas, TX 75215)

<u>Background</u> (posted on FB in an effort to solicit volunteers): Friday, October 23rd, will mark the Annual Memorial & Clean-Up Day at Oakland Cemetery. Dating back as early as 2013, when a firefighter inquired into the whereabouts of John Clark's (Dallas Fire Department's first Line of Duty Death) gravesite, volunteers have been visiting the cemetery, along with families off the fallen, and taking part in an annual event which involves cleaning up the headstones and burial plots, to include some eight (8) Dallas Firefighters who've died in the line of duty, at the cemetery.

In addition to cleaning up, volunteers will have the opportunity to engage in fellowship with the families of these fallen firefighters to convey the sentiment that they will never be forgotten, and will always be part of the Dallas Fire Department/Rescue family.

None of this can be accomplished without volunteers donating their time; so please consider giving of yourself and helping the cause, as members from the Dallas Fire Department Retirees and the Friends of Oakland Cemetery Dallas, among others, join efforts to help honor those who've paid the ultimate sacrifice.

<u>Friday, October 23<sup>rd</sup></u>: WFAA 8 (Maci Smith) - Just sending my usual request on how many accidents/high water incidents DFR responded to this morning between around 5am and 8:30am?

<u>City Response</u> - During the referenced time frame, Dallas Fire-Rescue responded to 33 different types of accidents, and only 1 incident involving a vehicle trapped in high water.

<u>Friday, October 23<sup>rd</sup></u>: WFAA 8 (Maci Smith), CBS 11 (Giles Hudson) and NBC 5/Telemundo (Joanna Molinero) - What info can you share on this incident?

Dallas, TX (Dallas County) Technical Rescue 1800 Main St Battalion 1 O/S unknown incident request USAR response. USAR 19 tf and USAR 33 tf responding 16:55

<u>City Response</u> - At 16:46 Dallas Fire-Rescue's USAR team was assigned to an Elevator Emergency at The Merc, located at 1800 Main Street, in Downtown Dallas.

According to responding personnel, an elevator, with one passenger inside, was trapped between the 1<sup>st</sup> and 2<sup>nd</sup> floors. However, due to it being in a shaft that was blind up to the 5<sup>th</sup> floor, rescue teams had to come in from above and use a ladder to help the passenger climb to safety. The passenger was not injured and required no further assessment.

<u>Saturday, October 24<sup>th</sup></u>: CBS 11 (Darcy Birden) - I am looking for info on the fire on Singleton Blvd, is there any available at this time?

<u>City Response</u> - On Saturday, October 24<sup>th</sup>, at 3:36 a.m., Dallas Fire-Rescue units responded to a 911 call for a structure fire at a home, located on the 3900 block of Clymer Street, in West Dallas.

When firefighters arrived at the one-story residence, they observed the front of the home fully engulfed in flames. They mounted an offensive attack, and extinguished the fire in just under an hour.

The homeowner was the only occupant at the house when the fire began; and though he was able to make it out, he was taken to a local hospital for the treatment of unspecified burn injuries he sustained while there.

Fire Investigators determined that the fire most probably began on the front porch of the home, got into the attic and spread laterally to an adjacent bedroom, before firefighters extinguished it. However, the exact cause is undetermined.

## Monday, October 26<sup>th</sup>: Sent the following Tweet to the local news desks regarding the COVID-19 impact on DFR –

As of October 26th, <u>@DallasFireRes\_q</u> is reporting that a total of 160 <u>#firefighters</u> and civilian employees have tested positive for <u>#COVID19</u>. 146 have fully recovered and returned to work, and 33 are in <u>#quarantine</u> for on and off-duty exposures.

<u>@CityOfDallas</u> <u>#FlattenTheCurve</u>

https://twitter.com/DallasFireRes\_q/status/1320736744749281280

#### Communications, Outreach & Marketing Media Requests Oct. 20 – Oct. 26

Date Submitted: 10/21/2020 Topic: DMN - Restaurant Patios

Inquiry: Sarah Blaskovich with the Dallas Morning News asked if restaurants are able to use patios and driveways as additional (outdoor) dining space to help restaurants increase capacity due to COVID-19. The City reminded DMN of its Parklet Program and advised that the parklets must align with the business' certificate of occupancy.

https://dallascityhall.com/departments/office-special-events/Pages/Temporary-Parklet-

Program.aspx

Submitted By: Roxana Rubio (Office of Special Events) Media Entity: Sarah Blaskovich (Dallas Morning News)

Date Submitted: 10/21/2020 Topic: Texas Tribune - Permitting

Inquiry: Juan Pablo Garnham with the Texas Tribune asked about the City permitting to allow infrastructure development for a train station and railways leaving out of Dallas. The City advised that the City is not involved in the permitting or review of the track infrastructure such as rail beds, bridges, tracks, signals, etc. Any buildings for rail stations and maintenance facilities are subject to the same permitting and review requirements as any other Commercial project in the City.

Submitted By: Roxana Rubio (Sustainable Development and Construction)

Media Entity: Juan Pablo Garnham (Texas Tribune)

Date Submitted: 10/20/2020

Topic: Oct. 2019 one-year anniversary

Inquiry: Patrick Randolph with NBC 5 asked for recovery progress from last year's tornado on

Oct. 20, 2019. The City shared the following information.

The Oct. 20, 2019 tornado totaled \$44.5 million in costs to the City. Teams cleared 25,000 cubic yards of debris in 5 days and the estimated debris totals were between 250,000-300,000 cubic yards. I've shared your inquiry and if I receive any additional information, I'll be sure to send to you as well.

Submitted By: Roxana Rubio (Office of Emergency Management)

Media Entity: Patrick Randoph (NBC 5)

Date Submitted: 10/20/2020

Topic: Honu audit

Inquiry: Holly Hacker with DMN asked about the administrative investigation/audit related to City Auditor's findings related to the investigation into Honu's selection process. We advised DMN to file an open records request, as some City Auditor records may be exempt from open records.

Submitted By: Roxana Rubio and Catherine Cuellar

Media Entity: Holly Hacker (DMN)

Date Submitted: 10/26/2020

Topic: Mike Pool/Spectrum re: COVID-19 homeless

Inquiry: Per the 2019 MDHA Point in Time count there are 4,471 homeless individuals in the homeless response system. http://www.mdhadallas.org/wp-content/uploads/2020/07/PIT-

Summary-2020.pdf

The County Health and Human Services department maintains the data for testing, however, I am unsure if they have a sub-category for persons experiencing homelessness that test positive. Anecdotally, we have served 192 COVID-19 positive guests at our hotel at the Dallas Love Field Inn and 391 that were waiting for test results to get into emergency shelters. In addition, we hosted 42 COVID-19 positive guests in April when the Dallas Life Shelter had an outbreak at their facility at a different hotel.

Finally, there are any number of reasons that lead to a person experiencing homelessness. Rent burden is certainly one of these reasons, however we strive to make connections with family or other supportive housing options to overcome these barriers. Submitted by: Catherine Cuellar

Date Submitted: Oct. 26, 2020

Topic: Old Fish Hatchery at White Rock Lake Advisory Committee

Inquiry: Jacob Vaughn with the Dallas Observer asked for a copy of the zoom meeting from the inaugural meeting of the Old Fish Hatcher at White Rock Lake Advisory group. The City provided him with the link.

Submitted By: Nichelle Sullivan (Mayor & City Council)

Media Entity: Jacob Vaughn, Dallas Observer

Date Submitted: 10/23/20

Topic: GreenSourceDFW inquired about how the city's rezoning and/or amortization process would be applied if the data from SharedAirDFW shows poor air quality compliance.

Susan Alvarez, the assistant director of Dallas Environmental Quality & Sustainability provided the following response:

"While admirable, this data collection effort may or may not meet the data quality objectives or the quality assurance protocols necessary by both the TCEQ and the EPA to allow these data to be used for regulatory purposes. The City regulatory compliance efforts follow state and federal compliance. As a part of the update to the Forward Dallas Comprehensive Land Use Plan, we are performing a holistic land use review in the context of environmental data to inform the zoning policy moving forward."

Submitted By: Demeshia Jackson (Dallas Environmental Quality & Sustainability)

Media Entity: Elizabeth "Betsy" Friauf (GreenSourceDFW)

Date Submitted: 10/19/20

Topic: The Dallas Morning News was writing about a new restaurant opening on the edge of Hillcrest Village Park and needed answers to the following questions:

- --When will the park be finished?
- --Is it still called Hillcrest Village Park?
- --What is the total budget for the park?
- --Are there any Parks&Rec or P&Z meeting notes that have extra details?

Park & Rec Media Relations Manager Andrea provided you with the following responses:

- --When will the park be finished? The park will be completed / finished in late November, 2020.
- --Is it still called Hillcrest Village Park? The Park is called Hillcrest Village Green.
- --What is the total budget for the park? \$4,293,900.00.

-- Are there any Parks & Rec or P&Z meeting notes that have extra details? No.

Submitted By: Demeshia Jackson (Park & Rec)

Media Entity: Sarah Blaskovich (Dallas Morning News)

Date Submitted: 10/21/20

Topic: NBC 5 and Telemundo 39 reached out regarding Fair Park being on the city's council agenda. Park & Rec Media Relations Manager forwarded the inquiry to Fark Park's media contact.

Submitted By: Demeshia Jackson (Park & Rec)

Media Entity: Joanna Molinero Sample (NBC 5 and Telemundo 39)

Date Submitted: 10/26/2020 Topic: COVID-19 website tracking

Inquiry: Vianna Davila, investigative reporter with ProPublica and the Texas Tribune inquired: "I have a question about whether the city has a website tracking its enforcement of the COVID-19 public health emergency rules - a place where the city tracks any citations or warnings issued for violation of county or state COVID-19 health emergency rules, whether violation of mask orders, gatherings that are too large, etc. Is that available online?"

The City's response: Please visit our dashboard on the COVID webpage at dallascityhall.com/covid19 here:

https://public.tableau.com/profile/cityofdallasdtxinnovationteam/vizhome/CityofDallasCOVID-19Dashboard/Dashboard1#!/vizhome/Book3\_15862351183220/DFWRegionalCases

Submitted By: Tenisha Bogan

Media Entity: Vianna Davila, Reporter - ProPublica/Texas Tribune investigative unit

Date Submitted: 10/23/2020

Topic: Follow-up, CARES Act funding

Inquiry: Lori Brown, Reporter with FOX TV inquired: "I thought the amount allocated to nonprofit operational expenses from eviction assistance, was \$1,000,000 after an amendment was proposed for that by CM Mendelsohn. Is that correct? Also, are additional funds being put back into eviction assistance now, or will that happen later, if needed? What is the funding source of those funds?"

The City's response: The City responded: \$550,000 for nonprofit assistance was included in the original CRF budget that was presented to Council on June 17. The Mendelsohn amendment increased the funding amount by \$450,000, from \$550,000 to \$1,000,000. The source of the \$450,000 was CRF funding that had been initially proposed for eviction assistance. The source of funding will be CARES Act Community Development Block Grant funds. The proposed plan for expenditure is up for preliminary adoption on October 28, 2020, with final adoption scheduled for November 11.

Submitted By: Tenisha Bogan

Media Entity: Lori Brown, Reporter, FOX TV

Date Submitted: 10/22/2020 Topic: CARES Act inquiry

Inquiry: Lori Brown, Reporter with FOX tv inquired: "My question is why did Ms. Reich tell council members that the city had more CARES Act money than it could expend through the rental and mortgage assistance program by the deadline of 12/30, when Thor says that there is more need than there are funds available for? Ms. Reich supported giving \$1 million in Cares Act money from the housing and mortgage assistance program to nonprofits that apply for operating expenses. This is so none of the money would go unused. If the need in the

community for rental and mortgage assistance is great, then why would some of the money be at risk of going unused?"

The City's response: To clarify, the City is working to prevent evictions through funding rental and utility assistance and through eviction assistance. The reference to eviction assistance was specifically referring to legal assistance for renters to avoid illegal evictions, not to rental and utility assistance, though each of these services have a shared goal of helping clients remain housed and avoid evictions.

The money that was reallocated to nonprofit assistance was from the eviction assistance funds (\$500,000). Rather than utilizing the CRF funds, eviction assistance will be supported using funds that have a longer utilization period, thus making them usable into 2021 and beyond, when we expect the needs to be greatest for type of service.

The City continues to work diligently to administer rental assistance funds and if we are able to process more applications than can be supported by the current resources, we will work to fund those.

Submitted By: Tenisha Bogan

Media Entity: Lori Brown, Reporter, FOX TV

Date Submitted: 10/22/2020

Topic: CARES Act fund- Request for projects

Inquiry: Aparna Zalani, Special Projects Producer for CBS 11 inquired: "I am requesting information about the accounting of CARES act funds allocated to the City of Dallas. I am requesting a list of all projects that were funded by the CARES act dollars. Please include the total spent and total unused funds as well."

The City's response: Links below are provided in response to inquiry from CBS-11

• Link below is a presentation that lists all projects that were funded by the CARES Act funds and the status of those projects. https://dallascityhall.com/departments/budget/financialtransparency/DCH%20Documents/Updat e-on-COVID-19-Funding 081920.pdf

• Link below provide the list of CARES Act funds the City received, total spent and amounts remaining. Updates to the site are ongoing. Financial data is updated weekly. https://dallascityhall.com/departments/budget/financialtransparency/Pages/Covid-19-Response-Funding.aspx

Submitted By: Tenisha Bogan

Media Entity: Aparna Zalani, Special Projects Producer, CBS 11

Date Submitted: 10/26/2020 Topic: Reutuers – Budget

Inquiry:

Nathan Layne with Thomson Reuters asked the following questions and the City provided the following answers:

-- what was the date on which the latest budget was adopted? Has the budget been amended since then? (if so, please provide details)

The FY 2020-21 budget was adopted on Sept. 23. No amendments have been made since.

-- in the latest budget how much money was allocated to the police department? What was the amount in the previous year's budget? (can you please provide links to document showing this, with page numbers?)

The budgeted expenses for DPD have increased from \$546.5 million for FY 2019-20 to \$561.7 million for FY 2020-21. The final budget documents will be available by the end of the month.

-- what is the size of the city's total budget (including money allocated to police and everything else) in the latest budget? What was the total budget in the previous year? (can you please provide links to documents and page numbers showing this?)

The budget for FY 2020-21 is about \$4 million. The total adopted FY20 budget was \$3.79B—\$2.92B in operating and \$872M in capital. You can view the breakdown on pg. 4 of the Budget Overview. The full FY20 budget can be found on the Financial Transparency website here: https://dallascityhall.com/departments/budget/financialtransparency/Pages/Current-Budget.aspx

-- what percentage does police department comprise of overall budget? What was percentage in previous year's budget (please provide link to document and page numbers)

FY 2019-20 Budgeted (\$) FY 2020-21

Budgeted (\$)

DPD % of General Fund 36.0% 35.7% DPD % of Total Budget 14.1% 14.6%

(this will be part of the complete budget document, once finalized)

Also, from a qualitative standpoint, can you please share any thoughts on what impact, if any, the "defund the police" movement has had on budget decisions in your city? The City's budget for FY 2020-21 funds a wide range of services to meet the needs of our residents. Based on recommendations from residents, faith and education leaders, community activists, neighborhood groups, the City Council, and other stakeholders, we are investing more resources in:

- Basic needs like jobs, housing, and access to food and health care
- Streets, sidewalks, and water in unserved and underserved neighborhoods
- Programs to engage our youth, care for our seniors, support formerly incarcerated residents reentering the community, and lift up those in financial distress
- Alternatives to policing that match the response to the need, from mental health counseling to community-based violence interruption programs

We are also pursuing greater equity in the services we deliver each day.

Submitted by: Roxana Rubio (Office of Budget)