### Memorandum



DATE March 14, 2019

Honorable Members of the Government Performance & Financial Management Committee: Jennifer S. Gates (Chair), Scott Griggs (Vice Chair), Sandy Greyson, Lee M. Kleinman, Philip T. Kingston, Tennell Atkins, Kevin Felder

### **SUBJECT Budget Accountability Report – January 2019**

On March 18, 2019, Director of Budget Jack Ireland will present a briefing to the Government Performance and Financial Management Committee on the Budget Accountability Report for January 2019. The briefing materials are attached for your review.

If you have any questions or concerns, please contact my office at (214) 670-3390.

M. Elizabeth Reich

Chief Financial Officer

Attachment

c: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Carol Smith, City Auditor (Interim)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Nadia Chandler Hardy, Assistant City Manager & Chief of Resilience Laila Alequresh, Chief Innovation Officer Directors and Assistant Directors

# **Budget Accountability Report**

Government Performance & Financial Management Committee March 18, 2019

Jack Ireland, Director Office of Budget



# Raising the "BAR"

Budget Accountability Report as of January 31







 Based on 4 months of actual data and 8 months projection, revenue and expenses for all operating funds are forecast to end the year within 5% of budget

On austing Fund	Year-End Fore	cast vs. Budget
Operating Fund	Revenues	Expenses
General Fund	<ul><li></li></ul>	<b>&gt;</b>
Aviation	<b>&gt;</b>	<b>O</b>
Convention and Event Services	<b>Ø</b>	<b>Ø</b>
Municipal Radio	<b>Ø</b>	<b>Ø</b>
Sanitation Services	<b>Ø</b>	<b>Ø</b>
Storm Drainage Management	<b>Ø</b>	<b>Ø</b>
Sustainable Development and Construction	<b>Ø</b>	<b>Ø</b>
Dallas Water Utilities	<ul><li></li></ul>	<b>O</b>
Information Technology	<b>Ø</b>	<b>Ø</b>
Radio Services	<b>Ø</b>	<b>Ø</b>
Equipment and Fleet Management	Ø	<b>Ø</b>
Express Business Center	<b>Ø</b>	<b>Ø</b>
9-1-1 System Operations	<b>Ø</b>	<b>Ø</b>
Debt Service	<b>Ø</b>	<b>Ø</b>

YE forecast within 5% of budget



<sup>1</sup> YE forecast within 6-10% of budget

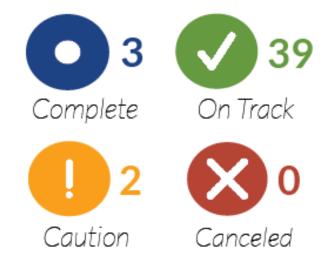
# Dallas 365

- 69% of measures are on track
- 31% of measures are in either caution or needs improvement status





- Nearly all budget initiatives are on track as planned this fiscal year
- Completed an additional initiative in January (#1 – Uniform pay increases became effective)

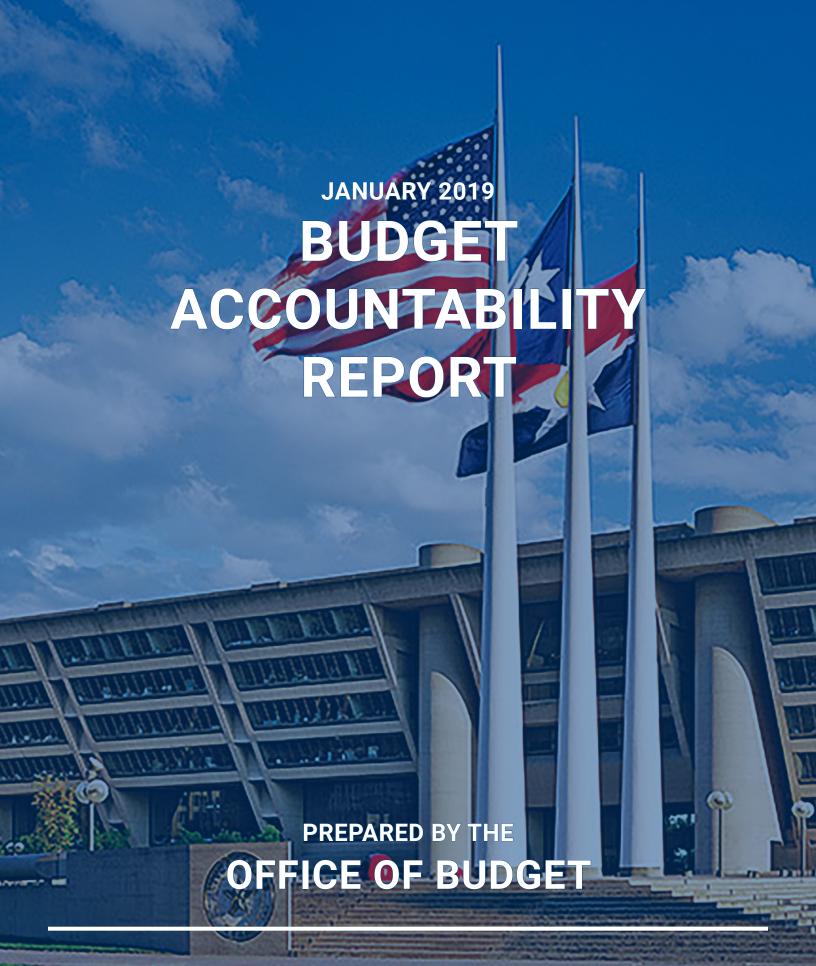




# **Budget Accountability Report**

Government Performance & Financial Management Committee March 18, 2019

Jack Ireland, Director Office of Budget



1500 Marilla Street, 4FN Dallas, TX 75201 214-670-3659 financialtransparency.dallascityhall.com

# **EXECUTIVE SUMMARY**

### Financial Forecast Report

Onewating Found	Year-End Fore	cast vs. Budget
Operating Fund	Revenues	Expenses
General Fund	<b>Ø</b>	<b>⊘</b>
Aviation	<b>⊘</b>	<b>⊘</b>
Convention and Event Services	<b>⊘</b>	<b>Ø</b>
Municipal Radio	<b>Ø</b>	<b>Ø</b>
Sanitation Services	<b>Ø</b>	<b>⊘</b>
Storm Drainage Management	<b>Ø</b>	<b>Ø</b>
Sustainable Development and Construction	•	<b>⊘</b>
Dallas Water Utilities	<b>⊘</b>	<b>Ø</b>
Information Technology	•	<b>Ø</b>
Radio Services	<b>Ø</b>	<b>Ø</b>
Equipment and Fleet Management	<b>Ø</b>	<b>Ø</b>
Express Business Center	<b>Ø</b>	<b>Ø</b>
9-1-1 System Operations	<b>Ø</b>	<b>Ø</b>
Debt Service	<b>Ø</b>	<b>Ø</b>

<sup>✓</sup> YE forecast within 5% of budget

### Dallas 365





On Track

Caution



### **Budget Initiative Tracker**







Complete

On Track







Caution

Canceled

U YE forecast within 6-10% of budget

YE forecast more than 10% from budget or no forecast provided

# FINANCIAL FORECAST REPORT

The Financial Forecast Report (FFR) provides a summary of financial activity through January 31, 2019, for the General Fund and other annual operating funds of the City. The Adopted Budget reflects the budget adopted by City Council on September 18, 2018, effective October 1 through September 30. The Amended Budget column reflects City Council-approved transfers between funds and programs, approved use of contingency, and other amendments supported by revenue or fund balance.

Year-to-Date (YTD) Actual amounts represent revenue or expenses/encumbrances that have occurred through the end of the most recent accounting period. Departments provide the Year-End (YE) Forecast, which projects anticipated revenues and expenditures as of September 30, 2019. The variance is the difference between the FY 2018-19 Amended Budget and the YE Forecast. Variance notes are provided when the year-end forecast is +/- five percent of the amended budget and/or if YE expenditures are forecast to exceed the amended budget.

### General Fund Overview

	FY 2018-19 Adopted Budget	FY 2018-19 Amended Budget	YTD Actual	YE Forecast	Variance
Beginning Fund Balance	\$182,017,646	\$182,017,646		\$182,017,646	\$0
Revenues	1,365,966,274	1,366,121,406	775,053,600	1,377,257,180	11,135,774
Expenditures	1,365,966,274	1,366,121,406	388,256,382	1,364,404,537	(1,716,868)
Ending Fund Balance	\$182,017,646	\$182,017,646		\$194,870,289	\$12,852,642

**Fund Balance.** The summary includes fund balance with the YE revenue and expenditure forecasts. As of January 31, 2019, the YE forecast beginning fund balance represents the FY 2017-18 unaudited unassigned projected ending fund balance and does not reflect anticipated additional year-end savings. We anticipate adjustments to the FY 2018-19 amended beginning fund balance after FY 2017-18 audited statements become available in April 2019.

**Revenues.** Through January 31, 2019, General Fund revenues are projected to be \$11,135,000 over budget. This is primarily due to forecasted increases in sales tax collections, franchise fees, Safelight fines, and interest revenue based on current trends.

**Expenditures.** Through January 31, 2019, General Fund expenditures are projected to be below budget by \$1,716,000. At this point in the fiscal year, most departments are forecasted to be at budget. Some departments are under budget as a result of vacancies.

Amendments. The General Fund budget was amended on:

• November 14, 2018, by Council Resolution No. 18-1641 in the amount of \$155,000 for services for the District 4 runoff election.

# **GENERAL FUND REVENUE**

Revenue Category <sup>1</sup>	FY 2018-19 Adopted Budget	FY 2018-19 Amended Budget	YTD Actual	YE Forecast	Variance
Property Tax	\$727,886,279	\$727,886,279	\$625,435,565	\$727,886,279	\$0
Sales Tax <sup>2</sup>	311,645,016	311,645,016	81,910,294	315,242,245	3,597,229
Franchise and Other	133,347,988	133,347,988	34,168,088	135,223,301	1,875,313
Charges for Service	110,146,088	110,146,088	19,533,791	111,779,080	1,632,992
Fines and Forfeitures <sup>3</sup>	34,244,958	34,244,958	7,070,229	35,745,539	1,500,581
Operating Transfers In <sup>4</sup>	24,823,767	24,978,899	155,132	24,978,899	0
Intergovernmental	9,563,291	9,563,291	200,673	9,563,291	0
Miscellaneous <sup>5</sup>	6,320,104	6,320,104	3,044,785	7,142,006	821,902
Licenses and Permits	5,670,499	5,670,499	2,153,500	5,787,365	116,866
Interest <sup>6</sup>	2,318,284	2,318,284	1,381,542	3,909,174	1,590,890
Total Revenue	\$1,365,966,274	\$1,366,121,406	\$775,053,600	\$1,377,257,180	\$11,135,774

### **VARIANCE NOTES**

General Fund revenue variance notes are provided below for revenue categories with YE forecast variances of +/- five percent and revenue with an amended budget.

- **1 Revenue Category.** Beginning with the December 2018 FFR, revenue categories have been restated to match the City's Chart of Accounts.
- **2 Sales Tax.** Sales tax revenues are forecast to be \$3,597,000 over budget due to increased collections. Over the most recent 12 months, sales tax receipts have increased by 4.7 percent.
- **3 Fines and Forfeitures.** Fines and Forfeitures revenues are forecast to be \$1,500,000 over budget primarily due to increased Safelight citations.
- **4 Operating Transfers In.** The revenue budget for Operating Transfers In was amended on November 14, 2018, by Council Resolution No. 18-1641 for services related to the District 4 runoff election.
- **5 Miscellaneous.** Miscellaneous revenues are forecast to be \$821,000 over budget, primarily due to facility rental fees.
- **6 Interest.** Interest revenue is forecast to be \$1,591,000 over budget based on current trends.

# **GENERAL FUND EXPENDITURES**

Expenditure Category	FY 2018-19 Adopted Budget	FY 2018-19 Amended Budget	YTD Actual	YE Forecast	Variance
Civilian Pay	\$241,344,527	\$240,498,683	\$74,080,218	\$236,083,669	(\$4,415,014)
Civilian Overtime	6,660,128	6,660,128	3,002,524	7,741,339	1,081,211
Civilian Pension	35,070,258	34,947,747	10,714,187	34,316,622	(631,125)
Uniform Pay	423,709,510	423,709,510	127,025,526	419,526,537	(4,182,973)
Uniform Overtime	39,354,268	39,354,268	14,152,101	43,414,020	4,059,752
Uniform Pension	159,002,901	159,002,901	45,635,749	159,002,901	0
Health Benefits	68,816,185	68,816,185	18,440,977	68,816,185	0
Workers Comp	10,508,446	10,508,446	0	10,508,446	0
Other Personnel Services	12,666,100	12,644,950	3,753,102	12,670,965	26,015
Total Personnel Services <sup>1</sup>	997,132,323	996,142,818	296,804,384	992,080,684	(4,062,134)
Supplies <sup>2</sup>	77,884,269	77,950,378	20,108,350	79,273,457	1,323,078
Contractual Services <sup>3</sup>	366,535,382	367,422,028	72,804,680	369,070,387	1,648,361
Capital Outlay <sup>4</sup>	13,617,618	13,724,618	2,005,265	13,431,641	(292,977)
Reimbursements <sup>5</sup>	(89,203,318)	(89,118,436)	(3,466,298)	(89,502,443)	(384,007)
Total Expenditures	\$1,365,966,274	\$1,366,121,406	\$388,256,382	\$1,364,353,726	(\$1,767,679)

- **1 Personnel Services.** Current year-end forecast for civilian pay is \$4,415,000 below budget primarily due to civilian vacancy savings that fully offset the \$1,081,000 overrun in civilian overtime. Uniform overtime YE forecast assumes a \$4,414,000 overrun in anticipated overtime for the Dallas Police Department and \$355,000 projected savings for Dallas Fire-Rescue. Uniform pension YE forecast equals budget and includes the \$156.8 million contribution required to fund the Police and Fire Pension, as enacted by the Texas State Legislature through House Bill 3158, and additional funding for supplemental pension.
- **2 Supplies.** Current YE forecast is \$1,323,000 over budget primarily due to higher than budgeted Park and Recreation gas and water expenses to be offset by additional revenue, greater than budgeted Office of Cultural Affairs gas payments and furniture expenses, and greater usage of medical-surgical supplies by Dallas Animal Services.
- **3 Contractual Services.** Current YE forecast is \$1,648,000 over budget primarily due to contract temporary help and day labor expenses, which are fully offset by salary savings.
- 4 Capital Outlay. Current YE forecast is \$293,000 under budget.
- **5 Reimbursements.** General Fund reimbursements reflect contributions from various agencies, including federal and state funds, internal service fund departments, and enterprise fund departments. Current YE forecasts are \$384,000 over budget, primarily due to a higher-than-budgeted reimbursement to Dallas Fire-Rescue from Aviation for costs of operation of Aircraft Rescue and Fire Fighting stations at Dallas Executive Airport and Dallas Love Field.

# **GENERAL FUND EXPENDITURES**

Expenditure By Department	FY 2018-19 Adopted Budget	FY 2018-19 Amended Budget	YTD Actual	YE Forecast	Variance
Building Services	\$22,729,907	\$22,729,907	\$7,644,037	\$22,729,907	\$0
City Attorney's Office	18,348,876	18,348,876	5,299,489	18,348,876	0
City Auditor's Office	3,367,314	3,367,314	873,479	3,236,039	(131,275)
City Controller's Office <sup>1</sup>	6,768,899	6,768,899	2,401,145	6,846,487	77,588
Independent Audit	917,892	917,892	0	917,892	0
City Manager's Office	2,787,305	2,787,305	768,383	2,772,145	(15,160)
City Secretary <sup>2</sup>	4,350,544	4,505,676	1,021,386	4,491,216	(14,460)
Civil Service	3,241,621	3,241,621	897,279	3,234,348	(7,273)
Code Compliance	31,635,395	31,635,395	8,922,075	31,635,395	0
Court Services	23,314,074	23,314,074	5,952,069	23,222,597	(91,477)
Jail Contract	8,908,016	8,908,016	2,227,004	8,908,016	0
Dallas Animal Services	14,878,667	14,878,667	4,640,094	14,790,135	(88,532)
Dallas Fire-Rescue	294,483,209	294,483,209	85,854,393	293,905,339	(577,870)
Dallas Police Department	486,752,691	486,752,691	141,097,076	486,752,691	0
Housing and Neighborhood Services <sup>3</sup>	4,213,724	4,213,724	513,704	3,888,983	(324,741)
Human Resources <sup>4</sup>	7,005,071	7,005,071	2,112,633	7,018,362	13,291
Judiciary	3,446,356	3,446,356	1,091,631	3,439,564	(6,792)
Library	34,138,717	34,138,717	9,894,951	33,870,708	(268,009)
Office of Management Services					0
311 Customer Service	4,495,891	4,495,891	1,621,332	4,495,891	0
Council Agenda Office	219,414	219,414	69,781	219,414	0
Office of Equity and Human Rights	998,436	998,436	160,453	998,436	0
Office of Innovation <sup>5</sup>	603,668	603,668	78,707	506,194	(97,474)
Office of Strategic Partnerships	1,053,433	1,053,433	321,708	1,040,037	(13,396)
Office of Business Diversity	894,165	894,165	257,447	864,163	(30,002)
Office of Community Care	5,375,877	5,375,877	1,734,985	5,337,426	(38,451)
Office of Emergency Management	877,113	877,113	180,198	877,113	0
Office of Environmental Quality	2,734,360	2,734,360	1,878,392	2,734,360	0
Office of Homeless Solutions <sup>6</sup>	11,546,393	11,546,393	6,125,369	11,675,027	128,634
Public Affairs and Outreach <sup>7</sup>	2,098,745	2,098,745	441,759	1,845,718	(253,027)
Welcoming Communities	623,124	623,124	141,634	623,124	0
Mayor and City Council	4,989,530	4,989,530	1,430,817	4,989,530	0
Non-Departmental	92,727,295	92,727,295	4,243,277	92,726,826	(469)
Office of Budget	3,796,050	3,796,050	1,044,839	3,756,389	(39,661)
Office of Cultural Affairs	19,973,188	19,973,188	10,119,221	19,973,188	0
Office of Economic Development	4,972,909	4,972,909	2,065,961	4,972,909	0
Park and Recreation	98,542,371	98,542,371	36,723,780	98,508,572	(33,799)
Planning and Urban Design <sup>8</sup>	3,171,871	3,171,871	944,407	2,906,727	(265,144)
Procurement Services <sup>9</sup>	2,443,038	2,443,038	728,124	2,591,218	148,180
Public Works	75,856,653	75,856,653	22,003,720	75,018,623	(838,030)
Sustainable Development	2,194,525	2,194,525	1,125,032	2,194,525	0
Transportation <sup>10</sup>	47,219,419	47,219,419	13,604,611	48,269,899	1,050,480
Total Departments	\$1,358,695,746	\$1,358,850,878	\$388,256,382	\$1,357,134,009	(\$1,716,868)
Liability/Claim Fund Transfer	2,751,145	2,751,145	0	2,751,145	0
Contingency Reserve	2,319,383	2,319,383	0	2,319,383	0
Salary and Benefit Reserve	2,200,000	2,200,000	0	2,200,000	0
Total Expenditures	\$1,365,966,274	\$1,366,121,406	\$388,256,382	\$1,364,404,537	(\$1,716,868)

### **VARIANCE NOTES**

General Fund variance notes are provided below for departments with YE forecast variances of +/- five percent, departments with an amended budget, and for departments with YE forecasts projected to exceed budget.

- 1 City Controller's Office. City Controller's Office expenditures are forecast to be \$78,000 over budget primarily due to unbudgeted vacation/sick termination payouts for two long-time employees, which may be offset by Salary and Benefit reserve funds later in the fiscal year, if necessary.
- **2 City Secretary.** City Secretary Office's budget was increased by \$155,000 on November 14, 2018, by Council Resolution No. 18-1641 for services related to the District 4 runoff election.
- **3 Housing and Neighborhood Services.** Housing and Neighborhood Services expenditures are forecast to be \$325,000 under budget due to hiring delays and vacancy savings associated with a departmental restructuring.
- **4 Human Resources.** Human Resources expenditures are forecast to be \$13,000 over budget primarily due to unbudgeted vacation/sick termination payouts, which may be offset by Salary and Benefit reserve funds later in the fiscal year, if necessary.
- **5 Office of Innovation.** Office of Innovation expenditures are forecast to be \$98,000 under budget primarily due to vacancies, including two vacant positions expected to be filled by mid-March.
- **6 Office of Homeless Solutions.** Office of Homeless Solutions expenditures are forecast to be \$129,000 over budget primarily due to a \$230,000 increase in The Bridge management services contract.
- **7 Public Affairs and Outreach.** Public Affairs and Outreach expenditures are forecast to be \$253,000 under budget due to hiring delays for vacant positions.
- **8 Planning and Urban Design.** Planning and Urban Design expenditures are forecast to be \$265,000 under budget due to salary savings from six vacant positions.
- **9 Procurement Services.** Procurement Services expenditures are forecast to be \$148,000 over budget due to unbudgeted vacation/sick termination payouts for three long-time employees retiring in the spring, which may be offset by Salary and Benefit reserve funds later in the fiscal year, if necessary.
- **10 Transportation.** Transportation expenditures are forecast to be \$1,000,000 over budget primarily due to increased Safelight program payments to the state (offset by increased revenue), as well as monthly traffic signal modem charges and an unplanned traffic signal upgrade.

# **ENTERPRISE FUNDS**

Department	FY 2018-19 Adopted Budget	FY 2018-19 Amended Budget	YTD Actual	YE Forecast	Variance
AVIATION					
Beginning Fund Balance	\$14,216,560	\$14,216,560		\$14,216,560	\$0
Total Revenues	144,132,819	144,132,819	43,304,771	144,132,819	0
Total Expenditures	144,132,819	144,132,819	35,140,431	144,132,819	0
Ending Fund Balance	\$14,216,560	\$14,216,560		\$14,216,560	\$0
CONVENTION AND EVENT SE	RVICES				
Beginning Fund Balance	\$33,234,399	\$33,234,399		\$33,234,399	\$0
Total Revenues	108,647,915	108,647,915	26,816,420	108,812,992	165,077
Total Expenditures	108,647,915	108,647,915	17,464,717	108,485,485	(162,430)
Ending Fund Balance	\$33,234,399	\$33,234,399		\$33,561,907	\$327,508
MUNICIPAL RADIO					
Beginning Fund Balance	\$1,205,492	\$1,205,492		\$1,205,492	\$0
Total Revenues	2,178,813	2,178,813	535,169	2,098,813	(80,000)
Total Expenditures	2,076,728	2,076,728	832,655	2,076,728	0
Ending Fund Balance	\$1,307,577	\$1,307,577		\$1,227,577	(\$80,000)
Beginning Fund Balance Total Revenues Total Expenditures	\$29,641,449 112,653,465 112,653,465	\$29,641,449 112,653,465 112,653,465	40,247,997 18,196,121	\$29,641,449 113,226,905 112,653,465	\$0 573,440 0
Total Expenditures			18,196,121		
Ending Fund Balance	\$29,641,449	\$29,641,449		\$30,214,889	\$573,440
STORM DRAINAGE MANAGEI					
Beginning Fund Balance	\$7,928,950	\$7,928,950		\$7,928,950	\$0
Total Revenues	58,436,837	58,436,837	20,142,182	58,436,837	0
Total Expenditures	58,436,837	58,436,837	9,394,709	58,436,837	0
Ending Fund Balance	\$7,928,950	\$7,928,950		\$7,928,950	\$0
SUSTAINABLE DEVELOPMEN	T AND CONSTRUCTION				
Beginning Fund Balance	\$43,833,830	\$43,833,830		\$43,833,830	\$0
Total Revenues	33,143,848	33,143,848	12,565,600	33,160,911	17,063
Total Expenditures	34,571,119	34,571,119	9,560,269	34,571,119	0
Ending Fund Balance	\$42,406,559	\$42,406,559		\$42,423,622	\$17,063
Note: FY 2018-19 budget reflect WATER UTILITIES <sup>1</sup>	ts planned use of fund balar	nce.			
Beginning Fund Balance	\$118,325,578	\$118,325,578		\$118,325,578	\$0
Total Revenues	665,005,577	665,005,577	195,803,812	646,438,266	(18,567,311)
Total Expenditures	665,491,395		172,859,481	652,749,327	(12,757,067)
Ending Fund Balance	\$117,839,760	\$117,824,761		\$112,014,517	(\$5,810,244)
Note: FY 2018-19 budget reflect	ts planned use of fund balar	nce.			

# **INTERNAL SERVICE FUNDS**

Department	FY 2018-19 Adopted Budget	FY 2018-19 Amended Budget	YTD Actual	YE Forecast	Variance		
INFORMATION TECHNOLOG	INFORMATION TECHNOLOGY						
Beginning Fund Balance	\$10,887,991	\$10,887,991		\$10,887,991	\$0		
Total Revenues	69,434,657	69,434,657	8,974,722	69,434,657	0		
Total Expenditures	77,011,403	77,011,403	36,656,775	76,600,321	(411,082)		
Ending Fund Balance	\$3,311,245	\$3,311,245		\$3,722,327	\$411,082		

Note: FY 2018-19 budget reflects planned use of fund balance.

### **RADIO SERVICES**

11.12.0 02.11.020					
Beginning Fund Balance	\$2,800,576	\$2,800,576		\$2,800,576	\$0
Total Revenues	5,917,772	5,917,772	46,304	5,928,972	11,200
Total Expenditures	8,651,413	8,651,413	3,182,598	8,636,725	(14,688)
Ending Fund Balance	\$66,935	\$66,935		\$92,823	\$25,888

Note: FY 2018-19 budget reflects planned use of fund balance.

### **EQUIPMENT AND FLEET MANAGEMENT<sup>2</sup>**

Beginning Fund Balance	\$7,254,000	\$7,254,000		\$7,254,000	\$0
Total Revenues	54,412,850	54,412,850	145,973	54,412,850	0
Total Expenditures	54,912,850	54,912,850	14,073,881	56,162,517	1,249,667
Ending Fund Balance	\$6,754,000	\$6,754,000		\$5,504,333	(\$1,249,667)

Note: FY 2018-19 budget reflects planned use of fund balance.

### **EXPRESS BUSINESS CENTER**

Beginning Fund Balance	\$2,682,143	\$2,682,143		\$2,682,143	\$0
Total Revenues	2,593,790	2,593,790	745,257	2,607,184	13,394
Total Expenditures	2,137,496	2,137,496	402,837	2,132,618	(4,878)
Ending Fund Balance	\$3,138,437	\$3,138,437		\$3,156,709	\$18,272

Note: FY 2018-19 budget reflects revenue in excess of expenses.

# **OTHER FUNDS**

Department	FY 2018-19 Adopted Budget	FY 2018-19 Amended Budget	YTD Actual	YE Forecast	Variance
9-1-1 SYSTEM OPERATIONS					
Beginning Fund Balance	\$7,852,062	\$7,852,062		\$7,852,062	\$0
Total Revenues	12,018,812	12,018,812	3,702,068	12,208,779	189,967
Total Expenditures	15,176,553	15,176,553	4,505,034	15,143,278	(33,275)
Ending Fund Balance	\$4,694,321	\$4,694,321		\$4,917,563	\$223,242

Note: FY 2018-19 budget reflects planned use of fund balance.

### DEBT SERVICE

Beginning Fund Balance	\$32,549,163	\$32,549,163		\$32,549,163	\$0
Total Revenues	289,189,656	289,189,656	232,472,358	289,189,656	0
Total Expenditures	296,200,044	296,200,044	0	296,200,044	0
Ending Fund Balance	\$25,538,775	\$25,538,775		\$25,538,775	(\$0)

Note: FY 2018-19 budget reflects planned use of fund balance.

### **EMPLOYEE BENEFITS**

City Contributions	\$94,862,835	\$94,862,835	27,538,584	\$94,862,835	\$0
Employee Contributions	36,126,244	36,126,244	13,956,511	36,126,244	0
Retiree	31,963,243	31,963,243	7,893,086	31,963,243	0
Other	0	0	139,555	139,555	139,555
Total Revenues	162,952,322	162,952,322	49,527,736	163,091,877	139,555
Total Expenditures	\$160,083,133	\$160,083,133	\$31,959,707	\$160,083,133	\$0

Note: FY 2018-19 budget reflects revenue in excess of expenses. The FY 2018-19 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects incurred but not reported claims (IBNR).

### RISK MANAGEMENT

Worker's Compensation	\$13,701,708	\$13,701,708	\$923,377	\$13,701,708	\$0
Third Party Liability	10,227,315	10,227,315	95,185	10,227,315	0
Purchased Insurance	3,029,284	3,029,284	(550)	3,029,284	0
Interest and Other	749,900	749,900		749,900	0
Total Revenues	27,708,207	27,708,207	1,018,012	27,708,207	0
Total Expenditures	\$34,166,607	\$34,166,607	\$4,065,771	\$34,166,607	\$0

Note: FY 2018-19 budget reflects planned use of fund balance. The FY 2018-19 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects the total current liability for Risk Management (Worker's Compensation/Liability/Property Insurance).

### **VARIANCE NOTES**

The Enterprise, Internal Service, and Other Funds summaries include the beginning fund balance with the YE revenue and expenditure forecasts. As of January 31, 2019, YE forecast beginning fund balance represents the FY 2017-18 unaudited projected ending fund balance and does not reflect additional year-end savings. We anticipate adjustments to the FY 2018-19 amended beginning fund balance after FY 2017-18 audited statements become available in April 2019. Variance notes are provided below for funds with a YE forecast variance of +/- five percent, funds with YE forecast projected to exceed budget, and funds with projected use of fund balance.

- **1 Water Utilities.** Water Utilities' (DWU) revenues are projected to be \$18,567,000 under budget due to (1) wholesale customers receiving a credit to revenues as a result of the Sabine River Authority (SRA) settlement, which will be offset by use of fund balance, and (2) decreased consumption resulting from wetter than normal fall weather. Expenditures are projected to be \$12,757,000 under budget primarily due to a decreased capital construction transfer to offset the weather-related revenue reduction.
- **2 Equipment and Fleet Management.** Equipment and Fleet Management (EFM) expenditures are projected to be \$1,250,000 over budget primarily due to cost increases for automotive parts, non-emergency wrecker price agreement, and anticipated new costs associated with the use of emergency wrecker services still pending City Council approval. Billing has been delayed pending a billing program update required by the change in department acronym.

# DALLAS 365

The Dallas 365 initiative aligns 35 key performance measures to our six strategic priorities. The department responsible for each measure is noted at the end of the measure's description, and last year's performance is included, if available. Several measures are new for FY 2018-19, so actual performance data is not available (N/A) for last year.

An annual target has been established for each measure. The annual target is then broken down into a year-to-date (YTD) target, which represents October 1 through the current reporting period. Each month, we will compare the YTD target with the YTD actual performance reported by the responsible department and assign a YTD status based on how well actual performance compares to the target.

Measures are designated "on target" (green) if actual YTD performance is within 5 percent of the YTD target. Measures with actual YTD performance within 6 to 20 percent of the YTD target are designated in "caution" (yellow) status. If actual YTD performance is more than 20 percent from the YTD target, the measure is designated as "needs improvement" (red). For most measures, high values indicate positive performance, but for a few

On Track

1 5
Caution

6
Needs
Improvement

measures, the reverse is true. These measures are noted with an asterisk and include measures numbered 6, 8, 13 and 22. Variance notes are provided for each measure that is not On Track.

#	Measure	FY 2017-18 Actual	FY 2018-19 Target	YTD Target	YTD Actual	YTD Status
	Public Safety					
1	Percentage of responses to structure fires within 5 minutes and 20 seconds of dispatch (Fire-Rescue)	86.11%	90.00%	90.00%	83.59%	0
2	Percentage of EMS responses within five minutes (Fire-Rescue)	N/A	90.00%	90.00%	49.98%	⊗
3	Percentage of responses to Priority 1 calls within eight minutes (Police)	N/A	60.00%	60.00%	50.52%	0
4	Percentage of 911 calls answered within 10 seconds (Police)	94.21%	91.00%	91.00%	95.46%	<b>Ø</b>
5	Homicide clearance rate (Police)	78.35%	60.00%	60.00%	94.23%	<b>⊘</b>
6	Violent crime rate (per 100,000 residents) (Police)*	N/A	767	255.67	223.58	•
	Mobility Solutions, Infrastructure & Sustainability					
7	Percentage of annual bond appropriation committed (Bond Program)	N/A	90.00%	30.00%	34.00%	<b>Ø</b>
8	Average response time to emergency sewer calls (in minutes) (Dallas Water Utilities)*	58.68	60	60	59.28	<b>(</b>
9	Percentage compliance with state and federal standards and regulations for drinking water (Dallas Water Utilities)	100.00%	100.00%	100.00%	100.00%	<b>⊘</b>
10	Number of street lane miles resurfaced (Public Works)	208.34	197	65.67	15.11	8
11	Percentage of potholes repaired within five days (Public Works)	N/A	98.00%	98.00%	100.00%	<b>⊘</b>
12	Percentage of streets with a Pavement Condition Index rating of C or better (Public Works)	N/A	77.40%	77.40%	77.40%	<b>Ø</b>

# **DALLAS 365**

#	Measure	FY 2017-18 Actual	FY 2018-19 Target	YTD Target	YTD Actual	YTD Status
	Mobility Solutions (cont.)					
13	Missed refuse and recycling collections per 10,000 collection points/service opportunities (Sanitation)*	12.83	11	11	12.94	0
14	Residential recycling diversion rate (Sanitation)	19.29%	19.00%	19.00%	18.23%	<b>Ø</b>
15	Percentage of surveyed street lights on major streets that are working (Transportation)	94.58%	96.00%	96.00%	94.70%	<b>Ø</b>
	Economic & Neighborhood Vitality					
16	Number of jobs created or retained through written commitment (Economic Development)	N/A	5,000	1,667	1,890	<b>•</b>
17	Number of Dallas Homebuyer Assistance Program (DHAP) loans provided (Housing)	N/A	81	27	11	8
18	Total number of new housing units produced (sale and rental combined) (Housing)	595	1,500	375	12	8
19	Percentage of single-family permits reviewed in three days (Sustainable Development)	80.00%	85.00%	85.00%	85.25%	<b>Ø</b>
20	Percentage of inspections performed same day as requested (Sustainable Development)	97.49%	98.00%	98.00%	96.76%	<b>Ø</b>
	Human & Social Needs					
21	Number of seniors served (Community Care)	1,833	4,500	1,500	3,126	<b>Ø</b>
22	Number of days to resolve a homeless encampment site from date of service request to resolution (Homeless Solutions)*	16.31	21	21	17.33	<b>⊘</b>
23	Percentage of unduplicated persons placed in permanent housing who remain housed after six months (Homeless Solutions)	N/A	85.00%	85.00%	88.64%	<b>&gt;</b>
	Quality of Life					
24	Number of single-family rental properties inspected (initial inspections and reinspections) (Code Compliance)	12,099	10,000	3,333	1,021	8
25	Percentage of 311 Code service requests responded to within estimated response time (Code Compliance)	94.58%	96.00%	96.00%	87.50%	•
26	Percentage of food establishments inspected on schedule (Code Compliance)	N/A	95.00%	95.00%	95.00%	<b>⊘</b>
27	Live release rate (Animal Services)	80.30%	81.00%	81.00%	84.55%	<b>&gt;</b>
28	Percentage increase in field impoundments over prior fiscal year (Animal Services)	17.32%	18.00%	18.00%	21.62%	<b>⊘</b>
29	Number of library visits in person, online, and for programs (Library)	9,352,274	7,420,000	2,473,333	3,318,704	<b>⊘</b>
30	Number of participants in adult education courses (ELL, GED, basic education, and citizenship) (Library)	N/A	25,000	8,333	9,109	<b>Ø</b>
31	Percentage of cultural services contracts awarded to artists or small arts organizations (budgets less than \$100,000) (Cultural Affairs)	N/A	50.00%	50.00%	59.70%	<b>Ø</b>
32	Percentage of residents within $\frac{1}{2}$ mile of a park (Park and Recreation)	60.00%	63.00%	63.00%	61.00%	<b>&gt;</b>

# DALLAS 365

#	Measure	FY 2017-18 Actual	FY 2018-19 Target	YTD Target	YTD Actual	YTD Status
	Government Performance and Financial Management					
33	Percentage of 311 calls answered within 90 seconds (311)	56.46%	70.00%	70.00%	43.45%	8
34	Percentage of invoices paid within 30 days (City Controller)	95.51%	94.00%	94.00%	98.62%	<b>⊘</b>
35	Percentage of dollars spent with local businesses (Business Diversity)	45.41%	50.00%	50.00%	44.27%	0

### **VARIANCE NOTES**

- **#1.** Due to continued focus on driving safety, high numbers of new inexperienced firefighters, and an increase in heavy apparatus assignments to all "Potential Scenes of Violence." These apparatus must stay on location until police arrival, which affects response times for other fire emergencies nearby.
- **#2.** Due to high EMS service demand/call volume and finite emergency resources. Units are often deployed from more distant fire stations to serve areas experiencing simultaneous 911 calls for EMS service. DFR is exploring how the tiered EMS software (Priority Dispatch) can help reduce response times over the next few months.
- **#3.** Due to lack of staff, although times have improved. An emphasis on recruiting, changes to Civil Service rules, and increased starting pay should lead to increased staffing and ultimately improved response times.
- **#10.** Due to seasonality of resurfacing efforts. Work ramps up in February and peaks from April to August.
- **#13.** Due to holidays. When City offices are closed, collection days shift, and Sanitation receives more calls from residents. As expected, collection began returning to normal in January. This number should continue to improve.
- **#17.** FY 2017-18 program changes and updated homebuyer qualification guidelines will result in larger loans, but the process is more time-consuming, resulting in fewer loans.
- **#18.** The target for this measure was adjusted to 1,500 in consultation with Housing and Neighborhood Revitalization. The 2018 Notice of Funds Available (NOFA) is expected to produce 800 units, and the single-family NOFA to be issued in 2019 is expected to produce an additional 200. Other units may be added through the Home Repair program, the incentive zoning ordinance (if approved), and/or tax credit projects that do not require City funding.
- **#24/25.** Due to conversion from CSR system to the new Code Case Management System, which interrupted service request data retrieval. CIS is aware of the issue and anticipates resolution by the end of March 2019.
- **#33.** Due to increased attrition/reduction in agents trained to process calls. 311 has offered training continuously since October, and Civil Service is revising testing requirements to hire additional agents. Cornerstone temporary staffing is being used to supplement in the interim.
- **#35.** Due to two water/wastewater projects awarded to non-local vendors Southland Contracting (\$22.44 million) and Oscar Renda Contracting (\$15.81 million).

# **BUDGET INITIATIVE TRACKER**

The Budget Initiative Tracker reports on 44 activities included in the FY 2018-19 and FY 2019-20 biennial budget. For each initiative included in this report, you will find the initiative number, title, description and status. At the end of each description, the responsible department is listed. Each month, the responsible department provides a current status for the initiative and indicates whether the initiative is "complete" (blue circle), "on track" (green check mark), "caution" (yellow exclamation mark), or "canceled" (red x).





### In the Spotlight

The Office of Equity and Human Rights, in partnership with the Government Alliance on Race and Equity (GARE), has trained 200 executives and budget staff on advancing racial equity. OEHR has also launched an equity survey of City employees that will provide a baseline assessment of staff knowledge, skills, and experiences related to race and equity. Lastly, budget staff are currently working to incorporate the GARE racial equity tool into the City's annual budgeting process.

### **PUBLIC SAFETY**

### 1 Police & Fire Uniform Pay

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INITIATIVE Increasing pay for police officers and firefighters (1) effective in October 2018 in accordance with the three-year Meet and Confer agreement, which calls for double-step pay increases of approximately 10 percent, adding a 2 percent top step, and increasing starting pay to \$51,688, and (2) effective in January 2019 in accordance with the City Council budget amendment to increase pay by three percent across the board, to a minimum of \$60,000. (Police and Fire-Rescue)

STATUS Uniform pay increases based on the current Meet and Confer agreement went into effect October 2018. On December 23, 2018, City Council authorized the City Manager to enter an Amended Meet and Confer agreement for additional uniform pay increases effective in January 2019.

### 2 Number of Police Officers



<u>INITIATIVE</u> Recruiting new police officers to bring the number of sworn employees at the end of FY 2018-19 to 3,050. (Police)

STATUS As of February 20, DPD has hired 91 police officers. The department is projected to hire an additional 164 officers this fiscal year for a final sworn strength of 3,034, which is 16 fewer than the goal of 3,050.

### 3 Number of Firefighters



<u>INITIATIVE</u> Recruiting new firefighters to bring the number of sworn employees at the end of FY 2018-19 to 1,942. (Fire-Rescue)

STATUS Dallas Fire-Rescue anticipates 65 recruits will enter the field in June 2019. DFR plans to hire an additional 65 recruits in June 2019, for a total of 130 planned new hires in FY 2018-19. The summer hiring class size is contingent upon realized attrition through the year.

### 4 Police and Fire Uniform Pension



<u>INITIATIVE</u> Contributing \$156.8 million, up \$6.1 million from the current year, to the Dallas Police and Fire Pension System to ensure a secure retirement for our first responders. (Police and Fire-Rescue)

STATUS The City pension contributions are being made in compliance with HB 3158 approved by the state legislature in 2017.

### 5 Security of City Facilities



<u>INITIATIVE</u> Consolidating security for City facilities into Court and Detention Services and conducting a comprehensive risk assessment to identify future security needs for City facilities and programs. (Court and Detention Services)

STATUS An RFCSP for a consultant to develop a Citywide security standard and evaluate security services and plans was advertised on January 17 and January 24. Presolicitation conferences were scheduled for January 28 and January 31. The contract is tentatively scheduled for City Council consideration on May 8.

### 6 School Crossing Guards



<u>INITIATIVE</u> Investing more than \$5 million in a school crossing guard program to protect Dallas students. (Court and Detention Services)

STATUS All City Management Services, Inc. (ACMS) conducted two hiring sessions for volunteer school crossing guards in February. Although the participating independent school districts (ISDs), private schools, and interested parents were notified, only two representatives from DISD attended the first meeting and none attended the second. City staff and ACMS plan to meet with this group in March to discuss the situation and identify obstacles and potential solutions.

### 7 P-25 Radio System



<u>INITIATIVE</u> Expanding radio coverage area, improving system reliability, lowering operating costs, and improving interoperability across City departments and with other public safety agencies through implementation of the new P-25 radio system. (Communication and Information Services)

<u>STATUS</u> Radio system equipment is being installed at radio communication sites. Radio sites outside the city are being negotiated with neighboring jurisdictions. New shelters are being constructed at the factory.

### 8 Firefighter Safety



<u>INITIATIVE</u> Protecting the safety of DFR officers by replacing all self-contained breathing apparatus (SCBA) in phases and providing a second set of personal protective equipment (PPE) to allow for cleaning equipment between fires. (Fire-Rescue)

<u>STATUS</u> Dallas Fire-Rescue is meeting with the Office of Procurement Services to determine the specifications for purchasing the second set of PPEs and replacing all SCBAs.

### 9 911 Operations Center



<u>INITIATIVE</u> Furthering the City's investment in the 911 emergency system with additional technology and expanded backup capacity. (Communication and Information Services)

STATUS Communication and Information Services has installed Text-to-911 and is scheduling the go-live date in consultation with DPD. CIS has also ordered equipment for the backup CAD system, and the vendor is finalizing the quote for the Dual Production Public Safety Answering Point (PSAP) solution for the backup site.

# MOBILITY SOLUTIONS, INFRASTRUCTURE & SUSTAINABILITY

### 10 Street Conditions



<u>INITIATIVE</u> Investing more than \$125 million of bonds and cash to improve the driving condition of city streets. (Public Works)

STATUS Work orders were issued in December 2018 for the General Fund work plan maintenance. The preservation contract was advertised in January 2019, and bids were opened on February 8. Staff plans to submit the construction award for City Council consideration on April 10.

### 11 Intersection Safety



<u>INITIATIVE</u> Leveraging \$10 million of federal Highway Safety Improvement Program (HSIP) funds with approximately \$2 million in City funds to improve safety at high-crash locations. (Transportation)

STATUS Dallas was awarded more than anticipated -- \$11.3 million in federal HSIP funds. The City still plans to invest \$2 million of City funds. Staff is currently working on scheduling design and with TxDOT to complete the Local Project Advanced Funding Agreements wherein the City's 10% match is paid.

### 12 Alley Access



<u>INITIATIVE</u> Creating a \$1.8 million cross-departmental pilot program to improve alley access for residents and utilities. (Sanitation, Water Utilities, and Public Works)

<u>STATUS</u> Advertising for this program was extended to February 8 so staff could work with the Office of Business Diversity to attract bidders, but no bids were submitted. Alley repairs will be done in-house to accommodate the construction schedule.

### 13 Bike Lanes



<u>INITIATIVE</u> Expanding bike lanes and improving mobility by increasing the current \$500,000 budget by \$500,000 per year for each of the next three years to achieve a \$2 million per year investment starting in FY 2020-21. (Transportation)

<u>STATUS</u> Transportation is working on projects in the Central Business District, including Akard, Cadiz, and Canton streets, as well as on Zang Blvd. and Union Trail. An upcoming project at Monroe Dr. and Merrell Rd. will connect a Dallas County trail project near the Walnut Hill/Denton DART station.

### 14 OneWater Consolidation



<u>INITIATIVE</u> Combining water, wastewater, and stormwater into one utility to provide comprehensive management of Dallas' valuable water resources. (Water Utilities)

STATUS DWU's organizational chart has been revised to include the stormwater utility, and functional work groups have been established. A scope is being developed for a comprehensive stormwater system assessment. DWU will brief the MSIS Committee on this item on February 25.

### 15 Environmental Plan



<u>INITIATIVE</u> Completing an environmental plan that includes solutions to address climate change by using \$500,000 available revenue received from the previous plastic bag ordinance and fee. (Office of Environmental Quality)

STATUS On January 23, City Council authorized a contract with AECOM Technical Services, Inc. to develop a Comprehensive Environmental and Climate Action Plan. A project kickoff meeting is scheduled with the vendor on February 5. Staff are developing internal and external task forces to guide plan development and outreach.

### 16 Traffic Signals



<u>INITIATIVE</u> Repairing traffic signals by 1) responding to traffic signal knockdowns and underground cable repairs and 2) replacing broken vehicle detectors at 40 traffic signals across the city. (Transportation)

<u>STATUS</u> This initiative is funded in FY 2019-20, the second year of the biennial.

### 17 City Facility Major Maintenance



<u>INITIATIVE</u> Repairing City-owned facilities through a \$7 million deferred maintenance program. (Building Services)

STATUS Of the \$6 million allocated for general City facilities, projects estimated at \$3.9 million are in progress, including City Hall elevator and parking garage repairs, HVAC repairs at OCMC, replacement of the HVAC system at Fire Station #34, roof replacement at the DFR Complex Maintenance Building C, glass replacement at City Hall, Lancaster-Kiest Branch Library roof and window repairs, Hensley Field Operations fire alarm system replacement, and repairs/renovations at the Forest Green Branch Library.

The remaining \$1 million allocated for deferred maintenance is for cultural facilities: \$0.8 million at City-owned facilities and \$0.2 million for other cultural facilities. Projects estimated at \$0.5 million are in progress, including J. Craft Annex floor replacement, exterior painting at the Latino Cultural Center, lighting at the South Dallas Cultural Center, and interior repairs and flooring at the Oak Cliff Cultural Center.

### 18 Neighborhood Drainage



<u>INITIATIVE</u> Implementing a new stormwater program dedicated to neighborhood drainage, which will focus efforts on neighborhood outreach and preventing flooding in local streets. (Water Utilities)

STATUS The FY 2019-20 budget includes funding for personnel, equipment, and contracts for increased neighborhood drainage maintenance. In preparation, the former Trinity Watershed Management work groups are being reorganized into two Stormwater Operations divisions: Dallas Floodway and Neighborhood Drainage. The Sr. Program Manager position for Neighborhood Drainage is being reclassified and will be advertised and filled in the next few months.

# **ECONOMIC & NEIGHBORHOOD VITALITY**

### 19 Property Tax Rate



### **22** One-Stop Permitting



<u>INITIATIVE</u> Reducing the property tax rate by 0.37¢, making FY 2018-19 the third consecutive year with a tax rate reduction. (Office of Budget)

<u>STATUS</u> City Council approved a 0.37¢ property tax reduction on September 18, 2018. Dallas County Tax Office distributed property tax bills and will collect revenue on behalf of the City.

### 20 Housing Policy



<u>INITIATIVE</u> Implementing the Comprehensive Housing Policy approved by City Council in May 2018 to create and preserve housing throughout the city. (Housing and Neighborhood Revitalization)

STATUS Staff is operating the Housing Improvement and Preservation Program (HIPP), Dallas Homebuyer Assistance Program (DHAP), and development programs authorized by City Council as part of the Comprehensive Housing Policy. All Housing Task Force subcommittees are meeting regularly; in early 2019, the Task Force will consider neighborhood empowerment zones, low-income housing tax credits (LIHTC), and Housing Trust Fund strategies.

### 21 Stabilization and Emerging Market Areas



INITIATIVE Targeting \$1 million to historically underserved areas at risk of displacement because of changing market conditions, as well as areas in need of intensive environmental enhancements, master planning, and formalized neighborhood organizations. (Housing and Neighborhood Revitalization)

STATUS Housing is working on a revitalization plan for targeted R/ECAP areas that will include a coordinated effort between the City, DISD, and the Dallas Housing Authority. It will rely on these funds along with federal grant funds and General Obligation bonds. We expect to brief the EDH Committee by the end of May 2019.

# <u>INITIATIVE</u> Offering an online one-stop shop for residents and businesses to submit construction plans to the City. (Sustainable Development and Construction)

STATUS Phase 1 of the software was implemented October 1, 2018, and is functioning for our customers. Phase 2 will be implemented in FY 2018-19 with enhanced features to improve efficiency, including a more robust interface that will eliminate duplicate data entry and allow inspectors to see electronically reviewed plans in the field using their mobile devices.

### 23 Historic Resource Survey



<u>INITIATIVE</u> Devoting \$100,000 to conduct a historic resource survey with private partners. (Sustainable Development and Construction)

STATUS On January 25, the Texas Historical Commission (THC) notified staff that THC has recommended a \$45,000 award to help fund the Historic Thematic Context Assessment and Survey of Greater Downtown and Intown Dallas. Preservation Dallas and members of the former Preservation Solutions Committee have committed to identifying and raising matching funds by April 2019, although no money has been committed to date. Staff will determine the project scope based on budgeted funds, the THC award, and funds raised by these outside entities and release an RFCSP in March to conduct the survey. Staff anticipates the bid will be submitted for City Council consideration in June, with work beginning in July.

# **HUMAN & SOCIAL NEEDS**

### **24** Homelessness Programs

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INITIATIVE Addressing homelessness holistically, including \$2.3 million for strengthening the homeless response system, providing improved supportive housing for chronically homeless seniors, leveraging innovative and collaborative "shovel-ready" projects for affordable housing units, funding a master lease program, and developing a landlord incentive program. (Office of Homeless Solutions)

STATUS OHS released two solicitations in January for proposals to strengthen the homeless response system and increase landlord participation in the landlord subsidized leasing program (track 3 of the Homeless Solutions Strategy). Strengthening the response system can include system enhancements, transportation, emergency shelter services, workforce sustainability, or supportive housing for seniors. Bids are scheduled to be opened March 15, with the goal of implementation in July.

Additionally, OHS continues to develop strategic partnerships to leverage funding and resources.

### 25 End Panhandling Now



<u>INITIATIVE</u> Increasing funding for the End Panhandling Now initiative to \$415,000 and continuing public education on ways to effectively assist those in need. (Office of Community Care)

STATUS The City has four full-time resources dedicated to anti-panhandling initiatives. Since October 1, staff has completed more than 75 client engagements. Major themes from these engagements have been a desire for quick money, unwillingness to go to a shelter (in some cases because couples cannot go together), and the belief they are not eligible for services due to criminal background.

Additionally, a social media campaign targeting potential contributors was launched in September with more than 3.2 million impressions through November 30. An additional campaign in December and January resulted in more than 2.2 million impressions. Both campaigns included email marketing to a list of 50,000, with average open rates of 7.7%.

### 26 Citizenship Programs



<u>INITIATIVE</u> Committing \$175,000 to partner with nonprofit organizations to offer civil legal services and promote citizenship to immigrants. (Office of Welcoming Communities and Immigrant Affairs)

<u>STATUS</u> The City Attorney's Office is reviewing specifications for procurement of civil legal and citizenship services.

<u>INITIATIVE</u> Creating an Office of Equity and Human Rights (OEHR) to promote equity as one of the City's core values and focus on fair housing. (Office of Equity and Human Rights)

STATUS The Government Alliance on Race and Equity (GARE) has trained 200 executives and budget staff on advancing racial equity, and the citywide equity assessment will launch March 4. Additional training has been scheduled for the CORE team of employees and budget staff on using a racial equity tool for programs and services and within the budget process.

### (28) Fresh Start Re-Entry Program



<u>INITIATIVE</u> Increasing funding by \$235,000 for the "Fresh Start" re-entry program to support the transition of formerly incarcerated individuals into the community. (Office of Community Care)

STATUS The Office of Community Care has scheduled interviews for a new Program Manager. Staff also met with leaders from multiple departments to determine internal hiring opportunities for clients and is working to develop a catalog of opportunities at the City. Staff is working with HR to create a specialized recruiting and screening process for program clients and is in the process of planning targeted job fairs featuring partner departments.

# **QUALITY OF LIFE**

### 29 Fair Park



INITIATIVE Transitioning Fair Park's daily operation from City management to Fair Park First, a nonprofit subcontracting with a private management company to expand fundraising opportunities, improve operations, and make capital improvements. (Park and Recreation)

<u>STATUS</u> City Council approved the contract with Fair Park First on October 24, 2018, with the management transition effective January 1, 2019. Fair Park First will provide quarterly updates to the Park Board (first update is scheduled for April 2019).

### 30 Dangerous Animals



<u>INITIATIVE</u> Allocating \$410,000 to mobilize a team in Dallas Animal Services dedicated to dealing with aggressive and dangerous animals and preemptively reducing bites. (Dallas Animal Services)

STATUS Dallas Animal Services (DAS) has deployed a team of four officers and a supervisor specifically focused on impounding aggressive and dangerous loose dogs in high-risk areas, with the intention of reducing potential bites. Through February 2019, DAS' collective loose dog intake is up 20% year-over-year, while loose dog bites remain flat.

### 31 Neighborhood Code Representatives



<u>INITIATIVE</u> Adding \$650,000 for seven Neighborhood Code Representatives (NCR), further improving outreach efforts and providing more liaisons to address community issues. (Code Compliance)

<u>STATUS</u> The application for the NCR positions has been closed in NEOGOV. Interviews will begin in February, pending Civil Service results, with start dates in late February.

### 32 Library RFID



<u>INITIATIVE</u> Implementing a \$2 million Radio Frequency Identification (RFID) system throughout our library system to improve security and better manage our materials and assets. (Library)

<u>STATUS</u> Communication and Information Services approved project specifications in December, and Procurement Services is finalizing its review. Staff anticipate advertisement for bid to occur in February.

### **33** Aquatic Spraygrounds



<u>INITIATIVE</u> Expediting the opening of six spraygrounds for summer 2019. (Park & Recreation)

STATUS Three spraygrounds (Crawford, Fretz, and Samuell Grand) opened in August 2018. An additional three spraygrounds are on schedule to open for the 2019 summer season, for a total of six centers. The three expedited facilities for 2019 are Lake Highlands North, Kidd Springs, and Tietze.

### 34 Park and ISD Partnerships



<u>INITIATIVE</u> Partnering with school districts to offer more green spaces and parks. (Park and Recreation)

STATUS Currently, 25 DISD and 7 RISD schools are open to the public after hours and on weekends, increasing the percentage of residents within half a mile of a park by 2% (to 60% from 58%). For FY 2018-19, Park and Recreation is looking at additional opportunities and partnerships to increase this to 63% (3% increase from last fiscal year). Five of 32 playgrounds are undergoing construction/improvements with anticipated completion in March 2019.

### 35 WellMed Senior Programs



<u>INITIATIVE</u> Investing in programs for all ages by partnering with the nonprofit WellMed Charitable Foundation to open a new health and wellness center for residents age 60 and older. (Park and Recreation)

STATUS The WellMed Charitable Foundation Senior Activity Center is designed to keep adults age 60 or older healthy and active at no cost to participants. In January, the center saw 201 participants, logged 4,229 check-ins, and hosted 259 programs (1,119 program hours).

### 36 Cultural Plan



<u>INITIATIVE</u> Adopting the Dallas Cultural Plan 2018. (Office of Cultural Affairs)

STATUS City Council unanimously adopted the Dallas Cultural Plan 2018 and an updated Cultural Policy on November 28, 2018. Implementation of key initiatives began immediately after adoption.

# **GOVERNMENT PERFORMANCE & FINANCIAL MANAGEMENT**

### (37) Off-Site City Council Meetings



INITIATIVE Expanding opportunities for residents and Council to engage by hosting mobile City Council meetings. (Mayor and City Council)

STATUS The Mayor and City Council will host three off-site agenda meetings during FY 2018-19:

- February 13 at Park in the Woods Recreation Center
- May 8 at Kleberg-Rylie Recreation Center
- August 14 at Bachman Lake Branch Library

### (38) Council District Offices



<u>INITIATIVE</u> Expanding opportunities for residents and Council to engage by expanding the district office program. (Mayor and City Council)

STATUS The City Council opened four district offices in FY 2017-18. The planned District 5 community office has been canceled; however, the District 4 community office will open February 8 at the Beckley-Saner Recreation Center. The District 10 office will be located at 7901 Goforth Rd (opening date to be determined).

### Census 2020



INITIATIVE Encouraging participation in Census 2020, including \$75,000 for the Mayor's Complete Count Committee. (Office of Strategic Partnerships and Government Affairs)

STATUS OSPGA is working with the Complete Count Committee to develop an outreach plan for Census 2020 and plans to conduct quarterly meetings to discuss solutions for accurately measuring hard-to-count areas of Dallas. The office is also preparing a fundraising budget and collaborating with Dallas County and surrounding cities to promote and fundraise for the Census, as well as share strategies throughout the region. Lastly, staff is identifying new partners to include in the National Census Bureau's strategic workshop planned for Spring 2019.

### Office of Innovation



INITIATIVE Establishing an Office of Innovation, which will lead City staff in efforts to improve service, increase efficiency, and be more responsive to community input. (Office of Innovation)

STATUS The Office of Innovation was established effective October 1, 2018, and the new Chief Innovation Officer, Laila Aleguresh, joined the City in January 2019.

### 41 ADA Compliance



INITIATIVE Investing \$200,000 to develop an Americans with Disabilities Act (ADA) transition plan that enhances the City's ADA compliance and addresses accessibility issues in City facilities. (Office of Equity and Human Rights)

STATUS OEHR has identified a vendor under a state price agreement and is finalizing the scope of work with City departments. Staff anticipates submitting the contract for City Council consideration in June 2019.

### 42 Availability & Disparity (A&D) Study



INITIATIVE Conducting a minority business study to inform decision makers on how the City can better support small and local businesses. (Office of Business Diversity)

STATUS Phase 1 of the Availability and Disparity (A&D) Study is currently underway. The first public engagement meeting was a huge success: more than 250 business owners and stakeholders participated. A second meeting is scheduled for February 26. The vendor, MGT Consulting Group, continues to review survey data from department directors and project managers to identify and resolve data gaps.

### 43 Compensation Study



INITIATIVE Complete a comprehensive study of the City's position classification and compensation systems. (Human Resources)

STATUS HR staff completed the project specifications, which include three distinct phases: Job Architecture, Compensation Strategy, and Market Survey. Procurement Services will be involved in the review of Phase I (Job Architecture), and staff anticipates vendor selection for this phase in early 2019.

### (44) WorkDay HR/Payroll System



<u>INITIATIVE</u> Implementing a new human resource and payroll system and evaluating an additional module for uniformed employee scheduling. (Communication and Information Services)

STATUS Payroll, compensation, benefits, time tracking, absence, recruiting and talent management functionalities have been designed and configured. Data conversion from legacy systems (Lawson, Kronos, IDS, NEOGOV) is an ongoing activity as staff continues to work in those systems. The project management team is re-evaluating project timelines and will provide updated schedules for additional testing, as well as a new go-live date.

