Memorandum

DATE August 30, 2013

TO Housing Committee Members: Carolyn R. Davis, Chair, Scott Griggs, Vice-Chair, Monica Alonzo, Rick Callahan, Dwaine Caraway, and Philip Kingston

SUBJECT Dallas Area Plan for Permanent Supportive Housing (PSH) 2013-2016

On Tuesday, September 3, 2013, you will be briefed on the Dallas Area Plan for Permanent Supportive Housing (PSH) 2013-2016. A copy of the briefing is attached.

Please let me know if you have any questions.

Theresa O’Donnell
Interim Assistant City Manager

c: The Honorable Mayor and Members of the City Council
A.C. Gonzalez, Interim City Manager
Rosa A. Rios, City Secretary
Tom P. Perkins, City Attorney
Craig Kinton, City Auditor
Judge Daniel Solis, Administrative Judge, Municipal Court
Ryan S. Evans, Interim First Assistant City Manager
Forest E. Turner, Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager
Joey Zapata, Assistant City Manager
Charles M. Cato, Interim Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Frank Librio, Public Information Officer
Jerry Killingsworth, Housing/Community Services Director
Elsa Cantu, Assistant to the City Manager – Mayor and Council

"Dallas, The City That Works: Diverse, Vibrant and Progressive."
Dallas Area Plan for Permanent Supportive Housing (PSH) 2013–2016

Presented By: Metro Dallas Homeless Alliance (MDHA)

A Briefing to the Housing Committee
September 3, 2013
Goals of Briefing

- Review proposed Permanent Supportive Housing Plan (PSH) for the metropolitan Dallas Area

- Request that the Housing Committee endorse this plan to be further approved by the full City Council
The MDHA is a 501(c)3 member organization comprised of a broad spectrum of stakeholders committed to end homelessness. Through MDHA, 74 agencies that represent shelters, hospitals, government agencies, local municipalities, nonprofits, faith-based organizations, housing and treatment providers, individuals (including homeless consumers), businesses, medical/educational leaders, and other community members meet routinely to collaborate on issues to fight homelessness.

MDHA has been recognized as the "regional authority on homelessness" and provided leadership to develop programs and secure funding to assure quality, effective services for persons experiencing homelessness.

MDHA Purpose

- To end homelessness in Metropolitan Dallas through advocacy, planning, and education that creates and sustains needed change

MDHA Vision

- All people live in appropriate housing

MDHA Values

- Compassion, Accountability, Respect and Courage
MDHA provides leadership through the following homeless initiatives:

- Housing Policy and Services Center
- Homeless Management Information System
- Dallas Ten-Year Plan to End Chronic Homelessness
- Permanent Supportive Housing
- Continuum of Care Grant Process: CoC Project Priority List & CoC Application
- Coordinated, Effective Support Services
- Advocacy & Community Education
- 2013 Point-In Time Homeless Count
The Collaboration

MDHA CoC—the BRIDGE, LifeNet, Shared Housing, Housing Crisis, MetroCare, Vogel Alcove, Family Place, Family Gateway, Nexus, ABC Behavioral Health, Promise Housing

Dallas Housing Authority

Greater Dallas Policy Alliance

MDHA

City of Dallas

Community Members

Other Cities in Dallas and Collin Counties
The Bridge

- The Bridge is a highly successful comprehensive services campus focusing on homeless adults with severe mental illnesses, addictive disorders and other medical challenges.

- Up to 900 of the individuals who draw upon Bridge services each day are disabled.
- Some of these disabled individuals are chronically homeless.
- Others become chronically homeless if they do not achieve permanent supportive housing within a year of homelessness.

- The Bridge has placed more than 1,000 individuals in PSH since its opening in 2008 with a stability rate of 90% at six months of placement.
Permanent Supportive Housing: Central to the Solution to Chronic Homelessness

- Permanent Supportive Housing is the solution for most homeless individuals with disabilities and homeless families in which a parent is disabled.

- Permanent Supportive Housing should be treated as any other affordable housing in government policy and practice.

- Chronic homelessness is prevented when homeless people with disabilities find permanent housing before they are homeless for one year.

- PSH provides case-managed health and human services that enable residents to live successfully in community.

- PSH lowers rates of mortality, minor offenses, emergency room visits, and disease.
The PSH Plan was developed by MDHA staff and volunteers over the last two years with guidance from the Greater Dallas Homeless Policy Alliance.

The Greater Dallas Homeless Policy Alliance brings perspective from multiple local governmental jurisdictions into policy and financing discussions related to ending homelessness. Staffed by MDHA, the group is invested in building collaborative strategies across public agencies to respond to the major challenges of homelessness.

Leaders from the Dallas Housing Authority, MDHA, the City of Dallas, Dallas County, the North Texas Behavioral Health Authority (NorthStar), and the Dallas County Courts have all taken a committed role in this process.
Purpose

- The purpose of the PSH Plan is to establish the system capacity necessary to overtake existing chronic homelessness and prevent new cases of chronic homelessness (disabled and homeless for a year or more.)

- With adequate permanent housing stock and supportive services in place, the vast majority of formerly homeless disabled residents succeed in maintaining housing stability and living productive and healthy lives.

- MDHA and partners view the Dallas Area PSH Plan 2013–2016 as a blueprint to end chronic homelessness in metropolitan Dallas.
Unmet Need

- The Plan estimates an unmet need of 1,800 additional units of PSH during this period. These 1,800 new units (apartments) and the 1,900 units currently in operation require robust supportive services to ensure that health and human services are readily available.

- The target of 1,800 additional units is based on an assumption that a maximum of 200 new homeless cases will occur within the NorthStar Behavioral Health System annually.

- Another assumption is that current and new PSH programs will have sufficient supportive services available to continue the current high level of housing stability outcomes in PSH. Both of these issues: minimization of new cases and financing of supportive services are addressed in the plan.
Three Central Plan Strategies

- **Housing Capacity**
  - Increasing PSH capacity by 1,800 units

- **Supportive Services Capacity**
  - Devoting existing resources and developing new financing streams for supportive services

- **Preventing New Cases**
  - Placing disabled homeless in PSH within twelve months of an onset of homelessness
The Dallas Housing Authority, with the support of MDHA in ensuring services capacity, targets 300 new units each year through 2016.

MDHA, through the Continuum of Care, is projected to provide 50 new units annually through the annual HUD Supported Housing Program grant application.

The Veteran’s Administration is projected to generate 100 new units of PSH for Veterans annually.

450 new units would be provided per year for a total of 1,800 over the next four years.
The Plan recommends:

- The City of Dallas and Dallas County align a portion of their HUD Emergency Solutions Grant funds each year to support case management for new projects coming on line through 2016

- Parkland Homes Program continue its fine work with homeless and formerly homeless populations

- NorthStar reimburse providers for medication and psychiatric physician services
Prevention of New Cases

- The plan supports the NorthStar Behavioral Health System in its efforts to increase its data collection, analysis and program strategy regarding people with mental illnesses and addictive disorders who are experiencing homelessness or are at risk of homelessness.

  - **Status**
    - NorthStar has completed a first round of identifying currently homeless individuals and those at imminent risk. As this reporting is refined it will allow NTBHA to identify the status of homelessness in the system and those at risk, monitor its progress towards homelessness goals and adjust program in light of data.
    - The North Texas Behavioral Health Authority Board has agreed to having no more than 200 newly homeless NorthStar consumers annually and to permanently house homeless consumers in less than twelve months.
Next Steps

- September 3, 2013, the Housing Committee would consider endorsement of the PSH Plan

- September 25, 2013, the City Council would consider endorsement of the PSH plan