

Water Charges

Water meters are read monthly to determine how much water a home or business consumes. DWU rates consist of a minimum customer charge and a volume usage charge.

Wastewater Charges

Wastewater volume is based on actual water usage or the winter average, whichever is less.

Storm Water Charges

A monthly stormwater fee is assessed to residential and non-residential customers to maintain and improve citywide stormwater drainage and flood management infrastructure. The fee is based on the total impervious area of the property.

Sanitation Charges

The Department of Sanitation Services assesses a monthly sanitation fee to maintain the cost of administering solid waste services.

Environmental Cleanup Fee

The fee will fund litter removal, mowing and nuisance abatement on public rights-of-way, homeless encampment cleanup, additional collection of debris after severe storms, zero waste (source reduction and waste diversion), disposal of household hazardous waste and dead animal removal.



Utilities
and
Services



JOHN DOE
100 ANYWHERE DR.
Account Number 123456789

City of Dallas

Bill: B025722543 Issued: 07/09/2026

Account Summary

Previous Amount Due	\$243.00
Payments Received	-\$243.00
Balance Forward	\$0.00

Special Messages

Register your profile on the upgraded DallasGo to manage your water account online! To get started, visit dallas.gov/DallasGo, use the "Find Your New Account Number" tool and then view a step-by-step video or flyer to register.

Thank you for keeping it **GREEN** by using AutoPay and paperless bills.

Visit www.dallaswqr.com to view the City of Dallas 2025 Water Quality Report. For a printed copy, call 311.

Amount Due by
07/30/2026

\$124.00

Amount Due after
07/30/2026

\$124.00

Autopay is scheduled for 07/30/2026

Current Invoice Details

Residential Water (5/8" Meter # 1381708) (05/29 - 06/29)

Water Customer Charge		\$5.93
Water Usage 0 - 4000 gallons	4,000 gal	\$8.68
Water Usage 4000 - 10 000 gallons	1,800 gal	\$8.66

Residential Sewer (5/8" Meter # 1381708) (05/29 - 06/29)

Sewer Customer Charge		\$5.34
Sewer Usage	5,800 gal	\$35.90

Stormwater Service (05/25 - 06/24)

Stormwater Fee		\$12.84
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Sanitation Services (05/25 - 06/24)

Residential GAR Alley/Curb	1 roll cart	\$40.09
Residential REC Alley/Curb	1 roll cart	\$0.00
Sales Tax		\$3.31

Other Charges

Environmental clean up fee		\$3.00
Watershare Donation		\$0.25

Total New Charges \$124.00

Total Amount Due \$124.00

Balances paid late include a late payment charge.

Contact Us

Email: WaterSpecialtyUnit@dallas.gov | Phone: 214-651-1441 | Mail: 1500 Marilla, 3A North, Dallas, TX 75201

Bill: B025722543 07/09/2026



Dallas Water Utilities
P.O. Box 670600
Dallas TX 75267

Account Number: 123456789

DO NOT PAY

\$ 124.00

You are enrolled in Autopay.
Amount owed will be drafted on 07/30/2026.

City of Dallas
P.O. Box 660025
Dallas TX 75266-0025

John Doe
100 Anywhere Dr.
Dallas, TX 75123



Check here for change of address on back

0000012400 0000012400 0000000000