

Status Based Next Steps Customer Guide



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Creating an Account

The first step is to create an account on DallasNow. Visit [web address] to get started.

The City of Dallas provides helpful videos on creating a new account, available at [dallas.gov/dallasnow].

Important: Ensure your email address matches the one used for previous applications or permits with the Planning and Development Department.

STEP 1

Click on Create an Account.

Programmer for an Account Login Sourch. Cont Advanced Search Contractor Registration Public Works more * Advanced Search Wedgement of the new Citizen Postal We are advanced to other new Citizen account of advances do pointment devices advances. The Advances do pointment devices advances to advances. In partnership with Account rec., we are fulfilling our promise to device:	
Norme Building Manning Enforcement Contractor Registration Public Works more Advenced Search Moderne to the new Citizen, Rostal Sign In Sign In Utransmet on Executive To the law of the second and the second an	
Home Building Planning Enforcement Contractor Registration Public Works more Advanced Advanced Search	
Welceme to the new Chitsen Portal Sign In We are phone II offer our clibers, board withins access to government services administration of the phone access to its partnership with Access, inc., we are fulfilling our promise to deliver Sign In	
In partnership with Accels. Inc., we are fulfilling our promise to deliver USERNANE OR EMML:*	
powerule government services and provide valuable information adout the community while making your interactions with us more efficient.	
convenient, end direktives to use ALL the annices we provide you must register and checks a use anound live can when externative you devices a annowed and have beneficied services as also anniverses user. We trust this will provide your who is new hyphan have direct that musikes himps and	
socialize in our community a more employed in experience. Torgot Password? What would you like to do solary? To great conditioned in the explore include before Sign 10	
General Information Building Energy Applied State Stat	
Planning Enforcement Not Registered?	
Taurch Applications Taurch Applications CREATE AN ACCOUNT	

STEP 2

- A. Type a username.
- B. Type your e-mail address.
- C. Type a password.
- D. Re-type your password.

Note: Passwords must have between 8-20 characters, and must match in the two fields.



Login Information STEP 1 OF 2: ACCOUNT DETAILS	
* Required Fields	
e-mail address:* J.Customer@email.com	
C PASSWORD:*	
TYPE PASSWORD AGAIN: *	

Click on the dropdown arrow for enter security question.

USERNAME:*
E-MAIL ADDRESS:*
PASSWORD:*
TYPE PASSWORD AGAIN: *
ENTER SECURITY QUESTION:*
Must enter a Ente if you forget your login information)



Select a question you won't forget the answer to.



STEP 5

Type your answer.





1. Click on the blue Terms of Service hyperlink to read the terms. You must agree to the Terms of Service to register for an account. 2. Check the box to agree that you have read, understand, and agree to the Terms of Service.

2.	I have rea of Service	d, understand, and agree to the Terms	
		CONTINUE	
	1.	BACK	

STEP 7

Click on continue.

Abe ely	
I have rea of Service	ad, understand, and agree to the Terms
	CONTINUE
	ВАСК



Click on a contact type.

Select Individual if you are registering on behalf of yourself only.

Select Organization if you will be working in DallasNow on behalf of a business.

Select Contact Type
STEP 2 OF 2: CONTACT DETAILS
Please remember to include a mailing address in this section at the bottom of the page.
Organization
ВАСК

STEP 9

Type your name.

Oraaniz	ation	
*Required F	Fields	
FIRST:*	John	
MIDDLE:	Sample	
LAST:*	Customer	



Type in name of business, home phone number, and work phone number, if desired.

These are not required fields.

NAME OF BUSINESS:
HOME PHONE:
WORK PHONE:
MOBILE PHONE:*

STEP 11

Type your phone and e-mail address.

MOBILE	рноле:* 972-555-5555
E-MAIL:*	J.Customer@email.com
Add Add	ress
Add Add	SUBMIT



Click add address, if desired. Then click Submit.

This link will open a window to allow you to add your address information. This is not required at this time, and can be added after account registration.

MOBILE PHONE:* 972-555-5555	
E-MAIL:* J.Customer@email.com	
Add Address	
SUBMIT	
BACK	

STEP 13

Check your email and click the complete registration link.

Note: If you do not see the email to confirm your account registration, please be sure to check your junk or spam folder.





Contractors: Linking Active Registration to Online

Public Portal

This section outlines the steps for City of Dallas Registered Contractors to link their Active Registration to their Online Public Portal after creating a user profile.

STEP 1

Create User Profile

After successfully creating your user profile, click on Account Management.



STEP 2

Manage Your Account Page

The Manage Your Account Page is displayed.

City of Dallas	WELCOME TO THE CITY OF DALLAS
Collections (0) 🗮 Cart (0) Account	unt Management Logout
Search Home Buliding Planning Enforcement Contractor Registration Public V	Vorks more V
Dashboard My Records My Account Advanced Search	
Manage Your Account Your current account information is shown below. Click an Edit button to update information within a s	section.
Account Type	
	Edit
User Name: E-mail: Password: Security Question:	
License Information	Add a License
You may add professional license(s) to your public user account by clicking the Add a License button. Your profes be validated by the agency before you can use it.	ssional license(s) may need to



Add a License

Click on Add a License. The option to add your registration opens.

City of Dallas	WELCOME TO THE CITY OF DALLAS
💠 Logged in as Collections (0) 🌹 C	art (0) Account Management Logout
	Search
Home Building Planning Enforcement Contractor Registratio	n Public Works more 🔻
Dashboard My Records My Account Advanced Searc	h
Manage Your Account Your current account information is shown below. Click an Edit button to update inform	nation within a section.
Account Type	
Licensed Professional Account	
Login Information	Edit
User Name: E-mail:	Add a License
Password: Security Question:	
License Information	Add a License
You may add professional license(g) to your public user account by clicking the Add a License bu be validated by the agency before you can use it.	tton. Your professional license(s) may need to



Select License Type

Select the correct license type in the dropdown and enter the registration number.

City of Da	llas	WELCOME TO THE CITY OF DALLAS
\$	Logged in asSanford Zapata Collections (0) 📜 Cart	(0) Account Management Logout
Home	uilding Planning Enforcement Contractor Registration	Public Works more V
Dashboa	rd My Records My Account Advanced Search	
Adding a By adding a in the Citize	Tour Account: License: professional license you may gain access to additional features n Portal. Select a license type and enter a license number to License. Vour License must be valid and active to be added to	*Desistantian Number
* License Type: Select	es not display, contact the Agency. 19 - right by proxy through an icense(s), an Agency employee must Cases, your access to certain I finited pending approval.	
License	* indicates a required field.	
* License Ty Select-	registration Number	
Find Lic	ense	



Find Active Registration

Click on Find License to find the active Registration.

City of Dallas	WELCOME TO THE CITY OF DALLAS
Logged in asSanford Zapata Collections (0) Tear (0) Search Home Building Planning Enforcement Contractor Registration Pul	Account Management Logout
Dashboard My Records My Account Advanced Search Updating Your Account: Adding a License:	
By adding a professional license you may gain access to additional features in the Citzen Portal Select a license type and enter a license number to look up your license. Your license must be valid and active to be added to your citzen account. If your license does not display, contact the Agency. In certain circumstances, such as locense-right by proy through an employer, even after identifying your license(s), an Agency employee must perform additional validation. In these caces, your access to extain features of the Citzen Portal may be limited pending approval.	
* Indicates a required field. License Information *Registration Number AC Contractor TLAC-000005	
Find License	

STEP 6

Add Registration to Account

Click on Add License to Account. The registration will stay in a pending status until the City Staff reviews the request.

City of Dallas	WELCOME TO THE CITY OF DALLAS
Logged in as Sanford Zapata Collections (0) 🗮 Cart (0) Account Management Logout
Home Building Planning Enforcement Contractor Registration Dashboard My Records My Account Advanced Search	Public Works more 🔻
Adding a License: License Information	indicates a required field.
Showing 1-1 of 1 License Number Type Name Action Add License to Account	
Search Again »	



Approval

Once approved, the registration number will be associated with the user profile.

City of Dallas	WELCOME TO THE CITY OF DALLAS
Logged in as Collections (0) 🐺 Cart (0)	ccount Management Logout
Search. Home Building Planning Enforcement Contractor Registration Publ	lic Works more 👻
Dashboard My Records My Account Advanced Search	
Manage Your Account Your current account information is shown below. Click an Edit button to update information with	in a section.
Account Type	
Licensed Professional Account Login Information	Edit
User Name Ernalt: Password: Securit Queston:	
License Information	Add a License
You may add professional license(b) to your public user account by clicking the Add a License button. Your pi be validated by the agency before you can use it. Showing 1-2 of 2 Downlad results	rofessional license(s) may need to Approved
License # License Type Issued On Expired Date Business License # Status	Action
Approved	Actions -

Important Note: Only the registration holder is allowed to request. If the Registration is not found or if you do not know your registration number, please contact City Staff to obtain the number. For any other questions, please contact the City of Dallas.



Q&A for City of Dallas Registered Contractors

Q: What should I do after creating a user profile in the Online Public Portal?

A: After successfully creating your user profile, you need to link your Active Registration to your Online Public Portal.

Q: How do I link my Active Registration to my Online Public Portal?

- A: Follow the steps listed at the beginning of the page
- Q: What happens after I add my license to the account?

A: Once City Staff reviews and approves your request, the registration number will be associated with your user profile.

- Q: Who is allowed to request the linking of the registration?
- A: Only the registration holder is allowed to request the linking of the registration.
- Q: What should I do if my registration is not found?
- A: If your registration is not found, please contact the City of Dallas for assistance.
- Q: What if I do not know my registration number?

A: If you do not know your registration number, please contact the City of Dallas to obtain the number.

Q: Who should I contact if I have any other questions?

A: For any other questions, please contact the City of Dallas.



Additional Info Required

For records currently marked as 'Additional Info Required,' an attachment must be uploaded to

DallasNow.

STEP 1

Use your credentials to log into DallasNow.



STEP 2

Click My Records.





Find the record with Additional Info Required. Click on the Record Number.

iow	ing 1-10 of 56	Download res	ults Add to collect	ion Add to cart				
	Date	Record Number	Record Type	Description	Project Name	Expiration Date	Status	Action
	04/23/2025	25TMP- 005380	Residential Demolition Permit	demo				Resum
	04/23/2025	COM-ELC- 25-001026	Commercial Electrical	rewiring a	Dallas, TX	05/12/2025	Additional Info Requ	ired Provide

STEP 4

Click on Record Info. In the dropdown menu, select Attachments.

Home	Building	Planning	Enforcement	Contractor Registratio	n Public Works	more 🔻
Create	an Applica	ition S	Search Applicati	ons Schedule an li	nspection	
Recor Comr Recor Expire	rd COM-El mercial El rd Status: ation Date	LC-25-0010 ectrical Pe Additiona e: 05/12/20)26: rmit I Info Required 25	ł	A	Add to cart dd to collection
Re	ecord Info 🔻					
Record	ecord Info 🔻 · I Details	-				
Record Proces	ecord Info 🔻 · I Details sing Status					
Record Proces Related	ecord Info 🔻 • I Details sing Status d Records					
Record Proces Related Attach	ecord Info 🔻 🕈 I Details sing Status d Records ments	005414000	DD0020000 *			



Click Add.

Commer	cial Electri	cal Permit				Add to co	lection
Record S	tatus: Add	itional Info Re	equired				
Expiratio	n Date: 05,	/12/2025	•				
Record	Info 🔻	Payments 🔻					
Attachm	ents						
The maximum ade;adp;bat;ch are disallowed	file size allowed	is 256 MB. I;exe;hta;htm;html; ad.	ins;isp;jar;js;jse;lib;lnk;	mde;mht;mhtml;mse	c;msp;mst;php	pif;scr;sct;shb;sy	s;vb;vbe;vb
The maximum ade;adp;bat;ch are disallowed f	file size allowed impendicompo file types to uplo	is 256 MB. Ijexejhtajhtmjhtmlj vad.	ins;isp;jar;jsjse;lib;lnk;	mde;mht;mhtml;mse	c;msp;mst;php	;pif;ser;set;shb;sy	rs;vb;vbe;vb
The maximum ade;adp;bat;ch are disallowed 4 Document Status	file size allowed im;cmd;com;cp file types to upic Name	is 256 MB. Itexephta;htm;html; aad. Record ID	ins;isp;jar;js;jse;lib;ink; Record Type	mde;mht;mhtml;mso Entity Type	c;msp;mst;php Type	;pif;scr;sct;shb;sy Size	rs;vb;vbe;vb ▶ Latest
The maximum ade;adp;bat;ch are disallowed Occument Status	file size allowed im;cmd;com;cp file types to upic Name	is 256 MB. Igexe;hta;htm;html; ad. Record ID	ins;isp;jar;js;jse;lib;lnk; Record Type	mde;mht;mhtml;mse Entity Type	c;msp;mst;php Type	;pif;ser;set;shb;sy Size	rs;vb;vbe;vb ► Latest
The maximum adegadp:batych are disallowed	file size allowed mycmdcom;cp file types to upic Name	is 256 MB. lipoxe;hta;htm;html; isad. Record ID	insjisp;jarjjs;jse;lib;lnk; Record Type	mdeanht;mhtml;mse Entity Type	c;msp;mst;php Type	spiłjserjsctjshbjsy Size	rs;vb;vbe;vb ► Latest
The maximum adegadpbatch are disallowed Document Status	File size allowed imitem dicomitep file types to upic Name	is 256 MB. lipoxe;hta;htm;html; bad. Record ID	insjisp;jarjjs;jse;lib;lnk; Record Type	mde;mht;mhtml;mse Entity Type	c;msp;mst;php Type	spiłjserjsctjshbjsy Size	ns;vb;vbe;vb F Latest
The maximum adegadpibatch are disallowed Document Status	file size allowed micernice file types to upic Name	is 256 MB. lpaxe;hta;htm;html; aad. Record ID	insdsp:jargsjsedlibdnkd	mde;mht;mhtml;mso Entity Type	c;msp;mst;php Type	spił;ser;set;shb;sy Size	rspvbpvbeçvt ▶ Lates

STEP 6

Click Add and then select the file you would like to upload.

ade;adp;bat;cnm;cmd;com;cpi;exe;nta;ntm;ntml;ins;isp;jar;js;jse;lib;lnk;mde;r are disallowed file types to upload.



Once the file is 100% loaded, click Continue.

The maximum file size allowed is 2	56 MB		
ade;adp;bat;chm;cmd;com;cpl;exe are disallowed file types to upload.	;hta;htm;html;ins;isp;jar;js;jse;li	b;lnk;mde;r	
AdobeStock_211903455.jpg	100%		
Continue	Add Remove	All	

STEP 8

Select the correct Type of item you are uploading. Then enter a description and click Save.

Document Status Name Record ID Record Type Entity Type Type Size Late No records found. Image: Size Image: Si							
No records found. Type: Remove Plans - Electrical File: copy.png Description: Electrical plans requested. I	Document Status Name	Record ID	Record Type	Entity Type	Туре	Size	Late
 Type: Remove Plans - Electrical Flie: copy.png 100% Description: Electrical plans requested. 	No records found.						
*Type: Remove Plans - Electrical File: copy.png Description: Electrical plans requested.	4						÷.
	Flie: copy.png Description: Electrical plans requested.			a T			



You will see the following message. Refresh the page in order to see the Record Status change to Document Received.

Record COI Commercia Record Stat Expiration	M-ELC-25-00 al Electrical I tus: Addition Date: 05/12/:	1026: Permit nal Info Req 2025	uired	includ.	,	Add to Add to colled	cart
Record Inf	fo 🔻	Payments 🔻					
Attachmer	size allowed is 254 cmd;com;cpl;exe; types to upload.	i MB. hta;htm;html;ins;	isp;jar;js;jse;lib;lnk;mde;	mht;mhtml;msc;	msp;mst;php;pif;se	cr;sct;shb;sys;vb	7vbe7vbs
-							•
4 Document Status	Name	Record ID	Record Type	Entity Type	Туре	Size	Latest
4 Concurrent Status Uploaded	Name copy.png - Building Plan Review - Project #: -	Record ID COM-ELC-25- 001026	Record Type Commercial Electrical Permit	Entity Type Record	Type Plans - Electrical	Size 17.63 KB	► Latest 04/30

STEP 10

This is the updated Record Status.





Payment Due

For records with a status of 'Payment Due,' fees can be paid through DallasNow.

STEP 1

When you get to the Pay Fees section of your application, click Check Out.

	² Information	3 Support Documentation	4 Review	5 Pay Fees	6 Reco	ord Issuance
ste	p 5:Pay Fees					
iste em	d below are prelimina s installed or repaired	ary fees based upon the inf I. Enter quantities where ap	formation you've ent oplicable. The follow	ered. Some fees are base ing screen will display yo	ed on the quan ur total fees.	tity of work
App	lication Fees					
Fe	es				Qty.	Amount
C	ontractor Registration F	ee			1	\$120.00
ot/	AL FEES: \$120.00 This does not include	e additional inspection fee:	s which may be asse	ssed later.		

STEP 2

Click on Checkout.

Step 1:Select item to pay Click on the arrow in front of a row to disp the Save for later link. PAY NOW No Address	lay additional information. Iter	ns can be saved for a future checkout by clicking on
Click on the arrow in front of a row to disp the Save for later link. PAY NOW No Address	lay additional information. Iter	ns can be saved for a future checkout by clicking on
PAY NOW		
No Address		
Application(s) \$120.00		
General Contractor Registration	Total due: \$120.00	
Total amount to be paid: \$120.00	ation fangushish may be access	ad lates
Note: This does not include additional inspe	ction tees which may be assess	ed later.
Checkout » Edit Cart »	Continue Shopping »	



Select whether you'll be paying with a Credit Card or a Bank Account. Then click on Submit Payment.

Please select a payment method and then fill in all required information.	
Credit Card	
-Bank Account	
Use the dropdown menu to change the payment type.	
	 indicates a required field.
Payment Options	
Amount to be charged: \$120.00	
Pay with Credit Card	
O Pay with Bank Account	

STEP 4

Fill in all of the information and then click Pay.

Card Number + 56/8 90 2 3456	Exp. Date Card Code	
Billing Address		
First Name	Last Name	
siling country USA	, Zip	
Street Address	City	
State	Phone Number	
Email		



You'll get a Successfully Submitted message and have the option to view or print your receipt. Either button works. Be sure to save it for your records.

Please print your r	record(s) and retain a copy for your records.	
Print/View Receipt		
NO AUGIESS		



Revisions Required

"For records with a status of 'In Review' and a review status of 'Applicant Resubmit Task,' you must respond to any required corrections.

STEP 1

Open the record in DallasNow and navigate to the Plan Review tab. Here, you can upload revised files, view review comments, and accept the Applicant Resubmit Task.

	lanning Enforcer	ment Contractor Re	egistration Publ	ic Works more	•
Create an Applicatior	n Search App	plications Sche	dule an Inspectior	1	
Record COM-NEW Commercial New Record Status: Rev Expiration Date: 1	/-25-001482: Construction Per visions Required 0/07/2025	mit			Add to Add to collec
Record Info 🔻	Payments 🔻	Plan Revie			
Plan Review					
Refresh the page to <u>c</u> To do task: App	get the latest inform licant Resubmi	mation. it Task			
Refresh the page to <u>o</u> To do task: App Plan Review State Review Type: Buildin Total Number of File:	jet the latest inform licant Resubmi us: ig Permit s: 9 View uploade	d files			
Refresh the page to g To do task: App Plan Review State Review Type: Buildin Total Number of Files Time Elapsed: 0 days Prescreen Review Co	get the latest inform licant Resubmi us: ug Permit s: 9 View uploade s: 0 hrs mments (Unresolved	d files			
Refresh the page to g To do task: App Plan Review State Review Type: Buildin Total Number of File: Time Elapsed: 0 days Prescreen Review Co Time with Jurisdiction Time with Applicant:	yet the latest inform licant Resubmi us: ug Permit s: 9 View uploade s 0 hrs mments (Unresolved n: 0 days 0 hrs 0 days 0 hrs	d files			
Refresh the page to g To do task: App Plan Review State Review Type: Buildin Total Number of File: Time Elapsed: 0 days Prescreen Review Co Time with Jurisdiction Time with Applicant: Status: Applicant Co Applicant Correction	yet the latest inform licant Resubmi us: ug Permit s: 9 View uploade s: 0 hrs mments (Unresolved h: 0 days 0 hrs 0 days 0 hrs s: 0 days 0 hrs	mation. it Task			
Refresh the page to (To do task: App Plan Review State Review Type: Buildin Total Number of File: Time Elapsed: 0 days Prescreen Review Co Time with Jurisdiction Time with Applicant: Status: Applicant Co Applicant Correction Review Comments (U	yet the latest inform licant Resubmi us: ug Permit s: 9 View uploade s: 0 hrs mments (Unresolved n: 0 days 0 hrs 0 days 0 hrs or days 0 hrs s: 0 days 0 hrs s: 0 days 0 hrs Juresolved): 1 View	mation. it Task			
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Refresh the page to (To do task: App Plan Review State Review Type: Buildin Total Number of File: Time Elapsed: 0 days Prescreen Review Co Time with Jurisdiction Time with Applicant: Status: Applicant Co Applicant Correction Review Comments (U Building Code (1) Current Non-Completed	yet the latest inform licant Resubmi us: ug Permit s: 9 View uploade s: 0 hrs mments (Unresolved n: 0 days 0 hrs 0 days 0 hrs 0 days 0 hrs s: 0 days 0 hrs urrections s: 0 days 0 hrs Junesolved): 1 View	mation. it Task	¢		



Respond to Review Comments.

APPLICANT	RESUBMIT		ProjectFlow BUILDING	avore
Review Results Group Mar	agement			
Department Review Results	0			
DEPARTMENT	REV	VIEWED BY	STATUS	
Building Code	Clinton Bird - c	linton.bird@dallas.gov	Revisions Req	uired
Task Instructions Williams follow the steps below: 'lease follow the submission requirer	atch video nents documents, click here.			
Task Instructions we Please follow the steps below: To review the submission requirer STEP 1 of 4: Respond to a	atch video nents documents, click here. Il comments, as requested			
Task Instructions W. Please follow the steps below: To review the submission requirer STEP 1 of 4: Respond to a Resolve Review Comments	atch video nents documents, click here. Il comments, as requested			
Task Instructions W. Please follow the steps below: To review the submission requirer STEP 1 of 4: Respond to a Resolve Review Comments Unresolved Comments:	atch video nents documents, click here. Ill comments, as requested			
Task Instructions W. Please follow the steps below: To review the submission requirer STEP 1 of 4: Respond to a Resolve Review Comments Unresolved Comments: Info Only Comments:	atch video nents documents, click here. Il comments, as requested			
Task Instructions W. Please follow the steps below: To review the submission requirer STEP 1 of 4: Respond to a Resolve Review Comments Unresolved Comments: Info Only Comments: Files with Markups:	atch video nents documents, click here. Il comments, as requested			
Task Instructions W Please follow the steps below To review the submission requirer STEP 1 of 4: Respond to a Resolve Review Comments Unresolved Comments: Info Only Comments: Files with Markups: Plan Review:	atch video nents documents, click here. Il comments, as requested	Export to Excel	Import Excel Responses	Watch

STEP 3

Upload files.

sion Upload	for: COM-NEW-25-001482 🕜
ect "Versioned F ect "New Files" t	iles" to upload files as new version updates for files previously submitted and received. upload any additional new file into this project as requested.
ersioned Files	New files
Are your upda	ted files named exactly Ves No. Watch video
Are your upda the <mark>same*</mark> as t	ted files named exactly Yes No Watch video
Are your upda the same* as t * "name-v2.pa	ted files named exactly Yes No Watch video f" is not an "exact" file name match to "name.pdf"
Are your upda the same* as t * "name-v2.pa	ted files named exactly Yes No Watch video f" is not an "exact" file name match to "name.pdf" fileset
Are your upda the same* as t * "name-v2.pa Uploaded	ted files named exactly Yes No Watch video f" is not an "exact" file name match to "name.pdf" files:
Are your upda the same* as t * "name-v2.pa Uploaded	ted files: rsheet (1 - 0 New)
Are your upda the same* as t * "name-v2.pa Uploaded > Cove > Draw	tef files named exactly Yes No Watch video ff' is not an "exact" file name match to "name.pdf" files: rsheet (1 - 0 New) ings (4 - 0 New)
Are your upda the same' as t * "name-v2.pa Uploaded	tef file named exactly Yes No Watch video ff' is not an "exact" file name match to "name.pdf" files: rsheet (1 - 0 New) ments (3 - 0 New)
Are your upda the same' as t * "name-v2.pa Uploaded	ted file named exactly Yes No Watch video f" is not an "exact" file name match to "name.pdf" files: rsheet (1 - 0 New) ment (3 - 0 New) mission Requirements (1 - 0 New)
Are your upda the same' as t * "name-v2.pa Uploaded	ted file named exactly Yes No Watch video ff' is not an "exact" file name match to "name.pdf" files: rsheet (1 - 0 New) ings (4 - 0 New) ments (3 - 0 New) sision Requirements (1 - 0 New) oved
Are your upda the same" as t " <i>name-v2.pd</i> Uploaded	ted file named exactly Yes No Watch video ff' is not an "exact" file name match to "name.pdf" files: rsheet (1 - 0 New) ings (4 - 0 New) ings (4 - 0 New) ission Requirements (1 - 0 New) oved wer Attachments



Check the two check boxes and then select Submit.

STEP 3 of 4: Check all to confirm you have completed this task and are now ready to submit
Confirmation
*I have reviewed and addressed, including responses where appropriate, all Review Comments Items accessed by clicking on the "Review Comments" button above. *Required
*I have uploaded the revised drawings and/or documents required as a result of the review into the appropriate folder in the project using the SAME file names as the original files. I am ready to complete my assigned task and resubmit back to the jurisdiction for further review. *Required
STEP 4 of 4: Click the "Submit" button below to complete your task
Submit Close



Inspection Phase

For records with a status of 'Inspection Phase,' please note your existing issued permit number. This permit number will now include an extended name.

If you are a General Contractor, you will request inspections on the Phase Records which were formerly known as the "Master Permits". Building, Health, Landscape, Driveway and Sidewalk, Green & Energy Code, and Zoning Inspections will take place on the Building Project (Record utilized for initial submittal and reviews) and as well as the Phase Records.

If you are a Contractor, your Inspections will take place on the specific record for your trade.

STEP 1

After logging into the DallasNow Citizen Access Portal, click on Home and then My Records.

	Search Q •
Home Building Planning Enforcement Contr	ractor Registration Public Works more 🔻
Dashboard My Records My Account	Advanced Search
Welcome	Cart (0) Your cart is empty.
Before you proceed, please note:	
 All information provided will be used exclusively for pro- your record request. 	rocessing
 Please review your application carefully before submit By continuing, you agree to comply with all local rules 	itting. Is and
regulations regarding permits and other record reque	ests.
 Byour need assistance, our support team is here to here 948-4480 Monday through Friday from 8:00 a.m. to 4: 	430 p.m.!



Click on the Record Number for the permit you need to request an inspection for.

→ Bi	- Building								
Show	ing 1-10 of 10) Download result	ts Add to collection	Add to cart					
	Date	Record Number	Record Type	Description	Project Name	Expiration Date	Status	Action	
	03/21/2025	25TMP- 003308	Commercial Electrical Permit	Electrical work.				Resume /	
	03/21/2025	COM-MEC-25- 00,954	Commercial Mechanical Permit	Mechanical work	1717 N HARWOOD ST, 100 Dallas, TX 75201	07/19/2025	Inspection Phase	Provide L	
	03/14/2025	COM-NEW- 25-001107	Commercial New Construction Permit	New office building.	Young Hammer Offices	07/12/2025	Pending CO	Provide L	

STEP 3

Click on Record Info.





Click on Inspections.

Record COM-MEC Commercial Mec Record Status: In Expiration Date: 0	C-25-001054: hanical Permit spection Phase 03/21/2027		Add to cart Add to collection
Record Info 🔻	Payments 🔻	Plan Review	
Record Details			
Processing Status			
Related Records	r		
Attachments			
Inspection	/ . /	X. * *	

STEP 5

Click on Schedule or Request an Inspection.

Commercial Mecha Record Status: Insp Expiration Date: 03	25-001054: anical Permit pection Phase 5/21/2027		Add to cart Add to collection
Record Info 🔻	Payments 🔻	Plan Review	
	an Inspection		
nspections pcoming checking or Request a but have not added any inspe- lick the link above to schedu	an Inspection actions. Ie or request one.		
Inspections	an Inspection actions. Ie or request one.		



Select the type of inspection that is required for your project.

Please be aware that inspections can be canceled or rescheduled up until before 2:00 am on the day of the scheduled inspection. Available Inspection Types (8) The show all inspections Active the scheduled inspection (required) Mechanical Final Inspection (required) Mechanical Rough Above Floor Inspection (required) Mechanical Rough Above Floor Inspection (required) Mechanical Rough Above Floor Inspection (required) Commercial Kitchen Exhaust/Grease Duct Rough Inspection (required) Mechanical Refrigeration Inspection (per scope) Mechanical Refrigeration (per scope) Mechanical Inspection (per scope)	Schedule/Request an Inspection ×
Available Inspection Types (8) Show all inspections Mechanical Final Inspection (required) Mechanical Rough Above Floor Inspection (required) Mechanical Rough Above Floor Inspection (required) Commercial Kitchen Exhaust/Grease Duct Rough Inspection (required) Drop Ceiling Inspection (required) Mechanical Refrigeration Inspection (per scope) Zoning Final Inspection (per scope)	Please be aware that inspections can be canceled or rescheduled up until before 7:00 am on the day of the scheduled inspection.
Continue	Available Inspection Types (8) Show all inspections Mechanical Final Inspection (required) Calified Celling Inspection (required) Mechanical Rough Above Floor Inspection (required) Rough Below Floor Level Inspection (required) Commercial Kitchen Exhaust/Grease Duct Rough Inspection (required) Drop Ceiling Inspection (required) Mechanical Refrigeration Inspection (per scope) Zoning Final Inspection (per scope)
	Continue

STEP 7

Click Continue.





Click on the date that you would like the inspection to occur. Only the blue dates are available.

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a M			5	26	27	28	29	27	28	29	30				25	26	27	28	29

STEP 9

You are unable to select a specific time. Click on the All Day option.

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a Prev	23	5	24	25	26	27	28	29	27	28	29	50				25	26	27	28	25
	α Pr	rev	31																	



Status Based Next Steps Customer Guide

STEP 10

Click Continue.

Inst	pect	ion	ţyţ	D6: 1	Med	chai	nical Fi	inat Insp	ect	uon										
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STEP 11

You'll see the location and the contact for the inspection. Verify and then click Continue.





Lastly, confirm the information for the inspection you are requesting and then click Finish.

Schedule/Request an Inspection ×
Please be aware that inspections can be canceled or rescheduled up until before 7:00 am on the day of the scheduled inspection.
Confirm Your Selection
Please confirm the details below and click the Finish button to schedule the inspection.
Mechanical Final Inspection 03/24/2025 HARWOOD ST Dallas TX 75201
Include Additional Notes
Cancellation and Reschedule Policy:
Reschedule must be made before 07:00 AM. Cancellations must be made before 07:00 AM.
Finish Back Cancel

STEP 13

Now you will see the scheduled inspection in the record.

Commercial Mech Record Status: Ins Expiration Date: 0	anical Permit pection Phase 3/21/2027		Add to collection
Record Info 🔻	Payments 🔻	Plan Review	
nspections			
Inspections			
Inspections Upcoming (1) Schedule or Request	an Inspection		



The screenshot below is an example of a Commercial New Construction Record.

Record 2304171078_17730 Commercial Electrical Perm Record Status: Inspection P	9869-006_EL_1: it hase		Add Add to co	l to cart llection
Record Info V Pa	ayments 🔻			
Related Records				
« Back to Directly Related Records				
ecord Number	Record Type	Project Name Da	ate	View
2304111092_177309869-001	Commercial New Construction Permit	PA, GR, EL, ME, EL, PL, CS, FI, GP, LA N EW COMMERICAL CONSTRUCTION - 04, PARKING GARAGE & OFFICES 20 LEV ELS (A) New Construction	/11/2023	View
2304171074_177309869-002	Site Plan Review	04,	/17/2023	View
2304171075_177309869-003	Phase - New Construction	Floor 14 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
≥ 2304171075_177309869 003_EL_1	9- Commercial Electrical Permit	Floor 14 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
2304171075_177309869 003_FA_1	⁹⁻ Fire Prevention Construction Permit	Floor 14 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
E 2304171075_177309869 003_FI_1	⁹⁻ Fire Prevention Construction Permit	Floor 14 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
2304171075_177309869 003_ME_1	⁹⁻ Commercial Mechanical Permit	Floor 14 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
E 2304171075_177309869 003_PL_1	⁹⁻ Commercial Plumbing Permit	Floor 14 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
2304171076_177309869-004	Phase - New Construction	Floor 12 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
■ 2304171076_177309869 004_EL_1	⁹⁻ Commercial Electrical Permit	Floor 12 Building (BU) FA, GR, EC, ME, EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
■ 2304171076_177309869 004_FA_1	⁹⁻ Fire Prevention Construction Permit	EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
■ 2304171076_177309869 004_FI_1	⁹⁻ Fire Prevention Construction Permit	EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
■ 2304171076_177309869 004_ME_1	⁹⁻ Commercial Mechanical Permit	EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
■ 2304171076_177309869 004_PL_1	9- Commercial Plumbing Permit	EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
ᡓ 2304171077_177309869-005	Phase - New Construction	EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View
2304171077_177309869 005_EL_1	- Commercial Electrical Permit	EL, PL, CS, FI NEW COMMERICAL CO 04, NSTRUCTION - OFFICES	/17/2023	View