

Fire Protection Reviews - Fire Alarm															
# of Submittals - Fire Alarm	N/A	2,662	215	132	202	160									709
# of Plans Reviewed - In House	N/A	2,271	210	166	238	173									787
Average # of Days for Initial Review	15 Days	8	11	12	9	5									9
Fire Protection Reviews - Fire Sprinkler															
# of Submittals - Fire Sprinkler	N/A	1,241	146	83	101	110									440
# of Plans Reviewed - In House	N/A	1,051	130	77	131	146									484
Average # of Days for Initial Review	15 Days	14	23	25	25	26									25
# of Plans Reviewed by 3rd Party	N/A	80	N/A	N/A	N/A	N/A									-
Average # of Days for Initial Review by 3rd party	15 Days	7	N/A	N/A	N/A	N/A									#DIV/0!
Fire Protection Reviews - Flammable Liquids															
# of Submittals - Flammable Liquids	N/A	214	113	68	104	117									402
# of Plans Reviewed - In House	N/A	205	103	66	93	98									360
Average # of Days for Initial Review	15 Days	7	3	4	4	6									4
Water/Waste Water Engineering Team															
# of Submittals	N/A	997	87	76	81	55									299
# of Plans Reviewed	N/A	906	77	66	87	48									278
Average # of Days for Initial Review	15 Days	5	6	6	8	6									7
Paving/Drainage Engineering Team															
# of Submittals	N/A	1,239	105	71	102	73									351
# of Plans Reviewed	N/A	1,247	107	101	117	79									404
Average # of Days for Initial Review	15 Days	10	12	12	10	7									10
Traffic Engineering Team Transportation Department															
# of Submittals	N/A	854	83	56	80	46									265
Number of Plans Reviewed	N/A	842	85	61	74	54									274
Average # of Days for Initial Review	15 Days	6	9	8	7	7									8
Surveying Plan Review Team															
# of Submittals	N/A	863	78	54	84	62									278
Number of Plans Reviewed	N/A	883	84	52	91	63									290
Average # of Days for Initial Review	15 Days	6	3	2	3	3									3
Subdivision															
# Plats Received	N/A	266	20	11	27	23									81
# Plats Reviewed	N/A	266	20	11	27	23									81
# of Final Plats Recorded	N/A	164	20	14	13	7									54
% Plats Reviewed within 30 Days by State Law	100%	100%	100%	100%	100%	100%									100%
Customer Advocate Group															

# of Cases Reviewed	N/A	206	13	16	17	23												69
# of Cases Accepted	N/A	156	15	14	10	15												54
# of Cases Presented at BDA	N/A	157	12	12	5	13												42
Average # of Days for BDA Hearing	75 Days	54	53	58	47	51												52
GIS Team Numbers																		
Notification Cases Processed	N/A	654	46	57	72	49												224
Plats Filed and Processed	N/A	132	8	26	12	7												53
Customer Service Feedback Survey																		
# of Surveys Received	N/A	229	37	9	29	46												121
# of Positive Surveys Received (Respondents Strongly Agree or Agree They Are Satisfied)	N/A	208	35	9	28	45												117
% Satisfied	75%	87%	91%	100%	96%	97%												96%
Sign Plan Review																		
# of Minor Plan Submittals	N/A	3,373	388	242	202	181												1,013
# of Minor Plan Reviewed	N/A	4,066	334	229	202	181												946
Average # of Days for Initial Review	15 Days	2	8	5	9	3												6
Arborist																		
# of Landscape Submittals	N/A	650	106	65	102	86												359
# of Landscape Plans Reviewed	N/A	650	106	65	102	86												359
# of Irrigation Submittals	N/A	1,658	106	124	126	99												455
# of Irrigation Plans Reviewed	N/A	1,538	106	124	70	99												399
Average # of Days for Initial Review	15 Days	4	5	3	2	3												3
Health																		
# of Submittals (Including out of the loop)	N/A	408	26	20	34	17												97
Number of Plans Reviewed	N/A	651	57	44	74	33												208
Average # of Days for Initial Review	15 Days	6	2	2	1	0.5												1
Zoning Verification Letter																		
# of Submittals	N/A	930	102	60	126	62												350
Number of letters Issued	N/A	868	100	60	133	62												355
Average # of Days to Review	15 Days	3	4	3	1	1												2
Letter of Determinations																		
# of Submittals	N/A	139	9	6	13	16												44
Number of letters Issued	N/A	119	8	17	8	12												45
Average # of Days to Review	15 Days	3	16	24	13	17												17

* Note: Development Services utilizes multiple permitting software platforms and publishes the most accurate information when sharing its performance goals.

** Note: Numbers reported were not tracked for the whole fiscal year.

Together we are planning and building a better Dallas for all!