



2026

City of Dallas, Texas

GIS Maps

Findings Report



ETC
INSTITUTE

How to Interpret GIS Maps

The GIS (Geographic Information System) maps on the following pages show the mean ratings for satisfaction and rating questions that were on the survey. Boundaries are shown by Census block groups.

When reading the maps, please use the following color scheme as a guide:

Positive Ratings

 Darker blue shades generally indicate high satisfaction with a service, high ratings, high levels of support, or high ratings of agreement. Ratings of, "very satisfied," "excellent," "very supportive," or "strongly agree."

 Lighter blue shades generally indicate satisfaction with a service, good ratings, support, or agreement. Ratings of, "satisfied," "good," "somewhat supportive," or "agree."

Neutral Ratings

 Off-white shades indicate neutral ratings. Generally indicating that residents thought the quality-of-service delivery is adequate.

Negative Ratings

 Orange shades generally indicate slight dissatisfaction with a service, below average ratings, not supportive, or disagreement. Ratings of "dissatisfied," "below average," "not supportive," or "disagree."

 Red shades generally indicate dissatisfaction with a service, poor ratings, not at all supportive, or disagreement. Ratings of "very dissatisfied," "poor," "not at all supportive," or "strongly disagree."

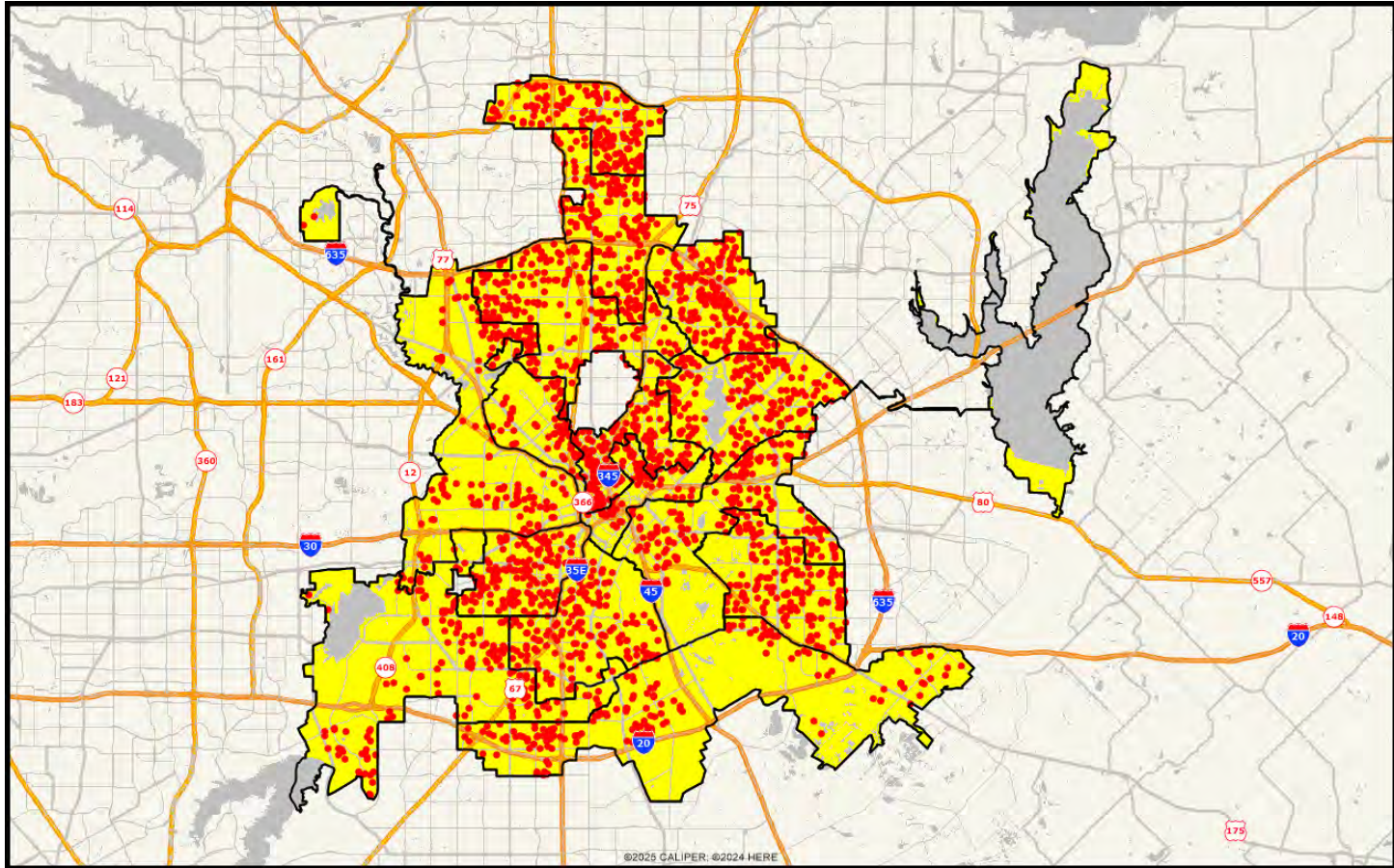
Mean Rating:

The mean rating on each slide is the average response for that question on the survey. All the questions used 5-point scales. The Mean Scale is below

Mean Rating:	Color Shade:
5.0 - 4.2	Darker Blue
4.2 - 3.4	Lighter Blue
3.4 - 2.6	Off-White
2.6 - 1.8	Orange
1.8 - 1.0	Red

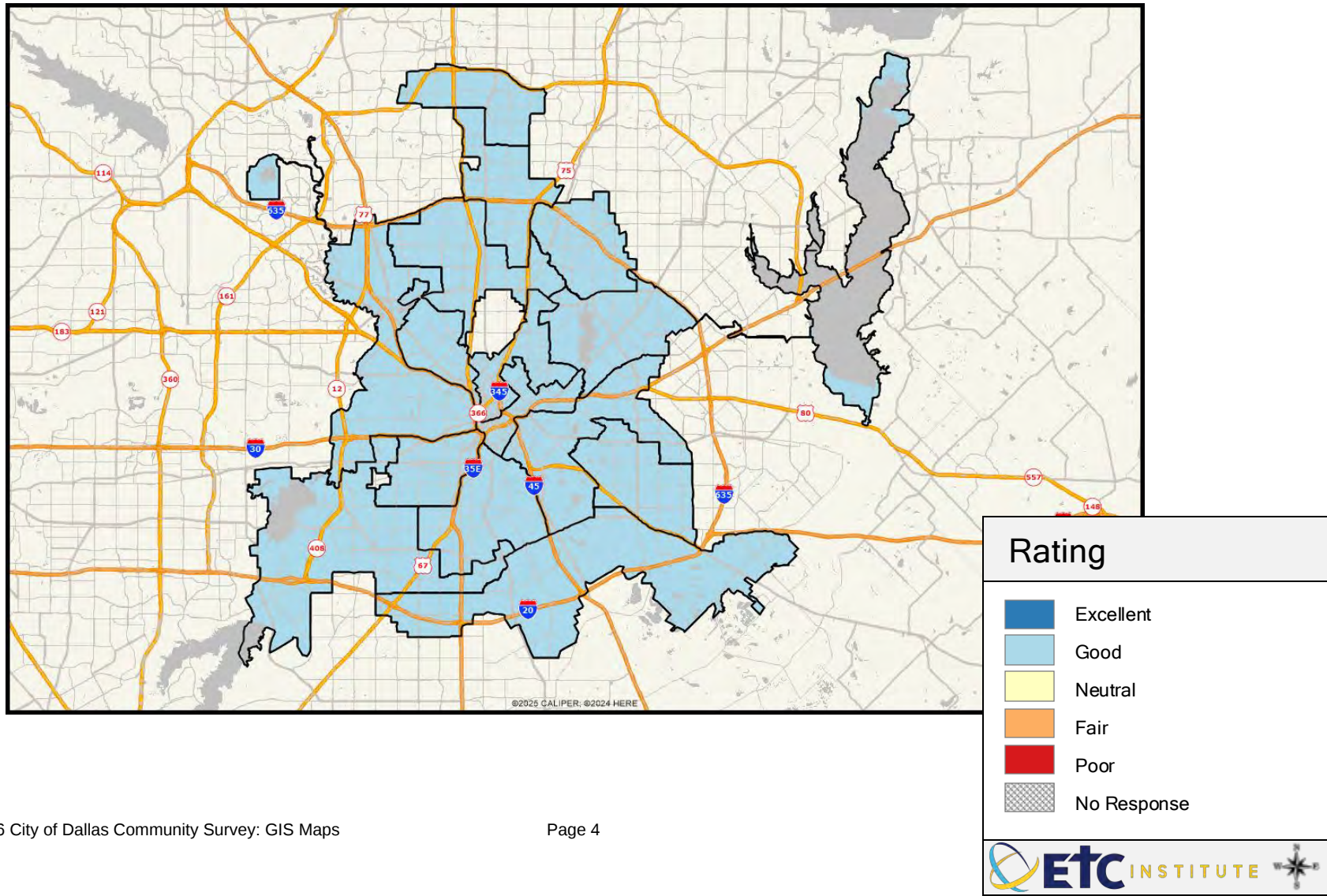
Location of Respondents

(Boundaries by Council District)

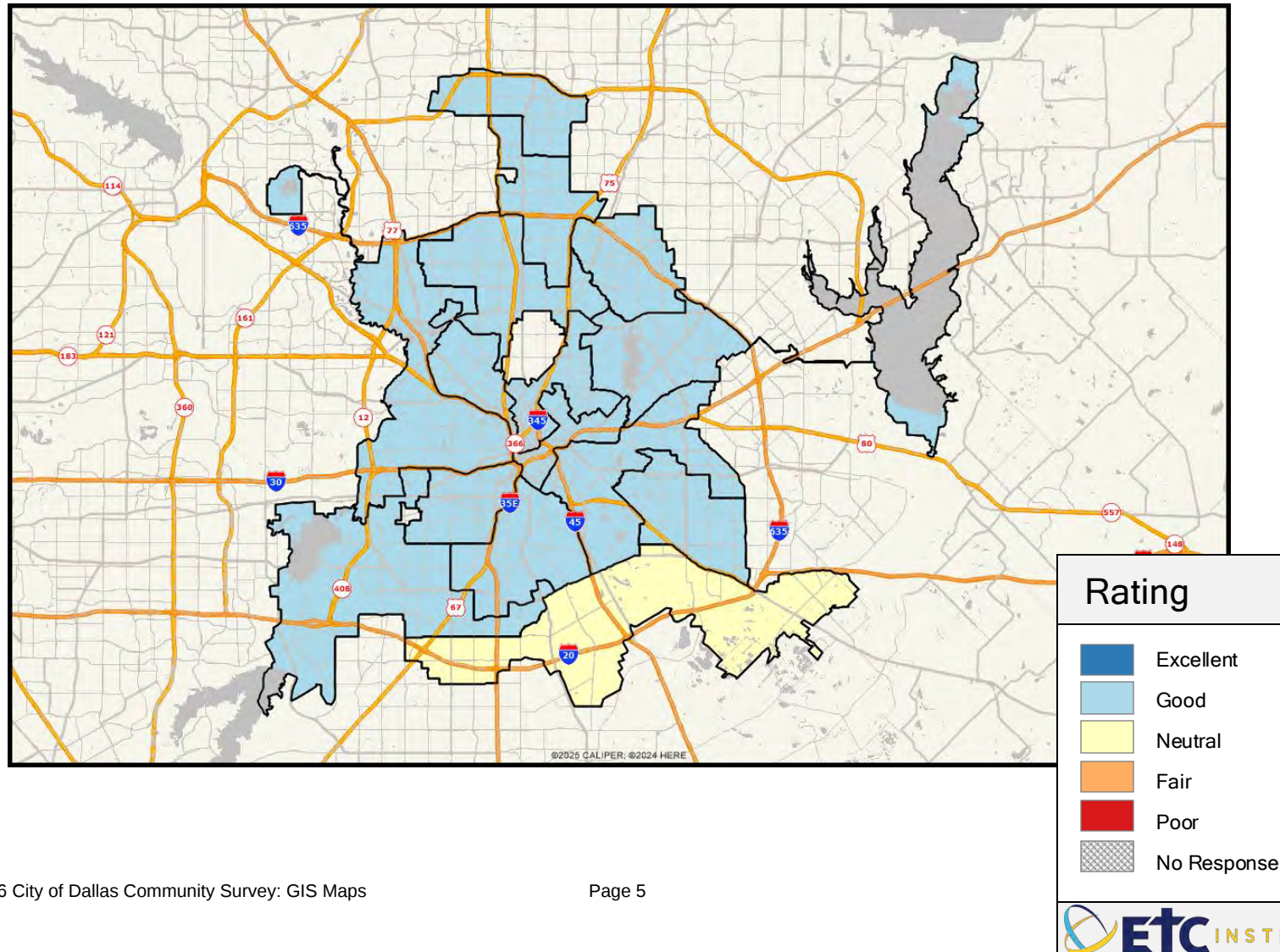


Q1-01. Dallas as a place to live

Mean: 3.72

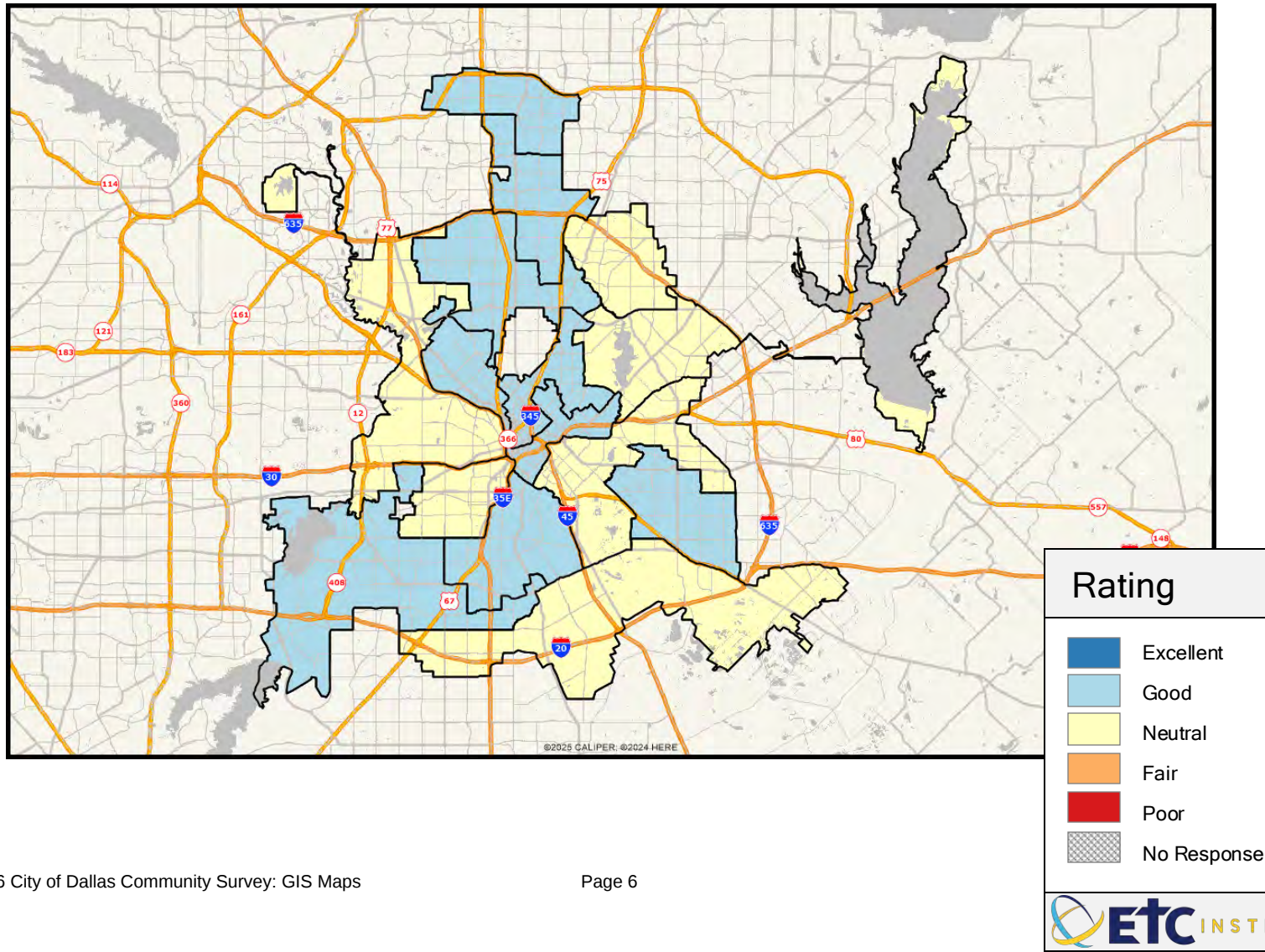


Q1-02. Your neighborhood as a place to live
Mean: 3.81



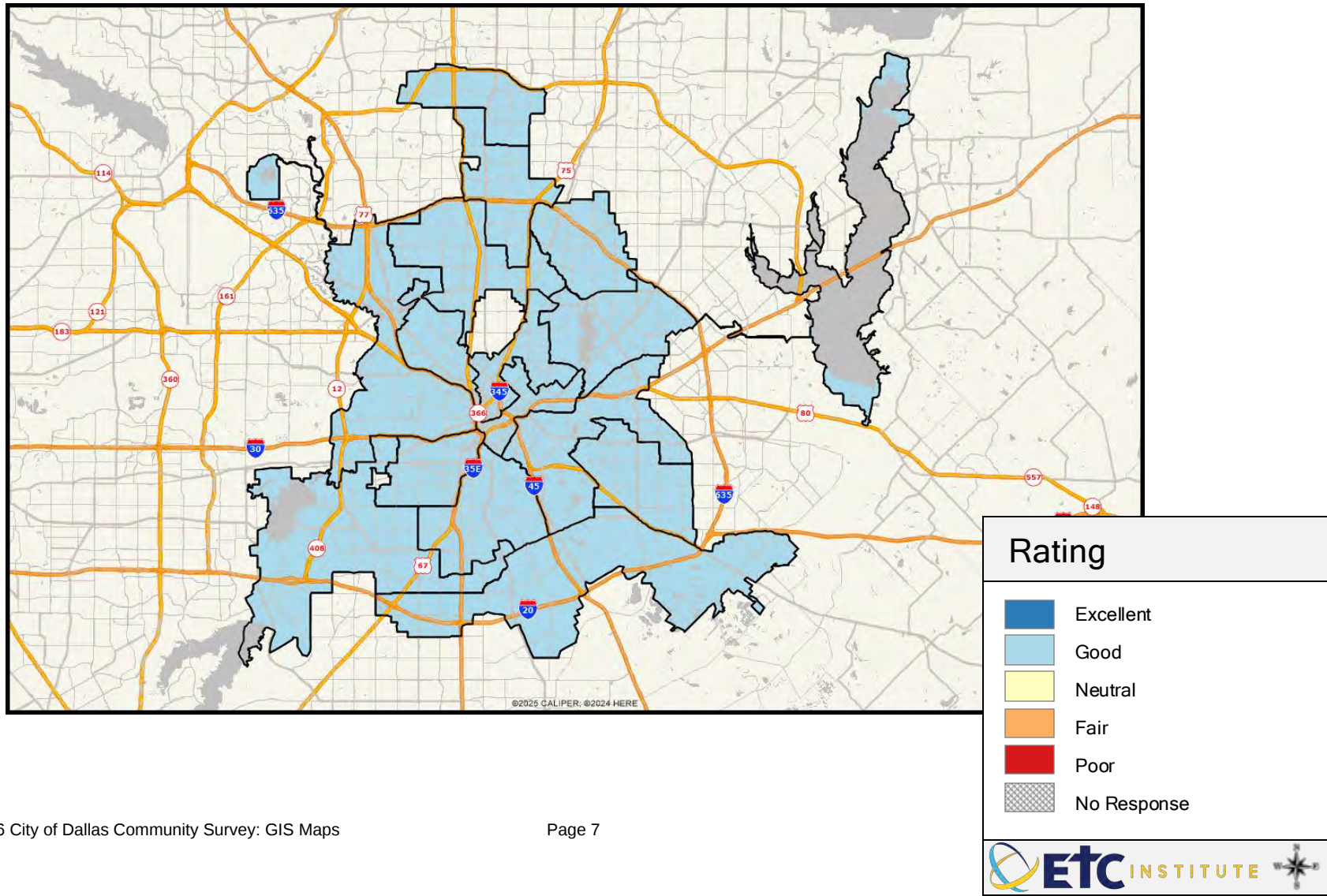
Q1-03. Dallas as a place to raise children

Mean: 3.45



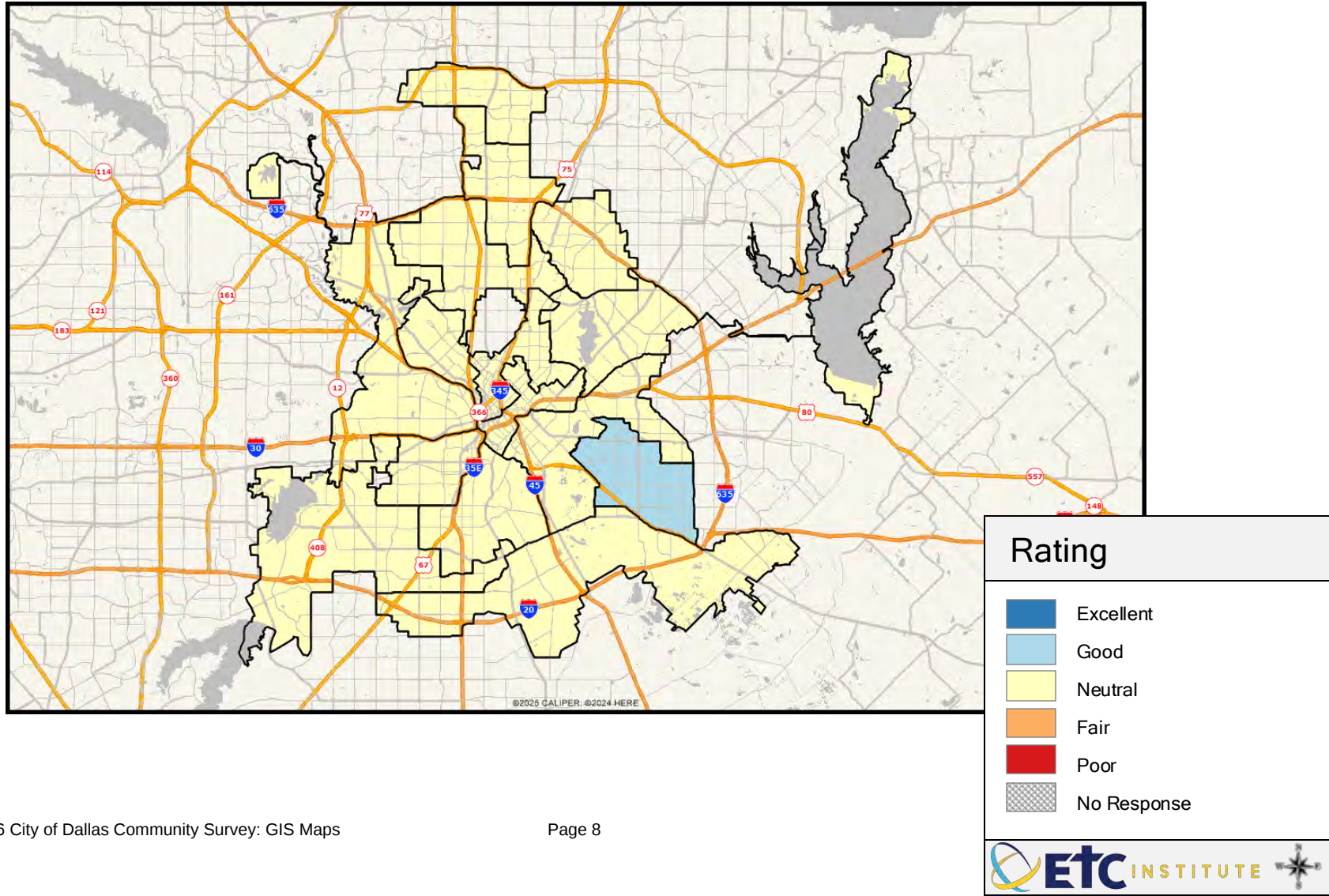
Q1-04. Dallas as a place to work

Mean: 3.87



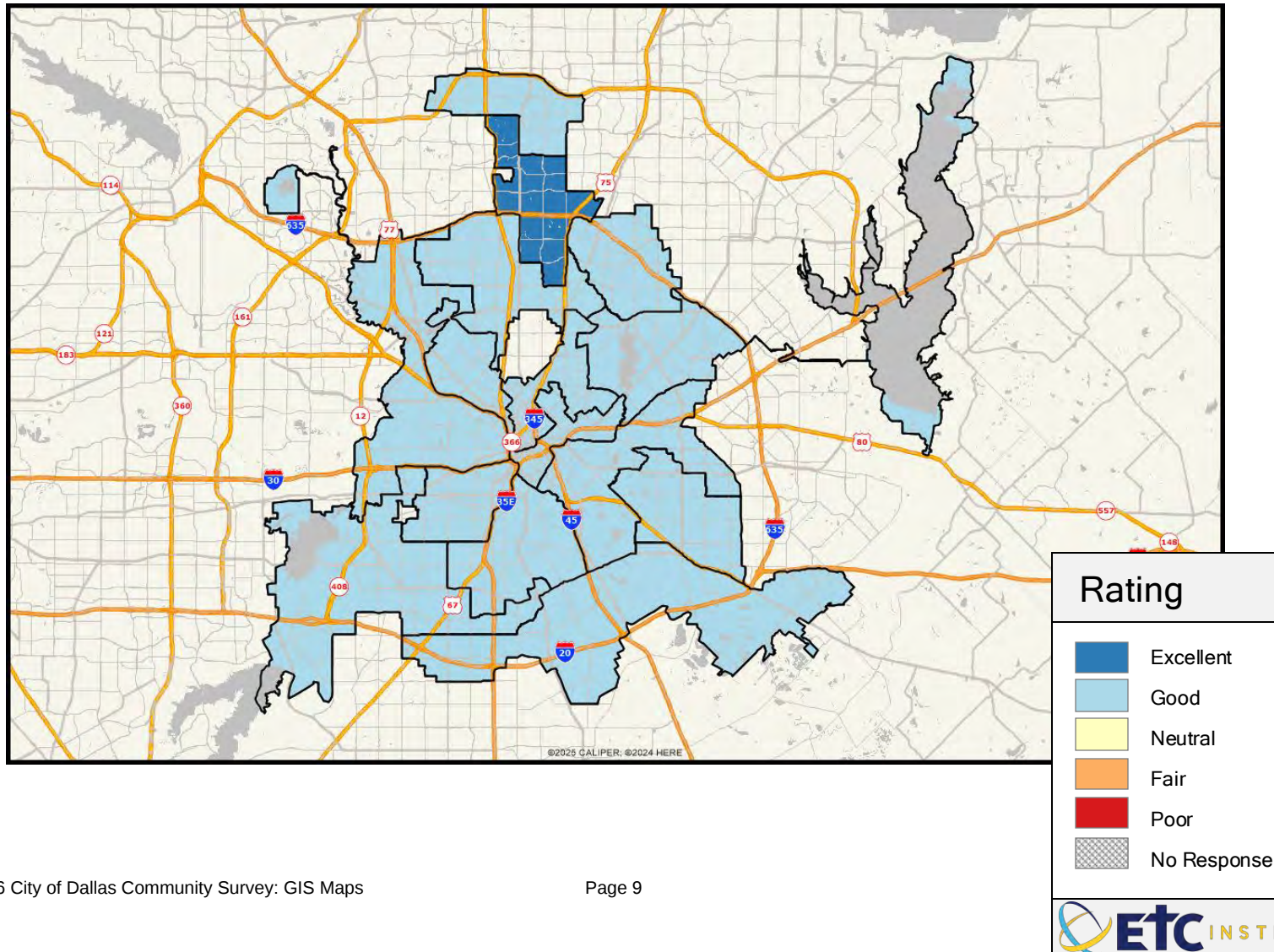
Q1-05. Dallas as a place to retire

Mean: 3.15

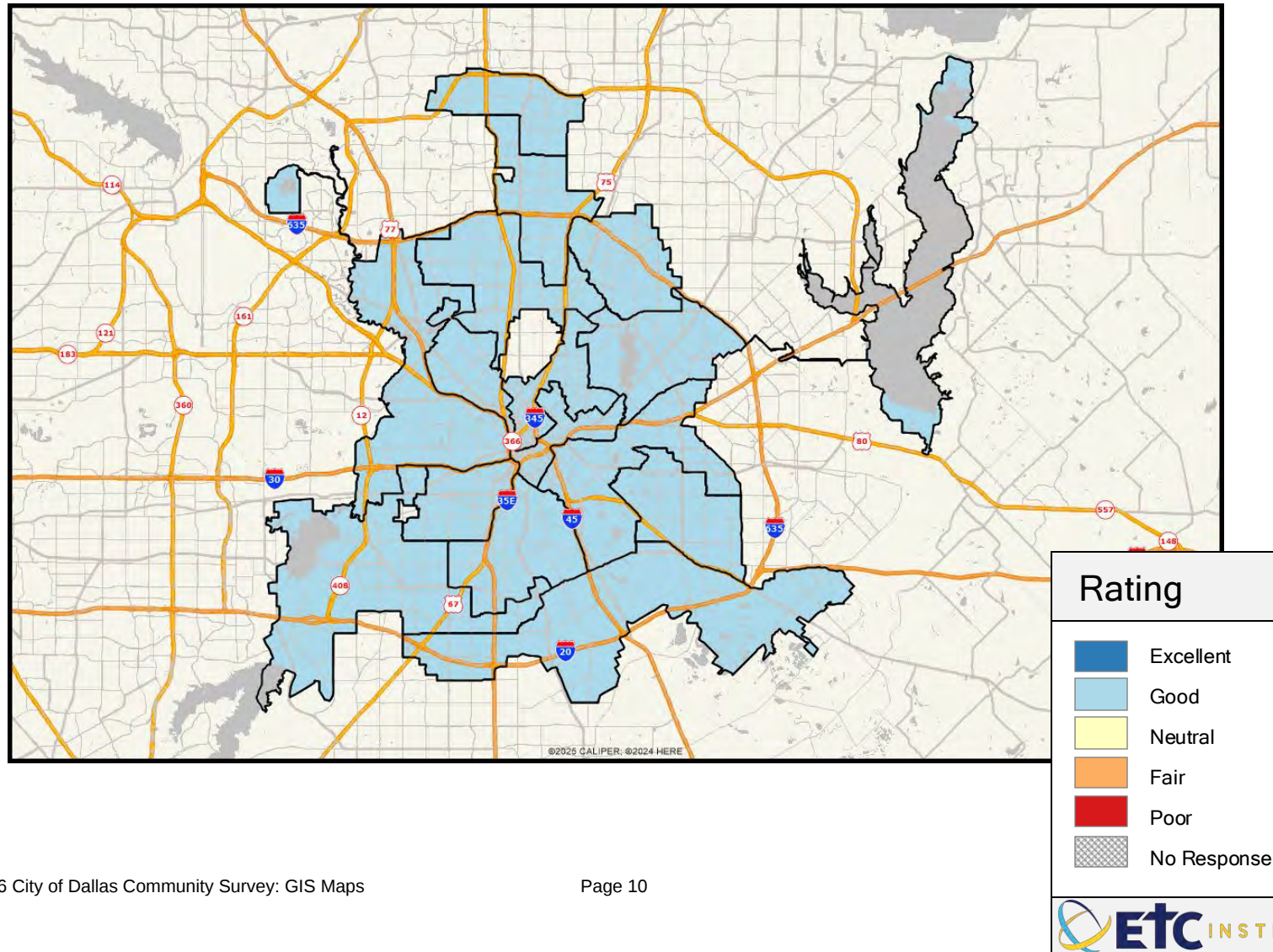


Q1-06. Dallas as a place to do business

Mean: 3.97

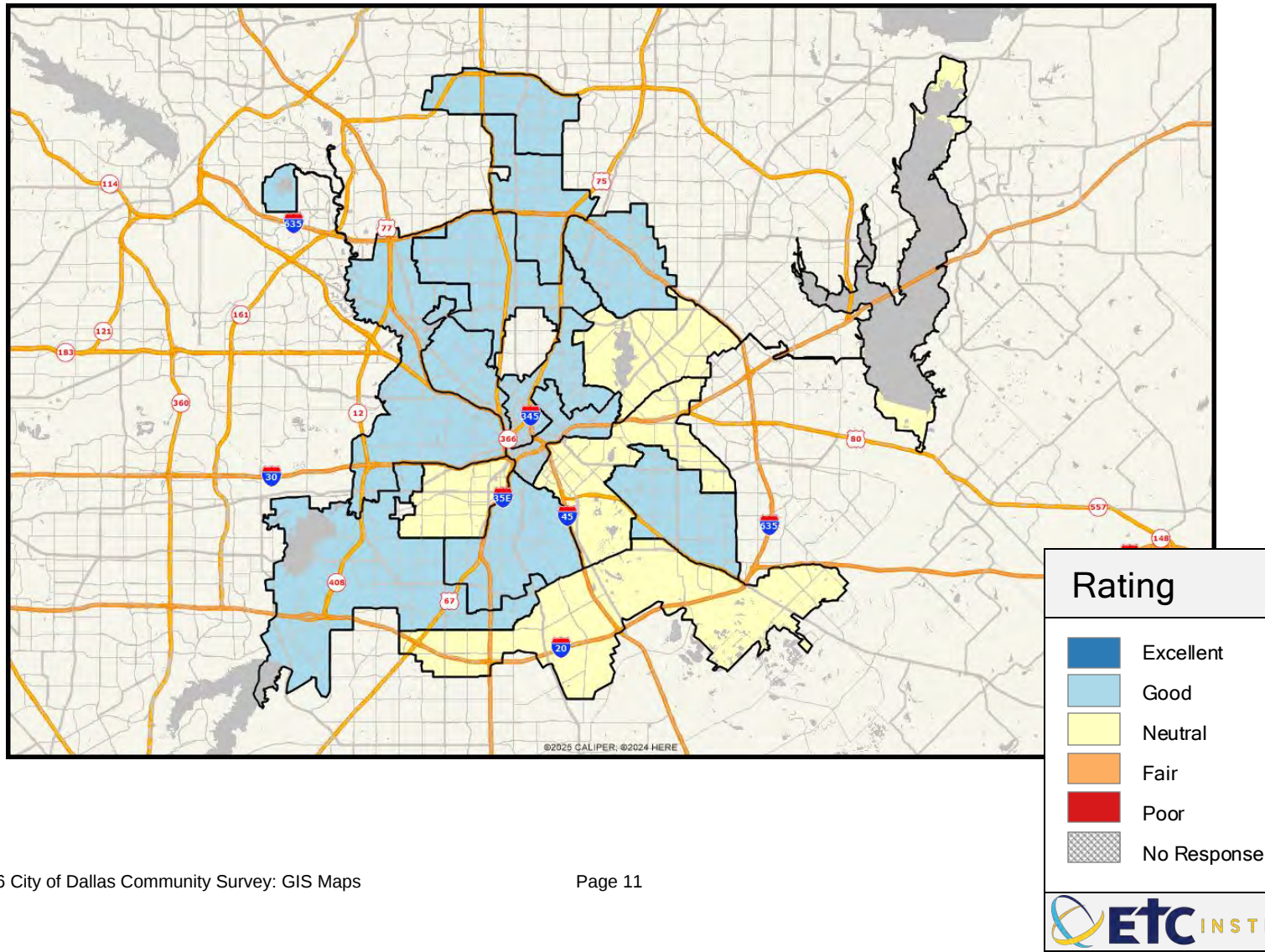


Q1-07. Dallas as a place where I feel welcome
Mean: 3.71



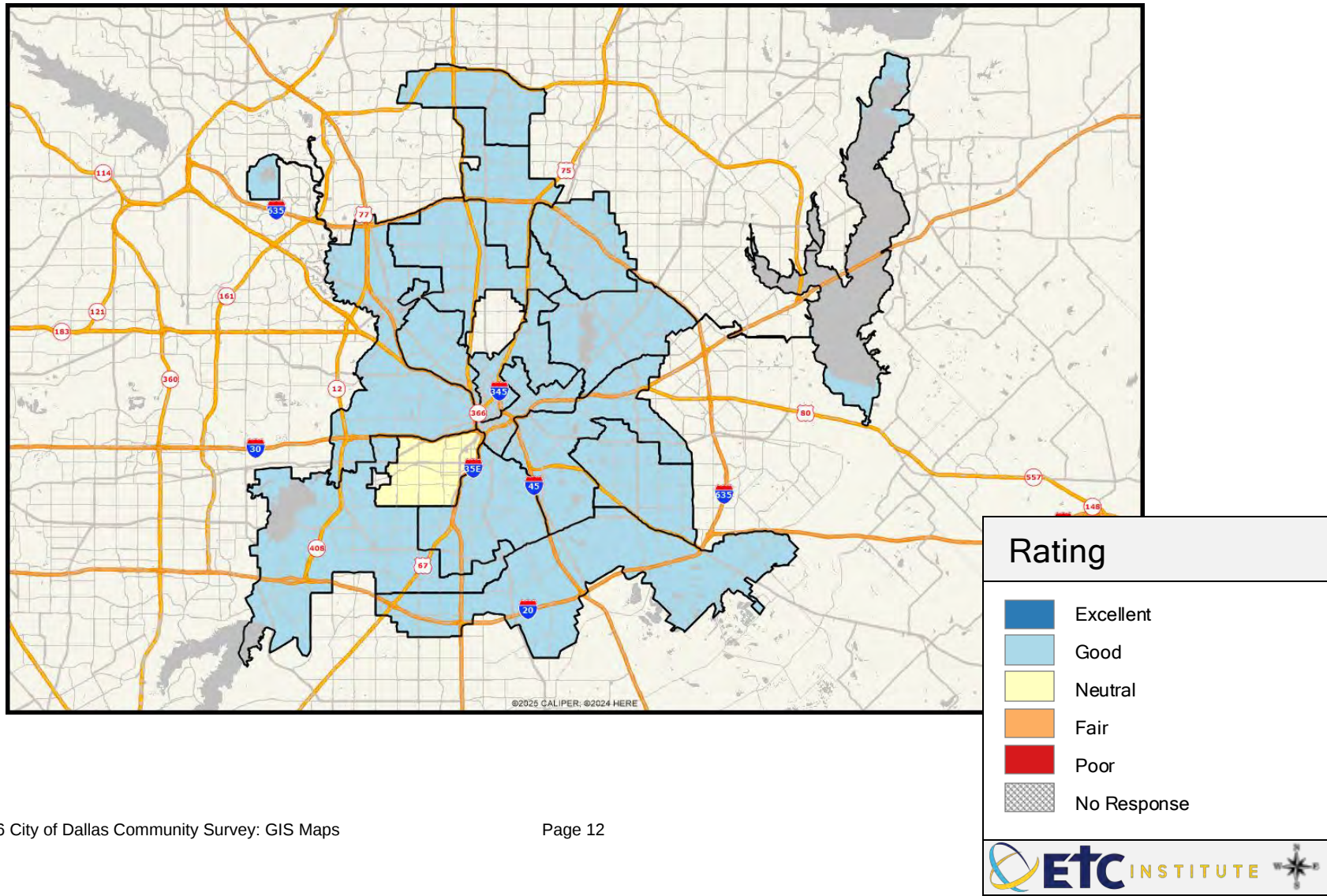
Q1-08. The quality of economic development in Dallas

Mean: 3.49



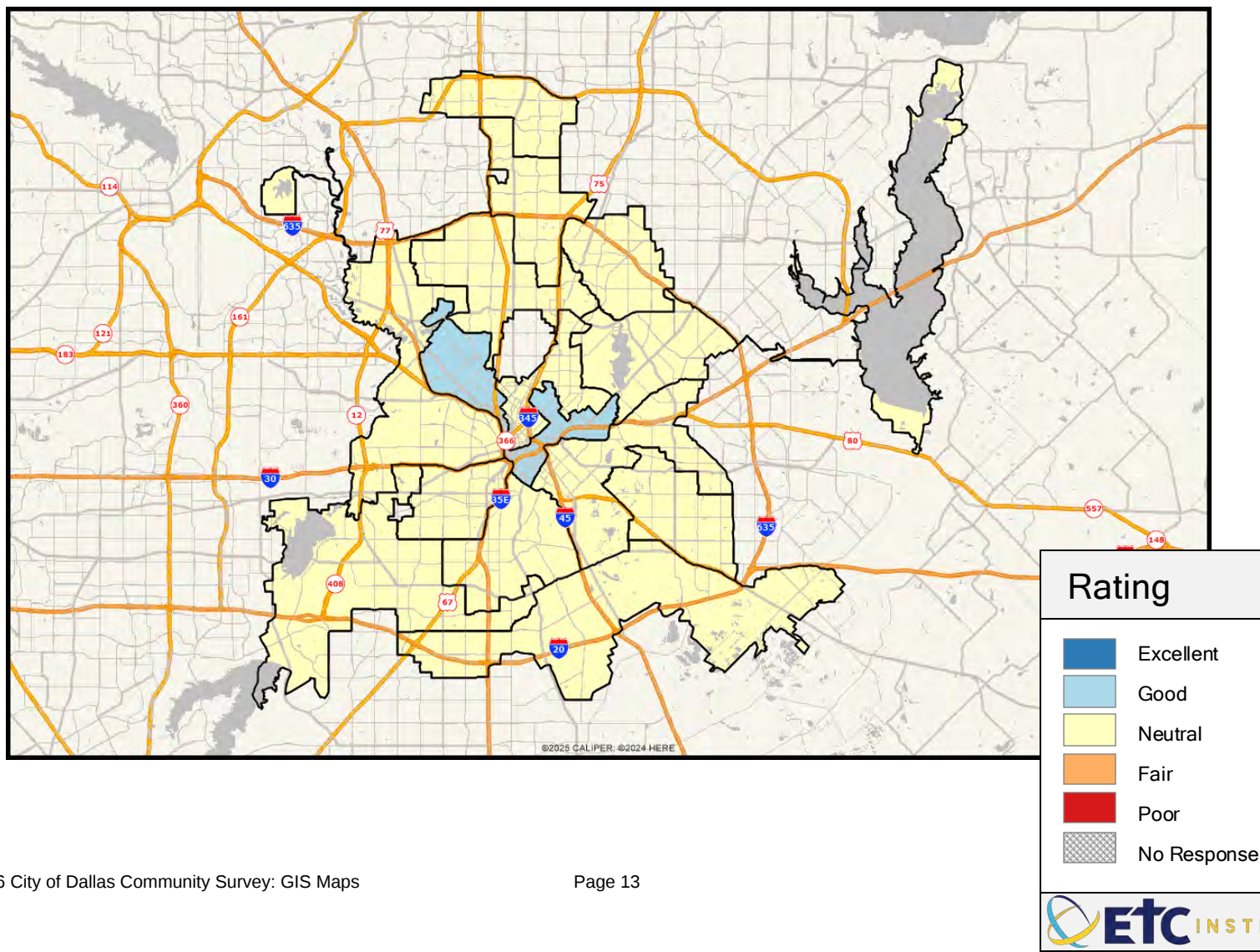
Q1-09. The overall quality of life in Dallas

Mean: 3.55



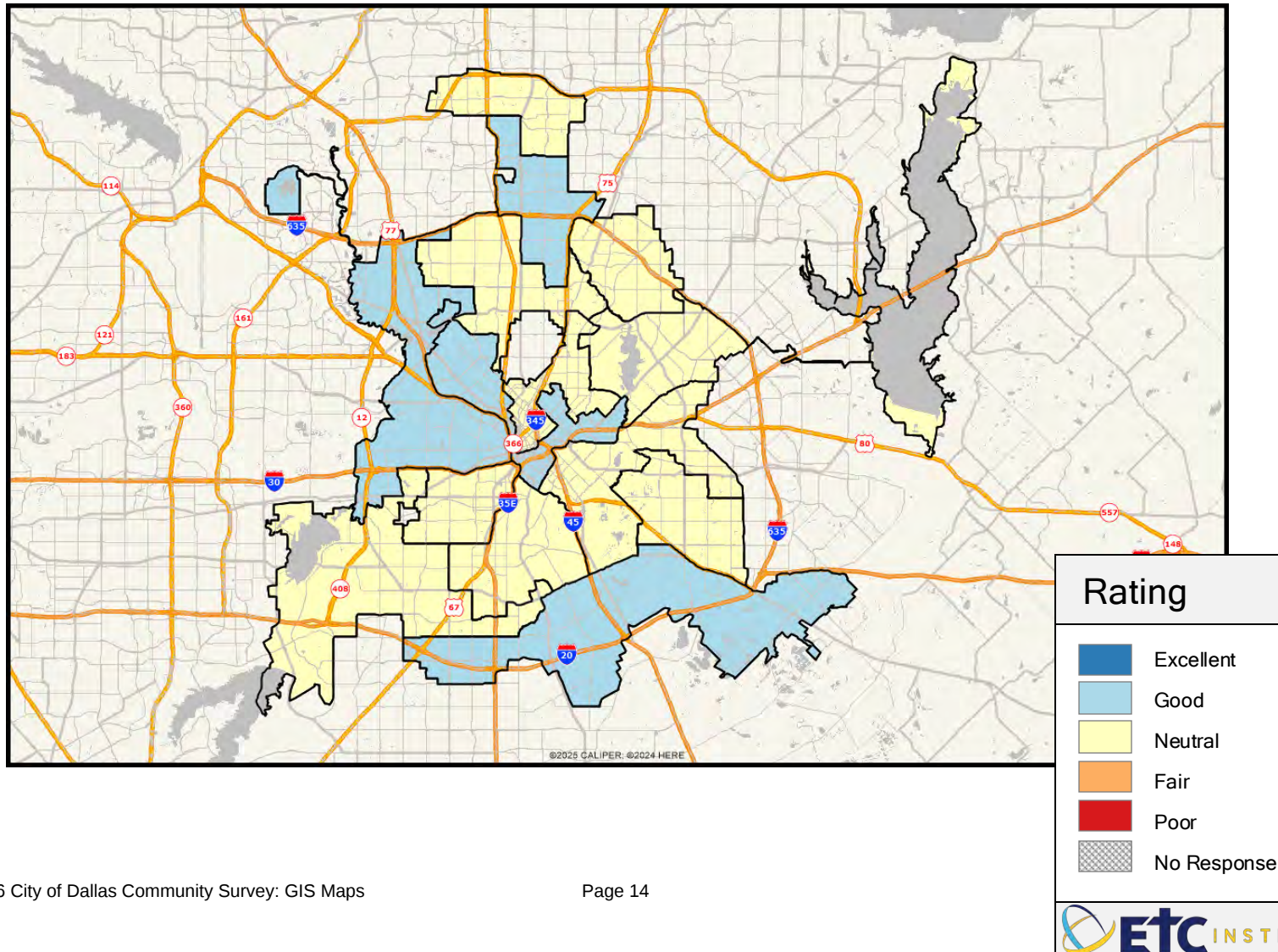
Q2-01. Sense of community

Mean: 3.24



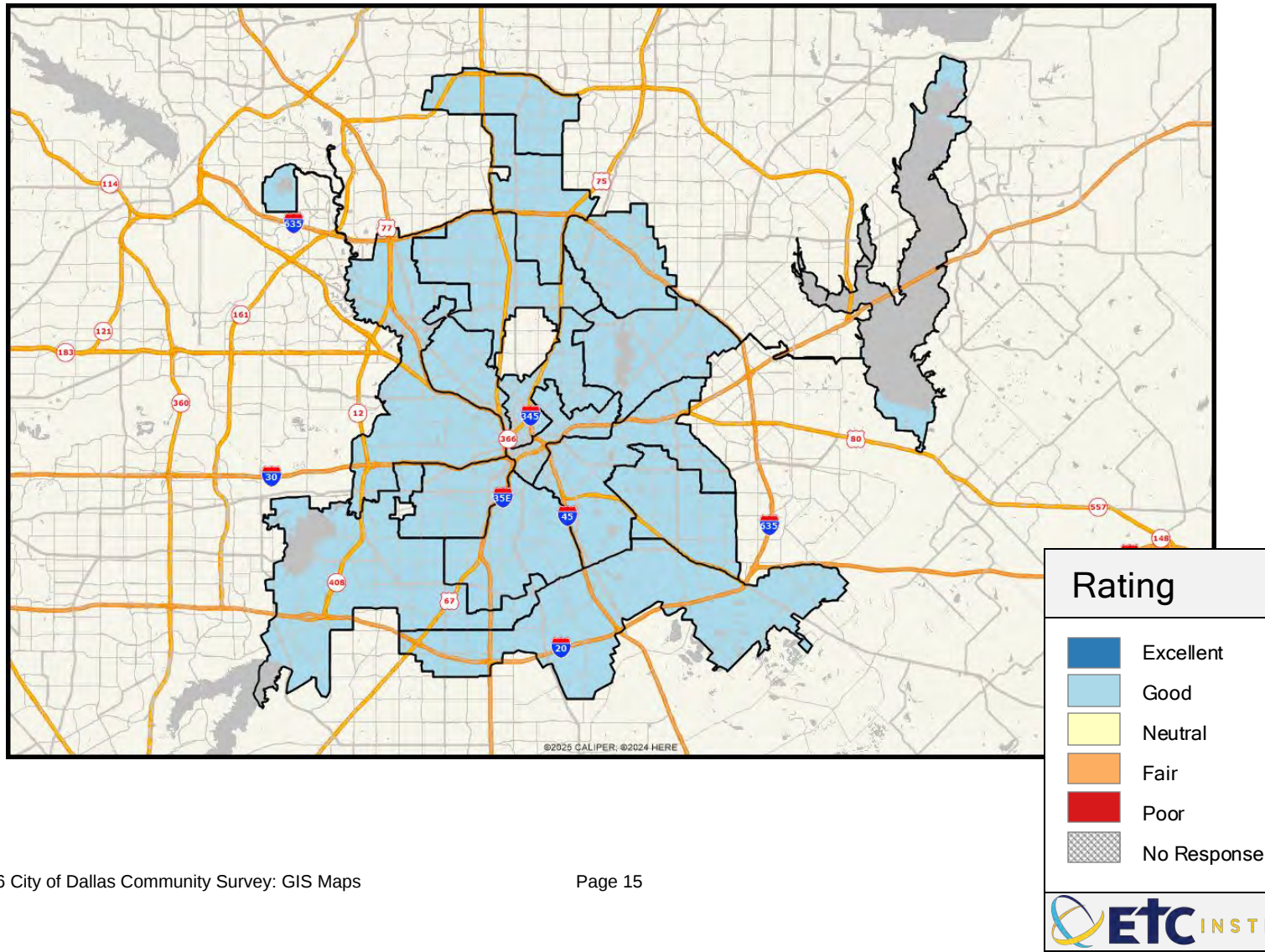
Q2-02. Openness and acceptance of the community towards people of diverse backgrounds

Mean: 3.32



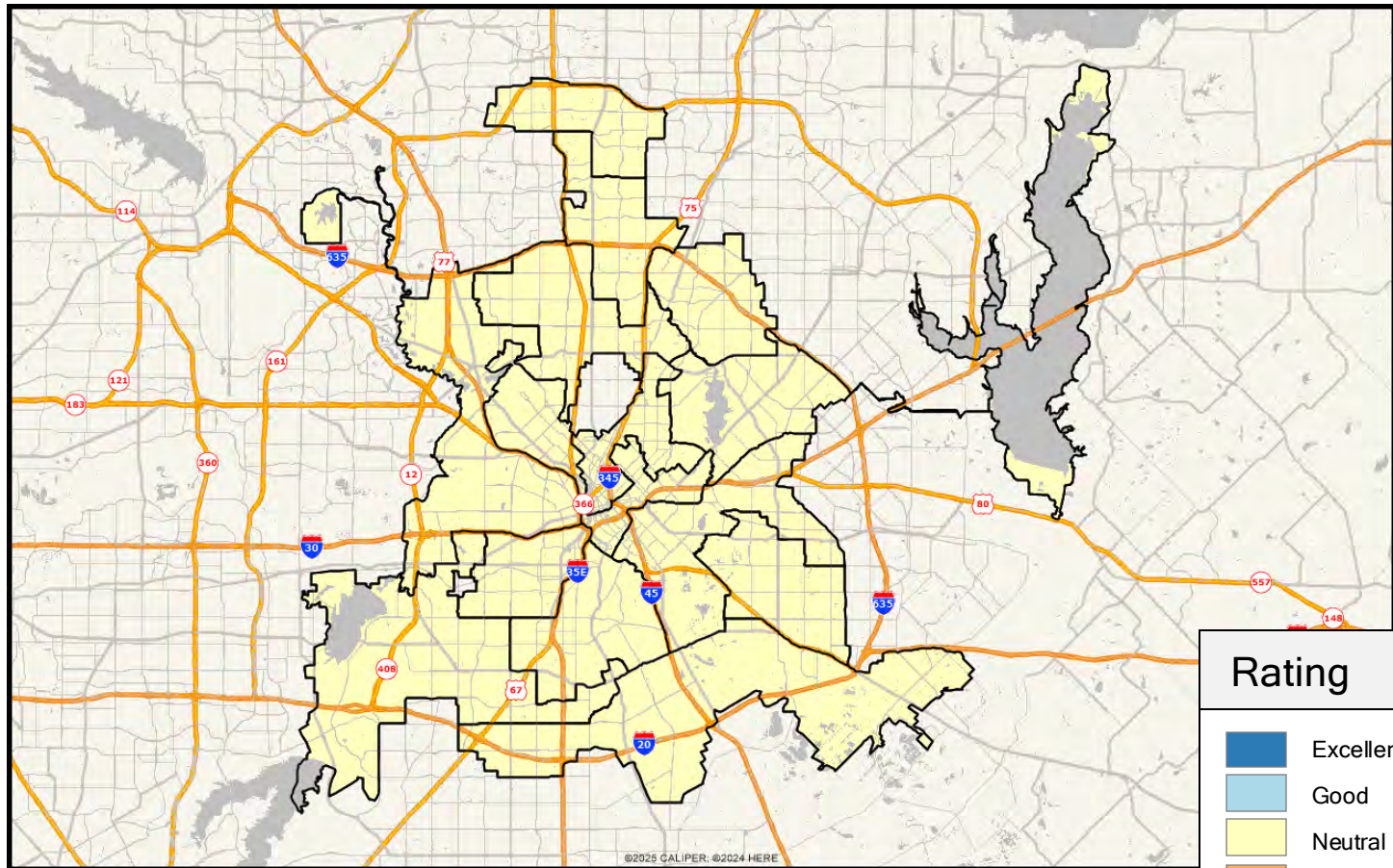
Q2-03. Opportunities to attend arts and cultural events

Mean: 3.84



Q2-04. Air quality

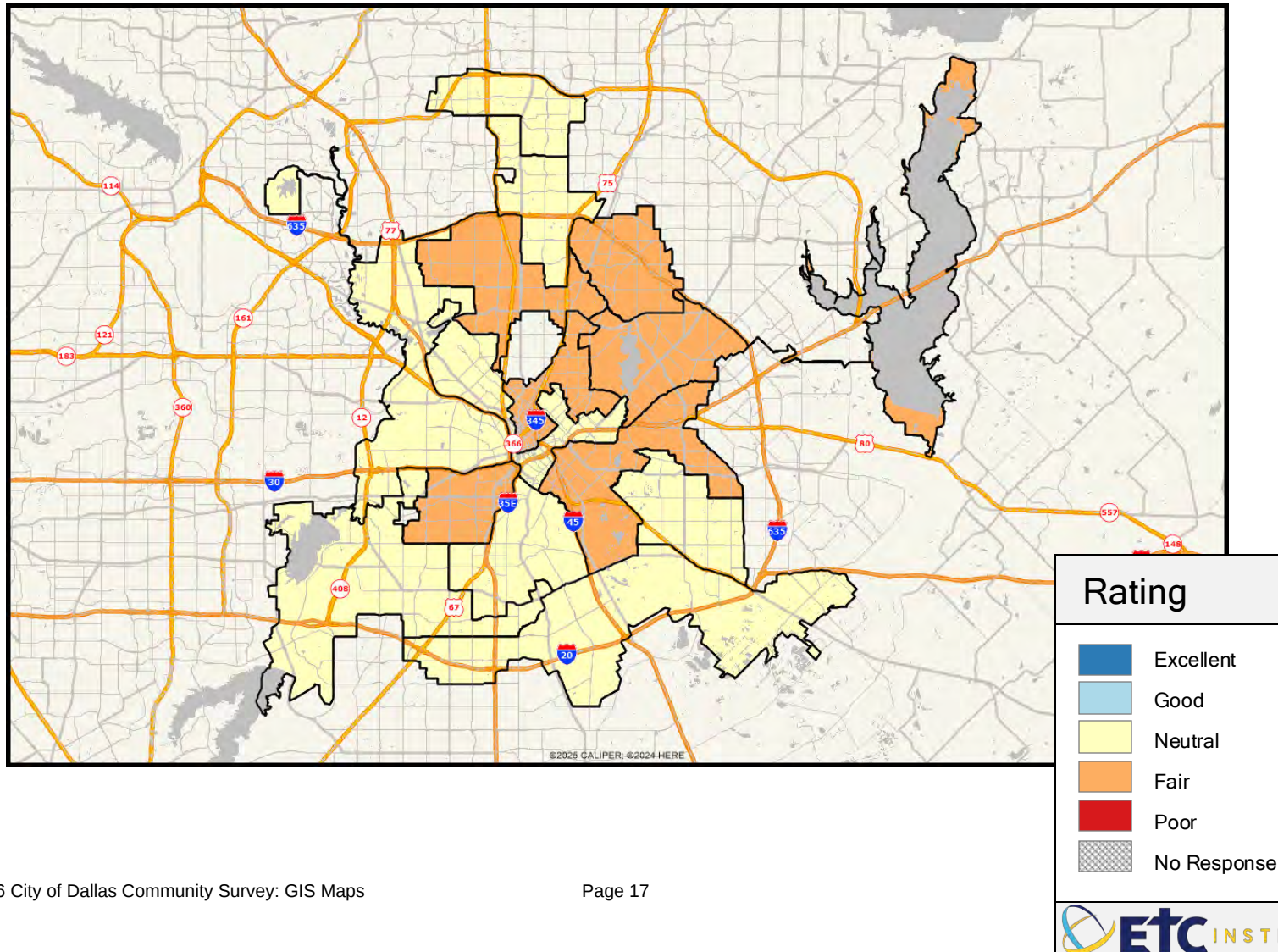
Mean: 2.98



Rating

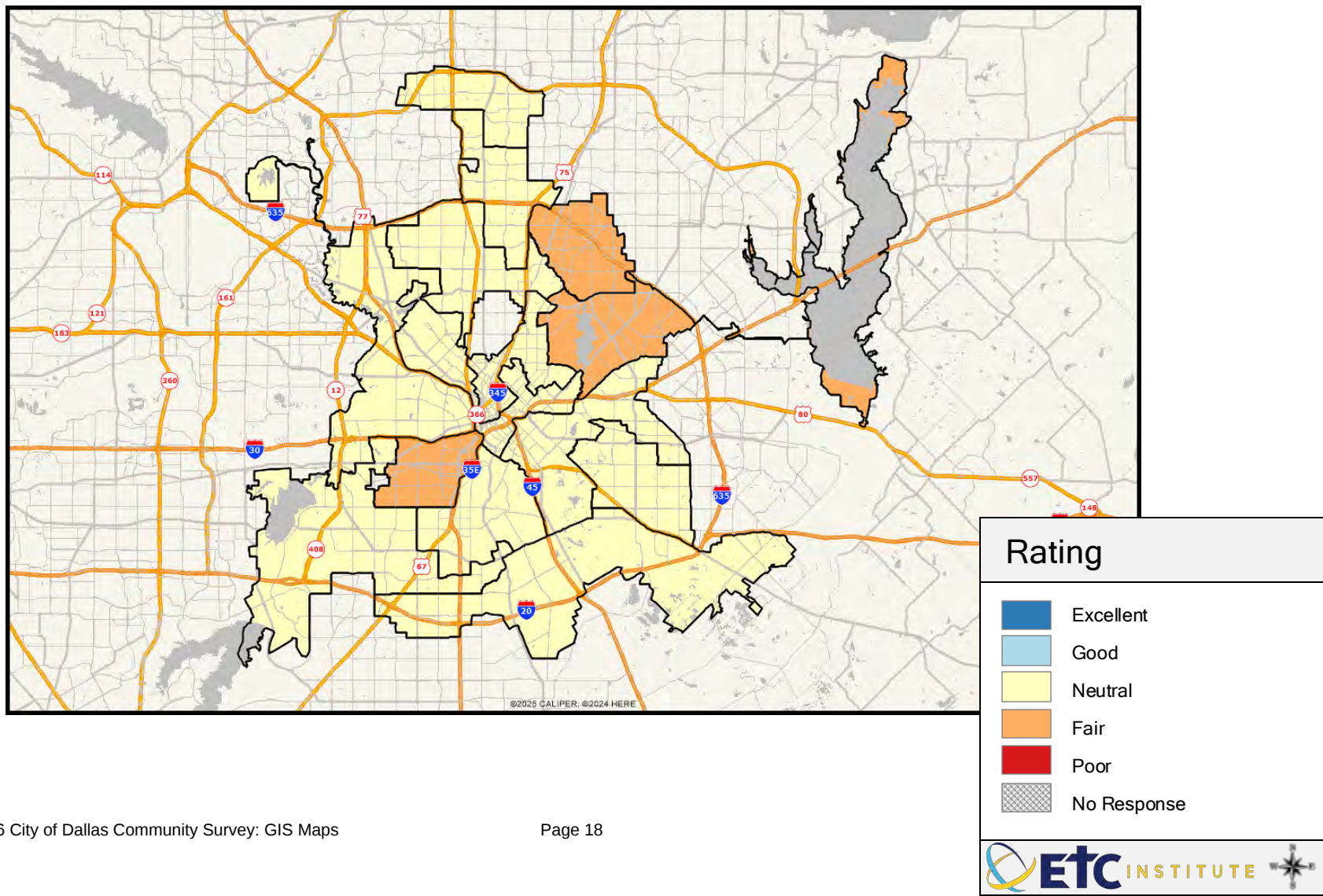
- Excellent
- Good
- Neutral
- Fair
- Poor
- No Response

Q2-05. Access to affordable, quality housing
Mean: 2.61



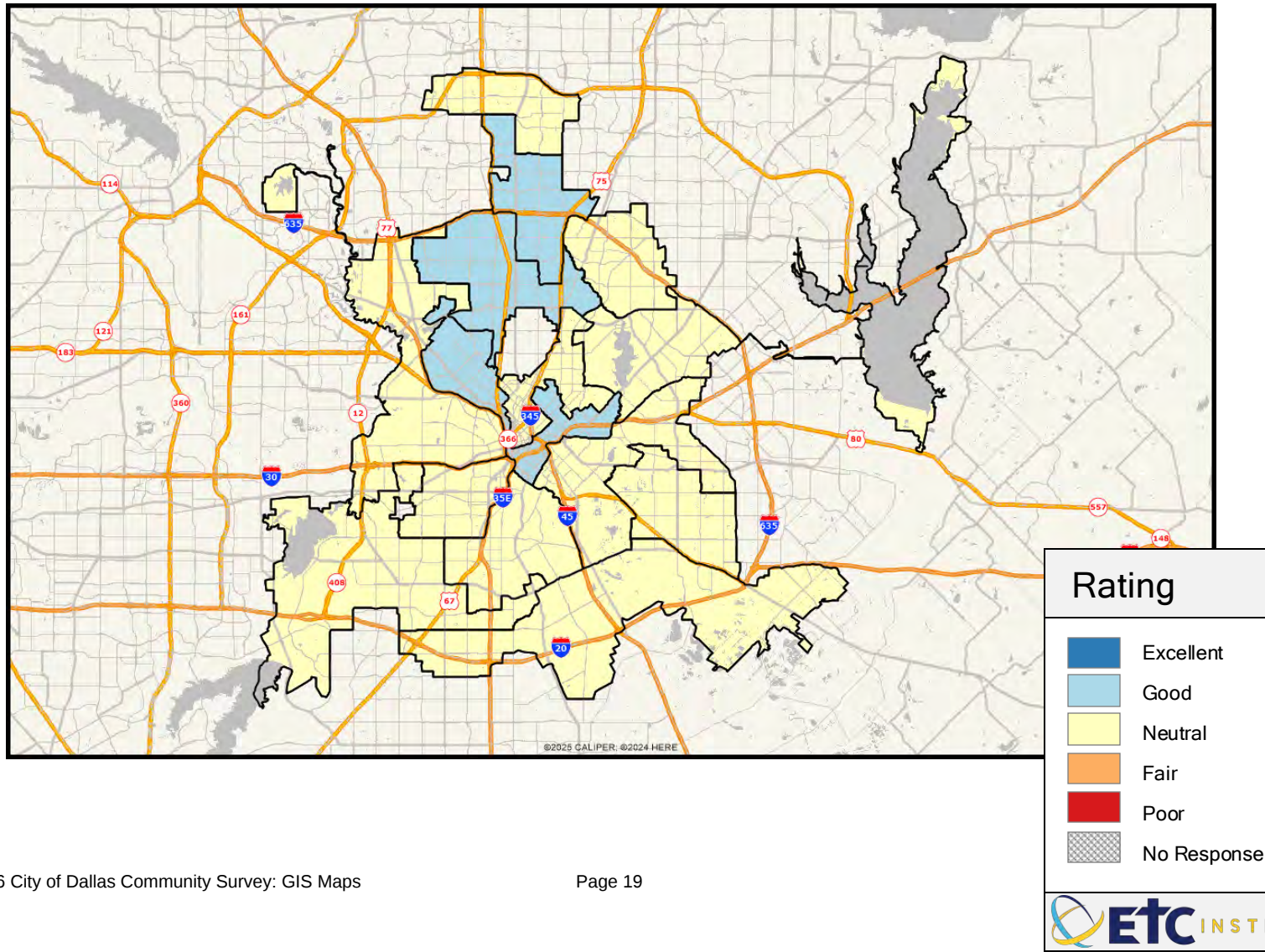
Q2-06. Access to affordable, quality child-care

Mean: 2.82



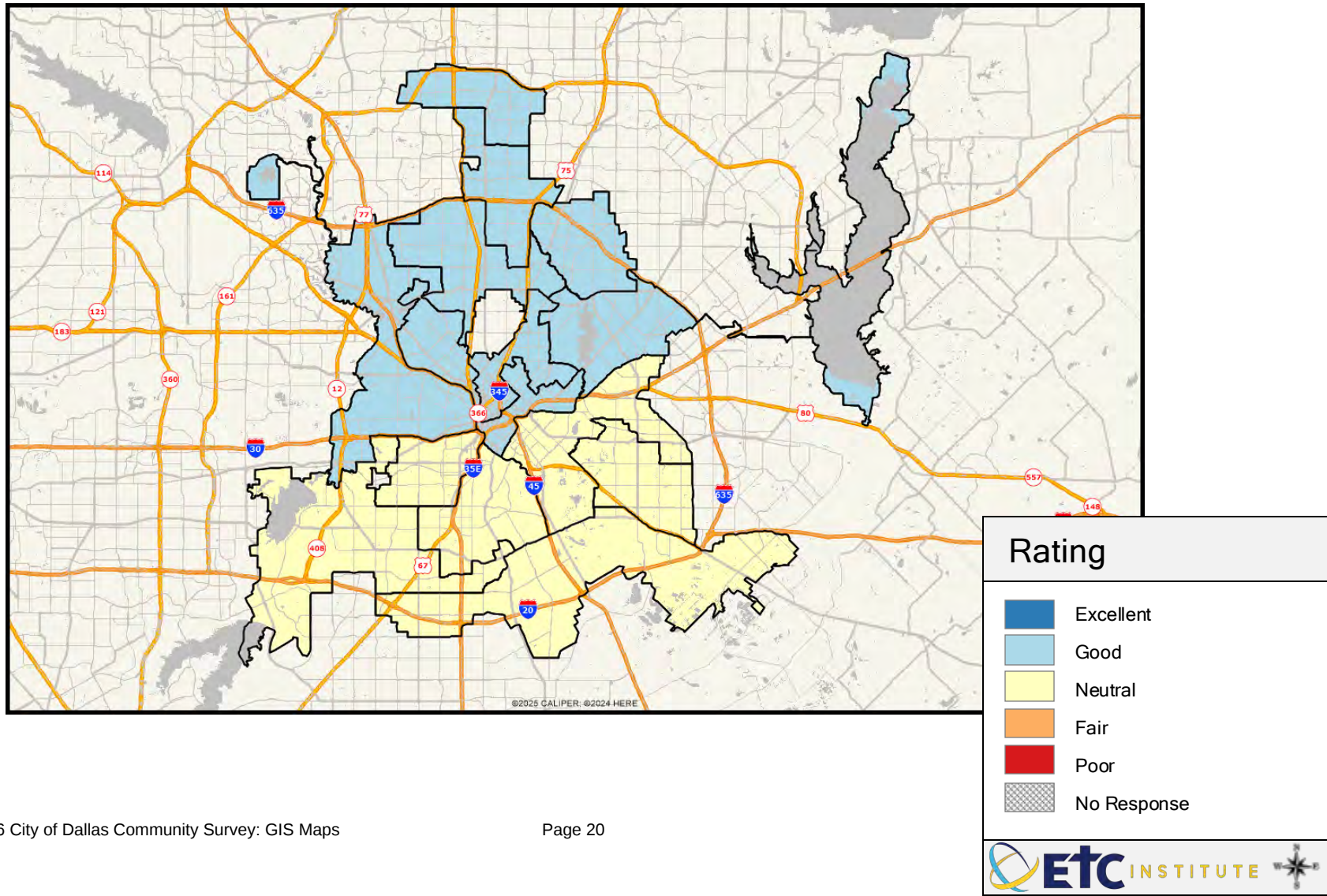
Q2-07. Access to affordable, quality health care

Mean: 3.25



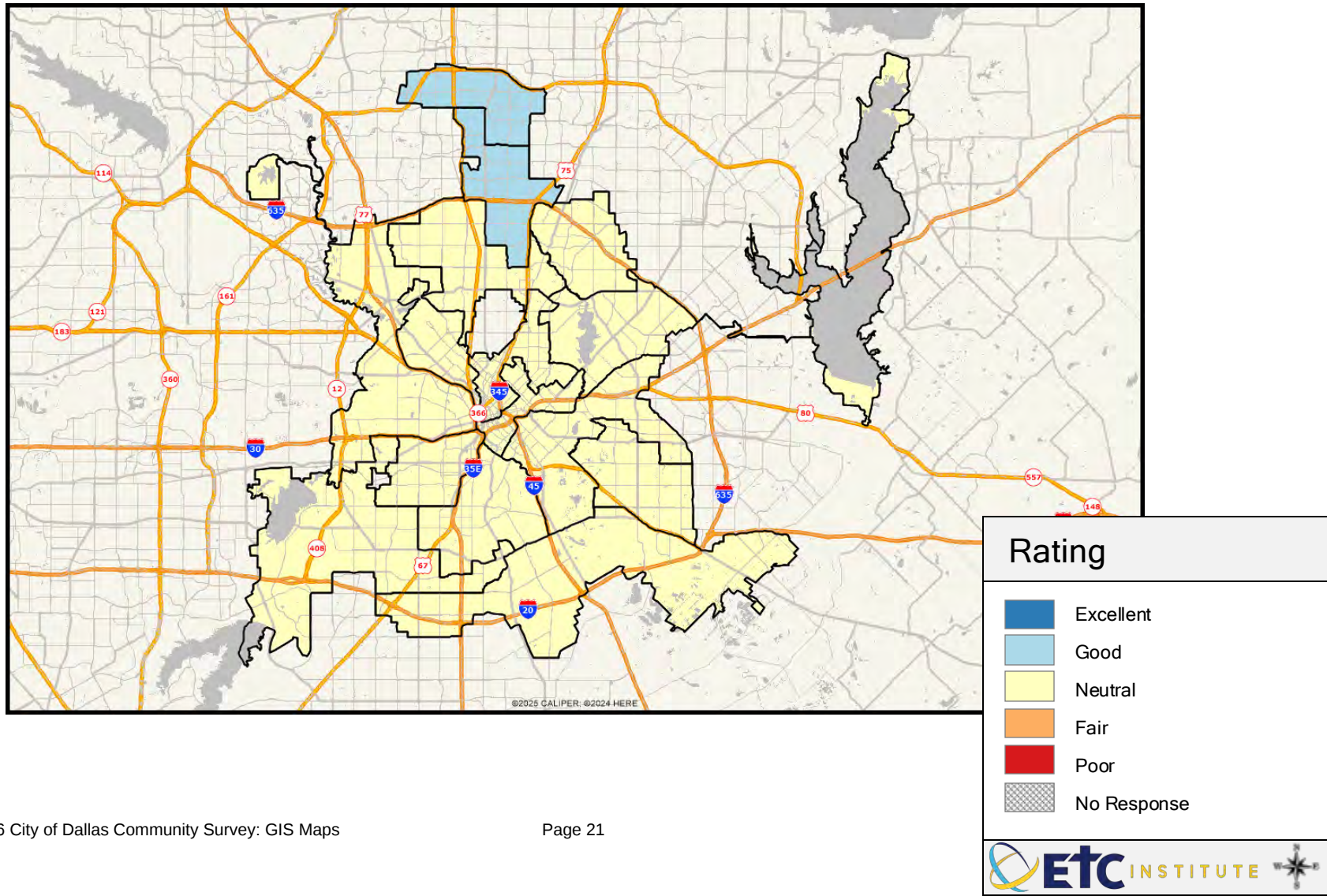
Q2-08. Access to affordable, quality food

Mean: 3.52



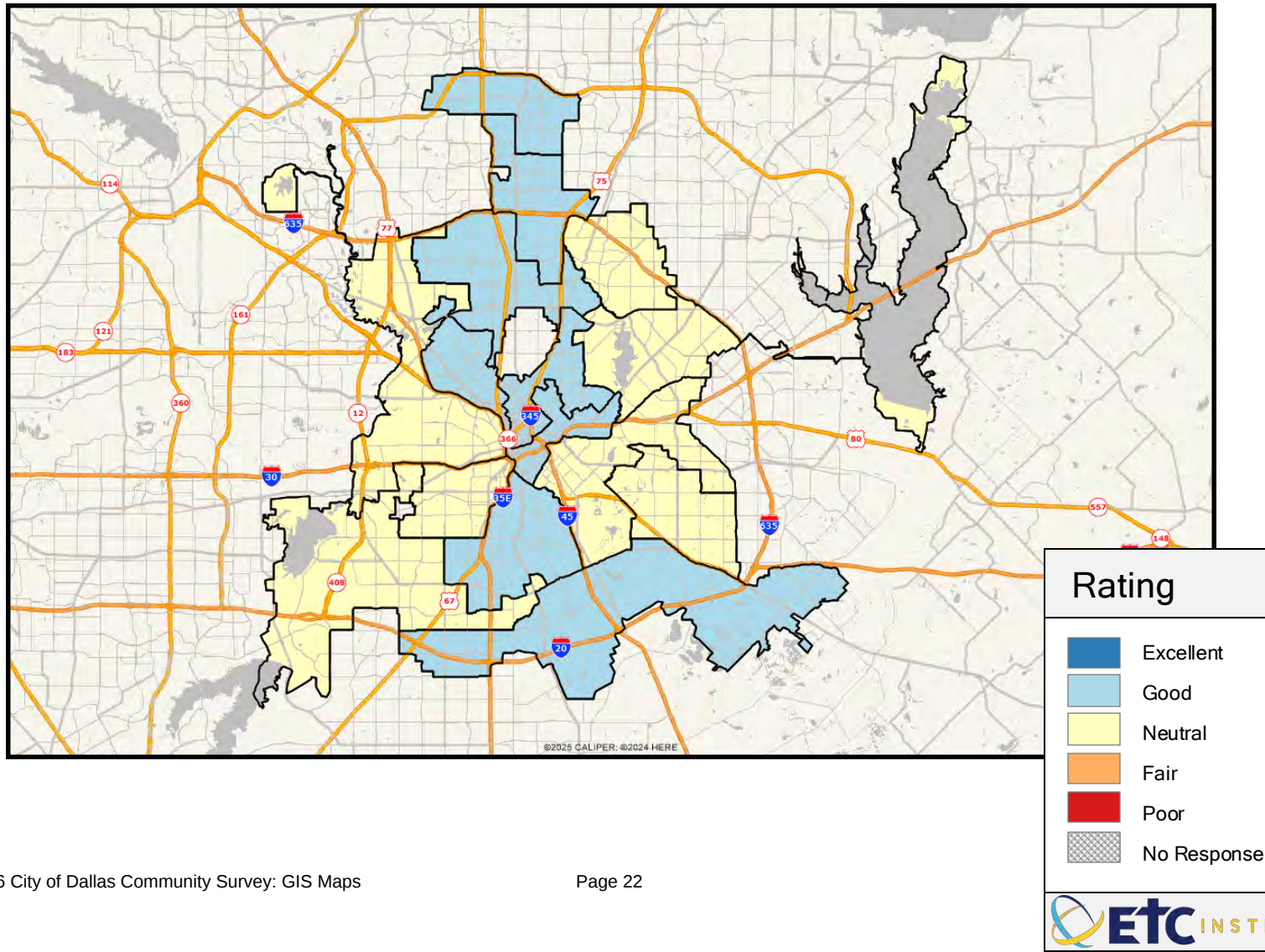
Q2-09. Access to living-wage jobs

Mean: 3.22



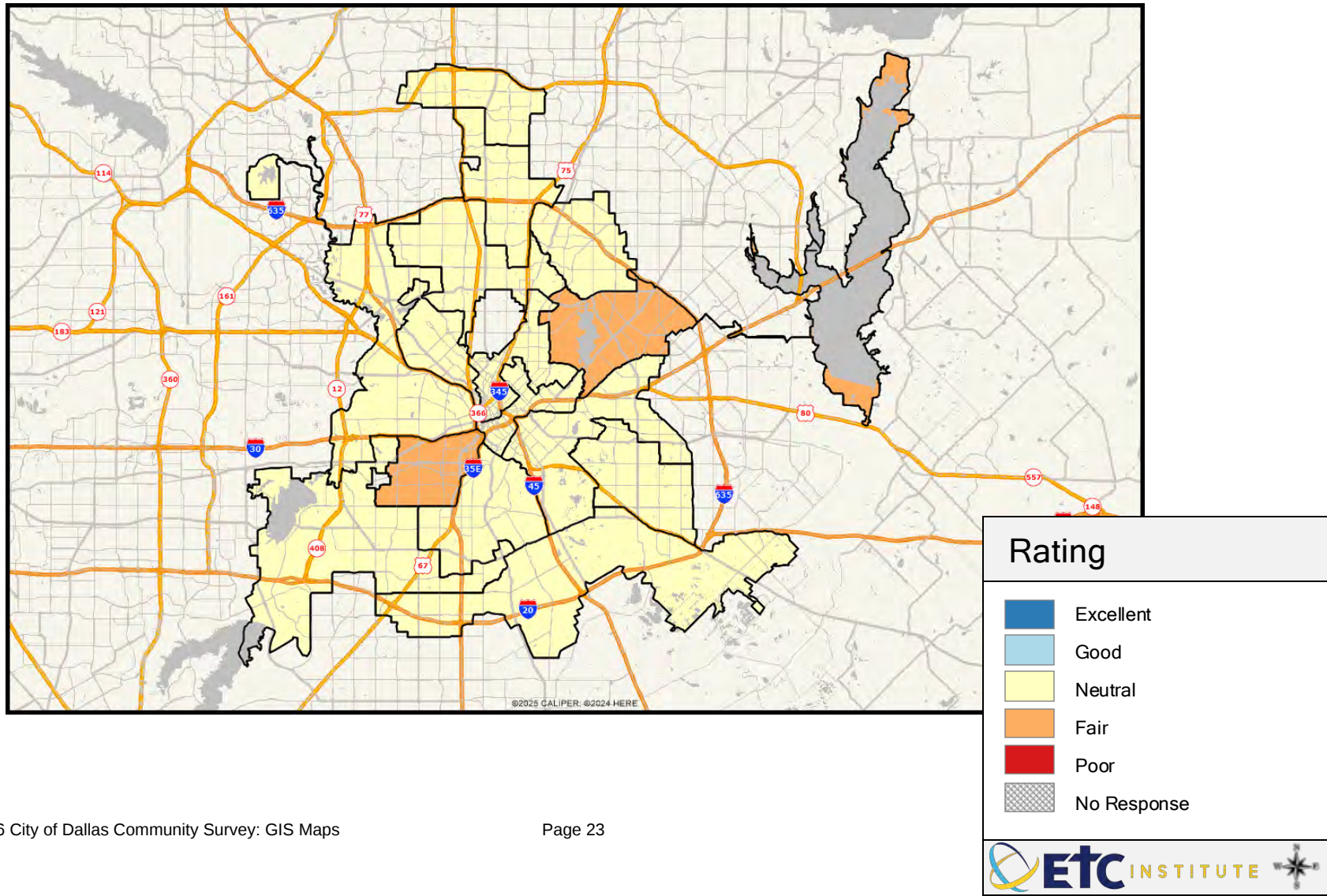
Q2-10. Access to quality education

Mean: 3.41



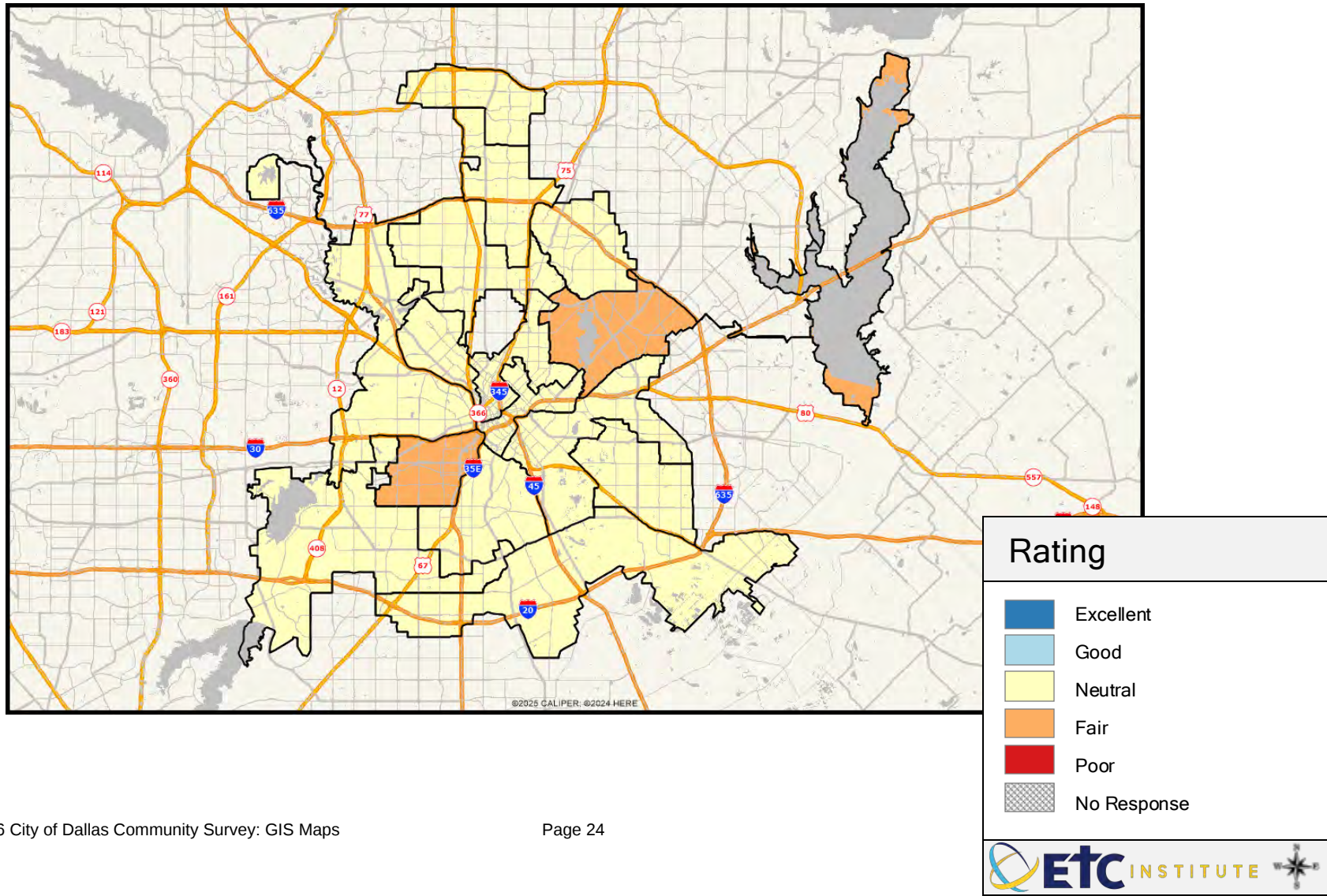
Q2-11. Ease of car travel in Dallas

Mean: 2.96



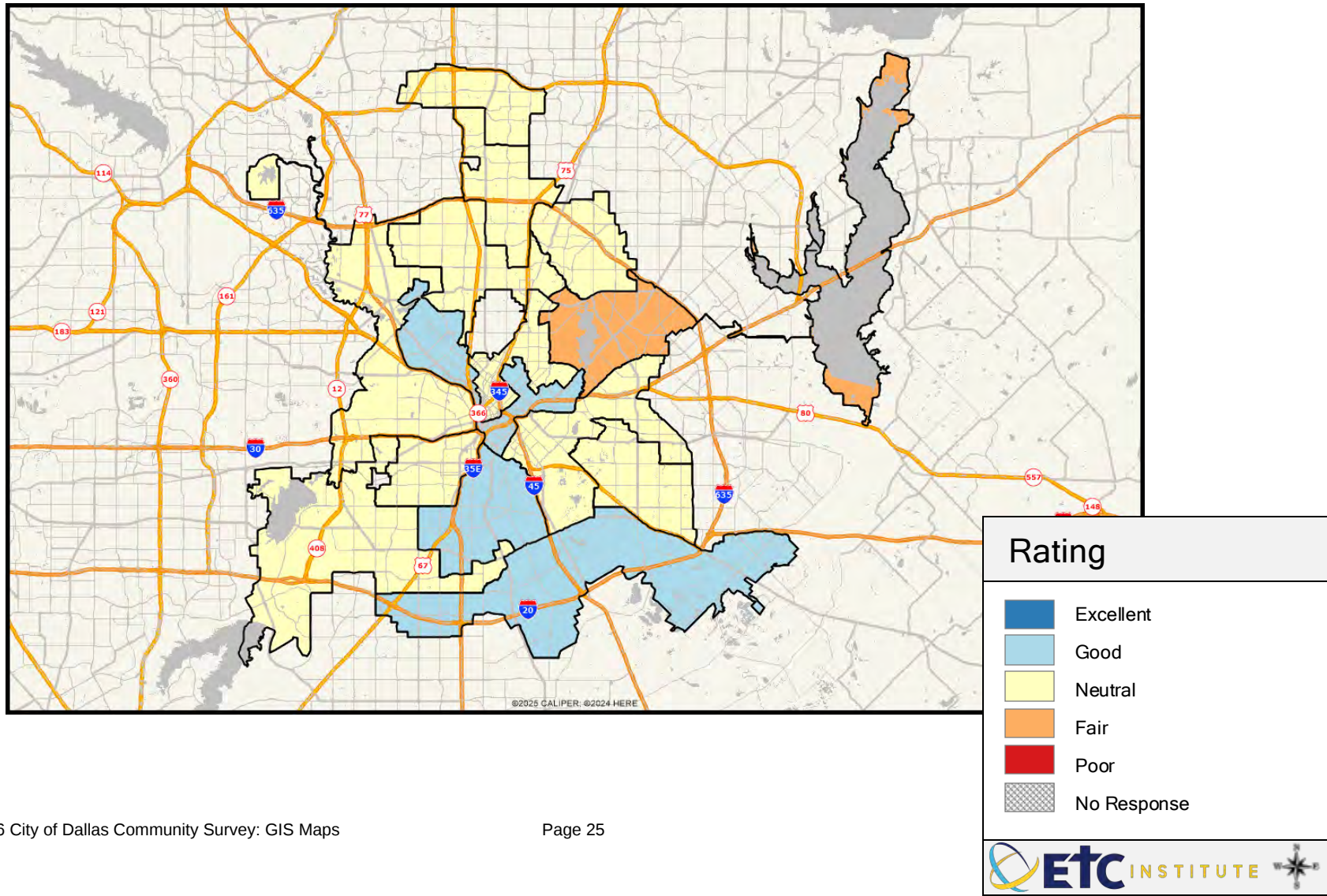
Q2-12. Ease of bus travel in Dallas

Mean: 2.94



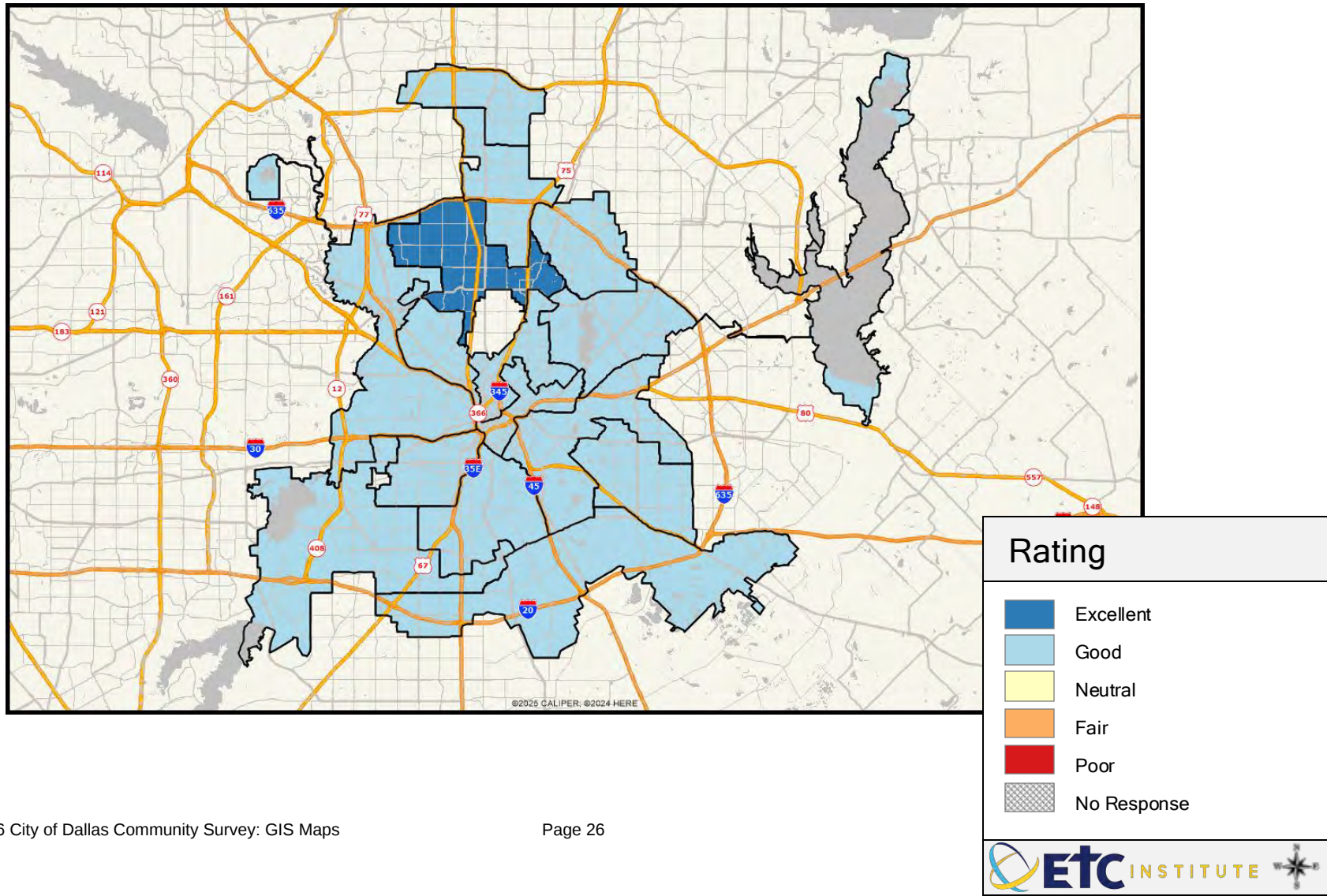
Q2-13. Ease of rail travel in Dallas

Mean: 3.03



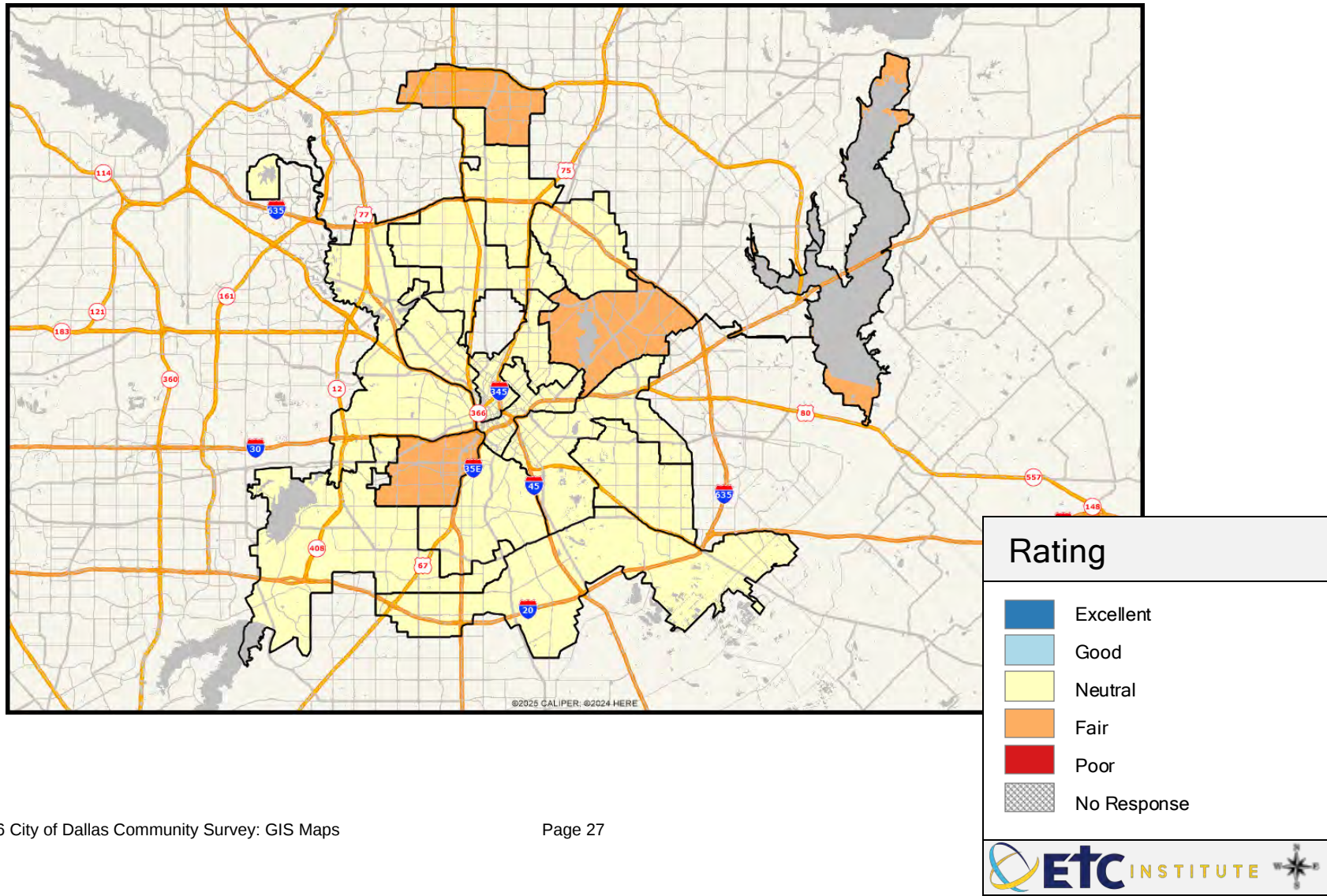
Q2-14. Ease of air travel in Dallas

Mean: 3.88

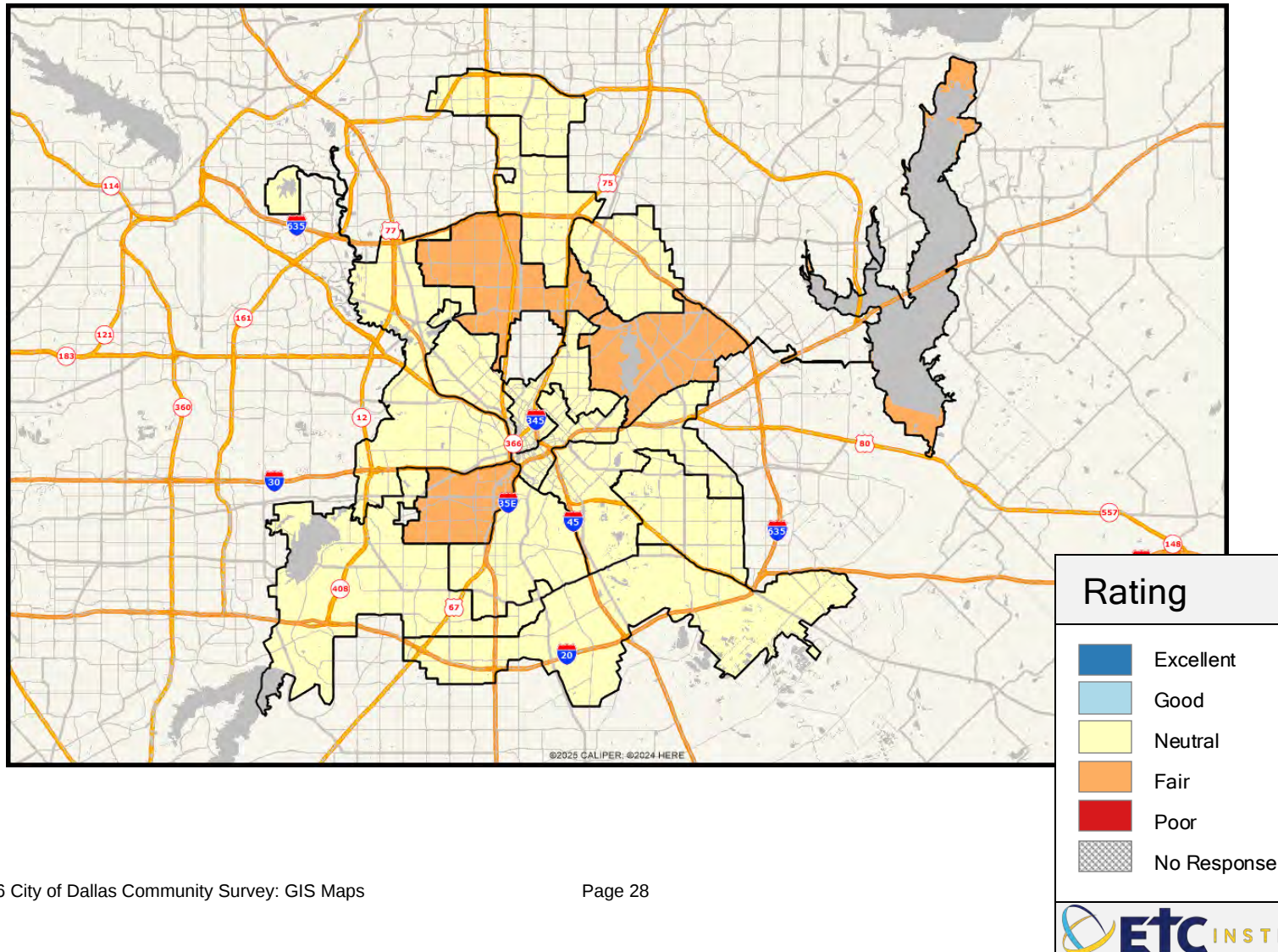


Q2-15. Ease of bicycle travel in Dallas

Mean: 2.93

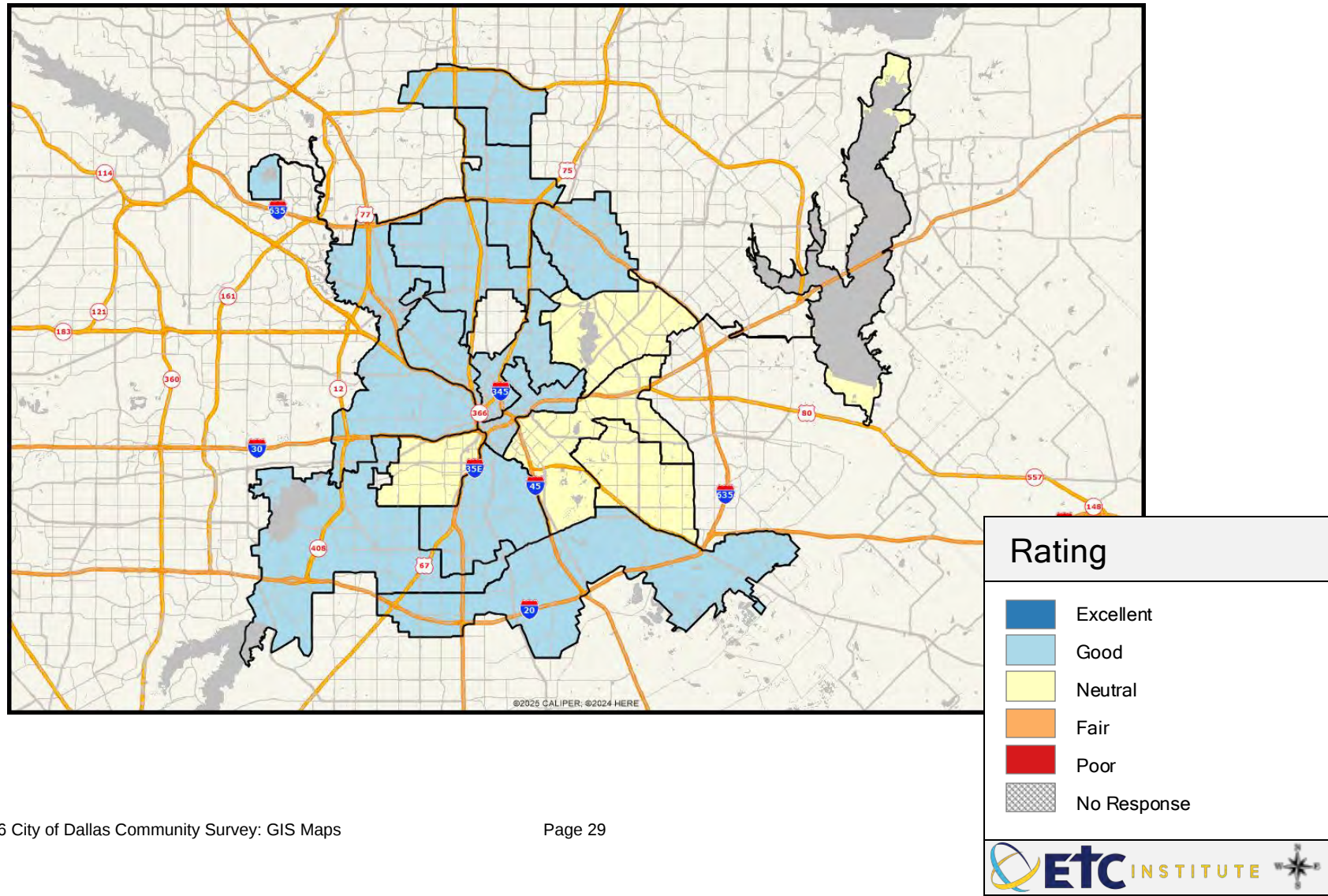


Q2-16. Ease of walking in Dallas
Mean: 2.84



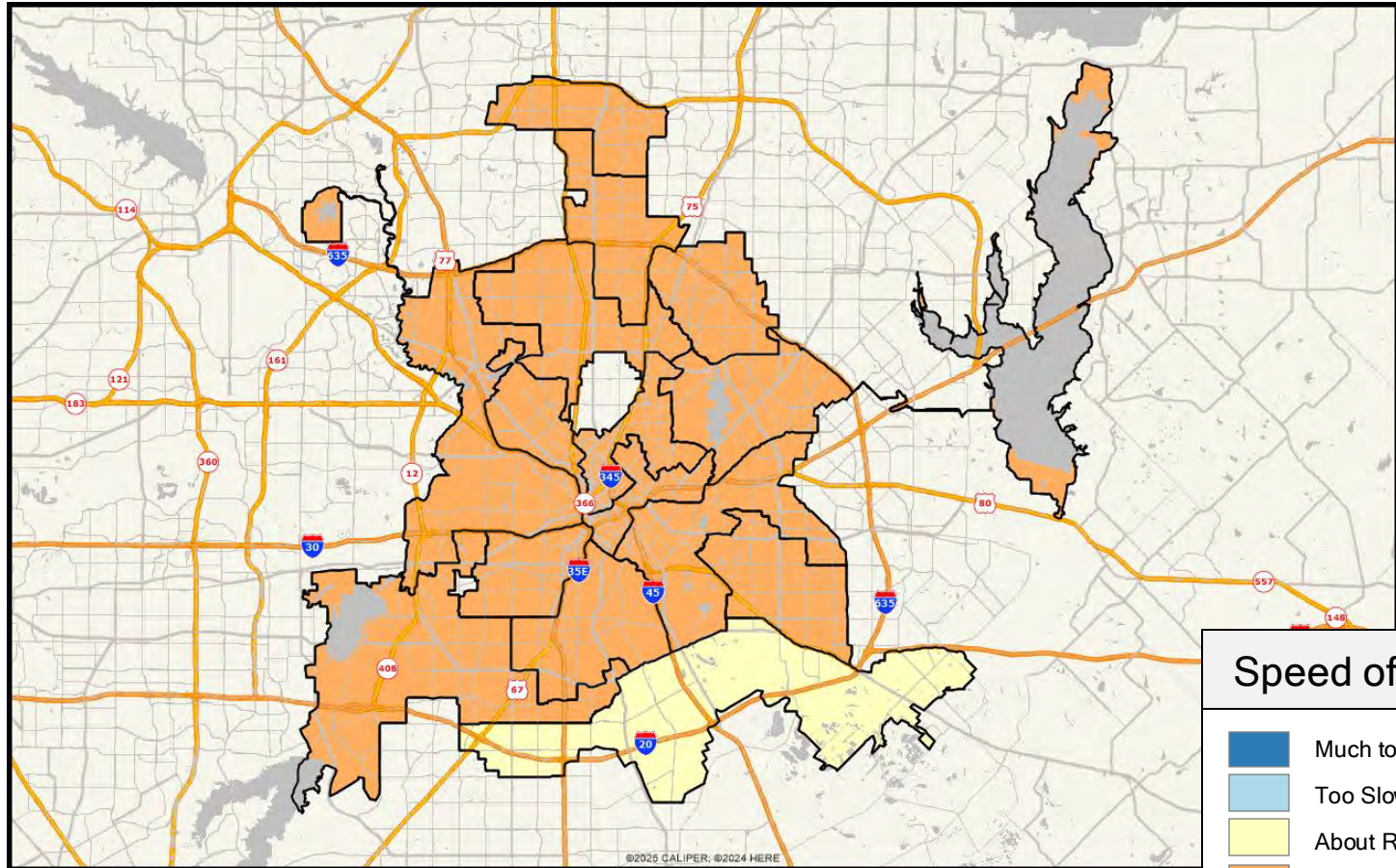
Q2-17. Overall image/reputation of Dallas

Mean: 3.41



Q4-01. Population growth

Mean: 2.29

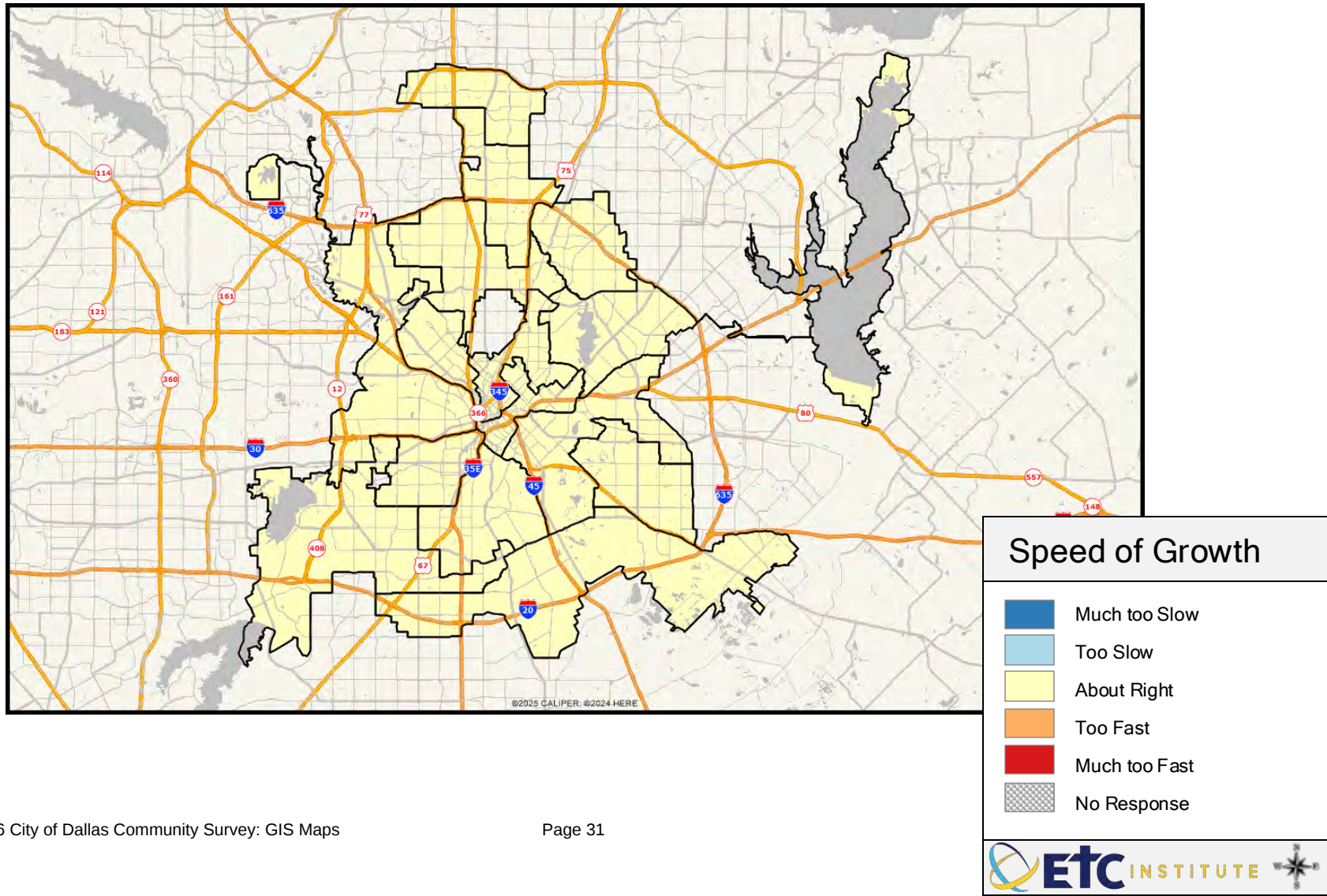


Speed of Growth

- Much too Slow
- Too Slow
- About Right
- Too Fast
- Much too Fast
- No Response

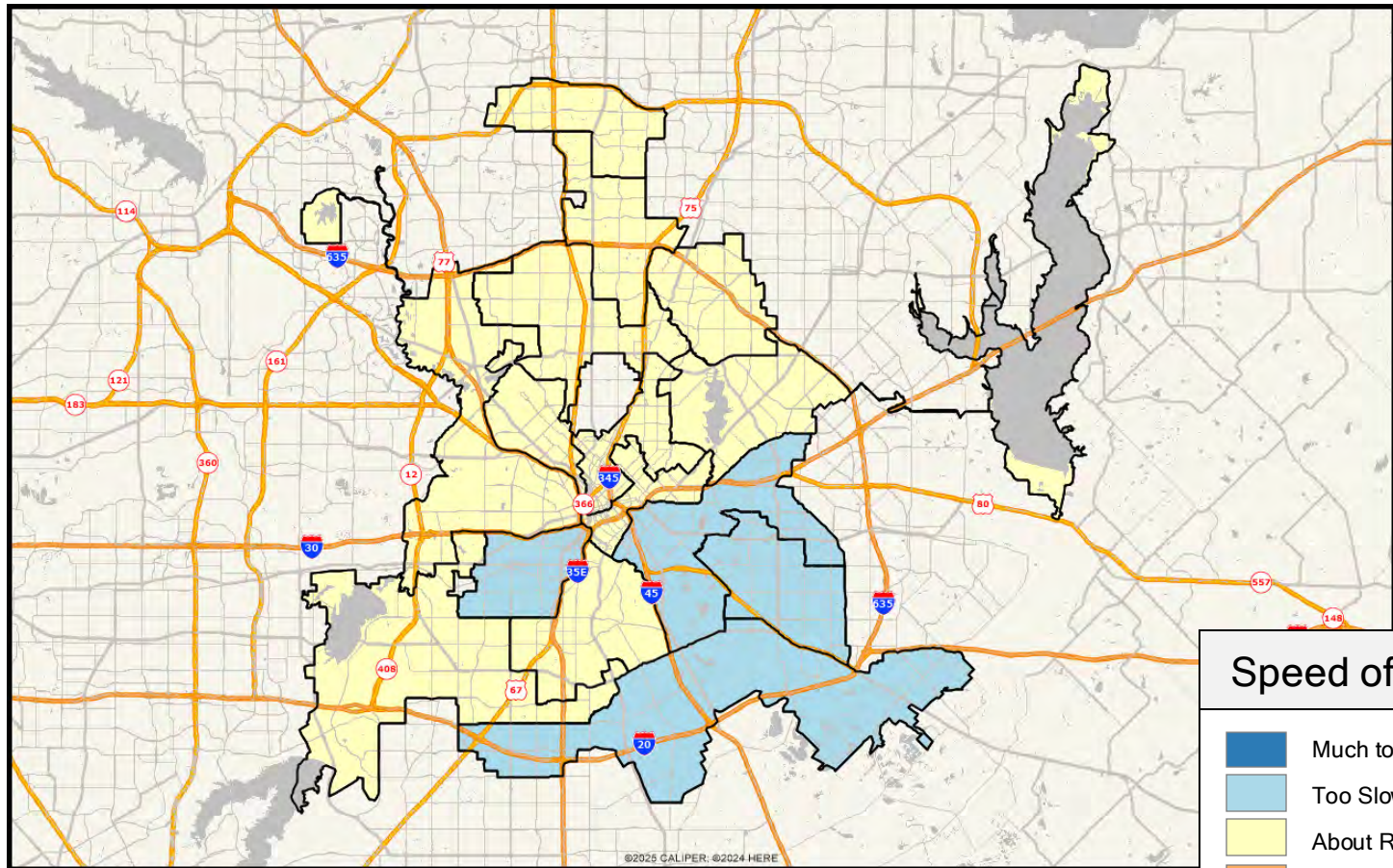
Q4-02. Retail growth (stores, restaurants, etc.)

Mean: 2.93



Q4-03. Job growth

Mean: 3.29

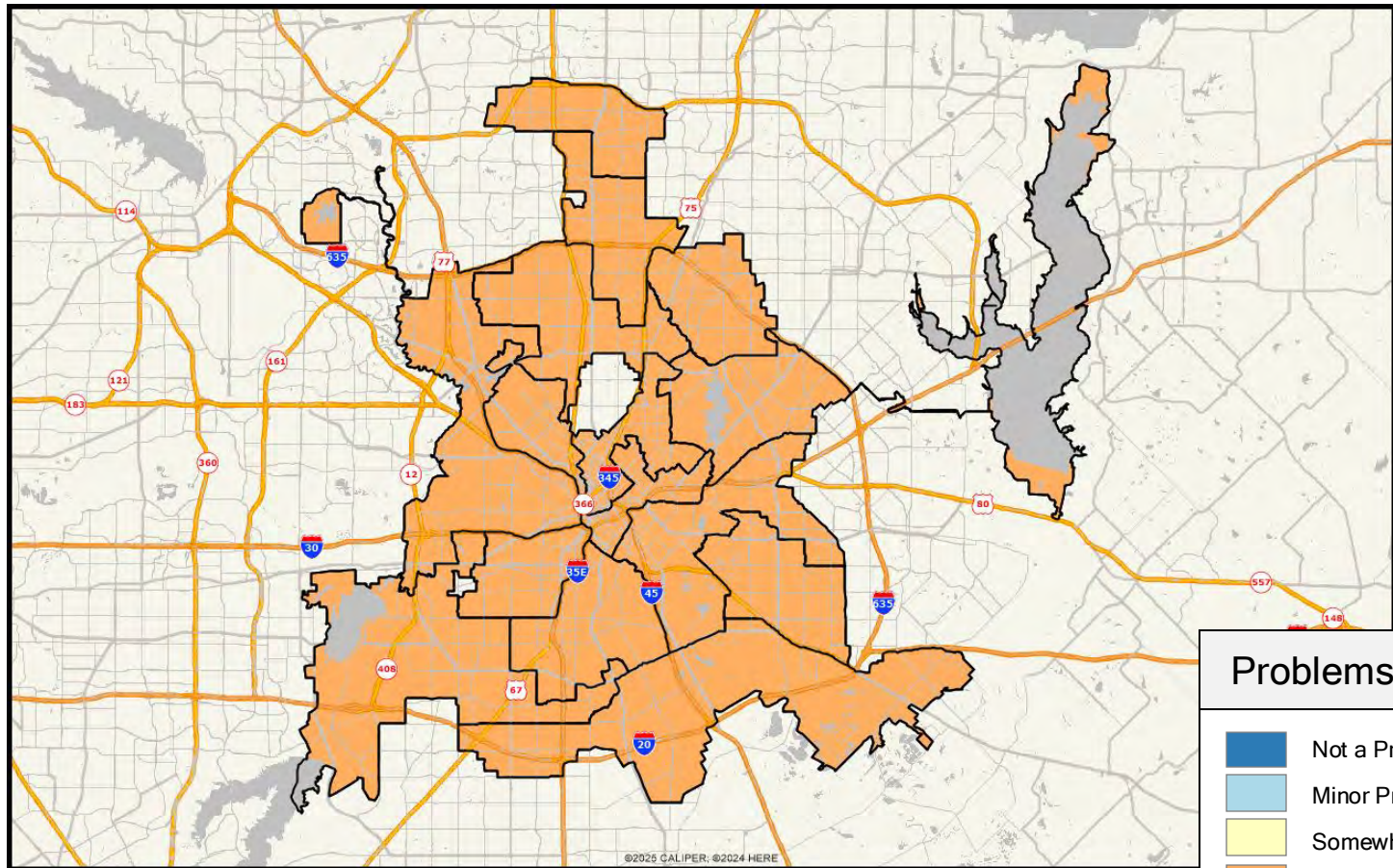


Speed of Growth

- Much too Slow
- Too Slow
- About Right
- Too Fast
- Much too Fast
- No Response

Q5-01. Crime

Mean: 2.19

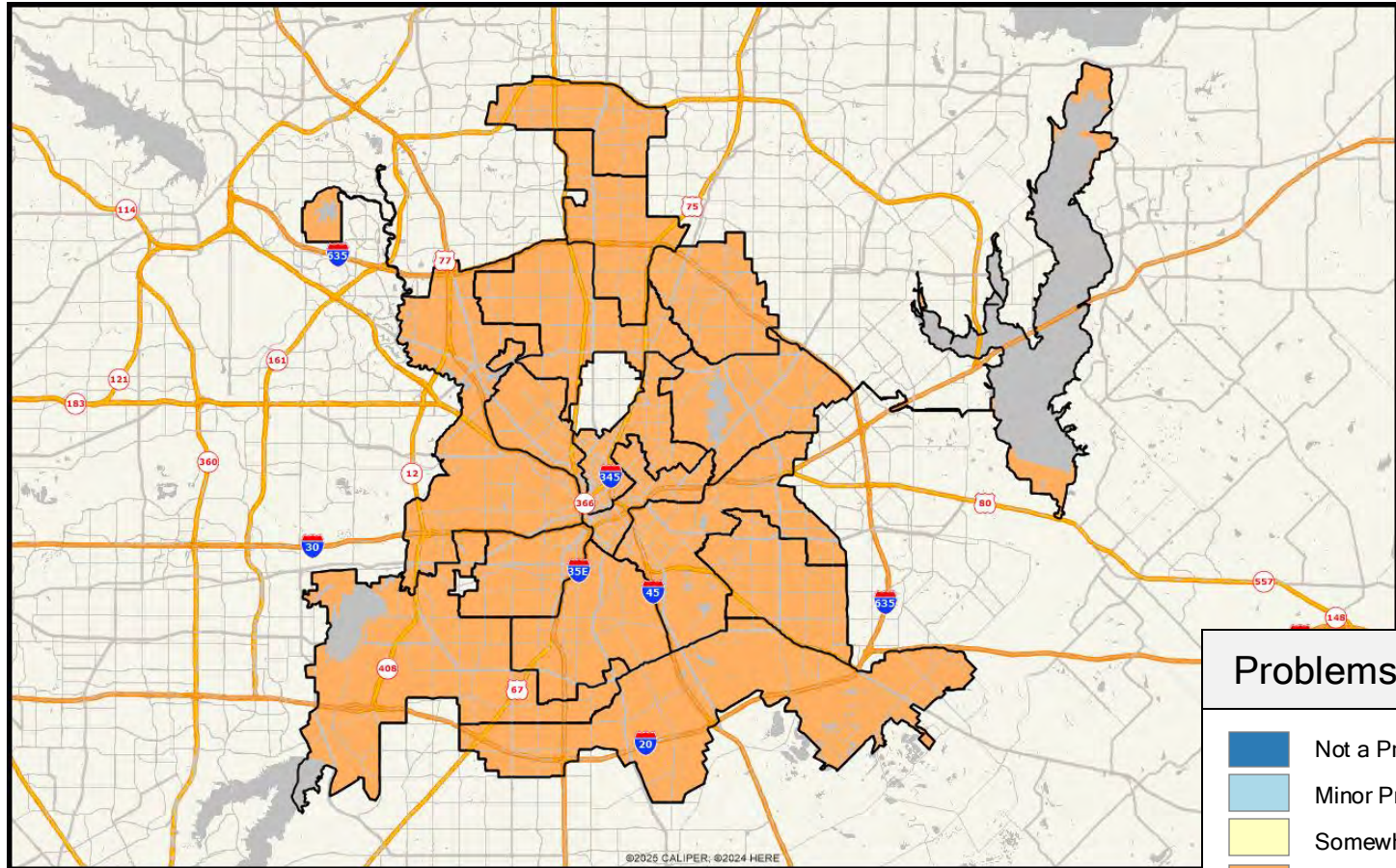


Problems in the City

- Not a Problem
- Minor Problem
- Somewhat of a Problem
- Moderate Problem
- Major Problem
- No Response

Q5-02. Drugs

Mean: 2.17

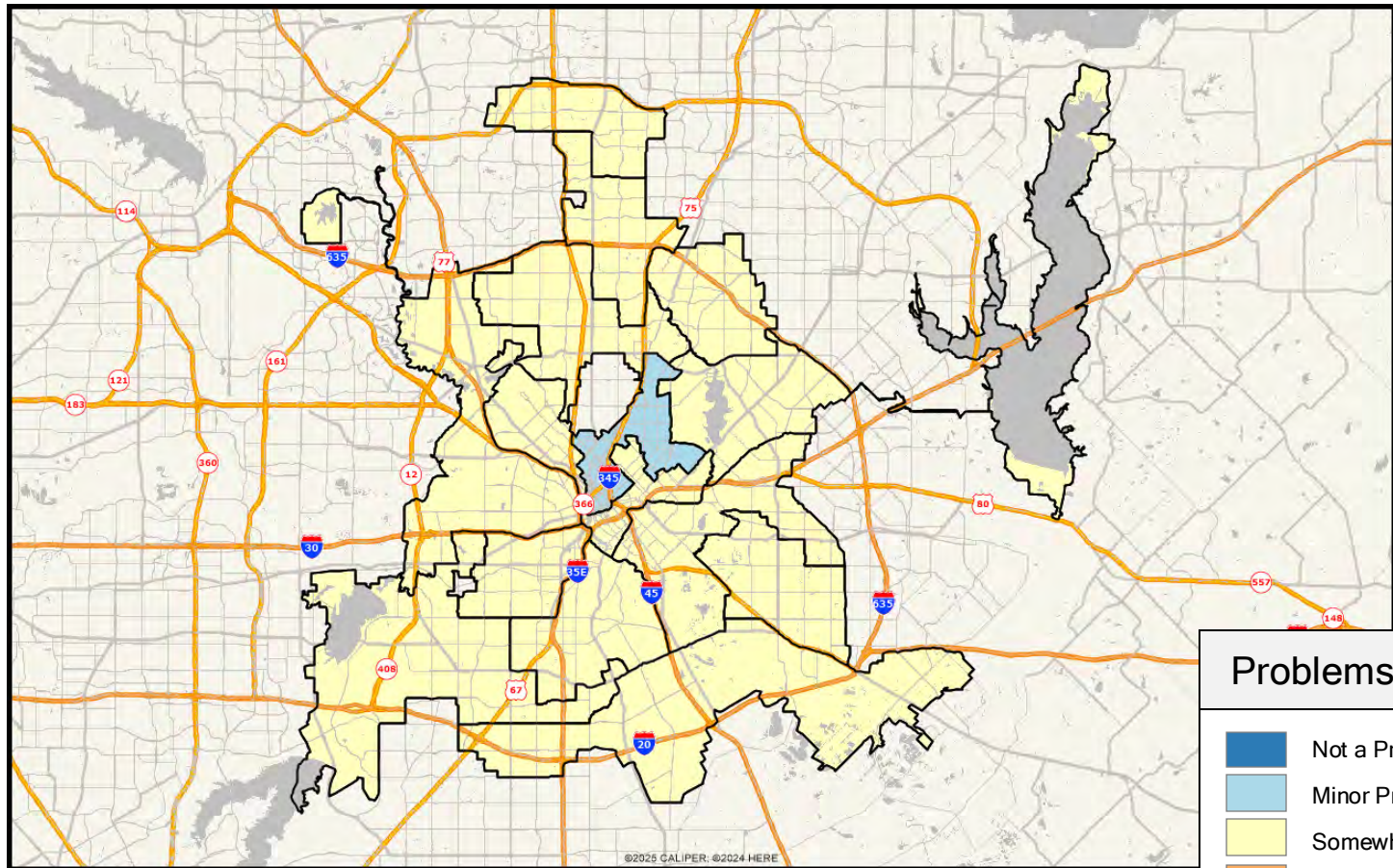


Problems in the City

- Not a Problem
- Minor Problem
- Somewhat of a Problem
- Moderate Problem
- Major Problem
- No Response

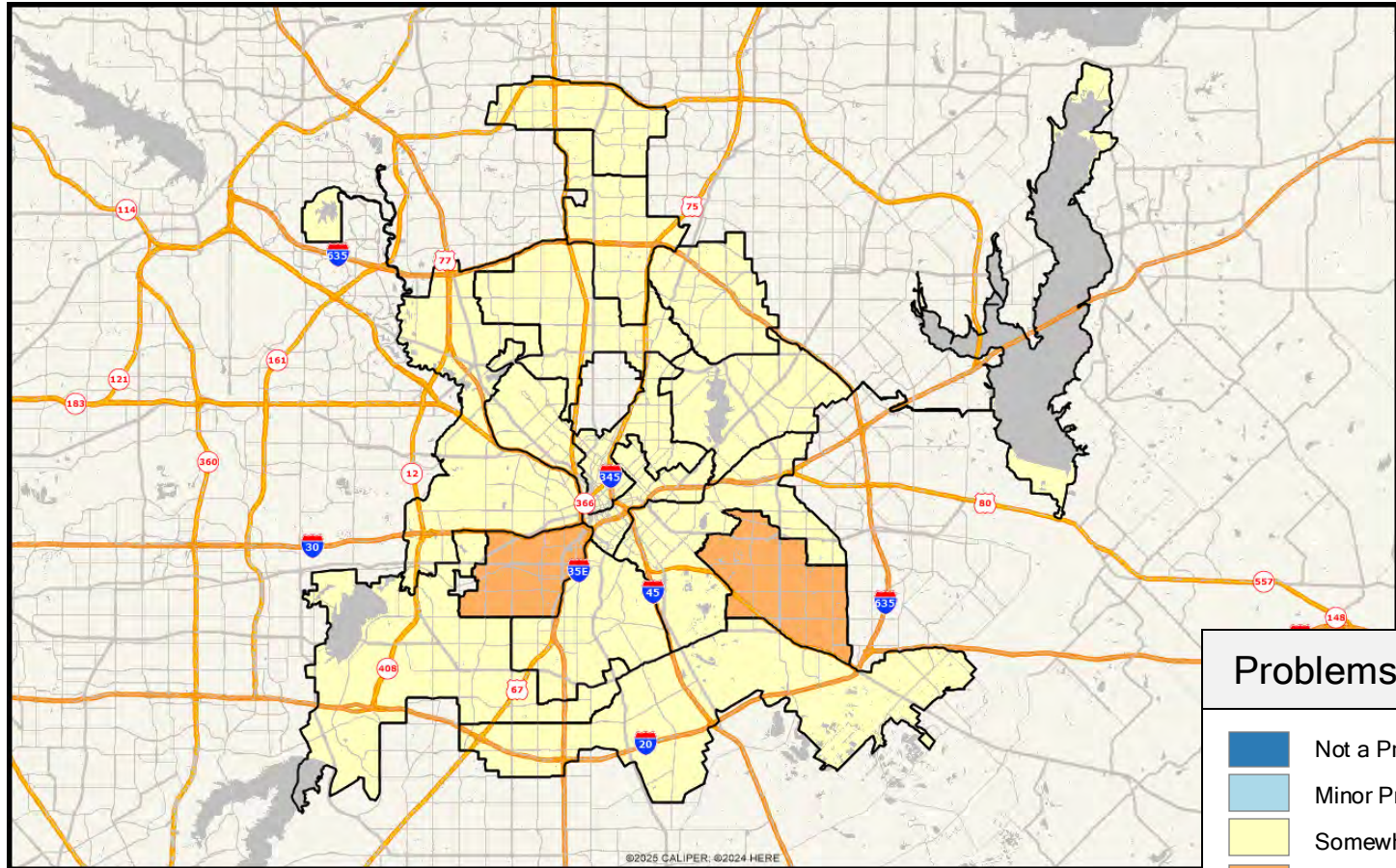
Q5-03. High weeds

Mean: 3.16

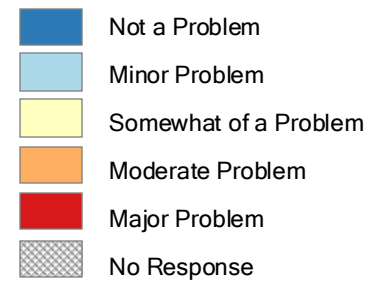


Q5-04. Noise

Mean: 2.88

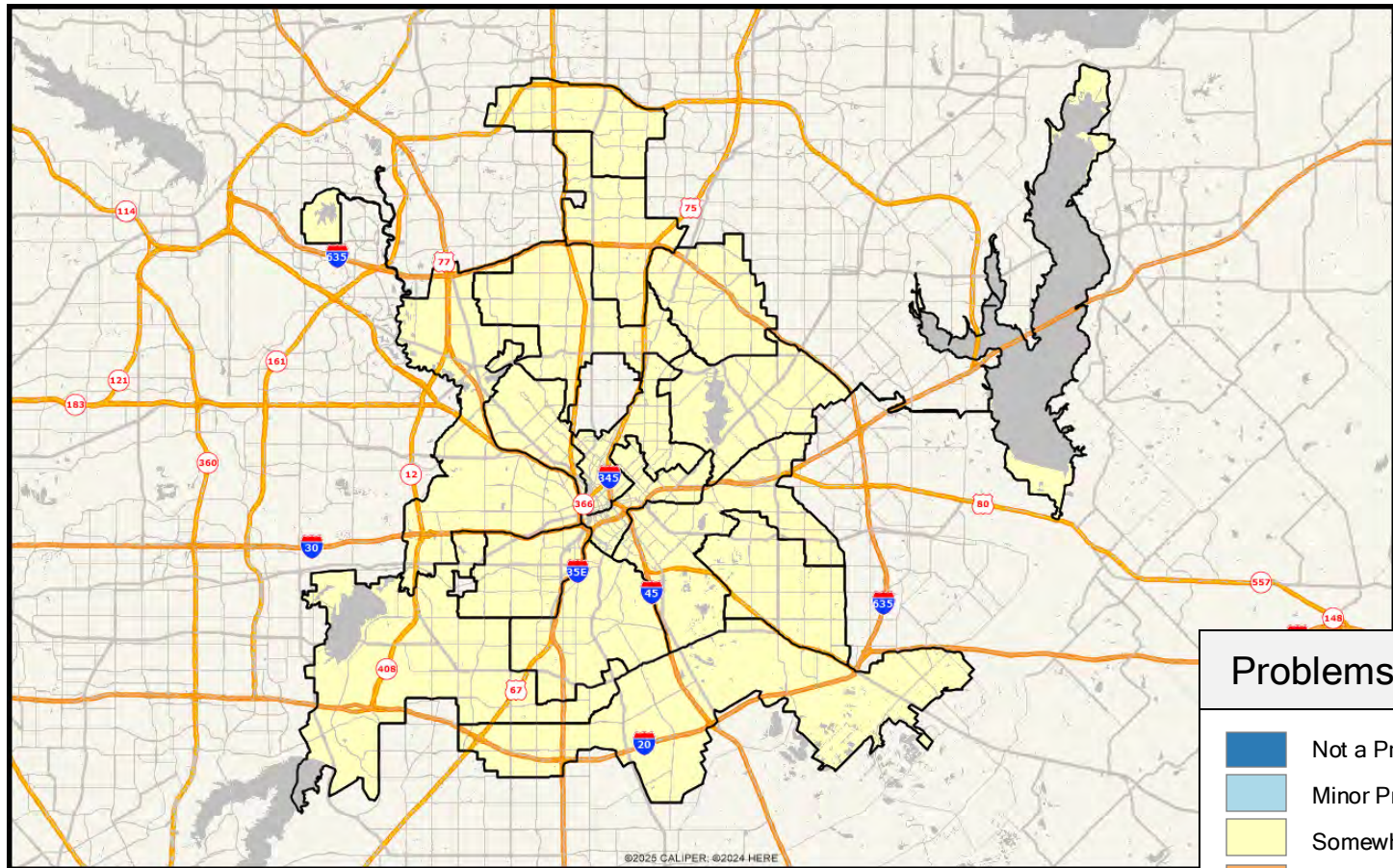


Problems in the City



Q5-05. Blighted buildings

Mean: 2.95

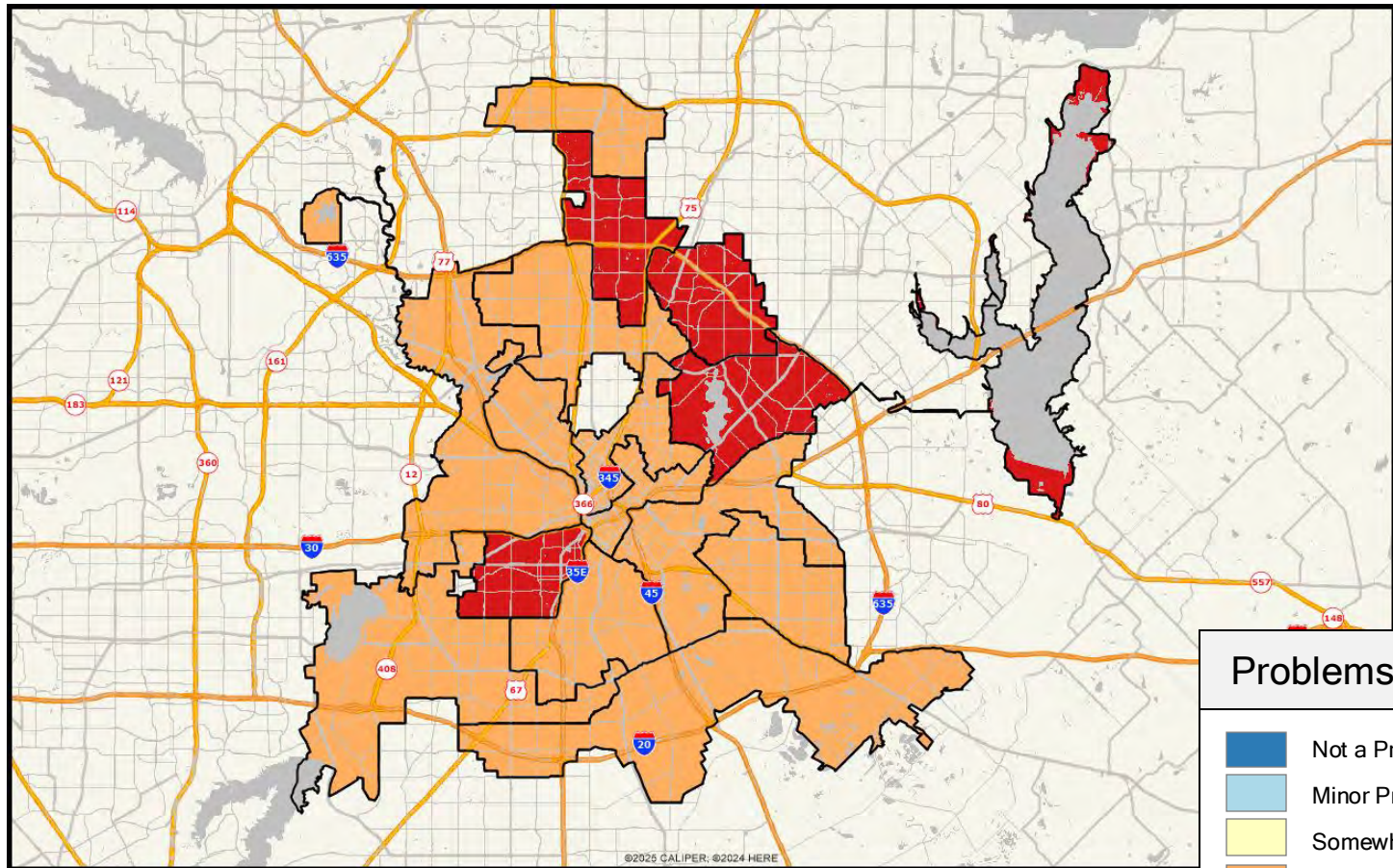


Problems in the City



Q5-06. Homelessness

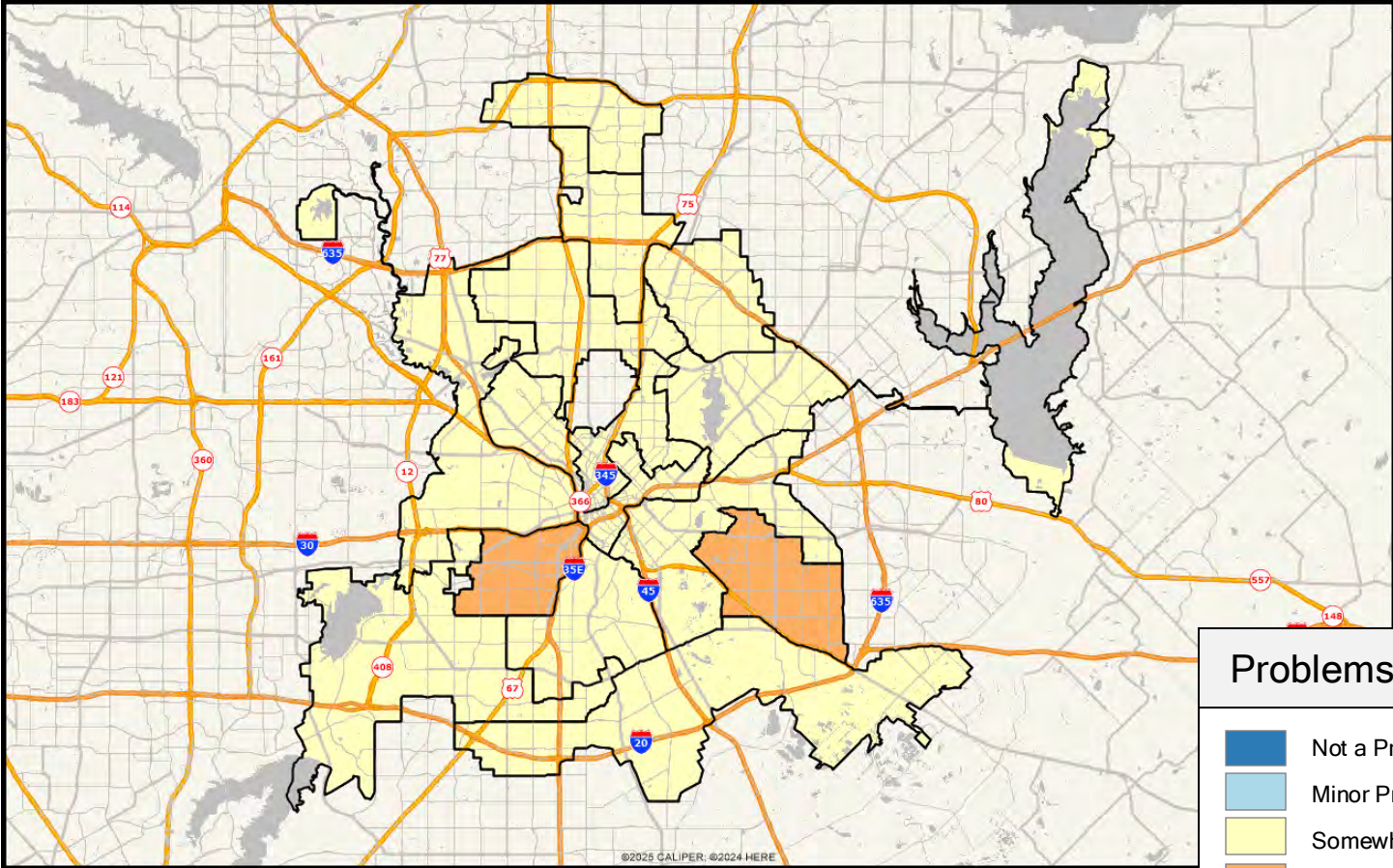
Mean: 1.86



Problems in the City

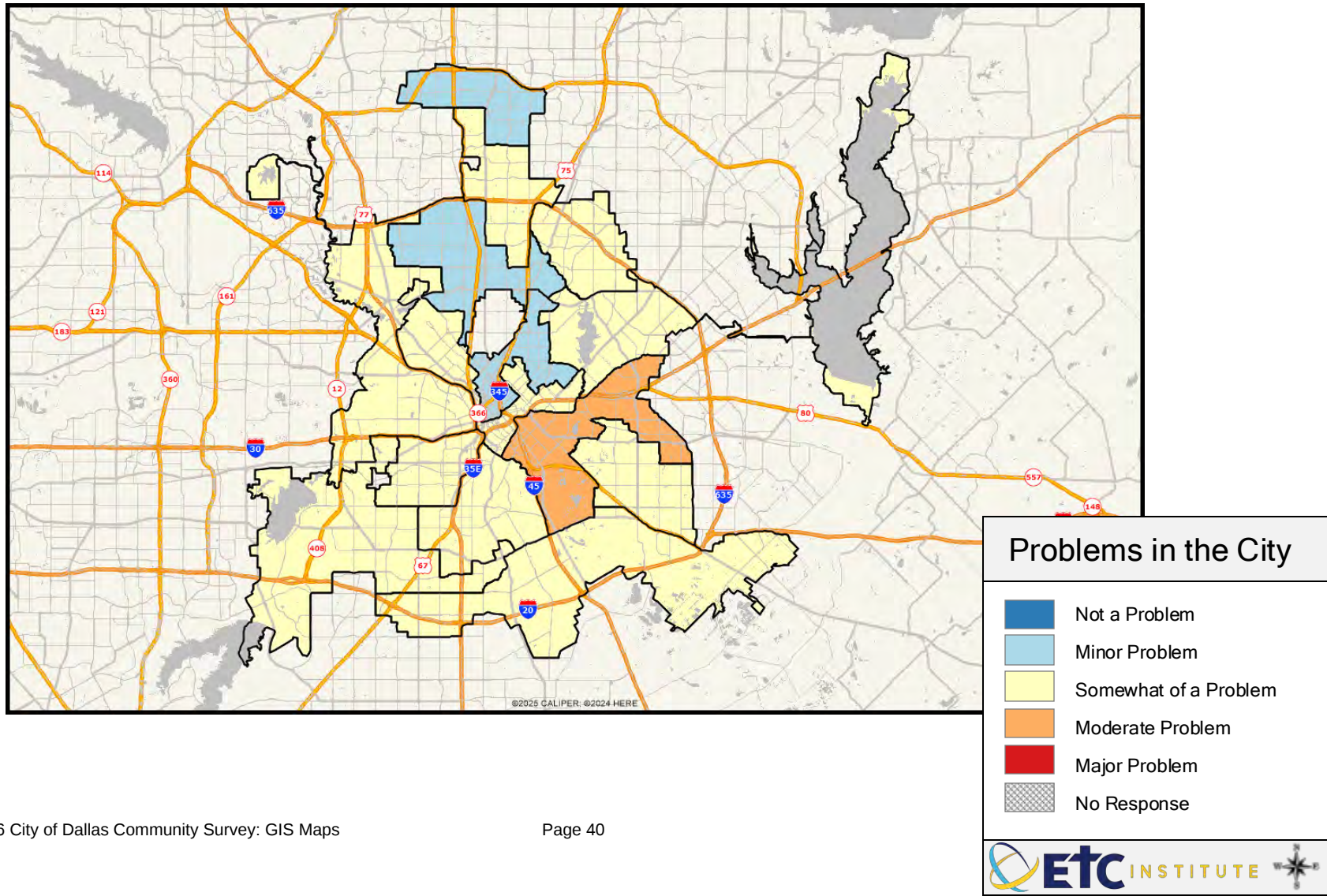
- Not a Problem
- Minor Problem
- Somewhat of a Problem
- Moderate Problem
- Major Problem
- No Response

Q5-07. Environmental hazard(s), air quality and toxic waste
Mean: 2.72



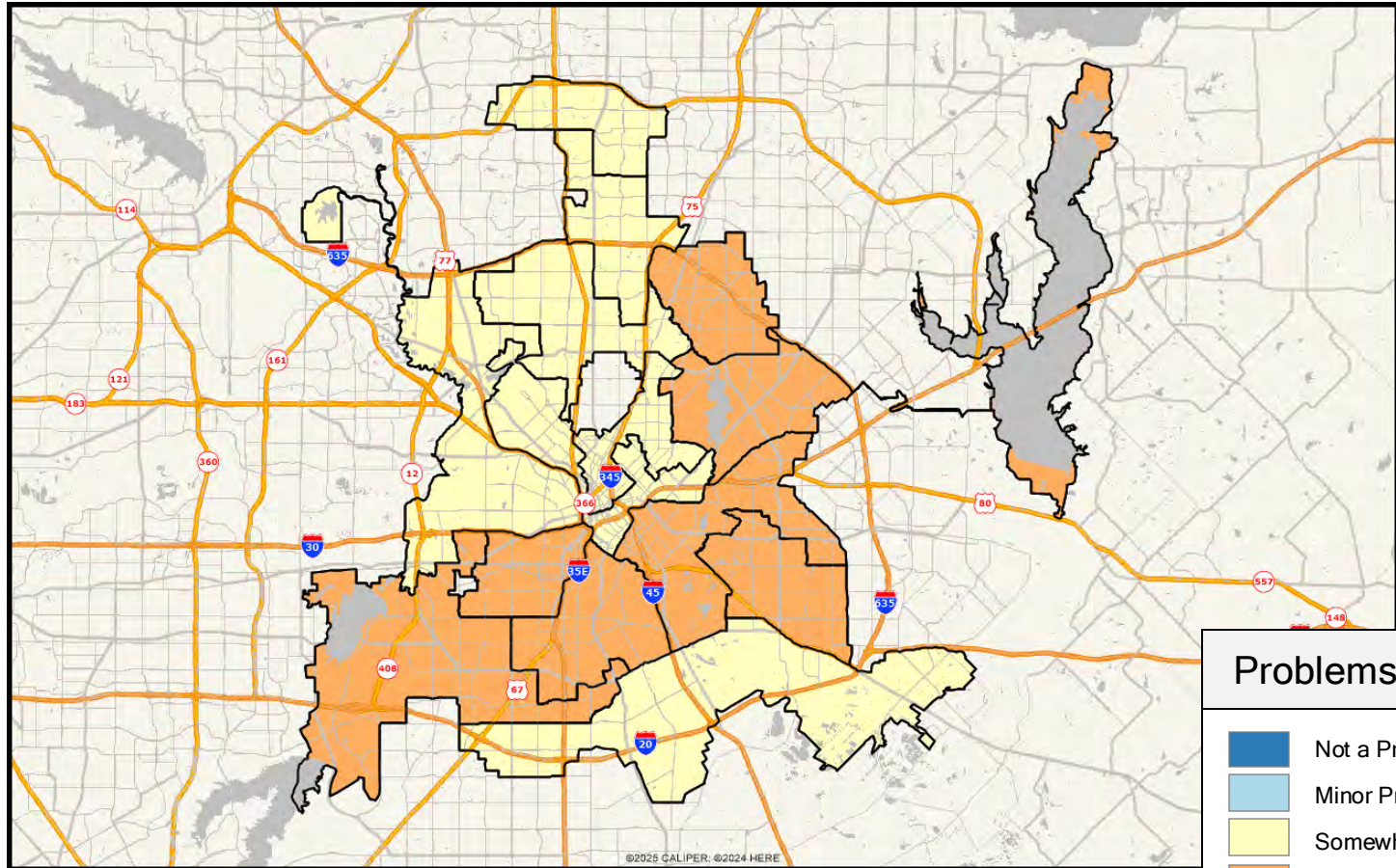
Q5-08. Loose dogs and unrestrained pets

Mean: 3.02



Q5-09. Litter

Mean: 2.61

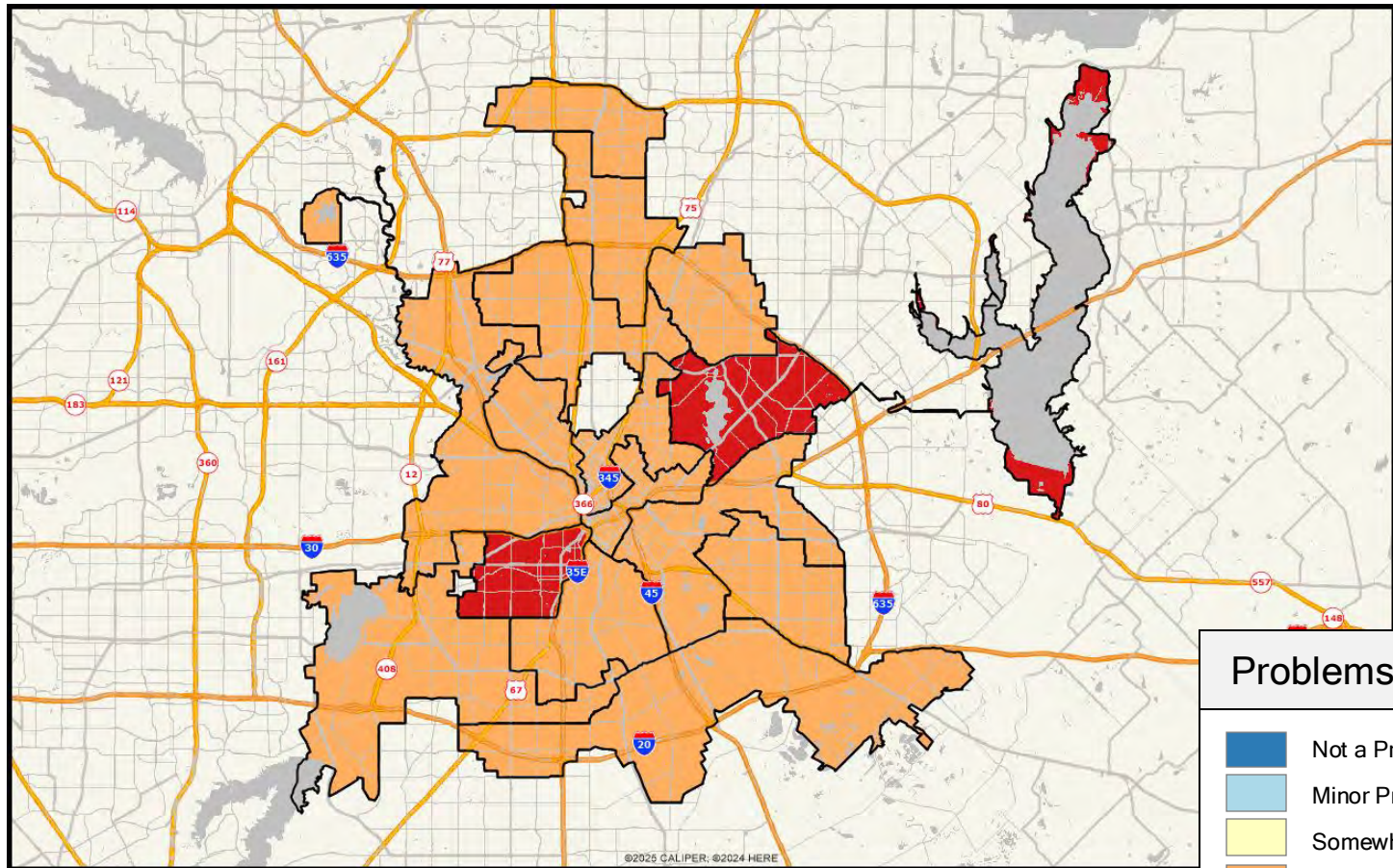


Problems in the City

- Not a Problem
- Minor Problem
- Somewhat of a Problem
- Moderate Problem
- Major Problem
- No Response

Q5-10. Infrastructure/streets

Mean: 2.14

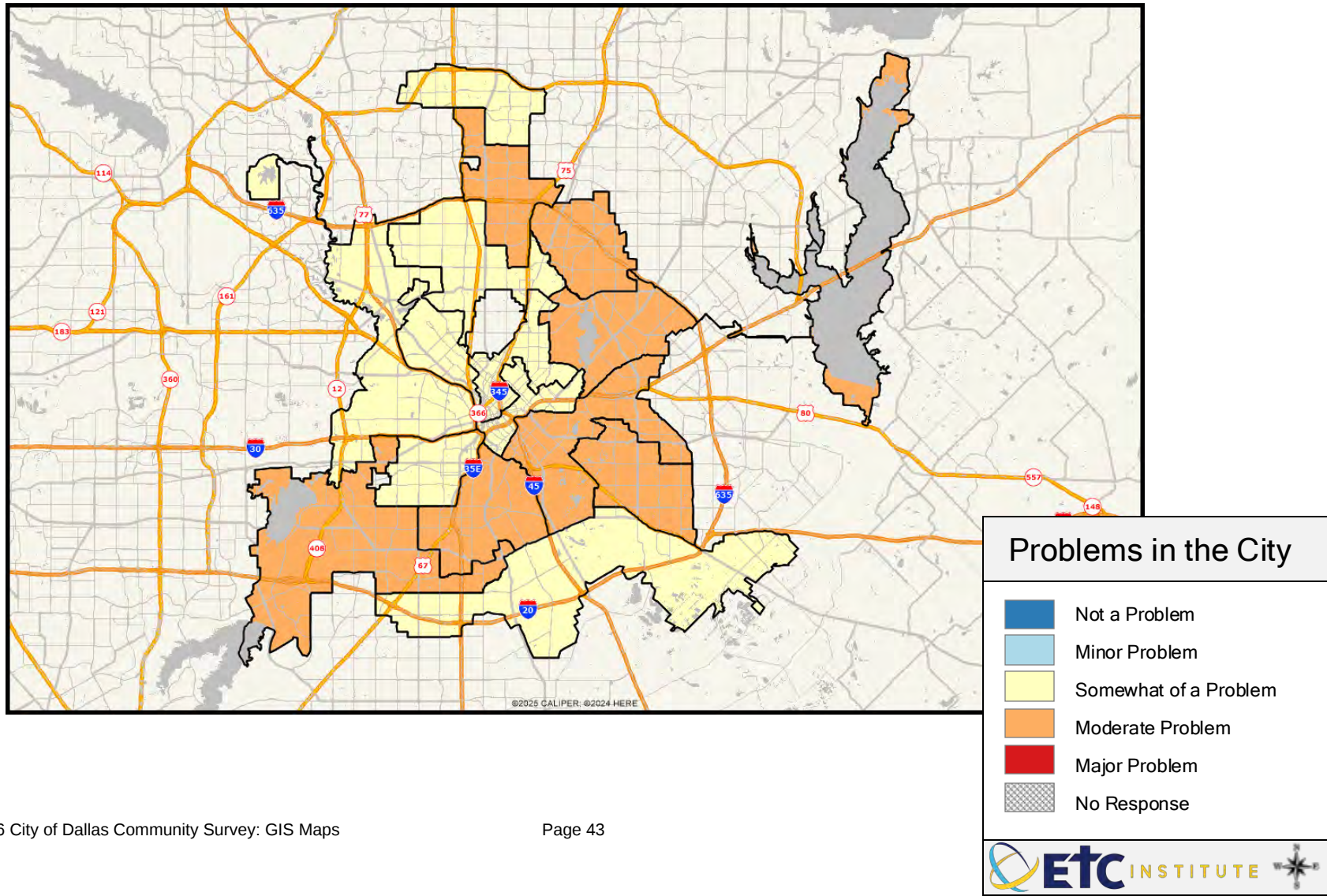


Problems in the City



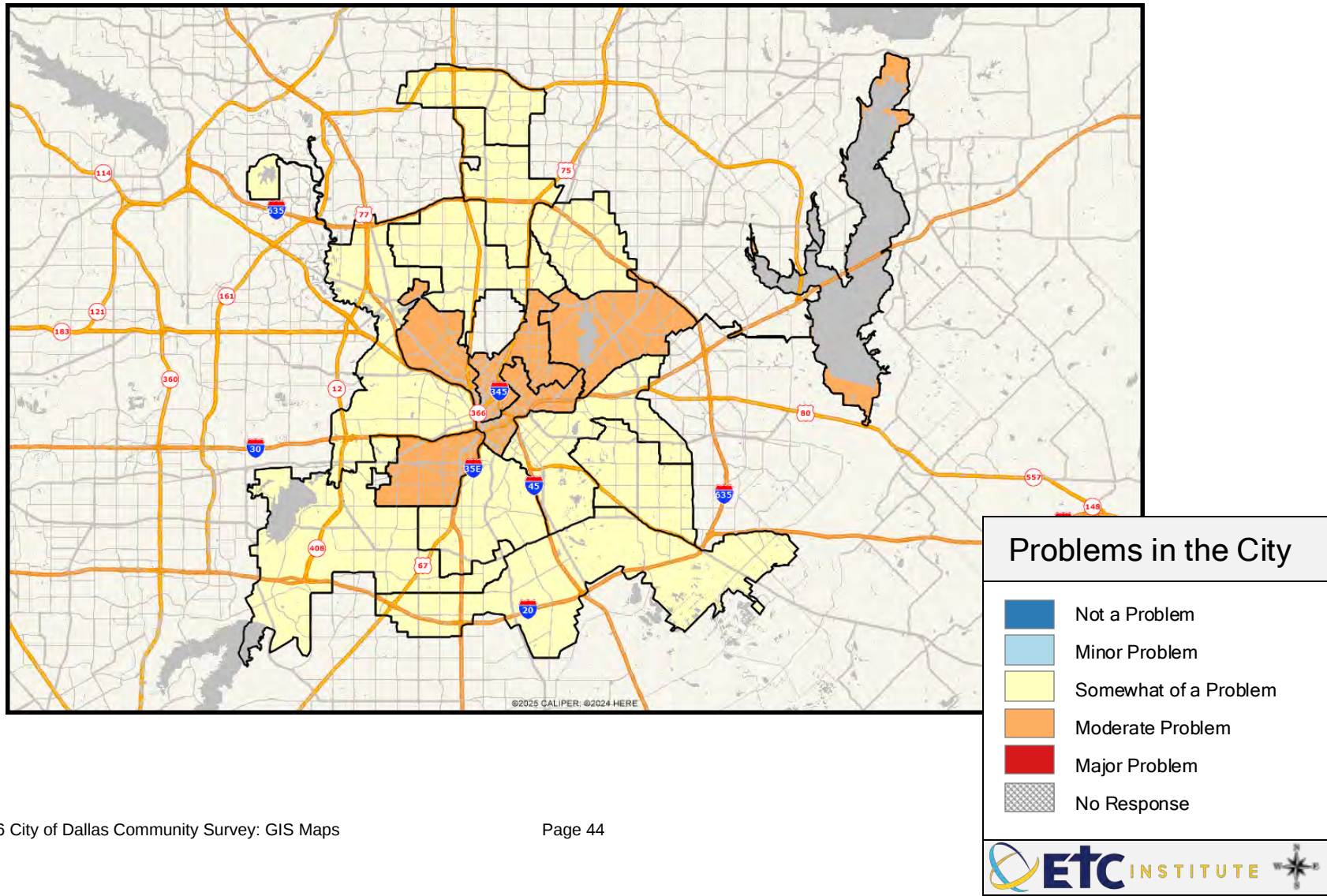
Q5-11. Aggressive solicitation/panhandling

Mean: 2.55



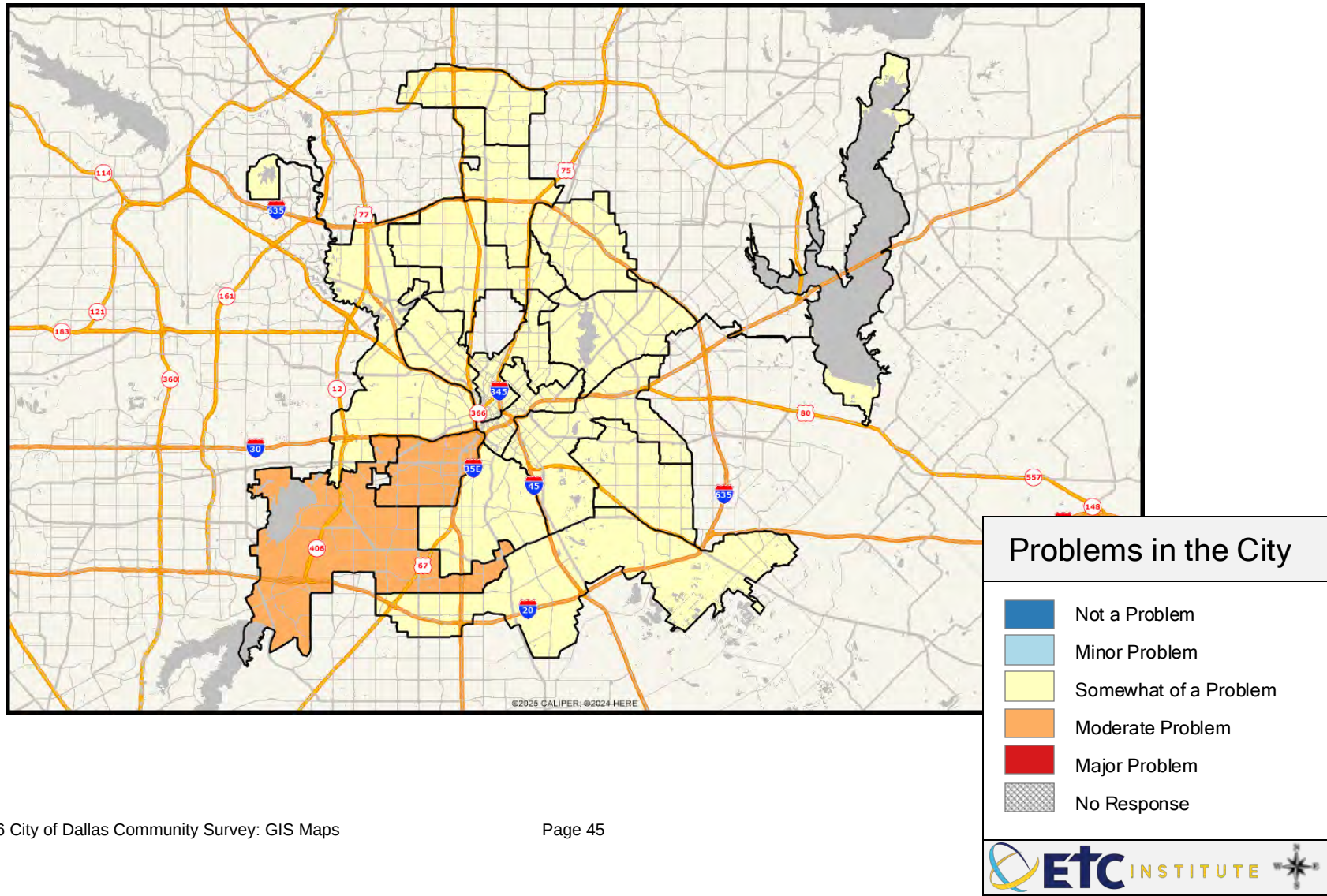
Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)

Mean: 2.67



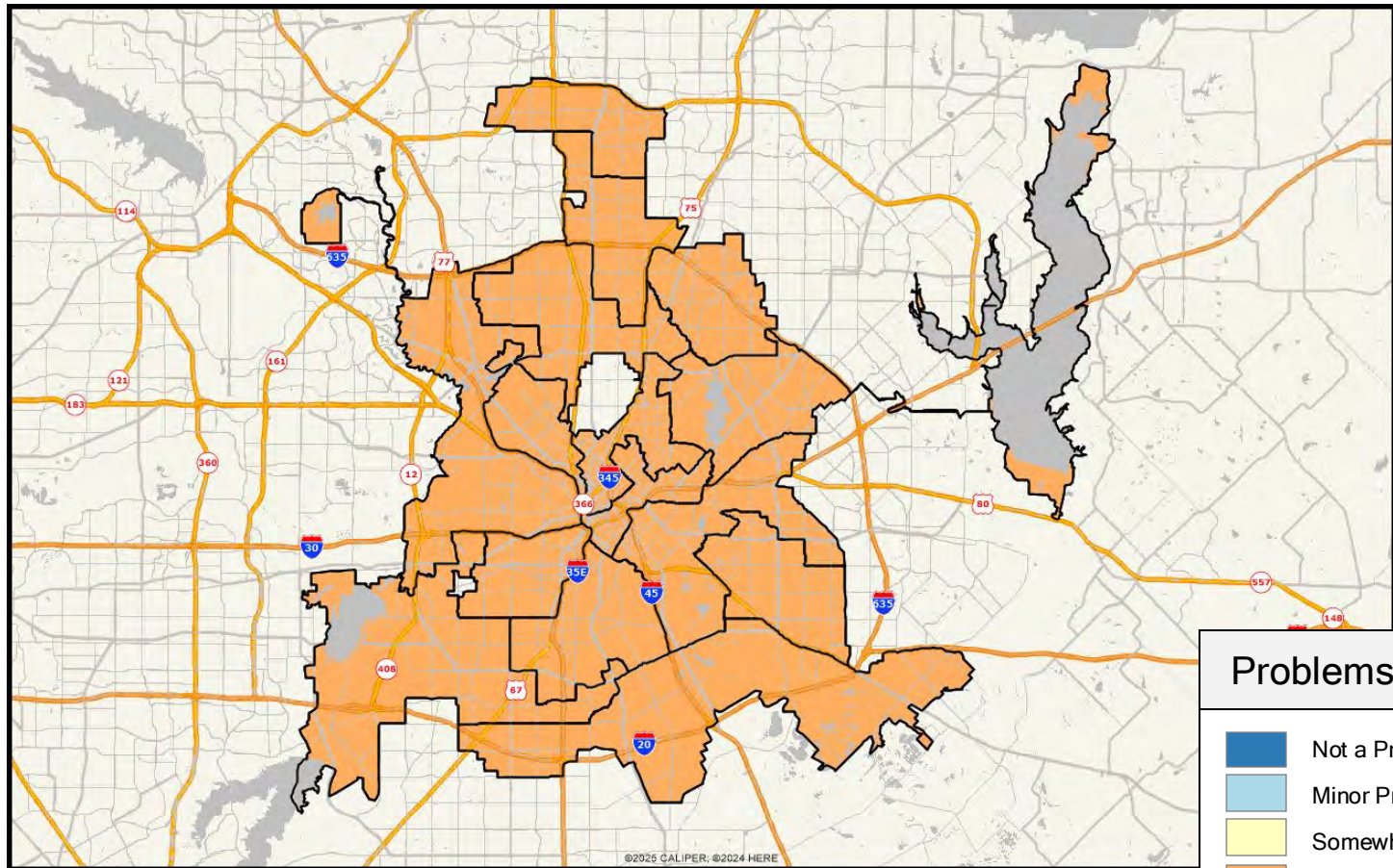
Q5-13. Racial and ethnic inequities (fair access to opportunities and resources offered)

Mean: 2.76



Q5-14. Housing affordability

Mean: 2.19

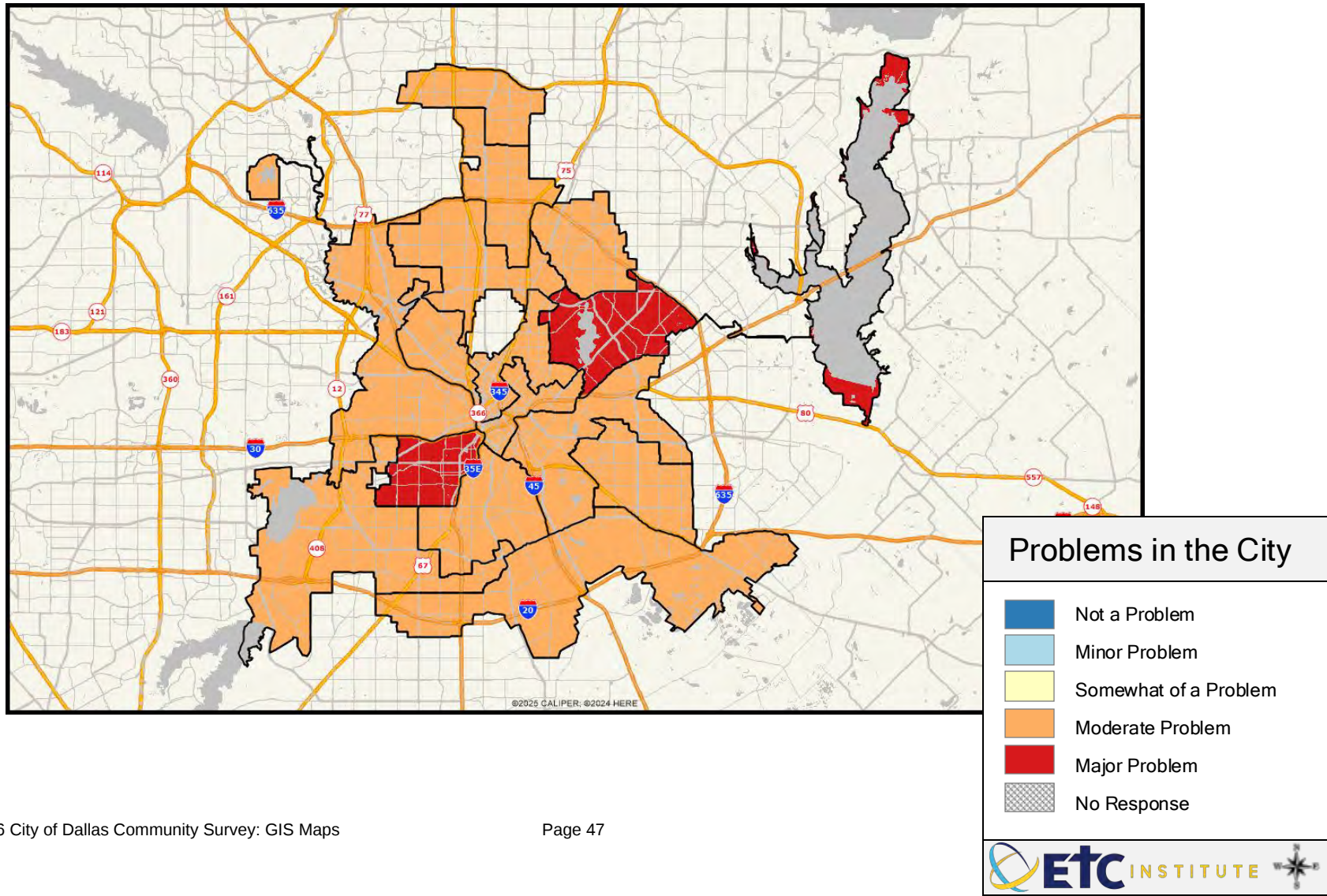


Problems in the City



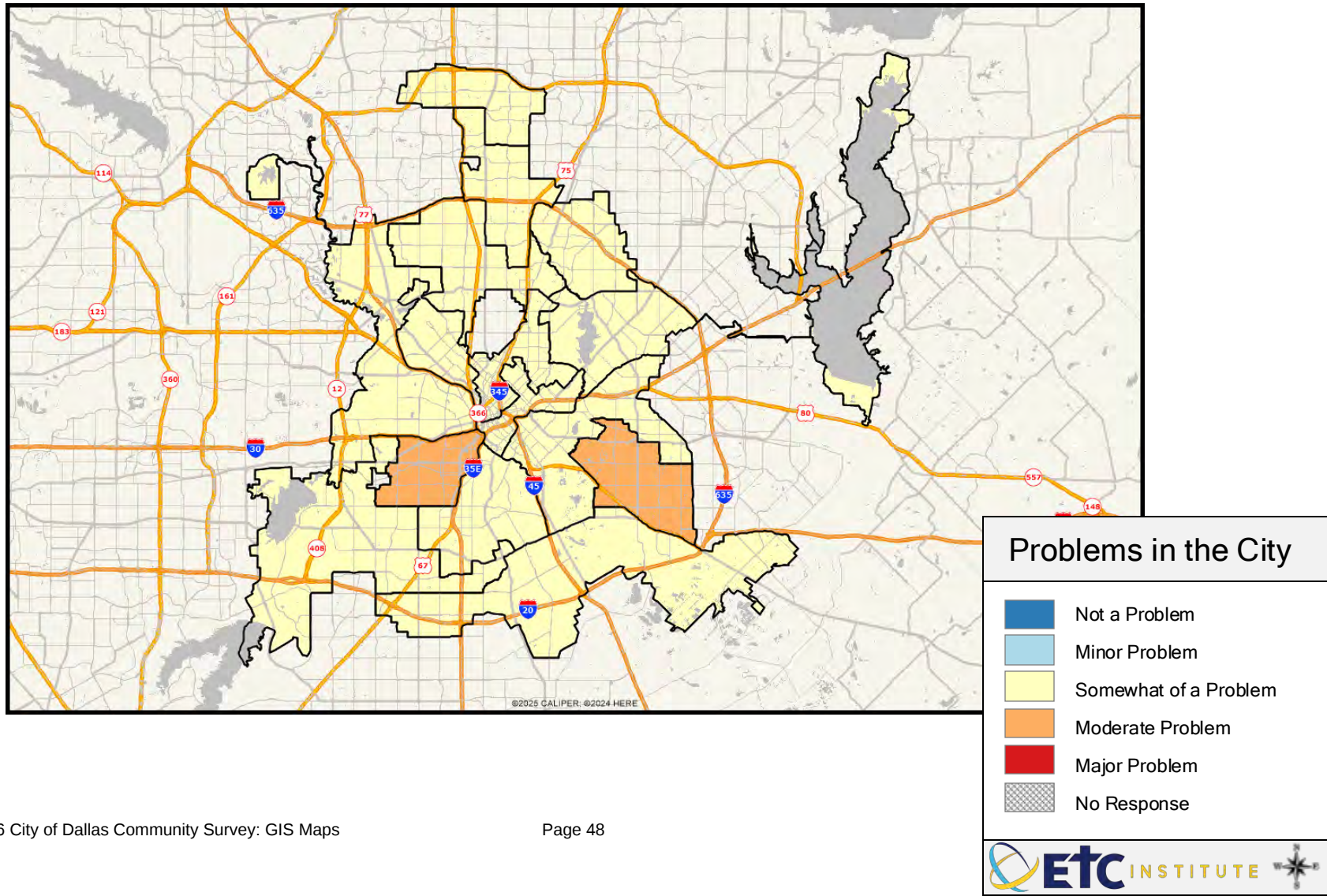
Q5-15. Dangerous drivers and streets

Mean: 2.11



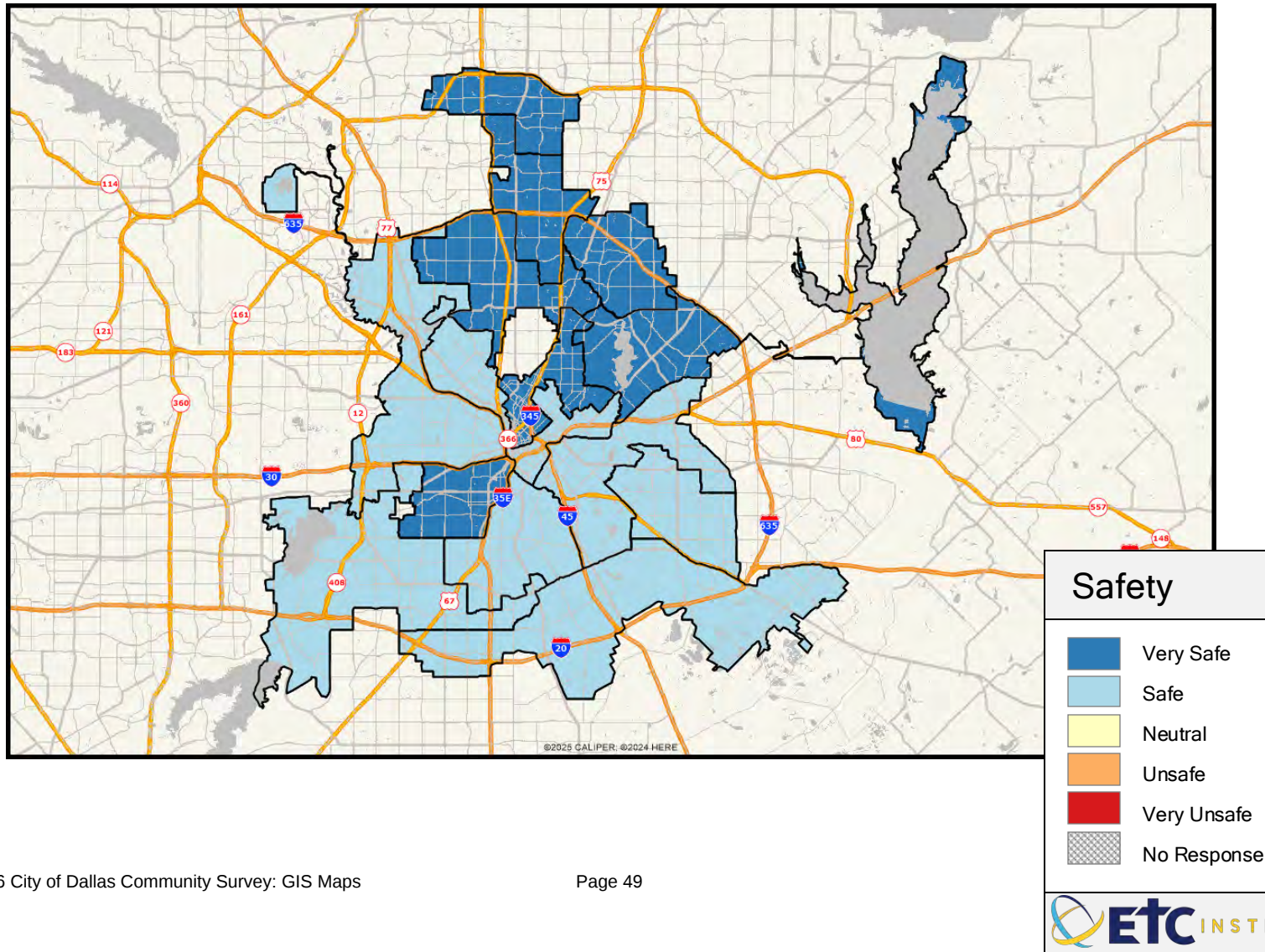
Q5-16. Illegally modified and loud cars

Mean: 2.78

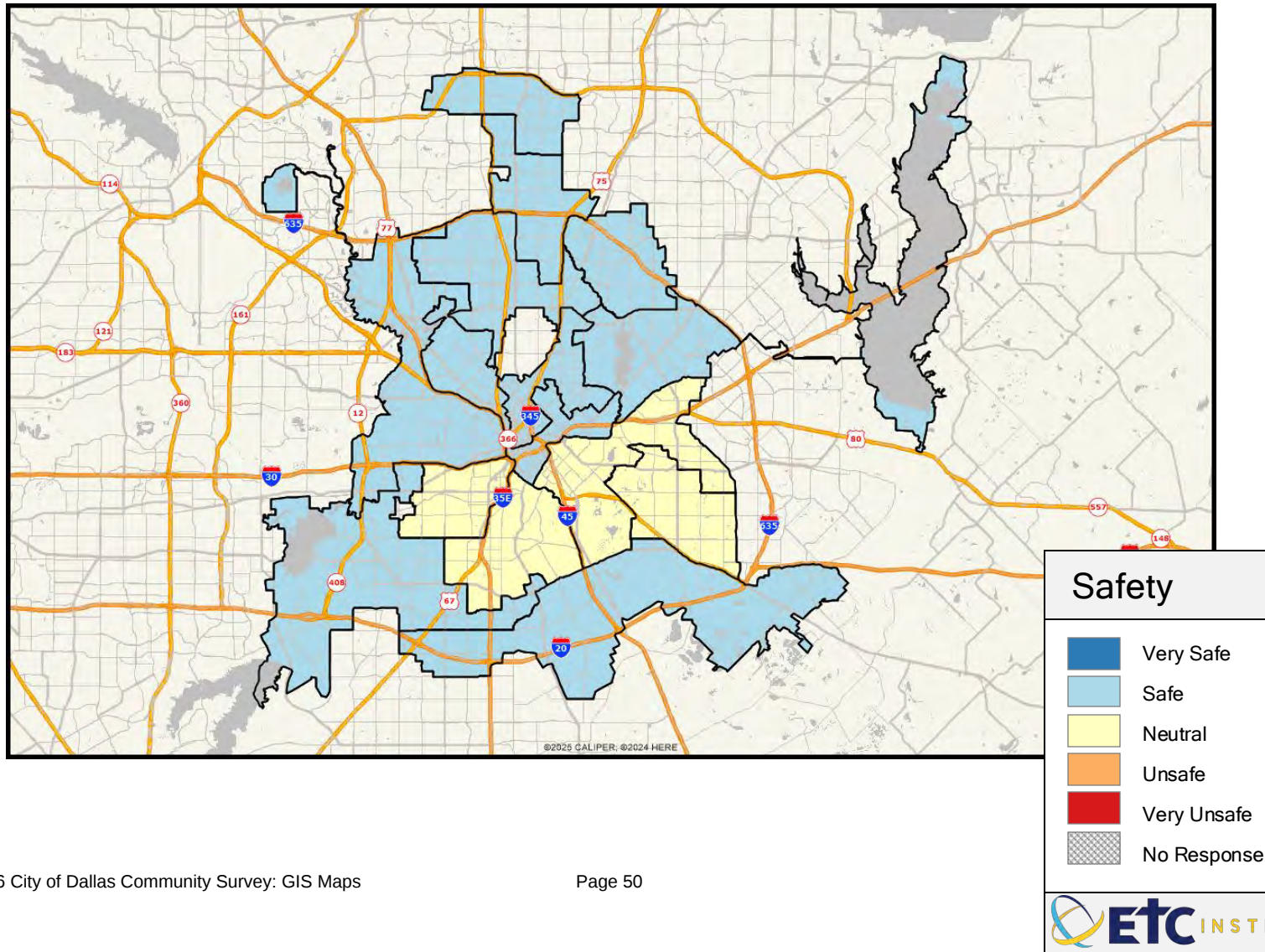


Q6-01. In your neighborhood during the day

Mean: 4.18

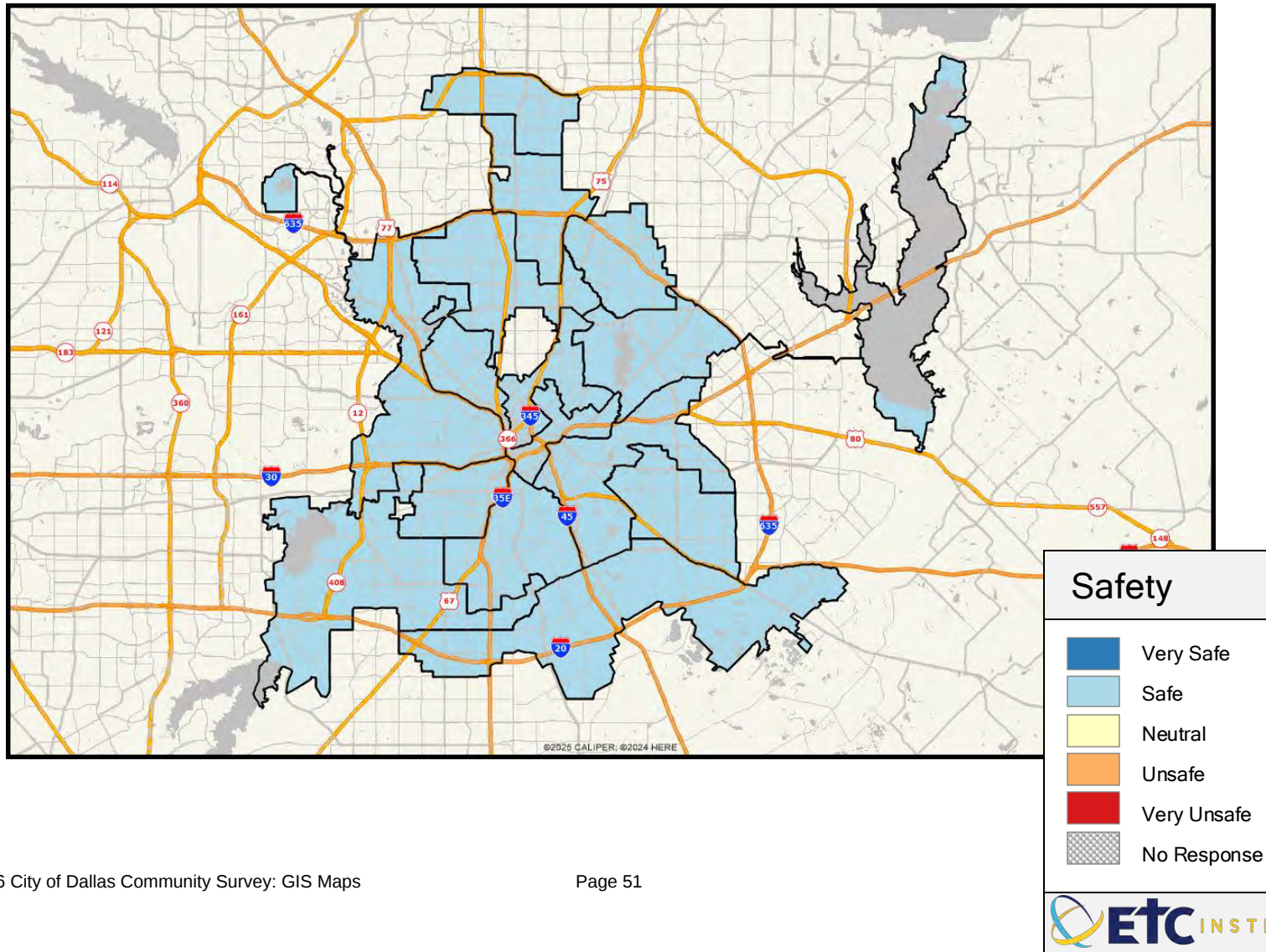


Q6-02. In your neighborhood after dark Mean: 3.53

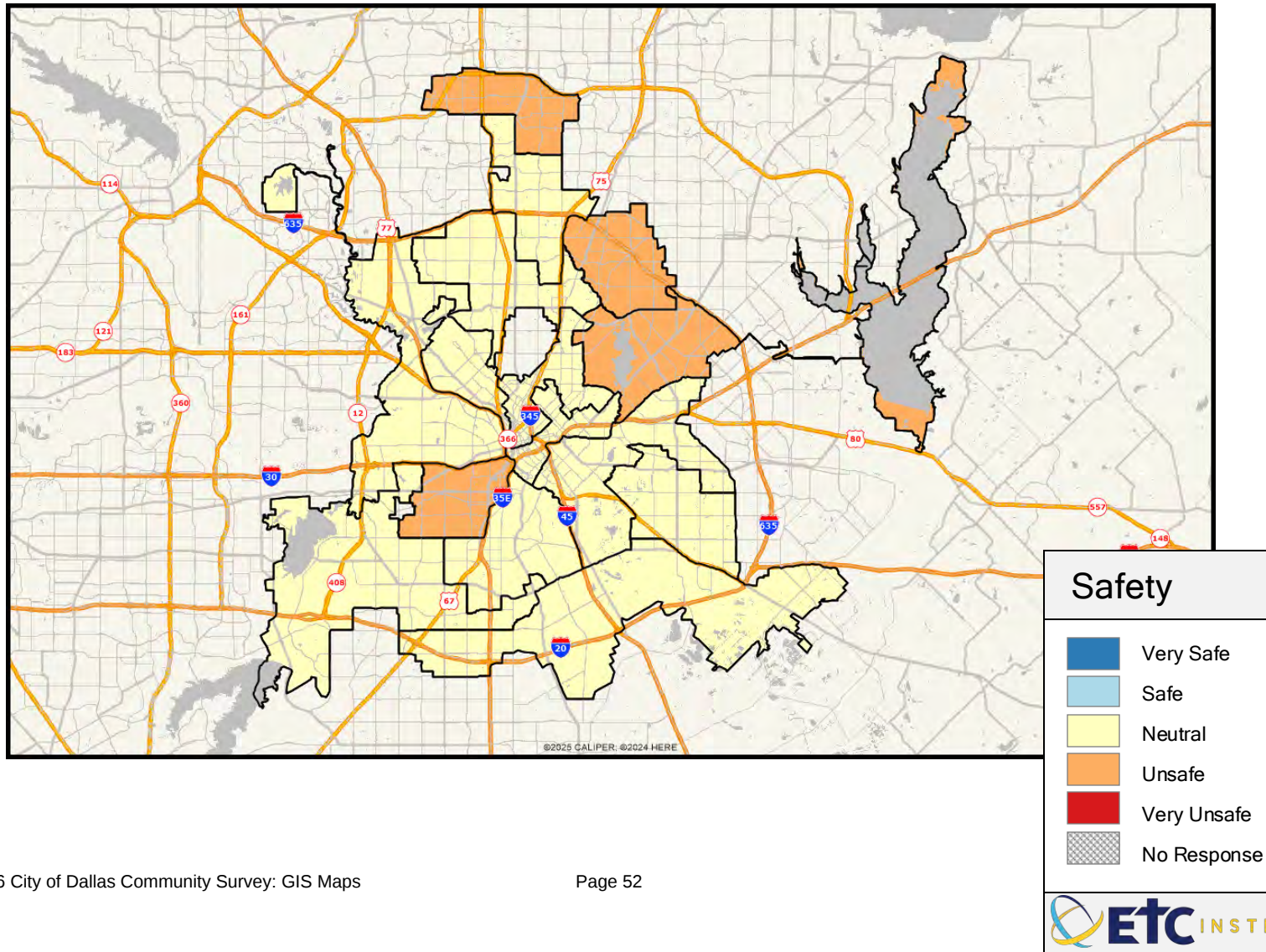


Q6-03. In Dallas' downtown area during the day

Mean: 3.64

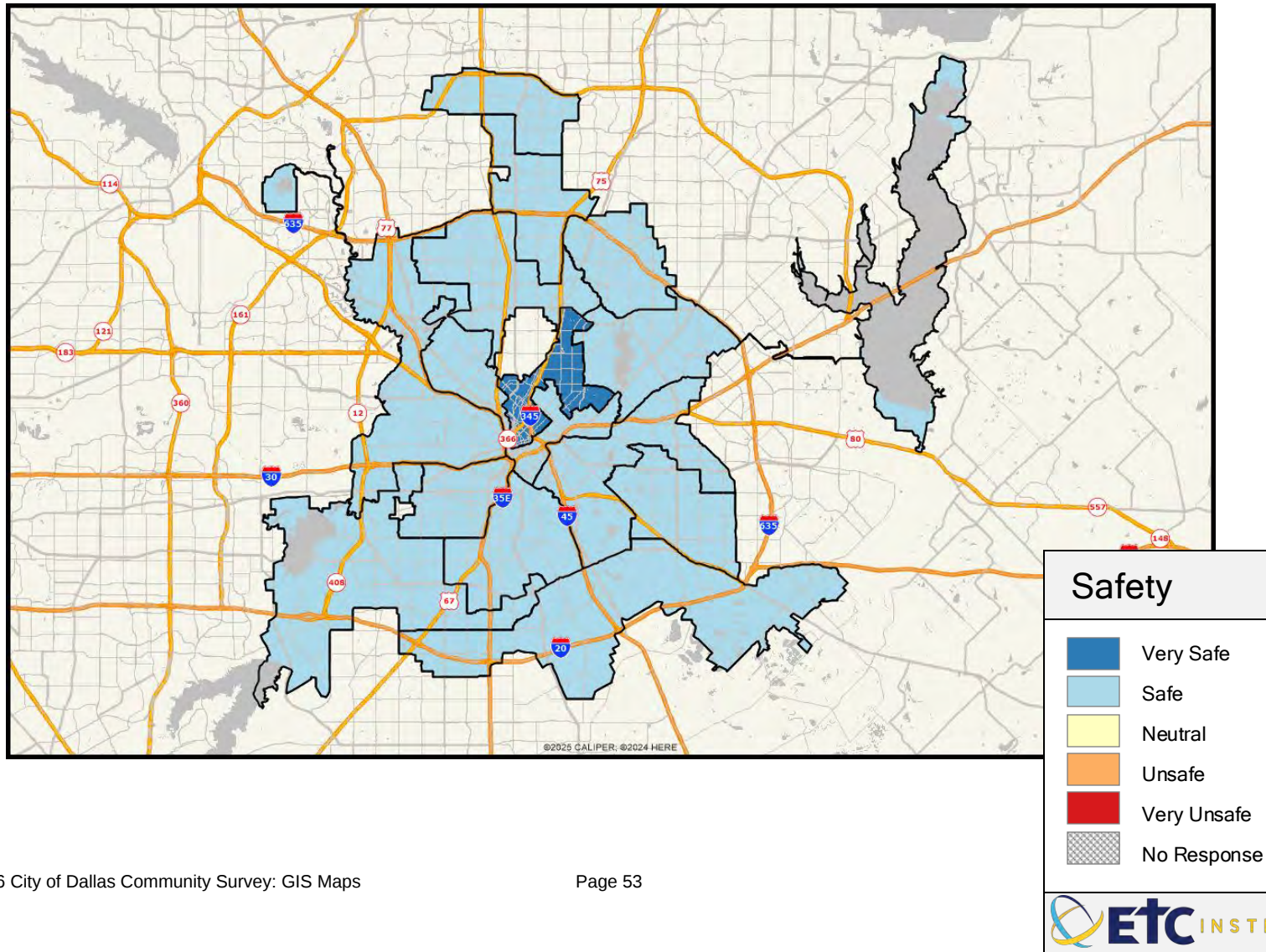


Q6-04. In Dallas' downtown area after dark Mean: 2.68



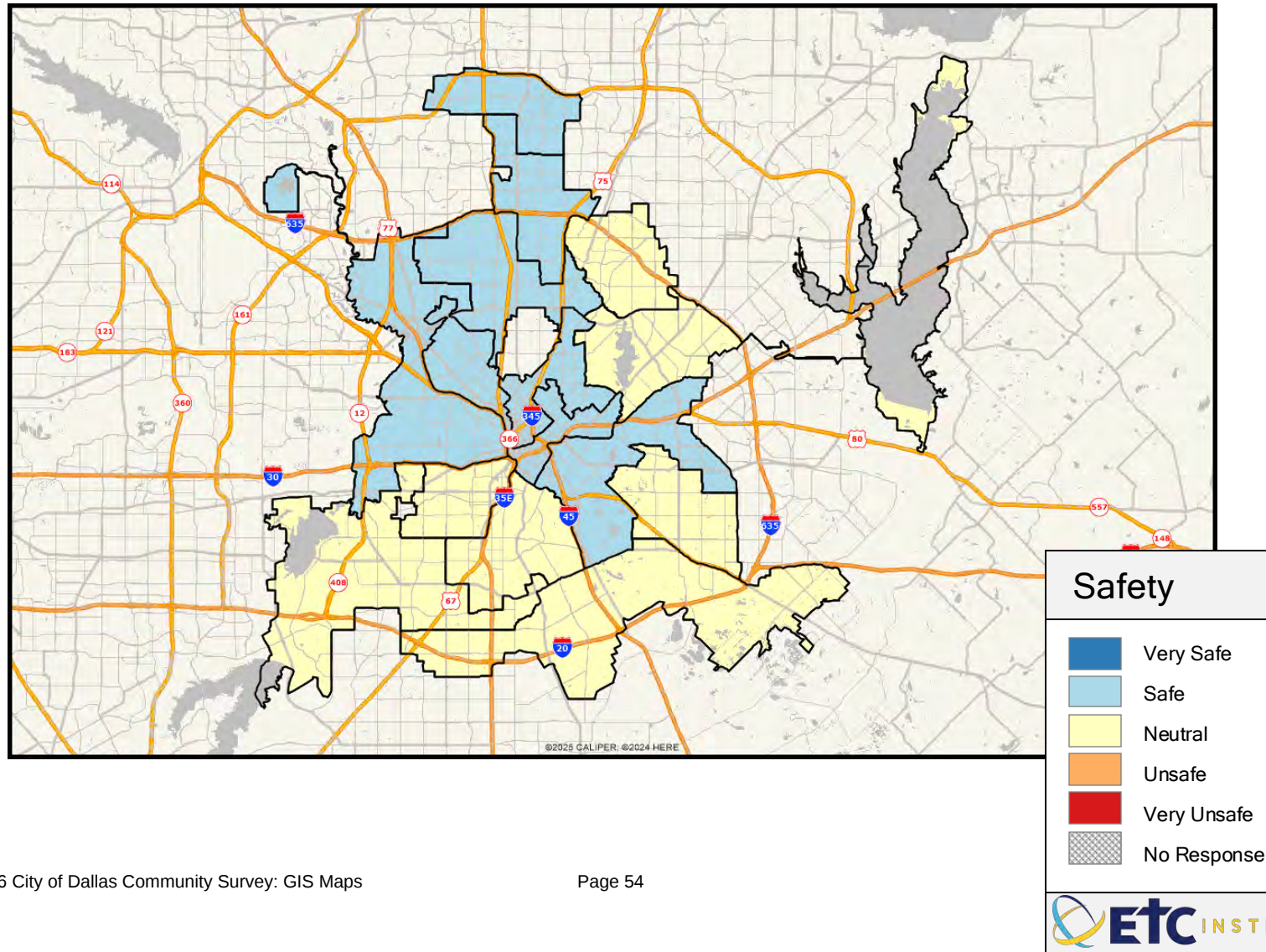
Q6-05. In Dallas' restaurant/retail areas during the day

Mean: 4.07



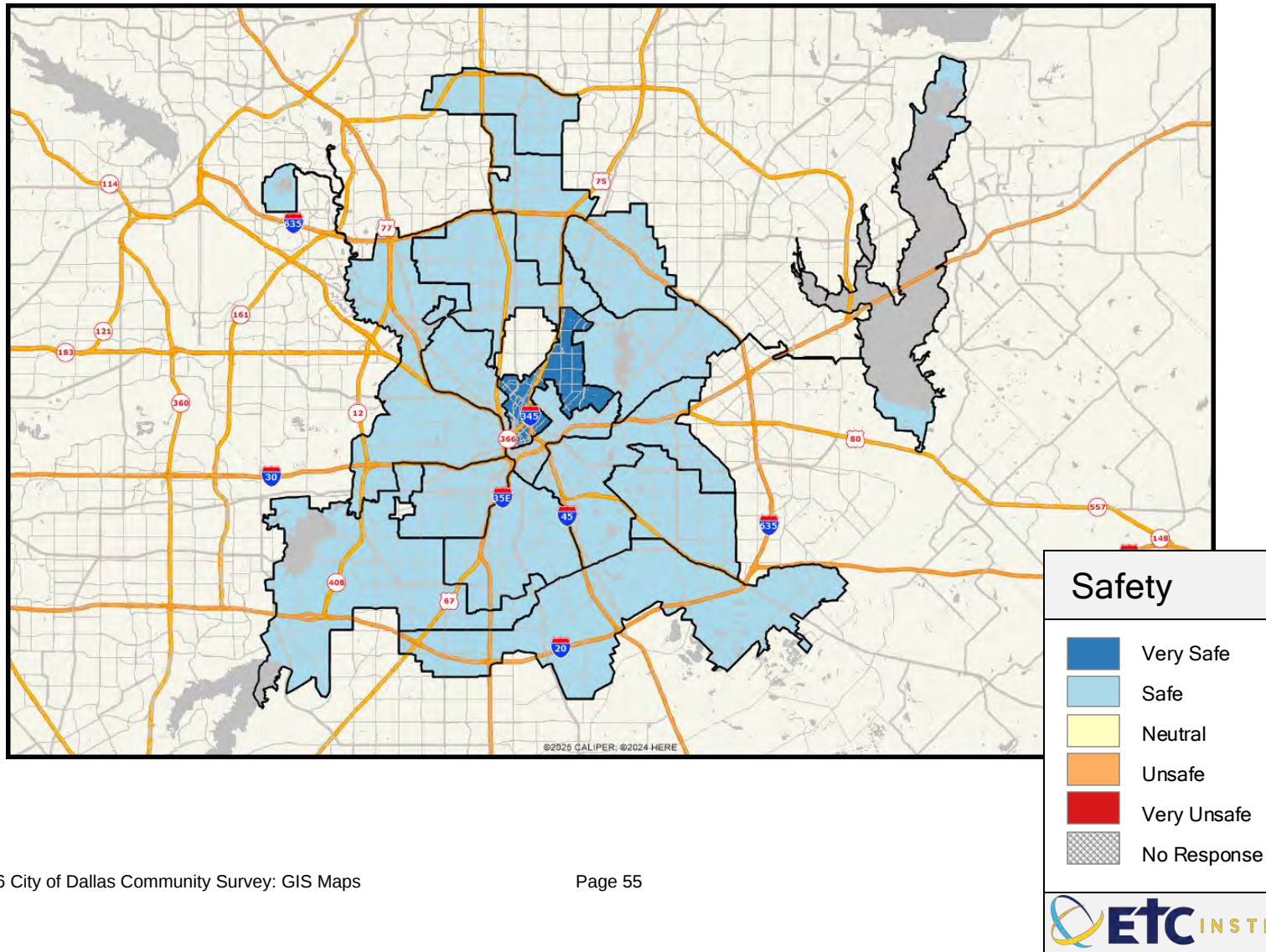
Q6-06. In Dallas' restaurant/retail areas after dark

Mean: 3.39



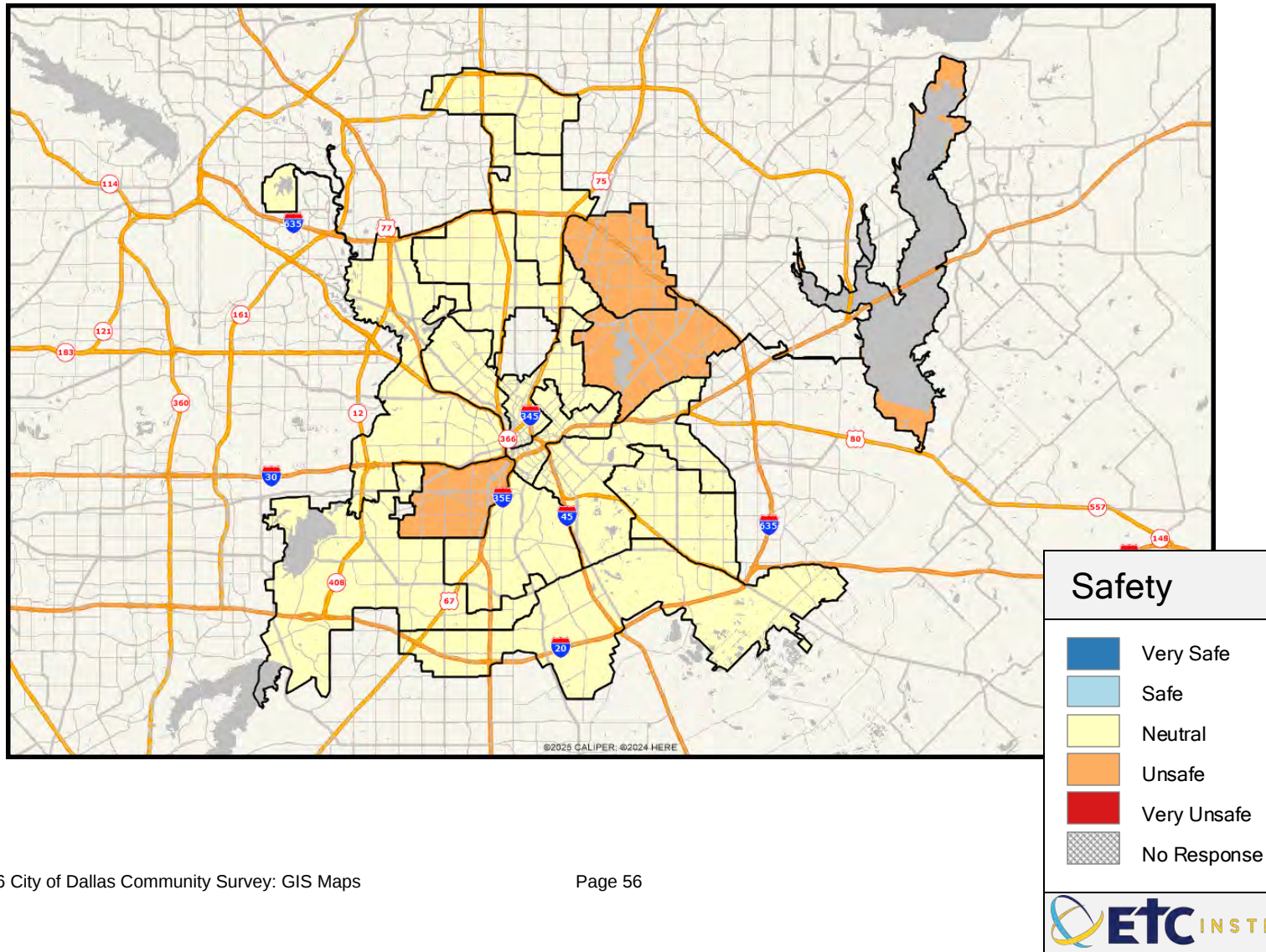
Q6-07. In Dallas' parks during the day

Mean: 3.93

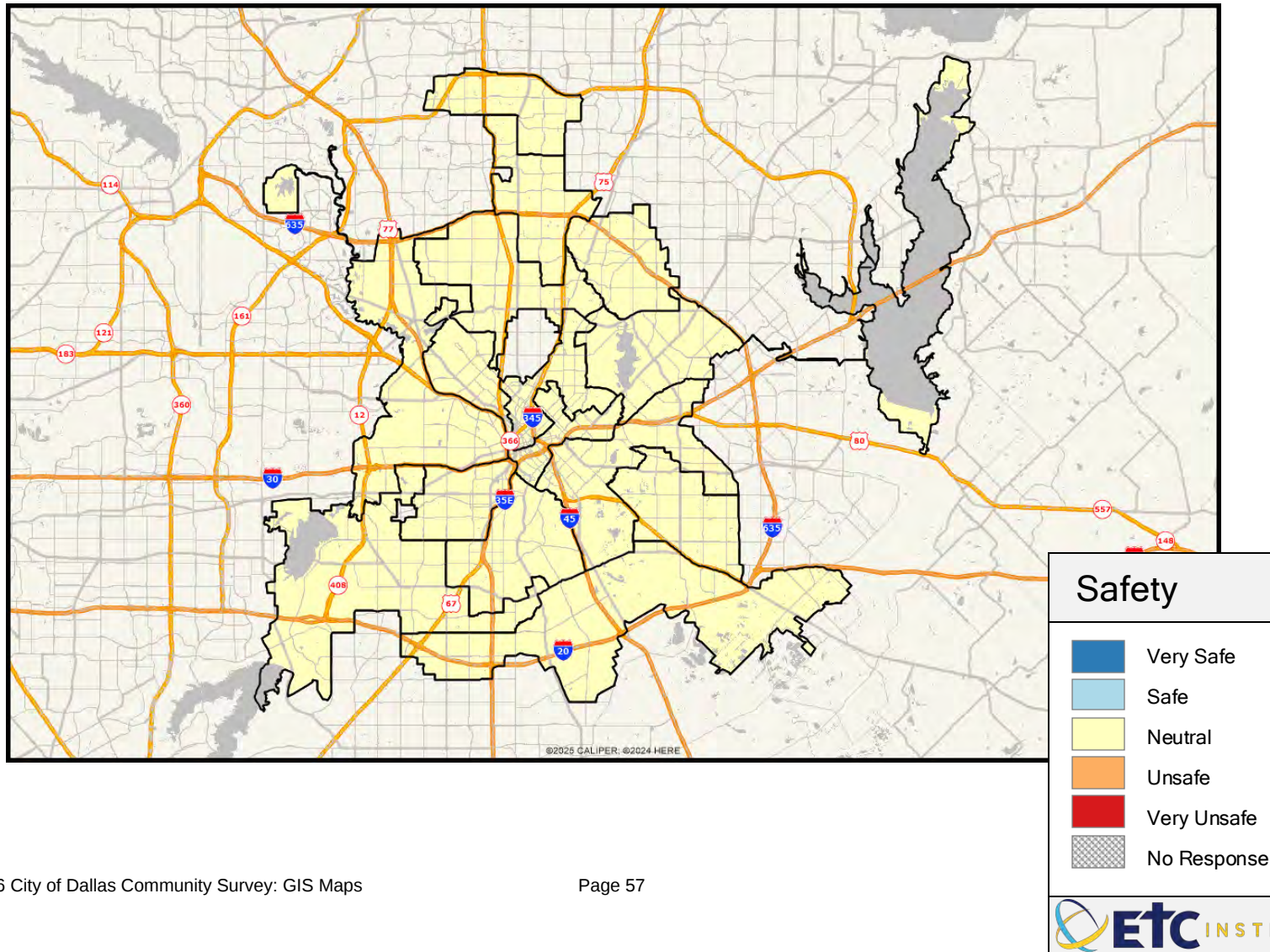


Q6-08. In Dallas' parks after dark

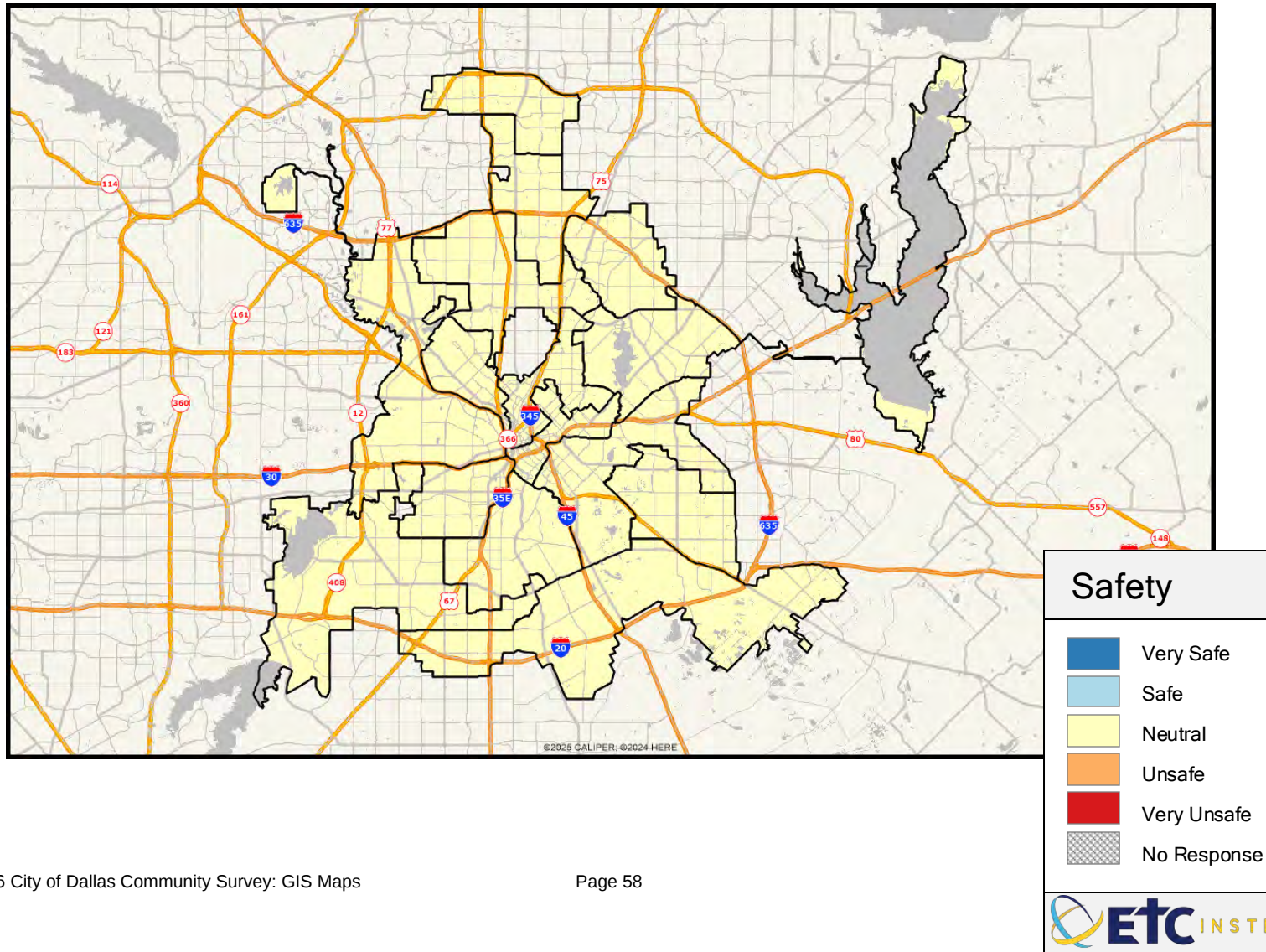
Mean: 2.70



Q6-09. From violent crime (murder, rape, assault, robbery)
Mean: 3.07

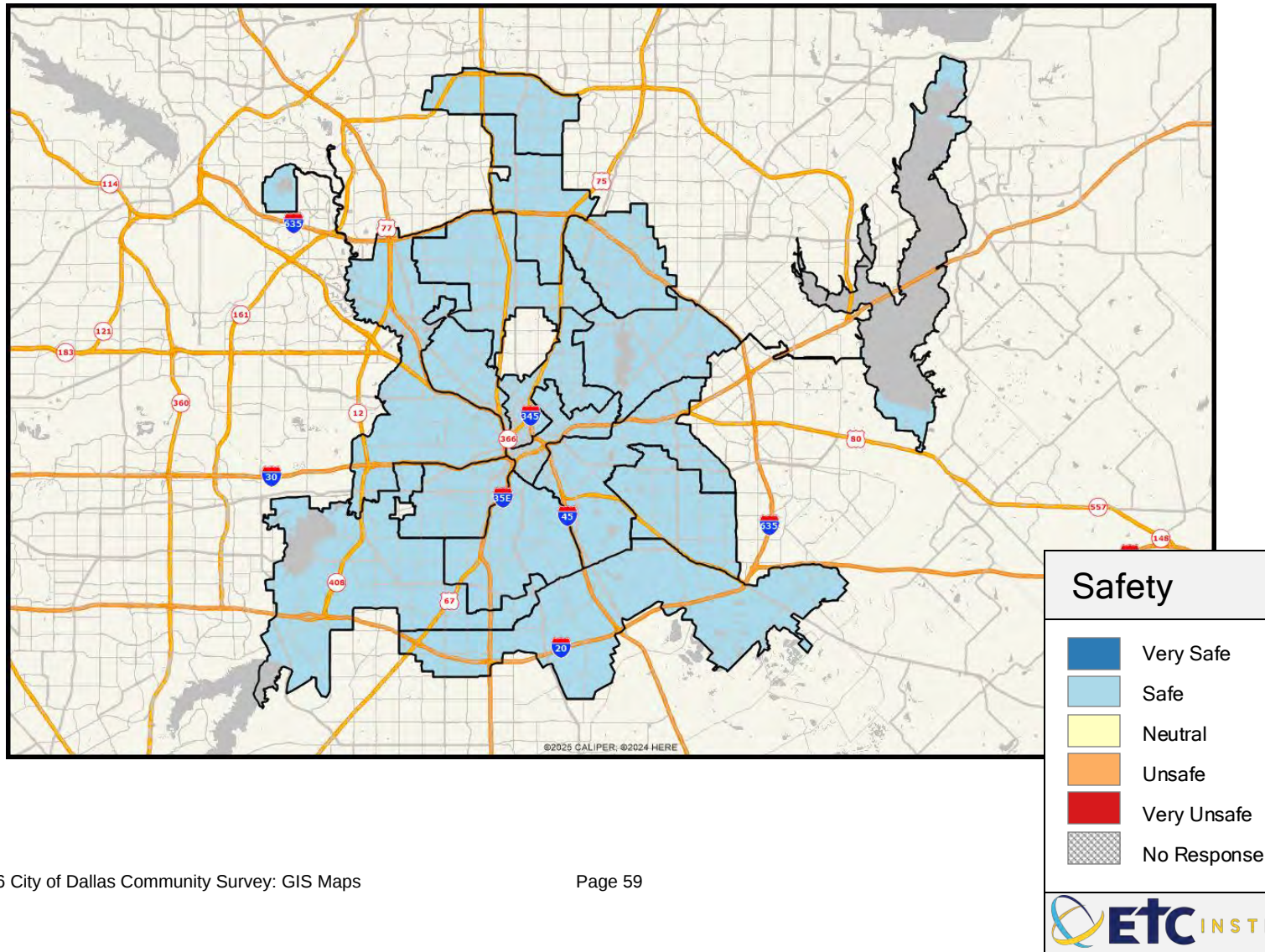


Q6-10. From property crime (burglary, theft) Mean: 2.85



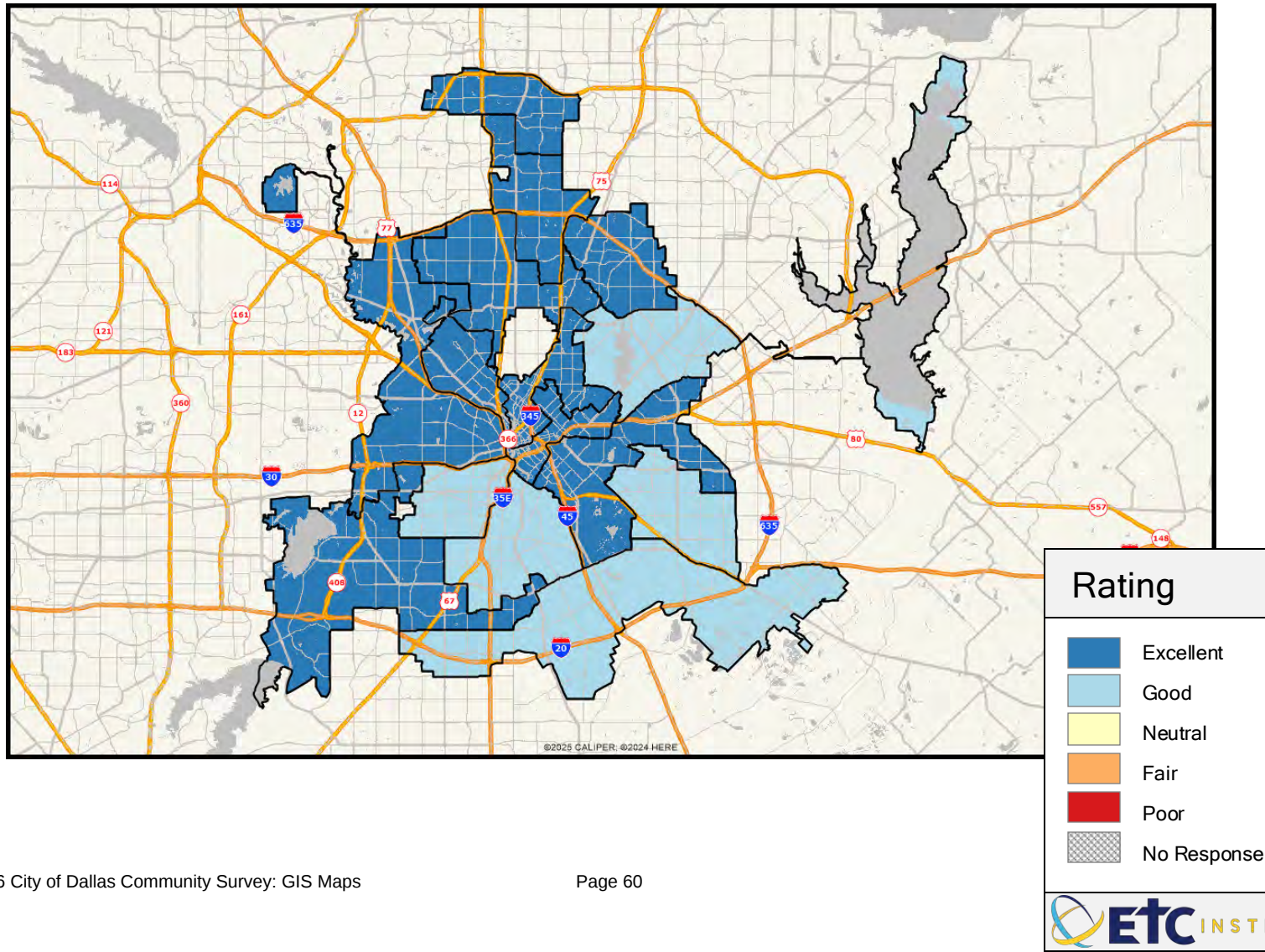
Q6-11. From fire

Mean: 3.72



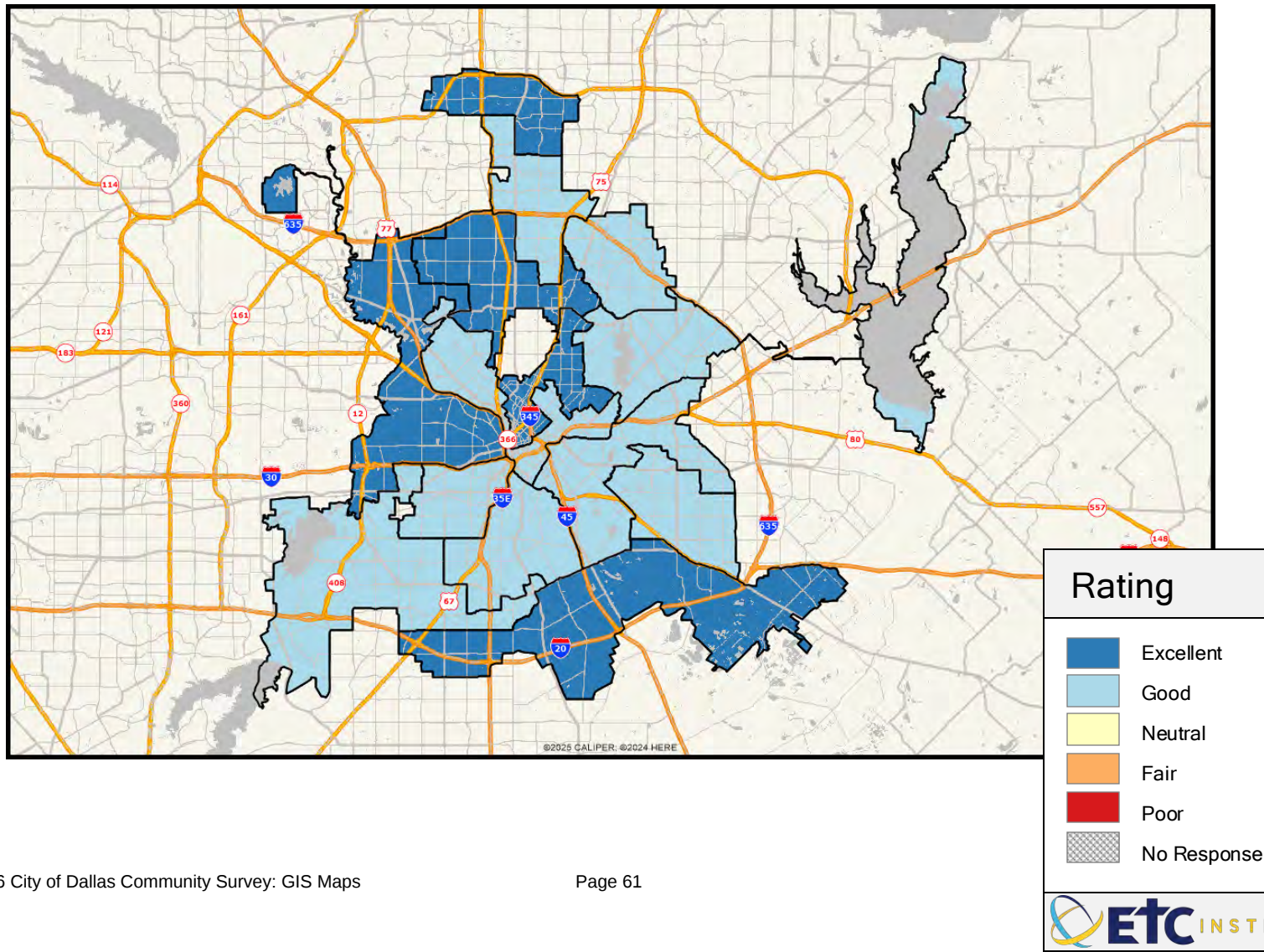
Q7a-01. Ambulance/emergency medical services

Mean: 4.22



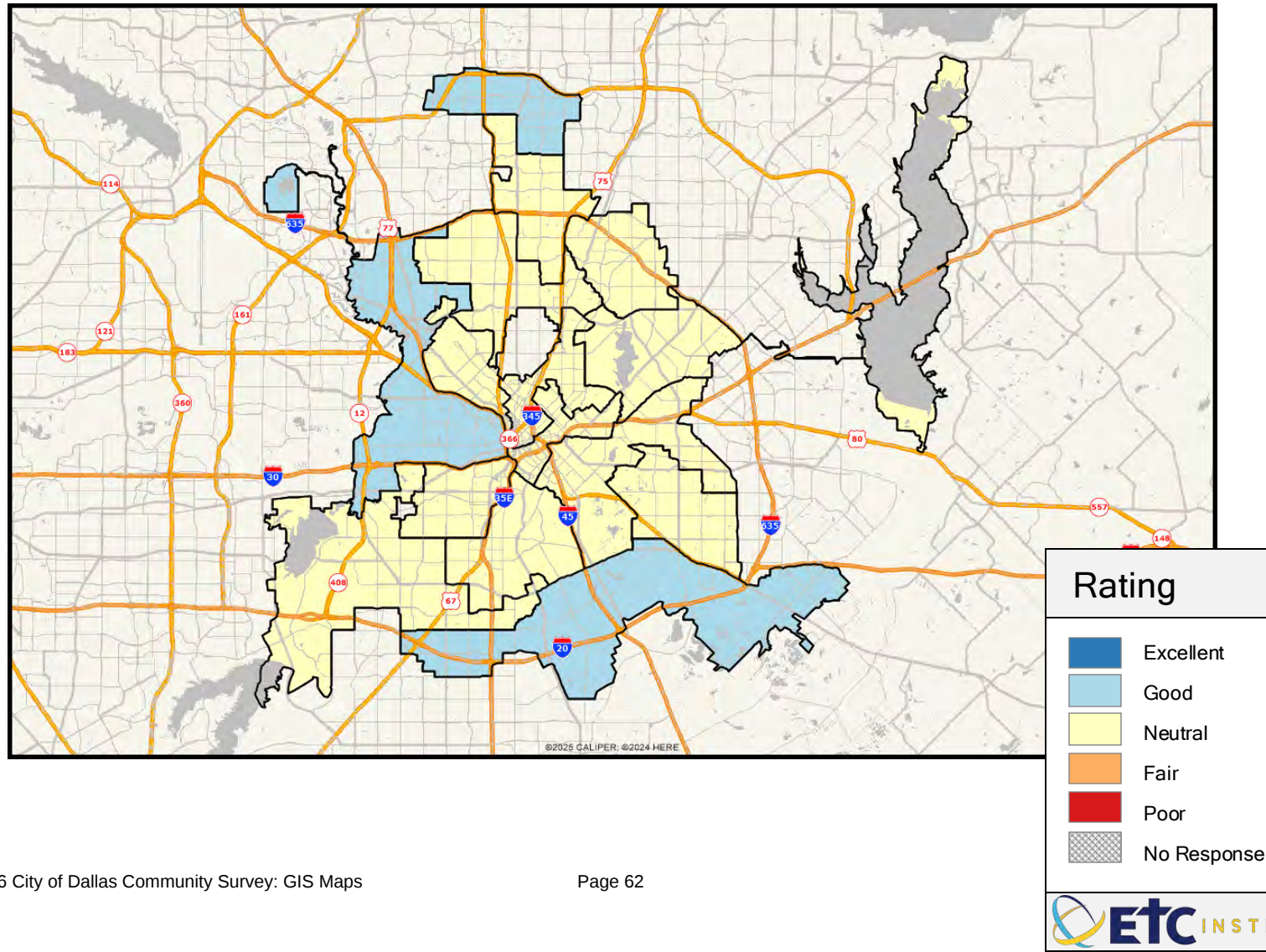
Q7a-02. Art and cultural programs/facilities

Mean: 4.12



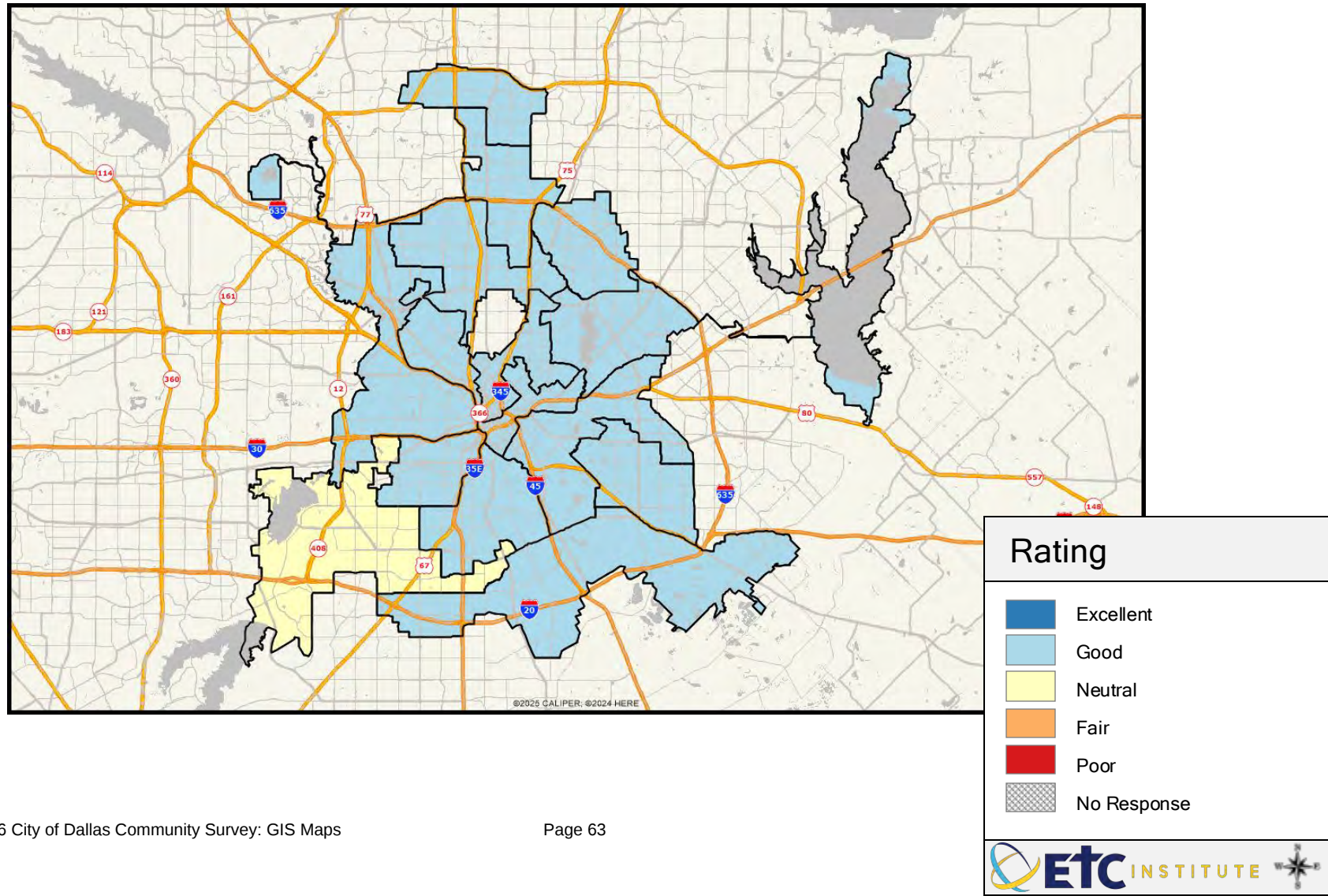
Q7a-03. Neighborhood code enforcement (e.g., high weeds, litter, blight)

Mean: 3.16



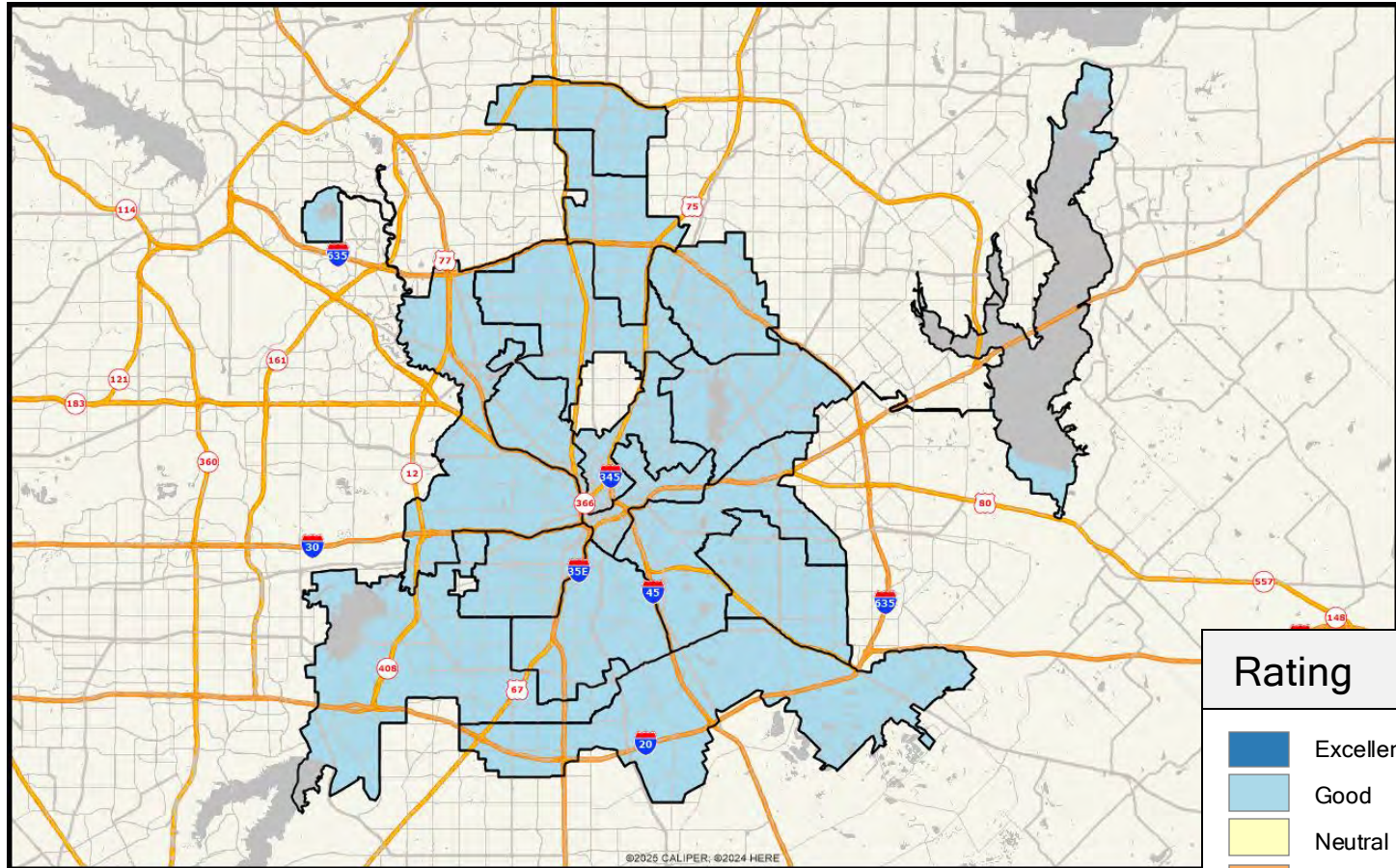
Q7a-04. Customer service provided by city employees

Mean: 3.58



Q7a-05. Drinking water

Mean: 3.72

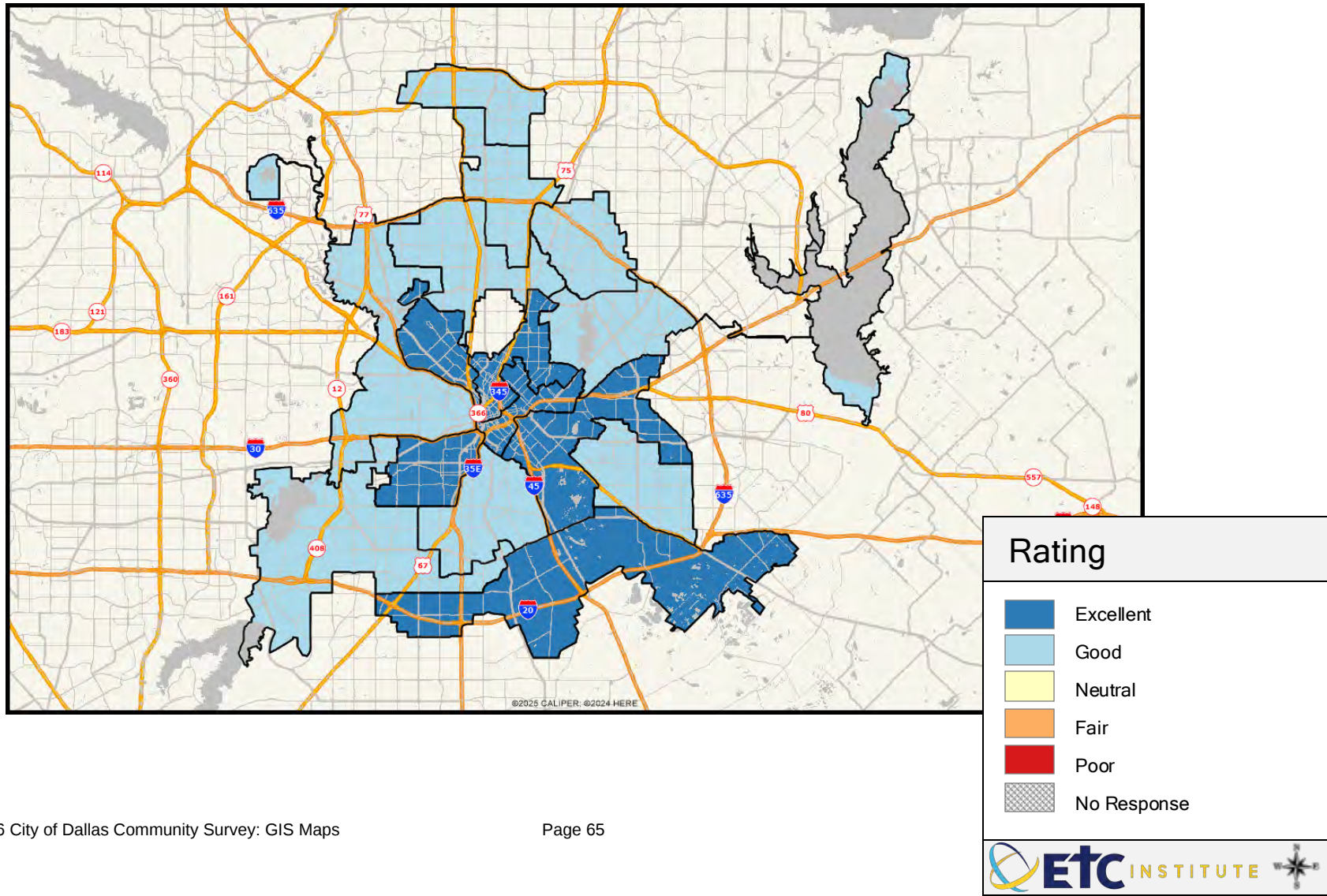


Rating

- Excellent
- Good
- Neutral
- Fair
- Poor
- No Response

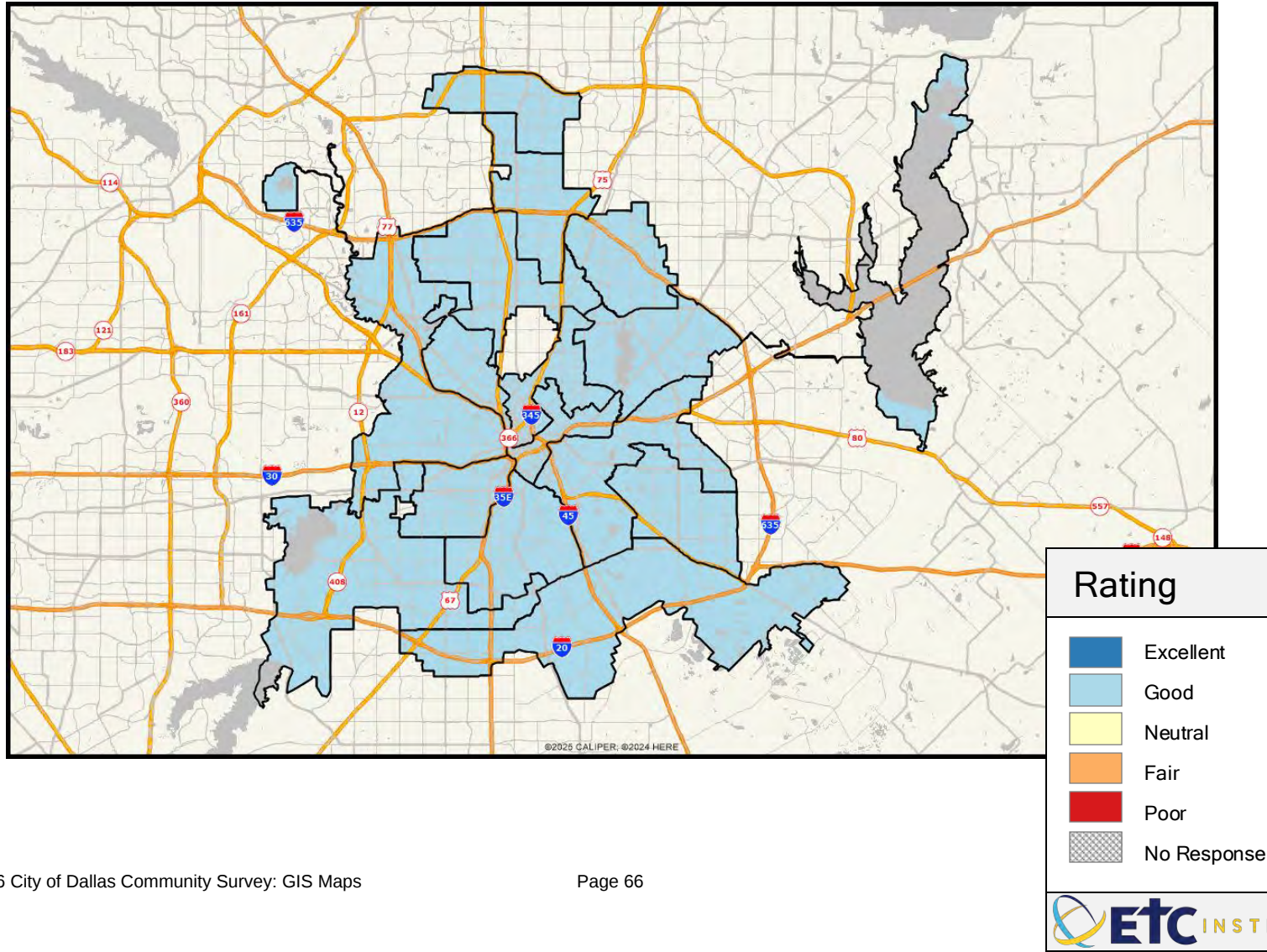
Q7a-06. Fire services

Mean: 4.05



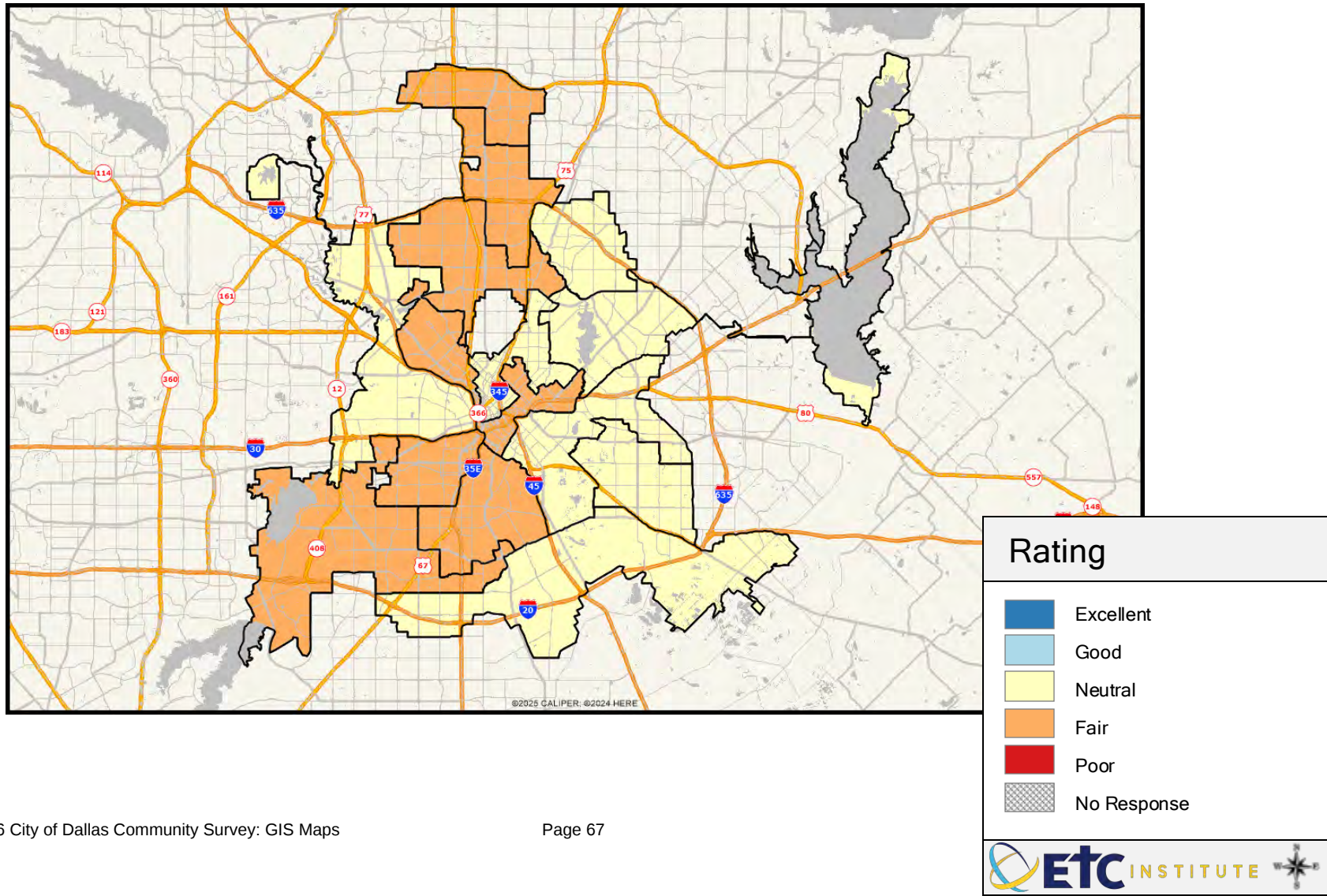
Q7a-07. Solid waste services (e.g., garbage and recycling collection)

Mean: 3.90



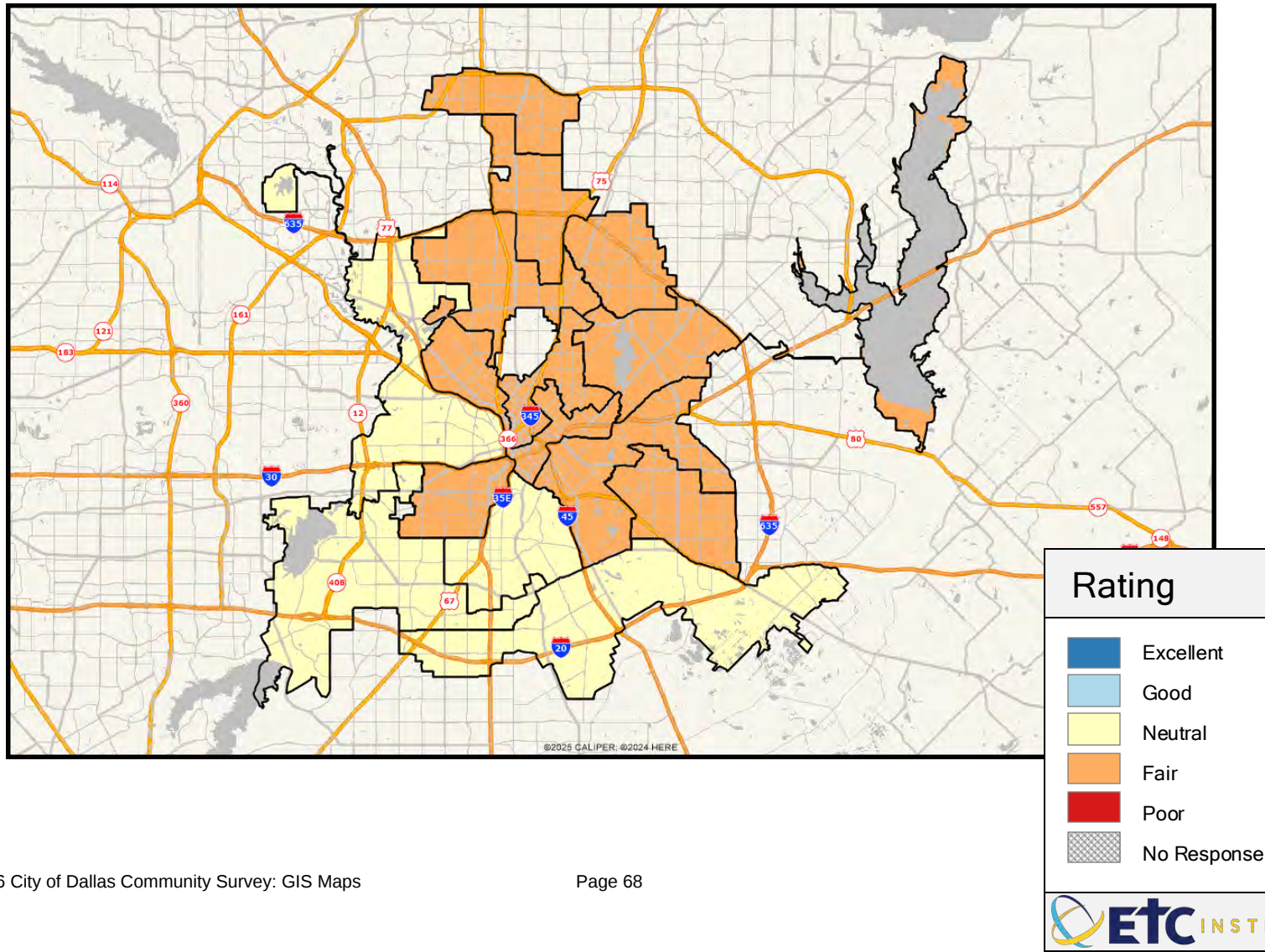
Q7a-08. Land use, planning, and zoning

Mean: 2.64



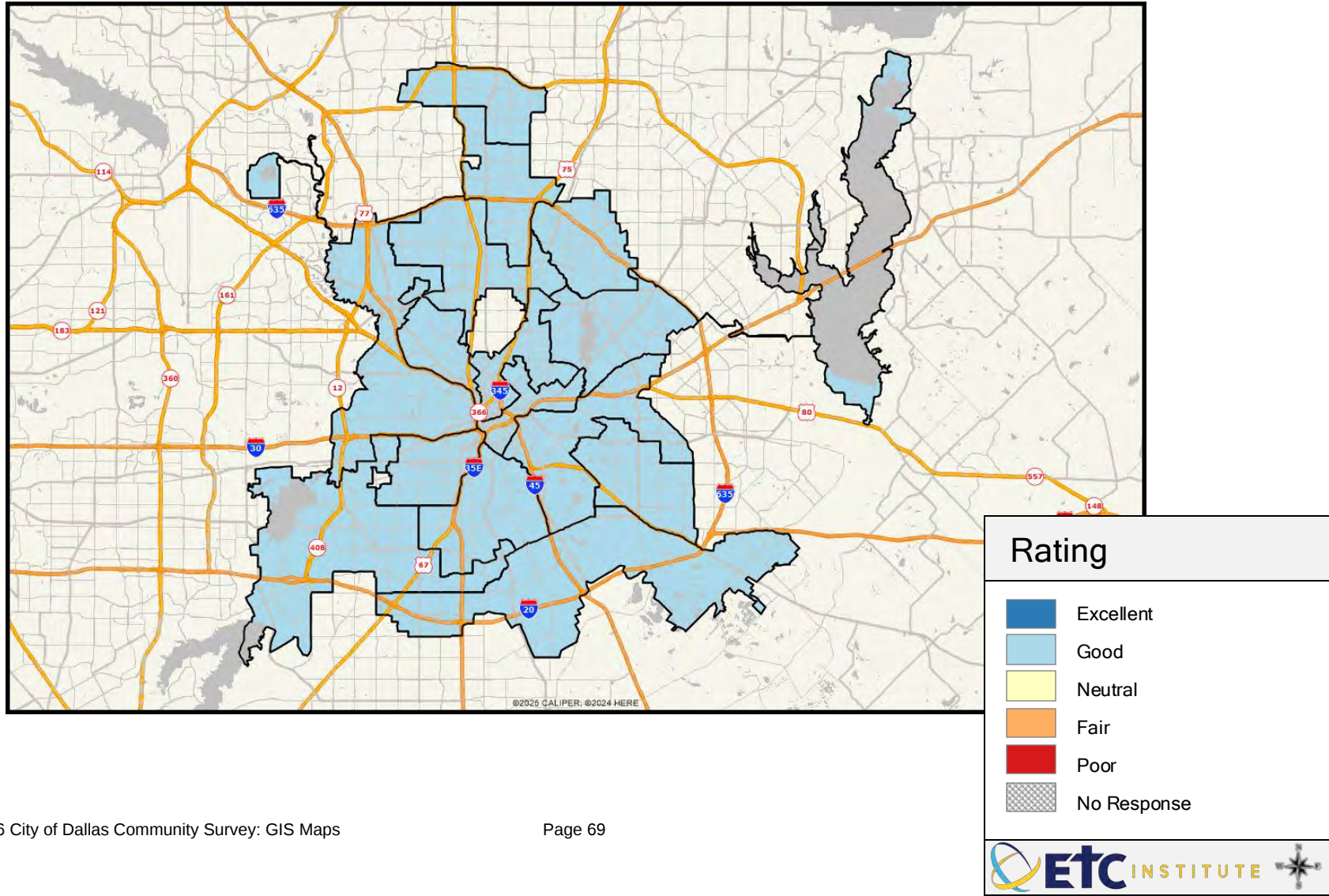
Q7a-09. Maintenance of infrastructure (e.g., city streets and sidewalks)

Mean: 2.30



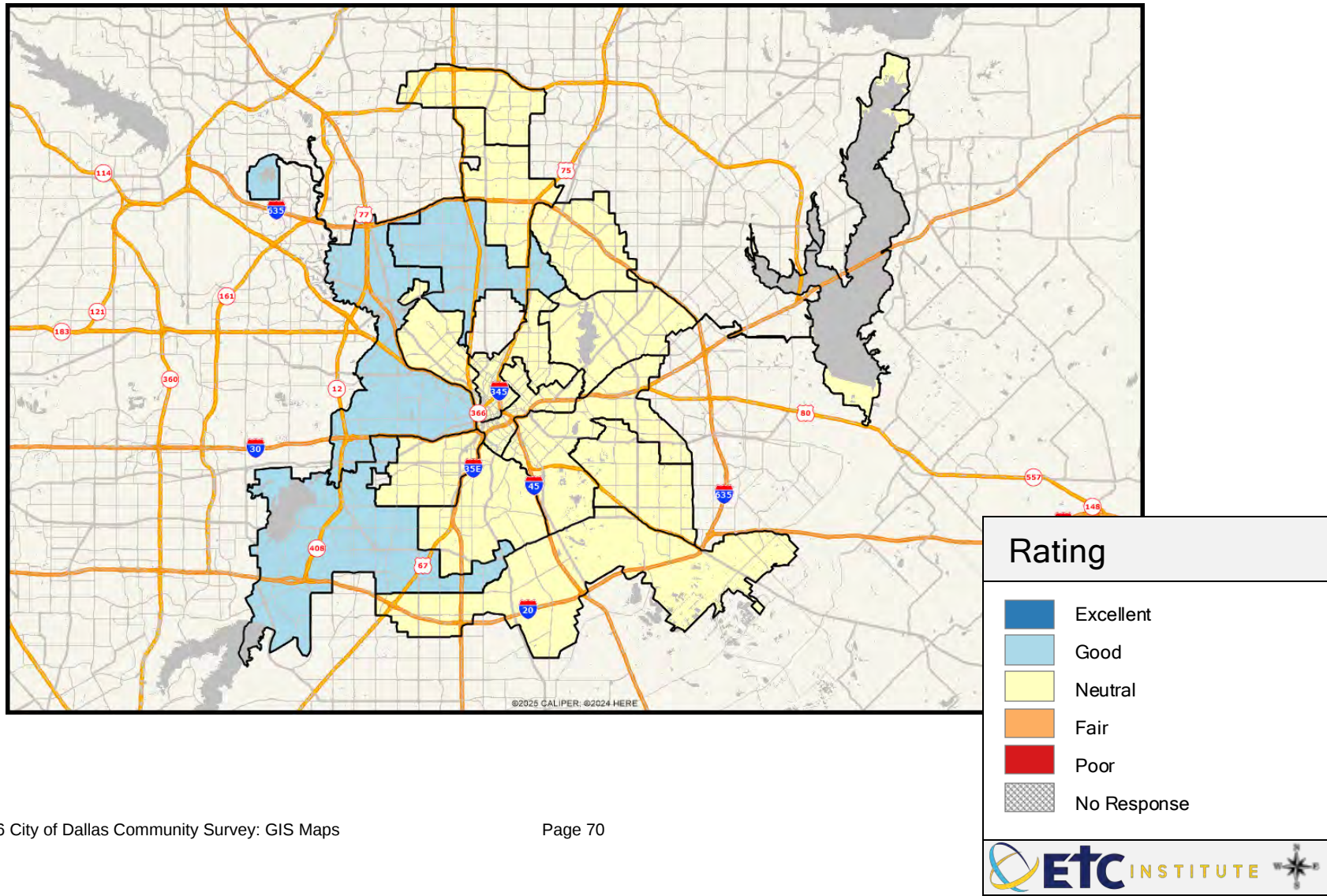
Q7a-10. Park and recreation system

Mean: 3.74



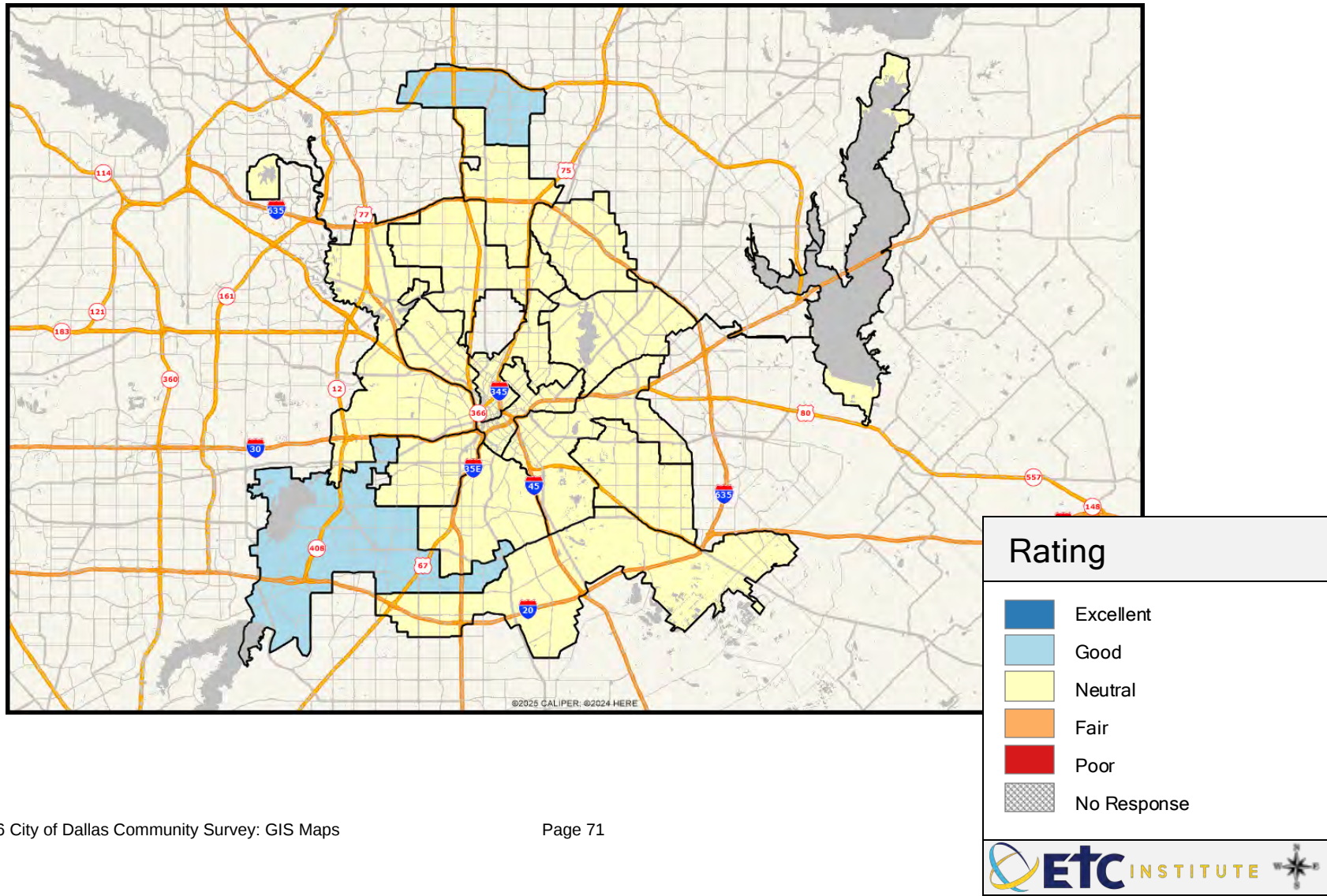
Q7a-11. Police services

Mean: 3.13



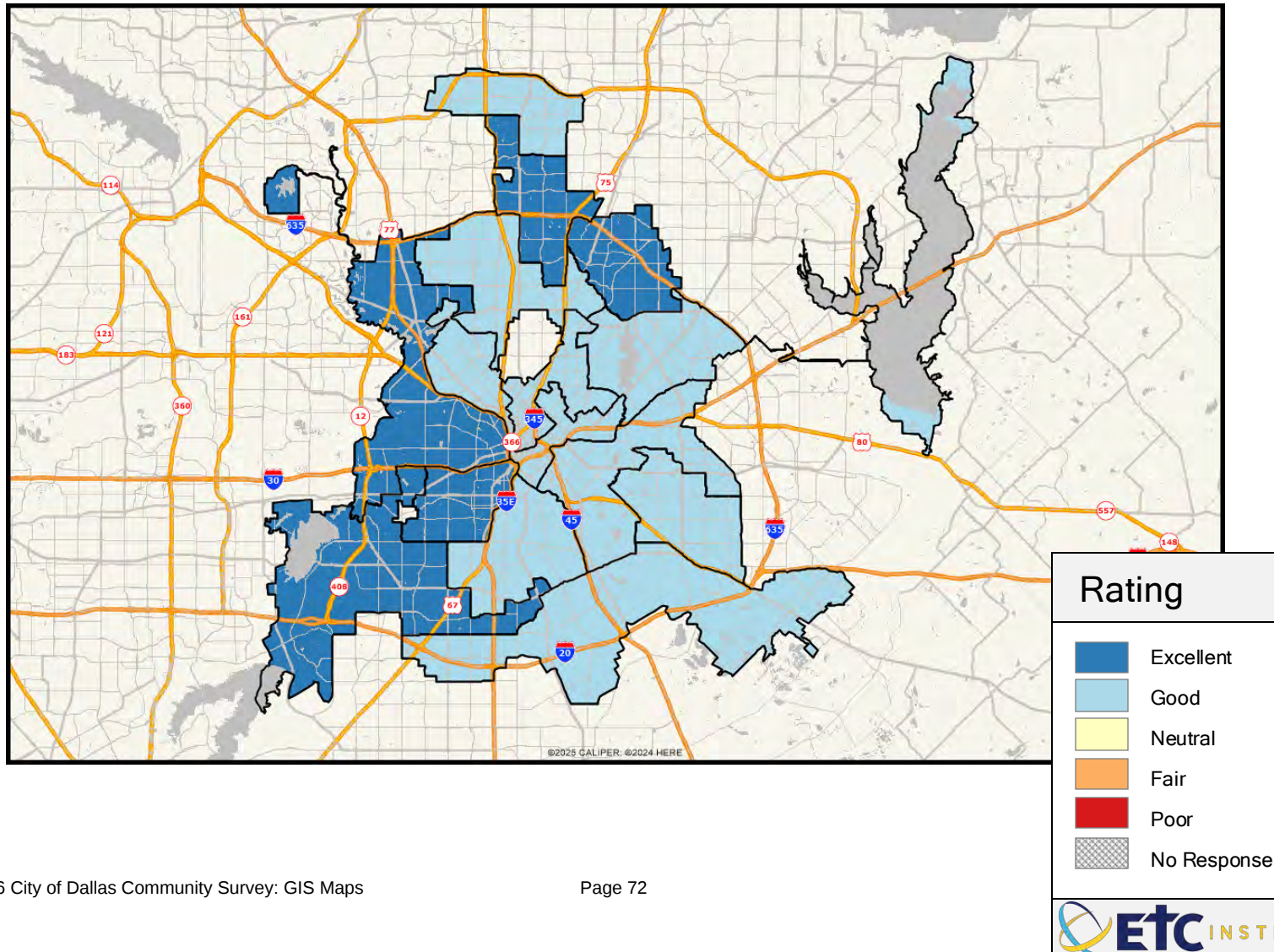
Q7a-12. Communication by the City

Mean: 3.17



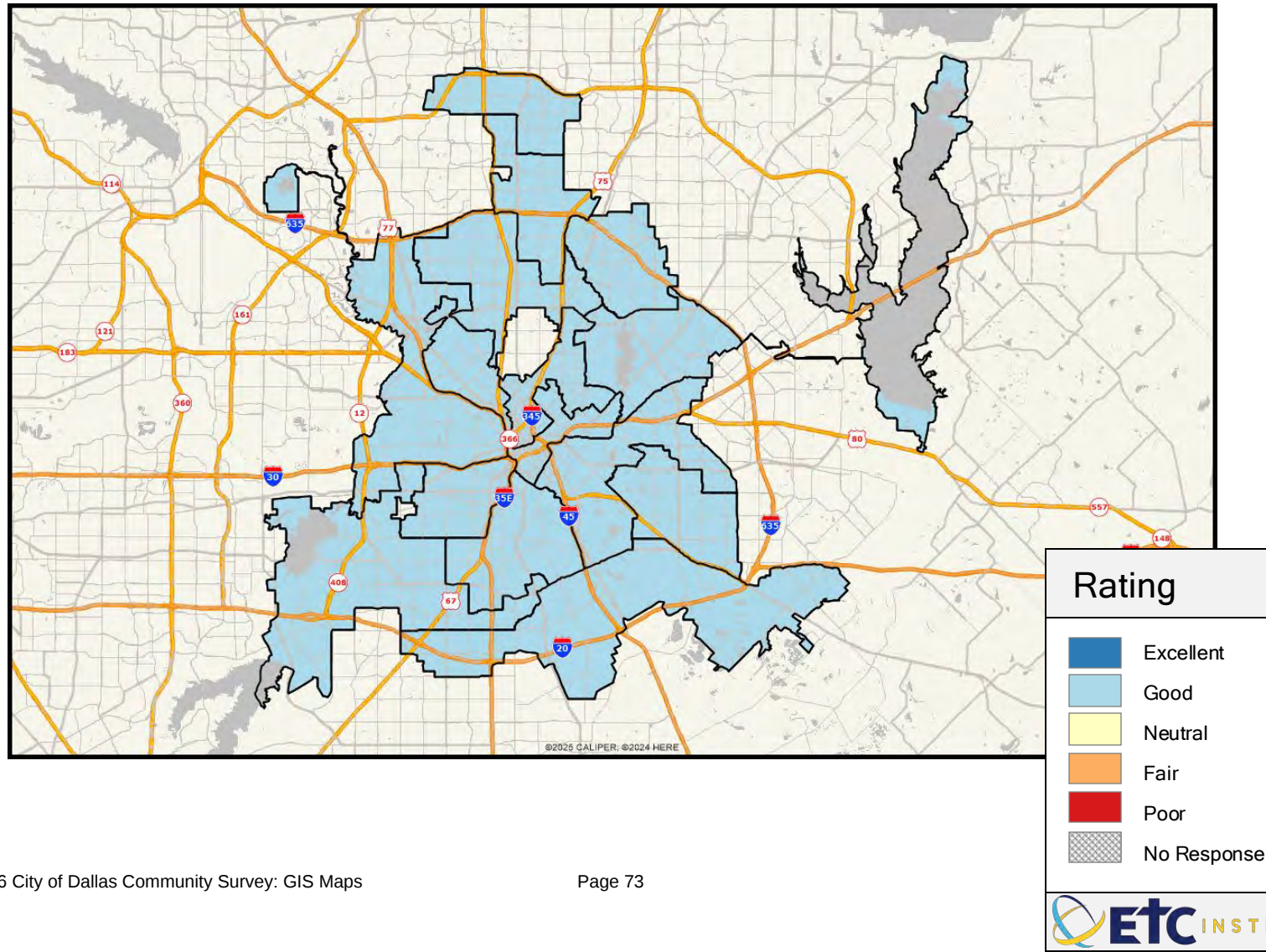
Q7a-13. Public library services

Mean: 4.18



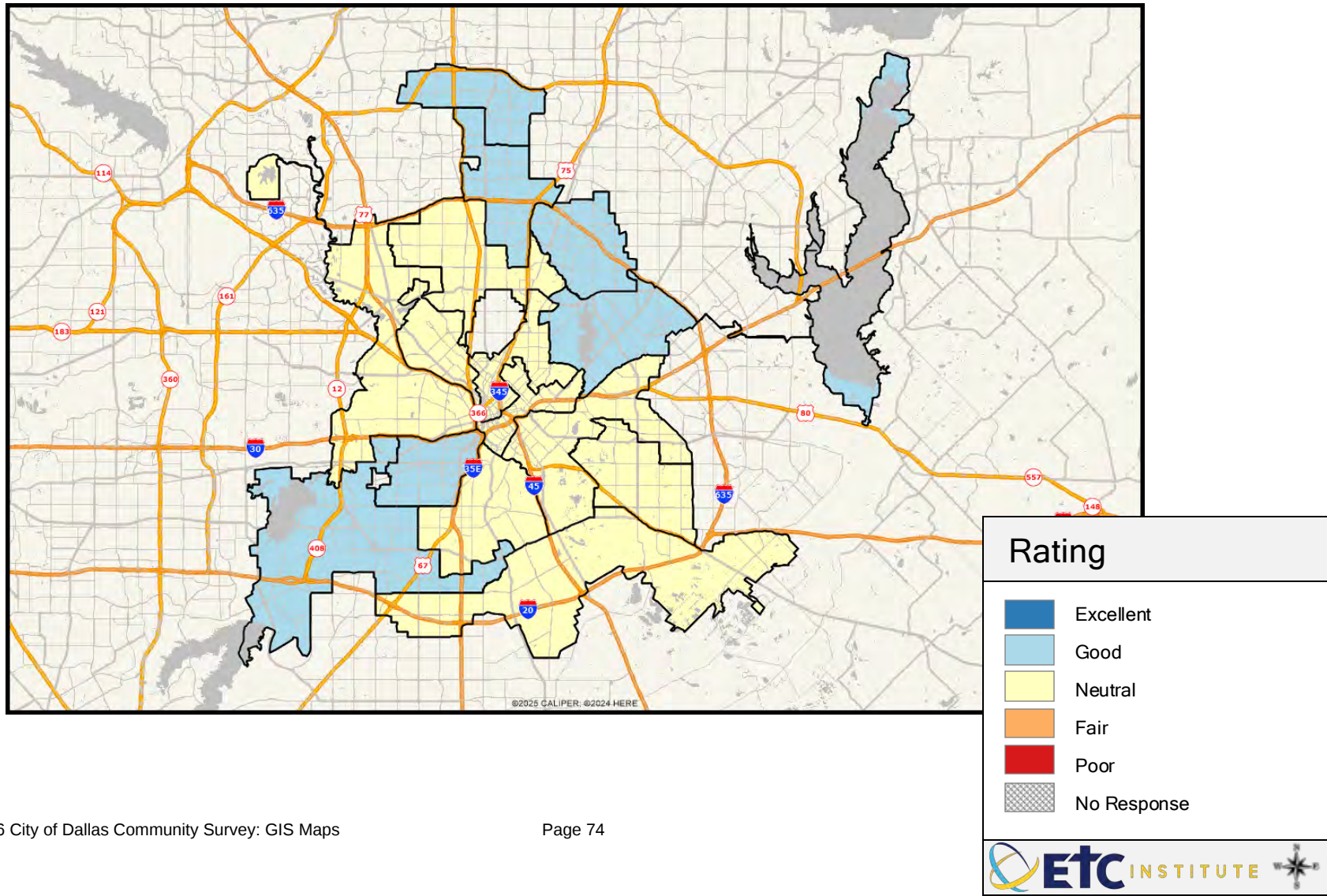
Q7a-14. Sewer services (e.g., sanitary sewer/wastewater)

Mean: 3.83



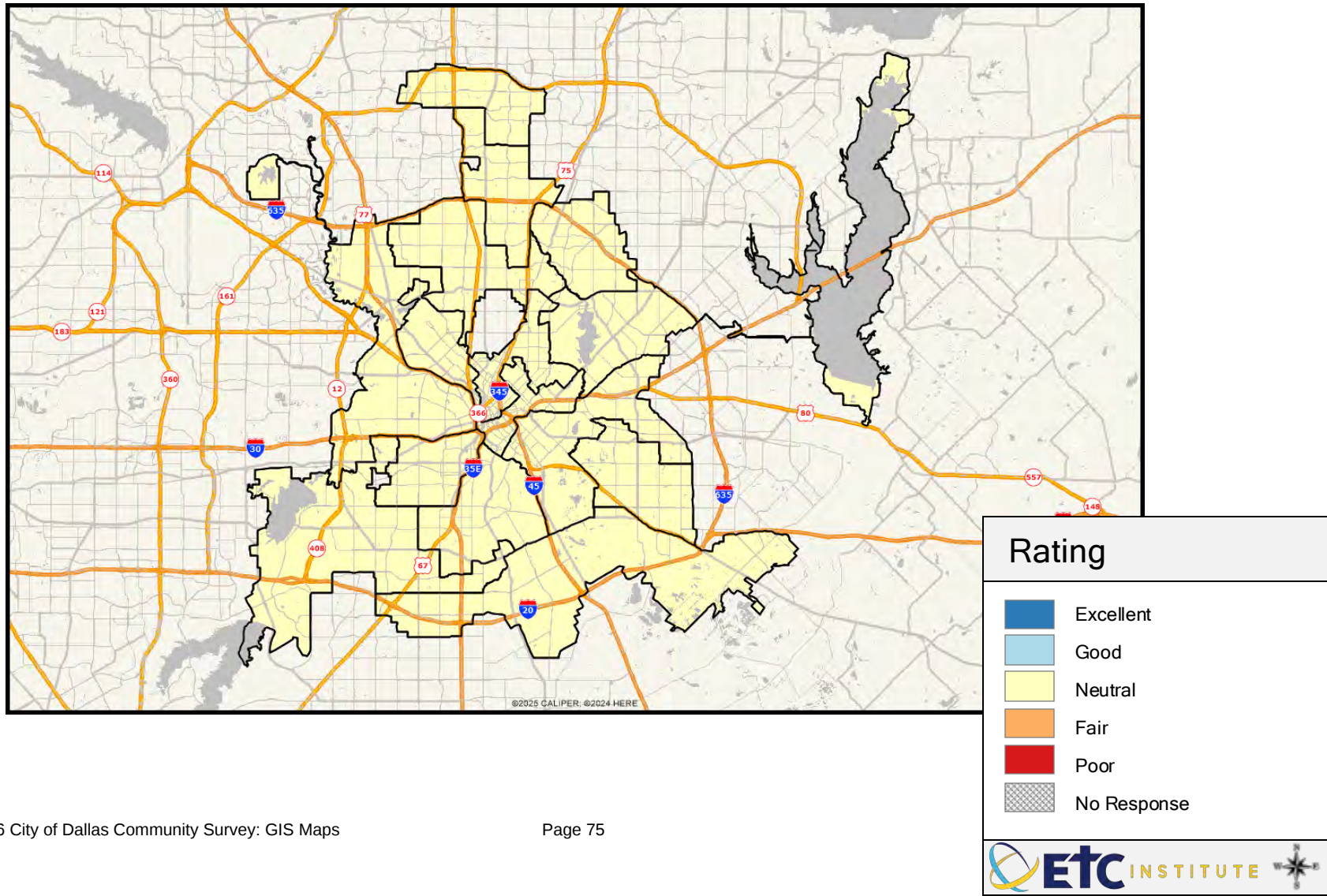
Q7a-15. Storm drainage

Mean: 3.38



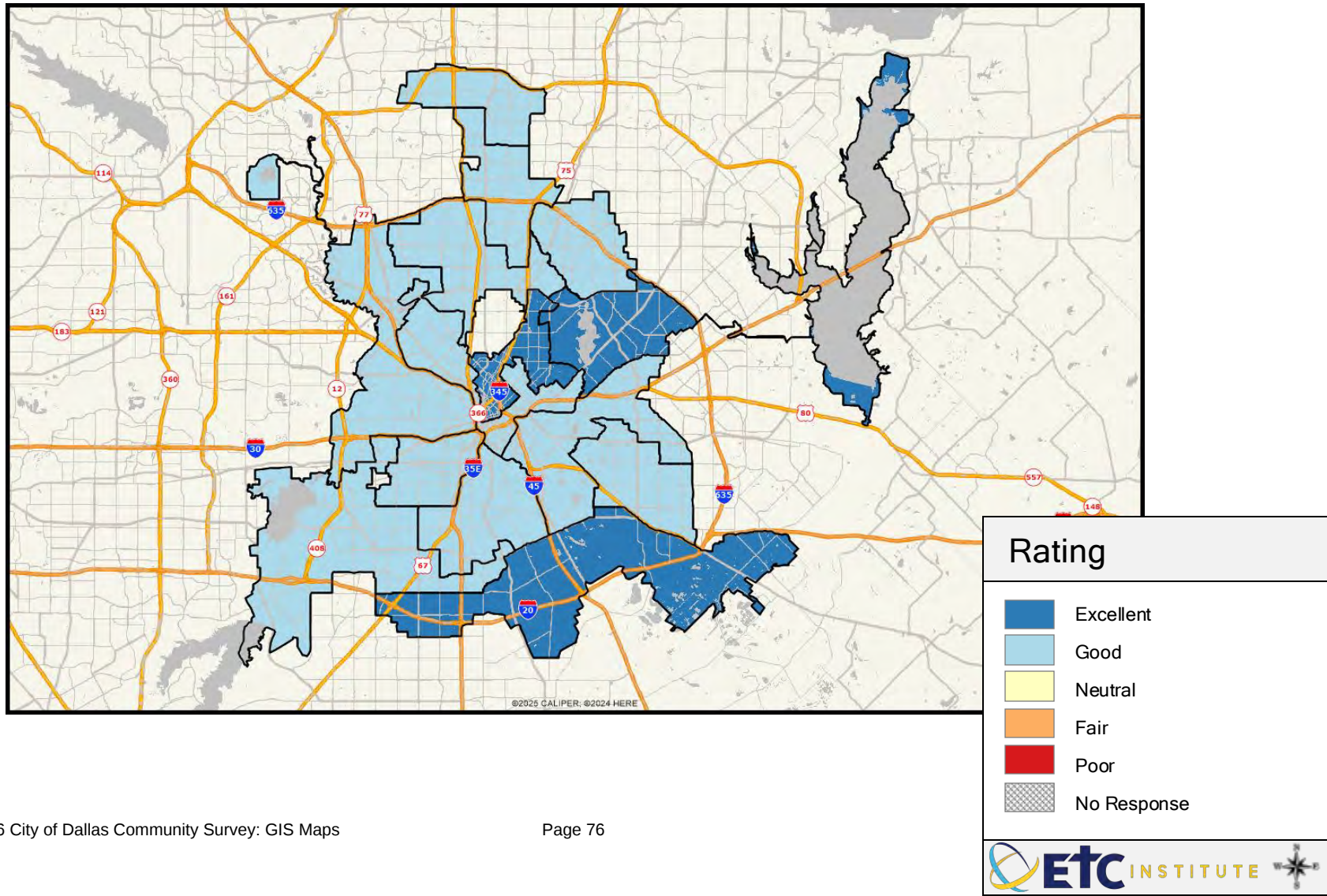
Q7a-16. Traffic management (traffic signals, traffic flow, signs, parking)

Mean: 2.86



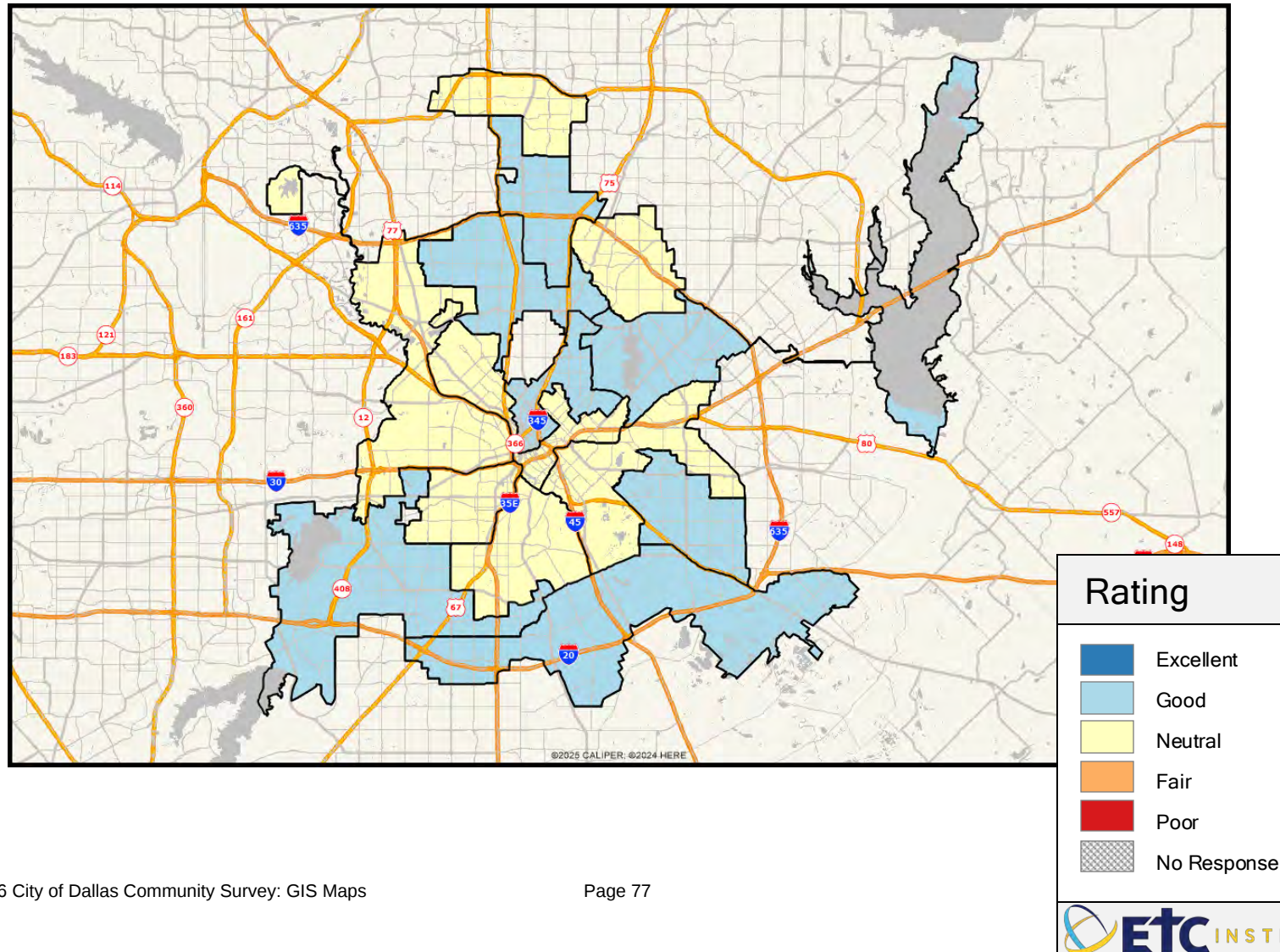
Q7a-17. Dallas Love Field Airport

Mean: 4.15



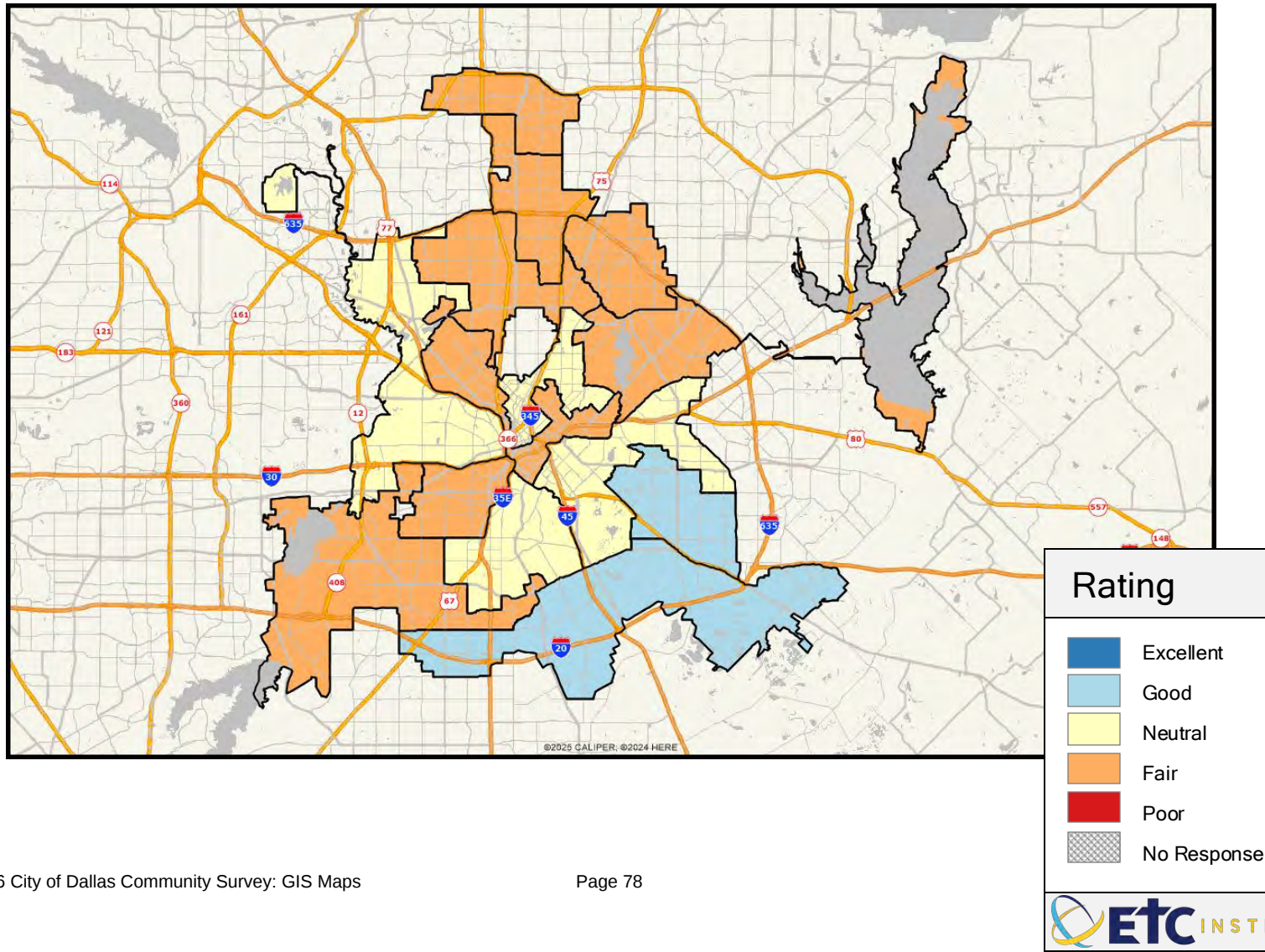
Q7a-18. Municipal court services (e.g., traffic and parking ticket processing, misdemeanor court cases, fine collection)

Mean: 3.44



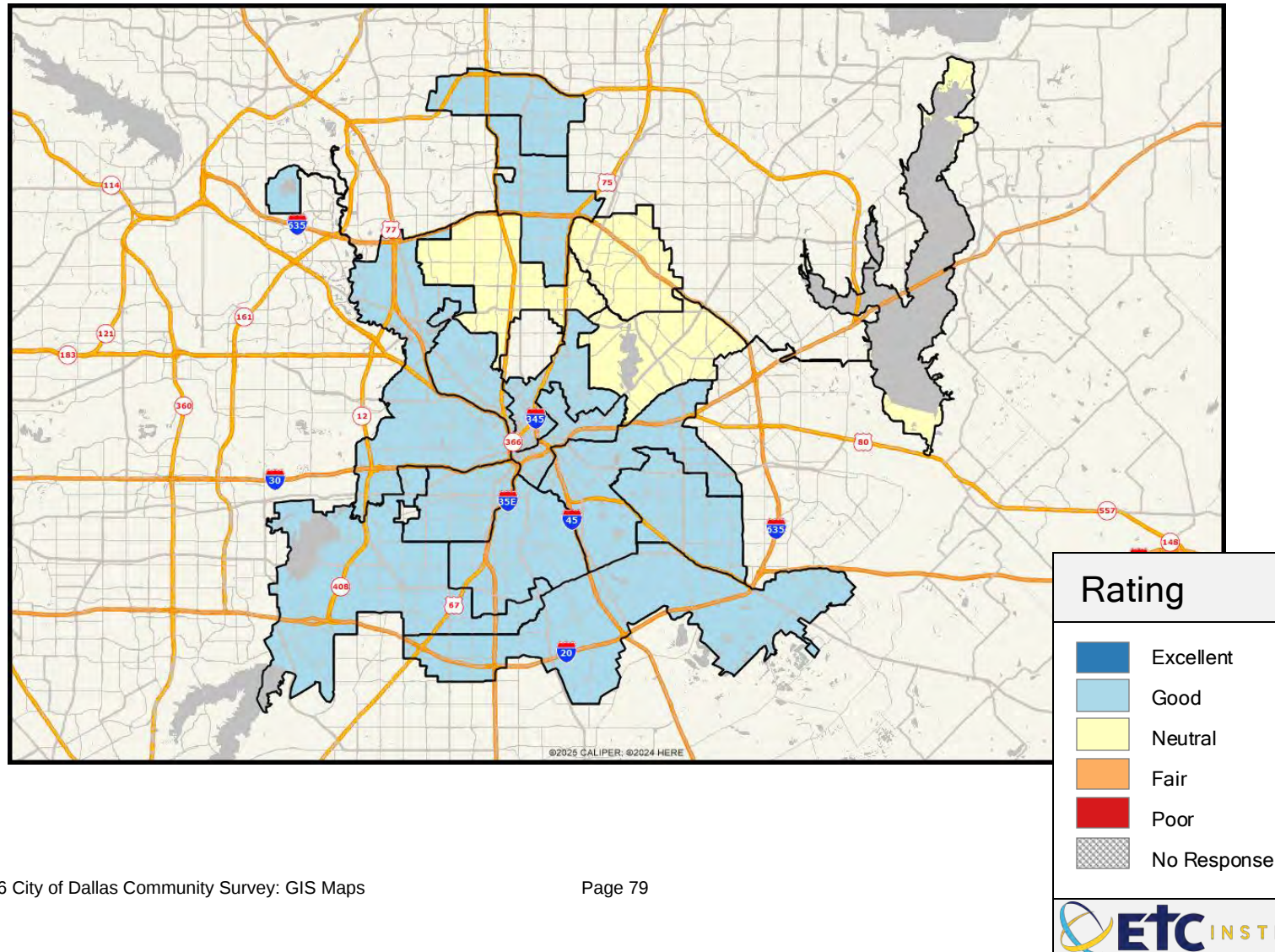
Q7a-19. Homeless Programs

Mean: 2.61



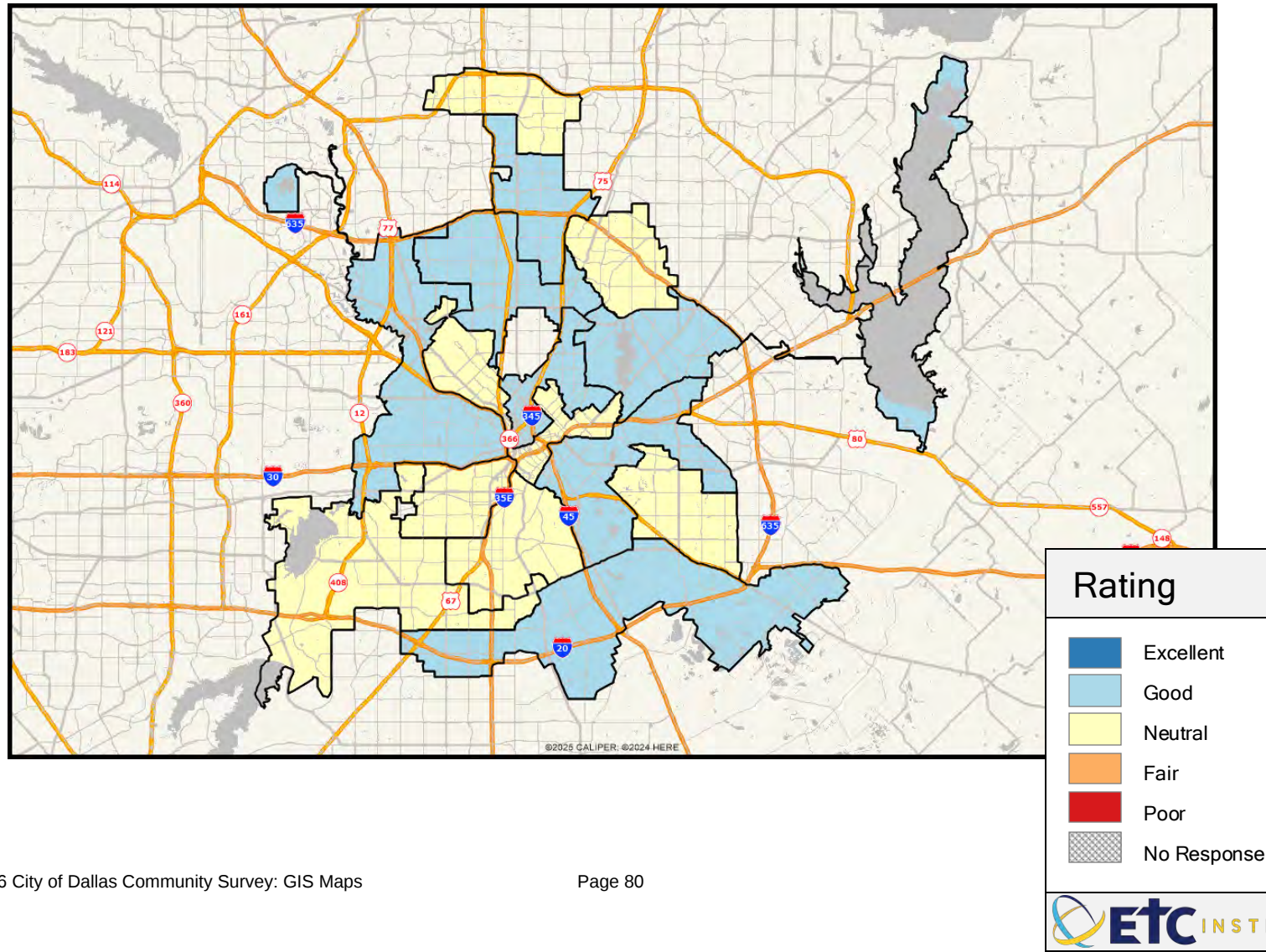
Q7a-20. Social services (community centers, child-care programs, youth programs, senior programs)

Mean: 3.59



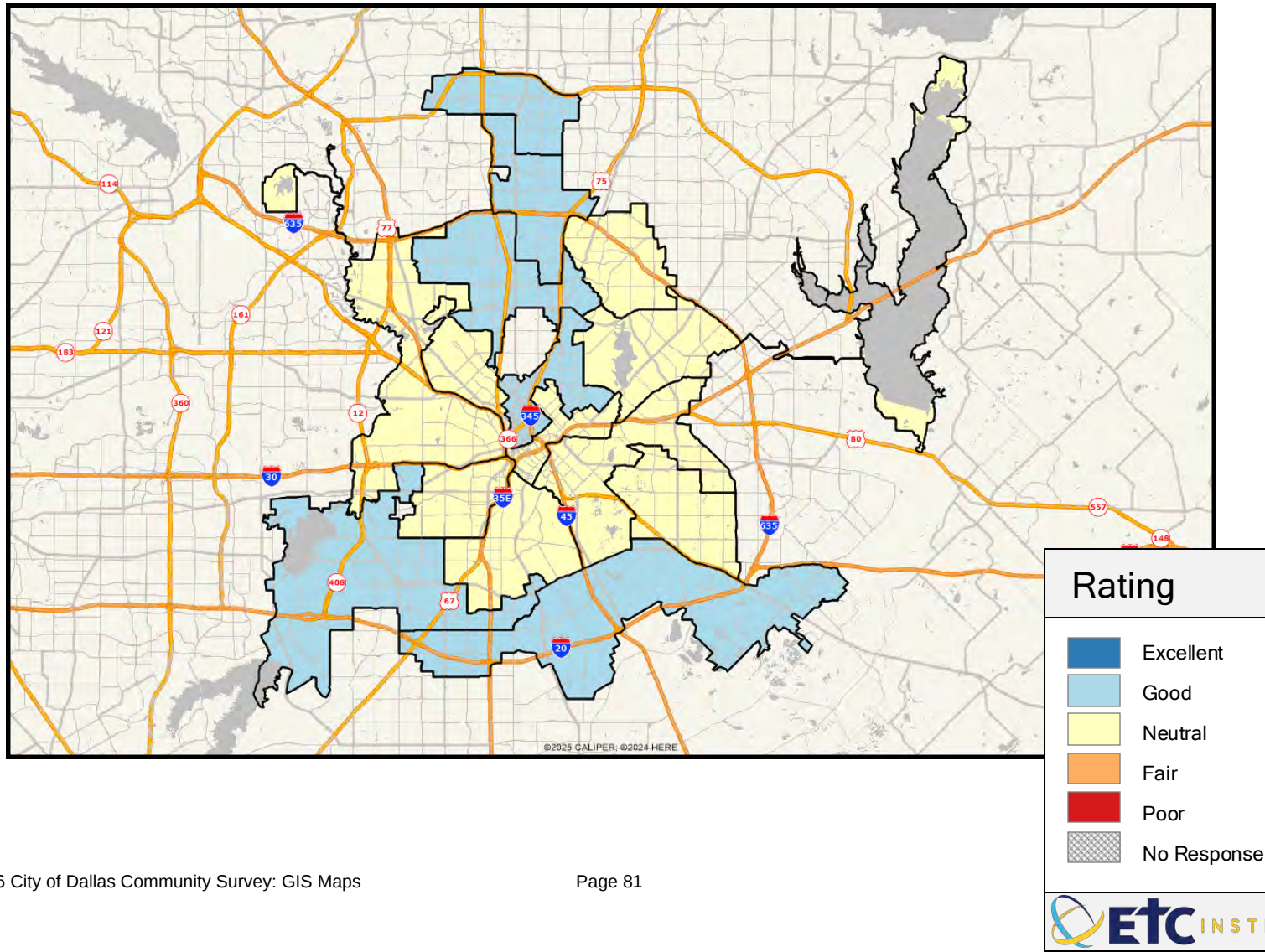
Q7a-21. 311/Service request process (call to report problem)

Mean: 3.41



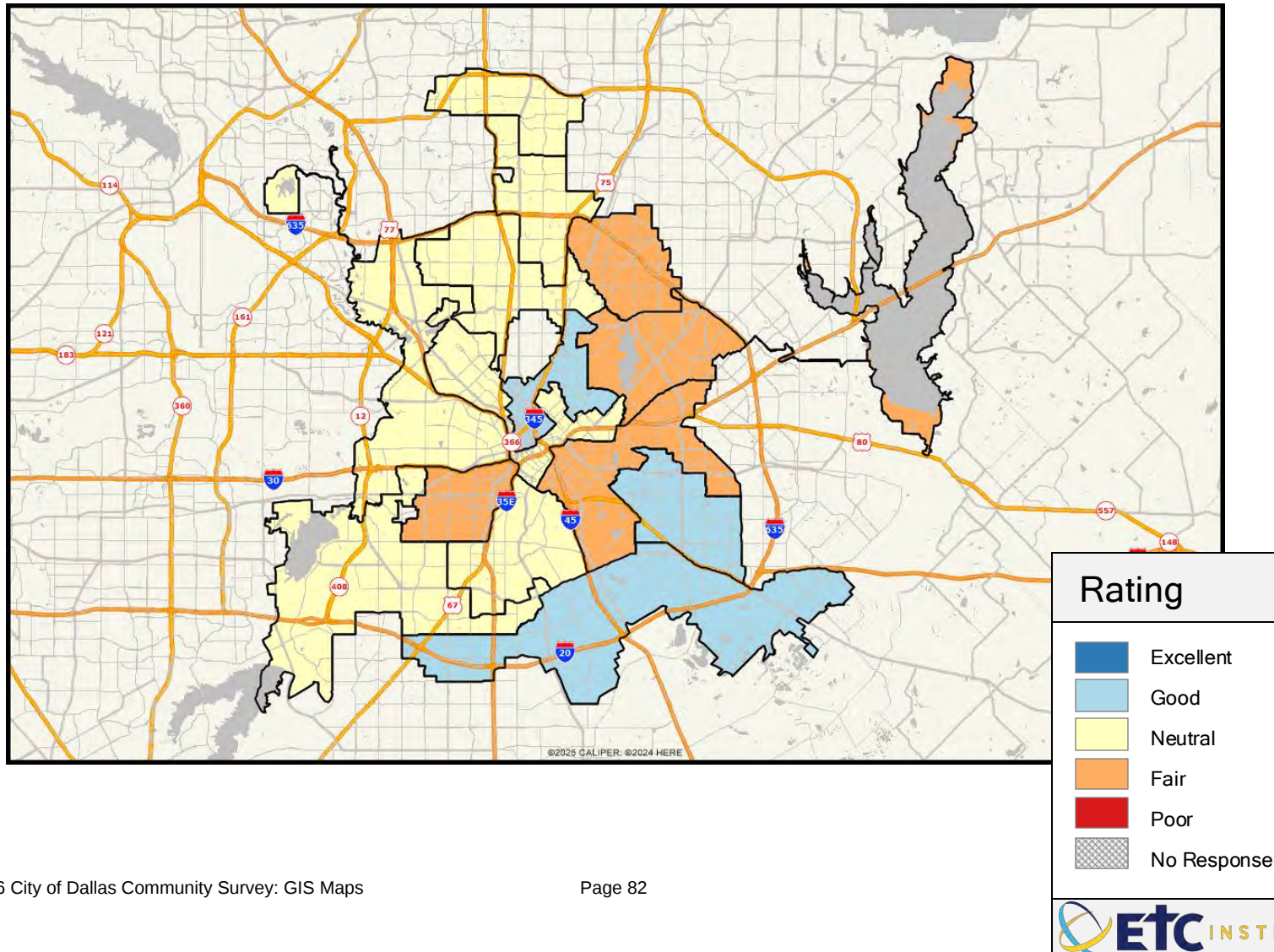
Q7a-22. Animal services (e.g., shelter, adoptions, animal control)

Mean: 3.35



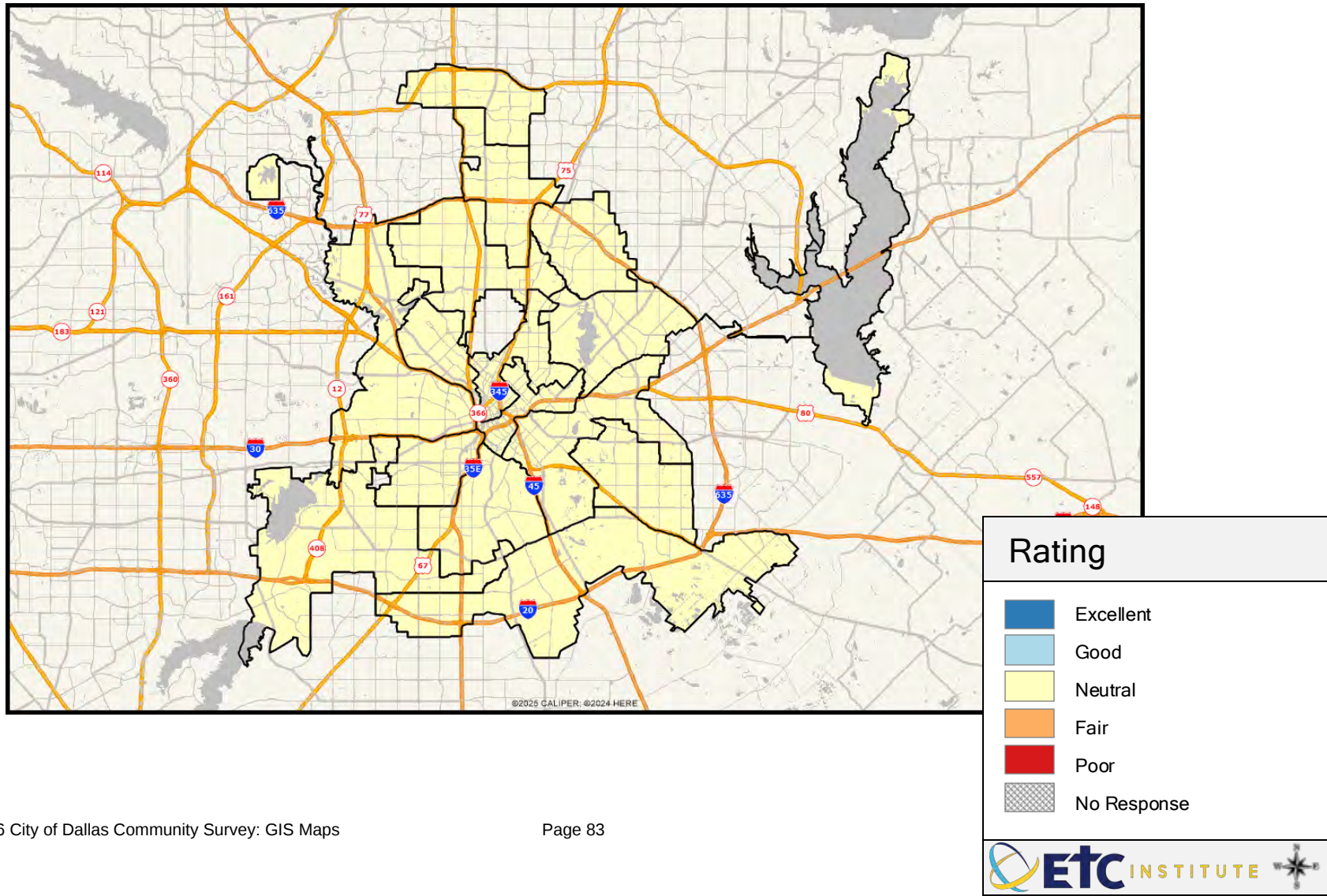
Q7a-23. Housing (affordable housing, housing assistance, housing counseling)

Mean: 3.08



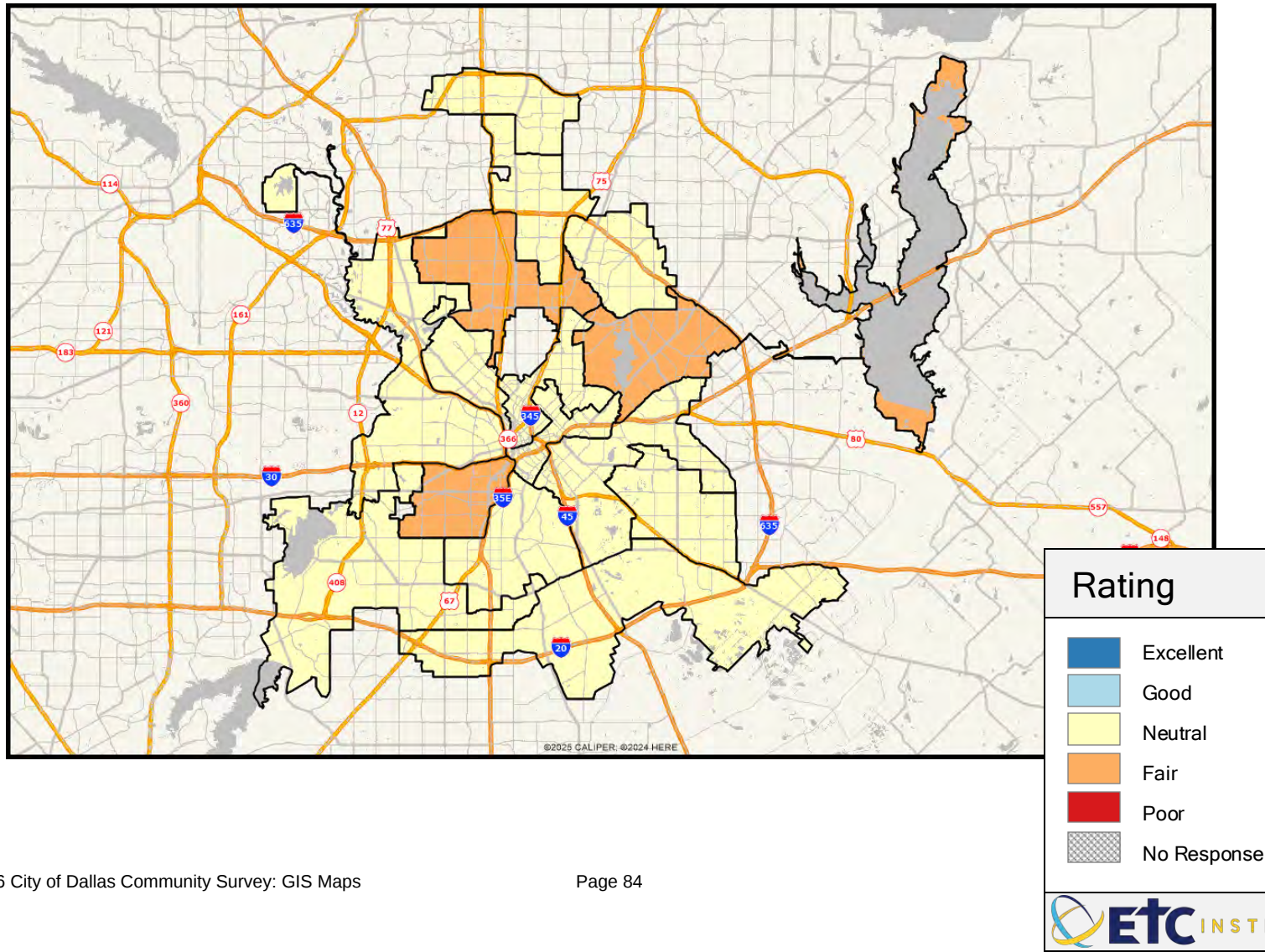
Q9-01. Visibility of police in commercial and retail areas

Mean: 3.07



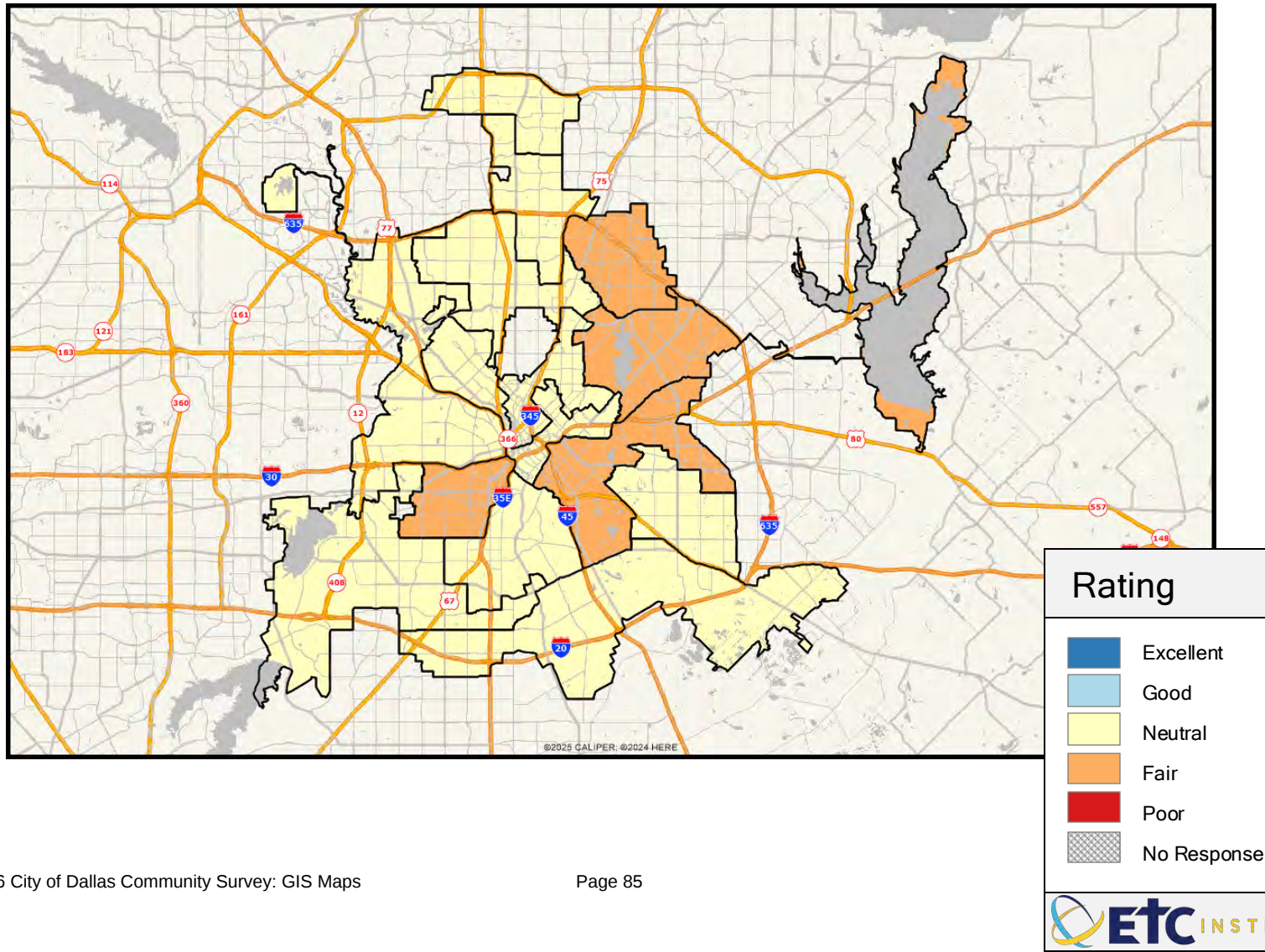
Q9-02. Traffic enforcement

Mean: 2.72



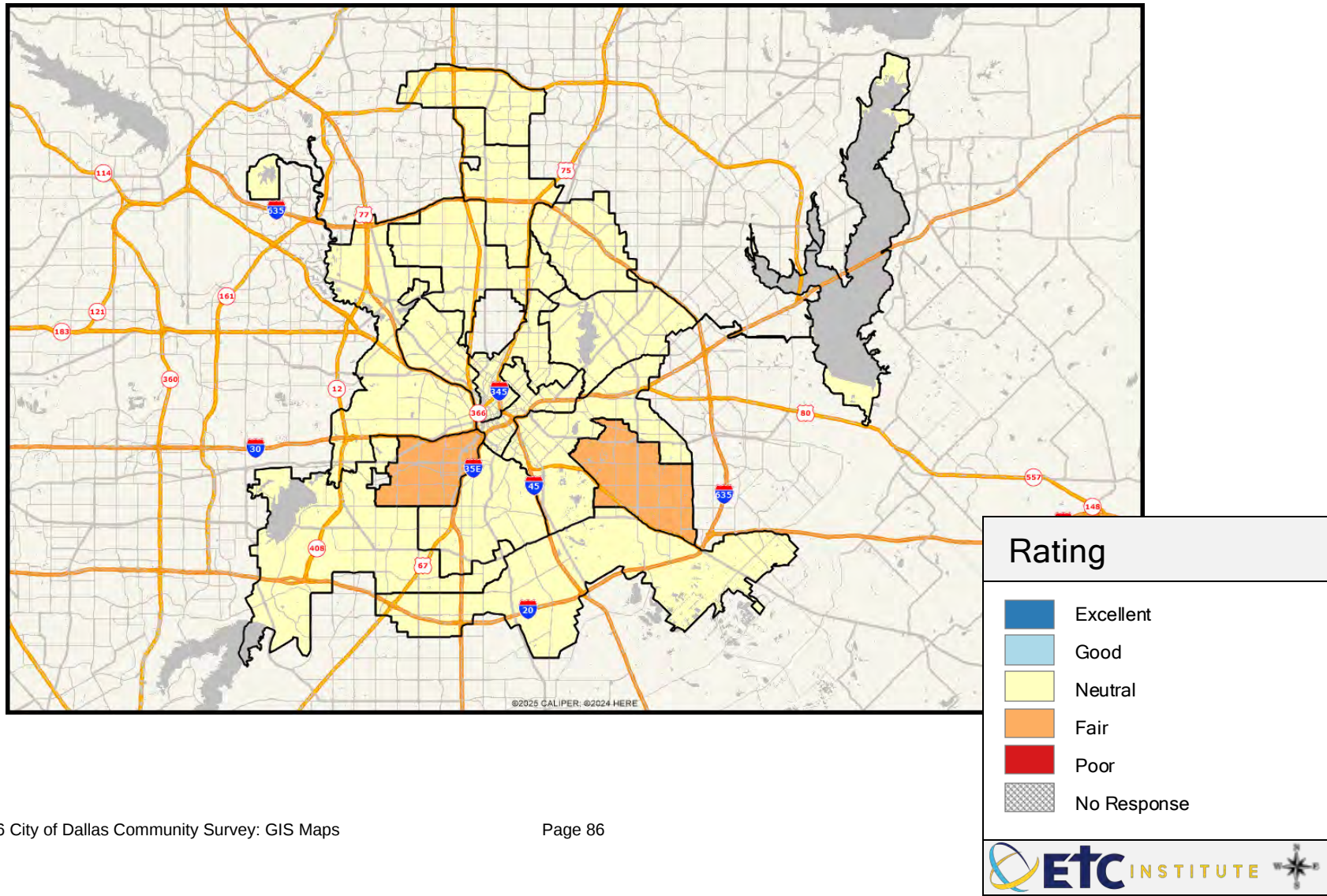
Q9-03. Visibility of police in neighborhoods

Mean: 2.66



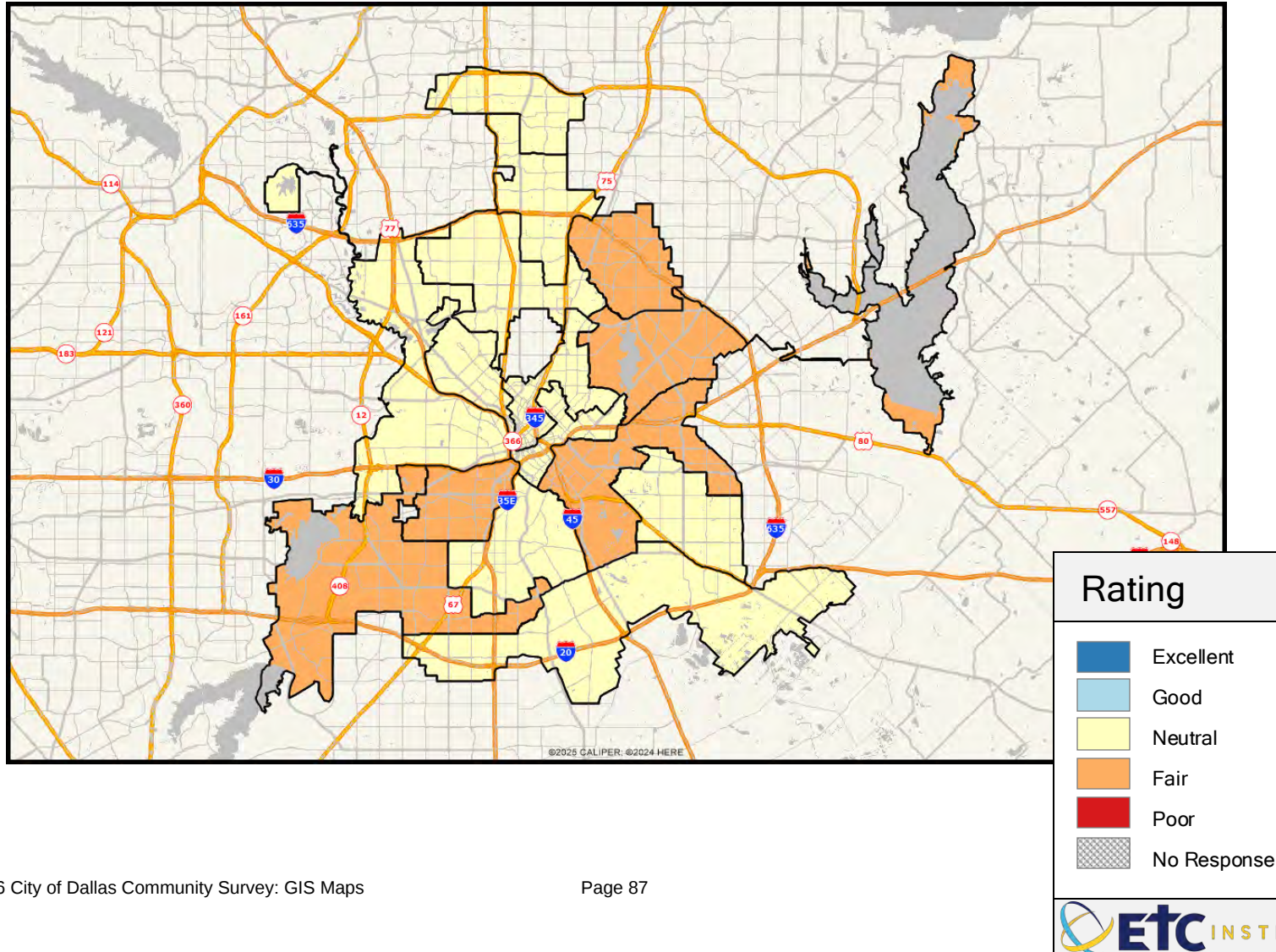
Q9-04. Efforts by police to effectively deal with problems in your neighborhood

Mean: 2.97



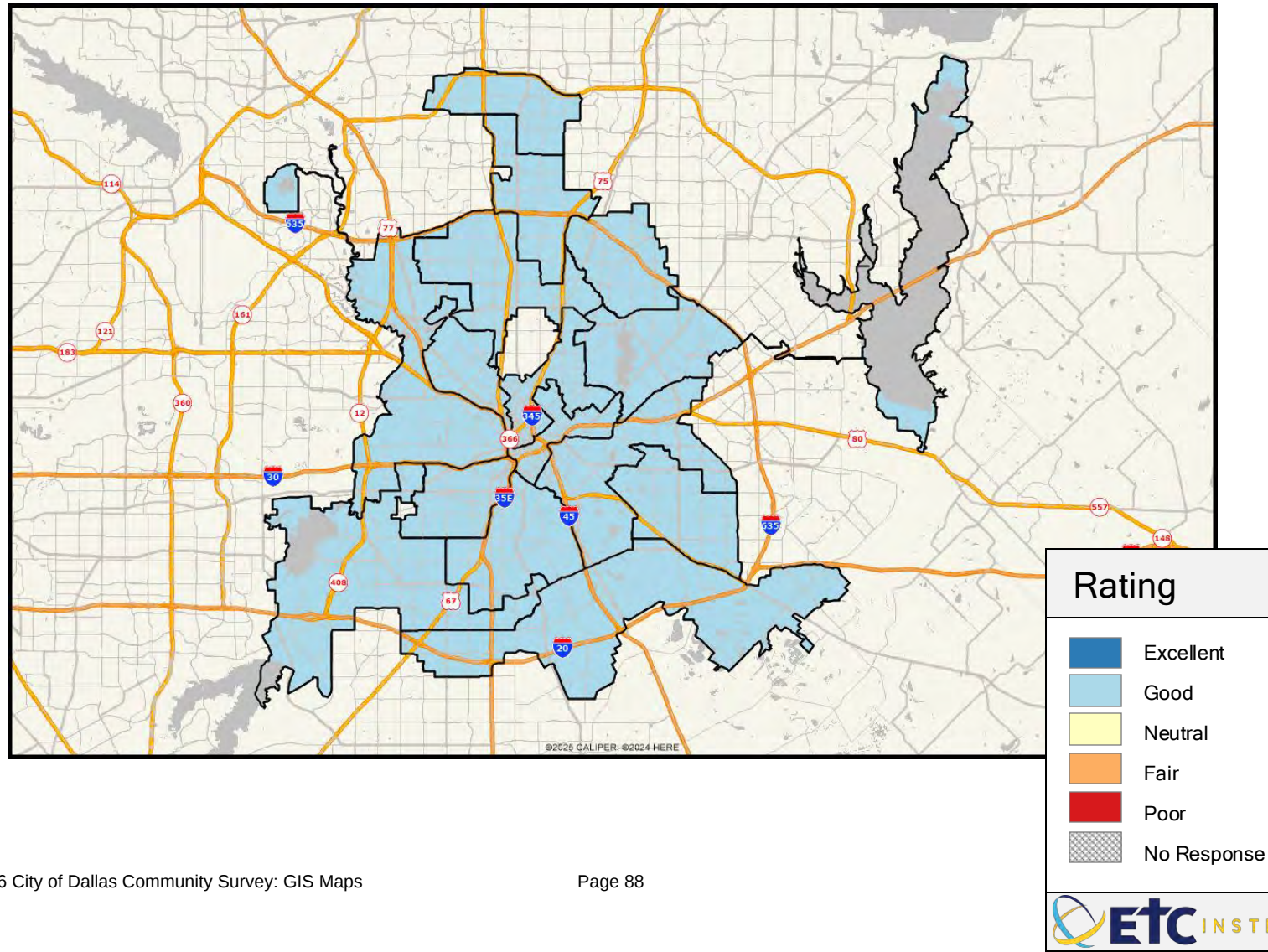
Q9-05. Response time of police to emergency calls

Mean: 2.76



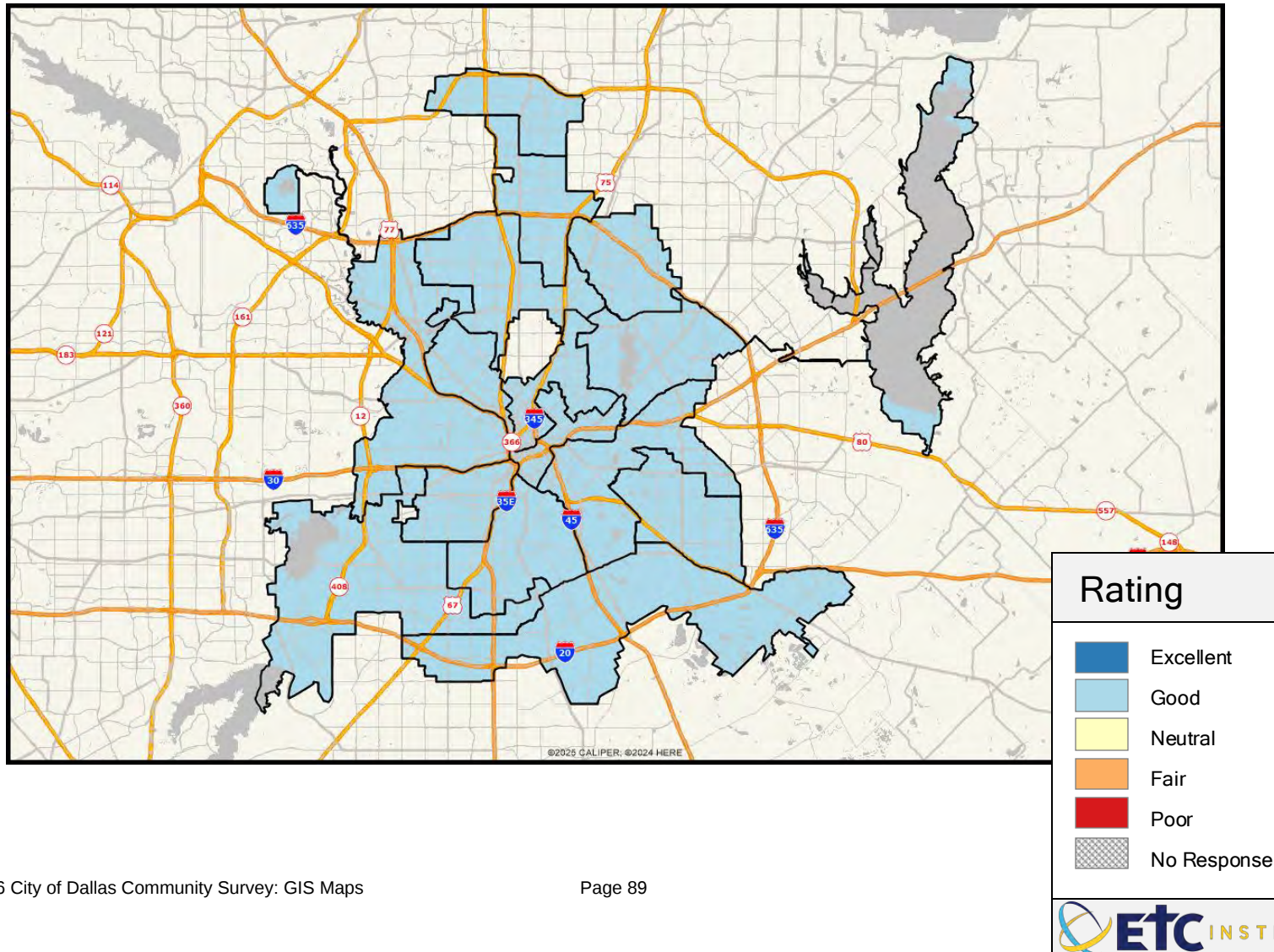
Q9-06. Response time of fire department to structure fires

Mean: 3.82



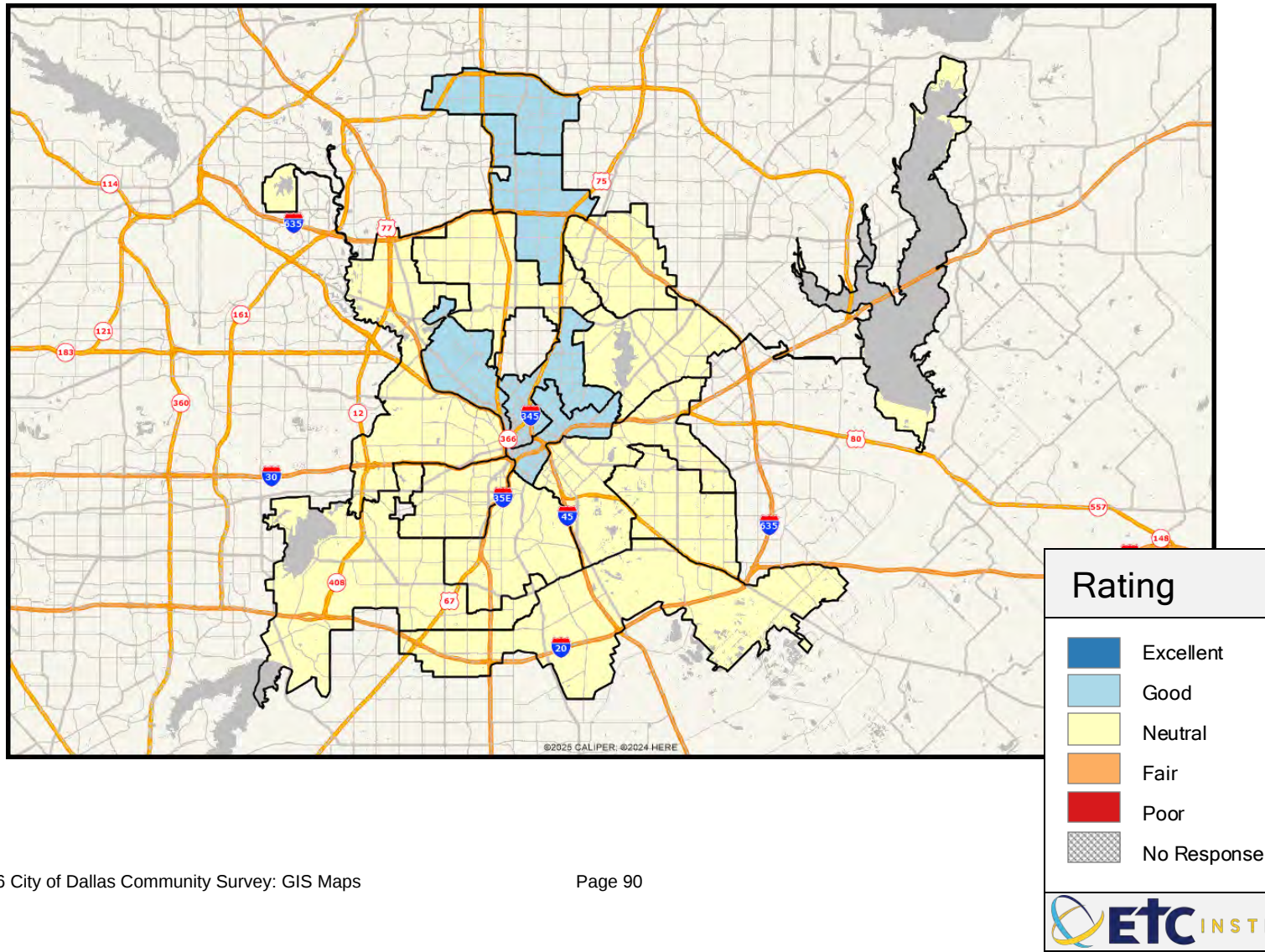
Q9-07. Response time of fire department to medical emergencies

Mean: 3.89



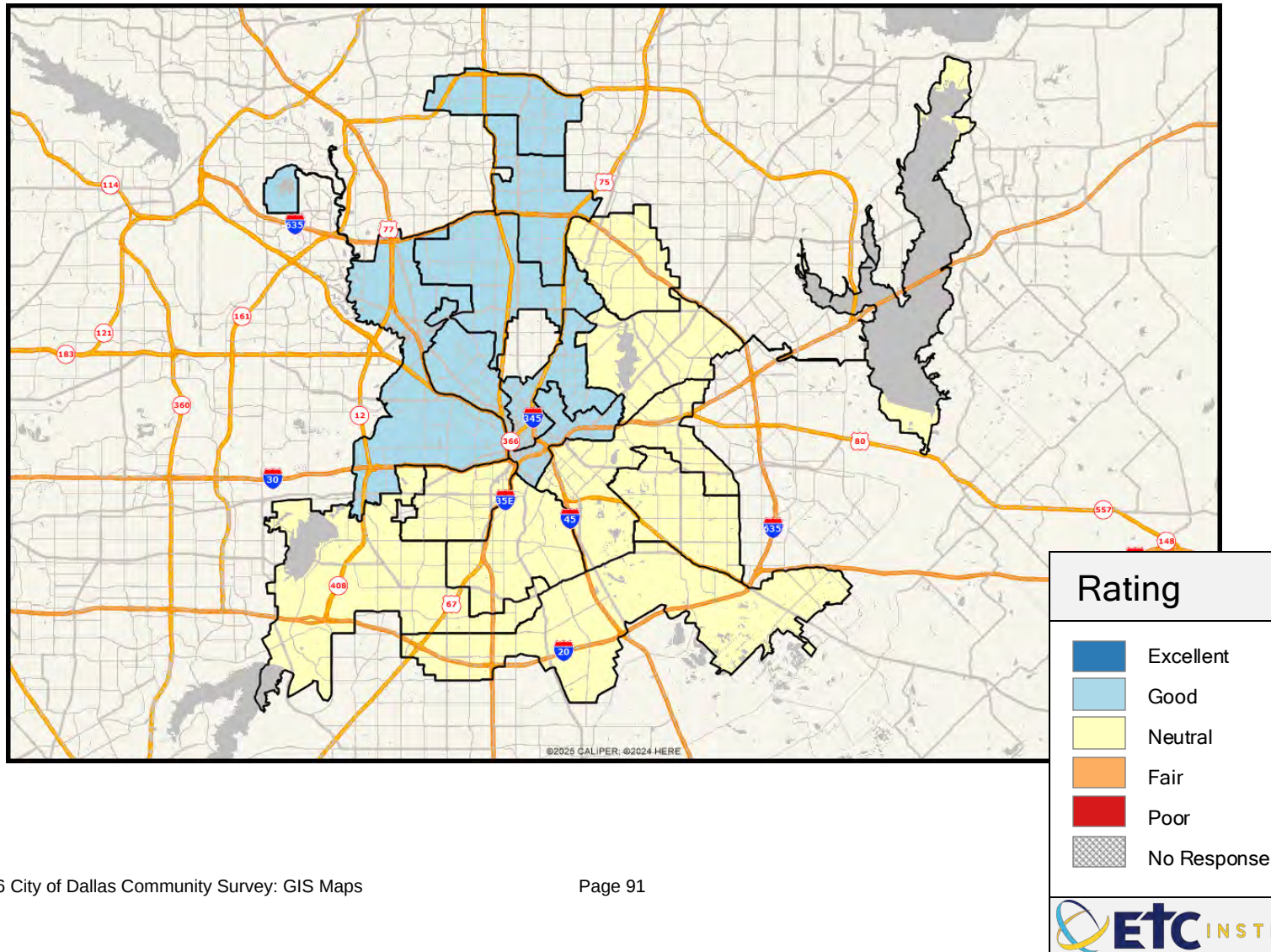
Q9-08. Fire prevention and education

Mean: 3.32



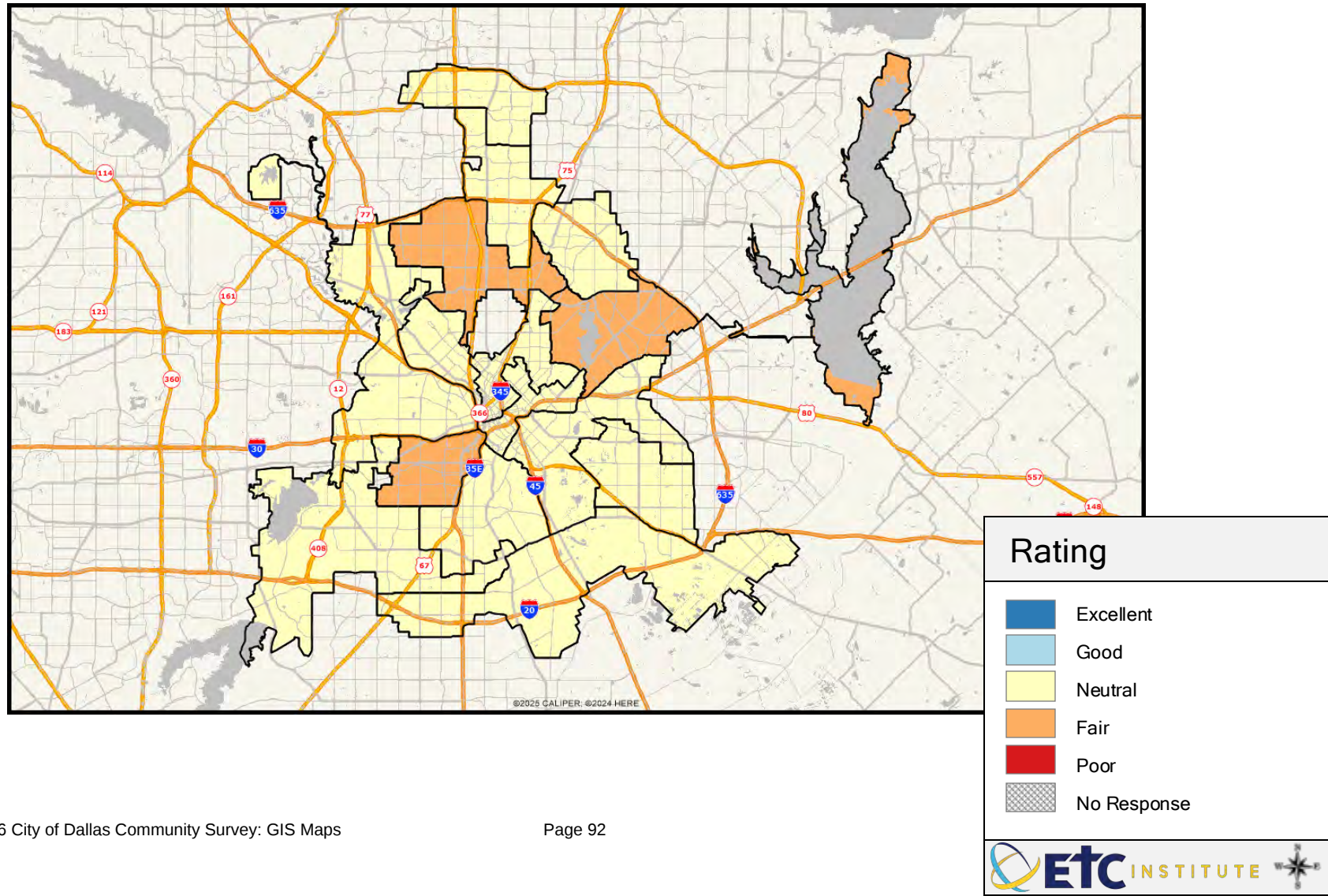
Q9-09. Prevention programs for youth (PALS, after-school programming, etc.)

Mean: 3.30



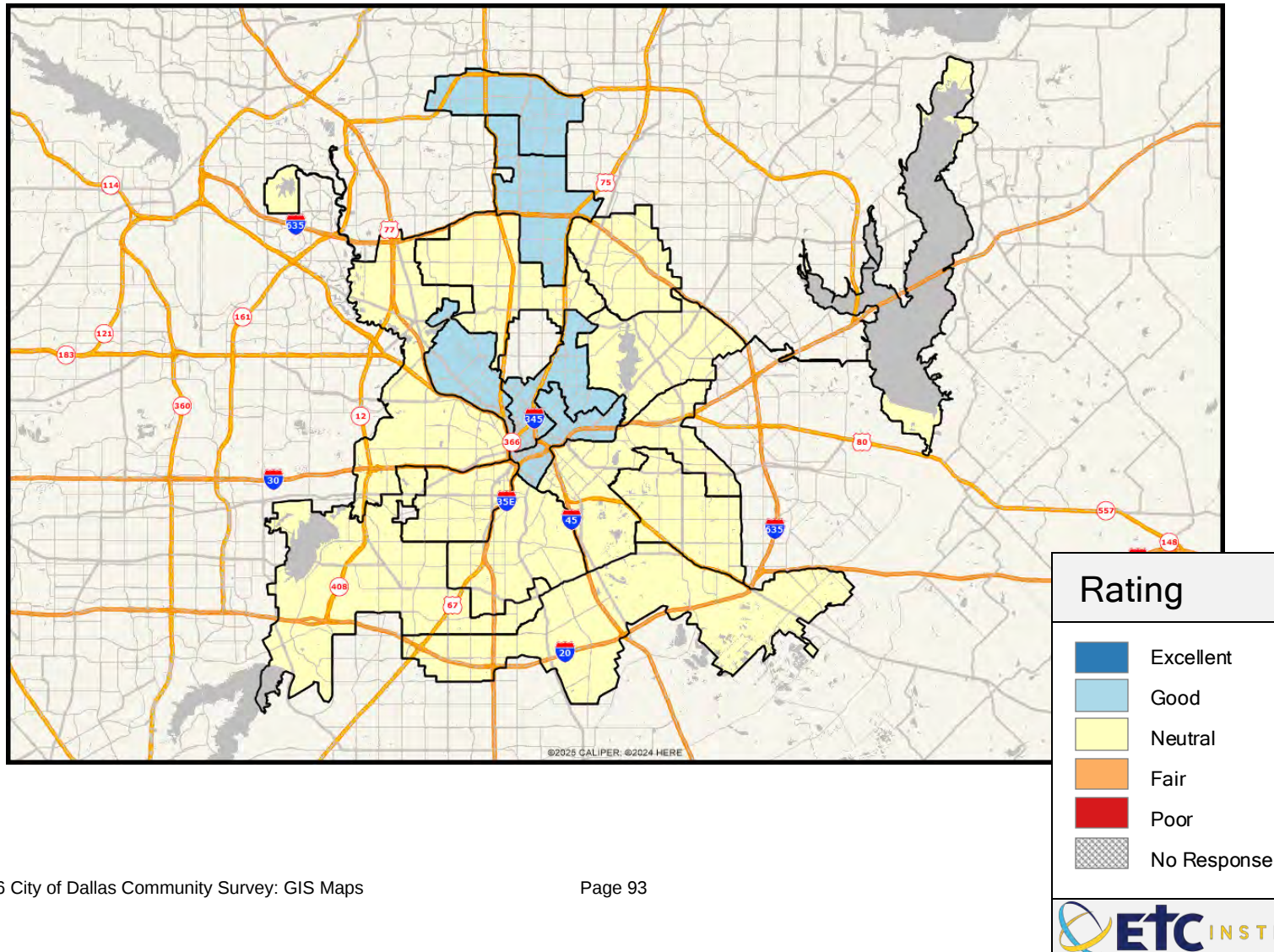
Q9-10. Mental health programs (programs that divert police and EMS calls for services)

Mean: 2.84



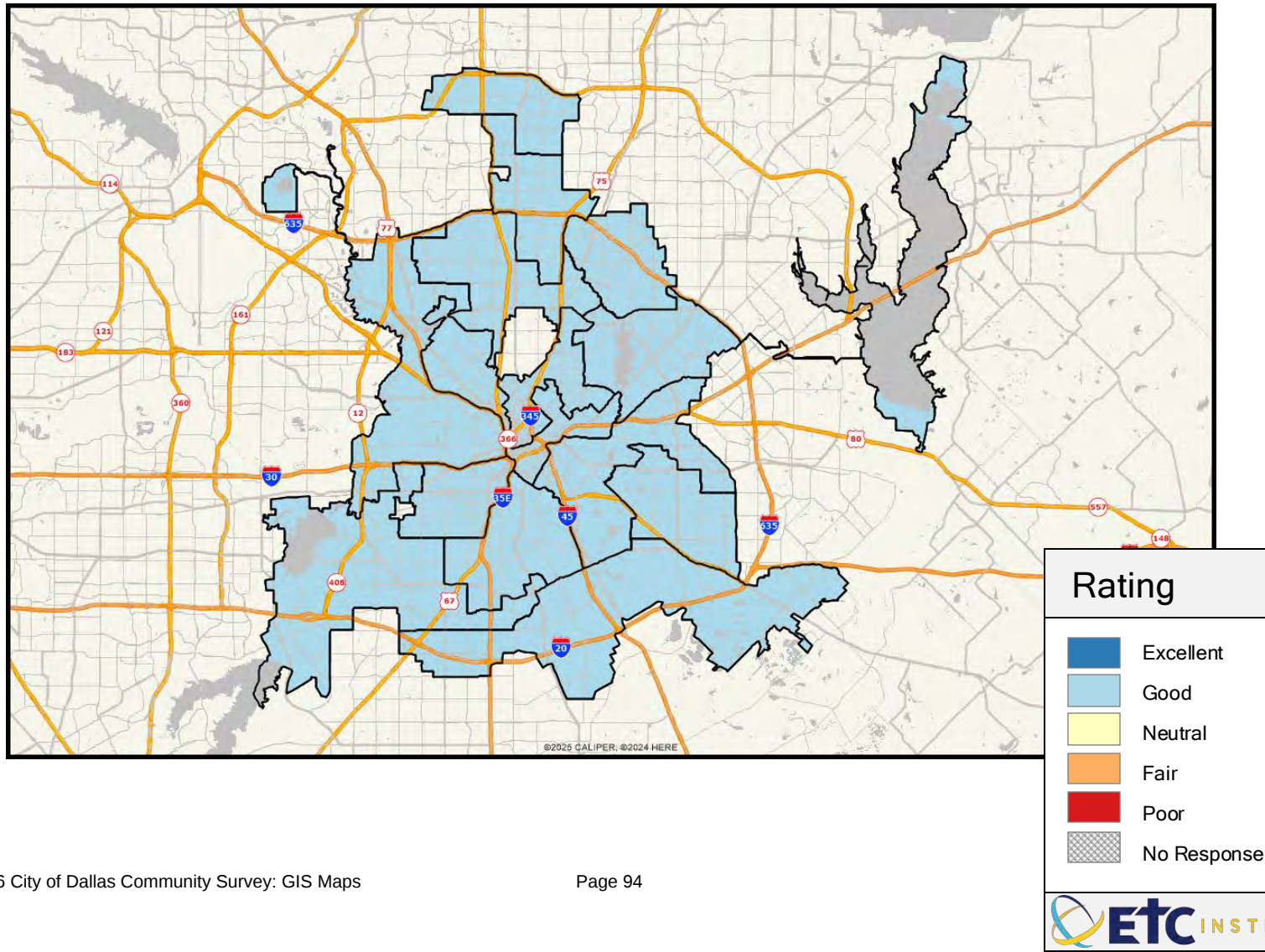
Q9-11. Quality of volunteer disaster response programs (Community Emergency Response Team)

Mean: 3.30



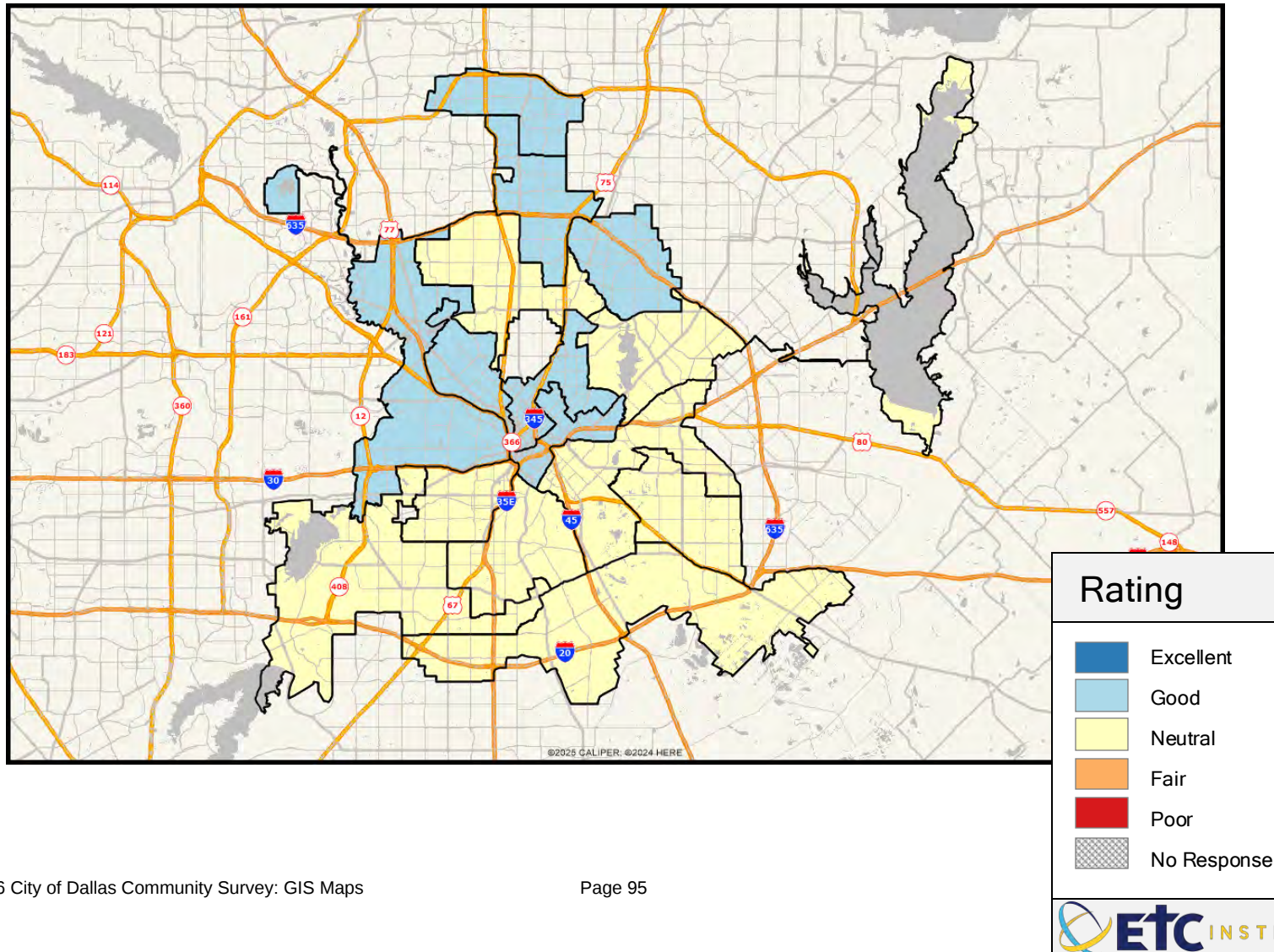
Q11-01. City parks (appearance, quality, amenities)

Mean: 3.59



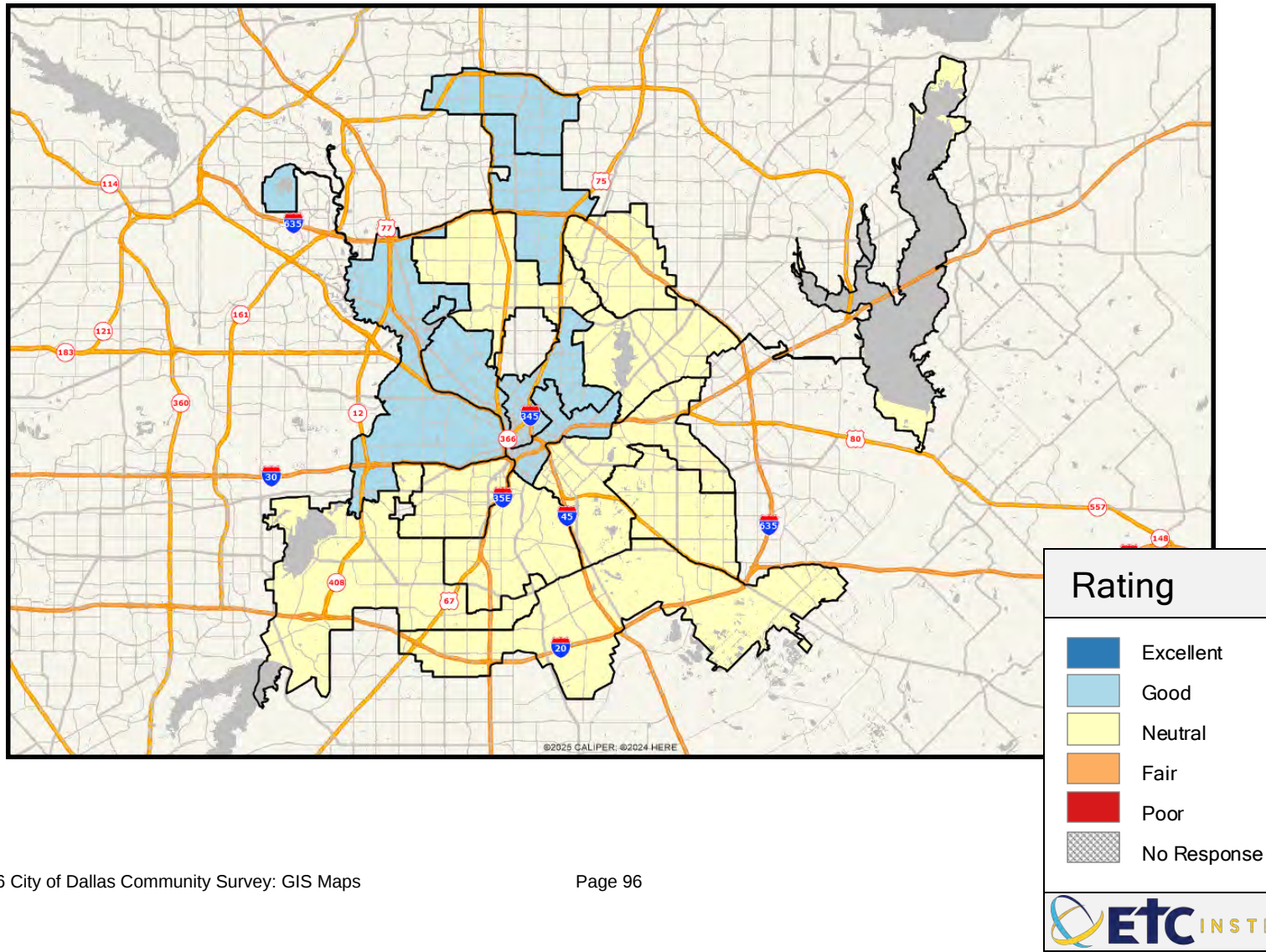
Q11-02. Recreation programs or classes (classes offered, activities, resources)

Mean: 3.37



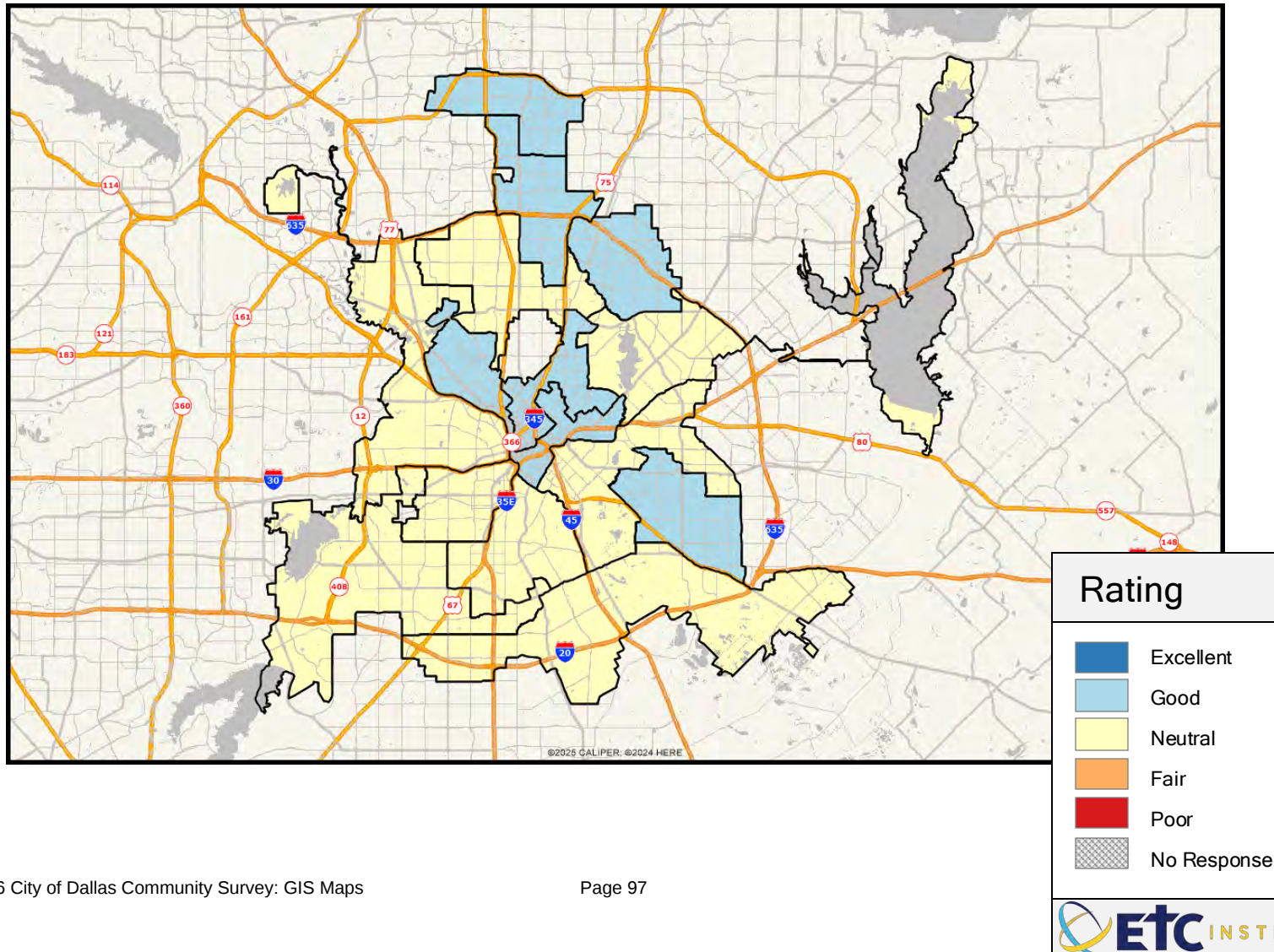
Q11-03. Range/variety of recreation programs and classes

Mean: 3.31



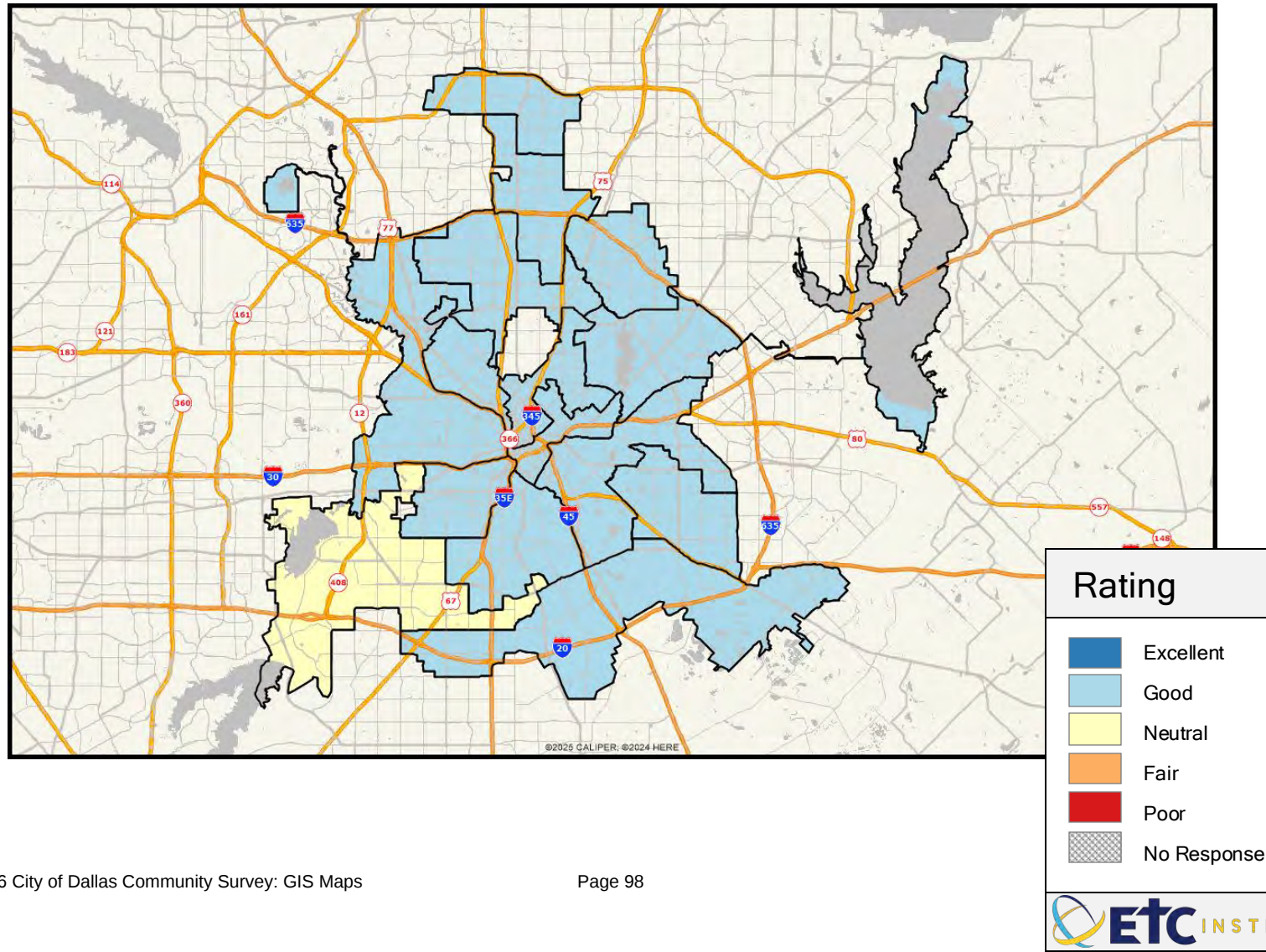
Q11-04. Recreation centers/facilities (appearance, quality, safety)

Mean: 3.38



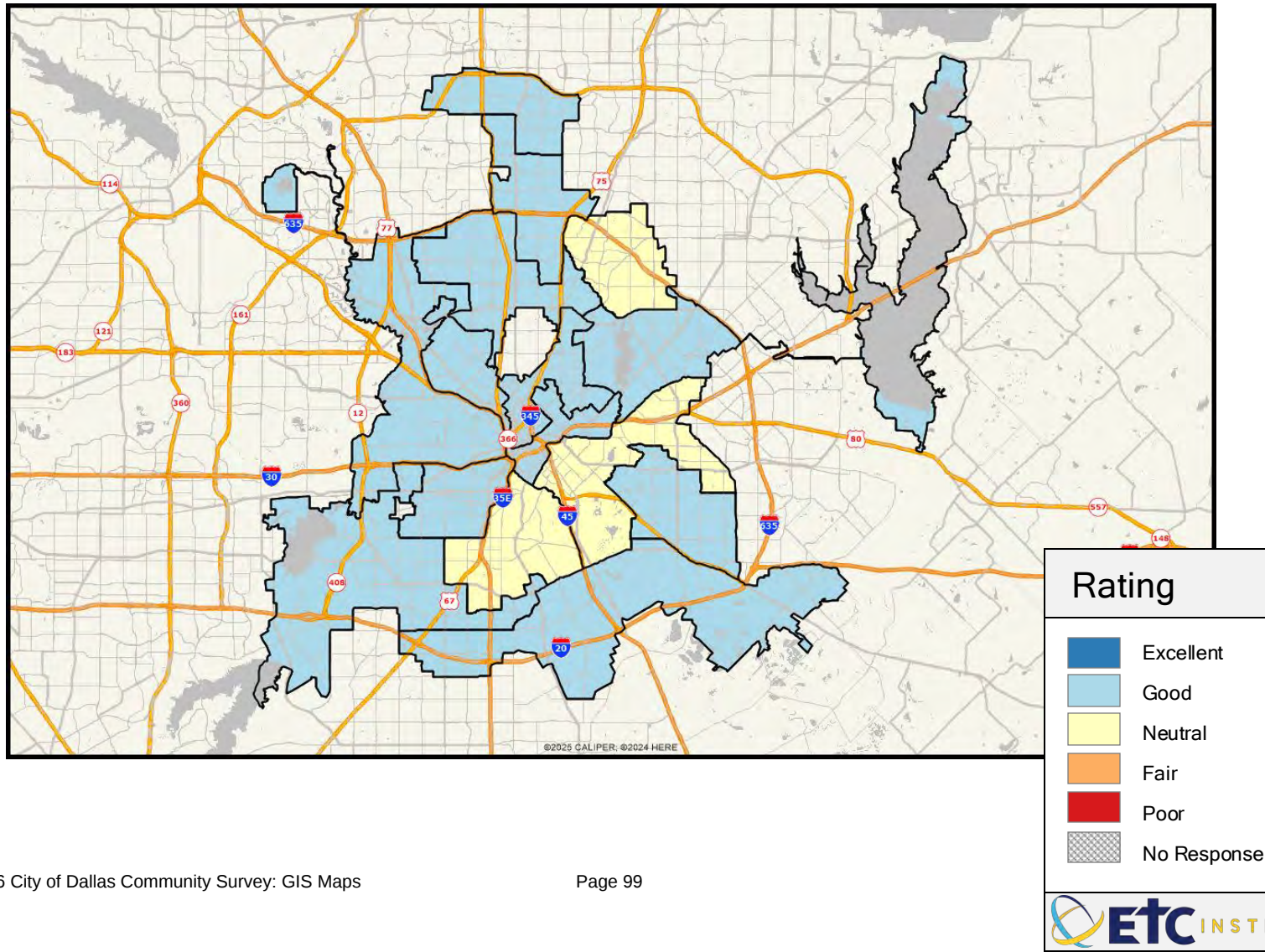
Q11-05. Accessibility of parks (ease of access from home)

Mean: 3.58



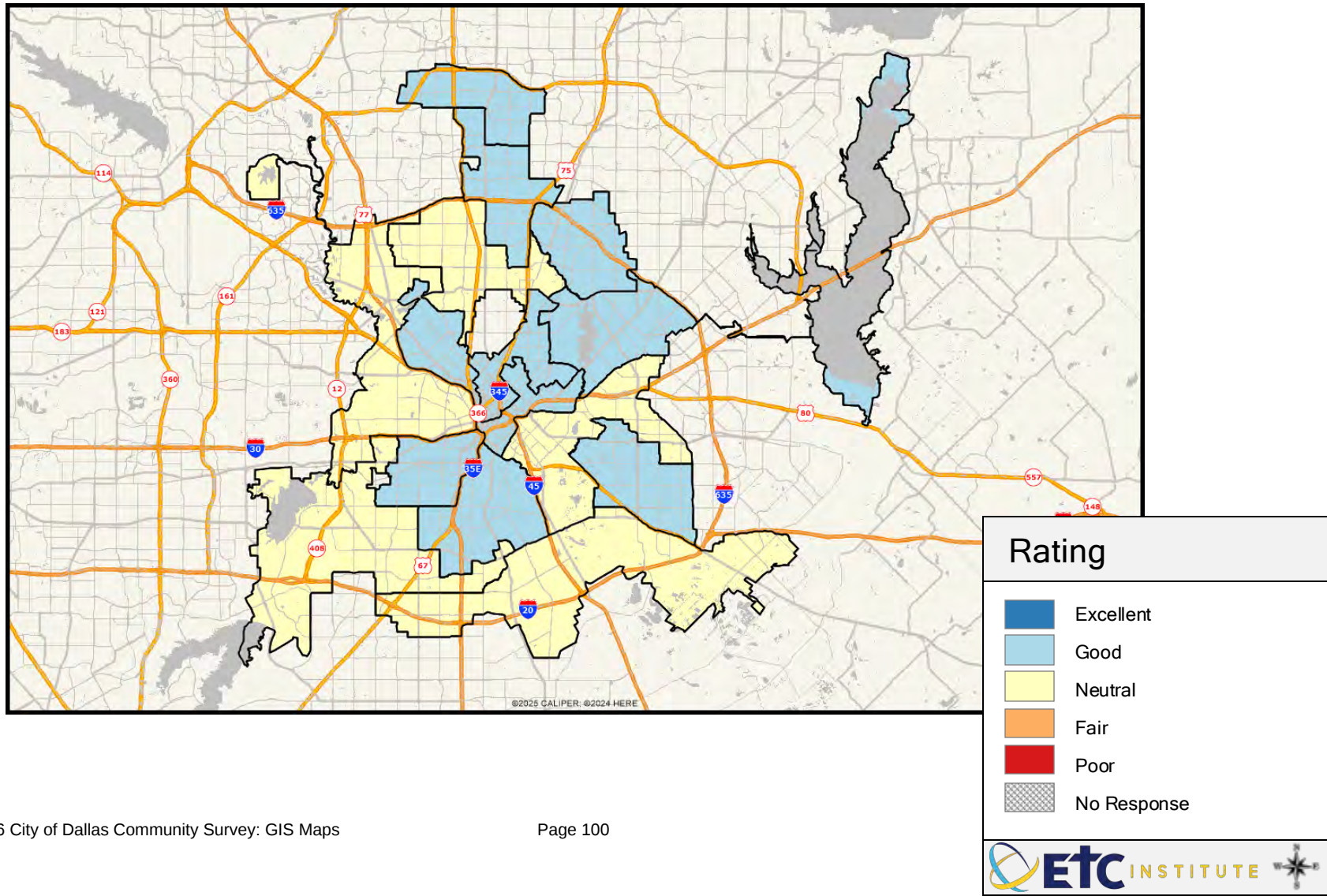
Q11-06. Accessibility of recreation centers/facilities

Mean: 3.48



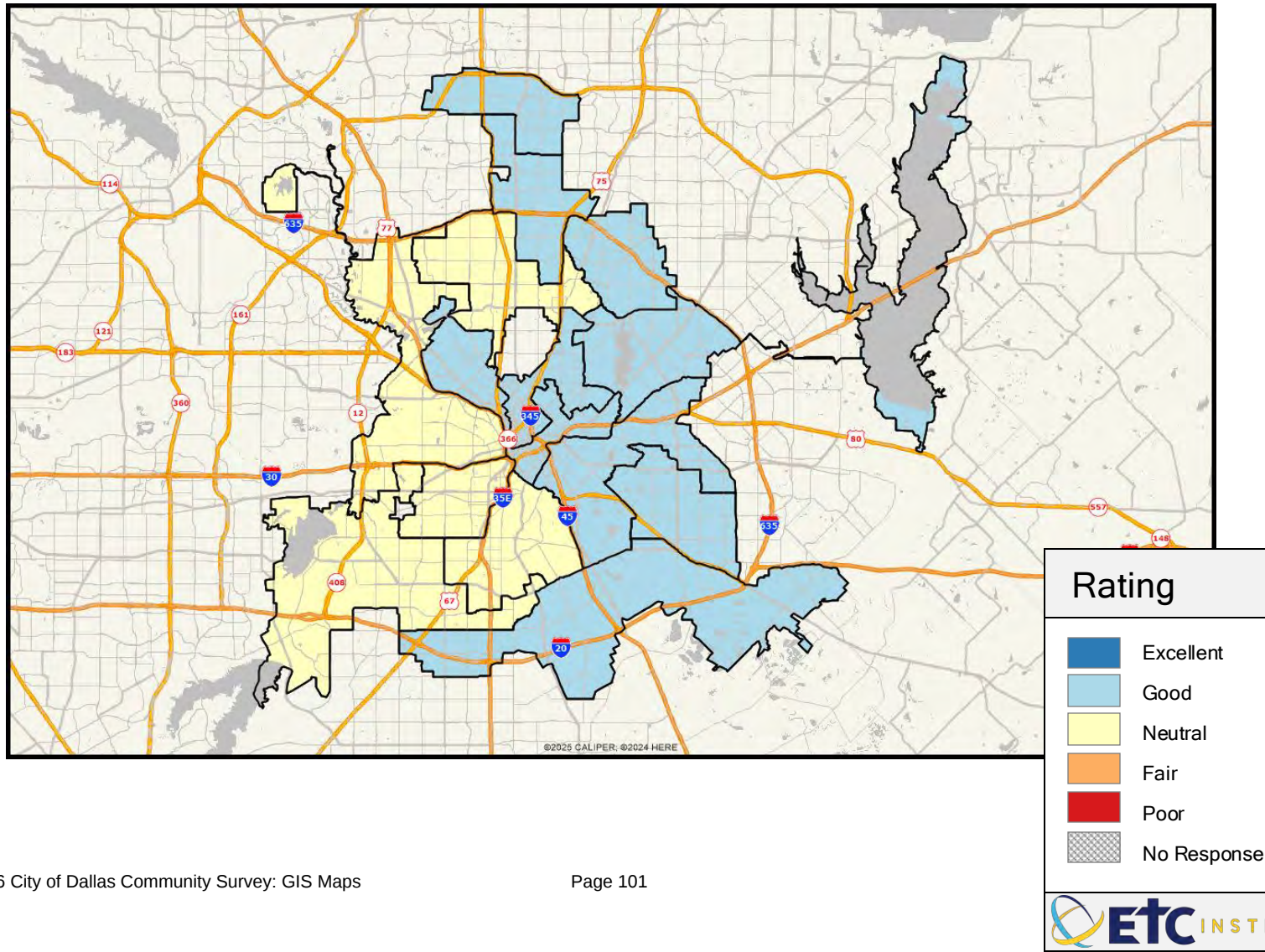
Q11-07. Appearance/maintenance of parks

Mean: 3.47



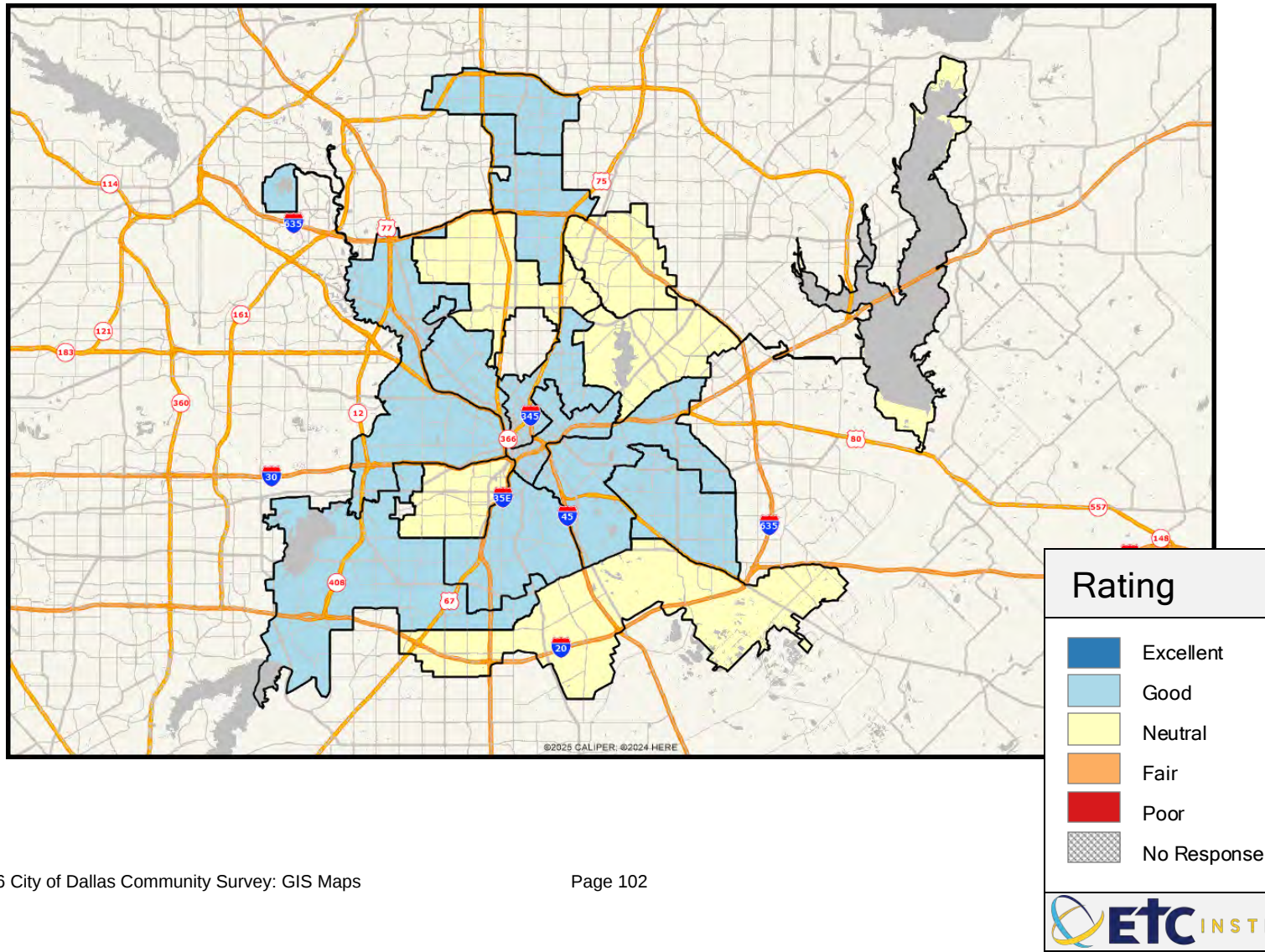
Q11-08. Appearance/maintenance of recreation centers/facilities

Mean: 3.45



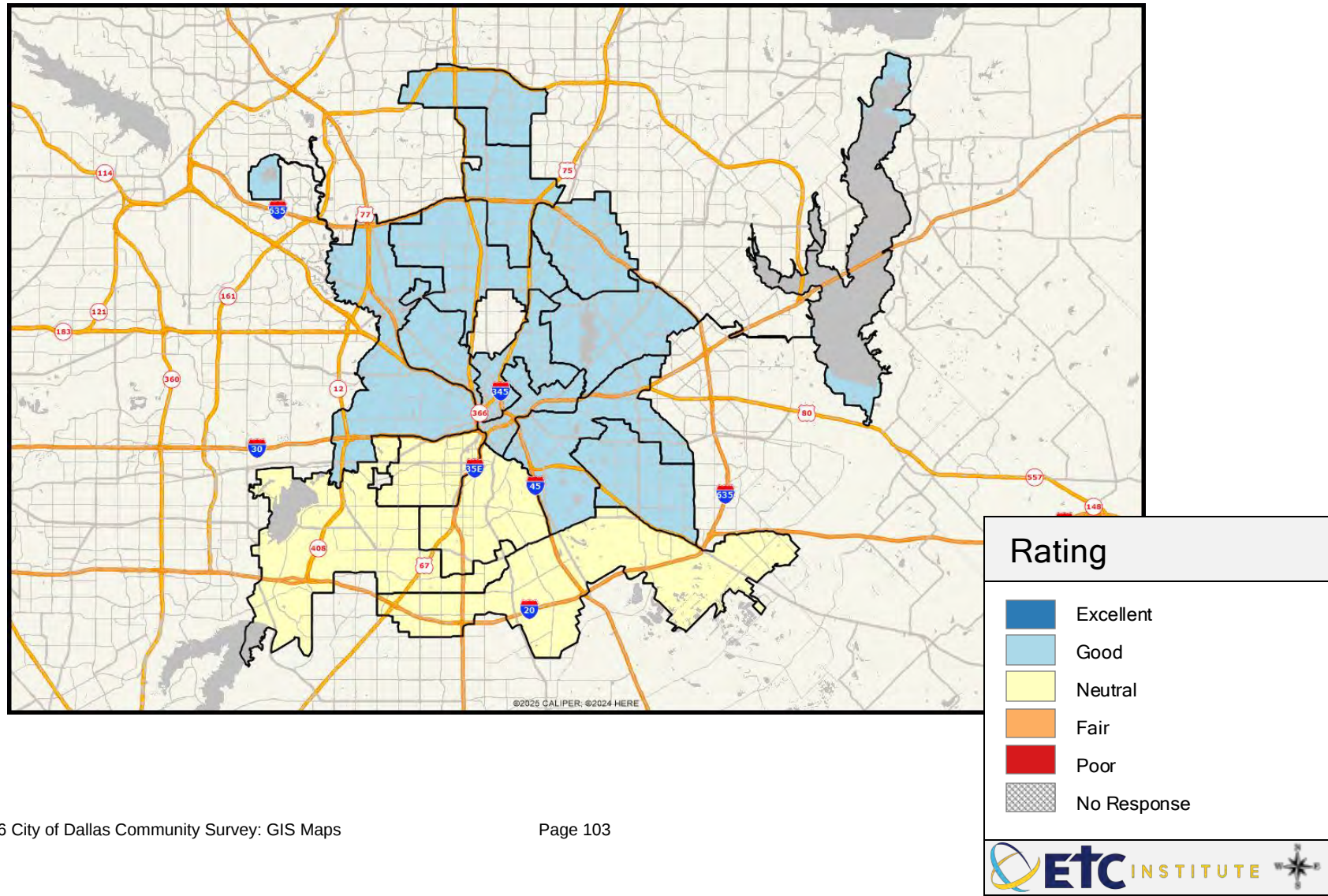
Q11-09. Outdoor athletic facilities (soccer/baseball fields, tennis courts)

Mean: 3.43



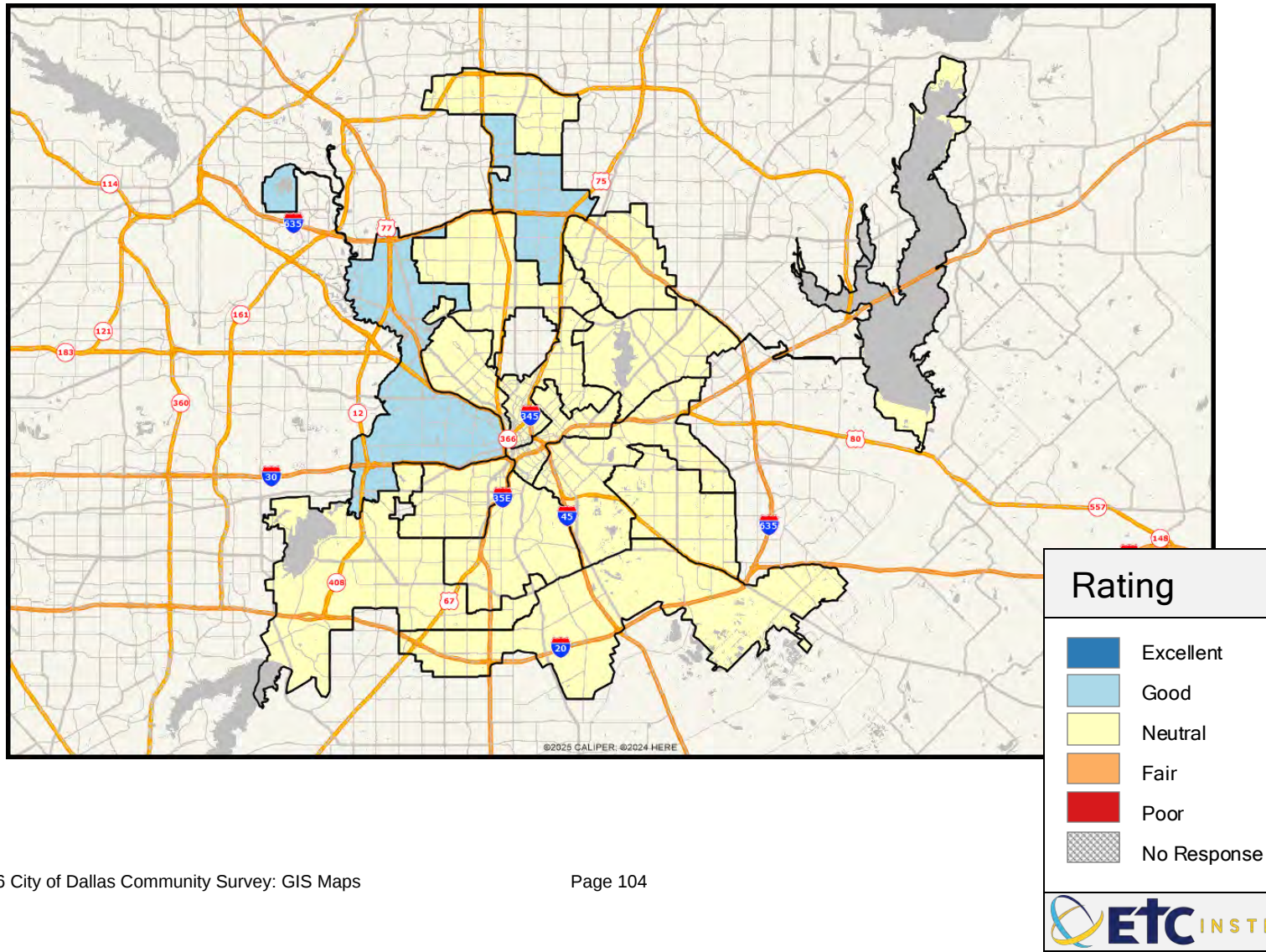
Q11-10. Walking trails in the City (access, appearance, quality)

Mean: 3.49



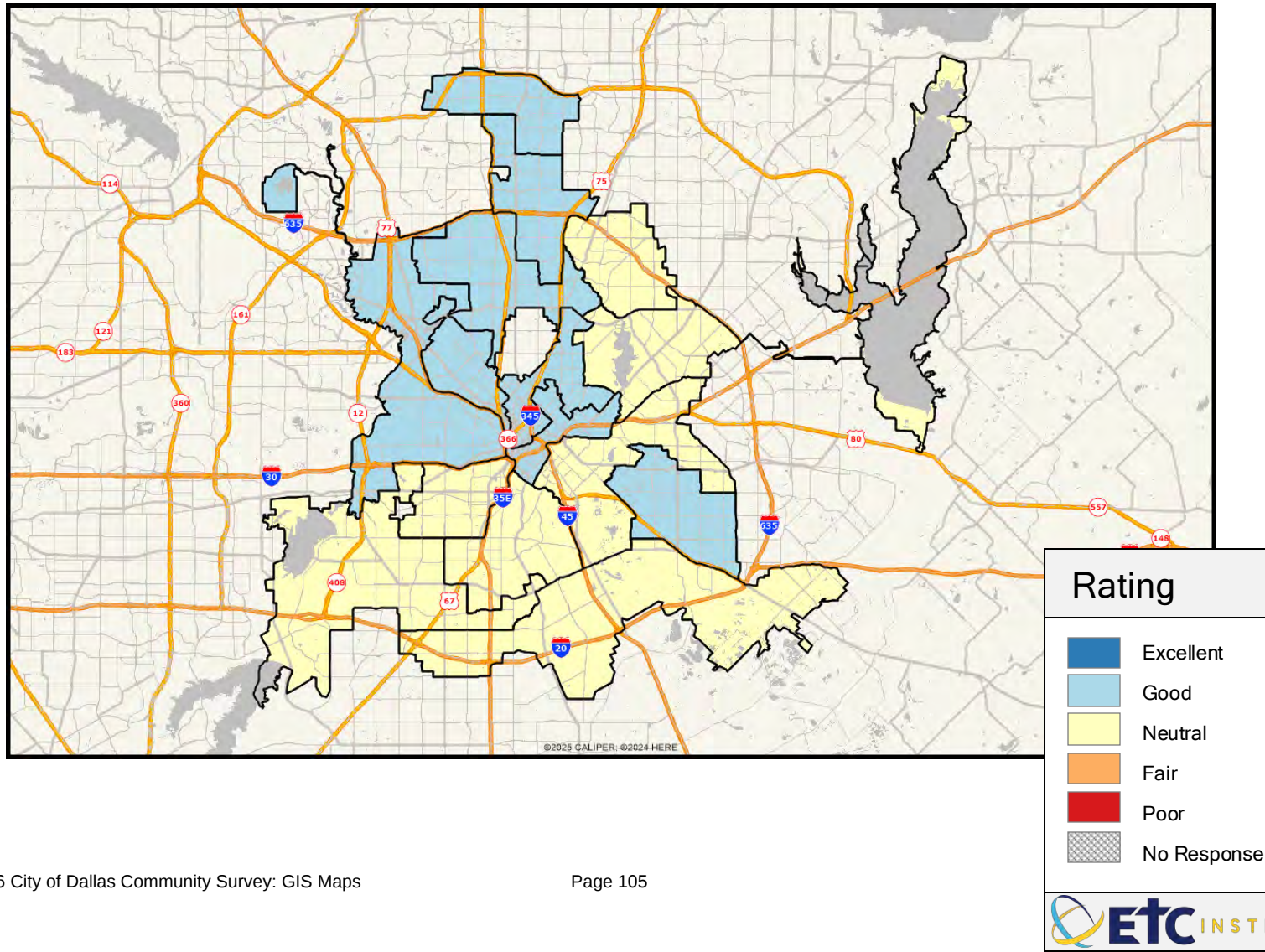
Q11-11. Swimming facilities (access, appearance, quality)

Mean: 3.15



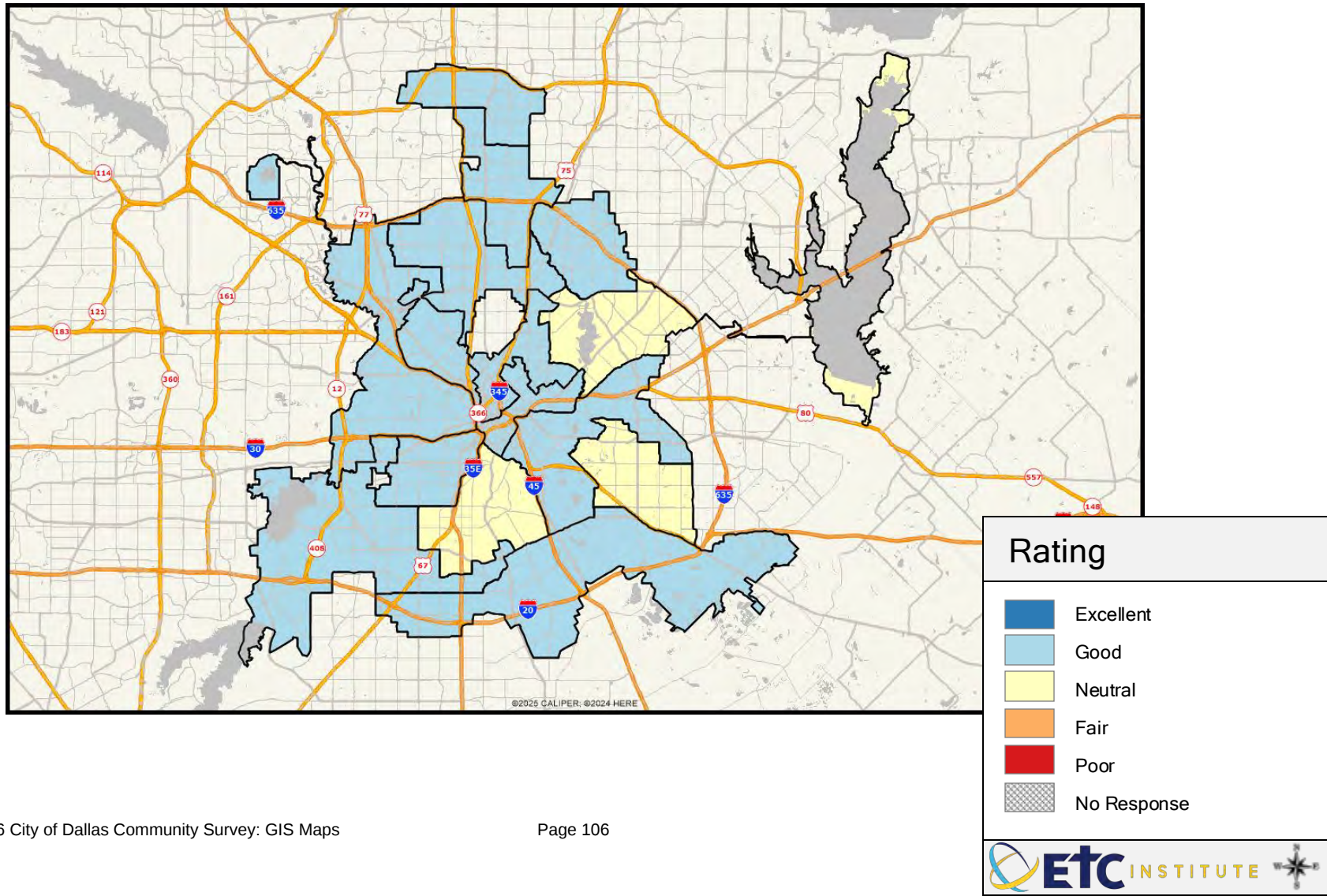
Q11-12. Ease of registering for city recreation programs/events

Mean: 3.37



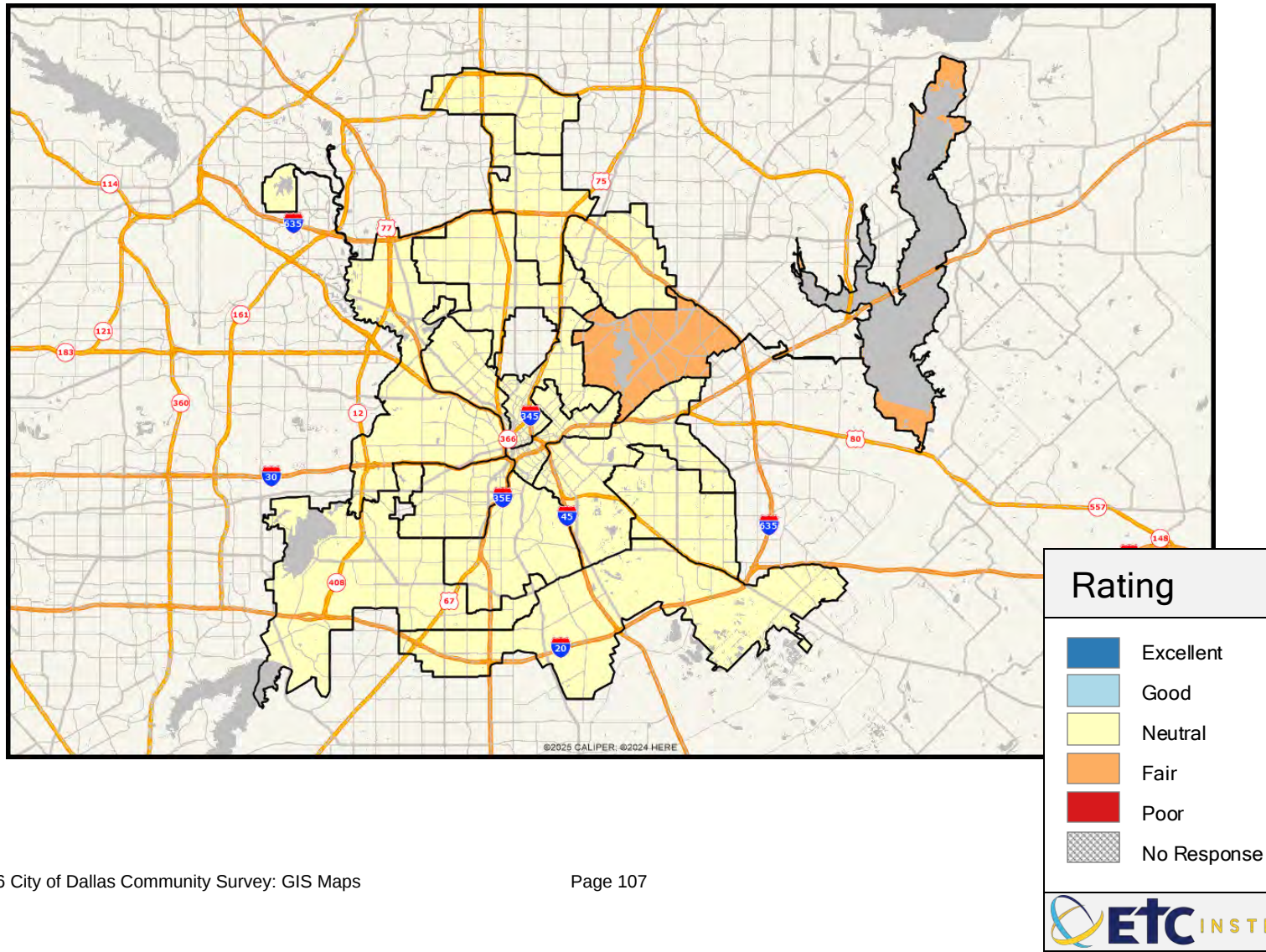
Q11-13. City golf courses

Mean: 3.48



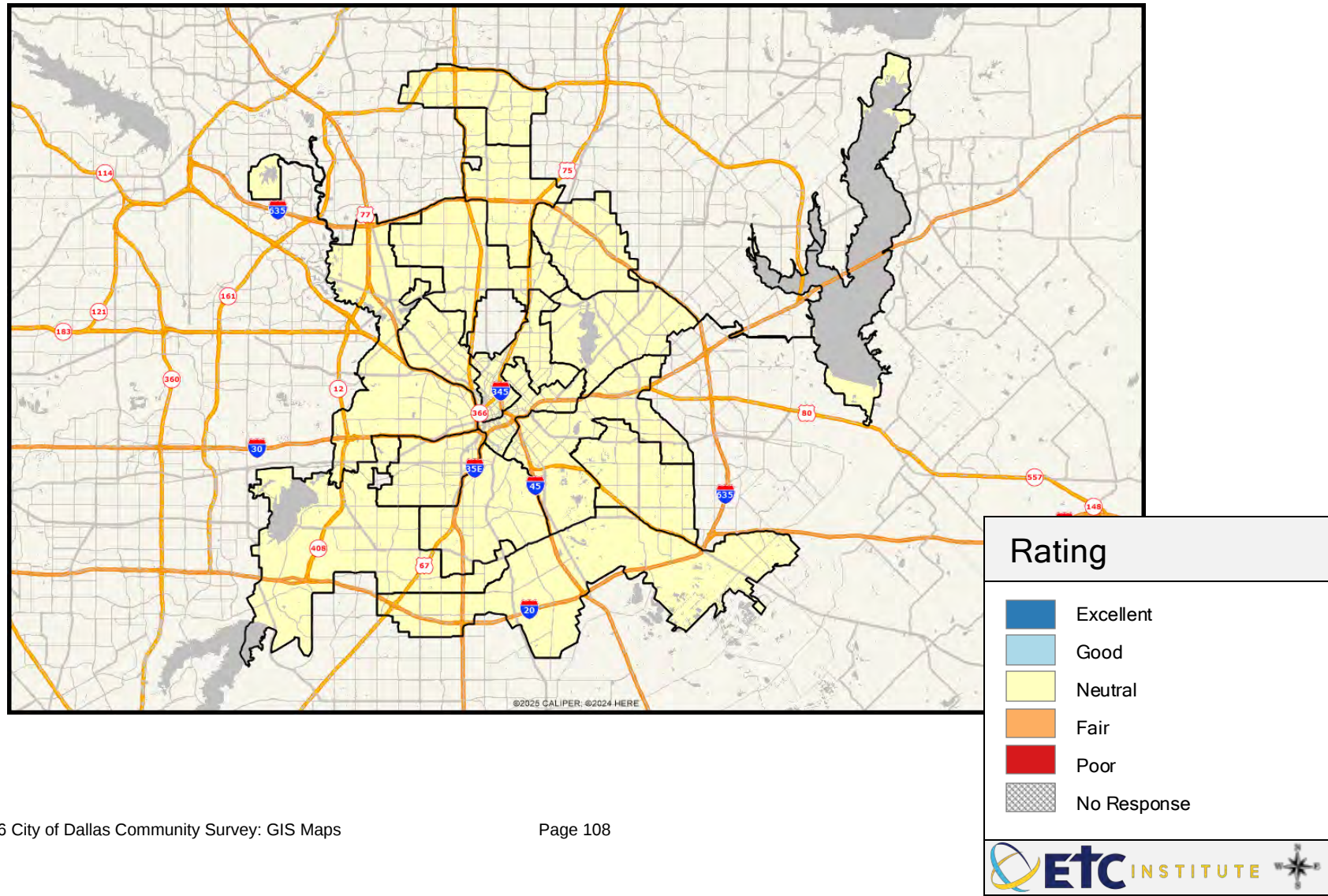
Q13-01. Enforcement of multi-family building conditions

Mean: 3.00



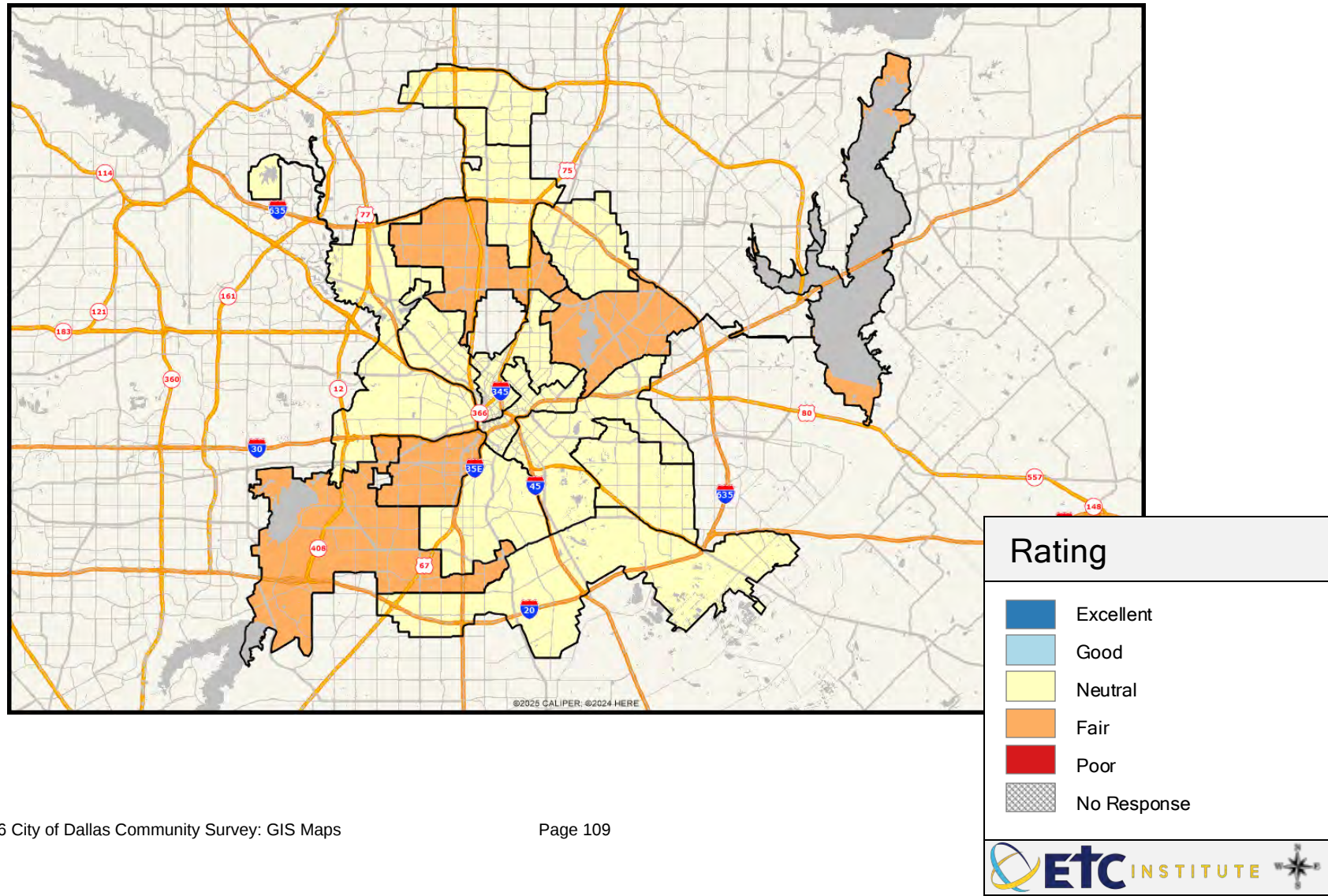
Q13-02. Enforcement of the mowing of weeds and high grass on private property

Mean: 3.00



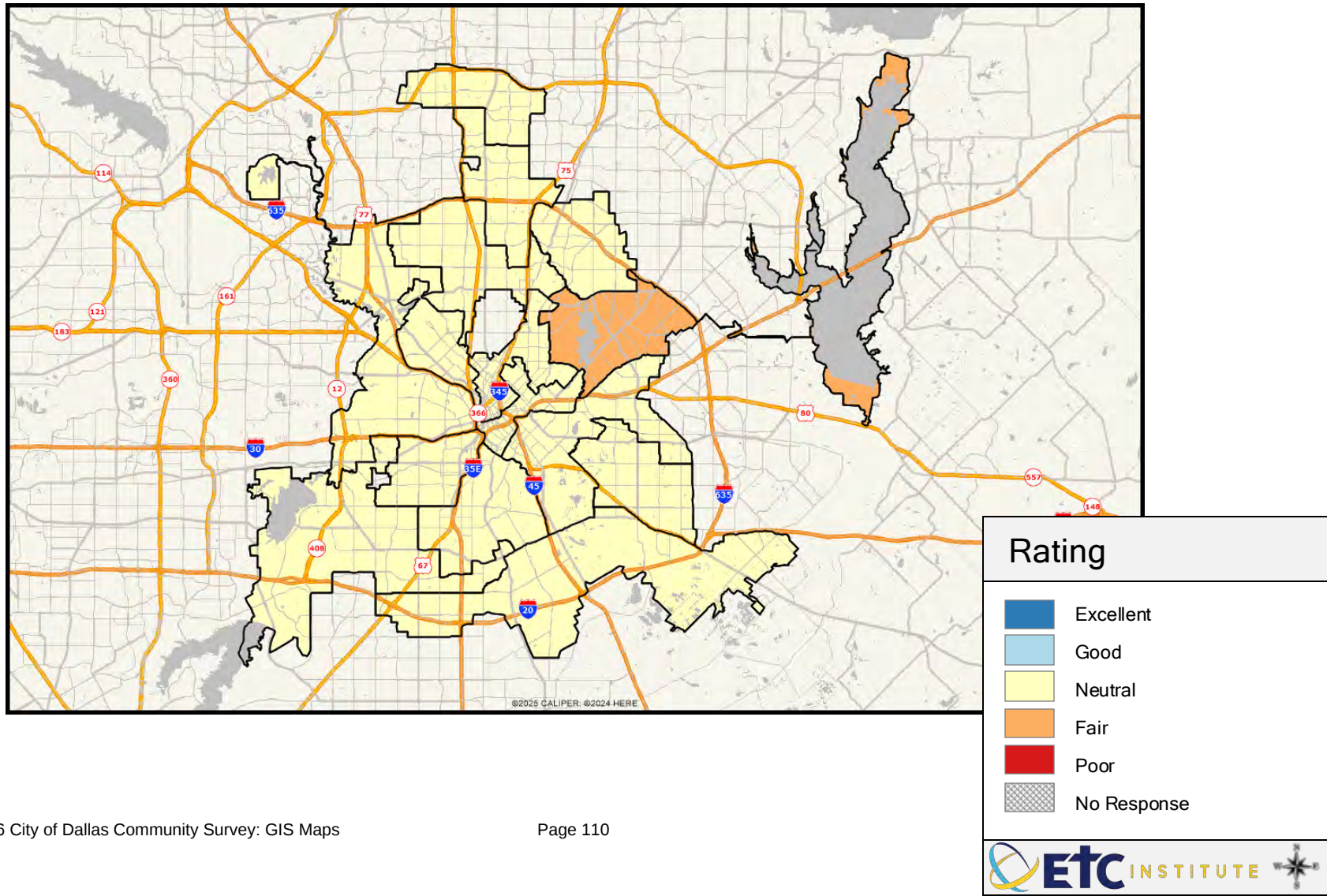
Q13-03. Enforcement of blighted residential properties

Mean: 2.78



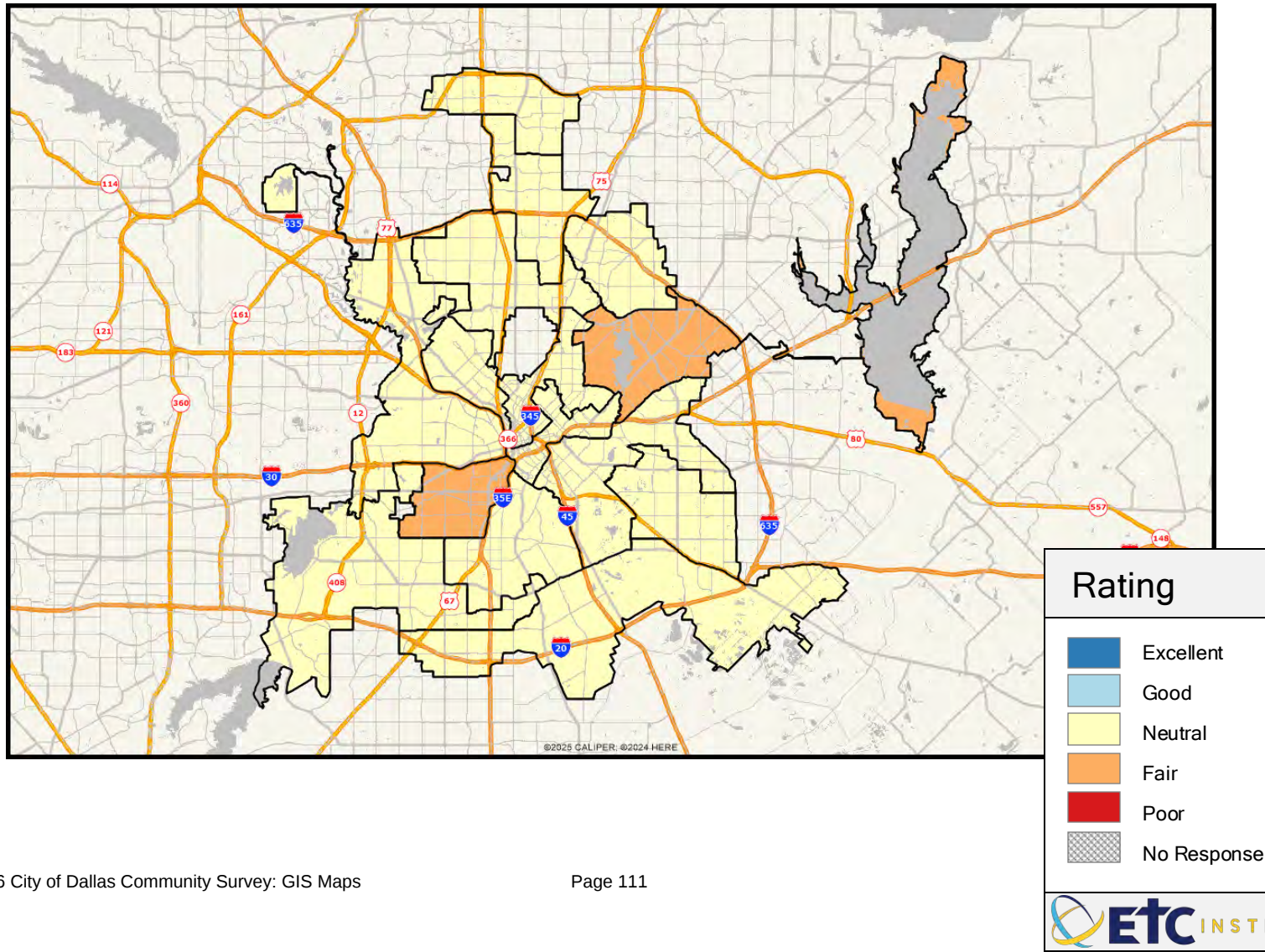
Q13-04. Enforcement of sign regulations

Mean: 2.94

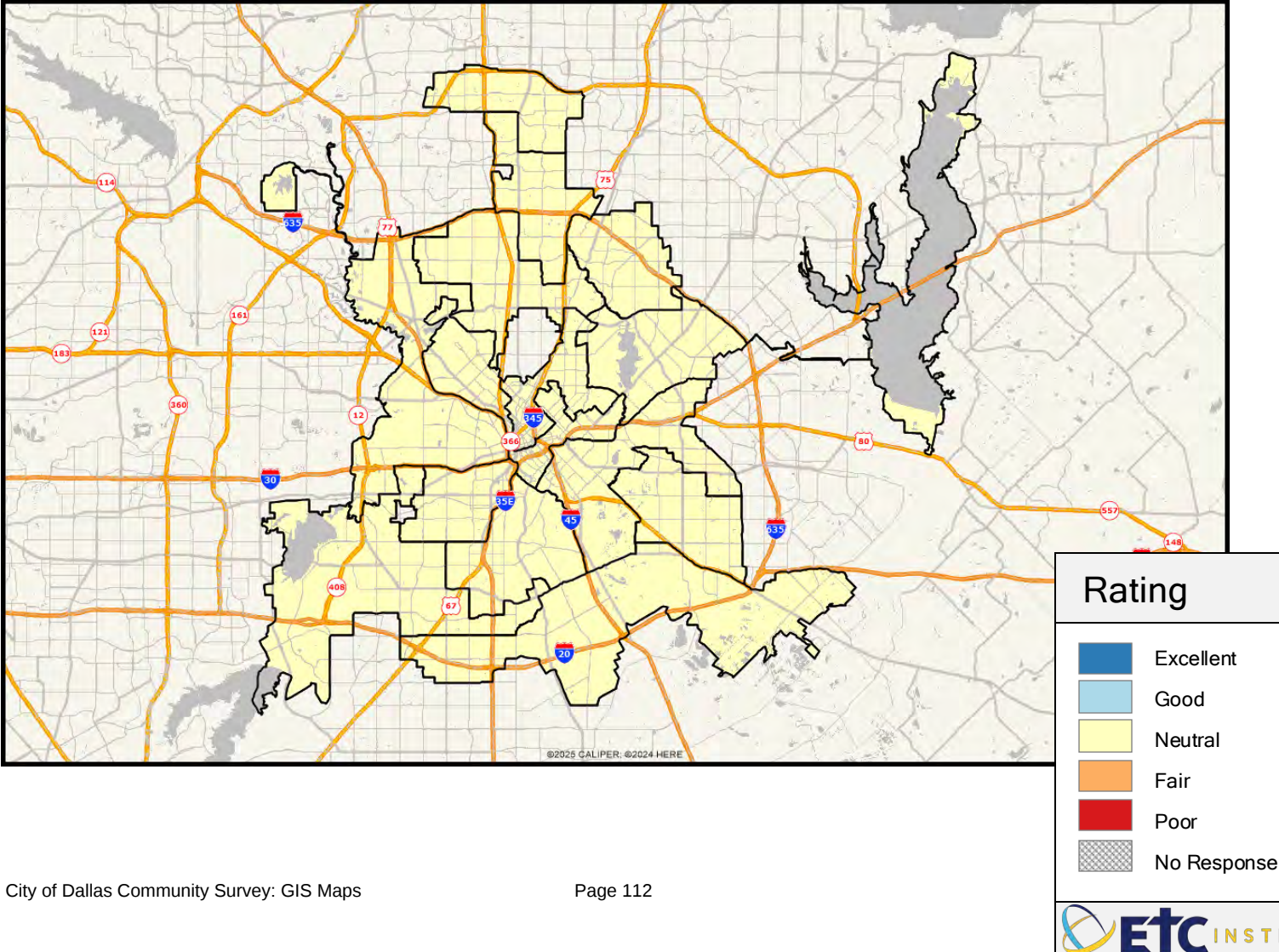


Q13-05. City efforts to remove junk motor vehicles (inoperative) on private property

Mean: 2.86

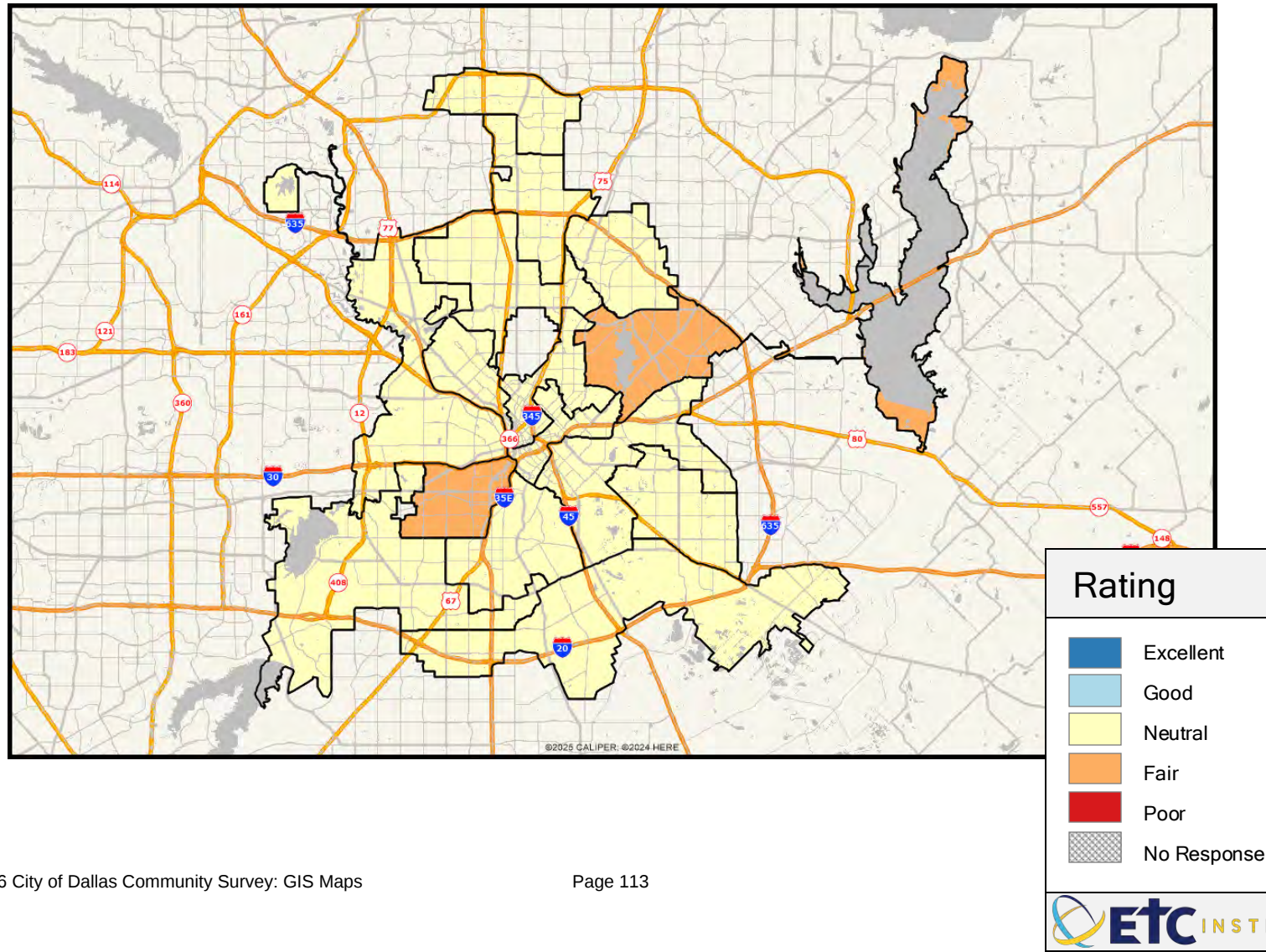


Q13-06. Enforcement of bulk/brush trash violations
Mean: 3.07



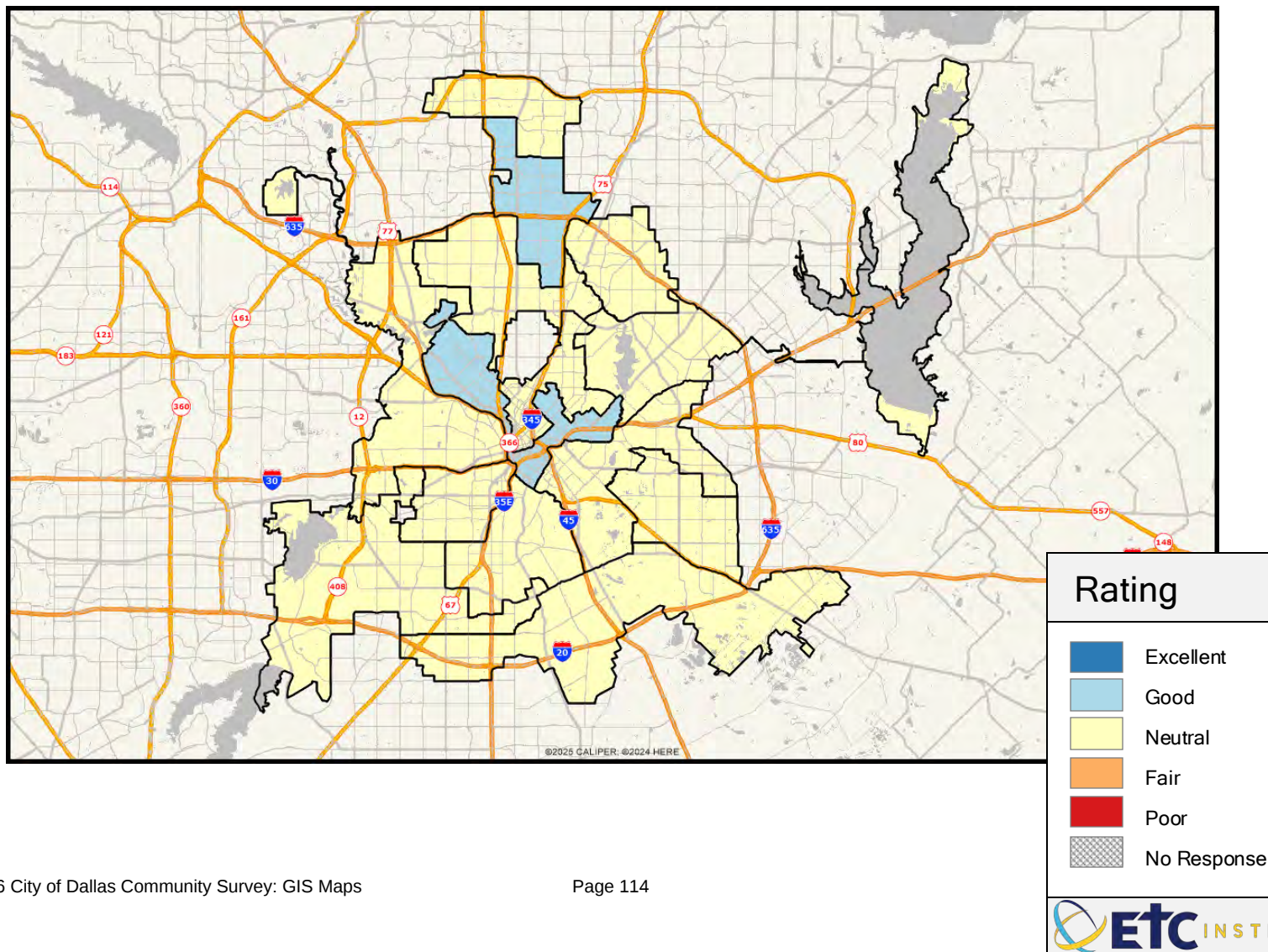
Q13-07. Enforcement of litter on private property

Mean: 2.81



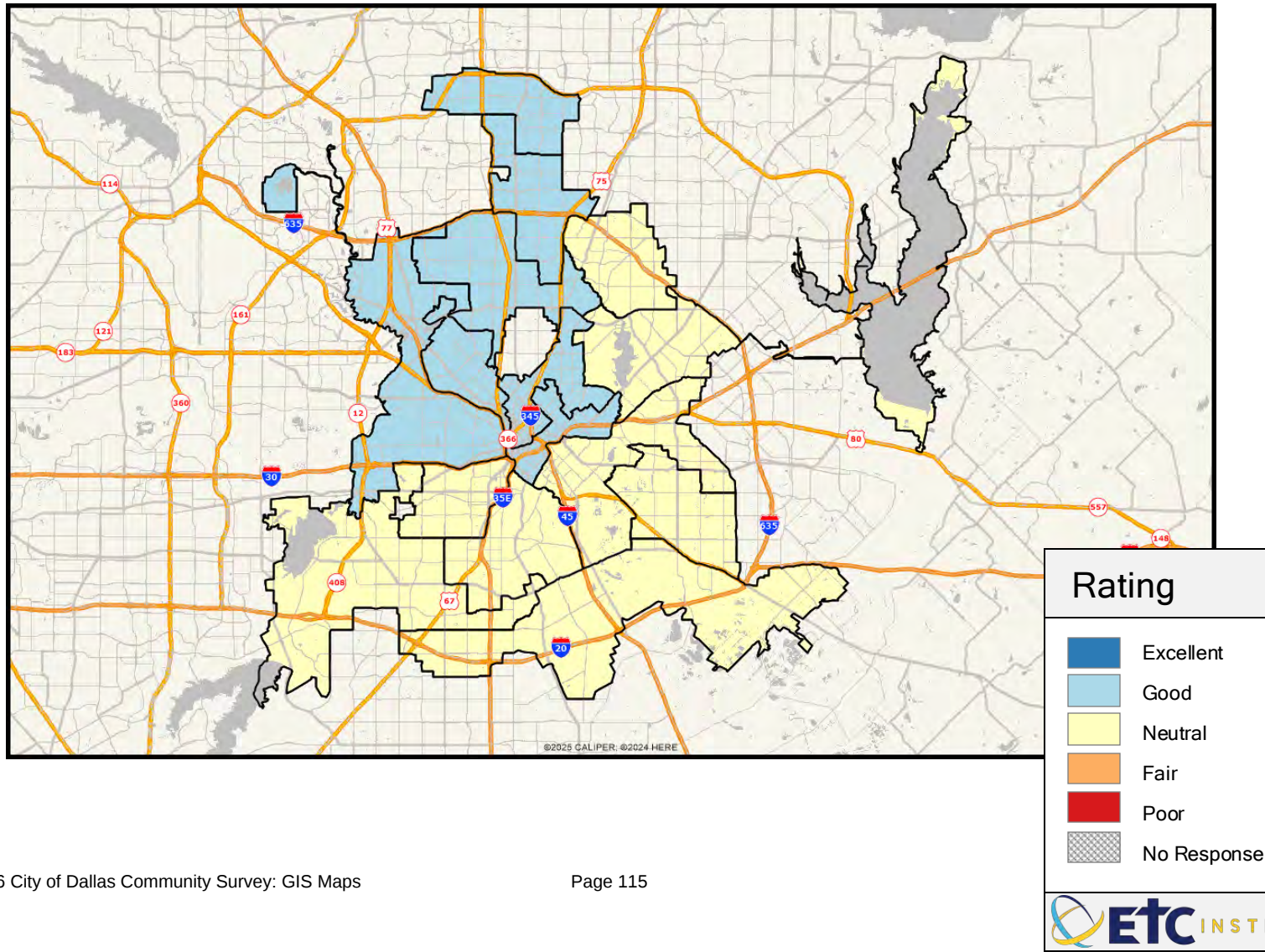
Q13-08. City efforts to survey and abate mosquitos carrying viruses

Mean: 3.08



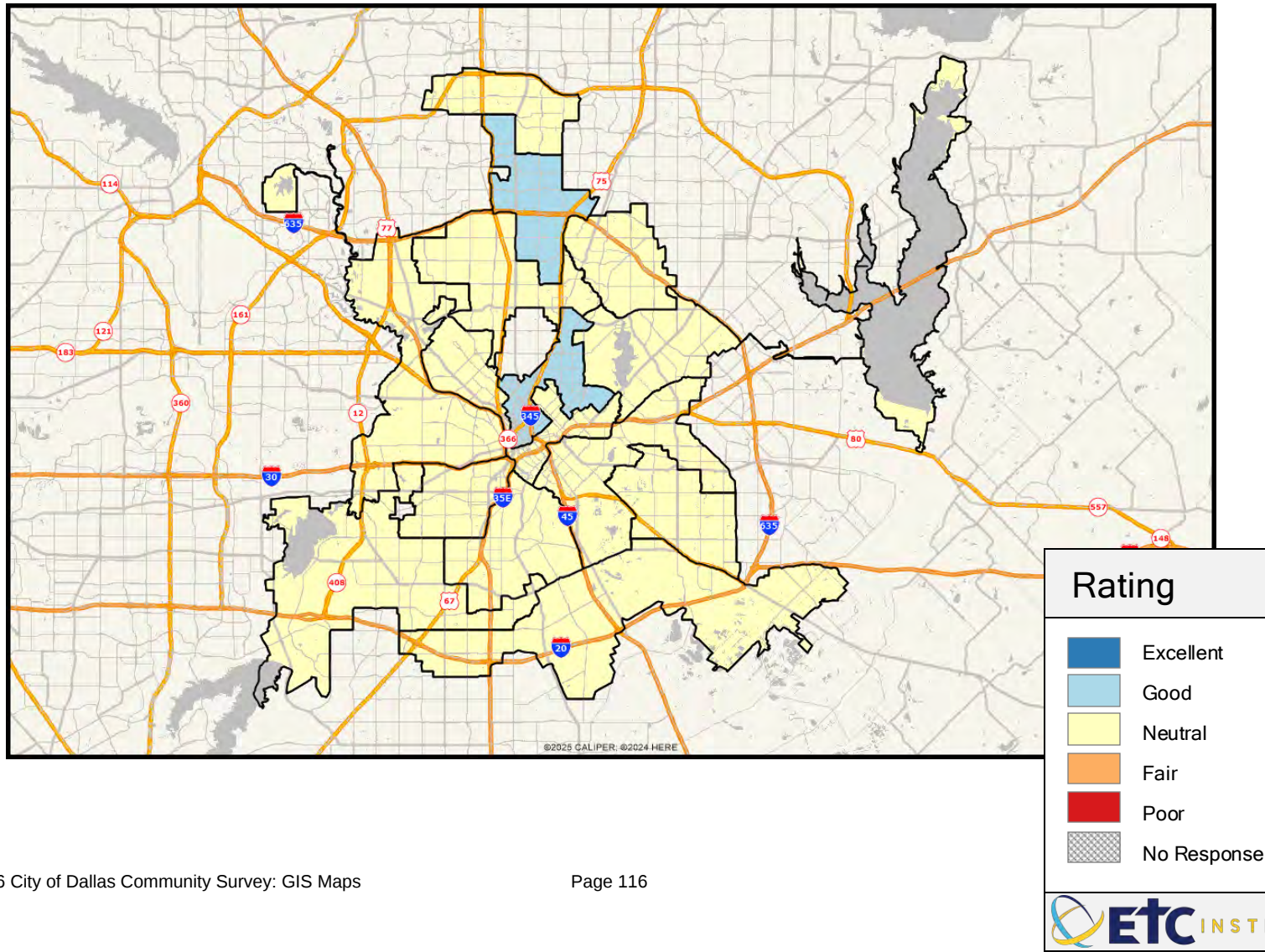
Q13-09. Enforcement of food safety in restaurants

Mean: 3.34



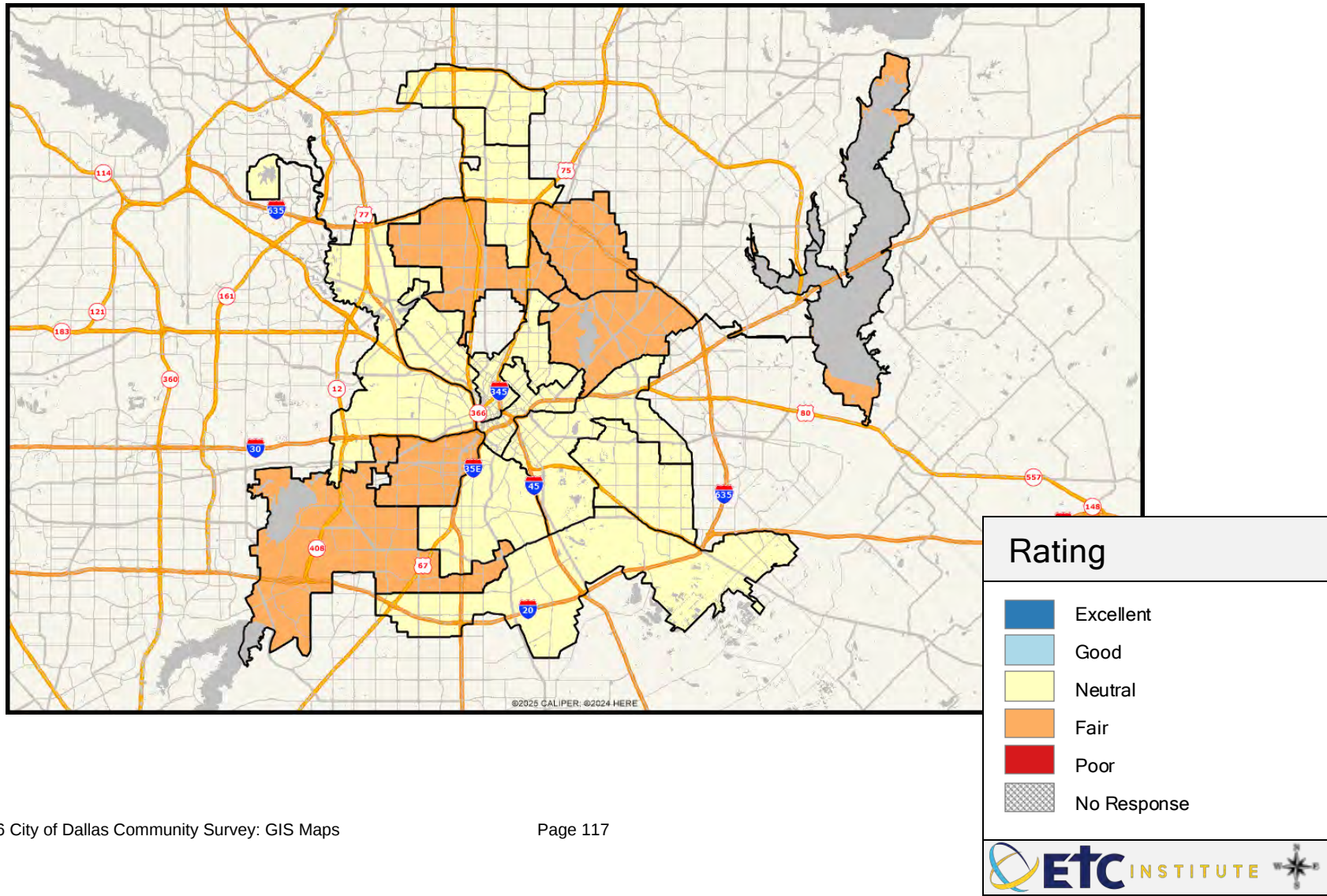
Q13-10. Enforcement of yard parking regulations in your neighborhood

Mean: 3.09



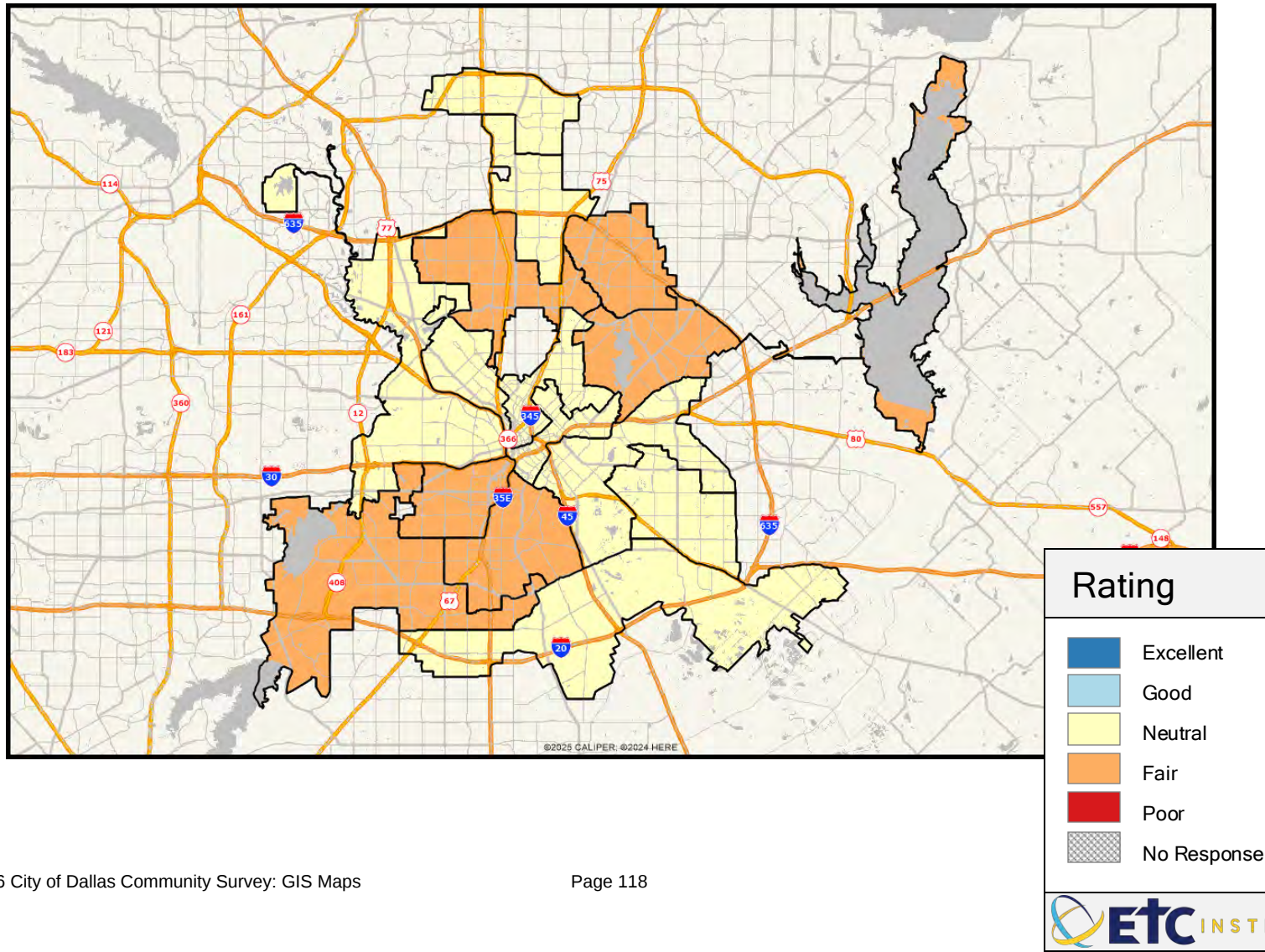
Q15-01. Maintenance and repair of thoroughfares and major streets

Mean: 2.63



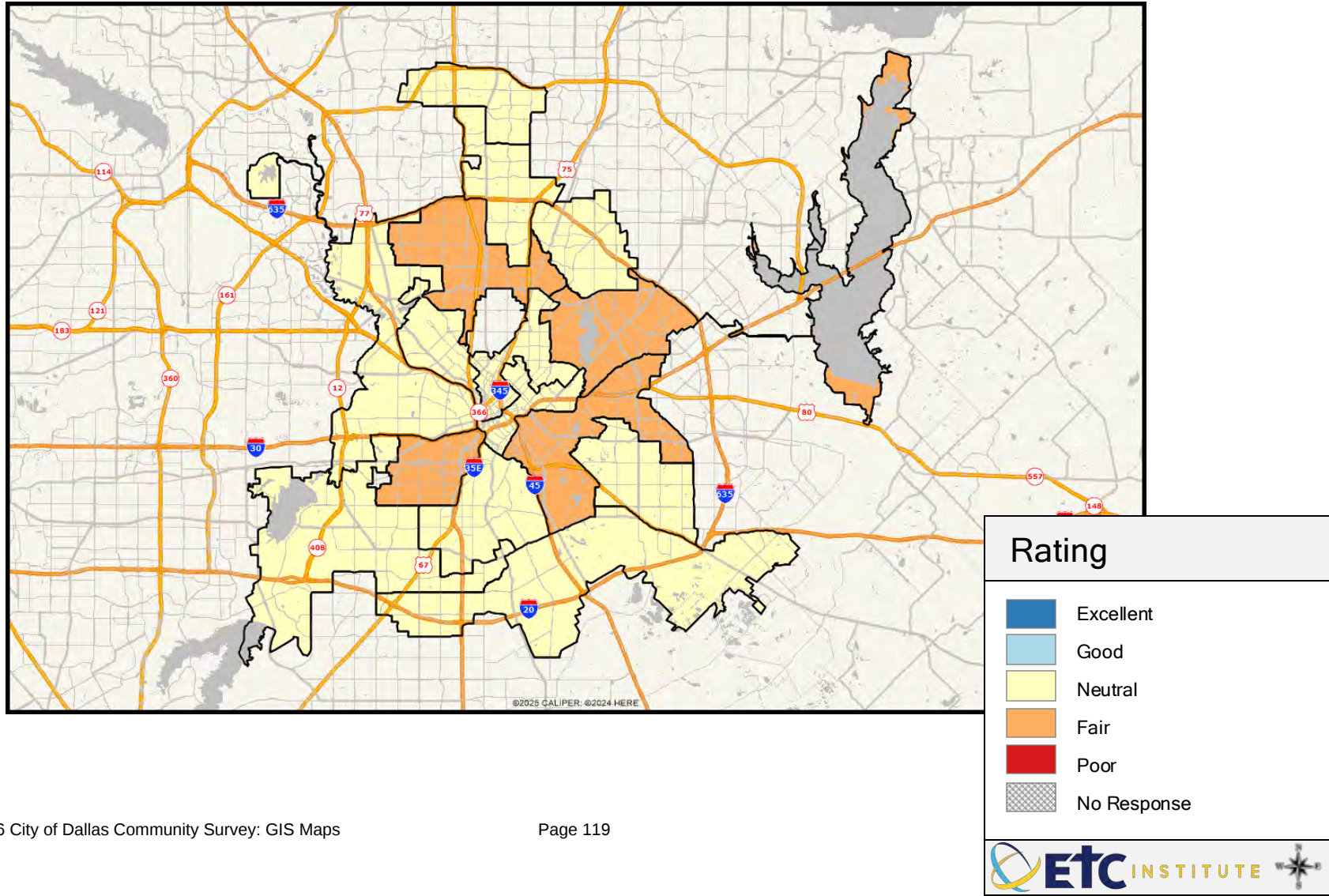
Q15-02. Maintenance and repair of streets in your neighborhood

Mean: 2.64



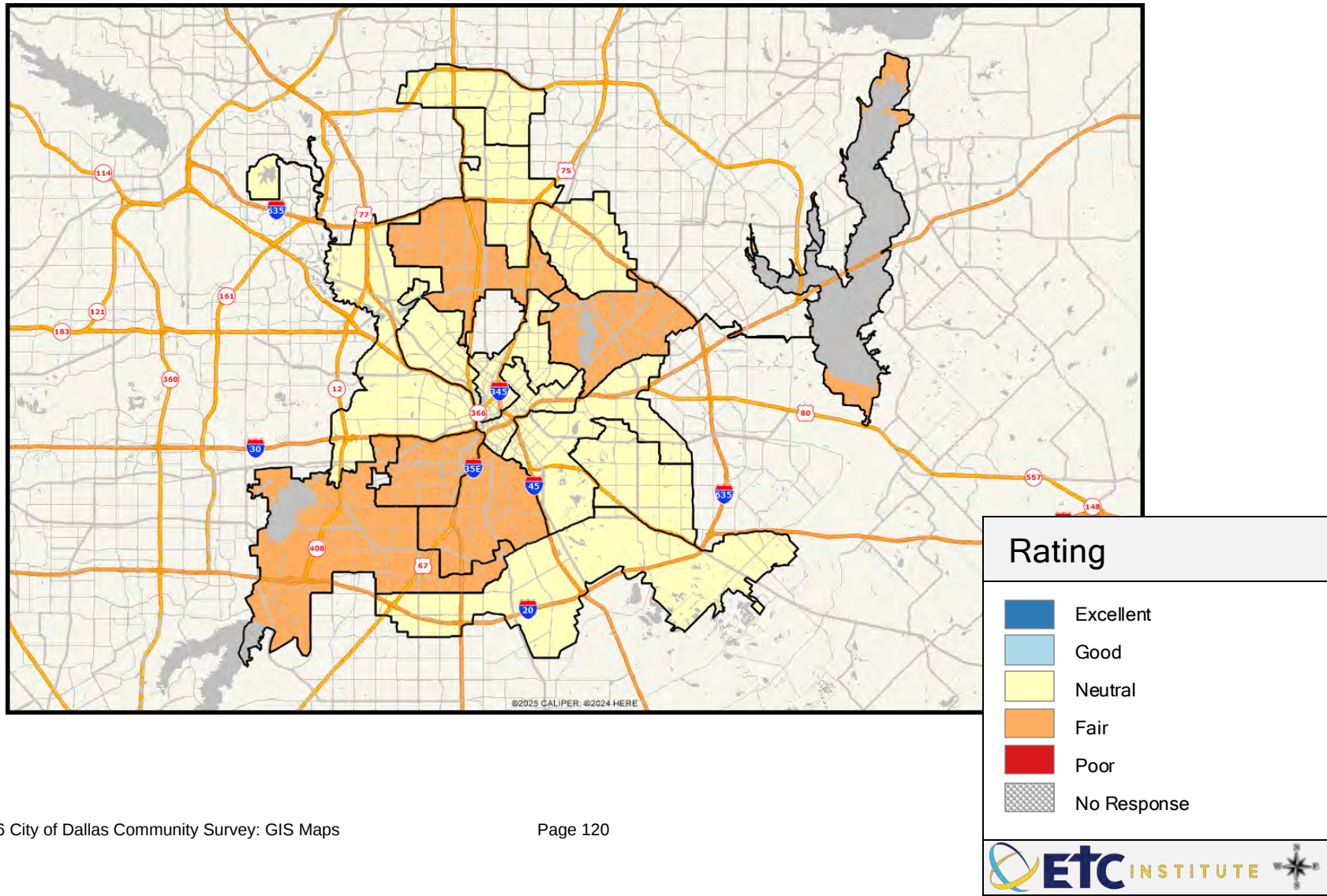
Q15-03. Street striping

Mean: 2.68



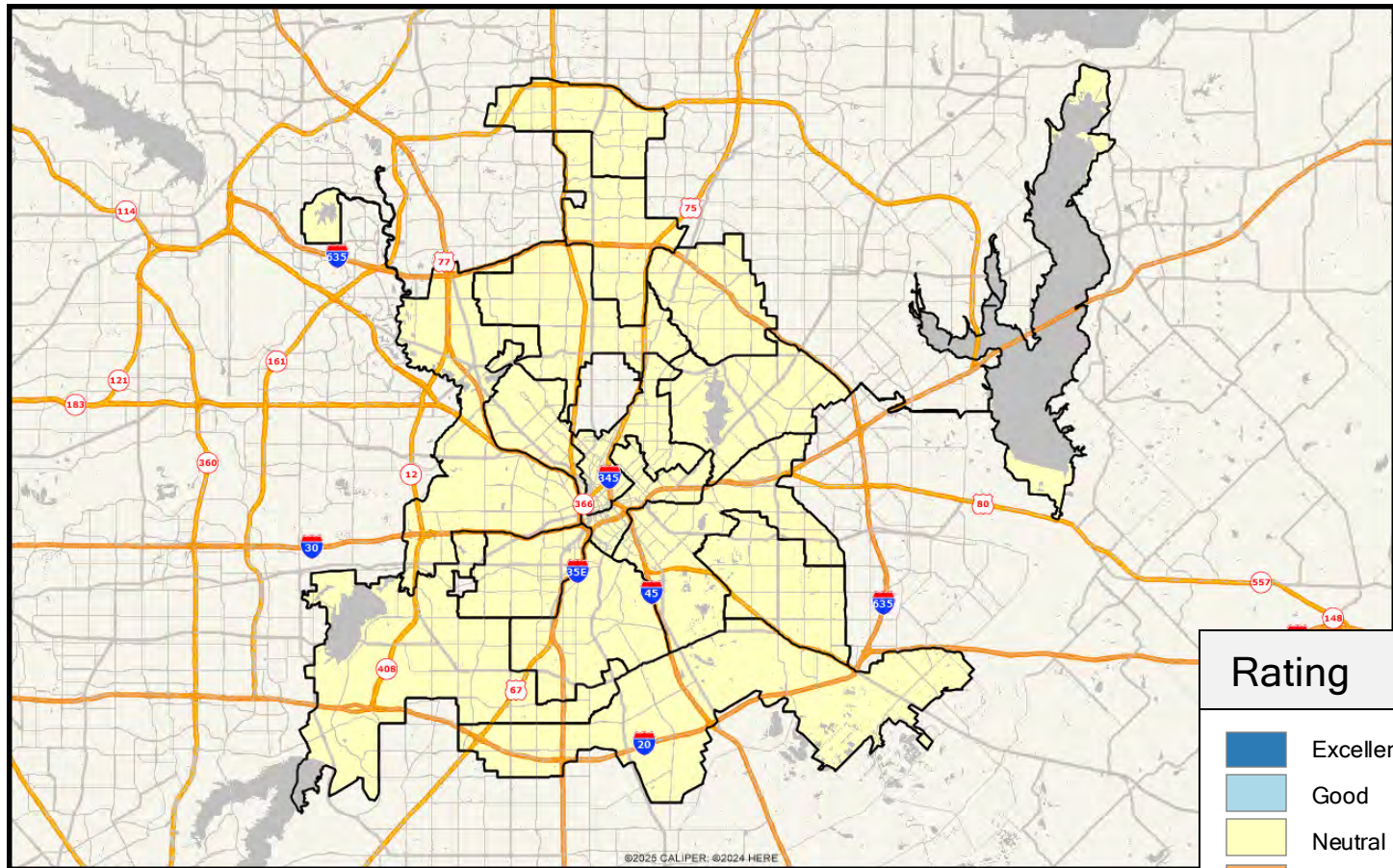
Q15-04. Street cleaning

Mean: 2.69



Q15-05. Street lighting

Mean: 3.00

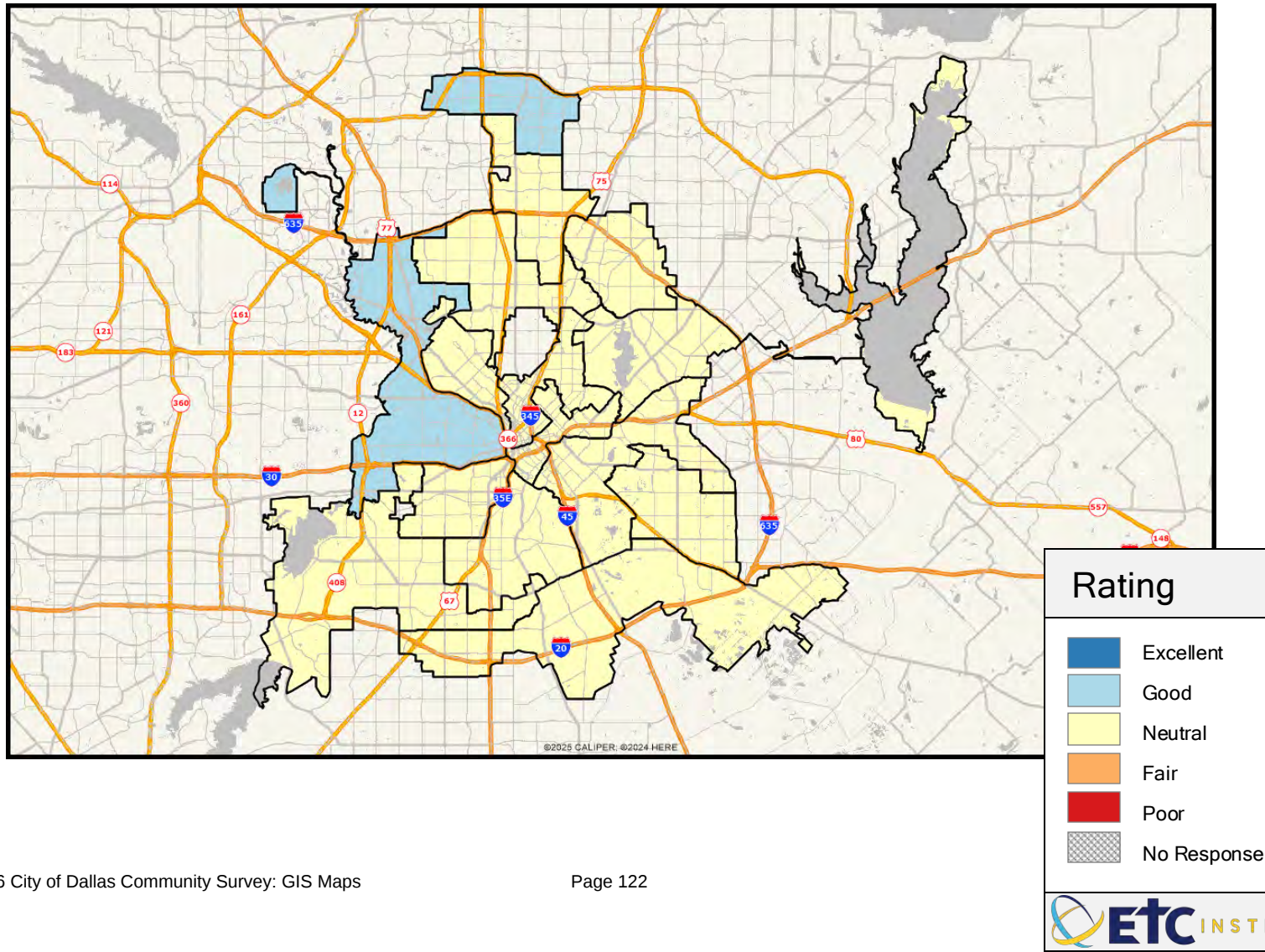


Rating

- Excellent
- Good
- Neutral
- Fair
- Poor
- No Response

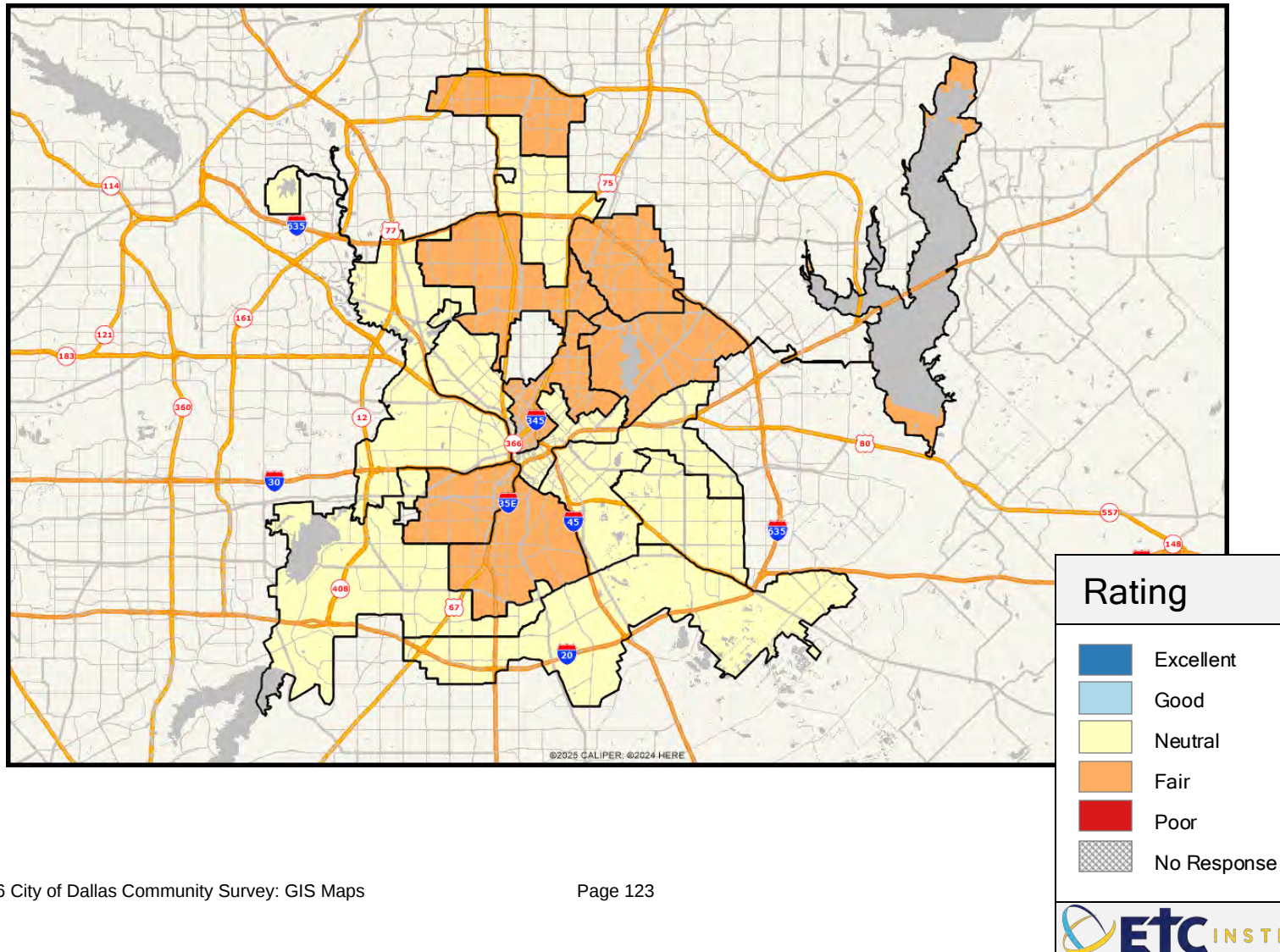
Q15-06. Traffic signs and signal operations

Mean: 3.25



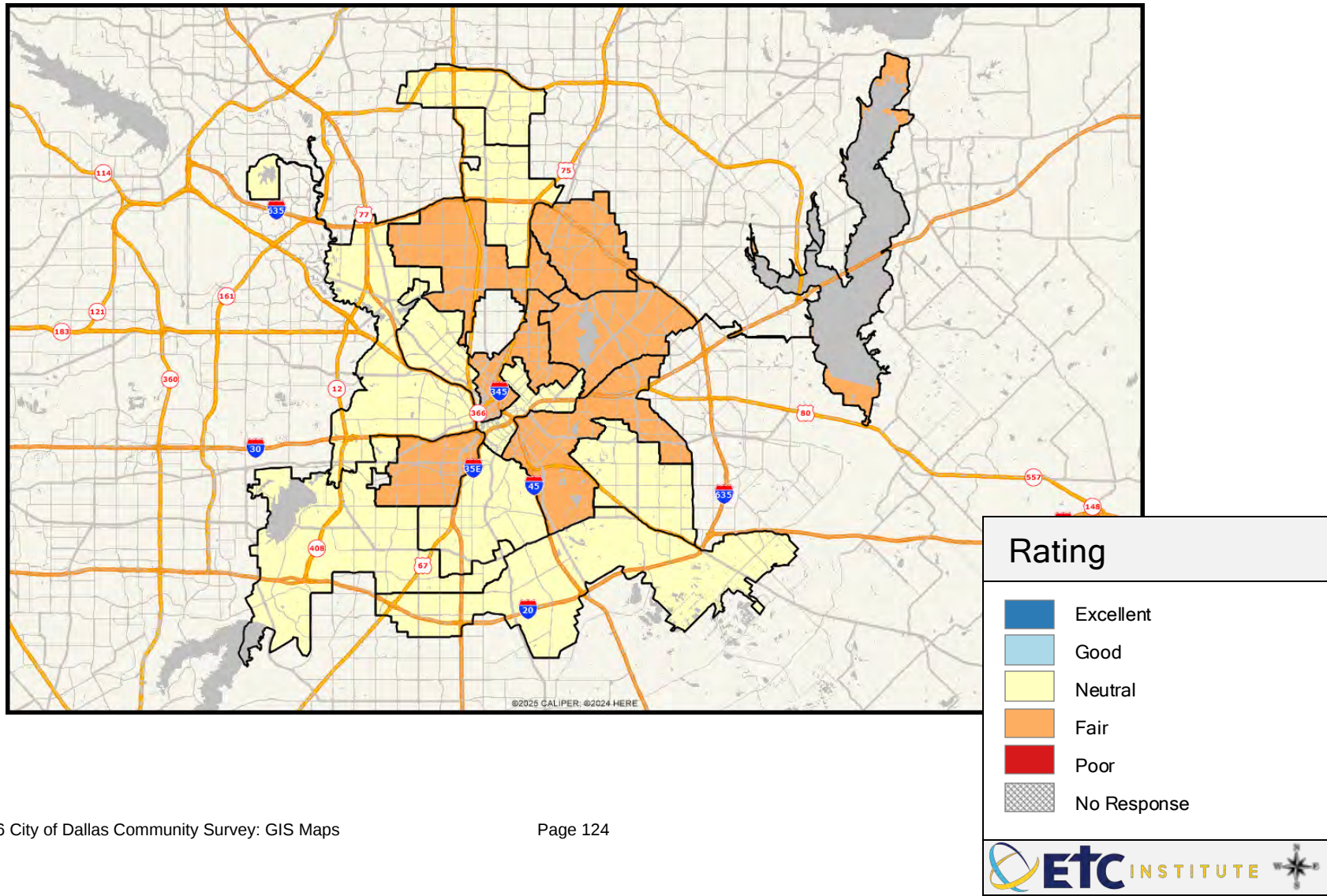
Q15-07. Sidewalk maintenance

Mean: 2.54



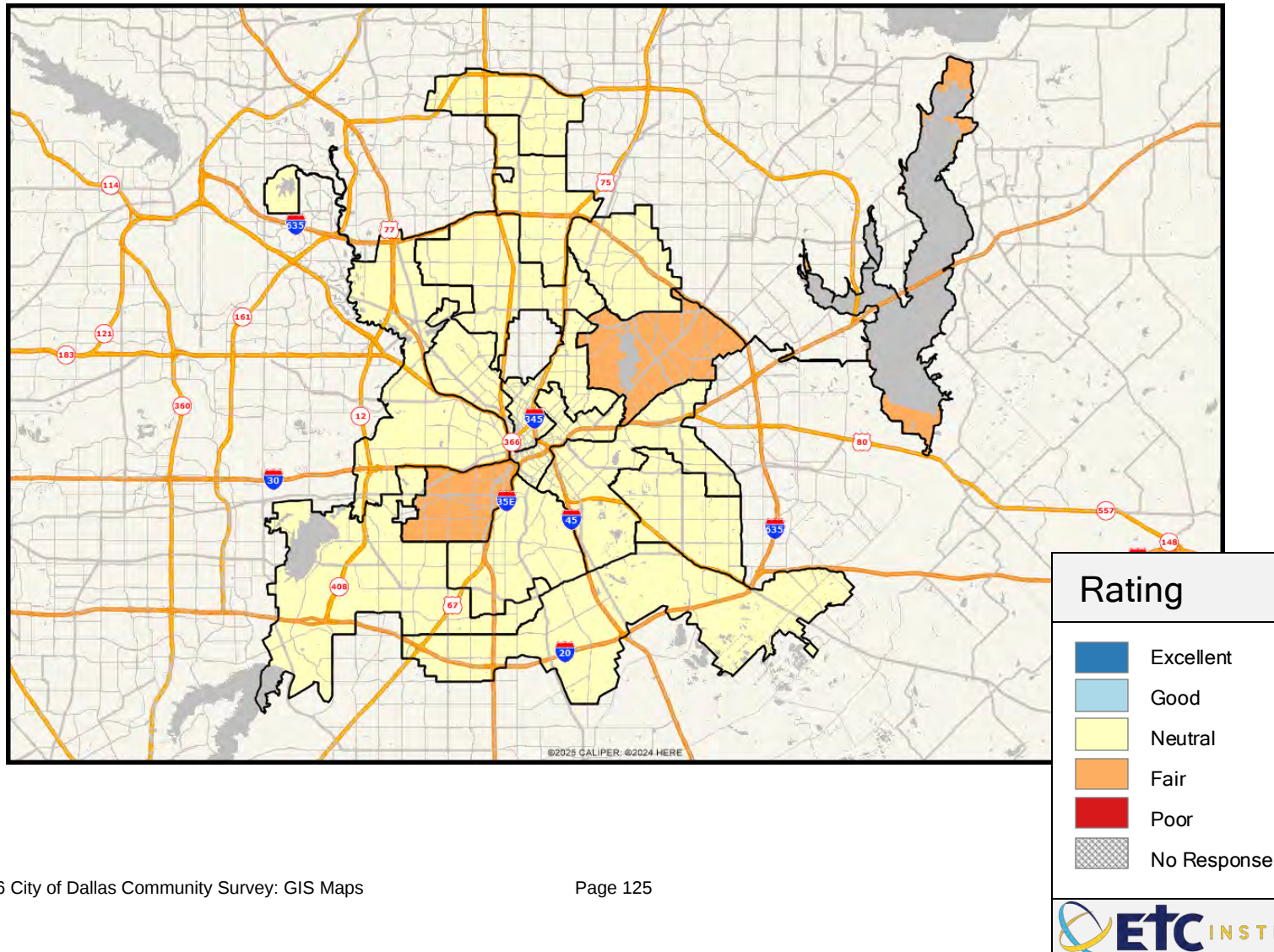
Q15-08. Alley maintenance

Mean: 2.46



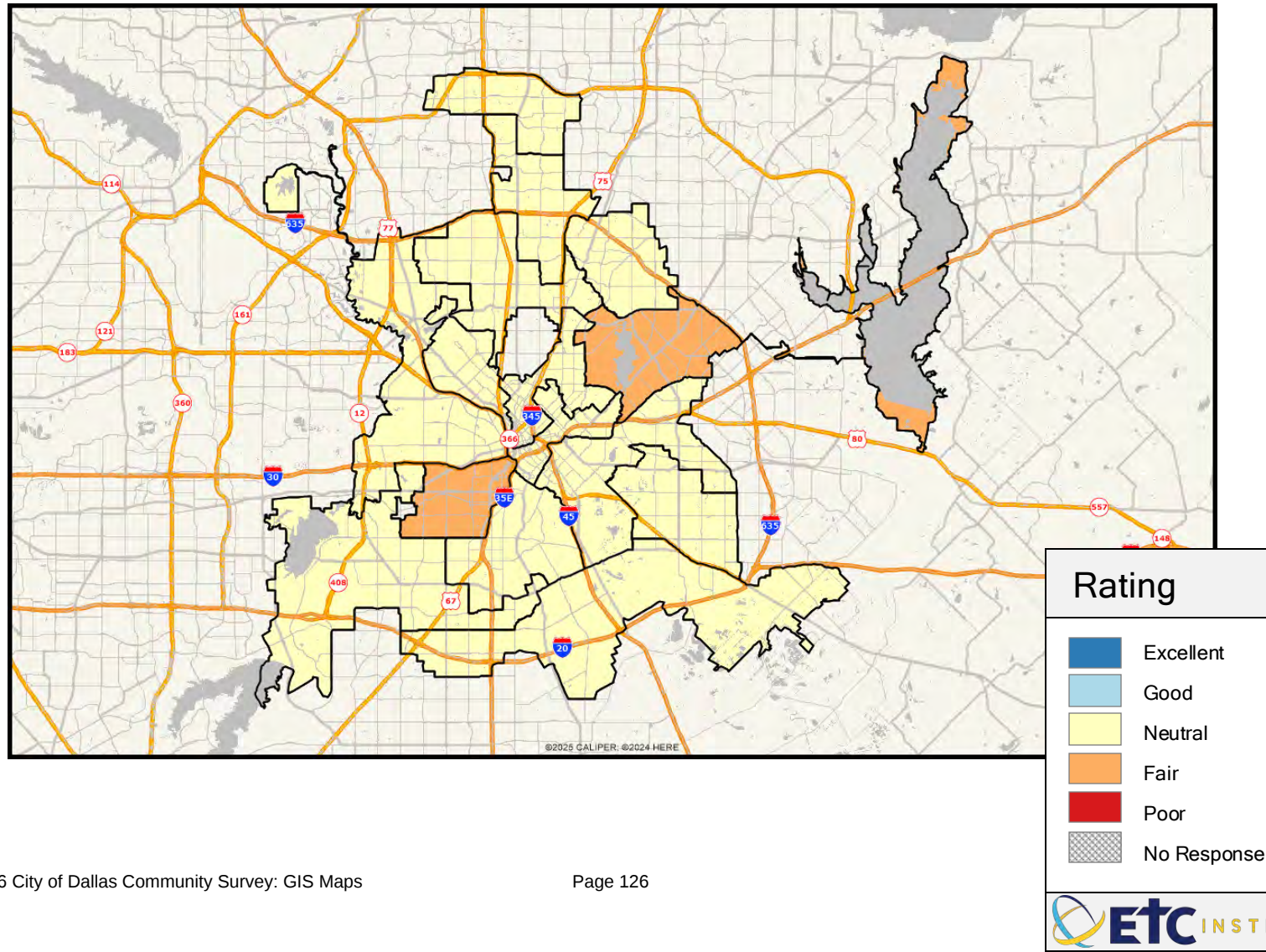
Q15-09. Curbs and gutters

Mean: 2.78



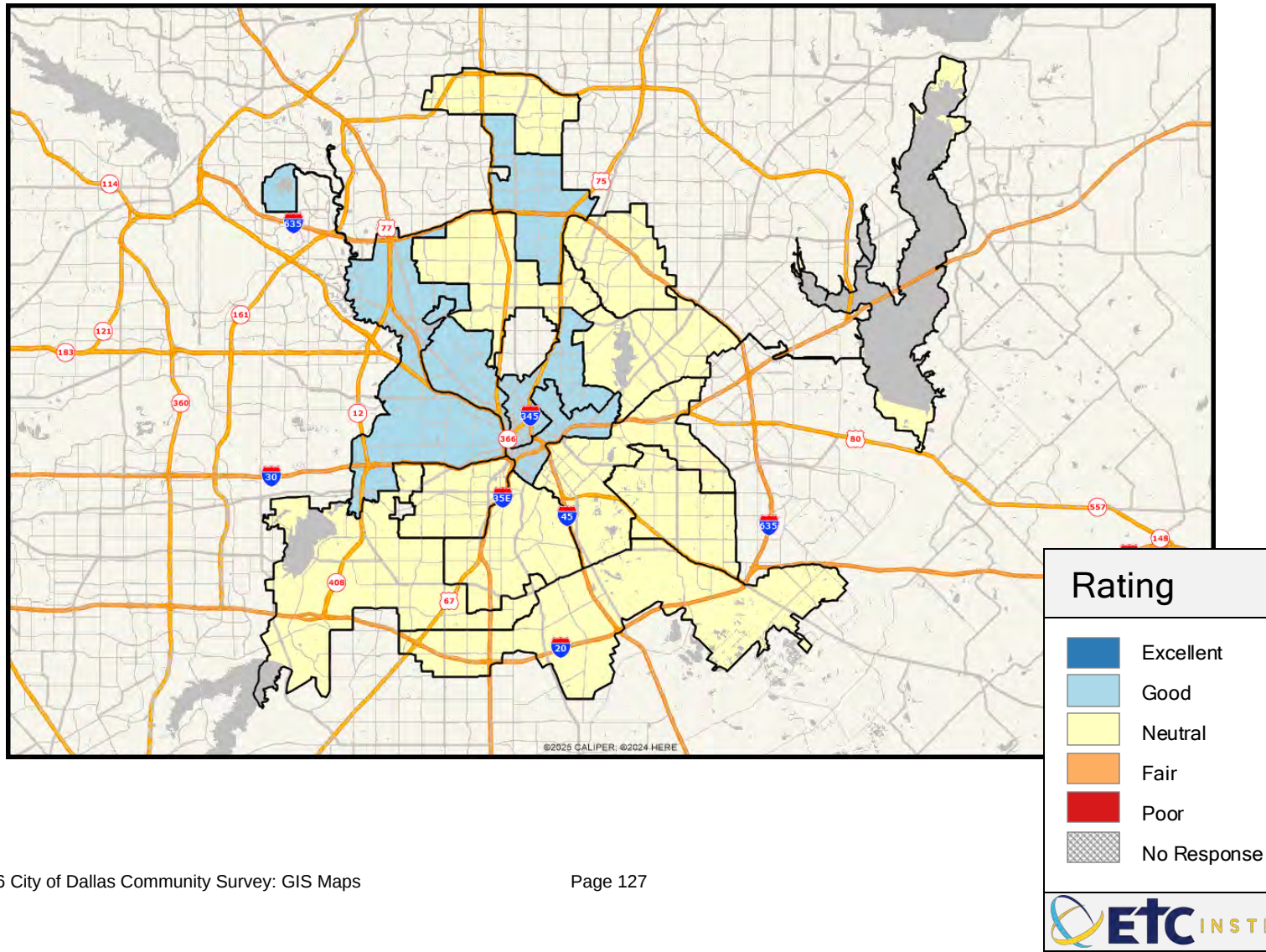
Q15-10. Bike lanes in the City (shared, protected and multi-use)

Mean: 2.91



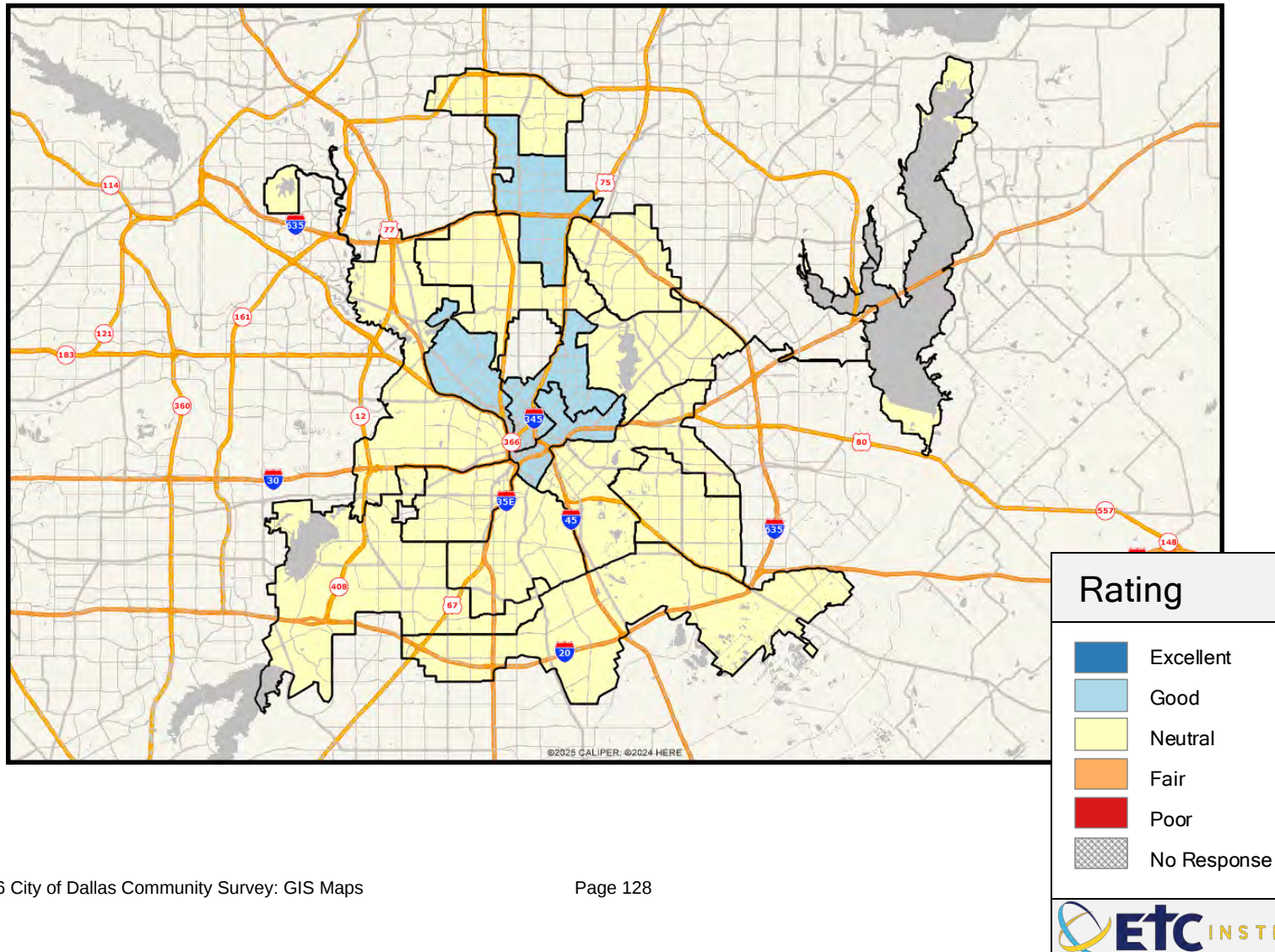
Q17-01. Services to seniors

Mean: 3.16

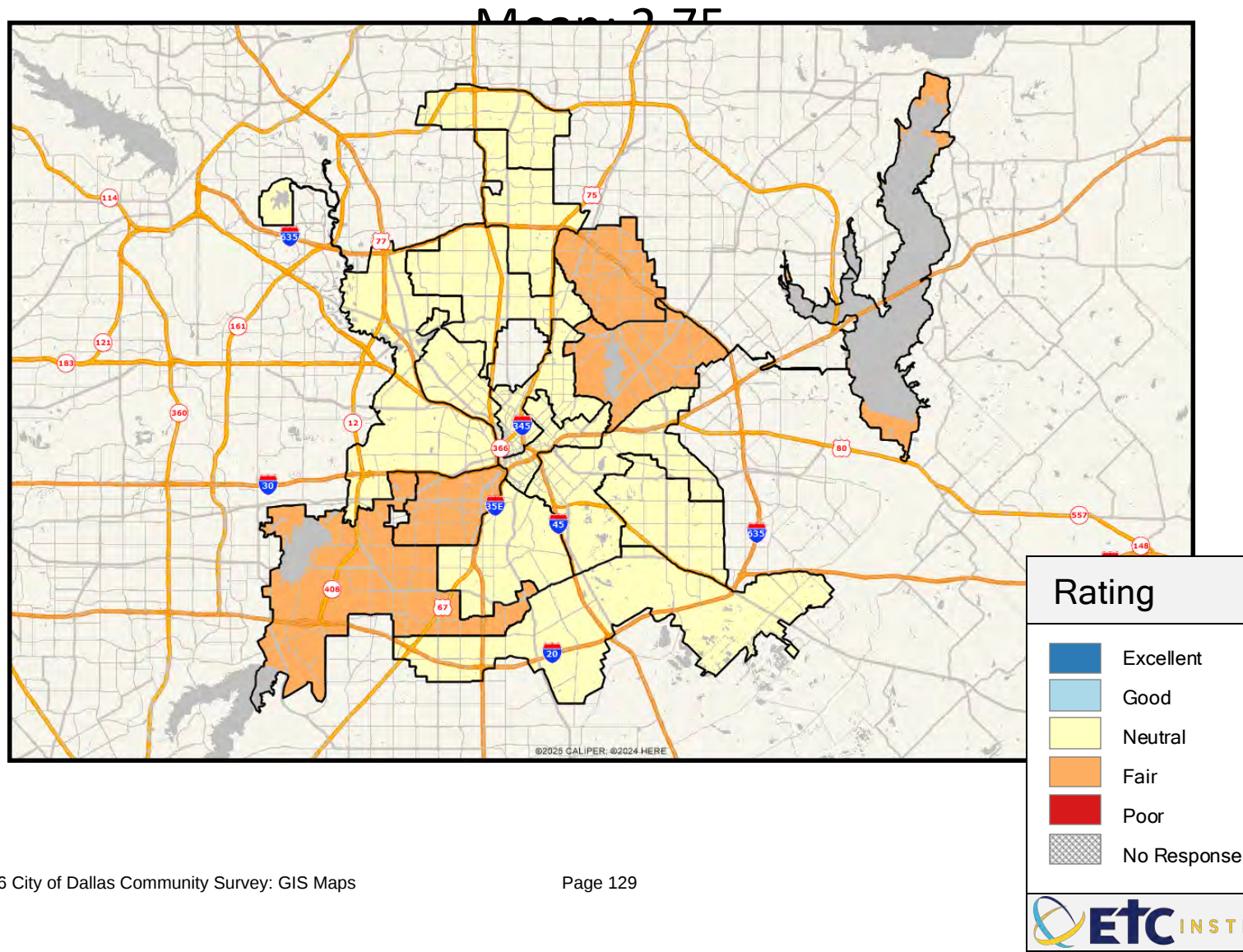


Q17-02. Services to youth

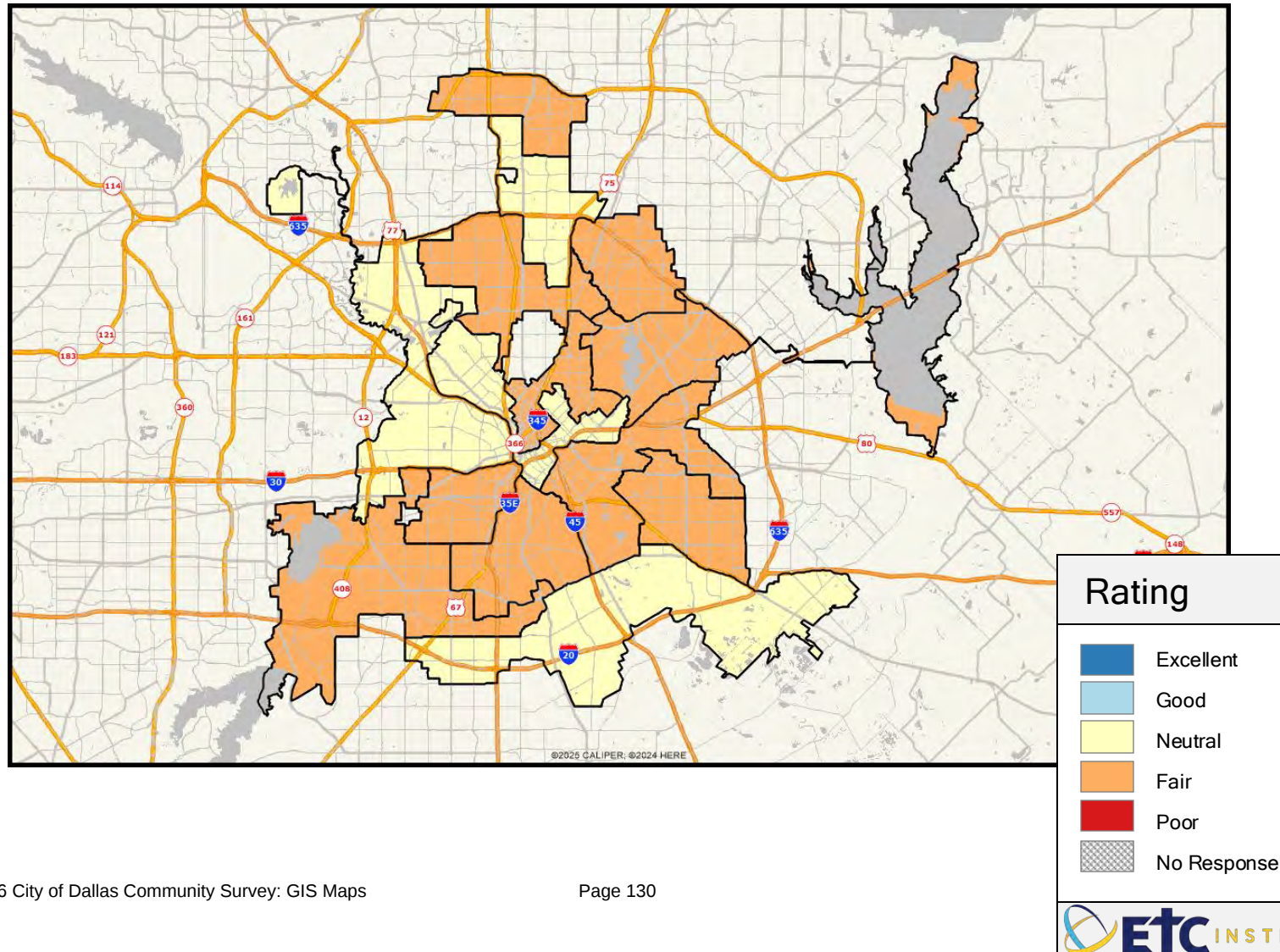
Mean: 3.18



Q17-05. Services to underserved communities, including populations who face barriers such as low income, lower levels of education, limited English proficiency, and mental or physical disabilities

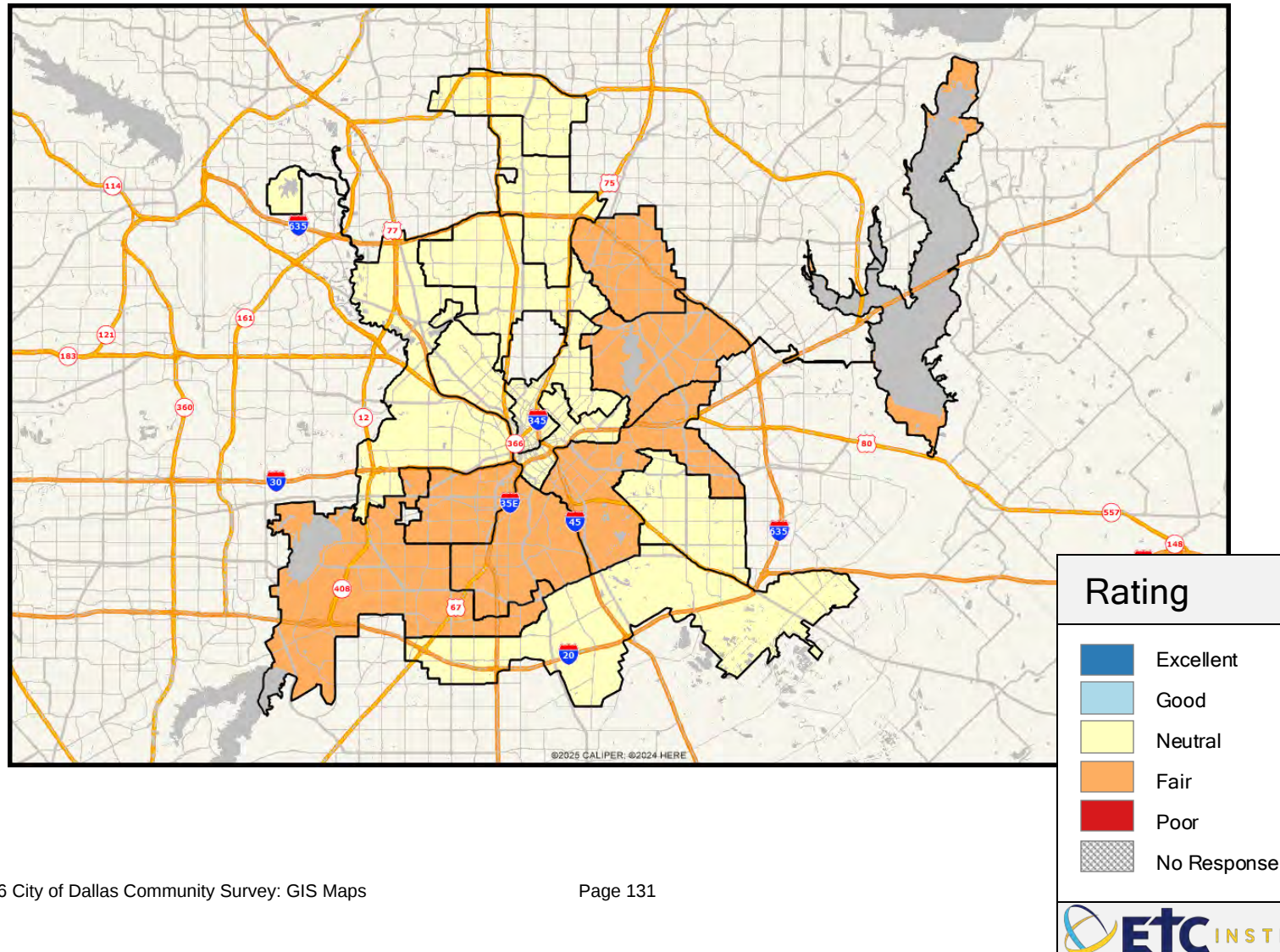


Q17-04. Services to unhoused residents
Mean: 2.38



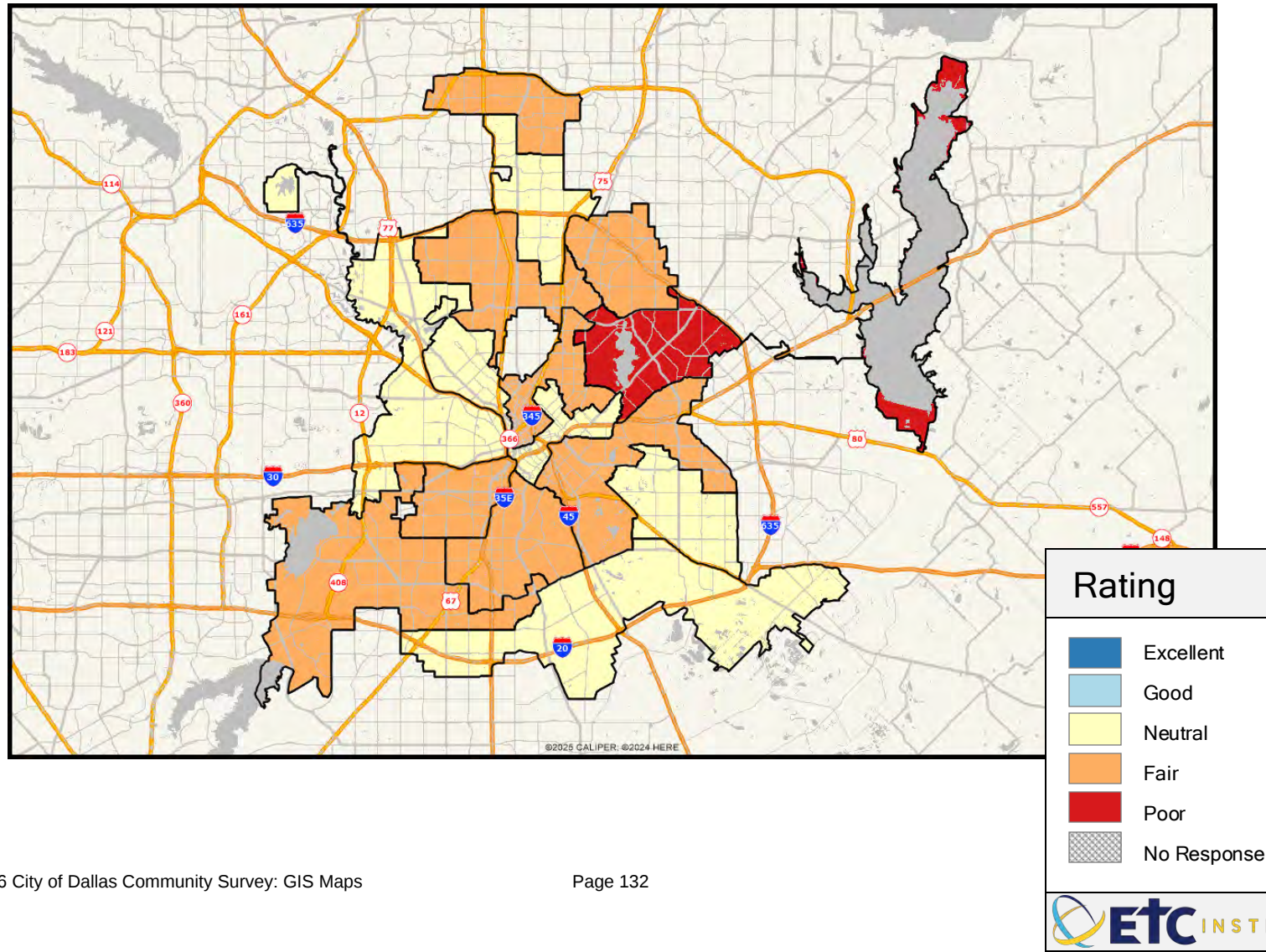
Q17-05. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)

Mean: 2.69



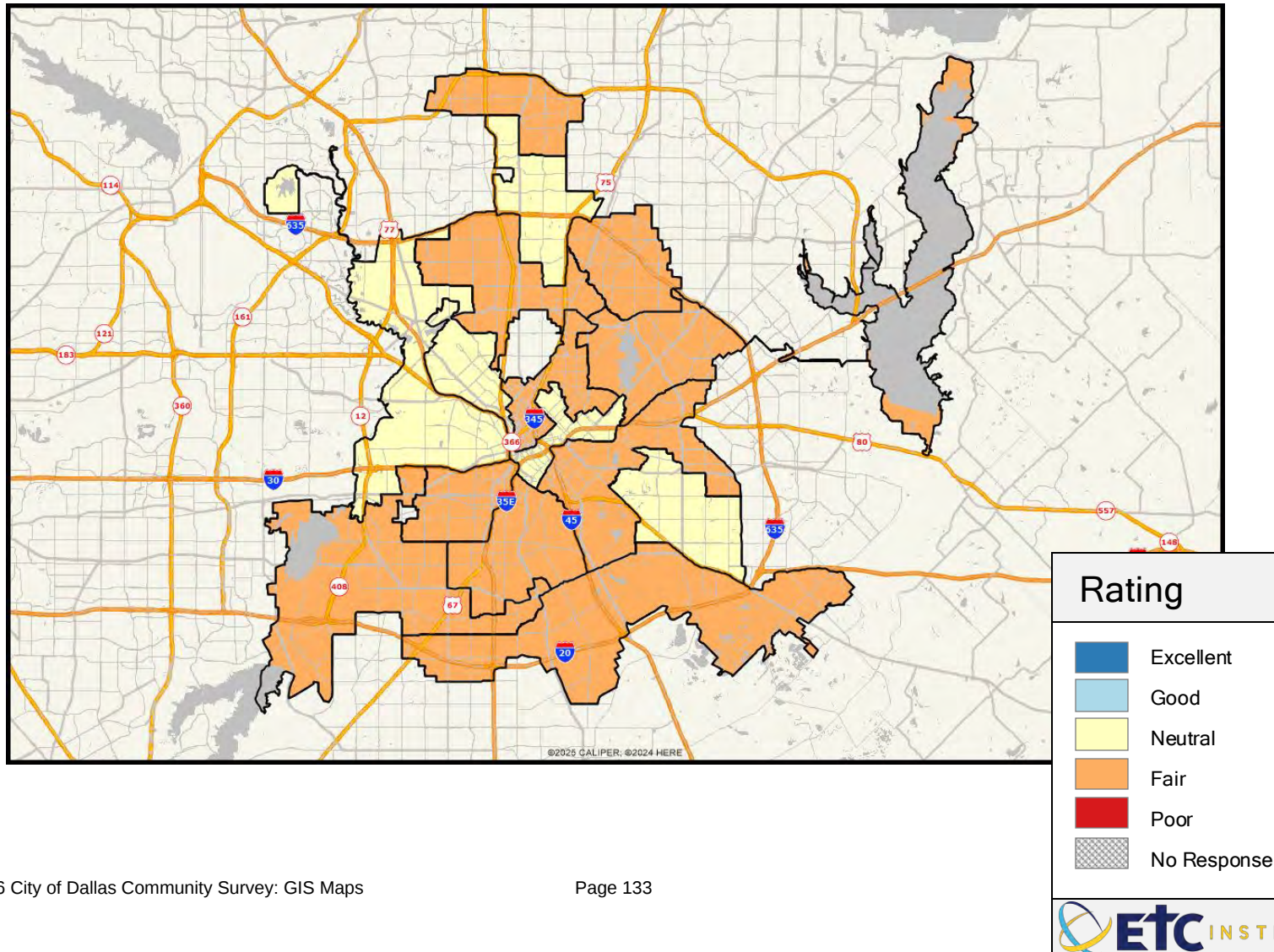
Q17-06. Producing new housing available to people of all income levels and stages of life

Mean: 2.39



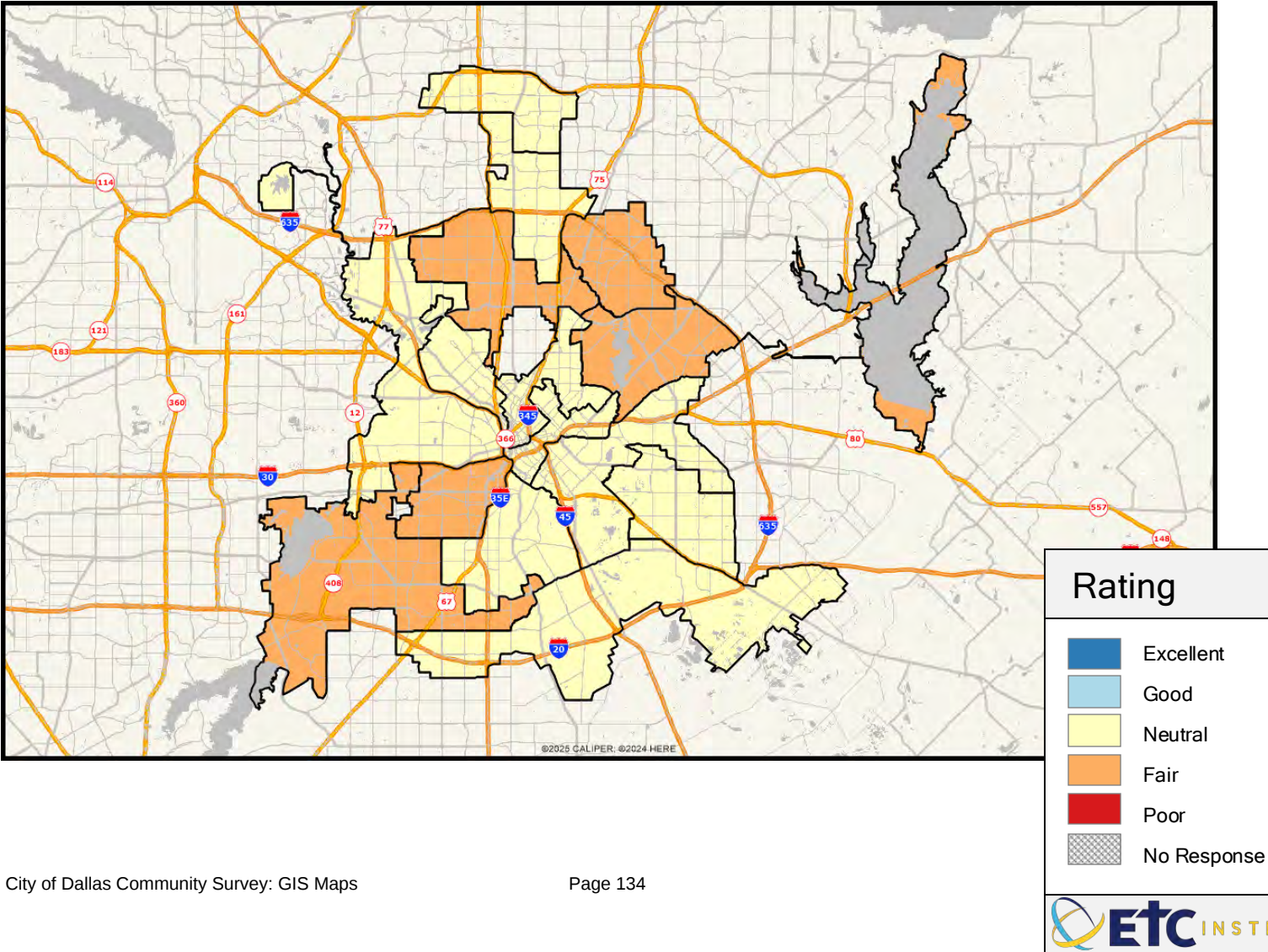
Q17-07. Preserving existing housing available to people of all income levels and stages of life

Mean: 2.43



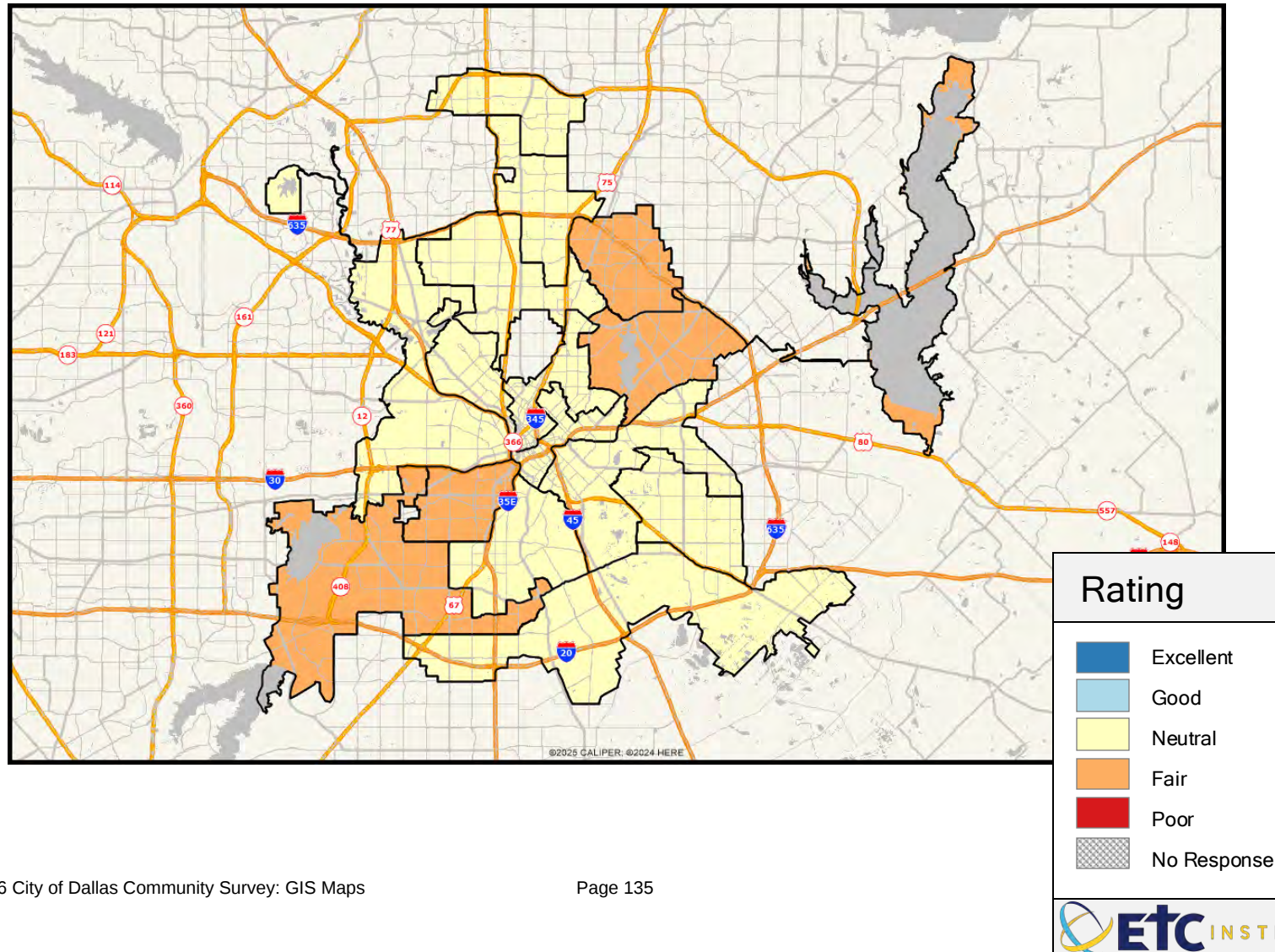
Q17-08. Collaborating with neighborhoods, community-based organizations, and residents

Mean: 2.68



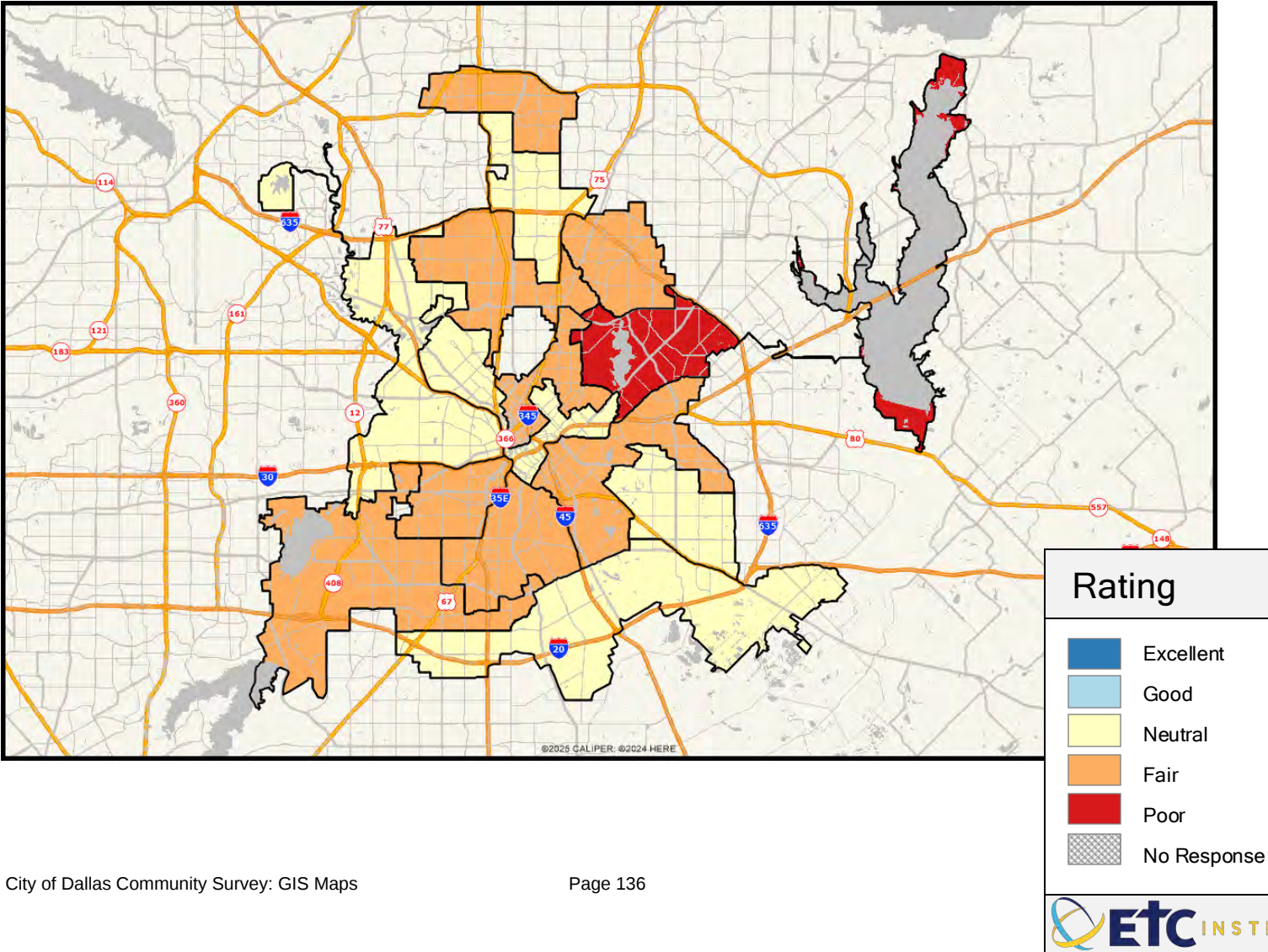
Q17-09. Allowing a wider variety of housing types to better meet housing needs and preferences

Mean: 2.63



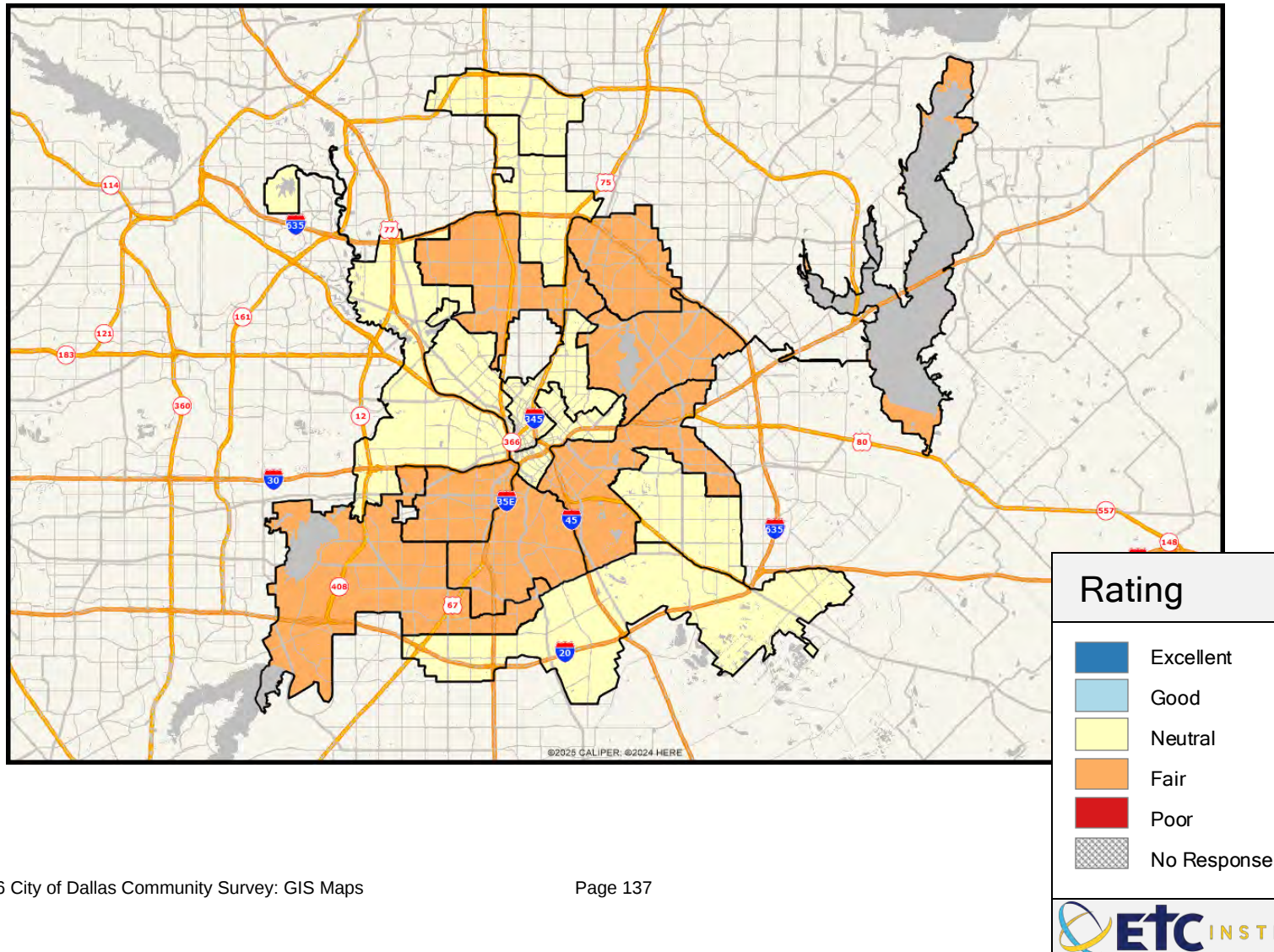
Q17-10. Preventing involuntary displacement of residents due to increased housing cost burden and market pressures

Mean: 2.42

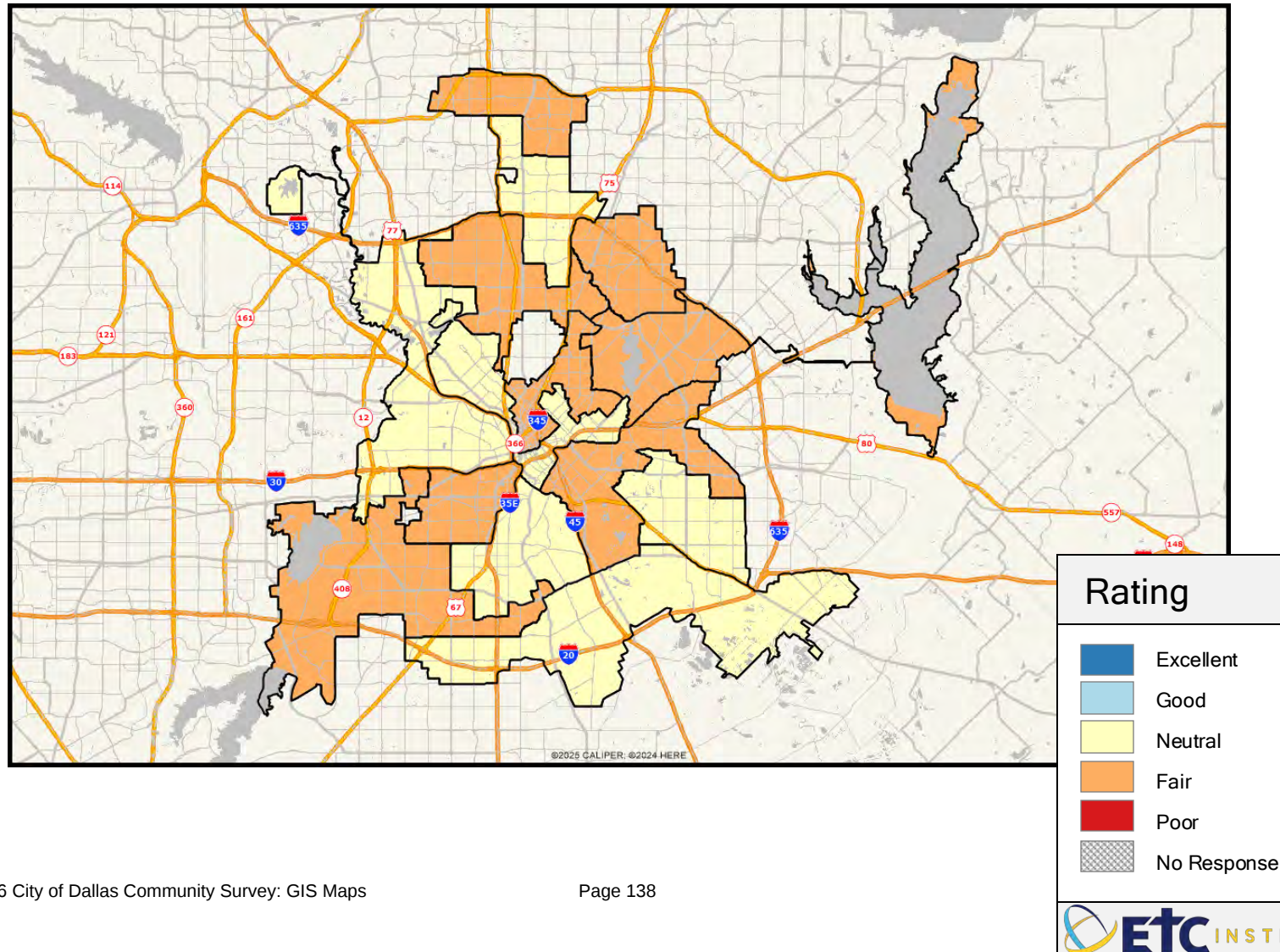


Q17-11. Communicating proximate zoning cases, area planning, and land use plan updates

Mean: 2.57

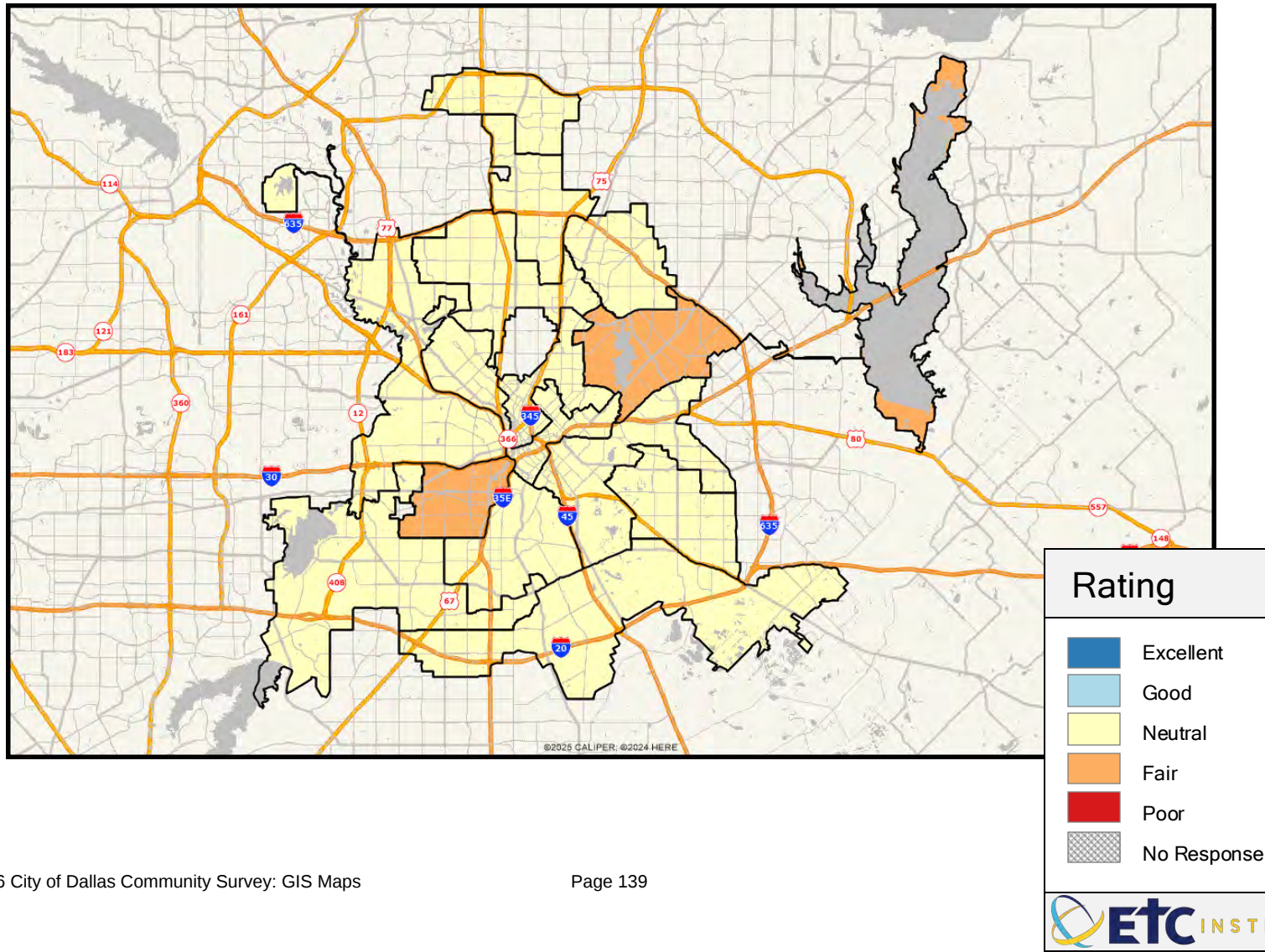


Mean: 2.50



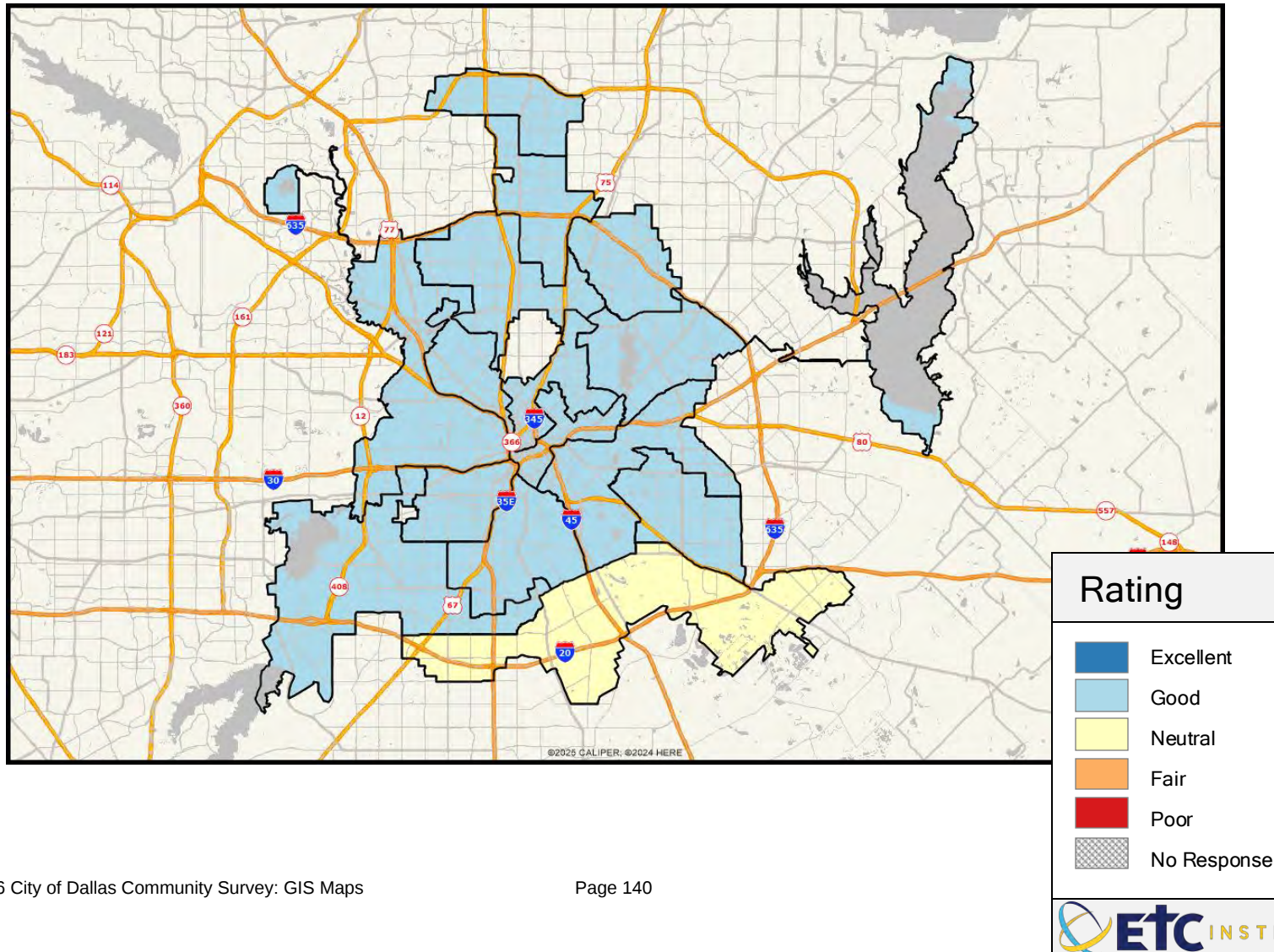
Q17-13. Services that seek to provide opportunities for residents

Mean: 2.77



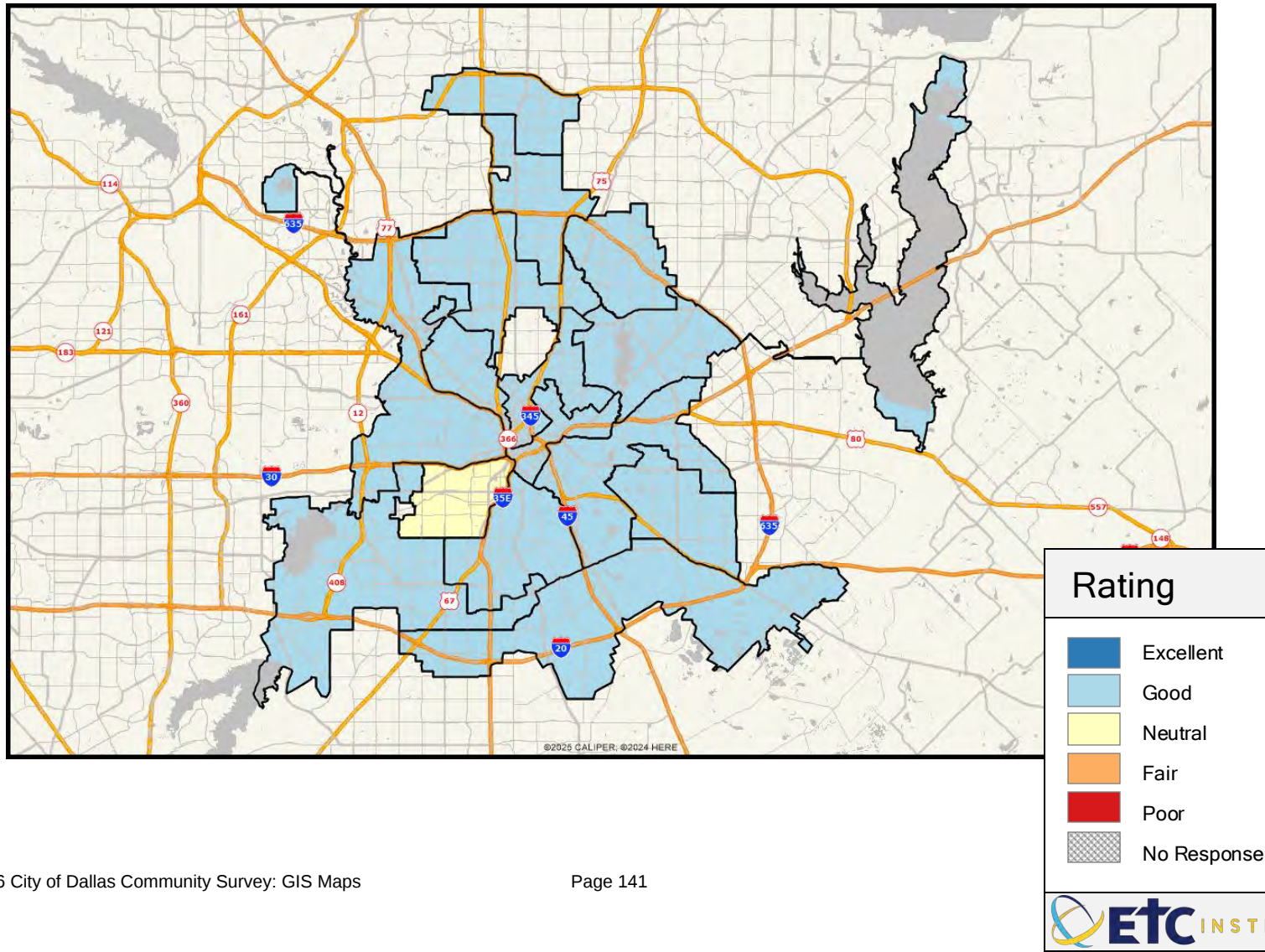
Q18-01. Variety of arts and cultural programs

Mean: 3.66



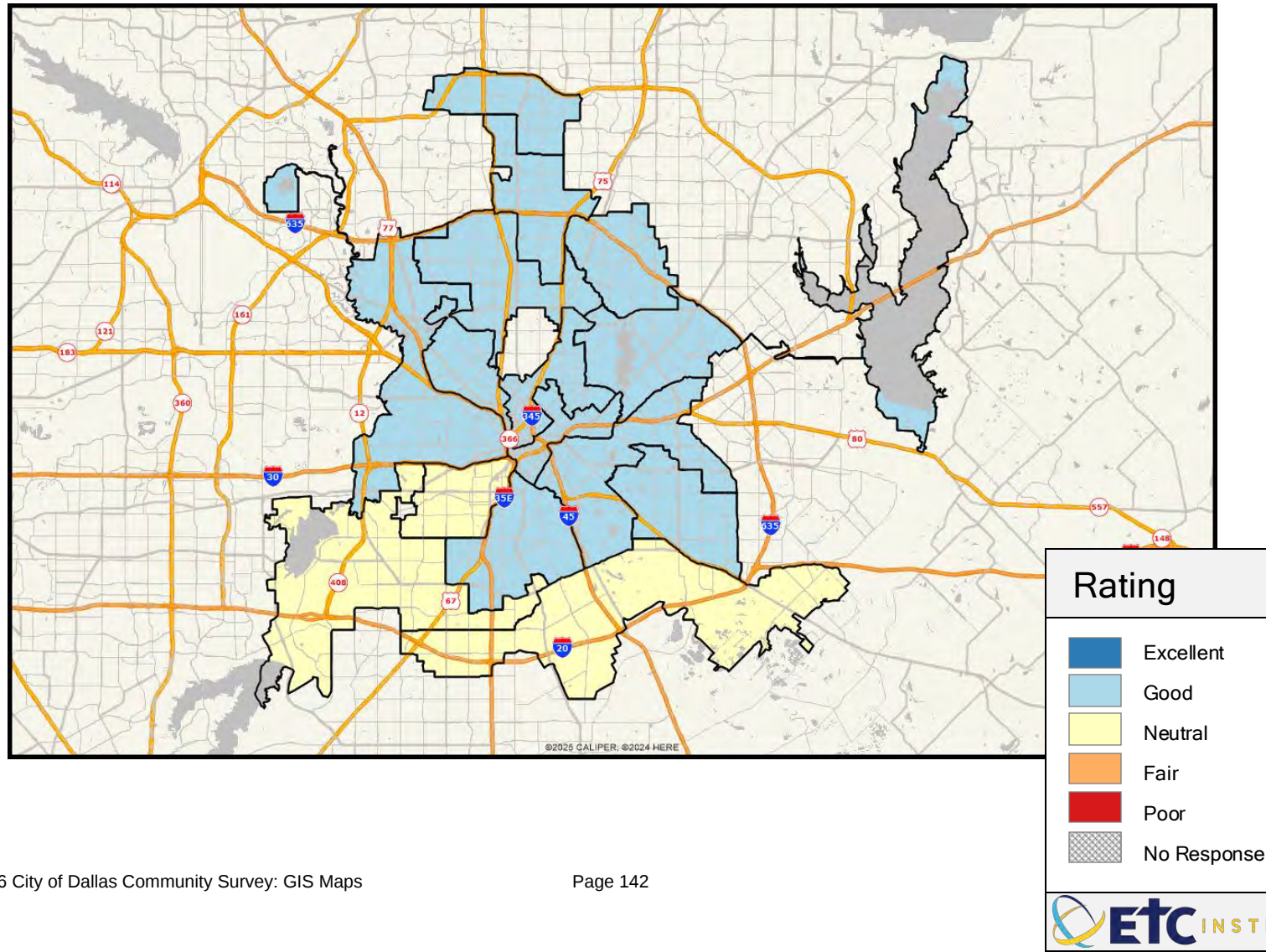
Q18-02. Appearance/maintenance of arts and cultural centers/facilities

Mean: 3.57



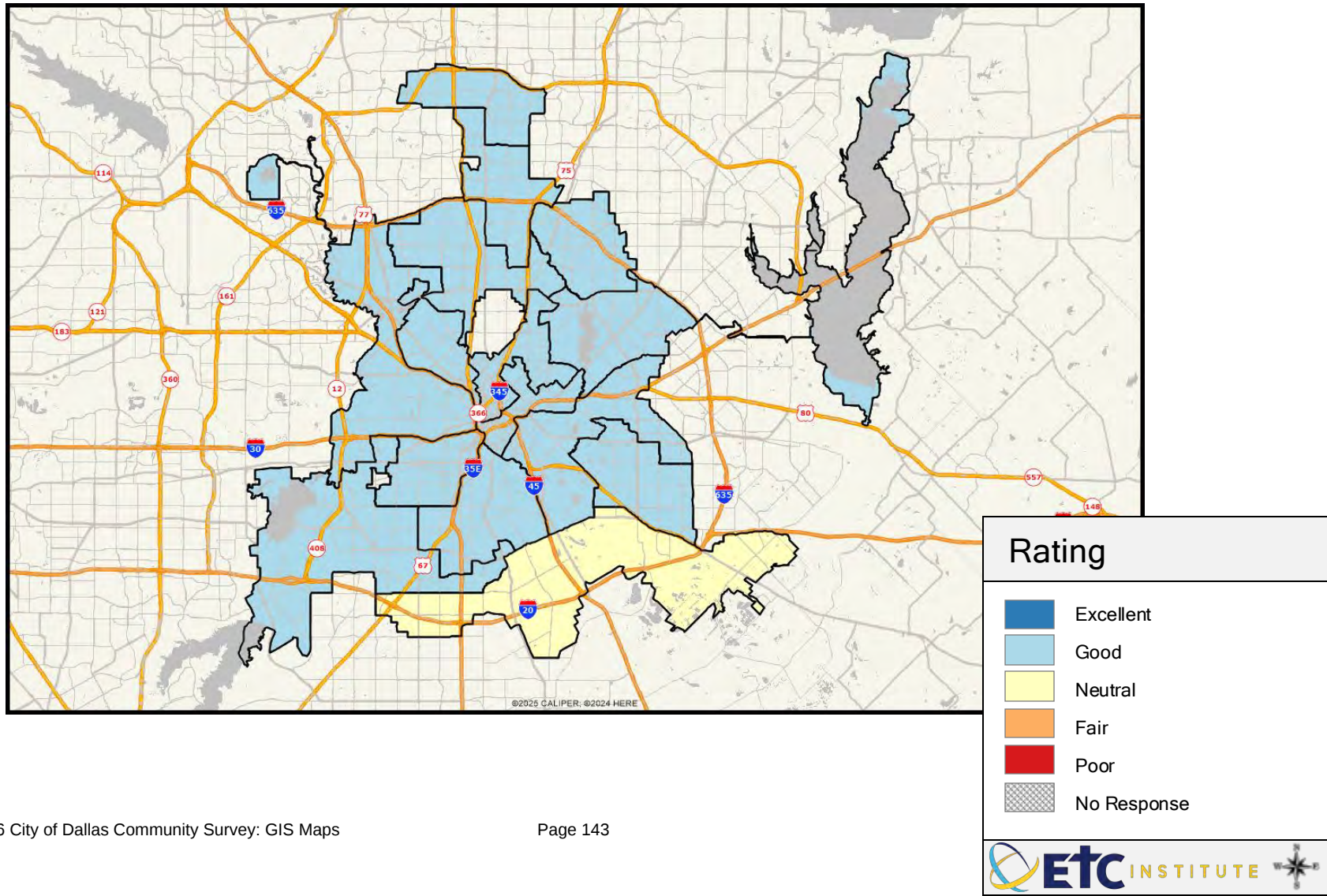
Q18-03. Accessibility of arts and cultural centers/facilities

Mean: 3.54



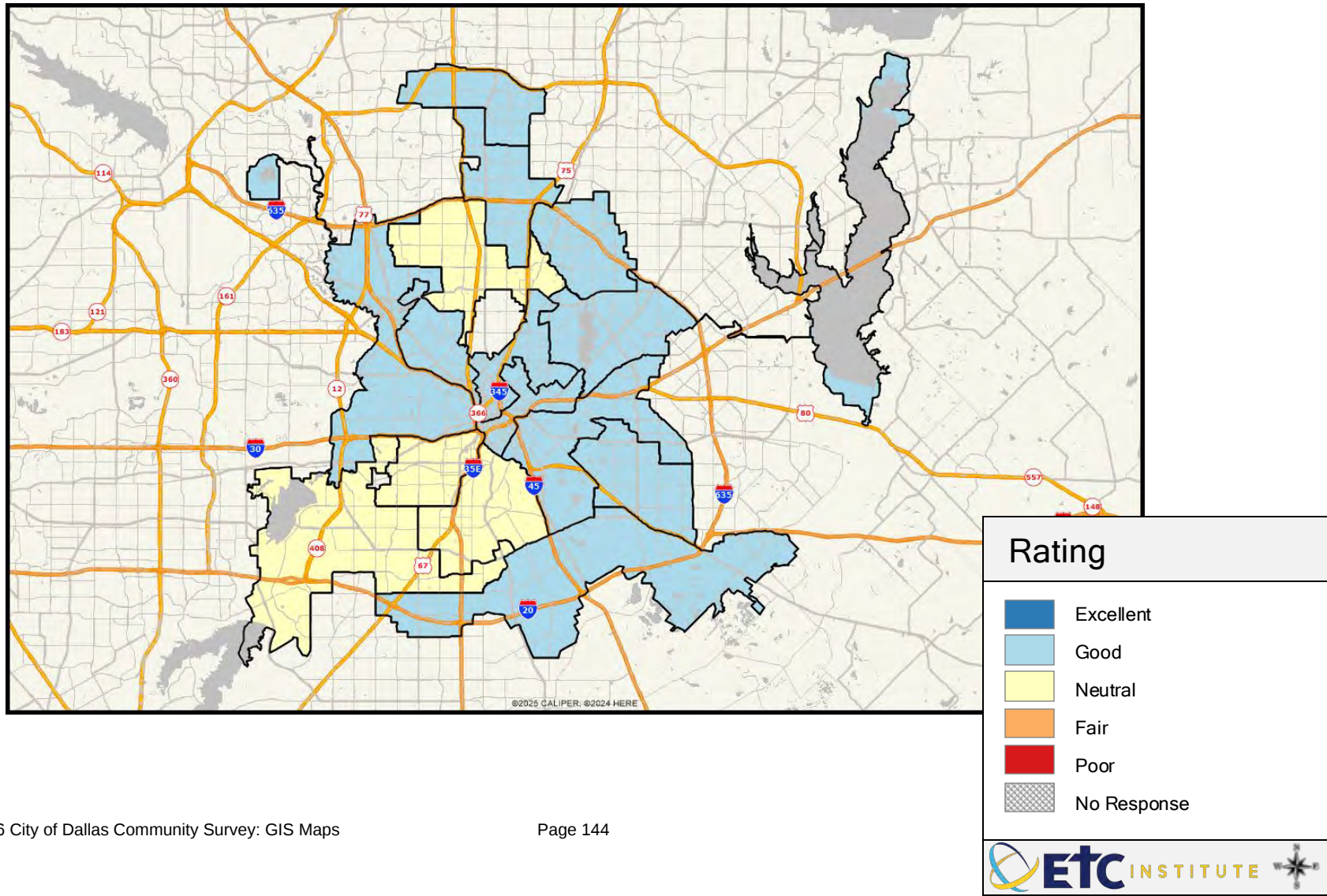
Q18-04. Variety of library materials

Mean: 3.62



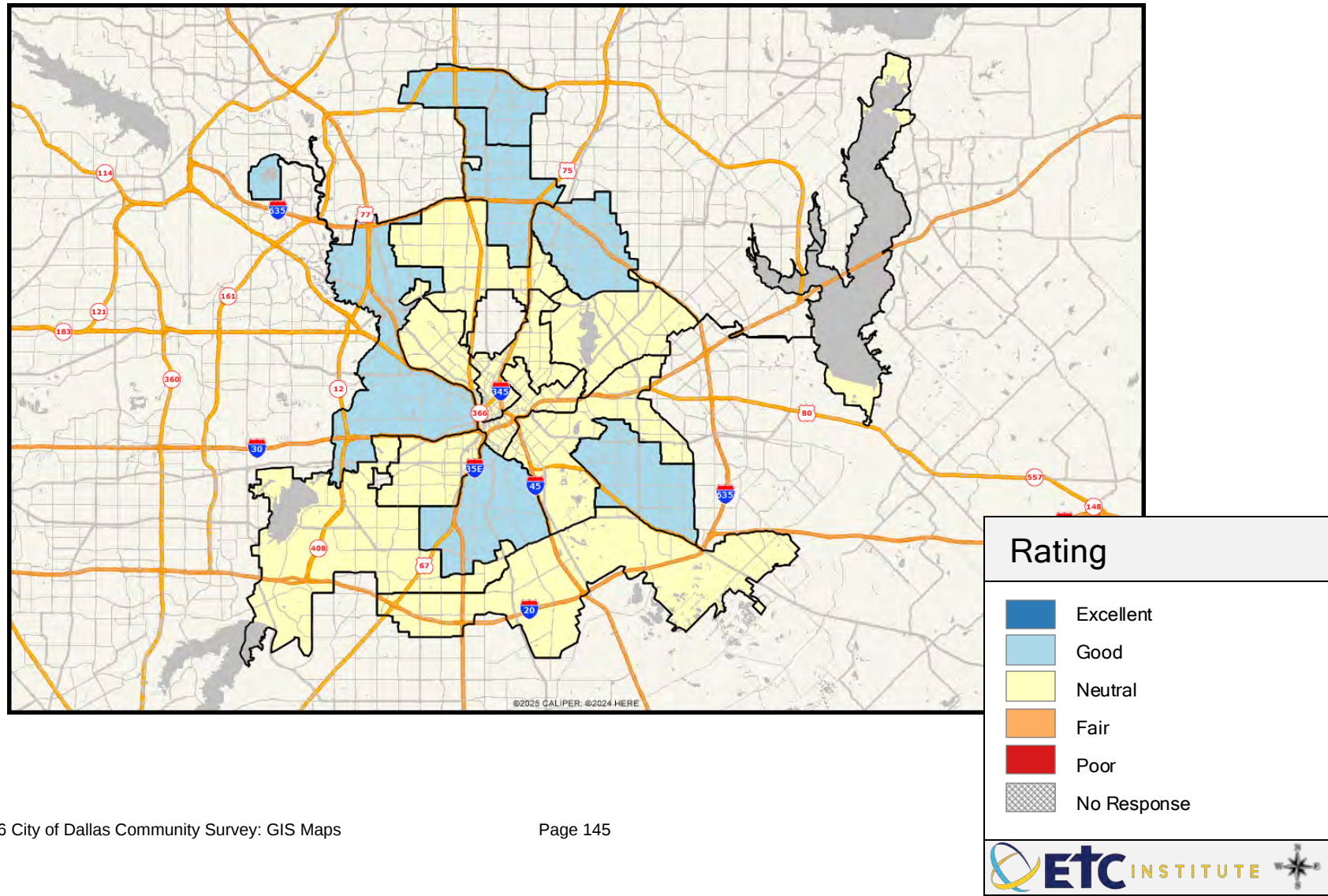
Q18-05. Appearance/maintenance of libraries/facilities

Mean: 3.53



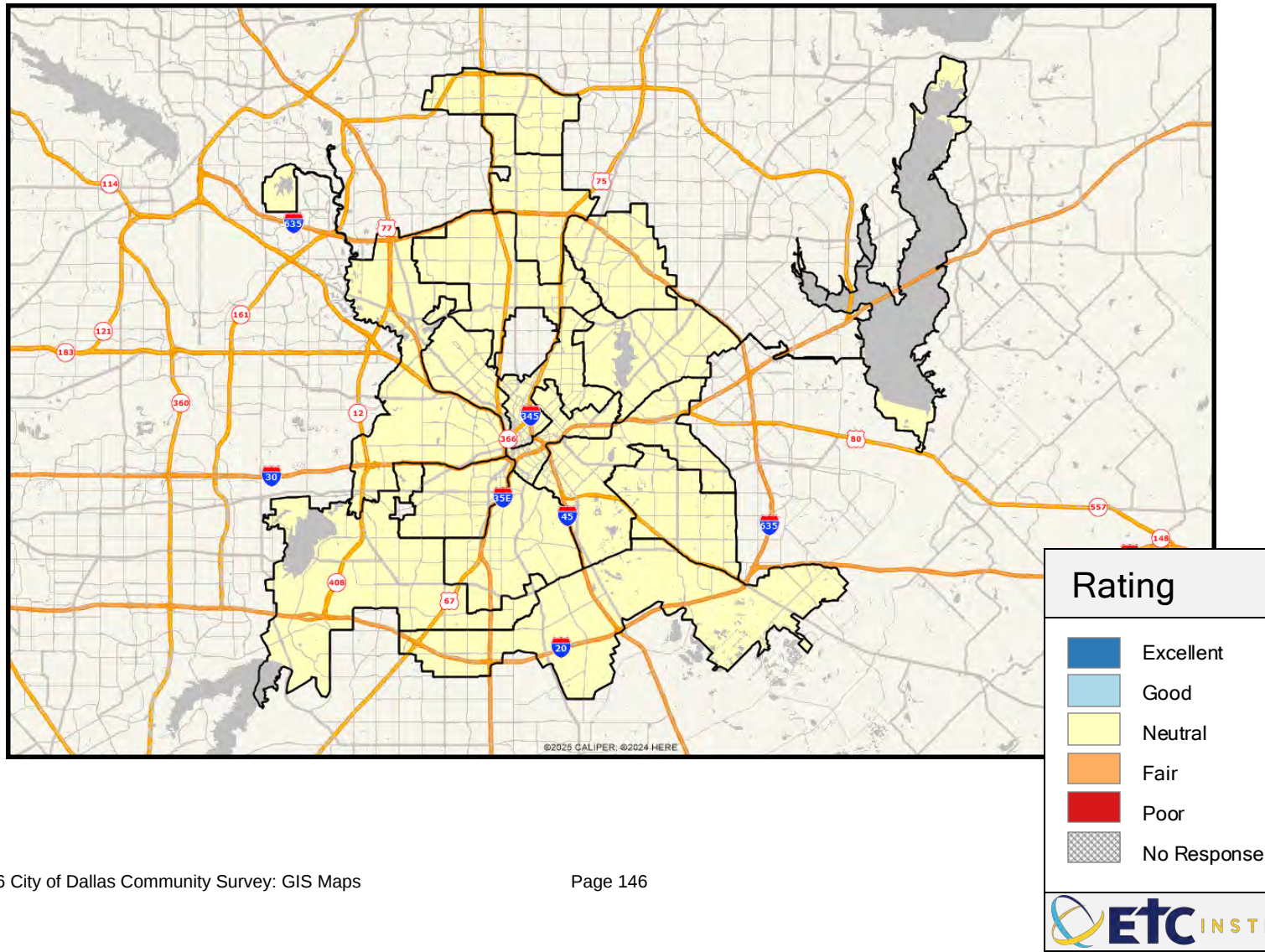
Q18-06. Accessibility of City facilities/services for all persons

Mean: 3.42



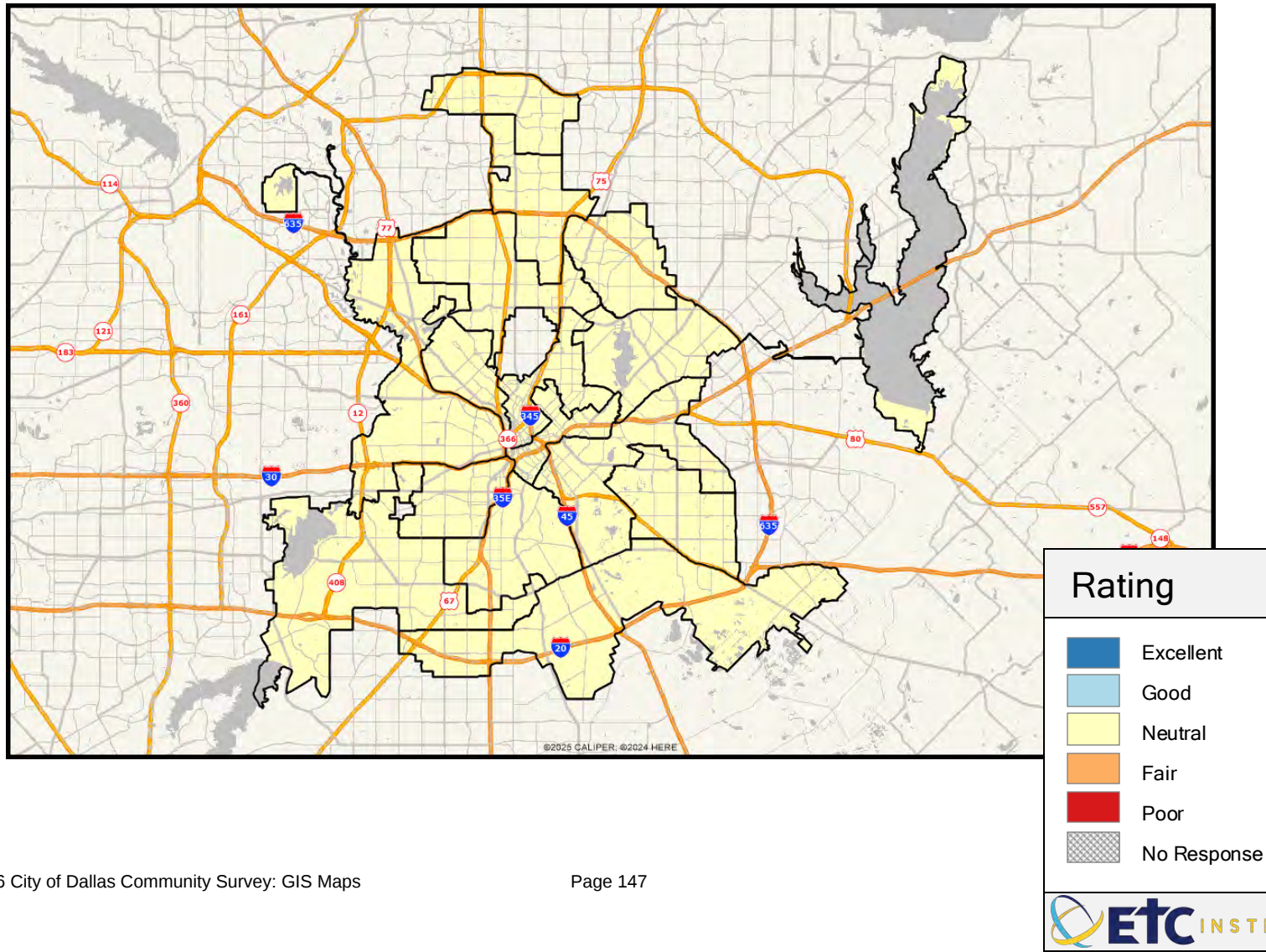
Q20-01. The availability of information about City Government programs and services

Mean: 3.06



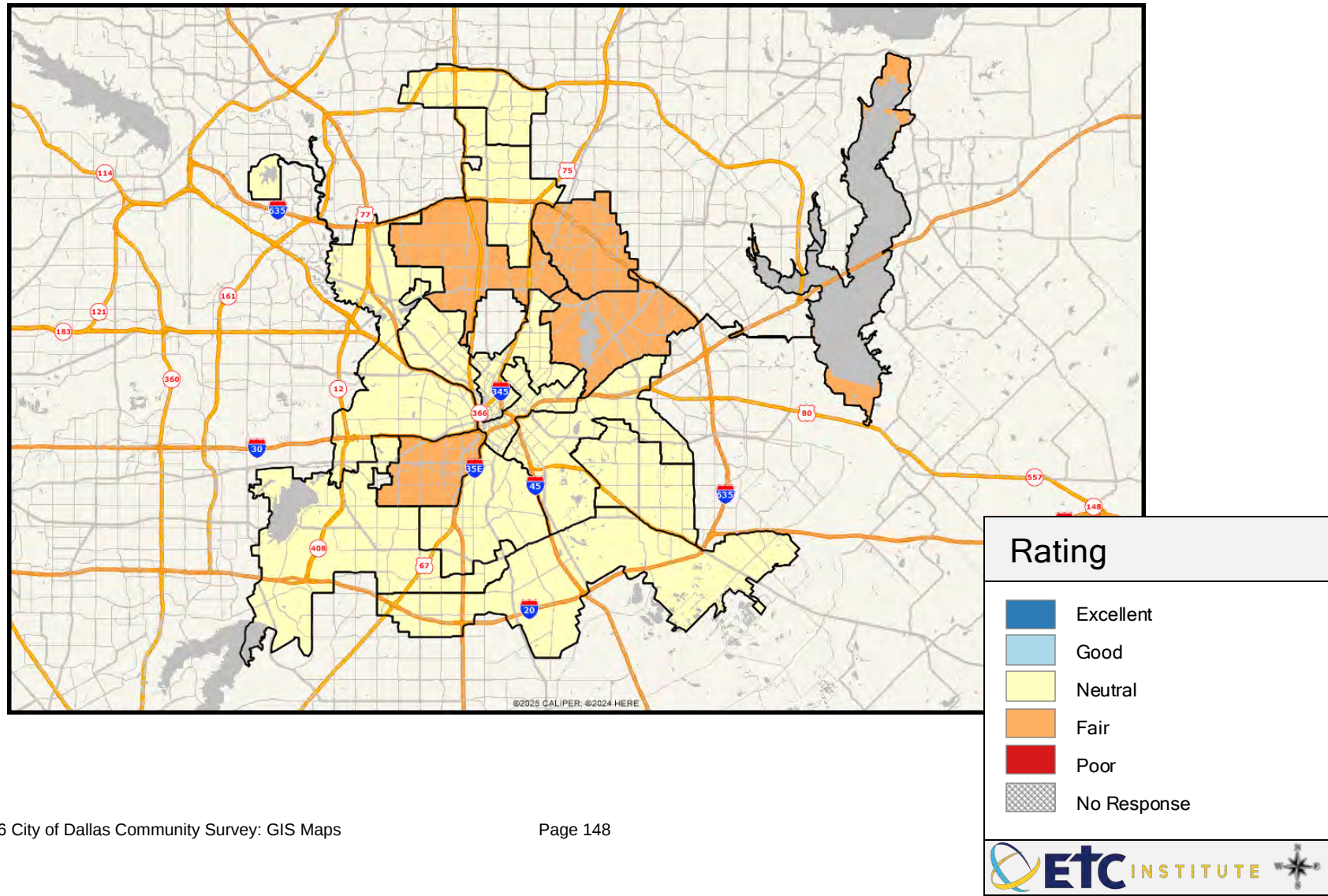
Q20-02. Overall usefulness of the City Government website

Mean: 3.07



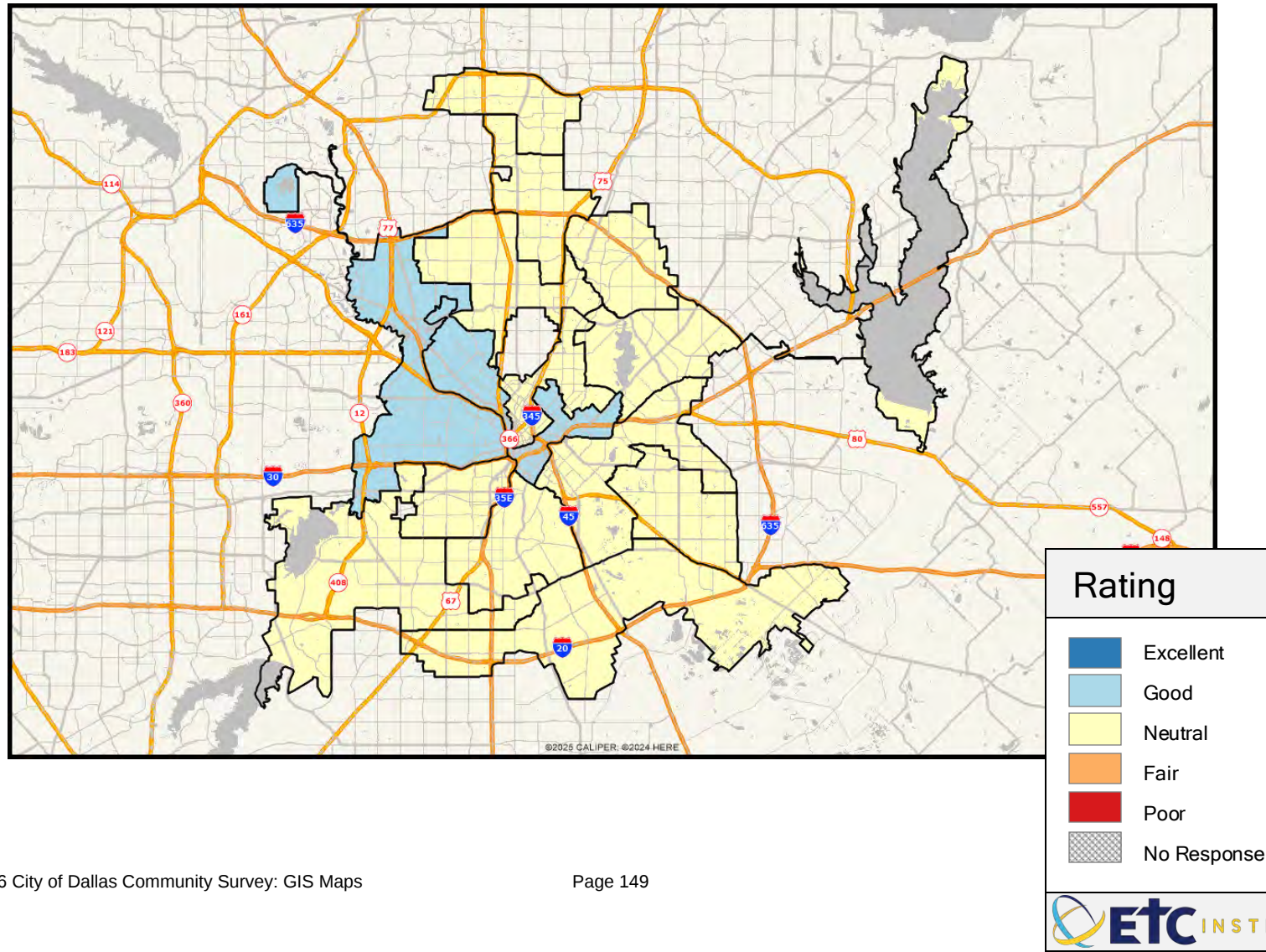
Q20-03. Opportunity to engage/provide input into decisions made by City Government

Mean: 2.71



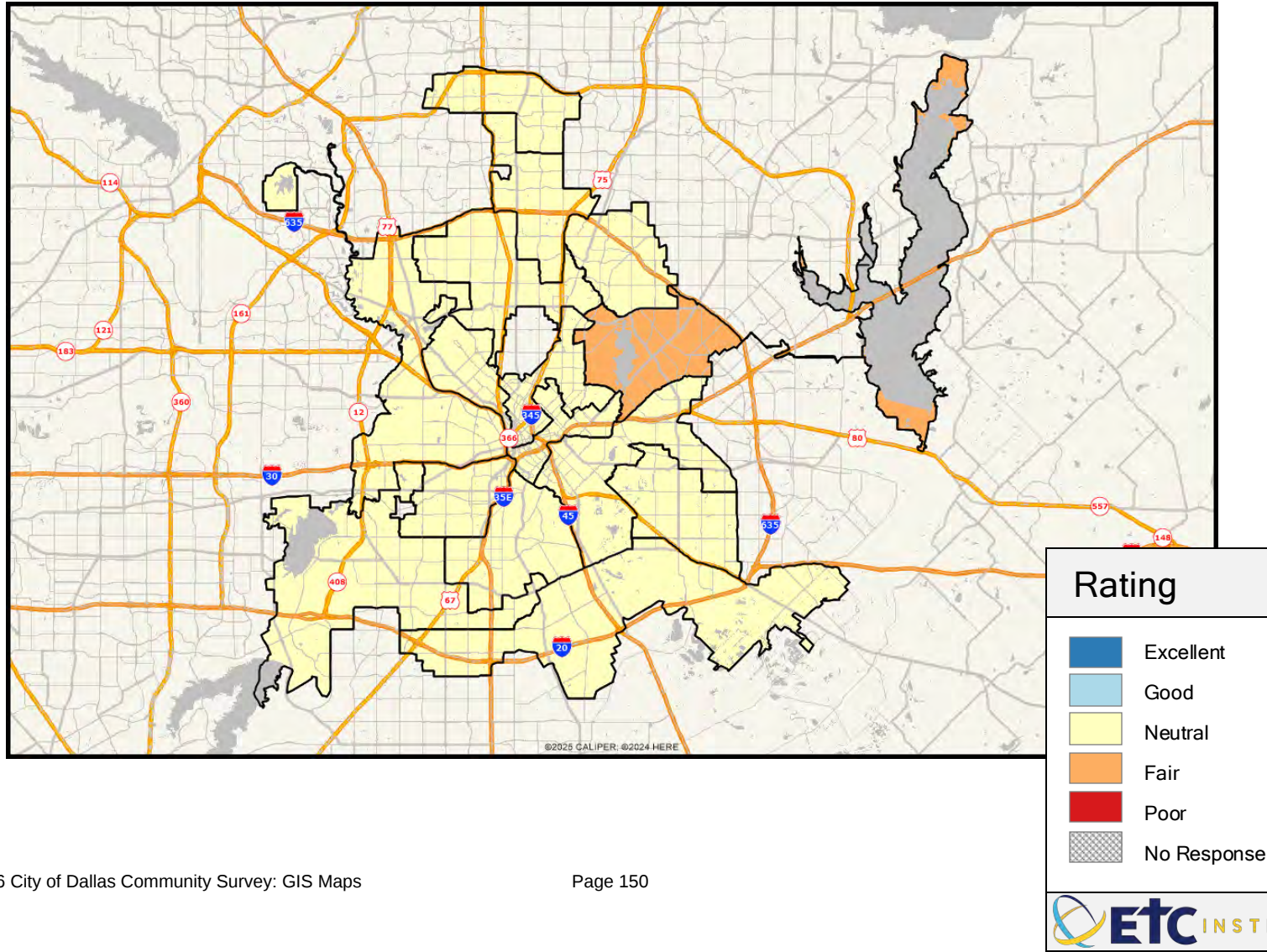
Q20-04. Quality of city video programming including city television channel and web streaming

Mean: 3.12



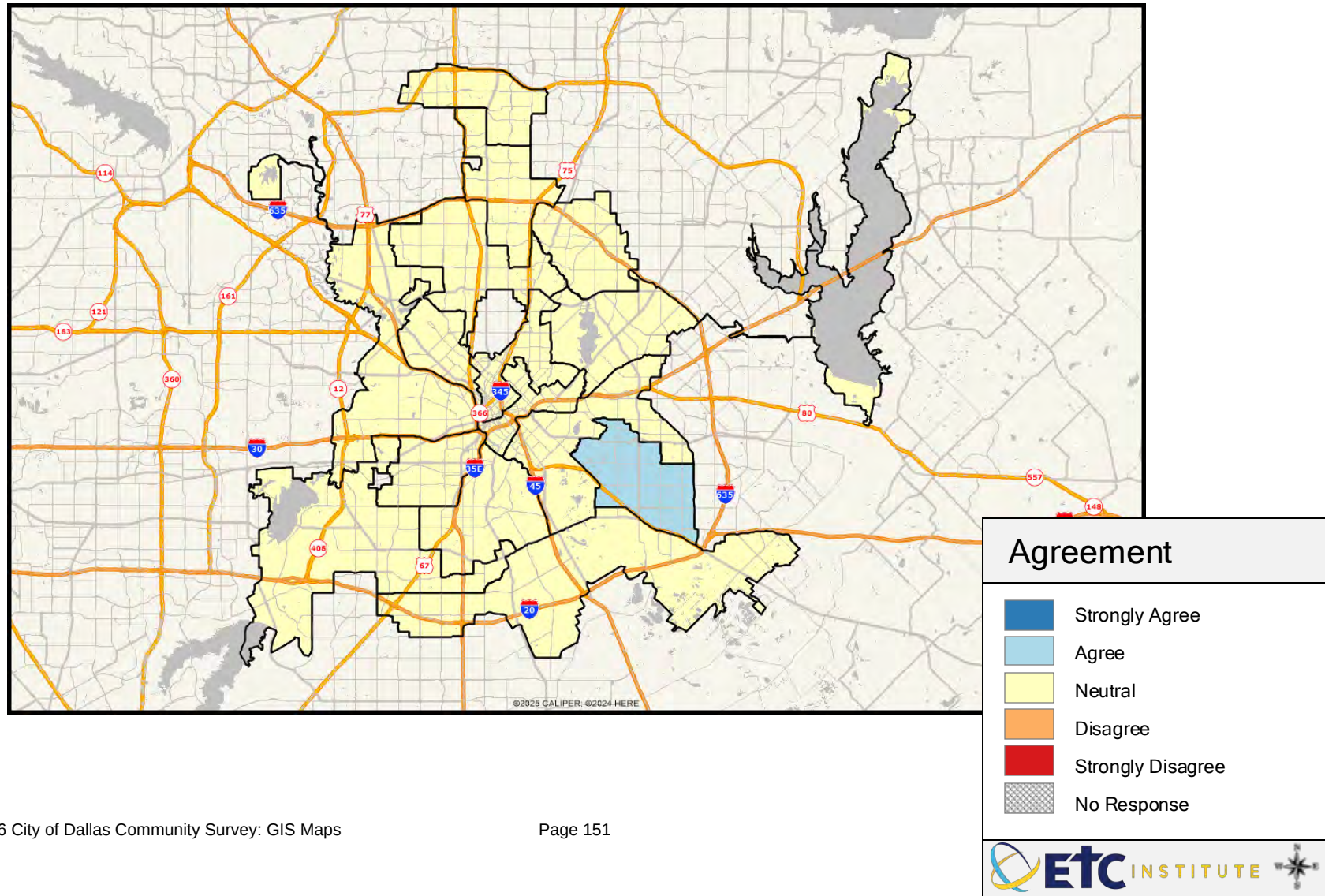
Q20-05. The city government use of social media

Mean: 2.99

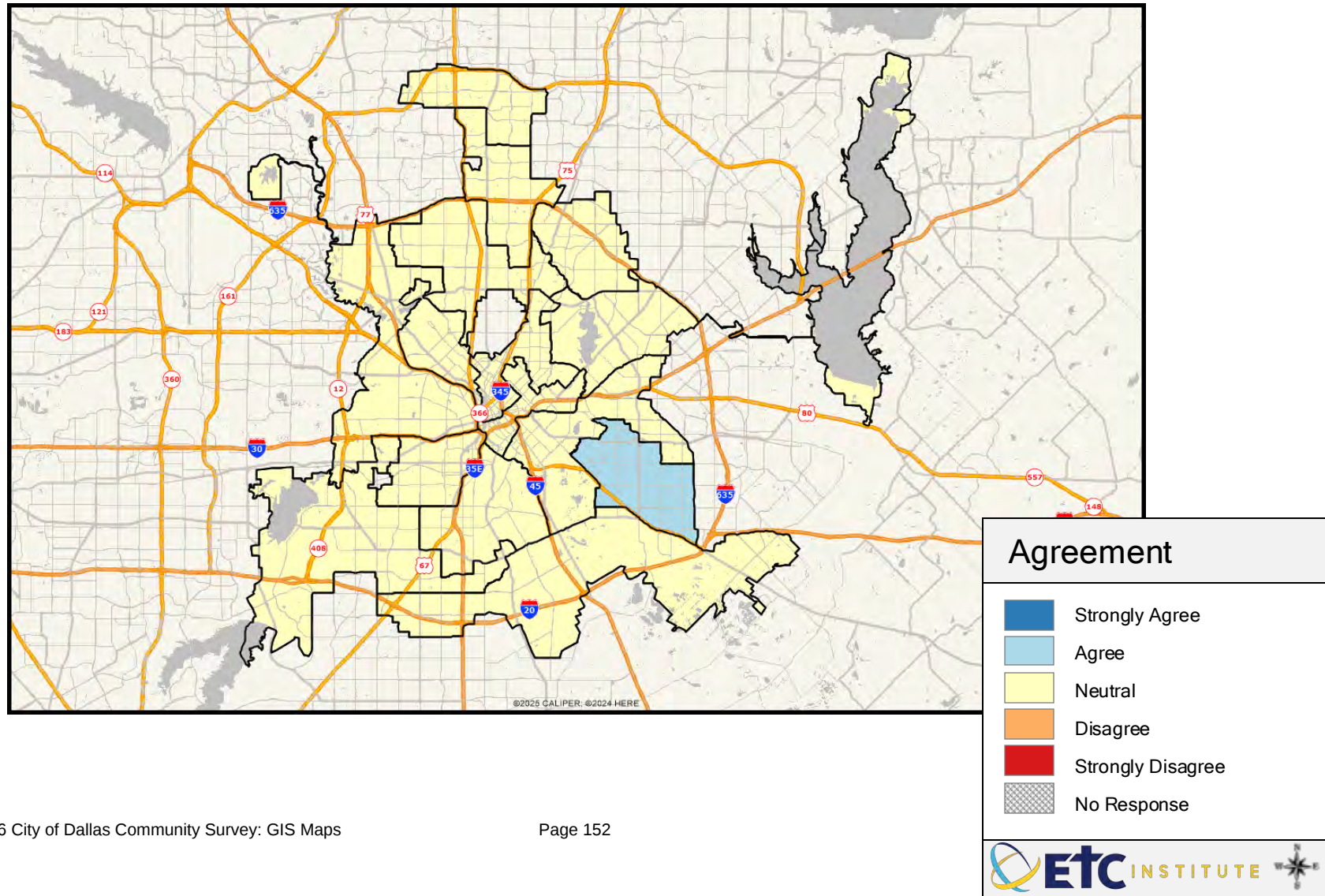


Q22-01. I receive good value for the property taxes and fees I pay for City Government services

Mean: 3.13

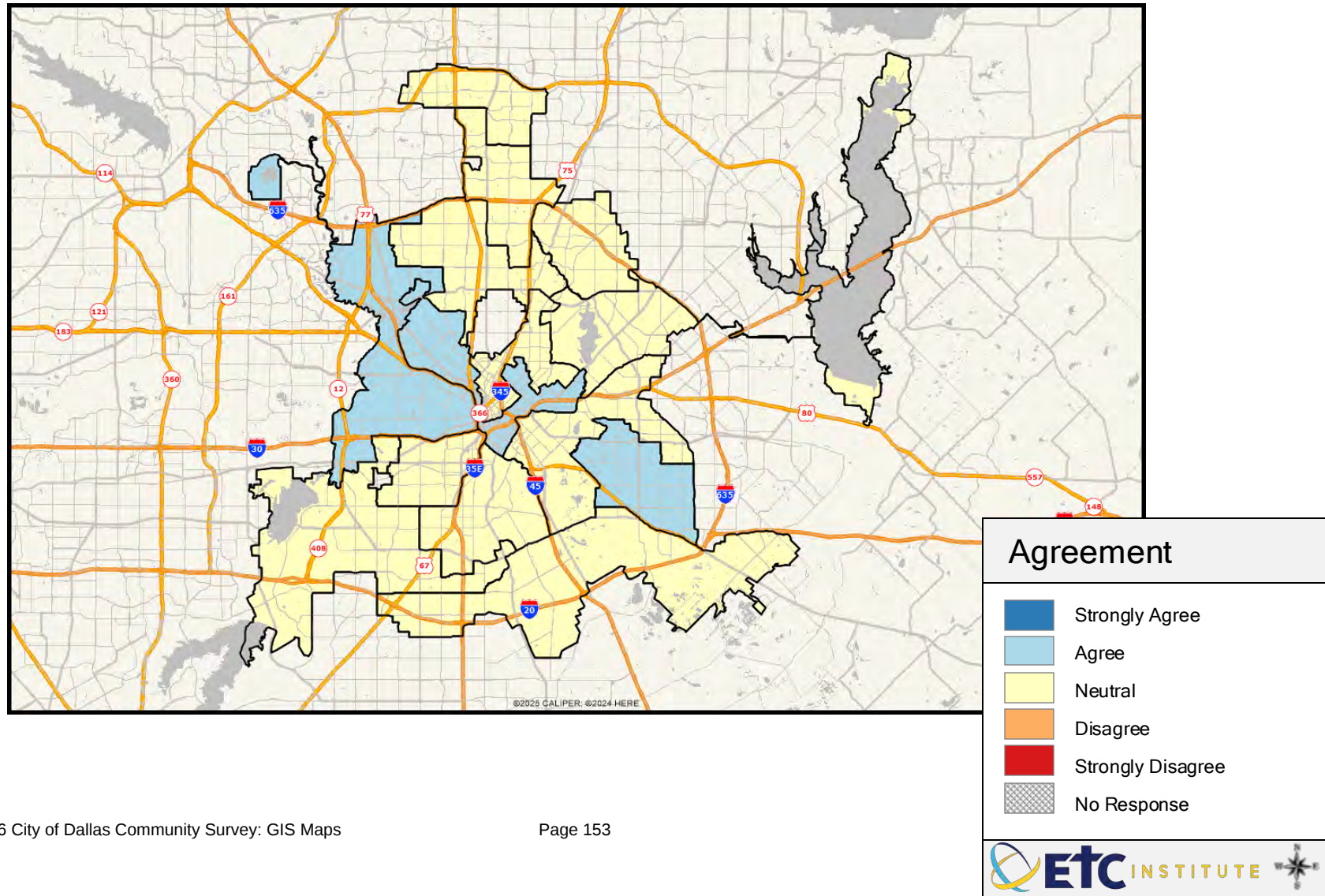


Q22-02. I am pleased with the overall direction that City
Government is taking
Mean: 3.00



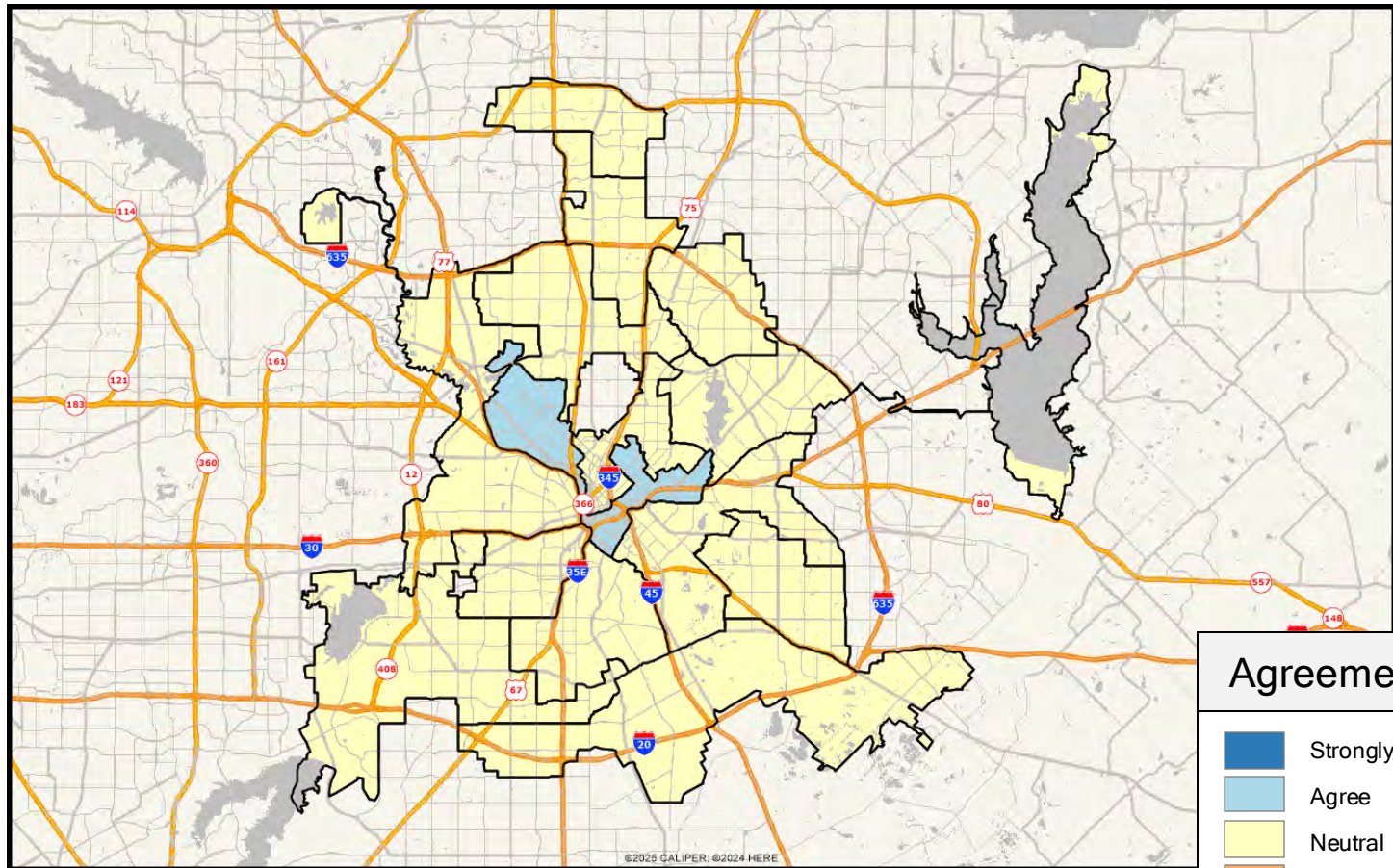
Q22-03. The City of Dallas government welcomes resident involvement

Mean: 3.19



Q22-04. The City of Dallas government listens to a diverse range of people

Mean: 3.12

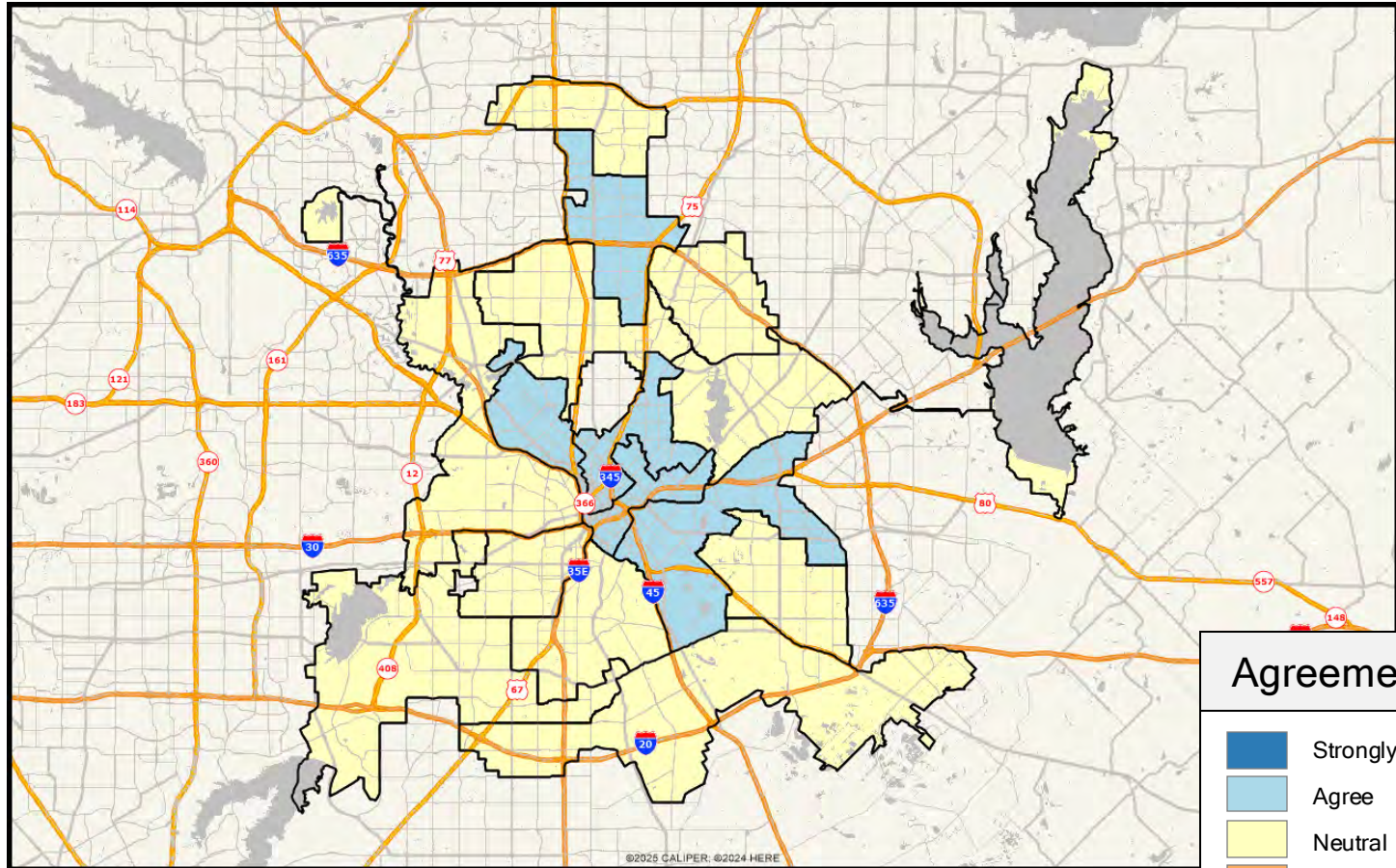


Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

Q22-05. Employees at the City of Dallas government are ethical in the way they conduct city business

Mean: 3.29



Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

Q22-06. Government leaders at the City of Dallas are ethical in the way they conduct business

Mean: 3.06

