



**2026**  
**City of Dallas, Texas**  
Community Survey  
Crosstabulations



**ETC**  
INSTITUTE

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-1. Dallas as a place to live**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 20.7% | 35.8% | 34.6% | 41.3% | 35.3% | 34.9% | 29.3% | 36.8% | 16.8% |
| Good      | 48.0% | 48.0% | 39.1% | 40.7% | 38.0% | 42.8% | 41.4% | 34.2% | 53.9% |
| Fair      | 30.7% | 14.2% | 24.4% | 16.0% | 22.7% | 21.7% | 25.5% | 27.1% | 26.2% |
| Poor      | 0.7%  | 2.0%  | 1.9%  | 2.0%  | 4.0%  | 0.7%  | 3.8%  | 1.9%  | 3.1%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-1. Dallas as a place to live**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.4% | 38.0% | 29.1% | 21.9% | 29.1% | 30.2% |
| Good      | 52.3% | 46.0% | 44.3% | 56.7% | 49.5% | 45.8% |
| Fair      | 22.2% | 13.4% | 24.7% | 20.3% | 20.3% | 22.0% |
| Poor      | 1.1%  | 2.7%  | 1.9%  | 1.1%  | 1.1%  | 2.0%  |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-2. Your neighborhood as a place to live**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 39.3% | 27.5% | 25.9% | 24.7% | 32.2% | 30.3% | 25.6% | 22.0% | 44.0% |
| Good      | 36.7% | 51.7% | 53.8% | 38.0% | 35.5% | 40.1% | 39.1% | 40.0% | 42.4% |
| Fair      | 20.7% | 17.4% | 16.5% | 30.0% | 21.1% | 19.7% | 26.9% | 27.3% | 13.1% |
| Poor      | 3.3%  | 3.4%  | 3.8%  | 7.3%  | 11.2% | 9.9%  | 8.3%  | 10.7% | 0.5%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-2. Your neighborhood as a place to live**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 38.1% | 46.8% | 44.6% | 45.5% | 47.3% | 35.9% |
| Good      | 43.2% | 41.4% | 48.4% | 50.3% | 42.3% | 43.2% |
| Fair      | 17.6% | 11.8% | 4.5%  | 3.7%  | 9.3%  | 16.6% |
| Poor      | 1.1%  | 0.0%  | 2.5%  | 0.5%  | 1.1%  | 4.3%  |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-3. Dallas as a place to raise children**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.6% | 24.1% | 27.5% | 33.3% | 30.1% | 24.6% | 20.9% | 24.3% | 14.4% |
| Good      | 35.2% | 46.0% | 43.0% | 38.3% | 38.5% | 42.3% | 43.2% | 36.5% | 41.9% |
| Fair      | 40.6% | 23.4% | 24.8% | 22.7% | 27.3% | 23.9% | 25.2% | 31.8% | 31.9% |
| Poor      | 8.6%  | 6.6%  | 4.7%  | 5.7%  | 4.2%  | 9.2%  | 10.8% | 7.4%  | 11.9% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-3. Dallas as a place to raise children**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.2% | 34.5% | 29.6% | 19.6% | 24.4% | 24.3% |
| Good      | 49.7% | 41.2% | 38.8% | 47.6% | 40.2% | 41.7% |
| Fair      | 27.0% | 19.2% | 26.3% | 29.8% | 26.2% | 27.0% |
| Poor      | 6.1%  | 5.1%  | 5.3%  | 3.0%  | 9.1%  | 6.9%  |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-4. Dallas as a place to work**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.2% | 40.9% | 37.0% | 32.9% | 37.8% | 37.7% | 38.2% | 37.0% | 30.2% |
| Good      | 51.0% | 40.9% | 42.2% | 45.6% | 42.6% | 42.5% | 37.5% | 42.2% | 53.1% |
| Fair      | 20.8% | 16.1% | 18.2% | 18.8% | 14.9% | 15.8% | 17.1% | 14.3% | 14.0% |
| Poor      | 4.0%  | 2.0%  | 2.6%  | 2.7%  | 4.7%  | 4.1%  | 7.2%  | 6.5%  | 2.8%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-4. Dallas as a place to work**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 29.8% | 42.2% | 43.8% | 40.2% | 39.7% | 36.6% |
| Good      | 52.0% | 47.0% | 41.2% | 49.7% | 44.7% | 45.4% |
| Fair      | 16.4% | 9.2%  | 13.1% | 8.9%  | 13.4% | 14.9% |
| Poor      | 1.8%  | 1.6%  | 2.0%  | 1.1%  | 2.2%  | 3.2%  |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-5. Dallas as a place to retire**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 14.0% | 22.6% | 23.2% | 25.0% | 28.3% | 30.2% | 24.1% | 28.4% | 14.9% |
| Good      | 30.1% | 33.6% | 35.1% | 38.9% | 31.9% | 25.2% | 29.8% | 33.5% | 31.4% |
| Fair      | 28.7% | 32.1% | 27.2% | 26.4% | 30.4% | 23.0% | 25.5% | 23.9% | 32.6% |
| Poor      | 27.2% | 11.7% | 14.6% | 9.7%  | 9.4%  | 21.6% | 20.6% | 14.2% | 21.1% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-5. Dallas as a place to retire**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.5% | 25.3% | 27.5% | 18.0% | 22.9% | 22.7% |
| Good      | 38.7% | 36.5% | 30.9% | 33.1% | 29.4% | 32.8% |
| Fair      | 30.4% | 22.5% | 26.2% | 32.6% | 28.8% | 27.9% |
| Poor      | 15.5% | 15.7% | 15.4% | 16.3% | 18.8% | 16.6% |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-6. Dallas as a place to do business**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 26.1% | 40.0% | 37.9% | 41.0% | 29.1% | 43.9% | 43.2% | 37.3% | 43.0% |
| Good      | 50.7% | 47.1% | 43.4% | 43.1% | 46.8% | 39.6% | 32.4% | 47.1% | 40.5% |
| Fair      | 17.9% | 9.3%  | 15.2% | 13.9% | 19.1% | 10.8% | 20.3% | 12.4% | 14.6% |
| Poor      | 5.2%  | 3.6%  | 3.4%  | 2.1%  | 5.0%  | 5.8%  | 4.1%  | 3.3%  | 1.9%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-6. Dallas as a place to do business**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 40.6% | 53.4% | 43.7% | 39.8% | 50.0% | 41.0% |
| Good      | 48.1% | 37.5% | 48.3% | 45.6% | 38.1% | 43.3% |
| Fair      | 10.0% | 8.0%  | 7.9%  | 12.9% | 10.7% | 12.9% |
| Poor      | 1.3%  | 1.1%  | 0.0%  | 1.8%  | 1.2%  | 2.7%  |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-7. Dallas as a place where I feel welcome**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.7% | 31.1% | 32.5% | 34.7% | 40.1% | 33.6% | 30.5% | 32.5% | 26.1% |
| Good      | 45.3% | 49.3% | 41.4% | 42.0% | 36.8% | 39.5% | 38.3% | 34.4% | 43.1% |
| Fair      | 25.3% | 15.5% | 19.7% | 16.7% | 15.1% | 21.7% | 21.4% | 27.9% | 26.1% |
| Poor      | 4.7%  | 4.1%  | 6.4%  | 6.7%  | 7.9%  | 5.3%  | 9.7%  | 5.2%  | 4.8%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-7. Dallas as a place where I feel welcome**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 32.2% | 41.4% | 28.2% | 34.4% | 39.2% | 33.0% |
| Good      | 48.3% | 36.6% | 46.8% | 45.7% | 40.9% | 42.0% |
| Fair      | 16.7% | 19.4% | 20.5% | 17.2% | 13.3% | 19.7% |
| Poor      | 2.9%  | 2.7%  | 4.5%  | 2.7%  | 6.6%  | 5.2%  |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-8. Quality of economic development in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 20.8% | 24.3% | 25.2% | 30.4% | 32.2% | 33.1% | 23.6% | 22.7% | 22.8% |
| Good      | 38.9% | 47.9% | 43.7% | 40.5% | 27.4% | 37.3% | 37.2% | 39.6% | 42.7% |
| Fair      | 22.9% | 23.6% | 21.2% | 24.3% | 27.4% | 23.9% | 27.0% | 26.6% | 24.0% |
| Poor      | 17.4% | 4.2%  | 9.9%  | 4.7%  | 13.0% | 5.6%  | 12.2% | 11.0% | 10.5% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-8. Quality of economic development in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 25.1% | 37.1% | 30.1% | 23.2% | 27.4% | 27.0% |
| Good      | 46.7% | 35.4% | 42.5% | 47.5% | 48.6% | 41.3% |
| Fair      | 21.6% | 18.5% | 21.6% | 24.3% | 18.3% | 23.1% |
| Poor      | 6.6%  | 9.0%  | 5.9%  | 5.1%  | 5.7%  | 8.6%  |

**Q1. Perceptions of the City. Please rate the following items: (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q1-9. Overall quality of life in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.3% | 28.6% | 22.4% | 29.8% | 27.7% | 26.5% | 23.9% | 29.9% | 15.7% |
| Good      | 48.0% | 49.0% | 50.6% | 41.7% | 41.9% | 42.4% | 43.2% | 35.1% | 52.4% |
| Fair      | 34.0% | 19.0% | 21.8% | 24.5% | 24.3% | 27.2% | 25.2% | 28.6% | 27.7% |
| Poor      | 4.7%  | 3.4%  | 5.1%  | 4.0%  | 6.1%  | 4.0%  | 7.7%  | 6.5%  | 4.2%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q1-9. Overall quality of life in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.6% | 31.7% | 22.2% | 19.9% | 23.2% | 23.7% |
| Good      | 51.4% | 47.3% | 54.4% | 58.1% | 53.6% | 48.1% |
| Fair      | 28.2% | 17.2% | 20.3% | 19.9% | 18.8% | 23.9% |
| Poor      | 1.7%  | 3.8%  | 3.2%  | 2.2%  | 4.4%  | 4.3%  |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

Q2-1. Sense of community

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 20.8% | 27.2% | 16.7% | 18.9% | 20.7% | 27.3% | 18.1% | 22.1% | 14.3% |
| Good      | 34.2% | 40.8% | 42.9% | 41.2% | 37.3% | 30.7% | 34.8% | 42.9% | 34.4% |
| Fair      | 33.6% | 21.1% | 26.9% | 28.4% | 28.0% | 29.3% | 38.1% | 25.3% | 36.5% |
| Poor      | 11.4% | 10.9% | 13.5% | 11.5% | 14.0% | 12.7% | 9.0%  | 9.7%  | 14.8% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

Q2-1. Sense of community

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 14.4% | 23.4% | 17.9% | 17.2% | 21.1% | 19.8% |
| Good      | 46.6% | 40.8% | 37.2% | 41.9% | 41.7% | 39.2% |
| Fair      | 29.3% | 28.8% | 32.1% | 30.6% | 26.1% | 29.7% |
| Poor      | 9.8%  | 7.1%  | 12.8% | 10.2% | 11.1% | 11.3% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-2. Openness & acceptance of the community towards people of diverse backgrounds**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.4% | 24.7% | 18.1% | 23.0% | 26.8% | 27.8% | 22.7% | 28.8% | 15.3% |
| Good      | 39.6% | 42.5% | 39.4% | 35.1% | 34.9% | 42.4% | 34.4% | 31.4% | 44.8% |
| Fair      | 30.9% | 22.6% | 29.7% | 31.1% | 23.5% | 20.5% | 31.2% | 33.3% | 30.1% |
| Poor      | 12.1% | 10.3% | 12.9% | 10.8% | 14.8% | 9.3%  | 11.7% | 6.4%  | 9.8%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-2. Openness & acceptance of the community towards people of diverse backgrounds**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.1% | 27.2% | 14.5% | 19.7% | 20.2% | 21.6% |
| Good      | 45.3% | 43.5% | 48.0% | 41.0% | 46.1% | 40.8% |
| Fair      | 28.2% | 21.2% | 31.6% | 31.1% | 25.8% | 27.9% |
| Poor      | 9.4%  | 8.2%  | 5.9%  | 8.2%  | 7.9%  | 9.7%  |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-3. Opportunities to attend arts & cultural events**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 26.5% | 40.8% | 26.6% | 32.4% | 33.3% | 39.1% | 33.3% | 40.9% | 35.1% |
| Good      | 46.3% | 40.8% | 48.7% | 43.2% | 40.3% | 42.4% | 34.0% | 36.4% | 47.6% |
| Fair      | 23.8% | 16.3% | 19.5% | 18.2% | 18.1% | 15.9% | 24.2% | 16.2% | 14.6% |
| Poor      | 3.4%  | 2.0%  | 5.2%  | 6.1%  | 8.3%  | 2.6%  | 8.5%  | 6.5%  | 2.7%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-3. Opportunities to attend arts & cultural events**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 45.7% | 41.9% | 38.0% | 42.6% | 43.4% | 37.4% |
| Good      | 39.9% | 44.1% | 44.9% | 38.8% | 38.5% | 41.9% |
| Fair      | 13.9% | 11.3% | 14.6% | 17.5% | 17.0% | 17.0% |
| Poor      | 0.6%  | 2.7%  | 2.5%  | 1.1%  | 1.1%  | 3.7%  |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-4. Air quality**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.7%  | 15.1% | 12.9% | 20.1% | 18.0% | 18.9% | 14.4% | 17.9% | 6.0%  |
| Good      | 24.1% | 32.2% | 38.7% | 31.5% | 32.7% | 37.8% | 30.7% | 38.5% | 33.2% |
| Fair      | 44.1% | 39.0% | 36.8% | 37.6% | 30.0% | 29.1% | 39.9% | 30.8% | 39.7% |
| Poor      | 22.1% | 13.7% | 11.6% | 10.7% | 19.3% | 14.2% | 15.0% | 12.8% | 21.2% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-4. Air quality**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.0%  | 20.1% | 12.2% | 14.1% | 15.1% | 14.3% |
| Good      | 36.8% | 39.1% | 42.9% | 31.5% | 40.2% | 35.1% |
| Fair      | 42.1% | 27.2% | 32.1% | 36.4% | 31.3% | 35.4% |
| Poor      | 14.0% | 13.6% | 12.8% | 17.9% | 13.4% | 15.2% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-5. Access to affordable, quality housing**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.9%  | 14.6% | 13.0% | 15.4% | 20.5% | 18.1% | 14.8% | 20.1% | 3.9%  |
| Good      | 14.9% | 31.9% | 31.2% | 27.3% | 28.8% | 26.4% | 20.1% | 28.9% | 17.8% |
| Fair      | 34.8% | 27.1% | 23.4% | 32.9% | 26.7% | 27.1% | 24.8% | 28.2% | 37.8% |
| Poor      | 40.4% | 26.4% | 32.5% | 24.5% | 24.0% | 28.5% | 40.3% | 22.8% | 40.6% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-5. Access to affordable, quality housing**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 6.5%  | 20.0% | 9.2%  | 7.5%  | 11.2% | 13.0% |
| Good      | 24.9% | 23.3% | 28.8% | 20.8% | 23.6% | 24.7% |
| Fair      | 38.5% | 37.2% | 36.6% | 39.9% | 34.8% | 32.5% |
| Poor      | 30.2% | 19.4% | 25.5% | 31.8% | 30.3% | 29.8% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-6. Access to affordable, quality child-care**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.3%  | 22.1% | 13.8% | 20.5% | 21.6% | 28.1% | 18.3% | 20.6% | 4.8%  |
| Good      | 19.6% | 37.5% | 37.9% | 29.5% | 25.6% | 28.9% | 21.7% | 29.4% | 21.2% |
| Fair      | 35.1% | 21.2% | 27.6% | 26.2% | 31.2% | 24.6% | 30.4% | 27.0% | 36.5% |
| Poor      | 36.1% | 19.2% | 20.7% | 23.8% | 21.6% | 18.4% | 29.6% | 23.0% | 37.5% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-6. Access to affordable, quality child-care**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.4% | 26.0% | 13.0% | 13.5% | 13.7% | 17.1% |
| Good      | 21.7% | 32.1% | 28.7% | 25.4% | 27.4% | 27.7% |
| Fair      | 40.0% | 24.4% | 32.4% | 37.3% | 23.1% | 29.7% |
| Poor      | 27.8% | 17.6% | 25.9% | 23.8% | 35.9% | 25.5% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-7. Access to affordable, quality health care**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.1% | 30.0% | 19.5% | 25.5% | 16.7% | 25.0% | 22.0% | 24.8% | 18.9% |
| Good      | 25.9% | 32.9% | 38.3% | 33.1% | 34.7% | 35.8% | 30.0% | 34.9% | 43.2% |
| Fair      | 30.8% | 27.9% | 26.6% | 25.5% | 27.8% | 23.6% | 27.3% | 26.8% | 21.1% |
| Poor      | 27.3% | 9.3%  | 15.6% | 15.9% | 20.8% | 15.5% | 20.7% | 13.4% | 16.8% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-7. Access to affordable, quality health care**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.0% | 31.9% | 24.2% | 29.1% | 22.9% | 23.7% |
| Good      | 39.8% | 35.2% | 38.9% | 36.9% | 40.6% | 36.0% |
| Fair      | 26.3% | 26.4% | 26.1% | 22.9% | 20.6% | 25.5% |
| Poor      | 9.9%  | 6.6%  | 10.8% | 11.2% | 15.9% | 14.7% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-8. Access to affordable, quality food**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.1% | 29.5% | 25.0% | 26.0% | 25.3% | 30.7% | 24.7% | 27.6% | 23.2% |
| Good      | 40.3% | 41.8% | 38.5% | 37.7% | 34.0% | 35.3% | 33.1% | 36.5% | 52.1% |
| Fair      | 32.2% | 25.3% | 21.8% | 25.3% | 20.7% | 26.7% | 27.9% | 24.4% | 17.4% |
| Poor      | 11.4% | 3.4%  | 14.7% | 11.0% | 20.0% | 7.3%  | 14.3% | 11.5% | 7.4%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-8. Access to affordable, quality food**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 25.4% | 35.9% | 32.7% | 32.4% | 31.1% | 27.7% |
| Good      | 51.4% | 48.4% | 47.4% | 45.4% | 43.5% | 42.3% |
| Fair      | 18.5% | 13.6% | 17.3% | 18.4% | 16.9% | 21.5% |
| Poor      | 4.6%  | 2.2%  | 2.6%  | 3.8%  | 8.5%  | 8.5%  |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-9. Access to living-wage jobs**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.7%  | 20.4% | 15.0% | 18.9% | 21.1% | 24.8% | 18.4% | 23.2% | 11.7% |
| Good      | 38.1% | 44.5% | 39.5% | 33.6% | 33.8% | 34.0% | 27.6% | 36.4% | 46.9% |
| Fair      | 32.8% | 27.7% | 25.9% | 30.1% | 23.9% | 27.0% | 29.6% | 29.1% | 30.9% |
| Poor      | 19.4% | 7.3%  | 19.7% | 17.5% | 21.1% | 14.2% | 24.3% | 11.3% | 10.5% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-9. Access to living-wage jobs**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.5% | 30.3% | 24.8% | 19.5% | 20.1% | 19.7% |
| Good      | 41.8% | 46.6% | 40.4% | 43.9% | 46.7% | 39.8% |
| Fair      | 34.2% | 18.0% | 29.1% | 30.5% | 20.1% | 27.6% |
| Poor      | 7.6%  | 5.1%  | 5.7%  | 6.1%  | 13.0% | 12.8% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-10. Access to quality education**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.3% | 33.3% | 25.0% | 28.3% | 27.1% | 26.4% | 25.2% | 31.5% | 17.2% |
| Good      | 42.1% | 40.0% | 39.2% | 37.9% | 33.6% | 34.7% | 26.5% | 39.2% | 40.8% |
| Fair      | 23.3% | 20.7% | 24.3% | 22.8% | 25.7% | 25.7% | 39.5% | 22.4% | 28.2% |
| Poor      | 17.3% | 5.9%  | 11.5% | 11.0% | 13.6% | 13.2% | 8.8%  | 7.0%  | 13.8% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-10. Access to quality education**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 21.0% | 40.4% | 23.8% | 22.5% | 26.8% | 26.1% |
| Good      | 44.3% | 35.4% | 44.4% | 43.8% | 40.5% | 38.9% |
| Fair      | 25.1% | 16.3% | 24.5% | 25.3% | 25.6% | 24.9% |
| Poor      | 9.6%  | 7.9%  | 7.3%  | 8.4%  | 7.1%  | 10.1% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-11. Ease of car travel in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.5%  | 19.9% | 21.7% | 21.9% | 25.0% | 22.8% | 16.9% | 23.2% | 5.3%  |
| Good      | 30.4% | 38.4% | 37.6% | 27.4% | 24.3% | 32.2% | 28.6% | 39.4% | 29.8% |
| Fair      | 27.7% | 25.3% | 24.8% | 28.8% | 26.3% | 28.9% | 29.2% | 21.9% | 37.8% |
| Poor      | 32.4% | 16.4% | 15.9% | 21.9% | 24.3% | 16.1% | 25.3% | 15.5% | 27.1% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-11. Ease of car travel in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.7% | 28.3% | 16.6% | 13.4% | 18.0% | 18.0% |
| Good      | 32.9% | 29.3% | 30.6% | 34.2% | 30.3% | 31.8% |
| Fair      | 31.2% | 26.6% | 31.8% | 34.8% | 30.9% | 29.2% |
| Poor      | 23.1% | 15.8% | 21.0% | 17.6% | 20.8% | 20.9% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-12. Ease of bus travel in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.4% | 17.5% | 25.2% | 29.0% | 22.9% | 27.6% | 23.7% | 24.6% | 5.2%  |
| Good      | 16.5% | 46.7% | 33.1% | 28.2% | 26.7% | 33.3% | 28.2% | 33.6% | 21.7% |
| Fair      | 26.6% | 18.3% | 25.2% | 26.7% | 30.5% | 20.3% | 28.2% | 26.1% | 33.9% |
| Poor      | 39.4% | 17.5% | 16.5% | 16.0% | 19.8% | 18.7% | 19.8% | 15.7% | 39.1% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-12. Ease of bus travel in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.3% | 26.6% | 13.9% | 13.7% | 14.5% | 19.8% |
| Good      | 30.3% | 33.9% | 22.8% | 26.5% | 29.0% | 29.5% |
| Fair      | 31.1% | 20.2% | 33.7% | 29.1% | 27.5% | 26.9% |
| Poor      | 26.2% | 19.4% | 29.7% | 30.8% | 29.0% | 23.7% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-13. Ease of rail travel in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.4% | 26.0% | 21.3% | 29.3% | 29.5% | 31.5% | 23.2% | 26.3% | 7.1%  |
| Good      | 22.1% | 40.2% | 33.1% | 30.1% | 31.0% | 32.3% | 32.8% | 43.1% | 24.8% |
| Fair      | 28.7% | 19.7% | 25.0% | 30.8% | 24.8% | 20.5% | 26.4% | 20.4% | 34.8% |
| Poor      | 32.8% | 14.2% | 20.6% | 9.8%  | 14.7% | 15.7% | 17.6% | 10.2% | 33.3% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-13. Ease of rail travel in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.0% | 27.5% | 16.0% | 11.6% | 17.0% | 21.2% |
| Good      | 28.6% | 33.8% | 23.5% | 30.2% | 30.7% | 31.2% |
| Fair      | 31.6% | 19.0% | 32.8% | 29.5% | 25.5% | 26.3% |
| Poor      | 24.8% | 19.7% | 27.7% | 28.7% | 26.8% | 21.2% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-14. Ease of air travel in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 34.3% | 42.0% | 30.0% | 31.7% | 24.1% | 40.1% | 36.0% | 25.2% | 39.6% |
| Good      | 47.6% | 44.1% | 47.3% | 45.1% | 40.6% | 45.1% | 39.7% | 38.8% | 44.0% |
| Fair      | 13.3% | 9.8%  | 17.3% | 18.3% | 27.1% | 9.9%  | 17.6% | 27.2% | 12.6% |
| Poor      | 4.9%  | 4.2%  | 5.3%  | 4.9%  | 8.3%  | 4.9%  | 6.6%  | 8.8%  | 3.8%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-14. Ease of air travel in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 39.5% | 51.9% | 41.9% | 49.5% | 43.2% | 38.4% |
| Good      | 46.7% | 37.2% | 44.5% | 42.3% | 43.2% | 43.2% |
| Fair      | 12.0% | 10.4% | 11.6% | 8.2%  | 13.1% | 14.5% |
| Poor      | 1.8%  | 0.5%  | 1.9%  | 0.0%  | 0.6%  | 3.8%  |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-15. Ease of bicycle travel in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.5%  | 18.1% | 22.6% | 18.5% | 27.0% | 24.6% | 21.2% | 25.8% | 5.4%  |
| Good      | 26.2% | 37.0% | 30.6% | 37.1% | 30.2% | 25.4% | 31.8% | 37.5% | 29.9% |
| Fair      | 35.7% | 26.8% | 24.2% | 26.6% | 22.2% | 31.5% | 29.5% | 26.6% | 34.0% |
| Poor      | 28.6% | 18.1% | 22.6% | 17.7% | 20.6% | 18.5% | 17.4% | 10.2% | 30.6% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-15. Ease of bicycle travel in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.4% | 26.2% | 10.4% | 11.9% | 14.5% | 17.7% |
| Good      | 35.7% | 39.3% | 26.1% | 29.6% | 27.7% | 31.7% |
| Fair      | 29.5% | 17.9% | 35.7% | 31.9% | 30.2% | 28.7% |
| Poor      | 22.5% | 16.6% | 27.8% | 26.7% | 27.7% | 21.9% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-16. Ease of walking in Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.5%  | 22.2% | 18.3% | 25.5% | 21.4% | 25.7% | 19.6% | 20.9% | 5.1%  |
| Good      | 21.2% | 28.5% | 31.4% | 26.2% | 29.3% | 28.4% | 25.5% | 32.7% | 23.0% |
| Fair      | 32.2% | 31.3% | 24.8% | 31.7% | 28.6% | 23.0% | 37.3% | 29.4% | 36.0% |
| Poor      | 39.0% | 18.1% | 25.5% | 16.6% | 20.7% | 23.0% | 17.6% | 17.0% | 36.0% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-16. Ease of walking in Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.0% | 26.8% | 13.9% | 8.3%  | 15.8% | 17.1% |
| Good      | 29.9% | 29.1% | 24.5% | 26.0% | 30.5% | 27.6% |
| Fair      | 35.3% | 24.6% | 35.1% | 38.7% | 28.2% | 31.2% |
| Poor      | 22.8% | 19.6% | 26.5% | 27.1% | 25.4% | 24.1% |

**Q2. Please rate each of the following characteristics as they relate to Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q2-17. Overall image/reputation of Dallas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.8%  | 24.0% | 21.3% | 27.7% | 27.2% | 27.8% | 21.8% | 27.3% | 10.0% |
| Good      | 45.3% | 46.6% | 43.2% | 45.3% | 33.3% | 41.7% | 34.6% | 37.7% | 49.5% |
| Fair      | 36.5% | 24.7% | 28.4% | 23.0% | 27.9% | 25.8% | 35.3% | 27.9% | 31.6% |
| Poor      | 9.5%  | 4.8%  | 7.1%  | 4.1%  | 11.6% | 4.6%  | 8.3%  | 7.1%  | 8.9%  |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q2-17. Overall image/reputation of Dallas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.7% | 27.6% | 19.0% | 18.9% | 16.8% | 20.8% |
| Good      | 51.1% | 48.6% | 48.7% | 52.4% | 54.7% | 45.6% |
| Fair      | 28.7% | 17.3% | 27.8% | 22.2% | 21.2% | 26.8% |
| Poor      | 3.4%  | 6.5%  | 4.4%  | 6.5%  | 7.3%  | 6.7%  |

**Q3. Which THREE of the quality-of-life characteristics listed in Question 2 about Dallas as a whole are the most important to you (top 3)**

N=2319

|                                                                          | District |       |       |       |       |       |       |       |       |
|--------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                          | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q3. Top choice</u>                                                    |          |       |       |       |       |       |       |       |       |
| Sense of community                                                       | 25.8%    | 20.5% | 18.4% | 28.9% | 24.0% | 26.0% | 22.8% | 30.1% | 21.9% |
| Openness & acceptance of community towards people of diverse backgrounds | 37.7%    | 35.8% | 40.5% | 34.2% | 29.2% | 25.3% | 25.9% | 26.3% | 24.0% |
| Opportunities to attend arts & cultural events                           | 16.6%    | 17.2% | 14.6% | 17.8% | 13.6% | 18.8% | 17.7% | 14.7% | 17.2% |
| Air quality                                                              | 18.5%    | 20.5% | 13.3% | 15.1% | 24.7% | 20.8% | 15.8% | 25.6% | 20.8% |
| Access to affordable, quality housing                                    | 43.7%    | 40.4% | 46.8% | 38.2% | 50.0% | 42.9% | 46.8% | 39.1% | 44.8% |
| Access to affordable, quality child care                                 | 9.9%     | 9.9%  | 7.0%  | 10.5% | 16.2% | 9.7%  | 10.1% | 11.5% | 3.6%  |
| Access to affordable, quality health care                                | 26.5%    | 25.8% | 27.2% | 23.7% | 27.3% | 26.0% | 27.2% | 25.0% | 22.9% |
| Access to affordable, quality food                                       | 19.2%    | 13.2% | 23.4% | 27.0% | 22.7% | 19.5% | 20.9% | 22.4% | 19.3% |
| Access to living-wage jobs                                               | 28.5%    | 29.1% | 38.6% | 25.7% | 26.0% | 27.9% | 36.7% | 33.3% | 28.6% |
| Access to quality education                                              | 15.2%    | 13.2% | 17.7% | 17.1% | 14.9% | 11.7% | 17.1% | 17.3% | 20.8% |

**Q3. Which THREE of the quality-of-life characteristics listed in Question 2 about Dallas as a whole are the most important to you (top 3)**

N=2319

|                                                                          | District |       |       |       |       | Total |
|--------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                          | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q3. Top choice</u>                                                    |          |       |       |       |       |       |
| Sense of community                                                       | 25.4%    | 24.1% | 18.4% | 22.8% | 22.0% | 23.6% |
| Openness & acceptance of community towards people of diverse backgrounds | 27.1%    | 37.4% | 22.8% | 25.9% | 28.6% | 29.9% |
| Opportunities to attend arts & cultural events                           | 19.2%    | 16.0% | 17.7% | 17.5% | 15.9% | 16.8% |
| Air quality                                                              | 18.6%    | 12.8% | 17.7% | 18.0% | 17.6% | 18.5% |
| Access to affordable, quality housing                                    | 45.2%    | 42.8% | 44.3% | 40.2% | 44.5% | 43.6% |
| Access to affordable, quality child care                                 | 4.5%     | 7.0%  | 7.0%  | 4.8%  | 11.0% | 8.6%  |
| Access to affordable, quality health care                                | 29.9%    | 28.9% | 32.9% | 31.2% | 22.0% | 26.9% |
| Access to affordable, quality food                                       | 19.8%    | 15.0% | 20.3% | 16.4% | 19.8% | 19.8% |
| Access to living-wage jobs                                               | 31.1%    | 32.1% | 26.6% | 19.0% | 28.0% | 29.3% |
| Access to quality education                                              | 19.2%    | 28.3% | 22.8% | 28.0% | 17.6% | 19.0% |

**Q3. Which THREE of the quality-of-life characteristics listed in Question 2 about Dallas as a whole are the most important to you (top 3)**

N=2319

|                                    | District |       |       |      |       |       |       |       |       |
|------------------------------------|----------|-------|-------|------|-------|-------|-------|-------|-------|
|                                    | 1        | 2     | 3     | 4    | 5     | 6     | 7     | 8     | 9     |
| <u>Q3. Top choice (Cont.)</u>      |          |       |       |      |       |       |       |       |       |
| Ease of car travel in Dallas       | 16.6%    | 10.6% | 7.6%  | 9.2% | 11.0% | 11.7% | 12.7% | 9.0%  | 21.4% |
| Ease of bus travel in Dallas       | 4.6%     | 6.6%  | 2.5%  | 5.9% | 6.5%  | 7.8%  | 4.4%  | 2.6%  | 3.6%  |
| Ease of rail travel in Dallas      | 5.3%     | 7.3%  | 3.2%  | 2.0% | 3.9%  | 7.1%  | 4.4%  | 2.6%  | 4.7%  |
| Ease of air travel in Dallas       | 1.3%     | 2.0%  | 3.8%  | 3.9% | 0.6%  | 1.9%  | 1.3%  | 0.0%  | 4.2%  |
| Ease of bicycle travel in Dallas   | 1.3%     | 6.6%  | 0.0%  | 2.0% | 1.9%  | 3.2%  | 2.5%  | 1.3%  | 6.3%  |
| Ease of walking in Dallas          | 7.9%     | 13.9% | 10.1% | 5.3% | 5.8%  | 11.0% | 3.8%  | 1.9%  | 10.4% |
| Overall image/reputation of Dallas | 10.6%    | 11.9% | 10.8% | 6.6% | 11.7% | 10.4% | 9.5%  | 20.5% | 6.8%  |
| None chosen                        | 2.6%     | 4.6%  | 3.8%  | 5.9% | 1.9%  | 3.9%  | 5.7%  | 3.2%  | 4.7%  |

**Q3. Which THREE of the quality-of-life characteristics listed in Question 2 about Dallas as a whole are the most important to you (top 3)**

N=2319

|                                    | District |       |       |       |       | Total |
|------------------------------------|----------|-------|-------|-------|-------|-------|
|                                    | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q3. Top choice (Cont.)</u>      |          |       |       |       |       |       |
| Ease of car travel in Dallas       | 22.0%    | 19.8% | 20.9% | 23.8% | 14.8% | 15.4% |
| Ease of bus travel in Dallas       | 2.8%     | 1.1%  | 2.5%  | 1.6%  | 5.5%  | 4.1%  |
| Ease of rail travel in Dallas      | 4.0%     | 1.6%  | 3.2%  | 1.6%  | 5.5%  | 4.0%  |
| Ease of air travel in Dallas       | 2.3%     | 4.3%  | 7.0%  | 8.5%  | 5.5%  | 3.4%  |
| Ease of bicycle travel in Dallas   | 4.0%     | 1.6%  | 3.8%  | 4.2%  | 5.5%  | 3.2%  |
| Ease of walking in Dallas          | 6.2%     | 5.3%  | 6.3%  | 7.4%  | 17.6% | 8.2%  |
| Overall image/reputation of Dallas | 9.6%     | 9.1%  | 13.3% | 11.6% | 9.3%  | 10.7% |
| None chosen                        | 2.8%     | 3.7%  | 3.8%  | 5.8%  | 2.7%  | 4.0%  |

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

Q4-1. Population growth

|               |       |       |       |       |       |       |       |       |       |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Much too slow | 1.4%  | 3.5%  | 0.7%  | 4.1%  | 4.1%  | 5.6%  | 2.6%  | 8.7%  | 1.7%  |
| Too slow      | 3.5%  | 3.5%  | 5.4%  | 4.8%  | 8.2%  | 7.6%  | 4.5%  | 10.0% | 5.5%  |
| About right   | 35.2% | 43.0% | 34.9% | 33.8% | 30.6% | 28.5% | 32.9% | 39.3% | 30.9% |
| Too fast      | 34.5% | 28.9% | 36.2% | 32.4% | 29.3% | 28.5% | 31.0% | 25.3% | 36.5% |
| Much too fast | 25.4% | 21.1% | 22.8% | 24.8% | 27.9% | 29.9% | 29.0% | 16.7% | 25.4% |

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

Q4-1. Population growth

|               |       |       |       |       |       |       |
|---------------|-------|-------|-------|-------|-------|-------|
| Much too slow | 2.3%  | 1.1%  | 0.0%  | 0.0%  | 1.7%  | 2.6%  |
| Too slow      | 3.5%  | 1.7%  | 5.3%  | 4.4%  | 6.8%  | 5.3%  |
| About right   | 35.5% | 35.6% | 27.6% | 28.9% | 43.8% | 34.3% |
| Too fast      | 41.3% | 33.3% | 43.4% | 41.1% | 30.7% | 34.0% |
| Much too fast | 17.4% | 28.2% | 23.7% | 25.6% | 17.0% | 23.9% |

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q4-2. Retail growth (stores, restaurants, etc.)**

|               |       |       |       |       |       |       |       |       |       |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Much too slow | 1.4%  | 3.5%  | 4.7%  | 7.0%  | 6.9%  | 5.4%  | 4.1%  | 6.2%  | 1.2%  |
| Too slow      | 21.6% | 12.8% | 23.0% | 22.5% | 17.9% | 18.2% | 14.3% | 23.4% | 8.8%  |
| About right   | 56.1% | 55.3% | 48.6% | 51.4% | 39.3% | 52.0% | 59.2% | 45.5% | 69.4% |
| Too fast      | 15.8% | 20.6% | 16.9% | 13.4% | 24.8% | 18.2% | 19.7% | 20.7% | 15.9% |
| Much too fast | 5.0%  | 7.8%  | 6.8%  | 5.6%  | 11.0% | 6.1%  | 2.7%  | 4.1%  | 4.7%  |

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q4-2. Retail growth (stores, restaurants, etc.)**

|               |       |       |       |       |       |       |
|---------------|-------|-------|-------|-------|-------|-------|
| Much too slow | 0.0%  | 1.1%  | 1.3%  | 1.1%  | 2.3%  | 3.2%  |
| Too slow      | 14.4% | 6.9%  | 11.9% | 9.9%  | 12.4% | 15.2% |
| About right   | 64.7% | 65.1% | 68.2% | 73.5% | 69.5% | 59.1% |
| Too fast      | 15.0% | 16.6% | 13.9% | 9.9%  | 11.3% | 16.4% |
| Much too fast | 6.0%  | 10.3% | 4.6%  | 5.5%  | 4.5%  | 6.1%  |

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q4-3. Job growth**

|               |       |       |       |       |       |       |       |       |       |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Much too slow | 9.2%  | 2.9%  | 7.9%  | 9.1%  | 15.3% | 12.1% | 11.6% | 10.3% | 8.7%  |
| Too slow      | 39.2% | 31.6% | 33.8% | 29.5% | 30.7% | 27.3% | 33.3% | 39.0% | 30.0% |
| About right   | 42.5% | 47.8% | 46.0% | 47.0% | 38.7% | 44.7% | 43.5% | 36.0% | 52.0% |
| Too fast      | 7.5%  | 11.8% | 10.8% | 8.3%  | 9.5%  | 7.6%  | 11.6% | 11.0% | 6.0%  |
| Much too fast | 1.7%  | 5.9%  | 1.4%  | 6.1%  | 5.8%  | 8.3%  | 0.0%  | 3.7%  | 3.3%  |

**Q4. Please rate the speed of growth in the following categories in Dallas as a whole over the past TWO years. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q4-3. Job growth**

|               |       |       |       |       |       |       |
|---------------|-------|-------|-------|-------|-------|-------|
| Much too slow | 4.0%  | 2.4%  | 3.6%  | 3.8%  | 6.5%  | 7.5%  |
| Too slow      | 31.1% | 23.2% | 27.1% | 25.3% | 27.9% | 30.4% |
| About right   | 54.3% | 59.8% | 57.9% | 58.2% | 56.5% | 49.3% |
| Too fast      | 7.9%  | 7.3%  | 5.0%  | 12.0% | 7.8%  | 8.9%  |
| Much too fast | 2.6%  | 7.3%  | 6.4%  | 0.6%  | 1.3%  | 3.9%  |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-1. Crime**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 2.7%  | 8.2%  | 2.5%  | 4.0%  | 7.6%  | 10.7% | 4.5%  | 6.8%  | 1.6%  |
| Minor problem    | 16.4% | 15.1% | 11.5% | 16.6% | 15.9% | 18.8% | 9.6%  | 17.0% | 14.3% |
| Moderate problem | 45.2% | 41.8% | 45.2% | 47.0% | 37.9% | 36.2% | 38.5% | 36.1% | 50.8% |
| Major problem    | 35.6% | 34.9% | 40.8% | 32.5% | 38.6% | 34.2% | 47.4% | 40.1% | 33.3% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-1. Crime**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 4.0%  | 2.7%  | 3.9%  | 1.1%  | 3.4%  | 4.4%  |
| Minor problem    | 11.6% | 9.9%  | 21.3% | 18.4% | 21.2% | 15.5% |
| Moderate problem | 55.5% | 47.3% | 45.2% | 46.5% | 51.4% | 45.0% |
| Major problem    | 28.9% | 40.1% | 29.7% | 34.1% | 24.0% | 35.1% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-2. Drugs**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 4.5%  | 5.7%  | 1.4%  | 4.2%  | 9.0%  | 8.3%  | 4.1%  | 6.5%  | 3.6%  |
| Minor problem    | 22.0% | 14.2% | 18.0% | 18.2% | 13.1% | 18.8% | 8.2%  | 14.4% | 18.0% |
| Moderate problem | 37.1% | 48.2% | 37.4% | 37.8% | 28.3% | 29.2% | 36.7% | 35.3% | 43.7% |
| Major problem    | 36.4% | 31.9% | 43.2% | 39.9% | 49.7% | 43.8% | 51.0% | 43.9% | 34.7% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-2. Drugs**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 5.0%  | 3.7%  | 2.8%  | 2.9%  | 4.1%  | 4.7%  |
| Minor problem    | 16.9% | 14.8% | 22.7% | 21.6% | 21.9% | 17.4% |
| Moderate problem | 42.5% | 38.9% | 43.3% | 42.7% | 46.2% | 39.3% |
| Major problem    | 35.6% | 42.6% | 31.2% | 32.7% | 27.8% | 38.7% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-3. High weeds**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 21.0% | 15.7% | 12.6% | 16.0% | 20.4% | 20.4% | 14.8% | 11.4% | 20.8% |
| Minor problem    | 42.7% | 43.6% | 31.8% | 36.7% | 26.1% | 32.8% | 34.8% | 40.0% | 38.2% |
| Moderate problem | 25.2% | 26.4% | 35.8% | 31.3% | 35.9% | 31.4% | 38.1% | 32.1% | 29.8% |
| Major problem    | 11.2% | 14.3% | 19.9% | 16.0% | 17.6% | 15.3% | 12.3% | 16.4% | 11.2% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-3. High weeds**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 19.4% | 19.5% | 17.4% | 17.8% | 19.8% | 17.7% |
| Minor problem    | 45.5% | 39.0% | 52.1% | 40.8% | 49.1% | 39.6% |
| Moderate problem | 25.5% | 26.2% | 21.5% | 31.6% | 23.4% | 29.5% |
| Major problem    | 9.7%  | 15.2% | 9.0%  | 9.8%  | 7.8%  | 13.1% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-4. Noise**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 8.1%  | 8.8%  | 13.1% | 12.8% | 12.0% | 14.6% | 10.8% | 17.6% | 11.6% |
| Minor problem    | 29.1% | 41.5% | 35.3% | 25.5% | 23.3% | 27.8% | 33.8% | 31.1% | 36.3% |
| Moderate problem | 36.5% | 30.6% | 35.3% | 40.9% | 36.0% | 41.0% | 35.0% | 35.8% | 36.3% |
| Major problem    | 26.4% | 19.0% | 16.3% | 20.8% | 28.7% | 16.7% | 20.4% | 15.5% | 15.8% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-4. Noise**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 12.1% | 14.6% | 14.5% | 9.9%  | 16.8% | 12.7% |
| Minor problem    | 39.9% | 28.1% | 39.5% | 40.7% | 34.6% | 33.5% |
| Moderate problem | 35.8% | 37.3% | 32.2% | 36.8% | 31.3% | 35.8% |
| Major problem    | 12.1% | 20.0% | 13.8% | 12.6% | 17.3% | 18.1% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-5. Blighted buildings**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 11.1% | 10.1% | 15.7% | 16.5% | 19.7% | 19.4% | 16.4% | 14.7% | 7.5%  |
| Minor problem    | 33.3% | 39.9% | 26.4% | 28.1% | 28.0% | 29.5% | 35.7% | 38.0% | 38.5% |
| Moderate problem | 40.0% | 36.2% | 40.0% | 38.1% | 30.3% | 42.4% | 32.1% | 31.8% | 36.2% |
| Major problem    | 15.6% | 13.8% | 17.9% | 17.3% | 22.0% | 8.6%  | 15.7% | 15.5% | 17.8% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-5. Blighted buildings**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 9.1%  | 12.2% | 14.3% | 8.0%  | 13.3% | 13.2% |
| Minor problem    | 36.6% | 34.1% | 43.6% | 40.5% | 33.5% | 34.8% |
| Moderate problem | 39.0% | 34.1% | 32.1% | 41.7% | 42.8% | 37.1% |
| Major problem    | 15.2% | 19.5% | 10.0% | 9.8%  | 10.4% | 14.9% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-6. Homelessness**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 2.0%  | 6.8%  | 6.4%  | 5.3%  | 7.4%  | 10.1% | 5.8%  | 6.5%  | 0.0%  |
| Minor problem    | 9.5%  | 15.0% | 12.1% | 11.9% | 10.8% | 14.8% | 10.4% | 14.4% | 9.1%  |
| Moderate problem | 29.3% | 25.2% | 24.8% | 21.9% | 31.8% | 28.2% | 22.7% | 26.1% | 26.2% |
| Major problem    | 59.2% | 53.1% | 56.7% | 60.9% | 50.0% | 47.0% | 61.0% | 52.9% | 64.7% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-6. Homelessness**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 1.7%  | 2.2%  | 3.9%  | 2.2%  | 3.9%  | 4.4%  |
| Minor problem    | 9.2%  | 15.2% | 13.7% | 12.4% | 10.6% | 12.0% |
| Moderate problem | 26.4% | 20.1% | 28.8% | 31.4% | 33.9% | 26.9% |
| Major problem    | 62.6% | 62.5% | 53.6% | 54.1% | 51.7% | 56.6% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-7. Environmental hazard(s), air quality & toxic waste**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 6.6%  | 8.7%  | 9.1%  | 10.2% | 16.7% | 18.6% | 13.9% | 16.2% | 6.2%  |
| Minor problem    | 24.1% | 31.9% | 29.4% | 27.7% | 20.8% | 26.4% | 22.2% | 28.9% | 25.8% |
| Moderate problem | 40.9% | 38.4% | 42.0% | 41.6% | 28.5% | 33.6% | 43.8% | 31.7% | 49.4% |
| Major problem    | 28.5% | 21.0% | 19.6% | 20.4% | 34.0% | 21.4% | 20.1% | 23.2% | 18.5% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-7. Environmental hazard(s), air quality & toxic waste**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 6.6%  | 12.6% | 12.3% | 8.3%  | 11.2% | 11.1% |
| Minor problem    | 25.9% | 31.0% | 33.6% | 33.9% | 32.0% | 28.2% |
| Moderate problem | 50.6% | 38.5% | 38.4% | 35.1% | 35.5% | 39.3% |
| Major problem    | 16.9% | 17.8% | 15.8% | 22.6% | 21.3% | 21.4% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-8. Loose dogs & unrestrained pets**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 8.1%  | 17.9% | 11.9% | 10.2% | 13.2% | 14.3% | 11.8% | 12.4% | 13.2% |
| Minor problem    | 32.4% | 39.3% | 27.8% | 33.3% | 27.0% | 40.1% | 28.8% | 29.0% | 40.7% |
| Moderate problem | 31.1% | 29.0% | 33.8% | 30.6% | 27.0% | 25.2% | 26.1% | 30.3% | 33.0% |
| Major problem    | 28.4% | 13.8% | 26.5% | 25.9% | 32.9% | 20.4% | 33.3% | 28.3% | 13.2% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-8. Loose dogs & unrestrained pets**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 21.8% | 21.3% | 28.0% | 25.6% | 24.9% | 17.0% |
| Minor problem    | 45.3% | 43.1% | 35.7% | 42.6% | 42.8% | 36.6% |
| Moderate problem | 21.8% | 24.1% | 31.5% | 22.2% | 22.5% | 27.6% |
| Major problem    | 11.2% | 11.5% | 4.9%  | 9.7%  | 9.8%  | 18.9% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-9. Litter**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 3.4%  | 8.8%  | 9.6%  | 9.4%  | 13.3% | 14.9% | 7.6%  | 11.3% | 4.3%  |
| Minor problem    | 23.6% | 33.8% | 21.7% | 23.5% | 15.3% | 25.7% | 17.2% | 25.8% | 27.3% |
| Moderate problem | 34.5% | 33.1% | 41.4% | 35.6% | 30.7% | 39.2% | 36.3% | 35.8% | 40.6% |
| Major problem    | 38.5% | 24.3% | 27.4% | 31.5% | 40.7% | 20.3% | 38.9% | 27.2% | 27.8% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-9. Litter**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 4.5%  | 10.3% | 10.4% | 9.7%  | 11.0% | 9.1%  |
| Minor problem    | 30.1% | 34.6% | 38.3% | 37.1% | 37.0% | 28.3% |
| Moderate problem | 38.6% | 38.4% | 35.1% | 36.0% | 36.5% | 36.7% |
| Major problem    | 26.7% | 16.8% | 16.2% | 17.2% | 15.5% | 26.0% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-10. Infrastructure/streets**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 0.7%  | 6.9%  | 8.7%  | 6.0%  | 9.5%  | 7.5%  | 9.1%  | 8.4%  | 0.0%  |
| Minor problem    | 12.9% | 20.1% | 22.0% | 17.4% | 21.1% | 21.8% | 16.9% | 21.0% | 10.6% |
| Moderate problem | 31.3% | 30.6% | 32.7% | 36.2% | 31.3% | 36.1% | 31.8% | 30.8% | 30.2% |
| Major problem    | 55.1% | 42.4% | 36.7% | 40.3% | 38.1% | 34.7% | 42.2% | 39.9% | 59.3% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-10. Infrastructure/streets**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 5.1%  | 8.1%  | 7.9%  | 3.2%  | 7.2%  | 6.2%  |
| Minor problem    | 13.1% | 17.8% | 19.1% | 13.5% | 14.4% | 17.0% |
| Moderate problem | 37.1% | 31.9% | 34.9% | 30.8% | 33.7% | 32.8% |
| Major problem    | 44.6% | 42.2% | 38.2% | 52.4% | 44.8% | 44.0% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-11. Aggressive solicitation/panhandling**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 13.3% | 11.0% | 7.9%  | 10.2% | 12.1% | 17.4% | 9.9%  | 11.0% | 6.6%  |
| Minor problem    | 28.0% | 27.4% | 29.6% | 24.5% | 22.1% | 22.8% | 27.0% | 30.1% | 25.7% |
| Moderate problem | 32.9% | 38.4% | 32.9% | 35.4% | 30.2% | 34.2% | 27.0% | 28.1% | 35.0% |
| Major problem    | 25.9% | 23.3% | 29.6% | 29.9% | 35.6% | 25.5% | 36.2% | 30.8% | 32.8% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-11. Aggressive solicitation/panhandling**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 7.0%  | 6.6%  | 14.9% | 8.2%  | 11.3% | 10.3% |
| Minor problem    | 20.9% | 26.0% | 25.3% | 32.8% | 33.3% | 26.9% |
| Moderate problem | 33.7% | 28.7% | 25.3% | 30.1% | 31.6% | 31.6% |
| Major problem    | 38.4% | 38.7% | 34.4% | 29.0% | 23.7% | 31.1% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 6.3%  | 10.4% | 15.9% | 12.5% | 16.0% | 19.2% | 12.3% | 12.6% | 12.8% |
| Minor problem    | 20.3% | 22.9% | 25.5% | 27.8% | 24.3% | 19.9% | 25.3% | 33.6% | 20.7% |
| Moderate problem | 35.7% | 34.0% | 31.7% | 37.5% | 34.7% | 39.0% | 38.3% | 34.3% | 28.5% |
| Major problem    | 37.8% | 32.6% | 26.9% | 22.2% | 25.0% | 21.9% | 24.0% | 19.6% | 38.0% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-12. Climate change (extreme heat, flooding, tree canopy, etc.)**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 18.1% | 16.3% | 23.1% | 20.5% | 12.3% | 15.0% |
| Minor problem    | 25.1% | 27.5% | 19.0% | 22.2% | 21.2% | 23.9% |
| Moderate problem | 29.8% | 29.2% | 32.7% | 30.1% | 26.3% | 32.7% |
| Major problem    | 26.9% | 27.0% | 25.2% | 27.3% | 40.2% | 28.5% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-13. Racial & ethnic inequities (fair access to opportunities & resources offered)**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 9.5%  | 14.5% | 7.6%  | 10.6% | 15.9% | 23.0% | 13.1% | 10.5% | 18.6% |
| Minor problem    | 24.1% | 24.6% | 19.3% | 24.1% | 28.3% | 22.3% | 24.8% | 24.5% | 18.6% |
| Moderate problem | 31.4% | 39.1% | 41.4% | 40.4% | 31.9% | 39.6% | 36.6% | 39.2% | 41.7% |
| Major problem    | 35.0% | 21.7% | 31.7% | 24.8% | 23.9% | 15.1% | 25.5% | 25.9% | 21.2% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-13. Racial & ethnic inequities (fair access to opportunities & resources offered)**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 18.4% | 20.6% | 21.5% | 20.4% | 15.0% | 15.8% |
| Minor problem    | 28.3% | 27.3% | 25.9% | 28.1% | 19.8% | 24.3% |
| Moderate problem | 34.2% | 29.1% | 31.9% | 28.7% | 37.7% | 35.8% |
| Major problem    | 19.1% | 23.0% | 20.7% | 22.8% | 27.5% | 24.1% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-14. Housing affordability**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 2.9%  | 11.1% | 8.4%  | 7.1%  | 13.2% | 9.1%  | 11.0% | 9.8%  | 2.7%  |
| Minor problem    | 13.6% | 17.4% | 12.3% | 21.4% | 20.8% | 18.2% | 13.0% | 17.3% | 17.6% |
| Moderate problem | 26.4% | 34.7% | 33.1% | 31.4% | 27.1% | 36.4% | 27.4% | 33.1% | 28.6% |
| Major problem    | 57.1% | 36.8% | 46.1% | 40.0% | 38.9% | 36.4% | 48.6% | 39.8% | 51.1% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-14. Housing affordability**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 5.3%  | 7.2%  | 8.7%  | 2.2%  | 8.0%  | 7.4%  |
| Minor problem    | 15.3% | 20.0% | 14.7% | 21.8% | 13.8% | 17.0% |
| Moderate problem | 43.5% | 36.7% | 34.0% | 33.0% | 32.8% | 32.9% |
| Major problem    | 35.9% | 36.1% | 42.7% | 43.0% | 45.4% | 42.7% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-15. Dangerous drivers & streets**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 4.1%  | 6.2%  | 5.8%  | 6.1%  | 5.4%  | 12.7% | 5.2%  | 10.7% | 1.1%  |
| Minor problem    | 10.8% | 15.1% | 18.8% | 23.0% | 14.9% | 14.0% | 16.2% | 25.5% | 11.2% |
| Moderate problem | 23.6% | 34.9% | 35.1% | 33.8% | 35.1% | 34.7% | 34.4% | 33.6% | 31.4% |
| Major problem    | 61.5% | 43.8% | 40.3% | 37.2% | 44.6% | 38.7% | 44.2% | 30.2% | 56.4% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-15. Dangerous drivers & streets**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 5.2%  | 5.4%  | 4.6%  | 3.8%  | 6.1%  | 5.7%  |
| Minor problem    | 14.9% | 20.5% | 16.3% | 18.5% | 14.9% | 16.7% |
| Moderate problem | 35.1% | 32.4% | 31.4% | 28.3% | 34.8% | 32.7% |
| Major problem    | 44.8% | 41.6% | 47.7% | 49.5% | 44.2% | 44.8% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-16. Illegally modified & loud cars**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 9.1%  | 11.9% | 20.1% | 13.3% | 8.8%  | 16.3% | 14.4% | 18.3% | 8.4%  |
| Minor problem    | 24.5% | 33.6% | 26.0% | 35.7% | 28.6% | 32.0% | 28.1% | 33.8% | 36.9% |
| Moderate problem | 31.5% | 30.8% | 31.2% | 27.3% | 29.9% | 22.4% | 26.8% | 23.9% | 29.6% |
| Major problem    | 35.0% | 23.8% | 22.7% | 23.8% | 32.7% | 29.3% | 30.7% | 23.9% | 25.1% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-16. Illegally modified & loud cars**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 13.3% | 14.0% | 13.3% | 10.8% | 14.8% | 13.3% |
| Minor problem    | 35.8% | 35.1% | 34.3% | 33.0% | 31.8% | 32.2% |
| Moderate problem | 32.1% | 28.7% | 30.8% | 31.8% | 29.0% | 29.1% |
| Major problem    | 18.8% | 22.2% | 21.7% | 24.4% | 24.4% | 25.5% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q5-17. Other**

|                  |       |       |       |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 13.5% | 25.7% | 15.4% | 20.9% | 31.0% | 28.0% | 12.2% | 17.9% | 9.4%  |
| Minor problem    | 16.2% | 14.3% | 10.3% | 16.3% | 31.0% | 20.0% | 19.5% | 17.9% | 9.4%  |
| Moderate problem | 18.9% | 22.9% | 33.3% | 25.6% | 20.7% | 10.0% | 26.8% | 35.9% | 18.8% |
| Major problem    | 51.4% | 37.1% | 41.0% | 37.2% | 17.2% | 42.0% | 41.5% | 28.2% | 62.5% |

**Q5. Please indicate the extent to which you think each of the following are an issue in Dallas as a whole. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q5-17. Other**

|                  |       |       |       |       |       |       |
|------------------|-------|-------|-------|-------|-------|-------|
| Not a problem    | 15.0% | 23.1% | 14.3% | 17.5% | 17.1% | 18.8% |
| Minor problem    | 5.0%  | 23.1% | 17.1% | 5.0%  | 22.0% | 16.3% |
| Moderate problem | 30.0% | 23.1% | 17.1% | 20.0% | 14.6% | 22.6% |
| Major problem    | 50.0% | 30.8% | 51.4% | 57.5% | 46.3% | 42.3% |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q6-1. In your neighborhood during the day**

|             |       |       |       |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Very safe   | 40.3% | 38.9% | 40.8% | 27.8% | 31.8% | 40.0% | 25.0% | 27.3% | 50.0% |
| Safe        | 44.3% | 45.0% | 32.5% | 37.1% | 35.1% | 39.3% | 41.7% | 39.0% | 38.4% |
| Neutral     | 10.7% | 10.7% | 17.2% | 30.5% | 24.0% | 17.3% | 26.9% | 25.3% | 10.0% |
| Unsafe      | 3.4%  | 4.7%  | 7.0%  | 4.0%  | 7.8%  | 3.3%  | 5.8%  | 7.1%  | 1.6%  |
| Very unsafe | 1.3%  | 0.7%  | 2.5%  | 0.7%  | 1.3%  | 0.0%  | 0.6%  | 1.3%  | 0.0%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q6-1. In your neighborhood during the day**

|             |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|
| Very safe   | 40.9% | 53.5% | 52.5% | 53.0% | 55.8% | 41.9% |
| Safe        | 42.0% | 36.9% | 38.6% | 39.5% | 35.4% | 38.8% |
| Neutral     | 14.8% | 7.5%  | 8.2%  | 6.5%  | 7.2%  | 15.1% |
| Unsafe      | 2.3%  | 2.1%  | 0.6%  | 1.1%  | 1.1%  | 3.6%  |
| Very unsafe | 0.0%  | 0.0%  | 0.0%  | 0.0%  | 0.6%  | 0.6%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q6-2. In your neighborhood after dark**

|             |       |       |       |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Very safe   | 14.2% | 17.4% | 20.3% | 11.9% | 14.9% | 20.4% | 11.8% | 18.0% | 19.5% |
| Safe        | 35.8% | 38.9% | 28.5% | 34.4% | 25.3% | 31.6% | 30.9% | 34.7% | 44.2% |
| Neutral     | 31.1% | 25.5% | 31.0% | 29.8% | 27.3% | 23.0% | 30.3% | 27.3% | 20.5% |
| Unsafe      | 12.2% | 12.8% | 13.3% | 15.2% | 22.7% | 17.1% | 18.4% | 15.3% | 14.7% |
| Very unsafe | 6.8%  | 5.4%  | 7.0%  | 8.6%  | 9.7%  | 7.9%  | 8.6%  | 4.7%  | 1.1%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q6-2. In your neighborhood after dark**

|             |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|
| Very safe   | 13.1% | 20.1% | 25.3% | 23.1% | 25.0% | 18.4% |
| Safe        | 45.5% | 49.5% | 47.5% | 49.5% | 42.2% | 39.0% |
| Neutral     | 27.3% | 19.6% | 17.7% | 21.5% | 20.6% | 24.9% |
| Unsafe      | 11.4% | 9.2%  | 7.6%  | 5.9%  | 10.6% | 13.1% |
| Very unsafe | 2.8%  | 1.6%  | 1.9%  | 0.0%  | 1.7%  | 4.6%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q6-3. In Dallas downtown area during the day**

|             |       |       |       |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Very safe   | 22.0% | 19.9% | 17.6% | 16.2% | 23.9% | 20.4% | 17.2% | 19.1% | 16.7% |
| Safe        | 41.8% | 45.9% | 38.7% | 40.4% | 28.3% | 43.7% | 39.3% | 37.5% | 44.8% |
| Neutral     | 23.4% | 24.0% | 29.6% | 30.1% | 31.9% | 23.2% | 33.1% | 34.6% | 25.3% |
| Unsafe      | 9.2%  | 8.9%  | 12.0% | 8.8%  | 11.6% | 9.2%  | 6.2%  | 7.4%  | 9.2%  |
| Very unsafe | 3.5%  | 1.4%  | 2.1%  | 4.4%  | 4.3%  | 3.5%  | 4.1%  | 1.5%  | 4.0%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q6-3. In Dallas downtown area during the day**

|             |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|
| Very safe   | 12.3% | 19.3% | 17.5% | 20.2% | 27.0% | 19.3% |
| Safe        | 45.1% | 44.4% | 38.5% | 40.5% | 39.3% | 40.8% |
| Neutral     | 28.4% | 25.1% | 27.3% | 24.9% | 25.8% | 27.5% |
| Unsafe      | 12.3% | 8.8%  | 12.6% | 12.7% | 6.2%  | 9.6%  |
| Very unsafe | 1.9%  | 2.3%  | 4.2%  | 1.7%  | 1.7%  | 2.9%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |       |       |       |       |       |       |       |       |
|----------|-------|-------|-------|-------|-------|-------|-------|-------|
| 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
|          |       |       |       |       |       |       |       |       |
| 5.1%     | 12.7% | 6.9%  | 8.3%  | 13.4% | 14.1% | 12.5% | 12.7% | 4.2%  |
| 14.6%    | 23.2% | 16.7% | 21.2% | 20.1% | 16.9% | 12.5% | 17.2% | 6.5%  |
| 30.7%    | 28.9% | 33.3% | 31.8% | 20.1% | 21.1% | 28.5% | 26.1% | 25.6% |
| 32.1%    | 20.4% | 24.3% | 29.5% | 26.1% | 27.5% | 27.8% | 27.6% | 42.3% |
| 17.5%    | 14.8% | 18.8% | 9.1%  | 20.1% | 20.4% | 18.8% | 16.4% | 21.4% |
| District |       |       |       |       | Total |       |       |       |
| 10       | 11    | 12    | 13    | 14    |       |       |       |       |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q6-5. In Dallas restaurant/retail areas during the day**

|             |       |       |       |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Very safe   | 36.5% | 33.8% | 27.3% | 27.7% | 32.2% | 34.9% | 26.3% | 28.3% | 30.9% |
| Safe        | 49.3% | 47.3% | 42.2% | 46.6% | 34.2% | 41.6% | 51.3% | 38.6% | 49.5% |
| Neutral     | 12.2% | 13.5% | 24.7% | 20.3% | 21.1% | 18.1% | 19.7% | 26.9% | 18.6% |
| Unsafe      | 0.7%  | 3.4%  | 3.9%  | 4.1%  | 11.2% | 4.0%  | 2.0%  | 6.2%  | 1.1%  |
| Very unsafe | 1.4%  | 2.0%  | 1.9%  | 1.4%  | 1.3%  | 1.3%  | 0.7%  | 0.0%  | 0.0%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q6-5. In Dallas restaurant/retail areas during the day**

|             |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|
| Very safe   | 26.6% | 32.4% | 34.2% | 35.3% | 44.1% | 32.3% |
| Safe        | 55.5% | 54.6% | 49.0% | 46.7% | 45.3% | 46.8% |
| Neutral     | 15.6% | 13.0% | 15.4% | 14.1% | 9.5%  | 17.1% |
| Unsafe      | 1.7%  | 0.0%  | 1.3%  | 3.8%  | 0.6%  | 3.0%  |
| Very unsafe | 0.6%  | 0.0%  | 0.0%  | 0.0%  | 0.6%  | 0.8%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q6-6. In Dallas restaurant/retail areas after dark**

|             |       |       |       |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Very safe   | 12.8% | 15.0% | 14.5% | 15.2% | 16.7% | 13.6% | 11.7% | 15.9% | 8.8%  |
| Safe        | 30.5% | 36.1% | 29.6% | 31.0% | 30.6% | 36.1% | 40.7% | 26.9% | 33.5% |
| Neutral     | 33.3% | 34.7% | 33.6% | 32.4% | 25.7% | 29.9% | 28.3% | 35.9% | 37.9% |
| Unsafe      | 18.4% | 9.5%  | 13.2% | 13.8% | 19.4% | 16.3% | 14.5% | 14.5% | 18.1% |
| Very unsafe | 5.0%  | 4.8%  | 9.2%  | 7.6%  | 7.6%  | 4.1%  | 4.8%  | 6.9%  | 1.6%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q6-6. In Dallas restaurant/retail areas after dark**

|             |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|
| Very safe   | 8.3%  | 14.8% | 12.9% | 13.9% | 15.6% | 13.5% |
| Safe        | 37.9% | 37.9% | 39.5% | 38.9% | 45.3% | 35.6% |
| Neutral     | 34.9% | 30.8% | 27.2% | 31.1% | 30.2% | 31.9% |
| Unsafe      | 17.2% | 12.6% | 18.4% | 12.8% | 7.8%  | 14.6% |
| Very unsafe | 1.8%  | 3.8%  | 2.0%  | 3.3%  | 1.1%  | 4.4%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q6-7. In Dallas parks during the day**

|             |       |       |       |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Very safe   | 30.3% | 34.0% | 20.8% | 27.2% | 27.8% | 27.9% | 21.2% | 23.7% | 23.1% |
| Safe        | 46.9% | 39.5% | 44.8% | 49.7% | 30.6% | 48.3% | 45.7% | 37.8% | 54.9% |
| Neutral     | 15.9% | 21.1% | 22.7% | 18.4% | 26.4% | 16.3% | 27.2% | 28.9% | 19.8% |
| Unsafe      | 4.1%  | 3.4%  | 9.1%  | 3.4%  | 11.8% | 5.4%  | 4.6%  | 8.1%  | 2.2%  |
| Very unsafe | 2.8%  | 2.0%  | 2.6%  | 1.4%  | 3.5%  | 2.0%  | 1.3%  | 1.5%  | 0.0%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q6-7. In Dallas parks during the day**

|             |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|
| Very safe   | 25.9% | 26.9% | 29.1% | 28.4% | 40.8% | 27.7% |
| Safe        | 47.0% | 49.1% | 47.3% | 47.2% | 44.1% | 45.5% |
| Neutral     | 22.9% | 16.0% | 19.6% | 18.2% | 11.7% | 20.1% |
| Unsafe      | 3.6%  | 6.3%  | 3.4%  | 5.7%  | 2.8%  | 5.2%  |
| Very unsafe | 0.6%  | 1.7%  | 0.7%  | 0.6%  | 0.6%  | 1.5%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

|                                          | District |       |       |       |       |       |       |       |       |
|------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                          | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q6-8. In Dallas parks after dark]</u> |          |       |       |       |       |       |       |       |       |
| Very safe                                | 5.9%     | 10.7% | 9.3%  | 9.0%  | 12.4% | 13.6% | 11.2% | 12.8% | 3.1%  |
| Safe                                     | 12.5%    | 23.6% | 12.7% | 17.2% | 14.6% | 15.0% | 17.5% | 12.8% | 8.1%  |
| Neutral                                  | 31.6%    | 29.3% | 31.3% | 26.9% | 20.4% | 24.3% | 25.2% | 24.0% | 29.4% |
| Unsafe                                   | 32.4%    | 21.4% | 28.0% | 30.6% | 29.2% | 26.4% | 33.6% | 32.8% | 36.9% |
| Very unsafe                              | 17.6%    | 15.0% | 18.7% | 16.4% | 23.4% | 20.7% | 12.6% | 17.6% | 22.5% |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

|                                          | District |       |       |       |       | Total |
|------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                          | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q6-8. In Dallas parks after dark]</u> |          |       |       |       |       |       |
| Very safe                                | 3.4%     | 12.3% | 8.6%  | 6.8%  | 11.4% | 9.3%  |
| Safe                                     | 17.7%    | 17.3% | 13.3% | 16.1% | 21.6% | 15.8% |
| Neutral                                  | 25.9%    | 26.5% | 27.3% | 24.2% | 34.1% | 27.3% |
| Unsafe                                   | 37.4%    | 27.8% | 32.0% | 39.1% | 23.4% | 30.8% |
| Very unsafe                              | 15.6%    | 16.0% | 18.8% | 13.7% | 9.6%  | 16.9% |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q6-9. From violent crime (murder, rape, assault, robbery)**

|             |       |       |       |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Very safe   | 9.2%  | 16.1% | 11.7% | 11.0% | 12.7% | 16.4% | 9.3%  | 10.1% | 9.0%  |
| Safe        | 28.2% | 28.0% | 19.5% | 22.6% | 16.0% | 20.0% | 21.2% | 19.6% | 28.1% |
| Neutral     | 28.9% | 32.2% | 31.2% | 28.8% | 23.3% | 28.6% | 27.2% | 36.2% | 34.3% |
| Unsafe      | 21.8% | 10.5% | 21.4% | 23.3% | 26.0% | 22.9% | 27.8% | 18.8% | 23.0% |
| Very unsafe | 12.0% | 13.3% | 16.2% | 14.4% | 22.0% | 12.1% | 14.6% | 15.2% | 5.6%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q6-9. From violent crime (murder, rape, assault, robbery)**

|             |       |       |       |       |       |       |
|-------------|-------|-------|-------|-------|-------|-------|
| Very safe   | 7.6%  | 13.6% | 13.0% | 16.0% | 15.5% | 12.2% |
| Safe        | 27.6% | 31.8% | 28.6% | 33.7% | 27.6% | 25.5% |
| Neutral     | 38.2% | 28.4% | 37.0% | 26.5% | 34.5% | 31.1% |
| Unsafe      | 14.7% | 17.6% | 16.2% | 16.6% | 16.7% | 19.7% |
| Very unsafe | 11.8% | 8.5%  | 5.2%  | 7.2%  | 5.7%  | 11.4% |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

|                                                     | District |       |       |       |       |       |       |       |       |
|-----------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                     | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q6-10. From property crime (burglary, theft)</u> |          |       |       |       |       |       |       |       |       |
| Very safe                                           | 5.5%     | 9.0%  | 6.4%  | 7.4%  | 8.5%  | 10.8% | 7.8%  | 11.4% | 3.2%  |
| Safe                                                | 15.2%    | 26.2% | 21.7% | 20.1% | 18.3% | 24.5% | 18.2% | 14.3% | 18.4% |
| Neutral                                             | 33.1%    | 31.0% | 33.1% | 31.5% | 28.2% | 28.8% | 31.2% | 34.3% | 32.4% |
| Unsafe                                              | 31.0%    | 20.0% | 26.8% | 28.9% | 25.4% | 20.9% | 30.5% | 25.0% | 34.6% |
| Very unsafe                                         | 15.2%    | 13.8% | 12.1% | 12.1% | 19.7% | 15.1% | 12.3% | 15.0% | 11.4% |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

|                                                     | District |       |       |       |       | Total |
|-----------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                     | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q6-10. From property crime (burglary, theft)</u> |          |       |       |       |       |       |
| Very safe                                           | 2.3%     | 11.0% | 5.2%  | 5.5%  | 11.5% | 7.4%  |
| Safe                                                | 17.7%    | 28.6% | 28.4% | 28.7% | 22.4% | 21.8% |
| Neutral                                             | 41.7%    | 23.6% | 30.3% | 30.4% | 35.6% | 31.8% |
| Unsafe                                              | 28.0%    | 25.8% | 24.5% | 23.2% | 21.8% | 26.3% |
| Very unsafe                                         | 10.3%    | 11.0% | 11.6% | 12.2% | 8.6%  | 12.7% |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

|                         | District |       |       |       |       |       |       |       |       |
|-------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                         | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q6-11. From fire</u> |          |       |       |       |       |       |       |       |       |
| Very safe               | 20.4%    | 26.2% | 23.8% | 17.2% | 21.5% | 25.4% | 15.3% | 20.6% | 23.8% |
| Safe                    | 35.8%    | 39.7% | 30.6% | 44.8% | 34.7% | 31.7% | 34.7% | 33.6% | 41.3% |
| Neutral                 | 37.2%    | 27.7% | 33.3% | 27.6% | 27.8% | 26.1% | 38.0% | 32.1% | 29.1% |
| Unsafe                  | 5.1%     | 5.0%  | 9.5%  | 6.2%  | 12.5% | 12.7% | 6.7%  | 11.5% | 5.8%  |
| Very unsafe             | 1.5%     | 1.4%  | 2.7%  | 4.1%  | 3.5%  | 4.2%  | 5.3%  | 2.3%  | 0.0%  |

**Q6. Perceptions of Safety. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations. (without "don't know")**

N=2319

|                         | District |       |       |       |       | Total |
|-------------------------|----------|-------|-------|-------|-------|-------|
|                         | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q6-11. From fire</u> |          |       |       |       |       |       |
| Very safe               | 16.3%    | 23.9% | 20.3% | 24.3% | 30.4% | 22.2% |
| Safe                    | 39.5%    | 42.8% | 40.5% | 43.5% | 40.9% | 38.4% |
| Neutral                 | 40.1%    | 27.8% | 33.8% | 29.4% | 22.2% | 30.8% |
| Unsafe                  | 3.5%     | 4.4%  | 4.1%  | 2.3%  | 4.1%  | 6.4%  |
| Very unsafe             | 0.6%     | 1.1%  | 1.4%  | 0.6%  | 2.3%  | 2.1%  |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

|                                                   |          |       |       |       |       |       |       |       |       |
|---------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
| N=2319                                            | District |       |       |       |       |       |       |       |       |
|                                                   | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-1. Ambulance/emergency medical services</u> |          |       |       |       |       |       |       |       |       |
| Yes                                               | 22.5%    | 20.5% | 29.7% | 28.3% | 24.7% | 26.0% | 29.7% | 32.7% | 14.1% |
| No                                                | 77.5%    | 79.5% | 70.3% | 71.7% | 75.3% | 74.0% | 70.3% | 67.3% | 85.9% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

|                                                   |          |       |       |       |       |       |
|---------------------------------------------------|----------|-------|-------|-------|-------|-------|
| N=2319                                            | District |       |       |       |       | Total |
|                                                   | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q7-1. Ambulance/emergency medical services</u> |          |       |       |       |       |       |
| Yes                                               | 20.3%    | 22.5% | 20.9% | 14.3% | 15.9% | 22.6% |
| No                                                | 79.7%    | 77.5% | 79.1% | 85.7% | 84.1% | 77.4% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

|                                                     |          |       |       |       |       |       |       |       |       |
|-----------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
| N=2319                                              | District |       |       |       |       |       |       |       |       |
|                                                     | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-2. Art &amp; cultural programs/facilities</u> |          |       |       |       |       |       |       |       |       |
| Yes                                                 | 55.0%    | 45.0% | 33.5% | 35.5% | 24.7% | 32.5% | 38.0% | 16.0% | 58.9% |
| No                                                  | 45.0%    | 55.0% | 66.5% | 64.5% | 75.3% | 67.5% | 62.0% | 84.0% | 41.1% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-2. Art & cultural programs/facilities**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 55.9% | 52.9% | 55.1% | 59.8% | 56.6% | 45.1% |
| No  | 44.1% | 47.1% | 44.9% | 40.2% | 43.4% | 54.9% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 37.1% | 23.8% | 24.7% | 27.6% | 30.5% | 30.5% | 27.2% | 27.6% | 30.7% |
| No  | 62.9% | 76.2% | 75.3% | 72.4% | 69.5% | 69.5% | 72.8% | 72.4% | 69.3% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 26.6% | 23.0% | 24.1% | 30.2% | 30.8% | 28.2% |
| No  | 73.4% | 77.0% | 75.9% | 69.8% | 69.2% | 71.8% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

|  |  |  |  |  | District |   |   |   |   |
|--|--|--|--|--|----------|---|---|---|---|
|  |  |  |  |  | 1        | 2 | 3 | 4 | 5 |
|  |  |  |  |  | 6        | 7 | 8 | 9 |   |

**Q7-4. Customer service provided by City employees**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 50.3% | 34.4% | 42.4% | 31.6% | 22.1% | 34.4% | 31.6% | 22.4% | 37.5% |
| No  | 49.7% | 65.6% | 57.6% | 68.4% | 77.9% | 65.6% | 68.4% | 77.6% | 62.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

|  |  |  |  |  | District |    |    |    |    | Total |
|--|--|--|--|--|----------|----|----|----|----|-------|
|  |  |  |  |  | 10       | 11 | 12 | 13 | 14 |       |

**Q7-4. Customer service provided by City employees**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 35.6% | 35.3% | 35.4% | 42.3% | 39.0% | 35.5% |
| No  | 64.4% | 64.7% | 64.6% | 57.7% | 61.0% | 64.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

|  |  |  |  |  | District |   |   |   |   |
|--|--|--|--|--|----------|---|---|---|---|
|  |  |  |  |  | 1        | 2 | 3 | 4 | 5 |
|  |  |  |  |  | 6        | 7 | 8 | 9 |   |

**Q7-5. Drinking water**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 76.2% | 62.9% | 62.0% | 53.3% | 49.4% | 53.9% | 58.9% | 48.7% | 81.3% |
| No  | 23.8% | 37.1% | 38.0% | 46.7% | 50.6% | 46.1% | 41.1% | 51.3% | 18.8% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-5. Drinking water**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 72.9% | 68.4% | 73.4% | 76.2% | 68.7% | 65.3% |
| No  | 27.1% | 31.6% | 26.6% | 23.8% | 31.3% | 34.7% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-6. Fire services**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 9.9%  | 13.2% | 8.2%  | 11.2% | 5.2%  | 15.6% | 3.8%  | 5.8%  | 7.8%  |
| No  | 90.1% | 86.8% | 91.8% | 88.8% | 94.8% | 84.4% | 96.2% | 94.2% | 92.2% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-6. Fire services**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 9.6%  | 9.1%  | 8.2%  | 6.3%  | 9.3%  | 8.8%  |
| No  | 90.4% | 90.9% | 91.8% | 93.7% | 90.7% | 91.2% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                                                       | District |       |       |       |       |       |       |       |       |
|------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                              | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-7. Solid waste services (e.g., garbage &amp; recycling collection)</u> |          |       |       |       |       |       |       |       |       |
| Yes                                                                          | 80.8%    | 43.7% | 58.2% | 53.9% | 47.4% | 49.4% | 59.5% | 47.4% | 88.0% |
| No                                                                           | 19.2%    | 56.3% | 41.8% | 46.1% | 52.6% | 50.6% | 40.5% | 52.6% | 12.0% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                                                       | District |       |       |       |       | Total |
|------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                              | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q7-7. Solid waste services (e.g., garbage &amp; recycling collection)</u> |          |       |       |       |       |       |
| Yes                                                                          | 77.4%    | 67.9% | 75.3% | 74.1% | 65.9% | 64.3% |
| No                                                                           | 22.6%    | 32.1% | 24.7% | 25.9% | 34.1% | 35.7% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                        | District |       |       |       |       |       |       |       |       |
|-----------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                               | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-8. Land use, planning, &amp; zoning</u> |          |       |       |       |       |       |       |       |       |
| Yes                                           | 17.9%    | 11.9% | 15.8% | 11.2% | 3.2%  | 13.0% | 6.3%  | 13.5% | 14.1% |
| No                                            | 82.1%    | 88.1% | 84.2% | 88.8% | 96.8% | 87.0% | 93.7% | 86.5% | 85.9% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |    |    |    |    | Total |
|--------|----------|----|----|----|----|-------|
|        | 10       | 11 | 12 | 13 | 14 |       |

**Q7-8. Land use, planning, & zoning**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 10.2% | 15.5% | 9.5%  | 16.4% | 9.9%  | 12.1% |
| No  | 89.8% | 84.5% | 90.5% | 83.6% | 90.1% | 87.9% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |   |   |   |   |   |   |   |   |
|--------|----------|---|---|---|---|---|---|---|---|
|        | 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 47.0% | 35.8% | 32.9% | 31.6% | 30.5% | 34.4% | 32.9% | 23.1% | 50.5% |
| No  | 53.0% | 64.2% | 67.1% | 68.4% | 69.5% | 65.6% | 67.1% | 76.9% | 49.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |    |    |    |    | Total |
|--------|----------|----|----|----|----|-------|
|        | 10       | 11 | 12 | 13 | 14 |       |

**Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 40.1% | 41.7% | 46.8% | 52.4% | 45.6% | 39.5% |
| No  | 59.9% | 58.3% | 53.2% | 47.6% | 54.4% | 60.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q7-10. Park & recreation system**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 59.6% | 48.3% | 37.3% | 34.2% | 33.1% | 36.4% | 38.6% | 31.4% | 68.8% |
| No  | 40.4% | 51.7% | 62.7% | 65.8% | 66.9% | 63.6% | 61.4% | 68.6% | 31.3% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-10. Park & recreation system**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 48.6% | 43.9% | 53.2% | 54.0% | 62.6% | 47.0% |
| No  | 51.4% | 56.1% | 46.8% | 46.0% | 37.4% | 53.0% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q7-11. Police services**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 27.2% | 25.2% | 20.9% | 22.4% | 14.9% | 24.7% | 22.2% | 18.6% | 25.5% |
| No  | 72.8% | 74.8% | 79.1% | 77.6% | 85.1% | 75.3% | 77.8% | 81.4% | 74.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |    |    |    |    | Total |
|--------|----------|----|----|----|----|-------|
|        | 10       | 11 | 12 | 13 | 14 |       |

**Q7-11. Police services**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 22.0% | 16.0% | 16.5% | 23.3% | 22.0% | 21.5% |
|-----|-------|-------|-------|-------|-------|-------|

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |   |   |   |   |   |   |   |   |
|--------|----------|---|---|---|---|---|---|---|---|
|        | 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-12. Communication by City**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 32.5% | 25.2% | 25.9% | 22.4% | 16.2% | 24.0% | 27.8% | 14.7% | 45.3% |
| No  | 67.5% | 74.8% | 74.1% | 77.6% | 83.8% | 76.0% | 72.2% | 85.3% | 54.7% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |    |    |    |    | Total |
|--------|----------|----|----|----|----|-------|
|        | 10       | 11 | 12 | 13 | 14 |       |

**Q7-12. Communication by City**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 32.8% | 28.9% | 34.8% | 34.9% | 36.8% | 29.2% |
| No  | 67.2% | 71.1% | 65.2% | 65.1% | 63.2% | 70.8% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                | District |       |       |       |       |       |       |       |       |
|---------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                       | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-13. Public library services</u> |          |       |       |       |       |       |       |       |       |
| Yes                                   | 46.4%    | 50.3% | 32.9% | 33.6% | 28.6% | 35.1% | 39.2% | 36.5% | 56.8% |
| No                                    | 53.6%    | 49.7% | 67.1% | 66.4% | 71.4% | 64.9% | 60.8% | 63.5% | 43.2% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                | District |       |       |       |       | Total |
|---------------------------------------|----------|-------|-------|-------|-------|-------|
|                                       | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q7-13. Public library services</u> |          |       |       |       |       |       |
| Yes                                   | 54.2%    | 41.7% | 51.3% | 40.2% | 48.4% | 42.9% |
| No                                    | 45.8%    | 58.3% | 48.7% | 59.8% | 51.6% | 57.1% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                                         | District |       |       |       |       |       |       |       |       |
|----------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-14. Sewer services (e.g., sanitary sewer/wastewater)</u> |          |       |       |       |       |       |       |       |       |
| Yes                                                            | 55.6%    | 37.7% | 36.7% | 36.8% | 28.6% | 44.8% | 27.8% | 26.3% | 70.8% |
| No                                                             | 44.4%    | 62.3% | 63.3% | 63.2% | 71.4% | 55.2% | 72.2% | 73.7% | 29.2% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-14. Sewer services (e.g., sanitary sewer/wastewater)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 57.6% | 49.2% | 54.4% | 59.3% | 49.5% | 46.2% |
| No  | 42.4% | 50.8% | 45.6% | 40.7% | 50.5% | 53.8% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-15. Storm drainage**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 43.0% | 29.8% | 27.8% | 22.4% | 21.4% | 30.5% | 23.4% | 14.7% | 57.3% |
| No  | 57.0% | 70.2% | 72.2% | 77.6% | 78.6% | 69.5% | 76.6% | 85.3% | 42.7% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-15. Storm drainage**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 43.5% | 35.3% | 42.4% | 46.6% | 35.2% | 34.5% |
| No  | 56.5% | 64.7% | 57.6% | 53.4% | 64.8% | 65.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 62.3% | 49.0% | 46.8% | 41.4% | 39.6% | 39.0% | 38.0% | 25.6% | 73.4% |
| No  | 37.7% | 51.0% | 53.2% | 58.6% | 60.4% | 61.0% | 62.0% | 74.4% | 26.6% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 57.6% | 52.9% | 60.1% | 62.4% | 58.2% | 51.2% |
| No  | 42.4% | 47.1% | 39.9% | 37.6% | 41.8% | 48.8% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-17. Dallas Love Field Airport**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 44.4% | 47.0% | 20.9% | 19.1% | 22.1% | 27.9% | 20.3% | 18.6% | 55.7% |
| No  | 55.6% | 53.0% | 79.1% | 80.9% | 77.9% | 72.1% | 79.7% | 81.4% | 44.3% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |    |    |    |    | Total |
|--------|----------|----|----|----|----|-------|
|        | 10       | 11 | 12 | 13 | 14 |       |

**Q7-17. Dallas Love Field Airport**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 45.8% | 43.3% | 50.6% | 60.3% | 54.4% | 38.8% |
| No  | 54.2% | 56.7% | 49.4% | 39.7% | 45.6% | 61.2% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |   |   |   |   |   |   |   |   |
|--------|----------|---|---|---|---|---|---|---|---|
|        | 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-18. Municipal court services (e.g., traffic & parking ticket processing, misdemeanor court cases, fine collection)**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 11.9% | 12.6% | 10.1% | 10.5% | 8.4%  | 14.3% | 16.5% | 11.5% | 10.9% |
| No  | 88.1% | 87.4% | 89.9% | 89.5% | 91.6% | 85.7% | 83.5% | 88.5% | 89.1% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319 | District |    |    |    |    | Total |
|--------|----------|----|----|----|----|-------|
|        | 10       | 11 | 12 | 13 | 14 |       |

**Q7-18. Municipal court services (e.g., traffic & parking ticket processing, misdemeanor court cases, fine collection)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 10.7% | 13.4% | 7.6%  | 6.9%  | 13.7% | 11.3% |
| No  | 89.3% | 86.6% | 92.4% | 93.1% | 86.3% | 88.7% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                          | District |       |       |       |       |       |       |       |       |
|---------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                 | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-19. Homeless programs</u> |          |       |       |       |       |       |       |       |       |
| Yes                             | 6.0%     | 8.6%  | 14.6% | 11.2% | 7.1%  | 14.3% | 8.2%  | 9.0%  | 5.7%  |
| No                              | 94.0%    | 91.4% | 85.4% | 88.8% | 92.9% | 85.7% | 91.8% | 91.0% | 94.3% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                          | District |       |       |       |       | Total |
|---------------------------------|----------|-------|-------|-------|-------|-------|
|                                 | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q7-19. Homeless programs</u> |          |       |       |       |       |       |
| Yes                             | 9.0%     | 5.3%  | 10.1% | 5.8%  | 4.9%  | 8.4%  |
| No                              | 91.0%    | 94.7% | 89.9% | 94.2% | 95.1% | 91.6% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                                                                                  | District |       |       |       |       |       |       |       |       |
|---------------------------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                                                         | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-20. Social services (community centers, child-care programs, youth programs, senior programs)</u> |          |       |       |       |       |       |       |       |       |
| Yes                                                                                                     | 13.2%    | 11.3% | 24.7% | 25.0% | 16.9% | 21.4% | 14.6% | 10.3% | 13.5% |
| No                                                                                                      | 86.8%    | 88.7% | 75.3% | 75.0% | 83.1% | 78.6% | 85.4% | 89.7% | 86.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-20. Social services (community centers, child-care programs, youth programs, senior programs)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 11.9% | 14.4% | 12.7% | 11.1% | 10.4% | 14.9% |
| No  | 88.1% | 85.6% | 87.3% | 88.9% | 89.6% | 85.1% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-21. 311/service request process (call to report problem)**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 50.3% | 25.2% | 32.9% | 36.2% | 30.5% | 27.3% | 31.6% | 20.5% | 44.3% |
| No  | 49.7% | 74.8% | 67.1% | 63.8% | 69.5% | 72.7% | 68.4% | 79.5% | 55.7% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-21. 311/service request process (call to report problem)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 36.7% | 27.8% | 30.4% | 39.7% | 37.9% | 33.9% |
| No  | 63.3% | 72.2% | 69.6% | 60.3% | 62.1% | 66.1% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                                                   | District |       |       |       |       |       |       |       |       |
|--------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                          | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-22. Animal services (e.g., shelter, adoptions, animal control)</u> |          |       |       |       |       |       |       |       |       |
| Yes                                                                      | 26.5%    | 11.9% | 17.7% | 17.8% | 16.2% | 16.2% | 17.1% | 15.4% | 15.1% |
| No                                                                       | 73.5%    | 88.1% | 82.3% | 82.2% | 83.8% | 83.8% | 82.9% | 84.6% | 84.9% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                                                   | District |       |       |       |       | Total |
|--------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                          | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q7-22. Animal services (e.g., shelter, adoptions, animal control)</u> |          |       |       |       |       |       |
| Yes                                                                      | 11.9%    | 15.0% | 8.2%  | 14.8% | 14.3% | 15.5% |
| No                                                                       | 88.1%    | 85.0% | 91.8% | 85.2% | 85.7% | 84.5% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

| N=2319                                                                             | District |       |       |       |       |       |       |       |       |
|------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                                    | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q7-23. Housing (affordable housing, housing assistance, housing counseling)</u> |          |       |       |       |       |       |       |       |       |
| Yes                                                                                | 7.3%     | 9.3%  | 12.7% | 15.1% | 9.1%  | 14.9% | 8.9%  | 12.8% | 5.2%  |
| No                                                                                 | 92.7%    | 90.7% | 87.3% | 84.9% | 90.9% | 85.1% | 91.1% | 87.2% | 94.8% |

**Q7. Major Categories of City Government Services. Please indicate whether you or any members of your household have used each of the following services in the past 12 months.**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-23. Housing (affordable housing, housing assistance, housing counseling)**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 10.7% | 6.4%  | 6.3%  | 5.3%  | 4.9%  | 9.0%  |
| No  | 89.3% | 93.6% | 93.7% | 94.7% | 95.1% | 91.0% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-1. Ambulance/emergency medical services**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 48.4% | 51.7% | 63.6% | 43.2% | 46.9% | 57.6% | 57.8% | 40.9% | 37.5% |
| Good      | 35.5% | 44.8% | 22.7% | 45.9% | 37.5% | 33.3% | 31.1% | 43.2% | 54.2% |
| Fair      | 12.9% | 3.4%  | 9.1%  | 10.8% | 12.5% | 9.1%  | 11.1% | 11.4% | 8.3%  |
| Poor      | 3.2%  | 0.0%  | 4.5%  | 0.0%  | 3.1%  | 0.0%  | 0.0%  | 4.5%  | 0.0%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-1. Ambulance/emergency medical services**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 57.1% | 59.0% | 71.0% | 57.7% | 48.1% | 53.2% |
| Good      | 34.3% | 33.3% | 16.1% | 42.3% | 48.1% | 36.5% |
| Fair      | 8.6%  | 7.7%  | 12.9% | 0.0%  | 0.0%  | 8.8%  |
| Poor      | 0.0%  | 0.0%  | 0.0%  | 0.0%  | 3.7%  | 1.5%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-2. Art & cultural programs/facilities**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 47.5% | 37.9% | 44.0% | 37.3% | 32.4% | 45.5% | 35.8% | 54.5% | 43.8% |
| Good      | 41.3% | 53.0% | 48.0% | 37.3% | 44.1% | 52.3% | 45.3% | 40.9% | 47.3% |
| Fair      | 11.3% | 9.1%  | 6.0%  | 25.5% | 20.6% | 2.3%  | 13.2% | 4.5%  | 8.0%  |
| Poor      | 0.0%  | 0.0%  | 2.0%  | 0.0%  | 2.9%  | 0.0%  | 5.7%  | 0.0%  | 0.9%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-2. Art & cultural programs/facilities**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 43.9% | 37.2% | 49.4% | 46.8% | 55.6% | 44.2% |
| Good      | 46.9% | 57.4% | 42.4% | 48.6% | 35.4% | 46.0% |
| Fair      | 9.2%  | 5.3%  | 7.1%  | 4.6%  | 8.1%  | 8.9%  |
| Poor      | 0.0%  | 0.0%  | 1.2%  | 0.0%  | 1.0%  | 0.8%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 22.2% | 20.6% | 23.1% | 12.8% | 16.3% | 27.9% | 22.2% | 27.8% | 19.0% |
| Good      | 35.2% | 32.4% | 38.5% | 33.3% | 34.9% | 32.6% | 36.1% | 38.9% | 39.7% |
| Fair      | 29.6% | 41.2% | 15.4% | 30.8% | 23.3% | 30.2% | 27.8% | 30.6% | 27.6% |
| Poor      | 13.0% | 5.9%  | 23.1% | 23.1% | 25.6% | 9.3%  | 13.9% | 2.8%  | 13.8% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-3. Neighborhood code enforcement (e.g., high weeds, litter, blight)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.8% | 22.0% | 24.2% | 11.1% | 23.2% | 20.5% |
| Good      | 26.7% | 41.5% | 39.4% | 33.3% | 37.5% | 35.7% |
| Fair      | 40.0% | 26.8% | 27.3% | 31.5% | 26.8% | 29.1% |
| Poor      | 15.6% | 9.8%  | 9.1%  | 24.1% | 12.5% | 14.7% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-4. Customer service provided by City employees**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 26.8% | 26.0% | 25.0% | 27.9% | 40.0% | 28.6% | 25.6% | 24.1% | 24.6% |
| Good      | 52.1% | 54.0% | 35.9% | 44.2% | 43.3% | 38.8% | 46.5% | 41.4% | 40.6% |
| Fair      | 16.9% | 10.0% | 28.1% | 14.0% | 3.3%  | 30.6% | 20.9% | 31.0% | 24.6% |
| Poor      | 4.2%  | 10.0% | 10.9% | 14.0% | 13.3% | 2.0%  | 7.0%  | 3.4%  | 10.1% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-4. Customer service provided by City employees**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 40.0% | 21.3% | 28.3% | 32.9% | 36.2% | 29.1% |
| Good      | 35.0% | 50.8% | 37.7% | 40.5% | 40.6% | 42.9% |
| Fair      | 23.3% | 21.3% | 24.5% | 17.7% | 20.3% | 20.8% |
| Poor      | 1.7%  | 6.6%  | 9.4%  | 8.9%  | 2.9%  | 7.3%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-5. Drinking water**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 26.1% | 28.7% | 33.0% | 32.9% | 25.8% | 33.3% | 31.0% | 32.8% | 31.8% |
| Good      | 54.1% | 49.4% | 45.1% | 44.3% | 48.5% | 42.7% | 32.1% | 34.4% | 41.6% |
| Fair      | 17.1% | 19.5% | 18.7% | 14.3% | 18.2% | 22.7% | 32.1% | 29.5% | 20.8% |
| Poor      | 2.7%  | 2.3%  | 3.3%  | 8.6%  | 7.6%  | 1.3%  | 4.8%  | 3.3%  | 5.8%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-5. Drinking water**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 32.5% | 36.0% | 30.4% | 31.2% | 36.9% | 31.8% |
| Good      | 49.6% | 36.8% | 50.0% | 45.4% | 45.1% | 44.5% |
| Fair      | 13.0% | 20.0% | 18.8% | 17.7% | 14.8% | 19.3% |
| Poor      | 4.9%  | 7.2%  | 0.9%  | 5.7%  | 3.3%  | 4.4%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-6. Fire services**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 53.3% | 55.6% | 54.5% | 28.6% | 25.0% | 25.0% | 60.0% | 50.0% | 35.7% |
| Good      | 33.3% | 38.9% | 18.2% | 42.9% | 75.0% | 50.0% | 40.0% | 50.0% | 50.0% |
| Fair      | 13.3% | 5.6%  | 18.2% | 21.4% | 0.0%  | 20.0% | 0.0%  | 0.0%  | 14.3% |
| Poor      | 0.0%  | 0.0%  | 9.1%  | 7.1%  | 0.0%  | 5.0%  | 0.0%  | 0.0%  | 0.0%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-6. Fire services**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 38.5% | 43.8% | 36.4% | 45.5% | 75.0% | 44.9% |
| Good      | 46.2% | 43.8% | 54.5% | 45.5% | 18.8% | 41.5% |
| Fair      | 15.4% | 12.5% | 9.1%  | 0.0%  | 6.3%  | 11.4% |
| Poor      | 0.0%  | 0.0%  | 0.0%  | 9.1%  | 0.0%  | 2.3%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-7. Solid waste services (e.g., garbage & recycling collection)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 35.6% | 28.1% | 34.5% | 36.8% | 25.4% | 42.5% | 42.7% | 34.8% | 41.9% |
| Good      | 47.5% | 48.4% | 46.0% | 47.4% | 49.2% | 32.9% | 41.5% | 43.9% | 45.5% |
| Fair      | 16.1% | 17.2% | 19.5% | 13.2% | 23.8% | 20.5% | 14.6% | 16.7% | 9.6%  |
| Poor      | 0.8%  | 6.3%  | 0.0%  | 2.6%  | 1.6%  | 4.1%  | 1.2%  | 4.5%  | 3.0%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-7. Solid waste services (e.g., garbage & recycling collection)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 37.8% | 37.6% | 36.8% | 31.2% | 39.5% | 36.6% |
| Good      | 48.9% | 44.8% | 53.8% | 50.7% | 48.2% | 46.8% |
| Fair      | 11.9% | 15.2% | 7.7%  | 15.2% | 10.5% | 14.2% |
| Poor      | 1.5%  | 2.4%  | 1.7%  | 2.9%  | 1.8%  | 2.3%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-8. Land use, planning, & zoning**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.4%  | 6.7%  | 13.0% | 0.0%  | 25.0% | 27.8% | 0.0%  | 25.0% | 23.1% |
| Good      | 37.0% | 13.3% | 17.4% | 35.7% | 25.0% | 33.3% | 85.7% | 18.8% | 15.4% |
| Fair      | 22.2% | 46.7% | 34.8% | 42.9% | 0.0%  | 16.7% | 0.0%  | 31.3% | 38.5% |
| Poor      | 33.3% | 33.3% | 34.8% | 21.4% | 50.0% | 22.2% | 14.3% | 25.0% | 23.1% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-8. Land use, planning, & zoning**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.8% | 14.3% | 0.0%  | 6.5%  | 5.9%  | 12.5% |
| Good      | 37.5% | 28.6% | 23.1% | 19.4% | 47.1% | 28.2% |
| Fair      | 18.8% | 14.3% | 38.5% | 38.7% | 29.4% | 29.0% |
| Poor      | 25.0% | 42.9% | 38.5% | 35.5% | 17.6% | 30.2% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 4.4%  | 12.0% | 15.7% | 16.3% | 16.2% | 12.8% | 17.4% | 23.1% | 4.1%  |
| Good      | 20.6% | 6.0%  | 25.5% | 16.3% | 16.2% | 27.7% | 19.6% | 19.2% | 17.5% |
| Fair      | 32.4% | 32.0% | 29.4% | 41.9% | 37.8% | 27.7% | 23.9% | 19.2% | 25.8% |
| Poor      | 42.6% | 50.0% | 29.4% | 25.6% | 29.7% | 31.9% | 39.1% | 38.5% | 52.6% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-9. Maintenance of infrastructure (e.g., City streets & sidewalks)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 1.4%  | 13.2% | 8.2%  | 2.0%  | 11.3% | 9.5%  |
| Good      | 18.3% | 21.1% | 21.9% | 17.3% | 13.8% | 18.5% |
| Fair      | 45.1% | 26.3% | 35.6% | 30.6% | 38.8% | 32.2% |
| Poor      | 35.2% | 39.5% | 34.2% | 50.0% | 36.3% | 39.7% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-10. Park & recreation system**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 31.8% | 34.8% | 32.1% | 16.7% | 33.3% | 20.0% | 21.4% | 31.6% | 29.8% |
| Good      | 56.8% | 39.1% | 50.0% | 60.4% | 46.7% | 56.0% | 55.4% | 39.5% | 48.9% |
| Fair      | 10.2% | 23.2% | 16.1% | 16.7% | 17.8% | 20.0% | 19.6% | 23.7% | 20.6% |
| Poor      | 1.1%  | 2.9%  | 1.8%  | 6.3%  | 2.2%  | 4.0%  | 3.6%  | 5.3%  | 0.8%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-10. Park & recreation system**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 26.2% | 25.9% | 25.6% | 21.6% | 31.8% | 27.6% |
| Good      | 61.9% | 58.0% | 54.9% | 52.0% | 53.6% | 52.8% |
| Fair      | 10.7% | 11.1% | 15.9% | 24.5% | 14.5% | 17.2% |
| Poor      | 1.2%  | 4.9%  | 3.7%  | 2.0%  | 0.0%  | 2.4%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-11. Police services**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.5% | 32.4% | 41.9% | 20.0% | 29.4% | 31.4% | 8.8%  | 19.2% | 17.0% |
| Good      | 32.4% | 32.4% | 29.0% | 20.0% | 17.6% | 40.0% | 35.3% | 30.8% | 31.9% |
| Fair      | 27.0% | 17.6% | 19.4% | 26.7% | 23.5% | 14.3% | 26.5% | 30.8% | 21.3% |
| Poor      | 27.0% | 17.6% | 9.7%  | 33.3% | 29.4% | 14.3% | 29.4% | 19.2% | 29.8% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-11. Police services**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 21.1% | 17.2% | 24.0% | 24.4% | 21.6% | 22.6% |
| Good      | 36.8% | 48.3% | 40.0% | 51.2% | 29.7% | 34.7% |
| Fair      | 26.3% | 24.1% | 16.0% | 12.2% | 29.7% | 22.3% |
| Poor      | 15.8% | 10.3% | 20.0% | 12.2% | 18.9% | 20.4% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-12. Communication by City**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.6% | 13.9% | 18.4% | 18.8% | 17.4% | 22.9% | 22.5% | 30.0% | 14.9% |
| Good      | 36.2% | 27.8% | 50.0% | 43.8% | 52.2% | 37.1% | 25.0% | 25.0% | 35.6% |
| Fair      | 42.6% | 41.7% | 28.9% | 28.1% | 17.4% | 22.9% | 40.0% | 25.0% | 34.5% |
| Poor      | 10.6% | 16.7% | 2.6%  | 9.4%  | 13.0% | 17.1% | 12.5% | 20.0% | 14.9% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-12. Communication by City**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.2% | 17.3% | 14.8% | 20.6% | 22.4% | 18.2% |
| Good      | 41.8% | 40.4% | 57.4% | 30.2% | 35.8% | 38.4% |
| Fair      | 32.7% | 26.9% | 18.5% | 36.5% | 32.8% | 31.6% |
| Poor      | 7.3%  | 15.4% | 9.3%  | 12.7% | 9.0%  | 11.9% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-13. Public library services**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 58.0% | 34.3% | 58.8% | 36.2% | 29.7% | 61.2% | 47.3% | 54.0% | 47.2% |
| Good      | 31.9% | 55.7% | 29.4% | 53.2% | 59.5% | 28.6% | 45.5% | 30.0% | 41.5% |
| Fair      | 8.7%  | 10.0% | 9.8%  | 10.6% | 10.8% | 10.2% | 7.3%  | 14.0% | 8.5%  |
| Poor      | 1.4%  | 0.0%  | 2.0%  | 0.0%  | 0.0%  | 0.0%  | 0.0%  | 2.0%  | 2.8%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-13. Public library services**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 57.4% | 57.3% | 45.0% | 50.0% | 56.5% | 50.2% |
| Good      | 35.1% | 30.7% | 47.5% | 39.2% | 34.1% | 39.6% |
| Fair      | 7.4%  | 12.0% | 7.5%  | 8.1%  | 4.7%  | 8.9%  |
| Poor      | 0.0%  | 0.0%  | 0.0%  | 2.7%  | 4.7%  | 1.3%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-14. Sewer services (e.g., sanitary sewer/wastewater)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 34.6% | 27.8% | 30.8% | 21.2% | 28.9% | 29.5% | 28.2% | 25.7% | 31.5% |
| Good      | 50.6% | 51.9% | 55.8% | 57.7% | 39.5% | 45.9% | 53.8% | 40.0% | 55.4% |
| Fair      | 14.8% | 20.4% | 13.5% | 19.2% | 23.7% | 19.7% | 17.9% | 25.7% | 13.1% |
| Poor      | 0.0%  | 0.0%  | 0.0%  | 1.9%  | 7.9%  | 4.9%  | 0.0%  | 8.6%  | 0.0%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-14. Sewer services (e.g., sanitary sewer/wastewater)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 31.3% | 29.7% | 32.1% | 28.7% | 35.7% | 30.3% |
| Good      | 54.2% | 54.9% | 53.6% | 55.6% | 58.3% | 53.1% |
| Fair      | 14.6% | 11.0% | 13.1% | 13.9% | 6.0%  | 14.8% |
| Poor      | 0.0%  | 4.4%  | 1.2%  | 1.9%  | 0.0%  | 1.7%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-15. Storm drainage**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 25.0% | 22.7% | 35.0% | 18.2% | 20.7% | 14.6% | 6.1%  | 14.3% | 19.4% |
| Good      | 41.7% | 36.4% | 45.0% | 33.3% | 44.8% | 36.6% | 51.5% | 38.1% | 51.9% |
| Fair      | 25.0% | 25.0% | 12.5% | 39.4% | 17.2% | 31.7% | 33.3% | 28.6% | 18.5% |
| Poor      | 8.3%  | 15.9% | 7.5%  | 9.1%  | 17.2% | 17.1% | 9.1%  | 19.0% | 10.2% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-15. Storm drainage**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 27.6% | 21.9% | 24.6% | 18.1% | 22.6% | 21.5% |
| Good      | 46.1% | 50.0% | 55.4% | 42.2% | 41.9% | 45.2% |
| Fair      | 19.7% | 18.8% | 16.9% | 28.9% | 25.8% | 23.3% |
| Poor      | 6.6%  | 9.4%  | 3.1%  | 10.8% | 9.7%  | 10.0% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.5%  | 11.3% | 17.1% | 6.9%  | 20.8% | 19.0% | 5.6%  | 17.6% | 6.5%  |
| Good      | 34.0% | 32.4% | 40.0% | 31.0% | 28.3% | 34.5% | 40.7% | 41.2% | 35.3% |
| Fair      | 36.2% | 36.6% | 28.6% | 50.0% | 43.4% | 31.0% | 33.3% | 26.5% | 37.4% |
| Poor      | 21.3% | 19.7% | 14.3% | 12.1% | 7.5%  | 15.5% | 20.4% | 14.7% | 20.9% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-16. Traffic management (traffic signals, traffic flow, signs, parking)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.9%  | 10.1% | 12.8% | 7.8%  | 6.8%  | 10.4% |
| Good      | 37.6% | 43.4% | 40.4% | 31.3% | 40.8% | 36.6% |
| Fair      | 38.6% | 31.3% | 29.8% | 41.7% | 26.2% | 35.2% |
| Poor      | 14.9% | 15.2% | 17.0% | 19.1% | 26.2% | 17.8% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-17. Dallas Love Field Airport**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 43.1% | 50.0% | 37.5% | 35.7% | 33.3% | 33.3% | 50.0% | 52.2% | 48.5% |
| Good      | 46.2% | 39.1% | 53.1% | 53.6% | 46.7% | 59.0% | 42.9% | 43.5% | 43.7% |
| Fair      | 9.2%  | 9.4%  | 6.3%  | 10.7% | 10.0% | 7.7%  | 3.6%  | 4.3%  | 6.8%  |
| Poor      | 1.5%  | 1.6%  | 3.1%  | 0.0%  | 10.0% | 0.0%  | 3.6%  | 0.0%  | 1.0%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-17. Dallas Love Field Airport**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 40.5% | 48.1% | 45.6% | 42.3% | 56.1% | 45.3% |
| Good      | 54.4% | 43.0% | 45.6% | 50.5% | 40.8% | 46.6% |
| Fair      | 5.1%  | 8.9%  | 8.9%  | 6.3%  | 3.1%  | 7.0%  |
| Poor      | 0.0%  | 0.0%  | 0.0%  | 0.9%  | 0.0%  | 1.0%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-18. Municipal court services (e.g., traffic & parking ticket processing, misdemeanor court cases, fine collection)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 22.2% | 11.8% | 43.8% | 18.8% | 50.0% | 14.3% | 16.7% | 33.3% | 25.0% |
| Good      | 38.9% | 58.8% | 31.3% | 43.8% | 40.0% | 38.1% | 37.5% | 20.0% | 40.0% |
| Fair      | 27.8% | 29.4% | 25.0% | 31.3% | 10.0% | 33.3% | 45.8% | 40.0% | 25.0% |
| Poor      | 11.1% | 0.0%  | 0.0%  | 6.3%  | 0.0%  | 14.3% | 0.0%  | 6.7%  | 10.0% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-18. Municipal court services (e.g., traffic & parking ticket processing, misdemeanor court cases, fine collection)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.8% | 43.5% | 25.0% | 27.3% | 31.8% | 26.0% |
| Good      | 41.2% | 30.4% | 25.0% | 36.4% | 54.5% | 38.8% |
| Fair      | 23.5% | 17.4% | 25.0% | 27.3% | 9.1%  | 26.9% |
| Poor      | 23.5% | 8.7%  | 25.0% | 9.1%  | 4.5%  | 8.3%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-19. Homeless programs**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 0.0%  | 9.1%  | 20.0% | 26.7% | 36.4% | 19.0% | 20.0% | 58.3% | 0.0%  |
| Good      | 16.7% | 9.1%  | 20.0% | 20.0% | 45.5% | 23.8% | 20.0% | 25.0% | 22.2% |
| Fair      | 33.3% | 45.5% | 15.0% | 33.3% | 18.2% | 28.6% | 20.0% | 8.3%  | 22.2% |
| Poor      | 50.0% | 36.4% | 45.0% | 20.0% | 0.0%  | 28.6% | 40.0% | 8.3%  | 55.6% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-19. Homeless programs**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.1%  | 20.0% | 7.7%  | 0.0%  | 22.2% | 18.7% |
| Good      | 14.3% | 0.0%  | 7.7%  | 30.0% | 33.3% | 20.5% |
| Fair      | 28.6% | 10.0% | 23.1% | 30.0% | 22.2% | 24.0% |
| Poor      | 50.0% | 70.0% | 61.5% | 40.0% | 22.2% | 36.8% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-20. Social services (community centers, child-care programs, youth programs, senior programs)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 44.4% | 21.4% | 31.4% | 35.7% | 29.2% | 29.0% | 30.0% | 53.8% | 12.5% |
| Good      | 11.1% | 50.0% | 45.7% | 46.4% | 45.8% | 45.2% | 40.0% | 23.1% | 45.8% |
| Fair      | 33.3% | 28.6% | 11.4% | 17.9% | 16.7% | 19.4% | 30.0% | 7.7%  | 33.3% |
| Poor      | 11.1% | 0.0%  | 11.4% | 0.0%  | 8.3%  | 6.5%  | 0.0%  | 15.4% | 8.3%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-20. Social services (community centers, child-care programs, youth programs, senior programs)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 31.6% | 40.0% | 22.2% | 21.1% | 27.8% | 30.4% |
| Good      | 31.6% | 32.0% | 50.0% | 42.1% | 55.6% | 41.2% |
| Fair      | 21.1% | 20.0% | 27.8% | 15.8% | 11.1% | 20.6% |
| Poor      | 15.8% | 8.0%  | 0.0%  | 21.1% | 5.6%  | 7.8%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-21. 311/service request process (call to report problem)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.3% | 36.1% | 18.4% | 25.0% | 23.8% | 28.2% | 26.1% | 34.6% | 30.9% |
| Good      | 41.9% | 22.2% | 34.7% | 36.5% | 31.0% | 48.7% | 41.3% | 42.3% | 34.6% |
| Fair      | 9.5%  | 22.2% | 36.7% | 30.8% | 26.2% | 17.9% | 28.3% | 3.8%  | 21.0% |
| Poor      | 24.3% | 19.4% | 10.2% | 7.7%  | 19.0% | 5.1%  | 4.3%  | 19.2% | 13.6% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-21. 311/service request process (call to report problem)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 22.2% | 28.0% | 17.0% | 34.2% | 38.8% | 27.8% |
| Good      | 46.0% | 42.0% | 38.3% | 37.0% | 34.3% | 38.0% |
| Fair      | 20.6% | 20.0% | 29.8% | 23.3% | 14.9% | 21.7% |
| Poor      | 11.1% | 10.0% | 14.9% | 5.5%  | 11.9% | 12.5% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-22. Animal services (e.g., shelter, adoptions, animal control)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.4% | 21.4% | 37.0% | 25.0% | 17.4% | 30.4% | 16.7% | 36.8% | 14.8% |
| Good      | 31.6% | 57.1% | 37.0% | 33.3% | 39.1% | 34.8% | 45.8% | 31.6% | 37.0% |
| Fair      | 18.4% | 7.1%  | 14.8% | 29.2% | 34.8% | 17.4% | 29.2% | 10.5% | 40.7% |
| Poor      | 31.6% | 14.3% | 11.1% | 12.5% | 8.7%  | 17.4% | 8.3%  | 21.1% | 7.4%  |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-22. Animal services (e.g., shelter, adoptions, animal control)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.7% | 32.0% | 36.4% | 25.0% | 45.8% | 26.2% |
| Good      | 44.4% | 36.0% | 18.2% | 53.6% | 25.0% | 37.5% |
| Fair      | 27.8% | 20.0% | 45.5% | 14.3% | 12.5% | 22.5% |
| Poor      | 11.1% | 12.0% | 0.0%  | 7.1%  | 16.7% | 13.8% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q7-23. Housing (affordable housing, housing assistance, housing counseling)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.1%  | 10.0% | 23.5% | 29.4% | 33.3% | 30.0% | 9.1%  | 56.3% | 0.0%  |
| Good      | 18.2% | 30.0% | 35.3% | 11.8% | 50.0% | 20.0% | 9.1%  | 25.0% | 20.0% |
| Fair      | 36.4% | 50.0% | 35.3% | 41.2% | 16.7% | 35.0% | 45.5% | 6.3%  | 50.0% |
| Poor      | 36.4% | 10.0% | 5.9%  | 17.6% | 0.0%  | 15.0% | 36.4% | 12.5% | 30.0% |

**Q7. Major Categories of City Government Services. If "Yes," please rate the City Government overall performance in each of the major categories of City services. (without "don't know")**

N=2284

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q7-23. Housing (affordable housing, housing assistance, housing counseling)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.1% | 10.0% | 12.5% | 20.0% | 33.3% | 22.3% |
| Good      | 22.2% | 30.0% | 37.5% | 30.0% | 66.7% | 27.4% |
| Fair      | 38.9% | 40.0% | 37.5% | 50.0% | 0.0%  | 34.1% |
| Poor      | 27.8% | 20.0% | 12.5% | 0.0%  | 0.0%  | 16.2% |

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City Government's top priorities? (top 4)**

N=2319

|                                                                  | District |       |       |       |       |       |       |       |       |
|------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                  | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <b><u>Q8. Top choice</u></b>                                     |          |       |       |       |       |       |       |       |       |
| Ambulance/emergency medical services                             | 17.9%    | 22.5% | 32.3% | 21.7% | 29.9% | 26.0% | 28.5% | 29.5% | 16.1% |
| Art & cultural programs/facilities                               | 16.6%    | 17.9% | 13.3% | 13.8% | 11.7% | 16.9% | 11.4% | 12.8% | 9.9%  |
| Neighborhood code enforcement (e.g., high weeds, litter, blight) | 19.9%    | 25.2% | 24.7% | 33.6% | 32.5% | 28.6% | 28.5% | 29.5% | 15.6% |
| Customer service provided by City employees                      | 4.6%     | 15.2% | 16.5% | 20.4% | 16.2% | 20.1% | 19.6% | 25.6% | 6.8%  |
| Drinking water                                                   | 28.5%    | 29.8% | 27.8% | 20.4% | 36.4% | 29.2% | 23.4% | 23.7% | 20.3% |
| Fire services                                                    | 9.9%     | 15.9% | 12.0% | 18.4% | 21.4% | 19.5% | 17.1% | 14.7% | 17.7% |
| Solid waste services (e.g., garbage & recycling collection)      | 15.2%    | 15.9% | 17.7% | 21.7% | 20.1% | 25.3% | 15.8% | 30.8% | 14.6% |
| Land use, planning, & zoning                                     | 18.5%    | 19.2% | 11.4% | 7.9%  | 13.6% | 15.6% | 6.3%  | 12.8% | 18.2% |
| Maintenance of infrastructure (e.g., City streets & sidewalks)   | 52.3%    | 45.0% | 29.7% | 43.4% | 31.8% | 38.3% | 42.4% | 46.2% | 55.7% |
| Park & recreation system                                         | 19.9%    | 16.6% | 8.2%  | 9.9%  | 14.9% | 13.6% | 8.2%  | 8.3%  | 16.1% |

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City Government's top priorities? (top 4)**

N=2319

|                                                                  | District |       |       |       |       | Total |
|------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                  | 10       | 11    | 12    | 13    | 14    |       |
| <b><u>Q8. Top choice</u></b>                                     |          |       |       |       |       |       |
| Ambulance/emergency medical services                             | 19.8%    | 25.1% | 25.9% | 20.1% | 21.4% | 23.8% |
| Art & cultural programs/facilities                               | 8.5%     | 9.1%  | 10.1% | 13.2% | 15.4% | 12.8% |
| Neighborhood code enforcement (e.g., high weeds, litter, blight) | 12.4%    | 21.4% | 18.4% | 18.5% | 15.4% | 22.7% |
| Customer service provided by City employees                      | 8.5%     | 17.6% | 12.0% | 15.9% | 9.9%  | 14.7% |
| Drinking water                                                   | 35.6%    | 29.9% | 29.7% | 25.9% | 22.0% | 27.3% |
| Fire services                                                    | 21.5%    | 16.6% | 19.6% | 18.5% | 15.9% | 17.1% |
| Solid waste services (e.g., garbage & recycling collection)      | 18.6%    | 23.5% | 15.8% | 13.2% | 14.3% | 18.6% |
| Land use, planning, & zoning                                     | 12.4%    | 13.9% | 6.3%  | 16.9% | 17.0% | 13.7% |
| Maintenance of infrastructure (e.g., City streets & sidewalks)   | 50.3%    | 49.7% | 46.2% | 60.8% | 48.9% | 46.3% |
| Park & recreation system                                         | 11.9%    | 12.8% | 14.6% | 13.2% | 19.2% | 13.5% |

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City Government's top priorities? (top 4)**

N=2319

|                                                                                                                      | District |       |       |       |       |       |       |       |       |
|----------------------------------------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                                                                      | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <b><u>Q8. Top choice (Cont.)</u></b>                                                                                 |          |       |       |       |       |       |       |       |       |
| Police services                                                                                                      | 41.1%    | 27.2% | 36.1% | 33.6% | 31.2% | 33.1% | 48.1% | 24.4% | 50.0% |
| Communication by City                                                                                                | 4.6%     | 7.9%  | 7.6%  | 9.2%  | 0.6%  | 5.8%  | 4.4%  | 10.9% | 4.2%  |
| Public library services                                                                                              | 15.9%    | 9.3%  | 7.0%  | 7.2%  | 5.2%  | 7.8%  | 7.0%  | 5.8%  | 13.0% |
| Sewer services (e.g., sanitary sewer/<br>wastewater)                                                                 | 2.6%     | 4.6%  | 4.4%  | 9.2%  | 5.8%  | 5.2%  | 2.5%  | 1.9%  | 7.8%  |
| Storm drainage                                                                                                       | 2.6%     | 6.0%  | 2.5%  | 4.6%  | 7.8%  | 5.8%  | 2.5%  | 7.1%  | 3.1%  |
| Traffic management (traffic signals,<br>traffic flow, signs, parking)                                                | 24.5%    | 21.9% | 19.6% | 14.5% | 17.5% | 16.9% | 15.2% | 6.4%  | 27.1% |
| Dallas Love Field Airport                                                                                            | 2.0%     | 3.3%  | 0.0%  | 1.3%  | 0.0%  | 1.9%  | 0.0%  | 0.6%  | 1.0%  |
| Municipal court services (e.g., traffic &<br>parking ticket processing, misdemeanor<br>court cases, fine collection) | 1.3%     | 2.6%  | 5.7%  | 3.9%  | 1.3%  | 2.6%  | 5.1%  | 3.8%  | 0.0%  |
| Homeless programs                                                                                                    | 28.5%    | 29.8% | 30.4% | 21.1% | 25.3% | 25.3% | 34.2% | 28.8% | 21.9% |

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City Government's top priorities? (top 4)**

N=2319

|                                                                                                                      | District |       |       |       |       | Total |
|----------------------------------------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                                                                      | 10       | 11    | 12    | 13    | 14    |       |
| <b><u>Q8. Top choice (Cont.)</u></b>                                                                                 |          |       |       |       |       |       |
| Police services                                                                                                      | 43.5%    | 40.1% | 46.8% | 48.1% | 41.2% | 39.3% |
| Communication by City                                                                                                | 3.4%     | 4.3%  | 5.7%  | 3.7%  | 4.4%  | 5.4%  |
| Public library services                                                                                              | 10.2%    | 7.0%  | 13.9% | 11.6% | 14.3% | 9.7%  |
| Sewer services (e.g., sanitary sewer/<br>wastewater)                                                                 | 10.7%    | 3.2%  | 3.2%  | 5.3%  | 8.2%  | 5.4%  |
| Storm drainage                                                                                                       | 6.8%     | 3.7%  | 1.9%  | 3.7%  | 5.5%  | 4.5%  |
| Traffic management (traffic signals,<br>traffic flow, signs, parking)                                                | 23.2%    | 22.5% | 24.7% | 27.5% | 25.8% | 20.8% |
| Dallas Love Field Airport                                                                                            | 1.7%     | 1.6%  | 4.4%  | 5.3%  | 6.0%  | 2.2%  |
| Municipal court services (e.g., traffic &<br>parking ticket processing, misdemeanor<br>court cases, fine collection) | 2.3%     | 3.7%  | 0.0%  | 1.1%  | 3.3%  | 2.6%  |
| Homeless programs                                                                                                    | 31.6%    | 26.2% | 27.2% | 29.6% | 27.5% | 27.6% |

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City Government's top priorities? (top 4)**

N=2319

|                                                                                           | District |       |       |       |       |       |       |       |       |
|-------------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                                           | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <b><u>Q8. Top choice (Cont.)</u></b>                                                      |          |       |       |       |       |       |       |       |       |
| Social services (community centers, child-care programs, youth programs, senior programs) | 12.6%    | 14.6% | 20.3% | 11.2% | 17.5% | 11.7% | 17.1% | 12.2% | 9.9%  |
| 311/service request process (call to report problem)                                      | 9.9%     | 6.0%  | 4.4%  | 5.3%  | 7.1%  | 3.2%  | 4.4%  | 7.1%  | 6.3%  |
| Animal services (e.g., shelter, adoptions, animal control)                                | 11.3%    | 6.0%  | 7.6%  | 3.9%  | 13.0% | 3.9%  | 9.5%  | 5.1%  | 7.8%  |
| Housing (affordable housing, housing assistance, housing counseling)                      | 21.2%    | 25.8% | 31.0% | 19.1% | 17.5% | 20.1% | 27.2% | 23.1% | 20.3% |
| None chosen                                                                               | 3.3%     | 2.6%  | 6.3%  | 7.2%  | 2.6%  | 3.2%  | 4.4%  | 5.1%  | 6.8%  |

**Q8. Which FOUR of the services listed in Question 7 do you think should be the City Government's top priorities? (top 4)**

N=2319

|                                                                                           | District |       |       |       |       | Total |
|-------------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                                           | 10       | 11    | 12    | 13    | 14    |       |
| Q8. Top choice (Cont.)                                                                    |          |       |       |       |       |       |
| Social services (community centers, child-care programs, youth programs, senior programs) | 10.7%    | 18.7% | 15.2% | 7.4%  | 16.5% | 13.9% |
| 311/service request process (call to report problem)                                      | 1.7%     | 3.2%  | 5.7%  | 3.7%  | 4.9%  | 5.1%  |
| Animal services (e.g., shelter, adoptions, animal control)                                | 4.5%     | 5.3%  | 2.5%  | 5.3%  | 4.9%  | 6.4%  |
| Housing (affordable housing, housing assistance, housing counseling)                      | 22.0%    | 22.5% | 22.2% | 19.0% | 22.5% | 22.3% |
| None chosen                                                                               | 5.6%     | 2.7%  | 5.7%  | 2.6%  | 2.7%  | 4.4%  |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-1. Visibility of police in commercial & retail areas**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.5%  | 21.5% | 17.7% | 15.8% | 20.5% | 23.8% | 19.1% | 24.8% | 6.1%  |
| Good      | 32.9% | 45.8% | 36.1% | 39.7% | 34.4% | 34.0% | 36.2% | 29.5% | 36.5% |
| Fair      | 36.3% | 25.0% | 29.9% | 30.1% | 27.8% | 28.6% | 24.3% | 32.2% | 40.3% |
| Poor      | 23.3% | 7.6%  | 16.3% | 14.4% | 17.2% | 13.6% | 20.4% | 13.4% | 17.1% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-1. Visibility of police in commercial & retail areas**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.2% | 18.6% | 15.9% | 11.4% | 14.7% | 16.4% |
| Good      | 33.9% | 38.8% | 43.0% | 37.5% | 45.2% | 37.5% |
| Fair      | 35.7% | 32.8% | 30.5% | 35.9% | 22.6% | 31.0% |
| Poor      | 15.2% | 9.8%  | 10.6% | 15.2% | 17.5% | 15.1% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-2. Traffic enforcement**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.0%  | 15.9% | 13.3% | 10.3% | 17.1% | 14.1% | 14.9% | 19.7% | 2.7%  |
| Good      | 18.2% | 39.3% | 32.0% | 39.7% | 25.7% | 36.2% | 28.4% | 31.6% | 23.1% |
| Fair      | 35.7% | 22.8% | 36.0% | 28.8% | 30.9% | 30.2% | 33.8% | 32.2% | 35.7% |
| Poor      | 39.2% | 22.1% | 18.7% | 21.2% | 26.3% | 19.5% | 23.0% | 16.4% | 38.5% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-2. Traffic enforcement**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.0% | 15.9% | 7.9%  | 7.9%  | 12.9% | 12.1% |
| Good      | 28.1% | 31.8% | 36.2% | 30.3% | 28.1% | 30.5% |
| Fair      | 28.1% | 33.0% | 34.2% | 29.2% | 28.7% | 31.4% |
| Poor      | 31.7% | 19.3% | 21.7% | 32.6% | 30.3% | 26.0% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-3. Visibility of police in neighborhoods**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 5.5%  | 17.0% | 12.4% | 9.4%  | 14.6% | 17.7% | 12.5% | 17.9% | 2.2%  |
| Good      | 19.3% | 36.9% | 24.2% | 32.9% | 24.5% | 23.1% | 25.7% | 23.2% | 24.7% |
| Fair      | 36.6% | 30.5% | 38.6% | 28.2% | 30.5% | 32.0% | 26.3% | 37.7% | 40.3% |
| Poor      | 38.6% | 15.6% | 24.8% | 29.5% | 30.5% | 27.2% | 35.5% | 21.2% | 32.8% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-3. Visibility of police in neighborhoods**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.6% | 14.7% | 14.6% | 13.7% | 12.3% | 12.5% |
| Good      | 21.6% | 28.2% | 31.1% | 24.7% | 31.3% | 26.5% |
| Fair      | 37.1% | 32.8% | 36.4% | 34.1% | 33.0% | 34.0% |
| Poor      | 28.7% | 24.3% | 17.9% | 27.5% | 23.5% | 27.0% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-4. Efforts by police to effectively deal with problems in your neighborhood**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.4%  | 21.9% | 9.6%  | 18.0% | 12.9% | 24.1% | 14.9% | 23.6% | 10.9% |
| Good      | 29.7% | 38.7% | 33.3% | 26.6% | 24.5% | 30.8% | 24.1% | 25.7% | 32.0% |
| Fair      | 30.5% | 27.7% | 34.8% | 29.5% | 32.4% | 26.3% | 31.9% | 33.3% | 36.1% |
| Poor      | 30.5% | 11.7% | 22.2% | 25.9% | 30.2% | 18.8% | 29.1% | 17.4% | 21.1% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-4. Efforts by police to effectively deal with problems in your neighborhood**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.7% | 19.7% | 22.5% | 14.9% | 18.0% | 16.7% |
| Good      | 31.7% | 42.1% | 46.5% | 42.9% | 44.7% | 34.0% |
| Fair      | 38.8% | 22.4% | 16.3% | 31.8% | 23.0% | 29.6% |
| Poor      | 15.8% | 15.8% | 14.7% | 10.4% | 14.3% | 19.7% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-5. Response time of police to emergency calls**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.5%  | 20.5% | 11.0% | 16.4% | 17.3% | 23.1% | 12.0% | 24.4% | 6.2%  |
| Good      | 19.0% | 37.0% | 26.8% | 30.3% | 28.6% | 30.8% | 21.8% | 22.8% | 18.6% |
| Fair      | 29.3% | 26.0% | 30.7% | 26.2% | 24.1% | 22.2% | 26.3% | 27.6% | 27.9% |
| Poor      | 42.2% | 16.5% | 31.5% | 27.0% | 30.1% | 23.9% | 39.8% | 25.2% | 47.3% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-5. Response time of police to emergency calls**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.3% | 21.2% | 20.4% | 17.1% | 22.7% | 16.6% |
| Good      | 25.8% | 37.9% | 38.8% | 22.5% | 34.1% | 28.1% |
| Fair      | 30.6% | 17.4% | 24.3% | 31.8% | 20.5% | 26.0% |
| Poor      | 32.3% | 23.5% | 16.5% | 28.7% | 22.7% | 29.2% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-6. Response time of fire department to structure fires**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 23.3% | 36.5% | 34.8% | 28.3% | 42.2% | 29.4% | 32.4% | 26.3% | 38.4% |
| Good      | 55.8% | 43.5% | 36.5% | 44.3% | 37.1% | 48.6% | 48.6% | 42.4% | 49.3% |
| Fair      | 17.4% | 20.0% | 25.2% | 20.8% | 14.7% | 18.3% | 14.4% | 28.8% | 11.0% |
| Poor      | 3.5%  | 0.0%  | 3.5%  | 6.6%  | 6.0%  | 3.7%  | 4.5%  | 2.5%  | 1.4%  |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-6. Response time of fire department to structure fires**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 32.7% | 40.7% | 41.8% | 37.9% | 40.0% | 34.6% |
| Good      | 50.5% | 44.4% | 45.6% | 45.3% | 49.6% | 45.5% |
| Fair      | 13.9% | 9.3%  | 11.4% | 15.8% | 7.8%  | 16.7% |
| Poor      | 3.0%  | 5.6%  | 1.3%  | 1.1%  | 2.6%  | 3.3%  |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-7. Response time of fire department to medical emergencies**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 34.1% | 43.2% | 34.8% | 33.3% | 34.1% | 43.8% | 33.9% | 29.5% | 38.9% |
| Good      | 49.5% | 39.0% | 35.7% | 40.5% | 41.5% | 33.9% | 43.5% | 42.4% | 42.2% |
| Fair      | 14.3% | 14.4% | 24.3% | 22.5% | 21.1% | 17.9% | 19.4% | 22.0% | 15.6% |
| Poor      | 2.2%  | 3.4%  | 5.2%  | 3.6%  | 3.3%  | 4.5%  | 3.2%  | 6.1%  | 3.3%  |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-7. Response time of fire department to medical emergencies**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 43.7% | 43.0% | 45.2% | 46.7% | 46.7% | 39.2% |
| Good      | 42.0% | 44.6% | 45.2% | 41.9% | 41.0% | 41.5% |
| Fair      | 12.6% | 9.1%  | 8.6%  | 11.4% | 10.7% | 16.2% |
| Poor      | 1.7%  | 3.3%  | 1.1%  | 0.0%  | 1.6%  | 3.1%  |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-8. Fire prevention & education**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 21.5% | 27.4% | 21.0% | 21.4% | 23.9% | 25.0% | 20.7% | 18.7% | 18.6% |
| Good      | 36.7% | 52.8% | 37.0% | 42.7% | 34.9% | 36.2% | 31.5% | 29.3% | 35.7% |
| Fair      | 22.8% | 17.0% | 29.0% | 29.1% | 29.4% | 23.3% | 35.1% | 41.5% | 28.6% |
| Poor      | 19.0% | 2.8%  | 13.0% | 6.8%  | 11.9% | 15.5% | 12.6% | 10.6% | 17.1% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-8. Fire prevention & education**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.8% | 27.6% | 21.3% | 19.4% | 26.3% | 22.2% |
| Good      | 37.6% | 47.6% | 51.3% | 49.5% | 46.5% | 40.4% |
| Fair      | 34.7% | 20.0% | 18.8% | 20.4% | 23.2% | 27.0% |
| Poor      | 11.9% | 4.8%  | 8.8%  | 10.8% | 4.0%  | 10.5% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 19.6% | 29.5% | 22.4% | 17.0% | 25.0% | 31.1% | 18.9% | 22.6% | 14.6% |
| Good      | 33.3% | 43.2% | 34.1% | 32.0% | 34.4% | 35.6% | 28.4% | 22.6% | 41.5% |
| Fair      | 33.3% | 18.9% | 36.5% | 39.0% | 20.8% | 17.8% | 33.7% | 45.3% | 34.1% |
| Poor      | 13.7% | 8.4%  | 7.1%  | 12.0% | 19.8% | 15.6% | 18.9% | 9.4%  | 9.8%  |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-9. Prevention programs for youth (PALS, after-school programming, etc.)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.5% | 33.3% | 29.1% | 21.9% | 26.4% | 23.7% |
| Good      | 38.0% | 42.9% | 47.3% | 46.9% | 38.9% | 36.1% |
| Fair      | 33.8% | 19.0% | 16.4% | 26.6% | 30.6% | 29.2% |
| Poor      | 12.7% | 4.8%  | 7.3%  | 4.7%  | 4.2%  | 11.0% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-10. Mental health programs (programs that divert police & EMS calls for services)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.2% | 23.5% | 17.6% | 19.2% | 13.7% | 18.6% | 12.3% | 18.8% | 3.6%  |
| Good      | 13.5% | 36.3% | 28.4% | 35.6% | 36.3% | 41.2% | 27.4% | 25.0% | 26.8% |
| Fair      | 28.4% | 25.5% | 30.4% | 23.1% | 29.4% | 20.6% | 29.2% | 33.9% | 25.0% |
| Poor      | 41.9% | 14.7% | 23.5% | 22.1% | 20.6% | 19.6% | 31.1% | 22.3% | 44.6% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-10. Mental health programs (programs that divert police & EMS calls for services)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.0% | 25.8% | 19.1% | 10.0% | 15.6% | 16.6% |
| Good      | 28.9% | 30.1% | 27.9% | 25.0% | 36.7% | 30.4% |
| Fair      | 27.7% | 22.6% | 27.9% | 40.0% | 22.2% | 27.6% |
| Poor      | 31.3% | 21.5% | 25.0% | 25.0% | 25.6% | 25.4% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q9-11. Quality of volunteer disaster response programs (Community Emergency Response Team)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.2% | 24.2% | 20.7% | 17.0% | 25.8% | 24.7% | 24.4% | 29.0% | 8.3%  |
| Good      | 42.9% | 46.2% | 29.3% | 40.4% | 32.3% | 36.6% | 22.1% | 27.1% | 50.0% |
| Fair      | 28.6% | 25.3% | 38.0% | 28.7% | 33.3% | 26.9% | 34.9% | 33.6% | 22.2% |
| Poor      | 18.4% | 4.4%  | 12.0% | 13.8% | 8.6%  | 11.8% | 18.6% | 10.3% | 19.4% |

**Q9. Public Safety Services. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q9-11. Quality of volunteer disaster response programs (Community Emergency Response Team)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 21.7% | 29.5% | 22.9% | 17.4% | 20.6% | 22.3% |
| Good      | 33.3% | 43.2% | 50.0% | 49.3% | 57.4% | 38.4% |
| Fair      | 33.3% | 21.6% | 25.0% | 23.2% | 19.1% | 28.8% |
| Poor      | 11.6% | 5.7%  | 2.1%  | 10.1% | 2.9%  | 10.4% |

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City Government's top priorities? (top 2)**

N=2319

|                                                                          | District |       |       |       |       |       |       |       |       |
|--------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                          | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q10. Top choice</u>                                                   |          |       |       |       |       |       |       |       |       |
| Visibility of police in commercial & retail areas                        | 13.2%    | 14.6% | 17.7% | 15.1% | 7.1%  | 20.8% | 13.3% | 16.7% | 17.2% |
| Traffic enforcement                                                      | 21.2%    | 18.5% | 19.6% | 19.1% | 17.5% | 22.1% | 14.6% | 7.7%  | 29.7% |
| Visibility of police in neighborhoods                                    | 25.2%    | 17.9% | 27.2% | 28.9% | 35.7% | 20.1% | 33.5% | 39.7% | 26.6% |
| Efforts by police to effectively deal with problems in your neighborhood | 31.8%    | 27.8% | 32.9% | 22.4% | 31.2% | 34.4% | 23.4% | 15.4% | 14.6% |
| Response time of police to emergency calls                               | 41.7%    | 39.1% | 35.4% | 30.3% | 38.3% | 33.1% | 41.8% | 42.3% | 45.3% |
| Response time of fire department to structure fires                      | 10.6%    | 8.6%  | 9.5%  | 10.5% | 10.4% | 11.0% | 11.4% | 10.3% | 8.9%  |
| Response time of fire department to medical emergencies                  | 7.9%     | 13.9% | 7.6%  | 15.8% | 13.0% | 14.3% | 12.0% | 14.1% | 12.5% |
| Fire prevention & education                                              | 5.3%     | 8.6%  | 3.8%  | 8.6%  | 5.2%  | 5.2%  | 3.2%  | 11.5% | 1.6%  |

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City Government's top priorities? (top 2)**

N=2319

|                                                                          | District |       |       |       |       | Total |
|--------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                          | 10       | 11    | 12    | 13    | 14    |       |
| Q10. Top choice                                                          |          |       |       |       |       |       |
| Visibility of police in commercial & retail areas                        | 12.4%    | 14.4% | 17.1% | 19.0% | 9.9%  | 14.9% |
| Traffic enforcement                                                      | 24.9%    | 17.1% | 17.7% | 24.9% | 23.1% | 20.1% |
| Visibility of police in neighborhoods                                    | 22.6%    | 26.2% | 28.5% | 28.6% | 29.1% | 27.8% |
| Efforts by police to effectively deal with problems in your neighborhood | 20.3%    | 21.9% | 24.1% | 17.5% | 20.3% | 23.8% |
| Response time of police to emergency calls                               | 42.9%    | 41.2% | 36.7% | 48.1% | 33.5% | 39.5% |
| Response time of fire department to structure fires                      | 15.8%    | 11.8% | 12.7% | 7.9%  | 15.9% | 11.1% |
| Response time of fire department to medical emergencies                  | 13.6%    | 15.5% | 19.6% | 12.7% | 14.8% | 13.4% |
| Fire prevention & education                                              | 2.3%     | 2.7%  | 3.2%  | 3.2%  | 4.9%  | 4.8%  |

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City Government's top priorities? (top 2)**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q10. Top choice (Cont.)**

|                                                                                     |       |       |       |       |       |       |       |       |       |
|-------------------------------------------------------------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Prevention programs for youth (PALS, after-school programming, etc.)                | 9.9%  | 11.9% | 8.9%  | 11.8% | 14.3% | 11.7% | 12.7% | 12.2% | 6.8%  |
| Mental health programs (programs that divert police & EMS calls for services)       | 23.8% | 26.5% | 21.5% | 17.8% | 18.8% | 14.9% | 19.0% | 14.1% | 23.4% |
| Quality of volunteer disaster response programs (Community Emergency Response Team) | 2.0%  | 2.0%  | 5.7%  | 2.6%  | 0.6%  | 4.5%  | 6.3%  | 5.8%  | 3.1%  |
| None chosen                                                                         | 3.3%  | 5.3%  | 5.1%  | 7.2%  | 3.2%  | 3.2%  | 3.2%  | 4.5%  | 4.7%  |

**Q10. Which TWO of the public safety services listed in Question 9 do you think should be the City Government's top priorities? (top 2)**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q10. Top choice (Cont.)**

|                                                                                     |       |       |       |       |       |       |
|-------------------------------------------------------------------------------------|-------|-------|-------|-------|-------|-------|
| Prevention programs for youth (PALS, after-school programming, etc.)                | 9.6%  | 8.6%  | 8.2%  | 6.3%  | 8.8%  | 10.0% |
| Mental health programs (programs that divert police & EMS calls for services)       | 23.7% | 25.1% | 20.3% | 18.0% | 29.7% | 21.3% |
| Quality of volunteer disaster response programs (Community Emergency Response Team) | 2.3%  | 5.9%  | 3.2%  | 2.1%  | 3.3%  | 3.5%  |
| None chosen                                                                         | 4.5%  | 4.8%  | 4.4%  | 4.8%  | 2.7%  | 4.4%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-1. City parks (appearance, quality, amenities)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.2% | 30.4% | 18.4% | 25.7% | 32.9% | 28.4% | 24.7% | 26.4% | 15.1% |
| Good      | 57.3% | 45.9% | 52.6% | 45.9% | 44.1% | 44.7% | 45.9% | 40.7% | 57.3% |
| Fair      | 19.6% | 22.3% | 24.3% | 23.6% | 16.1% | 23.4% | 25.3% | 22.9% | 24.3% |
| Poor      | 4.9%  | 1.4%  | 4.6%  | 4.7%  | 7.0%  | 3.5%  | 4.1%  | 10.0% | 3.2%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-1. City parks (appearance, quality, amenities)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.5% | 29.4% | 23.7% | 17.6% | 24.2% | 24.1% |
| Good      | 55.2% | 48.8% | 59.0% | 48.8% | 57.3% | 50.5% |
| Fair      | 17.2% | 17.6% | 13.7% | 30.0% | 16.3% | 21.2% |
| Poor      | 3.1%  | 4.1%  | 3.6%  | 3.5%  | 2.2%  | 4.2%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-2. Recreation programs or classes (classes offered, activities, resources)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.8% | 20.4% | 20.7% | 22.1% | 20.3% | 25.0% | 19.8% | 21.6% | 12.7% |
| Good      | 50.0% | 54.0% | 38.8% | 36.9% | 43.2% | 46.3% | 38.9% | 36.8% | 47.1% |
| Fair      | 21.6% | 20.4% | 28.1% | 33.6% | 22.9% | 25.0% | 32.5% | 30.4% | 34.3% |
| Poor      | 16.7% | 5.3%  | 12.4% | 7.4%  | 13.6% | 3.7%  | 8.7%  | 11.2% | 5.9%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-2. Recreation programs or classes (classes offered, activities, resources)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.5% | 21.0% | 23.4% | 16.1% | 25.4% | 20.0% |
| Good      | 55.0% | 51.6% | 50.0% | 48.4% | 49.2% | 45.9% |
| Fair      | 22.0% | 21.8% | 17.0% | 28.0% | 21.4% | 25.8% |
| Poor      | 6.4%  | 5.6%  | 9.6%  | 7.5%  | 4.0%  | 8.4%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-3. Range/variety of recreation programs & classes**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.6% | 22.4% | 22.2% | 18.9% | 26.3% | 27.8% | 17.2% | 21.1% | 11.9% |
| Good      | 45.6% | 43.9% | 36.8% | 32.8% | 35.1% | 38.9% | 39.3% | 33.3% | 45.5% |
| Fair      | 24.3% | 28.0% | 27.4% | 36.9% | 25.4% | 25.9% | 32.8% | 35.0% | 36.6% |
| Poor      | 16.5% | 5.6%  | 13.7% | 11.5% | 13.2% | 7.4%  | 10.7% | 10.6% | 5.9%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-3. Range/variety of recreation programs & classes**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.6% | 26.9% | 24.7% | 20.4% | 24.8% | 21.1% |
| Good      | 49.5% | 37.0% | 47.2% | 44.1% | 45.5% | 40.7% |
| Fair      | 27.5% | 26.9% | 21.3% | 26.9% | 25.6% | 28.8% |
| Poor      | 7.3%  | 9.2%  | 6.7%  | 8.6%  | 4.1%  | 9.4%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-4. Recreation centers/facilities (appearance, quality, safety)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.2% | 25.6% | 18.7% | 24.8% | 30.6% | 22.1% | 21.0% | 22.5% | 13.1% |
| Good      | 43.4% | 45.1% | 36.7% | 35.3% | 36.3% | 42.7% | 43.5% | 40.3% | 47.6% |
| Fair      | 34.1% | 25.6% | 35.3% | 32.3% | 27.4% | 26.0% | 26.8% | 28.7% | 33.1% |
| Poor      | 9.3%  | 3.8%  | 9.4%  | 7.5%  | 5.6%  | 9.2%  | 8.7%  | 8.5%  | 6.2%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-4. Recreation centers/facilities (appearance, quality, safety)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 14.4% | 27.3% | 17.1% | 15.6% | 19.0% | 20.3% |
| Good      | 55.4% | 48.3% | 53.8% | 48.4% | 47.6% | 44.6% |
| Fair      | 26.6% | 19.6% | 23.9% | 29.7% | 30.6% | 28.6% |
| Poor      | 3.6%  | 4.9%  | 5.1%  | 6.3%  | 2.7%  | 6.5%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-5. Accessibility of parks (ease of access from home)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 22.8% | 33.6% | 22.4% | 20.1% | 34.7% | 29.2% | 17.8% | 26.6% | 33.2% |
| Good      | 50.3% | 40.7% | 42.1% | 46.5% | 29.9% | 36.5% | 50.7% | 36.7% | 43.5% |
| Fair      | 19.3% | 20.7% | 25.7% | 27.8% | 25.2% | 27.7% | 25.3% | 30.2% | 18.5% |
| Poor      | 7.6%  | 5.0%  | 9.9%  | 5.6%  | 10.2% | 6.6%  | 6.2%  | 6.5%  | 4.9%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-5. Accessibility of parks (ease of access from home)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.5% | 32.0% | 28.5% | 23.1% | 33.9% | 27.5% |
| Good      | 49.1% | 45.6% | 51.8% | 50.3% | 49.2% | 44.7% |
| Fair      | 22.7% | 16.0% | 13.1% | 18.9% | 15.3% | 21.6% |
| Poor      | 3.7%  | 6.5%  | 6.6%  | 7.7%  | 1.7%  | 6.2%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-6. Accessibility of recreation centers/facilities**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 20.0% | 23.1% | 19.4% | 23.3% | 32.4% | 25.6% | 16.7% | 23.2% | 20.9% |
| Good      | 46.2% | 49.2% | 48.6% | 36.8% | 38.1% | 39.8% | 47.1% | 42.8% | 51.6% |
| Fair      | 27.7% | 21.5% | 25.0% | 32.3% | 20.9% | 27.1% | 26.8% | 26.1% | 22.9% |
| Poor      | 6.2%  | 6.2%  | 6.9%  | 7.5%  | 8.6%  | 7.5%  | 9.4%  | 8.0%  | 4.6%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-6. Accessibility of recreation centers/facilities**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 14.3% | 26.8% | 18.4% | 17.9% | 31.3% | 22.4% |
| Good      | 51.7% | 53.0% | 56.8% | 50.0% | 46.3% | 47.1% |
| Fair      | 30.6% | 16.1% | 23.2% | 26.1% | 20.4% | 24.7% |
| Poor      | 3.4%  | 4.0%  | 1.6%  | 6.0%  | 2.0%  | 5.8%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-7. Appearance/maintenance of parks**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 21.1% | 27.5% | 16.6% | 23.3% | 31.5% | 19.0% | 17.7% | 23.7% | 14.8% |
| Good      | 49.7% | 45.1% | 45.7% | 42.5% | 39.6% | 50.0% | 51.1% | 37.0% | 56.6% |
| Fair      | 20.4% | 20.4% | 31.8% | 28.8% | 21.5% | 22.5% | 22.7% | 26.7% | 25.3% |
| Poor      | 8.8%  | 7.0%  | 6.0%  | 5.5%  | 7.4%  | 8.5%  | 8.5%  | 12.6% | 3.3%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-7. Appearance/maintenance of parks**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.7% | 27.6% | 22.1% | 15.6% | 24.3% | 21.5% |
| Good      | 55.5% | 45.9% | 53.7% | 46.1% | 53.1% | 48.2% |
| Fair      | 21.3% | 22.4% | 22.8% | 32.9% | 19.8% | 24.2% |
| Poor      | 5.5%  | 4.1%  | 1.5%  | 5.4%  | 2.8%  | 6.0%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-8. Appearance/maintenance of recreation centers/facilities**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.5% | 24.8% | 17.9% | 23.0% | 32.6% | 23.0% | 22.7% | 21.2% | 17.1% |
| Good      | 49.6% | 48.9% | 43.6% | 40.3% | 34.9% | 41.5% | 49.2% | 46.7% | 48.6% |
| Fair      | 24.1% | 25.6% | 31.4% | 28.1% | 25.6% | 28.1% | 21.9% | 26.3% | 30.0% |
| Poor      | 9.8%  | 0.8%  | 7.1%  | 8.6%  | 7.0%  | 7.4%  | 6.3%  | 5.8%  | 4.3%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-8. Appearance/maintenance of recreation centers/facilities**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.2% | 27.5% | 18.8% | 14.1% | 20.5% | 21.1% |
| Good      | 57.2% | 46.3% | 53.0% | 49.6% | 50.0% | 47.1% |
| Fair      | 23.9% | 22.8% | 26.5% | 27.4% | 24.7% | 26.2% |
| Poor      | 3.6%  | 3.4%  | 1.7%  | 8.9%  | 4.8%  | 5.7%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.3% | 20.0% | 23.1% | 22.2% | 35.8% | 24.0% | 17.6% | 17.0% | 13.5% |
| Good      | 50.4% | 51.2% | 40.8% | 42.1% | 35.0% | 46.4% | 52.7% | 45.2% | 46.1% |
| Fair      | 30.1% | 25.6% | 27.7% | 28.6% | 21.2% | 23.2% | 22.1% | 28.1% | 34.0% |
| Poor      | 6.2%  | 3.2%  | 8.5%  | 7.1%  | 8.0%  | 6.4%  | 7.6%  | 9.6%  | 6.4%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-9. Outdoor athletic facilities (soccer/baseball fields, tennis courts)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 14.9% | 27.0% | 22.2% | 15.2% | 21.0% | 20.5% |
| Good      | 56.7% | 47.4% | 53.7% | 47.7% | 49.7% | 47.4% |
| Fair      | 21.6% | 20.4% | 23.1% | 31.1% | 25.9% | 25.9% |
| Poor      | 6.7%  | 5.1%  | 0.9%  | 6.1%  | 3.5%  | 6.2%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-10. Walking trails in City (access, appearance, quality)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.5% | 28.7% | 19.3% | 20.9% | 31.0% | 25.9% | 22.6% | 20.6% | 19.4% |
| Good      | 46.7% | 45.5% | 36.4% | 43.3% | 37.3% | 42.4% | 43.6% | 38.2% | 51.2% |
| Fair      | 26.3% | 17.5% | 32.9% | 23.9% | 23.9% | 23.7% | 27.8% | 30.5% | 24.1% |
| Poor      | 9.5%  | 8.4%  | 11.4% | 11.9% | 7.7%  | 7.9%  | 6.0%  | 10.7% | 5.3%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-10. Walking trails in City (access, appearance, quality)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 20.0% | 30.3% | 23.0% | 22.8% | 30.4% | 23.9% |
| Good      | 50.0% | 44.8% | 51.1% | 53.7% | 52.4% | 45.8% |
| Fair      | 26.7% | 20.0% | 20.0% | 17.3% | 14.9% | 23.3% |
| Poor      | 3.3%  | 4.8%  | 5.9%  | 6.2%  | 2.4%  | 7.1%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-11. Swimming facilities (access, appearance, quality)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 16.0% | 25.0% | 17.5% | 15.7% | 24.3% | 34.3% | 17.6% | 27.1% | 9.8%  |
| Good      | 26.6% | 40.0% | 30.1% | 34.3% | 33.9% | 27.6% | 26.9% | 23.4% | 34.1% |
| Fair      | 35.1% | 26.0% | 35.0% | 35.2% | 19.1% | 24.8% | 39.8% | 31.8% | 28.0% |
| Poor      | 22.3% | 9.0%  | 17.5% | 14.8% | 22.6% | 13.3% | 15.7% | 17.8% | 28.0% |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-11. Swimming facilities (access, appearance, quality)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.4% | 31.6% | 19.7% | 18.1% | 27.8% | 22.0% |
| Good      | 44.9% | 35.0% | 45.1% | 31.3% | 33.3% | 33.0% |
| Fair      | 25.5% | 23.1% | 23.9% | 36.1% | 22.2% | 29.0% |
| Poor      | 11.2% | 10.3% | 11.3% | 14.5% | 16.7% | 16.0% |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-12. Ease of registering for City recreation programs/events**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.3% | 28.9% | 17.6% | 21.5% | 28.4% | 26.3% | 23.5% | 25.7% | 12.0% |
| Good      | 43.3% | 44.3% | 42.6% | 35.5% | 39.4% | 43.4% | 38.2% | 39.8% | 39.8% |
| Fair      | 21.1% | 21.6% | 26.9% | 31.8% | 22.0% | 20.2% | 24.5% | 20.4% | 32.5% |
| Poor      | 22.2% | 5.2%  | 13.0% | 11.2% | 10.1% | 10.1% | 13.7% | 14.2% | 15.7% |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-12. Ease of registering for City recreation programs/events**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 14.7% | 32.8% | 27.4% | 25.0% | 23.0% | 23.1% |
| Good      | 52.6% | 43.1% | 43.8% | 42.9% | 49.0% | 42.6% |
| Fair      | 25.3% | 18.1% | 19.2% | 21.4% | 21.0% | 23.3% |
| Poor      | 7.4%  | 6.0%  | 9.6%  | 10.7% | 7.0%  | 11.0% |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q11-13. City golf courses**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 25.0% | 28.1% | 22.0% | 18.6% | 31.0% | 31.5% | 25.0% | 28.7% | 22.7% |
| Good      | 38.9% | 39.6% | 45.1% | 36.3% | 31.0% | 42.7% | 38.6% | 36.2% | 41.3% |
| Fair      | 29.2% | 30.2% | 24.4% | 36.3% | 23.0% | 18.0% | 31.8% | 27.7% | 26.7% |
| Poor      | 6.9%  | 2.1%  | 8.5%  | 8.8%  | 15.0% | 7.9%  | 4.5%  | 7.4%  | 9.3%  |

**Q11. Parks and Recreation. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q11-13. City golf courses**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 23.1% | 34.4% | 28.3% | 22.0% | 21.6% | 26.0% |
| Good      | 42.3% | 45.8% | 41.7% | 52.4% | 52.3% | 41.5% |
| Fair      | 29.5% | 16.7% | 15.0% | 19.5% | 22.7% | 25.3% |
| Poor      | 5.1%  | 3.1%  | 15.0% | 6.1%  | 3.4%  | 7.2%  |

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be City Government's top priorities? (top 3)**

N=2319

|                                                                         | District |       |       |       |       |       |       |       |       |
|-------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                         | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q12. Top choice</u>                                                  |          |       |       |       |       |       |       |       |       |
| City parks (appearance, quality, amenities)                             | 51.0%    | 58.3% | 46.2% | 38.8% | 32.5% | 40.3% | 41.1% | 41.7% | 61.5% |
| Recreation programs or classes (classes offered, activities, resources) | 32.5%    | 23.8% | 37.3% | 31.6% | 39.0% | 31.2% | 46.2% | 31.4% | 22.4% |
| Range/variety of recreation programs & classes                          | 27.8%    | 22.5% | 22.2% | 30.3% | 36.4% | 19.5% | 27.8% | 30.1% | 9.4%  |
| Recreation centers/facilities (appearance, quality, safety)             | 28.5%    | 24.5% | 31.6% | 32.9% | 47.4% | 34.4% | 25.9% | 39.1% | 23.4% |
| Accessibility of parks (ease of access from home)                       | 21.2%    | 27.2% | 28.5% | 20.4% | 17.5% | 29.2% | 17.1% | 13.5% | 23.4% |
| Accessibility of recreation centers/facilities                          | 11.3%    | 17.2% | 12.7% | 15.1% | 22.7% | 16.2% | 16.5% | 19.2% | 8.3%  |
| Appearance/maintenance of parks                                         | 37.1%    | 36.4% | 25.9% | 24.3% | 26.0% | 22.7% | 24.7% | 19.2% | 38.0% |
| Appearance/maintenance of recreation centers/facilities                 | 13.9%    | 13.2% | 19.0% | 17.8% | 14.9% | 14.3% | 12.7% | 14.1% | 7.8%  |

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be City Government's top priorities? (top 3)**

N=2319

|                                                                         | District |       |       |       |       | Total |
|-------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                         | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q12. Top choice</u>                                                  |          |       |       |       |       |       |
| City parks (appearance, quality, amenities)                             | 54.8%    | 46.5% | 49.4% | 52.9% | 59.3% | 48.6% |
| Recreation programs or classes (classes offered, activities, resources) | 32.8%    | 29.9% | 25.9% | 23.3% | 22.5% | 30.4% |
| Range/variety of recreation programs & classes                          | 20.3%    | 22.5% | 23.4% | 16.9% | 22.5% | 23.3% |
| Recreation centers/facilities (appearance, quality, safety)             | 28.8%    | 23.0% | 27.2% | 28.0% | 24.2% | 29.6% |
| Accessibility of parks (ease of access from home)                       | 22.0%    | 20.3% | 21.5% | 22.2% | 26.9% | 22.3% |
| Accessibility of recreation centers/facilities                          | 10.7%    | 15.5% | 15.8% | 10.6% | 9.9%  | 14.2% |
| Appearance/maintenance of parks                                         | 37.3%    | 31.0% | 27.2% | 30.7% | 26.9% | 29.3% |
| Appearance/maintenance of recreation centers/facilities                 | 9.0%     | 15.5% | 10.8% | 8.5%  | 11.5% | 12.9% |

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be City Government's top priorities? (top 3)**

N=2319

|                                                                         | District |       |       |       |       |       |       |       |       |
|-------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                         | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q12. Top choice (Cont.)</u>                                          |          |       |       |       |       |       |       |       |       |
| Outdoor athletic facilities (soccer/<br>baseball fields, tennis courts) | 11.9%    | 9.9%  | 17.1% | 10.5% | 10.4% | 13.0% | 16.5% | 17.9% | 13.5% |
| Walking trails in City (access,<br>appearance, quality)                 | 31.8%    | 33.8% | 29.1% | 19.7% | 18.8% | 28.6% | 22.8% | 28.8% | 44.8% |
| Swimming facilities (access, appearance,<br>quality)                    | 13.2%    | 8.6%  | 3.8%  | 5.3%  | 10.4% | 8.4%  | 8.9%  | 7.1%  | 9.9%  |
| Ease of registering for City recreation<br>programs/events              | 9.3%     | 7.3%  | 8.9%  | 7.9%  | 1.9%  | 3.2%  | 10.8% | 14.1% | 5.2%  |
| City golf courses                                                       | 2.6%     | 2.0%  | 2.5%  | 3.3%  | 1.3%  | 3.2%  | 1.3%  | 1.3%  | 5.2%  |
| None chosen                                                             | 2.6%     | 4.6%  | 3.2%  | 11.2% | 5.2%  | 9.7%  | 7.6%  | 7.1%  | 7.3%  |

**Q12. Which THREE of the Park and Recreation services listed in Question 11 do you think should be City Government's top priorities? (top 3)**

N=2319

|                                                                         | District |       |       |       |       | Total |
|-------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                         | 10       | 11    | 12    | 13    | 14    |       |
| Outdoor athletic facilities (soccer/<br>baseball fields, tennis courts) | 11.3%    | 13.9% | 15.8% | 19.6% | 17.6% | 14.3% |
| Walking trails in City (access,<br>appearance, quality)                 | 36.2%    | 34.2% | 34.8% | 37.0% | 38.5% | 31.8% |
| Swimming facilities (access, appearance,<br>quality)                    | 6.2%     | 5.9%  | 4.4%  | 10.1% | 10.4% | 8.1%  |
| Ease of registering for City recreation<br>programs/events              | 9.0%     | 8.6%  | 7.6%  | 5.8%  | 6.0%  | 7.5%  |
| City golf courses                                                       | 2.8%     | 5.9%  | 5.7%  | 11.1% | 4.9%  | 4.0%  |
| None chosen                                                             | 5.1%     | 8.6%  | 9.5%  | 6.9%  | 4.9%  | 6.7%  |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-1. Enforcement of multi-family building conditions**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.6% | 25.7% | 15.3% | 19.0% | 27.0% | 31.4% | 13.0% | 24.0% | 7.8%  |
| Good      | 33.7% | 35.4% | 35.1% | 21.4% | 32.0% | 28.4% | 27.6% | 21.6% | 24.7% |
| Fair      | 33.7% | 31.0% | 25.2% | 37.3% | 28.0% | 27.5% | 35.0% | 30.4% | 41.6% |
| Poor      | 20.9% | 8.0%  | 24.3% | 22.2% | 13.0% | 12.7% | 24.4% | 24.0% | 26.0% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-1. Enforcement of multi-family building conditions**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.9% | 27.1% | 21.3% | 16.7% | 17.0% | 19.4% |
| Good      | 30.0% | 30.8% | 32.0% | 32.1% | 46.0% | 30.5% |
| Fair      | 35.5% | 21.5% | 29.3% | 32.1% | 26.0% | 30.9% |
| Poor      | 23.6% | 20.6% | 17.3% | 19.2% | 11.0% | 19.2% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-2. Enforcement of mowing of weeds & high grass on private property**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.5% | 18.7% | 17.1% | 18.7% | 19.1% | 19.7% | 16.1% | 18.4% | 5.7%  |
| Good      | 36.3% | 42.3% | 33.3% | 31.7% | 27.9% | 40.2% | 36.4% | 32.4% | 39.0% |
| Fair      | 34.7% | 30.1% | 31.0% | 28.1% | 30.1% | 26.5% | 32.9% | 30.9% | 33.3% |
| Poor      | 18.5% | 8.9%  | 18.6% | 21.6% | 22.8% | 13.6% | 14.7% | 18.4% | 22.0% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-2. Enforcement of mowing of weeds & high grass on private property**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.1% | 15.6% | 16.3% | 11.3% | 17.5% | 15.4% |
| Good      | 38.0% | 34.8% | 34.6% | 39.8% | 36.5% | 35.9% |
| Fair      | 35.7% | 37.8% | 34.6% | 34.6% | 34.1% | 32.4% |
| Poor      | 16.3% | 11.9% | 14.4% | 14.3% | 11.9% | 16.3% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-3. Enforcement of blighted residential properties**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.3%  | 17.1% | 11.2% | 14.9% | 20.5% | 21.0% | 15.3% | 22.1% | 2.7%  |
| Good      | 25.2% | 40.2% | 22.4% | 26.1% | 26.5% | 29.0% | 27.4% | 21.4% | 29.2% |
| Fair      | 34.6% | 31.6% | 40.5% | 32.8% | 30.8% | 31.5% | 36.3% | 36.6% | 31.9% |
| Poor      | 30.8% | 11.1% | 25.9% | 26.1% | 22.2% | 18.5% | 21.0% | 19.8% | 36.3% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-3. Enforcement of blighted residential properties**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.9% | 16.0% | 15.0% | 12.3% | 15.7% | 14.9% |
| Good      | 22.4% | 29.4% | 30.0% | 22.8% | 28.9% | 27.1% |
| Fair      | 37.1% | 34.5% | 32.5% | 32.5% | 36.4% | 34.3% |
| Poor      | 27.6% | 20.2% | 22.5% | 32.5% | 19.0% | 23.7% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-4. Enforcement of sign regulations**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.3% | 20.7% | 16.8% | 17.6% | 17.2% | 25.6% | 15.0% | 22.7% | 5.5%  |
| Good      | 29.9% | 38.8% | 32.7% | 27.2% | 31.3% | 35.5% | 30.0% | 27.3% | 30.3% |
| Fair      | 36.1% | 30.2% | 33.6% | 33.6% | 26.6% | 20.7% | 38.3% | 33.3% | 34.9% |
| Poor      | 23.7% | 10.3% | 16.8% | 21.6% | 25.0% | 18.2% | 16.7% | 16.7% | 29.4% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-4. Enforcement of sign regulations**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.6% | 22.5% | 14.0% | 13.9% | 15.3% | 16.7% |
| Good      | 30.6% | 39.2% | 36.0% | 32.0% | 34.7% | 32.5% |
| Fair      | 36.9% | 22.5% | 30.2% | 28.7% | 27.4% | 30.8% |
| Poor      | 19.8% | 15.8% | 19.8% | 25.4% | 22.6% | 20.1% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.3%  | 23.2% | 19.3% | 18.4% | 21.1% | 24.6% | 17.2% | 22.1% | 3.4%  |
| Good      | 22.7% | 35.7% | 24.6% | 24.1% | 21.1% | 28.7% | 27.3% | 27.2% | 28.1% |
| Fair      | 26.8% | 25.0% | 29.8% | 25.5% | 30.8% | 23.8% | 25.8% | 28.7% | 28.1% |
| Poor      | 41.2% | 16.1% | 26.3% | 31.9% | 27.1% | 23.0% | 29.7% | 22.1% | 40.4% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-5. City efforts to remove junk motor vehicles (inoperative) on private property**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.4% | 21.9% | 16.3% | 15.5% | 17.9% | 17.8% |
| Good      | 37.1% | 38.1% | 32.5% | 32.0% | 40.0% | 29.5% |
| Fair      | 29.5% | 22.9% | 28.8% | 28.2% | 30.5% | 27.4% |
| Poor      | 21.9% | 17.1% | 22.5% | 24.3% | 11.6% | 25.4% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-6. Enforcement of bulk/brush trash violations**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.3% | 22.3% | 14.2% | 16.9% | 17.6% | 23.4% | 22.5% | 19.3% | 8.9%  |
| Good      | 36.4% | 37.2% | 36.6% | 33.1% | 36.6% | 35.2% | 34.8% | 33.3% | 38.7% |
| Fair      | 25.4% | 26.4% | 28.4% | 28.9% | 25.4% | 23.4% | 29.7% | 31.1% | 30.6% |
| Poor      | 22.9% | 14.0% | 20.9% | 21.1% | 20.4% | 18.0% | 13.0% | 16.3% | 21.8% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-6. Enforcement of bulk/brush trash violations**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.9% | 19.1% | 12.8% | 14.6% | 15.6% | 17.1% |
| Good      | 42.4% | 48.9% | 35.8% | 42.3% | 41.0% | 38.0% |
| Fair      | 27.3% | 22.9% | 32.1% | 29.2% | 28.7% | 27.8% |
| Poor      | 14.4% | 9.2%  | 19.3% | 13.8% | 14.8% | 17.1% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-7. Enforcement of litter on private property**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.2% | 16.3% | 10.9% | 18.0% | 16.1% | 19.8% | 12.8% | 15.2% | 7.2%  |
| Good      | 25.2% | 37.4% | 33.6% | 27.3% | 24.1% | 32.2% | 29.3% | 36.2% | 22.7% |
| Fair      | 29.0% | 27.6% | 31.1% | 28.1% | 30.7% | 26.4% | 36.1% | 31.2% | 32.0% |
| Poor      | 34.6% | 18.7% | 24.4% | 26.6% | 29.2% | 21.5% | 21.8% | 17.4% | 38.1% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-7. Enforcement of litter on private property**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.7% | 20.5% | 13.6% | 11.8% | 18.3% | 14.6% |
| Good      | 28.9% | 35.0% | 34.6% | 33.6% | 31.3% | 30.8% |
| Fair      | 33.9% | 29.1% | 29.6% | 26.9% | 29.6% | 30.1% |
| Poor      | 26.4% | 15.4% | 22.2% | 27.7% | 20.9% | 24.4% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-8. City efforts to survey & abate mosquitos carrying viruses**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.6%  | 28.7% | 18.8% | 13.1% | 31.1% | 22.2% | 18.0% | 21.6% | 8.3%  |
| Good      | 42.9% | 35.2% | 35.9% | 30.8% | 25.4% | 40.2% | 32.8% | 28.4% | 39.2% |
| Fair      | 25.7% | 25.0% | 29.9% | 31.5% | 20.5% | 22.2% | 31.1% | 32.8% | 32.5% |
| Poor      | 22.9% | 11.1% | 15.4% | 24.6% | 23.0% | 15.4% | 18.0% | 17.2% | 20.0% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-8. City efforts to survey & abate mosquitos carrying viruses**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.5% | 25.4% | 15.8% | 15.6% | 13.1% | 18.1% |
| Good      | 41.4% | 43.8% | 39.5% | 36.9% | 49.5% | 37.1% |
| Fair      | 28.1% | 19.2% | 28.1% | 30.5% | 26.2% | 27.5% |
| Poor      | 18.0% | 11.5% | 16.7% | 17.0% | 11.2% | 17.3% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-9. Enforcement of food safety in restaurants**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.2% | 28.2% | 18.4% | 24.8% | 25.7% | 30.3% | 20.8% | 22.0% | 8.5%  |
| Good      | 55.6% | 42.7% | 43.9% | 33.3% | 28.4% | 33.9% | 38.3% | 30.9% | 50.0% |
| Fair      | 20.2% | 19.7% | 27.2% | 28.7% | 36.7% | 28.4% | 28.3% | 30.9% | 30.2% |
| Poor      | 9.1%  | 9.4%  | 10.5% | 13.2% | 9.2%  | 7.3%  | 12.5% | 16.3% | 11.3% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-9. Enforcement of food safety in restaurants**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.9% | 24.8% | 17.3% | 21.2% | 23.6% | 21.1% |
| Good      | 48.3% | 44.8% | 50.0% | 52.5% | 46.4% | 42.5% |
| Fair      | 32.8% | 24.8% | 26.9% | 20.3% | 25.5% | 27.2% |
| Poor      | 6.0%  | 5.6%  | 5.8%  | 5.9%  | 4.5%  | 9.1%  |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q13-10. Enforcement of yard parking regulations in your neighborhood**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.8% | 22.7% | 12.9% | 17.4% | 22.6% | 23.7% | 13.4% | 29.3% | 11.1% |
| Good      | 36.7% | 43.6% | 32.3% | 31.2% | 21.2% | 39.5% | 34.3% | 29.3% | 41.0% |
| Fair      | 22.9% | 21.8% | 27.4% | 26.1% | 19.0% | 17.5% | 33.6% | 18.6% | 22.2% |
| Poor      | 26.6% | 11.8% | 27.4% | 25.4% | 37.2% | 19.3% | 18.7% | 22.9% | 25.6% |

**Q13. Code Enforcement Services. Please rate City Government performance in following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q13-10. Enforcement of yard parking regulations in your neighborhood**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.6% | 27.6% | 25.0% | 20.5% | 26.6% | 20.3% |
| Good      | 37.2% | 46.6% | 36.9% | 40.2% | 45.9% | 36.3% |
| Fair      | 33.6% | 16.4% | 26.2% | 22.2% | 17.4% | 23.2% |
| Poor      | 10.6% | 9.5%  | 11.9% | 17.1% | 10.1% | 20.2% |

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be City Government's top priorities? (top 2)**

N=2319

|                                                                              | District |       |       |       |       |       |       |       |       |
|------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                              | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q14. Top choice</u>                                                       |          |       |       |       |       |       |       |       |       |
| Enforcement of multi-family building conditions                              | 26.5%    | 19.9% | 19.6% | 22.4% | 16.2% | 23.4% | 22.8% | 25.6% | 26.0% |
| Enforcement of mowing of weeds & high grass on private property              | 13.9%    | 20.5% | 15.2% | 23.0% | 21.4% | 19.5% | 20.3% | 26.3% | 14.1% |
| Enforcement of blighted residential properties                               | 29.8%    | 29.8% | 25.9% | 32.2% | 23.4% | 31.2% | 27.2% | 21.2% | 39.6% |
| Enforcement of sign regulations                                              | 9.3%     | 11.9% | 17.7% | 17.8% | 23.4% | 15.6% | 7.0%  | 17.3% | 7.8%  |
| City efforts to remove junk motor vehicles (inoperative) on private property | 21.9%    | 19.2% | 22.8% | 21.1% | 24.7% | 26.0% | 23.4% | 28.2% | 9.4%  |
| Enforcement of bulk/brush trash violations                                   | 13.9%    | 15.9% | 19.0% | 10.5% | 14.9% | 13.0% | 20.3% | 20.5% | 12.0% |
| Enforcement of litter on private property                                    | 11.9%    | 16.6% | 11.4% | 14.5% | 16.2% | 17.5% | 9.5%  | 15.4% | 9.4%  |
| City efforts to survey & abate mosquitos carrying viruses                    | 23.2%    | 19.9% | 17.7% | 19.7% | 17.5% | 14.3% | 23.4% | 14.1% | 25.5% |

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be City Government's top priorities? (top 2)**

N=2319

|                                                                              | District |       |       |       |       | Total |
|------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                              | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q14. Top choice</u>                                                       |          |       |       |       |       |       |
| Enforcement of multi-family building conditions                              | 37.3%    | 31.0% | 29.1% | 29.6% | 23.1% | 25.4% |
| Enforcement of mowing of weeds & high grass on private property              | 16.4%    | 17.6% | 15.2% | 20.1% | 16.5% | 18.5% |
| Enforcement of blighted residential properties                               | 33.3%    | 25.1% | 29.7% | 33.3% | 31.3% | 29.7% |
| Enforcement of sign regulations                                              | 9.6%     | 10.2% | 8.9%  | 10.6% | 14.3% | 12.8% |
| City efforts to remove junk motor vehicles (inoperative) on private property | 7.9%     | 16.6% | 14.6% | 11.6% | 13.7% | 18.2% |
| Enforcement of bulk/brush trash violations                                   | 14.1%    | 8.0%  | 14.6% | 12.7% | 14.3% | 14.4% |
| Enforcement of litter on private property                                    | 9.6%     | 11.2% | 8.2%  | 10.1% | 12.6% | 12.3% |
| City efforts to survey & abate mosquitos carrying viruses                    | 22.6%    | 27.3% | 24.7% | 28.0% | 26.9% | 22.1% |

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be City Government's top priorities? (top 2)**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q14. Top choice (Cont.)**

|                                                              |       |       |       |       |       |       |       |       |       |
|--------------------------------------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Enforcement of food safety in restaurants                    | 27.2% | 23.8% | 18.4% | 11.2% | 17.5% | 16.9% | 18.4% | 13.5% | 30.2% |
| Enforcement of yard parking regulations in your neighborhood | 14.6% | 6.0%  | 17.1% | 9.2%  | 13.0% | 8.4%  | 10.8% | 10.9% | 5.7%  |
| None chosen                                                  | 4.0%  | 7.9%  | 7.6%  | 6.6%  | 4.5%  | 6.5%  | 7.6%  | 3.2%  | 9.9%  |

**Q14. Which TWO of the code enforcement services listed in Question 13 do you think should be City Government's top priorities? (top 2)**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q14. Top choice (Cont.)**

|                                                              |       |       |       |       |       |       |
|--------------------------------------------------------------|-------|-------|-------|-------|-------|-------|
| Enforcement of food safety in restaurants                    | 33.9% | 30.5% | 31.6% | 24.3% | 25.8% | 23.5% |
| Enforcement of yard parking regulations in your neighborhood | 2.3%  | 5.3%  | 4.4%  | 4.8%  | 6.0%  | 8.2%  |
| None chosen                                                  | 5.6%  | 8.0%  | 9.5%  | 6.9%  | 6.6%  | 6.8%  |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-1. Maintenance & repair of thoroughfares & major streets**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 6.0%  | 16.6% | 9.0%  | 14.7% | 22.8% | 21.2% | 14.0% | 19.0% | 4.8%  |
| Good      | 20.7% | 28.3% | 27.6% | 25.3% | 25.5% | 26.0% | 32.0% | 27.5% | 20.6% |
| Fair      | 36.0% | 25.5% | 33.3% | 26.0% | 29.0% | 30.1% | 27.3% | 22.2% | 32.8% |
| Poor      | 37.3% | 29.7% | 30.1% | 34.0% | 22.8% | 22.6% | 26.7% | 31.4% | 41.8% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-1. Maintenance & repair of thoroughfares & major streets**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.2%  | 18.5% | 9.2%  | 9.7%  | 11.7% | 13.1% |
| Good      | 28.2% | 25.5% | 34.2% | 22.0% | 28.9% | 26.5% |
| Fair      | 34.5% | 30.4% | 34.2% | 30.6% | 30.6% | 30.3% |
| Poor      | 28.2% | 25.5% | 22.4% | 37.6% | 28.9% | 30.2% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-2. Maintenance & repair of streets in your neighborhood**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.0%  | 17.8% | 12.3% | 14.2% | 15.5% | 20.4% | 12.9% | 16.9% | 5.9%  |
| Good      | 24.7% | 24.0% | 25.3% | 23.0% | 28.4% | 29.3% | 25.8% | 24.7% | 24.3% |
| Fair      | 34.7% | 30.8% | 27.9% | 29.1% | 28.4% | 26.5% | 32.3% | 24.7% | 29.7% |
| Poor      | 32.7% | 27.4% | 34.4% | 33.8% | 27.7% | 23.8% | 29.0% | 33.8% | 40.0% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-2. Maintenance & repair of streets in your neighborhood**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.2%  | 16.9% | 11.7% | 8.6%  | 16.1% | 13.2% |
| Good      | 29.9% | 36.1% | 37.7% | 22.6% | 22.8% | 27.0% |
| Fair      | 31.6% | 22.4% | 32.5% | 28.0% | 32.2% | 29.3% |
| Poor      | 29.3% | 24.6% | 18.2% | 40.9% | 28.9% | 30.5% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-3. Street striping**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 6.4%  | 10.4% | 10.1% | 11.8% | 15.8% | 15.9% | 9.4%  | 12.1% | 3.5%  |
| Good      | 28.6% | 31.9% | 28.9% | 25.7% | 30.9% | 31.2% | 28.3% | 27.1% | 22.1% |
| Fair      | 37.9% | 34.1% | 35.6% | 35.4% | 23.0% | 29.0% | 33.3% | 38.6% | 45.3% |
| Poor      | 27.1% | 23.7% | 25.5% | 27.1% | 30.2% | 23.9% | 29.0% | 22.1% | 29.1% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-3. Street striping**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.5%  | 16.9% | 6.9%  | 6.4%  | 7.3%  | 9.9%  |
| Good      | 35.0% | 34.3% | 38.9% | 32.6% | 40.0% | 31.2% |
| Fair      | 30.6% | 32.5% | 38.2% | 34.9% | 24.2% | 33.8% |
| Poor      | 26.9% | 16.3% | 16.0% | 26.2% | 28.5% | 25.1% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-4. Street cleaning**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.5%  | 15.4% | 11.1% | 10.6% | 22.9% | 14.4% | 9.7%  | 18.4% | 4.9%  |
| Good      | 18.4% | 34.6% | 28.5% | 26.8% | 24.3% | 34.9% | 29.2% | 24.5% | 23.2% |
| Fair      | 39.7% | 25.0% | 27.8% | 31.7% | 25.7% | 29.5% | 34.7% | 23.8% | 35.4% |
| Poor      | 33.3% | 25.0% | 32.6% | 31.0% | 27.1% | 21.2% | 26.4% | 33.3% | 36.6% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-4. Street cleaning**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.3%  | 17.3% | 10.6% | 7.5%  | 10.8% | 12.1% |
| Good      | 33.8% | 36.3% | 39.7% | 33.3% | 33.7% | 30.2% |
| Fair      | 29.3% | 28.6% | 34.0% | 27.0% | 29.5% | 30.1% |
| Poor      | 28.7% | 17.9% | 15.6% | 32.2% | 25.9% | 27.7% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-5. Street lighting**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.7%  | 20.1% | 8.6%  | 16.2% | 15.2% | 22.3% | 17.8% | 20.3% | 7.0%  |
| Good      | 38.3% | 38.9% | 37.7% | 31.1% | 29.8% | 31.1% | 34.9% | 23.0% | 37.4% |
| Fair      | 33.6% | 31.3% | 35.1% | 32.4% | 30.5% | 25.7% | 28.3% | 31.1% | 38.5% |
| Poor      | 19.5% | 9.7%  | 18.5% | 20.3% | 24.5% | 20.9% | 19.1% | 25.7% | 17.1% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-5. Street lighting**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.4%  | 19.9% | 15.2% | 10.3% | 12.6% | 14.3% |
| Good      | 49.1% | 42.0% | 45.0% | 43.8% | 39.1% | 37.5% |
| Fair      | 32.7% | 25.4% | 36.4% | 29.2% | 35.1% | 31.8% |
| Poor      | 8.8%  | 12.7% | 3.3%  | 16.8% | 13.2% | 16.3% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-6. Traffic signs & signal operations**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.1% | 20.3% | 13.8% | 19.2% | 26.5% | 24.3% | 17.1% | 19.9% | 8.1%  |
| Good      | 48.0% | 43.4% | 51.3% | 37.0% | 28.5% | 43.2% | 42.1% | 39.1% | 46.5% |
| Fair      | 27.7% | 27.3% | 25.0% | 30.8% | 27.2% | 27.0% | 32.2% | 28.5% | 32.4% |
| Poor      | 14.2% | 9.1%  | 9.9%  | 13.0% | 17.9% | 5.4%  | 8.6%  | 12.6% | 13.0% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-6. Traffic signs & signal operations**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 19.7% | 18.0% | 15.7% | 16.8% | 13.6% | 17.2% |
| Good      | 43.9% | 50.8% | 56.2% | 46.5% | 49.7% | 44.9% |
| Fair      | 26.0% | 24.0% | 21.6% | 28.1% | 25.4% | 27.4% |
| Poor      | 10.4% | 7.1%  | 6.5%  | 8.6%  | 11.3% | 10.5% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-7. Sidewalk maintenance**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.4%  | 14.6% | 12.2% | 11.8% | 16.1% | 15.9% | 11.3% | 20.5% | 2.8%  |
| Good      | 21.5% | 30.6% | 26.4% | 25.0% | 23.1% | 29.7% | 31.3% | 30.1% | 15.0% |
| Fair      | 26.8% | 27.1% | 31.8% | 33.3% | 26.6% | 26.2% | 25.3% | 24.7% | 35.0% |
| Poor      | 44.3% | 27.8% | 29.7% | 29.9% | 34.3% | 28.3% | 32.0% | 24.7% | 47.2% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-7. Sidewalk maintenance**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 5.3%  | 11.7% | 8.4%  | 8.6%  | 9.6%  | 10.9% |
| Good      | 32.4% | 27.2% | 29.7% | 22.4% | 25.8% | 26.3% |
| Fair      | 34.7% | 37.8% | 32.9% | 33.3% | 25.3% | 30.3% |
| Poor      | 27.6% | 23.3% | 29.0% | 35.6% | 39.3% | 32.5% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-8. Alley maintenance**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.9%  | 16.4% | 9.8%  | 14.8% | 18.5% | 17.6% | 13.6% | 16.8% | 3.0%  |
| Good      | 21.3% | 29.5% | 30.9% | 22.2% | 22.6% | 22.1% | 15.2% | 25.2% | 10.3% |
| Fair      | 25.2% | 21.3% | 30.1% | 31.1% | 22.6% | 29.8% | 31.8% | 26.7% | 35.8% |
| Poor      | 45.7% | 32.8% | 29.3% | 31.9% | 36.3% | 30.5% | 39.4% | 31.3% | 50.9% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-8. Alley maintenance**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.8%  | 17.4% | 9.8%  | 6.0%  | 10.3% | 11.8% |
| Good      | 28.1% | 23.9% | 28.6% | 15.7% | 24.7% | 22.5% |
| Fair      | 33.3% | 27.1% | 34.6% | 26.5% | 26.0% | 28.9% |
| Poor      | 30.7% | 31.6% | 27.1% | 51.8% | 39.0% | 36.7% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-9. Curbs & gutters**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.8%  | 16.4% | 11.3% | 10.7% | 24.8% | 16.8% | 11.4% | 15.9% | 3.5%  |
| Good      | 27.7% | 30.6% | 30.5% | 27.1% | 21.1% | 29.9% | 34.3% | 29.7% | 31.8% |
| Fair      | 33.3% | 30.6% | 36.2% | 36.4% | 18.0% | 32.8% | 35.0% | 29.0% | 39.4% |
| Poor      | 31.2% | 22.4% | 22.0% | 25.7% | 36.1% | 20.4% | 19.3% | 25.4% | 25.3% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-9. Curbs & gutters**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 6.7%  | 18.9% | 9.2%  | 7.2%  | 10.5% | 12.0% |
| Good      | 44.8% | 31.7% | 38.7% | 34.3% | 33.3% | 32.1% |
| Fair      | 33.7% | 30.5% | 41.5% | 33.7% | 34.0% | 33.3% |
| Poor      | 14.7% | 18.9% | 10.6% | 24.7% | 22.2% | 22.6% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q15-10. Bike lanes in City (shared, protected & multi-use)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.7%  | 20.2% | 12.7% | 17.9% | 26.5% | 24.4% | 17.3% | 17.5% | 3.7%  |
| Good      | 30.7% | 31.0% | 38.1% | 29.9% | 32.7% | 30.1% | 33.9% | 34.1% | 30.9% |
| Fair      | 27.6% | 24.8% | 25.4% | 30.8% | 24.8% | 28.5% | 33.1% | 31.0% | 34.6% |
| Poor      | 33.1% | 24.0% | 23.7% | 21.4% | 15.9% | 17.1% | 15.7% | 17.5% | 30.9% |

**Q15. Streets and Infrastructure/Mobility. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q15-10. Bike lanes in City (shared, protected & multi-use)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.7% | 23.6% | 13.2% | 10.1% | 14.9% | 15.7% |
| Good      | 31.3% | 42.1% | 34.2% | 40.3% | 27.3% | 33.3% |
| Fair      | 39.8% | 22.1% | 29.8% | 25.2% | 29.8% | 29.1% |
| Poor      | 17.2% | 12.1% | 22.8% | 24.5% | 28.0% | 21.9% |

**Q16. Which TWO of the street and infrastructure services listed in Question 15 do you think should be City Government's top priorities? (top 2)**

N=2319

|                                                       | District |       |       |       |       |       |       |       |       |
|-------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                       | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| Maintenance & repair of thoroughfares & major streets | 50.3%    | 47.7% | 42.4% | 39.5% | 33.1% | 31.8% | 47.5% | 44.9% | 67.2% |
| Maintenance & repair of streets in your neighborhood  | 40.4%    | 35.8% | 43.0% | 47.4% | 41.6% | 40.9% | 40.5% | 44.2% | 45.8% |
| Street striping                                       | 11.9%    | 13.2% | 10.1% | 9.9%  | 11.7% | 14.9% | 11.4% | 7.7%  | 6.3%  |
| Street cleaning                                       | 9.3%     | 15.9% | 20.9% | 12.5% | 15.6% | 15.6% | 14.6% | 16.0% | 3.6%  |
| Street lighting                                       | 15.2%    | 15.2% | 15.8% | 16.4% | 27.3% | 24.7% | 19.0% | 22.4% | 7.8%  |
| Traffic signs & signal operations                     | 15.9%    | 11.9% | 16.5% | 18.4% | 16.2% | 16.9% | 13.9% | 23.1% | 15.1% |
| Sidewalk maintenance                                  | 27.8%    | 23.8% | 12.0% | 12.5% | 20.1% | 20.1% | 19.6% | 16.7% | 16.1% |
| Alley maintenance                                     | 9.3%     | 6.6%  | 12.7% | 9.9%  | 8.4%  | 10.4% | 10.8% | 5.8%  | 10.4% |
| Curbs & gutters                                       | 3.3%     | 6.0%  | 7.0%  | 7.2%  | 10.4% | 3.2%  | 1.3%  | 3.8%  | 0.5%  |
| Bike lanes in City (shared, protected & multi-use)    | 13.9%    | 15.9% | 9.5%  | 4.6%  | 5.2%  | 11.0% | 5.7%  | 9.0%  | 14.1% |
| None chosen                                           | 1.3%     | 4.0%  | 5.1%  | 8.6%  | 3.9%  | 4.5%  | 7.0%  | 3.2%  | 6.3%  |

**Q16. Which TWO of the street and infrastructure services listed in Question 15 do you think should be City Government's top priorities? (top 2)**

N=2319

|                                                       | District |       |       |       |       | Total |
|-------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                       | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q16. Top choice</u>                                |          |       |       |       |       |       |
| Maintenance & repair of thoroughfares & major streets | 56.5%    | 50.3% | 55.1% | 60.8% | 53.3% | 49.2% |
| Maintenance & repair of streets in your neighborhood  | 45.2%    | 44.9% | 40.5% | 52.4% | 44.0% | 43.6% |
| Street striping                                       | 10.7%    | 8.6%  | 7.0%  | 5.8%  | 7.1%  | 9.6%  |
| Street cleaning                                       | 7.9%     | 14.4% | 12.0% | 9.5%  | 13.7% | 12.8% |
| Street lighting                                       | 13.0%    | 12.8% | 8.9%  | 10.1% | 10.4% | 15.3% |
| Traffic signs & signal operations                     | 16.4%    | 17.6% | 16.5% | 16.9% | 17.6% | 16.6% |
| Sidewalk maintenance                                  | 16.9%    | 18.2% | 24.1% | 13.2% | 23.6% | 18.8% |
| Alley maintenance                                     | 10.7%    | 10.2% | 7.6%  | 14.3% | 7.7%  | 9.7%  |
| Curbs & gutters                                       | 1.1%     | 4.8%  | 3.2%  | 3.2%  | 1.6%  | 3.9%  |
| Bike lanes in City (shared, protected & multi-use)    | 8.5%     | 7.5%  | 13.3% | 6.9%  | 17.0% | 10.2% |
| None chosen                                           | 6.2%     | 5.3%  | 5.7%  | 3.2%  | 1.6%  | 4.7%  |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-1. Services to seniors**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.8% | 29.8% | 11.1% | 20.5% | 34.5% | 36.5% | 22.3% | 23.3% | 11.3% |
| Good      | 30.3% | 40.4% | 38.5% | 31.1% | 26.5% | 37.5% | 25.6% | 30.0% | 27.5% |
| Fair      | 30.3% | 21.3% | 30.8% | 28.7% | 20.4% | 17.3% | 32.2% | 33.3% | 37.5% |
| Poor      | 27.6% | 8.5%  | 19.7% | 19.7% | 18.6% | 8.7%  | 19.8% | 13.3% | 23.8% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-1. Services to seniors**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.9%  | 32.1% | 24.3% | 15.1% | 20.5% | 22.0% |
| Good      | 37.6% | 35.8% | 35.1% | 34.9% | 47.7% | 34.0% |
| Fair      | 39.6% | 22.0% | 24.3% | 31.4% | 20.5% | 27.8% |
| Poor      | 13.9% | 10.1% | 16.2% | 18.6% | 11.4% | 16.2% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-2. Services to youth**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.6% | 22.6% | 15.4% | 13.2% | 27.8% | 25.3% | 22.1% | 19.7% | 6.2%  |
| Good      | 32.5% | 44.1% | 40.4% | 36.0% | 35.2% | 36.4% | 26.5% | 32.8% | 43.1% |
| Fair      | 31.2% | 26.9% | 31.7% | 34.2% | 25.0% | 24.2% | 31.9% | 29.5% | 43.1% |
| Poor      | 20.8% | 6.5%  | 12.5% | 16.7% | 12.0% | 14.1% | 19.5% | 18.0% | 7.7%  |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-2. Services to youth**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 13.6% | 25.7% | 14.5% | 15.5% | 20.7% | 19.0% |
| Good      | 31.8% | 45.0% | 47.8% | 41.7% | 47.6% | 38.1% |
| Fair      | 43.2% | 22.9% | 30.4% | 31.0% | 23.2% | 30.2% |
| Poor      | 11.4% | 6.4%  | 7.2%  | 11.9% | 8.5%  | 12.7% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-3. Services to underserved communities, including populations who face barriers such as low income, lower levels of education, limited English proficiency, & mental or physical disabilities**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.0%  | 16.3% | 12.8% | 14.1% | 22.0% | 26.8% | 16.1% | 14.9% | 2.8%  |
| Good      | 25.6% | 36.5% | 25.6% | 25.8% | 28.0% | 27.7% | 24.2% | 24.6% | 23.6% |
| Fair      | 25.6% | 30.8% | 29.1% | 28.9% | 28.8% | 23.2% | 26.6% | 32.1% | 36.1% |
| Poor      | 41.9% | 16.3% | 32.5% | 31.3% | 21.2% | 22.3% | 33.1% | 28.4% | 37.5% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-3. Services to underserved communities, including populations who face barriers such as low income, lower levels of education, limited English proficiency, & mental or physical disabilities**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.6%  | 27.1% | 20.5% | 17.6% | 13.4% | 16.0% |
| Good      | 24.8% | 28.0% | 25.6% | 22.0% | 32.0% | 26.7% |
| Fair      | 34.3% | 22.4% | 29.5% | 36.3% | 34.0% | 29.6% |
| Poor      | 33.3% | 22.4% | 24.4% | 24.2% | 20.6% | 27.6% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-4. Services to unhoused residents**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.1%  | 15.5% | 7.9%  | 12.4% | 15.2% | 19.4% | 10.4% | 20.0% | 3.0%  |
| Good      | 13.1% | 22.4% | 18.9% | 20.9% | 27.7% | 21.3% | 18.7% | 17.6% | 15.0% |
| Fair      | 29.3% | 26.7% | 29.9% | 31.0% | 19.6% | 28.7% | 24.6% | 26.4% | 29.0% |
| Poor      | 48.5% | 35.3% | 43.3% | 35.7% | 37.5% | 30.6% | 46.3% | 36.0% | 53.0% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-4. Services to unhoused residents**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.1%  | 17.5% | 11.4% | 11.6% | 11.3% | 12.5% |
| Good      | 13.2% | 25.8% | 15.9% | 18.8% | 20.2% | 19.4% |
| Fair      | 29.8% | 21.7% | 27.3% | 30.4% | 28.2% | 27.3% |
| Poor      | 47.9% | 35.0% | 45.5% | 39.3% | 40.3% | 40.8% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.4%  | 14.1% | 13.8% | 14.4% | 19.3% | 22.0% | 13.6% | 18.1% | 0.0%  |
| Good      | 20.5% | 36.4% | 19.3% | 20.8% | 24.6% | 29.0% | 21.2% | 21.3% | 26.7% |
| Fair      | 24.1% | 30.3% | 29.4% | 24.8% | 27.2% | 29.0% | 27.1% | 29.9% | 33.3% |
| Poor      | 47.0% | 19.2% | 37.6% | 40.0% | 28.9% | 20.0% | 38.1% | 30.7% | 40.0% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-5. Housing services programs (home repair, loan assistance, neighborhood grants, etc.)**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.9% | 29.4% | 28.3% | 15.3% | 16.3% | 16.1% |
| Good      | 25.0% | 31.8% | 28.3% | 24.7% | 32.6% | 25.4% |
| Fair      | 30.4% | 18.8% | 18.3% | 32.9% | 25.0% | 27.4% |
| Poor      | 33.7% | 20.0% | 25.0% | 27.1% | 26.1% | 31.1% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-6. Producing new housing available to people of all income levels & stages of life**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 5.9%  | 18.5% | 12.2% | 12.1% | 21.1% | 22.6% | 14.2% | 19.2% | 2.6%  |
| Good      | 13.9% | 21.0% | 19.1% | 22.0% | 29.8% | 20.0% | 15.7% | 25.6% | 8.8%  |
| Fair      | 18.8% | 31.1% | 23.7% | 31.1% | 20.2% | 26.1% | 24.4% | 20.8% | 26.3% |
| Poor      | 61.4% | 29.4% | 45.0% | 34.8% | 28.9% | 31.3% | 45.7% | 34.4% | 62.3% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-6. Producing new housing available to people of all income levels & stages of life**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.3%  | 18.5% | 14.6% | 9.6%  | 15.0% | 13.9% |
| Good      | 13.2% | 25.2% | 15.7% | 17.4% | 20.5% | 19.3% |
| Fair      | 24.0% | 22.7% | 23.6% | 21.7% | 19.7% | 24.0% |
| Poor      | 54.5% | 33.6% | 46.1% | 51.3% | 44.9% | 42.8% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-7. Preserving existing housing available to people of all income levels & stages of life**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.5%  | 17.7% | 12.7% | 16.0% | 15.9% | 16.8% | 10.9% | 13.3% | 1.8%  |
| Good      | 15.0% | 23.9% | 19.8% | 17.6% | 29.2% | 23.0% | 24.2% | 21.1% | 10.7% |
| Fair      | 21.5% | 32.7% | 25.4% | 29.8% | 23.9% | 29.2% | 27.3% | 31.3% | 33.9% |
| Poor      | 56.1% | 25.7% | 42.1% | 36.6% | 31.0% | 31.0% | 37.5% | 34.4% | 53.6% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-7. Preserving existing housing available to people of all income levels & stages of life**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.3%  | 24.1% | 15.1% | 13.0% | 15.0% | 13.5% |
| Good      | 15.8% | 21.6% | 23.7% | 12.2% | 18.1% | 19.7% |
| Fair      | 30.0% | 19.8% | 23.7% | 23.5% | 32.3% | 27.6% |
| Poor      | 45.8% | 34.5% | 37.6% | 51.3% | 34.6% | 39.3% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-8. Collaborating with neighborhoods, community-based organizations, & residents**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.5%  | 17.0% | 11.3% | 13.7% | 20.0% | 19.3% | 14.6% | 21.3% | 2.6%  |
| Good      | 21.5% | 34.8% | 18.3% | 29.0% | 22.7% | 33.0% | 19.2% | 25.2% | 21.7% |
| Fair      | 26.2% | 25.9% | 31.3% | 31.5% | 32.7% | 23.9% | 38.5% | 28.3% | 40.0% |
| Poor      | 44.9% | 22.3% | 39.1% | 25.8% | 24.5% | 23.9% | 27.7% | 25.2% | 35.7% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-8. Collaborating with neighborhoods, community-based organizations, & residents**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.5%  | 18.1% | 18.9% | 8.8%  | 12.3% | 13.8% |
| Good      | 29.0% | 31.5% | 24.2% | 25.7% | 33.1% | 26.4% |
| Fair      | 36.4% | 23.6% | 31.6% | 32.7% | 36.9% | 31.5% |
| Poor      | 27.1% | 26.8% | 25.3% | 32.7% | 17.7% | 28.3% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-9. Allowing a wider variety of housing types to better meet housing needs & preferences**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.5%  | 14.4% | 10.3% | 14.4% | 26.1% | 22.0% | 12.5% | 18.1% | 4.2%  |
| Good      | 21.7% | 33.3% | 20.5% | 24.8% | 28.8% | 26.6% | 24.2% | 26.8% | 15.0% |
| Fair      | 27.4% | 32.4% | 35.0% | 36.0% | 18.9% | 25.7% | 35.2% | 28.3% | 31.7% |
| Poor      | 43.4% | 19.8% | 34.2% | 24.8% | 26.1% | 25.7% | 28.1% | 26.8% | 49.2% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-9. Allowing a wider variety of housing types to better meet housing needs & preferences**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.2% | 20.5% | 18.4% | 16.1% | 13.5% | 14.8% |
| Good      | 12.9% | 29.9% | 18.4% | 23.2% | 26.3% | 23.8% |
| Fair      | 41.4% | 22.2% | 34.5% | 25.9% | 29.3% | 30.3% |
| Poor      | 34.5% | 27.4% | 28.7% | 34.8% | 30.8% | 31.0% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-10. Preventing involuntary displacement of residents due to increased housing cost burden & market pressures**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 7.7%  | 15.9% | 11.5% | 13.7% | 18.0% | 18.4% | 11.9% | 20.3% | 2.9%  |
| Good      | 12.5% | 26.5% | 19.5% | 21.8% | 29.0% | 22.8% | 23.0% | 23.7% | 7.6%  |
| Fair      | 19.2% | 29.2% | 24.8% | 27.4% | 25.0% | 28.1% | 26.2% | 19.5% | 24.8% |
| Poor      | 60.6% | 28.3% | 44.2% | 37.1% | 28.0% | 30.7% | 38.9% | 36.4% | 64.8% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-10. Preventing involuntary displacement of residents due to increased housing cost burden & market pressures**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.2%  | 24.2% | 16.9% | 10.7% | 15.9% | 14.1% |
| Good      | 14.5% | 21.8% | 19.5% | 21.4% | 18.3% | 20.2% |
| Fair      | 23.6% | 12.9% | 26.0% | 20.4% | 28.6% | 24.0% |
| Poor      | 53.6% | 41.1% | 37.7% | 47.6% | 37.3% | 41.7% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-11. Communicating proximate zoning cases, area planning, & land use plan updates**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.3%  | 15.7% | 8.4%  | 9.3%  | 23.5% | 18.1% | 12.9% | 21.2% | 4.5%  |
| Good      | 17.6% | 32.2% | 26.9% | 26.4% | 27.8% | 26.7% | 25.9% | 22.0% | 20.5% |
| Fair      | 29.6% | 30.4% | 25.2% | 33.3% | 16.5% | 26.7% | 27.6% | 26.3% | 32.1% |
| Poor      | 44.4% | 21.7% | 39.5% | 31.0% | 32.2% | 28.4% | 33.6% | 30.5% | 42.9% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-11. Communicating proximate zoning cases, area planning, & land use plan updates**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.6%  | 15.8% | 12.9% | 7.1%  | 9.4%  | 12.5% |
| Good      | 19.0% | 26.6% | 24.7% | 25.2% | 33.8% | 25.6% |
| Fair      | 41.4% | 28.1% | 34.4% | 24.4% | 29.5% | 28.9% |
| Poor      | 31.0% | 29.5% | 28.0% | 43.3% | 27.3% | 33.0% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-12. Homeless services/housing response system, including increasing shelter capacity, inclement weather shelter operations, & supportive housing**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 4.7%  | 13.4% | 10.7% | 12.2% | 19.8% | 17.9% | 13.2% | 18.6% | 7.0%  |
| Good      | 22.6% | 26.9% | 27.9% | 30.5% | 27.8% | 24.8% | 16.9% | 23.3% | 16.5% |
| Fair      | 23.6% | 28.6% | 25.4% | 30.5% | 26.2% | 23.9% | 27.2% | 25.6% | 32.2% |
| Poor      | 49.1% | 31.1% | 36.1% | 26.7% | 26.2% | 33.3% | 42.6% | 32.6% | 44.3% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-12. Homeless services/housing response system, including increasing shelter capacity, inclement weather shelter operations, & supportive housing**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 5.3%  | 20.9% | 14.3% | 14.3% | 8.8%  | 13.0% |
| Good      | 16.7% | 25.4% | 17.3% | 15.1% | 22.8% | 22.6% |
| Fair      | 37.1% | 18.7% | 26.5% | 33.6% | 33.8% | 28.1% |
| Poor      | 40.9% | 35.1% | 41.8% | 37.0% | 34.6% | 36.3% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q17-13. Services that seek to provide opportunities for residents**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 11.0% | 18.4% | 10.3% | 16.9% | 28.4% | 20.2% | 14.6% | 16.3% | 2.8%  |
| Good      | 15.9% | 35.7% | 30.2% | 21.8% | 24.8% | 29.8% | 23.6% | 23.3% | 22.2% |
| Fair      | 26.8% | 28.6% | 33.6% | 37.1% | 26.6% | 29.8% | 30.9% | 31.0% | 34.7% |
| Poor      | 46.3% | 17.3% | 25.9% | 24.2% | 20.2% | 20.2% | 30.9% | 29.5% | 40.3% |

**Q17. Housing and Community Empowerment and Land Use, Planning, and Zoning. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q17-13. Services that seek to provide opportunities for residents**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.6% | 20.5% | 18.3% | 18.2% | 15.2% | 16.2% |
| Good      | 23.4% | 31.3% | 32.4% | 26.0% | 32.3% | 26.6% |
| Fair      | 45.7% | 22.3% | 28.2% | 31.2% | 29.3% | 31.1% |
| Poor      | 20.2% | 25.9% | 21.1% | 24.7% | 23.2% | 26.1% |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q18-1. Variety of arts & cultural programs**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 27.1% | 30.6% | 25.4% | 30.1% | 31.7% | 31.8% | 31.1% | 23.7% | 22.4% |
| Good      | 44.4% | 45.5% | 38.8% | 36.0% | 42.1% | 43.2% | 41.5% | 35.1% | 51.7% |
| Fair      | 24.1% | 19.4% | 28.4% | 24.3% | 18.3% | 20.5% | 23.0% | 33.6% | 19.5% |
| Poor      | 4.5%  | 4.5%  | 7.5%  | 9.6%  | 7.9%  | 4.5%  | 4.4%  | 7.6%  | 6.3%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q18-1. Variety of arts & cultural programs**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 26.6% | 37.1% | 30.3% | 33.7% | 34.1% | 29.8% |
| Good      | 55.7% | 46.3% | 48.6% | 48.2% | 45.5% | 44.9% |
| Fair      | 17.7% | 14.3% | 19.7% | 13.3% | 16.2% | 20.5% |
| Poor      | 0.0%  | 2.3%  | 1.4%  | 4.8%  | 4.2%  | 4.8%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q18-2. Appearance/maintenance of arts & cultural centers/facilities**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 24.8% | 23.1% | 18.9% | 26.7% | 27.4% | 25.6% | 29.1% | 27.7% | 22.7% |
| Good      | 39.8% | 46.3% | 50.0% | 45.2% | 46.8% | 42.9% | 40.3% | 36.2% | 52.8% |
| Fair      | 26.3% | 26.1% | 25.8% | 18.5% | 21.8% | 24.1% | 23.9% | 25.4% | 19.6% |
| Poor      | 9.0%  | 4.5%  | 5.3%  | 9.6%  | 4.0%  | 7.5%  | 6.7%  | 10.8% | 4.9%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q18-2. Appearance/maintenance of arts & cultural centers/facilities**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 20.9% | 34.5% | 24.8% | 25.6% | 32.4% | 26.2% |
| Good      | 52.5% | 48.0% | 50.4% | 48.8% | 46.5% | 46.4% |
| Fair      | 20.9% | 12.3% | 21.3% | 19.5% | 16.5% | 21.2% |
| Poor      | 5.7%  | 5.3%  | 3.5%  | 6.1%  | 4.7%  | 6.2%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q18-3. Accessibility of arts & cultural centers/facilities**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 17.7% | 31.5% | 19.9% | 27.5% | 27.3% | 25.4% | 24.6% | 18.8% | 20.2% |
| Good      | 46.2% | 42.3% | 39.7% | 35.5% | 36.4% | 44.8% | 41.5% | 36.1% | 54.0% |
| Fair      | 28.5% | 20.0% | 32.4% | 29.0% | 30.6% | 23.9% | 28.5% | 36.1% | 20.2% |
| Poor      | 7.7%  | 6.2%  | 8.1%  | 8.0%  | 5.8%  | 6.0%  | 5.4%  | 9.0%  | 5.5%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q18-3. Accessibility of arts & cultural centers/facilities**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 23.6% | 33.7% | 25.2% | 25.5% | 31.4% | 25.3% |
| Good      | 47.1% | 44.2% | 56.1% | 51.5% | 50.9% | 45.2% |
| Fair      | 26.8% | 18.6% | 17.3% | 19.4% | 16.0% | 24.3% |
| Poor      | 2.5%  | 3.5%  | 1.4%  | 3.6%  | 1.8%  | 5.2%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q18-4. Variety of library materials**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 27.3% | 31.8% | 25.2% | 26.8% | 31.6% | 34.1% | 26.3% | 20.6% | 26.4% |
| Good      | 44.6% | 42.6% | 40.9% | 43.1% | 33.1% | 37.3% | 45.9% | 38.1% | 51.4% |
| Fair      | 24.0% | 20.2% | 24.4% | 21.1% | 25.7% | 22.2% | 21.1% | 27.0% | 14.3% |
| Poor      | 4.1%  | 5.4%  | 9.4%  | 8.9%  | 9.6%  | 6.3%  | 6.8%  | 14.3% | 7.9%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q18-4. Variety of library materials**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 27.5% | 40.8% | 29.3% | 29.5% | 34.0% | 29.6% |
| Good      | 52.3% | 38.2% | 46.3% | 50.0% | 47.9% | 43.8% |
| Fair      | 18.1% | 14.6% | 22.8% | 16.4% | 10.4% | 19.9% |
| Poor      | 2.0%  | 6.4%  | 1.6%  | 4.1%  | 7.6%  | 6.7%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q18-5. Appearance/maintenance of libraries/facilities**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 20.3% | 25.0% | 21.5% | 23.0% | 34.9% | 33.8% | 27.2% | 27.3% | 15.8% |
| Good      | 43.8% | 40.9% | 43.7% | 39.3% | 33.6% | 39.1% | 45.6% | 40.2% | 57.9% |
| Fair      | 27.3% | 25.8% | 23.7% | 29.6% | 26.8% | 19.5% | 20.6% | 20.5% | 21.7% |
| Poor      | 8.6%  | 8.3%  | 11.1% | 8.1%  | 4.7%  | 7.5%  | 6.6%  | 12.1% | 4.6%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q18-5. Appearance/maintenance of libraries/facilities**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 25.2% | 33.5% | 29.4% | 19.0% | 21.2% | 25.5% |
| Good      | 55.3% | 48.5% | 47.1% | 46.2% | 51.3% | 45.5% |
| Fair      | 17.6% | 13.8% | 19.9% | 27.8% | 21.2% | 22.4% |
| Poor      | 1.9%  | 4.2%  | 3.7%  | 7.0%  | 6.4%  | 6.6%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q18-6. Accessibility of City facilities/services for all persons**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.2% | 18.9% | 21.8% | 25.0% | 27.2% | 33.1% | 18.8% | 17.9% | 15.0% |
| Good      | 38.8% | 48.4% | 36.1% | 39.7% | 35.3% | 45.8% | 43.8% | 38.8% | 52.6% |
| Fair      | 38.0% | 25.4% | 31.6% | 26.5% | 29.4% | 16.1% | 28.9% | 32.1% | 23.3% |
| Poor      | 5.0%  | 7.4%  | 10.5% | 8.8%  | 8.1%  | 5.1%  | 8.6%  | 11.2% | 9.0%  |

**Q18. Other City Services/Facilities. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q18-6. Accessibility of City facilities/services for all persons**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 18.9% | 28.5% | 26.4% | 18.5% | 20.3% | 22.0% |
| Good      | 55.2% | 49.0% | 50.4% | 46.6% | 45.9% | 44.8% |
| Fair      | 19.6% | 19.2% | 19.2% | 25.3% | 25.0% | 25.6% |
| Poor      | 6.3%  | 3.3%  | 4.0%  | 9.6%  | 8.8%  | 7.6%  |

**Q19. Customer Service. Have you had any in-person or phone contact with an employee of City Government within the last 12 months (including police, receptionists, librarians, or any others)?**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q19. Have you had any in-person or phone contact with an employee of City Government within last 12 months**

|     |       |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | 68.9% | 65.6% | 47.5% | 61.2% | 52.6% | 54.5% | 51.9% | 46.8% | 58.9% |
| No  | 31.1% | 34.4% | 52.5% | 38.8% | 47.4% | 45.5% | 48.1% | 53.2% | 41.1% |

**Q19. Customer Service. Have you had any in-person or phone contact with an employee of City Government within the last 12 months (including police, receptionists, librarians, or any others)?**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q19. Have you had any in-person or phone contact with an employee of City Government within last 12 months**

|     |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|
| Yes | 55.4% | 59.4% | 48.1% | 60.3% | 59.3% | 56.5% |
| No  | 44.6% | 40.6% | 51.9% | 39.7% | 40.7% | 43.5% |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1311

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q19a-1. Knowledge**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 50.0% | 46.9% | 37.3% | 42.5% | 49.4% | 53.1% | 32.5% | 46.5% | 47.8% |
| Good      | 39.2% | 35.4% | 40.0% | 39.1% | 31.2% | 35.8% | 50.6% | 28.2% | 37.2% |
| Fair      | 7.8%  | 13.5% | 12.0% | 14.9% | 7.8%  | 9.9%  | 15.6% | 15.5% | 10.6% |
| Poor      | 2.9%  | 4.2%  | 10.7% | 3.4%  | 11.7% | 1.2%  | 1.3%  | 9.9%  | 4.4%  |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1311

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q19a-1. Knowledge**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 47.9% | 53.3% | 50.7% | 42.0% | 49.1% | 46.6% |
| Good      | 30.9% | 34.3% | 37.3% | 40.2% | 40.6% | 37.2% |
| Fair      | 14.9% | 8.6%  | 5.3%  | 13.4% | 5.7%  | 11.0% |
| Poor      | 6.4%  | 3.8%  | 6.7%  | 4.5%  | 4.7%  | 5.2%  |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=1311

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q19a-2. Responsiveness**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 47.6% | 30.1% | 37.5% | 36.5% | 45.6% | 38.8% | 26.7% | 39.1% | 47.3% |
| Good      | 35.0% | 45.2% | 29.2% | 45.9% | 29.1% | 41.3% | 54.7% | 31.9% | 34.8% |
| Fair      | 11.7% | 17.2% | 20.8% | 12.9% | 13.9% | 13.8% | 12.0% | 14.5% | 9.8%  |
| Poor      | 5.8%  | 7.5%  | 12.5% | 4.7%  | 11.4% | 6.3%  | 6.7%  | 14.5% | 8.0%  |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=1311

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q19a-2. Responsiveness**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 47.3% | 45.6% | 44.6% | 44.1% | 50.0% | 42.1% |
| Good      | 24.7% | 34.0% | 36.5% | 33.3% | 29.2% | 35.8% |
| Fair      | 19.4% | 12.6% | 13.5% | 16.2% | 11.3% | 14.1% |
| Poor      | 8.6%  | 7.8%  | 5.4%  | 6.3%  | 9.4%  | 8.0%  |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=1311

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q19a-3. Courtesy**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 55.3% | 38.9% | 38.6% | 52.4% | 41.6% | 50.0% | 40.0% | 43.9% | 55.4% |
| Good      | 30.1% | 40.0% | 34.3% | 27.4% | 36.4% | 30.3% | 44.0% | 40.9% | 33.0% |
| Fair      | 10.7% | 17.9% | 21.4% | 19.0% | 9.1%  | 18.4% | 12.0% | 10.6% | 7.1%  |
| Poor      | 3.9%  | 3.2%  | 5.7%  | 1.2%  | 13.0% | 1.3%  | 4.0%  | 4.5%  | 4.5%  |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas. (without "don't know")**

N=1311

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q19a-3. Courtesy**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 53.3% | 52.4% | 57.9% | 57.3% | 56.1% | 50.2% |
| Good      | 28.3% | 33.0% | 31.6% | 30.0% | 29.9% | 33.1% |
| Fair      | 16.3% | 12.6% | 6.6%  | 10.9% | 11.2% | 12.9% |
| Poor      | 2.2%  | 1.9%  | 3.9%  | 1.8%  | 2.8%  | 3.7%  |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1311

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q19a-4. Overall**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 49.5% | 36.2% | 32.4% | 31.0% | 50.0% | 33.3% | 27.3% | 41.4% | 48.2% |
| Good      | 35.9% | 43.6% | 39.4% | 42.9% | 28.4% | 47.4% | 53.2% | 30.0% | 35.7% |
| Fair      | 12.6% | 13.8% | 18.3% | 19.0% | 8.1%  | 15.4% | 14.3% | 20.0% | 10.7% |
| Poor      | 1.9%  | 6.4%  | 9.9%  | 7.1%  | 13.5% | 3.8%  | 5.2%  | 8.6%  | 5.4%  |

**Q19a. Please rate the performance of City Government employees who helped you the last time you contacted the City in the following areas.  
(without "don't know")**

N=1311

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q19a-4. Overall**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 46.7% | 51.0% | 49.3% | 41.1% | 48.6% | 42.4% |
| Good      | 29.3% | 32.4% | 34.7% | 41.1% | 34.6% | 37.6% |
| Fair      | 18.5% | 12.7% | 10.7% | 13.4% | 10.3% | 13.9% |
| Poor      | 5.4%  | 3.9%  | 5.3%  | 4.5%  | 6.5%  | 6.0%  |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q20-1. Availability of information about City Government programs & services**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.2%  | 19.5% | 16.2% | 18.2% | 27.9% | 24.2% | 18.0% | 21.8% | 7.7%  |
| Good      | 35.1% | 43.0% | 37.5% | 37.2% | 27.2% | 32.8% | 37.4% | 36.1% | 36.1% |
| Fair      | 35.1% | 28.1% | 30.9% | 27.7% | 25.7% | 32.0% | 30.9% | 25.6% | 38.1% |
| Poor      | 20.6% | 9.4%  | 15.4% | 16.8% | 19.1% | 10.9% | 13.7% | 16.5% | 18.1% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q20-1. Availability of information about City Government programs & services**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 14.0% | 21.9% | 14.6% | 12.7% | 12.6% | 16.9% |
| Good      | 32.0% | 33.1% | 41.5% | 32.7% | 45.3% | 36.2% |
| Fair      | 39.3% | 29.8% | 30.0% | 37.3% | 30.8% | 31.7% |
| Poor      | 14.7% | 15.2% | 13.8% | 17.3% | 11.3% | 15.2% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q20-2. Overall usefulness of City Government website**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.7%  | 17.6% | 12.9% | 14.4% | 28.1% | 19.0% | 14.2% | 22.3% | 7.4%  |
| Good      | 32.5% | 42.4% | 39.3% | 41.7% | 35.2% | 37.2% | 38.1% | 35.4% | 38.5% |
| Fair      | 42.9% | 30.4% | 35.0% | 31.8% | 23.4% | 31.4% | 33.6% | 30.0% | 38.5% |
| Poor      | 15.9% | 9.6%  | 12.9% | 12.1% | 13.3% | 12.4% | 14.2% | 12.3% | 15.5% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q20-2. Overall usefulness of City Government website**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 15.1% | 19.9% | 8.9%  | 8.7%  | 15.9% | 15.1% |
| Good      | 30.8% | 37.6% | 47.2% | 38.3% | 39.5% | 38.1% |
| Fair      | 39.0% | 29.8% | 35.0% | 38.3% | 32.5% | 33.8% |
| Poor      | 15.1% | 12.8% | 8.9%  | 14.8% | 12.1% | 13.1% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q20-3. Opportunity to engage/provide input into decisions made by City Government**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.6%  | 21.5% | 10.5% | 15.5% | 27.6% | 20.2% | 14.3% | 14.8% | 8.1%  |
| Good      | 20.3% | 32.2% | 28.6% | 32.6% | 26.0% | 33.6% | 25.6% | 30.4% | 20.8% |
| Fair      | 36.7% | 33.9% | 31.6% | 34.1% | 27.6% | 26.9% | 32.3% | 34.8% | 35.6% |
| Poor      | 34.4% | 12.4% | 29.3% | 17.8% | 18.7% | 19.3% | 27.8% | 20.0% | 35.6% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q20-3. Opportunity to engage/provide input into decisions made by City Government**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 9.4%  | 18.0% | 10.9% | 8.3%  | 13.5% | 14.1% |
| Good      | 23.7% | 24.5% | 24.2% | 22.2% | 27.7% | 26.5% |
| Fair      | 35.3% | 27.3% | 37.5% | 34.7% | 32.3% | 33.0% |
| Poor      | 31.7% | 30.2% | 27.3% | 34.7% | 26.5% | 26.5% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q20-4. Quality of City video programming including City television channel & web streaming**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 8.3%  | 19.6% | 12.7% | 23.4% | 28.3% | 27.3% | 17.8% | 18.8% | 10.7% |
| Good      | 38.9% | 50.5% | 32.7% | 30.6% | 32.1% | 37.4% | 34.6% | 33.3% | 26.2% |
| Fair      | 29.2% | 25.8% | 35.5% | 34.2% | 30.2% | 26.3% | 32.7% | 26.5% | 39.3% |
| Poor      | 23.6% | 4.1%  | 19.1% | 11.7% | 9.4%  | 9.1%  | 15.0% | 21.4% | 23.8% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q20-4. Quality of City video programming including City television channel & web streaming**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 19.3% | 34.1% | 17.6% | 16.3% | 18.8% | 19.8% |
| Good      | 28.9% | 31.8% | 38.2% | 32.5% | 43.5% | 35.0% |
| Fair      | 36.1% | 14.1% | 29.4% | 26.3% | 28.2% | 29.7% |
| Poor      | 15.7% | 20.0% | 14.7% | 25.0% | 9.4%  | 15.6% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |
|----------|---|---|---|---|---|---|---|---|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

**Q20-5. City Government use of social media**

|           |       |       |       |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Excellent | 10.1% | 16.8% | 9.9%  | 14.4% | 31.1% | 24.8% | 16.4% | 19.8% | 9.3%  |
| Good      | 31.5% | 45.8% | 34.2% | 40.7% | 27.4% | 38.6% | 36.2% | 30.2% | 24.7% |
| Fair      | 40.4% | 31.8% | 43.2% | 28.8% | 26.4% | 27.7% | 36.2% | 29.3% | 33.0% |
| Poor      | 18.0% | 5.6%  | 12.6% | 16.1% | 15.1% | 8.9%  | 11.2% | 20.7% | 33.0% |

**Q20. Communication. Please rate City Government performance in the following areas. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q20-5. City Government use of social media**

|           |       |       |       |       |       |       |
|-----------|-------|-------|-------|-------|-------|-------|
| Excellent | 12.6% | 20.8% | 11.5% | 12.6% | 13.0% | 16.1% |
| Good      | 27.2% | 33.7% | 34.5% | 27.4% | 40.9% | 34.0% |
| Fair      | 35.0% | 32.7% | 37.9% | 34.7% | 32.2% | 33.4% |
| Poor      | 25.2% | 12.9% | 16.1% | 25.3% | 13.9% | 16.6% |

**Q21. Which TWO of the communication services listed in Question 20 do you think should be City Government's top priorities? (top 2)**

N=2319

|                                                                                     | District |       |       |       |       |       |       |       |       |
|-------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------|
|                                                                                     | 1        | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     |
| <u>Q21. Top choice</u>                                                              |          |       |       |       |       |       |       |       |       |
| Availability of information about City Government programs & services               | 51.0%    | 60.9% | 70.3% | 57.2% | 58.4% | 59.1% | 60.8% | 59.6% | 59.9% |
| Overall usefulness of City Government website                                       | 45.0%    | 38.4% | 31.0% | 36.8% | 42.2% | 40.9% | 33.5% | 26.9% | 45.8% |
| Opportunity to engage/provide input into decisions made by City Government          | 59.6%    | 54.3% | 52.5% | 50.7% | 48.1% | 48.7% | 50.0% | 51.3% | 51.6% |
| Quality of City video programming including City television channel & web streaming | 11.3%    | 16.6% | 17.1% | 20.4% | 24.0% | 22.1% | 19.0% | 29.5% | 7.3%  |
| City Government use of social media                                                 | 17.2%    | 15.9% | 15.8% | 13.2% | 14.9% | 9.7%  | 16.5% | 14.7% | 17.2% |
| None chosen                                                                         | 7.3%     | 6.6%  | 6.3%  | 8.6%  | 5.2%  | 9.1%  | 9.5%  | 9.0%  | 7.8%  |

**Q21. Which TWO of the communication services listed in Question 20 do you think should be City Government's top priorities? (top 2)**

N=2319

|                                                                                     | District |       |       |       |       | Total |
|-------------------------------------------------------------------------------------|----------|-------|-------|-------|-------|-------|
|                                                                                     | 10       | 11    | 12    | 13    | 14    |       |
| <u>Q21. Top choice</u>                                                              |          |       |       |       |       |       |
| Availability of information about City Government programs & services               | 60.5%    | 56.1% | 57.6% | 52.4% | 57.7% | 58.6% |
| Overall usefulness of City Government website                                       | 43.5%    | 42.8% | 40.5% | 42.3% | 46.7% | 40.0% |
| Opportunity to engage/provide input into decisions made by City Government          | 50.3%    | 51.9% | 51.3% | 55.0% | 53.3% | 52.0% |
| Quality of City video programming including City television channel & web streaming | 12.4%    | 16.0% | 10.8% | 11.6% | 10.4% | 16.0% |
| City Government use of social media                                                 | 15.8%    | 12.8% | 17.1% | 16.9% | 20.9% | 15.7% |
| None chosen                                                                         | 8.5%     | 9.6%  | 10.1% | 9.5%  | 3.8%  | 7.9%  |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q22-1. I receive good value for the property taxes & fees I pay for City Government services**

|                   |       |       |       |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 5.8%  | 18.0% | 9.2%  | 18.0% | 29.1% | 22.4% | 14.5% | 21.3% | 7.4%  |
| Agree             | 24.6% | 31.6% | 29.8% | 25.9% | 20.9% | 30.6% | 23.2% | 22.8% | 21.7% |
| Neutral           | 34.1% | 29.3% | 36.2% | 28.1% | 26.1% | 17.9% | 31.2% | 30.1% | 32.6% |
| Disagree          | 21.7% | 7.5%  | 13.5% | 19.4% | 17.2% | 18.7% | 17.4% | 14.7% | 22.3% |
| Strongly disagree | 13.8% | 13.5% | 11.3% | 8.6%  | 6.7%  | 10.4% | 13.8% | 11.0% | 16.0% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q22-1. I receive good value for the property taxes & fees I pay for City Government services**

|                   |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 9.5%  | 19.1% | 15.2% | 9.9%  | 13.5% | 14.9% |
| Agree             | 32.9% | 26.0% | 27.6% | 23.2% | 32.4% | 26.6% |
| Neutral           | 28.5% | 22.0% | 27.6% | 27.6% | 25.3% | 28.3% |
| Disagree          | 17.7% | 16.2% | 17.9% | 22.1% | 13.5% | 17.3% |
| Strongly disagree | 11.4% | 16.8% | 11.7% | 17.1% | 15.3% | 12.9% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q22-2. I am pleased with the overall direction that City Government is taking**

|                   |       |       |       |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 4.9%  | 14.2% | 8.9%  | 12.7% | 21.4% | 14.5% | 11.6% | 19.9% | 5.1%  |
| Agree             | 19.7% | 31.9% | 19.9% | 29.6% | 30.5% | 29.7% | 26.7% | 18.4% | 18.1% |
| Neutral           | 31.0% | 29.1% | 40.4% | 31.0% | 26.7% | 29.0% | 31.5% | 32.6% | 31.1% |
| Disagree          | 29.6% | 16.3% | 24.7% | 17.6% | 11.5% | 15.2% | 21.2% | 24.1% | 27.7% |
| Strongly disagree | 14.8% | 8.5%  | 6.2%  | 9.2%  | 9.9%  | 11.6% | 8.9%  | 5.0%  | 18.1% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q22-2. I am pleased with the overall direction that City Government is taking**

|                   |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 7.3%  | 13.2% | 7.3%  | 6.8%  | 11.5% | 11.1% |
| Agree             | 18.2% | 26.4% | 22.7% | 17.5% | 24.7% | 23.6% |
| Neutral           | 40.0% | 24.1% | 30.0% | 31.1% | 30.5% | 31.3% |
| Disagree          | 26.7% | 21.8% | 27.3% | 27.7% | 20.1% | 22.5% |
| Strongly disagree | 7.9%  | 14.4% | 12.7% | 16.9% | 13.2% | 11.5% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q22-3. City of Dallas Government welcomes resident involvement**

|                   |       |       |       |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 10.6% | 17.9% | 12.2% | 15.0% | 19.5% | 23.5% | 11.7% | 22.4% | 7.4%  |
| Agree             | 20.5% | 34.3% | 18.7% | 30.1% | 24.1% | 28.8% | 33.8% | 23.9% | 22.7% |
| Neutral           | 30.3% | 32.1% | 38.1% | 34.6% | 37.6% | 28.8% | 35.2% | 30.6% | 33.7% |
| Disagree          | 24.2% | 10.4% | 21.6% | 12.8% | 14.3% | 12.9% | 13.8% | 16.4% | 22.7% |
| Strongly disagree | 14.4% | 5.2%  | 9.4%  | 7.5%  | 4.5%  | 6.1%  | 5.5%  | 6.7%  | 13.5% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q22-3. City of Dallas Government welcomes resident involvement**

|                   |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 7.2%  | 17.6% | 11.7% | 9.4%  | 13.8% | 14.1% |
| Agree             | 25.7% | 28.9% | 27.3% | 17.6% | 30.6% | 26.2% |
| Neutral           | 36.2% | 24.5% | 34.4% | 40.9% | 30.0% | 33.3% |
| Disagree          | 23.7% | 15.1% | 18.8% | 23.3% | 14.4% | 17.6% |
| Strongly disagree | 7.2%  | 13.8% | 7.8%  | 8.8%  | 11.3% | 8.8%  |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q22-4. City of Dallas Government listens to a diverse range of people**

|                   |       |       |       |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 6.1%  | 20.8% | 6.8%  | 10.4% | 20.8% | 15.9% | 11.9% | 17.7% | 7.7%  |
| Agree             | 24.4% | 33.8% | 28.0% | 31.3% | 27.2% | 32.6% | 28.9% | 22.7% | 23.7% |
| Neutral           | 27.5% | 26.2% | 25.8% | 26.9% | 31.2% | 28.0% | 34.1% | 27.0% | 26.3% |
| Disagree          | 22.9% | 12.3% | 25.0% | 17.9% | 10.4% | 16.7% | 16.3% | 24.1% | 26.3% |
| Strongly disagree | 19.1% | 6.9%  | 14.4% | 13.4% | 10.4% | 6.8%  | 8.9%  | 8.5%  | 16.0% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q22-4. City of Dallas Government listens to a diverse range of people**

|                   |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 6.2%  | 16.8% | 13.4% | 9.9%  | 14.8% | 12.7% |
| Agree             | 26.0% | 31.0% | 29.1% | 25.7% | 29.7% | 28.1% |
| Neutral           | 37.0% | 19.4% | 27.6% | 33.6% | 31.6% | 28.7% |
| Disagree          | 21.9% | 18.7% | 22.0% | 19.7% | 12.3% | 19.1% |
| Strongly disagree | 8.9%  | 14.2% | 7.9%  | 11.2% | 11.6% | 11.4% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q22-5. Employees at City of Dallas Government are ethical in the way they conduct City business**

|                   |       |       |       |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 7.7%  | 16.9% | 11.5% | 15.0% | 17.8% | 17.2% | 16.0% | 20.5% | 9.0%  |
| Agree             | 30.0% | 35.4% | 31.5% | 32.3% | 28.0% | 31.1% | 29.8% | 21.2% | 24.8% |
| Neutral           | 33.1% | 33.1% | 36.9% | 34.6% | 33.1% | 32.0% | 38.2% | 34.8% | 37.2% |
| Disagree          | 18.5% | 10.8% | 14.6% | 9.4%  | 11.9% | 13.9% | 9.9%  | 18.9% | 16.6% |
| Strongly disagree | 10.8% | 3.8%  | 5.4%  | 8.7%  | 9.3%  | 5.7%  | 6.1%  | 4.5%  | 12.4% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q22-5. Employees at City of Dallas Government are ethical in the way they conduct City business**

|                   |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 8.5%  | 20.3% | 11.3% | 13.5% | 14.2% | 14.2% |
| Agree             | 35.7% | 32.4% | 29.0% | 21.6% | 39.2% | 30.1% |
| Neutral           | 37.2% | 25.0% | 34.7% | 41.9% | 27.7% | 34.2% |
| Disagree          | 12.4% | 12.8% | 16.9% | 12.8% | 10.1% | 13.5% |
| Strongly disagree | 6.2%  | 9.5%  | 8.1%  | 10.1% | 8.8%  | 7.9%  |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |   |   |   |   |   |   |   |   |  |
|----------|---|---|---|---|---|---|---|---|--|
| 1        | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |  |

**Q22-6. Government leaders at City of Dallas are ethical in the way they conduct business**

|                   |       |       |       |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 3.8%  | 14.6% | 9.3%  | 10.0% | 19.8% | 19.3% | 14.7% | 20.4% | 3.9%  |
| Agree             | 21.5% | 29.2% | 24.0% | 27.7% | 28.1% | 23.5% | 24.0% | 22.6% | 14.9% |
| Neutral           | 30.8% | 35.4% | 36.4% | 40.8% | 26.4% | 35.3% | 36.4% | 29.9% | 39.6% |
| Disagree          | 25.4% | 11.5% | 18.6% | 13.1% | 12.4% | 17.6% | 18.6% | 19.7% | 25.3% |
| Strongly disagree | 18.5% | 9.2%  | 11.6% | 8.5%  | 13.2% | 4.2%  | 6.2%  | 7.3%  | 16.2% |

**Q22. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements. (without "don't know")**

N=2319

| District |    |    |    |    | Total |
|----------|----|----|----|----|-------|
| 10       | 11 | 12 | 13 | 14 |       |

**Q22-6. Government leaders at City of Dallas are ethical in the way they conduct business**

|                   |       |       |       |       |       |       |
|-------------------|-------|-------|-------|-------|-------|-------|
| Strongly agree    | 6.0%  | 17.8% | 8.8%  | 9.3%  | 10.9% | 11.9% |
| Agree             | 28.4% | 24.2% | 24.8% | 19.9% | 30.1% | 24.4% |
| Neutral           | 38.1% | 24.8% | 33.6% | 34.4% | 28.8% | 33.5% |
| Disagree          | 14.9% | 17.2% | 20.0% | 23.8% | 14.7% | 18.2% |
| Strongly disagree | 12.7% | 15.9% | 12.8% | 12.6% | 15.4% | 11.9% |