



FY 2007 – 2008

Monthly Service Request

Performance Reports

by

City Service Area

And Citywide Summary

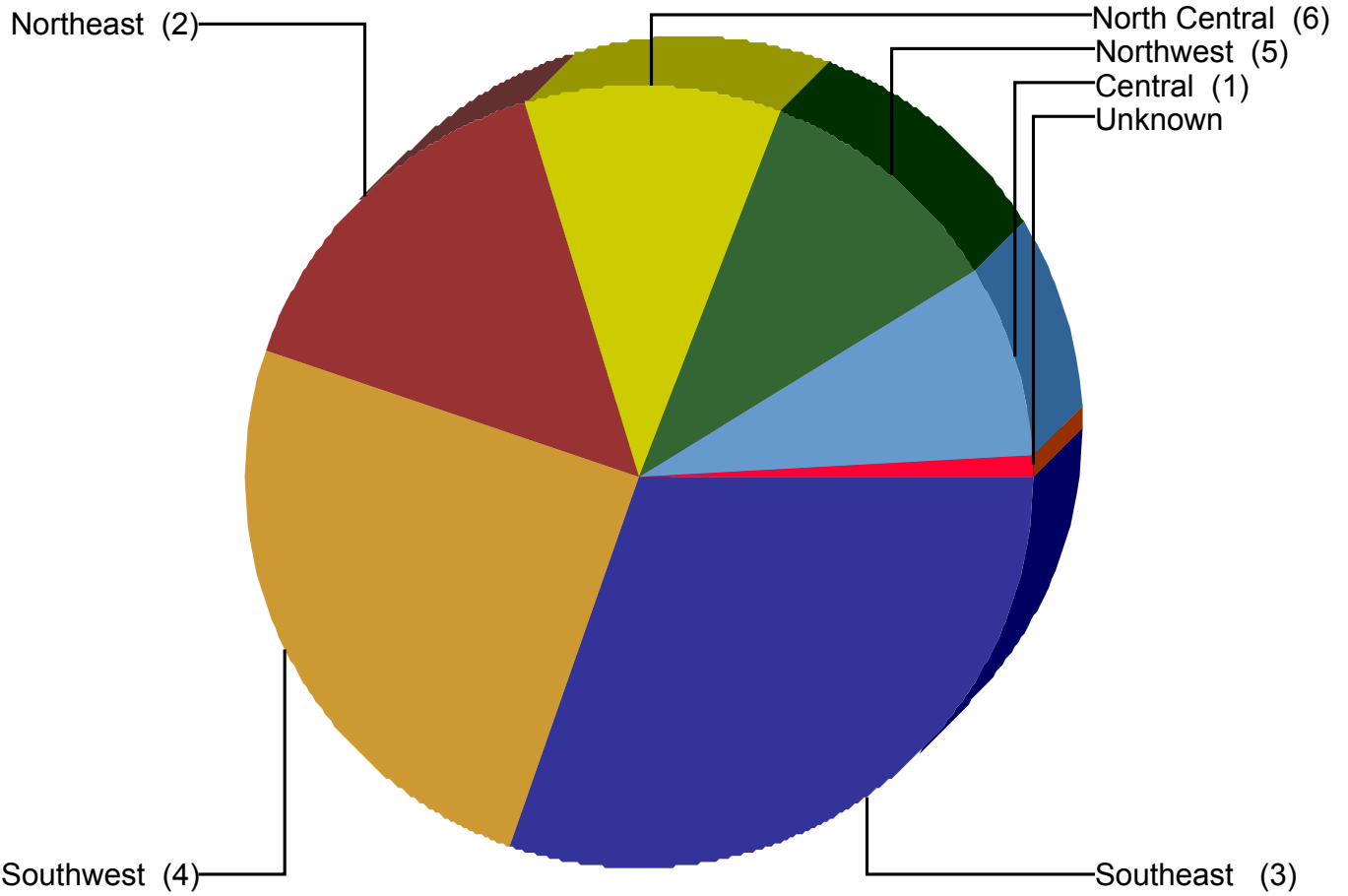
DECEMBER 2007

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City of Dallas Service Area Report
For December 2007



| Service Area | SRs Created | % of CityWide Total | % of All SRs On Time |
|-------------------|---------------|---------------------|----------------------|
| Central (1) | 2,108 | 7.9% | 98.6% |
| North Central (6) | 2,854 | 10.7% | 98.5% |
| Northeast (2) | 3,959 | 14.9% | 98.4% |
| Northwest (5) | 2,711 | 10.2% | 98.8% |
| Southeast (3) | 8,044 | 30.3% | 99.1% |
| Southwest (4) | 6,656 | 25.0% | 98.8% |
| Unknown | 254 | 1.0% | 89.8% |
| Total | 26,586 | 100.0% | 98.7% |

NOTE: Values represent status as of the run date and time.

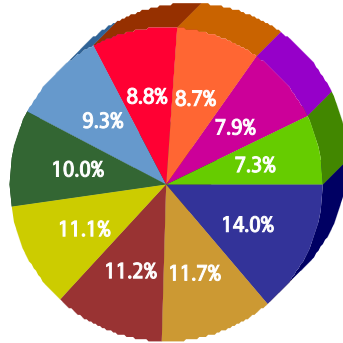


For Citywide

December 2007

Top 10 Services

| SR Type | Service Request Count |
|---|-----------------------|
| Animal - Loose Aggressive - DCC | 1,616 |
| Litter - DCC | 1,349 |
| Dead Animal Pick Up - SAN | 1,289 |
| Recycling ROLL CART Registration - SAN | 1,281 |
| Roll Cart - SAN | 1,154 |
| Parking - Unapproved Surface - Eve/Weekends - DCC | 1,079 |
| Garbage - Missed - SAN | 1,021 |
| High Weeds - DCC | 1,003 |
| Animal - Confined - DCC | 913 |
| Fire Inspection - DFD | 847 |



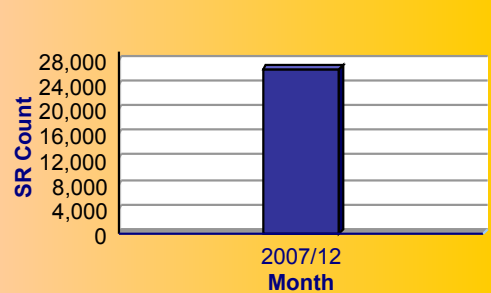
Service

- Animal - Loose Aggressive - DCC
- Litter - DCC
- Dead Animal Pick Up - SAN
- Recycling ROLL CART Registration - SAN
- Roll Cart - SAN
- Parking - Unapproved Surface - Eve/Weekends - DCC
- Garbage - Missed - SAN
- High Weeds - DCC
- Animal - Confined - DCC
- Fire Inspection - DFD

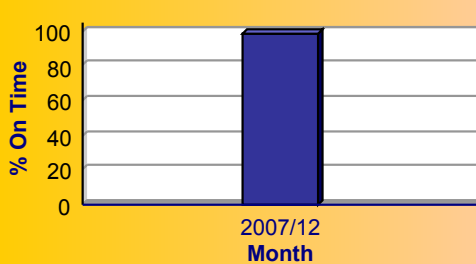
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 26,586 | 22,483 | 22,258 | 99.0% | 4,103 | 3,978 | 97.0% | 98.7% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





City of Dallas Service Level Performance Report by CSA

For Citywide

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|--|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Animal - Loose Aggressive - DCC | 1,616 | 0 | 0 | N/A | 3 | 0.1 | 1,616 | 100.0% | 1,615 | 99.9% | 1,615 | 99.9% |
| 2 | Litter - DCC | 1,349 | 458 | 457 | 99.8% | 38 | 7.3 | 891 | 66.0% | 891 | 100.0% | 1,348 | 99.9% |
| 3 | Dead Animal Pick Up - SAN | 1,289 | 0 | 0 | N/A | 1 | 0.3 | 1,289 | 100.0% | 1,285 | 99.7% | 1,285 | 99.7% |
| 4 | Recycling ROLL CART Registration - SAN | 1,281 | 550 | 550 | 100.0% | 365 | 11.0 | 731 | 57.1% | 731 | 100.0% | 1,281 | 100.0% |
| 5 | Roll Cart - SAN | 1,154 | 2 | 1 | 50.0% | 10 | 2.5 | 1,152 | 99.8% | 1,141 | 99.0% | 1,142 | 99.0% |
| 6 | Parking - Unapproved Surface - Eve/Weekends - DCC | 1,079 | 0 | 0 | N/A | 10 | 0.4 | 1,079 | 100.0% | 1,077 | 99.8% | 1,077 | 99.8% |
| 7 | Garbage - Missed - SAN | 1,021 | 0 | 0 | N/A | 12 | 2.2 | 1,021 | 100.0% | 1,021 | 100.0% | 1,021 | 100.0% |
| 8 | High Weeds - DCC | 1,003 | 218 | 218 | 100.0% | 38 | 5.9 | 785 | 78.3% | 785 | 100.0% | 1,003 | 100.0% |
| 9 | Animal - Confined - DCC | 913 | 0 | 0 | N/A | 3 | 0.1 | 913 | 100.0% | 913 | 100.0% | 913 | 100.0% |
| 10 | Fire Inspection - DFD | 847 | 484 | 484 | 100.0% | 60 | 8.7 | 363 | 42.9% | 363 | 100.0% | 847 | 100.0% |
| 11 | Substandard Structure - DCC | 803 | 530 | 530 | 100.0% | 365 | 6.8 | 273 | 34.0% | 273 | 100.0% | 803 | 100.0% |
| 12 | 24 Hour Parking/Parking Violations - DPD | 680 | 9 | 3 | 33.3% | 10 | 3.9 | 671 | 98.7% | 656 | 97.8% | 659 | 96.9% |
| 13 | Recyclable Collection Missed (Residential) - SAN | 640 | 0 | 0 | N/A | 3 | 1.1 | 640 | 100.0% | 640 | 100.0% | 640 | 100.0% |
| 14 | Animal - Loose - DCC | 632 | 23 | 23 | 100.0% | 40 | 6.3 | 609 | 96.4% | 609 | 100.0% | 632 | 100.0% |
| 15 | Smoke Detector Request - DFD | 515 | 21 | 20 | 95.2% | 30 | 2.5 | 494 | 95.9% | 493 | 99.8% | 513 | 99.6% |
| 16 | Animal - Sick/Injured - DCC | 489 | 0 | 0 | N/A | 3 | 0.1 | 489 | 100.0% | 489 | 100.0% | 489 | 100.0% |
| 17 | Street Spillage/Debris in Right of Way-Hazardous-STS | 456 | 0 | 0 | N/A | 1 | 0.0 | 456 | 100.0% | 453 | 99.3% | 453 | 99.3% |
| 18 | Signs - Public Right of Way Eve/Weekends - DCC | 453 | 2 | 0 | 0.0% | 7 | 0.3 | 451 | 99.6% | 446 | 98.9% | 446 | 98.5% |
| 19 | Obstruction Alley/Sidewalk/Street - DCC | 452 | 193 | 193 | 100.0% | 60 | 9.8 | 259 | 57.3% | 259 | 100.0% | 452 | 100.0% |
| 20 | Bulky Trash Violations - DCC | 395 | 10 | 9 | 90.0% | 14 | 4.1 | 385 | 97.5% | 375 | 97.4% | 384 | 97.2% |

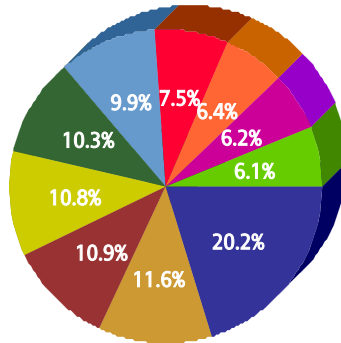


for Central (1)

December 2007

Top 10 Services

| SR Type | Service Request Count |
|--|-----------------------|
| Fire Inspection - DFD | 183 |
| Roll Cart - SAN | 105 |
| Garbage - Missed - SAN | 99 |
| Recyclable Collection Missed (Residential) - SAN | 98 |
| Recycling ROLL CART Registration - SAN | 93 |
| Animal - Loose Aggressive - DCC | 90 |
| Dead Animal Pick Up - SAN | 68 |
| Street Spillage/Debris in Right of Way-Hazardous-STS | 58 |
| Animal - Loose - DCC | 56 |
| Traffic Signal - Flashing - PWT | 55 |



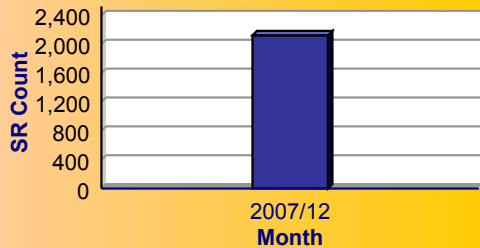
Service

- Fire Inspection - DFD
- Roll Cart - SAN
- Garbage - Missed - SAN
- Recyclable Collection Missed (Residential) - SAN
- Recycling ROLL CART Registration - SAN
- Animal - Loose Aggressive - DCC
- Dead Animal Pick Up - SAN
- Street Spillage/Debris in Right of Way-Hazardous-STS
- Animal - Loose - DCC
- Traffic Signal - Flashing - PWT

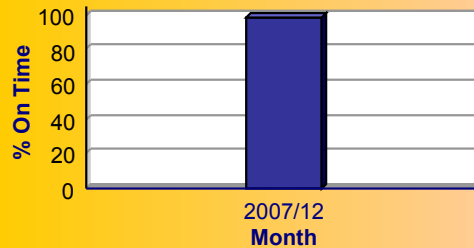
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 2,108 | 1,803 | 1,782 | 98.8% | 305 | 296 | 97.0% | 98.6% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





City of Dallas Service Level Performance Report by CSA

for Central (1)

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|--|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Fire Inspection - DFD | 183 | 108 | 108 | 100.0% | 60 | 9.4 | 75 | 41.0% | 75 | 100.0% | 183 | 100.0% |
| 2 | Roll Cart - SAN | 105 | 0 | 0 | N/A | 10 | 2.5 | 105 | 100.0% | 104 | 99.0% | 104 | 99.0% |
| 3 | Garbage - Missed - SAN | 99 | 0 | 0 | N/A | 12 | 1.2 | 99 | 100.0% | 99 | 100.0% | 99 | 100.0% |
| 4 | Recyclable Collection Missed (Residential) - SAN | 98 | 0 | 0 | N/A | 3 | 1.1 | 98 | 100.0% | 98 | 100.0% | 98 | 100.0% |
| 5 | Recycling ROLL CART Registration - SAN | 93 | 39 | 39 | 100.0% | 365 | 10.9 | 54 | 58.1% | 54 | 100.0% | 93 | 100.0% |
| 6 | Animal - Loose Aggressive - DCC | 90 | 0 | 0 | N/A | 3 | 0.2 | 90 | 100.0% | 90 | 100.0% | 90 | 100.0% |
| 7 | Dead Animal Pick Up - SAN | 68 | 0 | 0 | N/A | 1 | 0.4 | 68 | 100.0% | 68 | 100.0% | 68 | 100.0% |
| 8 | Street Spillage/Debris in Right of Way-Hazardous-ST5 | 58 | 0 | 0 | N/A | 1 | 0.0 | 58 | 100.0% | 58 | 100.0% | 58 | 100.0% |
| 9 | Animal - Loose - DCC | 56 | 1 | 1 | 100.0% | 40 | 6.5 | 55 | 98.2% | 55 | 100.0% | 56 | 100.0% |
| 10 | Traffic Signal - Flashing - PWT | 55 | 0 | 0 | N/A | 4 | 1.5 | 55 | 100.0% | 55 | 100.0% | 55 | 100.0% |
| 11 | 24 Hour Parking/Parking Violations - DPD | 52 | 0 | 0 | N/A | 10 | 3.5 | 52 | 100.0% | 52 | 100.0% | 52 | 100.0% |
| 12 | Substandard Structure - DCC | 49 | 20 | 20 | 100.0% | 365 | 5.9 | 29 | 59.2% | 29 | 100.0% | 49 | 100.0% |
| 13 | Substandard Structure Apts - DCC | 48 | 14 | 14 | 100.0% | 365 | 22.0 | 34 | 70.8% | 34 | 100.0% | 48 | 100.0% |
| 14 | Litter - DCC | 43 | 10 | 10 | 100.0% | 38 | 7.8 | 33 | 76.7% | 33 | 100.0% | 43 | 100.0% |
| 15 | Animal - Confined - DCC | 41 | 0 | 0 | N/A | 3 | 0.1 | 41 | 100.0% | 41 | 100.0% | 41 | 100.0% |
| 16 | Street Repair - Routine-ST5 | 36 | 22 | 22 | 100.0% | 90 | 5.2 | 14 | 38.9% | 14 | 100.0% | 36 | 100.0% |
| 17 | Traffic Signal - Timing - PWT | 34 | 0 | 0 | N/A | 4 | 1.2 | 34 | 100.0% | 34 | 100.0% | 34 | 100.0% |
| 18 | Animal - Sick/Injured - DCC | 32 | 0 | 0 | N/A | 3 | 0.1 | 32 | 100.0% | 32 | 100.0% | 32 | 100.0% |
| 19 | Parking - Unapproved Surface - Eve/Weekends - DCC | 28 | 0 | 0 | N/A | 10 | 0.1 | 28 | 100.0% | 28 | 100.0% | 28 | 100.0% |
| 20 | Pothole - Hazardous-ST5 | 28 | 0 | 0 | N/A | 1 | 0.0 | 28 | 100.0% | 28 | 100.0% | 28 | 100.0% |

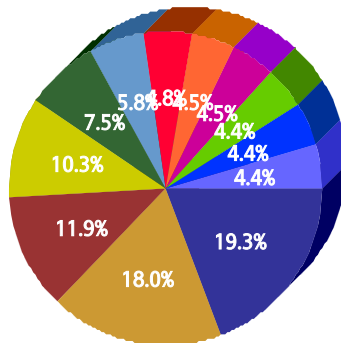


for North Central (6)

December 2007

Top 10 Services

| SR Type | Service Request Count |
|--|-----------------------|
| Recycling ROLL CART Registration - SAN | 297 |
| Garbage - Missed - SAN | 278 |
| Roll Cart - SAN | 184 |
| Recyclable Collection Missed (Residential) - SAN | 159 |
| Dead Animal Pick Up - SAN | 116 |
| Animal - Confined - DCC | 90 |
| Signs - Public Right of Way Eve/Weekends - DCC | 74 |
| Illegal Outside Storage Apts - DCC | 70 |
| Street Spillage/Debris in Right of Way-Hazardous-STs | 70 |
| 24 Hour Parking/Parking Violations - DPD | 68 |
| Fire Inspection - DFD | 68 |
| Recycling - Roll Cart - SAN | 68 |



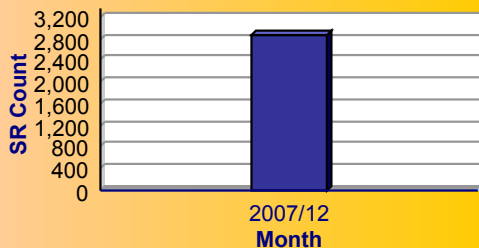
Service

- Recycling ROLL CART Registration - SAN
- Garbage - Missed - SAN
- Roll Cart - SAN
- Recyclable Collection Missed (Residential) - SAN
- Dead Animal Pick Up - SAN
- Animal - Confined - DCC
- Signs - Public Right of Way Eve/Weekends - DCC
- Illegal Outside Storage Apts - DCC
- Street Spillage/Debris in Right of Way-Hazardous-STs
- 24 Hour Parking/Parking Violations - DPD
- Fire Inspection - DFD
- Recycling - Roll Cart - SAN

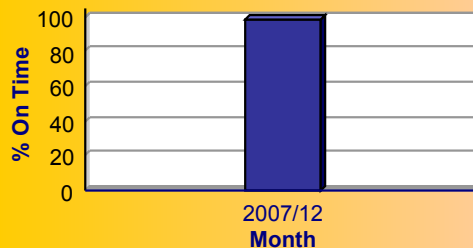
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 2,854 | 2,525 | 2,496 | 98.9% | 329 | 316 | 96.0% | 98.5% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





City of Dallas Service Level Performance Report by CSA

for North Central (6)

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|--|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Recycling ROLL CART Registration - SAN | 297 | 116 | 116 | 100.0% | 365 | 11.0 | 181 | 60.9% | 181 | 100.0% | 297 | 100.0% |
| 2 | Garbage - Missed - SAN | 278 | 0 | 0 | N/A | 12 | 2.4 | 278 | 100.0% | 278 | 100.0% | 278 | 100.0% |
| 3 | Roll Cart - SAN | 184 | 1 | 0 | 0.0% | 10 | 2.7 | 183 | 99.5% | 180 | 98.4% | 180 | 97.8% |
| 4 | Recyclable Collection Missed (Residential) - SAN | 159 | 0 | 0 | N/A | 3 | 1.2 | 159 | 100.0% | 159 | 100.0% | 159 | 100.0% |
| 5 | Dead Animal Pick Up - SAN | 116 | 0 | 0 | N/A | 1 | 0.3 | 116 | 100.0% | 115 | 99.1% | 115 | 99.1% |
| 6 | Animal - Confined - DCC | 90 | 0 | 0 | N/A | 3 | 0.1 | 90 | 100.0% | 90 | 100.0% | 90 | 100.0% |
| 7 | Signs - Public Right of Way Eve/Weekends - DCC | 74 | 0 | 0 | N/A | 7 | 0.0 | 74 | 100.0% | 74 | 100.0% | 74 | 100.0% |
| 8 | Illegal Outside Storage Apts - DCC | 70 | 34 | 34 | 100.0% | 38 | 8.6 | 36 | 51.4% | 36 | 100.0% | 70 | 100.0% |
| 9 | Street Spillage/Debris in Right of Way-Hazardous-STS | 70 | 0 | 0 | N/A | 1 | 0.0 | 70 | 100.0% | 70 | 100.0% | 70 | 100.0% |
| 10 | Fire Inspection - DFD | 68 | 35 | 35 | 100.0% | 60 | 11.2 | 33 | 48.5% | 33 | 100.0% | 68 | 100.0% |
| 11 | 24 Hour Parking/Parking Violations - DPD | 68 | 4 | 1 | 25.0% | 10 | 3.6 | 64 | 94.1% | 61 | 95.3% | 62 | 91.2% |
| 12 | Recycling - Roll Cart - SAN | 68 | 1 | 0 | 0.0% | 10 | 5.9 | 67 | 98.5% | 60 | 89.6% | 60 | 88.2% |
| 13 | Animal - Loose Aggressive - DCC | 50 | 0 | 0 | N/A | 3 | 0.1 | 50 | 100.0% | 50 | 100.0% | 50 | 100.0% |
| 14 | Traffic Signal - Flashing - PWT | 50 | 0 | 0 | N/A | 4 | 1.5 | 50 | 100.0% | 50 | 100.0% | 50 | 100.0% |
| 15 | Litter - DCC | 47 | 9 | 9 | 100.0% | 38 | 12.0 | 38 | 80.9% | 38 | 100.0% | 47 | 100.0% |
| 16 | Traffic Signal - Timing - PWT | 43 | 0 | 0 | N/A | 4 | 1.6 | 43 | 100.0% | 43 | 100.0% | 43 | 100.0% |
| 17 | High Weeds - DCC | 40 | 4 | 4 | 100.0% | 38 | 11.8 | 36 | 90.0% | 36 | 100.0% | 40 | 100.0% |
| 18 | Obstruction Alley/Sidewalk/Street - DCC | 39 | 10 | 10 | 100.0% | 60 | 10.6 | 29 | 74.4% | 29 | 100.0% | 39 | 100.0% |
| 19 | Bulky Trash Violations - DCC | 37 | 0 | 0 | N/A | 14 | 2.9 | 37 | 100.0% | 36 | 97.3% | 36 | 97.3% |
| 20 | Animal - Loose - DCC | 37 | 0 | 0 | N/A | 40 | 6.0 | 37 | 100.0% | 37 | 100.0% | 37 | 100.0% |
| 21 | Street Repair - Routine-STS | 37 | 7 | 7 | 100.0% | 90 | 5.1 | 30 | 81.1% | 30 | 100.0% | 37 | 100.0% |

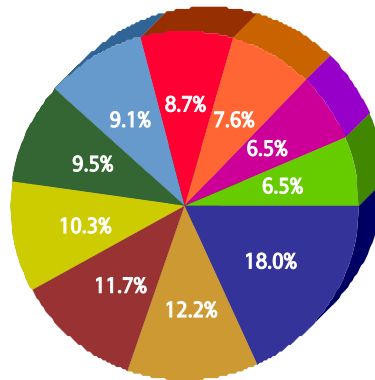


for Northeast (2)

December 2007

Top 10 Services

| SR Type | Service Request Count |
|--|-----------------------|
| Recycling ROLL CART Registration - SAN | 295 |
| Roll Cart - SAN | 200 |
| Dead Animal Pick Up - SAN | 192 |
| Fire Inspection - DFD | 169 |
| Litter - DCC | 156 |
| Animal - Confined - DCC | 150 |
| Animal - Loose Aggressive - DCC | 143 |
| Recyclable Collection Missed (Residential) - SAN | 125 |
| Bulky Trash Violations - DCC | 106 |
| Garbage - Missed - SAN | 106 |



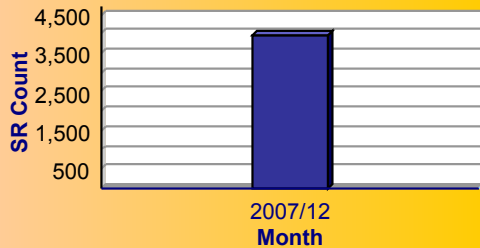
Service

- Recycling ROLL CART Registration - SAN
- Roll Cart - SAN
- Dead Animal Pick Up - SAN
- Fire Inspection - DFD
- Litter - DCC
- Animal - Confined - DCC
- Animal - Loose Aggressive - DCC
- Recyclable Collection Missed (Residential) - SAN
- Bulky Trash Violations - DCC
- Garbage - Missed - SAN

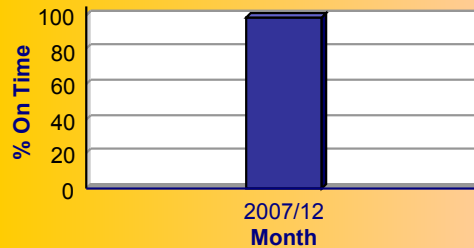
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 3,959 | 3,382 | 3,341 | 98.8% | 577 | 556 | 96.4% | 98.4% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





City of Dallas Service Level Performance Report by CSA

for Northeast (2)

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|--|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Recycling ROLL CART Registration - SAN | 295 | 116 | 116 | 100.0% | 365 | 10.3 | 179 | 60.7% | 179 | 100.0% | 295 | 100.0% |
| 2 | Roll Cart - SAN | 200 | 0 | 0 | N/A | 10 | 2.6 | 200 | 100.0% | 197 | 98.5% | 197 | 98.5% |
| 3 | Dead Animal Pick Up - SAN | 192 | 0 | 0 | N/A | 1 | 0.3 | 192 | 100.0% | 192 | 100.0% | 192 | 100.0% |
| 4 | Fire Inspection - DFD | 169 | 109 | 109 | 100.0% | 60 | 10.8 | 60 | 35.5% | 60 | 100.0% | 169 | 100.0% |
| 5 | Litter - DCC | 156 | 41 | 40 | 97.6% | 38 | 10.0 | 115 | 73.7% | 115 | 100.0% | 155 | 99.4% |
| 6 | Animal - Confined - DCC | 150 | 0 | 0 | N/A | 3 | 0.1 | 150 | 100.0% | 150 | 100.0% | 150 | 100.0% |
| 7 | Animal - Loose Aggressive - DCC | 143 | 0 | 0 | N/A | 3 | 0.1 | 143 | 100.0% | 143 | 100.0% | 143 | 100.0% |
| 8 | Recyclable Collection Missed (Residential) - SAN | 125 | 0 | 0 | N/A | 3 | 1.1 | 125 | 100.0% | 125 | 100.0% | 125 | 100.0% |
| 9 | Bulky Trash Violations - DCC | 106 | 2 | 2 | 100.0% | 14 | 3.9 | 104 | 98.1% | 104 | 100.0% | 106 | 100.0% |
| 10 | Garbage - Missed - SAN | 106 | 0 | 0 | N/A | 12 | 1.9 | 106 | 100.0% | 106 | 100.0% | 106 | 100.0% |
| 11 | 24 Hour Parking/Parking Violations - DPD | 97 | 0 | 0 | N/A | 10 | 2.6 | 97 | 100.0% | 96 | 99.0% | 96 | 99.0% |
| 12 | Substandard Structure Apts - DCC | 89 | 36 | 36 | 100.0% | 365 | 6.9 | 53 | 59.6% | 53 | 100.0% | 89 | 100.0% |
| 13 | Animal - Sick/Injured - DCC | 72 | 0 | 0 | N/A | 3 | 0.1 | 72 | 100.0% | 72 | 100.0% | 72 | 100.0% |
| 14 | Animal - Loose - DCC | 69 | 3 | 3 | 100.0% | 40 | 6.6 | 66 | 95.7% | 66 | 100.0% | 69 | 100.0% |
| 15 | Street Spillage/Debris in Right of Way-Hazardous-ST5 | 66 | 0 | 0 | N/A | 1 | 0.0 | 66 | 100.0% | 65 | 98.5% | 65 | 98.5% |
| 16 | Street Repair - Routine-ST5 | 61 | 15 | 15 | 100.0% | 90 | 5.7 | 46 | 75.4% | 46 | 100.0% | 61 | 100.0% |
| 17 | Obstruction Alley/Sidewalk/Street - DCC | 55 | 20 | 20 | 100.0% | 60 | 7.2 | 35 | 63.6% | 35 | 100.0% | 55 | 100.0% |
| 18 | Recycling - Roll Cart - SAN | 54 | 2 | 0 | 0.0% | 10 | 5.4 | 52 | 96.3% | 47 | 90.4% | 47 | 87.0% |
| 19 | Traffic Signal - Timing - PWT | 52 | 0 | 0 | N/A | 4 | 1.5 | 52 | 100.0% | 52 | 100.0% | 52 | 100.0% |
| 20 | Illegal Outside Storage - DCC | 50 | 17 | 17 | 100.0% | 38 | 5.8 | 33 | 66.0% | 33 | 100.0% | 50 | 100.0% |
| 21 | Parking - Unapproved Surface - Eve/Weekends - DCC | 50 | 0 | 0 | N/A | 10 | 0.6 | 50 | 100.0% | 50 | 100.0% | 50 | 100.0% |

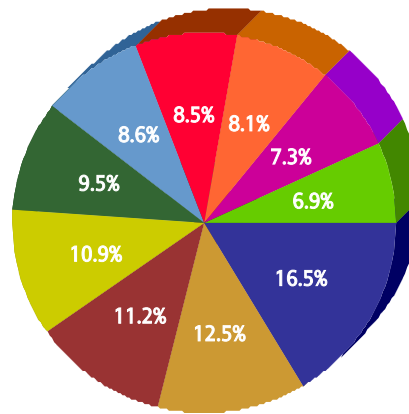


for Northwest (5)

December 2007

Top 10 Services

| SR Type | Service Request Count |
|--|-----------------------|
| Animal - Loose Aggressive - DCC | 196 |
| Dead Animal Pick Up - SAN | 149 |
| Fire Inspection - DFD | 133 |
| Litter - DCC | 130 |
| Garbage - Missed - SAN | 113 |
| Animal - Confined - DCC | 102 |
| Roll Cart - SAN | 101 |
| Recycling ROLL CART Registration - SAN | 96 |
| High Weeds - DCC | 87 |
| Dead Animal - Clinic Pick Up - SAN | 82 |



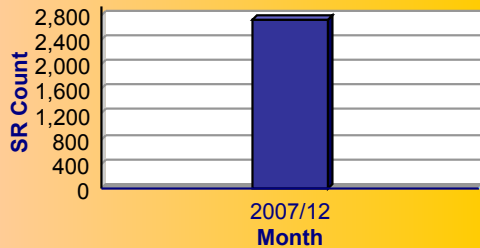
Service

- Animal - Loose Aggressive - DCC
- Dead Animal Pick Up - SAN
- Fire Inspection - DFD
- Litter - DCC
- Garbage - Missed - SAN
- Animal - Confined - DCC
- Roll Cart - SAN
- Recycling ROLL CART Registration - SAN
- High Weeds - DCC
- Dead Animal - Clinic Pick Up - SAN

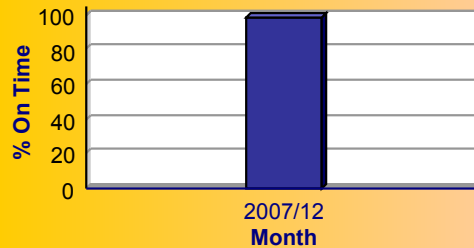
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 2,711 | 2,295 | 2,273 | 99.0% | 416 | 406 | 97.6% | 98.8% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





City of Dallas Service Level Performance Report by CSA

for Northwest (5)

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|--|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Animal - Loose Aggressive - DCC | 196 | 0 | 0 | N/A | 3 | 0.1 | 196 | 100.0% | 195 | 99.5% | 195 | 99.5% |
| 2 | Dead Animal Pick Up - SAN | 149 | 0 | 0 | N/A | 1 | 0.2 | 149 | 100.0% | 149 | 100.0% | 149 | 100.0% |
| 3 | Fire Inspection - DFD | 133 | 65 | 65 | 100.0% | 60 | 6.8 | 68 | 51.1% | 68 | 100.0% | 133 | 100.0% |
| 4 | Litter - DCC | 130 | 46 | 46 | 100.0% | 38 | 7.3 | 84 | 64.6% | 84 | 100.0% | 130 | 100.0% |
| 5 | Garbage - Missed - SAN | 113 | 0 | 0 | N/A | 12 | 2.1 | 113 | 100.0% | 113 | 100.0% | 113 | 100.0% |
| 6 | Animal - Confined - DCC | 102 | 0 | 0 | N/A | 3 | 0.1 | 102 | 100.0% | 102 | 100.0% | 102 | 100.0% |
| 7 | Roll Cart - SAN | 101 | 0 | 0 | N/A | 10 | 2.8 | 101 | 100.0% | 100 | 99.0% | 100 | 99.0% |
| 8 | Recycling ROLL CART Registration - SAN | 96 | 48 | 48 | 100.0% | 365 | 11.1 | 48 | 50.0% | 48 | 100.0% | 96 | 100.0% |
| 9 | High Weeds - DCC | 87 | 23 | 23 | 100.0% | 38 | 6.3 | 64 | 73.6% | 64 | 100.0% | 87 | 100.0% |
| 10 | Dead Animal - Clinic Pick Up - SAN | 82 | 0 | 0 | N/A | 2 | 0.0 | 82 | 100.0% | 82 | 100.0% | 82 | 100.0% |
| 11 | Street Spillage/Debris in Right of Way-Hazardous-ST5 | 74 | 0 | 0 | N/A | 1 | 0.0 | 74 | 100.0% | 74 | 100.0% | 74 | 100.0% |
| 12 | 24 Hour Parking/Parking Violations - DPD | 71 | 3 | 2 | 66.7% | 10 | 5.7 | 68 | 95.8% | 63 | 92.6% | 65 | 91.5% |
| 13 | Recyclable Collection Missed (Residential) - SAN | 71 | 0 | 0 | N/A | 3 | 1.1 | 71 | 100.0% | 71 | 100.0% | 71 | 100.0% |
| 14 | Junk Motor Vehicle - DCC | 65 | 58 | 58 | 100.0% | 126 | 6.7 | 7 | 10.8% | 7 | 100.0% | 65 | 100.0% |
| 15 | Animal - Sick/Injured - DCC | 64 | 0 | 0 | N/A | 3 | 0.1 | 64 | 100.0% | 64 | 100.0% | 64 | 100.0% |
| 16 | Animal - Loose - DCC | 51 | 1 | 1 | 100.0% | 40 | 6.1 | 50 | 98.0% | 50 | 100.0% | 51 | 100.0% |
| 17 | Traffic Signal - Flashing - PWT | 41 | 0 | 0 | N/A | 4 | 1.6 | 41 | 100.0% | 41 | 100.0% | 41 | 100.0% |
| 18 | Animal - Cruelty - DCC | 37 | 0 | 0 | N/A | 30 | 0.3 | 37 | 100.0% | 37 | 100.0% | 37 | 100.0% |
| 19 | Pothole - Hazardous-ST5 | 36 | 0 | 0 | N/A | 1 | 0.0 | 36 | 100.0% | 36 | 100.0% | 36 | 100.0% |
| 20 | Illegal Outside Storage - DCC | 35 | 23 | 23 | 100.0% | 38 | 14.1 | 12 | 34.3% | 12 | 100.0% | 35 | 100.0% |

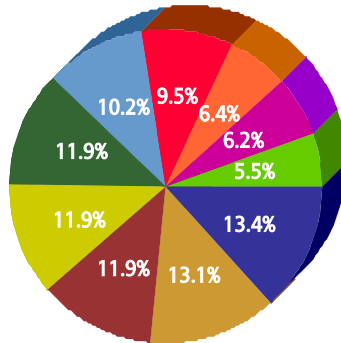


for Southeast (3)

December 2007

Top 10 Services

| SR Type | Service Request Count |
|---|-----------------------|
| Litter - DCC | 606 |
| Animal - Loose Aggressive - DCC | 592 |
| High Weeds - DCC | 537 |
| Substandard Structure - DCC | 537 |
| Parking - Unapproved Surface - Eve/Weekends - DCC | 535 |
| Smoke Detector Request - DFD | 458 |
| Dead Animal Pick Up - SAN | 428 |
| Animal - Confined - DCC | 290 |
| Roll Cart - SAN | 278 |
| Garbage - Missed - SAN | 247 |



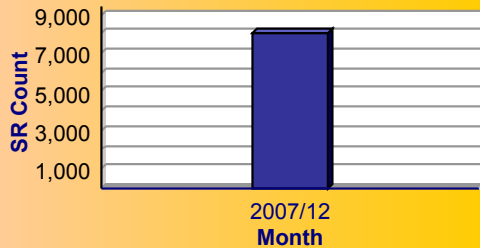
Service

- Litter - DCC
- Animal - Loose Aggressive - DCC
- High Weeds - DCC
- Substandard Structure - DCC
- Parking - Unapproved Surface - Eve/Weekends - DCC
- Smoke Detector Request - DFD
- Dead Animal Pick Up - SAN
- Animal - Confined - DCC
- Roll Cart - SAN
- Garbage - Missed - SAN

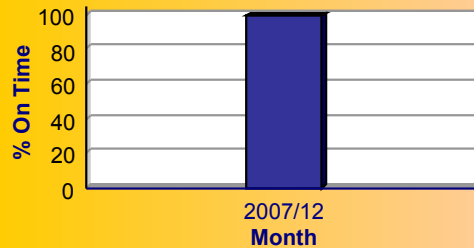
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 8,044 | 6,836 | 6,778 | 99.2% | 1,208 | 1,191 | 98.6% | 99.1% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





for Southeast (3)

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|---|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Litter - DCC | 606 | 187 | 187 | 100.0% | 38 | 5.5 | 419 | 69.1% | 419 | 100.0% | 606 | 100.0% |
| 2 | Animal - Loose Aggressive - DCC | 592 | 0 | 0 | N/A | 3 | 0.1 | 592 | 100.0% | 592 | 100.0% | 592 | 100.0% |
| 3 | High Weeds - DCC | 537 | 97 | 97 | 100.0% | 38 | 4.4 | 440 | 81.9% | 440 | 100.0% | 537 | 100.0% |
| 4 | Substandard Structure - DCC | 537 | 335 | 335 | 100.0% | 365 | 6.4 | 202 | 37.6% | 202 | 100.0% | 537 | 100.0% |
| 5 | Parking - Unapproved Surface - Eve/Weekends - DCC | 535 | 0 | 0 | N/A | 10 | 0.3 | 535 | 100.0% | 534 | 99.8% | 534 | 99.8% |
| 6 | Smoke Detector Request - DFD | 458 | 10 | 10 | 100.0% | 30 | 1.5 | 448 | 97.8% | 447 | 99.8% | 457 | 99.8% |
| 7 | Dead Animal Pick Up - SAN | 428 | 0 | 0 | N/A | 1 | 0.3 | 428 | 100.0% | 427 | 99.8% | 427 | 99.8% |
| 8 | Animal - Confined - DCC | 290 | 0 | 0 | N/A | 3 | 0.2 | 290 | 100.0% | 290 | 100.0% | 290 | 100.0% |
| 9 | Roll Cart - SAN | 278 | 0 | 0 | N/A | 10 | 2.3 | 278 | 100.0% | 275 | 98.9% | 275 | 98.9% |
| 10 | Garbage - Missed - SAN | 247 | 0 | 0 | N/A | 12 | 2.2 | 247 | 100.0% | 247 | 100.0% | 247 | 100.0% |
| 11 | Animal - Loose - DCC | 217 | 8 | 8 | 100.0% | 40 | 6.1 | 209 | 96.3% | 209 | 100.0% | 217 | 100.0% |
| 12 | Recycling ROLL CART Registration - SAN | 213 | 102 | 102 | 100.0% | 365 | 10.5 | 111 | 52.1% | 111 | 100.0% | 213 | 100.0% |
| 13 | Animal - Sick/Injured - DCC | 164 | 0 | 0 | N/A | 3 | 0.1 | 164 | 100.0% | 164 | 100.0% | 164 | 100.0% |
| 14 | Obstruction Alley/Sidewalk/Street - DCC | 162 | 60 | 60 | 100.0% | 60 | 9.1 | 102 | 63.0% | 102 | 100.0% | 162 | 100.0% |
| 15 | 24 Hour Parking/Parking Violations - DPD | 157 | 1 | 0 | 0.0% | 10 | 3.4 | 156 | 99.4% | 155 | 99.4% | 155 | 98.7% |
| 16 | Fire Inspection - DFD | 138 | 70 | 70 | 100.0% | 60 | 9.2 | 68 | 49.3% | 68 | 100.0% | 138 | 100.0% |
| 17 | Open and Vacant Structure - DCC | 127 | 18 | 17 | 94.4% | 30 | 4.4 | 109 | 85.8% | 109 | 100.0% | 126 | 99.2% |
| 18 | Bulky Trash Violations - DCC | 124 | 0 | 0 | N/A | 14 | 3.8 | 124 | 100.0% | 122 | 98.4% | 122 | 98.4% |
| 19 | Signs - Public Right of Way Eve/Weekends - DCC | 106 | 0 | 0 | N/A | 7 | 0.4 | 106 | 100.0% | 103 | 97.2% | 103 | 97.2% |
| 20 | Animal - Cruelty - DCC | 96 | 0 | 0 | N/A | 30 | 0.2 | 96 | 100.0% | 96 | 100.0% | 96 | 100.0% |

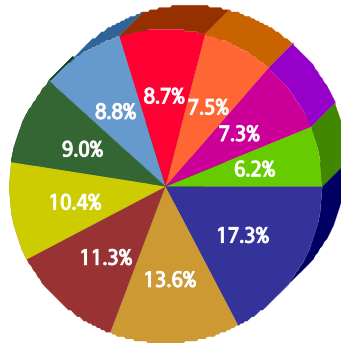


for Southwest (4)

December 2007

Top 10 Services

| SR Type | Service Request Count |
|---|-----------------------|
| Animal - Loose Aggressive - DCC | 545 |
| Parking - Unapproved Surface - Eve/Weekends - DCC | 429 |
| Litter - DCC | 357 |
| Dead Animal Pick Up - SAN | 327 |
| High Weeds - DCC | 285 |
| Roll Cart - SAN | 276 |
| Recycling ROLL CART Registration - SAN | 274 |
| Animal - Confined - DCC | 235 |
| 24 Hour Parking/Parking Violations - DPD | 229 |
| Animal - Loose - DCC | 197 |



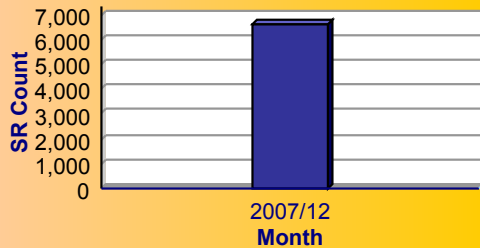
Service

- Animal - Loose Aggressive - DCC
- Parking - Unapproved Surface - Eve/Weekends - DCC
- Litter - DCC
- Dead Animal Pick Up - SAN
- High Weeds - DCC
- Roll Cart - SAN
- Recycling ROLL CART Registration - SAN
- Animal - Confined - DCC
- 24 Hour Parking/Parking Violations - DPD
- Animal - Loose - DCC

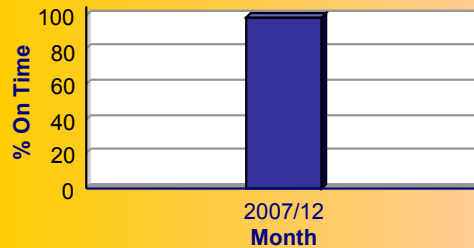
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 6,656 | 5,443 | 5,391 | 99.0% | 1,213 | 1,182 | 97.4% | 98.8% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





City of Dallas Service Level Performance Report by CSA

for Southwest (4)

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|---|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Animal - Loose Aggressive - DCC | 545 | 0 | 0 | N/A | 3 | 0.1 | 545 | 100.0% | 545 | 100.0% | 545 | 100.0% |
| 2 | Parking - Unapproved Surface - Eve/Weekends - DCC | 429 | 0 | 0 | N/A | 10 | 0.4 | 429 | 100.0% | 428 | 99.8% | 428 | 99.8% |
| 3 | Litter - DCC | 357 | 163 | 163 | 100.0% | 38 | 8.5 | 194 | 54.3% | 194 | 100.0% | 357 | 100.0% |
| 4 | Dead Animal Pick Up - SAN | 327 | 0 | 0 | N/A | 1 | 0.3 | 327 | 100.0% | 325 | 99.4% | 325 | 99.4% |
| 5 | High Weeds - DCC | 285 | 83 | 83 | 100.0% | 38 | 7.8 | 202 | 70.9% | 202 | 100.0% | 285 | 100.0% |
| 6 | Roll Cart - SAN | 276 | 0 | 0 | N/A | 10 | 2.2 | 276 | 100.0% | 276 | 100.0% | 276 | 100.0% |
| 7 | Recycling ROLL CART Registration - SAN | 274 | 122 | 122 | 100.0% | 365 | 12.1 | 152 | 55.5% | 152 | 100.0% | 274 | 100.0% |
| 8 | Animal - Confined - DCC | 235 | 0 | 0 | N/A | 3 | 0.1 | 235 | 100.0% | 235 | 100.0% | 235 | 100.0% |
| 9 | 24 Hour Parking/Parking Violations - DPD | 229 | 1 | 0 | 0.0% | 10 | 4.3 | 228 | 99.6% | 223 | 97.8% | 223 | 97.4% |
| 10 | Animal - Loose - DCC | 197 | 10 | 10 | 100.0% | 40 | 6.4 | 187 | 94.9% | 187 | 100.0% | 197 | 100.0% |
| 11 | Illegal Garbage/Placement - DCC | 184 | 107 | 107 | 100.0% | 60 | 8.3 | 77 | 41.8% | 77 | 100.0% | 184 | 100.0% |
| 12 | Signs - Public Right of Way Eve/Weekends - DCC | 175 | 2 | 0 | 0.0% | 7 | 0.4 | 173 | 98.9% | 171 | 98.8% | 171 | 97.7% |
| 13 | Garbage - Missed - SAN | 173 | 0 | 0 | N/A | 12 | 2.9 | 173 | 100.0% | 173 | 100.0% | 173 | 100.0% |
| 14 | Obstruction Alley/Sidewalk/Street - DCC | 163 | 94 | 94 | 100.0% | 60 | 11.4 | 69 | 42.3% | 69 | 100.0% | 163 | 100.0% |
| 15 | Fire Inspection - DFD | 138 | 89 | 89 | 100.0% | 60 | 5.4 | 49 | 35.5% | 49 | 100.0% | 138 | 100.0% |
| 16 | Substandard Structure - DCC | 137 | 118 | 118 | 100.0% | 365 | 9.8 | 19 | 13.9% | 19 | 100.0% | 137 | 100.0% |
| 17 | Junk Motor Vehicle - DCC | 134 | 80 | 80 | 100.0% | 126 | 9.1 | 54 | 40.3% | 54 | 100.0% | 134 | 100.0% |
| 18 | Animal - Sick/Injured - DCC | 128 | 0 | 0 | N/A | 3 | 0.1 | 128 | 100.0% | 128 | 100.0% | 128 | 100.0% |
| 19 | Recyclable Collection Missed (Residential) - SAN | 112 | 0 | 0 | N/A | 3 | 1.1 | 112 | 100.0% | 112 | 100.0% | 112 | 100.0% |
| 20 | Animal - Cruelty - DCC | 111 | 0 | 0 | N/A | 30 | 0.2 | 111 | 100.0% | 111 | 100.0% | 111 | 100.0% |

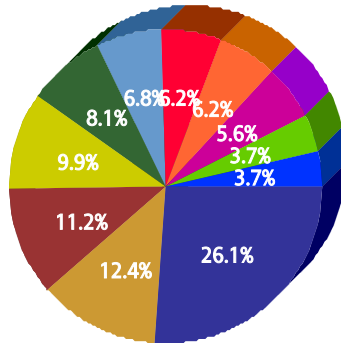


for Unknown

December 2007

Top 10 Services

| SR Type | Service Request Count |
|--|-----------------------|
| Complaint/Compliment - CTY | 42 |
| Street Spillage/Debris in Right of Way-Hazardous-STS | 20 |
| Fire Inspection - DFD | 18 |
| Signs - Public Right of Way Eve/Weekends - DCC | 16 |
| Recycling ROLL CART Registration - SAN | 13 |
| High Weeds - DCC | 11 |
| Litter - DCC | 10 |
| Roll Cart - SAN | 10 |
| Dead Animal Pick Up - SAN | 9 |
| 24 Hour Parking/Parking Violations - DPD | 6 |
| Signs - Public Right of Way - DCC | 6 |



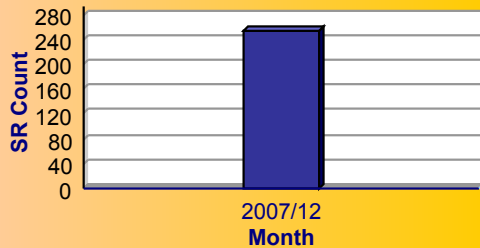
Service

- Complaint/Compliment - CTY
- Street Spillage/Debris in Right of Way-Hazardous-STS
- Fire Inspection - DFD
- Signs - Public Right of Way Eve/Weekends - DCC
- Recycling ROLL CART Registration - SAN
- High Weeds - DCC
- Litter - DCC
- Roll Cart - SAN
- Dead Animal Pick Up - SAN
- 24 Hour Parking/Parking Violations - DPD
- Signs - Public Right of Way - DCC

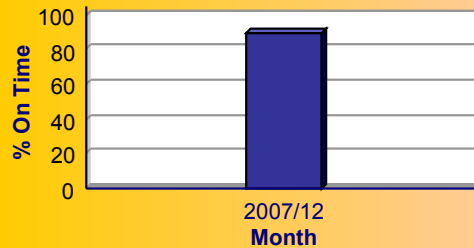
Summary - All Services Requested

| SR Count | Total Closed | Total Closed On Time | % Closed on Time | Total Open | Total Open On Time | % Open on Time | Total On Time % |
|----------|--------------|----------------------|------------------|------------|--------------------|----------------|-----------------|
| 254 | 199 | 197 | 99.0% | 55 | 31 | 56.4% | 89.8% |

Monthly Trend of Services Requested



Monthly Trend of % SRs Closed On Time





City of Dallas Service Level Performance Report by CSA

for Unknown

December 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

| Row Number | Top Services Requested | SRs Created | Open SRs | Open, On Time | % Open, On Time | SLA Goal | Avg Days to Close | Total Closed | % of SRs Closed | Total Closed On Time | % Closed On Time | All SRs On Time | % of All SRs On Time |
|------------|--|-------------|----------|---------------|-----------------|----------|-------------------|--------------|-----------------|----------------------|------------------|-----------------|----------------------|
| 1 | Complaint/Compliment - CTY | 42 | 23 | 1 | 4.3% | 10 | 4.8 | 19 | 45.2% | 18 | 94.7% | 19 | 45.2% |
| 2 | Street Spillage/Debris in Right of Way-Hazardous-STS | 20 | 0 | 0 | N/A | 1 | 0.0 | 20 | 100.0% | 20 | 100.0% | 20 | 100.0% |
| 3 | Fire Inspection - DFD | 18 | 8 | 8 | 100.0% | 60 | 7.7 | 10 | 55.6% | 10 | 100.0% | 18 | 100.0% |
| 4 | Signs - Public Right of Way Eve/Weekends - DCC | 16 | 0 | 0 | N/A | 7 | 1.4 | 16 | 100.0% | 16 | 100.0% | 16 | 100.0% |
| 5 | Recycling ROLL CART Registration - SAN | 13 | 7 | 7 | 100.0% | 365 | 9.2 | 6 | 46.2% | 6 | 100.0% | 13 | 100.0% |
| 6 | High Weeds - DCC | 11 | 3 | 3 | 100.0% | 38 | 3.6 | 8 | 72.7% | 8 | 100.0% | 11 | 100.0% |
| 7 | Litter - DCC | 10 | 2 | 2 | 100.0% | 38 | 5.6 | 8 | 80.0% | 8 | 100.0% | 10 | 100.0% |
| 8 | Roll Cart - SAN | 10 | 1 | 1 | 100.0% | 10 | 2.6 | 9 | 90.0% | 9 | 100.0% | 10 | 100.0% |
| 9 | Dead Animal Pick Up - SAN | 9 | 0 | 0 | N/A | 1 | 0.1 | 9 | 100.0% | 9 | 100.0% | 9 | 100.0% |
| 10 | Signs - Public Right of Way - DCC | 6 | 0 | 0 | N/A | 7 | 0.3 | 6 | 100.0% | 6 | 100.0% | 6 | 100.0% |
| 11 | 24 Hour Parking/Parking Violations - DPD | 6 | 0 | 0 | N/A | 10 | 3.7 | 6 | 100.0% | 6 | 100.0% | 6 | 100.0% |
| 12 | Animal - Confined - DCC | 5 | 0 | 0 | N/A | 3 | 0.0 | 5 | 100.0% | 5 | 100.0% | 5 | 100.0% |
| 13 | Brush/Bulk Items - Missed - SAN | 5 | 0 | 0 | N/A | 10 | 0.4 | 5 | 100.0% | 5 | 100.0% | 5 | 100.0% |
| 14 | Animal - Loose - DCC | 5 | 0 | 0 | N/A | 40 | 6.0 | 5 | 100.0% | 5 | 100.0% | 5 | 100.0% |
| 15 | Smoke Detector Request - DFD | 5 | 0 | 0 | N/A | 30 | 5.4 | 5 | 100.0% | 5 | 100.0% | 5 | 100.0% |
| 16 | Garbage - Missed - SAN | 5 | 0 | 0 | N/A | 12 | 1.4 | 5 | 100.0% | 5 | 100.0% | 5 | 100.0% |
| 17 | Recycling - Roll Cart - SAN | 5 | 1 | 0 | 0.0% | 10 | 8.8 | 4 | 80.0% | 3 | 75.0% | 3 | 60.0% |
| 18 | Park Maintenance/Misc. - PKR | 4 | 0 | 0 | N/A | 30 | 10.2 | 4 | 100.0% | 4 | 100.0% | 4 | 100.0% |
| 19 | Graffiti Private Property - Residential/Commercial | 3 | 0 | 0 | N/A | 90 | 5.0 | 3 | 100.0% | 3 | 100.0% | 3 | 100.0% |
| 20 | Parking - Unapproved Surface - Eve/Weekends - DCC | 3 | 0 | 0 | N/A | 10 | 0.0 | 3 | 100.0% | 3 | 100.0% | 3 | 100.0% |
| 21 | Traffic Signal - Bulb Out/NonConflict Hd Trn - PWT | 3 | 0 | 0 | N/A | 10 | 2.0 | 3 | 100.0% | 3 | 100.0% | 3 | 100.0% |
| 22 | Shopping Carts - STS | 3 | 0 | 0 | N/A | 5 | 0.0 | 3 | 100.0% | 3 | 100.0% | 3 | 100.0% |
| 23 | Traffic Signal - All Out - PWT | 3 | 0 | 0 | N/A | 4 | 1.0 | 3 | 100.0% | 3 | 100.0% | 3 | 100.0% |