

City of Dallas News Release

Marketing & Media Relations / PIO

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FOR IMMEDIATE RELEASE

Wednesday, November 16, 2011

City of Dallas closures and schedules for Thanksgiving holiday

All City facilities will be closed for Thanksgiving Holiday – Thursday, Nov. 24 and City Holiday –Friday, Nov. 25.

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| City offices | Closed |
| Libraries | Closed |
| Parks & Recreation | Closed - Recreation Centers & Administrative Office Open - Municipal Golf Courses Closed (Nov. 25) – Tennis Centers & Elm Fork Shooting Range. |
| Animal Services | The administration offices will be closed Nov 24-27. The shelter will close Nov 24 and re-open to the public on Friday, Nov. 25th from Noon to 5pm. Regular business hours will resume on Saturday, Nov. 26th. Priority field calls will go unchanged during all this time. Animal Services Officers will be available to answer priority emergency calls in the field such as bites, vicious animals, trapped, and confined animals. All calls will be handled thru 311. Night drop kennels at the shelter are available 7 days after business hours and holidays. |
| 3-1-1 Customer Help Line | Customer Service Representatives will be available to take service-related urgent calls such as water main breaks, downed trees/limbs, signal lights out/down, animal control, etc. Water Customer Service will be closed. Routine service requests may be input via the web at http://www.dallascityhall.com/services/services.html |
| Police | Administrative offices-Closed Will operate on normal schedule |
| Dallas Fire Rescue | Administrative offices-Closed Will operate on a normal schedule |

Municipal Courts

The Municipal Courts Building at 106 S. Harwood and 2014 Main will be closed. Mail payments are accepted with postmark dates honored. Proof or Plea Court will close November 24 – 26. Online payments may be made at www.dallascityhall.com. Attorney & Cash Bonds for Arrested Defendants will be processed 24 Hours/7Days a week (Including Holidays) at the Dallas Marshal's Office, 1600 Chestnut Street, Dallas, Texas 75226

Sanitation

Thanksgiving Day-- Thursday, November 24

- No garbage, recycling or brush/bulk trash collections
- **THURSDAY customers should place their garbage and recycling out for collection on WEDNESDAY, NOVEMBER 23**
- Transfer Stations, McCommas Bluff Landfill and Sanitation administrative offices closed

Friday, November 25

- Regular garbage and recycling collections resume for FRIDAY customers
- Brush/bulk trash collection will resume for 3rd Week customers, if needed.
- McCommas Bluff Landfill and the Transfer Stations reopen to the public
- Sanitation administrative offices closed

To determine your brush/bulk trash collection week, enter your address and zip code here: www.maps.dallascityhall.com, check the box for city information, and then look for "Sanitation Information" on the right side of the screen.