

FY 09-10 Summary of Consolidated Services

FY 09-10 Department/Service	Contact Number
Management Services (MGT)	
Intergovernmental/Fund Development	214.670.9599
Intergovernmental/Legislative Services	214.670.5099
Emergency Management Operations	214.670.4275
Municipal Setting Designation & Environmental Due Diligence Associated with Property Acquisitions	214.671.8967
Climate Change and Ozone Reductions	214.670.6646
Compliance Assistance and Assessments	214.671.8979
Environmental Management System (EMS) and Sustainability	214.670.1642
Environmental Outreach	214.671.8980
Non-Hazardous Spill Response and Environmental Inspections of City Facilities	214.671.8968
Internal Environmental Training/Education	214.671.8977
311 Customer Service Center	311
Boards and Commissions Liaison	214.671.8970
City Agenda Process	214.670.3685
Efficiency Team	214.670.5607
Fair Housing and Human Rights Compliance	214.670.0605
Public Information Office / Marketing & Media Relations	214.670.3322
Strategic Customer Services	214.670.5551
Judiciary (CTJ)	
First Offender Program/Juvenile Case Management	214.670.6947
Housing/Community Services (HOU)	
Project Reconnect/Offender Re-entry Program	214.670.0184
Community Centers Property Management and Administration	214.670.8418
Community Centers Social Services & Support Programs	214.670.8416
Community Preventative Health Services - service eliminated, but citizens can call to access their records	214.670.3696
Comprehensive Homeless Outreach	214.670.4838
Dental Health Services - preventative care for seniors and youth	214.670.3696
Emergency Social Services Contract	214.670.3696
Health Authority	214.670.3696
HIV/AIDS Prevention and Education	214.670.3696
Immunizations - service eliminated, but citizens can call to access their records	214.670.3696

Senior Services	214.670.7883
Senior Transportation Services	214.670.6354
Substance Abuse Treatment Contracts	214.670.3696
Childcare Contract	214.670.8258
Supplemental Nutrition Program for Women, Infants and Children (WIC)	214.670.7200
Contracts & Grants Administration	214.670.3696

Communication and Information Services - Cable Access and Audio Visual Services (CIS)

Cable Access	214.670.3918
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Dallas Water Utilities - Customer Account Services (DWU)

Vital Statistics	214.670.3092 or 214.670.3248
Special Collections	214.670.3438

Code Compliance (CCS)

Environmental Assessments	214.948.4429
Food Protection and Education	214.670.8083
Contract Management of Structures Ordered by Judicial Warrants	214.670.5901

Dallas Police Department (DPD)

Crisis Assistance	214.670.4225
Parking Enforcement - Processing/Collections/Customer Service	214.948.5346
Automated Red Light Running Enforcement	214.948.5346

Public Works and Transportation (PBW)

Air Quality Compliance	214.948.4435
Ambient Air Monitoring	214.948.4435

Sustainable Development and Construction - Transportation Planning (DEV)

Transportation Planning	214.670.4147
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Controller's Office (CCO)

Accounts payable	214.670.5151
Cash and Investments	214.670.3676
Administration	214.670.3536
Cost Accounting and Fixed Assets	214.671.8966
Deferred Compensation	214.670.4861
Financial Reporting	214.670.3547
Independent Audit	214.671.8508

Payroll	214.670.3532
Reconciliations	214.670.6292

Trinity Watershed Management (TWM)

Flood Protection and Education	214.670.6021
Floodplain and Drainage Management	214.948.4666
Trinity River Corridor Project Implementation	214.671.9500