



**SENIOR AFFAIRS COMMISSION (SAC) MONTHLY MEETING
HYBRID MEETING
WEBEX DIAL IN: 1-469-210-7159 UNITED STATES TOLL (DALLAS)
WEBEX MEETING NUMBER (ACCESS CODE): 2482 593 1801
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**LOCATION: L1FN AUDITORIUM
MONDAY, MAY 23, 2022
12:00 PM – 1:30 PM**

Minutes

Meeting Date: Monday, May 23, 2022 **Convened:** 11:58 am

Adjourned: 1:29 p.m.

Committee Members Present:

Carmen Arana (Dist. 1)
Portia Cantrell (Dist. 2)
Verna Mitchell (Dist. 3)
VACANT (Dist. 4)
Feliz Jarvis (Dist. 5)
Marilyn Daniels (Dist. 6)
Marian Williams (Dist. 7)
Debbie Austin (Dist. 8)
Jeri Baker (Dist. 10)
Bill Gart (Dist. 11)
VACANT (Dist. 12)
J. Peter Kline (Dist. 13)
Karen Roberts (Dist. 14)
Fred Welsh (Dist. 15)

Committee Members Absent:

Beverly White (Dist. 9)

Guests:

Jennifer Barrington
Susan Bowman
Cherri Kading
Tracy King
Patrick Mangan
Triste Vasquez-White

City of Dallas Staff Present:

Glenn Ayars, Manager
Ana Camacho, Supervisor
Thor Erickson, Manager
Felecia Foster, Specialist
Jessica Galleshaw, Manager
Clifton Gillespie, Assistant Director
Myckycle Hart, Caseworker
Lynn Jenkinson, Caseworker
James Ramirez, Caseworker
Lupe Rios, Administrator
Montaya Tatum, Administrator
Shanee Weston, Coordinator

Call to Order

Peter Kline, Chair, Senior Affairs Commission (SAC), called the monthly meeting to order at 11:58 a.m. and conducted roll call to establish a quorum.

No Public Comments

Approval of April 25, 2022 Minutes

Feliz Jarvis made a motion to approve the April 2022 minutes. Fred Welsh seconded the motion. The Commissioners voted unanimously in favor of the motion.

Chair Report.

Chair Kline reminded the Commissioners of the Texas Open Meeting Act (TOMA) requirements for a videoconference meeting and provided an update on the status of the senior data collections process and dashboard development by the Office of Data Analytics and Business Intelligence. The data analytics team will present an overview of the data collections model at the SAC meeting in June. The presentation will include a report showing 2019 data from the

Census Bureau. The mapping feature enables a person to pinpoint the location of seniors and their economic status all the way down to the census tract level within a district.

The Commissioners discussed best time of day to schedule a voluntary, three-hour workshop to learn more about the model. Attendance will not be required at this special session but will be recommended to attend this public meeting. The special-called workshop will be in-person. Attendees will have the opportunity to ask questions and to watch a demonstration of how the model works. The Commissioners agreed that an afternoon meeting would be best.

Briefing: Texas A&M Clinical Dental Program

Tracy King, Director of Operations, Community Clinics provided an overview of the Texas A&M Community Dental Program.

Goals of Texas A&M Community Clinics:

- To improve access to dental care in the community by providing free dental services
- To provide clinical dental education in a public health setting

Two Dental Clinics:

- Dr. M.C. Cooper Dental Clinic: maximum capacity - 36 to 40 patients per day
- North Dallas Shared Ministries Clinic: maximum capacity - 20 patients per day

The two operational community dental clinics serve all City of Dallas zip codes with no income requirements. Agape is no longer one of the community dental clinics. Agape's contract with Texas A&M ended in March. The Community Dental Program is communicated to the senior community at outreach events, health fairs, and senior centers.

Briefing: Department of Sanitation Services

Felicia P. Foster, Sr. Outreach Specialist, Communications and Outreach, Department of Sanitation Services, introduced Clifton Gillespie, Assistant Director of Operations, who provided an overview of the Department of Sanitation Services and clients served. Sanitization communications, education, and outreach efforts previously focused on waste reduction, diversion, and recycling programs. The new outreach team will be focused on customer outreach, specific to day-to-day service issues related to recycle, garbage collection, brush, and bulky item pick-up. Goal of new team is to enhance day-to-day communications related to service delivery, to provide a presence at community and neighborhood meetings, and to provide intensive case resolution assistance to managers, supervisors, partner departments, and other entities. Ms. Foster stated that the outreach team communicates with citizens face-to-face, via Nextdoor, Facebook, Twitter, Instagram, and by placing inserts in customer bills several times per year.

Mr. Gillespie pointed out difference between a citation that code compliance issues for noncompliance and the collection fee that sanitation charges for oversize set-out. If set out early, code compliance may issue a citation. The outreach team will be available to assist with sanitization issues and may refer to code enforcement. The Helping Hands Program is for residents who are not physically able to roll their carts to the curb. A doctor's statement is required and no able-bodied person in household. Sanitation Department offers a paid version of this program to all customers called a Pack-Out service for an additional monthly fee for brush and/or bulky trash collection. Customers can call 3-1-1 to request this service.

Glenn Ayars, Outreach Manager, Department of Sanitation, stated that the goal of the outreach team is to be accessible to provide outreach services, resources, and updated service information at events and to help senior citizens navigate city services. The outreach team is working on a resource service guide and a brochure for the Department of Sanitation. Contact outreach team by email: SANOutreach@dallascityhall.com

Briefing: City of Dallas Program Updates

Thor Erickson, Area Redevelopment Manager, Housing and Neighborhood Revitalization Department, provided an update on the home repair programs and the status of the applications:

Housing Department has been able to focus on construction in the last couple of months. Contractors have been able to work as materials come in. Contractors are completing quite a few homes across all the programs.

- Home Improvement & Preservation Program: Applications received in 2019-2020: All homes completed accept reconstructions; 50 percent or more of reconstructions completed
- Minor Home Repair Program: All agreements submitted to City Attorney's Office; Awards will be announced soon.
- Tenth Street Targeted Rehab Program: All applicants transferred to American Rescue Plan Act (ARPA) to focus on spending COVID relief funds which allows housing department to fund a greater amount per home. Housing Department is accepting applications from other neighborhoods and working with an external marketing firm to roll-out the application intake process.
- West Dallas Targeted Rehab Program: Received 129 applications; about 80 homes are eligible; 33 have closed; 40 agreements being process, all set for construction in next couple of months
- Healthy Homes Lead Reduction Program: Officially completed first bid walks. Will initiate agreements as soon as pricing is received and will begin abating homes
- Dallas Tomorrow Fund: served 18 people; ten under construction; 15 ready for construction

On August 1, 2022, Housing Department will announce how to apply for HIPP. At the SAC meeting in June, Mr. Erickson will provide details on how to apply for HIPP and let everyone else know how to apply on August 1, 2022 but not taking applications until a few weeks later.

Ana Y. Camacho, Supervisor, Senior Services Program, provided an update on the Office of Community Care/Senior Services Program including summary of calls and outreach events, update on contract partners/seniors served.

In April Fiscal Year 2021-2022, Senior Services received 122 unduplicated calls for information and referrals, served 845 unduplicated clients and participated in 16 outreach events. The highest number of calls received in April 2022 were for home repairs (48), housing (43), and financial assistance (41).

- DART Rides Rider Assistance Program: 15 new registrants; 295 registered users; 544 total one-way trips in April 2022
- Achieve Senior Employment Program: 13 seniors served; 13 seniors received job placement assistance in April Fiscal Year 21-22; Total of 88 seniors served in Fiscal Year 21-22 Year-to-Date (YTD)
- Texas A&M Clinical Dental Program: 146 unduplicated seniors served and 207 senior patient visits in April 2022
- The Senior Source Ombudsman Program: 321 assisted living and nursing home visits; 2845 residents visited; 95% of complaints resolved by Ombudsman within 90 days in April 2022 YTD

Senior Affairs Commissioners District Updates

Debbie Austin provided a summary of the presentation by Gretchen Feinhals, Director of the Retired Senior Volunteer Program (RSVP) at the Senior Source during the SAC Social, Civic Engagement, Isolation Subcommittee Meeting on May 17, 2022. Commissioner Austin also talked about the Senior Hunger Summit on May 19, 2022 and thanked Chair Kline for participating. Over 100 seniors participated in the event. Commissioner Austin announced that a park in District 8 is being built in honor of Judge Charles Rose. An event will be held on June 7, 2022 to commemorate the start of construction for Judge Charles R. Rose Community Park in the Highland Hills neighborhood.

Chair Kline announced that Senior Services will be represented at the DART Expo at Fair Park on May 26, 2022.

Upcoming Events

- June 27, 2022: Senior Affairs Committee Meeting at location to be determined

Adjournment

Commissioner Jarvis made a motion to adjourn the meeting. Commissioner Welsh seconded the motion. The meeting was adjourned at 1:29 p.m.

APPROVED BY:

J. Peter Kline, Chair
Senior Affairs Commission (SAC)

Signature: 
J Peter Kline (Jul 2, 2022 13:33 CDT)

Email: kline.peter@dallascityhall.com