

# Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 15, 2019**

## Updated Items

### [Encampment Resolution Schedule – August 13, 2019 & August 20, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on August 13, 2019 and August 20, 2019:

August 13, 2019	August 20, 2019
<ul style="list-style-type: none"><li>• 4404 Dallas Fort Worth Turnpike/North Cockrell Hill Road at Dallas Fort Worth Turnpike (District 6)</li><li>• 5182 Lyndon B Johnson Freeway /Inwood Road at Interstate 635 Service Road (District 13)</li><li>• 8400 North Stemmons Freeway /North Stemmons Freeway at Empire Central (District 6)</li><li>• 11898 Josey Lane /Josey Lane at Interstate 635 Service Road (District 6)</li><li>• 1100 West Mockingbird Lane /John West Carpenter Freeway at West Mockingbird Lane (District 6)</li><li>• 2627 Medical District /Medical District at North</li><li>• Stemmons Freeway (District 6)</li></ul>	<ul style="list-style-type: none"><li>• 2300 Cesar Chavez (District 2)</li><li>• 2446 Lucas Dr. (District 2)</li><li>• 411 Continental Ave (District 2)</li><li>• 4515 Village Fair Dr/200 Early Dawn Trail (District 4)</li><li>• St Francis Ave at Interstate I-30 (District 7)</li><li>• Jim Miller Rd at Interstate I-30 (District 7)</li></ul>

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

## New Items

### [Chlorine Leak within Elm Fork Water Treatment Plant](#)

On August 13, 2019, at approximately 9:00 a.m., Dallas Water Utilities (DWU) experienced a chlorine leak within its Elm Fork Water Treatment Plant (WTP) located at 1440 Whitlock Ln., Carrollton, TX 75006. DWU maintains three water treatment plants, Elm Fork, Bachman, and East Side, that serve both retail and wholesale customers. The Elm Fork WTP has a current net treatment capacity of 310 million-gallons-per day (MGD) and receives gravity flow through the Elm Fork of the Trinity River. Staff were able to contain the leak and address its source in accordance with the department's established Risk Management Plan. The incident did not

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require reporting to the EPA, TCEQ, or OEQS as it had no impact to water quality or the environment. DWU management and its responders are continuing to work to complete the appropriate incident report and determine next steps. Should you have any questions or concerns, please contact Terri Lowery, Director of Dallas Water Utilities.

#### [Welcoming America Selects Dallas for Community Visitor Program](#)

The Office of Welcoming Communities and Immigrant Affairs (WCIA) is proud to announce that Dallas has been selected as one of the three U.S. cities to participate as a host city for the Welcoming America Community Visit Program. Welcoming America is a membership organization that was established ten years ago to provide leadership and assistance to communities dedicated to becoming more welcoming toward immigrants and residents. The Community Visit Program pairs newly established welcoming efforts with more experienced welcoming programs to showcase flagship programs and partnerships. The City of Dallas will receive a group of 10 Welcoming America Network Members from across the U.S. for a visit to take place in the fall or early winter of 2019. This opportunity allows Dallas to showcase the robust welcoming and inclusion work taking place in the areas of civic engagement, leadership, economic opportunity, equity, and safe and healthy connected communities. Should you have any questions or concerns, please contact Liz Cedillo-Pereira, Chief of Equity and Inclusion.

#### [Values Ambassador Program](#)

The Office of Ethics & Compliance launched the Values Ambassador Program on May 6, 2019 with executive sponsorship from the City Manager. City employees were selected as Values Ambassadors to hold the honorary distinction of promoting the Values of Service within their department. The Ambassadors will create conversations around the Values and identify ways in which their department can promote an ethical culture. A total of 36 Values Ambassadors from 18 departments attended an initial training on Thursday, August 15, 2019. The training includes the topics of ethics, values of service, diversity, and effective communication. Should you have any questions or concerns, please contact Michelle Ranum, Ethics Officer.

#### [DAS Largest Free Adoption Event of the Year](#)

On Saturday, August 17<sup>th</sup>, both Dallas Animal Services' (DAS) locations will participate in Clear the Shelters event, from 9:30 a.m. – 5:00 p.m. This lifesaving event was launched in DFW in 2014 and has since spread across the country with more than 1,100 shelters participating. DAS is proud to be one of the event's original participants and to have one of the highest adoption numbers every year. This year's goal is to find homes for more than 350 deserving pets. DAS is in need of foster homes for medium and large dogs in advance of the event, as well as volunteers and adopters on the big day. Visit [www.dallasanimalservices.org](http://www.dallasanimalservices.org) or email [DASAdopt@dallascityhall.com](mailto:DASAdopt@dallascityhall.com) for more information. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or Ed Jamison, Director of Dallas Animal Services.

#### [Office of Homeless Solutions Request for Developer Interest Update](#)

The City Manager's Office will provide a separate memo in Friday's packet on next steps regarding the Request for Developer Interest Update. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or Monica Hardman, Director of Office of Homeless Solutions.

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### [Dallas Love Field New Website](#)

The Department of Aviation launched [www.Dallas-LoveField.com](http://www.Dallas-LoveField.com), a new website for Love Field on August 14, 2019. This new site is in response to visitor survey feedback and provides easier access to information such as flight status, parking availability, and concession options. It also has wait times for screening checkpoints and quick links to all other airport information. Should you have any questions or concerns, please contact Mark Duebner, Director of Aviation.

### [Atmos Flaring Test August 20](#)

On Tuesday, August 20, 2019, Atmos Energy crews and contractors will oversee a controlled natural gas flaring from 8:00 a.m. to 4:00 p.m. at Ford Road and Villa Creek Drive, Dallas, TX. This continuous work allows the company to work on a section of Atmos MidTex Division's natural gas pipeline in the area as part of normal, routine maintenance operations. "Flaring" is a standard industry practice to safely burn natural gas that must be removed from a specific section of pipeline so employees can work on the pipe. People in the area will notice a large, controlled flame and moderate noise during this process. Atmos Energy employees will be on site to monitor the process as natural gas is vented into the atmosphere. The Dallas Police Department, Dallas Fire Rescue, 911 operators and local officials are being advised of the flaring prior to the work beginning. For an informational video explaining why Atmos Energy performs flaring operations click, [here](#). Should you have any questions or concerns, please contact Rocky Vaz, Director of Emergency Management.

### [Media Inquiries](#)

As of August 13, 2019, the City has received media requests from various news outlets regarding the following topics:

- Paid Sick Leave
- Chief Hall
- Nowitzki Way
- Dallas Korean Trade Assoc. Donates Massage Chairs
- DFR Making Changes to Improve Response Times
- DFR to Talk about Efforts in Firefighter Cancer Reduction
- Four Alarm Fire Displaces 22 from East Dallas Apartments
- Northwest Dallas Business Burns in Three Alarm Fire

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Please see the attached document compiling information provided to the media outlets for the August 7 – August 13, 2019 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax  
City Manager

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|--|---|
| Chris Caso, City Attorney (Interim)                        | Joey Zapata, Assistant City Manager                                       |
| Mark Swann, City Auditor                                   | Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer |
| Biliera Johnson, City Secretary                            | Michael Mendoza, Chief of Economic Development and Neighborhood Services  |
| Preston Robinson, Administrative Judge                     | M. Elizabeth Reich, Chief Financial Officer                               |
| Kimberly Bizer Tolbert, Chief of Staff to the City Manager | Laila Aleqresh, Chief Innovation Officer                                  |
| Majed A. Al-Ghafry, Assistant City Manager                 | M. Elizabeth Cedillo-Pereira, Chief of Equity and Inclusion               |
| Jon Fortune, Assistant City Manager                        | Directors and Assistant Directors   |

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**Public Affairs & Outreach  
Media Requests  
August 5 - 12**

**August 5, 2019**

**Topic:** TRO filed to close Red Bird Mall project

**Summary of Statement:** The City Attorney's Office has no comment.

**Department:** City Attorney's Office

**Media Entity:** NBC 5

**August 7, 2019**

**Topic:** Lawsuit challenging Dallas paid sick leave

**Summary of Statement:** The city attorney has no comment.

**Department:** City Attorney's Office, Fair Housing and Human Rights

**Media Entity:** ALM (Texas Lawyer)

**August 9, 2019**

**Topic:** Seeking comment from city manager regarding Chief Hall's leave.

**Summary of Statement:** Chief Hall will return to fulltime duty once she's cleared by a physician.

**Department:** City Manager's Office, Dallas Police Department

**Media Entity:** WFAA, NBC 5, CBS 11

**August 11, 2019**

**Topic:** Council Committee Briefing Agendas

**Summary of Statement:** Confirmed there are no Council Committee Briefing Meetings scheduled for August.

**Department:** Mayor and City Council Office

**Media Entity:** CBS 11

**August 12, 2019**

**Topic:** Nowitzki Way

**Summary of Statement:** The City Council will consider the Nowitzki Way name change on September 25.

**Department:** Sustainable Development and Construction

**Media Entity:** WFAA

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Dallas Fire-Rescue Department  
Media Requests: August 5, 2019 – August 11, 2019.

**Monday, August 5<sup>th</sup> and Wednesday, August 7<sup>th</sup>: Sent the following media advisory to all local media outlets.**

**DFR to Receive Donation of Massage Chairs**

**What:** Massage Chair Donation to Dallas Fire-Rescue (and other local public service agencies), from the Dallas Korean Trade Association – OKTA Dallas.

**When:** Wednesday, August 7<sup>th</sup>, at 5:00 p.m.

**Where:** Coyote Ridge Golf Club House (1640 W. Hebron Pkwy., Carrollton, TX 75010)

**Background:** Talks began in March, when Dallas Korean Trade Association President, Jeanne Smith, reached out to DFR about the possible donation; and after several productive meetings regarding DFR’s structure, it was agreed to donate 1 chair, through the Adopt-A-Station Program, to each of DFR’s 58 fire stations. Each chair, provided through the Association’s member company, Titan Chair Co., is worth approximately \$2,000. In regards to the importance of the donation, Smith stated in a letter to DFR that “it is crucial to highlight the need for a network of support for our community – particularly during times of division and scarcity.”

**About the Dallas Korean Trade Association (DKTA):** DKTA is the Dallas branch of the World-OKTA (World Federation of Overseas Korean Traders Associations). World-OKTA is a Korean-based global organization that is made up of Korean traders’ associations throughout the world. It consists of 25,000 members and 148 branches in 74 countries.

**About Adopt-A-Station:** Adopt-A-Station is a program designed to support the City of Dallas in its efforts to maintain, refurbish, and renovate fire stations. The program also supports the fire fighter/EMS professionals' quality of life at fire stations through donations of goods and property that may be found at typical neighborhood fire stations. Citizens and businesses are encouraged to involve themselves within the community by contributing time, funds, goods or services to benefit the Dallas Fire-Rescue Department (DFR).

**Media:** Members from both organizations (as well as other agencies receiving a donation) will be in attendance to grant requests for on-camera interviews: DKTA – President, Jeanne Smith; DFR – Assistant Chief, Daniel Salazar. Reps from DPD, as well as Addison’s Fire and Police, will be there to receive part of the donation as well.

**Wednesday, August 7<sup>th</sup>:** Hayat Norimine, from the Dallas Morning News, ran her story on DFR EMS response times, based upon the information sent her in last weeks update: <https://www.dallasnews.com/news/dallas-city-hall/2019/08/06/dallas-ambulance-response-times-lag-far-behind-national-standard>

**Thursday, August 8<sup>th</sup>:** WFAA 8 (Tiffany Liou) - I’m working on a longform piece, deep diving into the nation’s problems of firefighters facing cancer. I know 11 of the Dallas fire stations have extractors where they can clean the gear themselves – a great preventative tool. I want to know if it’s possible to come get video of one of those extractors just to see how it works. We’re looking to shoot on Tuesday.

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This is a story that will be raising awareness to the community about protecting our first responders!

**City Response** – Set her up to interview Captain, Gregory Henderson, from our Safety Division, on Tuesday, August 13<sup>th</sup>, at 1:00 p.m., about extractors and the many other measures we're taking in regards to cancer reduction.

**Saturday, August 10<sup>th</sup>: All local news desks** - Can we have more information on a multiple-alarm fire that DFR is responding to on Audelia Road?

**City Response** - At 12:49 a.m. Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at the Vinyard at Forest Edge Apartments, located at 11991 Audelia Road, in East Dallas.

When firefighters arrived at the location they observed a 2-story apartment building with fire coming through the roof; at which point a second alarm was immediately transmitted, and efforts ensued to ensure all residents were evacuated from the building. The fire was mostly defensive from the onset, and escalated to a third alarm, followed by a fourth alarm for manpower, before it was ultimately extinguished just after 2 a.m.

There were a total of 12 units in the building of origin, all of which were destroyed by the fire. A reported 22 residents were displaced as a result of the damage, but the American Red Cross was dispatched to assist them with their needs. There were no injuries to any residents or firefighters, but one security guard was taken to a local hospital after sustaining a minor laceration while alerting residents of the fire.

Fire Investigators were able to determine that the fire was accidental in nature, and began in an exterior closet of a second floor apartment. The mother of a 7 year-old boy informed investigators that her son started the fire, by igniting combustibles, while playing with a lighter inside the closet. Since he is a juvenile, he will be enrolled in DFR's Juvenile Firesetters Intervention Program.

More information on the program can be found on the Fire Prevention & Investigation Bureau section of our website, at [http://dallasfirerescue.com/inspections\\_investigations.html](http://dallasfirerescue.com/inspections_investigations.html).

**Sunday, August 11<sup>th</sup>: All local media outlets** – Can we have more information on a structure fire that DFR is responding to that has reportedly reached three alarms?

**City Response** - At 10:52 Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at Power Brake Sales, located at 3411 East Kiest Boulevard, in South Dallas.

When first responding companies arrived at the location they observed smoke coming from a one-story brick commercial structure. Reportedly, attack teams found fire mostly within the insulation of the walls of the structure, and called out a second and a third alarm response to help cut off the fire spread.

At least 5 people were inside the building doing various types of contracted work, but thankfully they were all able to make it out safely without incident.

Investigators know the fire began at a location in the back of the business, but the exact cause remains undetermined.