

Memorandum



CITY OF DALLAS

DATE June 21, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – June 18, 2019**

Update Items

[Encampment Resolution Schedule – June 18, 2019 & June 25, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on June 18, 2019 and June 25, 2019:

June 18, 2019	June 25, 2019
<ul style="list-style-type: none">• 12667 East Northwest Highway (District 9)• Northwest Highway at Shiloh Rd (District 9)• 13069 Jupiter Rd. (District 9)• Lyndon B. Johnson Freeway at Josey Lane (District 6)• Interstate I-35 at Medical District (District 6)	<ul style="list-style-type: none">• 1700 Chestnut St (District 7)• 23000 S Cesar Chavez Ave (District 7)• 2300 Harrison Ave (District 7)• 2929 Hickory St (District 7)• 1800 South Boulevard (District 7)• 3014 Hickory St (District 7)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

New Items

[Dallas PolicyMap Now Live](#)

The Dallas PolicyMap web portal is now available. The portal publishes over 1,000 publicly available geographic data layers that cover a wide range of categories. The City of Dallas will maintain the portal and all City employees and officials can interact, view, and print maps and reports featuring combinations of data from a variety of sources. To use this tool, simply visit dallas.policymap.com and log in using full City email address and network password. Planning and Urban Design (PUD) is collaborating with the Mayor/Council Office to schedule training for Council Liaisons and Assistants during the month of July. PUD is also developing PolicyMap web widgets for targeted external audiences to provide user-friendly and convenient access to geographic information. The first of these web widgets will be targeted at neighborhood organizations and is anticipated to launch within a month. Should you have any questions or concerns, please contact Peer Chacko, Director of Planning and Urban Design.

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Updated Staffing for Mayor and City Council

Please see the attached updated interim staff listing for the Mayor and City Council as there have been several changes following the inauguration. All emails and phones should be in place as of Monday evening. Should you have any questions or concerns, please contact Carrie Rogers, Director of the Mayor and City Council Office.

Dallas Fire & Rescue Summer Program

The Dallas Fire and Rescue Inspections Division, in partnership with the Firefighters Museum, began its summer program this week. The curriculum consists of four, 20-minute sessions taught by two educators and is open to the public during June 18-19 and June 25-26 from 12:30-2:30pm. Sessions include the “ABC’s of Fire Science”, “Be ALL You Can Be”, and “Who’s Responsible for Your Safety?”. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

Bottom Community Meeting

The Department of Public Works is partnering with Planning & Urban Design to discuss the Bottom Phase 1 Infrastructure Project. The Bottom Community Meeting will be held on Tuesday, June 25 at 6:00pm at the Eloise Lundy Recreation Center, 1229 Reverend CBT Smith St, Dallas, TX 75203. Should you have any questions or concerns, please contact Majed Al-Ghafry, Assistant City Manager.

Brush and Bulk Trash Update

The City of Dallas Sanitation Services, as a result of heavy storms, is asking residents to limit brush/bulk set-outs to storm debris only for the remainder of June. Additionally, normal Brush Bulk Service will be suspended in July so that crews can focus on storm debris collection only. The City also requests that residents place tree debris, branches, or shrubbery separate from other storm debris such as damaged fence panels or bagged storm debris. Clean tree and green waste may be collected separately and taken to temporary processing sites. Code Compliance will not issue citations for storm debris related items, even if they are placed out before the regular cycle. Non-storm related items, such as furniture, appliances, and mattresses, are still subject to citation. Sanitation Services is planning to return to the normal bulk and brush waste schedule in August. Should you have any questions or concerns, please contact Kelly High, Director of Sanitation Services. For constituents, please refer them to www.dallaszerowaste.com for sanitation transfer station locations and 311 to report storm debris or downed limbs in roadways.

Save The Date

The Dallas Police Department will honor the fallen officers of July 7th by unveiling a memorial statue at the Dallas Police Headquarters. The ceremony will be held on Monday, July 8, 2019 at 10:30am. The monument will be located at the main entrance of the Jack Evans Police Headquarters and include a tribute passage of the evening of July 7, 2016. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

Media Inquiries

As of June 10, 2019, the City has received media requests from various news outlets regarding the following topics:

- June 9 Storm Response
- Lee Statue
- Changes to Civilian Police Oversight Board
- Crane Collapse Update

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- Man Burned in North Dallas Apartment Fire
- Northwest Dallas Custom Cabinetry Store Catches Fire
- Roof Collapses into East Dallas Fire Station

Please see the attached document compiling information provided to the media outlets for the June 10-June 17 for your reference. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Liz Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

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Public Affairs & Outreach
Media Requests
June 10 – June 17

June 9 – 11, 2019

Topic: June 9 Storm Response

Summary of response: Provided periodic updates on City operations and response to the storm, as well as instructions for residents to seek assistance from the City through 311, and Oncor through their hotline.

Department: Transportation; Office of Emergency Management; Dallas Fire-Rescue; Sanitation Services

Media Entity: All local outlets; CNN

June 12, 2019

Topic: Civilian Police Oversight Board and protective details; investigations into officer-involved shootings

Summary of response: Provided link to summary of CPOB changes and a summary of the procedures following an officer-involved shooting and advised that inquiries into cost of details would be open records requests.

Department: Dallas Police Department

Media Entity: Luke Ranker, Reporter, Fort Worth Star-Telegram

June 12, 2019

Topic: 2019 City of Dallas Mayor and Council Inauguration

Summary of Statement: Provided RSVP information to news outlets

Department: Mayor & City Council, Public Affairs & Outreach

Media Entity: NBC 5, CBS 11, WFAA, FOX 4, Dallas Morning News, SALT Radio, EcoLatino, Univision, The Dallas Weekly, North Dallas Gazette

June 13, 2019

Topic: Lawsuit involving Texas Horse Park

Summary of response: Informed reporter that a hearing was cancelled

Department: City Attorney's Office; Dallas Water Utilities

Media Entity: Ken Kalthoff, Reporter, NBC 5

June 14, 2019

Topic: Cleanup efforts following June 9 storm

Summary of response: Provided an interview with Sanitation Services Assistant Director Tim Oliver

Department: Sanitation Services

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Media Entity: Jobin Panicker, Reporter, WFAA

June 13-14 2019

Topic: Robert E. Lee Statue (Next Steps)

Summary of response: Upon the request of the buyer, the City has agreed to extend the removal date beyond the five business days originally given to the buyer. At this time there is not a date for pick-up.

Department: Procurement Services, Building Services, Office of Cultural Affairs

Media Entity: NBC 5, Texas Lawyer (Law.com)

Dallas Fire-Rescue Department
Media Requests: June 10th – 16th, 2019.

Monday, June 10th: **All local media outlets** - For the entire week, DFR sent updates to the local media (as well as the national one that inquired), about the Sunday, June 9th crane collapse. The updates read as follows:

Crane Collapse Kills One in Dallas High-Rise Residence

(June 9. @ 7:43 p.m.) Dallas, TX : On Sunday, June 9th, at 1:57 p.m., Dallas Fire-Rescue responded to a 911 call for an "Industrial Accident" after a crane collapsed onto the Elan City Lights residence, located at 2627 Live Oak Street, on the outer edge of Downtown Dallas.

When firefighters arrived at the location, they observed a crane, being used at a construction site next to the building, which had collapsed onto the top of the five-story residential structure. Multiple resources, to include Fire Operations, Emergency Medical Services, Urban Search and Rescue and Hazardous Materials assets, were dispatched to the scene to help mitigate the situation following reports of multiple collapses resulting in multiple injuries.

There were 6 people taken to local hospitals, to include Baylor Scott and White and Parkland Hospital. Two of those people were critical, two were seriously injured, one suffered a minor injury and was quickly discharged from the hospital and 1 person died. Using Fire personnel and 3 Live Find Dogs, DFR searched and cleared every unit that could be accessed, and found that no one was inside those locations. Residents living in spaces that were inaccessible were confirmed to be out either as having been taken to the hospital, or contacted directly by property management.

Though there were still parts of the building that were structurally sound, property management made the decision to have the entire location evacuated. Residents were systematically taken back inside the building, by a team of one firefighter and one police officer, to retrieve personal belongings. For the undetermined future, management has secured living arrangements for its residents in a "block of hotels", set up a per diem system for food and established an 800 number for residents to call if they have questions that still need addressing.

June 10 @ 3:15 p.m.: On Monday, June 10th, at 8:30 a.m. Dallas Fire-Rescue personnel resumed operations in escorting residents back into the safe areas of the property to retrieve belongings.

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DFR is currently working with OSHA and the Biggie Crane Company to determine what course of action will be taken relative to the removal of the crane. As it currently stands, there has been no determination made on exactly when that process will begin, but it is believed that it will span over the course of at least two days.

At this time, the only fatality was a 29 year-old female. Last night, a second patient was discharged from the hospital. Today, we were informed that the remaining patients are expected to recover. Among those who remain hospitalized, 35 year-old male and female patients are at Baylor Scott and White and have been upgraded from critical to good condition since arriving at the hospital; and a 23 year-old male patient is at Parkland Hospital in serious condition.

June 11 @ 2:35 p.m.: Today DFR continued its efforts to escort residents back into Elan City Lights to retrieve their personal belongings.

Since yesterday's update, Greystar made the determination that the building was "totally unusable for residential purposes", and that residents would no longer be able to reoccupy their apartments. Though arrangements have not been finalized, they plan to contract out moving trucks to facilitate the move. Greystar has been in constant contact with its residents about the impending move as well as their options going forward.

More detail can be seen on their Facebook page, at

<https://www.facebook.com/ElanCityLights>.

There has still been no determination made on when removal of the crane will begin.

Patients' status remains the same, and there have been no additional discharges from either hospital.

June 12 @ 2:15 p.m.: DFR sent units to Elan City Lights this morning, at 9:30 a.m., where they spent approximately 1 hour escorting 35 residents to get belongings from their apartments.

Greystar continues the planning process related to the larger moving operation to get all the belongings of its residents out of the building. While there hasn't been much change in that regard, updates from Greystar can still be viewed on their Facebook page, at

<https://www.facebook.com/ElanCityLights>.

There is still no established time for when the process of removing the crane will begin, but OSHA investigators did visit the site today. Their portion of the on-site investigation could take at least a couple of days; after which Biggie Crane Company can begin giving more consideration to what their timeline might be, for crane removal.

In closing, patients' status remains the same, and there have been no additional discharges from either hospital.

June 13 @ 3:00 p.m.: There is no updated information related to OSHA, and their on-scene presence, or the status of patients who remain hospitalized.

Greystar continues to work with their residents, by doing an outstanding job in keeping them abreast of the latest developments relative to their personal belongs, their vehicles as well as advice on how to handle insurance matters, among other pertinent information to help them in their transition. Their latest updates can still be viewed on their Facebook page, at <https://www.facebook.com/ElanCityLights>.

Though Biggie has nothing definitive in place relative to crane removal, they expect they they'll be able to begin this weekend or the start of next week. They anticipate removing the crane could take as long as two days, after which the attention can be shifted to assessing the building's full scope of damage.

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June 14 @ 2:45 p.m.: The only updated available for today is that OSHA investigators were in Dallas this morning continuing their investigation. Be advised however: Today, Friday, June 14th, will mark the final update DFR provides on post-incident information related to the crane collapse.

Any updates related to patient discharges, should be acquired through the hospitals to which the patients were transported (Parkland and Baylor Scott and White Dallas).

Updates related to Biggie Crane Company, and their pending efforts to remove the crane, can be viewed at this link: <https://www.biggie.com/news-media/media-inquiries/>, Contact information for Biggie's Media Relations Office is on that page as well.

Updates related to OSHA's investigation should be directed to Juan Rodriguez, Deputy Regional Director of Public Affairs – Dallas Region, for the U.S. Labor Department, at Rodriguez.juan@dol.gov.

You can continue to view updates from Greystar, relative to their post-incident recovery and relocation operations, on the Elan City Lights Facebook Page, at <https://www.facebook.com/ElanCityLights>.

Monday, June 10th: **WFAA 8 (Mike Pool) and NBC 5 (Karen Ballesteros)** - What information is available on the call at 4200 Horizon North Pkwy? Hearing 3 ambulances assigned.

City Response - At [19:11](#) Dallas Fire-Rescue was assigned to a 911 call for structure fire at an apartment complex, located at 4200 Horizon North Parkway, in far North Dallas.

When first responding companies arrived they found smoke and fire coming from the first floor of a three-story apartment building. They were able to mount an offensive fire attack and extinguish the flames in a little over an hour. The first floor unit, as well as the two directly above it, suffered fire damage.

According to investigators, the fire began in a first-floor garage, where it was reported that a man was doing unspecified work on his motorcycle. Though how the fire started is still undetermined, the flames did quickly spread to the units directly above it. The man suffered burn injuries of unknown severity, and had to be taken to a local hospital for evaluation. Thankfully, there were no other injuries reported.

Tuesday, June 11th: **All local media outlets** – Can we have more information on a fire DFR is responding to in Northwest Dallas?

City Response: At 22:24 Dallas Fire-Rescue responded to a 911 call for a structure fire at a business, located at 11300 Tantor Road, in Northwest Dallas.

When firefighters arrived at the one-story metal warehouse, they observed smoke and flames coming from inside. After forcing entry, they were able to access the seat of the fire, contain and eventually extinguish it.

According to the business owner, they'd been at the location for 31 years and made custom cabinetry. There was lots of lacquered wood inside the building, which would flare back up during the course of operations, that made suppression a challenge; but Command called for a second to help mitigate the problem. A third alarm was later requested for manpower.

There was no one at the business when the fire began, and there were no injuries reported during the course of the incident. The cause of the fire is undetermined.

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Wednesday, June 12th: All local media outlets – Can we have more information on a house fire DFR is responding to in North Dallas?

City Response - At 09:59 Dallas Fire-Rescue units responded to a 911 call for a structure fire at a home, located at 13090 Meandering Way, in North Dallas.

Firefighters arrived at the scene to find fire coming from the garage of a one-story home. The fire was already in its advanced staged at the time of arrival, and had already begun to spread to the home itself. While the fire was ultimately extinguished, it was not before the garage and the home both sustained significant damage.

Though the home was occupied, the residents were not at home at the time of the fire. There were no injuries reported, and the cause of the fire is undetermined.

Sunday, June 16th: All local media outlets – Can we have more information about storm damage to Fire Station 19?

City Response - At some point during yesterday's (Sunday, June 16th) storms, Dallas Fire Station 19 suffered a partial roof collapse.

Thankfully, the fire station was already temporarily vacated as it had been undergoing renovation work since March. Renovations were expected to be completed in the next month, but this development will significantly extend that projection to an unknown time.



2019-21 Mayor and City Council Office

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