

Memorandum



DATE October 12, 2018

CITY OF DALLAS

TO Honorable Mayor and Members of the City Council

SUBJECT Taking Care of Business – October 9, 2018

Update Items

[Encampment Resolution Schedule –October 9, 2018 and October 16, 2018](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, October 9 and 16, 2018:

October 9, 2018 – Complete as of 4:00 pm	October 16, 2018
<ul style="list-style-type: none">• 4900 E R.L. Thornton Freeway (District 2)• 600 Peak Street (District 2)• 500 Hill Street (District 2)• 700 Fletcher Street (District 2)• 2929 Hickory Street (District 2)• 2600 Hickory Street (District 2)• 2400 Hickory Street (District 2)• 2628 Louise Street (District 2)	<ul style="list-style-type: none">• 7600 Lyndon B Johnson Freeway (District 10)• Royal at Central Expressway (District 11)• Forest Lane at Central Expressway (District 11)• Lyndon B Johnson Freeway at Jupiter Road (District 9)• Lyndon B Johnson Freeway at Webb Chapel (District 9)• Stemmons Freeway at Merrill Road (District 6)• Stemmons Freeway at Medical District (District 6)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer or Monica Hardman, Managing Director of Office of Homeless Solutions.

New Items

[“OurDallas” Mobile App Launch and Availability](#)

Salesforce, 311's new service request software, has been functioning smoothly for a week, and the updated versions of the mobile app (“OurDallas”) were released to the Apple and Android app stores on Monday, October 8, 2018. As of Tuesday morning, over 2,600 Android users and 3,100 iPhone users have updated or installed the new app. The app launch was the final major step of this implementation that included data migration of over 2 million records from the old system to Salesforce and the training of 700 employees. Staff is monitoring social media and the Dallas311@dallascityhall.com inbox for customer comments and concerns with the new system. Should you have any

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questions or concerns, please contact Margaret Wright, Director of 311 Customer Service Center.

Community Development Tour

On October 27, 2018, the Community Development Commission will host their annual Community Tour. This riding tour will allow the commission to visit projects that utilized funding from the U.S. Department of Housing and Urban Development (HUD) including CDBG, HOME, ESG, and/or HOPWA. This year's tour is also scheduled to include visits to the Redbird Area and the Vickery Meadows Community. If you are interested in participating in the Community Tour, please save the date of Saturday, October 27, 2018. Additional information about the tour, including the specific tour sites and schedule will be provided at a later date. Should you have any questions, please contact Chan Williams, Assistant Director in the Office of Budget – Grant Administration Division.

Bike to City Hall

To promote Dallas cycling culture and alternative transportation, Deputy Mayor Pro Tem Adam Medrano, Councilmembers Scott Griggs, Omar Narvaez, and Philip Kingston, will host Bike to City Hall on Wednesday, October 17. Participants will meet at Main Street Garden Park at 7:30 am, ride to City Hall at 8:00am, accompanied by a Dallas Police escort, and upon arrival, host a short press event before the Council Briefing begins. Should you have questions or concerns, please contact Carrie Prysock, Managing Director of the Mayor and City Council Office.

Municipal Court Training Day

The Municipal Court system will be closed to the public on Friday, October 12 to conduct training for the court clerks and bailiffs. In anticipation of this down day, no court appearances were scheduled for this day. The jail and City Detention Center dockets will be conducted as normal. Defendants seeking to resolve their citation(s) can do so online at courts.dallascityhall.com, by mail or by phone by calling 214-670-0109. Additionally, defendants can make full citation payments at the Dallas Marshal's Office which is open 24/7. Should you have any questions or concerns, please contact Gloria Lopez Carter, Court & Detention Services Director.

Media Inquiries

As of October 8th, the City has received media requests from various news outlets regarding the following topics:

- Fence Construction at Southeast Patrol Station
- Dockless Vehicles
- 2017 Capital Bond Program
- DFR National Night Out
- DFR Borger Street Building Collapse

Please see the attached document compiling information provided to the media outlets for the week of October 1st – October 8th for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Gwendolyn Schuler, Manager of the Office of Public Affairs and Outreach.

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Look Ahead

Office of Community Care – Senior Listening Sessions

The Office of Community Care is continuing to schedule listening sessions across the City. There are two senior listening sessions scheduled for the month of October, listed below. These sessions are planned in partnership with our Senior Affairs Commissioners to create opportunities to hear directly from the older adults in our community. Should you have questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or Jessica Galleshaw, Managing Director of the Office of Community Care.

Commissioner	Distr.	Location	Date	Time
Jeri Baker	10	Willie B. Johnson Recreation Center	Thursday, October 18	11:00 AM
Irwin "Bill" Gart	11	Jewish Community Center of Dallas	Thursday, October 25	9:45 AM - 11:00

City Council Briefings

October 17, 2018

- Autonomous Delivery Devices
- FCC Briefing (placeholder)



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors



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**Public Affairs & Outreach
Media Requests
Oct. 2 - 8**

Oct. 2; Fernando Mejia, Telemundo; I am working on a story about economic development in Richardson, and we are interested in showing how property tax revenue is divided up in Richardson compared to nearby cities. In Richardson, 60 percent of property taxes come from commercial businesses and 40 percent comes from residential. Are you able to provide the same percentage breakdown for Dallas?

City Response: Department of Transportation staff are aware of the previous crashes that occurred on Norwich. In response, speed studies were conducted, and it was determined the street would qualify for speed humps based on the speed. A petition from the community is required to have speed humps installed on a residential street. A petition was provided to the community to gather resident signatures, but not returned. The Department has funding to install speed humps but needs to be contacted by the community, and a signed petition returned to the Department to initiate the process. The City does not install speed humps without support from the community.

There is additional information on the City's traffic management program at the following link (<https://dallascityhall.com/departments/transportation/traffic-calming>).

Oct. 2; Nashwa Bawab; Dallas Observer; I am trying to figure out how much of a problem animal cruelty is in the area. Are there any reports I can look at? I know the Dallas Police Department is trying to rollout a new program that has 2 detectives solely focused on animal cruelty cases and I wanted to know what Dallas Animal Services thinks about that.

Please let me know if you can give me a call today. I would love to chat with someone for a few minutes today if that's possible. Thank you for your time!

City Response: DAS is supportive of this addition from DPD, we don't have any comment beyond that.

Oct. 2; CBS 11, WFAA, NBC 5; Did the city stop work on a fence at a police substation? Who is in charge of getting the fence built? And is that the same department or a different department than the one building inspection would fall under?

City Response: This work is typically performed by a contractor hired by the city who usually is responsible for obtaining permits. Equipment and Building Services has contracts for this type of work on City facilities. Building Inspection, who is responsible for permitting and inspecting construction projects, is part of Sustainable Development and Construction. We anticipate being able to issue a permit for the fence tomorrow. The electrical contractor for the gate did apply for a permit but the fence contractor had not.

Follow up: Who is the contractor that did not correctly apply for a permit? Was a permit issued today? How long has the stop work order been in place? There's a date of 7-5-18 on the bottom right corner of the order, but it isn't clear what that refers to.



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Response: Lone Star Fence and Supply Inc.; Staff expect it to be completed today but it could take until the 5th to be issued; The stop work order states that it was 7-5-18. However, staff were not made aware of the stop work order until September 13. The fence was erected in late June. What remains to be completed is the installation of the gate motors and card reader pedestal to allow staff to enter/exit. The electrical permit to install them have already been issued.

Oct. 3; Olivia Lueckemeyer, Community Impact Newspaper: I am writing a story on office leasing in Richardson and would like to do a comparison with nearby cities. I was hoping you could help me out with the following information for Dallas:

- Average office rental rate per SF (this would include Class A, B, C, etc., but would exclude industrial/flex space)
- . Instead of listing the major employers (1,000 employees or more) per square foot, if y'all can just let me know how many employers there are in Dallas with over 1,000 employees, that would suffice.
- Major employers (1,000 employees or more) per SF.

City Response: We advise you peruse the following links for the information you seek:

Dallas Business Environment via the Office of Economic Development:
<https://www.dallasecodev.org/296/Business-Environment>

Dallas' Economic Profile via the Office of Economic Development:
<https://www.dallasecodev.org/DocumentCenter/View/2095/Dallas-Economic-Profile?bidId>

The Dallas Regional Chamber:
<https://www.dallaschamber.org/why-dallas/about-the-region/>

Market fundamentals trend upward across the board via TAMU
https://assets.recenter.tamu.edu/Documents/MktResearch/DFW_CBRE_Office_MarketView.pdf

Oct. 5; Jesus Jimenez, Dallas Morning News: I'm writing a story about Proposition D in the current bond package. I was wondering who would be the best person to get a quote from about how Proposition D will keep Dallas residents safe.

City Response: Below is the link for the overview of technical criteria that helped develop the flood proposition. I think it will answer most of your questions. I also advise contacting the Army Corps of Engineers.

https://dallascityhall.com/government/Council%20Meeting%20Documents/ttrp_4_2017-bond-program-technical-criteria-policy-for-flood-drainage-and-erosion-propositions_050916.pdf

Oct. 8; Luke Ranker, Star-Telegram: I'm the new local government reporter at The Star-Telegram, mostly covering Fort Worth.



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I saw this morning Razor is expanding to Dallas. I don't believe we've written about the possibility of scooters coming to Fort Worth. I was hoping to get a little background on the programs in Dallas.

Which companies currently operate scooter or bike shares in Dallas?

About how many scooters/bikes are there?

Is this pilot program and if so, does it expire?

What did the city consider before allowing scooter shares to operate in Dallas?

Thanks!

City Response: I have provided answers in red below. You may also find useful information on the Dockless Vehicles page of the Transportation website:

<https://dallascityhall.com/departments/transportation/Pages/Dockless-Vehicles-.aspx>

Which companies currently operate scooter or bike shares in Dallas?

Bird, Lime, Razor operate scooters; Lime and VBike also operates bikes

About how many scooters/bikes are there?

6,000 scooters; 1,500 bikes

Is this pilot program and if so, does it expire?

The motorized scooter pilot program will expire on December 27. The bike ordinance was made official earlier this year.

Dallas Police media:

Oct. 3; Fox 4, NBC 5, WFAA, CBS11, DMN; inquiries related to a major accident at 11400 Garland Rd.

City Response: On October 2, 2018, at about 8:41 p.m. an unknown Latin male 44 years old was crossing the 11400 block of Garland Road, not at a crosswalk from east to west. At the same time, a tan 1998 Chevy Corvette was travelling southbound 11400 block of Garland Road in the middle lane slightly behind an uninvolved pickup in the left lane. The unknown Latin male ran out in front of the corvette from behind the pickup. An unknown Latin male was impacted front center of the corvette then into the windshield and over the top. The Latin male was pronounced deceased at the scene, no other injuries were reported. Next of kin was not made at the time of the update. This crash is documented on case numbers 217975-2018 and 217998-2018.

Oct. 6; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to a crash involving a DPD squad car at 900 N. Central Expy.

City Response: On October 6, 2018, at about 3:35 am, the driver in a 2014 Nissan was traveling northbound in the southbound exit at 900 N. Central Expressway at the Good Latimer exit. The Nissan at that point swiped the right front quarter panel of a marked Dallas Police Squad car with its right back quarter panel. No officers were injured and the driver was arrested for DWI. This offense is documented on case numbers (crash) 220396-2018 and (DWI) 220397-2018. The suspect's name is not being released until officially being booked into the county Jail.

Oct. 6; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to a shooting at the 300 block of E. Grover C. Washington Ave.



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City Response: On October 6, 2018, at about 3:06 a.m., officers were dispatched to the 300 block of Grover C. Washington Avenue regarding a shooting. Upon arrival officers observed one male was shot. Preliminary investigation reveals that a dark colored small sedan pulled up to the offense location where the victim and two other individuals were standing. The suspects exited the vehicle and demanded property-pointing guns at the victims. Everyone complied with the suspects demands. During the offense one of the suspects fired a weapon striking the one of the victims. The suspects then fled the location in the suspect vehicle. Dallas Fire Rescue responded and transported the gunshot victim to Methodist Central Hospital with a gunshot wound to the calf area. The suspects are described as Black males between the ages of 20-25 years old 6'1 to 6'4 and weighing about 160 pounds, with their faces covered. This offense is documented on case number 220372-2018. The investigation is ongoing.



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Dallas Fire Rescue Media Inquiries
October 1-8

Tuesday, October 1st: The following information was sent out to **all local news media** about DFR on National Night Out.

National Night Out 2018

Dallas: Held annually since 1984, National Night Out was originally an event meant to increase awareness about police programs, such as drug prevention, town watch, neighborhood watch and other anti-crime efforts, in communities. However, as the years have passed, and the occasion has changed, fire departments across the country have become increasingly involved in the annual event.

Typically done nationwide on the first Tuesday of every August; Texas, because of its traditionally hot weather, exercises the option of holding theirs on the first Tuesday of October. This makes it a more pleasant experience when the community, while not having to battle the elements, can meet their local first responders, under circumstances not related to a 911 call. Tuesday, October 2, 2018, Dallas Fire-Rescue (DFR) will make the acquaintances of various groups and communities, while attending a little more than 30 National Night Out events, across the entire City. On the Fire Operations side, citizens will get to meet their firefighters, tour an actual fire engine and witness demonstrations related to how we protect the community. There will also be a heavy Fire Prevention and Education element, where DFR Fire Inspectors, Educators and Sparky, if you're lucky, will be on-hand demonstrating and providing literature on all matters related to fire safety.

National Night Out is not only a great opportunity to get to know your local first responders, it is also an opportunity to discuss and practice safety with members of your community. When asked about the annual event, Fire Chief, David Coatney said, "The safety and security of your home can be significantly increased by knowing your neighbors and watching out for each other's property." He added, "It also gives neighbors the chance to discuss crime watch and crime prevention programs, and talk about other neighborhood safety needs and activities." It should be a fun-filled evening no matter where you live. So take the family out and meet the local first responders who help keep your communities safe.

Monday, October 8th: The following information was sent out to **all local media outlets** about DFR's efforts for Fire Prevention Week.

Fire Prevention Week 2018

Dallas: Annually, the week of October 9th is recognized as Fire Prevention Week; and while firefighters assume the forefront for the other 51 weeks of the year, this is the time in which the men and women of Fire Prevention take center stage to show how preventing fires is just as, if not more, important than putting them out.

October 7 – 13 2018, Dallas Fire-Rescue (DFR) Fire Inspectors, in accordance with this year's National Fire Protection Association (NFPA) theme, will be out in the communities emphasizing the message of "Look. Listen. Learn. Be Aware. Fire can happen anywhere." to educate people about the three basic but essential steps to take to reduce the likelihood of having a fire, and



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reinforce why everyone needs to have an escape plan. Officers will be using a variety of departmental resources to reiterate everything from identifying everyday fire hazards to Exit Drills in the Home (EDITH) while helping to push this message out.

For more information on Fire Prevention Week, please visit the National Fire Protection Association's website, at <https://www.nfpa.org/fpw>.

For more information on the educational programs utilized by DFR's Fire Educators, in addition to other useful fire safety tips, please visit http://dallasfirerescue.com/inspections_investigations_education.html. And remember, if you are a home owner, live in the City of Dallas and are in need of a smoke alarm(s), you can call 311 to make that request and someone will come out and install them at no charge.

Monday, October 8th: Dallas Fire-Rescue Officer, Kenneth Sutcliffe, has been deployed, with Texas Task Force 1 (TX-TF1), to the Florida panhandle to support search and rescue operations related to Hurricane Michael. Officer Sutcliffe was deployed on the evening of Monday, October 8th. The hurricane is expected to make landfall mid-day on Wednesday, October 10th; and deployment is expected to last as long as TX-TF1's service are needed. DFR is extremely proud of the lengths its members will go to train and make themselves available for situations like this. We are certain that Officer Sutcliffe will represent DFR, and the City of Dallas, with a "service first" mentality.

Monday, October 8th: All Local Media Outlets – Can we have more information a building collapse you all are responding to?

City Response: At 3:52 p.m. Dallas Fire-Rescue's Urban Search and Rescue (US&R) team was dispatched to 2625 Borger Street after a three-story town home, still under construction, collapsed.

Initial reports indicated anywhere between 25 and 30 construction workers were near the collapse zone when the incident took place. When first responders arrived at the scene a total of 6 workers were still inside the debris. Utilizing various measures to shore up parts of the debris, US&R technicians were able to extricate five of the workers before they were taken to area hospitals with non-life-threatening injuries.