

Memorandum



CITY OF DALLAS

DATE March 8, 2019

TO Honorable Mayor and City Council

SUBJECT **Taking Care of Business – March 5, 2019**

Update Items

[Encampment Resolution Schedule – March 5 and 12, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, March 5 and 12, 2019:

March 5, 2019	March 12, 2019
<ul style="list-style-type: none">• 2200 N Field St. (District 14)• 1800 South Blvd (District 7)• S Good Latimer Expressway & Coombs (District 7)• 2929 Hickory St (District 7)• 1700 Chestnut (District 7)• 2300 S Cesar Chavez Blvd (District 2)• Interstate I-30 at Jim Miller (District 7)	<ul style="list-style-type: none">• Interstate I-635 at Jupiter (District 6)• Interstate I-35 at Royal Ln (District 6)• N. Stemmons Freeway at Mockingbird (District 6)• 11043 Harry Hines Blvd (District 6)• 2295 Storey Lane (District 6)• Interstate I-35 at Medical District (District 6)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer or Monica Hardman, Director of Office of Homeless Solutions.

New Items

[Regional Hispanic Contractors Association Presents Award to Sustainable Development & Construction.](#)

On Friday, March 1st, Sustainable Development & Construction (SDC) – Building Inspection received the John Kelly Award for Safety at the Regional Hispanic Contractors Associations' (RHCA) Pillar Award Ceremony. SDC received the award for partnering with the RHCA in providing safety classes to the construction industry. The department advertises the sessions, provides the technology (laptop, projector and screen), and provides classroom space each month for the training. Hundreds of construction workers were trained in the past year and a half in both Spanish and English. Staff will continue to partner with the RHCA in the future to provide other training opportunities. Should you have any questions or concerns, please contact Kris Sweckard, Director of Sustainable Development and Construction.

[Airport Service Quality Award 1st Place](#)

Dallas Love Field earned first place in the 2018 Airport Service Quality (ASQ) Award for North American airports that service 15-25 million passengers per year. ASQ is the world's leading airport passenger service and benchmarking program measuring passengers' satisfaction across 37 key performance indicators. Third-party surveys of the airport's departing passengers were

DATE March 8, 2019
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PAGE **Page 2 of 2**

conducted monthly and were the lone factor in the award. This award is the opinion of the airport's customers. Aviation's staff studies Love Field's ASQ scores quarterly and uses it as a metric for improving the customer experience. In 2016 and 2017, Love Field's ASQ score led to third-place awards. Moving from 3rd to 1st place can be attributed to the improvement of the Wi-Fi experience at Love Field. ASQ will announce the awards on March 6, 2019. Should you have any questions or concerns, please contact Mark Duebner, Director of Aviation.

[Airport Experience News Best Airport Concessions Design](#)

Airport Experience News' award winners of 2018 were announced during the final evening of the Airport Experience Conference on February 28, 2019 in Las Vegas, Nevada. Dallas Love Field was awarded the Best Program Design for medium/small airports. Love Field's extensive variety of food / beverage and retail concessions along with the layout contributed to their success. Should you have any questions or concerns, please contact Mark Duebner, Director of Aviation.

[Media Inquiries](#)

As of February 27th, the City has received media requests from various news outlets regarding the following topics:

- Atmos Gas Leak
- Confederate Monuments
- DFR Extinguishes Small Fire in Downtown Dallas Parking Garage
- DFR Extinguishes Restaurant Fire in Downtown Dallas
- Two Separate 3-Alarm Apartment Fires Displaces 45 and 70 Residents Respectively

Please see the attached document compiling information provided to the media outlets for the week of February 27th – March 4th for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.



T.C. Brpadnax
City Manager

c: Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Directors and Assistant Directors



**City of Dallas
Public Affairs & Outreach
Media Requests
February 27 – March 4**

February 27, 2019; Robert Wilonsky, Reporter; Dallas Morning News:

(Regarding 3500 Espanola)

So the FAMILY is responsible for its demolition? Even though it was caused by an Atmos gas leak?

Will the family have to pay for it? Will they be billed for it? Are they in violation of code as of now?

Are investigations done?

City Response: We believe that the questions of ultimate liability and whether investigations are complete should be addressed to counsel for the property owner.

Any demolition costs incurred by the City would be secured by a lien against the property.

The property in its current condition is a public nuisance in violation of the Dallas City Code.

March 4, 2019; David Goins, Reporter; WFAA:

With the Landmark Cmsn also approving removal – is there a date T.C. / the city has in mind for removal of the Confederate Memorial in Pioneer Park?

City Response: At this time there is no date. We will let you know once we have more information on this topic.

March 4, 2019; Hannah Everman, Assignment Editor; NBC 5: Good afternoon, Would anyone from the city be able to tell me the latest update form the landmark commission meeting this afternoon about the confederate monument?

We would like to air an update at 6pm on what happens. Can the vote can now be appealed to the Dallas Plan Commission since the monument and the location in Pioneer Cemetery are both historic? And will that appeal happen or not?

City Response: Hi Hannah, The Landmark Committee approved the application to remove the confederate monument. The final vote was 10-5. Thirty days are given for the vote to be appealed, it is unknown if it will be appealed.



City of Dallas

March 4, 2019; Mike Pool, Content Editor; WFAA: Good Afternoon, I am requesting information on the Landmark Commission and the vote to remove the Confederate War Memorial in front near the convention center. What happen today? When will removal begin?

City Response: Good afternoon Mike, The Landmark Committee approved the application to remove the confederate monument. The final vote was 10-5. I will let you know once we have more information.

March 4, 2019; Lori Brown, Reporter; FOX 4: Now that Landmark Commission approved removal, what is the next step? When is the earliest the removal could start?

City Response: Good afternoon Lori, At this time there is no date. We will let you know once we have more information on this topic.



City of Dallas
Dallas Fire-Rescue Department
Media Requests: February 25th – March 3rd, 2019.

Monday, February 25th: The following information was sent to the local media by the City's Public Affairs and Outreach Office –

Request for media coverage

What Swearing in of the 17th fire chief of Dallas Fire-Rescue
Who Mayor Michael S. Rawlings
Councilmember Adam McGough, District 10
City Manager T.C. Broadnax
Chief Dominique D. Artis

When Monday, Feb. 25, 2019
Media availability: 5:15 to 5:30 p.m.
Ceremony: 6:00 to 7:00 p.m.

Where Concord Church, Main Sanctuary, 6808 Pastor Bailey Dr., Dallas, TX 75237

On Monday, Feb. 25, the Dallas Fire-Rescue Department and the City of Dallas will hold a ceremony to swear in Dominique D. Artis as the 17th fire chief. Speakers include City Manager T.C. Broadnax and Mayor Michael S. Rawlings.

Media, please be in place and set up by 5:00 p.m. Chief Artis will be available for interviews at 5:15 p.m.

Thursday, February 28th: Univision 23 (Jehova Azucena) - Can you provide us with any additional information in regards to the fire at 2000 Elm St. this morning?

City Response - Just before [04:00](#) (@3:58) Dallas Fire-Rescue units responded to a structure fire at the Elm Street Parking Garage, located at 2000 Elm Street, in Downtown Dallas.

When firefighters first arrived at the location they observed smoke coming from the first floor of the parking garage. Per procedure, they called for a second alarm response; but upon finding the source, most additional units were disregarded prior to their arrival.

Fire personnel found boxes on fire in an office on the first floor of the garage, and quickly extinguished the flames. The damage was contained within the office, and no vehicles in the garage were impacted.

Fire Investigators have not yet settled on the exact cause, and have therefore left the cause of the fire as undetermined at this time.

Thursday, February 28th: All local news outlets – Can we have more detail about a 2-alarm high-rise fire DFR is responding to in Downtown Dallas.

City Response – At 10:51 Dallas Fire-Rescue responded to a 911 call for a fire, in a restaurant, on the first floor of the Mosaic Lofts in Downtown Dallas.

When firefighters arrived at the scene, they observed smoke pouring into the streets from the first floor of the location. They quickly mounted an offensive fire attack and found a small fire which had made its way into the kitchen's ventilation system. Thankfully, the ventilation system isolated the fire inside of it where firefighters could locate and extinguish it without collateral damage.



City of Dallas

Thankfully, there were no injuries reported, or evacuations ordered; and as soon as firefighters ventilate the smoke from the first floor those who self-evacuated should be able to go back inside.

Friday, March 1st: All local news outlets – Can we get more details on the multiple alarm fire DFR is responding to in Lake Highlands?

City Response –

3-Alarm Fire Displaces 45 From Northeast Dallas Apartments

Dallas: At 02:19 Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at the Del Rey Village Apartments, located at 9607 Wickersham Road, in the Lake Highlands area of Dallas.

As firefighters approached the location, heading down Interstate 635, they saw the flames well in advance and requested a second- alarm response. Thankfully, by the time they arrived at the two-story apartment building, residents had mostly self-evacuated. After the remaining residents were evacuated, and a third-alarm response was sent to the location to help mitigate the situation, the fire was tapped out in just under a couple of hours.

There were 16 units in the building; half of which were directly impacted by fire. The remaining 8 were affected by varying degrees of smoke and/or water damage. The entire building was ultimately determined to be a total loss, displacing all 45 of its residents; according to the American Red Cross who was there to assist with their post-incident needs. Most importantly however, there were no reported injuries to any residents or firefighters.

Fire Investigators were able to determine that the fire started in a second-floor unit, but have not been able to determine the exact cause. Considering the state of the building, it is highly probable that the cause will remain as such.

Monday, March 4th: All local media outlets – Can we have more information on an apartment fire DFR is responding to on Holly Hill Drive?

City Response -

Apartment Fire in Vickery Meadow Displaces Multiple Families

Dallas: On Monday, March 4th, at 5:27a.m., Dallas Fire-Rescue responded to a 911 call for a structure fire at the Sunchase Apartments, located at 7229 Holly Hill Drive, in the Vickery Meadow area of Dallas.

When firefighters arrived at the location they observed heavy fire coming from the roof of a two-story apartment building. Suppression efforts were mostly defensive in nature; and after second and third alarms were transmitted (approximately 70 firefighters), the fire was ultimately extinguished with no injuries having been reported to any residents or firefighter who responded.

There were a total of 16 apartments in the building. Eight of those units were damaged by varying degrees of smoke, fire and /or water. According to the American Red Cross, who was dispatched to render aide to those impacted, more than 70 residents were displaced as a result of the damage.

Fire investigators believe the fire began in a second floor unit, before making its way into the ceiling space and spreading. Unfortunately, the severe damage that the building sustained made it unsafe to conduct a more thorough internal investigation; and as a result, the cause of the fire remains undetermined.