

Memorandum



CITY OF DALLAS

DATE May 24, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – May 21, 2019**

Update Items

[Encampment Resolution Schedule – May 21, 2019 & May 28, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on May 21, 2019 and May 28, 2019:

May 21, 2019	May 28, 2019
<ul style="list-style-type: none">• 8907 Lyndon B Johnson Service Road (Behind TI property near 75) (District 10)• 2380 West Northwest Highway/Harry Hines at Northwest Highway (District 6)• Interstate I-35 at Medical District (District 6)	<ul style="list-style-type: none">• 2600 Hickory St (District 7)• 1400 Harwood St (District 2)• 2300 Coombs St (District 7)• 1800 South Blvd (District 7)• Interstate I-20 at Lancaster Rd (District 8)• Interstate I-20 at Bonnieview Rd (District 8)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

New Items

[Dallas Police Department Modifies Class C Arrest Process](#)

Effective May 15, 2019, Dallas police officers will be transporting Class C arrests to the City Detention Center (CDC) located at 1600 Chestnut Street. Previously, only Public Intoxication arrests and Alias/Capias warrants were processed at this facility but through the collaborative efforts of the City Marshal and Dallas Police Department, officers will no longer have to transport these misdemeanor arrests to the Lew Sterrett Justice Center. This new process will allow officers to quickly process Class C arrests and then return to providing high level service to the residents of Dallas. Class C arrests where County charges have been added will still be processed at the Lew Sterrett Justice Center. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

[LGBTQ+ Town Hall Meeting](#)

On Thursday, May 23, 2019, the Dallas Police Department (DPD) will host a LGBTQ+ Town Hall Meeting from 6:30 p.m. - 8:00 p.m. at the Resource Center, 5750 Cedar Springs Rd., Dallas, 75235, for a conversation on LGBTQ+ inclusive community outreach efforts. Speakers include, Chief U. Renee Hall, Assistant Chief Angela Shaw, and Detective Laura Martin. Should you have any questions or concerns, please contact Chief U. Renee Hall, Dallas Police Department.

DATE May 21, 2019
SUBJECT **Taking Care of Business – May 21, 2019**

Bulk and Brush Collection Delays – May 2019

Due to a significant increase in spring set-out volumes, multiple weather delays and an ongoing shortage of truck drivers, Week 1 Bulk and Brush Collection for May was delayed. During Week 1 crews collected over 6,500 tons of brush and bulky material, which is almost double the weekly average of 3,500 tons. With delays in starting Week 2 collections, Sanitation crews, along with assistance from Code Compliance, Public Works and contract crews worked through this past week and weekend (Saturday and Sunday) and were able to complete Week 2 on Monday, May 20th. Week 2 collection totals are estimated to be close to 5,500 tons. Crews have been working 7 days per week and have a goal to complete this week's collections (Week 3) by 6 pm on Saturday May 25th. Week 4 collections are anticipated to begin May 27th, as normally scheduled. Should you have any questions or concerns, please contact Kelly High, Director of Sanitation Services.

Creating a Neighborhood Plan Workshop

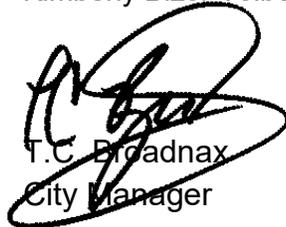
On Saturday, June 1, 2019, the Planning & Urban Design department will host a "Creating a Neighborhood Plan" workshop to provide a framework to help neighborhood leaders achieve a neighborhood vision. The workshop will be held at the Wilson Historic District, located at 2801 Swiss Avenue, Dallas, TX 75204 at 9:30 a.m. to 11:30 a.m. This workshop is a part of the Neighborhood Organizations Capacity Building workshop series to empower, educate and equip neighborhood residents and leaders. Please contact Peer Chacko, Director of Planning & Urban Design for more information.

Media Inquiries

As of May 21, 2019, the City has received media requests from various news outlets regarding the following topics:

- Construction on Gus Thomasson
- Surplus property
- Code Compliance and 311
- Confederate Monuments
- DFR Implementing Next Phase of Tiered EMS Dispatch Software
- Maple Avenue Restaurant Burns Down in Early Morning Fire
- DFR Responds to Two-Alarm Fire in Northwest Dallas

Please see the attached document compiling information provided to the media outlets for the May 14 - May 20 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Directors and Assistant Directors



City of Dallas
Public Affairs & Outreach
Media Requests
May 13 – May 20

May 13, 2019

Topic: Creation of “quiet zones” along railways in Northeast Dallas

Summary of Statement: The City secured funding through the 2017 bond, and is pursuing federal funding for these projects as well. The City is working on preliminary design plans, and expects to submit a proposal to the Federal Rail Administration in August.

Department: Transportation

Media Entity: Hannah Everman, Assignment Editor, NBC 5

May 13, 2019

Topic: Oak Cliff construction between Hampton and Edgefield.

Summary of Response: The project is to include reducing four lanes to three lanes and a turn lane and limits, Hampton to Edgefield. The construction is underway and scheduled to be completed in mid to late June, weather permitting. Once the construction is done, the Transportation Department will evaluate the impact of this traffic change and determine what other studies may be needed.

Department: Public Works

Media Entity: Vanessa Brown, Reporter, NBC 5

May 13, 2019

Topic: Resident complaints regarding perceived illegal dumping on Harmon Street and issues with 311 requests

Summary of Statement: 311 had no record of calls for dumping issues at the location. Based on the reporter’s inquiry, Code and the Dallas Marshal’s Office visited the site to investigate for potential enforcement action, and abated the trash.

Department: Code Compliance, 311, Dallas Marshal’s Office

May 14, 2019

Topic: Delays and plans for road work on Gus Thomasson

Summary of Statement: Informed reporter of the new layout of the roadway. Explained that delays were incurred due to weather and conflicts with utilities companies and the developer, and that the new estimated completion date is December 2019. Additionally, the reporter was provided a sketch of the roadway design.

Department: Public Works

Media Entity: Andrea Lucia, Reporter, CBS 11; Maritza Esquivel, Assignment Editor, Univision Dallas

May 14, 2019

Topic: City’s plans for Fire Station 44

Summary of Statement: Informed reporter that the property was declared “unwanted and unneeded” by Council resolution on April 24 and will be sold by public auction.

Department: Sustainable Development and Construction

Media Entity: Robert Wilonsky, Reporter, Dallas Morning News

May 14, 2019

Topic: Construction at Jefferson Boulevard and Cockrell Hill Road



City of Dallas

Summary of Statement: This is not a City of Dallas project, as the intersection is wholly within the City of Cockrell Hill. Dallas County is the lead agency on the larger project to reconstruct Cockrell Hill Road.

Department: Public Works

Media Entity: Reyna Cavazos, Reporter, Telemundo 39

May 15, 2019

Topic: Resident complaint regarding a potential water meter leak

Summary of Statement: Dallas Water Utilities staff visited the property and located that the leak is on the resident's private property, not at the meter.

Department: Dallas Water Utilities

Media Entity: Marysol Gonzalez, Assignment Manager, Univision Dallas

May 15, 2019

Topic: Library site up for auction as surplus property

Summary of Statement: Provided history of the property at 5639 Forest Ln, and indicated that the second auction of the property is scheduled for May 30

Departments: Sustainable Development and Construction, Library

Media Entity: Robert Wilonsky, Reporter, Dallas Morning News

May 15, 2019

Topic: Inclement weather shelters for homeless

Summary of Response: The plan needs to go before the full city council for a vote. We expect the process to take 4-6 months before it is adopted. The permit will give the organization the ability to operate during periods of inclement weather for the duration of the permit time period, ranging 1-2 years.

Departments: Office of Homeless Solutions

Media Entity: Silas Allen, Reporter, Dallas Observer

May 16, 2019

Topic: Dallas Love Field Garage Flood/Claims

Summary of Response: The decision on the day of the flooding event to indefinitely close the affected areas of Garage A. An Open Records Request is needed to find out who filed a claim.

Department: Aviation

Media Entity: Lori Brown, Reporter, FOX

May 17, 2019

Topic: Inquiry regarding a Mayoral Proclamation for ZZ Top

Summary of Statement: Mayor's Office sent text of the Mayor's Proclamation

Department: Mayor / City Council

Media Entity: Giles Hudson, Assignment Manager CBS 11

May 17, 2019

Topic: Survivor Benefits

Summary of Response: This matter is set for discussion during the June 10 Public Safety Committee meeting.

Department: DFR, HR, CMO

Media Entity: Lori Brown, Reporter, Fox 4



City of Dallas

May 17, 2019

Topic: Confederate Monument

Summary of Response: The appeals were not supported by the City Plan Commission, the Landmark Commission's vote to remove the monument stands. No date has been set for removal.

Department: Office of Cultural Affairs

Media Entity: Clayton Neville, Reporter/Anchor, WBAP/KLIF

May 17, 2019

Topic: Confederate Monument

Summary of Response: The City is going through a bid process to identify a vendor for removal, there is no date set yet.

Department: Office of Cultural Affairs

Media Entity: Scott Sidway, Reporter/Anchor, WBAP/KLIF



City of Dallas
Dallas Fire-Rescue Department
Media Requests: May 13th – May 19th, 2019.

Monday, May 13th: NBC 5 (Ken Kalthoff) – Left a voicemail asking if he could interview someone, and get some updated EMS video, for a story he was working on reference to the PSC briefing on DFR’s Tiered EMS Response model.

City Response – Set up an on-camera interview with Assistant Chief, Daniel Salazar, and DFR Medical Director, Dr. Marshal Isaacs, in the Flag Room following the presentation. We then sent him to Fire Station 18 to get some updated video related to EMS. The story aired during the 6:00 p.m. news cast:

<https://www.nbcdfw.com/news/local/Medical-Calls-to-Dallas-911-May-Not-Get-Ambulances-509870671.html>

Thursday, May 16th: All Local Media Outlets – Can we please have more details about an early morning restaurant fire on Maple Avenue.

City Response - At 05:02, Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at the El Rey Del Grill, located at 4535 Maple Avenue.

When firefighters arrived at the location, they observed flames coming through the roof of the one-story restaurant. Approximately 25-30 firefighters responded to the scene and extinguished the fire within the hour.

No one was at the location at the time of the fire, and there were no injuries reported. The cause of the fire remains undetermined.

Saturday, May 18th: All Local Media Outlets – Can we please have more information on a fire DFR is responding to Amherst Avenue?

City Response - At [19:25](#) Dallas Fire-Rescue responded to a 911 call for a structure fire at a home, located at 4700 West Amherst Avenue, near the intersection of Lovers Lane and Lemmon Avenue.

When firefighters arrived at the two-story home, they observed smoke and flames coming from the structure. Attack teams deployed hand-lines and initiated an offensive fire attack, but the fire progression was well advanced; resulting in Command's order to pull everyone out, and go to a defensive posture, before calling for a second alarm response.

There was no one in the house when the fire began, and therefore no injuries were reported. Approximately 50 firefighters worked to suppress the flames; and after just over an hour, the fire was declared extinguished.

The fire is believed to have begun at or near the homes attached garage, but the exact cause remains undetermined.