

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Ambulance Services Hardship Assistance Policy**

Dallas Fire-Rescue (DFR) provides residents and non-residents with emergency medical ambulance service within the City as authorized by the Dallas City Code. Services are provided for a fee per City Council Ordinance. There are two revenue sources for ambulance services: Emergency Medical Services (EMS) Ambulance and Ambulance Supplemental Payment Program (ASPP).

EMS Ambulance Revenue

Services provided on medical runs that result in a patient being transported to an area hospital or treated on-scene and not transported. Fees for this service are established after an independent fee study for full cost recovery and are adopted by City Council.

Ambulance Supplement Payment Program (ASPP) Revenue

The ASPP is approved by the Centers for Medicare and Medicaid Services (CMS) and administered by Texas Health and Human Services Commission (HHSC). The Program originally provided additional reimbursement to governmental ambulance providers that served Medicaid and uninsured patients. The Program allowed reimbursement for the difference between the cost and charges for providing EMS Ambulance services (subtracting payments).

The ASPP Program was previously set to expire on December 31, 2017. However, CMS granted the State of Texas an extension for another five years through September 2022. The extension required changes in the methodology to reflect only uncompensated charity care costs are eligible to become effective October 1, 2019. To meet this requirement and continue participation in the ASPP, the City is required to implement a charity care (hardship assistance) policy. The Dallas Ambulance Services Hardship Assistance Policy has been developed and is ready for consideration by City Council on August 28, 2019.

Effective October 1, 2019, the Ambulance Services Hardship Assistance Policy will allow patients transported to hospitals by DFR and who are unable to pay for all or part of the EMS Ambulance services bill due to limited income, an opportunity to apply for a discount off their bill. The balance after the hardship discount will be considered for reimbursement in the ASPP program under the new methodology.

DFR's ambulance billing company will notify patients through the invoice about the Hardship Assistance Policy. The patient will be responsible for applying and receiving approval from the billing company by providing proof of income. The Hardship Assistance Policy follows the Federal Poverty Level (FPL) income guidelines. Patients may receive

DATE August 16, 2019
 SUBJECT Ambulance Services Hardship Assistance Policy

a percentage write-off of charges if Adjusted Gross Income (AGI) falls below the threshold.

For example:

AGI Below Poverty Level	Percentage Write-Off
125% below level	100%
150% below level	75%
175% below level	50%
200% below level	25%

Hardship Calculation Factors	Example 1 Family of 4 (Below 200% FPL)	Example 2 Family of 4 (Below 175% FPL)
FY17 Avg EMS ambulance bill	\$1,621	\$1,621
Family AGI	\$49,500	\$44,900
2019 FPL (Min. needed AGI)	\$25,750	\$25,750
Family FPL%	192%	174%
Current Federal set FPL%, \$	200%, \$51,500	175%, \$45,063
% Write off per proposed policy	25%, \$405	50%, \$810
Balance considered under ASPP	\$1,216	\$811
Based on FY17 ASPP payment rate (56.18%) City's possible reimbursement amount	\$683	\$456

DATE August 16, 2019
SUBJECT Ambulance Services Hardship Assistance Policy

Please let me know if have any additional questions.



Domonique Artis
Fire Chief

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
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Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

STRATEGIC PRIORITY: Public Safety
AGENDA DATE: August 28, 2019
COUNCIL DISTRICT(S): N/A
DEPARTMENT: Fire-Rescue Department
EXECUTIVE: Jon Fortune

SUBJECT

An ordinance amending Chapter 15D, "Emergency Vehicles," of the Dallas City Code by amending Sections 15D-4 and 15D-5; **(1)** providing a definition of hardship assistance; **(2)** adding a reduction to ambulance service fees with approved hardship assistance; **(3)** providing authority to create a hardship assistance policy and procedure; and **(4)** providing a penalty not to exceed \$500.00, effective October 1, 2019 - Financing: No cost consideration to the City (see Fiscal Information)

BACKGROUND

Emergency Medical Services:

The City of Dallas ("City") according to its Charter and City Code through the Fire-Rescue Department provide residents and non-residents with emergency ambulance services within the city. These emergency services are provided for a fee authorized by City Council Ordinance without discrimination and regardless of financial conditions and ability to pay for the services. City recognizes that it may provide emergency ambulance services to individuals who are uninsured, unable to pay based on their current financial situation, and ineligible for support from applicable government healthcare benefit program(s).

Ambulance Supplemental Payment Program (ASPP):

The Ambulance Supplemental Payment Program (ASPP) is a federal program approved by Center for Medicare and Medicaid Services (CMS) and administered by the State of Texas Health and Human Services Commission (HHSC). ASPP is federally funded through Medicaid 1115 Waiver and authorized under Texas Administrative Code, Ch. 354A, which allows cost reimbursement for Medicaid Managed Care and the Uninsured, in addition to Medicaid fee-for-service to governmental ambulance providers. Program allows for reimbursement for the difference between the cost and charges (subtracting payments of providing ambulance services to Medicaid and Uninsured patients. A cost report is submitted annually within 180 days after the close of the fiscal year. The reimbursement amount to governmental ambulance providers is calculated by applying a Federal Matching Assistance Percentage (FMAP) assigned annually for each state.

Initially the ASPP was approved for five years ending December 31, 2017. Effective October 1, 2019, the City is required to implement a charity care or the hardship assistance policy to continue its participation in the program.

City Participation and Financial Impact:

City of Dallas applied and received approval to participate in the program effective March 1, 2012. Since the inception of the program, the city has received reimbursement payments, in the amount of \$81.0 million, allowing the City to further recover a portion of an uncollectable payment from Medicaid patients and uninsured patients. As represented below City’s reimbursement amount has varied based in part the FMAP and fund availability:

Activity Year	TX FMAP	Received Payments
FY 2012	58.22%	\$8.4M
FY 2013	59.30%	\$11.5M
FY 2014	58.69%	\$10.7M
FY 2015	58.05%	\$8.3M
FY 2016	57.13%	\$22.2M
FY 2017	56.18%	\$20.2M
FY 2018*	56.88%	\$17.5M
FY 2019*	58.19%	\$17.5M
FY 2020**	60.89%	\$12.6M
*FY18 and FY19 are projections only		
**FY20 will be impacted by the new charity-care policy		

ASPP Renewal:

The initial five-year ASPP (1115 Waiver) program was set to expire December 31, 2017. In early 2018, CMS granted State of Texas extension for another five years through September 2022. However, the extension required change in methodology to only include uncompensated charity care costs effective October 1, 2019. This means, fiscal 2018 that is under review by HHSC and the current fiscal year ending on September 30, 2019 will be reimbursed under the current old methodology of considering the services cost to provide the emergency ambulance services to Medicaid Managed Care and uninsured patients. Effective October 1, 2019, the City is required to implement a charity care or the hardship assistance policy to continue its participation in the program. The program has been developed and ready for implementation on time.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

This item has no prior action.

FISCAL INFORMATION

If the hardship assistance policy is not in place by October 1, 2019, the City of Dallas will no longer be eligible to further participate in the ASPP. This will result in revenue loss in FY21 when the ASPP's projected \$12.6M for FY20 activities would be paid.

ORDINANCE NO. _____

An ordinance amending Chapter 15D, “Emergency Vehicles,” of the Dallas City Code by amending Sections 15D-4 and 15D-5; providing a definition of hardship assistance; adding a reduction to ambulance service fees with approved hardship assistance; providing authority to create a hardship assistance policy and procedure; providing a penalty not to exceed \$500; providing a saving clause; providing a severability clause; and providing an effective date.

WHEREAS, the city council finds that the provision of ambulance services to every resident of the City of Dallas is essential to the health and safety of all residents health; and

WHEREAS, the city council finds the cost of ambulance service is a hindrance to healthcare services for many residents; and

WHEREAS, the City of Dallas finds that establishing a hardship assistance program to defray the costs of ambulance services is a matter of public health and safety and serves the public purpose of making emergency medical services more readily available to residents; Now, Therefore,

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That Section 15D-4, “Definitions,” of Division 1, “General Provisions,” of Article I, “Ambulances,” of Chapter 15D, “Emergency Vehicles,” of the Dallas City Code is amended by adding a new paragraph (18.1) to read as follows:

“(18.1)HARDSHIP ASSISTANCE means the reduction of ambulance service charges assessed to a transported patient or the payment-responsible party on behalf of a transported patient approved by the city manager, department director, or designee.”

SECTION 2. That Paragraph (c) of Section 15D-5, “Emergency Ambulance Service Provided by Fire Department; Fee,” of Division 2, “Emergency Medical Services,” of Article I,

“Ambulances,” of Chapter 15D, “Emergency Vehicles,” of the Dallas City Code is amended to read as follows:

“(c) The person receiving emergency ambulance service, whether transported by ambulance or treated without being transported by ambulance, and any person contracting for the service shall be responsible for payment of all fees less any reduction in fees received from hardship assistance. In the case of service received by a minor, the parent or guardian of the minor shall be responsible for payment of all fees less any reduction in fees received from hardship assistance on behalf of the qualifying minor.”

SECTION 3. That Section 15D-5, “Emergency Ambulance Service Provided by Fire Department; Fee,” of Division 2, “Emergency Medical Services,” of Article I, “Ambulances,” of Chapter 15D, “Emergency Vehicles,” of the Dallas City Code is amended by adding a new paragraph (e) to read as follows:

“(e) The city manager or his or her designee shall adopt an ambulance hardship assistance policy and the procedures for administering the policy.”

SECTION 4. That a person violating a provision of this ordinance, upon conviction, is punishable by a fine not to exceed \$500.

SECTION 5. That Chapter 15D of the Dallas City Code shall remain in full force and effect, save and except as amended by this ordinance.

SECTION 6. That any act done or right vested or accrued, or any proceeding, suit, or prosecution had or commenced in any action before the amendment or repeal of any ordinance, or part thereof, shall not be affected or impaired by amendment or repeal of any ordinance, or part thereof, and shall be treated as still remaining in full force and effect for all intents and purposes as if the amended or repealed ordinance, or part thereof, had remained in force.

SECTION 7. That the terms and provisions of this ordinance are severable and are governed by Section 1-4 of Chapter 1 of the Dallas City Code, as amended.

SECTION 8. That this ordinance shall take effect immediately from and after its passage and publication in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so ordained.

APPROVED AS TO FORM:

CHRISTOPHER J. CASO, Interim City Attorney

By _____
Assistant City Attorney

Passed _____

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **City Hall Power Interruption - November 28th – December 1st**

On January 26, 2019, staff scheduled a power interruption at City Hall for Schneider Electric Buildings Americas, Inc. (Contractor) to conduct preliminary work necessary to complete the removal and replacement of the existing medium-voltage Federal Pacific (FP) main switchgear and to remove and replace the City Hall Uninterruptible Power Supply (UPS) system. The power interruption was scheduled for 10 hours, but work was completed by the Contractor in approximately 7 hours.

The preliminary work completed included taking measurements of the existing panel configuration for the manufacturer to fabricate an exact size replacement. As mentioned in a memorandum dated January 18, 2019 (attached), the switchgear and panels have never been replaced and they no longer meet the current electrical codes. The existing City Hall UPS system operates on outdated technology and the physical equipment is no longer available. Switchgear and panels are also past the manufacturer's suggested service life (approximately 20 years).

NEXT STEPS

- Staff continues to work with the Contractor in preparation for the proposed power interruption at City Hall from November 28, 2019 through December 1, 2019 for the removal and replacement of the Main Distribution Panel (MDP). Below is the project schedule for the MDP replacement:
 - **Day 1 (Main Distribution Panel removal)**
 - On Thursday, November 28, 2019, City Hall is scheduled for a main building power interruption from the ONCOR statewide power grid. The building will be switched over to operate on generator power starting at approximately 6:00 a.m. until approximately 6:00 p.m. During the first day, the Contractor will disconnect and remove all main distribution panels.
 - **Day 2 and Day 3 (Main Distribution Panel installation)**
 - On Friday, November 29, 2019 through November 30, 2019, Dallas City Hall will continue to operate on generator power until all main distribution panels have been installed, reconnected, and tested.
 - **Day 4 (Main Distribution Panel, if needed)**
 - On Sunday, December 1, 2019, City Hall main building power will be switched on to the ONCOR statewide power grid.
- All back-up power for critical infrastructure will be fully operational before the power interruption is completed. City Hall has four generators on-site. The Contractor will have an additional back-up generator on-site and interconnected into the generator system for added redundancy.

DATE August 16, 2019
SUBJECT **City Hall Power Interruption - November 28th – December 1st**

LOGISTICS

- Critical infrastructure including 911 (Dallas Police Department), Dallas Fire-Rescue (DFR), Dallas 311, Office of Emergency Management, Dallas Love Field, and Communication & Information Services backup systems will operate as normal with the generator power. City Hall, in general, will have no power available for daily operations and will be operating on emergency lighting.
- The Bond Program Office, Building Services Department (BSD), and critical infrastructure departments will convene as a group monthly starting on August 27, 2019 in the Emergency Operations Center (EOC) for coordination meetings before power interruption at Dallas City Hall from November 28, 2019 through December 1, 2019.
- BSD will confirm all back-up power systems are fully functional and all backup locations for DPD, DFR and 311 are complete and fully operational by September 2019.
- A command center will be located in the EOC, similar to the one held on January 26, 2019, and will serve as the main point of contact to notify of any issues related to the power shutdown at City Hall. BSD staff (approximately 10 electricians and 6 HVAC staff) will be on-site to respond to any building related issues.

Staff will prepare an internal memorandum to inform all City personnel not to come in to work from Thursday, November 28, 2019 until Monday, December 2, 2019, unless it is absolutely critical.

If you have any questions, please contact me, or Adriana Castaneda, Bond Program Director (Interim) at adriana.castaneda@dallascityhall.com.



Majed Al-Ghafry, P.E.
Assistant City Manager

[Attachment]

c: T. C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE January 18, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT City Hall Power Shutdown on January 26, 2019

On November 7, 2017, the Dallas voters approved the 2017 Bond Program which included City Hall Interior and Exterior Renovations project under Proposition H. On October 24, 2018, the City Council authorized a construction services contract with Schneider Electric Buildings Americas, Inc. (Contractor) to remove and replace the medium-voltage Federal Pacific (FP) main switchgear and to remove and replace City Hall Uninterruptable Power Supply (UPS) system.

SCOPE OF WORK

Since the switchgear and panels have never been replaced, these no longer meet the current electrical codes. The existing City Hall UPS system operates on outdated technology and the physical equipment is no longer available. Switchgear and panels are also past their manufacturer's suggested service life (approximately 20 years).

NEXT STEPS

- Contractor must take measurements of the existing panel configuration to request from the manufacturer for an exact panel configuration match for replacement.
- On Saturday, January 26, 2019, Dallas City Hall is scheduled for a main building power shutdown from the ONCOR statewide power grid and the building will be switched over to operate on generator power starting at approximately 6:00 a.m. until approximately 4:00 p.m.
- This shutdown is necessary for the Contractor to take critical measurements of the main building supply switchgear which is planned to be removed and replaced in the fall of 2019.

LOGISTICS

- Critical Infrastructure including 911 (DPD), DFR, 311, OEM, DLF, and CIS backup systems will operate as normal with the generator power. City Hall, in general, will have no power available for daily operations and will be operating on emergency lighting.
- BPO, BSD, Building Security, and Critical Infrastructure will convene as a group on January 22, 2019 in the Emergency Operations Center (EOC) as final coordination meeting before City Hall shutdown on January 26, 2019.
- BSD confirmed all back-up power systems are fully functional.
- A command center will be located in the City Hall EOC on Saturday, January 26, 2019 to serve as the main point of contact to notify of any issues related to the power shutdown at City Hall. BSD staff (approximately 10 electricians and 6 HVAC staff) will be on-site to respond to any building related issues.

DATE January 18, 2019
SUBJECT City Hall Power Shutdown on January 26, 2019

Please note that this shutdown will also serve as an exercise in the event a City Hall shutdown or an emergency takes place in the future.

Staff will be preparing an internal memo to inform all City personnel not to come in to work on Saturday, January 26, 2019, unless it is essential to do so. If you have any questions, please contact me.



Majed Al-Ghafry, P.E.
Assistant City Manager

- c: T.C Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
- Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **City License Applications**

Attached is a list of the most recent Dance Hall, Sexual Oriented Business, Billiard Hall, and/or Amusement Center license applications received for the week of August 5, 2019 – August 9, 2019 by the Criminal Investigation Bureau Licensing Squad of the Dallas Police Department.

Please have your staff contact Major Michael Igo, at (214) 670-4811 and/or by email at michael.igo@dallascityhall.com should you need further information.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
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M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

WEEKLY APPLICATION LOG REPORT

DISTRICT	NAME OF BUSINESS	STREET ADDRESS	TYPE OF LICENSE	DATE OF APPLICATION	STATUS (RENEWAL/NEW)	APPLICANT NAME
D3	THE KLIFF KLUB	5250 SINGING HILLS	DH CLASS A	8/9/2019	RENEWAL	WILLIAM FRAZIER
D2	STATION 4	3911 CEDAR SPRINGS RD	DH CLASS A / LH	8/9/2019	RENEWAL	GREGORY KILHOFFER

License Definitions:

- DH - Class "A" -Dance Hall - Dancing Permitted 3 Days Or More A Week
- DH - Class "B" Dance Hall - Dancing Permitted Less Than Three Days a Week
- DH - Class "C" Dance Hall - Dancing Scheduled One Day At A Time
- DH - Class "E" Dance Hall - Dancing Permitted Seven Days A Week for Persons Age 14 through Age 18 Only
- LH - Late Hours Permit - Can Operate A Dance Hall Until 4:00
- BH - Billiard Hall - Billiards Are Played
- SOB - Sexually Oriented Business - Adult Arcade / Adult Book/Video Store / Adult Cabaret / Adult Adult Theater / Escort Agency / Nude Model Studio
- AC - Amusement Center

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Dallas Fort Worth International Airport Tax Sharing Agreements**

Attached to this memo is a response to questions asked by council members during the August 7, 2019 Council Briefing. The attachment provides information on the Dallas Fort Worth International Airport's various tax sharing agreements and the Rental Car Center tax revenue split.

If you require additional information, please contact Brett Wilkinson, Managing Director of the Office of Strategic Partnerships and Government Affairs, at 214-670-5797 or brett.wilkinson@dallascityhall.com.

A handwritten signature in black ink, appearing to read 'Kimberly Bizer Tolbert'.

Kimberly Bizer Tolbert
Chief of Staff

- c:
- | | |
|--|---|
| T.C. Broadnax, City Manager | Joey Zapata, Assistant City Manager |
| Chris Caso, City Attorney (Interim) | Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer |
| Mark Swann, City Auditor | Michael Mendoza, Chief of Economic Development and Neighborhood Services |
| Biliera Johnson, City Secretary | M. Elizabeth Reich, Chief Financial Officer |
| Preston Robinson, Administrative Judge | Laila Aleqresh, Chief Innovation Officer |
| Majed A. Al-Ghafry, Assistant City Manager | Liz Cedillo-Pereira, Chief of Equity and Inclusion |
| Jon Fortune, Assistant City Manager | Directors and Assistant Directors |

August 9, 2019

To the Honorable Mayor and Members of the Dallas City Council:

During the briefing of DFW Airport's FY2020 Budget, Councilmember Chad West requested information about the Rental Car Center tax revenue split. Council members also asked when tax-sharing arrangements would be renewed and how they were agreed upon. The answers to these questions are below:

Tax Sharing Agreements: DFW Airport does not have taxing authority. All tax generated at the Airport must be collected by the Airport's host cities of Coppell, Euless, Grapevine and Irving. The Cities of Dallas and Fort Worth enter into various tax-sharing agreements with the host cities. Three of the four agreements are interlocal agreements. There is no end date contained in these agreements. The fourth agreement was legislatively imposed. The below chart details the agreements:

Host City	Effective Date	Terms
Coppell	2012	<ul style="list-style-type: none"> All taxes, including Hotel Occupancy Taxes, are shared. (Coppell 1/3, Remaining 2/3: Dallas 7/11, Fort Worth 4/11)
Euless	1998 2010*	<ul style="list-style-type: none"> Tax revenues above \$778,133 are shared. (Euless 1/3, Remaining 2/3: Dallas 7/11, Fort Worth 4/11) Rental Car Center taxes are shared equally amongst all cities (see below for an explanation). *Interlocal Agreement was amended in 2010 to include Hotel Occupancy Tax.
Grapevine	2001	<ul style="list-style-type: none"> Senate Bill 569 Imposed tax-sharing on property of DFW south of Highway 114. Tax revenues above the year 2000 threshold (\$5,956,313) are shared. (Grapevine 1/3, Remaining 2/3: Dallas 7/11, Fort Worth 4/11) Hotel Occupancy Taxes are not shared.
Irving	1998	<ul style="list-style-type: none"> Tax revenues above \$618,855 are shared. (Irving 1/3, Remaining 2/3: Dallas 7/11, Fort Worth 4/11) Hotel Occupancy Taxes are not included in agreement as there are no Irving hotels on Airport property.

Rental Car Center: During negotiations to build the Rental Car Center, Dallas and Fort Worth agreed to the issuance of the bonds for the center if the tax revenues would be shared equally. The Cities of Dallas, Fort Worth, and Euless entered into an Interlocal Agreement to share the taxes from the center equally.

Should you have any further questions, please contact me at 972-973-5210.

Regards,



Chris Poinette
Chief Financial Officer
Dallas Fort Worth International Airport

C: William Meadows, Chair, Dallas Fort Worth International Airport Board
Sean Donohue, Chief Executive Officer, Dallas Fort Worth International Airport
T.C. Broadnax, City Manager, City of Dallas

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **FY 2019-20 Proposed Budget Book**

Prior to the final printing of the FY 2019-20 and FY 2020-21 biennial budget on Thursday, August 8, the Oracle Budgeting and Planning Management System (BPMS), which is used by the City for budget production, experienced an external system failure. Because of the failure, some final edits in the budget document were not updated in BPMS and are incorrect in the printed document.

This in no way affects the bottom-line totals of the budget nor the department totals listed throughout the document. These amounts are all accurate. However, on multiple pages the amounts indicated for various services within departments, as well as several departments' performance measures are incorrect.

We have corrected the errors, and we are providing hard copies of the replacement pages to the offices of the Mayor and City Council. Replacement pages include 67-78, 83-94, 101-106, 121-148, 175-176, 193-202, 211-226, 237-244, 273-280, 291-298, 309-316, 343-346, and 359-374. We are also updating the City's website with the corrected pages.

We apologize for any inconvenience this may have caused. Please let me know if you have any questions.

M. Elizabeth Reich
M. Elizabeth Reich

Chief Financial Officer

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
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Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Office of Homeless Solutions Affordable Supportive Housing Update**

In August 2018, the Office of Homeless Solutions (OHS) presented a briefing to the full City Council on the proposed four-track process to expand shelter capacity, create temporary shelter centers, address the bottleneck and availability of housing, and bond implementation to develop rapid rehousing and permanent supportive housing. Subsequent briefings and memorandums were provided to the City Council on each of the first three tracks.

On May 15, 2019, staff presented a briefing to the full City Council on Track 4 of the Homeless Solutions Strategy. Track 4 is the implementation of Proposition J Bond funds in the amount of \$20 million to “fund transitional and permanent supportive housing to target chronic homelessness, rapid rehousing for the elderly, disabled and families with children and day centers for seamless wrap-around services.” The briefing outlined potential City-owned, other publicly owned, and privately owned sites to the City Council for discussion. As a result, the general direction from the City Council centered around pursuing City-owned sites to maximize available Bond resources.

Following the May briefing to the full City Council, staff presented to the Human and Social Needs Committee on June 3, 2019 outlining the proposed next steps to advance Track 4 utilizing a Request for Developer Interest (RDI) process. The briefing included anticipated “to be scheduled” community engagement meetings. Staff did not provide a follow-up communication related to the community engagement dates nor did they share the information broadly to ensure widespread community input in the process.

Community input is an essential component in the process of advancing public programs that can have significant impacts on surrounding neighborhoods. The effort to identify solutions for our City’s homeless is no different. It is clear that the process to receive community input did not meet my expectations, therefore, it is my responsibility to take corrective action.

In order to take the appropriate time to reassess our existing strategy and approach, I have directed staff to cancel the current RDI as it relates to Track 4. Staff will provide a briefing to the appropriate committee as soon as committees resume, or to the full City Council for input, before proceeding further. It is my hope that restarting this process with more consistent communication will restore confidence in the integrity of this initiative and the importance of caring for our most vulnerable populations.

Should you have any questions or concerns, please contact me directly. I welcome the opportunity to visit with you further regarding this issue during our monthly one-on-one meetings or whenever your schedules allow.

DATE August 16, 2019
SUBJECT **Office of Homeless Solutions Affordable Supportive Housing Update**

In the Spirit of Excellence!!



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billierae Johnson, City Secretary
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Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Public Works Project Updates – FY 2019 4th Quarter**

To provide the public and each respective City Council District with an update of ongoing projects managed by the Department of Public Works, the department has prepared the attached report which contains information on maintenance, bond, and other capital projects. The project information, separated by Council District, is provided for any projects that will be under construction during the months of July-September 2019.

The report was distributed to each of your respective offices on August 15th and will be posted to the Department of Public Works' website. Public Works staff will also have this information available at each of the upcoming Budget Town Hall Meetings. Moving forward, this report will be updated and distributed on a quarterly basis.

Should there be any questions or need for clarification, please let me know.

A handwritten signature in blue ink, appearing to read 'Majed Al-Ghafry'.

Majed Al-Ghafry, P.E.
Assistant City Manager

[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
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Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
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Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

City of Dallas

Q4 Activity Report
Department of Public Works
August 14, 2019



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1. Report Summary

To facilitate greater transparency between the Department of Public Works, Dallas City Council and the general public, the Department of Public Works has created this quarterly activity report that compiles all active and scheduled maintenance and repair projects for Q4.

The items listed include all “**active and scheduled**” Street Maintenance, Sidewalk Maintenance and Alley Maintenance projects, including those that are part of the 2017 *Dallas Bond Program* and those associated with the *Five-Year Infrastructure Management Program* (IMP), between the dates of July 1 and September 30, 2019.



2. Selection Criteria

For clarity, “**active and scheduled**” refers to any *ongoing* projects with an expected start or completion date within Q4, meaning projects that have already completed will not be listed.

It also includes projects that may not have an assigned completion date, but that do have a percentage of the work complete according to Department of Public Works data. This exception will be listed under the “Percentage Complete” category on the data tables below.

It is important to note that this report does not include every project included in the *2017 Dallas Bond Program* or the IMP that could take place during the remainder of FY 2019, but instead only lists projects that meet the previously mentioned criteria.

Data shown reflects the most up-to-date available information from the Department of Public Works as of August 14, 2019. Projects that take place in multiple City Districts will be listed individually in both Districts.



District 1

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Restoration	Brookhaven Dr, from Granger St to Beckleywood Blvd	Williams, Jerry	85%	6/28/2019	9/27/2019
Street Resurfacing	12th St W., from Edgefield Ave (S) to Marlborough Ave (S)	Lutz, Christopher	75%	6/28/2019	8/16/19
Street Resurfacing	12th St W., from Hollywood Ave to Hampton Rd (S)	Lutz, Christopher	75%	6/28/2019	8/16/19
Street Restoration	200 Cumberland St., from E. Jefferson Blvd. to E. 12th St.	Williams, Jerry	50%	8/7/2019	11/07/2019
Street Resurfacing	1900 Ferndale Ave., from S. Waverly Dr. to Newport Ave.	Lutz, Christopher	N/A	11/05/2018	9/30/2019
2017 Bond Projects					
Sidewalk Improvements	W Jefferson Blvd from N Westmoreland Rd to N Plymouth Rd	Efrain Trejo	95%	7/1/2019	8/30/2019
Sidewalk Improvements	Tyler St (east side) from Illinois Ave to Lebanon Ave	Efrain Trejo	95%	7/1/2019	8/30/2019
Street Resurfacing	Bentley Ave from Chalmers St to S Hampton Rd	Christopher Lutz	N/A	5/17/2019	9/30/2019
Street Resurfacing	Shelley Blvd from Coombs Creek Dr to S Westmoreland Rd	Christopher Lutz	N/A	4/26/2019	9/30/2019
Street Resurfacing	Alco Ave from N. Plymouth Rd to N Hampton Rd	Christopher Lutz	N/A	5/10/2019	9/30/2019
Street Resurfacing	Falls Dr from S Cockrell Hill Rd to Andrews St	Christopher Lutz	N/A	6/26/2019	9/30/2019
Street Resurfacing	Hartsdale Dr from Forth Worth Ave to W Colorado Blvd	Christopher Lutz	N/A	5/3/2019	9/30/2019
Street Resurfacing	Emmett St from S Westmoreland Rd to S Ravinia Rd	Christopher Lutz	N/A	5/6/2019	9/30/2019
Street Resurfacing	Barnett Ave (S) from W Illinois Ave to Dutton Rd	Christopher Lutz	N/A	4/29/2019	9/30/2019
Street Resurfacing	Berkley Ave from Rugged Dr to S Edgefield Ave	Christopher Lutz	N/A	4/29/2019	9/30/2019
Street Resurfacing	Shelley Blvd from Keats Dr to Dryden Dr	Christopher Lutz	N/A	4/29/2019	9/30/2019
Street Resurfacing	Fort Worth Ave from Bahama Dr to W Colorado Blvd	Christopher Lutz	N/A	8/6/2019	9/30/2019
Street Resurfacing	Beckley Ave (N) from W Colorado Blvd to E Oakenwald St	Christopher Lutz	N/A	5/9/2019	9/30/2019
Street Resurfacing	Marsalis Ave (N) from E 8th St to E 7th St	Christopher Lutz	N/A	7/13/2019	9/30/2019
Street Resurfacing	Windomere (N) Ave from W 8th St to Taft St	Christopher Lutz	N/A	6/19/2019	9/30/2019

District 1 (cont.)

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Other Capital Projects				Work To Date	Work Planned For Next Month
Houston St. Viaduct Rehabilitation Ph. 2	From Downtown to Oak Cliff	Lap Trinh	N/A	TBD	TBD
N. Bishop Avenue	From Jefferson Blvd. to West 8th Street	Lap Trinh	N/A	Placement of Concrete, Inlet and Curbs	Placement of Concrete, Inlet, Walls and Sidewalks
Jefferson Blvd. Improvements	From Zang Blvd. to Adams Ave.	Horace Pizzarello	N/A	Placement of BFR, working on DWU Items	Placement of Sidewalks and BFR, working on DWU items
West Davis Street	Sidewalk Improvements, Beckley to Hampton	Horace Pizzarello	N/A	Construction ongoing	N/A (Projected Completion Date: Winter 2019 or 3/17/20)

Unimproved Alley Program Projects

No scheduled Alley Maintenance projects under construction at this time.

District 2

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Restoration	Maple Ave., from W. Mockingbird Ln. to Empire Central	Lutz, Christopher	90%	6/28/2019	8/16/19
Street Restoration	12th St W., from Edgefield Ave (S) to Marlborough Ave (S)	Lutz, Christopher	75%	6/28/2019	8/16/19
Street Rehabilitation	4700 Sylvester St., from Kings Rd. to dead-end	Lutz, Christopher	95%	N/A	9/30/2019
Street Restoration	1600 Kinmore St., from S. Henderson Ave. to Beeman Ave.	Lutz, Christopher	N/A	11/05/2018	9/30/2019
2017 Bond Projects					
Complete Street Improvement	Cedar Springs Ave., from Douglas to Oak Lawn. Will include sidewalk and ADA improvements, including multi-colored crosswalks at several locations.	Kevin Taylor	N/A	9/9/2019	3/13/2020
Street Resurfacing	Parry Ave from S Peak St to Ann Ave	Christopher Lutz	N/A	6/6/2019	9/30/2019
Street Resurfacing	St Paul St (S) from Young St to Marilla St	Christopher Lutz	N/A	5/28/2019	9/30/2019
Street Resurfacing	Military Pkwy from Dolphin Rd to Forney	Christopher Lutz	N/A	6/24/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Capital Improvement	Cesar Chavez Central	Matthew Stevens	N/A	All utilities and existing paving excavation	Paving intersections / sidewalk
Capital Improvement	Pearl		N/A	All utilities and existing paving excavation	Paving intersections / sidewalk
Complete Street Improvement	Henderson Avenue	Orlando Marf	N/A	Waiting on Pre Con	Waiting on Pre Con
Houston St. Viaduct Rehabilitation Ph. 2	From Downtown to Oak Cliff	Lap Trinh	N/A	Work has stopped—waiting on DART shutdown in April.	Work has stopped—waiting on DART shutdown in April.
Unimproved Alley Program Projects					

No scheduled Alley Maintenance projects under construction at this time.

District 3

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Partial Reconstruction	5500-5700 Mountain Creek Pkwy, from Camp Wisdom Rd (W) to Toler Trl	Causey, Ronald	25%	6/5/2019	9/30/19
Street Resurfacing	3800 Periwinkle Dr, from Larkspur Ln to Bridal Wreath Ln	Lutz, Christopher	N/A	11/5/2018	9/30/2019
2017 Bond Projects					
Sidewalk Improvements	Kimball Neighborhood, plus target area sidewalk improvements	Efrain Trejo	N/A	7/19/2019	8/30/2019
Street Resurfacing	Greenspan Ave from W Millet Dr to W Camp Wisdom Rd	Christopher Lutz	N/A	5/10/2019	9/30/2019
Street Resurfacing	Scottsboro Ln from S Marsalis Ave to Grassy Ridge Trl	Christopher Lutz	N/A	7/25/2019	9/30/2019
Street Resurfacing	Mountain Creek Pkwy from Mountainview Dr to Eagle Ford Dr	Christopher Lutz	N/A	7/12/2019	9/30/2019
Street Resurfacing	Acapulco Dr from Bar Harbor Dr to Bar Harbor Dr	Christopher Lutz	N/A	7/29/2019	9/30/2019
Street Resurfacing	Inca Dr from Eastgate Cir to Horizon Dr	Christopher Lutz	N/A	7/29/2019	9/30/2019
Street Resurfacing	Randolph Dr (N) from S Randolph Dr to Mt Ranier St	Christopher Lutz	N/A	8/1/2019	9/30/2019
Street Resurfacing	Randolph Dr from S Randolph Dr to Lakehurst Ct	Christopher Lutz	N/A	8/1/2019	9/30/2019
Street Resurfacing	Cockrell Hill from Bronze Way to Brass Way	Christopher Lutz	N/A	8/12/2019	9/30/2019
Street Resurfacing	Trio Ln from Wagon Wheels Trl to Caravan Trl	Christopher Lutz	N/A	8/8/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
No active Capital Projects under construction at this time.					
Unimproved Alley Program Projects					
No scheduled Alley Maintenance projects under construction at this time.					

District 4

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Restoration	1900 Lamont Ave., from Georgia Ave. to E. Louisiana Ave.	Williams, Jerry	75%	08/07/2019	11/07/2019
Street Resurfacing	700-1200 E. Illinois Ave., from S. Marsalis Ave. to S. Denley Dr.	Lutz, Christopher	25%	N/A	N/A
Street Resurfacing	500-1000 W. Illinois Ave., from S. Zang Blvd. to S. Polk St.	Lutz, Christopher	40%	N/A	N/A
2017 Bond Projects					
Street Improvements	The Bottom, Phase 1 - which includes N. Denley Dr. - Hutchins Ave. to Levee; N. Moore St. - Hutchins Ave. to Levee and May Hall St. - Denley Dr. to Moore St.	Liong So	N/A	7/22/2019	7/11/2021
Paving and Drainage	Hampton Rd (S) from Crow Creek Dr to north of W. Ledbetter Dr	Tony Payberah	N/A	8/19/2019	5/7/2021
Street Improvements	Hendricks Ave from Denley Drive to Moore Street	Liong So	N/A	7/19/2019	5/16/2021
Street Resurfacing	Hendricks Ave from Fernwood Ave to Cedar Haven Ave	Christopher Lutz	N/A	5/28/2019	9/30/2019
Street Resurfacing	Exeter Ave from Sunnyvale St to Tacoma St	Christopher Lutz	N/A	5/29/2019	9/30/2019
Street Resurfacing	Haas Dr from 51st St to Dahlia Dr	Christopher Lutz	N/A	5/7/2019	9/30/2019
Street Resurfacing	Ewing Ave (S) from McVey Ave to Graceland Ave	Christopher Lutz	N/A	6/24/2019	9/30/2019
Street Resurfacing	Grover C Washington Ave (W) from Oriol Ave to Toluca Ave	Christopher Lutz	N/A	5/29/2019	9/30/2019
Street Resurfacing	Stella Ave from S Corinth St to Cedar Crest Blvd	Christopher Lutz	N/A	6/10/2019	9/30/2019
Street Resurfacing	Winters St from S Ewing St to Harlandale Ave	Christopher Lutz	N/A	7/23/2019	9/30/2019
Street Resurfacing	Sunnyvale St from Ann Arbor Ave to Cummings St	Christopher Lutz	N/A	6/1/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Ewing Ave.	From Galloway Ave. to Genoa Ave.	Wilkens Engmann	N/A	Working on Dwu Items, Strom Drainage and Inlets	Working on DWU Items , Street Excavation.
Bismark Drive	East Ledbetter Drive to 51 Street	Lap Trinh	2/20/2018	Working on DWU Items	Street Excavation and Lining
Street Group 12-624	Fordham from Bonnie View to Illinois	Kevin Taylor	9/17/2018	Saw cutting, Utilities	Working on storm drain
Unimproved Alley Program Projects					

No scheduled Alley Maintenance projects under construction at this time.

District 5

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Full-Depth Asphalt	8600-8800 Cherrybrook Dr., from Hawley Ln. to Oak Hill Cir.	Williams, Jerry	80%	5/10/2019	8/10/2019
Partial Reconstruction	1500-1700 Pleasant Dr., from Grovecrest Dr. to Bohannon Dr.	Causey, Ronald	25%	5/17/2019	9/30/2019
Street Restoration	100 S. Acres Dr., from N. Acres Dr to Trail Ave.	Williams, Jerry	75%	7/11/2019	10/11/2019
Street Restoration	10700-10800 Eastham St. from Morrow St. to Cheyenne Rd.	Williams, Jerry	3%	8/7/2019	11/7/2019
Street Restoration	10900 Eastham St., from Cheyenne Rd. to city limits (approx. 275 east of Cheyenne Rd.)	Williams, Jerry	75%	8/7/2019	11/7/2019
Street Restoration	9600-9900 San Leon Ave, from N. St. Augustine Dr. to Algonquin Dr.	Williams, Jerry	3%	8/7/2019	11/7/2019
2017 Bond Projects					
Street Resurfacing	Utica Dr from Cordell Dr to Reva St	Christopher Lutz	N/A	6/17/2019	9/30/2019
Street Resurfacing	Mack Lane from Bruton Rd to Ravehill Ln	Christopher Lutz	N/A	5/14/2019	9/30/2019
Street Resurfacing	Ravehill Ln from Santa Cruz Dr to Waycross Dr	Christopher Lutz	N/A	5/31/2019	9/30/2019
Street Resurfacing	Fairhaven Ln from McCutcheon Ln to Blanton St	Christopher Lutz	N/A	6/27/2019	9/30/2019
Street Resurfacing	Utica Dr from Bruton Rd to Cordell Dr	Christopher Lutz	N/A	6/17/2019	9/30/2019
Street Resurfacing	Checota Dr from N Masters Dr to Amity Ln	Christopher Lutz	N/A	4/25/2019	9/30/2019
Street Resurfacing	Tara Ln from Edgeglen Dr to Uarda Dr	Christopher Lutz	N/A	6/18/2019	9/30/2019
Street Resurfacing	Dale Glade Dr from E Shore Dr to N St Augustine Dr	Christopher Lutz	N/A	5/23/2019	9/30/2019
Street Resurfacing	Christensen Dr from Latta St to Glover Pass	Christopher Lutz	N/A	7/24/2019	9/30/2019
Street Resurfacing	Holcomb Rd from Eden Valley Ln to Files St	Christopher Lutz	N/A	6/24/2019	9/30/2019
Street Resurfacing	Prairie Creek Rd (N) from Lake June Rd to Palisade Dr	Christopher Lutz	N/A	6/3/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Gardenview Drive	Capital Improvement, from Alto Garden Dr to Loma Garden Ave	Horacio Pizzarello	N/A	N/A	N/A (Projected completion date: 11/24/19)
Lonsdale Road	Sarah Lee Ln to Lake June Rd	Wilkens Engmann	N/A	Water line, Stormdrain & Wastewater	Waiting on Water main tie-in
Unimproved Alley Program Projects					

No scheduled Alley Maintenance projects under construction at this time.

District 6

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Resurfacing	3600 Borger St., from Bickers St. to dead-end	Lutz, Christopher	75%	N/A	N/A
AOC	2900-3200 Singleton Blvd., from Kingbridge St. to N. Westmoreland Rd.	Lutz, Christopher	40%	N/A	N/A
Street Restoration	300 S. Bond Ave., from Darwin St. to Darwin St.	Williams, Jerry	3%	11/27/18	N/A
2017 Bond Projects					
Street Reconstruction	Fort Worth Ave., from Sylvan to West Commerce St. - with concrete pavement, bike lanes, pedestrian improvements, water, wastewater and stormwater upgrades, and a new traffic signal a Sylvan Avenue	Horacio Pizzarello	N/A	7/15/2019	10/2/2020
Street Resurfacing	Hampton Rd (N) from Dennison St to Kraft St	Christopher Lutz	N/A	7/19/2019	9/30/2019
Street Resurfacing	Crossman Ave from Pueblo St to Nomas St	Christopher Lutz	N/A	8/6/2019	9/30/2019
Street Resurfacing	Bickers St from Melinda Hills Dr to N Westmoreland Rd	Christopher Lutz	N/A	7/30/2019	9/30/2019
Street Resurfacing	Westmoreland Rd (N) from Bickers St to Bernal Rd	Christopher Lutz	N/A	7/24/2019	9/30/2019
Street Resurfacing	Timberline Dr from Community Dr to Kendale Dr	Christopher Lutz	N/A	6/21/2019	9/30/2019
Street Resurfacing	Postal Way from W Commerce St to Lone Star Dr	Christopher Lutz	N/A	8/8/2019	9/30/2019
Street Resurfacing	Postal Way from I-30 Frontage Rd to Lone Star Dr	Christopher Lutz	N/A	8/8/2019	9/30/2019
Street Resurfacing	Esmalda Dr from Toronto St to Nomas St	Christopher Lutz	N/A	7/23/2019	9/30/2019
Street Resurfacing	Fabrication St from Topeka Ave to Sylvan Ave	Christopher Lutz	N/A	7/22/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Chalk Hill Road	From Davis to I-30	Matthew Steven	N/A	Placement of Pavement, drive, sidewalks	Placement of Pavement, sidewalks and Drives
North Beckley	Commerce Intersection	Horace Pizzarello	88%	N/A	Landscaping
Goodnight Ln.	from Joe Field Rd. to Royal Ln. (?)	Liong So	59%	N/A	Work on punch list
Alley between Manana Dr. and Park Ln.	from Larga Dr. to Marsh Ln.	Wilkens Engmann	53%	N/A	Not started -water main conflicts. (Projected completion date: 8/30/19)
Sylvan Ave. Improvements	From Ft. Worth Ave. to Singleton Blvd.	Horace Pizzarello	28%	N/A	Grading for lime
Goodnight Lane Phase II	from Royal Ln. to Harcourt Street	Liong So	N/A	N/A	Installing sewer
Fort Worth Ave Improvements	from Sylvan Ave. to West Commerce Street	Horace Pizzarello	N/A	N/A	Not Started (Projected completion date: 10/2/20)
Colorado /Beckley Sidewalk	Beckley, Colorado and Zang	Lap Trinh	N/A	N/A	Excavation, Placement of Sidewalk and BFR
SMA/SRD Unimproved Alley Program Projects					
No project scheduled at this time.					

District 7

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Restoration	2600 Cross St., from Frank St. to Herrling St.	Lutz, Christopher	0%	11/05/2018	9/30/2019
Street Restoration	3000 Gay St., from Copeland St. to Marshall St.	Williams, Jerry	50%	8/7/2019	11/7/2019
2017 Bond Projects					
Paving and Drainage	Meek St., from Carbondale St. to Hull St. - The existing street is unimproved. Public/private development.	Liong So	N/A	7/19/2019	5/16/2021
Street Resurfacing	Park Row Ave from (Malcolm X Blvd to Jeffries St)	Christopher Lutz	N/A	4/10/2019	9/30/2019
Street Resurfacing	Elihu St from (End of Pavement to JB Jackson Jr Blvd)	Christopher Lutz	N/A	4/12/2019	9/30/2019
Street Resurfacing	Sandstone Dr from (Jennie Lee Ln to Cypress Ave)	Christopher Lutz	N/A	4/18/2019	9/30/2019
Street Resurfacing	Jennie Lee Ln from N Prairie Creek Rd to Cypress Ave	Christopher Lutz	N/A	5/21/2019	9/30/2019
Street Resurfacing	Hunnicut Rd. from (Highland Rd. to Dorrington Dr.)	Christopher Lutz	N/A	4/3/2019	9/30/2019
Street Resurfacing	Enchanted Ln from Breakwood Dr to Urban Crest Rd	Christopher Lutz	N/A	7/1/2019	9/30/2019
Street Resurfacing	Jennie Lee Ln from N St Augustine Dr to Moss Glen Dr	Christopher Lutz	N/A	5/6/2019	9/30/2019
Street Resurfacing	South Blvd from Malcolm X Blvd to Meadow St	Christopher Lutz	N/A	8/6/2019	9/30/2019
Street Resurfacing	Hazelhurst Ln from Ashbrook Rd to Fallon Pl	Christopher Lutz	N/A	7/30/2019	9/30/2019
Street Resurfacing	Bluffton Dr from Freeport Dr to End of Pavement	Christopher Lutz	N/A	7/29/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
JB Jackson Jr. Blvd.	From Grand Ave. to MLK Jr. Blvd.	Dhiyaa Tohme	N/A	42" waste water between MLK & Pennsylvania	Installing 9X 9 box culvert
Al Lipscomb Way	From S. Good Latimer to R.B. Cullum Ave.	Dhiyaa Tohme	88%	Utilities and Paving WB from Malcom X to Dart Rail	Installing 9X 9 box culvert
Al Lipscomb Way	From Malcom X Blvd. to Robert B. Cullum Blvd.	Dhiyaa Tohme	59%	All utilities and WB Paving from Malcom X to Tracks	Need to install brick pavers in sidewalk
S. Lamar St.	From I-45 to Emery St.	Dhiyaa Tohme	53%	Utilities and Inlet walls / bottoms	Utility work
SMA/SRD Unimproved Alley Program Projects					
No project scheduled at this time.					

District 8

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
AOC	3200-3300 Highland Woods Dr., from Bluffman Dr. to Keyridge Dr.	Lutz, Christopher	75%	N/A	N/A
Street Restoration	1900 Fountaindale Dr., from Jo Pierce Dr. to Teagarden Rd.	Williams, Jerry	85%	7/25/19	10/25/19
Street Restoration	2700 Kasavar Dr., from Kemrock Dr. to dead-end	Williams, Jerry	75%	7/24/19	10/24/19
Street Restoration	2900 Kasavar Dr., from Blunter St. to Tracy Rd.	Williams, Jerry	50%	7/24/19	10/24/19
2017 Bond Projects					
Sidewalk Improvements	Council District 8 sidewalks (various locations)	Efrain Trejo	60%	8/5/2019	7/25/2021
Street Resurfacing	Simpson Stuart Rd from Bonnie View Rd to College Way	Christopher Lutz	N/A	5/28/2019	9/30/2019
Street Resurfacing	Highland Woods Cir. from (Highland Woods Dr. end of pavement)	Christopher Lutz	N/A	4/15/2019	9/30/2019
Street Resurfacing	Highland Woods Dr. from (Bonnie View to end of pavement)	Christopher Lutz	N/A	4/3/2019	9/30/2019
Street Resurfacing	Atha Dr from Tina Ln to Woodmont Dr	Christopher Lutz	N/A	5/2/2019	9/30/2019
Street Resurfacing	Happy Canyon Dr from Baraboo Dr to Park Manor Dr	Christopher Lutz	N/A	6/20/2019	9/30/2019
Street Resurfacing	Tina Ln from Atha Dr to EOP	Christopher Lutz	N/A	4/16/2019	9/30/2019
Street Resurfacing	Ridgemoor Cir. From (Highland Woods Dr. to end of pavement)	Christopher Lutz	N/A	7/24/2019	9/30/2019
Street Resurfacing	Edgedale Dr from Silverdale Dr to Racine Dr	Christopher Lutz	N/A	7/24/2019	9/30/2019
Street Resurfacing	Stagecoach Trl from Maxine Dr to Stagecoach Cir	Christopher Lutz	N/A	7/26/2019	9/30/2019
Street Resurfacing	Kirnwood Ct from End of Pavement to Kirnwood Dr	Christopher Lutz	N/A	7/26/2019	9/30/2019
Street Resurfacing	Golden Hills Dr from Bellcrest Dr to Bishop College Dr	Christopher Lutz	N/A	8/14/2019	9/30/2019
Street Resurfacing	Stagecoach Trl from McLarty Dr to Sebring Dr	Christopher Lutz	N/A	7/30/2019	9/30/2019
Street Resurfacing	Baraboo Dr from End of Pavement to Tioga St	Christopher Lutz	N/A	8/9/2019	9/30/2019
Street Resurfacing	Murdeaux Ln (N) from Antoinette St to CF Hawn Serv S	Christopher Lutz	N/A	6/25/2019	9/30/2019
Street Resurfacing	Mojave Dr from Texoma Way to Plaza Blvd	Christopher Lutz	N/A	7/18/2019	9/30/2019

District 8 (cont.)

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
2017 Bond Projects (cont.)					
Street Resurfacing	Komalty Dr from Oklaunion Dr to Tiawah Dr	Christopher Lutz	N/A	8/9/2019	9/30/2019
Street Resurfacing	Antoinette St from Greenhaven Dr to Hillburn Dr	Christopher Lutz	N/A	7/26/2019	9/30/2019
Street Resurfacing	Rylie Rd from S St Augustine Dr to Thorne St	Christopher Lutz	N/A	8/12/2019	9/30/2019
Street Resurfacing	Rylie Rd from Thorne St to Bloomfield Dr	Christopher Lutz	N/A	8/12/2019	9/30/2019
Street Resurfacing	Egyptian Dr from McKissick Ln to Indian Ridge Trl	Christopher Lutz	N/A	8/2/2019	9/30/2019
Street Resurfacing	Cliff Creek Crossing Dr from Kirnwood Dr to Marvin D Love Serv E	Christopher Lutz	N/A	8/8/2019	9/30/2019
Street Resurfacing	Dolores way from McKissick Ln to Indian Ridge Trl	Christopher Lutz	N/A	7/29/2019	9/30/2019
Street Resurfacing	Mirage Valley Dr from Kirnwood Dr to Aldenwood Dr	Christopher Lutz	N/A	7/19/2019	9/30/2019
Street Resurfacing	Mirage Valley Dr from Aldenwood Dr to Mill Stream Dr	Christopher Lutz	N/A	7/19/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
E. Wheatland Rd.	1745 ft. East of Lancaster City Limits to Lancaster Rd.	Dhiyaa Tohme	N/A	Moving in Embankment Material/DWU Items	Working On DWU Items and Storm Drainage
Wheatland Rd. Phase 1B	Dallas City Limit to Sta. 29=50.00	Dhiyaa Tohme	N/A	Clearing and Grubbing	Working on DWU items
Unimproved Alley Program Projects					

No project scheduled at this time.

District 9

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Resurfacing	10900-11400 Woodmeadow Pkwy. lane-merge (approx. 1,756 ft. northwest of La Prada Dr.) to Ferguson Rd.	Lutz, Christopher	0%	11/5/2018	9/30/2019
2017 Bond Projects					
Sidewalk Improvements	Council District 9 sidewalks (various locations)	Efrain Trejo	N/A	7/19/2019	8/30/2019
Street Resurfacing	Mercer Dr from N Buckner Blvd to Mariposa Dr	Christopher Lutz	N/A	6/3/2019	9/30/2019
Street Resurfacing	St Francis Ave from San Leandro Dr to Barbaree Blvd	Christopher Lutz	N/A	6/21/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Gus Thomasson Improvements	From San Medina to Ferguson	Liong So	N/A	Working on Waterline	Placing Concrete (Dec. 2019 completion date)
Unimproved Alley Program Projects					
No project scheduled at this time.					

District 10

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Resurfacing	10600 Longmeadow Dr., from Lynbrook Dr. to Plano Rd.	Lutz, Christopher	95%	6/3/2019	9/30/2019
2017 Bond Projects					
Street Resurfacing	Club Glen Dr (From Whitehurst Dr to Arbor Trl)	Christopher Lutz	N/A	4/22/2019	9/30/2019
Street Resurfacing	Green Oaks Cir from Greenville Ave to End of Pavement	Christopher Lutz	N/A	6/3/2019	9/30/2019
Street Resurfacing	Ferris Branch Blvd from Whitehurst Dr to W Ferris Branch Blvd	Christopher Lutz	N/A	6/19/2019	9/30/2019
Street Resurfacing	Amberton Pkwy from Chimney Sweep Ln to Chimney Corner	Christopher Lutz	N/A	4/23/2019	9/30/2019
Street Resurfacing	Middle Glen Dr from Dove Meadow Dr to Mill Hollow Dr	Christopher Lutz	N/A	6/13/2019	9/30/2019
Street Resurfacing	Dove Meadow Dr from Whitehurst Dr to Middle Glen Dr	Christopher Lutz	N/A	6/10/2019	9/30/2019
Street Resurfacing	Amberton Pkwy from Emberglow Ln to Chimney Sweep Ln	Christopher Lutz	N/A	4/23/2019	9/30/2019
Street Resurfacing	Amberton Pkwy from Greenville Ave to Emberglow Ln	Christopher Lutz	N/A	4/23/2019	9/30/2019
Street Resurfacing	Strathmore Dr from Flicker Ln to Kingspoint Dr	Christopher Lutz	N/A	4/27/2019	9/30/2019
Street Resurfacing	Shadow Way from (Creekspan Dr. to Candlebrook Dr.)	Christopher Lutz	N/A	4/15/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Lake Highlands Trail Extension South	Connecting to Trail Extension North	Tony Payberah	N/A	Utilities	Placing Concrete
Unimproved Alley Program Projects					

No project scheduled at this time.

District 11

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Resurfacing	13700 Brookgreen Cir., Brookgreen Dr. through entire loop	Lutz, Christopher	0%	11/5/2018	9/30/2019
Street Resurfacing	Alley (approx. 526 ft. east of Hillcrest Rd) to Airline Rd	Lutz, Christopher	0%	11/5/2018	9/30/2019
2017 Bond Projects					
Sidewalk Improvements	Willow Lane (North Side) from Preston Road to Hillcrest Road	Efrain Trejo	80%	1/3/2019	10/2/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Spring Grove Ave.	Between Alpha Rd and Coit Rd.	Dhiyaa Thoma	N/A	Working on waterline	Drainage and Paving
Unimproved Alley Program Projects					
No project scheduled at this time.					

District 12

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
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Street Maintenance Projects

Street Resurfacing	4300 S Capistrano Dr, from Sierra Vista Dr. to Vista Del Sol	Christopher Lutz	95%	6/1/19	9/30/2019
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2017 Bond Projects

No 2017 Bond Projects scheduled at this time.

Other Capital Projects	Work To Date	Work Planned For Next Month
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Duffield Drive	From 6321 Duffield to 17222 Earthwind	Ashok Patel	N/A	N/A	Project not started
Earthwind Drive	From 17101 Earthwind to 6101 Campbell Rd.	Ashok Patel	N/A	N/A	Project not started
Hillcrest Rd.	From 17920 Hillcrest to 6930 Blue Mesa	Ashok Patel	N/A	N/A	Project not started
Townsley Ct	From 17203 to 17215 Townsley Ct.	Ashok Patel	N/A	N/A	Project not started

Unimproved Alley Program Projects

No project scheduled at this time.

District 13

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
No active Street Maintenance Projects at this time					
2017 Bond Projects					
No active 2017 Bond Projects at this time.					
Other Capital Projects				Work To Date	Work Planned For Next Month
Alley	Between Brookview Dr and Gloster Rd	Marco Tafolla	N/A	N/A	Project not started
Lake Highlands Trail Extension South	Connecting to Trail Extension North	Tony Payberah	N/A	Working on Waterline	Placing Concrete
Alley	Between Caruth Blvd and Colgate Av	Marco Tafolla	N/A	N/A	Project not started
Unimproved Alley Program Projects					
No project scheduled at this time.					

District 14

Project Name/Type	Project Location	Project Manager	% Complete (If Applicable)	Scheduled Start	Scheduled Finish
Street Maintenance Projects					
Street Resurfacing	5300-5500 Anita St., from Ellsworth Ave. to Worcola St.	Lutz, Christopher	0%	11/5/2018	9/30/2019
Street Resurfacing	6000 Goodwin Ave., from Concho St. to Skillman St.	Lutz, Christopher	0%	11/5/2018	9/30/2019
Street Resurfacing	5000 Manett St., from Bennett Ave. to N. Garrett Ave.	Lutz, Christopher	0%	11/5/2018	9/30/2019
Street Resurfacing	5800-5900 Milton St., from Matilda St. to Amesbury Dr.	Lutz, Christopher	0%	11/5/2018	9/30/2019
Street Resurfacing	3500 Roseland Ave., from McCoy St. to Johnson Pl.	Lutz, Christopher	0%	11/5/2018	9/30/2019
2017 Bond Projects					
Complete Street Improvement	Cedar Springs Ave., from Douglas to Oak Lawn. Will include sidewalk and ADA improvements, including multi-colored crosswalks at several locations.	Kevin Taylor	N/A	9/9/2019	3/13/2020
Street Resurfacing	Reagan St from Lemmon Ave to Bowser Ave	Christopher Lutz	N/A	5/3/2019	9/30/2019
Street Resurfacing	Collett Ave. from (Reiger Ave. to Victor St.)	Christopher Lutz	N/A	4/1/2019	9/30/2019
Street Resurfacing	Rock Creek Dr from Stonebridge Dr to Rock Creek Dr	Christopher Lutz	N/A	6/6/2019	9/30/2019
Street Resurfacing	Wycliff Ave from Holland Ave to Gilbert Ave	Christopher Lutz	N/A	5/10/2019	9/30/2019
Street Resurfacing	Oak Grove Ave from N Hall St to Lemmon Ave	Christopher Lutz	N/A	5/20/2019	9/30/2019
Other Capital Projects				Work To Date	Work Planned For Next Month
Capital Improvement	Cesar Chavez Central	Matthew Stevens	N/A	All utilities and existing paving excavation	Paving intersections / sidewalk
Capital Improvement	Pearl	Matthew Stevens	N/A	All utilities and existing paving excavation	Paving intersections / sidewalk
Complete Street Improvement	Henderson Avenue	Orlando M.	N/A	Waiting on Pre Con	Waiting on Pre Con
Unimproved Alley Program Projects					

No projects scheduled at this time.

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Responses to Questions on Proposed FY 2019-20 Budget**

Thank you for your questions regarding the City Manager's proposed FY 2019-20 and FY 2020-21 budget on Tuesday, August 13. Below is the first set of responses to questions not answered at the time of the budget workshop. Additional responses will be provided over the next few weeks.

1. What percentage of our certified property tax roll is in dispute?

The Collin, Dallas, Denton, and Rockwall Central Appraisal Districts are required by state law to certify property values by July 25 each year. The total value for the 2019 tax year (FY 2019-20) is \$140,237,631,635. Of this amount, \$1,917,306,989 (1.4 percent) was in dispute at the time values were provided by the appraisal districts.

2. How many code inspector positions in Code Compliance are vacant?

Of the 178 code inspector positions, there are 24 vacancies as of August 15. This is for a number of reasons but primarily because of internal promotions, retirements, and resignations. We plan to have a continuous posting on the City's website advertising the position. We have also been exploring ways to expedite the onboarding process with Human Resources and Civil Service.

3. How many police officers live in Dallas?

As of August 12, 640 police officers (21 percent) and 350 firefighters (18 percent) reside in Dallas. In addition, almost 50 percent of our civilian employees reside within the city.

4. Who is on the IT Governance committee?

The new IT Governance process was put in place this fiscal year (FY 2018-19). The process allows the committee to discuss and make decisions related to IT issues from a citywide perspective. The IT Governance committee consists of all Assistant City Managers and Chiefs reporting directly to Mr. Broadnax: Kimberly Tolbert, Liz Cedillo-Pereira, Michael Mendoza, Elizabeth Reich, Nadia Chandler Hardy, Jon Fortune, Joey Zapata, Majed Al-Ghafry, and Laila Aleqresh.

DATE August 16, 2019

SUBJECT Responses to Questions on Proposed FY 2019-20 Budget

5. How have contingency funds been used in the current fiscal year?

During FY 2018-19, City Council has approved the use of \$2.6 million from Contingency Reserve. The below table provides information related to each use.

Department	Date Passed	Item Number	Purpose	Amount
Elections	11/14/2018	18-1641	District 4 runoff	\$155,132
Office of Arts and Culture	2/13/2019	19-0296	Statue removal	\$480,000
Park and Recreation	4/24/2019	19-0596	Funding for youth programs as a result of youth curfew	\$500,000
Police	4/24/2019	19-0596	Police staffing study	\$250,000
Elections	5/15/2019	19-0737	Runoff election for districts and Mayor	\$1,250,000

6. Provide a comparison of the General Fund allocation by strategic priority from the FY 2018-19 budget to the proposed FY 2019-20 budget.

The table provides the year-to-year comparison by strategic priority. Additional information is provided in the budget document behind the tab titled Summary of Services by Strategic Priority. This section will further detail the departments and services aligned to each strategic priority.

Strategic Priority	FY 2018-19 General Fund Adopted	FY 2019-20 General Fund Budget	Year-to-Year Change
Public Safety	\$820,795,231	\$873,743,297	\$52,948,066
Mobility Solutions, Infrastructure, and Sustainability	145,664,762	148,686,930	3,022,170
Economic and Neighborhood Vitality	66,147,944	76,143,977	9,996,033
Human and Social Needs	20,026,110	22,160,166	2,134,056
Quality of Life	204,036,305	202,743,668	(1,292,637)
Government Performance and Financial Management	109,295,921	119,371,960	10,067,039*
Total	\$1,365,966,274	\$1,442,850,000	\$76,883,727

*This includes \$2 million in public safety-specific IT projects and \$2.25 million for the police hiring reserve.

7. Provide details of the \$24.9 million service included in the FY 2019-20 Non-Departmental budget.

Various costs that cross multiple departments or are not specific to any one department may be included within Non-Departmental. This includes the General Fund cost for Tax Increment Financing, Contingency Reserve, Commercial Paper and Master Lease, Liability/Claims Transfer, Salary and Benefits Reserve, and a

DATE August 16, 2019

SUBJECT **Responses to Questions on Proposed FY 2019-20 Budget**

miscellaneous service known as Non-Departmental. This service totals \$24.9 million for next year and includes items such as:

- Payments to the four appraisal districts
- Payment to the Dallas County Tax Office for collecting property taxes
- Payments to Dallas Water Utilities for collecting revenues for the General Fund
- The cost of sales tax audits managed by the City Auditor's Office
- The bank contract
- Costs related to franchise rate cases, fee studies, cost allocations, property and sales tax forecasts, and actuarial audits
- Payment to the Downtown PID
- Citywide memberships (such as to NCTCOG)
- Unemployment insurance
- Legislative services contracts
- Contract wrecker servicers

New to this service in FY 2019-20 is \$4.5 million to implement citywide IT projects, including \$2 million specifically earmarked for public safety, and \$2.25 million for the police officer hiring reserve.

8. What is causing the \$5.8 million increase in the Management Services budget from \$31.8 million for FY 2018-19 to \$37.6 million planned for next year?

The table below provides a breakdown of the increase by Management Services division. Please refer to the attachment for an explanation of the major budget items within each division (\$4.8 million total). The FY 2019-20 budget also includes adjustments for costs such as employee/retiree health benefits, civilian merit pay, and civilian employee retirement, and internal service charges such as information technology, fleet maintenance, fuel, workers' compensation, liability, and property insurance, which are not included in the attachment.

	FY 2018-19 Budget	FY 2019-20 Budget	Variance
Management Services			
311 Customer Service Center	\$4,713,915	\$4,835,776	\$121,861
City Agenda Process	219,414	246,824	27,410
Emergency Management Operations	877,113	1,122,695	245,582
Office of Homeless Solutions	11,688,503	12,126,340	437,837
Office of Business Diversity	894,165	1,080,709	186,544
Office of Community Care	5,375,877	6,675,920	1,300,043
Office of Community Police Oversight	0	475,000	475,000
Office of Environmental Quality and Sustainability	2,734,360	3,524,863	790,503
Office of Equity	0	492,264	492,264
Office of Ethics and Compliance	0	227,912	227,912
Office of Fair Housing and Human Rights	998,436	561,786	(436,650)

DATE August 16, 2019

SUBJECT **Responses to Questions on Proposed FY 2019-20 Budget**

	FY 2018-19 Budget	FY 2019-20 Budget	Variance
Office of Historic Preservation	0	626,199	626,199
Office of Innovation	603,668	963,030	359,362
Office of Resiliency	0	384,706	384,706
Office of Strategic Partnerships and Government Affairs	1,053,433	1,134,554	81,121
Office of Welcoming Communities and Immigrant Affairs	623,124	861,003	237,879
Public Affairs and Outreach*	1,973,745	2,213,730	239,985
Management Services Total	\$31,755,753	\$37,553,311	\$5,797,558

*FY 2018-19 budget reduced by \$125,000 in the FY 2018-19 mid-year ordinance.

9. Provide the City Manager's proposed budget in Excel format.

The Summary of Services by Department and the Summary of Services by Strategic Priority provided in the FY 2019-20 and FY 2020-21 proposed biennial budget are available in Excel format online at <https://dallascityhall.com/departments/budget/financialtransparency/Pages/Upcoming-Budget.aspx>.

We will provide additional responses to your questions in the upcoming weeks. Please contact me or Jack Ireland, Director of the Office of Budget, if you have more questions.



M. Elizabeth Reich
Chief Financial Officer

[Attachments]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

MANAGEMENT SERVICES

MAJOR BUDGET ITEMS

The FY 2019-20 budget and FY 2020-21 planned budget include adjustments for costs such as employee/retiree health benefits, civilian merit pay adjustments, civilian employee retirement adjustments, and internal service charges such as information technology, fleet maintenance, fuel, workers' compensation, liability, and property insurance. The table below lists funding levels for major budget items for each year of the biennial.

311 Customer Service Center	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Add eight Spanish-speaking Customer Service Agent positions in FY 2020-21 (6.00 FTEs).	8	\$0	\$358,216
Department Total	8	\$0	\$358,216

Office of Business Diversity	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Add one Manager III position for the Broadening Urban Investment to Leverage Dallas (BUILD) initiative (0.75 FTE).	1	\$88,468	\$120,909
Funding for advocacy group membership dues and overtime to enhance M/WBE outreach efforts and allow staff participation in M/WBE advocacy group outreach initiatives.	0	\$27,716	\$27,716
Support of citywide marketing initiatives related to diversity and inclusion. These events include monthly Diversity University classes and City-hosted Diversity Outreach Mixers with M/WBE advocacy groups.	0	\$15,000	\$15,000
Department Total	1	\$131,184	\$163,625

MANAGEMENT SERVICES

Office of Community Care	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Add funding to partner with nonprofit and community partners to address the drivers of poverty (\$153,868 in Community Development Block Grant funds and \$846,132 from the General Fund).	0	\$846,132	\$846,132
Transfer the Earned Income Tax Credit program from the Office of Economic Development to Management Services – Office of Community Care.	0	\$200,000	\$200,000
Transfer Senior Services programming budget from Community Development Block Grant (CDBG) funds to the General Fund.	0	\$300,000	\$300,000
Eliminate funding for the End Panhandling Now pilot project.	0	\$(415,000)	\$(415,000)
Add funding for the annual Martin Luther King, Jr. parade.	0	\$50,000	\$50,000
Department Total	0	\$981,132	\$981,132

Office of Community Police Oversight	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Establish the Office of Community Police Oversight.	3	\$475,000	\$475,000
Department Total	3	\$475,000	\$475,000

Emergency Management Operations	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Add six additional warning sirens in FY 2019-20 (\$176,069 one-time) and fund ongoing maintenance.	0	\$226,069	\$50,000
Department Total	0	\$226,069	\$50,000

MANAGEMENT SERVICES

Office of Environmental Quality and Sustainability	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Transfer funding and one position in FY 2019-20 from Code Compliance to Management Services – Office of Environmental Quality to work on the Urban Agriculture program (1.00 FTE).	1	\$210,677	\$210,677
Add funding to support the Spill Response Team focused on (1) response and investigation of spills and environmental incidents and (2) Consent Decree and high-risk facilities sections.	0	\$103,552	\$103,552
Funding for three unfunded positions assigned to lead the development and implementation of the Comprehensive Environmental and Climate Action Plan (2.40 FTEs).	0	\$205,000	\$205,000
Department Total	1	\$519,229	\$519,229

Office of Equity	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Reallocate funding from Management Services – Fair Housing and Human Rights (formerly Equity and Human Rights) to create the Office of Equity (3.00 FTEs).	3	\$392,264	\$392,264
Add two Equity Analysts in FY 2020-21 to provide analytical information to management, employee racial equity training, and program monitoring (1.50 FTEs).	2	\$0	\$137,249
Add funding for equity consulting services.	0	\$100,000	\$100,000
Department Total	5	\$492,264	\$629,513

MANAGEMENT SERVICES

Office of Ethics and Compliance	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Move Ethics Officer position and funding from Human Resources to a new division in Management Services – Office of Ethics and Compliance. Add funding in FY 2019-20 for a new Values Ambassador Program (\$19,500).	1	\$227,912	\$227,912
Department Total	1	\$227,912	\$227,912

Office of Fair Housing and Human Rights	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Transfer one position previously funded by a grant to the General Fund to support Management Services – Fair Housing and Human Rights.	1	\$190,779	\$190,779
Add one Manager II to oversee the paid sick leave program.	1	\$78,413	\$78,413
Funding to conduct Americans with Disabilities Act professional development Citywide.	0	\$36,065	\$36,065
Transfer Equity functions and funding to the Office of Equity (3.00 FTEs).	(3)	\$(392,264)	\$(392,264)
Transfer Resiliency functions and funding to the Office of Resiliency (2.00 FTEs).	(2)	\$(205,994)	\$(205,994)
Department Total	(3)	\$(293,001)	\$(293,001)

Office of Historic Preservation	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Move Historic Preservation from Sustainable Development and Construction to a new division in Management Services – Office of Historic Preservation. Increase contractual services to support service delivery.	6	\$626,199	\$626,199
Add Senior Planner position to support historically underserved and underrepresented historic districts in FY 2020-21 (1.00 FTE).	1	\$0	\$69,979
Department Total	7	\$626,199	\$696,178

MANAGEMENT SERVICES

Office of Homeless Solutions	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Add funding for temporary inclement weather shelters for the homeless during winter and summer months.	0	\$200,000	\$1,000,000
Transfer one Operations Research Analyst position from Management Services – Office of Homeless Solutions to Management Services – Office of Resiliency (1.00 FTE).	(1)	\$(78,711)	\$(78,711)
Transfer one Grant Compliance position in FY 2019-20 from Management Services – Office of Homeless Solutions to the Office of Budget to manage compliance for Housing Opportunities for Persons with AIDS (HOPWA) (1.00 FTE). The position is fully reimbursed from grant funds.	(1)	\$0	\$0
Add funding for the Pay-to-Stay program under Track 1 of the Homeless Solutions Strategy to increase emergency shelter capacity.	0	\$200,000	\$200,000
Develop Site Reclamation Neighborhood Grant Program to maximize resources for maintenance and repurposing of chronic encampments.	0	\$298,798	\$298,798
Reallocate funding for cleaning and clearing hazardous materials, debris, and litter at recurring homeless encampments to the Site Reclamation Neighborhood Grant Program.	0	\$(200,049)	\$(200,049)
Department Total	(2)	\$420,038	\$1,220,038

Office of Innovation	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Add a Data Analyst, Project Specialist, and Graduate Intern to fulfill the strategic vision of the Office of Innovation (3.00 FTEs).	3	\$221,414	\$221,414
Transfer one Office Assistant from the Police Department and upgrade to Executive Assistant (1.00 FTE).	1	\$84,058	\$84,058
Add funding for contract services.	0	\$50,000	\$100,000
Department Total	4	\$355,472	\$405,472

Public Affairs and Outreach	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Add funding for professional services to support the development and implementation of new City employee engagement initiatives.	0	\$30,000	\$30,000
Department Total	0	\$30,000	\$30,000

MANAGEMENT SERVICES

Office of Resiliency	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Transfer Resiliency functions from the Office of Fair Housing and Human Rights (2.00 FTEs).	2	\$205,994	\$205,994
Add funding for consulting services.	0	\$100,000	\$150,000
Add funding for training and travel.	0	\$0	\$45,000
Transfer an Operations Research position from Management Services – Office of Homeless Solutions to Management Services – Office of Resiliency.	1	\$78,712	\$78,712
Department Total	1	\$384,706	\$479,706

Office of Strategic Partnerships and Government Affairs	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Reduce travel budget for the U.S. Conference of Mayors and Youth Commission.	0	\$(43,973)	\$(43,973)
Department Total	0	\$(43,973)	\$(43,973)

Office of Welcoming Communities and Immigrant Affairs	Number of Positions	FY 2019-20 Budget	FY 2020-21 Planned
Transfer one Assistant City Manager position to Management Services to create the Chief of Equity and Inclusion (1.00 FTE).	1	\$218,896	\$218,896
Department Total	1	\$218,896	\$218,896

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Storm Debris and August Brush/Bulk Collection Update**

This memo is to provide our weekly progress update on storm debris collection and August Brush and Bulk collection.

As previously communicated, Sanitation Services has resumed normal brush and bulk collection services for August. Week 1 service for August was completed on Thursday August 8th. As crews (internal and contract) completed Week 1 collections, they were able to re-sweep Week 2 areas for storm/tree debris from August 8th – 10th.

Week 2 bulk/brush collection began on Monday August 12th. Post storm debris collection volumes/tons continue to remain high. Through Thursday, August 15th, crews collected almost twice the average Week 2 collection volumes. Due to the higher volumes, Week 2 collection completion in some areas could extend to Monday, August 19th. Crews will continue collecting storm debris that remains on the medians and rights-of-ways throughout August, as needed.

Week 3 collections are scheduled to start August 19th. Sanitation Services will continue to retain approximately 10 private contract crews to assist with Week 3 collections and make up for any Week 2 collection delays, if they occur.

Please see the scheduled collection start dates for August collections below:

Bulk and Brush	Early Set-out Period	Collection Start Date
Week 1	August 1 st – 4 th	August 5, 2019
Week 2	August 8 th – 11 th	August 12, 2019
Week 3	August 15 th – 18 th	August 19, 2019
Week 4	August 22 nd – 25 th	August 26, 2019

Knowing that residents have put out storm debris (generally tree and green waste) after our initial collections in June and July, Code Compliance will continue to suspend the issuance of citations for storm debris until completion of August's weekly collection. Non-storm debris placed out before a resident's scheduled set-out and collection period or any debris placed out after completion of a resident's weekly collection will be subject to a bulky trash citation.

DATE August 16, 2019
SUBJECT **Storm Debris and August Brush/Bulk Collection Update**

If you have any questions, please contact me or Kelly High, Director of Sanitation Services.



Joey Zapata
Assistant City Manager

- c:
- | | |
|--|---|
| T.C. Broadnax, City Manager | Jon Fortune, Assistant City Manager |
| Chris Caso, City Attorney (Interim) | Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer |
| Mark Swann, City Auditor | Michael Mendoza, Chief of Economic Development and Neighborhood Services |
| Biliera Johnson, City Secretary | M. Elizabeth Reich, Chief Financial Officer |
| Preston Robinson, Administrative Judge | Laila Aleqresh, Chief Innovation Officer |
| Kimberly Bizer Tolbert, Chief of Staff to the City Manager | M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion |
| Majed A. Al-Ghafry, Assistant City Manager | Directors and Assistant Directors |

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Street Design Manual and Drainage Design Manual Updates**

The Street Design and Drainage Design Manuals for the City are both being updated, and a new Street Process Manual has been written. The Street Design Manual, which has been renamed from the Paving Design Manual, provides guidelines for designing streets and thoroughfares and preparing construction plans in the City of Dallas. The Drainage Design Manual provides standard principles and guidelines for designing drainage facilities and preparing construction plans for those facilities in the City of Dallas. These guidelines will be used by the Department of Public Works, other City departments, consulting engineers employed by the City for street and thoroughfare improvement projects and drainage projects, and engineers for private developments in the City of Dallas.

The last update to the Paving Design Manual (now known as the Street Design Manual) was in 1998 and the last update to the Drainage Design Manual was in 1993. Many changes have occurred over the last twenty-plus years, including economic development and subsequent growth, changes in the thoroughfare plan, modifications in standard construction specifications, incorporation of sustainable design measures and Integrated Stormwater Management, and City Council's adoption of the Complete Streets Manual in 2016. All of these factors have warranted revisions to the Street Design and Drainage Design Manuals.

The standards set forth in these manuals are the minimum criteria permitted by the City of Dallas to be used in roadway and drainage design. Unusual circumstances or conditions may arise which require variance from the standards. Any variances from the standards set forth in these manuals must be accompanied by prior approval of the Director of the Department of Public Works or the Director of Dallas Water Utilities.

The Street Process Manual is a new document that provides a guide through the process of planning and designing a street in the City of Dallas. Because streets are complex, a number of city departments are typically involved in the review and approval of the design of a street. The Street Process Manual provides a guide for how to involve all the necessary disciplines, the necessary public agencies, the public and stakeholders and how to document the process.

These Manuals have been routed among City staff, the design community, the construction community, the development community and the professional trade association community for review and comments. The Manuals and associated code amendments will have a public hearing at City Council on September 11, 2019 and

DATE August 16, 2019
SUBJECT Street Design Manual and Drainage Design Manual Updates

Council will be asked to adopt the revised Street and Drainage Design Manuals, new Street Process Manual, and amended code.

Chris Turner-Noteware, P.E., City Engineer, has been leading this city-wide effort.

Should there be any questions or need for clarification, please let me know.



Majed Al-Ghafry, P.E.
Assistant City Manager

- c:
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|--|---|
| T.C. Broadnax, City Manager | Joey Zapata, Assistant City Manager |
| Chris Caso, City Attorney (Interim) | Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer |
| Mark Swann, City Auditor | Michael Mendoza, Chief of Economic Development and Neighborhood Services |
| Biliera Johnson, City Secretary | M. Elizabeth Reich, Chief Financial Officer |
| Preston Robinson, Administrative Judge | Laila Aleqresh, Chief Innovation Officer |
| Kimberly Bizer Tolbert, Chief of Staff to the City Manager | M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion |
| Jon Fortune, Assistant City Manager | Directors and Assistant Directors |

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 15, 2019**

Updated Items

[Encampment Resolution Schedule – August 13, 2019 & August 20, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on August 13, 2019 and August 20, 2019:

August 13, 2019	August 20, 2019
<ul style="list-style-type: none">• 4404 Dallas Fort Worth Turnpike/North Cockrell Hill Road at Dallas Fort Worth Turnpike (District 6)• 5182 Lyndon B Johnson Freeway /Inwood Road at Interstate 635 Service Road (District 13)• 8400 North Stemmons Freeway /North Stemmons Freeway at Empire Central (District 6)• 11898 Josey Lane /Josey Lane at Interstate 635 Service Road (District 6)• 1100 West Mockingbird Lane /John West Carpenter Freeway at West Mockingbird Lane (District 6)• 2627 Medical District /Medical District at North• Stemmons Freeway (District 6)	<ul style="list-style-type: none">• 2300 Cesar Chavez (District 2)• 2446 Lucas Dr. (District 2)• 411 Continental Ave (District 2)• 4515 Village Fair Dr/200 Early Dawn Trail (District 4)• St Francis Ave at Interstate I-30 (District 7)• Jim Miller Rd at Interstate I-30 (District 7)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

New Items

[Chlorine Leak within Elm Fork Water Treatment Plant](#)

On August 13, 2019, at approximately 9:00 a.m., Dallas Water Utilities (DWU) experienced a chlorine leak within its Elm Fork Water Treatment Plant (WTP) located at 1440 Whitlock Ln., Carrollton, TX 75006. DWU maintains three water treatment plants, Elm Fork, Bachman, and East Side, that serve both retail and wholesale customers. The Elm Fork WTP has a current net treatment capacity of 310 million-gallons-per day (MGD) and receives gravity flow through the Elm Fork of the Trinity River. Staff were able to contain the leak and address its source in accordance with the department's established Risk Management Plan. The incident did not

DATE August 16, 2019
SUBJECT **Taking Care of Business – August 15, 2019**

require reporting to the EPA, TCEQ, or OEQS as it had no impact to water quality or the environment. DWU management and its responders are continuing to work to complete the appropriate incident report and determine next steps. Should you have any questions or concerns, please contact Terri Lowery, Director of Dallas Water Utilities.

[Welcoming America Selects Dallas for Community Visitor Program](#)

The Office of Welcoming Communities and Immigrant Affairs (WCIA) is proud to announce that Dallas has been selected as one of the three U.S. cities to participate as a host city for the Welcoming America Community Visit Program. Welcoming America is a membership organization that was established ten years ago to provide leadership and assistance to communities dedicated to becoming more welcoming toward immigrants and residents. The Community Visit Program pairs newly established welcoming efforts with more experienced welcoming programs to showcase flagship programs and partnerships. The City of Dallas will receive a group of 10 Welcoming America Network Members from across the U.S. for a visit to take place in the fall or early winter of 2019. This opportunity allows Dallas to showcase the robust welcoming and inclusion work taking place in the areas of civic engagement, leadership, economic opportunity, equity, and safe and healthy connected communities. Should you have any questions or concerns, please contact Liz Cedillo-Pereira, Chief of Equity and Inclusion.

[Values Ambassador Program](#)

The Office of Ethics & Compliance launched the Values Ambassador Program on May 6, 2019 with executive sponsorship from the City Manager. City employees were selected as Values Ambassadors to hold the honorary distinction of promoting the Values of Service within their department. The Ambassadors will create conversations around the Values and identify ways in which their department can promote an ethical culture. A total of 36 Values Ambassadors from 18 departments attended an initial training on Thursday, August 15, 2019. The training includes the topics of ethics, values of service, diversity, and effective communication. Should you have any questions or concerns, please contact Michelle Ranum, Ethics Officer.

[DAS Largest Free Adoption Event of the Year](#)

On Saturday, August 17th, both Dallas Animal Services' (DAS) locations will participate in Clear the Shelters event, from 9:30 a.m. – 5:00 p.m. This lifesaving event was launched in DFW in 2014 and has since spread across the country with more than 1,100 shelters participating. DAS is proud to be one of the event's original participants and to have one of the highest adoption numbers every year. This year's goal is to find homes for more than 350 deserving pets. DAS is in need of foster homes for medium and large dogs in advance of the event, as well as volunteers and adopters on the big day. Visit www.dallasanimalservices.org or email DASAdopt@dallascityhall.com for more information. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or Ed Jamison, Director of Dallas Animal Services.

[Office of Homeless Solutions Request for Developer Interest Update](#)

The City Manager's Office will provide a separate memo in Friday's packet on next steps regarding the Request for Developer Interest Update. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or Monica Hardman, Director of Office of Homeless Solutions.

DATE August 16, 2019
SUBJECT **Taking Care of Business – August 15, 2019**

[Dallas Love Field New Website](#)

The Department of Aviation launched www.Dallas-LoveField.com, a new website for Love Field on August 14, 2019. This new site is in response to visitor survey feedback and provides easier access to information such as flight status, parking availability, and concession options. It also has wait times for screening checkpoints and quick links to all other airport information. Should you have any questions or concerns, please contact Mark Duebner, Director of Aviation.

[Atmos Flaring Test August 20](#)

On Tuesday, August 20, 2019, Atmos Energy crews and contractors will oversee a controlled natural gas flaring from 8:00 a.m. to 4:00 p.m. at Ford Road and Villa Creek Drive, Dallas, TX. This continuous work allows the company to work on a section of Atmos MidTex Division's natural gas pipeline in the area as part of normal, routine maintenance operations. "Flaring" is a standard industry practice to safely burn natural gas that must be removed from a specific section of pipeline so employees can work on the pipe. People in the area will notice a large, controlled flame and moderate noise during this process. Atmos Energy employees will be on site to monitor the process as natural gas is vented into the atmosphere. The Dallas Police Department, Dallas Fire Rescue, 911 operators and local officials are being advised of the flaring prior to the work beginning. For an informational video explaining why Atmos Energy performs flaring operations click, [here](#). Should you have any questions or concerns, please contact Rocky Vaz, Director of Emergency Management.

[Media Inquiries](#)

As of August 13, 2019, the City has received media requests from various news outlets regarding the following topics:

- Paid Sick Leave
- Chief Hall
- Nowitzki Way
- Dallas Korean Trade Assoc. Donates Massage Chairs
- DFR Making Changes to Improve Response Times
- DFR to Talk about Efforts in Firefighter Cancer Reduction
- Four Alarm Fire Displaces 22 from East Dallas Apartments
- Northwest Dallas Business Burns in Three Alarm Fire

DATE August 16, 2019
SUBJECT **Taking Care of Business – August 15, 2019**

Please see the attached document compiling information provided to the media outlets for the August 7 – August 13, 2019 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

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|--|---|
| Chris Caso, City Attorney (Interim) | Joey Zapata, Assistant City Manager |
| Mark Swann, City Auditor | Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer |
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| Majed A. Al-Ghafry, Assistant City Manager | M. Elizabeth Cedillo-Pereira, Chief of Equity and Inclusion |
| Jon Fortune, Assistant City Manager | Directors and Assistant Directors |

DATE August 16, 2019
SUBJECT **Taking Care of Business – August 15, 2019**

**Public Affairs & Outreach
Media Requests
August 5 - 12**

August 5, 2019

Topic: TRO filed to close Red Bird Mall project

Summary of Statement: The City Attorney's Office has no comment.

Department: City Attorney's Office

Media Entity: NBC 5

August 7, 2019

Topic: Lawsuit challenging Dallas paid sick leave

Summary of Statement: The city attorney has no comment.

Department: City Attorney's Office, Fair Housing and Human Rights

Media Entity: ALM (Texas Lawyer)

August 9, 2019

Topic: Seeking comment from city manager regarding Chief Hall's leave.

Summary of Statement: Chief Hall will return to fulltime duty once she's cleared by a physician.

Department: City Manager's Office, Dallas Police Department

Media Entity: WFAA, NBC 5, CBS 11

August 11, 2019

Topic: Council Committee Briefing Agendas

Summary of Statement: Confirmed there are no Council Committee Briefing Meetings scheduled for August.

Department: Mayor and City Council Office

Media Entity: CBS 11

August 12, 2019

Topic: Nowitzki Way

Summary of Statement: The City Council will consider the Nowitzki Way name change on September 25.

Department: Sustainable Development and Construction

Media Entity: WFAA

DATE August 16, 2019
SUBJECT **Taking Care of Business – August 15, 2019**

Dallas Fire-Rescue Department
Media Requests: August 5, 2019 – August 11, 2019.

Monday, August 5th and Wednesday, August 7th: Sent the following media advisory to all local media outlets.

DFR to Receive Donation of Massage Chairs

What: Massage Chair Donation to Dallas Fire-Rescue (and other local public service agencies), from the Dallas Korean Trade Association – OKTA Dallas.

When: Wednesday, August 7th, at 5:00 p.m.

Where: Coyote Ridge Golf Club House (1640 W. Hebron Pkwy., Carrollton, TX 75010)

Background: Talks began in March, when Dallas Korean Trade Association President, Jeanne Smith, reached out to DFR about the possible donation; and after several productive meetings regarding DFR’s structure, it was agreed to donate 1 chair, through the Adopt-A-Station Program, to each of DFR’s 58 fire stations. Each chair, provided through the Association’s member company, Titan Chair Co., is worth approximately \$2,000. In regards to the importance of the donation, Smith stated in a letter to DFR that “it is crucial to highlight the need for a network of support for our community – particularly during times of division and scarcity.”

About the Dallas Korean Trade Association (DKTA): DKTA is the Dallas branch of the World-OKTA (World Federation of Overseas Korean Traders Associations). World-OKTA is a Korean-based global organization that is made up of Korean traders’ associations throughout the world. It consists of 25,000 members and 148 branches in 74 countries.

About Adopt-A-Station: Adopt-A-Station is a program designed to support the City of Dallas in its efforts to maintain, refurbish, and renovate fire stations. The program also supports the fire fighter/EMS professionals' quality of life at fire stations through donations of goods and property that may be found at typical neighborhood fire stations. Citizens and businesses are encouraged to involve themselves within the community by contributing time, funds, goods or services to benefit the Dallas Fire-Rescue Department (DFR).

Media: Members from both organizations (as well as other agencies receiving a donation) will be in attendance to grant requests for on-camera interviews: DKTA – President, Jeanne Smith; DFR – Assistant Chief, Daniel Salazar. Reps from DPD, as well as Addison’s Fire and Police, will be there to receive part of the donation as well.

Wednesday, August 7th: Hayat Norimine, from the Dallas Morning News, ran her story on DFR EMS response times, based upon the information sent her in last weeks update: <https://www.dallasnews.com/news/dallas-city-hall/2019/08/06/dallas-ambulance-response-times-lag-far-behind-national-standard>

Thursday, August 8th: WFAA 8 (Tiffany Liou) - I’m working on a longform piece, deep diving into the nation’s problems of firefighters facing cancer. I know 11 of the Dallas fire stations have extractors where they can clean the gear themselves – a great preventative tool. I want to know if it’s possible to come get video of one of those extractors just to see how it works. We’re looking to shoot on Tuesday.

DATE August 16, 2019
SUBJECT **Taking Care of Business – August 15, 2019**

This is a story that will be raising awareness to the community about protecting our first responders!

City Response – Set her up to interview Captain, Gregory Henderson, from our Safety Division, on Tuesday, August 13th, at 1:00 p.m., about extractors and the many other measures we're taking in regards to cancer reduction.

Saturday, August 10th: All local news desks - Can we have more information on a multiple-alarm fire that DFR is responding to on Audelia Road?

City Response - At 12:49 a.m. Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at the Vinyard at Forest Edge Apartments, located at 11991 Audelia Road, in East Dallas.

When firefighters arrived at the location they observed a 2-story apartment building with fire coming through the roof; at which point a second alarm was immediately transmitted, and efforts ensued to ensure all residents were evacuated from the building. The fire was mostly defensive from the onset, and escalated to a third alarm, followed by a fourth alarm for manpower, before it was ultimately extinguished just after 2 a.m.

There were a total of 12 units in the building of origin, all of which were destroyed by the fire. A reported 22 residents were displaced as a result of the damage, but the American Red Cross was dispatched to assist them with their needs. There were no injuries to any residents or firefighters, but one security guard was taken to a local hospital after sustaining a minor laceration while alerting residents of the fire.

Fire Investigators were able to determine that the fire was accidental in nature, and began in an exterior closet of a second floor apartment. The mother of a 7 year-old boy informed investigators that her son started the fire, by igniting combustibles, while playing with a lighter inside the closet. Since he is a juvenile, he will be enrolled in DFR's Juvenile Firesetters Intervention Program.

More information on the program can be found on the Fire Prevention & Investigation Bureau section of our website, at http://dallasfirerescue.com/inspections_investigations.html.

Sunday, August 11th: All local media outlets – Can we have more information on a structure fire that DFR is responding to that has reportedly reached three alarms?

City Response - At 10:52 Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at Power Brake Sales, located at 3411 East Kiest Boulevard, in South Dallas.

When first responding companies arrived at the location they observed smoke coming from a one-story brick commercial structure. Reportedly, attack teams found fire mostly within the insulation of the walls of the structure, and called out a second and a third alarm response to help cut off the fire spread.

At least 5 people were inside the building doing various types of contracted work, but thankfully they were all able to make it out safely without incident.

Investigators know the fire began at a location in the back of the business, but the exact cause remains undetermined.

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Agenda Item: Comprehensive Compensation Study – August 28, 2019**

During the August 28th City Council Meeting, you will be asked to authorize a two-year contract to engage a firm that will assist COD to develop a comprehensive compensation study. These funds were approved by City Council in 2018 as part of the 2019 budget process.

The suggested firm, Public Sector Personnel Consultants, Inc., will work closely with our Human Resources start to develop a total compensation program for civilian employees. The study will include a review of our compensation policies and processes, salary structure, and market competitiveness. The goal of the study is to allow us to better administer pay, align our salary structure with the current job market; and ultimately to attract and retain employees.

Should you have any questions or need further details on this topic, please contact Kimberly Tolbert, Chief of Staff or Nina Arias, Director, Human Resources at (214) 671-9050.

A handwritten signature in black ink, appearing to read 'Kimberly Bizar Tolbert'.

Kimberly Bizar Tolbert
Chief of Staff to the City Manager

c: T. C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Agenda Items: City of Dallas Employee and Retiree Health Benefits – August 28, 2019**

The August 28, 2019, City Council Agenda includes action items related to 2020 Employee Health Benefit vendors. These action items pertain to extensions of contracts approved by City Council in 2017. We are seeking approval to exercise the first one-year renewal option for the following benefits:

- (1) Authorize Supplemental Agreement No. 1 The first one-year renewal option to Cigna Health and Life Insurance Company, for third-party administration of the City's employee health plan effective January 1, 2020 through December 31, 2020 for administrative services related to medical claims adjudication; healthcare provider network; COBRA; health savings accounts, flexible spending accounts and related services for the City's self-insured health benefit programs;
- (2) Exercise the first one-year renewal option for employee vision insurance effective January 1, 2020, through December 31, 2020, with Davis Vision, Inc.;
- (3) Exercise the first one-year renewal option to the consultant contract for dental benefits with Metropolitan Life Insurance Company and Safeguard Health Plans, Inc.;
- (4) Authorize Supplemental Agreement No. 3 to exercise the first one-year renewal option to the second amendment to the administrative services contract for the period January 1, 2020, through December 31, 2020, with Caremark PCS Health, LLC, for prescription benefit management;
- (5) Authorize Supplemental Agreement No. 3 to exercise the first one-year renewal option of the three-year service contract with United Healthcare Services, Inc. for the period January 1, 2020 through December 31, 2020 for retiree health benefits (a) Medical Third-Party Administration services; (b) fully-insured Medicare PPO plans, AARP Medicare Supplemental, and enhanced Medicare "Part D" prescription drug plans for Medicare-eligible retirees and their dependents; and (c) fully-insured vision and dental plans.

In April 2020, COD staff will be releasing Requests for Proposals (RFPs) for all employee and retiree health benefits for implementation in 2021. We are also actively seeking vendors to offer new, enhanced voluntary benefits, such as access to innovative student loan repayment options, caregiver support services, or similar programs. The enhanced voluntary benefits would be the employee's choice and wholly

DATE August 16, 2019

SUBJECT **Upcoming Agenda Items: City of Dallas Employee and Retiree Health Benefits - August 28, 2019**

funded by the employee. Nina Arias, Director, Human Resources, is happy to respond to any questions you may have, and she can be reached at (214) 671-9050.



Kimberly Bizer Tolbert
Chief of Staff to the City Manager

- c:
- | | |
|--|---|
| T.C. Broadnax, City Manager | Joey Zapata, Assistant City Manager |
| Chris Caso, City Attorney (Interim) | Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer |
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| Jon Fortune, Assistant City Manager | Directors and Assistant Directors |

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Agenda Items: Dallas Fort Worth International Airport**

On August 28, 2019 the Dallas City Council will consider two Dallas Fort Worth (DFW) International Airport agenda items. These include authorizing two amendments to the DFW International Airport Master Bond Ordinance — the 55th Supplemental Concurrent Bond Ordinance (SBO) and the 56th SBO, and the FY 2020 Proposed Budget.

The accompanying memo includes details regarding the 55th SBO and the 56th SBO.

On August 7, 2019 the City Council was briefed on the DFW FY 2020 Proposed Budget.

If you have any questions or concerns, please contact Brett Wilkinson, Managing Director, Office of Strategic Partnerships and Government Affairs, brett.wilkinson@dallascityhall.com.

A handwritten signature in blue ink that reads "M. Elizabeth Reich".

M. Elizabeth Reich
Chief Financial Officer

[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizar Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
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Michael Mendoza, Chief of Economic Development and Neighborhood Services
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

August 16, 2019

To the Honorable Mayor and Members of the Dallas City Council:

Dallas Fort Worth International Airport is preparing for its next capital program to address the future growth of DFW Airport. The capital program will consist of airfield and landside improvements, future terminal expansions, and other projects.

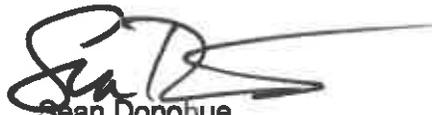
The DFW Airport Board requests the Owner Cities of Dallas and Fort Worth concurrently approve two Supplemental Bond Ordinances (SBO) to facilitate the Airport's financing needs. The Cities of Dallas and Fort Worth will have no financial obligations for the repayment of principal and interest of the bonds. They are repaid solely from the Airport's gross revenue. The two requested ordinances include:

- The 55th SBO will authorize the Airport to issue subordinated obligations with a gross revenue coverage requirement of 1.1X debt service instead of the current 1.25X gross revenue requirement. It is the Airport's plan to use obligations issued under the 55th SBO for interim financing during construction and to lower interest costs. These obligations will ultimately be refunded with bonds approved by the Owner Cities.
- The 56th SBO will authorize an ongoing taxable commercial paper program in an amount not to exceed \$750 million. The commercial paper will be issued under the 55th SBO and will be sold as needed, with the proceeds from the commercial paper being used to fund various capital projects.

Additionally, once a year, DFW Airport will return to the Owner City Councils to request a bond issuance to refund the commercial paper issued throughout the year. This item was approved by the DFW Airport Board at its May 30th meeting. It is scheduled for approval by the Dallas City Council on Aug. 28, 2019 and by the Fort Worth City Council on Sept. 10, 2019.

Should you have any further questions, please contact Chris Poinsett, Executive Vice President/Chief Financial Officer at 972-973-5210.

Regards,



Sean Donohue
Chief Executive Officer
Dallas Fort Worth International Airport

C: William Meadows, Chair, Dallas Fort Worth International Airport Board
T.C. Broadnax, City Manager, City of Dallas

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Office of Homeless Solutions City Council Agenda Item for Acceptance of Continuum of Care Grant Persons with Disabilities Experiencing Homelessness**

The following Office of Homeless Solutions (“OHS”) item will be considered by City Council on the August 28, 2019 Agenda:

Authorize (1) the acceptance of a Continuum of Care (“CoC”) Grant (Grant No. TX0072L6T001811 and CFDA No. 14.267) from the U.S. Department of Housing and Urban Development (“HUD”) for the City of Dallas’ Shelter Plus Care Project (“Project”) in an amount not to exceed \$1,584,610.00, to provide permanent housing and supportive services for homeless persons with disabilities for the period October 1, 2019 through September 30, 2020; (2) an amendment to the grant agreement to convert the Project from tenant-based rental assistance to leasing assistance; (3) the establishment of appropriations in an amount not to exceed \$1,584,610.00 in the FY18 CoC Grant-Shelter Plus Care-PSH FY20 Fund; (4) the receipt and deposit of grant funds as reimbursement from HUD in an amount not to exceed \$1,584,610.00 in FY18 CoC Grant-Shelter Plus Care-PSH FY20 Fund; (5) a local cash match from the City of Dallas in an amount not to exceed \$39,123.00; and (6) execution of any and all documents required for the grant and grant amendment - Total not to exceed \$1,623,733.00 - Financing: U.S. Department of Housing and Urban Development Grant Funds (\$1,584,610.00) and General Fund (\$39,123.00) (subject to appropriations)

Approval of this item will authorize acceptance of a Continuum of Care (“CoC”) grant from the U.S. Department of Housing and Urban Development (“HUD”) in an amount not to exceed \$1,584,610.00, with a local cash match in an amount not to exceed \$39,123.00 (subject to appropriation), to continue providing permanent housing and supportive services for homeless persons with disabilities for the period October 1, 2019 through September 30, 2020.

Background:

The City of Dallas, through the Office of Homeless Solutions, is grantee for a Continuum of Care (“CoC”) Grant from the U.S. Department of Housing and Urban Development (“HUD”) for the Shelter Plus Care Project (“Project”). The Project provides permanent housing and supportive services to homeless persons with disabilities, including homeless persons with serious mental illness, chronic problems with alcohol and/or drugs, or HIV/AIDS or related diseases. The Grant is subject to renewal by HUD on an annual basis.

The Office of Homeless Solutions has been working to transition the operation of the Project to a local area non-profit organization(s) for more than a year. Three prior procurement solicitations did not yield a successful proposer for the Project; however, it is still the department’s intent to transition the operation of this Project to a third-party vendor. Pending that transition, OHS has continued to operate the Project to ensure that participants can remain in housing.

DATE August 16, 2019

SUBJECT **Upcoming Office of Homeless Solutions City Council Agenda Item for
Acceptance of Continuum of Care Grant Persons with Disabilities
Experiencing Homelessness**

In response to concerns raised in prior procurement solicitations regarding the level of matching funds required for the Project, OHS submitted a request to HUD to amend the Grant to convert the Project from tenant-based rental assistance (where participants lease directly from the landlord) to leasing assistance (where the grantee leases from the landlord and subleases to participants). This change would reduce the match required for the Grant from approximately \$396,153.00 (25 percent of the entire grant amount of \$1,584,610.00) to \$39,123.00 (25 percent of the non-leasing assistance amount of \$156,490.00).

Under the Grant, the Project provides full or partial rental payments for 150 scattered-site units (130 one-bedroom units and 20 two-bedroom units) serving 180 homeless persons. Participants with income are required to pay the greater of 30% of the family's monthly adjusted income, 10% of the family's monthly gross income, or welfare rent amount. Supportive services are required to be provided for all participants of the Project (funded directly or through match sources). These services may be provided by project case management staff and/or community agencies. The Grant includes funding for one to three project staff (including case management and administrative staff) to carry out the Project.

Fiscal Impact:

This item will result in the appropriation of CoC Grant Funds in an amount not to exceed \$1,584,610.00, with a local cash match in an amount not to exceed \$39,123.00, subject to appropriation in the City's General Fund budget.

Should you have any questions or concerns, please contact myself or Monica Hardman, Director, Office of Homeless Solutions.



Nadia Chandler-Hardy
Assistant City Manager and Chief Resilience Officer

- c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
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Joey Zapata, Assistant City Manager
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Liz Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Office of Homeless Solutions City Council Agenda Item for Acceptance of Continuum of Care Grant for Veterans Experiencing Homelessness with Disabilities**

The following Office of Homeless Solutions (“OHS”) item will be considered by City Council on the August 28, 2019 Agenda:

Authorize (1) the acceptance of a Continuum of Care (“CoC”) Grant (Grant No. TX0050L6T001811 and CFDA No. 14.267) from the U.S. Department of Housing and Urban Development (“HUD”) for the City of Dallas’ Shelter Plus Care ORC Project (“Project”) in an amount not to exceed \$99,295.00, to provide permanent housing for homeless veterans with disabilities for the period October 1, 2019 through September 30, 2020; (2) an amendment to the grant agreement to convert the Project from tenant-based rental assistance to leasing assistance; (3) the establishment of appropriations in an amount not to exceed \$99,295.00 in the FY18 CoC Grant-Shelter Plus Care-ORC FY20 Fund; (4) the receipt and deposit of grant funds as reimbursement from HUD in an amount not to exceed \$99,295.00 in FY18 CoC Grant-Shelter Plus Care-ORC FY20 Fund; (5) a local cash match from the City of Dallas in an amount not to exceed \$1,424.00; and (6) execution of any and all documents required for the grant and grant amendment - Total not to exceed \$100,719.00 - Financing: U.S. Department of Housing and Urban Development Grant Funds (\$99,295.00) and General Fund (\$1,424.00) (subject to appropriations)

Approval of this item will authorize acceptance of a Continuum of Care (“CoC”) grant from the U.S. Department of Housing and Urban Development (“HUD”) in an amount not to exceed \$99,295.00, with a local cash match in an amount not to exceed \$1,424.00 (subject to appropriation), to continue providing permanent housing for homeless veterans with disabilities for the period October 1, 2019 through September 30, 2020.

Background:

The City of Dallas, through the Office of Homeless Solutions, is grantee for a Continuum of Care (“CoC”) Grant from the U.S. Department of Housing and Urban Development (“HUD”) for the Shelter Plus Care ORC-Veterans Project (“Project”). The Project provides permanent housing for homeless veterans who are disabled by chronic mental illness, substance use disorder, or developmental or physical disabilities. The Grant is subject to renewal by HUD on an annual basis.

Prior to FY 2018-19, Operation Relief Center, Inc. (“ORC”), a private non-profit organization, was the project sponsor for the Project through a contract with the City of Dallas. As sponsor, ORC had operated the Project since its inception in 2000, providing permanent housing and case management for disabled homeless veterans, at two of its housing developments. In May 2018, ORC notified the City of Dallas that it could no longer act as project sponsor beginning October 1, 2018.

DATE August 16, 2019

SUBJECT **Upcoming Office of Homeless Solutions City Council Agenda Item for Acceptance of Continuum of Care Grant for Veterans Experiencing Homelessness with Disabilities**

Over the last year, OHS has issued three (3) separate solicitations to transition the operation of the Project to an external service provider. Unfortunately, there were no successful proposals for any of the solicitations, and as a result, OHS has provided direct service to ensure participants can remain in housing.

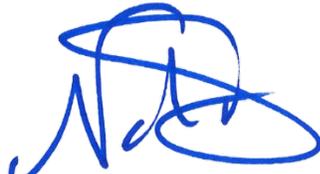
In response to concerns raised in prior procurement solicitations regarding the level of required matching funds, OHS submitted a request to HUD to amend the Grant to convert the Project from tenant-based rental assistance (where participants lease directly from the landlord) to leasing assistance (where the grantee leases from the landlord and subleases to participants). This change would reduce the match required for the Grant from approximately \$24,824.00 (25 percent of the entire grant amount of \$99,295.00) to \$1,424.00 (25 percent of the non-leasing assistance amount of \$5,695.00).

Under the Grant, the Project will provide full or partial rental payments for 10 one-bedroom units serving 10 homeless veterans. Participants with income are required to pay the greater of 30% of the family's monthly adjusted income, 10% of the family's monthly gross income, or welfare rent amount. Supportive services are required to be provided for all participants of the Project (funded directly or through match sources). The Grant includes partial funding for project administration staff to administer the Project but does not include funding for supportive services. As such, supportive services for Project participants must be funded through matching sources.

Fiscal Impact:

This item will result in the appropriation of CoC Grant Funds in an amount not to exceed \$99,295.00, with a local cash match in an amount not to exceed \$1,424.00, subject to appropriation in the City's General Fund budget.

Should you have any questions or concerns, please contact myself or Monica Hardman, Director, Office of Homeless Solutions.



Nadia Chandler-Hardy
Assistant City Manager and Chief Resilience Officer

- c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
- Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Liz Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 16, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Office of Homeless Solutions City Council Agenda Item for Authorization of Interlocal Agreement with Dallas County**

The following Office of Homeless Solutions (“OHS”) item will be considered by City Council on the August 28, 2019 Agenda:

Authorize an Interlocal Agreement with Dallas County/Dallas County Health and Human Services to provide scattered site housing assistance for persons with HIV/AIDS for the period of October 1, 2019 through September 30, 2020 - Not to exceed \$1,975,000.00 - Financing: 2017-18 Housing Opportunities for Persons with AIDS Grant Funds (\$33,913.00), 2018-19 Housing Opportunities for Persons with AIDS Grant Funds (\$655,839.00), and 2019-20 Housing Opportunities for Persons with AIDS Grant Funds (\$1,285,248.00)

Approval of this item will authorize a twelve-month contract with Dallas County Health and Human Services to continue providing scattered site housing assistance (consisting of tenant-based rental assistance and short-term rent, mortgage, and utility assistance) for persons living with HIV/AIDS for the period October 1, 2019 through September 30, 2020. The contract is fully funded through Housing Opportunities for Persons with AIDS (“HOPWA”) grant funds authorized under the City of Dallas Consolidated Plan Budget.

Background:

Dallas County Health and Human Services (“County”) has provided HOPWA-funded scattered site housing assistance for eligible persons living with HIV/AIDS, residing primarily in Dallas County, since approximately 1993, and has the organizational capacity to continue providing these services without disruption.

Scattered site housing assistance includes long-term tenant-based rental assistance (“TBRA”) (similar to a Section 8 voucher that an eligible person may use at a housing unit of his or her choice) and short-term rent, mortgage, and utility assistance (“STRMU”) (which includes short-term payments designed to prevent homelessness for up to 21 weeks in a 52-week period). HOPWA clients also receive housing support services through case managers, who ensure that clients have access to other services, such as medical care, transportation, legal services, and food pantry. All HOPWA projects use the local Homeless Management Information System (HMIS) to collect client-level data for service coordination and reporting/evaluation purposes.

DATE August 16, 2019

SUBJECT **Upcoming Office of Homeless Solutions City Council Agenda Item for Authorization of Interlocal Agreement with Dallas County**

Fiscal Impact:

This item will authorize disbursement of HOPWA grant funds in the amount of \$1,975,000.00 to Dallas County Health and Human Services, upon submission and approval of monthly financial and performance reports.

Should you have any questions or concerns, please contact myself or Monica Hardman, Director, Office of Homeless Solutions.



Nadia Chandler-Hardy
Assistant City Manager and Chief Resilience Officer

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