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Dear Constituents,

I would like to thank all the HOA Officers, Neighborhood Leaders, and Staff for attending the community meeting on November 9 at Churchill Recreation Center. This meeting allowed me to thank neighborhood leaders for their hard work and representing the interests of the community. It also gave these leaders an opportunity to voice their concerns about the neighborhoods and receive feedback from staff.

As your Council Representative, my efforts is to encourage community engagement among homeowners, cultivate solutions, and implement ideas to improve the neighborhoods. During the meeting, we addressed information about street repairs, code issues, and wildlife concerns. Staff provided helpful information to citizens.

As constituents, it is essential that we work together to improve the neighborhoods. I would like to encourage citizens to become involved with HOA groups, Friends of Groups, and Crime Watch groups. By helping one another this can be beneficial to citizens in the community. My staff and myself, are here to assist and provide any guidance at any time.

I appreciate all staff and HOA Officers that attended this meeting. Thank you all for serving the community!

Lee M. Kleinman
Council Member
District 11

Staff Updates

Chief Rick Watson & Officer Mark Lutz - Dallas Police Department

The Dallas Police Department continues to provide safe neighborhoods for citizens. Citizens can be a part of different programs that are facilitated by your local patrol substation. The Community Engagement Unit (CEU) provides programs such as Volunteer In Patrol (VIP program) or COPS (Citizens Offering Police Support). Please visit website for updates: [Dallas Police Department](#)

Safety tips for citizens to remember:

- Do not leave valuables inside vehicles, this includes while shopping, dining or working out at a fitness center
- Do not leave items in vehicles overnight, especially if items are valuable
- Vehicle owners can lock, take or hide items to prevent crime reduction
- Report all suspicious activity without hesitation by calling 911
- Use home alarms and secure all doors and windows

Dennis Ware, Director - Street Services

The Department of Street Services provides maintenance to enhance the longevity of the streets and alleyways with the City of Dallas as well as other assistance in their areas of expertise. The City Council increased the street repair budget by \$15 million and street services is actively repairing and resurfacing streets all over Dallas. There are four separate divisions that provide services as described below.

Contracts, Finance, and Inspections (CFI):

This division provides mowing maintenance to the median and rights of ways within the city as well as sweeping of the major thoroughfares, and the MOWmentum program. They also oversee the mowing contracts for maintenance of the TxDOT rights of ways to the arterial highways leading into the city.

Transportation (TRN):

This division provides maintenance and installation of traffic signals, traffic signs, road humps, street striping and crosswalks. This group also performs the traffic studies needed to determine the installation of traffic signals, traffic signs, road humps, guardrails, and crosswalks. They are also responsible for the issuance of street closure permits and block party permits and oversee traffic control setup of construction zones.

Street Repair Division (SRD):

Our Street Repair Division maintains the Planned Program Work for the year to include Micro and Slurry, Partial Reconstruction, and Rehabilitation of selected streets that are separate from the Bond Program handled by Public Works. This group also handles barricading as requested through Special Events with the Convention Center.

Street Maintenance Area (SMA):

Our Street Maintenance Areas are strategically placed throughout the city to handle emergency pothole repair, inlet cleaning, guardrail repair, downed trees, mowing maintenance, graffiti removal, visibility obstructions and barricading of the flooded streets during rain events.

During snow and ice season the department comes together to work in 12 hour shifts in what is known as our Snow and Ice Response (SIR) during winter weather as well as removal of the sand from the streets after storm events. This is all done in an effort to protect the citizens of Dallas. Please visit website for updates: [Street Services](#)

Susan Musgrove, District Manager-Park & Recreation Department

The Park and Recreation Department is excited about the new Senior Division coming in 2016. Staff will be hired this January and will begin the development stages of the new division. Stay tuned for additional details and for the new division kick-off in Spring 2016. Please visit this website for updates: [Park and Recreation](#)

Fretz Tennis Center Update:

The management of Fretz Tennis Center has been re-assigned to Duey Evans who is running a very successful program at Samuell Grand Tennis Center. Please visit this website for updates: [Samuell Grand Tennis Center](#)

Due to the previous pro leaving Dallas, the Parks Department chose to keep the center open and minimize the impact by asking Duey to operate until a formal RFP process can be completed. The RFP will be issued this spring and a permanent manager will be selected next fall. Welcome to Fretz - Duey.

Lonnie Teal, Manager & Bruce Khanhkham, Code Officer - Code Compliance

Code Managers and Code Officers work together to help the community. Code enforces City Ordinances for residential and commercial properties. This helps keep the neighborhoods safe and clean.

Tips for Water Conservation:

The hours of watering restriction between 10am and 6pm between April and October 31 has ended. Citizens with even numbers address can only water on Sundays and Thursday then odd numbers address can only water Saturdays and Wednesdays, there is no time restriction from November 1 to March 31. Please conserve water and no watering during any form of precipitation.

Reminder turn off sprinkler systems when raining or when whether is too cold. Please do not leave sprinklers on so that it creates icy patches which can be hazardous to people and drivers. Please visit website for updates: [Code Compliance](#)

Bonnie Bradshaw - 911 WildLife

We had a great presentation regarding prevention of wildlife issues. Here are a few tips to remember:

- Do not leave cat or dog food outside at night
- Do not leave bird seed in feeders or on the ground overnight
- Do not leave unsecured trash outside at night
- Secure pet doors

Please visit website for more information: [911WildLife](#)

District 11 Updates

Fretz Library Opens



This past Saturday we celebrated the Re-opening of Fretz Park Branch Library. The library will provide many services for children and adults to experience. The Fretz Park Branch originally opened on January 10, 1976. The renovation features additional 5,000 square feet which includes a Black Box Theater with seating up to 180, two classrooms, two study rooms, 24 public computers, and Self-service checkout stations. Also, there is a beautiful public art piece in the lobby created by Artist Richard Maxwell. We are starting a "Friends of Fretz Library" group. If you would like to join please contact my office. If you have not visited the library please stop by to see this amazing facility.

Thank you to all who worked on this project!



Fretz Ribbon Ceremony

Fretz Park Aquatics Center

Fretz Park has been selected as one of the sites for a new Regional Family Aquatics Centers. The facility will be built in Phase One of the new Aquatics Master Plan. It should be finished in the next two years. The facility will cover approximately four acres and include a lap swim, pool, a wade in pool and a lazy river with slides. There will be plenty of shade structures to provide places for picnicking and spending the afternoon. The Center will also have locker room facilities and places to get snacks and drinks. The citywide Aquatics Plan will be partially funded through the sale of park land at Lake Ray Hubbard to City of Rowlett for \$32 million. Thank you to the District 11 Park Board Member, Amy Monier, for working hard to make sure North Dallas is one of the first locations for these new centers.

Changes to Bulk and Brush Trash

Your bulk trash collection could be changing to Week 2 starting in January. Sanitation Services continuously evaluates programs and collection procedures to identify areas for improvement and to eliminate inefficiencies. Most recently, Sanitation Services has been evaluating Bulk and Brush collection week boundaries throughout the City to identify house count imbalances that could create weekly service delays. Based on this review, it has been determined that your bulk and brush can be collected more timely and efficiently by switching the households in the red zone (located on the link below) from Week 1 to Week 2 (balancing the house counts of both collection weeks).

This change will start with your January 2016 weekly bulk and brush collection. For more information, please click on the link below to review the collection week changes and look for a door hanger to be delivered to your home in the upcoming weeks. If you have any questions, please feel free to call Sanitation Services at 214-670-3555.

Holiday Event

Friends of Northaven Trail - Light the Trail Party
Sunday, December 6 at 6PM at Northaven Trail next to 10937 Edgemere
For more details visit website: [Friends of Northaven Trail](#)

The poster features a dark purple background with colorful string lights at the top. On the left, the logo for 'friends of NORTHAVEN TRAIL' includes a stylized blue and yellow wave and the website 'northaventrail.org'. A purple banner across the top right reads 'LIGHT THE TRAIL PARTY!'. Below this, the date 'SUNDAY, DECEMBER 6TH' is prominently displayed, followed by the location 'Dusk 6:00 pm at Northaven Trail next to 10937 Edgemere'. The bottom section lists participating vendors: 'RESOUNDING harmony SINGING' with a logo of colorful figures, 'SANTA CLAUS' with a cartoon illustration, 'Ruthie's FOOD TRUCK' with a pig logo, 'corner bakery CAFE' with a 'FEED THE DAY' logo, and 'FROST A Gelato Shoppe' with an ice cream cone logo. At the very bottom, it says 'CHECK TWITTER AND OUR FACEBOOK PAGE FOR ANY CHANGES DUE TO WEATHER'.

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