Memorandum



2015 MAY -7 PM 3: 58





DATE May 8, 2015

Honorable Members of the Quality of Life & Environment Committee: Sandy Greyson (Vice Chair), Adam Medrano, Rick Callahan, Carolyn R. Davis, Lee M. Kleinman

SUBJECT Quality of Life & Environment Committee Meeting Agenda

Monday, May 11, 2015, 9:00 a.m.

Dallas City Hall - 6ES, 1500 Marilla St., Dallas, TX 75201

The agenda for the meeting is as follows:

ın	e agenda for the meeting is as follows.	
	Call to Order	Dwaine R. Caraway Chair
2.	Approval of April 27, 2015 Minutes	Dwaine R. Caraway Chair
3.	Special Presentation: Dallas Community Outreach Conference 2015	Carolyn R. Davis Committee Member
4.	Dallas City Hall On The Go!	Margaret Wright Assistant Director, Strategic Customer Services
5.	Noise & Panhandling Ordinances and Enforcement	Catrina Shead Deputy Chief, Dallas Police Department
6.	Labor Hiring & Sanitation Employment Program	Molly McCall Carroll Director, Human Resources
7.	Code Compliance Sunset Review Update	Kris Sweckard Director, Code Compliance Services
8.	Scrap Tire Program Overview: "RETIRE"	Kris Sweckard Director, Code Compliance Services
9.	Adjourn	Dwaine R. Caraway Chair

DATE May 8, 2015

SUBJECT Quality of Life & Environment Committee Meeting Agenda

PAGE 2 of 2

Please let me know if you have any questions.

Dwaine R. Caraway

Chair

C: Honorable Mayor and Members of the City Council
A.C. Gonzalez, City Manager
Warren M.S. Ernst, City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Ryan S. Evans, First Assistant City Manager

Eric D. Campbell, Assistant City Manager
Jill A. Jordan, P.E., Assistant City Manager
Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council

NOTICE: A quorum of the Dallas City Council may attend this Council committee meeting.

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

- 1. Contemplated or pending litigation or matters where legal advice is requested of the City Attorney. Section 551.071 of the Texas Open Meetings Act.
- The purchase, exchange, lease or value of real property, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.072 of the Texas Open Meetings Act.
- A contract for a prospective gift or donation to the City, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.073 of the Texas Open Meetings Act.
- 4. Personnel matters involving the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee or to hear a complaint against an officer or employee. Section 551.074 of the Texas Open Meetings Act.
- The deployment, or specific occasions for implementation of security personnel or devices.Section 551.076 of the Texas Open Meetings Act.

Quality of Life & Environment Committee Meeting Record

DRAFT	
DIALL	

Meetir	ng Date:	April 27, 2015	Convened:	9:12 a.m.	Adjourned:	11:01 a.m.
Memb	ers Prese	<u>nt:</u> <u>[</u>	Members Absent:		Briefing Preser	<u>iters</u>
Adam N Rick Ca		ay, Chair			Kris Sweckard Director, Code Con Services	mpliance
Sandy C	R. Davis Greyson, V Kleinman	ice Chair			Kelly High Director, Sanitatio	n Services
					Paul Hansen Chief Deputy City Dallas Marshals O	
Staff P	resent:					
		ren Plunkett, Kelly F ia Lopez-Carter, Ron	_			ichael Genovesi
<u>Special</u>	Guests:					
			AGENDA:			
1. Appro	val of Ap	ril 13, 2015 Minute	<u>s</u>			
Presen A motio		ide to approve the m	inutes of April 13, 20	015.		
Action	Taken/Co	mmittee Recommen	dation(s):			
Motion	n made by	: Rick Callahan	Motion s	seconded by:	Sandy Greyson	
Item pa	assed una	nimously:		sed on a divid	ed vote:	
Item fa	iled unan	imously:	Item faile	ed on a divide	d vote:	

Presenter(s):

2.	2. Code Compliance Sunset Review Update					
	Presenter(s):	Kris Sw	eckard			
	Information Only	\boxtimes				
		This briefing provided the committee an update of action steps for the potential opportunities identified through the Sunset Review process for Code Compliance.				
	The Chair requested that staff seek committee	The Chair requested that staff seek committee input on specific illegal dumping areas of concern.				
	Action Taken/Committee Recommendation	n(s):				
	Motion made by:	Mo	tion seconded by:			
	Item passed unanimously:					
	Item failed unanimously:	Iter	n failed on a divided vote:			
3.	Sanitation Services Bulk and Brush Colle	ection				
	Presenter(s):	Kelly Hig	h			
	Information Only	\boxtimes				
	This briefing provided the committee an overview of the current collection program, discussed possible changes to the collection program, and presented future policy considerations for the City.					
	The committee requested for this briefing to be reviewed further at an upcoming committee meeting.					
	Action Taken/Committee Recommendation(s):					
	Motion made by:		Motion seconded by:			
	Item passed unanimously:		Item passed on a divided vote:			
	Item failed unanimously:		Item failed on a divided vote:			
4	Illegal Dumping & Litter Enforcement					

Paul Hansen

Quality of Life & Environment Committee Meeting Record – April 27, 2015

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Information Only	\boxtimes			
This briefing provided the committee an overview of illegal dumping and enforcement.				
The Chair requested for staff to procure additional illegal dumping surveillance cameras sooner, in additional those requested for FY 2015-16.				
Action Taken/Committee Recommenda	ation(s):			
Motion made by:	Motion seconded by:			
Item passed unanimously:	☐ Item passed on a divided vote: ☐			
Item failed unanimously:	☐ Item failed on a divided vote: ☐			
5. Noise & Panhandling Ordinances an	d Enforcement			
Presenter(s):	Catrina Shead			
Information Only				
This briefing was deferred to the May 11, 2015 committee meeting.				
Action Taken/Committee Recommendation(s):				
Motion made by:	Motion seconded by:			
Item passed unanimously:	Item passed on a divided vote:			
Item failed unanimously:	☐ Item failed on a divided vote: ☐			
Councilmember Dwaine R. Caraway				
Chair				

Memorandum



DATE May 8, 2015

Honorable Members of the Quality of Life & Environment Committee: Dwaine R. Caraway ¹⁰ (Chair), Sandy Greyson (Vice Chair), Adam Medrano, Rick Callahan, Carolyn R. Davis, Lee M. Kleinman

SUBJECT Dallas City Hall On the Go

On Monday, May 11, 2015, the Quality of Life and Environment committee will be briefed on Dallas City Hall On the Go! The briefing is attached for your review.

Please contact me if you have any questions.

Mark McDaniel

Assistant City Manager

Attachment

c: Honorable Mayor and Members of the City Council A.C. Gonzalez, City Manager Warren M.S. Ernst, City Attorney Craig D. Kinton, City Auditor Rosa A. Rios, City Secretary Daniel F. Solis, Administrative Judge Ryan S. Evans, First Assistant City Manager

Eric D. Campbell, Assistant City Manager
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Elsa Cantu, Assistant to the City Manager – Mayor & Council

Dallas City Hall on the GO!

Quality of Life & Environment Committee May 11, 2015



Purpose

- Make it easier for residents to do business with the City
- Be another "face" of the City in the community
- Increase awareness of City services

Exterior Vehicle Photo (before)



Exterior Vehicle Photo (before)



Proposed Graphics



Vehicle Information

Name Dallas City Hall on the GO!

Tagline From Downtown to Your Door

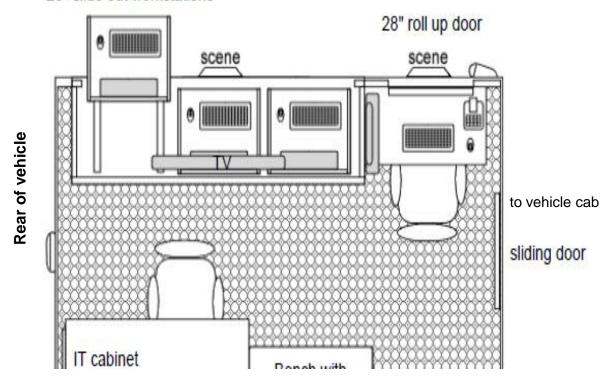
Vehicle Chevrolet Express Commercial Cutaway 3500 Van

- Technology and Equipment
 - GPS
 - Laptops and tablets
 - Touchscreen monitors
 - Media monitor
 - All-in-one printer, scanner, copier
 - Wi-Fi hotspot
 - Cable locks
 - Work counter
 - Safe
 - Security cameras
 - Interior and exterior lighting

Interior Layout

04 TOILUP GOOL

26" slide out workstations



Additional features:

- Pop-up awning for shade/weather conditions
- Small table & chairs for setup outside the vehicle

Concept Origination

- Name City of Boston City Hall to Go
- Tagline Convenience, Served Fresh Daily
- Vehicle 1985 Bomb Squad Truck (inspired by food truck)
- Began December 2012
 - On the road in July 2013
- Offers 50 City of Boston services
- Attends neighborhood, community, and citywide events (5 days a week)
- Saves residents about 50 minutes in commute and wait times
- Average number of transactions per stop progressively increased to more than double in the first year of operation

Voice of the Customer

City of Dallas Community Survey Results FY 2013 vs. FY 2014

- Statistically significant decreases in satisfaction in several services
 - Low income resident services (-9%)
 - Senior services (-9%)
 - Availability of information of City programs and services (-5%)
- Residents think that the following should be the City's top public information priorities
 - 311 services (31%)
 - Availability of information of City programs and services (30%)

Voice of the Customer

TALKDALLAS Survey Results (Summer 2014)

- Where would you like to see the vehicle?
 - In my neighborhood
 - At City and public events
- What types of services should the vehicle offer?
 - Placing service requests/following up on request
 - Register pet
 - Information on City services
 - Information on how to address Council
- Why would the vehicle be convenient?
 - Talk to a Dallas City Hall representative face-to-face
 - Save citizen time and effort
 - Feel more in touch with community

Target Areas

From Community Prosecutors

- Communities whose residents are uncomfortable coming to City Hall
- High density apartments to encourage residents to invest in the City as their own
- Diverse areas with language-specific information
- Communities that are unaware of City services or requirements

From Service Departments

- Neighborhood Plus events
- Department-specific high impact areas
- People Helping People caseworkers know common locations
- Code Officers have frequent violation areas
- Dog parks for pet registration

Services To Be Offered



- Parking **Tickets**
- Traffic Tickets
- Water Bills
- Pet Registration/ Renewal



Services

Neighborhood

• Garage Sale **Permits**

- Block Party Permit
- Citizen Fire Academy
- **CERT Training**
- OEM Alerts
- Park Reservations
- Request a Speaker at HOA/NA Meeting



Services

Adoption Information

 Spay and Neuter Information



City Services

- Birth Certificate **Applications**
- Employment **Opportunities** & Applications
- Open Records Request
- Service Request
- Voter Registration
- Single Use Bag Registration



• Environmental Community Initiatives Quality

- People Helping People
- Senior Services
- Water Conservation
- Medicaid/CHIP Information

Proposed Schedule

Operational 5 days a week

Days	Location
Wednesday – Friday	At neighborhoods and communitiesTarget areas
Saturday – Sunday	At neighborhoods and communitiesSpecial Events
Monday and Tuesday	• Parked

- Post up-to-date calendar on vehicle's website
- Request vehicle for special events through service request
- TALK**DALLAS** Survey Results
 - Hours and days of service
 - Weekday evenings
 - Weekend mornings and afternoons

Document and Payment Security

- Accepted Forms of Payments
 - Checks and Money Orders
 - Credit card payments handled via existing online access
 - No cash accepted
 - Exterior of vehicle marked "No Cash Onboard"
- Safe on vehicle to hold all transactions
- Internal Controls Tracking Log
- Processes and training reviewed by City Controller's Office and Internal Control Program

Performance Measures

Performance Measures	Data Collection
Number of events attended	Calendar
Number of transactions	Receipt
Percent of visitors conducting transaction at vehicle	Tally
Mileage saved by citizens	Survey
Cost to operate vehicle	Budget
Customer satisfaction with ConnectDallas services	Survey
Number of visitors to ConnectDallas vehicle	Clicker
Transactions per service department	Log
Increase in mobile app downloads	CRMS

Marketing and Communication

- Internet via www.dallascityhall.com
- Email Blasts (HOA/NA and GovDelivery)
- Twitter
- City of Dallas Announcements
- City Departments
- Intranet
- TALKDALLAS
- Press Releases
- Council Offices
- Facebook
- Word of Mouth

Staffing

- Daily Operations Coordinator
 - Existing staff reassigned for this function
- 311/Water Customer Service Agents
 - At least one bilingual agent
- Service department subject matter experts
 - As needed based on location/event
 - For example: Senior Services, Animal Services, Water Conservation
- Only City staff allowed inside vehicle

Start-up and Operational Costs

Start-up

- Vehicle \$29,294
- Generator \$4,482
- AC/Heat \$743
- Vehicle Wrap \$1,500 (estimated)
- Technology and Equipment \$31,480

Total Start-up Cost – \$67,499

Total Monthly Operational Cost* - \$374

Fuel - \$17/day (estimated) = \$374/month

Funding Source

- Start-up Cost: FY 13-14 Budget
- Operational Cost: FY 14-15 311 Budget

^{*} No additional staff hired

Next Steps

- Finish installation of technology and equipment
- Wrap vehicle
- Train employees who will staff the vehicle
- Soft launch in late spring/early summer
- Create and publicize schedule

Questions?

Appendix

Detail of Services Offered



Parking Ticket	Citation look upOnline payments accepted
Traffic Tickets (Courts and Detention Services)	 Citation look up Information on how to resolve tickets Some online payments accepted
Water Bill	Online payments accepted
Pet Registration/Renewal	 Provide registration applications Deliver applications to department Online payments accepted



Garage Sale Permits	 Provide applications Accept payments & completed applications Deliver applications to department
Block Party Permit	Accept completed applicationsDeliver applications to department
Citizen Fire Academy	Accept completed applicationsDeliver applications to department
CERT Training	Accept completed applicationsDeliver applications to department



OEM Alerts	Sign up residents for alerts
Park Reservations	 Provide applications Payments accepted over phone through PKR
Request a Speaker at HOA/NA Meeting	Create Service Request



Pet Adoption Information	•	Promote and explain adoption
		process
	•	Browse adoptable pets
	•	Provide applications

Spay and Neuter Information

Promote and explain spay and neuter process



Birth Certificate Information	Submit applicationOnline payments accepted
Employment Opportunities	Provide employment informationOnline application submittal
Open Record Request	Begin Open Record Request process
Service Request	 Create service requests Check status of service requests
Voter Registration	Look up voter registrationProvide applications
Single Use Bag Registration	Online registration



Promote environmental initiativesPlastic Bag ordinance awareness
 Provide contact information for caseworkers Provide assistance with applications
Provide contact information for caseworkers
 Provide information on current incentive or rebate programs Provide assistance with applications
Provide information

Memorandum



DATE May 8, 2015

Honorable Members of the Quality of Life & Environment Committee: Dwaine R. Caraway (Chair), Sandy Greyson (Vice Chair), Adam Medrano, Rick Callahan, Carolyn R. Davis, and Lee M. Kleinman

SUBJECT Noise & Panhandling Ordinances and Enforcement

On Monday, May 11, 2015 you will be briefed on the noise & panhandling ordinances and enforcement. The briefing material is attached for your review

Please let me know if you have any questions or need additional information.

Eric D. Campbell

Assistant City Manager

Emplampbell

[Attachment]

c: Honorable Mayor and Members of the City Council A.C. Gonzalez, City Manager Warren M.S. Ernst, City Attorney Craig D. Kinton, City Auditor Rosa A. Rios, City Secretary Daniel F. Solis, Administrative Judge Ryan S. Evans, First Assistant City Manager

Jill A. Jordan, P.E., Assistant City Manager Mark McDaniel, Assistant City Manager Joey Zapata, Assistant City Manager Jeanne Chipperfield, Chief Financial Officer Sana Syed, Public Information Officer Elsa Cantu, Assistant to the City Manager – Mayor & Council Chief David O. Brown, Dallas Police Department

Noise & Panhandling Ordinances and Enforcement



Monday, May 11, 2015

Quality of Life & Environment Committee



History

On November 10, 2014, the Quality of Life & Environment Committee requested a follow-up briefing by the Dallas Police Department on inquiries raised during an initial briefing on various noise and solicitation issues within the City of Dallas

Purpose

To diminish celebratory noise violations and solicitation complaints in the City of Dallas

Dallas City Code

- Dallas City Code, Chapter 30 Noise
- Chapter 30. Noise, Sec. 30-1, Loud and Disturbing Noises and Vibrations
- A person commits an offense if he makes or causes to be made any loud and disturbing noise or vibration in the city that is offensive to the ordinary sensibilities of the inhabitants of the City.

Celebratory Noise Violations

- Task force operations conducted annually on both New Years Eve and Fourth of July
- Dallas Fire-Rescue personnel and Dallas Police Department personnel collaborate to enforce firework violations
- No person in the City or within 5,000 feet outside the City limits may manufacture, sell, offer to sale, give away, store, possess, or use fireworks

Celebratory Noise Media Push

- Enhanced public awareness campaign against gunfire during celebrations
- Media launch five days in advance of celebration
 - Press Releases
 - Promotional Videos
 - Social Media
 - City-wide Release
 - Press Conference
- Ask for community assistance in monitoring for violations

Celebratory Noise Violations

- Gunshot Detection System Detects and conveys the location of gunfire or other weapon fire using acoustic and optical sensors
- Most recent quote \$50,000 per square mile with a minimum purchase of 3 square miles. The first year (for 3 miles) costs 160K-170K

Solicitation/Panhandling Initiative

- Dallas City Code, Chapter 31, Sec. 31-35
- Solicitation by Coercion; Solicitation near Designated Locations and Facilities; Solicitation after Sunset; Solicitation-Free Zone
- A person commits an offense if he conducts a solicitation
 - By coercion
 - In any outdoor area anytime between sunset and sunrise
 - In any outdoor area within an established solicitation-free zone
 - > CBD, Deep Ellum, Uptown, and Victory Park

Solicitation/Panhandling Initiative

- Patrol and Neighborhood Patrol Officers at several divisions conduct periodic homeless sweeps to eliminate aggressive panhandling and unsightly encampments
- Each patrol division currently utilizes at least two officers who primarily focus on panhandling concerns
- Reductions seen through repetitive intervention and collaborative efforts with Crisis Intervention

Panhandling Sign Pilot Program

- Novel approach to reducing panhandling incidents
- Installation of signs in areas where aggressive panhandlers generate complaints
- Encourages citizens who want to give to do so in a positive way that will make a real difference
- Pilot locations TBD





The Dallas Police Department will continue to minimize unwelcome disturbance and disruption of privacy while preserving public health, safety, and welfare

Questions??

Primary panhandling complaint locations:

Southeast Patrol

- Grand Avenue/S.M. Wright Freeway (underneath freeway)
- R.L.Thornton Freeway/Jim Miller Road (eastbound service road)
- R.L.Thornton Freeway/Buckner Boulevard (eastbound service road)
- R.L. Thornton Freeway/St. Francis Avenue
- Martin Luther King/175 service roads

Northwest Patrol

- Harry Hines Boulevard/Butler Street
- Stemmons Freeway/Oak Lawn Avenue
- Stemmons Freeway/Medical District
- Stemmons Freeway/Inwood Road

- Primary panhandling complaint locations:
 - Southwest Patrol
 - Interstate Highway 30/N. Cockrell Hill Road
 - Interstate Highway 20/S. Cockrell Hill Road
 - Loop 12/Davis and Jefferson Boulevard
 - Jefferson Corridor between Marsalis Avenue and Llewellyn Avenue
 - Central Patrol
 - 2608 Elm Street
 - > 5671 E. Mockingbird Lane
 - 2810 Samuel Boulevard
 - Main Street/N. Akard Street

- Primary panhandling complaint locations:
 - Northeast Patrol
 - North Central Expressway/8000 Forest Lane
 - North Central Expressway/8000 Park Lane
 - North Central Expressway/5600 E. Lovers Lane
 - Greenville Avenue/8200 Park Lane
 - North Central
 - Forest Lane/Central Expressway
 - Southwestern Boulevard/Central Expressway
 - George Bush Turnpike/Preston Road
 - Frankford Road/Tollway

- Primary panhandling complaint locations:
 - South Central Patrol
 - Hampton Road/LBJ Freeway
 - Wheatland Road/LBJ Freeway
 - Lancaster Road/LBJ Freeway
 - Illinois Avenue/RL Thornton Freeway

Memorandum



DATE May 8, 2015

Honorable Members of the Quality of Life & Environment Committee: Dwaine R. Caraway (Chair) Sandy Greyson (Vice Chair), Adam Medrano, Rick Callahan, Carolyn R. Davis, Lee M. Kleinman

SUBJECT Labor Hiring & Sanitation Employment Program

On Monday, May 11, 2015, the Quality of Life & Environment committee will be briefed on the Labor Hiring & Sanitation Employment Program. The briefing is attached for your review.

Please contact me if you have any questions.

Joey Zapata

Assistant City Manager

Attachment

c: Honorable Mayor and Members of the City Council
A.C. Gonzalez, City Manager
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Labor Hiring & & Sanitation Employment Program

E-GOV

Quality of Life & Environment Committee May 11, 2015

Purpose

- □ A review of the labor hiring process was undertaken to address two items:
 - Item One
 - Difficulty in staffing labor positions
 - Laborer I & II and Truck Driver I & II
 - Item Two
 - Requests by the City Council to establish a program to support day laborers who work on Sanitation collection crews to transition to full-time City employment

Background

- ☐ The City operates under two different systems related to employment
 - Civil Service positions/departments
 - Non-Civil Service positions/departments
 - □ Laborers I & II, and Truck Drivers I & II are non-civil service positions, regardless of the department the employee works in (see appendix, slide 24, for list of laborer positions by department)
 - See appendix, slide 25, for list of civil service/non-civil service departments
- □ Civil Service established a criminal background hiring matrix in the 1990s
 - The matrix was revised in 2004
 - This matrix establishes wait times from criminal conviction before a candidate can be hired at the City
- This Civil Service criminal background hiring matrix is used to qualify candidates for both civil service and non-civil service positions
- □ Human Resources administers the matrix for civilian positions
 - Civil Service administers the matrix for uniformed officers

ITEM ONE DIFFICULTY IN STAFFING LABOR POSITIONS

- □ HR received comments from Department Directors in large operating departments about the inability to maintain full staffing for select labor positions
 - Laborer I & II
 - Truck Driver I & II
- □ A review of hiring practices showed that the biggest hurdle for hiring in these positions is the current criminal background hiring matrix

Hiring Process

- □ After an applicant is interviewed and selected for a position
 - Applicant is given a contingent offer of employment
 - Applicant completes an Authorization Form, consenting to a background check that will be completed by Quick Search (City's current 3rd party vendor)
 - Quick Search returns a report
 - HR staff member reviews results and compares them to the 'hiring matrix'

How it Affects City of Dallas Labor Hires

- □ About 57% of the labor hire candidates we make offers to fail the background check and cannot be hired using the current criminal background check matrix
- ☐ The inability to hire individuals for these positions impacts operations for large operating departments such as Sanitation, Streets and Water

How it Affects City of Dallas Labor Hires (cont'd)

- □ Stats on Laborer I & II and Truck Driver I & II for 20-month period from July 1, 2013 through March 3, 2015
 - 1,402 Candidates interviewed
 - 723 Candidates presented offers and submitted for background check
 - 311 New employees hired
- □ Some are not hirable because they cannot pass the preemployment drug screen/physical, but the vast majority cannot be hired because of criminal history

Current Hiring Matrix

- □ According to the matrix, some requirements for employment require ten years from adjudication of crime
 - Quick Search's database (and other background check companies)
 only provides seven years worth of data
 - It is possible that a crime adjudicated more than seven years ago would not show up on the Quick Search report
 - The COD Background Check Authorization Form that a City of Dallas applicant signs indicates a seven-year look back period
- □ Current matrix establishes an absolute bar on hiring for those with pending charges, probation, fines and/or deferred adjudication, including charges for Class C misdemeanors

RECOMMENDATION Recommendation for City hiring of Laborer I & II and Truck Driver I & II Positions

Matrix Revisions

(Laborer I & II and Truck Driver I & II only)

For direct City hires

- Revise the list of felonies to differentiate violent crimes from non-violent
- Reduce the length of time before a candidate can be hired from seven years since disposition of crime to either five or three years, depending on felony type
 - All hiring placements will still be reviewed based on the job relatedness
- Reduce the requirement for showing a stable work history from two years to one year

Matrix Revisions

(Laborer I & II and Truck Driver I & II only)

For direct City hires (cont'd)

- Review pending (or deferred adjudication) misdemeanor charges on a case-by-case basis to determine if it makes sense to bar employment until the case is adjudicated
- Review candidates paying fines, on deferred adjudication, or on probation on a case-by-case basis to determine if it makes sense to bar employment
- Employees wishing to promote into civil service positions will still have to meet the standards established by Civil Service

Comparison – For Laborer I & II and Truck Driver I & II

Crime*** Type	Current	Proposed For Direct City Hires		
A	• 10 Year Wait Per Rule	5 Year Wait*1 Year Work History**		
В	 7 Year Wait <u>In Practice</u> 2 Year Work History 	 3 Year Wait* 1 Year Work History**		
С	• 2 Year Work History	• 1 Year Work History		
D	Job Relatedness	• Same		
Pending Charges	Absolute bar on candidates with pending charges for some felonies and misdemeanors	• Review misdemeanors on a case-by-case basis		

- * Wait time begins from the <u>later</u> of the following dates:
 - 1. The release from prison/jail, or
 - 2. The date of disposition/conviction of crime
- ** Work history requirement can be earned concurrently with the wait time
- *** See appendix slide 28 for examples of crimes in each category

ITEM TWO ESTABLISHING A PROGRAM TO SUPPORT SANITATION DAY-LABORERS FOR FULLTIME CITY EMPLOYMENT

- ☐ The City Council requested a program to provide a path for Sanitation collection crew day-laborers to transition to full-time city employment
- □ Sanitation Services currently utilizes approximately 200 laborers daily via contract
 - Most assisting on manual collection routes
- Many of the temporary laborers are dependable, hard working and conscientious
 - Many of these temporary employees cannot qualify for permanent positions based on the City's background hiring matrix requirements

- A pilot hiring program for Sanitation temporary contracted laborers would have multiple benefits:
 - Assist with the City's ability to hire laborers and truck drivers
 - Provide a pathway and opportunity for permanent employment to temporary day laborers

- □ Under a pilot program:
 - Hiring requirements for temporary day labor vendor would be modified
 - Temporary contract employees could qualify for specific City positions if they:
 - ☐ Have been employed by the temporary day labor contractor for a specified period of time, and
 - □ Earned a performance certificate indicating good performance, attendance and safety

- Pilot program participants would be eligible to compete for laborer and truck driver positions in Sanitation, Dallas Water Utilities, Streets and Trinity Watershed Management
- □ Pilot program participants could be hired with reduced waiting time since criminal conviction
- □ Pilot program participants would still have to interview and compete for positions

Option – For Sanitation Certificate Pilot Program

Crime Type	Proposed NEW	Sanitation Day Laborer Pilot Program			
	City Requirement	Day-Labor Contractor Wait	Employment Requirements	Total Time	Difference
A	• 5 Year Wait • 1 Year Work History	6 Month Wait*	• 2.5 Year Certificate • 2.5 Year Work History**	3 years	2 years less
В	• 3 Year Wait • 1 Year Work History	6 Month Wait*	1 Year Certificate1 Year WorkHistory**	18 months	1.5 years less
С	• 1 Year Work History	No Wait	N/A	N/A	
D	Job Relatedness	N/A	N/A	N/A	

- * Wait time begins from the <u>later</u> of the following dates:
 - 1. The release from prison/jail, or
 - 2. The date of disposition/conviction of crime
- ** Work history requirement can be earned concurrently with the wait time

Additional Programs

Additional programs

- 1. Sanitation Services would create 15 truck driver trainee positions as an additional opportunity
 - Temporary laborers are familiar with collection operations, but often lack the required commercial drivers license (CDL)
 - Employees would be required to earn a CDL within their 6 month probationary period
 - Sanitation Services will assist in the CDL training and provide equipment for final driving test
 - ☐ Truck driver trainees would allow Sanitation to transition trainees to truck drivers as needed

Path to City Employment (cont'd)

- Additional programs
 - 2. Sanitation will partner with a social services agency to assist temporary laborers who are exoffenders
 - □ Social Service agency can serve as a one-stop shop to connect ex-offenders to the many agencies that provide assistance
 - Something as simple as a suspended drivers license may be keeping individuals from permanent employment

Sanitation Services

Path to City Employment (cont'd)

- Additional programs
 - 3. When the new RFP goes out for the temporary labor vendor, it will include a requirement that the vendor partner with a social services agency to provide services to ex-offenders
 - 4. The current temporary labor vendor (Results Staffing) has agreed to provide job readiness training for its employees

APPENDIX

Count of Laborer I & II and Truck Driver I* & II – By Department

Department	Laborer I	Laborer II	Truck Driver II	Total
Aviation	3	5		8
Code Enforcement	9	7		16
Water	49	176		225
EBS	14	8		22
Housing	2			2
Parks	12	145		157
Sanitation	30	3	226	259
Streets	78	114		192
Trinity Watershed Management	3	7	23	33
Total	200	465	249	914

^{*} There are currently no incumbents in the truck Driver I position. Sanitation may use this position to create a "Truck Driver Apprentice" program.

City Departments

Civil Service Departments

Aviation

Civil Service

Code Compliance

Communication & Information Services

Convention and Event Services

Court & Detention Services

Dallas Fire Rescue

Dallas Police Department

Dallas Water Utilities

Equipment & Building Services

Housing and Community Services

Human Resources

Judiciary

Public Works

Sanitation Services

Streets Services

Trinity Watershed Management

Non Civil Service Departments

Business Development & Procurement

City Attorney's Office

City Auditor's Office

City Controller's Office

City Manager's Office

City Secretary's Office

Economic Development

Employee's Retirement Fund

Financial Services

Library

Management Services

Mayor & Council Office

Office of Cultural Affairs

Park & Recreation

Planning and Neighborhood Vitality

Police & Fire Pension

Risk Management

Current Hiring Matrix

PRIOR CONVICTIONS – ELIGILIBY WORKSHEET (Civil Service Rule VI, Sec 6A) – PROPOSED REVISIONS April 2004 (Departments may have higher standards based on the nature of assignments.)

NATURE and STATUS OF CONVICTION	Absolute Bar Until Resolved	Eligible to apply ten (10) years * after conviction date PLUS completion of any related prison sentence <u>and</u> present record of at least two years of subsequent stable¹ work history for Civil Service review. * Five (5) years if felony offense occurred prior to 21 years of age.	Must complete related prison sentence and present record of at least two years of subsequent work history for Civil Service review. (One year of City employment references will suffice for promotional opportunities).	If applicant is eligible for certification, hiring authorities are instructed to consider date, nature & jobrelatedness of conviction(s).
I. FELONY involving moral turpitude, violence and/or theft. (see attached list)		X²		YES
II. OTHER FELONIES and MISDEMEANORS involving moral turpitude, violence and/or theft. (see attached list)			X³	YES
III. OTHER MISDEMEANORS and Welfare Fraud Convictions (per 8/97 Civil Service Board amendment). (see attached list)				YES
IV. ALL PENDING CHARGES (other than MINOR traffic offenses) and DEFERRED ADJUDICATION: If CURRENTLY on probation and/or paying a fine for any charges listed in sections I. FELONY or II. OTHER FELONIES and MISDEMEANORS of this matrix. (see attached list)	x			YES
V. DEFERRED ADJUDICATION: If CURRENTLY on probation and/or paying a fine for MINOR traffic offenses or any charges listed in section III. OTHER MISDEMEANORS of this matrix. (see attached list)				YES
VI. DEFERRED ADJUDICATION: No longer on probation OR paying a fine.				YES

¹ Stable employment has been defined as having no more than three different employers during a two-year period.

If conviction was 20+ years ago and did not result in a Prison/Jail sentence, no references are required.

If conviction was 10+ years ago and did not result in a Prison/Jail sentence, no references are required.

Current Hiring Matrix

CONVICTION EXAMPLES

I. FELONY (10 year waiting period and two year stable work record)

- Arson
- Assault
- Bribery
- Burglary
- Child Molestation
- Credit Card Abuse
- Criminal Conspiracy/Attempt/Solicitation
- Domestic Violence
- Drugs: Cultivation
- Drugs: Intent to Deliver
- Drugs: Delivery

- Embezzlement
- Forgery
- Fraud
- Indecency with a Child
- Kidnapping

Misdemeanors

Prostitution

- Manslaughter
- Murder
- Rape
- Terroristic Threat
- Thef

II. OTHER FELONIES and MISDEMEANORS involving violence and/or theft (Two year stable work record)

Felonies

- Child Abandonment/Endangerment
- Criminal Mischief
- Drug Possession
- DWI/DUI
- ObscenityObstruction
- Retaliation
- Retallation
- Stalking
- Unlawful Carrying of a Weapon
- Unlawful Restraint

ess)

Issuance of a Bad Check (Hot Check)

Misdemeanors for Charges in section I. FELONIES

Leaving a Child in a Vehicle

False Alarm or Report

Indecent Exposure

Public Lewdness

- Public Intoxication
- Reckless Conduct
- Theft under \$50.00
- Vandalism

III. OTHER MISDEMEANORS (Review for job relatedness)

- Misdemeanors for charges in section II. OTHER FELONIES
- Criminal Trespass
- Disturbing the Peace
- Disorderly Conduct
- Gambling
- Graffiti
- Harassment

Conviction Examples

List A (Felonies)		List B (Felonies)	(F e	List C elonies & Misdemeanors)	(C	List D Other Misdemeanors)
Arson Aggravated Assault Bribery Burglary Child Molestation Aggravated Domestic Violence Indecency with a Child Kidnapping Manslaughter Murder Rape Terroristic Threat Robbery Sexual Assault	•	Drugs: Cultivation Drugs: Intent to Deliver Drugs: Delivery Credit Card Abuse Embezzlement Forgery Fraud Theft Criminal Conspiracy	Felc	Child Abandonment/Endangerment Criminal Mischief Drug Possession DWI/DUI Obscenity Obstruction Retaliation Stalking Unlawful Carrying of a Weapon Unlawful Restraint demeanors Misdemeanors for Charges on Lists A & B False Alarm or Report Indecent Exposure Prostitution	•	Misdemeanors for charges on List C Criminal Trespass Disturbing the Peace Disorderly Conduct Gambling Graffiti Harassment Issuance of a Bad Check (Hot Check) Leaving a Child in a Vehicle Public Intoxication Reckless Conduct Theft under \$50.00 Vandalism
			•	Public Lewdness Simple Assault		

Memorandum



DATE May 8, 2015

Honorable Members of the Quality of Life & Environment Committee: Dwaine R. Caraway (Chair) Sandy Greyson (Vice Chair), Adam Medrano, Rick Callahan, Carolyn R. Davis, Lee M. Kleinman

SUBJECT Code Compliance Sunset Review Update

On Monday, May 11, 2015, the Quality of Life & Environment committee will receive an update on the Sunset Review of Code Compliance. The briefing is attached for your review.

Please contact me if you have any questions.

Joey Zapata

Assistant City Manager

Attachment

c: Honorable Mayor and Members of the City Council A.C. Gonzalez, City Manager Warren M.S. Ernst, City Attorney Craig D. Kinton, City Auditor Rosa A. Rios, City Secretary Daniel F. Solis, Administrative Judge Ryan S. Evans, First Assistant City Manager

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Jill A. Jordan, P.E., Assistant City Manager
Mark McDaniel, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council



Code Compliance Sunset Review Update

Quality of Life & Environment Committee May 11, 2015



Purpose

- Review development of "Ordinance Review Matrix" identified as a potential opportunity through the Sunset Review process for Code Compliance
- Receive input from the Committee

Update

- Team established and process determined to review all 900+ ordinances
- Matrix of ordinances currently being developed (see Appendix)
- Matrix updates are scheduled for each upcoming Quality of Life & Environment meeting through June 2015 for guidance to:
 - Maintain as is
 - Repeal
 - Modify
 - Transfer enforcement to another City department

Appendix Ordinance Review Matrix

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
1	5304	Advertising by certain acts prohibited	3-1	Transfer to DPD-violation on public property
2	10372			
3	22061			
4	28221			
5	8096	Alcholic Beverages - dealers located near	6-4	Transfer to Building Inspection as part of the
6	13172	churches, schools, day-care centers, child-care		plans examination process
7	15669	facilities, and hospitals		
8	21735	Variances		
9	22537			
10	25174			
11	25465			
12	27747			
13	28444			
14	28565			
15	28799			
16	29208			
17	29261			
18	14736	Amusement Centers - License Required	6A	Modify - add to Chapter 51A of the Dallas Development Code
19	10371	Anti-Litter Regulations	7A	Transfer selected sections to DPD or Parks -
20	19566			violation on public property
	23632			Modify - private premises definition to include
22	20599			vacant and commercial
23	13804			
24	28706	Regulation of Boarding Home Facilities	8A	Modify - Proposed changes scheduled for Council Briefing on May 20, 2015 and Council vote on May 27, 2015
		Miscellaneous requirements for Convenience	12B	Transfer to DPD-convenientce store safety
25	27293	Stores (store visibility)		concern
26	15721	Regulation of Dance Halls	14	Transfer to DPD
	18725			
28	18803			
29	19241			

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
30	21184			
31	21837			
32	22026			
33	23137			
34	23694			
35	24440			
	24541			
37	27697			
		Regulation of food establishments, both physical	17	Modify - seek changes to State Code
38	26023	facilities and mobil food establishments		
39	26556			
	28220			
41	28488			
		Municipal solid wastes - collection and disposal;	18	Maintain as is
	16367	weeds, grass, and vegetation		
43	19409			
	19991			
	21058			
	24743			
	26960			
	28019			
	19172			
	21632			
	22295			
	24000			
	24142			
	24299			
	22306			
	20599			
	17226			
	19963			
59	21025			

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
60	22026			
61	22334			
62	22494			
63	25371			
64	27697			
65	13796			
66	17597			
67	17985			
68	26585			
69	22413			
	13900	Junked motor vehicles	18	Modify - seek changes to State Code
	14494			
	15720			
73	20599			
74	14219	Solid waste collection franchises; miscellaneous requirements to solid waste collection, disposal, and vehicles; Tires	18	Maintain as is Transfer certain sections to Dallas Marshal's Office
	16367			
	17226	1		
	21058	1		
	21163	1		
	24743	1		
	26480	1		
81	26608	7		
82	25635	7		
83	19963	Health and Sanitation	19	Maintain as is
84	21962	7		
85	7802	7		
86	3643	7		
		Dry closets	19	Transfer certain elements to Building Inspection
87	27697			
88	7806	7		

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
89	15655	Septic tanks	19	Transfer to other departments
90	24033	Stormwater Drainage System	19	Transfer to Storm Water
91	28461			
92	14218	Liquid Waste Accumulation and Disposal	19	Transfer to other departments
93	15456			
	18416			
95	22927			
96	28084			
97	18441	Disposal of Fetal Materials	19	Repeal ordinance
98	13456	Fair Housing	20A	Transfer to Fair Housing
99	14809			
	20652			
	20780			
102	21055			
103	5123	Loan Brokers Licenses	25	Maintain as is
104	3484			
	20017	Minimal Urban Rehabilitation Standards, Multi-	27	Modify - briefed Housing Committee on April 6,
		Tenant Inspections, Non-Owner Occupied Rental		2015; Continue discussions with stakeholders;
105		Registration Program		Draft ordinance changes
	26455			
	15198			
	15372			
	15919			
	16473			
	19234			
	20578			
	24481			
	25522			
	20470			
	24086			
	26455			
118	16232			

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
119	18591			
120	22205			
121	22695			
122	24481			
123	25522			
124	29306			
125	27751			
		(Motor Vehicles and Traffic) Operation of Vehicles; Shopping, Standing, and Parking	28	
	14584	Generally		
	15194			
	19455			
	20269			
	20012			
	13744	Noise	30	
	22026			
	24835			
	26022			
	28424			
	26766			
	27264			
	18798			
	19455			
	21878			
	24835			
	14971	Offenses - Miscellaneous	31	
	20599			
	22064			
	25439			
	25521			
	23631	Personal Care Facilities	33	
148	28706			

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
149	7847	Business Buildings	40	
150	27697	1		
		Smoking Prohibitations, Smoking Tobacco	41	
151	18961	Vending Machines		
152	19648	1		
153	21109			
154	21614			
155	25168			
156	27440			
	21540			
158	21613			
159	29245	Home Solicitations	42	
	14300			
	18875			
	29245			
163	21934			
	18702			
	19869			
	19963	Streets and Sidewalks; Awnings	43	
	21186			
	20743			
	8590			
	13898			
	19963			
	22026			
	23694			
	3314	Snow and Ice		
	19398			
	15072	Building Numbering		
	15225			
	18838	Bicycle Parking Devices	43	
179	19455			

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
180	22026			
181	23694	7		
182	25047			
183	27697			
184	28424			
185	29478			
	19190	Valet Parking Services	43	
187	19455			
188	26809	Newsracks	43	
189	27201			
190	27659			
101	3707	Sale of Merchandise and Produce on Streets and Sidewalks	43	
	24495	Certain Uses of Public Right-Of-Way	43	
	26263	Tertain oses of Public Right-Of-Way	43	
	28066	-		
	24495	-		
	25438	_		
	24495	Driveways	43	
	15256	Swimming Pool Design and Construction	43A	
	16271		13/1	
	4720	Trailers, Trailer Parks and Tourist Camps	47	
	5424			
	22026			
	27697	_		
204	7772	_		
205	15147			
206	16130			
207	17226	7		
	19312			
209	19963	Trees and Shrubs	48	
210	20736			

	Ordinance No.	Brief Description	Chapter of City Code	Sunset Recommendation
		Registration and Inspection of Vacant Buildings	48B	
211	27248			
212	27697			

Memorandum



DATE May 8, 2015

Honorable Members of the Quality of Life & Environment Committee: Dwaine R. Caraway (Chair) Sandy Greyson (Vice Chair), Adam Medrano, Rick Callahan, Carolyn R. Davis, Lee M. Kleinman

SUBJECT Scrap Tire Program Overview: "RETIRE"

On Monday, May 11, 2015, the Quality of Life & Environment committee will be briefed on the RETIRE scrap tire outreach program. The briefing is attached for your review.

Please contact me if you have any questions.

Joey Zapata

Assistant City Manager

Attachment

c: Honorable Mayor and Members of the City Council A.C. Gonzalez, City Manager Warren M.S. Ernst, City Attorney Craig D. Kinton, City Auditor Rosa A. Rios, City Secretary Daniel F. Solis, Administrative Judge Ryan S. Evans, First Assistant City Manager

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Scrap Tire Program Overview: "RETIRE"



Quality of Life & Environment Committee
May 11, 2015



Purpose

- * Provide an overview of the scrap tire "RETIRE" program
- * Discuss "RETIRE" outreach and clean-up projects

RETIRE Program

The City of Dallas entered into an agreement with the North Central Texas Council of Governments to manage a solid waste implementation project for \$125,000 effective October 8, 2014 and shall terminate June 30, 2015.

Services to be performed

- * Facilitate public awareness and educational opportunities to reduce illegal dumping of scrap tires
- * Educate the public on the proper method of disposing of scrap tires and the penalties associated with illegally dumping scrap tires
- * Perform educational and outreach activities
- * Conduct scrap tire clean-ups at entry points that illegal dumpers utilize along the Trinity River
- * Campaign slogan "RETIRE"

RETIRE Program (continued)

STOP ILLEGAL DUMPING

OR FACE FINES OF UP TO \$2,000 OR JAIL TIME



Illegally dumping tires hurts the environment and your health. It's the perfect breeding ground for mosquitos and rodents to infest the dumping area. On top of that illegal dumping of tires can land you in jail or with a hefty fine. Disposing of scrap tires is easy. Just drop them off for free at the McCommas Bluff Landfill @ 5100 Youngblood or the Bachman Transfer Station @ 9500 Harry Hines.

Prepared in cooperation with the North Central Council of Governments through funding from the Texas

TIRAR LLANTAS DE MANERA ILEGAL ES UN DELITO

PUEDE ENFRENTAR MULTAS DE HASTA \$2,000 DÓLARES O TIEMPO EN LA CÁRCEL



Tirar llantas ilegalmente daña el ambiente y su salud. Es la situación perfecta para una infestación de mosquitos y roedores. Si usted es culpable de tirar llantas ilegalmente, puede terminar en la cárcel o con una fuerte multa. Deshacerse de estas llantas es fácil y es gratis. Solo llévelas al relleno sanitario de McCommas Bluff en el 5100 Youngblood o a la estación de transferencia Bachman en el 9500 Harry Hines.

Preparado en colaboración con el Consejo de Gobiernos de la parte Norte Central de Texas a través del financiamiento de la Comisión de Calidad Ambiental de Texas.









RETIRE Program Highlights

- Design and Launch of RETIRE website www.keepdallasclean.com
- * RETIRE brochure included in DWU water bill inserts in January/February 2015
- RETIRE billboards strategically placed throughout city of Dallas
 - * I-30 @ Ferguson (current)
 - * I-35 @ Regal Row (current)
 - * Loop 12 @ Grauwyler (current)
 - * 183 @ 114 (current)

- * I-45 @ Lamar (05/11)
- * 175 @ Jim Miller (05/11)
- * I-35 @ Illinois (05/11)



KeepDallasClean.com





We're Tired of the Mess.

The City of Dallas is Cracking Down on Illegal Dumping of Tires. Face Fines up to \$2,000 or Jail Time.

KeepDallasClean.com







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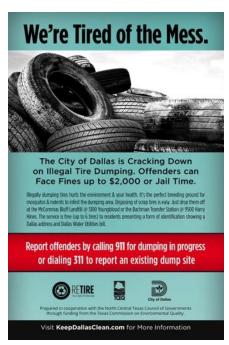






City of Dallas

KeepDallasClean.com





- * 25 DART Bus Wraps with RETIRE slogan and message
- * 25 displays on Dart trains with RETIRE slogan and message
- Placement of handouts at 18 recreation centers and City facilities
- * Creation of RETIRE children's activity book for distribution at outreach events
- * Presentation at seminar for local law authorities, community prosecutors and other policy makers
- Design and print of pop up banners with RETIRE message for use at outreach events





RETIRE Program Community Outreach

Community Outreach Involvement

- Outreach activity at opening of Dallas Horse Park
- Outreach activity at opening of Cedar Crest Bridge
- Outreach activity at Earth Day Texas (Fair Park)
- * Outreach activity at Brookhaven College Earth Day Festival
- Partnered with Groundwork Dallas and volunteers from Southwest Airlines to conduct a tire clean-up
 - * Pemberton Hill neighborhood
 - * 310 Hwy and Youngblood
 - Collected over 7 tons of scrap tires

RETIRE Program Community Outreach (continued)



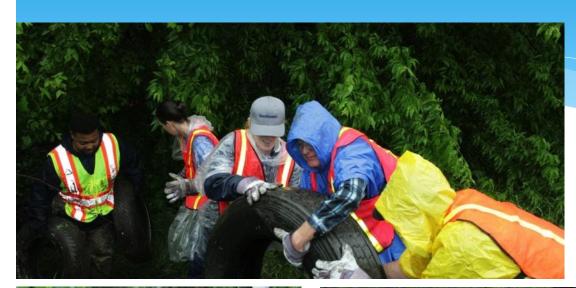


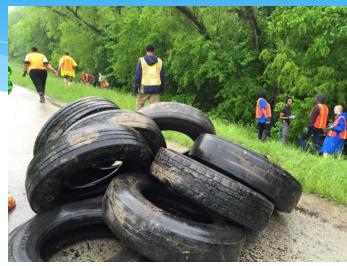






Scrap Tire Clean-up









Next Steps

- Placement of 50 additional stop illegal dumping signs in high dumping areas
- Additional outreach and educational activities will be conducted at community recreation centers and neighborhood fairs
- Continuation of RETIRE Keep Dallas Clean website
- Explore other funding opportunities for continuation of the program

