

Code Compliance Briefs

City of Dallas

Quarterly Publication

March 2006

A MESSAGE FROM THE DIRECTOR



Kathleen Davis, Code Compliance Director

The Code Compliance average response from complaint to closure decreased from 43.5 days in FY03-04 to 25.4 days last fiscal year. We are working diligently to continue to make strides in this area.

There was also improvements in the Animals Services average response time from complaint to closure from 17.5 days in FY03-04 to 9.2 days last fiscal year.

Community outreach and the education component have provided a forum to inform residents about the City codes and what could result in a code violation.

The Code Compliance Department strives to enhance the level of public safety and City aesthetics through the effective enforcement of the City ordinances, while at the same time ensuring due process for each Dallas resident.

In fiscal year 2004/2005 there was also a drop in the following categories:

Junk Motor Vehicles Towed

FY03-04	690
FY04-05	946

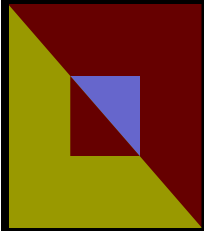
The Code Compliance Department enforces more than 900 City ordinances related to housing, zoning, signs, litter, illegal dumping, weeds, premise parking, and animal control violations.

Substandard Structure Demolitions

FY03-04	92
FY04-05	177

The department also responds to citizens requests, conducts proactive inspections and special projects, and provides education on code enforcement.

The Code Compliance Department will continue to build working relationships between the community and the department.



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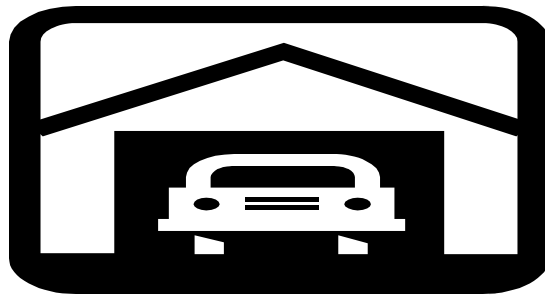
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PARKING ON AN APPROVED SURFACE

Motor vehicles must be parked on an approved surface such as concrete, asphalt or 6 inches of gravel with a border surrounding the gravel where permitted. It is a violation to park a vehicle on the lawn. Vehicles should be parked on a driveway or on the street where

permitted. Violators are ticketed.

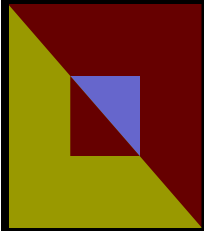


www.Petfinder.com



If you are looking for a new family friend, check out our beautiful adoptable pets at www.petfinder.com (Dallas-Forney or Oak Cliff shelter) or visit us at 8414 Forney Rd. or 525 Shelter Place (by the Zoo). Each adoption is \$85 for dogs and \$55 for cats and includes spay/neuter operation, vaccinations, microchip, free shelter care insurance, starter bag of pet food, free physical at participating veterinarians, a leash and of course, love from your new best friend. For more information call 214-670-8246 or 214-670-6800.

1500 Marilla Street, Room 6CS, Dallas, TX 75201 --- (214) 670-5708



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Junk Motor Vehicles



Motor vehicles that are inoperable and/or partially dismantled and have expired license tags or safety stickers are considered "junk motor vehicles".

These vehicles are in violation of the City code. Owners of the vehicles and all lien holders will be notified of the violation by certified mail. Should the owner fail to remove the junk motor vehicle from the property or prove the vehicle operable, the vehicle will be towed and sold for salvage. Owners may store inoperable vehicles in a garage to avoid towing.

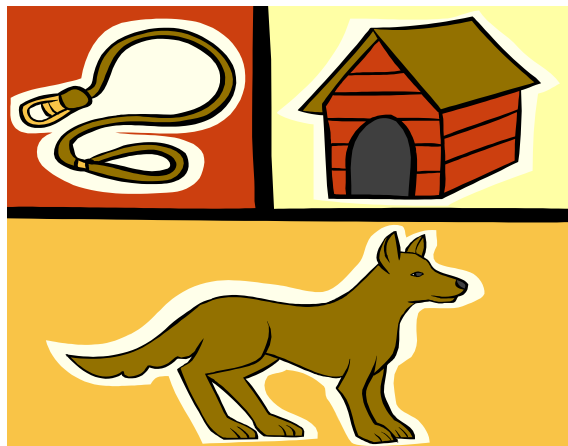
Please note: Code Compliance only addresses vehicles on private property. If the vehicle is on the street, the Dallas Police Department has jurisdiction. Please report your concern to 3-1-1 and the Dallas Police Department will respond.

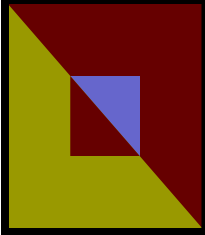
Animal Priority Calls

Dallas residents should call 3-1-1, the City's non-emergency customer service line to report animal-related concerns.

An on duty animal service officer will be dispatched to the following high priority service requests:

- Animal Bites
- Animal Cruelty
- Unsanitary Conditions
- Confined Animal
- Sick or Injured Animal
- Loose Aggressive Animal





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Litter and High Grass/ Weeds

Last year the City received over 26,000 calls about high weeds.

Homeowners or tenants are responsible for keeping their lawns mowed, clipped, mulched or cleared and the property free of litter (garbage, paper, cardboard, wood, glass, bedding, auto parts, appliances, limbs, etc.).



The property must be maintained between the curb in front of the house (or if no curb then from the edge of the pavement) to the middle of the alley (or the back property line if there is no alley).

Weeds or grass more than 12 inches high is a violation of the City code. Failure to maintain grass or weeds below the 12" limit may result in a court citation and/or a bill for the City's mowing services.

PREMISES

Your property must remain free of high weeds, trash, litter, or debris. It is a violation of City Code to illegally store items such as refrigerators, stoves, couches, lamps, engine parts, etc. on your property. Only that furniture which is designed for outside use may be allowed.



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For more information about Code Compliance visit dallascityhall.com or call 3-1-1.

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