

Memorandum



CITY OF DALLAS

DATE October 13, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – October 12, 2023**

In this week's issue of Taking Care of Business are the following topics:

New Information

- Building Services Department – HVAC Team Recognition
- Charter Review Commission Upcoming Meeting

Weekly Updates

- Convention and Event Services Weekly Event Report
- Office of Procurement Services New Opportunities
 - R.E.A.L time rehousing
 - OHS Street Outreach Update
 - Give Responsibly Campaign Outreach Update
 - H.A.R.T/eam update
- Media Inquiries

NEW INFORMATION

Charter Review Commission Upcoming Meeting

The Charter Review Commission will hold a public meeting on Thursday, October 12, at 6:30 p.m. Additional information on the Charter Review Commission is available [here](#). Should you have any questions, please contact Jake Anderson, Manager – Government Affairs, at james.anderson1@dallas.gov, or Carrie Rogers, Director of the Office of Government Affairs, at carrie.rogers@dallas.gov.

Building Services Department – HVAC Team Recognition

In the scorching heat of this summer, as Texas experienced one of the hottest seasons on record, BSD's HVAC Maintenance and Repair Team worked round-the-clock to address the 1,900+ HVAC work orders received. BSD's HVAC Team, led by Mr. Norman Butler, is responsible for maintaining and repairing thousands of HVAC units at over 500+ facilities, including municipal centers, fire stations, police stations, libraries, rec centers, and other City facilities. Notably, during FY23, BSD oversaw the completion of \$5.4M worth of HVAC infrastructure upgrades/repairs at 15 fire stations. Please join me in recognizing and thanking BSD's HVAC team for their continued commitment to excellence and for going the extra mile to ensure our employees' and residents' comfort and safety. Should you have any questions, please contact John Johnson, Director of Building Services at john.johnson2@dallas.gov.

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WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement

Services

New

Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ23-AVI-3258	Dallas Love Field Airport Space Planning Study
CIZ-DWU-CONTRACT NO.11	Pavement Repairs On City Of Dallas Infrastructure At Various Locations, Contract No. 11
CIZ-DWU-23 257/258	Pensive Drive Channel Improvement Construction, Contract No. 23-257/258

CIZ23-PBW-3049	Streetscape/Urban Design Street Group 17-7006
CIZ23-PKR-3048	Coombs Creek Trail Extension Improvements
CIZ23-PKR-3050	Construction Manager at Risk Services for the Fair Park Cotton Bowl Renovation, Rehabilitation and Addition Project
BBZ23-00022398	Dallas Fire-Rescue (DFR) Medical Exams
BBZ23-00022417	Overhead, Bi-Fold & Commercial Door Parts & Service
BDZ23-00023128	Underwriting and Loan Services
BE23-00023191	Industrial, Medical, Welding Gases and Breathing Air
BIZ23-00023200	Airport Web Hosting & Maintenance Services
BP23-00023143	DWU Risk Management Plan Compliance

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akins@dallas.gov or call 972.243.2127

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates
R.E.A.L. Time Rehousing

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward is on track to house over 2,700 unique individuals by 2023. The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 and have rebranded the initiative to reflect the rehousing of those individuals across the expanse of the metroplex to R.E.A.L. Time Rehousing (RTR).

OHS Street Outreach Update

Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

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Please see the attached schedule for homeless encampment cleaning the week of October 10 through October 13, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows and are subject to modification in response to special requests by City leadership.

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance work together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on sustainably supporting those in need while ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event/meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the H.A.R.T. Supervisor, Anthony Virgil, at Anthony.Virgil@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached the H.A.R.T/eam's performance measures for the week of October 2 through October 7, 2023, and the H.A.R.T/eam's encampment resolution schedule for October 10 through October 14, 2023. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS

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Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of Oct.10, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, catherine.cuellar@dallas.gov.

Dallas Fire-Rescue Media Inquiries

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from October 3rd – 9th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- DFR Partners with American Red Cross to Install Smoke Alarms in South Dallas Community
- Mid-Week Storms Cause Brief Spike in Accident Calls
- DFR Member Arrested for Suspected DWI

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



City of Dallas

Convention and Event Services
Weekly Events Report
October 13, 2023

Event Type	Name	Dates	Location	District
Special Event	Bun Pchum Ben	10/13/2023	5701 Crystal Lake Blvd.	3
Special Event	House of Spirits #3 & #4	10/13/2023	4607 Ross Ave.	2
Special Event	State Fair of Lamplighter Carnival	10/13/2023	11611 Inwood Rd.	13
Special Event	Haunted House #1	10/13/2023	2700 Sylvan Ave.	6
Special Event	School Trunk-or-Treat and Movie Night	10/13/2023	6121 E. Lovers Ln.	10
Special Event	Lions in Lederhosen 5k	10/14/2023	8494 Stults Rd.	10
Special Event	St. Monica Autumnfest	10/14/2023	4140 Walnut Hill Ln.	13
Special Event	White Rock Que	10/14/2023	10484 Brockwood Rd.	10
Special Event	St. John's Carnival	10/14/2023	848 Harter Rd.	9
Special Event	St. Rita Fest	10/14/2023	12521 Inwood Rd.	13
Special Event	Market at Mockingbird Station	10/14/2023	5307 E. Mockingbird Ln.	9
Special Event	FAME Fest	10/14/2023	555 South Lamar St.	2
Special Event	K9 Motorcycle Club Texas Takeover	10/14/2023	7050 N. Stemmons Fwy.	2
Special Event	Rhythm and Roots	10/14/2023	516 S. Hampton Rd.	1
Special Event	St. Bernard of Clairvaux Parish Carnival	10/14/2023	1404 Old Gate Ln.	9
Special Event	StylesFest II	10/14/2023	7321 Lake June Rd.	5
Special Event	Autummland Market	10/14/2023	421 N. Tyler St.	1
Special Event	Abide Birthday Bash	10/14/2023	2612 MLK Jr. Blvd.	7
Special Event	Procession for El Senor de Los Milagros	10/14/2023	2215 Ross Ave.	14
Special Event	British Invasion	10/15/2023	400 - 416 W. 8th St.	1
Special Event	Santa Clara of Assisi Fall Festival	10/15/2023	4550 W. Davis St.	1
Special Event	St. Edward Carnival	10/15/2023	4014 Simpson St.	2
Special Event	Car Show	10/15/2023	331 Singleton Blvd.	6
Special Event	Private Event	10/17/2023	409 N. Harwood St.	14
Special Event	Private Event	10/19/2023	401 N. Harwood St.	14
Special Event	Think Pink Week Benefits Exhibit	10/19/2023	1500 Marilla St.	2
Special Event	St. Thomas Aquinas Carnival	10/20/2023	6306 Kenwood Ave.	14
Special Event	Lone Star Circus	10/20/2023	17811 Waterview Pkwy.	12
Special Event	PFF Walk-Dallas	10/21/2023	9111 Cypress Waters Blvd.	6
Special Event	Art on the Trail	10/21/2023	11211 Preston Rd.	13
Special Event	Water-Wise Landscape Tour	10/21/2023	2900 White Rock Rd.	9
Special Event	North Texas Eggfest 7 th	10/21/2023	7879 Spring Valley Rd.	11
Special Event	Withers Prowl	10/21/2023	3959 Northaven Rd.	13
Special Event	GSPO Carnival 2023	10/21/2023	11110 Midway Rd.	13
Special Event	Serve Your City After Party	10/21/2023	9150 Garland Rd.	9
Special Event	MLK Rally Against Domestic Violence and Sexual Assault	10/21/2023	2922 MLK Jr. Blvd.	7
Special Event	Queen's Market	10/21/2023	1508 Commerce St.	14
Special Event	Fall Fun Fest	10/21/2023	811 Pemberton Hill Rd.	5
Special Event	Hexter Howl	10/21/2023	9720 Waterview Dr.	9
Special Event	Curious Curations #2	10/21/2023	3705 Cedar Springs Rd.	14



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Special Event	Deep Ellum Outdoor Market #20	10/21/2023	100 – 199 N. Crowdus St.	2
Special Event	Art Walk West	10/21/2023	2715 Bataan St.	6
Special Event	Dallas Street Festival	10/22/2023	816 Montgomery St.	2
Special Event	Store Grand Opening	10/25/2023	2314 W. Illinois St.	4
Special Event	Concert in the Park	10/25/2023	1601 Main St.	14
Special Event	Rodeo Dallas Halloween Block Party	10/29/2023	2724 Elm St.	2
Special Event	J.P. Morgan Corporate Challenge – DFW 2023	10/26/2023	2403 Flora St.	14
Special Event	USA Women’s Half Marathon Dallas Expo	10/27/2023	1902 Main St.	14
Special Event	Susan G. Komen Dallas 3-Day	10/27/2023	300 Reunion Blvd.	2
Special Event	UROC Hallowswap 3	10/27/2023	1311 S. Ervay St.	2
Special Event	Free Food Distribution and Health Fair	10/27/2023	3751 Merrell Rd.	13

KBHCCD Schedule of Events

KBHCC	ObesityWeek	10/15/2023	650 S. Akard St.	2
KBHCC	IEC Annual 2023 SPARK	10/15/2023	650 S. Akard St.	2
KBHCC	Obsessed Fest	10/20/2023	650 S. Akard St.	2
KBHCC	National Disability Employment Awareness Month Career Fair	10/23/2023	650 S. Akard St.	2
KBHCC	Dallas ISD – Racial Equity Office Event	10/26/2023	650 S. Akard St.	2

**City of Dallas
Office of Homeless Solutions
TCB Update – October 13, 2023**

**Encampment Resolution (Cleaning) Schedule
October 10 – October 13, 2023**

Location	District
2100 Inwood Rd	2
Oaklawn & Harry Hines	2
Coit & LBJ Fwy	11

**H.A.R.T. Outreach and Advocacy
October 2 – October 7, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	11
Number of Service Request still open (pending closure)	14
Number of MCC's received for the week	2
Number of Locations Visited	26
Number of Individuals Engaged	14
Number of HMIS Entered	1
Number of Panhandlers Engaged	18

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
October 10 – October 14, 2023**

Location	District
None scheduled at this time. H.A.R.T. will address MCC's received, revisit area hotspots, and continue to engage individuals.	ALL