

Memorandum



CITY OF DALLAS

DATE March 08, 2024

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – March 07, 2024**

In this week's issue of Taking Care of Business are the following topics:

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- Dallas Nighttime Economy Survey
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[NEW INFORMATION](#)

"Leaps & Bounds" Educational Event

In an innovative collaboration, the Dallas Airport System (DAS) and the Dallas Independent School District (DISD) presented the first-ever "Leaps & Bounds" all-day educational event on February 28, 2024. This workforce development initiative aimed to inspire approximately 250 middle and high school students by displaying firsthand the valuable opportunities combining aviation and technology.

Headlining the event was Captain Barrington Irving, a living legend in aviation and a two-time Guinness World Records holder. As the youngest and first Black pilot to complete a solo flight around the world, Captain Irving shared his extraordinary journey and insights with students, DISD administrators, and DAS staff as the keynote speaker. The event addressed a common question among students: "When will I ever use what I learned in school in real life?" Attendees had a chance to engage with Captain Irving through a Q&A

and received giveaways geared to motivate the students, including an autographed copy of his autobiography book “Touch the Sky.”

Should you have any questions, please contact Patrick Carreno, Director of Aviation, at patrick.carreno@dallas.gov or 214-670-6149.



Dallas Nighttime Economy Survey

The spending at restaurants, bars, clubs, and other nightlife and entertainment establishments contribute significantly to job creation and generate tax dollars in economic activity for our local community. Tourism Economics is currently conducting a study to define the nightlife economic activity in Dallas. The [City of Dallas](#), Visit Dallas, and 24HourDallas are working together to distribute specific surveys to four important groups: [General Consumers](#); [Business Owners](#); [Employees](#) and [Artists and Entertainers](#).

Please help collect information by taking and sharing these surveys through Friday, March 15. All survey data will be handled with strict confidentiality. Results will be shared at the Responsible Hospitality Institute [Sociable City Summit](#) at The Adolphus in April. Should you have questions, please contact Nathan Armstrong, Nighttime Economy and Responsible Hospitality Manager for Convention and Event Services, at nathan.armstrong@dallas.gov.

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Development Services Self-Certification Program

Development Services is pleased to announce the Self-Certification Provider (SCP) Program has been implemented. Property owners and design professionals now have the option to fast-track qualifying projects through the plan review process by certifying their own projects are in compliance with local building codes and regulations, thereby reducing plan review timelines and maintaining high safety standards.

Information regarding the qualifications required to become an SCP may be found by reviewing [Service First Bulletin #103](#) on the Development Services website. Additional information, including the [Program Registration Packet](#), may be found on the [Self-Certification webpage](#). Should you have any questions, please contact Andrew Espinoza, CBO, MCP, CFM, CCEA, Chief Building Official/Director of Development Services, at buildingofficial@dallas.gov.

IDC Smart Cities 2024 Award!

The City is recognized for its efforts in Civic Engagement. This is a huge nod to our mission to create accessible, transparent, and innovative online resources. Please [Vote for the City of Dallas](#) by March 8, 5:00 pm EST. Winners will be announced on March 27 in an awards ceremony on May 9 in Raleigh, NC.

Should you have any questions, please contact Dr. Bria Andercheck, Chief Data Officer, Data Analytics and Business Intelligence, brita.andercheck@dallas.gov.

Dallas Financial Empowerment Center - Consumer Protection Week

This week is National Consumer Protection Week. Across the nation, consumer advocacy organizations, local, state and federal government agencies are coordinating their efforts to raise awareness on the many ways residents can stay vigilant to spot, avoid and report common scams and to help understand their consumer rights. The Office of Community Care Dallas Financial Empowerment Center has joined forces with the Federal Trade Commission (FTC) to host events and share information related to financial protections, specifically targeting older adults and recent refugees and immigrants. On Tuesday, the team held an event at the West Dallas Multipurpose Center, focused on providing important information on consumer protections for older adults.

On March 7th, The Financial Empowerment Center and FTC will be cohosting an event at Northwest Community Center focusing on recent refugees, immigrants and asylum centers. This event will have translation services with the assistance of the Language Access team and International Rescue Committee. Translations will be provided in Dari, Arabic, Spanish and Swahili. No registration is required to attend.

If you have any questions or would like additional information, please contact Jessica Galleshaw, Director for the Office of Community Care, at Jessica.galleshaw@dallas.gov

North Texas Community Cleanup Challenge

Keep Dallas Beautiful and the Department of Code Compliance has kicked off the North Texas Community Cleanup Challenge! From March 1st to May 31st, let's work together to make Dallas the cleanest city in North Texas! How can you help?

- Organize a cleanup event in your neighborhood, park, or any public space.
- Join an existing cleanup event - find them on the Keep Dallas Beautiful website or app.
- Pick up litter while you're out and about - every little bit counts!

Every piece of trash you pick up makes a difference for our environment, our community, and our city's pride! Should you have any questions, please contact, Kevin Mondy, Manager for Code Compliance, at kevin.mondy@dallas.gov.



Code Compliance Community Clean Trash-Off Event

On March 9, Code Compliance will host a Community Clean Trash-off event. Staff will be onsite at the West Dallas Community Center (2828 Fish Trap Road Dallas, Texas 75212) from 7 a.m. to 11 a.m. We will be discarding bulk trash, hazardous waste, tires, and safely shredding documents for free. Join us as we continue to help make Dallas a cleaner city. Should you have any questions, please contact, Kevin Mondy, Manager for Code Compliance, at kevin.mondy@dallas.gov.

Affordable Connectivity Program (ACP) Wind- Down FAQ's

The City has prepared a FAQ flyer in response to the impending wind-down of the Affordable Connectivity Program (ACP) in both English and Spanish. These flyers contain information from the FCC aimed at educating residents about the implications of the ACP wind-down and crucial details regarding their consumer protections. Departments are encouraged to share the flyers with their networks and disseminate them among Dallas residents. For more information on our digital inclusion efforts, visit: bit.ly/dallasdigitaldivide or get in touch with Estefania Ramirez, Digital Equity Coordinator, at estefania.ramirez@dallas.gov.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City’s [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ24-BCM-3073	Architectural & Professional Consulting Services for the Dallas Police Training Academy (DPTA)
CIZ24-TRN-3071	Traffic Signal Design Professional Engineering Services
BF24-00024086	Non-Emergency Wrecker Services
BF24-00024272	Vehicle and Equipment Rental
BIZ24-00024228	Economic Analysis, Forecasting, and Research Services
BIZ24-00024286	Drug and Alcohol Testing and Medical Services

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akers@dallas.gov or call 972.243.2127

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates

R.E.A.L. Time Rehousing

The R.E.A.L. Time Rehousing (RTR) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward [has successfully rehoused](#)

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[2,700 \(and counting\) unique individuals as of October 17, 2023](#). The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 across the expanse of the metroplex.

OHS Street Outreach Update

Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year via RTR. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of March 4 through March 8, 2024. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows and are subject to modification in response to special requests by City leadership.

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance work together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on sustainably supporting those in need while ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event/meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns

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please reach out to the H.A.R.T. Supervisor, Anthony Virgil, at Anthony.Virgil@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached the H.A.R.T/teams performance measures for the week of February 26 through March 2, 2024. The H.A.R.T/teams encampment resolution is scheduled on a rolling basis to address Mayor and City Council-identified (MCC) emergencies, 311-identified hotspots, and continuous engagement of unsheltered individuals. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of March 5, 2024, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#).

Should you have any questions, please contact Jennifer Brown, Assistant Director (I), of Communications, Outreach and Marketing, at Jennifer.Brown@dallas.gov.

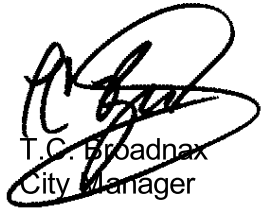
Dallas Fire-Rescue Media Inquiries

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from February 27th – March 4th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- Kitchen Fire Closes Beloved BBQ Restaurant
- DFR Deploys Resources to Assist with Pandhandle Wildfires

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Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



**Dallas
Financial
Empowerment
Center**



How to Spot, Avoid and Report Scams

Learn more about the warning signs of a scam and how to report them.

- ✓ Focused on the immigrant and refugee community in Dallas; there will be live Spanish, Dari and Arabic interpretation
- ✓ Refreshments and light snacks will be provided

March 7, 2024 | 6 to 7 p.m.
Northwest Community Center
5750 Pineland Dr.
Dallas TX 75231

Hosted by



Office of
Community Care

Your internet bill might increase by \$30 this May.

Congress may soon end the **Affordable Connectivity Program (ACP)**.



WHAT YOU NEED TO KNOW:

- ACP applications and enrollments are no longer being processed as of February 8, 2024.
- Households who have applied, been approved and are receiving the monthly internet discount before February 8, 2024 will continue to receive their ACP benefit until ACP funds run out, as long as the household remains enrolled in the program.
- After the ACP funds run out (projected in April 2024), households participating in the ACP will no longer receive the ACP discounts.

WHAT DOES THIS MEAN FOR YOU?

Be prepared for your internet bill to increase. You have the following options to soften the impact:

- Take no action and keep your existing internet service, but prepare to pay \$30 more each month.
- Call your internet service provider to ask for a cheaper plan. Some offer special "low-cost" plans for people who are eligible for the ACP.
- Remember that you have the right to change or cancel your ACP-discounted internet service plan with no penalty.
- Enroll in the federal Lifeline program if you are not already participating.

HOW MUCH LONGER WILL MY ACP BENEFIT LAST?

Your ACP discount will continue through April. Starting in May, you will see a bill increase.

WHO WILL CONTACT ME?

Your provider will send three notifications: the first should have arrived by Jan. 25, 2024; the second follows the FCC's announcement of the final ACP month by 14 days, and the third coincides with the last billing cycle applying the full ACP benefit before the program ends.

The notifications will tell you:

- How your bill will change without the ACP discount.
- The date of the last bill that will include the ACP discount.
- How you may change plans, transfer to a different provider or cancel your service without penalty when the ACP ends.

FOR ASSISTANCE AND MORE INFORMATION:

To file a complaint, call:
888-CALL-FCC (888-225-5322)

Feel free to contact the Dallas County Connects Hotline at 469-946-9491 for any questions or concerns related to the ACP Wind-Down.



Frequently Asked Questions

What are the consumer protection requirements for Internet Service Providers (ISPs) participating in the Affordable Connectivity Program (ACP) during its wind-down phase?

ISPs must adhere to consumer protection requirements even during the wind-down phase of the ACP. This includes refraining from engaging in unjust and unreasonable acts or practices that would undermine the purpose, intent or integrity of the ACP. These requirements aim to protect consumers from financial harm and ensure that eligible households do not face additional financial burdens.

Will the consumer protection requirements remain applicable after subscribers cease receiving the ACP benefit?

Yes, some consumer protection requirements will continue to apply even after subscribers stop receiving the ACP benefit. This is to ensure that eligible households are not subjected to additional financial burdens and that ISPs fulfill their obligations to consumers.

Can ISPs mitigate financial burdens on consumers after the end of the ACP?

Yes, ISPs can help mitigate additional financial burdens on consumers after the end of the ACP by offering low-cost internet service plans specifically designed for low-income consumers or by transitioning consumers to existing low-cost plans. This aims to support households in maintaining affordable internet access.

What happens if an eligible household fails to pay the charges for ACP-supported service?

Under ACP rules, participating ISPs cannot terminate an eligible household's ACP-supported service due to non-payment until 90 days have passed since the bill payment due date. ISPs are permitted to switch the household to a lower-cost plan if they enter a delinquent status after the due date, with advance notice to the household.

Are early termination fees applicable to eligible households who terminate service plans subject to extended service contracts after the ACP ends?

No, ISPs cannot charge early termination fees to eligible households who terminate service plans subject to extended service contracts even after the ACP ends. This protects households from financial penalties for terminating service contracts early, even if they no longer receive the ACP benefit.

How are ISPs prohibited from engaging in unjust and unreasonable acts or practices related to the ACP?

ISPs are prohibited from engaging in any acts or practices that would undermine the purpose, intent or integrity of the ACP, even after households stop receiving the ACP benefit. This includes false or misleading advertising of the ACP or holding themselves out as ACP participating providers when they are not. Violations can be reported to the FCC.

How can consumers file a complaint regarding provider compliance with ACP rules and wind-down requirements?

Consumers with concerns about provider compliance with ACP rules and wind-down requirements can file a complaint with the Commission by visiting ConsumerComplaints.fcc.gov. Households with questions may contact the ACP Support Center at 877-384-2575 or acpinfo@fcc.gov. Consumers who are Deaf or Hard of Hearing may use the ASL Hotline at 844-432-2275.

Su factura de internet podría aumentar \$30 en el mes de mayo.

El Congreso podría poner fin pronto al Programa de Conectividad Asequible (ACP, por sus siglas en inglés).



LO QUE NECESITA SABER:

- Las solicitudes e inscripciones al ACP ya no se procesarán a partir del 8 de febrero de 2024.
- Los hogares que hayan solicitado, hayan sido aprobados y estén recibiendo el descuento mensual de internet antes del 8 de febrero de 2024 seguirán recibiendo su beneficio del ACP hasta que se agoten los fondos del ACP, siempre y cuando el hogar permanezca inscrito en el programa.
- Luego de que se agoten los fondos del ACP (proyectado para abril de 2024), los hogares que participan en el ACP ya no recibirán los descuentos del ACP.

¿QUÉ SIGNIFICA ESTO PARA USTED?

Prepárese para que su factura de Internet aumente.

Tiene las siguientes opciones para aminorar el impacto:

- No realice ninguna acción y mantenga su servicio de internet actual, pero prepárese para pagar \$30 más cada mes.
- Llame a su proveedor de servicios de internet para solicitar un plan más económico. Algunos ofrecen planes especiales de “bajo costo” para personas que cumplen con los requisitos para el ACP.
- Recuerde que tiene derecho a cambiar o cancelar su plan de servicio de internet con descuento del ACP sin penalización alguna.
- Inscríbase en el programa federal Lifeline si aún no participa en él.

¿CUÁNTO MÁS DURARÁ MI BENEFICIO ACP?

Su descuento del ACP continuará hasta abril. A partir de mayo, verá un aumento en la factura.

¿QUIÉN ME CONTACTARÁ?

Su proveedor le enviará tres notificaciones; la primera debería haberse recibido antes del 25 de enero de 2024, la segunda llegará 14 días luego de que la FCC anuncie el último mes del ACP y la tercera coincidirá con el último ciclo de facturación en el que se aplique el beneficio completo del ACP antes de que finalice el programa.

Las notificaciones le indicarán:

- Cómo cambiará su factura sin el descuento del ACP.
- La fecha de la última factura que incluirá el descuento del ACP.
- Cómo puede cambiar de plan, cambiarse a otro proveedor o cancelar su servicio sin penalización alguna cuando finalice el ACP.

PARA OBTENER ASISTENCIA Y MÁS INFORMACIÓN:

Para presentar una denuncia, llame al: 888-CALL-FCC (888-225-5322)

No dude en comunicarse con la Línea Directa de Dallas County Connects al 469-946-9491 si tiene alguna pregunta o inquietud relacionada con la Finalización del ACP.



¿Cuáles son los requisitos de protección al consumidor para los proveedores de servicio de internet (ISP, por sus siglas en inglés) que participan en el Programa de Conectividad Asequible (ACP, por sus siglas en inglés) durante su fase de finalización?

Los ISP deben cumplir con los requisitos de protección al consumidor incluso durante la fase de finalización del ACP. Esto incluye, abstenerse de participar en actos o prácticas injustas e irrazonables que socaven el propósito, la intención o la integridad del ACP. Estos requisitos tienen como objetivo proteger a los consumidores de daños financieros y garantizar que los hogares que cumplen con los requisitos no enfrenten cargas financieras adicionales.

¿Seguirán aplicando los requisitos de protección al consumidor después de que los suscriptores dejen de recibir el beneficio del ACP?

Sí, algunos requisitos de protección al consumidor continuarán aplicándose incluso después de que los suscriptores dejen de recibir el beneficio del ACP. Esto es para garantizar que los hogares que cumplen con los requisitos no estén sujetos a cargas financieras adicionales y que los ISP cumplan con sus obligaciones con los consumidores.

¿Pueden los ISP mitigar las cargas financieras de los consumidores después del fin del ACP?

Sí, los ISP pueden ayudar a mitigar las cargas financieras adicionales de los consumidores después del final del ACP ofreciendo planes de servicio de internet de bajo costo diseñados específicamente para consumidores de bajos ingresos o cambiar a los consumidores a planes de bajo costo existentes. Su objetivo es ayudar a los hogares a mantener un acceso asequible a internet.

¿Qué sucede si un hogar que cumple con los requisitos no paga los cargos por el servicio respaldado por el ACP?

Según las reglas del ACP, los ISP participantes no pueden cancelar el servicio respaldado por el ACP de un hogar que cumple con los requisitos debido a la falta de pago hasta que hayan pasado 90 días desde la fecha de vencimiento del pago de la factura. A los ISP se les permite cambiar al hogar a un plan de menor costo si entran en un estado de morosidad después de la fecha de vencimiento, con previo aviso al hogar.

¿Se aplican cargos por cancelación anticipada a los hogares que cumplen con los requisitos que cancelan los planes de servicio sujetos a contratos de servicio extendido después de que finalice el ACP?

No, los ISP no pueden cobrar cargos por cancelación anticipada a los hogares que cumplen con los requisitos que cancelen planes de servicio sujetos a contratos de servicio extendido, incluso después de que finalice el ACP. Esto protege a los hogares de sanciones financieras por rescindir anticipadamente los contratos de servicio, incluso si ya no reciben el beneficio del ACP.

¿Cómo se prohíbe a los proveedores de servicio de internet participar en actos o prácticas injustas e irrazonables relacionados con el ACP?

Los ISP tienen prohibido participar en cualquier acto o práctica que socave el propósito, la intención o la integridad del ACP, incluso después de que los hogares dejen de recibir el beneficio del ACP. Esto incluye publicidad falsa o engañosa del ACP o presentarse como proveedores participantes del ACP cuando no lo son. Las violaciones pueden ser reportadas a la FCC.

¿Cómo pueden los consumidores presentar una queja sobre el cumplimiento del proveedor con las reglas del ACP y los requisitos de la finalización?

Los consumidores que tengan inquietudes sobre el cumplimiento de los proveedores con las reglas del ACP y los requisitos de finalización pueden presentar una queja ante la Comisión visitando [ConsumerComplaints.fcc.gov](https://www.consumercomplaints.fcc.gov). Los hogares que tengan preguntas pueden comunicarse con el Centro de Apoyo del ACP al (877) 384-2575 o enviando un correo electrónico a acpinfo@fcc.gov. Los consumidores con discapacidad auditiva o con problemas de audición pueden usar la línea directa de ASL al (844) 432-2275.



City of Dallas

**Convention and Event Services
Weekly Events Report
March 8, 2024**

Event Type	Name	Dates	Location	District
Special Event	USMS Fallen Heroes Honor Run	3/8/2024	1014 Main St.	2, 14
Special Event	Better Block - Greening Dallas Initiative	3/9/2024	10600 Black Walnut Dr.	10
Special Event	Lunar Light: Discovery Ext. #1 & #2	3/10/2024	5743 Lyndon B. Johnson Fwy.	11
Special Event	Pleasant Grove Better Block Ext. #11 - #13	3/12/2024	2019 N. Masters Dr.	5
Special Event	Free Food Distribution and Health Fair Ext. #1	3/15/2024	3751 Merrell Rd.	13
Special Event	St. Patrick's Day - Milo Butterfingers Parade Party	3/16/2024	5645 SMU Blvd.	9
Special Event	St. Patrick's Day - Block Party	3/16/2024	2900 Greenville Ave.	14
Special Event	St. Patrick's Day - Dash 5k - Dash Down Greenville	3/16/2024	4925 Greenville Ave.	9
Special Event	St. Patrick's Day - Dallas Parade & Festival	3/16/2024	5803 E. Northwest Hwy.	13, 14
Special Event	St. Patrick's Day - Barley House After Parade Party	3/16/2024	5612 SMU Blvd.	9
Special Event	St. Patrick's Day - Ozona Grill & Bar Parade Day Parking	3/16/2024	4615 Greenville Ave.	9
Special Event	St. Patrick's Day - Life's Good Bar & Grill Party	3/16/2024	3619 Greenville Ave.	14
Special Event	St. Patrick's Day - Sundown Parking Lot Picnic	3/16/2024	3520 Greenville Ave.	14
Special Event	St. Patrick's Day - Truck Yard	3/16/2024	5624 Sears St.	14
Special Event	St. Patrick's Day - Rusty Taco	3/16/2024	4805 Greenville Ave.	9
Special Event	St. Patrick's Day - Awshucks Party	3/16/2024	3601 Greenville Ave.	14
Special Event	Mike Modano Unveiling - Street Closure Only	3/16/2024	3090 Nowitzki Wy.	2
Special Event	Shamieh Law Grand Opening Party	3/16/2024	2612 Thomas Ave.	14
Special Event	Deep Ellum Outdoor Market #29	3/16/2024	100 - 199 N. Crowdus St.	2
Special Event	Adopt and Shop DFW Ext. #1	3/17/2024	3111 Throckmorton St.	14
Special Event	St. Patrick's Day - Dubliner	3/17/2024	2818 Greenville Ave.	14
Special Event	St. Patrick's Day - Harwood Arms	3/17/2024	2850 N. Harwood St.	14
Special Event	DIFFA Dallas Patron 2024	3/20/2024	1601 Main St.	14
Special Event	TBRU Party Events	3/21/2024	525 S. Riverfront Blvd.	1

KBHCCD Schedule of Events

KBHCC	2024 Spring Convention	3/11/2024	650 S. Akard St.	2
KBHCC	2024 International Leadership Summit	3/21/2024	650 S. Akard St.	2
KBHCC	SGI Spring Meeting	3/21/2024	650 S. Akard St.	2

**Encampment Resolution (Cleaning) Schedule
March 4 – March 8, 2023**

Location	District
1100 Pentagon	4
100 E Colorado	1
1866 Chalk Hill	6
4299 Fort Worth Ave	1
6368 E NW Highway	13
18953 Lina St	12
3733 Timberglen	12

**H.A.R.T. Outreach and Advocacy
February 26 – March 1, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	11
Number of Service Request still open (pending closure)	7
Number of MCC's received for the week	14
Number of Locations Visited	34
Number of Individuals Engaged	36
Number of HMIS Entered	0
Number of Panhandlers Engaged	6

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
March 4 – March 9, 2023**

Location	District
Locations are scheduled on a rolling basis to address MCC-identified emergencies, 311-identified hotspots, and continuous engagement of unsheltered individuals.	